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9	Pages 1	through 103
10	PROCEEDINGS:	SPECIAL AGENDA
11	BEFORE:	CHAIRMAN J. TERRY DEASON
12		COMMISSIONER THOMAS M. BEARD COMMISSIONER SUSAN F. CLARK
13		COMMISSIONER LUIS J. LAUREDO COMMISSIONER JULIA L. JOHNSON
14	Division of Records & Reporting	
15	DATE: JAN 27 1993	Thursday, January 14, 1993
16	Horida Public Service Commission	Commenced at 9:30 a.m.
17		
18	PLACE:	FPSC Hearing Room 106 Fletcher Building
19		101 East Gaines Street Tallahassee, Florida 32399
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21	REPORTED BY:	SYDNEY C. SILVA, CSR, RPR Official Commission Reporter
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## APPEARANCES:

WAYNE L. SCHIEFELBEIN, Gatlin, Wcods,
Carlson, and Cowdery, 1709-D Mahan Drive, Tallahassee,
Florida 32308, Telephone No. (904) 877-7191, appearing
on behalf of the Florida Waterworks Association.

FLOYD SELF and JOSEPH P. CRESSE, Messer,
Vickers, Caparello, Madsen, Lewis and Metz, Suite 701,
First Florida Bank Building, 215 South Monroe Street,
Tallahassee, Florida 32303, Telephone No. (904) 222-0720,
appearing on behalf of Southern States Utilities.

JACK SHREVE, Public Counsel, and RICK MANN,
Office of the Public Counsel, Claude Pepper Building, Room
812, 111 West Madison Street, Tallahassee, Florida
32399-1400, Telephone No. (904) 488-9330, appearing on
behalf of the Citizens of the State of Florida.

MATTHEW FEIL and CHRISTIANA MOORE, Florida

Public Service Commission, Division of Legal Services,

101 East Gaines Street, Tallahassee, Florida

32399-0863, Telephone No. (904) 488-2740, appearing of behalf of the Commission Staff.

- 1	
2	BILL TALBOTT, Florida Public Service
3	Commission, Deputy Executive Director/Technical.
4	CHARLES H. HILL, Director, Florida Public
5	Service Commission, Division of Water and Wastewater.
6	PATRICK MAHONEY, Florida Public Service
7	Commission, Division of Research and Regulatory Review.
8	JOHN WILLIAMS, BILL LOWE and GREG SHAFER,
9	Florida Public Service Commission, Division of Water
10	and Wastewater.
11	FRANK SEIDMAN, Management and Regulatory
12	Consultants.
13	BUDDY DEWAR, Executive Director, Florida Fire
14	Sprinkler Association.
15	PHILIP HEIL, Vice President-Manager,
16	Jacksonville Suburban Utilities Corp.
17	GARY MORSE, Southern States Utilities.
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3	Issue No. 1		8
4	Issue No. 2		32
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8	Rule No. 032		36
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## 1 PROCEEDINGS 2 (Hearing convened at 9:35 a.m.) 3 CHAIRMAN DEASON: Come to order, please. I believe that we're here today for a special 4 5 agenda concerning water and wastewater rules. Is that 6 correct? 7 MR. FEIL: That is correct. 8 CHAIRMAN DEASON: Okay. I assume that it's 9 not necessary to read a notice? Not necessary. I didn't think it would be either. I think, though, to 10 11 help facilitate the discussion we're going to have 12 today, it would be beneficial for everyone, including 13 the court reporter, to take appearances from those 14 persons who are going to be making comments as we proceed through these rules. We'll do that at this 15 16 time. 17 MR. SCHIEFELBEIN: Good morning, I'm Wayne 18 Schiefelbein, Gatlin, Woods, Carlson and Cowdery, appearing on behalf of the Florida Waterworks 19 20 Association. 21 MR. SEIDMAN: Frank Seidman with Management and Regulatory Consultants, appearing in behalf of the 22 23 Florida Waterworks Association. 24 MR. SELF: Good morning. I'm Floyd Self of

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the Messer, Vickers law firm, appearing on behalf of

1	Southern States Utilities. Also with me will be Mr.
2	Joe Cresse of our firm and Mr. Gary Morse from SSU, who
3	should being arriving shortly.
4	MR. MANN: Good morning. Jack Shreve and
5	Rick Mann from the Office of Public Counsel,
6	representing the Citizens of the state.
7	MR. DEWAR: Good morning. I'm Buddy Dewar
8	representing the Florida Fire Sprinkler Association and
9	the Florida Fire Service Community.
10	MR. FEIL: On behalf of Commission Staff is
11	Christiana Moore and Matthew Feil. Also with Staff are
12	Mr. Chuck Hill, Marshall Willis, Greg Shafer, Suzanne
13	Summerlin and a host of others.
14	CHAIRMAN DEASON: A cast of thousands, right?
15	Okay. Ms. Moore, how do you propose we proceed at this
16	point?
17	MS. MOORE: I suggest perhaps that Mr. Feil
18	briefly introduce the rules regarding noticing; and
19	perhaps Mr. Hill briefly introduce the rules, the rest
20	of the rules, the water and wastewater package; and
21	then we get comments from the parties.
22	CHAIRMAN DEASON: Okay. What I think we're
23	going to do, obviously we have our package. The
24	Commissioners had an opportunity to look at that. What
25	I would instead of having a major brief

introduction, sometimes those brief introductions become not so brief, that we get right into the meat of the matter. We'll go ahead with Issue 1, which I understand is going to go handled by Mr. Feil, and we'll address that; and then get we'll get into Issue 2, which is the bulk of the rule proposals.

Just one word of caution as we proceed. And that is that this is the first crack, so to speak, that the Commissioners themselves have had at these rules. This is not a hearing. This is not the place where we're going to hear all of the evidence that we're going to hear later on. There have been three days of hearings set aside, so there's going to be ample time to go into as much detail as the parties wish. That is not the purpose for what we're here today for.

But at the same time we are interested in what the parties have to say, and we may propose these rules in some form today and then again we may not. We do have another day set aside in March, I believe, March the 5th, to actually propose the rules if the Commissioners feel like that additional time is necessary for further Staff revisions or modifications or explanations or things of that nature.

So at this point, we're working on the luxury of ample time. At the same time, we need to be mindful

of the fact that today is not the hearing. So with that, we'll go ahead and address Issue 1. Matt?

MR. FEIL: Thank you, Mr. Chairman. I'll be brief. Basically what Staff is trying to do in changing the noticing rules is accomplish two things.

The first thing was to tailor the noticing rules a little closer to what we've experienced in the water and wastewater rate cases.

The second thing that we were trying to do is to tighten up some of the language so that it was a little clearer when noticing had to be completed by. For instance, under the current rule, there is a requirement that the synopsis be mailed -- or, excuse me, that the synopsis be filed by the utility 15 days after the time schedule for the case has been mailed to the utility.

One of the things we did there is just say that the synopsis had to be taken care of within X number of days from the official date of filing. So, in other words, rather than have soft times in the rule, as I think there are in the current rule, what with mailing and time schedule, things of that nature, to just set it at a fixed date. Basically, that's all.

COMMISSIONER CLARK: I looked through the noticing requirements, and I have to say with respect

1	to OPC Venemently opposing proposed Subsection 7,
2	reducing the required newspaper notice from a display
3	advertisement to a legal notice, I have to say I agree
4	with Public Counsel on that. I think these are, for
5	whatever reason, very well-attended hearings. And
6	people want to know about these hearings and they want
7	to attend them. And I don't know, how many of you read
8	legal notices?
9	COMMISSIONER BEARD: Well, let me, just to
10	make it so you all can start
11	COMMISSIONER CLARK: I don't think anyone does.
12	COMMISSIONER LAUREDO: I do every day.
13	COMMISSIONER CLARK: What are you in the
14	market for? (Laughter)
15	COMMISSIONER BEARD: So that you all can
16	understand and begin counting, there's two people that
17	have a problem with that.
18	COMMISSIONER CLARK: I think the expense I'm
19	not sure what the added expense is, but I definitely think
20	it should be other than a legal notice.
21	COMMISSIONER BEARD: Well, if we want to look
22	at cutting expenses, we might look someplace else. But
23	I think making sure people know that the meeting
24	occurs, we're continually criticized, I don't think
25	I've ever been to a meeting we weren't criticized for

where we held it, what time of day we held it and that we didn't hold enough of them. We'll never overcome that and I appreciate that.

COMMISSIONER JOHNSON: Let me ask a question on the same issue. I understand what we're trying to do in terms of cost savings, and it might be helpful, if it can be done, to determine how much of a cost savings it would be and then to do somewhat of a balancing test. If I understand, there's already one notice that goes out with the mailing under these circumstances, so that each customer will receive a notice?

MR. FEIL: Yes.

COMMISSIONER JOHNSON: And this is an additional notice?

MR. FEIL: Yes, ma'am.

COMMISSIONER JOHNSON: Have we had questions or has it come to your attention that there has been a problem with people receiving notice, or has it been seen as somewhat repetitious?

MR. FEIL: My experience has been that customers haven't complained about getting hearing notices, but perhaps the utilities would have a different experience than that. I don't recall specifically any customers coming to the hearing saying, "I didn't get notice." It may have happened,

1	but I don't recall it.
2	COMMISSIONER BEARD: I have
3	COMMISSIONER JOHNSON: What's the size of the
4	notice that is now displayed, do we know the
5	measurements and where it is located?
6	MR. FEIL: If it is a display item, I'm
7	guessing that it would be somewhere in the nature of 3
8	X 5, three inches by five inches. And I suppose it
9	could appear anywhere within the newspaper if it's a
10	display ad.
11	CHAIRMAN DEASON: Perhaps we could get some
12	input from the parties concerning the entire proposal
13	in Issue 1.
14	MR. SCHIEFELBEIN: Thank you, Commissioners.
15	On behalf of the Florida Waterworks Association, I
16	can't say that we have any vehement a position at
17	all on the question of having a display ad or not. I
18	think that, overall, we have entirely too much
19	repetition in the notice process.
20	The rule that Staff is proposing is a modest
21	streamlining of that in the ways other than the display
22	ad issue. It's certainly an improvement. We don't
23	have too many substantive comments on it, but we're
24	certainly not vehemently against having a display ad.

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But I would reiterate -- and I'm not aware of

any problems, either -- that each individual customer is given individualized notice, typically mailed to him, a couple of weeks in advance of that hearing giving the exact time, location and so forth.

I don't know if you want me to get into any collateral questions regarding the notice rule in general at this point?

CHAIRMAN DEASON: Yes, go ahead. All the concerns you have with the subject matter of Issue 1, go ahead and address at this point.

MR. SCHIEFELBEIN: All right. It's certainly not a life-or-death issue, either, but I don't know for this particular question why water and sewer utilities should be treated differently than other regulated utilities. There is language in the rule all through it requiring that for customers with out-of-town addresses, these addresses will be used; and the language is a little loose.

I think that probably something like that language has been used by the Commission for a while now in procedural orders, but I don't know why we have to get into that in the rule as far as using out-of-town customers' addresses or not. I don't think that water and sewer have anything unique to it apart from other industries.

Other than that, I don't think we need to belabor it. It is a modest reduction in the notice requirements. There's a little bit more time built in to get things done, which it can be pretty hectic with the requirement that Staff approve each of these notices. And I'd say the rule is welcome in that aspect that it gives us a couple more weeks here and there to get these things in order.

Thank you.

MR. CRESSE: Commissioner, Southern States has no strong feeling one way or the other, whether you use a legal ad or whether you use a display ad. The question is, really, what is the difference in the cost? As you know, this cost will be passed on to the ratepayers. But we have no strong feeling one way or the other about it; whatever your desire is, we'll be perfectly happy with that.

COMMISSIONER BEARD: I've got to tell you, if you're looking at the cost difference between a standard notice and the legal description in the total cost of a rate case, we're talking micro bucks. And I don't read legal notices. Quite frankly, I don't read bill stuffers. But I do see big things in newspapers that stick because my simple little brain just sees things like that.

