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April 16, 1991

VIA FEDERAL EXPRESS

Steve C. Tribble
Director
Division of Records and Reporting
Florida Public Service Commission
101 East Gaines Street
Tallahassee, Florida 32399

Re: Application for Assignment of
Certificate No. 2388

910509-TI

Dear Mr. Tribble:

Enclosed herewith is an original and thirteen (13) copies of an Application Form for Authority to Provide Interexchange Telecommunications Service Within the State of Florida to be filed on behalf of OAN Services, Inc. d/b/a Operator Assistance Network.

Please date-stamp the extra copy and return it to me in the enclosed self-addressed, stamped envelope.

Should you have any questions concerning this filing, please do not hesitate to contact me.

Very truly yours,

Jean L. Kiddoo

Jean L. Kiddoo
Counsel for OAN Services of
Florida, Inc. d/b/a Operator
Assistance Network

Enclosures

cc: Mr. Ronald F. Evans
Mr. Harvey M. Berg
John B. Lynn, Esq.

DOCUMENT NUMBER-DATE

03691 APR 17 1991

FPSC-RECORDS/REPORTING

RECEIVED & FILED

JLW
FPSC-BUREAU OF RECORDS

**BEFORE THE
FLORIDA PUBLIC SERVICE COMMISSION**

Request of OAN Services, Inc. d/b/a
Operator Assistance Network for
Assignment of Certificate No. 2388
currently held by OAN, Inc. d/b/a
Operator Assistance Network

Docket No. 910509-TI

**APPLICATION FORM
for
AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS
SERVICE WITHIN THE STATE OF FLORIDA**

DOCUMENT NUMBER-DATE

03681 APR 17 1964

FPSC-RECORDS/REPORTING

1. This is an application for (check one):
 Original Authority (New company).
 Approval of Transfer (To another certified company).
 Approval of Assignment of existing certificate (To a noncertificated company).

This application requests approval of the assignment of Certificate No. 2388, issued February 5, 1990 in Docket No. 890109-TI, currently held by OAN, Inc. d/b/a Operator Assistance Network to OAN Services of Florida, Inc. d/b/a Operator Assistance Network.

2. The legal name of the applicant:

OAN Services of Florida, Inc. ("OAN" or "Applicant"). Like the current certificate holder, OAN will do business in Florida as "Operator Assistance Network."

3. Name under which the applicant will do business: Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.

OAN Services of Florida, Inc. will do business as Operator Assistance Network. OAN is in the process of complying with the fictitious name statute and will submit proof of compliance with the statute as soon as it is received. (Exhibit 1.)

4. Florida address (including street name & number, post office box, city, state and zip code).

OAN Services of Florida, Inc. d/b/a Operator Assistance Network
c/o CT Corporation System
8751 West Broward Blvd.
Plantation, Florida 33324
(305) 473-5503

5. National address (including street name & number, post office box, city, state and zip code).

OAN Services of Florida, Inc. d/b/a Operator
Assistance Network
7755 Haskell Avenue
Van Nuys, CA 91406

6. Structure of organization: Individual
 Corporation
 Foreign Corporation
 Foreign Partnership
 General Partnership
 Limited Partnership
 Other, _____

7. If applicant is an individual or partnership, please give name, title and address of sole proprietor or partners. Provide proof of compliance with the foreign partnership statute (Chapter 620.169 FS), if applicable.

Not applicable.

8. If incorporated, give name, titles and addresses of the directors, chief officers and ten largest stockholders.

DIRECTORS

Thomas L. Bockholt
John R. Harris
Mark F. Spagnolo

OFFICERS

Mark F. Spagnolo (President)
Claude K. Chappellear (Vice President)
Bob A. McCleskey (Vice President, Secretary)
Anthony E. Weynand (Vice President, Treasurer)
R. Randall Capps (Assistant Treasurer)
Jeffrey D. Cushman (Assistant Treasurer)
William R. Evans (Assistant Treasurer)

Applicant is 100 percent owned by OAN Services, Inc. OAN Services, Inc. is 100 percent owned by Electronic Data Systems Corporation, which in turn is 100 percent owned by General Motors Corporation.

