SOUTHERN BELL TELEPHONE SURVEILLANCE AUDIT DKT# 920260-TL AFAD# 95-103-4-1 TPE DECEMBER 31, 1994 OCOTOBER 25, 1995

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SBT

TITLE:

SAMPLE

PERIOD:

TYE 12/31/94

DATE:

AUGUST 17, 1995

AUDITOR:

RKY

WP NO

44

THIS SECTION INCLUDES THE FOLLOWING:

44-1 LIST OF ACCOUNTS SAMPLED AND LIST OF SAMPLE ITEMS SELECTED FROM FREQUENCY DISTRIBUTION

44-1/1 ATTRIBUTES TO BE TESTED.

44-2 RATIONALE FOR NOT ASKING FOR ALL SAMPLE ITEMS.

44-3 TO 44-15 SAMPLE

CONCLUSION:

In our sample request, we only asked for regulated transactions. Therefore, we would receive only transactions that are regulated and invoices for transactions that are part reg and non reg. We should not see any totally nonregulated invoices.

The Cost allocation Manual (CAM) was designed in accordance with the FCC order issued in Docket No 86-111 released February 6, 1987 and the Order on Reconsideration released October 16, 1987. Per the CAM "...The manual is designed to apportion total costs recorded in the books of account of BST between regulated and nonregulated activities. The costing concepts will be applied in a consistent manner by each subsidiary." The manual includes ... "Cost Apportionment Tables ... (which) define costs pool and apportionment detail for each account."

As we understand the process, each voucher, journal entry, or transaction is coded with an Accounting Classification Code (Job Function Code, Special Function Code or a Function Code.) These accounting classification codes codes translate to (1) account numbers and to (2) Cost Pools and Sub Cost Pools. Some vouchers do not have an Account Classification Code, but are charged according to Responsibility Code. Each person who has a Responsibility Code translates to a Jobe Function Code (which is determined through the Payroll Mini file). The accounting classification codes perform any of the following:

- Assign costs to a cost pool/sub pool that is either regulated or directly nonregulated items (no allocation).
- Assign costs t o a costpool/subpool that assigns regulated and nonregulated costs based on a specific type of ratio.
- Assigns costs to a costpool/subpool that assigns regulated and nonregulated costs based on a general or marketing allocator.

44/1 28

SBT

TITLE:

SAMPLE

PERIOD:

TYE 12/31/94 AUGUST 17, 1995

DATE: AUDITOR:

RKY/GL/RG

W2 50

11

In our test of attributes we have selected the following attributes and the reasons why.

- 1. Proper Amount To ensure there is an invoice, etc. and the amount is the same that is booked .
- Proper Account To ensure the types of expenses described in the invoice, etc. belong in the account booked to according to the FCC Part 32 Accounts.
- 3. To ensure the expense is in the year we are auditing.
- 4. Proper Documentation To ensure the Company has documentation that describes the type of expense.
- 5. Recurring Expense To ensure that expenses are the type of expenses that occur every year {Compare to Commission DORPS}.
- 6. Correct Reg/NonReg & if applicable. Trace the JFC from the inovice to the Financial Hierarchy (wp 45-16) to determine if in correct account. Trace the JFC t the CSS system documentation (WP45) to determine which JFC is in which Cost Pool and subpool and then determine if the cost pool is direct reg and non reg and/or allocated on another basis.

Each Cost Pool is allocated to reg and nonreg on different bases. For each account tested the methods of testing attribute 6 is either written below here in the summary or on the sample wp itself (44).

Our initial sample was 309 items. Due to the large amount of 2nd follow up on each item after the initial request, we narrowed the sample number to

SCOPE LIMITATIONS

For Scope Limitations See WP no. WP44 page 8-

CONCLUSIONS:

Account 6121

44 p2

SBT

TITLE:

SAMPLE

PERIOD:

TYE 12/31/94

DATE:

AUGUST 17, 1995

AUDITOR:

RKY/GL/RG

WP NO

44

CONCLUSIONS:

Account 6121

44-3

Land and Building Expense

The majority of these invoices fit in two categories: rent and rearrangements and alterations.

Two invoices in this sample were for out of period expenses prior to 1994. See write up on out of period expenses on wp no. 44-3/6, 44-3/7. Two invoices were for items that should have been capitalized rather than expensed. Staff prepared an exception in the report. 44-3/2-1.

We could not test attribute 6, % allocated to reg and non reg because the aggregate amount in Account 6121 is allocated to cost pools and subpools by applying factors developed based on floor space coding. The Cost Pool assignment can only be determined on a transaction, by transaction basis applying the entire process of floor space coding. This allocation is done mechanically. This is time consuming and out of the scope of this audit.

Account 6122 - Furniture Expense 44-4

For conclusion, see 44-4, pl. The % allocation to reg/nonreg is not tested because per the CSS user guide, account 6122 is allocated based on account 2122 to reg and non req. To audit the % allocated would entail a complete audit of asset acct 2122 Cost Pools 1, 2, and 3. Out of the scope of this audit.

44-5 Account 6124 General Purpose Computers

No exceptions found in the sample tested. Re reg and non reg %. We have the FRC on the invoice, so can translate to a Cost pool which in this case is CP 11. CP11 is allocated based on a salary and wage ratio called CSW01 per AB01 which is SBT CSS user manual.

The company provided the salary and wage ratio on wp 44-5/1-1 and a month of sample items ratios were traced to the company Reg and nonreg report by cost pool and account and agreed.

44,03

SBT

TITLE:

SAMPLE

PERIOD:

TYE 12/31/94 AUGUST 17, 1995

DATE: AUDITOR:

RKY/GL/RG

WP NO

44

Account 6611

44-6

Product Management

There were two invoices that did not belong in this account. See 44-6/1-2.

A majority of the invoices sampled in 6611 were payable to BellSouth Business Systems (BBS) on a monthly basis for Product Management - Direct Regulated, Product Management - Overheads Regulated, and Product Management - Common (regulated).

Direct and Common charges are allocated to regulated at the BBS level, Therefore, we would have to know and audit how BBS allocates their times and resources to BST. Co personnel, Tammy Messier, say that the BBS system is different than BST. It does not use the CSS system. This is beyond the scope of this audit. Therefore, we cannot apply the attribute 6 test to these particular invoices.

Product Management - Overheads Regulated is allocated based on the CSS/PPS . The Company is following the CSS but staff did not have time to obtain the CSS data for the months involved. See 44-6/1, Item 285.

Account 6612 -sales

The invoices in this account are from BBS for Sales Servies on a monthly basis. BBS bills bST for Single State/Multi State Sales Regulated and Sales Implementation Regulated. These charges are incurred at BBS and allocated to affiliates, states, reg angloon reg at BBS. BBS does not use the CSS system. We did not audit the individual items that comprise the total nor the athod of allocating to affiliates, states, reg and nonreg.

The other invoices from BBS arefor Overhead. This is allocated in the CSS system based on linesbilled. Staff traced the % reg/nonreg factors used to company documentation of lines billed. No exceptions. See 44-9/1-2.

Account 6613 - Product Advertising 44-8

A sample of Account 6613 Product Advertising was tested on WP 44-8/1. The Company provided documentation identifying the advertising expenses incurred and explaining how the amounts were allocated from BellSouthTel to Fl. For the items which the areg/nonreq could not be determined, the company provided documentation explaining how the ratios were calculated.

Seawp 45-8 for BSS Financial Systems Documentation, ABO1 Part 10, Section 19 for the cost pools/sub-pools for act 6613 and documnetation identifying how the CP and SP are allocated. No errors were found in the sample.

4404

SBT

TITLE:

SAMPLE

PERIOD:

TYE 12/31/94

DATE:

AUGUST 17, 1995

AUDITOR:

RKY/GL/RG

WP NO

14

Account 6623 -- Customer Servies 44-9

The following expenses/charges were found in this account:

- (1) Monthly Commissions and fire expenses, CPO1, SPO9
- (2) Transfer correcting RC mapping to plans, CPO3, SPO1
- (3) Postage used, CPO3, SPO1.
- All the sample items were traced to invoices without exceptions.
- (1) Monthly Commissions and fire expenses-these commissions are "commissions and or general compensation payments made for revenues produced by sent paid messages originating from public telephone stations or agent compensation payments made based on the amount of cash receipts collected. All the expense is related to public telphones which is a regulated service.
- '(2) Staff could not understand the explanation on the invoice for the transfer correcting RC mappings to plans, and put a request for this. Staff reviewed this explanation and found no exceptions. Staff also requested the ratios for the allocation of reg and nonreg. These ratios were provided and traced to backup originally given without exception (See wp 45-9/1 and 44-9/1-1).
- (3) On the postage use expenses, staff put in a request asking for the ratios to reg/nonreg. These ratios were provided by the Company and traced to backup originally provided without exception, see wp 44-9/1-1, and 45-9/1).

Account 6712 -- Planning ++ -10

Most of the invoices are from BellSouth Corp.
BellSouth corp bills BST and BST in turn
allocates to States based on the State Allocation system
The State then allocates to reg nonreg.

In this case the reg nonreg according to the CSS user guide is allocated based on the General allocator. The company provided ratios of the general allocator and staff traced these to the Co regnonreg report on wp 45-10/1.

There was one invoice in the sample that was for 1993. This is an exception. See 44-10/1-3.

Cannot determine how BSC allocated the parts of their invoice to BST Beyond the scope of this audit.

44ps

SBT

TITLE:

SAMPLE

PERIOD:

TYE 12/31/94 AUGUST 17, 1995

DATE: AUDITOR:

RKY/GL/RG

WP NO

Account 6722 -- External Relations 44-11 -----

These invoices are from BellSouth Corp. and allocated to FL based on CSAP system. The description of the invoices agrees with accounts and areas for this account. The FRC code translates to CPO3 and CPO3 is allocated based on CMAO1. Staff asked for rate and documentation. The audit of the CAMO1 is out of our scope.

The following charges were found in the sample of this account:

- (1) Public Relations
- (2) Federal Relations

The Company provided Form MP2703 which shows the percentages of regulated and nonregulated for the months in question. This form was traced and agreed to Wp 45-11/1 (percents of reg to nonreg report prepared by BST) without exception. Staff did not ask how the amount from the invoice from BSC was allocated to BST. When staff realized that this question was not asked on these items, it was too late to request this information. However, staff requested the allocation or percents for the following accounts: Account 6712-Wp 44-10

Account 6724-Wp 44-13

Account 6725-Wp 44-14

Account 6723 -- Human Resources

44-12-

Most of the Invoices are from BellSouth Corp for labor relations and benefits. BSC provided a description of the types of charges. BSC bills BST and BST in run allocated to States based on the State Allocation system. The State than allocated to req nonreq.

In this case the CSS user guide says that the CP for this account is allocated to reg nonreg based on CSW16. The Company provided the ratio for two items that we asked for and we traced the ratio to the BST reg nonreg % allocation report by account by cost pool. We did not ask in the other cases and time limits prevented us from futher requests.

BST says BSC collects charges by RC and account and then allocates to BST. We cannot determine how BSC allocated the part of their inovice to BST. Beyond the scope of this audit.

4406

SBT

TITLE:

SAMPLE

PERIOD:

TYE 12/31/94 AUGUST 17, 1995

DATE: AUDITOR:

RKY/GL/RG

WP NO

44

Account 6724 -- Information Management 44-(3

The invoices in this account are mostly for "right to use" software agreements and maintenance of systems agreement. At first the company included many of these amounts in a prepaid account in 1994 but after the surveillance report wasfiled decided to put them into expense. See Disclosure in Report and WP 43-1/4 COPS entry audit for staff questions and opinion as to whether these should be prepaid or expense.

There were three inovices noted in the sample that were possible in the prepaid 1994 category not included in the COPS entry. See 44-13/3,4&5. These are also disclosed in a separate disclousre in the report.

The Invoice describes what it is, the FRC translates to Cost pools and the cost pools are allocated to reg and non reg based on other accounts and cost pools.

The company supplied us with the \{ of reg to nonreg for these other accounts and cost pools. Numbers making us these \{ were traced to various reports where appropriate. The Company followed the CSS User Guide to allocate the \{ to req and non req.

Account 6725- Legal

44-14

Most of the Invoices are from BellSouth Corp for legal services.
BSC provided a description of the types of charges. BSC bills BST and BST in turn allated to States based on the State Allocation system. The State than allocated to reg nonreg.

Cannot determine how BSC allocated the parts of their invoice to BST Beyond the scope of this audit.

Once allocated to F1, then % reg non reg is based on CGA01 which is the general allocator. Company provided % for all months and staff traced the % of the invoices involved to BST prepared reg/nonreg % schedule by month by account by cost pool.

Account 6411 Poles Exp 44-15

The first three months is made up of accruals based on 1993 years expense. In some cases it is trued up once a month (first three months), then the next 6 months is the same accrual every month and the last three months are a trued up accrual based on 94.

Staff reviewed the 94 accrual and read the contract for the largest expense. See 44-14/3.

Per CSS User Guide, Account 6411 is allocated to reg and nonreg based on account 2411. Staff decided not to check this attribute for this account beacuse of reasons in 6122 and time limits.

44 7

SCOPE LIMITATIONS ON SAMPLE EXPENSE ITEMS:

1. Attribute No. 6 above, $\mbox{\tt \$}$ allocated to Reg/Nonreg was not tested for the following accounts:

Account 6121, Land and Building expense because the aggregate amount in this account is allocated to cost pools and subpools by applying factors developed based on floor space coding. The cost pool assignment, and therefore the amount allocated to reg and nonreg, can only be determined on a transaction by transaction basis to determine if the floor space coding is correct. The allocation is done mechanically.

Account 6122, Furniture Expense, because this account is allocated to reg/nonreg based on account 2122. Staff did not audit Account 2122.

Account 6411, Poles Expense, because this account is allocated to reg/nonreg based on account 2411. Staff did not audit Account 2411.

2. Attributes No 4 (Proper Documentation) and 6 above were not tested for Accounts 6611, Product Management, and 6612, Sales, because the majority of the expense items in these accounts were invoices from BellSouth Business Systems (BBS). The expenses were allocated to Florida Regulated from BBS. The BBS system of allocation to reg and nonreg is different than BST.

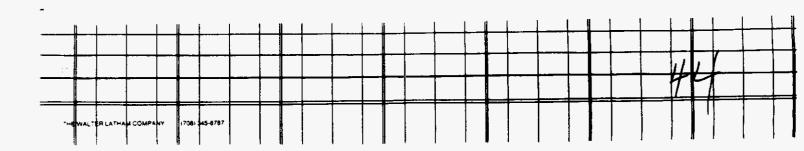
The individual items that comprised the BBS invoices were not audited, nor was the BBS allocation system.

3. Attribute No. 4 (Proper Documentation) was not tested for certain items in Accounts 6712, Planning, 6722, External Relations, 6723, Human Resources and Account 6725, Legal.

The items in the sample were from BellSouth Corp. BellSouth Corp bills BST and BST in turn allocates to the states based on the State Allocation System (CSAP). The state them allocates to reg/monreg.

We did not audit the CSAP system (only agreed the % used by BST on the invoice to BST factors). We did not audit individual vouchers at BSC nor BSC methodology of allocating to affiliates.

44 p 8 1 8



MEMORANDUM AUGUST 3, 1995

TO:

BUD HALBERT, AFA, TALLAHASSEE

FROM:

RUTH K. YOUNG, REGULATORY ANALYST, MIAMI

SELECTION OF SAMPLE FOR SBT

BUD, WE HAVE GONE THROUGH THE FREQUENCY DISTRIBUTIONS AND MADE THE FOLLOWING SELECTIONS: Japa ALL ITEMS OVER \$100,000; WHICH IS 64 ITEMS

AND ALL CREDITS LESS THAN \$100,000. ACCOUNT 6122 (29) ALL ITEMS OVER \$40,000; WHICH IS 32 ITEMS AND EVERYTHING LESS THAN NEGATIVE \$40,000. 44- SACCOUNT 6124 20 ALL ITEMS OVER \$60,000 WHICH IS 23 ITEMS. ACCOUNT 6611 ALL ITEMS OVER \$100,000 WHICH IS 30 ITEMS..

EVERYTHING LESSTHAN NEGATIVE \$100,000. ALL ITEMS OVER \$900,000 WHICH IS 30 ITEMS AND ALL ITEMS LESS THAN NEGATIVE \$900,000. ACCOUNT 6613 23 ALL ITEMS OVER \$180,000 WHICH IS 24 ITEMS. ALL ITEMS LESS THAN NEGATIVE \$180,000. ACCOUNT 6623 ALL ITEMS OVER \$96,000 WHICH ARE 20 ITEM; ALL ITEMS LESS THAN NEGATIVE \$98,000.

FOR AMOUNTS \$0 TO \$98,000, SELECT 25 ITEMS AT RANDOM. ACCOUNT 6712 23 ALL ITEMS OVER \$20,000 WHICH ARE 22 ITEMS. ALL ITEMS LESS THAN HEGATIVE \$20,000. ACCOUNT 6722 ALL ITEMS OVER \$180,000 WHICH ARE 7 ITEMS. ALL ITEMS LESS THAN NEGATIVE \$180,000.

FOR AMOUNTS \$0 TO \$180,000 SELECT 50 ITEMS AT RANDOM. External Relation

44-12 / ACCOUNT 6723(7)

ALL ITEMS OVER \$160,000 WHICH ARE 11 ITEMS. ALL ITEMS LESS THAN NEGATIVE \$160,000.

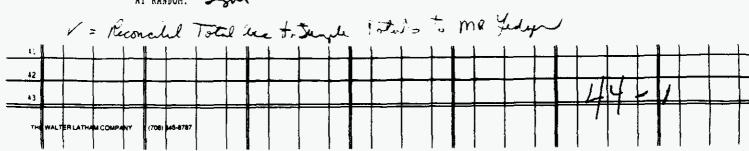
44-13 ACCOUNT 6724

ALL ITEMS OVER \$220,000 WHICH ARE 36 ITEMS; ALL ITEMS LESS THAN NEGATIVE \$220,000.

FOR AMOUNTS \$0 - \$220,000 SELECT 25, ITEMS AT RANDOM. Aformulan month 44-14

ACCOUNT 6725 ALL ITEMS OVER \$200,000 WHICH ARE 5 ITEMS.
ALL ITEMS LESS THAN NEGATIVE \$200,000.

FOR AMOUNTS \$0 TO \$200,000 SELECT 25 ITEMS AT RANDOM.



SBT

TITLE: PERIOD: SAMPLE TESTING TYE 12/31/94

W,018/95

DATE:

SEPT 7, 1995

AUDITOR:

RKY

WP NO.

44-1

STAFF SELECTED THE FOLLOWING ACCOUNTS TO BE TESTED:

309 ITEMS TOTAL

6121

6122

6722 6723

6124 6724

6611

6612 6725 6411

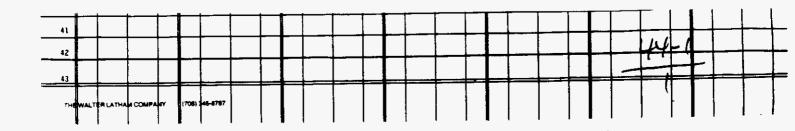
6613

6623

THE FOLLOWING ATTRIBUTES WILL BE TESTED:

BEFORE PERFORMING TEST ON SAMPLE, BECOME FAMILIAR WITH THE EXPENSE PORTION OF THE DORP SO WE KNOW HAVE WHAT TYPE OF EXPENSES ARE DSIALLOWED BY THE COMMISSION.