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1	MR. CRESSE: Commissioner, we think the most
2	significant notice is the one that's mailed directly to
3	the customer. Probably not I would not read one in
4	the newspaper, whether it was a display or whether it
5	was a legal ad, at all. It probably wouldn't catch my
6	attention, I try to avoid reading all the advertisements
7	the best I can anyway.
8	COMMISSIONER BEARD: Well, I try to avoid
9	reading the newspaper, but the sports page and the
10	comics always catch me.
11	COMMISSIONER BEARD: Now, that sounds like

COMMISSIONER BEARD: Now, that sounds like it. We'll put it in the middle of the comics. (Laughter)

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MR. SHREVE: Thank you, Mr. Chairman.

I agree with what you said earlier about making extensive comments here, and I hadn't necessarily planned on saying much.

CHAIRMAN DEASON: Mr. Shreve?

But since you asked the question, "Was there problems with the notice," yes, there are in many, many hearings. The latest one I can remember was Lehigh Acres when almost 100% of the customers at the hearing got up and said they did not receive the notice that was required by rule. We run into that in case after case.

Now, why don't you put something in the rules that say if the utility does not follow the Commission rules, then their case is going to be dismissed. And we don't go up to the hearing with the customers not even knowing that it happened.

One reason that there's a difference here in this and major cases is you don't have a Florida Power and Light case sneak in without getting major publicity but you may very well having a lower utility that has 100 customers come by -- so you go ahead and you have extensive requirements so those people will know there's a case going on.

The Commission rules have been there to make sure that the customers were notified, and time after time we have run into situations where there was real questions raised about notification.

There should also be an affidavit by the company that they did, in fact, make the mailing to the customers. We don't do that. As a matter of fact, there's not even a copy of the notice with an affidavit or any type of verification that the notice was actually sent to the customers in the Commission file. The Commission should have that information to at least know when and where that notice was sent.

I think there's some real problems in this area.

1 CHAIRMAN DEASON: Okay. 2 COMMISSIONER JOHNSON: Can I ask --3 CHAIRMAN DEASON: Mr. Dewar, the reason you're here today, I assume, is probably for a very 4 5 narrow focus? 6 MR. DEWAR: That's correct. 7 CHAIRMAN DEASON: So when we get to a point 8 where you want to make a comment, just come right in 9 and say so; but otherwise, we'll probably be 10 concentrating on this end of the table. I don't want you to feel like we're ignoring you. 11 12 MR. DEWAR: No. That's all right. 13 CHAIRMAN DEASON: Okay. Staff, do you have 14 any further comments? 15 MR. FEIL: Commissioner, one of the reasons 16 we have this rule with regard to the display ad is we 17 thought it would be a good way to save \$50 or \$100 for 18 the customers, or whatever the cost difference was. 19 With regards to Mr. Shreve's comments about a 20 provision for dismissal in the event that noticing 21 isn't met, I have a little bit of a problem with that 22 because it's mandating that you do that, and you may in 23 certain instances want to exercise discretion with 24 regards to a noticing problem depending on what the

25

situation is.

chairman deason: Let me interrupt you for a second. Do you think that if there were a case where the Commission felt like the notice requirements were not met and that it was of such a nature that it questioned whether the case should even go forward, do you think we have the authority to dismiss the case?

MR. FEIL: I think you have the authority to dismiss the case; but depending on what the violation is, a continuance of some sort or another would be more appropriate.

The other thing which Mr. Shreve mentioned which is something that probably wouldn't be a bad idea is with regards to verification that notice was sent out, perhaps we could structure some sort of filing requirement so that the utilities file with the Commission a proof of notice. I know that quite a few of them do that already voluntarily.

With regards to Mr. Schiefelbein's comments on the out-of-town addresses, that's basically just a security blanket. I'm sure, as some of you Commissioners know, frequently you go to areas where there are seasonal customers; and that provision is just there to make sure that the utilities mail the notices to Vermont or wherever the people are so that when they come home, they don't find themselves with a

rate increase and completely unaware of it. 2 COMMISSIONER JOHNSON: Mr. Chairman, I had a 3 question for Mr. Shreve? MR. SHREVE: Yes, ma'am. 5 COMMISSIONER JOHNSON: I guess what we're doing here is a balancing act. 6 7 MR. SHREVE: Right. 8 COMMISSIONER JOHNSON: Whether the cost 9 outweighs the benefit of the notice. And what I think 10 I'm hearing from you is that, in this instance, it will 11 be a situation where the notice is more important and 12 to reduce that cost would lessen the notice that you 13 already probably feel isn't sufficient. 14 MR. SHREVE: Commissioner, you're exactly 15 right. 16 Rate case expense is probably the number one problem that we have in this whole area. There is no 17 18 problem any larger. It's used like a hammer over the 19 head of the customers to keep them, most times, from 20 opposing or involving themselves. It is used in every 21 decision that is made by a customer group as to whether or not they intervene and participate in the hearing. 22 23 If the customers don't receive notice, they 24 have no way to even know what is going on. And that

happens many, many times. I think what the Commission

might want to take a look at is how many times there have been expressed problems with notice? I can remember one very large company where we went to a hearing and the customers were still receiving the notice the week of the hearing. This is the final hearing we're going up to.

Now, I cannot think -- and I've made quite a few motions to dismiss a case because of that. If the customers don't have any notice, they don't contact us, we don't know there's any interest, you don't receive comments with your Consumer Affairs Division. The case is not started as far as they're concerned.

I cannot think of one single situation where there has been any type of activity where the customers have received any consideration because they didn't get a notice. In fact, and I'll be glad to be corrected on that, but I can think of quite a few cases where it has been raised and no situation where anything has been done about it.

CHAIRMAN DEASON: Let me ask a question, Mr. Shreve.

MR. SHREVE: Yes, sir.

CHAIRMAN DEASON: I understand the problems with notice and your concern about that. But if we were to assume that the requirements that are in

Staff's proposal here, that if they are met by the utility and that we do have the display advertising in the newspaper, do you feel then that notice would be adequate?

MR. SHREVE: I think it probably would. I think there is no real reason to allow a company a great deal of time to give the customers notice because they have all the information and have had as many months as they wanted to prepare their case. They have all the information, there's no question about that.

I think the legal notice is good. I don't know that I put that much faith in it because I don't know how many people really see it. But I think in this situation, as Commissioner Beard said, we're talking about a nit in rate case expenses. Where we really get into the rate case expenses is the accounting and lawyers.

CHAIRMAN DEASON: Commissioners, any further questions? I guess at this point I need to ask a question of the Commissioners. Do you want to address, make it a decision on each issue? Or just continue through today and we'll make a decision as to whether we want to try to make modifications to this rule and propose it today? Or if we want to wait until March 5th and get further input from Staff before we propose

the rule?

COMMISSIONER CLARK: Is March 5th the next agenda day?

CHAIRMAN DEASON: No. It is a special agenda set aside specifically to consider this rule again; in case we're not comfortable proposing it today, we can wait and propose it on March the 5th.

preference to try to get it done today, if we can, to propose it today. And there may be things that -- for instance, with respect to Subsection 6, where the Staff says the Commission may want to consider the necessity of a separate notice for the technical hearing -- I'm in the position of wanting more information on it, but I'm comfortable with going forward with the Staff's recommendation on this point.

With respect to the newspaper notice, I can tell you now I want to go back to the display ad and I would like it proposed in that way.

I mean, I've read through, I haven't read the rules word-for-word, but I've certainly read --

CHAIRMAN DEASON: Let me ask a question at this point maybe kind of as an example.

If, for example, and I don't know what the Commission's feeling is. But, if, for example, the

Commission were inclined to accept Mr. Shreve's suggestion that there be some type of requirement in the rule that the company file an affidavit basically saying, "Here's what we did with the notice and the rule has been met," and this sort of thing, if we wanted to include that, would Staff need additional time to actually prepare that language and bring that back to the Commission, for example, at March 5th, and have us propose that? Or do we have the latitude at this point just directing Staff to include something like that and going ahead and proposing the rule?

Because I'm afraid, this is just an example, but later on when we get into some of the other things there is probably going to be some situations where the Commission may direct Staff to change language or come up with a different concept and there may be a time that before we actually propose a rule that the Commission needs to look at that revised language.

MS. MOORE: I would be much more comfortable with coming back on March 5th with the revised language after we've worked through these other ones and see what changes we have. There are affidavits required of notice in other rules and at this point I'm not certain that we're talking about something different.

CHAIRMAN DEASON: Okay.

1 COMMISSIONER JOHNSON: Mr. Chairman? 2 CHAIRMAN DEASON: Yes. 3 COMMISSIONER JOHNSON: My personal view would be also to wait. Because there may be quite a few 4 issues that I might want to continue the dialogue with 5 Public Counsel or Staff before we finalize anything, 6 7 and I would hate to have to move it today when I wasn't certain as to what I really wanted to have moved. 8 9 CHAIRMAN DEASON: Okay. 10 MR. SCHIEFELBEIN: Commissioners, may I make 11 a comment on that? 12 CHAIRMAN DEASON: Mr. Shreve, I think 13 Mr. Schiefelbein wants to comment. Mr. Shreve, you go 14 first and, Mr. Schiefelbein, we'll hear from you. 15 MR. SCHIEFELBEIN: I hope that other parties 16 will be involved in this dialogue. And I would say 17 that, in response to some of the remarks here, I don't 18 understand why the water and sewer industry needs to be 19 saddled with a more onerous notice rule than other 20 industries. I mean, that hasn't been made clear to me 21 or I haven't even heard anyone suggest that there's a 22 reason for that. 23 And in response to Mr. Shreve saying that he 24 has never seen any adverse action taken by the 25 Commission for failure to notice, I remind him of one

case offhand called Sailfish Point where an entire case was thrown out on a defect -- an alleged defect in noticing.

I know that I've had cases at hearing which have been the subject of motions to dismiss because the librarian the day before the hearing has decided she never got the synopsis of a rate case. And it was only through her good graces in recollecting in time for the hearing that she had, in fact, lost it, that the rate case was not dismissed.

I think that we've got, you know, an easy target here as far as coming up with a -- we, of course, could require individual notices, return receipt requested, to every customer out there. This is overkill. There is nothing unique to water and sewer that requires an overkill approach over telephone, electric, gas and so forth.

CHAIRMAN DEASON: Okay. Mr. Shreve, wrap it up and then we're going to move on.

MR. SHREVE: Yes, sir.

Mr. Schiefelbein may be right about Sailfish Point. We were the ones that filed the motion to dismiss the case. I'm not sure it was just totally involved with just notice, and we'll be glad to check that out. If so, that's the way it should be.

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The problem we've had in the past is the companies -- not all the companies and not every case, but the companies that did not follow the Commission rules, and that has happened as far as the notice is concerned. I don't see any reason to belabor that. There certainly is reason to assure the customers of receiving notice and I think there is a difference between the water and sewer cases and a Florida Power and Light or Southern Bell case. I think everyone is familiar with that and understands it.

MR. SCHIEFELBEIN: It sounds to me like an enforcement question of your existing rule rather than a reason to come up with an exceedingly more complex rule.

CHAIRMAN DEASON: Okay. Commissioners, what do you propose that we do with Issue 1? I have a suggestion is that I would be interested in Staff looking to see if there are requirements in other industries concerning some type of an affidavit. If there is, I just would like Staff to look to see if it would make sense to apply that in these rules? Not to say I want that, I just want Staff to look at that and see if we are being consistent. And I think we've had a suggestion from at least two Commissioners that we retain the requirement for display advertising in the

newspapers.

So perhaps what we can do is give Staff some broad direction and have them come back, but I'm just open to suggestions at this point.

COMMISSIONER BEARD: I don't have a problem with that. You know, if the Staff wants to take what is currently on paper and bring it back to us, they can do that, you know. I can tell you that I ain't going to vote for it. Period.

COMMISSIONER CLARK: I can tell you I'm not going to vote for changing to a legal notice.

CHAIRMAN DEASON: Well, you know, I'm not opposed, if the Commission feels comfortable, we can go ahead and have a motion and vote on that one aspect and go ahead and give that direction to Staff. If Staff — I mean, if the Commission feels comfortable handling some of these issues in a definitive manner today, I'm certainly not opposed to doing that. But I think it's almost inevitable that there's going to be some issues where we're probably going to request Staff to come back and we're probably going to have to address some things on March 5. If there's ways around that, I would like to pursue that; but I think that there's probably going to be some things that we're going to have to come back with.

