

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request by Lake County) DOCKET NO. 930740-TL
School Board to move the) ORDER NO. PSC-93-1577-FOF-TL
Clermont exchange boundary to) ISSUED: October 28, 1993
include South Lake High School)
(located in the Groveland)
exchange).)
_____)

The following Commissioners participated in the disposition of this matter:

J. TERRY DEASON, Chairman
SUSAN F. CLARK
LUIS J. LAUREDO

NOTICE OF PROPOSED AGENCY ACTION
ORDER REQUIRING SURVEY OF CUSTOMERS

BY THE COMMISSION:

NOTICE IS HEREBY GIVEN by the Florida Public Service Commission that the action discussed herein is preliminary in nature and will become final unless a person whose interests are adversely affected files a petition for a formal proceeding, pursuant to Rule 25-22.029, Florida Administrative Code.

This docket was initiated in response to a letter received on July 12, 1993, from South Lake High School (SLHS or the School) and the Lake County School Board (School Board). The letter requested that we consider requiring that SLHS be served out of the Clermont exchange, rather than the Groveland exchange. Both of these exchanges are served by United Telephone Company of Florida (United or the Company).

The School states that it is important to be served out of the Clermont exchange because Clermont can call toll-free to most of metropolitan Orlando. It further states that in the Groveland exchange, it is long distance to a number of students' homes (approximately 300 access lines in Winter Haven). SLHS believes the current arrangement is not in the best interest of the affected families because these families are isolated from the school and feel they are not part of the school community.

The School also stresses the importance of maintaining contact with parents. Teachers are encouraged to report students' progress

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to parents on a regular basis. Many of the parents work in the Orlando area, which is presently a toll call from the School.

When extended area service was implemented on December 15, 1991, from the Clermont exchange to the Orlando, Lake Buena, Windermere, and Reedy Creek exchanges, the School Board believed that its toll problems had been solved. It wasn't until completion of the new school, SLHS, which incorporates both the old Groveland and Clermont High Schools, that the School Board realized there was still a problem. The new school is in the Groveland exchange and will not have local calling to the rest of Lake County or to the Orlando area.

Currently, all residents of Lake County can call SLHS toll-free, with the exception of a small pocket of the Winter Garden exchange. It appears that the main difference in calling area between the Clermont and Groveland exchanges is not within Lake County itself, but rather Clermont's ability to call part of Orange County (including Orlando, Lake Buena Vista, Reedy Creek, Windermere, and Winter Garden) toll-free.

The information we have received from United indicates that it would cost about \$10,000 to move the School into the Clermont exchange. In addition to moving the School's fourteen access lines, there are five residential customers who would need to be moved, as well. It would require 1,600 feet of new cable to move these lines. This averages out to a cost of \$526 per access line.

We note that if the boundary change is made, the fourteen business and five residential lines would regroup from rate group three to rate group six. This would provide United with an annual revenue increase of \$1,826.16, not counting the loss of interLATA access charges). Based upon these figures, the Company would recover its investment in just over five years.

Upon consideration, we find it appropriate to ballot the five affected residential customers to determine whether they wish to be served out of the Clermont exchange, prior to taking any further action on this matter. The survey shall be conducted by United within thirty days of the date this Order becomes final. The Company shall submit the ballots to our staff for approval prior to distribution to customers. Although there would be no charge to individual customers for the boundary change, it would result in changes in the customers' telephone number, calling scope, and

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basic local exchange rate. After the results of the survey are compiled, we will revisit this matter.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that United Telephone Company of Florida shall conduct a survey of certain customers in accordance with the requirements set forth in the body of this Order. It is further

ORDERED that the effective date of our actions described herein is the first working day following the date specified below, if no proper protest to this proposed agency action is filed within the time frame set out below. It is further

ORDERED that this docket shall remain open.

By ORDER of the Florida Public Service Commission this 28th day of October, 1993.



STEVE TRIBBLE, Director
Division of Records and Reporting

(S E A L)

ABG

Commissioner Laredo dissented without written comment.

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative

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hearing or judicial review will be granted or result in the relief sought.

The action proposed herein is preliminary in nature and will not become effective or final, except as provided by Rule 25-22.029, Florida Administrative Code. Any person whose substantial interests are affected by the action proposed by this order may file a petition for a formal proceeding, as provided by Rule 25-22.029(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a) and (f), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on November 18, 1993.

In the absence of such a petition, this order shall become effective on the day subsequent to the above date as provided by Rule 25-22.029(6), Florida Administrative Code.

Any objection or protest filed in this docket before the issuance date of this order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this order becomes final and effective on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the effective date of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.