- 1. PROPER AMOUNT (MAKE SURE AMOUNT ON SAMPLE LIST IS SAME AS INVOICE)
- 2. PROPER ACCOUNT (READ THE DESCRIPTION IN 45 AND DETERMINE THE ITEMS THAT SHOULD BE IN THE ACCOUNT. DETERMINE IF REASONABLE FROM INVOICE.)
- 3. PROPER TEST PERIOD (THE EXPENSE IS IN 94.)
- 4. PROPER DOUMENTATION (CAN DETERMINE FROM THE INFO SENT FROM SBT THE AMOUNT AND TYPE OF EXPENSE)
- 5. RECURRING EXPENSE (LOOK AT DORP TO FAMILIARIZE YOURSELF WITH ITEMS THAT MIGHT BE CONSIDERED HONRECURRING).
- 6. CORRECT REG/NONREG % IF APPLICABLE (GET JFC OR SPECIAL FUNCTION CODE OR OTHER CODE FROM INVOICE . LOOK AT WP 45 AND SEE WHICH COST POOL THE JFC IS SUPPOSED TO BE IN AND THEN LOOK AT REG AND NORREG & FOR THAT ACCOUNT AND COST POOL IN MP 45.) DETERMINE IF CORRECT REG/NOWREG & USED.) In many cases there were scope restructions on how far we could go with the reg nonreg %. Each account has a summary of those scope restrictions that apply.
- 7. CORRCT ALLOCATION FROM BST HDQ IF APPLICABLE. ALLOCTION % ARE ON WP NO 46.
- 8. For advertising only Account 6613, Read the DORPS to determine if the type of advertising is allowable by the Commission. See 44-8 for copy of DORP on advertising.



SBT

TITLE:

SELECTION OF SAMPLE ITEMS

PERIOD: DATE: TYE 12/31/94 AUGUST 17, 1995

AUDITOR:

RKY

WP NO

44-

RATIONALE FOR NOT SELECTING ALL SAMPLE ITEMS TO AUDIT.

ACCOUNT 6722-

SELECTED FROM FREQUENCY 50 ITEMS 0-\$180,000 BECAUSE REPRESENTS 90% OF TOTAL DOLLARS. 50 ITEMS ARE ALL LESS THAN \$1000 EXCEPT ONE. SELECTED ONLY FIVE TO AUDIT TO JUST GET A FEEL FOR WHAT IS IN ACCOUNT. BASED ON MATERIALITY OF ITEMS AND WHAT WAS FOUND IN THE LAST AUDIT, WE DECIDED NOT TO AUDIT ALL 50 ITEMS.

ACCOUNT 6623

SELECTED FROM FREQUENCY 25 ITEMS FROM 0 TO \$980,000. THIS ACCOUNT WAS ORIGINALLY SELECTED BECAUSE OF ITS HIGH DOLLAR BALANCE. HOWEVER, ONLY ONE OF THE ITEMS IN THE 25 IS OVER \$1000. SELETED ONLY 3 ITEMS FOR AUDIT TO GET FEEL FOR WHAT IS IN ACCOUNT. BASED ON MATERIALITY DECIDED NOT TO AUDIT THE OTHER 22.

ACCOUNT 6724

SELECTED FROM FREQUENCY ALL ITEMS OVER \$220,000 AND FROM 0-\$220,000 SELECTED 25 BECAUSE OF IMMATERIALITY OF 25 ITEMS ONLY SELECTED 3 TO AUDIT TO GET A FEEL OF ACCONT.

ACCOUNT 6725

SELECTED 25 FROM 0 - \$200,000 BUT BECAUSE OF IMMATERIALITY OF ITEMS ONLY AUIDTED 2 ITEMS TO GET A FEEL FOR ACCOUNT.

ACCOUNT 6121

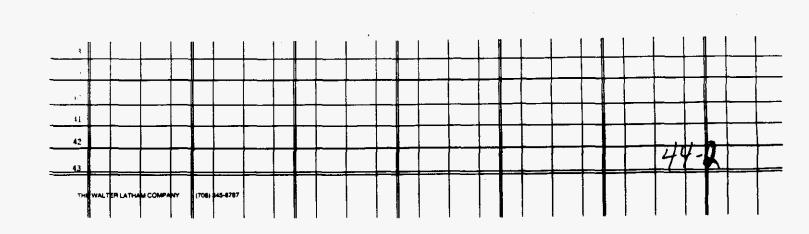
SELECTED ALL ITEMS OVER \$100,000 AND LESS TEAN NEGATIVE 100,000. CROSSED OUT THOSE THAT WERE DEBITS AND CREDITS OF THE SAME AMOUNT AND ENDED UP WITH 51 ITEMS.

ACCOUNT 6122

SELECTED ALL ITEMS OVER \$40,000 AND LESS THAN NEGATIVE \$40,000. CROSSED OUT THOSE THAT WERE DEBITS AND CREDITS OF THE SAME AMOUNT AND ENDED UP WITH 29 ITEMS.

FOR THE REST OF THE ACCOUNTS - CORSSED OUT THOSE THAT WERE DEBITS AND CREDITS OF THE SAME AMOUNT.

WE ENDED UP WITH A TOTAL OF 309 ITEMS.



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		ML0197	M010	i	484 M	101.005.59@#
407 952342		ML0197	R010	1	484 M	101,010.0(29)
407404040			5073	1	CYC R	772 733 60
4071012182			5073	1	HFS R	- 104,206,84(31)
4081001543 4081001589			5073	1	HF5 R,	134.769.10
4081156203			5073		NFS R	104,036.06(33)
409 949341			5073		CYC R	-202,733.60
409 949351			5073		MFS R	134.769.10(34)
40 91412216			5073	_	HFS R.	104.264.34(35)
0091748100			M010 5073	-	484 N	
410 545710		EL 1199	M010	-	59E R 484 M	
410 5 4 5711		~ . ~	R010	_	484 M	138,680.00(31)
410 755122 · '		211177	506C		481 N	138,679.27(38.)
110 834202			5073	-	CAC B	222.703.00
110 916680			5073		HFS R	131.769.10
910 916686			5073	-	#5 R	104.094.1140
4101471750			MOTO	-	H GM	391.460.00 (11)
4101471753 4101470067			R010		H COM	122 199 00 (42)
4101472967 4101473121			5051		NYS M	230 908 50 (28)
4101473121 4101473122			5073		NO R	138.346.88 (47)
0111203943			5073	1 (178 R.	140.613.18 (46)

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98/18/95 CONTIEND HELL SAMPLE SELECTION, 1994 DETAIL+ ACCT 6121-1000 ALL TIEMS GT \$100,000 REPORT SECTION 1 OF 2 (PROGRAM PVCO1 EDP-AFAD) SOURCE DATA | SERIAL # | REC ID| SOR| [GEO-CODE] [RSPORG] [RSPORG] [AUTHORZA] MUTH #2 [PK-CTL-D] | REF # 10 P T T] JOURNAL ACCOUNT #1 <---- 100 CHARACTERS ----COE TRYR HTPN 94111204003 GMPR JNTR E A E4417 AG303104 0X800000 CMPR4SM001 0 0 612110001040 94111311918 ATH ATHA 3 A 30000 A6303000 0X800000 ATH 002 0 0 612110001040 9111311919 ATH ATHA 3 A 30000 A0303000 0X100000 ATH 002 0 0 612110001040 JIJF JNTR E A E4417 A0C04402 B0407400 94111659994 GMPR 2DE 006 0 0 612110001040 GEC ACCOUNTING DEPARTMENT 0020634316 9412 795657 WOIP VOIP E A E4417 80407400 80407400 W01CDO 004 1296202 0 0 612110001040 99 ^P^\ 9412 850227 GMPR JNTR E C E0000 A0303000 101F0200 ZBPRIMRC NCPLAN OOT 0 0 612110001030 9412 850230 GMPR JNTR E C E0000 A0303000 101F0200 ZBPRIMRC NCPLAN 001 0 0 612110001030 94121249714 ATH ATHA 3 A 30000 B0407000 B0407000 002 1201969 0 0 612110001040 ATH VOIP 94121249721 ATH ATHA 3 A 30000 A0303000 0X800000 ATH 002 0 0 612110001040 JAIR 94121249731 ATH ATHA 3 A 30000 A0303008 0X800000 ATH 0 0 612110001040 002 JHIR ATHA 3 A 30000 A0C01000 B0407000 94121249735 ATH 002 12E0697 ATH 0 0 612110001040 VOIP ATHA 3 A 30000 A0303000 0X800000 94121249736 ATH 002 ATH 0 0 612110001040 JNTR 94121383898 GMPR JNTR E A E4417 A0303104 0X800000 GMPR45N001 0 0 612110001040 94121636242 ATH ATHA 3 A 30000 A0C01000 0X800000 HTA 003 IZE0773 0 0 612110001040 VOIP COUNT

SOUTHERN BELL SAMPLE SELECTION, 1994 DETAIL+ ACCT 6121-1000 ALL TITMS GT \$100,000 MEPORT SECTION 2 OF 2 (PROGRAM PYCO) EDP-AFAD) SERIAL # [PRODID] BIL PR [MAT-CODE] SOCIAL # [REQ MARB] ORG TY SOR!	FUNC JOB IN EXP AMOUNT FUNC DX TYPE OCCURS 01
·	5073 1 CYC R -222:733-00
94111204003	5073 1 HFS R 134.769.10 56
94111311918	
94111311919	5072 1 HFT H 142.576.01.57
94111659994	5073 1 59E R <u>644,194.92</u>
9412 795657	5073 1 59E R 308.608.19 \(\Delta 9 \)
9412 850227	R010 1 484 M -251,544.00
9412 850230	NO10 1 484 M 456,566.00,
94121249714	5073 1 M/8 R 130,492.50(68)
•	5073 1 NFS R 164, 671, 76 G
94121249721	
94121249731	
941212 4 97 3 5	5073 1 HV8 R - 553,257-25
941212 4 9736	5073 1 NFS R 134,769.10 (5
94121383898	5073 1 CYC R -222,788.00
94121636242	5073 1 HV8 R 553,267.26(64)

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18-4000 MDF2219-00-23111 11111 GOMA BIO 0 0	6	ATMC 00-01000115219	MOTODO 001 04E1S13 S 0 ENLEMENO3 0 0	00000000 002900 10160000 00000000 0016000 0000000 001600 0000000 0016000 0000000 0016000 0000000 0000000 0000000 0000000 0000	ATH ATSO M 2 N200 SMM AND 3 & 3050 FMM AND 3 & 3050 ATH ATSO M 2 N200 ATH ATSO M 2 N200	76222016000 85703116000 016531 5000 85881615000 88151017000
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	MPTE SELECTION, 1994 DETAIL+ EL TIEMS LT <\$-100,000>					
	OF 2 (PROGRAM PYCO1 EDP-AFAD) D-10 BILL PR MAT-CODE SOCIAL #	! IREO MUMB! FUNC JOB	IN EXP	AMDINT	GENERAL	
Zikiter a 1 11 11 11	ORG! TY	FUNC	•	OCCURS 01	LEDGER	
	SOR	, r caro	, 54 1176	000000	AMOUNT	
94011403630		5051	1 CY1 M	133,700.00-	183:700.00	
94011403793		5072	1 HFT M	134,119.07-	<u>134, 119.07(116)</u>	
9403 732753		5051	I CYI M	133,700.00-	133,700.00	
94031055247		5073	1 HF5 R	182,204.53-	-102,201.53	
90031160728		5073	1 CYDR	688,864.00-	<u>688,864</u> .00-	
9404 162310	07	5043	1 481 M	109,730.54-	109.730.54-	
9404 626319		5073	1 HF5 R	134,7 69 .10-	-134,769:10 -	
94041318828		M010	1 484 M	155,000.00-	155,000.00-49	
94071012184		5073	1 HFS R	141,944.98	141.944.98-50	
9489 796344		5073	1 CYC R	688,864.00-	688,864.00-	
94091412215		16010	1 484 M	147,911.00-	-147,911.00-	
94101471751		M010	1 484 M	440,000 00-	440,000.00-366.52	
9411 634749		5073	1 HF2 N	150,544.84-	150,544.84-	
94111203942		M010	1 484 M	105,000.00-	165,000.00	
9412 545568		5073	1 59E R	1,288,389.84-	1,288,389.84-	
9412 850228		R010	1 484 M	251,544.00-	-251,541.00-	
9412 850229		M010	1 484 H	456,566.00-	456,506.00-	
94121633500		M010	1 484 M	165,000.00-	165,000.00-65	
94121633512		R010	1 484 M	155,000.00-	155,000:00-	
94121636241		5073	1 HVA R	553 267 26-	*63-267-26-	

Land & Building Expense - Acct 6/2/ Profit

COMPANY: TITLE: TEST YEAR: DATE: AUDITOR: WP NO: BST SAMPLE 6121 TYE 12/ 31/94 SEPT 13, 1995 RKY

KW 10/20/95

ITEM NO.	ACCOUNT	ı	FRC	AMOUNT		(1)	(2)	(3)	(4)	(5)	(6)	(7)	Vendor	DESCRIPTION OF SAMPLED ITEMS
26	3	6121	10M		101,005.59	See	x wp 4 wp 4	4 – 3/1	-1 f		etud		Duffy Construction 5	Additions, renovations to BellSouth Data Equip Building 444 nw 79th avenue
29	9	6121	10M		101,010.00	See	x wp 4- wp 4-	4 ~ 3/1	- 1 fe		bute		Duffy Construction 5	Additions, renovations to BellSouth Data Equip Building 444 nw 79th avenue
. 17	7	6121		5073	559,333.33		X wp 4		X for a	X ittribut	? e 6	×	Greyhound Financial Corp	Semi annual payment for rent on building 9139 Rese ga ch Dr. Charlotte, N.C
37	7	6121	10 M		138,680.00	See See attrii		4 – 3/2 4 – 3/2 I. This	and	ttribu 44 – 3	/2-1	and 2	Net work Construction 2- 1 for en capitalized.	BCRC Computer Center Construction Phase I Phase I Ft. Lauderdale, Interior Alterations
36	8	6121	10R		138,679.27	See See attri	•	4 – 3/2 4 – 3/2 2. This	and	44 – 3	/2-1	and 2	Net work Construction 2-1 for en capitalized.	BCRC Computer Center Construction Phase I Phase I Ft. Lauderdale, Interior Afterations
39	9	6121	5 06 c		100,470.17	See	x wp 4- wp 4-	4 – 3/2					CountyWide Electric Inc	Electrical Work Placed in Double Ended Operation M2406 444 NW 79th Aveue
59	9	6121		5073	308,608.19	See	x wp 44 wp 44	4 – 3/2		e 2	? e 6	×	Greyhound Financial Corp	Reimbursement for Property Taxes

	DESCRIPTION OF SAMPLED ITEMS	Property Taxes for 3535 Collonade	Semi ennuel payment for rent on building 9139 Reserach Dr. Charlotte, N.C	Expensing of Rent Normalization for Collonade FEb 94		Expensing of Rent Normalization for Collonade March 94	Debit for ATT credit. for 1990.		To reverse accrual for SBT area ABBS. This accrual was initially bookedfuy SBT in July 91 as an estimate. When revised true up in 12/91 the 7/91 accrual was not concurrently reversed. Reconciliation of acccount led to discovery of the error.
	(1) (2) (3) (4) (5) (6) (7) Vendor	130,492.50 x x x x 7 x 130,492.50 x x x x x 7 x See wp 44 – 3/2 page 2 Tax Collector in See wp 44 – 3/2 for attribute 6 Birmingham	553,267.26 X X X X ? x Greyhound Financial See wp 44 – 3/2 for attribute 6 Corp	159,265.96 x x x x x ? x Journal Entry How do we determine what cost pool JFC reaftes to? How do we determine how the cost pool is allocated to reg nonreg?	For this Account, it is not possible to relate the JFC to the Cost pools. The eggregate amount in 6121 is allocated to CP an SP based on floor space coding. See WP 44-3/4 pg 2 for allocation to reg nonreginto.	150,371,69 x x x x x 7 x Journal Entry See 44 – 3/5 for proper documentation and item 19 for allocation to reg and non reg.	291,414,80 x no no x no ? n/a Journal Entry See 44 – 3/6 for out of period adjustment. The company was not aware of this out of period adj when surveillance report filed. Will remove expense in revised filing in Dec 95. Distosure	item 19 for aflocation to reg and non reg.	175,700.00 x no no x no ? n/a Journal Entry As this item belonged to 1991 expenses, did you make an adjustment in the surveillance report for this out of period expense? The Co will adj survept in Dec 95. See Disclosure in report item 19 for affocation to reg and non reg.
BST SAMPLE 6121 TYE 12/31/84 SEPT 13, 1995 RKY	FRC AMOUNT	5073	5073	5073		1 5073	6121 10R		1 5051
COMPANY: TITLE: TEST YEAR: DATE: AUDITOR: WP NO:	ITEM NO. ACCOUNT	60 6121	64 6121	19 6121		21 6121	22 612	·	23 6121

P 2

	DESCRIPTION OF SAMPLED ITEMS	Rent for the month of April 94 on the Collonade	Bidg. The total amount for \$600,373, and agrees with the co source documentation for rent.	Rent for the month of May 94 on the Coltonade	Bidg. The total emount for \$600,373, and agrees with the co source documentation for rent.	Rent for the month of June 94 on the Collonade	Bidg. The total amount of 417,269 Before June two leases, now only one lease.	July 94 Rent normalization for	July 94	Pent normalization for		Lease 200 9139 Reserch Dri	Charlotte NC Sept 94	Lease 240 Collonade Sept 94
	(1) (2) (3) (4) (5) (6) (7) Vendor	158,798,66 x x x x 2 x Journal Enty	See item 19	133,517.75 x x x x ? x Journal Entry	See item 19	110,365.00 x x x x x 3 uurnal Entry	See item 19	104,206.88 x x x x 3 x Journal Entry	See item 19 for reg non reg % See 44 – 3/8 for more into on this J.E.	104,036.06 x x x x x 7 x Journal Entry See item 19 for reg non reg %	Gee 44-15/G TOT (TIOTO IN LINK C.E.	134,769.10 x x x x 7 x Journal Entry	Item 34 Total iovice 509.524. This is for lease no 200. Provide total of lease, and how you came up with \$509,524 as rent normalization. See wp 44 – 3/10 for answer. appears to be correct.	104,264.34 x x x x ? x Journel Entry See item 19 for reginon reg % See 44-3/11 for more info on this J.E.
BST SAMPLE 6121 TYE 12/31/94 SEPT 13, 1995 RKY	FRC AMOUNT	6121 5073		6121 5073		6121 5073		6121 5073		6121 5073		6121 5073		6121 5073
COMPANY: TITLE: TEST YEAR: DATE: AUDITOR: WP NO:	ITEM NO. ACCOUNT	24		56		27		31		33		34		35

BST

TITLE: TEST YEAR: DATE: AUDITOR: SAMPLE 6121 TYE 12/ 31/94 SEPT 13, 1995 RKY

WP NO:

ITEM NO. ACCOL	INT FRC AM	OUNT (1) (2) (3) (4) (5) (6) (7) Vendor	r DESCRIPTION OF SAMPLED ITEMS
40	6121 5073	104,094.11 x x x x x ? x Journa See item 19 for reg non reg % See 44~3/12 for more info on this J.E.	al Entry Lease 240 Collonade oct 94
41	6121 10m	391,460.00 x journal ltem 41 Per source documentation. The same accou that was debited was credited so there is no double entry. Cannot determine from the journal entry what the amount was for. Decided due to volume of sample and seco questions, not to follow up on the initial purchase.	required to true up booked unt charges in the 6121 accounts.
42	6121 10R	122,199.00 Item 42 x journal Per source documentation, The same account that was debited was credited so there is no double entry. Cannot determine from the journal entry what the amount was for. Decided due to volume of sample and secon questions, not to follow up on the initial purchase.	required to true up booked charges in the 6121 accounts.
43	6121 5051	Item 43 Per source documentation, The same account that was debited was credited so there is no double entry. Cannot determine from the journal entry what the amount was for. Decided due to volume of sample and secon questions, not to follow up on the initial purchase.	required to true up booked charges in the 6121 accounts.
44	6121 5073	138,346.88 x x x x x ? x Journe	al Entry Transfer REnt expense from Accrual to exp for Jan thru Nov 94. Galleria Towers

COMPANY: TITLE: TEST YEAR: DATE: AUDITOR: WP NO:

BST SAMPLE 6121 TYE 12/31/94 SEPT 13, 1995 RKY

ITEMN	O. ACCOUNT	FRC	AMOUNT		(1)	(2)	(3)	(4)	(5)	(6)	(7)	Vendor	DESCRIPTION OF SAMPLED ITEMS
	45	6121	5073	148,613.18	×	x	x	×	×	?	x	Journal Entry	Transfer REnt expense from Accrual to exp for Jan thru Nov 94. Galleria Towers
	46	6121	5072	(134,119.07)×	×	×	×	x	?	×	Journal Entry	JOurnalize entries for ABBs corporate service accruals. Need accrual because of one month in billing from BST to BBS. Services described and BS. Jan 94
	49	6121 M10		(155,000.00	Per s that doul journ Deci	was cole en nal en ided c	lebite itry. C itry wi due to , not i	d was anno hat the	cred t dete s amo me of	ited s rmine ount v	othe from vas fo ple ar	r. nd second	April 94 State to HHdq corrections required to true up booked charges in the 6121 accounts.
	50	6121	5073	(141,944.90	See			x or funti regin			×	Journal Entry	July 94 Lease 200 Transfer to BSHA
	52	6121 10m		(440,000.00	ttem	52 item	41					Journal Entry	Oct 94 State to Hdq Corrections
`	55	6121 10M		(165,000.00	tem	55 item	41					Journal Entry	Dec 94 State to Hdq Corrections
	56	6121	5073	134,769.10	See	x item wp 4	x 34 4 – 3/1	x 14	×	?	x	Journal Entry	lease 200 Nov 94

Journalize entries for ABBs corporate service accruals.