1	COMMISSIONER BEARD: Well, I don't know that
2	we need to vote on it.
3	CHAIRMAN DEASON: Just give Staff direction?
4	COMMISSIONER BEARD: I've given what little
5	bit of direction I'm going to give. Okay. If it's too
6	subtle, let me know, I'll
7	COMMISSIONER CLARK: Well, I think he's
8	looking for the third subtle person.
9	CHAIRMAN DEASON: Right. And if it's
10	appropriate for the Chairman and I don't know the
11	process so much, maybe the Commissioner to my right can
12	me; but if you need a third vote to tell you to do
13	something, you've got three votes. You can leave the
14	display advertising requirement in the rule.
15	MR. FEIL: Thank you. We'll look into filing
16	the proof of noticing with regards to the other
17	industries and attempt to draft something.
18	CHAIRMAN DEASON: That's something you can
19	address when we come back later.
20	COMMISSIONER BEARD: I think that we need to,
21	in that March hearing, I think we need to address the
22	differences between the industries and why. So that if
23	it's the feeling that all the industries ought to be
24	moving in that direction, Mr. Talbott, perhaps that
25	then gets into your bailiwick as opposed to Chuck

trying to take over notice requirements for electric and telephone.

MR. HILL: Though I would be happy to.

COMMISSIONER BEARD: I'm sure. But I would like to have a little bit of thought on that at that hearing, I think it would be helpful.

MR. CRESSE: Mr. Chairman, we're at the point now, as I understand it, where you're determining what rules you want to propose. Have you already decided that you're going to go to a public hearing on your proposed rules, or are you going to let the parties ask for a hearing after you adopt your proposed rules? It seems to me what I'm hearing is that you have decided to adopt proposed rules and also to set them for public hearing without request of any party that's affected.

CHAIRMAN DEASON: Well, that's really the question of Issue 3. And I know Staff's recommendation is to propose the rules and not go to hearing unless one is requested. But I feel like that the Commission, I don't know, but we're probably going to -- I know we had the time set aside for the hearing and that we anticipate that there's going to be a hearing and --

MR. CRESSE: I don't have any problem, but it can have a long-term effect on the length of this hearing. If you're going to go to hearing anyway,

then, you know, we --

COMMISSIONER CLARK: Yeah, so why bother now?

MR. CRESSE: If we know that now, we can keep
our comments very brief today if we know we're going to
go to hearing anyway.

COMMISSIONER LAUREDO: Well, I was going to suggest that. I understood the process that today would, in fact, be a very short meeting in light of the hearing, and I'm seeing it getting a little bit --

MR. CRESSE: That's fine with us. If you're going to hearing, we can be very succinct and very brief and probably longer at the hearing.

COMMISSIONER CLARK: I see this as, you know, some of these things I think we might be able to resolve and it sort of is a prelude and an indication to us of where the problem areas are going to be so we can look more carefully and consider those more carefully in the meantime. I guess "ponder" them is --

MS. MOORE: Commissioners?

COMMISSIONER CLARK: To that extent I think

-- I don't want to use a lot of time, but I do want to
have comment on problem areas.

CHAIRMAN DEASON: If there are some things here that can be corrected here today, I think we're looking for those things. But I think that everybody

pretty much realizes that there's going to be a hearing. And I think, Mr. Shreve, it was your understanding as well that we're -- I mean, you said early on that you felt like your comments were going to be brief because you felt like there was going to be a hearing later.

MR. SHREVE: I think there probably will be a hearing if the Commission votes out these rules. I don't know that that's necessarily a foregone fact. I don't know that these is your set of rules. Now, the Staff is recommending that you propose these; and, frankly, I would hope that the Commissioners themselves know and understand what they're voting out. Because the way I see it, once you vote these out, you are proposing them.

I know we'll have other hearings and have an opportunity to argue about that, but I think these would be yours. And there are changes in here that are changing past Commission policy and votes of the Commission, and I just see this as being yours.

I would almost like to see you break some of these rules out and not have such a massive undertaking so that when you have a hearing, you're having ten or 12 hours discussing so many different things when, in fact, there are some very important issues here that you might want to pin down and have discussion -- for instance, the notice. This is an important issue, although probably not the thing that's going to have most of the discussion.

I don't know why we have to have such a massive undertaking when you could take the problems that might exist or things that we disagree on and agree about them so you thoroughly understand them.

There are some things in here that it would take a while to explain to you the differences that have been explained to you by Staff.

CHAIRMAN DEASON: And I understand that,

Mr. Shreve. But this has been an extremely long-term

project; there has been a lot of work gone into this;

and, obviously, some of the proposals are going to be

very controversial. That's why we have at this point

set aside three days of hearings, and it may take every

hour of those three days, and if it does, so be it.

But I, as one Commissioner, am inclined to go ahead and go forward with this. Rules are, in my approach to it and my feeling, they're dynamic. They can change. And once -- even after a rule is adopted, you know, there's no harm in someone requesting that that rule be changed, and we can take a look at it. So these rules are always ever-evolving; and if we make a

_	mistake and we need to take another look at something,
2	we can always do that down the road.
3	MR. SHREVE: Yes, sir. I have proposed quite
4	a few changes in the past.
5	COMMISSIONER BEARD: It was my understanding
6	and intent not to vote anything out today; but that
7	where we could give a little bit of guidance on some
8	stuff and maybe clean that up to move forward, then we
9	could really focus on what I think would be more
10	controversial issues in the hearing and spend the time
11	necessary to do that.
12	CHAIRMAN DEASON: Well, I think we pretty
13	much know where we are and where we hope to get.
14	Does Staff need any more direction on Issue 1?
15	Or does Staff I mean, do the Commissioners have any
16	more comments or requests concerning Issue 1? Okay.
17	Hearing none, I think we can move on into Issue 2.
18	Chuck, you are going to be handling the rules
19	in Issue 2, is that correct?
20	MR. HILL: That's correct.
21	CHAIRMAN DEASON: What I propose to do is, I
22	discussed this with Chuck this morning, and we
23	discussed various alternatives of how we could proceed.
24	Realizing that today is not the hearing and
25	that we are here just for guick comments and if there

are some problems that could be corrected today, we're welcome to hear those, what I propose to do is to go issue by issue. And don't feel compelled to make a comment on every issue just because we're going to go issue by issue. There are some rules here which should not be that controversial, and I realize there are some that are going to be very controversial. But what we're going to do, unless -- we're going to start out going rule by rule. If that gets 

But what we're going to do, unless -- we're going to start out going rule by rule. If that gets cumbersome, we may try a different approach if we start getting bogged down.

So, Chuck, I'm going to ask you to take it rule by rule; make a brief statement as to what the purpose of the rule modification proposal is; and then if parties feel compelled to make a brief comment, we hear from each party on that rule.

MR. HILL: Yes, sir.

020 are the fee schedules. They're currently based only on capacity, and we're recommending that they be based on capacity as well as complexity of the case, and we've doubled the cap of the fee amount pursuant to statute.

CHAIRMAN DEASON: Comments?

MR. SCHIEFELBEIN: Yes. Commissioners, the one question I have on the fees, I believe that they

1	are expressed in the terms of the number of ERCs, and
2	for purposes of that rule, perhaps we should define
3	what an ERC is.
4	CHAIRMAN DEASON: Let me ask Staff. Is there
5	a definition of ERC in any of our rules?
6	MR. HILL: I believe there is.
7	CHAIRMAN DEASON: If so, would that apply to
8	this rule? Or does the definition have to be in each
9	rule?
10	MR. HILL: Currently, a lot of our rules
11	have definitions within them. And, in fact, we have a
12	Phase II of these rules that are doing other things as
13	well as taking every definition in all of 25-30 and
14	putting them in one place. We do have definitions of
15	ERCs; should we need one for this fee schedule, we'll
16	certainly add it.
17	MR. SCHIEFELBEIN: There are no definitions
18	that would pertain. The other definitions, I believe,
19	in themselves say, "This is limited to this sub part or
20	this section of the rules," which would not include the
21	fee schedules.
22	MR. HILL: We can take care of that.
23	MR. SCHIEFELBEIN: Okay.
24	CHAIRMAN DEASON: Does that conclude your
25	comments, Mr. Schiefelbein?

1 MR. SCHIEFELBEIN: We suggest that an ERC be 2 defined as 350 gallons per day absent -- for fee 3 setting purposes, absent some other compelling reason. 4 CHAIRMAN DEASON: Staff, you're going to take a 5 look at that? Okay. Mr. Mann? Mr. Shreve? Mr. Self? 6 Okay. Next rule? 7 Commissioners, now, if you have any questions, just come right in. We're going to try to go through 8 9 these as fast as we can. 10 MR. HILL: 025 is Official Filing Date. 11 thought that (2) of this particular rule made 12 everything real clear. Evidently it didn't, so we're 13 trying once again just to clarify current Commission 14 practice. 15 CHAIRMAN DEASON: Any comments? 16 MR. HILL: 030 is Notice of Application. And 17 we're trying to save money here. We currently have -it used to be a full-time equivalent position trying to 18 19 maintain a database of a four-mile radius of utilities, 20 and we've probably gotten that down to three-quarters 21 of an FTE. 22 And all we're saying is there's a better way 23 to skin the cat. Rather than trying to maintain a 24 database and give somebody a list of utilities within

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four miles of where this is, we're just saying, "Forget

1	that, we maintain a list here at the Commission of
2	utilities within the county." And we're saying, "Just
3	send the notice to all those utilities in the county,
4	get the list from the Commission." And we're, of
5	course, including the cities and the counties, and the
6	Water Management Districts and DER and that.
7	COMMISSIONER CLARK: So that's a greater
8	noticing?
9	MR. HILL: Yes. But it's at regular mail
10	rather than certified, and
11	COMMISSIONER CLARK: And you don't have to
12	keep a separate database.
13	MR. HILL: That's true.
14	COMMISSIONER CLARK: Okay.
15	CHAIRMAN DEASON: Comments? Okay? Chuck?
16	MR. HILL: 032 is just clarifying that you've
L7	got to file an application for a name change. And
L8	should the Commission go with the acquisition of a
L9	small company, then we have added that in there, as
20	well. Just clarifying when applications are to be
21	filed, reducing the number from 15 to 12.
22	COMMISSIONER CLARK: I had a question on that
23	with respect to using the electronic media. Could we
24	reduce it even more some way by using

MR. HILL: Possibly.

1	COMMISSIONER CLARK: putting it on a
2	system somewhere?
3	MR. HILL: Possibly.
4	CHAIRMAN DEASON: Next rule?
5	MR. HILL: The next rule is 033. And what
6	we're doing here is just asking for some more
7	information from the utilities and requiring a few
8	things. One, we want some information on funding. We
9	really want to know who's providing the funding of the
10	utility? How is this being done? And requiring that
11	the utilities use the Uniform System of Accounts, the
12	base facility rate structure, the leverage formula if
13	no other method is supported by the utility. It's an
14	attempt to just make sure we have a viable utility from
15	the outset.
16	CHAIRMAN DEASON: Are we going to get
17	information on financial viability from this rule or
18	not?
19	MR. HILL: Yes, sir.
20	CHAIRMAN DEASON: Okay. Mr. Schiefelbein?
21	MR. SCHIEFELBEIN: Thanks.
22	Not to belabor it, we do have certain fine
23	points of distinction with Staff on this issue. Among
24	other things, we have proposed that, in lieu of
25	financial statements, the utility be required to

provide any agreements for funding the utility. As an alternative to financial statements, which in themselves tell you nothing as far as what might be dedicated to utility operation, Staff has taken our proposal and made it both the original financial statements and the agreements for funding. And I think that we end up with a lot of unnecessary bureaucracy as far as protecting confidentiality of information that perhaps doesn't tell you a whole bunch when you have it anyway. And I think this is one example of that.

We also have communicated to Staff that we think that the rule regarding the ownership or long-term assurance of having the treatment plant site be broadened to include such ideas as having a written easement for that property. Not tying to it a 99-year lease, which sort of sets the standard -- that's the example given in the rule -- but just indicating a long-term lease satisfactory to the Commission.

