

FLORIDA PUBLIC SERVICE COMMISSION  
FLETCHER BUILDING  
101 EAST GAINES STREET  
TALLAHASSEE, FLORIDA 32399-0850

M E M O R A N D U M

May 9, 1991

TO : DIRECTOR OF RECORDS AND REPORTING

FROM : DIVISION OF COMMUNICATIONS (LONG) *Long*  
DIVISION OF LEGAL SERVICES (ADAMS) *Adams* *TE*

RE : DOCKET NO. 910544-TL - PROPOSED TARIFF FILING ADDING  
ENHANCED UNIFORM CALL DISTRIBUTION AND DIRECT STATION  
SELECTION/BUSY LAMP FIELD TO MERIDIAN BUSINESS SET FOR  
THE STATE OF FLORIDA BY CENTRAL TELEPHONE COMPANY OF  
FLORIDA (T-91-091 FILED 3/7/91)

AGENDA: MAY 21, 1991 - CONTROVERSIAL - PARTIES MAY PARTICIPATE

CRITICAL DATES: TARIFF SUSPENSION DEADLINE - 5/7/91  
COMPANY WAIVED 60 DAY RULE

---

DISCUSSION OF ISSUES

**ISSUE 1:** Should the proposed tariff filing adding Enhanced Uniform Call Distribution and Direct Station Selection/Busy Lamp Field to its Meridian Business Set by Central Telephone Company of Florida be approved?

**RECOMMENDATION:** Yes, the proposed tariff filing adding Enhanced Uniform Call Distribution and Direct Station Selection/Busy Lamp Field to its Meridian Business Set by Central Telephone Company of Florida should be approved.

**STAFF ANALYSIS:** Central Telephone Company of Florida (Centel) filed proposed revisions to its General Customer Services Tariff adding Centrex features for the State of Florida (Attachment A). The proposal will add Enhanced Uniform Call Distribution (EUCD) and Direct Station Selection/Busy Lamp Field (DSS/BLF) to Meridian Business Sets (MBS) in state government offices.

EUCD will allow Meridian Business Set owners to log in to uniform call distribution groups by use of an assigned MBS key. Uniform call distribution is a service currently tarified by Centel for Centrex users, the State of Florida, and Florida State University that allows incoming calls to be routed evenly among operators as the calls come in. This is slightly different from Automatic Call Distribution, which routes the calls to the next

DOCUMENT NUMBER-DATE

04549 MAY-9 1991

FPSC-RECORDS/REPORTING

Docket No. 91544-TL  
May 9, 1991

available open line in a prespecified sequence. The State has a number of Meridian Business Sets that are not capable of receiving EUCD as it is presently furnished.

The other feature requested by the state's Department of General Services (DGS) and not currently available for MBS owners is Direct Station Selection/Busy Lamp Field. This feature adds new attendant console features to an MBS station by providing the user the ability to monitor station status of a directory number with lamps on the MBS console. It also will provide the user with direct dialing to a monitored directory number by using a feature key.

Centel used its usual fully allocated cost method for these features (see pages 6 and 7). It also priced the service at its cost plus return pursuant to a contract with the state. The company's cost projections for EUCD amount to \$222.24/feature/month (monthly proposed rate: \$222.00). The costs for DSS/BLF are projected to be \$275.90/feature/month (monthly proposed rate: \$275.90).

Staff believes that the costs developed for these features appear reasonable. The features are purchased separately by the LEC for each customer, so fluctuations in demand should not have much bearing on the features' costs. Therefore we do not object to the Company charging a price to the state that equals the projected costs plus the Company's rate of return for providing the service.

We believe this tariff is appropriate. DGS has indicated that the service and rates proposed are consistent with its contract. We are satisfied that the service will recover its costs. Therefore, staff recommends that the Commission approve Centel's proposal as filed.

DOCUMENT NUMBER-247  
MAY 9 1991  
COMMUNICATIONS



Docket No. 91544-TL  
May 9, 1991

**ISSUE 2:** Should this docket be closed?

**RECOMMENDATION:** Yes, if Issue 1 is approved this tariff should become effective on 5/27/91. If a timely protest is filed this tariff should remain in effect with any increase held subject to refund pending resolution of the protest. If no timely protest is filed, this docket should be closed.