9. If incorporated, please give:

- (a) **Proof from the Florida Secretary State that the applicant has authority to operate in Florida.**

OAN is in the process of qualifying to do business in Florida and will submit proof of such qualification as soon as it is received. (Exhibit 2.)

- (b) **Name and address of the company's Florida registered agent.**

CT Corporation
8751 West Broward Blvd.
Plantation, FL 33324
(305) 473-5503

- 10. Information as to whether any of the officers or directors have been adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, please explain.**

None.

11. Indicate if any of the officers, directors, partners or stockholders have previously been and/or currently are an officer, director, partner or stockholder in any other Florida certificated telephone company.

(a) If yes, give name of company and relationship:

None of the officers or directors of GAN have ever been an officer, director, or controlling stockholder in any Florida certificated telephone company.

(b) If no longer associated with company, give reason why not.

Not applicable.

12. List the states in which the applicant:

(a) Has operated as an interexchange carrier:

None.

(b) Has application pending to be certificated as an interexchange carrier.

None.

(c) Is certificated to operate as an interexchange carrier.

None.

(d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.

None.

14. The applicant will provide the following interexchange carrier services (Check all that apply):

- MTS with distance sensitive per minute rates
 - Method of access is FGA
 - Method of access is FGB
 - Method of access is FGD
 - Method of access is 800

- MTS with route specific rates per minute
 - Method of access is FGA
 - Method of access is FGB
 - Method of access is FGD
 - Method of access is 800

- MTS with statewide flat rates per minute (i.e. not distance sensitive)
 - Method of access is FGA
 - Method of access is FGB
 - Method of access is FGD
 - Method of access is 800

- MTS for pay telephone service providers

- Block-of-time calling plan (Reach out Florida, Ring America, etc.)

- 800 Service (Toll free)

- WATS type service (Bulk or volume discount)
 - Method of access is via dedicated facilities
 - Method of access is via switched facilities

- Private Line services (Channel Services)
(For ex. 1.544 mbs., DS-3, etc.)

___ Travel Service
___ Method of access is 950
___ Method of access is 800

___ 900 service

___ Operator Services
___ Available to presubscribed customers
___ Available to non presubscribed customers (for example
to patrons of hotels, students in Universities,
patients in hospitals
___ Available to inmates

Services included are:
___ Station assistance
___ Person to Person assistance
___ Directory assistance
___ Operator verify and interrupt
___ Conference Calling

x Other: (Billing and Collection Services)

Upon assignment of the certificate by OAN, Inc., Applicant will continue to provide the billing services described in OAN, Inc.'s certification application in Docket No. 890109-TI.

OAN will continue to provide billing services to certificated interexchange carriers and payphone providers in Florida. This activity consists of processing call records submitted to OAN for billing, and handling billing inquiries on behalf of its clients. OAN will not have any transmission or switching facilities located in Florida, nor will it own, operate, or resell telephone transmission services in the state. Moreover, OAN will not determine the tariffed rates to be billed for calls transmitted by its clients, nor will it add any charges to the billing amounts specified by those companies. After receiving call records from its individual clients, OAN will consolidate these records, transmit them to the appropriate LEC for billing and collection and, finally, distribute the funds realized from local exchange companies ("LECs") to the appropriate OAN client.

15. What does the end user dial for each of the interexchange carrier services that were checked in question 14?

Not applicable. See response to Question 14.

16. What services will the applicant offer to other certificated telephone companies:

- () Facilities.
- () Operators.
- (x) Billing and Collection. See response to Question 14.
- () Sales.
- () Maintenance.
- () Other: _____

17. Will your marketing program:

- Pay commissions?
- Offer sales franchises?
- Offer multi-level sales incentives?
- Offer other sales incentives?

None.

18. Explain any of the offers checked above (to whom, what amount, type of franchise, etc.).

Not applicable, see response to Question 14.