We also very briefly object to highlighting effluent reuse spray irrigation as a means of effluent disposal. We don't think that in a standard application for this sort of certificate you should have to go into any great detail on that. It may not be applicable. If Staff wants information subsequent to the application, that can be provided.

1 That's all I've got. 2 CHAIRMAN DEASON: Let me ask a question. 3 understand there's detailed information being requested 4 concerning spray irrigation disposal? 5 MR. HILL: "Reuse," Commissioner. 6 we've gotten more general. It used to say "spray 7 irrigation" and we're just -- again, the thrust in this state is try to conserve and to do everything we can. 8 And we just want to know up front what this utility has 9 10 in mind as far as reuse, if anything. 11 CHAIRMAN DEASON: There's no requirement to 12 have reuse, you just want the information up front. 13 We just want the information. MR. HILL: 14 MR. SEIDMAN: Commissioner, the proposed rule 15 is to explain why you are not using reuse. And it 16 seems that since this is a DER judgment as to whether 17 or not a utility has to use reuse or some other method of disposal, that unless the Commission is going to do 18 19 something with that information, it's just some 20 additional work. And in explanation, it's not going to impact on the Commission's decision regarding the 21 certification. 22 23 CHAIRMAN DEASON: What do you propose to use the information for, Chuck? 24 25 MR. HILL: We may well come to the

40 Commission say, "No. In the area they're in, they're not planning to do anything in the way of reuse and 2 3 they should." I mean, I don't want anybody to think 4 that we're going to put this in there and not do 5 anything. We may well come to the Commission and ask you to do something about it. Set a rate, if nothing 6 7 else, or require the utility to do something in the way of reuse. 8 CHAIRMAN DEASON: Mr. Mann? Mr. Shreve? Mr. 9 10 Self? Commissioners, any questions? 11 MR. SEIDMAN: Commissioner, could I ask for 12 clarification on that? Maybe I'm wrong, but can the Commission turn down a utility that is not using reuse 13 14 if the DER has said that it is acceptable for whatever reason? 15 16 CHAIRMAN DEASON: That's a good question. we have the authority to do that? 17 18 MR. FEIL: I don't know whether or not we

MR. FEIL: I don't know whether or not we have the authority to do it, but I doubt very much that we would do it.

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MR. HILL: I suspect that we would. Again, this is an original certificate. The fact of the matter, before they can build, they've got to get a certificate. So we try to work with DER, and I do believe that we would work together with them. But the

utility is not going to exist until this agency gives them a certificate.

CHAIRMAN DEASON: Could there be a situation where this agency denied the certificate and the question never even comes to DER, and if they had the proposal before them, DER may have approved it, and we're perhaps stepping across the jurisdictional line by preventing DER ever having the question placed before them?

MR. HILL: I don't believe so. Utilities will go to DER concurrent with their application with us. And most times they go to DER first and are told, "You have to file over there because we won't issue you a permit until a certain time." So I do not believe that that could happen.

COMMISSIONER BEARD: Well, let me help. I want the information. And when I see the certificates, I want to know what the plans are.

I've had enough of the old days, okay, where you get utilities after they're built out and all the things, all the horror stories, and I want some up-front knowledge when we get them. And it could be conditioned, the certificate could be conditioned, from my opinion; and from an economic standpoint, we can find the ways to suggest that. Now, whether the

certificate itself would be not issued, I don't know.

But there certainly could be conditions placed and rate
base issues considered as a result of that.

CHAIRMAN DEASON: Well, let me echo those sentiments to a degree.

I understand the public interest aspect of the reuse question, but my main focus is on the financial viability. I think that in the past for whatever reasons there perhaps have been companies that have been certificated that in retrospect -- and I know that hindsight is 20/20 -- that should not have been certificated. And that perhaps some of the problems that we're trying to address with some of the smaller utilities or the utilities which have had a history of poor service, that if we perhaps had more stringent requirements on the front end, that we would not have had some of the problems later on.

And, of course, that's water under the bridge now. And I'm just looking from a going-forward perspective. And if there are some things we can do concerning financial viability and a professional management and a determination to provide adequate service and be in the utility business in the long term, if there's some information and requirements that we can impose, I think that's certainly something that

we need to do.

I understand that Staff realizes that is a problem and that is part of the motivation for some of these changes.

MR. HILL: Yes, sir.

CHAIRMAN DEASON: So that's just kind of an echo to an extent of what Commissioner Beard has been saying.

Any other comments? (Pause) 034?

MR. HILL: 034, we're basically just codifying current Commission practice. We're adding two new criteria that basically we ask anyway as we go through the process.

CHAIRMAN DEASON: Mr. Schiefelbein?

MR. SCHIEFELBEIN: Our only comment would be to restate our problem with the original certificate. In fact, for all types of certificate applications, we've asked that the allowable forms of ownership or leasehold situations or easements, that that situation for treatment plant sites be broadened; and that would apply to all types of applications and not just be limited to warranty deed or 99-year leases as currently written.

CHAIRMAN DEASON: I think we understand that, and I think that's something that can probably be

2 MR. SCHIEFELBEIN: It reoccurs but	you won't
3 hear from me again today on it.	
4 MR. HILL: And I guess, since we w	on't hear
from him again, I should let you know that I	do believ
6 that we compromised. I mean, at one point we	were
7 asking for anybody providing funding and we b	acked off
8 of that and said, "Fine, if you're providing	10% or
9 more, or greater than 10% funding of the util	ity, then
we want this information." And on the lease	
arrangement, again, we did tell the industry,	"Thanks.
Take a hike." The 99-year lease in there is	given as
an example. We're not attempting to tie the	
14 Commission's hands with respect to what it wo	uld cost
to appropriate lease facilities for the treat	ment
plant. So we understand, we've heard those c	omments,
and we made some compromises in this rule.	
MR. FEIL: Commissioner, to make it	clear,
19 that is a filing requirement. It does not in	any way
20 address what the Commission would or would no	t accept.
21 CHAIRMAN DEASON: I understand. 035	?
MR. HILL: 035, again, is codifying	g current
23 Commission practice; information that we've a	sked for
24 anyway, and we may as well get it in the rule	
25 CHAIRMAN DEASON: Okay. 036?	

MR. HILL: 036, we're doing a couple of things. We're trying to clarify when an amendment application is required; but more importantly, what we're doing in here is an automatic extension. When you've got a small territory of a maximum up to 25 people and there is no other source around, then if there is no objection, we want to just go ahead and grant that extension automatically.

COMMISSIONER CLARK: Let me ask a question.

Do you have -- I was curious as to, and I should have gone to the rule to look at under what circumstances an automatic extension will be allowed. And I'll go look at that to make sure that I'm comfortable with that.

But you have a deletion of the requirement that the applicant attempt to identify potential servers in the territory. That gives me some concern that, you know, if there's somebody out there that is in a better position to serve those people, I'd like to know about it. And how is that sort of concern addressed?

MR. HILL: That's addressed because I would like to think we know more than they about these surrounding utilities. And we're asking someone who is going to extend in there, "Tell us who you think might

serve." And that's a subjective thing.

We maintain a list of all the utilities, and we certainly can look and see if there are any other utilities close by. Everybody is getting notice; so if there's some utility that would like to serve, they can come in and say, "No, it doesn't meet this criteria, and we would like to serve it as well."

COMMISSIONER CLARK: All right. Instead of the utility making -- you know, it's like an application, you really don't know so you put down "not applicable" or something. Evidently, without doing a lot of work, they really don't know.

MR. HILL: That's true.

commissioner clark: You're in a better position to know. And the way you find out if there are people out there is your familiarity with the territory and the fact that you will send notice to every utility in the county. And if they're in the position to do it, certainly they'll speak up.

MR. HILL: Yes. And the Water Management
District and the DER and the city and the county, and
so I believe we're getting ample notice to everyone
that this is happening.

COMMISSIONER CLARK: I guess my guess is we're not really getting any information by this

1	requirement. Okay.
2	MR. HILL: That's true.
3	MR. SHREVE: Commissioner, I'm not real clear
4	on that, and we can't really get into all of it.
5	What are the notice requirements for
6	customers in the area that they're asking to serve?
7	COMMISSIONER CLARK: You're asking about the
8	people who will be served that they've applied? I
9	don't know.
10	MR. SHREVE: Yes. You have one case before
11	you right now in Mount Dora where there is an
12	opposition to the extension of the utility that already
13	has a fairly large area. And I think in a lot of these
14	cases the customers have a great deal of interest in
15	this.
16	COMMISSIONER CLARK: Yeah. And I'm not sure
17	the statute even requires notice to potential
18	customers.
19	MR. SHREVE: Or the rules at this point. I
20	think a great many times they may not even know that
21	there's a hearing going on during that period of time.
22	It may have happened down at that one in
23	COMMISSIONER CLARK: They may want to start
24	their own utility, right?
25	MR. SHREVE: Sure. Or they may want to be

-	served by a municipality of a county father than the
2	utility that might be coming in.
3	COMMISSIONER CLARK: We've never done that,
4	have we?
5	MR. SHREVE: I don't think there's any
6	requirement for the notice.
7	COMMISSIONER CLARK: Okay.
8	CHAIRMAN DEASON: But there are no existing
9	customers; is that correct? I mean, there may be
10	potential customers who have interest and who own land
11	in an area and may be planning on building a house
12	there and have an interest in who the utility
13	MR. SHREVE: Let me understand that.
14	I would think if you are moving into an area,
15	there may very well be existing customers in that area
16	but there's no existing utility serving them, and the
17	utility is asking to come into there.
18	CHAIRMAN DEASON: Okay. There are people
19	maybe residing there who have their, perhaps, their own
20	well or their own septic tank, things of that nature.
21	I understand your concern.
22	MR. HILL: It certainly wasn't our intent not
23	to notice the 25 people whose wells went bad. We'll
24	look into that.
25	CHAIRMAN DEASON: 0372

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1	MR. HILL: 037, again, is clarifying when
2	applications are to be filed. And we're getting some
3	statements as to what if books and records are not
4	available, we want to know exactly what steps were
5	taken by the applicant to gain those.
6	COMMISSIONER CLARK: In a transfer, you're
7	requiring information to be given by the buyer to the
8	seller?
9	MR. HILL: Yes, obtained by the seller,
10	whether he can get it from the buyer or not. And if
11	not, we want to know exactly what steps were taken to
12	obtain those.
13	The problem we're trying to solve here is
14	where people claim there are no books and records. And
15	then we end up asking through discovery or at hearing,
16	or whatever, "What did you do to find those records?
17	Did you try to find those past tax returns?"
18	And so we're just saying up front, "Tell us
19	exactly what steps you went through to obtain these
20	books and records and tax reports." If we don't have
21	the information to set rate base, then why don't we?
22	What steps did we take to find this? Are they really
23	not there?
24	COMMISSIONER CLARK: Okay.

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CHAIRMAN DEASON: Any comments? Mr. Shreve?

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MR. SHREVE: I think this should be tightened There should be very little excuse for a purchaser up. not at least getting permission from the seller for them to go get the tax returns from the Federal Government even if they don't have it. And they could accomplish that by getting permission rather than giving a statement as to why they didn't give them to them. 

I think this area is one of the real problems. We've run into some situations where the whole case has been set up on a situation where there were no past books and records, then at the hearing you come in and you find out they have all the books and records.

I just think there should be some penalties if the books and records -- or they should be available. And I just think the whole thing should be tightened up with some penalties if they are not provided, particularly when they are available.

CHAIRMAN DEASON: You mention penalties.

Doesn't the Commission have some generic authority
whenever a rule is violated to impose a penalty?

MR. SHREVE: I think you would have some there, but I know of some situations where we've had a case, we've gone in and the whole case has been set up

-- the one down in Pasco County, I don't believe any of you were sitting on that. We went through the whole case and then the company president admitted on the stand that he had the books and records. But the whole case was there.

MR. HILL: We also need to point out,
because it ties into the next rule, 0371, in that we
are also requiring -- and this is a new requirement -that the buyer send us a statement as to the condition
of the plant, Notice of Violations from DER, Water
Management District. We've not gotten that in the
past, and this is a new thing. And it does tie into
0371 and 038.

0371 is just an attempt on our part to codify, pretty close, current Commission practices on acquisition adjustments. We've thrown in one little kicker, and that ties to the 037; and that is we have added in this rule that the Commission will consider condition of plant.