Need accrual because of one month lag in billing from BST to BBS.

Service described on the service of the service DESCRIPTION OF SAMPLED ITEMS August 94 Semi annual\ recurring payment for Sept. Lease 240 Rent Normalization De 94 Lease 200 Dec 94 n/a JOURNAL ENTRY Journal Entry Journal Entry Journal Entry (7) Vendor <u>©</u> See item 19 for reg nonreg See item 19 for reg nonreg 104,071.76 × × × × × 142,576.01 x x x x x € <u>6</u> 134,769.10 x x x See item 34 and 44--3/16 SEE 44-3/3 8 966,292.42 x X ε AMOUNT 5073 5073 5072 5073 FRC 6121 6121 6121 6121 ITEM NO. ACCOUNT COMPANY: TITLE: TEST YEAR: DATE: AUDITOR: WP NO: 9 63 36 57

BST SAMPLE 6121 TYE 12/ 31/94 SEPT 13, 1995 RKY



Greyhound R-E 9 Inc.

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W10/90/95



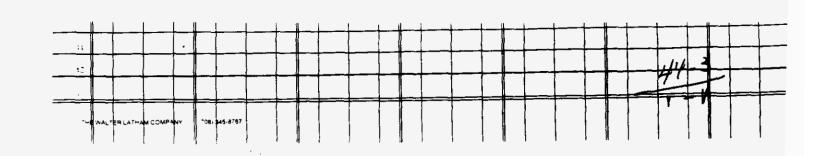
FPSC Staff Audit 1994 Surveillance Report Item No. 72 August 12, 1995 Page 1 of 1

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REQUEST: Please provide a written explanation as to why the attached contract sample item 28, acot. 6121 - document record request #28, is not capitalized instead of being expensed 44-3

RESPONSE: BST contracted with Duffey Construction Company, Inc. for renovation and expansion of the Miami data center located at 444 N.W. 79th Avenue. Duffey was paid \$3,007,065.93 in 1994 under this contract. Of this amount, \$527,015.59 was expensed.

The data center continued to operate during the renovation period. To do so, equipment and building modifications to existing facilities were required. This included: rearranging electric facilities for switching to the new power plant, installing temporary pipeing, relocating existing fuel pipeing and ducts, painting in the existing building, etc. These items were appropriately expensed.





FPSC Staff Audit 1994 Surveillance Report Request No. 73 September 13, 1995 Page 1 of 2

REQUEST: Please provide answers to the attached questions. Account 6121 on sample, further backup needed to DRR 47.

REQUEST (1): Item 17, item 37, 28, 29, 39, 38, 64. How can we tell from the FRC code or any information on the invoice which cost pool this amount was assigned to?

RESPONSE (1): The aggregate amount in account 6121 is allocated to cost pools and subpools by applying factors developed based on floor space coding. Coding includes:

- assignment code (signifies whether floor space is marketable)
- owned verses lease indicator (used to indicate that property is owned or leased and whether floor space is under a capital or operating lease)
- occupant code (indicates that the floor space is occupied by BST, an affiliated or a nonaffiliated company)
- property code (indicates what type of building the floor space is in such as a service operations center, central office, data processing center, administrative building, etc.)
- use code (indicates the type of floor space such as storage, administrative, etc.).

As an example, CP01 includes expenses associated with leasing buildings to others. The amount in CP01 is determined by apply the percentage of total floor space leased to others to the total expense amount in account 6121. Therefore, cost pool assignment can only be determined on a transaction, by transaction, basis by applying the entire process to each transaction. Furthermore, the allocation to cost pool and subpool is done mechanically and factors are not retained. The only way to determine the factors applied would be to back into them using the cost pool and subpool information provided in response to request number 23.

REQUEST (2): Item 29, 38, 39. Why is this expensed rather than capitalized? If should be expensed, provide documentation (guidelines, more explicit explanation of what should be in account than Financial Processor AB01.

RESPONSE (2):

Item 29: This refers to the same contract questioned in request number 72 – i.e. sample item 28, acct, 6121 - document record request #28. Please refer to the response to that request.

Item 38: This payment to Network Construction Corp. was made for the renovation of computer space into office space for the Business Repair Center which is located in Sunrise, Florida. The project was contracted for in three stages. However, there was a delay within BST in getting a subsequent phase of the contract signed. The vendor threatened to quit construction if payments for work-to-date were not made. As capital money cannot be spent without a contract, the decision was made to record the payment as expense and to move the expenditure to capital after the contract was finalized. Due to an oversight the correction was not made in 1994.

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FPSC Staff Audit 1994 Surveillance Report Request No. 73 September 13, 1995 Page 2 of 2

7-1

Costs associated with painting, rearrangement, etc. of \$14,002.75 were properly expensed to 10M (Sample Item 37), however; the remainder of the payment should have been capitalized. No money should have been charged to 10R (Sample Item 38). A correction will be made to move \$229,993.65 to capital and \$33,362.87 (cost associated with demolition and removal) to accumulated depreciation. An expense adjustment of \$263,356.52 will be made to the revised 1994 surveillance report.

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Hem 39 The payment to Country Wide Electric, Inc. covered the cost of installing five power distribution units (PDUs) at the Miami Data Center located at 444 79th Avenue. These units are used to distribute power from a main power source to computer equipment located throughout the facility. Since these units can be installed, then moved and reinstalled several times over their useful lifetime, the installation cost is expensed.

REQUEST (3): Item 59. We cannot determine what the expense is from the backup provided. Provide further documentation.

RESPONSE (3): This invoice for \$308,608.19 was to reimburse Greyhound Financial Corporation for property taxes paid on the training center facility located in Sunrise, Florida. This is a leased facility, and the property tax reimbursement was made in accordance with the lease agreement. See (4) below.

REQUEST (4): Item 60. What is prorate 7? What does it allocate from? to? Should property taxes be in this account, not according to AB01? Provide further documentation of account.

RESPONSE (4): BST Company buildings may be occupied by BST employees and by employees of other companies (affiliated and non-affiliated). When expenses are incurred which benefit all occupants of a building, they are allocated proportionally among the occupants using prorate 07. Prorations are developed for each location where billing to other companies (affiliated and nonaffiliated) should occur. These prorations are based on 'equivalent' square footage for each occupant. Equivalent square footage is the actual square footage measurement with a factor applied regarding how the space is being used. Some factors are less than a 1:1 ratio (storage areas, warehouse areas, etc.), others are greater than a 1:1 ratio (data processing areas, vending areas, etc.). Once these factors are applied to actual square footage, percentages for each occupant are developed based on their part of the total equivalent area.

The location for which the property taxes were paid is a facility which BST rents. Taxes on rental items are charged to the same function code as the rental expense, in this case function code 5073. This function code maps to Land and Buildings Expense, account 6121. Thus, the property tax payment in item 60 was appropriately classified.

The description of account 6121 from the Accounts and Subsidiary Record Categories documentation is attached.

Request 73 Affachment

Affachment SECTION 6 PART B

PAGE 5

BELLSOUTH TELECOMMUNICATIONS, INC. ACCOUNTS AND SUBSIDIARY RECORDS CATEGORIES (SRCs) SECTION 6: EXPENSES

PART B: GENERAL SUPPORT PROPERTY EXPENSES

- 6. ACCOUNT 6116, OTHER WORK EQUIPMENT EXPENSE (Continued)
- 6.6 Expenses associated with general purpose tools and equipment used by employees not engaged in the construction, maintenance or removal of telecommunications plant including expenses associated with both plant and non-plant other work equipment of others that are to be billed should be charged to SRC 6116.9000 (FRC 940M). No clearances will be made from this subsidiary record category.
- 7. ACCOUNT 6120, GENERAL SUPPORT EXPENSES SEC 6120,0000
- 7.1 This account shall be used to summarize, for reporting purposes, the contents of Accounts 6121 through 6124.
- 8. ACCOUNT 6121, LAND AND BUILDING EXPENSE SRC 6121.0000
- 8.1 This account includes expenses associated with land and buildings (excluding amortization of leasehold improvements). This account shall include janitorial service, cleaning supplies, water, sewage disposal, fuel, guard service and electrical power. Also included are expenses of operating offices and buildings, whether owned or rented, when such expenses are not charged to the operating expense and other accounts when incurred.

NOTE: Guard services not related to land and buildings should be charged to the function benefitted by the service.

8.2 The following list of items is illustrative of the types of work and expenses includable in this account:

Maintaining public improvements, such as assessments for repaying.

Maintaining yards and grounds including their fences, shrubbery, sidewalks, and sewers

Electrical power for house service

Improvements to leased buildings and grounds of less than \$10,000, of short life, or for which the lease period is one year or less

Rental payments for land and buildings (general office and central offices)

Repainting and repapering buildings, including redecorating interiors of buildings and rewaterproofing

Repairing building machinery, fixtures, appurtenances, and appliances, such as elevators (including inspections), plumbing, and equipment for heating, lighting, and ventilating

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BELLSOUTH TELECOMMUNICATIONS, INC. ACCOUNTS AND SUBSIDIARY RECORDS CATEGORIES (SRCs) SECTION 6: EXPENSES

PART B: GENERAL SUPPORT PROPERTY EXPENSES

SECTION 6 PART B PAGE 6

8. ACCOUNT 6121, LAND AND BUILDING EXPENSE (Continued)

Replacing and repairing general company signs, awnings, screens, window shades, and ventilators, storm doors, storm windows, door checks and stops, and similar movable minor items of buildings

Replacing minor items of buildings, including labor

Restoring condition of buildings or grounds damaged or otherwise altered in the course of repairs, replacements, additions, or betterments

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Payments for fire inspection and advisory services

Repairs and maintenance of roads to repeater stations, microwave towers, etc., where the Company has associated building investment and the access roads have been charged to Account 2121.

- NOTE A: The cost of initial improvements of \$10,000 or more (including repairs, rearrangements, plant added, and betterments) in the preparation for service of leased buildings or grounds should be charged to Account 2682, Leasehold Improvements.
- NOTE B: The cost of electrical power used to operate the telecommunications network shall be charged to Account 6531, Power Expense. The cost of separately metered electricity used for operating specific types of equipment, such as computers, shall be classified to the expense account appropriate for such use.
- NOTE C: The cost of repairs to buildings and grounds classified to Account 2002, Property Held for Future Telecommunications Use, shall be charged to Account 6511.
- 8.3 The following subsidiary record category and field reporting codes have been established for this account.

6121.1000, Other Expenses

FRC 10M, >< 110M

8.3.1 >FRC 10M should be charged with the cost of all repairs, rearrangements and changes to buildings and grounds which are provided for by an authorization. This includes costs such as routine inspections and repairs, repairs caused by casualties, and the costs of replacing defective or deteriorated minor items because of their condition. This includes the costs of changes in type of items in good condition (that is, items which would not be replaced if no improved or more suitable type existed), except for the cost of retirement units replaced.<

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Kequest 75 . Attachment.

SECTION 6

BELLSOUTH TELECOMMUNICATIONS, INC. ACCOUNTS AND SUBSIDIARY RECORDS CATEGORIES (SRCs) SECTION 6: EXPENSES

PART B: GENERAL SUPPORT PROPERTY EXPENSES

PART B PAGE 7

- 8. ACCOUNT 6121, LAND AND BUILDING EXPENSE (Continued)
- 8.3.2 >FRC 110M should be charged with all expense type costs associated with computers that are dedicated to building operations and included in SRC 2121.1000.
- 8.3.3 >Costs chargeable to Account 6121 not includable in FRCs 10M and 110M should be reported to the appropriate special purpose function code as outlined in the FASCode Manual.<
- 8.3.4 ><
- ACCOUNT 6122, FURNITURE AND ARTWORKS EXPENSE SRC 6122.0000
- 9.1 This account includes the cost of installation, repair, rearrangements and changes of furniture and artworks included in Account 2122; the cost of renting this same type of equipment; and transportation charges for relocation of furniture, both capital and expense items.
- 9.2 This account also includes individual items of furniture and artwork of small value (\$500 or less) or having a service life of less than one year. (A&SRC 2-C, Paragraph 9.3, contains a representative listing of equipment includable in this account.)
 - NOTE A: Costs associated with centralized interior planning and design and moves coordination shall be classified to Account 6728, Other General and Administrative.
 - NOTE B: This account does not include the cost of office accessories and supply items (e.g., letter trays, tape dispensers, easels). Such items should be charged to the appropriate functional expense account of the user organization.
- 9.3 Expenses charged to Account 6122 shall be separated by subsidiary record categories, as follows:
 - (1) 6122.1000, Artworks Expense

FRC 130M

This SRC includes expenses related to investment in subsidiary record category 2122.1000, Artworks.

- NOTE A: Items costing \$500 or less that would otherwise be classified as artwork should be charged to SRC 6122.2000 and not SRC 6122.1000.
- (2) 6122.2000, Furniture Expense

FRC 30M, 31M,

This SRC includes all furniture expenses not includable in subsidiary record category 6122.1000, Artworks. Expenses associated with hotel furnishings are to be charged to FRC 31M; all other expenses should be charged to FRC 30M.

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BELLSOUTH TELECOMMUNICATIONS, INC. ACCOUNTS AND SUBSIDIARY RECORDS CATEGORIES (SRCs) SECTION 6: EXPENSES

SECTION 6 PART B PAGE 8

PART B: GENERAL SUPPORT PROPERTY EXPENSES

- 10. ACCOUNT 6123, OFFICE EQUIPMENT EXPENSE SEC 6123.0000
- 10.1 This account includes costs incurred in connection with the office and company communications equipment classifiable to Account 2123. Included are costs such as rental, repair, rearrangements, changes, etc.
 - NOTE A: The costs of operators of this equipment shall be charged to accounts appropriate for the activities performed.
 - NOTE B: Costs associated with the planning of company communications equipment shall be classified to Account 6728, Other General and Administrative.
- 10.2 The following subsidiary record categories and field reporting codes have been established for this account.
- 10.2.1 SRC 6123.1000, Office Support Equipment Expense FRC 4301

 This SRC includes expenses related to equipment classified to SRC 2123.1000, including minor installation costs and rentals of like

Also included are items of office equipment of minor cost (\$500 or less) or with a service life of less than one year. (See A&SRC 2-C, Paragraph 10.3.2, for a representative listing of equipment

10.2.2 SRC 6123.2000, Company Communications Equipment Expense FRC 658M

This SRC includes expenses related to equipment classified to SRC 2123.2000. The cost of individual items of stand-alone company communications equipment generally costing \$500 or less are included in this subsidiary record category, along with the cost of inside wiring and labor charges related to such equipment.

NOTE: All installation costs associated with official company intrasystems shall be charged to the appropriate SRC under 2123.2000.

11. ACCOUNT 6124, GENERAL PURPOSE COMPUTER EXPENSE SRC 6124.0000

includable in this account.)

11.1 This account includes the cost of maintaining and repairing general purpose computers, peripheral and associated equipment classified to Account 2124. It also includes the cost of renting general purpose computer equipment and use of time-share computer facilities. Also included is the cost of minor accessories for computers such as disk packs, magnetic tapes and reels. The cost of computer cables purchased separately from initial installation should be included in this SRC.

FROPRIETARY IMPORNATION
HOTICE: NOT FOR USE OR DISCLOSURE OUTSIDE BELLSOUTH EXCEPT UNDER WRITTEN AGREEMENT.

Florida FPS Audit of 1994 Surveillance Report

Request No. 47

Sampled Item Number: 37

Sampled:

Account: 6121.1000

Amount: \$138,680.00

Supporting Documentation: Voucher 1006416

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Amount

\$138,680.00

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Coral Sables, Florida 33146

ARO S. Divide Highway, Suite of

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APPLICATION AND CERTIFICATE FOR PAYMENT AIR DOCUMENT GROX

CONTRACTOR'S APPLICATION FOR PAYMENT

Ft. Lauderdelg, Floride 33300

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Southern Bell Telephone Co.

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Date Approved

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(Attach explanation if amount certified differs from the amount applied for.)

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1. ORICHMAL CONTRACT SUM

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APPLICATION NO:

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CONCEVEL DATE: HOW ST. 1994

PERIOD TO: MLG. 18. 1394 ARCHITECT

PROJECT NO: B.E & 9416

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AMOUNT CERTIFIED

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2. Hel change by Change Orders

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Ft. Lauderdale, Florida

Construction - Phase I

PROJECT:SERCE - BCAC Computer Center

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Florida EPSC Audit of 1994 Surveillance Report

Request No. 47

Sampled Item Number: 38

Sampled:

Account: 6121.1000

Amount: \$138,679.27

Supporting Documentation: Voucher 1006416

Amount

\$138,679,27

See documentation for Request 47, Item 37.

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Why is this considered an expense item? In acct cleicup in Function action II locument ABOI part 10 section II acct 6121 does not mention renovation action

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- In 1994, rent normalization began for the FL Learning Center due to the materiality of the lease payment
- vs. the normalized amount. As a result of communication problems, the State Cost Office in Miami
- continued to book the rent related entries as they had done in the past, and additionally HQ began the new
- rent normalization entries.
- #14 This entry is the historical normal recurring transaction from the FL CCO.
- #15 This is the rent normalization entry per new Methods and Procedures initiated in January 1994. At the
- time this entry was created it was thought that the 4120.3000 side of the account should be reconciled at
- 8 HQ. The 4120 side of the entry was booked at HQ, and the 6121 side was booked to FL. The side of the
 - entry booked to HQ was moved onto the FL books in March 1995 (see #10 2mo. X
- #20 This entry is the historical normal recurring transaction from the FL CCO.
- 11 #48 This entry is part of a series of entries (see #6,7,8) to record the March entry per the rent normalized
- Methods and Procedures.
- #30 This entry is to record the normal recurring rent expense transaction under the rent normalization
- Methods and Procedures for July 1994 business.
- #51 This entry is to record the rent normalized entry per the new Methods and Procedures.
- #36 The voucher for the rent payment was originally journalized to 4120.3000 (See #20). #36 is the entry to move this amount from 4120 to 6121. Under the new procedures, the payment should be recorded to
- #58 Due to the miscommunications that occurred in the early part of the year, the CCO attempted to 19
- reverse the March through June amounts that were booked in the FL CCO (4 x The 20
- entry #58 was journalized opposite of what the transaction should have been journalized to reverse the 21
- original entries. (See #54) 22
- 2 3 #54 The CCO found the error of #58 above and this entry is to reverse and properly record the original
- 24 entry.

