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AUG 05 1991
INTEGRETEL

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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

re: Initiation of show cause proceedings against INTEGRETEL, INC. for violation of Commission Rules 25-4.111(1) and 25-4.043 regarding responses to consumer complaints.

DOCKET NO. 910293-TI
ORDER NO. 24875
ISSUED: 7/31/91

The following Commissioners participated in the disposition of this matter:

- THOMAS M. BEARD, Chairman
- J. TERRY DEASON
- BETTY BASLEY
- MICHAEL McK. WILSON

ORIGINAL FILE COPY

FINAL ORDER RESOLVING SHOW CAUSE PROCEEDINGS

BY THE COMMISSION:

On April 2, 1991, we voted to order Integretel, Inc. (Integretel or the Company) to show cause why it should not be fined \$3,600 for failing to respond to staff inquiries in a timely manner as required by Rules 25-4.111(1) and 25-4.043. Order No. 24441 was issued on April 26, 1991.

Integretel responded to Order No. 24441 on May 16, 1991. In its response, the Company stated an intent to pay the proposed fine and correct the in-house problems which originally led to the violations. Unfortunately, Integretel's response to staff inquiries regarding consumer complaints continued to be filed late, even after the Company had filed its response to Order No. 24441.

At the July 2, 1991 Agenda Conference, we considered Integretel's response.

PLAZA BANK OF COMMERCE
85 Almaden Road
San Jose, California 95113

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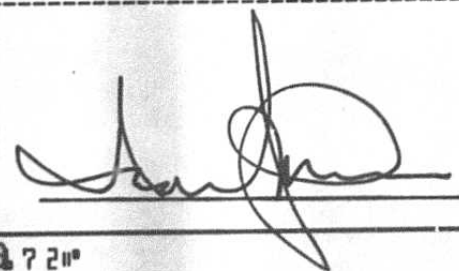
INTEGRETEL, INCORPORATED
OPERATING ACCOUNT
9800 CAMPO ROAD SUITE "E"
SPRING VALLEY, CA 91977
(619) 489-4070

90-3752
1211

DATE 8/20/91 CHECK NO. 7731 CHECK AMOUNT \$4,000.00

FOUR THOUSAND and No/100

PAY TO THE ORDER OF
Florida Public Service Commission
101 E. Gaines St., Room 111
Tallahassee, FL 32399-0870
DOCUMENT NUMBER-DATE
08443 AUG 21 1991



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INTEGRETEL

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25-4.111(1) and 25-4.043 regarding
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At the July 2, 1991 Agenda Conference, we considered Integretel's response. In recognition of the post-response late filings, the Company offered to pay an additional \$400 and demonstrated that its most recent filings had been timely. Therefore, we find it to be in the public interest to accept the Company's most recent settlement offer with the admonition that future responses to consumer complaints be filed in a timely manner.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that Integretel, Inc. pay a \$4,000 fine for violation of Rule 25-4.111(1) and 25-4.043, Florida Administrative Code. It is further

DOCUMENT NUMBER-DATE

07665 JUL 31 1991