One of the problems in the past, the

Commission's policy on acquisition adjustment is that a

transfer, change in ownership, does not change rate

base. Absent extenuating circumstances, if you buy at

above or below rate base, we're not going to make an

adjustment. The question has come up in the past as to well, maybe the plant has been run down. If it has to be completely replaced, then customers are paying twice for what they should only pay once.

We think that's valid, and we think that the Commission should look at the condition of the plant, and possibly our value of rate base is incorrect. And so at the time of transfer, let's get that information, let's look. If the plant is run down, if it is in terrible condition, then maybe this agency needs to look at rate base and see if we are mistaken and it should be revalued.

Other than that statement in the rule, 0371 merely attempts to codify current Commission policy that acquisition adjustments can be made and the parties are welcome to come in and request them.

CHAIRMAN DEASON: I think we were on 037, but as a logical extension of that discussion, I think we've moved into 0371 and 038. And so we will go ahead, unless there are further comments specifically on 037, I don't think there are, we'll go right on into 0371 and 038.

And I think you've kind of already introduced that. If you want to make further comments, go ahead.

MR. HILL: Yes. I apologize. 0371 is our

attempt to codify current Commission practice with 2 respect to acquisition adjustments. 3 COMMISSIONER CLARK: Let me ask a question. 4 You have a conjunctive in the sentence in the 5 last -- in the introductory paragraph, attempted to 6 provide a new mechanism encouraging the acquisition of 7 small systems by larger utilities. What is that mechanism? 8 9 MR. HILL: That is 038. I'm sorry, that's 10 in 038, which just follows 0371. In 038, what we're 11 doing is we're trying to provide a quick-take option 12 for a Class A or B utility to purchase a small Class C 13 utility. And, in fact, the definition we have for a 14 small utility matches a Class C. 15 And what this option says is that a Class A 16 or B utility meeting all of these requirements may come 17 in, ask for a transfer, and at the same time a limited 18 proceeding, and place into effect subject to Commission 19 approval a reasonable rate. 20 COMMISSIONER CLARK: Is this the thing, get 21 it done in 90 days? 22 MR. HILL: Yes. Get it done immediately; 23

put rates in subject to refund, temporary; and then at the end of the year, we will look at financials and make a determination as to whether those are reasonable

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rates and should continue.

COMMISSIONER CLARK: One thing that occurred to me is why do we limit it to A and B acquiring it?

What about a C that wants to acquire another C, a well-run C that wants to --

MR. HILL: And that's Mr. Todd of the Florida Waterworks Association and Sunray Utility brought that up. It is a very well-run Class C utility.

The only reason is because I can't write the rule to allow Bob Todd to buy another Class C but keep Fawcett away from doing it. You remember Mr. Fawcett, over south of Jacksonville, who had three or four systems, just ran them into the ground. And at the time we got rid of him, Commissioner Herndon said he should never be allowed to own another utility in this state ever again in his life.

and so to just throw in a Class C, we could end up with a Fawcett trying to do this type of thing.

And what I am suggesting that the Commission do is let's try and see if this would even work with an A and B. And if there's some success because the Waterworks Association says "Nice try, but you're not doing anything," if it does work, then let's see if we can write a rule that would allow a well-run Class C utility to use this option as well.

55 1 I just haven't figured out how to write that 2 rule yet. 3 COMMISSIONER CLARK: The other question I had 4 with respect to the acquisition adjustment, you know, I understand the philosophy behind that, but it still 5 gives me a lot of trouble when you allow a return on 6 7 investment that's not actually made. 8 Have we ever looked into splitting the 9 savings? I mean, it seems -- or looking at capping the 10 amount of adjustment you can get? 11 MR. HILL: We've looked at that, 12 Commissioner. And whatever your pleasure is, we'd be 13 happy to do because, quite frankly, I wish this weren't 14 ever an issue again. 15 And I guess it comes down to maybe you should have two or three acquisition adjustment policies. 16 17 Maybe there ought to be one for when it's a system

that's going into abandonment and receivership or when it's a poor Class C versus when it's something else.

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Because you've got -- the Commission has attempted to encourage the purchase of these mom-and-pops, let's get rid of these little nonviable things and get them bought up. And so we have attempted to maintain a two-edged sword that will give rate base -- and you can make your arguments whether

there should be a negative or positive acquisition adjustment -- in a minor attempt to encourage that type of thing.

whether there should be an acquisition adjustment has been made an issue at the time of transfer. Sometimes it's been handled in the transfer and we've gone to hearing. More recently, we've decided to defer that particular issue until the next rate proceeding. But what has happened is those utilities that were active in buying up the smaller, troublesome systems, they basically have stopped anyway because of all the trouble in buying them and getting compensatory rates and acquisition adjustments. So I'm not sure at this point that there is anybody out there willing to buy even if you want to encourage.

understand, part of the thrust of this rules is to sort of get that started again if it's a good idea, in situations where it's a good idea. So to that extent I think we need to address the acquisition adjustment. And I, for one, would like you to look at -- I would like you to follow up on your own suggestion with respect to those types of acquisitions where you would want to, that you need somebody to come in and take

these over, in which case you might want to give the full adjustment. I would like you to look at incentives, a sharing of they don't get the full amount, they'll get some percentage of it.

Also, I think -- there was one other thing, now. It's just escaped me.

CHAIRMAN DEASON: Let me make an observation.

I certainly understand the need for well-run, well-managed utilities who comply with Commission requirements and DER requirements to acquire those companies who do not have such a good track record.

There's certainly need for that. And I can understand how the acquisition adjustment policy can be an incentive.

But I think there's two problems with that, and we need to make sure -- we don't need to rely on this as the incentive, in my opinion, because there's going to be situations when there may be a terribly run utility and, for whatever reason, that owner is not going to sell below book value. And so there is no incentive whatsoever in that situation for a well-run utility to acquire; because no matter how hard they negotiate, they're not going to be able to buy it below book value.

So in those situations we don't have any

incentive. And maybe we need negative incentives to put pressure on the owner if he's not complying and impose penalties and things and maybe he will reconsider and get out of the utility business. But that's a whole different question, not the subject for these rules.

And there may be times when, even when a utility is willing to sell below book value, that that's not even enough incentive. And the utility is in such bad shape, and the customers are not getting the service they need and require, and there may be a need when there needs to be more of an incentive of some sort. And I don't know what it would be.

I think we're putting blinders on if we just say that our negative -- I mean our acquisition adjustment policy is an incentive to utilities to acquire these other utilities. It is in some situations, but it doesn't address the whole situation. And so to me that is a concern. And I don't know what the answer is.

This is an age-old problem in this industry.

And I'm not so sure that acquisition adjustment is the answer. It certainly has not been the answer in the past; you've just observed that it's not been the answer.

1 MR. HILL: Again, I'd just as soon it never be an issue. I mean, to the extent we could get a 2 3 policy on it and get it nailed down, that's really what we're attempting to do here is just eliminate as many 4 issues as we can. 5 6 CHAIRMAN DEASON: Mr. Schiefelbein? 7 MR. SCHIEFELBEIN: Commissioners, the 8 Association is not taking a position in the overall 9 experimental approach advocated by Staff on this rule. 10 But I do have a question. 11 The way the 038 is written, it says this is an alternative to 037. Now, 0371, "Rate Base 12 13 Established at Time of Transfer," has various ideas 14 contained in it, indicates it applies to essentially any jurisdictional transfer. 15 16 My question is, would (4) of 0371 pertaining 17 to original cost documentation and so forth, would that 18 language apply to 038 transfers? And if not, we'd like it to. 19 20 CHAIRMAN DEASON: I'm sorry. I guess I got a 21 little confused. 22 MR. SCHIEFELBEIN: I apologize for talking 23 like an insect there. But the subsection (4) of 037, 24 we would like that to apply to transfers under 038,

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These experimental acquisitions. And it's not at all

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1	clear to me, in any event, that section would apply to
2	transfers under 038.
3	MR. HILL: I appreciate Mr. Schiefelbein
4	pointing out my glitch. Yes, I would intend that to
5	apply. That's Commission practice.
6	CHAIRMAN DEASON: Okay. I have one question.
7	On Page 16 of the recommendation at the top
8	paragraph there, the bottom of that paragraph, the last
9	phrase is that, "The Commission may set rate base based
10	upon competent and substantial evidence, reconstructing
11	the original cost and CIAC."
12	MR. HILL: Yes.
13	CHAIRMAN DEASON: This is in a situation,
14	obviously, when the original cost documentation is
15	lacking or nonexistent.
16	MR. HILL: Yes, sir. That's the (4) that Mr.
17	Schiefelbein just brought up.
18	CHAIRMAN DEASON: Okay. Now, I understand
19	the word there is "may."
20	MR. HILL: Yes.
21	CHAIRMAN DEASON: And I would assume that
22	means that the Commission would have latitude to use
23	some other mechanism if it so saw fit.
24	MR. HILL: Yes, sir.
25	CHAIRMAN DEASON: Such as some type of

purchase price or whatever.

MR. HILL: Yes, sir, or zero if you chose. CHAIRMAN DEASON: Okay.

MR. SHREVE: Commissioner, in this area, I think it's another one that you're going to be dealing with trying to get information and records for the Commission. I think it needs to be tightened up; and if any type of statement is given, there should be an affidavit saying it made every effort to get the information. We have way too many situations where the utilities make a purchase and it is to the utility's benefit not to have the records, and that happens a great deal.

The other thing just as a caveat in this whole area. And Mr. Hill and I have argued and thought about this thing, and most of the people here, what you both have already alluded to: There should not be a situation, in my mind, and I think in most everyone's mind, unless there is really some overriding reason for the customers to be paying a return to a utility on money they do not have invested.

And I'm not real sure about the outcome of this rule, but it looks to me like the burden would then be on the customers to try and overcome that. And the logic that has always been used by the Commission

that, "If you don't have a negative acquisition adjustment, you can't have a positive; if you don't have a positive, you can't have a negative," that really doesn't fit. You should take these things on an individual basis and look at them. And the overriding concern, unless there's some real justification, is that the utility should not be allowed a return on money that they do not have invested.

And I think this is one that you probably should take a separate look at. It's been going on for a long time. We have all argued it out before legislators when they filed bills. There's a lot to look at in this whole thing.

CHAIRMAN DEASON: Mr. Cresse?

MR. CRESSE: Unfortunately, as Mr. Shreve says, this has been argued out over a long period of time; to my personal knowledge, at least somewhere in the neighborhood of 10 to 12 years. And he hasn't won it yet, but for good and sound reasons. He hasn't won it before this Commission, he has not won it before the legislature.

What you're really looking at here is whether or not and what will be the rate base of the utility that is acquired by another utility. And I think the thought process has been, well, basically, if we've got

problems with that utility, we would like to encourage somebody to acquire it. If the utility maintains in its current ownership, the rates will be no higher if it's transferred than if it is maintained at its current ownership.

That's the reason you have allowed the policy as expressed here. And the policy is very simple. It says, "In absence of extraordinary circumstances, the purchase of a utility system at a premium or a discount shall not affect the rate base."

So what you have had is the utility is operating -- it may not be operating well; it may be operating well; I think it becomes irrelevant. But if that utility continues to operate under the same ownership, the rate bases will not be affected, the rates will not be affected.

If it's transferred, what Mr. Shreve is saying is you ought not allow them to earn a rate of return on anything more than what they pay for it. And I think that's wrong.

I think basically that if the utility has been operated properly, the person who owns it would not sell it below rate base if they thought they had the opportunity to earn a fair rate of return on it. So there's a part that goes to what's in the sellers'

minds as well as what goes in the buyers' minds. 2 And I think the important fact is that the 3 ratepayers are not harmed under your current policy. They have the potential of being better off than they 4 are if the utility is maintained by the existing 5 6 ownership. If they did not have the potential of being 7 better off, then that's a factor you ought to consider 8 when the transfer application is sent to you. 9 So I guess that may be -- that may not be the 10 only issue Jack and I have disagreed with for 10 or 12 11 years, but it's been at the top of the list, and we 12 still disagree with it. 13 CHAIRMAN DEASON: Mr. Cresse, let me ask you 14 a question. And you've made the point that the customers will be no worse off. 15 16 MR. CRESSE: Yes, sir. 17 CHAIRMAN DEASON: Because the rate base stays 18 the same. 19 But what about the classic example -- and this may be a shortcoming of regulation and we need to 20 21 point fingers at ourselves -- but what about the 22 classic example of a system which is in disrepair which 23 is not --24 MR. CRESSE: I'm glad you mentioned that.