1)South Services

Financial Systems Documentation

Application Part CF02: Prepayments and Accruals
1: Prepaid and Accrued Rents

14

Section

=

1: Overview

20

ACCOUNTING CONCEPTS

- 2.01 Contracts usually require payment in advance of the period for which the rent is applicable. Since the financial statement matches expenses with benefits, the rent payments are amortized over the applicable period, so that the financial statements properly reflect expenses and benefits. If the entire expense was booked in one month, the journals for that month would not properly reflect expenses and benefits.
- 2.02 Account 1290.0000, Prepaid Rents, includes rent payments made in advance of the period to which they are chargeable to income, except amounts chargeable to telecommunications plant under construction and minor amounts which may be charged direct to the final accounts. Charges to Account 1290.0000 are distributed monthly to the appropriate final account or SRC charged over the period for which the prepayment was made.
- 2.03 Account 4120.3000, Accrued Rents, includes amounts accrued for rents which are payable at the end of the period to which the rent is applicable. The appropriate department furnishes the Comptrollers Department at the beginning of each year with an estimated amount of Account 4120.3000 charges for the current year. Such estimates are revised during the year as conditions warrant. The Comptrollers Department accrues monthly one-twelfth of the estimated amount by crediting Account 4120.3000 and debiting the appropriate final account or SRC.
 - 2.04 The appropriate Operating Department is responsible for negotiations with the other party for joint use of poles and for interpretation of contract provisions. They are also responsible for furnishing the Comptrollers Department with copies of leases, contracts, permits and other agreements applicable to rents charged to Accounts 1290.0000 and 4120.3000. The Comptrollers Department is responsible for maintaining a file of such records and ensuring that payments for rentals conform with these records.
 - 2.05 Rents that are paid monthly are charged direct to final accounts and are not covered in these instructions.
 - 2.06 The rental agreement will determine the method of accounting to be used (refer to CF02.1.2.1, paragraph 1.05 for a description of gross accounting and net accounting).

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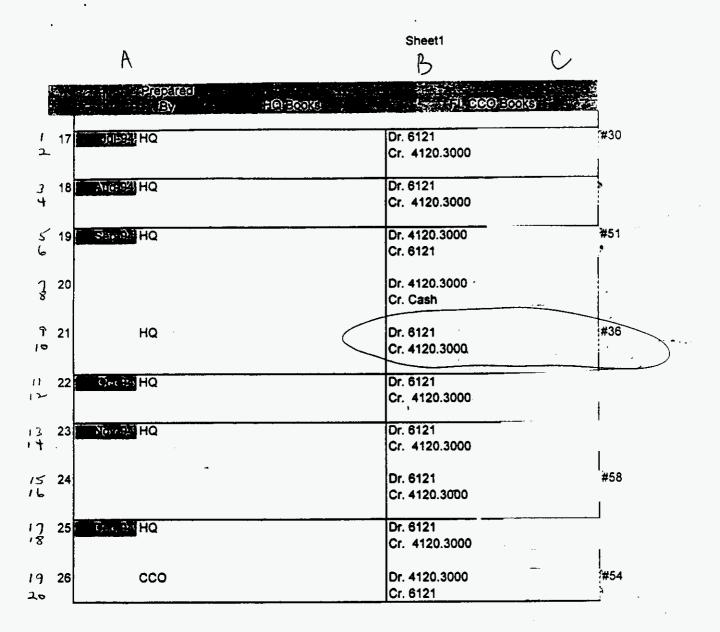
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Notice: Not for use or disclosure outside BellSouth except under written agreement

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FPSC Staff Audit 1994 Surveillance Report Request No. 89 September 28, 1995 Page 1 of 14

6 REQUEST: Re: 6121

Provide further backup to the attached items: 19, 21, 22, 23, 31, 33, 34, 35, 40, 50, 56, 61, 63.

REQUEST:

ዓ	<u>Item</u>	FRC Amount	<u>Vendor</u>	Description of Sampled Items
10	19	5073	Journal Entry	Expensing of Rent Normalization for Colonnade Feb. 94
12		How does the		se Account System normalization documentation?
14		-	,	ounting System Documentation.
		Explain the Company p		· · · · · · · · · · · · · · · · · · ·
15		Explain the difference b	etween paying r	ent and normalizing rent? The life of the lease is
16		> How did	you come up wi	th your monthly normalization? Is there another
17		lease included in this no	ormalization? If	so, provide total and monthly normalization data.
18		How do we determine v	vhat cost pool JF	C relates (sic) to?
19		How do we determine h	ow the cost pool	l is allocated to reg nonreg?

RESPONSE:

was booked for the months of November, 1993 through February, 1994. The amounts should have been for November 1993 and for December 1993 through February, 1994. Corrections were booked in March, 1994

The document labeled "Lease Accounting System - Rent Normalization Schedule" for
Lease 240 is really for Lease 240 and Lease 242. The column titled "Minimum Lease

Payments" represents the cash payments required under the lease 1 for Lease 242

The column titled "Normalized Rent Expense" is

4-327 and for Lease 240 The column titled "Normalized Rent Expense" is

4-1 p-1 28 the total lease payments required, divided by the total months covered by the lease

agreement. The column titled "Difference DR (CR)" is the difference between Column (1) and Column (2) is the amount of rept expense booked during the specified month, in

and Column (2) is the amount of refut expense booked during the specified month, in addition to any cash payments. The next two columns are the year to date (YTD) and

addition to any cash payments. The next two columns are the year to date (YID) a

32 cumulative totals.

The document labeled "Lease Accounting System - General Lease Information"

yet summarizes the payment amounts required, the number of payments at each amount, and the number of months between payments. These schedules provide the data for the Rent

Normalization Schedule.

R 14/18/95

FPSC Staff Audit 1994 Surveillance Report Request No. 89 3 September 28, 1995 Page 2 of 14 GAAP accounting procedures require that when a lease provides for uneven payments, the amounts to be booked each month should be "normalized", or booked evenly over the term of the lease. Therefore, cash payments are recorded to expense; in addition, there is a monthly journal entry to debit or credit expense so that the total expense for the month equals total payments divided by total months of the lease. 11 The fair market value of the lease is \$77,040,750 for Lease 240. This is not the total lease 12 payments. Total lease payments are See a copy of Schedule 3 of the 13 lease (complete lease is provided with documentation for Sample Item No. 16), or this can 14 be computed from the Schedule "General Lease Information". 44-3 15 The JFCs do not relate directly to cost pools. JFC stands for Job Function Code and is used to assign expenses to different type of work activities. The JFCs are converted to accounts during the financial processing and these are then categorized into cost pools. Cost Pools are established for accounts. They determine the methodology used to assign accounts to regulated and nonregulated. The accounts, associated cost pools and ه د methodology used for assigning accounts to regulated and nonregulated are contained in 4 [the BellSouth Cost Allocation Manual (CAM). Please refer to Request Number 73 (1) for ュュ additional information regarding the allocating of account 6121 cost pools to regulated and nonregulated operations. Note A lensurer + Reg 73, Hem 17, WP 44-3 25 states that the agreeate amount in 6121
26 is albertist = Cost pools + Subpools bus
27 applying factors developed busin in flow
28 ipace coding. More detailed info or 144-3 The conclusion is " cost pool assigned con only be determined on a transaction for transaction has so applying the genture process to each transaction action." The allocation is clone mechanically a fectors are not retained."

42

PZ-

Florida FPSC Audit of 1994 Surveillance Report

Request No. 47

3 Sampled Item Number: 19

4 Sampled:

Account: 6121.1000

5

Amount ____

ι Supporting Documentation: GNPR

7 Amount
8 Prorate 1

Prorate 16 FL Rate

FL Amount

4-3

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<u> 4-3</u> 4-1

HEADQUARTERS GENERAL PURPOSE FORM PAGE FORM MP-4 THIS REPORT IS PRODUCED DUPING EXPORT FUNCTION EMPLANATION EXPENSING OF RENT HORMANIZATION FOR COLOMNADE REC-ONT PK-ORIG YM/YY NUM YTQ-JATOT DEBIT-AMOUNT *9*4/021 GNPR4RI 001 0000002 0.00 598359.00 1 SRC ' RCO RCC GEO PUNC JB E AUTH С II ID CDE CODE CODE ST C ACCOUNT F RV SECND BILL INFO 12 OC P B MM/YY A TR FRC TRAN ORIGINAL 13 BI T Y PLCD T CD GP A JC AUTH DATE BILL EMP 14 DEP DR MOTOR VEHICLE B VOU MIC EXTC HRS/OTY AMOUNT IS CAT MA RC F A NUMBER G CLS 5D53 IL GNPR JNTR A0303104 0X800000 41203000 94 CYl 0.00 19 GNPR JNTR A0303104 0X800000 10044 5073 61211000 94 21 CYD 0.00

2> CORRECT:

VERIFIED.

APPROVAL:

MANAGER

NOTICE: NOT FOR USE/DISCLOSURE OUTSIDE BELLSOUTH EXCEPT UNDER WRITTEN AGREEMENT

THIS PAGE(S) HAS BEEN REMOVED AS IT CONSISTS OF LEASE DATA, WHICH IS VENDOR SPECIFIC, CONTRACTUAL PROPRIETARY INFORMATION SP87 au + 6 (2)

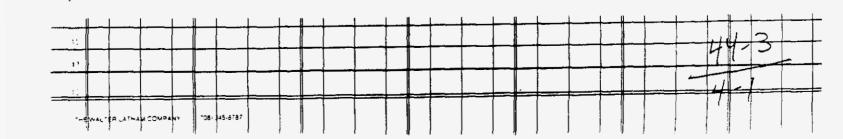
10/15/95 [W10/20/95

INCEPTION: 11/1993 END DATE: 04/2015 BOOK CLASS: OPERATING TAX CLASS: BOTO T ACTIVITY: CHANGED 06/26/94 REASON FOR PRECLASSIFICATION: (NOT PRECLASSIFIED) ADDRESS OF LEASED PROPERTY: 3535 COLONNADE BIRMINGHAM AL DESCRIPTION: BELLSOUTH HDQ COLONNADE 10044
GLC: 10044
RC CHARGED:
ASSET CAT: 1C TERM (MONTHS): ı٥ TYPE: LEASE 77,040,750 FAIR MARKET VALUE (FMV)

GUARANTEED RESIDUAL 13 INTERCOMPANY LEASE? N LESSEE TAKES TAX DEPRECIATION? N 13 PAYMENT TIMING: BEGINNING OF MONTH C NO. OF PAYMENTS 50

- *** LEASE WAS ADDED 02/1994 -- ACTUAL INCEPTION DATE WAS 11/1993
 - * NOT FOR USE OR DISCLOSURE OUTSIDE BELLSOUTH EXCEPT UNDER WRITTEN AGREEMENT *





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FPSC Staff Audit 1994 Surveillance Report Request No. 89 September 28, 1995 Page 3 of 14

6 REQUEST: Re: 6121

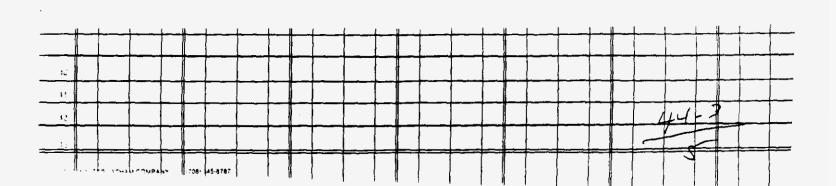
7 Provide further backup to the attached items: 19, 21, 22, 23, 31, 33, 34, 35, 40, 50, 56, 61, 63.

8 REQUEST:

9	<u>ltem</u>	FRC Amount	<u>Vendor</u>	Description of Sampled Items
11	21	5073	Journal Entry	Expensing of Rent Normalization for Colonnade March 94
12		How does the	relate (sic) to the	lease Account System normalization
13		documentation? Expla	in each column o	n the Lease Accounting System Documentation.
14		How do we determine	what cost pool JF	'C relates(sic) to?
15		How do we determine	how the cost pool	is allocated to reg nonreg?

16 RESPONSE:

17 The year booked as the March 1994 lease normalization amount and a correction for November 1993 through February 1994. The correction and the cost pool related requests are addressed in the response to item 19 (the prior item).



xw/2018/95

Q1 4 (12)

(P)

FPSC Staff Audit 1994 Surveillance Report Request No. 89 September 28, 1995 Page 5 of 14

REQUEST:

Re: 6121

Provide further backup to the attached items: 19, 21, 22, 23, 31, 33, 34, 35, 40, 50, 56, 61, 63.

REQUEST:

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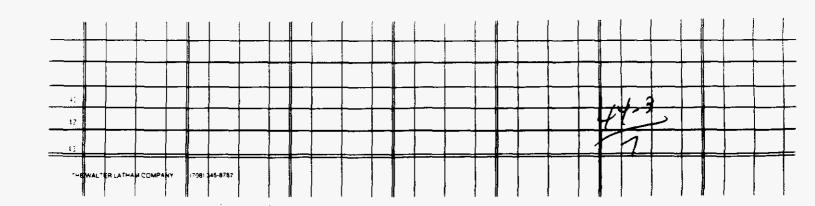
Journal Entry

To reverse accrual for SBT area ABBS. This accrual was initially booked by SBT in July 91 as an estimate. When revised true up in 12/91 the 7/91 accrual was not concurrently reversed. Reconciliation of account led to discovery of the error.

As this item belonged to 1991 expenses, did you make an adjustment in the surveillance report for this out of period expense?

RESPONSE:

The Company was unaware of this out of period adjustment at the time the Surveillance report was filed. The Company will remove the intrastate portion of this expense from the revised 1994 Surveillance Report.



are '4 6121

10/20/95 10/18/9



FPSC Staff Audit 1994 Surveillance Report Request No. 89 September 28, 1995 Page 6 of 14

L REQUEST: Re: 6121

7 Provide further backup to the attached items: 19, 21, 22, 23, 31, 33, 34, 35, 40, 50, 56, 61, 63.

REQUEST:

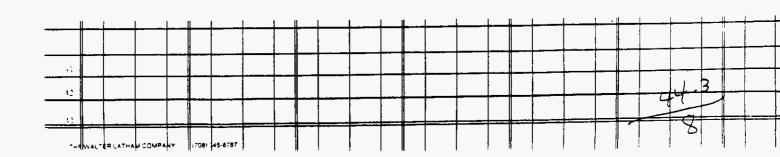
9	<u>Item</u>	FRC Amount	<u>Vendor</u>	Description of Sampled Items
10	31	5073	Qurnal Entry	July 94 Rent normalization for July 94
14		The total invoice ((sic) is T	he documentation behind this amount does not
13-		show this. The an	nount 🐔 💮 on t	the documentation. What is the difference? What
13		is the total lease to	begin with. How did	I you come up with monthly amounts?

14 RESPONSE:

See the attached Financial Processor Report for July 1994 (Attachment 1). Locate under the column "SPEC LOC" the items for 10044. There are four items with this specific location. They are (1).

The first item is the total amount and the following three are summary group parts. The summary groups will summarize to the total amount.

Attachment 2 is a worksheet displaying the total amount of the lease, number of months the lease is for, and the normalization amount.



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to 1 July Request 89
Attachment 1

Request 89 Attachment 2

258 4

Normalized Amount 4-3
Term of Lease

FPSC Staff Audit 1994 Surveillance Report

September 28, 1995

Request No. 89

ATTACHMENT 2

Item 31

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Payments Total

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17 43 TOTAL all Payments

Payments

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Payment Amount

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Der 6121 4W10/20/95

THIS PAGE(S) HAS BEEN REMOVED AS IT CONSISTS OF LEASE DATA, WHICH IS VENDOR SPECIFIC, CONTRACTUAL PROPRIETARY INFORMATION

IN 10/201,

1484 600

FPSC Staff Audit 1994 Surveillance Report Request No. 89 September 28, 1995 Page 7 of 14

REQUEST: Re: 6121

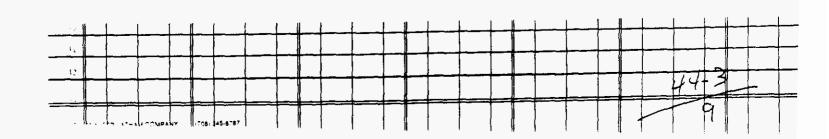
7 Provide further backup to the attached items: 19, 21, 22, 23, 31, 33, 34, 35, 40, 50, 56, 61, 63.

8 REQUEST:

9	<u>Item</u>	FRC Amount	<u>Vendor</u>	Description of Sampled Items
10	33	507:	Journal Entry	Rent normalization for Aug. 94
11		The total invoice (s		The documentation behind this amount does not
12		show this. The amo	umt if the	the documentation. What is the difference? What
13		is the total lease to	pegin with. How di	id you come up with monthly amounts?
			\sim $\leq_{\!\scriptscriptstyle k}$	

14 RESPONSE:

Attachment 4 is a worksheet displaying the total amount of the lease, number of months the lease is for, and the normalization amount.



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Request 89 Attachment4

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t se Report 1995 2	Payments Total	43 TOTAL all Payments Normalized Amount Term of Lease
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FPSC Staff Audit 1994 Surveillance Report Request No. 89 September 28, 1995 Page 8 of 14

REQUEST: Re: 6121

Provide further backup to the attached items: 19, 21, 22, 23, 31, 33, 34, 35, 40, 50, 56, 61, 63.

8 REQUEST:

9	<u>Item</u>	FRC	Amount	Vendor	Description of Sampled Items	
0123 +55	34				Lease 2000 9139 Research Dri Charlotte NC Sept. 94 f lease, and how you came up with	as rent

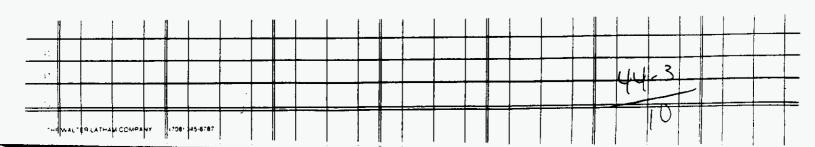
RESPONSE:

- The lease normalization process began January 1, 1994. Payments to be made after that date were normalized. The payments normalized are the PAYMENT AMOUNT less
- EXEC COSTS per the Lease Accounting System, General Lease Information report which

was provided with the sample item.

Attachment his a worksheet displaying the total amount of the lease normalized, number of months normalized, and the normalization amount.

24 Par exploration from Co personal The lease begin
25 in 4d 90 (confirmed in 44.3). SBT made the
26 decision to Blat normalism leaves w/ material
27 impart in 1/94. The leave was normalism
28 starting 1/94 - See 40.3 10-2 for permetaging
29 schedule. ** staff calculation of normalisms.





