

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Proposed tariff filing) DOCKET NO. 930442-TL
to obsolete and eliminate Custom) ORDER NO. PSC-93-1059-FOF-TL
Dialing Package by BELLSOUTH) ISSUED: July 19, 1993
TELECOMMUNICATIONS, INC. d/b/a)
SOUTHERN BELL TELEPHONE AND)
TELEGRAPH COMPANY)
_____)

The following Commissioners participated in the disposition of this matter:

J. TERRY DEASON, Chairman
SUSAN F. CLARK
JULIA L. JOHNSON
LUIS J. LAUREDO

ORDER APPROVING TARIFF FILING

BY THE COMMISSION:

On April 23, 1993, BellSouth Telecommunications, Inc. d/b/a Southern Bell Telephone and Telegraph Company (Southern Bell or the Company) filed a tariff revision proposing to obsolete and eliminate its Customized Dialing Package (CDP). The Company indicates that declining demand for the service and the introduction of new switching technologies makes continued provision of the service impractical.

The Company proposes to discontinue the offering of CDP service to new customers and also to discontinue service in certain central offices where switches are replaced with new technology. CDP is a collection of expanded central office features provided in association with individual flat rate business and residential lines. A CDP arrangement may be established for any group of customers that have a minimum of ten individual business or residential lines. CDP calling features include speed calling, call waiting, and call forwarding variable.

The Company intends to continue serving current CDP customers until those customers decide to leave the service, or until switches in the central offices that provide the service are replaced with new technology. New customers and existing CDP customers affected by the replacement of central office switches with new technology will be offered the Prestige Communications Package (PCP). PCP offers central office provided calling features

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such as call waiting, call forwarding variable, and call forwarding busy line. Unlike CDP, business and residential lines cannot be combined. PCP business arrangements would have to be purchased separately from residential arrangements. Service can be provided in conjunction with flat, measured, or message rate service.

The Company intends to notify CDP customers of replacements in switches six months in advance. Customers will not be assessed a secondary service order charge if they switch to PCP two months prior to the switch replacement date.

When the service becomes obsolete, current customers will still be able to add lines or make changes in their CDP calling features. However, when current switches are replaced with new switching technologies, those customers will no longer have access to CDP. Instead, Southern Bell will offer these customers PCP. While the services are similar, they are not identical. CDP offers both a standard feature package and optional features. The CDP standard feature package includes the following: Speed Dial, Call Hold, Speed Call 6, User Transfer, and Conferencing.

PCP offers five basic feature groups as well as optional features. The five basic feature groups include: User Transfer/Conferencing, Call Pick Up, and Call Hold; User Transfer/Conferencing and Call Hold; User Transfer/Conferencing and Call Pick Up; Call Pickup; and User Transfer/Conferencing. PCP's User Transfer/Conferencing, Call Pick Up, Call Hold basic feature group is the closest to CDP's standard feature package. Unlike CDP, PCP does not offer the Speed Dial nor Speed Call 6 feature as part of its basic feature packages. But, PCP does offer Speed Call 6 as an option. Customers will have to pay extra in order to obtain the Speed Dial 6 feature.

The majority of CDP customers are residential customers. Residential customers will experience a ten percent increase in their standard feature package if they switch to PCP's User Transfer/Conferencing, Call Pickup and Call Hold feature group. The residential rate for the CDP standard feature package is \$5.00 per line; the residential rate for the PCP standard feature package is \$5.50 per line. Business rates for both services are \$7.00 per line.

We believe that this tariff filing is appropriate. CDP is a discretionary service, and its elimination will have no effect on the provision of basic local exchange service. Additionally,

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current CDP customers will be able to maintain their CDP service. When new switching technology is put in place, customers will still be able to obtain similar services through the PCP. Accordingly, we hereby approve the tariff as filed, effective June 22, 1993.


Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that BellSouth Telecommunications, Inc. d/b/a Southern Bell Telephone and Telegraph Company's tariff proposing to obsolete and eliminate Custom Dialing Package service is approved, effective June 22, 1993. It is further

ORDERED that if a protest is filed in accordance with the requirement set forth below, the tariff shall remain in effect with any increase in revenues held subject to refund pending resolution of the protest. It is further

ORDERED that if no protest is filed in accordance with the requirement set forth below, this docket shall be closed.

By ORDER of the Florida Public Service Commission this 19th day of July, 1993.



STEVE TRIBBLE, Director
Division of Records and Reporting

(S E A L)

PAK

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on August 9, 1993.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.