

FLORIDA PUBLIC SERVICE COMMISSION

Fletcher Building  
101 East Gaines Street  
Tallahassee, Florida 32399-0850

M E M O R A N D U M

May 27, 1993

TO : DIRECTOR, DIVISION OF RECORDS AND REPORTING

FROM : DIVISION OF COMMUNICATIONS [SHELTER, WIDELL] *MS*  
DIVISION OF LEGAL SERVICES [ADAMS] *RM* *TC*

RE : DOCKET NO. 930173-TL - PETITION BY THE RESIDENTS OF POLO  
PARK REQUESTING EXTENDED AREA SERVICE (EAS) BETWEEN THE  
HAINES CITY EXCHANGE AND THE ORLANDO, WEST KISSIMMEE,  
LAKE BUENA VISTA, WINDERMERE, REEDY CREEK, WINTER PARK,  
CLERMONT, WINTER GARDEN AND ST. CLOUD EXCHANGES.

AGENDA: JUNE 8, 1993 - CONTROVERSIAL- PARTIES MAY PARTICIPATE -  
PROPOSED AGENCY ACTION

CRITICAL DATES: NONE

SPECIAL INSTRUCTIONS: I:\PSC\CMU\WP\930173.RCM

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CASE BACKGROUND

- This docket was initiated pursuant to a petition submitted by residents of the Polo Park Homeowners Association, which is a pocket of the Haines City exchange. The petition requests implementation of extended area service (EAS) between the Haines City exchange and the Orlando, West Kissimmee, Kissimmee, Lake Buena Vista, Windermere, Reedy Creek, Winter Park, Clermont, Winter Garden and St. Cloud exchanges. The Haines City exchange is served by GTEFL and is located in the Tampa Market Area. Southern Bell serves the Orlando exchange, which is located in the Orlando LATA. The West Kissimmee, Kissimmee, Windermere, Reedy Creek, Winter Park, Clermont, Winter Garden and St. Cloud exchanges are served by United Telephone and are located in the Orlando LATA except for Clermont, which is located in the Gainesville LATA. The Lake Buena Vista exchange is served by Vista-United, and is also located in the Orlando LATA. All of these routes are interLATA. Attachment A is a map of the involved exchanges.

DOCUMENT NUMBER-DATE

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FPSC-RECORDS/REPORTING

Docket No. 930173-T1  
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- By Order No. PSC-93-0437-PCO-TL, issued March 23, 1993, GTEFL, Southern Bell and United were ordered to conduct traffic studies on the above routes. By Order No. PSC-93-0437A-PCO-TL, issued April 15, 1993, Vista-United Telephone was ordered to conduct traffic studies on the routes listed above.
- On April 19, 1993, the Polo Park Homeowners Association (the petitioner) filed a request to postpone the ordered traffic study until a time period more representative of the calling patterns (attached).
- This recommendation will address the Petitioner's request to delay the traffic study.

**DISCUSSION OF ISSUES**

**ISSUE 1:** Should the Petitioner's request to postpone the traffic studies on the following routes be approved?

<b>Haines City to:</b>	<b>Haines City (except Poinciana 427) to:</b>
Orlando	Kissimmee
Lake Buena Vista	West Kissimmee
Windermere	
Reedy Creek	<b>Haines City (427 Poinciana) to:</b>
Winter Park	Orlando
Clermont	Lake Buena
Winter Garden	Windermere
St. Cloud	Reedy Creek
	Winter Park
	Clermont
	Winter Garden
	St. Cloud

**RECOMMENDATION:** Yes, the Petitioner's request to delay the traffic study should be approved. The traffic study should be postponed until November of 1993.

**STAFF ANALYSIS:** On April 19, 1993, the Polo Park Homeowners Association filed a request to delay the traffic studies being conducted on the above routes until February or March of 1994. The Petitioner claims, since this area is seasonal, that there is approximately a thirty percent (30%) reduction in residency at this time. It requests that the Commission require the traffic studies to be conducted during February or March 1994, which it believes will be more representative of the calling patterns.

Currently, traffic studies are ordered after an EAS request is docketed. Rule 25-4.60(1) requires the local exchange companies (LECs) to conduct traffic studies and file the results within ninety (90) days of the receipt of the traffic study order. Based on this Rule, typically, traffic studies are conducted within the first or second month after the order is issued.

This is the first formal request that staff has received regarding changing the time a traffic study is conducted. We have had several verbal disagreements by parties with the time period that studies were conducted, but no formal requests that were made prior to the filing of the traffic study results.

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The Petitioner states that any traffic studies conducted during the summer months would not truly reflect the normal calling volume. The Petitioner suggests that February or March would be more representative of the community's calling patterns.

Staff agrees with the Petitioner that this area is very seasonal and if the traffic study was conducted during the months of May or June, it may not accurately portray the calling volumes. However, staff does not agree that the traffic studies should be conducted during the community's busiest season, but rather during a neutral month. Staff believes November is a reasonable month. It marks the beginning of the winter season, so it is not the busiest or the slowest month.

Staff recommends that the Petitioner's request to delay the traffic studies should be granted. Staff further recommends that the traffic studies be postponed, and Southern Bell, United and Vista-United should conduct these traffic studies on the above mentioned routes for the month of November 1993.

**ISSUE 2:** Should this docket be closed?

**RECOMMENDATION:** No, this docket should remain open until the Commission makes its decision regarding the EAS request.

**STAFF ANALYSIS:** This docket should remain open until the Commission makes a decision regarding the petition requesting EAS.

ATTACHMENT

# POLO PARK

12525 Hwy. 27 N. • Davenport, Florida 33837 • Located at intersection of U.S. 192 and U.S. 27  
Phone 813-424-1195 • Toll-Free 1-800-537-6694

930173

April 15, 1993

RECEIVED

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CMU

Mr. Steve Tribble  
Director of Records & Reporting  
Public Service Commission  
State of Florida  
Fletcher Bldg.  
101 E. Gaines St.  
Tallahassee, FL. 32399-0850

Subject: Docket N [REDACTED]

Dear Mr. Tribble:

Further to our recent discussion about the traffic study affecting Polo Park & the 424 exchange, we would like to offer the following information for your files.

Collectively, our community has over 400 homes at this time, & growing daily. However, we have about 30% of our homeowners that travel back north for the summer months & thus do not use their phone service here during that time.

We feel that any traffic studies made during the summer months would not truly reflect the service level that is normal here. Rather, a more average period would be during February or March. We would hope that the telephone companies in this study could be made aware of this fact so a more representative time period could be analyzed.

We hope you will give this request a favorable consideration. Thank you very much.

*BARBARA -  
We are taking this  
to the 6/8 agenda.  
Ann*

Sincerely,

*John Hilkin*

John B. Hilkin  
President  
Polo Park Homeowners Assn.

cc: Miss Ann Shelfer