Florida FPSC Audit of 1994 Surveillance Report

2 Request No. 47

3 Sampled Item Number: 34

4 Sampled:

Account: 6121.1000

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Amount:

6 Supporting Documentation: Form

Amount

7 Amount 8 Prorate 16

9 FL Rate

/O FL Amount

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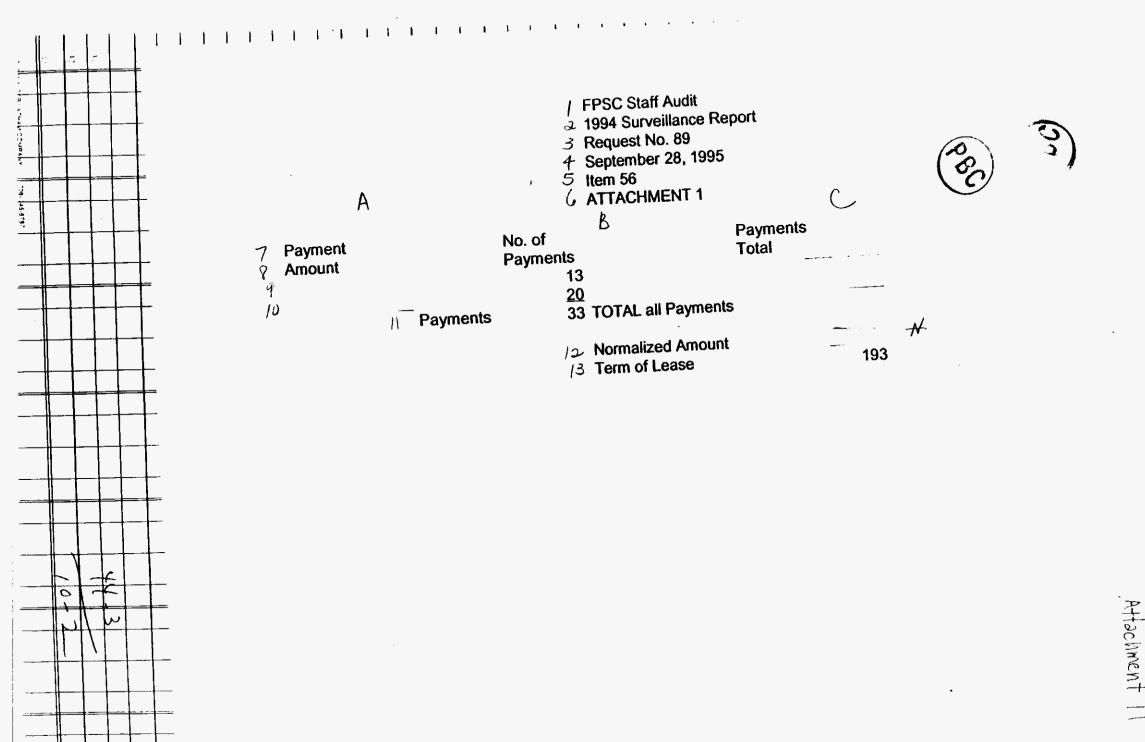
^{*} NOT FOR USE OR DISCLOSURE OUTSIDE BELLSOUTH EXCEPT UNDER WRITTEN AGREEMENT *

07/25/94 2 15:21.15 5 FSD CC04 4	LEASE ACCOUNTING SYSTEM BELLSOUTH TELECOMMUNICATIONS GENERAL LEASE INFORMATION CLIENT: BSHA LEASE: 200	FORM 01 PAGE 1 DATE 07/1994	
5 INCEPTION: 02/1990 END DA	TE: 01/2010 BOOK CLASS: OPERATING	TAX CLASS: BOTO	
✓ LAST ACTIVITY: ADDED 07/25	/94		
7 REASON FOR PRECLASSIFICATE	ON: NORMALIZED LEASE FROM NO		
LESSOR ADDRESS OF LEASED PROPERTY	: GREYHOUND LEASING : 9139 RESEARCH DRIVE CHARLOTTE NC		
DESCRIPTION: CAROLINA CORP GLC: 27689 ASSET CAT: 1C	RC CHARGED: DX80000 TERM (MONTHS): 240	TYPE: LEASE	
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fg INTERCOMPANY LEASE? N	LESSEE TAKES TAX DEPRECIATIO	ON? N	
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Request 89 Attachment 11

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- **FPSC Staff Audit**
- → 1994 Surveillance Report
- 3 Request No. 89
- 4 September 28, 19955 Page 9 of 14

6 REQUEST:

Re: 6121

Provide further backup to the attached items: 19, 21, 22, 23, 31, 33, 34, 35, 40, 50, 56, 61, 63.

REQUEST: CA Item **FRC** Vendor **Amount Description of Sampled Items** 5073 Lease 240 Journal Entry 10 Colonnade 11 Sept. 94 12 Total invoice Does not agree with rent normalization schedule attached. Explain and reconcile.

5 RESPONSE:

See the attached Financial Processor Report for September 1994 (Attachment 6). Locate under the column "SPEC LOC" the items for 10044. There are four items with this specific location. They are (1) (2, (3) and (4)

The first item is the total amount and the following three are summary group 20 parts. The summary groups will summarize to the total amount.

9-192

Attachment 7 is a worksheet displaying the total amount of the lease, number of months the lease is for, and the normalization amount.

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FPSC Staff Audit

→ 1994 Surveillance Report

3 Request No. 89

4 September 28, 1995

5 Page 10 of 14

& REQUEST:

Re: 6121

Provide further backup to the attached items: 19, 21, 22, 23, 31, 33, 34, 35, 40, 50, 56, 61, 63.

Y REQUEST: D £ В **FRC** Vendor <u>Item</u> Amount Description of Sampled Items 507. 10 40 Journal Entry Lease 240 Colonnade 12 Oct. 94 Total invoice. Does not agree with rent normalization schedule attached. 14 Explain and reconcile.

5 RESPONSE:

See the attached Financial Processor Report for October 1994 (Attachment 8). Locate under the column "SPEC LOC" the items for 10044. There are four items with this specific location. They are (1)'

The first item is the total amount and the following three are summary group parts. The summary groups will summarize to the total amount.

Attachment 9 is a worksheet displaying the total amount of the lease, number of months the lease is for, and the normalization amount.

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Request 89 Attachment Model 120	BOCOTOO 94 0 59E R -1,597.50 BOCOTOO 94 0 59E R -3,071.00 BOCOTOO 94 0 59E R -350.00 BOCOTOO 94 0 59E R -300.00	00000004 888 5702 57168 0401 2 2 2 10000000 888 5702 0404 0401 2 2	61211000 GNPRSCC 003 JTCB 61211000 GNPRSCC 003 JTCP 61211000 GNPRSCC 007 JTCB	
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| FPSC Staff Audit

- 2 1994 Surveillance Report
- 3 Request No. 89
- September 28, 1995
- 4 September 20, 5 Page 11 of 14

& REQUEST: Re: 6121

Provide further backup to the attached items: 19, 21, 22, 23, 31, 33, 34, 35, 40, 50, 56, 61, 63.

? REQUEST: scription of Sampled Items <u>Item</u> **FRC** 5073 50 Journal Entry 10 Lease 200 11 Transfer to BSHA مدا

> How did you determine this amount should be transferred to BSHA? For what reasons? How did you come up with the amount?

5 RESPONSE:

13

14

Refer to Attachment 10 which is the rent normalization schedule for Lease 200. The lease was transferred in July 1994 and the amount transferred was the YTD TOTAL for July of This was derived by summarizing the Differences for January through July

- 20 A determination was made to transfer this building to Headquarters in July 1994 because
- 4 the use of the building was determined to be primarily Headquarters functions.
- 23 Transferring the building to Headquarters allowed the Company to efficiently allocate
- → 3 Headquarters Cost to the States.

Per Co Personel Tanny Messer-Prior & that WC Goles. allocation from HOR is often Sample included allocation from Hdg Aut only after July 94 See Ite 034 44-3 Sten 56 44-3 ten 63 44-3 - all after July 94

SBP - au + 6(2)

40/2005 12/18/95

THIS PAGE(S) HAS BEEN REMOVED AS IT CONSISTS OF LEASE DATA, WHICH IS VENDOR SPECIFIC, CONTRACTUAL PROPRIETARY INFORMATION

100/10/1/S

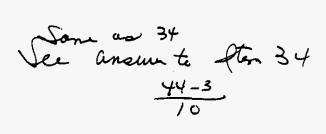
- FPSC Staff Audit
- 2 1994 Surveillance Report
- 3 Request No. 89
- 4 September 28, 1995
- 5 Page 12 of 14

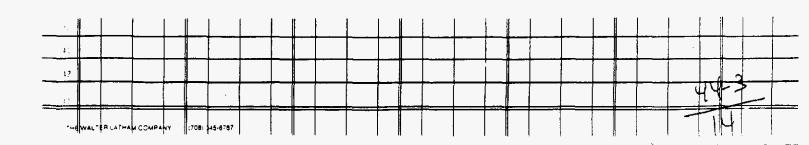
- REQUEST: Re: 6121
- 7 Provide further backup to the attached items: 19, 21, 22, 23, 31, 33, 34, 35, 40, 50, 56, 61, 63.

8	REQUI	EST: B <u>FRC</u>	Amount	D <u>Vendor</u>	Description of Sampled Items
10 11	56	5073	(44-3)	Journal Entry	Lease 200 Nov. 94
13	3 1		for lease no 200 as rent norma		f lease, and how you came up with

RESPONSE:

- The lease normalization process began January 1, 1994. Payments to be made after that date were normalized. The payments normalized are the PAYMENT AMOUNT less EXEC COSTS per the Lease Accounting System, General Lease Information report which
- was provided with the sample item.
- Attachment 11 is a worksheet displaying the total amount of the lease normalized, number of months normalized, and the normalization amount.







/ FPSC Staff Audit

2 1994 Surveillance Report

3 Request No. 89 4 September 28, 1995 5 Page 13 of 14

G REQUEST: Re: 6121

7 Provide further backup to the attached items: 19, 21, 22, 23, 31, 33, 34, 35, 40, 50, 56, 61, 63.

REQU A Item	EST: B FRC	Amount		D <u>Vendor</u>	Description of Sampled Items
10 61 11 12	5073		;	Journal Entry	Lease 240 Rent Normalization De 94
13 14 15	lease 2	tal invoice d 40. The tot n difference	al in		nt normalization schedule (sic) for The documentation is 417,259.

RESPONSE:

See the attached Financial Processor Report for December 1994 (Attachment 12). Locate under the column "SPEC LOC" the items for 10044. There are five items with this specific location. They are (1), (2) (3) (4)
and (4). The first item is the total amount and the following four are

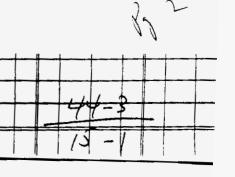
summary group parts. The summary groups will summarize to the total amount.

Attachment 13 is a worksheet displaying the total amount of the lease, number of months the lease is for, and the normalization amount.

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Request 89 Attachment 13



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:	FPSC Staff Audit
<u> </u>	1994 Surveillance Report
	Request No. 89
	Sentember 28, 1995

5 Page 14 of 14

REQUEST: Re: 6121

Provide further backup to the attached items: 19, 21, 22, 23, 31, 33, 34, 35, 40, 50, 56, 61, 63.

۶ 9	REQUIA A Item	EST: B <u>FRC</u>	<u>Amount</u>	Ď <u>Vendor</u>	E Description of Sampled Items	
	63	5073	(W	Journal Entry	Lease 200 Dec. 94	
	() Total inv			200. Provide total	of lease, and how you came up with	as

RESPONSE:

The lease normalization process began January 1, 1994. Payments to be made after that date were normalized. The payments normalized are the PAYMENT AMOUNT less EXEC COSTS per the Lease Accounting System, General Lease Information report which was provided with the sample item.

Attachment 14 is a worksheet displaying the total amount of the lease normalized, number of months normalized, and the normalization amount.

See censur to item 34

AUDIT DISCLOSURE

SUBJECT:

ACCOUNT 6122 - FURNITURE EXPENSE

STATEMENT OF FACT:

In PSC staff analytical review of expense accounts, we determined that Account 6122 Furniture Expense increased from \$1.9 million in 1993 to \$6 million in 1994. Bellsouth Telecommunications Accounts and Subsidiary Records categories describe this account as follows: "...includes individual items of furniture and artwork of small value (\$500 or less) or having a service life of less than one year." This agrees with FPSC Order No. 18497, and Rule 25-4.0178.

The Company stated that this increase was related to restructure. There were large amounts paid to furniture companies in October and December 1994.

AMOUNT

PAYEE

1.001 MILLION THOMAS W RUFF & CO.

OF MIRAMAR FL

\$497 HILLION

PERDUE OFFICE INTERIORS

OF ORLANDO FL

398 MILLION

PERDUE OFFICE INTERIORS OF

ORLANDO

\$351 HILLION

PERDUE OFFICE INTERIORS OF

JACKSONVILLE.

This accounts for approximately \$2,247 million.

Because of the large increse, staff included Account 6122 in the judgmental sample of expense invoices.

The total in account 6122 in 1994 is \$6,076,513.87. A frequency distribution of the account showed that all transactions (32) over \$40,000 represented 63% of the dollars in the account. Staff audited 19 items over \$40,000; for a total of \$2,637,982.

OPINION:

Results of the audit of this account showed that in all 19 invoices , all items expensed to 6122 were under the \$500 limit as noted above. However, staff questions whether the increase in the account was necessary. Considering the downsizing of employees in the restructure, why is new furniture being purchased instead of using the surplus that probably is available due to



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08/18/95

SOUTHERN BELL				DETAIL*													
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44-4p36

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H 15 16		6122 30m	50,000.00	This is an indirectly at per CAM and based of See WP 44-4/1 1 for	tributable acco in Account 21: or attribute 6		Panel parts for BCAC and to replenish supplies.	Setul Print	Sky Sky	Peters
17 18 19 21	67	6122 30m	81,090.49		x ? x tributable acco n Account 21:	Interior Design Service ount	Project South Central Bell hdq facility Ceiling Tiles, shell, worksurfaces	9045,1345680	306	580 3
23 23 24 25 25 25 25 25 25 25 25 25 25 25 25 25	5 68	6122 30m	154,702.44	This is an Indirectly at per CAM and based of	nent because Per / r/a tributable accorn Account 21:	Perdue Office Interiors	Furiture for AFIC Steelcases, Chairs, Ship to Souther Bell in Jacksonville	no items over \$500		
전 설 설 경 경 경 경 경 경 경 경 경 경 경 경 경 경 경 경 경	69	6122 30m	207,327.95	See WP 44-4/1 -1 for X X X This is an indirectly at per CAM and based of See WP 44-4/11 for See WP 44-4/1 -	x ? x tributable acco on Account 21:	Bodine ount 22.	ship to SCB in Brimingham Chairs, panels, tables, work surface package	all items under \$50	o	
334 34 34 36 36 36 36 36 36 36 36 36 36 36 36 36		6122 30m	59,123.54	This is an indirectly at per CAM and based of See WP 44-4/1-1 for	tributable accon Account 21	Thomas W. Ruff & Co of Fi ount 22.	ship to BS Miami, 10701 SW 89th Street, Miami 606 NW 79 Ave, Miami 101 West Canal Street, Miami Desks, tables, charis, mouse pads, adaptors for compact, keyborad shelves, etc.	Alt items under \$50	o	

45	COMPANY: TITLE: TEST YEAR: DATE: AUDITOR:	BST SAMPLE (TYE 12/3 SEPT 13, RKY/GL/R	11/94 1995										ITEMS OVER \$500
Ž	WP NO:	FAC	AMOUNT	(1)	(2)	(3)	(4)	(5)	(6)	(7)	Vendor	DESCRIPTION OF SAMPLED ITEMS	Senal No.
10 11 12 13	75	61 22 30 m	99,764	.55 x This		x indire	x ctly a	x attribu	? itable	acco	ount	ship to SBT, Oakland Pk Blvd. Ft. Lauderdale Panels, Work Surface Package, Shelves, Chairs, Desks.	all items under \$500
H 5 is To	76	61 22 30m	252,011	This per	is an CAM i WP 4	and be	med	on A	ccou	nt 212	ount	ship to SBT , Oakland Pk Blvd. Ft. Lauderdale Panels, Work Surface Package, Shelves,	All items under \$500
, . , .												Chairs, Desks.	
10	77	61 22 30m	118,186	This per	x Is an CAM I WP 4	Indire	N ed	on A	ecour	nt 212	ouof fi	Furniture, Files, Chairs, Desks, ship to BellSouth, Ojus	All items under \$500
•	78 ;	6122 30m	46,410	This	X CAM (WP 4	and br	bess	on A	ccou	acco	of fi ount	ship to Bell South, Ojus Furniture, Files, Chairs, Desks,	All items under \$500
10 00 00 00 00 00 00 00 00 00 00 00 00 0	. 60	61 22 30 m	42,916	This	x cam: cam: wp 4	and be	ssed	on A	ccou	acco	punt	Shipped to BellSouth Services see 44-4/1-1 for why bellsouth Services Summit Group 301 W Bay Street Jacksonville, Fi Acoustical Panels, Bracket Wall Attachments	All items under \$500
第3分割4年七十二	B1	61 22 30 m	293,195 Item no. 81, involce charged to 30M, on page 8 See wp 44-4/1-1 Also, on page 12, t	no. 62 1 page 6 30 ^{14 i} ș 18 page 2	Jus I	aht elf	ach i each	for 12 h unit	onerg 200. Neo it	ged to Under Is cap	glass panel was 30C (2122) Why? r \$500 limit. italized,	Shipped to BellSouth Services Ft. Lauderdale — N.Federal Hiway Acoustical Panels, Straight Glass Panel,	All items under \$500
4) 24 7		and why in item no Tables on Page 12 assets account. Or See wp 44-4/1-1	60 and awe items (page 2	74 ar ja su anc	e tabk ach e i 74 ai	es ch nd sh I iten	arge nould ns are	d to 3 be of und	iom (6 hærge ier \$5	3122)7 d to		

COMPANY: TITLE: TEST YEAR: DATE: AUDITOR: WP NO:

BST SAMPLE 6122 TYE 12/ 31/94 SEPT 13, 1995 RKY/GL/RG

VP NO:															
TEM NO.	ACCOUNT	FRC	AMOUNT		(1)	(2)	(3)	(4)	(5)	(6	8) (7)		/endor	DESCRIPTION OF SAMPLED ITEMS	Serial No.
82	!	6122 30m		220,785.50	This	CAM	indir		attribu I on A	ccc	n/s ble acc ount 21 oute 6	our		Shipped to SBT Oakland Park Blvd. Ft. Laud./ Acoustical Panels, Keyboard, Chairs Desk for Training Room	All items under f
83	3	6122 30m		163,181.30	This per i See See	CAM WP 4	indir and t	ectly 2800 /11 14 1	attribi i on A	utal icco ttrib	ble account 21 oute 6.	our		Shipped to BellSouth Services Summit Group Jacksonville, Fl see 44-4/1 1 for why bellsouth Services	All Items under å
84		6122 30m		194,610.33	This	CAM	and t	388 e C	on A	lect	ble sco	:ou:		Shipped to Souther Bell 7900 Mandarin Centr Orlando Acoustical Panels, Base Covers, Receptacle Simplex Worksurface Package, Keyboard Shelf, Pedestals. Powerway panel	All items under :
95	3	6122 30 m		193,427.61	This	CAM	and b	onsec	A no t	\cc	ble account 21	cou 122,		Shipped to SBT W. Oakland Pk Blvd, Sunrise,Fl Tackable Acoustical Panels Worksurface Packages Half Shelves, Keyboard Shelves, Chairs, Pedestals, Bulbs, Fabric for Chairs	All items under :
80	8	6122 30m		96,283.83	This	CAM	r indir and i	0880	attrib i on A	\cc	ble sci	00U) 122.		Shipped to BellSouth - North Dade Soc 19051 NE 3rd Ct. Miami Acoustical Panels Bin Storage, Pedestals, Bookcases, Keyboard Shelves, Chairs, Fabric Protection, Tables(various sizes)	Ali items under l

ITEMS OVER \$5

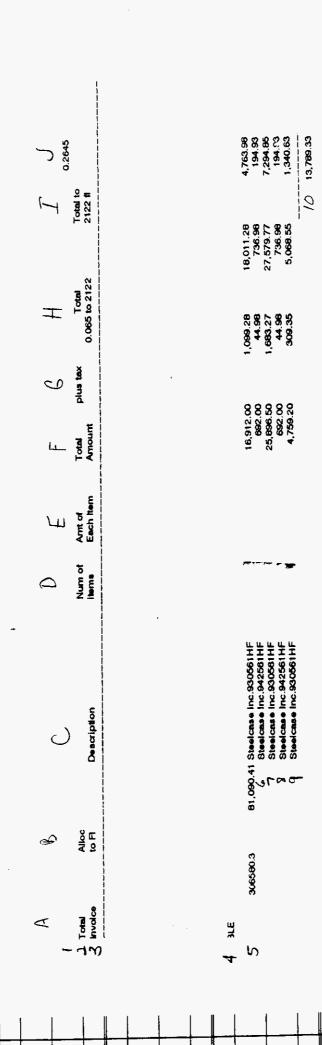
COMPANY: TITLE: TEST YEAR: DATE: AUDITOR: WP NO:

8ST SAMPLE 6122 TYE 12/31/94 SEPT 13, 1995 RKY/GL/RG

ITEMS OVER \$500

Serial Total

ITEM NO.	ACCOUNT	FRC	AMOUNT	(1)	(2)	(3)	(4)	(5	i) (6)	(7)	Vendor	DESCRIPTION OF SAMPLED ITEMS	No.	Invoice
8	- -	6122 30m	99,566.69) x				X			Thomas W. Ruff	Shipped to Bellsouth—summit 7780 N.W. 50 St Miami Receptacles, Accustical Panels, Bin Storage, Pedestals, Kayboard Shelves, Chairs, Worksurface Packages Wall Brackets	All items under	500
8	16	6122 30m	174,697.9 2,637.982.6	S e	× WP	* 44-4	× /1 –1	x for	? attribu		Thomas W. Ruff	Shipped to Bellsouth - Sumit 7780 NW 50St Miami Receptacles, Acoustical Panels, Bin Storage, Pedestals, Base Power Circuit, half Shelves, Chairs, Worksurface Station Bracket Wall Attachements	All items Under	\$500
g	92	6122 30m	(40,255.1)	=: 8)×	wP	× 44~4	x ⊮1 −1	x I for	? attribu	x rte 6.	Correction Voucher	The Coding was changed to Debit South Carolina and credit Headquutters Acct 6122 30M. The original involces were for shipping to BST in Columbia 9C and Charleston SC,		
ş	X3	6122 30M	(208,555.2	3)x 8e	× WP	× 44⊸4	* 1/1 –1	x I for	? attribu	x .te 6.	Correction Voucher	The Coding was changed to debit Alabams and credit Headquarters Acct 6122 30 The original Invoice was from Bodine and Shipped to South Central Bell, in Birmingham.	₩.	



