

Public Service Commission
101 East Gaines Street
Tallahassee, Fl 32399-0870
Steve Tribble, Director Records Reporting

June 27, 1993
Certified Mail

Dear Mr. Tribble:

Your docket #930421-TL is incorrect, particularly, when you stated " at no time did Mr. Firriolo contact Southern Bell and advise them that he had not ordered this service".

December, 1992, I contacted Mr. Stuart, V.P., Regional Manager of Southern Bell, the President of Southern Bell, Mrs. Murray and the public services commission that I did not order this service." Mr. Stuart's letter of January 11, 1993, addressess this.

By copies enclosed of Southern Bells June 16, 1993 notice, they stated they will prepare my account for referal to a collection agency, however, June 3, 1993, C. R. W. collection letter was received, C C enclosed.

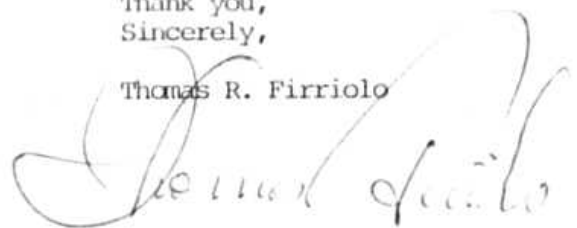
By numerous letters to Public Service Commission and the last to Chainman Deason, Thomas Beard, I have requested a list of all service calls I made from May, 1992, from Southern Bell, to address these problems at the April 5, 1993 meeting, none were made available.

When the April 5, 1993 meeting was over and most attending left, I returned later to find two managers and the security chief of southern Bell enjoying humorous conversations with the arbitrator. We then continued to address the probelms not recorded for 15 minutes.

Order PSC - 93 - 0869. Fof-TL

Thank you,
Sincerely,

Thomas R. Firriolo



DOCUMENT NUMBER-DATE

07042 JUN 30 93

RECORDS REPORTING

ORDER NO. PSC-93-0869-POF-TL
DOCKET NO. 930421-TL
PAGE 5

In the absence of such a petition, this order shall become effective on the day subsequent to the above date as provided by Rule 25-22.029(6), Florida Administrative Code.

Any objection or protest filed in this docket before the issuance date of this order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this order becomes final and effective on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the effective date of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.

DOCKET NO. 930421-TL
AUGUST 19, 1993

ATTACHMENT B

Public Service Commission
101 East Gaines Street
Tallahassee, Fl 32399-0870
Steve Tribble, Director Records Reporting

June 27, 1993
Certified Mail

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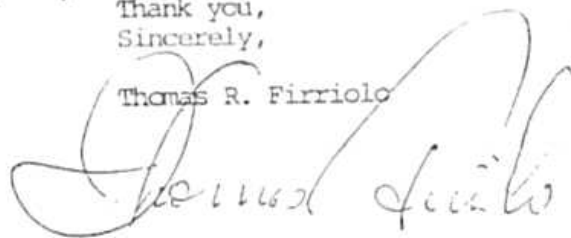
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Order PSC - 93 - 0869 - Fof - TL

Thank you,
Sincerely,

Thomas R. Firriolo



DOCUMENT NUMBER DATE

07042 JUN 30 93

1000 RECORDS DIVISION



Southern Bell
P.O. Box 210039
Columbia Sc 29221

06/03/93

FORWARDING AND ADDRESS CORRECTION REQUESTED

1-803-731-7430

TOTAL DUE: 61.46

Thomas Firriolo
Po Box 545
St Aug Fl 32085-0545

558-100-662494-90

RE: Southern Bell



Our client has advised us that your account is delinquent. The purpose of this notice is to advise you of the possible damage to your personal credit reputation should you allow your delinquency to continue and your account remains unpaid.

Once delinquency occurs, our client can enter all relevant data concerning your account into the TRW Credit Data Base as well as other national credit reporting bureaus. Under the provisions of the Fair Credit Reporting Act, the delinquency may then be reported to any credit grantor who requests a credit report on you for as long as the next seven years. You should be aware of the fact that virtually all major grantors of credit use credit bureau reports before approving such items as home loans, car loans, credit cards or other forms of personal credit.

We urge you to take action immediately to avoid creating a negative credit history. Call us today at 1-803-731-7430 to make arrangements to clear your outstanding balance.

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If so notified in writing, we will provide you with verification of the debt or a copy of the judgement against you, if a judgement exists, and the name and address of the original creditor, if different from the current creditor.

If payment has been mailed, please disregard this notice. This is an attempt to collect a debt, and any information obtained will be used for that purpose.

CRW FINANCIAL, INC.

9048260888101
Thomas Firriolo
558-100-662494-90

06/03/93

TOTAL DUE: 61.46



CRW Financial, Inc.
P.O. Box 210039
Columbia Sc 29221



Southern Bell
A BELL SOUTH Company

904-829-6622-631

Jun 16, 1993 056 23 0

INQUIRIES CALL 780-2200

FINAL NOTICE

Your payment of \$812.80 for former telephone service is long overdue. We have reminded you of this delinquent account and offered you an opportunity to establish a payment plan with us.

We must now insist that you make immediate payment in full. If this is not possible, we are making a final offer to arrange a satisfactory payment plan.

We ~~would prefer~~ to settle this matter directly with you, but if you fail to make immediate payment or payment arrangements, ~~we will prepare~~ your account for ~~referral to our collection agency~~ with instructions to take whatever action is necessary to secure payment of your account.

***** PLEASE FOLD, TEAR HERE AND RETURN THIS PORTION WITH YOUR PAYMENT. *****

TOTAL AMOUNT DUE	AMOUNT PAID
812.80	

F Account Number: 904-829-6622 631 0560
Jun 16, 1993 P
TN FXX 056 013600
B

Please make check payable to Southern Bell.

P.O. BOX 901
JACKSONVILLE, FL
32294-0001

PUTNUM COUNTY NEWS
INC
PO BOX 545
ST AUG FL 32085

9049829662263105699999122306400000000000000812800000081280