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CHAIRMAN DEASON: Let me finish the question.

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Which is not being run properly; it's not in compliance with DER regulations. A professionally well-run utility acquires it and knows right up front that it is going to have to make substantial investments not to improve the system but just to bring it up to the level where it should have been performing to start with if it had been managed prudently by the original owner. And that's the reason why the purchasing utility is able to acquire the utility at below book value: because the owner knows it's in disrepair; he or she does not have the capability or the desire to acquire the capital to make the improvements or to continue the maintenance which has been neglected.

So if we, under current policy, if we were to follow that, the acquiring utility gets the original rate base but has to make substantial investments, and then those investments become part of the rate base. So the customer then is asked to pay a return on investment above the amount which he should be if the prior owner had managed it properly and had kept the system well-maintained.

Now, that's a classic problem. What's the answer to that problem?

MR. CRESSE: Let me first answer it right up

front and say I'm not sure that there's an answer to all -- you can get up front an answer to all the problems that you will face on transfers. But let me take this specific example that you mentioned that somebody has over a period of time neglected this system and haven't provided adequate service.

The first thing you need to remember is, if you're doing your job, they have not earned what would be typically called a fair rate of return on that system all the time they were allowing it to degrade, and simply because you have to consider, and should consider, quality of service in the award of rates.

So what's happened there is that system for a long period of time -- and these systems don't degrade themselves, you know, just in six months or a year -- for a long period of time the prior owner has neglected to take care of his business and he's neglected the system. He probably hasn't been earning a fair rate of return for that period of time. You all haven't seen him, he hasn't come in. Because if he had been in, it would have come to your attention that he was doing that, that he was providing bad service.

So the people have been served and then they come along and they want to make a transfer. Well, I think what's happened is that, if you were aware it,

you have penalized that company for not providing service and the people have not really been paying the full cost of service up to that date.

Now, when you look at one to be transferred, it's perfectly all right to ask the question, "Is it in good shape?" And I think that's what Mr. Hill is saying, he's trying to find that out in the application. And then what you have to do in that situation is to evaluate whether or not you're going to permit the transfer to take place. Is it in the best interests of the ratepayers to permit the transfer to take place? And there's no predetermined answer you can give to what is essentially a subjective call.

I think you kind of want to get rid of a bad operator because they're a pain; and not only a pain to the Commission, a pain to the Staff, they are a pain to the customer. You'd kind of like to get rid of them. And maybe because of just the failure of people, yeah, maybe they have to pay more than they would have had that system been maintained right all this time. But it is likely that they paid substantially less for three or four years while that system was being run down than they would have paid had it been maintained properly.

I hope that answers your question.

MR. SEIDMAN: If I could just add to that. I don't think it's necessarily given that had the previous owner maintained the system properly that the rates would have stayed at the level that they are when the system is up for purchase. Because those repairs would have resulted in costs that would have been passed on to the ratepayer either in the form of maintenance or additional investment. And those should be costs that probably will be reflected by investment or maintenance expenses of the new owner.

CHAIRMAN DEASON: Mr. Shreve?

MR. SHREVE: I see what both gentlemen are saying. However, the one string that goes through their entire argument is maybe they say the ratepayers will be better off if, or no worse off, if the new company buys it. But what they are arguing is that, if there is a purchase there, there is going to be a windfall to the new company and that company wants to earn more than a fair return because they have asked for or been granted a rate base higher than their purchase price, while still being allowed to put into rate base all of these improvements that are coming along.

So regardless of the factual situation, and

I'm not saying that there shouldn't be a situation

sometimes where there should be an exception to the rule. But it should be an exception. The company should be here in Florida and be happy to earn a fair return on their actual investment, and beyond that it should be the exception.

We have the situation where you have a run-down system and they're going to come in and put in the repairs, and perhaps the company even needs some incentive to purchase it. But then you have the Grand Terrace system where it's brand new and Southern States purchases it for around \$30,000 or \$32,000 and is given a rate base of \$80,000 and there's nothing wrong, it's brand-new, it's never even been used, it's been put in Lake County for low-income housing.

So there are arguments all around. There is no excuse for that. So I think the exception should be and the company should have to make some type of justification to show that they should be allowed to earn more than a fair return on their investment.

CHAIRMAN DEASON: We will look into the sharing and the incentive and --

COMMISSIONER CLARK: I remembered what it was I wanted. It's just something I would like.

If you have the history of acquisition adjustments we have granted, say in the past five

1	years, I'd like up or down how much they were and what
2	percentage rate base they were. I want to get a handle
3	on the magnitude of the dollars in relation to the
4	investment that we're talking about.
5	MR. HILL: Absolutely.
6	CHAIRMAN DEASON: Chuck, as I understand
7	where we are under this proposal, you're basically
8	recommending that we codify in the rule Commission
9	policy. But there's one slight change and that is you
10	wanted information up front concerning the state of the
11	system that is being acquired, whether it's in
12	disrepair or whether it's in compliance.
13	MR. HILL: Yes, sir.
14	CHAIRMAN DEASON: And that could be a
15	consideration
16	MR. HILL: Yes, sir.
17	CHAIRMAN DEASON: in determining whether
18	an acquisition, up or down, was approved or
19	disapproved, whatever the case may be. That's a slight
20	modification
21	MR. HILL: Yes, sir.
22	CHAIRMAN DEASON: based upon Commission
23	policy.
24	You're also recommending that we look at a
25	new rule which allows the implementation of

1 compensatory rates on an expedited basis. 2 MR. HILL: Yes, sir. 3 CHAIRMAN DEASON: Now, are those the two basic modifications to current Commission policy that's 4 5 embodied in these proposals? MR. HILL: Yes, sir. 6 7 CHAIRMAN DEASON: Okay. COMMISSIONER BEARD: Well, at that point I 8 9 have a question. I don't know, we seem to have been 10 focusing on 71. And I have heard no comments, one, on 11 an expedited implementation of some ethereal statewide 12 average and I've heard no comments on 90-day 13 limitations in doing that. And I'm just curious, does everybody think this is a great idea? 14 And my first question that comes to mind is, 15 16 do you all do audits in less than 90 days? 17 MR. HILL: I don't intend to do an audit, Commissioner. I intend to look at some records and I 18 19 intend to look at an average rate established by the 20 Commission annually or a rate granted by this 21 Commission in that county and implement that on a 22 temporary basis subject to refund. 23 CHAIRMAN DEASON: And it is subject to refund 24 just for one year, and there is going to be a 25 determination made within that year period.

MR. HILL: Yes, sir.

CHAIRMAN DEASON: Commissioners, we have had a request to take a break, and I think the court reporter probably needs one as well.

We're going to take a short break and we'll come back and wrap up, hopefully, very briefly, 371 and 038, and then move on.

MR. HILL: Most of the remainders are very short.

(Brief recess.)

CHAIRMAN DEASON: Before we get started again, I think we were on 0371 and 038, what I would like to do is go ahead and finish up that discussion and then we're going to make a leap over towards the end, goals, and address private fire protection, Rule, I think, 465. And I think that's the rule that you're interested in, is it not, Mr. Dewar?

MR. DEWAR: That's correct.

CHAIRMAN DEASON: Okay. You're welcome to stay with as long you like, but I'm sure that you probably would jump at the opportunity to take care of your business so you can get along with other business you have to attend to, so, we're going to try to accommodate you. Okay, let's go ahead and finish the

discussion we were having on 371 and 038.

MR. HILL: Yes, sir. And I think we're about to wrap it up. We will look into whether or not the acquisition adjustment policy even creates an incentive; whether there should be more than one policy, a sharing; and certainly a history over the past five years of acquisition adjustments, dollar amounts and percents of rate base.

And again in the 038, I'm not even sure that it's a good idea but we're just -- NRI has recommended this type of thing, they're doing it around the country, just trying to get people to come in and give them some reasonable rates. I'm not even sitting here trying to say they're compensatory. And maybe that's more of an incentive than anything else is to let them put in a rate that is at least reasonable for a particular period of time subject to refund.

CHAIRMAN DEASON: Commissioners, do you need to give Staff any further guidance in this matter?

COMMISSIONER BEARD: No. I haven't heard a reaction from anybody yet and I guess I'd --

CHAIRMAN DEASON: On the new proposal?

COMMISSIONER BEARD: Yeah. If nobody cares, I'll go take a nap or something. I'm just curious. I thought I'd hear something.

1	MR. SHREVE: Well, I think I certainly agree
2	with Mr. Hill. I'm not sure this is a good idea
3	either. (Laughter)
4	I'm not sure I even understand totally what
5	we're doing here, but I guess what you're doing is
6	saying you're going away from the grandfathering in of
7	the rates that have already been set by the Public
8	Service Commission?
9	MR. HILL: I beg your pardon? I'm sorry, I
10	didn't hear that.
11	MR. SHREVE: Okay. Are you saying here that
12	if a system that's countywide, that has their system
13	countywide with other utilities, and they purchase one,
14	then you're not going to be grandfathering the rates in
15	any more for that system but you're going to set it up
16	for countywide rates?
17	MR. HILL: Yes, sir. Which again, the
18	legislature recognized that rate base regulation is
19	just not even necessary for a Class C utility and the
20	Commission may by rule not even use rate base
21	regulation on Class C. And what we're saying is, well,
22	let's look at this utility over this 12-month period,
23	let's put in a rate and I don't even believe it

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COMMISSIONER CLARK: One other thing that

would be compensatory, but it would be more reasonable.

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comes to mind is this, some dilemma as to whether this is a good idea on sort of a generic basis. Is it possible to sort of do this, do we have the authority to allow this on an individual basis and sort of see how it's been working? Because I do think one of the problems that is more acute in the regulation of small utilities is cash flow and getting money to meet your operating expenses. And if we could shorten up the time or provide them with some money with a guarantee of a refund, that may be a good idea. But I'm wondering if we shouldn't try it first on a case-by-case basis.

MR. SHREVE: I think you've always solved that problem with interim rates, usually, if that's a real problem, and that's come out in a hurry. Here you're talking about giving a rate increase, which may or may not be justified, for maybe 12 months to a group of retirees that are certainly not going to be in a position to carry that for a year like that. Which may or may not be compensatory or whatever. I'm not even sure exactly what kind of notice requirements, but you, as a practical matter, may all of a sudden be faced with a group or community that has a rate increase without a hearing.

COMMISSIONER CLARK: That's their typical

compliant in a pass-through or a index is, you know, these rates went into effect and there's no hearing or anything. But you have to weigh that against the benefits, and I'm wondering if this isn't one that we ought to try on a case-by-case basis.

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MR. HILL: I don't think you can. And I guess -- let me tell you why. You know, we're having a tremendous discussion as to interim rates and what are they going to be based on? Now, you know, we're getting filing requirements that suddenly become a rate case as opposed to some quick take thing. And I think what you end up -- you know, if we want to have them file a rate case and all that up front, that's what we're doing now. I'm just not sure that you can grant interim rates outside the context of 081. That's why we have this new rule.

commissioner clark: But, no, what I'm suggesting in this: instead of doing a rule, if there's a particular case that comes in, suggest we allow reasonable rates that are equivalent to the countywide rates to go into effect at that point, and then within 12 months look at it and make a decision on a refund or no refund.

Is there a requirement that we do it on a generic basis first? Why don't you think about it.

MR. SHREVE: You've done it on current rates, interim rates, when you've -- (simultaneous conversation) -- Pasco County and all that. The reason for the pass-through and indexing is really to maybe not take care of this problem totally, but if the company had kept up with that all along, it would be there.

MR. WILLIAMS: Commissioner Clark, this rule actually came from -- my name is John Williams with the Staff.

MR. HILL: Multitude of Staff.

MR. WILLIAMS: This rule came at the direction of the Commissioners in one particular transfer; and the Commissioners directed us to work with the industry and Public Counsel to come up with something that would encourage the larger utilities to put something in place so that the utilities could expect a quick turnaround on a transfer. And to -- so they could expect they could get some kind of rate relief.