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FPSC Staff Audit 1994 Surveillance Report Request No. 74 August 13, 1995 Page 1 of 2

REQUEST: Please provide further explanations and backup to the attached questions regarding DRR51, Account # 6122, sample items.

REQUEST (1): Sample Item 66 — Is the 60,699.40 total reg and nonreg or just reg. Per FP ABO1, Account 6122 is allocated to reg and non reg based on account 2122. Per FP ABO1 2122 there are three cost pools, which cost pool? and none of the cost pools in MP2708 show 100% allocated to reg. Please explain.

Same for items 65, 67, 68, 69, 74, 75, 76, 77, 78 and 82.

44-4

RESPONSE (1): In accordance with our Cost Allocation Manual (CAM) filed with the FCC, the total amount classified to account 6122 was indirectly attributed to regulated and nonregulated operations. (See attachment 1). When accounts or cost pools are indirectly attributable, individual transactions are not classified as regulated or nonregulated, but the aggregate account/cost pool is allocated based on an indirect measure of cost causation. In the case of account 6122, the ratio of nonregulated expense to total expense classified to account 2122 was used. The ratio is calculated by taking the total 2122 investment allocated to nonregulated as a percentage of the total amount classified to account 2122.

Item 66 was processed in May 1994. The calculation of the May ratio is calculated as follows:

Account 2122 *

1-3

		May 1994 \$	
	Regulated	Nonregulated	Total
Cost Pool 01	290,553	28,467	319,020
Cost Pool 02	5,405,802	358,234	5,764,036
Cost Pool 03	7,864,166	533,864	8,398,030
Total	13,560,521	920,565	14,481,086
			

Nonreg. ratio applied to account 6122: .06357 (920,565/14,481,086).

REQUEST (2): Item 80. Why is this charged to BST Florida when the invoice is billed to BellSouth Services Summit Group? Should this be charged to BST? Is this regulated? \$42,916.57

RESPONSE (2): Perdue Inc. uses a bill mask when generating invoices. This mask has not been updated since 1993 when BellSouth Services was folded into BST. This invoice is for furniture purchased for the BST Consumer Services reengineering group located at 301 West Bay Street in Jacksonville, Florida and is a regulated expense.

A) Rutio agree w/ May NK ratio per 45-2 Bot Rey Non Reg Rept by month by leat by CP + SP.

1

^{*} See attachment 2 for supporting report pages.

ey,0/17/8 (W)/8/9

FPSC Staff Audit 1994 Surveillance Report Request No. 74 [†] August 13, 1995 5 Page 2 of 2

REQUEST (3): Item 81, invoice number 82574, on Page 7 at straight glass panel was charged to 30M, on page 8 straight glass panel charged to 30C (2122) Why? Also, on page 12, the Company is charging tables to 30C (2122) and why in item no. 69 and 74 are tables charged to 30M (6122)?

RESPONSE (3): FCC/State Part 32 rules require that individual items costing less than \$500 be (i) expensed. To determine whether the \$500 limit is met, applicable taxes must be applied to the unit prices of the purchased items. The straight glass panel charged to 30M had a unit price (including applicable left) taxes) of while the panel charged to 30C had a unit price of the tables in item 81 had unit prices of the panel charged to 30C had a unit price of the tables in item 81 had unit prices of the tables in item 81 had unit prices of the tables in item 81 had unit prices of the unit price of the unit price (including applicable left) taxes) of the tables in item 81 had unit prices of the unit price (including applicable left) taxes of the unit price (including applicable left) taxes of the unit price (including applicable left) taxes of the unit price (including applicable left) taxes of the unit price (including applicable left) taxes of the unit price (including applicable left) taxes of the unit price (including applicable left) taxes of the unit price (including applicable left) taxes of the unit price (including applicable left) taxes of the unit price (including applicable left) taxes of the unit price (including applicable left) taxes of the unit price (including applicable left) taxes of the unit price (including applicable left) taxes of the unit price (including applicable left) taxes of taxes are taxes at taxes and taxes are taxes at taxes ... The tables in item 81 had unit Purchases on sample items 81, 69 and 179 were appropriately classified as expense and capital. Attachment 3 is a summary of the items capitalized on the following invoices:

15 Sample Item 81 Invoice 82574

16 Sample Item 69 Invoice 6320 Invoice 179. 17 Sample Item 179

 \mathbb{R} REQUEST (4): Item 83. Documentation for total amount of \$163,181.30 is not there. Provide. Why is

this charged to BST Florida when the invoice is billed to BellSouth Services? Should this be billed to BST? Is this regulated? 4444

2 RESPONSE (4): Refer to response to item (3) above. This invoice was for furniture purchased for the 33 Business Repair Center (BRC). The BRC establishes and monitors regulated services for business

23 accounts. This was appropriately classified as a regulated expense.

Supporting detail for the \$163,181.30 amount can be found on invoice 81795. This is the amount which was expensed from that invoice. A summary of the expense items as well. + 30 included as attachment 4.

Note A = Traced \$ amount to appropriate invoices of Confundil Co. Conclusion.

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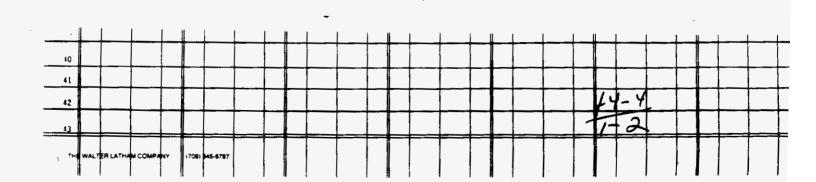
SECTION: VI TABLE: 7 Page 4

Attachment / Source: CAM

BELLSOUTH
COST APPORTIONMENT TABLES
TABLE SEVEN

	COMMENTS				(h-W)			
(PBC)	COST DEFINITION	Indirectly Attributeble	Indirectly Attributeble	Indirectly Attributable	indirectly Ambulable	indirectly Attributable	indirectly Attributeble	Indiectly Altributable
TABLE SEVEN	BASIS FOR APPORTIONMENT TO REGULATEDMONREGUATED	Cuttent year salaries and wages in Accounts 8621 and 6622	Current year solaries and wages in Accounts 6710 - 6728	Relative investment value in Account 1220.1	Realive investment value (Account 2122)	Relative Investment value (Account 2123 exclusing Corporate Communications Equipment and demonstration equipment)	Relative investment value (Account 2123) Corporate Communications and demonstration equipment	Follows the general aupport related expenses (61XX Accounts excluding 6124)
	BASIS FOR APPORTIONAMENT TO COST POOLS	Based on actual detailed floor space assignments representing specific business functions	Based on actual detailed floor space assignments representing apacific business functions	Based on actual detailed floor space assignments representing specific business functions	Cost Pool Equals Account	identified from subsidiary record calegories	Identified from subsidiary record categories	Identified by function through mechine utilization and other statistics
	COST POOLS	Other Content Expense - Customer Operations Tatephone Operator	Other Common Expense - Carparate Operations	Other Common Expense - Warehouse	Seme as Account	Office Support	Communications	General Support
	USOA PART 32 ACCT	6121 Land and Building Expanse (Cont)			6122 Furniture and Artworks Expense	6123 Office Equipment Expense		6124 General Purpose Compulser Expanse

BELLSOUTH CORPORATION CHANGE FILED: 03/31/94



PAGE 11

BST - HAIN ACCOUNT / COST POOL ANALYSIS BY REG/NR - FLORIDA 1994 BY HO (NOTE: BALANCE SHEETS ACCTS. REFLECT END OF MONTH BALANCES ONLY)

\$1	ACCT	CP	DATE	* THATOT	REG \$	NR \$	NR RATIO
**	2222	••	94 /AF	43 474 643	70 007 499	2) 70 201	6 7
FL	2121	16	94/05	41,076,903	38,897,622	2,179,281	5.3
			94/86	39,974,240	37,784,586	2,189,654	5.5 5.3
			94/87	40,477,059	38,328,026	2,149,833	5.2
	•		94/88	40,261,602	38,174,766	2,086,836	4.9
			94/89	41,201,469	39,166,889	2,035,460	
			94/10	41,685,496	39,472,035	2,213,460	5.3
			94/11	34,945,834	33,474,366	1,871,467	5.4
			94/12	40,538,145	38,288,447	2,249,718	5.5
		07	94/61	4,668,393	4,660,393		.•
			94/02	4,675,866	4,675,866		.•
			94/83	4,704,792	4,704,792	ž	. 0
			94/84	4,690,716	4,690,716	v	. 6
			94/05	4,694,660	4,694,660		. •
			94/86	4,705,185	4,705,185	:	•
			94/07	4,628,326	4,628,326	•	
			94/98	4,625,205	4,623,205		•
			94/89 94/18	4,651,050 4,711,959	4,651,050 4,711,959		'
			94/11	4,748,764	4,748,764	ĭ	
			94/12	4,784,678	4,784,678	Ĭ	
		98	94/01	42,125,351	40,090,680	2,034,671	4.8
			94/02	42,105,196	40,058,326	2,046,870	4.9
			94/03	42,666,854	40,552,983	2,113,871	5.0
			94/04	42,850,964	40,832,604	2,018,360	4.7
$\langle - \rangle$			94/65	42,747,201	40,490,456	2,256,745	5.3
	ı		94/86	42,683,426	40,572,404	2,111,022	4.9
			94/07	41,473,211	39,345,355	2,127,856	5.1
			94/08	41,940,933	39,872,480	2,068,453	4.9
			94/89	41,753,546	39,739,554	2,013,992	4.8
			94/10	43,123,390	40,947,111	2,176,279	5.0
			94/11	42,909,671	40,824,777	2,084,894	4.9
			94/12	43,161,355	40,955,922	2,145,433	5.4
	2122		94/01	311,2 9 3	284,540	26,752	8.6
		2,000	94/82	300,533	281,944	26,589	8.6
			94/83	310,632	283,061	27,631	8.9
			94/84	296, 316	289,165	27,131	8.6
			94/85	519,024	299,553	28.467	
			94/06	317, 9 52	291,424	26,528	8.3
			94/07	318,045	290,361	27,744	(44-4) 8.7
			94/88	324,126	297,339	26,787	1 0.3
			94/89	321, 09 1	294,052	27,039	1 / 8.4
			94/10	378,479	345,289	33,190	8.8
			94/11	359,166	326,878	32,289	9.0
			94/12	366,820	328,742	38,878	10.4

NOT FOR DISCLOSURE OUTSIDE BELLSOUTH WITHOUT WRITTEN PERMISSION FILENAME: FOCEXEC PYCPANNA RUM 06/21/95

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BST - HAIN ACCOUNT / COST POOL ANALYSIS BY REG/NR - FLORIDA 1994 BY MO (MOTE: BALANCE SHEETS ACCTS. REFLECT END OF MONTH BALANCES ONLY)

ACCT	CP	DATE	TOTANT \$	REG \$	NR \$	NR RATIO
2122	02	94/01	5,779,980	5,439,717	340,263	5.9
		94/82	5,713,677	5,376,731	336,946	5.9
		94/03	5,713,060	5,370,176	342,884	6.0
		94/04	5,498,528	5,376,236_	322,295	5,7
	_	94/95	5,764.456	5,405,802	358,234	6.2
	_	94/06	5,764,474	5,418,563	349,511	6.0
		94/07	5,773,093	5,412,688	360,404	6.2
		94/98	5,767,355	5,423,820	343,536	6.0
		94/09	5,769,201	5,416,839	352,362	6.1
		94/10	5,732,450	5,370,952	361,497	6.3
		94/11	5,729,257	5,356,868	372,368	6.5
		94/12	5,872,257	5,482,139	390,118	6.6
	83	94/61	9,179,228	8,626,156	553,072	6.1
		94/02	8,983,925	8,441,605	542,320	6.0
		94/03	8,788,636	8,248,651	540,585	6.2
		94/84		4.494.112	699,221	5.0
	_	94/05	8,390,030	7,864,266	533,844	6.4
	_	94/96	8,202,727	7,700,963	501,763	6.1
		94/07	8,007,424	7,497,163	510,261	6.4
		94/08	7,812,121	7,337,194	474,927	6.1
		94/89	7,616,818	7,142,320	474,497	6.2
		94/10	7,421,515	6,942,180	479,334	6.5
		94/11	7,226,212	6,745,933	480,278	6.6
		94/12	7,434,949	6,548,369	482,548	6.9
2123	01	94/01	601,990	550,255	51,735	8.6
		94/02	597,967	546,435	51,531	8.6
		94/03	592,551	539,843	52,708	8.9
		94/04	587,261	536,888	50,373	8.6
		94/05	584,967	531,950	52,117	8.9
		94/46	589,266	540,101	49,165	8.3
		94/07	591,294	539,714	51,581	8.7
		94/98	599,835	550,262	49,573	8.3
		94/89	598,459	548,863	56,396	8.4
		94/10	748,468	675,534	64,934	8.8
		94/11	712,622	648,558	64,864	9.4
		94/12	786,814	633,443	73,371	10.4
	03				•	5.9
	92	94/81	9,984,247	9,396,483	587,764 598 128	
		94/02	10,006,820	9,416,700	590,120	5.9
		94/03	9,944,154	9,347,330	596,824	6.0
		94/14	9,823,436	9,267,471	555,567	5.7
		94/05	9,832,483	9,221,320	611,483	6.2
		94/86	9,796,341	9,289,127	587,214	6.0
		94/07	9,819,354	9,266,349	613,406	6.2
		94/88	9, 844 ,866	9,257,698	586,367	6.1

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Attachment a page 2 of 2



- FPSC Staff Audit
- 1994 Surveillance Report
- 🚄 ltem No. 74
- 4 September 13, 1995
- 5 Attachment 4
- Page 1 of 7

PERDUE OFFICE INTERIORS, INC. NVOICE NUMBER 81795

A	В	O	D	F	
	9	Unit Price	Total	Total	† `
① Catalog #	Quantity	w/ Tax	Expensed	Capitalized	
9 8113		,	13,548.80		12780
ia 98119		1	19,875.00		18750
13 98216		•	4,572.84		4314
A 98405APC		3	14,341.80		13530
/S 98405APC		F	14,341.80		13530
i⊕ 98865CC			19,423.44		18324
1 99224		ą.	13,101.60		12360
1			13,101.60		12360
(1 9HPS3015	š	1	3,784.20		3570
⊅ CCKS	;	•	11,384.40	•	10740
2\ 99465	ŀ	•	477.00		450
고및4535330H		•	24,358.80		22980
33 9BBL6015	1		3,809.64		35 94
æ¹LSM48KC			1,081.20		1020
₹54535330H			2,435.88		2298
∂ U CCKS		ì	1,138.44		1074
_11 4535330H			1,623.92		1532
23 CCKS		1	758.96		716
21 851804838				6,921.80	6530
خ Surtax •	•	_	23.98	1.02	
31		2	163,181.30	6,922.82	

 x_k • .5% surtax is charged on the first \$5,000 purchased for a maximum of \$25.

The surtax was prorated between expense and capital.

Reference: DRR 51; Item 83

44-4

LICENSE NO. IBC000233

Jacksonville, Florida 32255-0737

Perdue, Inc. 3 8051 Bayberry Road A Post Office Box 550737

FAX 904/737-6088

904/737-5858

NOV 1 0 1994

INVOICE

PAGE ,

PLEASE REMIT TO,

PERDUE, INC. D860232 ORLANDO, FL 32886-0232

1949 - 41130 - PROPERTY MANAGEMENT

TERMS: NET 10 DAYS

- 1			6949 - 41130-07 101-		17276 FE	A MONID WILL D	SE ADDED TO BALANCES OVER 30 DATS
11	INVOICE NO.	INVOICE DATE	CUSTOMER ORDER NO	SALES (*)	994.份配	D DATE SHIPPED	ACCOUNT REPRESENTATIVE
12	81795	10/26/94	FL100149/NE7196	59887	09713794	10/10/94	23 ROBEN LUNBY
[3	-	TO:	OHTH CERUTORS	59887	SHIP TO:		

形 BELL SOUTH SERVICES L JIM BLOOMER 11 SUHHIT GROUP 18 301 W BAY STREET MJACKSONVILLE, EL 32201

SELL BOUTH BERVICES JIH BLOOMER SUMMICT GROUP SOL W HAY STREET JACKSONVILLE, EL 32201

Λ	в	PHET GO BAYS	D 829580	E	f.
~/_N	QUANTITY	CATALOG NUMBER	DESCRIPTION - ALL AND AND AND AND AND AND AND AND AND AND	UNIT PRICE,	AMOUNT.
23 23 25 25 27 27	A	98113 STEELCAS	PANEL-TACKABLE ACOUSTICAL, 30X53 HINGE :SG15 GRBY V5 SURF-1 :5486 ICICLE SURF-2 :5486 ICICLE TRIM :4692 GREY V5 W/PNL TRIM TRIM STD BASE 986220DT2		12,700.00
Ĥ.	TAG	FDR:	REPS		
30 31 32 33 34 35 36 37	Ĥ	98119 STEELCAS	PANEL-TACKABLE ACOUSTICAL, 42X53 HINGE :6615 GREY V5 SURF-1 :5486 ICICLE SURF-2 :5486 ICICLE TRIM :4692 GREY V5 W/PNL TRIM TRIM STD BASE 986280DT2 REPS	,	16,750.01
21	1110	. O	, and G		
5. 5. 5. 5. 5. 5. 5. 5. 5. 5. 5. 5. 5. 5	A	98216 STEELCAS	PANEL-TACKABLE ACOUSTICAL, GOXG5 HINGE :GG15 GREY V5 SURF-1 :5486 ICICLE SURF-2 :5486 ICICLE	addite.	4,314.00
رمند. بالمدر	. ــــــ ا	r e la compa 🛲 📆 en	TRIM : 14692 GREY V5 W/PNL TRIM TRIM STU BASE 98625CBT2		-
45	ĨAG	FOR:	SUPV		
4:5 	•		*** CONTINUED ON NEXT PAGE ***		(1/

Title of goods herein described or referred to is retained by Perdue, Inc. until g entire purchase price and sales tax have been paid in full.

KGED EES! THE PARTER PART

LICENSE NO. IECO00233

Perdue, Inc.

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3051 Bayberry Road Post Office Box 550737

Jacksonville, Floride 32255-0737 104/737-5858

7 FAX 904/737-6088



INVOICE

PLEASE REMIT TO PERDUE, INC.