**STAFF ANALYSIS:** At the conclusion of the protest period, if no protest is filed this docket should be closed.

CENTEUCD.MWL

MAIL ROOM

March 6, 1991

Mr. Walter D'Haeseleer, Director  
Division of Communications  
Public Service Commission  
101 East Gaines Street  
Tallahassee, Florida 32399-0850

RECEIVED

MAR 07 1991

Dear Mr. D'Haeseleer:

DIVISION OF COMMUNICATIONS

Enclosed for filing are five copies of the following sheets of Central Telephone Company of Florida's (Central Telephone-Florida) General Customer Services Tariff.

Index

Tenth Revised Page 3  
Seventh Revised Page 4

Section 22

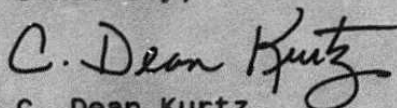
*Original of*  
First Revised Sheet 5.3

The purpose of this filing is to provide additional features to the State of Florida requested by the Department of General Services. The Centrex features of Enhanced Uniform Call Distribution (EUCD) and Direct Station Selection/Busy Lamp Field (DSS/BLF) expand the capability of digital Meridian Business Set (MBS) users as explained in Section 22.5.1.

The annual revenue impact is expected to be \$5,975 with one application for each feature: EUCD and DSS/BLF.

Please return one copy of this tariff filing upon approval.

Sincerely,



C. Dean Kurtz  
General Regulatory Manager

CDK:MSP:wa

Enclosures



MARCH 6, 1991

T-91-091

REVENUE REQUIREMENT DEVELOPMENT

COMPANY: CENTRAL TELEPHONE COMPANY OF FLORIDA

ITEM: ENHANCED UNIFORM CALL DISTRIBUTION (EUCD)  
 MANUFACTURER: PER CUSTOMER FEATURE

PRODUCT LIFE:	(SERVICE)	5.00
	(LOCATION)	5.00
SALES TAX:	REUSABLE	\$375.20
	NONREUSABLE	\$0.00
MATERIAL & TAX:	REUSABLE	\$5,735.20
	NONREUSABLE	\$0.00
STORES/SUPPLY COST		\$114.70
TOTAL MAT COST	REUSABLE	\$5,735.20
	NONREUSABLE	\$114.70
INSTALLATION COST		\$15.48
ENGINEERING COST		\$35.00
TOTAL INVESTMENT:	NONREUSABLE	\$165.18
TOTAL INVESTMENT		\$5,900.38
REMOVAL COST		\$0.00
NET SALVAGE	NONREUSABLE	\$0.00
RETURN	REUSABLE	\$370.00
	NONREUSABLE	\$10.66
TOTAL RETURN		\$380.66
INCOME TAX		\$157.52
DEPRECIATION		\$1,180.08
MAINTENANCE COST		\$221.26
SALES COST		\$30.09
TAXES OTHER THAN INCOME		\$76.70
GROSS RECEIPTS TAX		\$31.10
INITIAL NONRECURRING CHARGE		\$0.00
CREDIT FOR INIT NONRECUR CHG		\$0.00
ANNUAL ATTRIBUTABLE COST		\$2,077.42
MONTHLY ATTRIBUTABLE COST		\$173.12
CONTRIBUTION TO COMMON		\$580.60
GROSS RECEIPTS TAX		\$8.83
TOTAL ANNUAL CONTRIB TO COMMON		\$589.42
MONTHLY CONTRIBUTION TO COMMON		\$49.12
ANNUAL FULLY ALLOCATED COST		\$2,666.84
MONTHLY FULLY ALLOCATED COST		\$222.24

