

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for approval of) DOCKET NO. 930992-TL
tariff filing to enhance the) ORDER NO. PSC-93-1787-FOF-TL
E911 PSAP Equipment and provide) ISSUED: December 14, 1993
for alternative payment options)
by GTE FLORIDA INCORPORATED)
(T-93-565))
_____)

The following Commissioners participated in the disposition of this matter:

SUSAN F. CLARK
JULIA L. JOHNSON
LUIS J. LAUREDO

ORDER APPROVING TARIFF FILING

BY THE COMMISSION:

On September 27, 1993, GTE Florida Incorporated (GTEFL or Company) filed a tariff seeking to enhance its E911 Public Safety Answering Point (PSAP) equipment offering, update costs and provide for alternative payment options. A Public Safety Answering Point (PSAP) is a location where 911 calls originating in a given area are answered. A PSAP may be designated as Primary or Secondary, with Primary PSAPs responding first and Secondary PSAPs responding on a transfer basis only. PSAPs are public service agencies such as police, fire or emergency medical or a common bureau serving a group of such entities.

Public Safety Answering Point Equipment is equipment deemed essential to the operation of E911 Service and may be provided by the Company or the customer. It is provided with and without Automatic Call Distribution (ACD). ACD is a feature by which calls on E911 trunks and emergency 7-digit numbers are distributed on a first-in, first-out basis to the available PSAP attendants.

In the instant tariff filing, GTEFL proposes to grandfather the existing PSAP equipment with and without ACD at existing rates and reduce the monthly recurring rates for the ACD Common Equipment component. The "grandfathered" systems, both with and without ACD, will have the capability of moves, changes, and additions at the grandfathered rates, subject to the availability of equipment to GTEFL. Subscribers having PSAP Common Equipment with ACD will realize a reduction in monthly recurring charges of \$1,948.

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The Company also proposes to eliminate the installation charge for the new ACD Common Equipment for new customers or existing customers who may want an additional ACD Common Equipment component, since the initial costs for this Central Office equipment have been fully recovered through the installation and monthly rates of existing customers. New PSAP ACD Common Equipment will be assessed a monthly recurring charge only. This charge is being reduced to new customers as well as to existing PSAP customers.

A comparison of current tariffed rates with the proposed rates of this offering is shown below:

	Current Rates (NRC)	Proposed Rates (NRC)	Current Rates (MRC)	Proposed Rates (MRC)
PSAP with ACD	\$77,985*	\$10,864	\$2,565	\$466
PSAP without ACD	\$39,100	\$33,517	\$767	\$656

* Includes \$69,910 Common Equipment Installation Charge

The proposed nonrecurring charges are higher for a PSAP without ACD, since a microprocessor-controlled stored program is required on the PSAP's premises, whereas with ACD capacity it is provided by the Company's central office equipment. The proposed new PSAP equipment is being offered with alternative payment plans for the nonrecurring charges. The payment plans were developed in response to requests from the Emergency Number Service customers for more flexible pricing for the PSAP equipment. The proposed payment plans would allow customers to spread NRCs over a 12, 36, or 60 month time frame. In the current tariff, the NRCs are payable in a lump-sum. Because of this large initial cost, this service was purchased primarily by county governments. With the elimination of the \$69,910 installation charge for the common equipment (with ACD); substantially lower NRCs, MRCs; and, an opportunity to spread the NRC costs over a 12, 36, or 60 month time frame, GTEFL has forecasted a demand of five new customers per year for the next three years.

GTEFL's three year revenue impact forecast for the PSAP equipment in place and new PSAPs, utilizing the proposed equipment and rates, is as follows:

<u>PSAP Equipment</u>	<u>With ACD</u>	<u>Without ACD</u>	<u>Total</u>
Proposed	\$1,541,353	\$160,228	\$1,701,581
Current	1,087,500	49,044	1,136,544
Increase	\$ 453,853	\$111,184	\$ 565,037

The projected \$565,037 increase is for a three year period (\$188,346 annually) and would be generated from either new or upgraded enhanced PSAP equipment and applicable monthly recurring rates.

Upon consideration, we find it appropriate to approve the tariff as filed. It appears that, based on GTEFL's Levelized Annuity Pricing Program, the proposed tariff appears to cover costs and provide a twenty-five percent contribution. In addition, GTEFL will be able to provide enhanced PSAP customer premises equipment and flexible payment option plans to current as well as future customers. Moreover, the proposed elimination of the ACD Common Equipment non-recurring charge (\$69,910) is the correct thing to do, since the costs have been recovered. Further, it would allow customers who previously could not afford the large NRC, to purchase the service under the proposed rates.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the tariff filed by GTE Florida Incorporated proposing to enhance its E911 Public Safety Answering Point (PSAP) equipment offering, update costs and provide for alternative payment options is approved as set forth in the body of this Order. It is further

ORDERED that this tariff should become effective November 26, 1993. It is further

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ORDERED that if a timely protest is filed, this tariff should remain in effect with any revenues held subject to refund pending resolution of the protest. If no timely protest is filed, this docket should be closed.

By ORDER of the Florida Public Service Commission, this 14th day of December, 1993.



STEVE TRIBBLE, Director
Division of Records and Reporting

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on January 4, 1994.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

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Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.