0860232 ORLANDO, FL 32886-0232

TERMS: NET 10 DAYS

11/1% PER MONTH WILL BE ADDED TO BALANCES OVER 30 DAYS

ļ.		-5 PFP_1994_1-R				Z NOTED TO GREAT OF THE CONTRACT OF THE CONTRA
INVOICE NO.	INVOICE DATE	CUSTOMER ORDER NO.	ORDER NO.	ORDER DATE	DATE SHIPPED	ACCOUNT REPRESENTATIVE
	30/35/04	51.1067.40.40.0072.05		A . S . A . L . S . A . S . A	1011010	AA GAGGAA AAAAA
1281795		FL100149/NE7196			10/10/94	22 ROBIN CUMOY
اخ	TO:		20000	SHIP TO:		

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B BELL SOUTH SERVICES W JIM BLOOMER M SUMMIT GROUP 18301 W BAY STREET MJACKSONVILLE, FL

BELL SOUTH SERVICES JIM BLOOKER SUMMIT GROUP 301 W BAY STREET JACKSONVILLE, FL 33301

Á	CONET 30 DAYS	C 8::9530	D	E
21 LA QUANT	TTY CATALOG NUMBER	DESCRIPTION	UNIT PRICE	AMOUNT.
22 10 23 24 27 28 29 31 31 31	98405APC STRELCAS AG FUR:	WORKSURFACE PACKAGE-LAM, END PNL/CANT, EK, 25×30 BASIC : 4654 GREY V2 LOCK : 9201 POLISHED CHROME OUTER : 4654 GREY V2 TOP-SURF: 2782 GREY V1 TRIM : 4654 GREY V2 KEYS : SK SPEC +/ REPS		:3,530.00
35 11 34 35 35 37 31 31 40	98405ACP A STEELCAS	WORKSURFACE PACKAGE-LAM, CANT/ END PNL, LK, 25X30 BASIC : 4654 GREY V2 LOCK : 9201 POLISHED CHROME OUTER : 4654 GREY V2 TOP-SURF: 2782 GREY V1 TRIM : 4654 GRBY V2 KEYS : SK SPEC +/		13,590.00
	AG FOR:	REPS PLUG		
41 12 35 13 17	98865CC A STEELCAS	WORKSURFACE PEG-CORNER, 90 DEG, LAM, CANT/CANT, 25X42, 22-5/8W FR BASIC :4654 GREY V2 TOP-SURF: 2782 GREY V1 ***********************************		78,324.00

Title of goods herein described or referred to is retained by Perdue, Inc. until entire purchase price and sales tax have been paid in full.

LICENSE NO. IBC000233

Perdue, Inc. 8051 Bayberry Road A Post Office Box 550737

Jacksonville, Florida 32255-0737 904/737-5858

FAX 904/737-6088

ISBELL SOUTH SERVICES

19 JACKSONVILLE, EL 32201

/6JIM BLOOMER

MSUMMIT GROUP

& 301 W BAY STEEET



INVOICE

PAGE

PLEASE REMIT TO

PERDUE, INC. D860232 ORLANDO, FL 32886-0232

TERMS: NET 10 DAYS

11/2% PER MONTH WILL BE ADDED TO BALANCES OVER 30 DAYS

INVOICE NO.	INVOICE DATE	CUSTOMER ORDER NO.	ORDER NO.	ORDER DATE	DATE SHIPPED	ACCOUNT REPRESENTATIVE
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13 TO:

SHIP TO: 59887

SELA COUTH SERVICES JIM BLOOMER SUMMIT AROUP 301 W DAY STREET JACKSONVELLE, EL 33201

	A 3,0	NET TO DAYS	© 3295 80	D	E
U LUIS	QUANTITY	CATALOG NUMBER	DESCRIPTION	UNIT PRICE .	AMOUNT
12 35 5	जुल्ह्यक (98862CC	LINE CONTINUED TRIM : 1654 GREY V2	·	
<i>ع</i> مد	TAG	FOR:	REFS	,	
25 13 27 27 27		99224 STERLCAS 	PEDESTAL-FIXED, FULL HGT, 2 BGX/ 1 FILE DWR, 25X15X24-27/32 BASIC :4654 GREY V2 REPS		12,360.00
의 14 강 강		99220 STEELCAS	PEDESTAL-FIXEB, FULL HOT, 2 Find DWR, 25X15X24-27/32 BASIC :4654 GREY V2		12,060.00
3-0	TAG	FOR:	REPS		
공 15 균 경		9HBS3015 STEELCAS	SHELF-HALF HEIGHT, PANEL SUPPORTED, 14-7/8X30X7-5/8 BASIC :4654 GREY V2		3,570.00
J 173	TAG	FOR:	REPS		
√716 `	A	CCKS	KEYBOARD-SHELF,COMPACT LBGSIC :6031 METEORITE		10,740.00
_ (TAG	FOR:	REFS		
# <u>}</u> .			*** CONTINUED ON NEXT PAGE ***	-	84

aTitle of goods herein described or referred to is retained by Perdue, Inc. until entire purchase price and sales tax have been paid in full.

1-3cm: 1. - A

LICENSE NO. IBC000233

Perdue, Inc.

3 8051 Bayberry Road 4 Post Office Box 550737 8051 Bayberry Road

5 Jacksonville, Florida 32255-0737 904/737-5858

FAX 904/737-6088



INVOICE

PAGE

PLEASE REMIT TO PERDUE, INC.

D860232 ORLANDO, FL 32886-0232

TERMS: NET 10 DAYS

11/2% PER MONTH WILL BE ADDED TO BALANCES OVER 30 DAYS

10 INVOICE	INVOICE - DATE	CUSTOMER ORDER NO. DEC	SALES 1908-DERRIO.	ORDER 5 DATE	DATE SHIPPED	ACCOUNT REPRESENTATIVE
13-81795	10/26/94	FL100149/NE7196	59887	09/12/94	10/10/94	in kus (N. CBNS)
13 TO:				SHIP TO:		

13 TO: 14

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ISBELL SOUTH SERVICES /GJIM BLOCKER 17 SUMMIT GROUP 18301 W BAY STREET MAJACKSONVILLE, FL

BELL SOUTH SHRVIDES JIM BLOOMER SUMMIT GROUP SOL W BAY STREET JACKSONVILLE, EL 02201

A	D NET 30 DAYS	829590 <u>C</u>	D	<u> </u>
TELE QUANTITY	(CATALOG NUMBER	DESCRIPTION	UNIT PRICE	AMOUNT
12 17 13	99465 STEELCAS	TRAY-CUNVENIENCE		450,0
25 18 A	EUR: 4535330H	REPS CHAIR-OPNL, PNEU HGT, MID BK, SET CAP, ADJ ARM HGT SHELL :6250 KAFFA		22,900.0
19 1AG	9BBL6015	UPHLSTRY: SSUP FENNEL REPS BIN-STURAGE, PANEL SUPPORTED, 2		G,594.0
1 A 13 3 14 35	STEELCAS	BASIC :4654 GREY V2 LOCK :9001 POLISHED CHROME KEYS :SK SPEC +/		
30 TAG	FOR: 13	SUPV PLUG		
38 20 A	LSM48KC STEELCAS	LIGHT-SHELF, ELEK BALLAST, 32 WATT, LAMP, 6' CURD, 49W, CHI BASIC : 4654 GREY V2		1,000
TAG	FOR:	SUPV		, <
	Title of goods begin d	未未 CUNTINUED ON NEXT PAGE 未未未 escribed or referred to is retained by Perdue, Inc. until		· · · · · · · · · · · · · · · · · · ·

Perdue, Inc. 8051 Bayberry Road
Post Office Box 550737

Jacksonville, Florida 322

904/737-5658
Fax 904/737-5089 Jacksonville, Florida 32255-0737

FAX 904/737-5088



INVOICE

PAGE . . .

PLEASE REMIT TO

PERDUE, INC. D860232 ORLANDO, FL 32886-0232

TERMS: NET 10 DAYS

1,				1½% PE	R MONTH WILL B	E ADDED TO BALANCES OVER 30 DAYS
I NO.	INVOICE'- DATE	CUSTOMER ORDER NO	SALES TOTADETINO.	ORDER	DATE SHIPPED	ACCOUNT REPRESENTATIVE
12 81795	10/0//	21.1.2.0.2		1		
		EL100149/ME7196	59937	09/13/94	10/10/94	22 ROBIN LUNDY
13	10: 4		39 3 87	SHIP TO:		· ····
	ा प्रसार ।	BHMU cecurnes				

CBELL SOUTH SERVICES WJIM BLOOMER TSUMMIT GROUP % 301 W BAY STREET AJACKSONUILLE, EL 02201

BELL BOUTH BERVICES JIM BLOOMER SUMMIT GROUP COL W PAY CTREET Jacksehvitte, EL Gazot

		_ A _	CNET 30 DAYS	C 229580	$\mathcal D$	£.
21	Ų.	QUANTITY	CATALOG NUMBER	DESCRIPTION	UNIT PRIÇE	AMOUNT
33 33 25 26		A Tàg	4535330H STEELCAS	CHAIR-UPRL, PREU HET, MID BK, SET CAP, ABJ ARM HET SHELL :6250 KAFFA OPHLSTRY:5529 FUNNEL SUPU	#C - Car-	2,298.00
77 28	22	'A '146	CCKS DETAILS	KEYBOARD-SHELF, COMPACT BASIC :6031 MCTEORITE SUPV		1,074.00
30 31 33 33	23		4535330H STEELCAS	CHAIR-OPNL, PNEU HGT, MID BK, SYT CAP, ADJ ARM HGT SHELL :6250 KAYFA UPHLSTRY:5529 FRNNEL		1,532.00
3A	į	TAG	FOR:	CLERKS		
35 36	24		CCKS DETAILS -	KEYBOARD-SHELF,COMPACT BASIC :6031 METEORITE		716.00
51	7	TAG	FOR:	CLERKS		· ros
31 40 41	25	A	851804838 STEELCAS	TABLE-BOAT SHAPED, VINYL EDGE, 38X48X180X28 1/2 BASE :6202 GREY V5 COLUMN :4692 BREY V5		6,500.00
42	. :			*** CONTINUED ON NEXT PAGE ***	-	K
			Title of goods herein de entire purchase price and	scribed or referred to is retained by Perdue, Inc. until d sales tax have been paid in full.	PLEASE PAY	

Attick Nem 4

LICENSE NO. IBC000233 Perdue; Inc. 2 8051 Bayberry Road Post Office Box 550737 Jacksonville, Floridá 32255-0737 904/737-5088

INVOICE

PAGE

PLEASE REMIT TO PERDUE, INC. D860232 ANDO, FL 32886-0232

tule # 6949-41/30-02

TERMS: NET 10 DAYS

14% PER MONTH WILL BE ADDED TO BALANCES OVER 30 DA

CACCOUNT REPRESENTATIVE & 10/26/94 FL100149/NF7196 1281795 59887 09/12/94 10/10/94 33 KORIN, COMOA 13 TO: SHIP TO:

59887

SEELL SOUTH SERVICES

JIM BLOOMER

SUMMIT GROUP

19 301 W BAY STREET 32201 BELL SOUTH SERVICES JIM BLOOMER SUMMIT BROUP BOL W MAY STREET JACKSONVILLE, FL 32201

20 NET 30 DAYS 829580 is the contract No independent UNTITERICE : AMOUNT J225 851804838 LINE CONTINUED :6615 GREY V5 23 EDGE 24 TOP-SURF: 2731 SHELL ENTRY #2 · ENTRY # 523 153,922.00 EXTC 26 AMT 30C rec 37 FRC BoM RCC 80400000 RCC 80400000 BP SUMI Auth Code Auth CORE BPSUMI 31885 31 acc GLC 31885 SPI B0400000 SPI 32 ردمي 5P2 PIIC 17 MQOS 33 Bill To: 1/10 *7*4 Connie Oglesty 11/18/94 #6530,00 35 53,922.00 36 391.80 35 32 37 # 6,921.80 38 163, 157.32 39 170,079.121 25.00 (5% SWETAX 170,104.12 CHARGED ON 1 17 40 41 Charged ON IST 42 SUB TOTAL , 45 ,62 FLORIDA 6% 2 COUNTY .5 % SURTAK Title of goods herein described or referred to is retained by Perdue, inc. until entire purchase price and sales tax have been paid in full.

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which



FPSC Staff Audit 1994 Surveillance Report Request No. 75 August 14, 1995 Page 1 of 1

REQUEST: Please answer the attached questions. Re: Sample items from 6122, Items 85, 84 and 86.

REQUEST (1): Item 85. Is the \$193,427.61 total reg and nonreg or just reg? If just reg, per FP AB01 account 6122 is allocated to reg and nonreg based on account 2122. Per FP AB01 2122 there are three cost pools, which cost pool? And none of the cost pools show 100% allocated to reg. Please explain.

Same for item 84 and 85.

RESPONSE (1): Please refer to response to Request 74 (1).

Note A

REQUEST (2): Item 86. Item 81 page 12, the Company is charging tables to 30C (2122), in item 84, the tables are charged to 30M (6122). Why? In 86 tables are charged to 30M (6122) Why?

RESPONSE (2): Tables were appropriately classified to expense or capital. Please refer to response to Request 74 (3).

confirms Co answer

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43
1 THE WALTER LATHON COMPANY (708) 45-4787

SOUTHERN BELL SAMPLE SELECTION, 1994 DETAIL* ACCT 6124-1020 ALL TIENS GT \$60,000 REPORT SECTION 1 OF 2 (PROGRAM PVC01 EDP-AFAD) | SERIAL # | REC ID| SOR| [GEO-CODE| [RSPORG] [RSPCHG] [AUTHORZA] AUTH #2 [PK-CTL-D] | REF # |O P T T | JOURNAL ACCOUNT #1 COE TRYR HTPM 94061373459 ATH ATHA 3 A 30000 A0303000 0XX00000 ATH 003 0 0 61241020 630M **JTJF** 94071371419 ATH ATHA 3 A 30000 A0303000 A0R00000 ATH 003 61241020 0 0 630M A0303000 TOK00000 94071371420 ATH ATSD 3 A ATH 003 0 0 61241020 630N JIJF A0303000 TOK00000 94101044622 GMPR JHTR MY AMPLAN 002 61241020 00 630N A0303000 T0K00000 94101044879 GMPR JNTR MY ZEPDCCON GMPLAN 001 0 0 61241020 630M 9411 625698 ATH 9411 625781 ATH 94111193922 WOIP 94111672225 ATH ATHA 3 A 30000 T0NG3000 T0NG3000 ATH 001 1131108 0 0 61241020 630H ATHA 3 A 30000 E0500000 101F0000 HTA 001 1151090 0 0 61241020 630M VOIP WOLP H Y TOK63220 TOK06000 **BPICONN** V01CDO 006 1157771 0 0 61241020 630M A0C01000 T0N03000 ATHA 3 A 30000 BPRCOM 003 11E0683 ATH 0 0 61241020 630M VO1P 94111672241 ATH 9412 606362 ATH ATHA 3 A 30000 TOMOBOOO TOKOOOOO 003 1163368 ATH 0 0 61241020 630M WO1P T0M04000 T0M04000 ATHA 3 A 30000 ATH 001 1289974 0 0 61241020 630M VOIP TOMO3000 TOMO3000 TOK63220 TOK06000 9412 606384 ATH 9412 689368 WO1P 9412 850279 GMPR ATHA 3 A 30000 ATH 001 1283454 0 0 61241020 630M VOIP YOLP MY **BPICOPH** VOICEO 003 1219008 0 0 61241020 630M 99 ^P^\ JINTR H Y A0303000 T0K00000 ZBP I COM NCPLAN 003 0 0 61241020 630H A0303000 TOK00000 94121087961 GMPR JINTR MY ACPLAN 001 0 0 61241020 630M A0303000 T0K00000 94121087964 GMPR JINTR MY ZEPRIMRO ACPLAN 601 0 0 61241020 630M A0303000 TOK00000 394121087969 GMPR JINTR MY ZBPWOPSF ACPLAN 001 0 0 61241020 630M ™ 94121087970 GMPR JINTR MY A0303000 TOK00000 ZBPWOPSE ACPLAN 001 0 0 61241020 630H A0303000 TOK00000 ",94121087971 GMPR JINTR M Y ZBPNOPNE ACPLAN 001 0 0 61241020 630M A0303000 TOK00000 630M 630N 94121087972 GMPR JINTR M Y ZEPICON ACPLAN 001 0 0 61241020

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SOUTHERN MELL SAMPLE SELECTION, 1994 DETAIL+				FAGE. 1			
ACCT 6124-1020 ALL TIENS GT \$60,000							
DEPOTE SECTION OF A PROPERTY SECTION							
REPORT SECTION 2 OF 2 (PROGRAM PVCO1 EDP-AFAD)							
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SOUTHERN BELL SAMPLE SELECTION, 1994 DETAIL+
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SOUTHERN BELL SAMPLE SELECTION, 1994 DETAIL+ ACCT 6124-1020 ALL TIENS LT <\$-60,000> REPORT SECTION 2 OF 2 (PROGRAM PYCO1 EDP-AFAD)

| SERIAL # | | PROD--ID| | BILL | PR | MAY-CODE| | SOCIAL # | | NEO MAND | | FUNC DX TYPE JOB FUNC AMOUNT EXP AMDUNT EXP ORG TY ANDUNT EXP TIGICHA GEHERAL OCCURS OF TYPE OCCURS 02 TYPE OCCURS 03 TYPE SOR OCCURS 04 LENGER ACULT. 94061373460 M630 M630 729,000.00- CQ7 1 541,000.00- CQ7 1 523 M 94061373462 .01 CO8 2 .00 .02 729.000 00-523 M .01 CO6 2 94061373464 .00 .02 541,000 00-M630 M630 523 M 197,000.00- CQ7 1 .OL CQ8 2 94071371409 .02 197,000.00-HELM 1.431,209.50- 007 1 . 36 CQ8 2 . 13 94071371415 . 17 1,431,209.50 M630 HITT N 95,220.00- CQ7 1 . 36 CQ8 2 .17 .73 .73 .29 94101044621 . 13 95,220.00-M6-30 523 M 64.827.00- CQ7 1 . 17 CQ8 2 .06 94101044861 .64,827.00 M630 523 N 379,987.08- CQ7 1 CQ8 2 94101471878 . 17 .06 379,987.00-M630 HEI N 93, 427 . 13- 007 1 . 07 CQ8 2 94111672222 .02 93, 427, 13-M630 HIK H 224,825.00-007 1 .01 CQ8 2 9412 545627 .00 224,825.00 M630 523 M 97,294.00- CQ7 1 .00 CQ8 2 .00 94121087680 .00 97,294.00-M630 CO9 4 173,213.00- CQ7 1 94121087955 .00 CQ8 2 .00 .00 173,213.00-M630 523 N 201.932.00- C07 1 00 CQ8 2 94121087973 .00 .00 201,932,00-N630 523 M 1,399,449.00- CQ7 1 00 008 2 94121633816 1,399,449.00-133,949.59-.00 M630 CJ6 M 115,000,00- CO7 1 8,722.64- 008 2 94121633818 2,590.72-7.636.23-M630 523 M 94121633820 146,000.00- 007 1 8,722.64- CQ8 2 2.590.72-7,636.23-M630 146,000.00-CJ6 M 63,000.00- CO7 1 4,778.49 CQ8 2 94121633822 1.419.26-4.183.33-73,381.08-M630 523 N 79,000.00- CQ7 1 4,778.49- CQ8 2 94121633824 1.419.26-4,183.33-79,000.00-M630 4 CJ6 N 91,000.00- CQ7 1 6,902.26- 008 2 94121633426 2,050.05-6,042.58-105,994.89-M630 1 523 M 116,000.00- CQ7 1 6,902.26- CQ8 2 2,050.05-6,042.58-116,000.00-

133450 1	COMPANY TITLE: TEST YEA DATE: AUDITOR: WP NO:	n: .	BST SAMPLE TYE 12/3 SEPT 13, RKY/GL/F	1995	cw/18/9	(2)	(3)	D (4)	(5)	(8)	(7)	E Vendor	DESCRIPTION OF SAMPLED ITEMS
		ACCOUNT			529,000.00 x	 				 X			Starrep Seamless Integrated
	ļ	,	0124 000111			•		~		•		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	management systems (sims) application software release 4.0 right to use fee fors 10/94
0) 1일 1일 15	8	6124 630M		197,421.65 x	×	×	×.	×	×	×	BellSouth Communications Systems	ForMaintenance and Labor 11/1/94 to 11/30/94 Maintenance on Corporate comm systems used by BST employees. See 44 - 5/1 - 1 pg 2
	17 18 .	9	6124 630M		224,825.00 x	×	×	×	×	×	×	Voucher Correction Correction of 10/94	Moved from one responsibility code to another. No effect on expense, Original invoice is for Software Products System Configuration Disk Duplication
	447440078900-01 44745078900-01	ю	6124 630M		950,480.75 x	×	x	x	x	×	×	Cabletron systems	Field Maintenance Management Enhancement Program Field Technician to each location to upgrade the management functionality in existing hub. 11/94
	27 10)1	6124 630M	4	×	×	×	×	×	×	×	Texas Instruments	Invoice Date 12/7/94, payment date 12/13/94
	140-12 140-12				\$ 6 6	44-	5/1 – 1	l for e	xplan	ation	of 95	charge.	Maintenance for 1995 on the "Information Engineering Facility" software licensed by BST from TI (License Agreement MLA 1338).
	33 10 34	02	6124 630M		64,590.90 x	×	×	×	×	×	×	Bethco Inc.	System Configuration/Burnin 12.94

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3 4	COMPANY: BST 7 TITLE: SAMPLE 6124 3 TEST YEAR: TYE 12/ 31/94 4 DATE: SEPT 13, 1995 5 AUDITOR: RKY/GL/RG		ì									
6	WP NO:	В	\mathcal{C}			Þ					E	F
フ	ITEM NO. ACCOUN	T FRC	AMOUNT	(1)	(2)	(3)	(4)	(5)	(6)	(7)	Vendor	DESCRIPTION OF SAMPLED ITEMS
8 9 10 11	103	6124		126,349.86 x	×	x	×	×	×	n/a	BellSouth communications Systems	Maintenance and labor 12/1 — 12/31/94 See explanation of maint and labor on 44—5/1—1.
F)	111	6124		,	×	×	×	×	×	×	American Mgmt Systems	Fisk Management Project Strata Software License 12/94

15 ** ATTRIBUTE 6 IS AUDITED IN THIS ACCOUNT BY DETERMINING THE ACCOUNTING RESPONSIBILITY CODE ON THE INVOICE OR US JOURNAL ENTRY. FROM THAT THE ACCOUNT IS DETERMINED BY LOOKING IN THE FINANCIAL HIERARCHIES AND THEN DETRMINING THE COST POOL FROM THE USER GUIDE ABO1. THE MONTH OF THE SAMPLE ITEM IS TAKEN FROM THE INOVICE OR BACK UP.