PREPARED BY: REGULATORY

MARCH 6, 1991

T-91-091

REVENUE REQUIREMENT DEVELOPMENT

COMPANY: CENTRAL TELEPHONE COMPANY OF FLORIDA

ITEM: DIRECT STATION SELECTION/BUSY LAMP FIELD (DSS/BLF)  
 MANUFACTURER: PER FIRST TEN STATIONS

PRODUCT LIFE:	(SERVICE)	5.00
	(LOCATION)	5.00
SALES TAX:	REUSABLE	\$452.90
	NONREUSABLE	\$0.00
MATERIAL & TAX:	REUSABLE	\$6,922.90
	NONREUSABLE	\$0.00
STORES/SUPPLY COST		\$138.46
TOTAL MAT COST	REUSABLE	\$6,922.90
	NONREUSABLE	\$138.46
INSTALLATION COST		\$123.80
ENGINEERING COST		\$140.00
TOTAL INVESTMENT:	NONREUSABLE	\$402.26
TOTAL INVESTMENT		\$7,325.16
REMOVAL COST		\$0.00
NET SALVAGE	NONREUSABLE	\$0.00
RETURN	REUSABLE	\$446.63
	NONREUSABLE	\$25.95
TOTAL RETURN		\$472.58
INCOME TAX		\$195.55
DEPRECIATION		\$1,465.03
MAINTENANCE COST		\$274.69
SALES COST		\$37.36
TAXES OTHER THAN INCOME		\$95.23
GROSS RECEIPTS TAX		\$38.61
INITIAL NONRECURRING CHARGE		\$0.00
CREDIT FOR INIT NONRECUR CHG		\$0.00
ANNUAL ATTRIBUTABLE COST		\$2,579.06
MONTHLY ATTRIBUTABLE COST		\$214.92
CONTRIBUTION TO COMMON		\$720.80
GROSS RECEIPTS TAX		\$10.96
MONTHLY ANNUAL CONTRIB TO COMMON		\$731.75
MONTHLY CONTRIBUTION TO COMMON		\$60.98
ANNUAL FULLY ALLOCATED COST		\$3,310.81
MONTHLY FULLY ALLOCATED COST		\$275.90

PREPARED BY: REGULATORY

ISSUED: ~~February 5, 1991~~

March 6, 1991

C. Dean Kurtz  
General Regulatory Manager  
Tallahassee, Florida

EFFECTIVE: ~~FEB 11 1991~~



General Customer Services Tariff

Central Telephone Company  
OF FLORIDA

Section 22  
Original Sheet 5.3

Local Telephone Service For State of Florida  
Governmental Agencies

22.5 Rates (Cont'd.)

22.5.1

C. (Cont'd.)

(9) Enhanced Uniform Call Distribution  
This feature allows users of Meridian Business Sets (MBS) to log in to UCD groups by use of an assigned MBS key. This allows UCD call coverage to be improved by allowing calls to be distributed to MBS, as well as non-business sets. Distinctive ringing alerts users to UCD calls, and optionally, Supervisors (on monitor login/logout states through Signal Distributor (SD) points.

Enhanced Uniform Call Distribution (—) CSER Monthly Rate  
Feature \$ 222.00

(10) Direct Station Selection/Busy Lamp Field (DSS/BLF)  
This feature adds new attendant console style functions to the MBS station by providing the MBS user the ability to monitor station status of a directory number (DN) through the use of MBS lamp states, and by providing direct dialing to a monitored DN by means of a feature key.

DSS/BLF (Per First 10 Stations) (—) CSER Monthly Rate  
\$ 275.90

ISSUED: March 6, 1991

EFFECTIVE:

C. Dean Kurtz  
General Regulatory Manager  
Tallahassee, Florida



GENERAL CUSTOMER SERVICES TARIFF

CENTRAL TELEPHONE COMPANY  
OF FLORIDA

Seventh Sixth Revised Page 4  
Cancels ~~Seventh~~ Revised Page 4

Sixth

INDEX

<u>SUBJECT</u>	<u>SECTION</u>	
<b>E</b>		
E-911 Service	10.4	<del>(T)</del>
Eglin AFB Toll Trunks	3.11	
Electric Light, Power, Oil, Natural Gas, Pipeline & Railroad Companies	15.2.11	
Emergency Reporting Services - 911	10	<del>(T)</del>
Employees Telephone Service Concession	2	
Establishment & Furnishing of Service	2.3	
Establishment of Identity	2.2.2	
Exchange Rate Groups and Local Calling Areas	3.3	
Expanded Conference	22.8.1	
Explanation of Terms	1	
Extension Line Mileage Charges	20	
Extension Stations	20	
<u>Enhanced Uniform Call Distribution</u>	<u>22.5.1</u>	(N)
<b>F</b>		
Federal Aviation Administration	15.2.12	
Fees or Taxes to be Billed to Customers	2.4.5	
Fiber Distributed Data Interface (FDDI)	16.5	
Flat Rate Service Rates	3.1.1, 3.4	
Floor Space & Electric Power at the Subscriber's Premises	2.3.8	
Florida A&M University	22.3.4	
Foreign Central Office Service	9.1	
Foreign Central Office & Foreign Exchange Service	9.2	
Foreign Exchange Listings	6.2.5	
Foreign Exchange Service	9.2	

ISSUED: ~~December 20, 1990~~  
March 6, 1991

EFFECTIVE: ~~FEB 22 1991~~

C. Dean Kurtz  
General Regulatory Manager  
Tallahassee, Florida