19. Who will receive the bills for your service (Check all that apply)?

- Residential customers.
- Business customers.
- PATS providers.
- PATS station end-users.
- Hotels & motels.
- Hotel & motel guests.
- Universities.
- University dormitory residents.
- Other: (specify)

Not applicable. OAN will not remit bills for its services to end users. It will process the call records of its carrier and payphone customers and submit them to the appropriate LEC for rendering to end users. The bills rendered by LECs will not include any OAN charges and will be the amounts calculated by the carrier or payphone provider which submits the bill. OAN's carrier and payphone provider customers will receive a regular statement of their billing account, which will include the amounts processed by OAN through LEC billing systems, LEC charges and OAN charges. OAN will subtract its charges and the LEC charges from the amounts processed through the LEC billing system and remit the balance to the appropriate carrier or payphone provider. (See also Response to Question 14, "Other".)

20. Provide the name and address of the firm who will bill for your service.

Not applicable, see response to Question 19.

21. Will the name of your company appear on the bill for your services, and if not, why?

Not applicable, see response to Question 19. OAN's business name "Operator Assistance Network" will appear on all LEC bills submitted by OAN on behalf of its carrier and payphone provider customers. In certain LEC service areas, due to limitations in LEC billing systems, the names of the individual carrier's for which OAN bills will not appear on LEC bills. Pursuant to the Commission's Order No. 20489 in Docket 871394-TP, dated December 21, 1988, as affirmed on reconsideration in Order No. 22243, dated November 29, 1989, OAN, Inc. sought certification from the Commission authorizing it to bill in those serving areas, and it is that certificate which will be assigned to OAN Services of Florida, Inc. (Certificate No. 2388, issued February 5, 1990, Docket No. 890109-TI.) In other LEC service areas, such as the area served by Southern Bell, the bills will contain both OAN's and individual carrier name(s), and certification is not required.

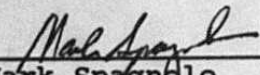
22. Who will the billed party contact to ask questions about the bill (provide name and phone number) and how is this information provided?

The local exchange carrier, whose toll-free customer service number will appear on the end user bill.

23. Please submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).

See Exhibit 3. With the exception of changes which reflect the name "OAN Services of Florida, Inc. d/b/a Operator Assistance Network" in place of "OAN, Inc. d/b/a Operator Assistance Network," the tariff will be the same as that currently on file for OAN, Inc.

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of one-eighth of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of one and one-half percent on all intra and interstate business.
3. **SALES TAX:** I understand that a six percent sales tax must be paid on intra and interstate revenues.
4. **LEC BYPASS RESTRICTIONS:** I acknowledge the Commission's policy that the interexchange carriers shall not construct facilities to bypass the LECs without first demonstrating to the Commission that the LEC cannot offer the needed facilities at a competitive price and in a timely manner.
5. **RECEIPT AND UNDERSTANDING OF RULES:** I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding interexchange telephone service.
6. **ACCURACY OF APPLICATION:** By my signature below, I attest to the accuracy of the information contained in this application and associated attachments.



Mark Spagnolo

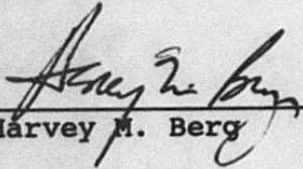
President
Title

4/12/91
Date

****APPENDIX A****

CERTIFICATE TRANSFER STATEMENT

I, Harvey M. Berg, Chief Officer of OAN, Inc. d/b/a Operator Assistance Network, the current holder of certificate number 2388, have reviewed this application and join in the petitioner's request.



Harvey M. Berg
President

Title

April 16, 1991

Date

****APPENDIX B****

CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

- (x) The applicant will not collect deposits nor will it collect payments for service more than one month in advance.

- () The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payment in excess of one month. (Bond must accompany application.)

Mark Spagnolo
Mark Spagnolo
President
Title
4/12/91
Date

**** APPENDIX C ****

INTRASTATE NETWORK

1. POP: Addresses where located, and indicate if owned or leased.

1) Not applicable. 2)

3) 4)

2. SWITCHES: Address where located, by type of switch, and indicate if owned or leased.

1) Not applicable. 2)

3) 4)

3. TRANSMISSION FACILITIES: Pop-to-Pop facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.

1) POP-to-POP TYPE OWNERSHIP

2)

Not applicable.