And what the industry has said is they were reluctant to even look into acquiring small systems unless they knew that there was some assurance that they would get rate relief within a reasonable time and that the Commission would act on it, that it wouldn't

take six months to get approval for the transfer, that it could be done quickly.

MR. SCHIEFELBEIN: Commissioners, as I indicated before, Florida Waterworks Association has taken no formal position on this. If I might be allowed a couple of personal observations, though?

I think this is, at least among a certain segment of the industry, this proposal is a viewed as a very well-intentioned and fatally flawed effort to deal with the problem.

uncertainty. There is no very strong incentive out there right now to acquire small troubled utilities.

Under this proposal, you would not know what rates you will be able to keep for a period of up to two years after acquiring the system. Because with the -- I can very easily imagine Public Counsel and customers not consenting to a rate increase after one year of operational data is gathered, requiring the full hearing process.

The process is too combative, it is too controversial and uncertain. The Commission has basically declined to be forthcoming with acquisition adjustments. It has been relatively favorable to assigning zero values to rate base investment of prior

1	owners where tax returns and so forth are not
2	available. It's basically a lawyer's delight and a
3	utility's nightmare. And for that reason I think you
4	see very little activity in that area.
5	I think Staff's intentions on this rule are
6	commendable. I don't think there's anything wrong with
7	offering it as an alternative, should people want to take
8	advantage of it; but it doesn't really deal with the
9	problems, and that's incentive over regulation and
10	uncertainty. This merely extends the window of
11	uncertainty out to two years from purchase.
12	CHAIRMAN DEASON: Are you saying that the
13	medicine is worse than the disease?
14	MR. SCHIEFELBEIN: I don't think we're
15	treating the disease.
16	CHAIRMAN DEASON: Then this doesn't really
17	address the problem, in your mind?
18	MR. SCHIEFELBEIN: I don't think so. (Pause)
19	CHAIRMAN DEASON: Well, obviously, I think
20	that this proposal is something that we can address in
21	greater detail at the hearing.
22	We've had expression by at least one
23	Commissioner that if we choose to go down this road we

Commissioner that if we choose to go down this road we may want to do it a little more cautiously and perhaps get some case-by-case experience, and that may be a

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good thing to do.

The way I was looking at Staff's recommendation, I think the intent is to address this problem and offer an incentive to acquire small troubled companies, but what I'm hearing is that this may not be an incentive at all. And if it's not, if it's not going to help solve the problem, well, then, I'm going to have to agree that perhaps we don't want to go down that path.

But I think for the time being we can leave this on the table and we can discuss it further at the hearing, unless there's any other comments from other Commissioners as to whether we need to kill it now, or kill it later, or go ahead and approve it now.

We'll just let it ride for right now then.

Okay. We're going to go ahead and move over to Rule 465, which is private fire protection.

MR. HILL: Yes, sir.

CHAIRMAN DEASON: Mr. Dewar, I think this is the single rule that you have an interest in, is that correct?

MR. DEWAR: That's correct, Mr. Chairman.

CHAIRMAN DEASON: Staff, won't you briefly tell us what you're proposing here and then we hear from Mr. Dewar.

1 MR. HILL: Yes. What we're doing here is
2 codifying current Commission practice and policy of
3 charging one-third of the base facility charge for
4 private fire protection.

CHAIRMAN DEASON: Mr. Dewar?

MR. DEWAR: Thank you, Mr. Chairman, for allowing this issue to be discussed out of order.

simply put, the property owners of buildings equipped with fire sprinkler systems are paying a rate generated by nonsprinkler buildings. Fire sprinklers are designed in the most remote point within a building, plumbed back to the street main; and based upon the hydraulic calculation of that system, a determination is made whether or not there is adequate water or volume or pressure there. If there is not adequate water, volume or pressure -- which is rarely the case as far as volume, but there is problems with pressure in many areas -- then the design requires fire pumps or alternative water supply sources for the fire sprinkler systems.

Fire sprinkler systems can clearly be stated that they are designed based upon the existing water supply at the street. Again, if the water supply that is existing is inadequate, there is no demand placed upon the waterworks. We're not telling the waterworks

purveyor that they have to put in new pumps and they have to do this; the Fire Marshal tells that property owner, an alternative water source or a fire pump.

Future inspections of that property, again, if the water pressure volume is diminished to the point where that system is no longer functional, the Fire Marshal will tell that property owner again, fire pump, alternative water source; there's no demands on the waterworks companies.

Water conservation is a big important issue with the fire sprinkler industry and the fire service community. That sprinkler head overhead will consume or expend 20 gallons a minute when activated. 90% of all fires are controlled or extinguished by two sprinkler heads or less. And in seven minutes time, the Fire Department -- as an average of seven minutes time, the Fire Department is at the scene and turns off the water and mops up water damage, the fire is out and everybody goes home. That's not true in a nonsprinkler building.

In the report that I shared with you, I did some computations based on the fire that was ongoing in Jacksonville at a petroleum storage tank. And we projected that 38 million gallons of water were used by the fire suppression forces on that fire. That should

be corrected, because they did put that fire out a little bit earlier, back to just a little bit over 30 million gallons of water.

What we're saying, if properties are properly controlled, 90% of all fires we're using 280 gallons or normally not more than 350 gallons of water versus the tens of thousands of gallons of water that are used in the fire suppression effort.

Many have seen pictures of aerial towers or ladder trucks with those streams flowing water on a major fire. That's 1500 gallons a minute or 90,000 gallons of water an hour. And I have personally been in those aerial towers for three or four hours flowing that amount of water, when a sprinkler system again would have controlled that fire with just a minor amount of water.

Changing hats, I also am President of the Florida State Firemen's Association. And the fire service community is very concerned about this issue. Fire chiefs can no longer go to city commissions and receive the fire apparatus and the firefighters that they need to provide protection within their communities. The dollar is no longer in city government. It's not there.

The fire official has a choice: built-in fire

suppression, or firefighters and fire trucks. Many communities have gone towards the route of requiring built-in fire protection. For example, Sarasota County, right now their fire protection portion of their ad valorem tax there is a 50% reduction for buildings that are equipped with a fire sprinkler system because the county realizes the impact — the cost savings of fire sprinkler systems. But what's happening is the rate being charged for that sprinkler system is canceling out, if you will, any incentives that are created by local government trying to control growth.

rating system. The sister building across the street to the Fletcher Building, the Larson Building, was recently renovated; and during the renovation, a fire sprinkler system was retrofitted. Prior to that installation, the Insurance Services Organization, in rating the fire suppression capabilities of the City of Tallahassee, looked at that building and determined that the needed fire flow was approximately 3,500 gallons a minute. Which equates, when you figure out how much gallons a firefighter can manage in his flowing water from the fire trucks and fire apparatus, three fire pumpers and two ladder trucks. And the fire

service community's average cost of operating each one of those trucks is \$500,000 a year.

Once that building has been equipped with a fire sprinkler system, when ISO comes through the community to determine the needed fire flow for fire insurance ratings, they don't look at the building any more. They no longer look at it because they know the benefits of the fire sprinkler systems. They know that there's, in essence, a minor significant water flow versus tens of thousands of gallons required when a building is not equipped with a fire sprinkler system.

The fire service community is very actively pursuing fire sprinkler requirements statewide. In fact, the State Fire Marshal's office and all of the fire service interest groups are supporting legislation this session that will require all new construction three stories and above to be equipped with a fire sprinkler system. We're doing it solely because we know that we cannot provide the fire apparatus and the firefighters to properly combat and control the fire. The money is no longer there.

We view the rule as it's written as going against our interests. We support the language that is on Page 167 in Rule 465, but would like to add language to that. The very last page of our report highlighted

the language that we'd like to add. We're not disputing a charge for private fire protection loops and hydrants. We understand a shopping mall like Governor's Square Mall that there's fire demands as far as eight-inch pipes, six-inch pipes and hydrants. We understand and accept that.

But our concern is when they start charging, in addition to that private main, sprinkler connection -- sprinkler connections which significantly reduced the demand on that waterworks company. We would like to have that language to exclude the fire sprinkler connections from the rate charge.

Also, this legislative session we have bills that will address this issue. We feel that it's in the best interest of the ratepayers to, instead of consuming tens of thousands of gallons of water for controlling a fire in a nonsprinkler building in lieu of the 300 gallons, it's in their best interest. And our thoughts and our thrust and our efforts, again, are towards more mandated sprinklers and we feel that that's, in essence, the proper route to go.

We want to save water. We want to save the waterworks operational costs. We want to save lives. We want to save the Fire Department operational costs. And we view charging fees for water standing in that

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sprinkler system that may not be used for five years or ten years and when it is used it's 300 gallons average use is not in the best interests of the ratepayers.

our other legislation, we are trying to establish a procedure where nonsprinkler buildings -- because it is the nonsprinkler buildings that is creating the demand at that fire hydrant out at the street, not the sprinkler buildings, it's the nonsprinkler buildings -- the language that we have prepared in draft will allow for charging a rate for the nonsprinkler buildings. And we feel that's appropriate. We feel that the people that are creating the burden on the waterworks company should be paying the rate and not the sprinkler contractor.

CHAIRMAN DEASON: Any comments from other parties? Commissioners, questions?

MR. CRESSE: Mr. Chairman, could Mr. Hill explain to us why this is included in his proposed rule? I don't understand it exactly.

MR. HILL: I can explain exactly why it's in the rules. Part of the attempt in this rule package, we had a law passed last year or the year before that said state agencies can't have nonrule policy. This has been Commission practice for as long as I've been in Water and Wastewater. And part of our process was,

when we go to agenda and there's an issue in front of the Commission, if we pretty well know what the Commission is going to do nine times out of the ten, or whatever, that's policy and ought to be in a rule. And that's what this is.

The Commission has long had this practice, recognizing that there is some demand placed on the utility and we ought to put some of the cost on the cost causer, and so they've set the charge like one-third of the base facility charge for that size meter. And it's a common practice throughout the country. And that's why it's in the rule package. We just want to codify current Commission practice.

MR. CRESSE: The reason I ask, I don't think we have this in our tariff, in SSU's tariff, it does not exist. And because the Commission has been doing it doesn't necessarily -- with all due respect, that doesn't necessarily make it the right thing to do. Is there any merit to the charge other than the Commission has been doing it?

MR. HILL: I think the merit to the charge is somebody has to pay for it, it's not free. So does the general body pay for it? Should there be some help by the buildings that are going in that are requesting this private fire protection? Again, I mean, you know,

1	the utilities already provide fire protection at
2	hydrants throughout their system; this is private fire
3	protection.
4	MR. CRESSE: The base facility charge is now
5	graduated based upon the size of the line and the meter
6	MR. HILL: Yes.
7	MR. CRESSE: And therefore, if they've got a
8	larger pipe going into the building because they want
9	greater fire protection, they're already paying for a
10	larger fee for that fire protection because the base
11	facility charge is already larger than it would be if
12	they had a smaller pipe; is that correct?
13	MR. HILL: No, sir. That's not correct.
14	They're paying for the availability of that much water
15	to go into that building regardless of what it's used
16	for. So, I mean, it's not like they got a certain size
17	pipe and a meter because they're planning to use this
18	I mean, that water is available to them and that's
19	why that base facility charge is there.
20	MR. CRESSE: But, if the pipe is no larger
21	with or without the sprinklers, why would you have an
22	extra fee because they put sprinklers in the building?
23	I don't understand.
24	MR. LOWE: Commissioner, or former

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Commissioner, whatever. Mr. Cresse, it's my

1	understanding that most of these things come with a
2	separate line to the building from the main. In other
3	words, they're paying the line is sized to come into
4	the building for the domestic supply and there is a
5	separate line that comes in for fire service. So there
6	is extra demand placed on the water system whenever
7	it's put into use. Now, I could be wrong on that but
8	that is my understanding.
9	MR. CRESSE: In other words, there is no base
10	facilities charge at all if it's in a separate line?
11	MR. LOWE: Yes, sir.
12	MR. CRESSE: It only applies if there is a
13	separate line?
14	MR. LOWE: Yes.
15	(Simultaneous conversation.)
16	MR. CRESSE: I understand it now. I
17	understand it now because it is not quite clear that
18	this charge would only be applicable if you had a
19	special line coming in.
20	MR. SCHIEFELBEIN: However, it is my
21	understanding that the Commission has allowed private
22	fire protection service rates for lines that both
23	provide potable water and fire protection service.
24	CHAIRMAN DEASON: Let me ask for
25	clarification. You mean in a situation there's one

91 line that is used --2 MR. SCHIEFELBEIN: Providing both. 3 CHAIRMAN DEASON: -- providing both purposes; and then, in essence, there's a base facility charge of 4 5 1. -- well, one and one-third times what a normal 6 customer would pay who did not have a sprinkler system? 7 MR. SCHIEFELBEIN: I don't know how the math 8 quite works out. Sometimes these lines are oversized 9 for the purpose of providing both needs. And there are certain methodologies that I do not think -- certainly 10 haven't been reduced to rule form. I've been just 11 learning about them the last six months myself, but 12 13 there are certain Staff practices in trying to convert and make sure there is not an overcharge. 14 15 I think it's possibly incipient policy if it's that far along, but I did want to point out that 16 17 private fire protection charges are being made by utilities in the state of Florida through lines that 18 19 provide both services. 20 CHAIRMAN DEASON: Well, I can see in that 21

situation there may be a -- for lack of a better term -- a double charge or an overcharge potentially.

