

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Petition For Amendment) DOCKET NO. 920824-TI
Of Rule 25-4.115(2)(a) and (3)) ORDER NO. PSC-93-0387-NOR-TI
(a), F.A.C. Charges To) ISSUED: 03/11/93
Handicapped Persons For)
Intrastate Calls To Directory)
Assistance, By AT&T)
Communications Of The Southern)
States, Inc.)
_____)

NOTICE OF RULEMAKING

NOTICE is hereby given that the Commission, pursuant to section 120.54, Florida Statutes, has initiated rulemaking to amend Rule 25-4.115(2)(a) and (3)(a), F.A.C., relating to directory assistance.

The attached Notice of Rulemaking will appear in the March 19, 1993 edition of the Florida Administrative Weekly.

If requested, a hearing will be held at the following time and place:

_9:30 a.m., April 22, 1993
Room 122, Fletcher Building
101 East Gaines Street
Tallahassee, FL 32399

Written requests for hearing and written comments or suggestions on the rule must be received by the Director, Division of Records and Reporting, Florida Public Service Commission, 101 East Gaines Street, Tallahassee, FL 32399, no later than April 19, 1993.

By ORDER of the Florida Public Service Commission this 11th day of March, 1993.

STEVE TRIBBLE, Director
Division of Records & Reporting

(S E A L)

adm4115.mrd

by: Kay J. Lyon
Chief, Bureau of Records

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HEARING: IF REQUESTED WITHIN 21 DAYS OF THE DATE OF THIS NOTICE,
A HEARING WILL BE HELD AT THE DATE AND PLACE SHOWN BELOW:

TIME AND DATE: 9:30 A.M., April 22, 1993

PLACE: Room 122, 101 East Gaines Street, Tallahassee, Florida.

THE PERSON TO BE CONTACTED REGARDING THIS RULE AND THE ECONOMIC
IMPACT STATEMENT IS: Director of Appeals, Florida Public Service
Commission, 101 East Gaines Street, Tallahassee, Florida 32399.

THE FULL TEXT OF THE RULE IS:

25-4.115 Directory Assistance

(1) Directory assistance service provided by any telephone
company shall be subject to the following:

(a) Charges for directory assistance shall be reflected in
tariffs filed with the Commission and shall apply to the end-
user.

(b) The tariff shall state the number of telephone numbers
that may be requested by a customer per directory assistance
call.

(2) Charges for calls within a local calling area or within
a customer's Home Numbering Plan Area (HNPA), shall be at rates
prescribed in the general service tariff of the local exchange
company originating the call and shall be subject to the
following:

(a) There shall be no charge for up to fifty calls per billing cycle ~~ealls~~ from lines or trunks serving individuals with disabilities ~~handicapped persons~~. The local exchange carrier shall charge its prevailing tariff rates for every call in excess of 50 within a billing cycle.

(b) The same charge shall apply for calls within a local calling area and calls within an HNPA.

(c) The tariff shall state the number of calls per billing month per individual line or trunk to the number designated for local directory assistance (i.e., 411, 311 or 611) for which no charges will apply. The local exchange company shall charge for each local directory assistance call in excess of this allowance. The charge shall not apply for calls from pay stations.

(d) The local exchange company shall apply the charge for each call to the number designated for long distance directory assistance within the customer's HNPA (i.e., 1 + (904) 555-1212).

(3) Charges for intrastate calls to directory assistance outside of the caller's HNPA shall be at rates prescribed in the general services tariff of the interexchange companies and shall be subject to the following:

(a) There shall be no charge for up to fifty calls per billing cycle ~~ealls~~ from lines or trunks serving individuals with disabilities ~~handicapped persons~~. The interexchange carrier

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shall charge its prevailing tariff rates for every call in excess of 50 within a billing cycle.

Specific Authority: 350.127, F.S.

Law Implemented: 364.03, 364.04, F.S.

History: New 6/12/86, Amended 6/4/90.

NAME OF PERSON ORIGINATING PROPOSED RULE: Monique Cheek

NAME OF SUPERVISOR OR PERSON(S) WHO APPROVED THE PROPOSED RULE:
Florida Public Service Commission.

DATE PROPOSED RULE APPROVED: February 16, 1993

If any person decides to appeal any decision of the Commission with respect to any matter considered at the rulemaking hearing, if held, a record of the hearing is necessary. The appellant must ensure that a verbatim record, including testimony and evidence forming the basis of the appeal is made. The Commission usually makes a verbatim record of rulemaking hearings.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Division of Records and Reporting at (904) 488-8371 at least five calendar days prior to the hearing. If you are hearing or speech impaired, please contact the Florida Public Service Commission using the Florida Relay Service, which can be reached at: 1-800-955-8771 (TDD).