4. **ORIGINATING SERVICE:** Please provide list of exchanges where you are proposing to provide originating service within thirty (30) days after the effective date of the certificate (Appendix D).

Not applicable.

5. **TRAFFIC RESTRICTIONS:** Please explain how the applicant will comply with the EAEA requirements contained in Commission Rule 25-24.471 (4) (a) (copy enclcd).

Not applicable.

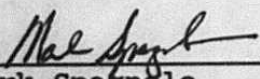
6. **CURRENT FLORIDA INTRASTATE SERVICES:** Applicant has () or has not (x) previously provided intrastate telecommunications in Florida. If the answer is has, fully describe the following:

- a) What services have been provided and when did these services begin?

Applicant has not previously provided intrastate telecommunications services in Florida. The Assignor of the certificate, OAN, Inc. d/b/a Operator Assistance Network, currently provides billing and collection services in Florida pursuant to Certificate No. 2833, Docket No. 890109-TI, February 5, 1990.

- b) If the services are not currently offered, when were they discontinued?

Not applicable.



Mark Spagnolo

President
Title

4/12/91
Date

**** EXHIBIT 1 ****

**OAN SERVICES OF FLORIDA, INC.
COMPLIANCE WITH FICTITIOUS NAME STATUTE**

[OAN SERVICES OF FLORIDA, INC.
COMPLIANCE WITH FICTITIOUS NAME STATUTE
TO BE SUPPLIED]

**** EXHIBIT 2 ****

**OAN SERVICES OF FLORIDA, INC.
QUALIFICATION TO DO BUSINESS**

[OAN SERVICES OF FLORIDA, INC. QUALIFICATION
TO DO BUSINESS IN FLORIDA TO BE SUPPLIED]

**** EXHIBIT 3 ****

PROPOSED TARIFF

Upon assignment of the certificate, OAN will continue to do business in Florida under the name Operator Assistance Network and pursuant to OAN, Inc.'s current approved tariff. A copy of that tariff, with the name changed to substitute OAN Services of Florida d/b/a Operator Assistance Network for OAN, Inc. d/b/a Operator Assistance Network, is attached hereto. Other than the name change, the tariff is the same as the tariff currently in effect.

TITLE SHEET

FLORIDA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions and regulations relating to billing and collection services provided by OAN Services of Florida, Inc. d/b/a Operator Assistance Network to certain carriers providing intrastate telecommunications service within the state of Florida. This tariff identifies the carriers for whom billing and collection services are being provided and refers to their tariffs for the descriptions, regulations and rates applicable to their services. This tariff is on file with the Florida Public Service Commission and copies may be inspected during normal business hours at the company's principal place of business at 7755 Haskell Avenue, Van Nuys, California 91406.

Issued: April 16, 1991

Effective:

Ronald F. Evans
OAN Services of Florida, Inc. d/b/a Operator
Assistance Network
7755 Haskell Avenue
Van Nuys, California 91406

(T)
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CHECK SHEET

Sheets 1 to 14, inclusive, of this tariff are effective as of the date shown. Revised sheets, and named below, contain all changes from the original tariff that are in effect on the date indicated.

<u>SHEET</u>	<u>REVISION NUMBER</u>	(T)
1	SECOND	
2	SECOND	
3	SECOND	
4	SECOND	
5	SECOND	
6	SECOND	
7	SECOND	
8	SECOND	
9	SECOND	
10	SECOND	
11	SECOND	
12	THIRD	
12.1	SECOND	
13	THIRD	
14	SECOND	(T)

Issued: April 16, 1991

Effective:

Ronald F. Evans
OAN Services of Florida, Inc. d/b/a Operator
Assistance Network
7755 Haskell Avenue
Van Nuys, California 91406

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Van Nuys, California 91406

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SYMBOLS USED TO DENOTE CHANGES

When changes to this tariff are filed, the following symbols denote the following changes:

- D - Delete or discontinue
- I - Change resulting in an increase to a customer's bill
- M - Moved from another tariff location
- N - New
- R - Change resulting in a reduction to a customer's bill
- T - Change in text or regulation but no change to rate or charge

