

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for Approval of) DOCKET NO. 951155-TL
Tariff Filing Raising Credit) ORDER NO. PSC-95-1314-FOF-TL
Limits for Business Customers by) ISSUED: October 26, 1995
GTE Florida Incorporated)
_____)

The following Commissioners participated in the disposition of this matter:

SUSAN F. CLARK, Chairman
J. TERRY DEASON
JOE GARCIA
JULIA L. JOHNSON
DIANE K. KIESLING

ORDER APPROVING TARIFF MODIFICATIONS

BY THE COMMISSION:

By Order No. PSC-95-0588-FOF-TL, issued in Docket No. 930879-TL on May 11, 1995, we approved an experimental Advanced Credit Management (ACM) program proposed by GTE Florida Incorporated (GTEFL or Company). ACM establishes credit limits for new and existing customers in lieu of security deposits. If a customer's usage exceeds the credit limit, toll calls are blocked until payment arrangements are made. Customers can still dial local, 1-800 and 10XXX calls.

GTEFL's ACM program has three credit levels. Low-risk customers have unlimited credit; medium-risk customers have a \$300.00 credit limit; high-risk customers have a \$200.00 credit limit. Currently, no distinction is made between the credit limits for residential and business customers.

At present, GTEFL is experiencing problems with its business customers due to the ACM program. Several CentraNet and ISDN customers subscribe to services that cause their monthly bills to exceed the \$200.00 or \$300.00 limits before any toll calls are made. GTEFL believes that the limits for business customers should be raised to accommodate large, local bills. GTEFL, therefore, seeks to raise the credit limits for its business customers to \$800.00 for medium-risk customers and \$500.00 for high-risk customers.

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GTEFL's proposal to raise the credit limits for its business customers is appropriate and will allow GTEFL to better serve its business customers. We, therefore, approve GTEFL's request.

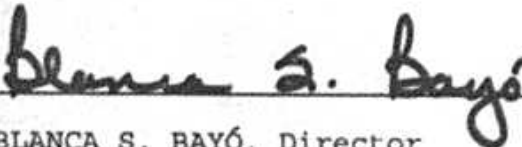
Based on the foregoing, it is therefore

ORDERED that GTE Florida Incorporated's proposal to raise the credit limits for business customers participating in the Advanced Credit Management program is, hereby, approved. It is further

ORDERED that this tariff modification shall become effective October 10, 1995. It is further

ORDERED that if a timely protest is filed in accordance with the requirements set forth below, this tariff shall remain in effect with any increase in revenues held subject to refund pending resolution of the protest. If no timely protest is filed, this docket shall be closed.

By ORDER of the Florida Public Service Commission, this 26th day of October, 1995.



BLANCA S. BAYÓ, Director
Division of Records and Reporting

(S E A L)

BC

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(i), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on November 16, 1995.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.