MR. SCHIEFELBEIN: Potentially, yeah.

CHAIRMAN DEASON: But this rule does not address that. This rule is -- or maybe it doesn't

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1	clarify one way or the other whether it's for a
2	separate line that is devoted specifically for fire
3	protection as opposed to a customer who may choose just
4	to have fire protection and use one connection to the
5	utility for both potable water and for fire protection.
6	MR. HILL: And we can make that
7	clarification.
8	COMMISSIONER BEARD: Well, let me ask a
9	question. I construct a building five or ten stories
10	and there's a couple of fire hydrants outside in front.
11	I don't put any private fire protection in. What's my
12	base facility charge for fire protection?
13	MR. HILL: You don't have private fire
14	protection.
15	COMMISSIONER BEARD: I don't pay anything for
16	my fire protection.
17	MR. HILL: That's correct.
18	COMMISSIONER BEARD: I, in essence, get it
19	for free?
20	MR. HILL: You have fire protection provided
21	by the local government but you don't have private fire
22	protection because you have elected not to have that.
23	COMMISSIONER BEARD: Right. I shouldn't have
24	said "free." Perhaps, let me say that I have some help
25	from all the other customers on that system in paying

for my fire protection. 2 MR. HILL: Yes. 3 COMMISSIONER BEARD: Since it's built into the overall rates. 4 5 MR. HILL: Yes. 6 COMMISSIONER BEARD: I'm subsidized. You can 7 even make that case, perhaps? 8 MR. HILL: We all subsidize each other in 9 that respect. 10 COMMISSIONER BEARD: Okay. But in this instance, if I want to do something to provide 11 12 protection that perhaps, if you follow this logic, uses far less water when it's needed, I get to pay a monthly 13 14 charge separate. 15 MR. HILL: If you would like extra 16 protection, yes, sir. 17 COMMISSIONER BEARD: Extra protection that ultimately, if it works like it's supposed to work, 18 19 would cost the general body of ratepayers less money, 20 since I assume they pay for that however-many-thousands 21 of gallons are pumped out in the case of a fire. Is that a fair assessment? 22 23 MR. HILL: No, sir. I don't believe that they 24 would pay for the gallons pumped out for the fire. 25 They're going to pay for the water that goes to their

meters.

pay -- let's say we have a fire in my building, I don't have fire protection. And we pump a couple hundred thousand gallons through those fire hydrants to put out that fire, who's going to pay for that water, treated water?

COMMISSIONER CLARK: Is that part of the unaccounted-for water, the allowance you make?

MR. HILL: Yes. Yes, it is.

COMMISSIONER CLARK: Which they do pay for in the sense that we allow it to be recovered.

MR. HILL: We allow a certain amount to be recovered. But again, a fire like that in a test year, you know, we're going to look at that and say, "Well, now, wait. Do you have a fire every year? And is this an extraordinary circumstance, and so should we throw that out?" So, I don't think so.

CHAIRMAN DEASON: Let me ask a question: I think that the point Commissioner Beard is making is that in either case there are costs being imposed on the system. In one situation it's just an overall cost which is just incorporated into the cost of providing service and it's just paid for by all customers.

MR. HILL: Yes.

CHAIRMAN DEASON: The other is a cost which is imposed by an individual customer and that customer is required to pay for that. That customer is also required to pay the overall costs that are being imposed by the fire hydrant system and the occasional use to that system.

MR. HILL: Yes.

CHAIRMAN DEASON: And the argument that is being made is that, I don't know if it's right or wrong, but the argument is that the person who has the sprinkler system, the private fire protection, actually imposes lesser costs on the system as a whole than the person who from time to time may have to rely upon the fire hydrant system, the public fire protection, not the private.

further than that. They impose less costs, and they specifically incur that cost themselves when the water is pumped if it is measured, as opposed to a nonsprinkler building imposes a greater cost that -- you can flesh it out any way you want. But unless this company is not going to earn a reasonable rate of return, if we assume that, I'm assuming that the general body of ratepayers are going to pay for that water ultimately, one way or another.

CHAIRMAN DEASON: Haven't we already 1 established, though, that it would be unfair to place 2 3 this charge on the customer who just happens to have a 4 sprinkler system and that's just connected to his 5 single line from the utility and that one line is 6 providing all of the service? 7 MR. HILL: Yes. 8 CHAIRMAN DEASON: So that's not the purpose of this rule? We may need to clarify that. 9 10 MR. HILL: Correct. 11 CHAIRMAN DEASON: The question is when there 12 is a separate connection to this system and it is 13 devoted specifically for private fire protection. 14 MR. HILL: Yes. And it may well be, Commissioners, that one-third of the base facility 15 16 charge is not a correct rate. Again, and I believe 17 we've heard here as we have before, that there seems to 18 be no opposition to -- we realize there's cost getting a main there, and you have to maintenance that, and 19 20 there's depreciation and there's a meter. 21 22

We can try to go in and detail all of those costs for every individual customer and I can't help believe that that's partially why the Commission has in the past said, "We'll charge you one-third of the base facility charge."

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If you want to specify in the rule that we'll have a flat monthly fee to cover the maintenance, depreciation, et cetera, whatever expenses on maintaining a line up to your building, and there will be no gallonage charge should you ever use water if your sprinklers kick in, we can do that. And if you just want to say there will be no charge, we can do that.

CHAIRMAN DEASON: Mr. Dewar?

MR. DEWAR: Yes, sir.

We feel that a distinction should be made between the private fire protection systems, which is a broad category, and fire sprinkler systems. Fire protection systems include water loops, fire hydrants attached to the water loops, but also standpipes that go into the building. A standpipe and a host cabinet in a hallway is absolutely no use in controlling that fire unless someone is there to handle the hose. We don't advocate that as a fire suppression item.

Fire sprinkler systems have proven themselves a number of times. They control fires within properties, and we feel that a distinction just for that fire sprinkler system should be made. If you want to charge fees for that standpipe system, if you want to charge fees for that hydrant loop, we don't have any

problem with that; but we know that that fire sprinkler system will control the fire and control the cost and that's our objective.

CHAIRMAN DEASON: Well, let me express what

my concern is and it's a pretty simple one. The

implementation of it may be more difficult. It's a

simple one, and that is, if this particular

configuration of service imposes additional costs,

well, then, there probably should be a separate charge,

but only if those costs are greater than whatever is

embedded in the rates to start with for just general

fire protection.

And I don't know what the case is, but if
there is a situation where there are additional costs,
that this is a higher quality of service that's being
provided to the general customer, that there should be
an additional charge and it should somehow
approximately equate to what those additional costs
are.

And I know that from one system to another those costs may vary, and that we're trying to simplify things here, and I don't know if one-third is correct, or one-fourth, or one-half or zero. But my desire would be if there are additional costs, try to reasonably quantify those and have a charge there. But

what I'm hearing is that there is an argument being made that there are not additional costs being imposed on a system as a whole by a customer who chooses this type of service.

a further step. And perhaps in the hearing we need more detailed information and testimony; because what I'm hearing is not only are there not additional costs, there are savings involved, on average, over a period of time. Okay?

If this system -- let's forget the cost of repairing a building that is destroyed versus not destroyed. But let's just look at the number of gallons pumped in an average fire where there's a sprinkler system involved and where there isn't one. In fact, there may be savings to the system. And if there are savings, maybe we should be in something that -- strictly from a water economic thing, forget the social goods of not burning down buildings for a moment. But if the data is there and we can provide the data, then the charge certainly ought to be zero.

And I'll isolate on the sprinkler system, because the logic is there to me as opposed to having to get somebody to that hose that's in that building and run that hose out. I'd get it turned on.

I don't know if there are savings there or not. But from that standpoint alone, if we can document the savings are there, then the cost should certainly be zero. Perhaps there should be -- and I don't know, I can't even imagine what kind of incentive you would use. Maybe it ought to be a disincentive on other forms. I don't know. But it's worth looking at and that's something that I'd like to look at in the hearing that we do.

Obviously, I need the appropriate data to try to make that decision. But on the surface, if I believe what I'm hearing, the cost goes beyond zero, it goes to some negative amount in the long term on average.

Okay. Any last comments before we break for lunch?

MR. HEIL: Commissioner, I'm Philip Heil, Vice President of Jacksonville Suburban Utilities Corporation.

The utility does incur costs with these.

First of all, it is my understanding -- and I, if
necessary, can be corrected. But, it's my
understanding that today's codes require a separate
connection for fire protection and the domestic, so
that you have two connections today going into any

building that is sprinklered. Years ago, and I'm going back quite a ways, you could do it through one connection; but today's building codes and so forth do, to the best of my knowledge, require two connections.

The utility has to monitor that connection; because it is not unusual to find that over a period of time, while it was originally intended and installed as fire protection, somewhere along the line, a plumber or alterations are made and it's possible that a cross-connection can be made and water used out of the fire protection system for domestic use. So the utility does, through requiring what is called a detector check on such devices, have to monitor that device to be sure that doesn't happen.

You also have to be concerned with the fact that it is a cross-connection, and that again has to be monitored.

So, there are costs to the utility company related to providing that service, other than the fact that it may use 280 gallons or it may use 3,000, there are still some basic costs involved in providing that service.

commissioner BEARD: Have you made an -obviously, you've made some effort to understand the
costs involved. Have you made any calculations or

efforts to understand the savings associated with those 2 kind of systems? 3 MR. HILL: No, sir. Not at this point we 4 haven't. COMMISSIONER BEARD: And that's all I'm 5 6 suggesting is that if I believe anything that I've 7 heard today, there are some savings. Perhaps you ought to try -- if we can't quantify them, then our hands are 8 reasonably tied under current law. But to the extent 9 10 that we can quantify, even if it's on average, and we 11 have reasonable statistical data to support that, we 12 ought to weigh the two against each other. That's all 13 I'm suggesting. 14 And, you know, you're in a fairly metropolitan area and I suspect there's more than one 15 16 fire a year there. I mean, that's all I'm saying. 17 CHAIRMAN DEASON: Well, I think we've identified this is an area for some clarification and 18 19 perhaps some additional information. I would be 20 inclined just to leave the proposal as is and then we 21 can discuss it further at the hearing. 22 COMMISSIONER BEARD: Yeah. I think we've got 23 to have some more data and I think that places some 24 burden upon you to get with Staff and show them. I

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mean, when you quoted a number of statistics, but I

1	think we'd like to see where they came from. We've got
2	to have some defensible position and some reliability
3	on the data to be able to stand the record on it. So
4	that's my advice.
5	CHAIRMAN DEASON: Okay. I think we've
6	concluded 465. We're at the noon hour. It's my
7	intention to break for lunch. Come back at 1:00, and
8	we'll begin back with 039 I believe is the next rule.
9	See you at 1:00.
10	(Thereupon, lunch recess was taken at
11	12:00 noon.)
12	(Transcript continued in sequence in Volume II.)
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