Issued: April 16, 1991

Effective:

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OAN Services of Florida, Inc. d/b/a Operator
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7755 Haskell Avenue
Van Nuys, California 91406

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TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 13 and 14 would be 13.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th Revised Sheet 14 cancels the 3rd Revised Sheet 14. Because of various suspension periods, deferrals, etc., that the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence - There are seven levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1
 - 2.1.1
 - 2.1.1.1
 - 2.1.1.1.1
 - 2.1.1.1.1.1
 - 2.1.1.1.1.1.1
- D. Check Sheets - When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used in this sheet if

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7755 Haskell Avenue
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TARIFF FORMAT (Cont.)

these are the only changes made to it (i.e., the format, etc. remains the same, the only change is to the revision levels of certain sheets). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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7755 Haskell Avenue
Van Nuys, California 91406

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

As used in this tariff, the following terms shall have the following meanings:

Billing Agent - The entity which, under an agreement with a carrier providing intrastate telecommunications service in Florida, provides the carrier's billing data to local exchange companies for collection and remits the receipts to the carrier. OAN Services of Florida, Inc. d/b/a Operator Assistance Network serves as a billing agent for the carriers listed in Section 4 of this tariff. (T)
|
(T)

Carrier - A provider of intrastate telecommunications services for whom OAN Services of Florida, Inc. d/b/a Operator Assistance Network is acting as billing agent. This term includes Interexchange Carriers and Pay Telephone Service Providers.

Company - As used throughout this tariff, the term "Company" refers to OAN Services of Florida, Inc. d/b/a Operator Assistance Network. (T)
|
(T)

Customer - The person, firm, corporation or other entity which obtains tariffed services from a Carrier and is responsible for the payment of charges and for compliance with that Carrier's tariff regulations.

Operator Assistance Network - The name under which OAN Services of Florida, Inc. does business and offers service to carriers billing intrastate services pursuant to this tariff. (T)
(T)

Telephone Line - Includes conduits, ducts, poles, wires, cables, crossarms, receivers, transmitters, instruments, machines, appliances, instrumentalities and all devices, including radio and other advancements in the art of telephony, real estate, easements, apparatus, property, and routes used and operated to facilitate the business of affording telephonic communication service to the public for hire within the state of Florida.

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OAN Services of Florida, Inc. d/b/a Operator Assistance Network
7755 Haskell Avenue
Van Nuys, California 91406 (T)
(T)

SECTION 2 - RULES AND REGULATIONS (Cont.)

- 2.2.5 In addition to the limitations set forth above, the Company shall, in no event, be liable for interruption or delays in transmission, or errors or defects in transmission, or failure to transmit.
- 2.2.6 The Company shall have no liability for interruptions, delays, errors, or defects in transmission, or for any injury whatever, caused by the customer, the customer's agents or authorized users, subscriber-provided equipment, or Carriers.
- 2.2.7 The Company shall not be liable for any damages whatsoever including, but not limited to, special, consequential, incidental or punitive damages, lost profits, revenues, or savings.

2.3 Liability of the Customer

- 2.3.1 The Company shall be indemnified and held harmless by the customer against:
- 2.3.1.1 Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the carrier's facilities; and
- 2.3.1.2 Claims for patent infringement arising from combining or connecting the carrier's facilities with apparatus and systems of the customer; and

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Van Nuys, California 91406

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SECTION 3 - DESCRIPTION OF SERVICE OFFERED

3.1 Description of Service - The Company acts as a billing agent for Interexchange Carriers, including Alternative Operator Service Providers, and Pay Telephone Service Providers providing intrastate telecommunications service in Florida. The Company provides no telecommunication service within the state of Florida and does not own, operate, or manage any telephone line or part of a telephone line used in the conduct of the business of affording telephonic communication service for hire within the state of Florida.

3.1.1 The Services provided by each of the Carriers for whom the Company acts as billing agent are described in that Carrier's approved tariff on file with the Florida Public Service Commission.

3.2 Call Completion Rate - The end-to-end call completion rate of each of the Carriers for whom the Company acts as billing agent is described in that Carrier's approved tariff on file with the Florida Public Service Commission.

3.3 Measurement and Timing of Calls - The method used by each of the Carriers for whom the Company acts as billing agent to determine when calls are initiated and terminated is described in that Carrier's approved tariff on file with the Florida Public Service Commission.

3.4 Calculating Mileage - The method used by each of the Carriers for whom the Company acts as billing agent to calculate the mileage used to rate a call is described in that Carrier's approved tariff on file with the Florida Public Service Commission.

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SECTION 4 - RATES AND CHARGES

4.1 Rates of Service - The Company provides billing services for intrastate calls billed by the following certificated Interexchange Carriers and Pay Telephone Service Companies:

4.1.1 Interexchange Carriers

<u>Certificate or Order No.</u>	<u>Carrier Name</u>
12498	Allnet Communication Services, Inc. f/k/a Combine Network, Inc.
1527	American Network Exchange, Inc.
2295	American Telecommunications Corporation
15293	Diversified Tel-Comm, Inc., d/b/a BIZ-TEL
2470	Capital Network Systems, Inc.
2364	Century Network, Inc.
1836	Com Central, Inc.
23361	ComTel Computer Corp.
22278	Equicom Communications, Inc.
20036	Intellicall Operator Services, Inc.
21541 and 21640	ITT Chernow Communications, Inc.
2300	LiTel Telecommunications Corp.
23993	Matrix Telecom
11800	MCI

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SECTION 4 - RATES AND CHARGES

4.1.1 Interexchange Carriers (Cont.)

<u>Certificate or Order No.</u>	<u>Carrier Name</u>
1527, amended by Order No. 22746	NYCOM Information Services, Inc.
2443	One Call Communications, Inc. d/b/a OPTICOM, a Division of One Call Communications, Inc.
2389	Payline Systems, Inc.
47, amended by Order No. 19767	SouthernNet Services, Inc.
2370	Southnet Services, Inc.
1645	Tele-Fibernet Corp.
20081	Telesphere Network, Inc.
87, amended by Order No. 22376	Transcall America, Inc. d/b/a ATC Long Distance
13015	Communications Services, Inc. (Delaware)
1960	United Telephone Long Distance, Inc.
22549	U.S. Operators, Inc. d/b/a USO, Inc.
2442	Vista-United Telecommunications

Issued: April 16, 1991

Effective:

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7755 Haskell Avenue
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SECTION 4 - RATES AND CHARGES (Cont.)

4.1.2 Pay Telephone Service Providers

<u>Certificate or Order No.</u>	<u>Carrier Name</u>
22865	Accurate Technologies, Inc.
23863	American Communications of Monroe, Inc.
21566	Arden Communications
21768	Columbus Hughes
1760	Protel, Inc.
17740	Rex Telecommunication
23346	Tele-America Communications Corporation
19820	Telephone Operating Systems, Incorporated

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SECTION 4 - RATES AND CHARGES (Cont.)

- 4.2 The rates for services provided by each of the Interexchange Carriers for whom the Company provides billing services are set forth in that Carrier's approved tariff on file with the Florida Public Service Commission. Each of those Carriers is responsible for ensuring that the rates submitted for billing through the Company conform to their tariffed rates and applicable Florida Public Service Commission requirements. The Company does not add any surcharge to the tariffed rates billed on behalf of those Carriers.
- 4.3 Each of the Pay Telephone Service Providers for whom the Company provides billing services is responsible for ensuring that the rates submitted for billing through the Company conform to applicable Florida Public Service Commission requirements. The Company does not add any surcharge to the rates submitted to it by Pay Telephone Service Providers.
- 4.4 The Company has no rates for its own service because it provides no communication service for hire within the State of Florida and does not own, operate, or manage any telephone line or part of a telephone line used in the conduct of the business of affording telephonic communication service for hire within the State of Florida.
- 4.5 Billing Inquiries. Inquiries concerning bills processed by the Company should be directed to Company's customer service department at (800) 622-4027.

Issued: April 16, 1991

Effective:

Ronald F. Evans
OAN Services of Florida, Inc. d/b/a Operator
Assistance Network
7755 Haskell Avenue
Van Nuys, California 91406

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