18 (wp SECTION 44) WE REQUEST AND THE COMPANY PROVIDES US WITH THE REG NON REG RATIOS FOR A PARTICULAR COST POOL. (
19 WP SECTION 44) THE % IS TRACED TO COMPANY PREPARED COST POOL REPORT BY MONTH (REG NONREG) FOR THE SPECIFIC 2-DACOUNTS (SECTION 45) TO DETERMINE IF THE CO USED THE % THAT IS IS THEIR USER GUIDE FOR ALLOCATION OF REG AND 2-) NONREG.



FPSC Staff Audit 1994 Surveillance Report Request No. 76 August 15, 1995 Page 1 of 2

REQUEST: Re: Account 6124. Please answer the attached questions. Re: Sample items 97, 98, 99,

REQUEST. 13.

100, 101, 102, 103 and 111.

REQUEST (1): According to AB01, FRC 630M is in Cost Pool 11 and is allocated based on 2124 530C

Study of these ratios for the month of the invoice here (September/October).

(Items 97, 98, 99, 100, 101, 102, 103, and 111.)

RESPONSE (1): Account 6124 CP11 is allocated to regulated and nonregulated operations based on the salary and wage ratio CSW01 (See AB01 part 9, section 11, page 8.) Salary and wage ratios are discussed in AB01 part 12, section 2, subsection 1, page 1. The January through December 1994 CSW01 ratios are listed below. The appropriate ratio can be applied to items 97, 98, 99 100, 101, 102, 103 and

	Regulated	Nonregulated
January [.]	.9411308360	0588691637
February	.9410282254	.0589717740
March	9399824729	.0600175264
April	.9434424901	.0565575091
May	.9378501210	.0621498783
June	.9400578014	0599421979
July	.9375716913	.0624283080
August	.9404344266	.0595655728
September	.9389235909	.0610764085
October	9369384247	.0630615747
November	9350058166	.0649941827
December	,933 5659745	.0664340248

The 2124 530C ratio is used to allocate 630M dollars per the general ledger between account 6124 CP10 CP11. The 2124 530C ratio is calculated as follows:

2124 530C CP02

= 2124 530C ratio = % of 630M dollars to account 6124 CP10.

2124 530C CP02 + CP03

1 - 2124 530C ratio = % of 630M dollars to account 6124 CP11. (b)

The 1994 2124 530C ratios were:

January 495139200 February 494424393 March 497004511 .485638985 April

V = agree w/ ABOI

ry, 0/12/45 mo/18/15

FPSC Staff Audit 1994 Surveillance Report Request No. 76 August 15, 1995 Page 2 of 2

.485099521 May 485803987 June July 472199824 .469290642 August September 454365494 .460554238 October November 455296012 .056905448 December

REQUEST (2): Item 98. This invoice does not explain what the maintenance and labor is for. Please document.

RESPONSE (2): The invoice was for maintenance on corporate communications equipment used by BST employees. This includes: printers, telephone sets, PBXs, etc. BellSouth Communications Systems uses BST materials, but provides the labor needed to repair this equipment.

REQUEST (3): Item 101. As this invoice is for 1995 maintenance, shouldn't this be considered a prepayment, not an expense?

RESPONSE (3): BST entered into a maintenance agreement with Texas Instruments which included technical and administrative support, as well as free software upgrades. BST enters into these maintenance agreements on a regular basis resulting in an annual impact which is relatively constant. Due to the immaterial impact these transactions have on year-over-year expenses and the administrative issues associated with classifying items as prepaid, these payments have historically been expensed. The classification of the 1994 transactions are in compliance with the Stipulation and Agreement which was provided in response to request number 35.

REQUEST (4): Item 103: This invoice does not explain what the maintenance and labor is for. Please document.

RESPONSE (4): Please refer to response (2) above.

REQUEST (5): Item 103. Cannot determine which invoices make up the \$126,349.86. Please detail.

RESPONSE (5): BellSouth Communication Systems invoice number 00101815 for \$65,046.90, 00101814 for \$66,343.11 and 00553523 for \$66,031.64 were charged to Florida operations. The total amount of \$197.421.65 was allocated 64% to data communications (function code 630M) and 36% to voice communications (function code 658M). Thus, the \$126,349.86 charged to 630M in item number 103 is calculated as 64% of the total of the three invoices (\$197.421.65). The 64% and the 36% allocation factors equal the percentage of 1993 BST Florida labor charged to data and voice communications, respectively.

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COMPANY:

BST SAMPLE 6611 TYE 12/ 31/94 SEPT 21, 1995 RKY/GL/RG TITLE: TEST YEAR:

AUDITOR: WP NO:

DATE:

ITE	MACCOUNTERC	AMOUNT	(1)	(2)	(3)	(4)	(5)	(6)	(7)	Vendor	DESCRIPTION OF SAMPLED ITEMS
286	0 6611 0600	\$204,944,36	See WP Attri		-	х ., pg `	x	?	x	Bellsouth Business Systems	Services rendered for the month of January 1994. Product Management Regulated—Alf
282	2 6611 0600x	284,437.05	See WP Attri BBS	44 – 6 bute 6 5 bills	BST	., pg ' ior thi	s ser			Bellsouth Business Systems	Feb 94 Product Management— Regulated Products (all)
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280	3 6611 0600x	303,794.89		x ne exp	x planat	x tion as	x s 282	? !.	x	Bellsouth Business Systems	March 94 Product Management – Regulated Products (all)
284	4 6611 0600x	373,634.15		×	×	×	x	?	x	Belisouth Business Systems	April 94 Product Management—
			San	ue exi	plana	ion a	3 202	3			Regulated Products (all)

COMPANY: BST
TITLE: SAMPLE 6611
TEST YEAR: TYE 12/ 31/94
DATE: SEPT 21, 1995
AUDITOR: RKY/GL/RG

WP NO:

DESCRIPTION OF SAMPLED ITEMS AMOUNT (1) (2) (3) (4) (5) (6) (7) Vendor **ITEMACCOUNTERC** х х ? х х ВellSouth Communications Inc. For services rendered for the month 285 6611 060G How was the \$804,726.08 allocated from the total invoice of \$33,720,904.44? See 44-61-10

Job Function Code 060G is allocated as CP02 SP01. of May, 1994. CP02 SP01 is allocated based on Account 6611 CP01 SP01, direct regulated complex business product management. CP01 SP01 is allocated based on the prior month complex Business Customer Operations Unit Sales, Advertising, and Customer Services (Account 6612, 6613, and 6623) Please provide the rates used to allocate this sample item. On wp 44-6/1-8, The company provided us with the rate for July, but not with the recalculation of all the items necessary to come up with the % allocation to reg and non reg to agree with their reg/nonreg report on wp 45 - 6/1. Time limits preclude us from doing this for each month for this cost pool. For services rendered for the month \$269,443.90 x x x x ? x BELLSOUTH 286 6611 0600 of May, 1994, Product COMMUNICATIONS INC. Management - Regulated See item 282 For services rendered for the month BELLSOUTH 6611 0600 \$158,324.89 x x x ? x

See item 289

Same as 282

499,397.47 x x x x x ? x

COMMUNICATIONS INC.

Bellsouth Business

Systems

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288

6611 0600x

June 94 Product Management Regulated Products (all)

Overheads - Regulated

of May, 1994. Product Management

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COMPANY: BST
TITLE: SAMPLE 661 1
TEST YEAR: TYE 12/ 31/94
DATE: SEPT 21, 1995
AUDITOR: RKY/GL/RG

AUDITOR: WP NO:

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290	6611 0600x	200,491.70	x See i	x item	x ×	×	×	7	×	Bellsouth Business Systems	July 94 Product Management Overheads Regulated
291	6611 060Gx	198,915.46	See The 1 44 – 0 The	types 6/1 – BBS	t pg syste	harge 10. ar	nd appoint	perari store	reasc eg an	888 re listed on mable, d non reg.	July 94 Product Mgmt Support— Common
292	6611 0600x	485,578.69	X See	x item	x 282	×	×	?	×	Bellsouth Business Systems	July 94 Product Management Regulated Products
293	661 060gx	120,133.7†	x See	x item	x 291	×	×	?	×	BBS	Aug 94 Product Mgmt Support~ Common

COMPANY: BST
TITLE: SEMPLE 6611
TEST YEAR: TYE 12, 31/94
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Overheads Regulated						589	meži	eeS		
inc. For services rendered for the months for the months of October 1994. Product Managament	Beilsouth Communications,	×	Ł	×	×	×	x	x 67.564,601\$	0090 1199	900
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COMPANY: BST
TITLE: SAMPLE 6611
TEST YEAR: TYE 12/ 31/94
DATE: SEPT 21, 1995
AUDITOR: RKY/GL/RG

AUDITOR: WP NO:

TEMACC	OUNTERC	AMOUNT	(1)	(2)	(3)	(4)	(5)	(8)	(7)	Vendor	DESCRIPTION OF SAMPLED ITEMS
301	6611 0630?	114,200.00	no This be re See	Invoice 11/21/94 Consulting and Developmental Ser Associated with ADSI screen telepi banking, call waiting deluxe, and vi director services.							
302	6611 0630?	114,200.00	This	invoi emov	ice is ed fro	for G	e or gis			Northern Telecom Idnc.	Invoice 11/28/94 Consultation and Development Work on ADSI screen telephones to be applied toward the first 10,000 unites purchased from Northern Telecom.
303	6611 069g?	121,052.00	item How	can	– The	ll who	oice d	oes n	code	Dun's marketing Services lude a Function Code. should be here?	9/30/94 Enhanced DMI Plus Cartridge Multi Use Dun's Geoconnect Service Updating — 6 month CAF linkage
				no 21		-					Small business indicator Minority Business Indicator Cottage Industry Indictor
304	6611 060gx	143,394.50		x item		×	×	?	×	BBs	Nov 94 Product Management Support Common
305	6611 0600x	377,698.41	×	×	×	?	×	?	×	Bellsouth Business Systems	Nov 94 Product mgmt
			See	item	282					ŕ	Regulated Products.
306	6611 0600×	158,278.67								beginning of the year. dicalculation.	Dec 94 Product Mgmt

COMPANY: TITLE: TEST YEAR: DATE: AUDITOR: WP NO:

ITEMA	CCOUNTERC	AMOUNT	(1)	(2)	(3)	(4)	(5)	(6)	(7)	Vendor		DESCRIPTION OF SAMPLED ITEMS
306	6611 0600x	156,278.67		is a tr	ु पुप	-6_f0	he ac	crual lanati	in th	ne beginning nd calculation	of the year. on.	Dec 94 Product Mgmt Regulated Products
307	6611 0600x	164,378.72	?		(-	-9				BBs		Nov 94 Product Management
			and		WB 8	the a	dj for	(29,4	15.6	90,269.86 w 2) for. nawer	as for	Overheads Regulated
308	6611 0600x	109,715.72	\$ ••	is a to wp no 44-6	- 44E	~ ₩	the ac	orual lanati	in th on a	ne beginning and calculation	g of the year, on,	Dec 94 Product Management Regulate Overheads
281	6611 0600x	204,944.36	Acc	rua!			her fo	r Jani	ua ry	Jourani E accural.	Entry Accruel	Jan 94 Product Management Regualted Products

35 36 37 38 39 40

P4 064

fbc.

FPSC Staff Audit 1994 Surveillance Report Item No. 86 September 28, 1995 Page 1 of 15

REQUEST: Re: Account 6611

Provide answers to the attached questions for Items 282, 288, 289, 290, 291, 293, 298, 301, 302, 303, 307.

Item Amount Date Vendor Description

282 \$284,437.05 Feb94 BBS Product Management - Regulated Products (all)

It appears that BBS is assigning to regulated and billing to HDQ for Product Mgmt Regulated. How did BBS determine \$1,245,346.12 was directly assigned to regulated for Product Management?

Describe work BBS does for Product Mgmt and specifically what were the deliverables for this invoice, e.g., forecasting, test mkt planning, demand & forecasting, etc. (provide documentation).

Describe the work BBS does for Product Mgmt in general and general deliverables.

Provide the dollar amount for each deliverable for this invoice.

RESPONSE: BBS billing to BST is on a fully-distributed cost (FDC) basis. Costs allocated to the Product Management - Regulated (Ali) line on the bill are direct costs related to BBS JFC 0600 for product, service and market management functions associated with regulated BST products. Direct costs include salaries and wages, benefits, travel, advertising, externally acquired professional services, third-party sales commissions, and expenses associated with maintenance, operation or depreciation of data processing equipment.

BBS costs are aggregated in cost pools, and JFCs of employees considered within the cost pool are used to allocate these costs to various functions (i.e., Part 32 accounts) billed to BST. Since dollar amounts are considered in the aggregate they cannot be detailed at a "deliverable" level. The FDC are billed at a BST headquarters level since products and services cross state boundaries.

Per Commentare w/ Tenny Mesney BST personnel, BGS Cost pools
4 JFC are not the Sake as 1387 CAM which are processed
the CSS. BBS Cost Pools JFC are an
1811 in to Tenselver

(44-b)

FPSC Staff Audit 1994 Surveillance Report Item No. 86 September 28, 1995 Page 2 of 15

The nature of functions whose costs are included on the Product Management - Regulated line of the BBS bill are described in the following excerpts from the BBS JFC manual.

0600 - Product Management - Product/Services Management Business - Regulated

Product/Service Management - Business

Used for work and costs associated with

- Directing and overseeing the management of a class of products/services
- Managing the strategic direction for a group of products/services
- Analyzing the vertical marketing interrelationships among all products and services
- Devising market plans for the coordinated roles of the individual products/services
- Directs introduction of new products/services and enhancements to existing products/services.
- Performs planning and implementation of products/services strategies and tactics.
- Develops and updates market plans
- Tracks and analyzes product/service performance.
- Manages, executes specific task related to life cycle management.
- Develops short and long range capital and expense budgets for products/services.
- Directs, participates on project teams, product teams.
- Supports sales channels
- Participates in bid selection process; subsequently negotiates and manages all Co-Marketing agreements

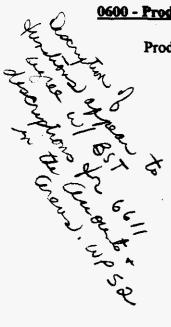
Marketing Management - Business

- Directing and overseeing the management and operation of vertical market segment strategies and tactics
- Directing and overseeing the sales support for all Business Direct Marketing functions, seminar sales and customer education support
- Representing the industry market strategy to the various planning functions of the corporation

Market Management

- Directs/oversees research and analysis of specific segments for the development of specific industry knowledge.

Rg 2



FPSC Staff Audit 1994 Surveillance Report Item No. 86 September 28, 1995 Page 3 of 15

- Directs/oversees development and management of marketing programs and applications which use various sets of products.
- Develops/oversees implementation of tactical or strategic market plans with sales channels
- Analyzes data to support program performance and new strategies
- Directs the development of training course content and delivery of the application
- Conveys sales channel strategy and applications strategy to Sales Operations
- Negotiates with interdepartmental coordinates to develop and gain agreement to segment strategies
- Manages the implementation of the industry specific tactical or strategic market plan to the sale channels
- Identifies and analyzes market needs, develops programs and applications for various technologies
- Supports functions and responsibilities that impact various markets

Product/Service Innovation

- Develops new products/services concepts by analyzing such things as: customer requirements, market opportunities, market trends, demand potential, competitive implications and product feasibility
- Establishes and chairs inter-department conceptions teams
- Develops and conveys specific marketing research projects
- Analyzes results, incorporates findings into comprehensive concept evaluation
- Plans and coordinates appropriate concept trail activities

Strategic Market Planning

- Performs analysis of market conditions and trends
- Delivers competitive analysis scenarios
- Formulates strategy and coordinate strategy execution for promotion, segmentation and distribution
- Participates on product teams and/or committees
- Evaluates alternative strategies for maximizing effectiveness upon market conditions
- Designs, develops and coordinates marketing financial integration
- Links marketing strategic and operational plans and measurements quantitatively to official corporate plans, financial commitments and

FPSC Staff Audit 1994 Surveillance Report Item No. 86 September 28, 1995 Page 4 of 15

measurements

Customer Retention/Satisfaction

- Develops and enhances programs to promote customer loyalty
- Performs analysis and tracks customer responses
- Develops and evaluates customer responses
- Participates on product teams and/or committees

Development and Planning - Business

- Directing, administering full ranges of marketing research services
- Developing new products/services concepts
- Performing analysis of market conditions and trends
- Developing and enhancing programs to promote customer loyalty
- Developing new products/services or enhancements to existing products/services
- Developing, producing and distributing such things as marketing guides, product introduction packages, etc.
- Developing and implementing programs for small business customer seminars

Market Research and Analysis

- Establishes and implements global marketing research policies, programs, practices and procedures
- Identifies opportunities, problems and develops marketing research programs practices and procedures
- Approves project design and establishes project schedules
- Develops and maintains vendor contracts
- Administers vendor bid process
- Establishes and coordinates market research programs
- Analyzes research results and develops reports of research findings
- Develops action plans based on research results
- Designs, executes and analyzes complex research projects
- Monitors vendor activities
- Identifies marketing problems, designs research projects and determines data collection methods
- Researches and enforces Trade Marks/Service Marks
- Establishes and maintains research panels

Bg 4

FPSC Staff Audit 1994 Surveillance Report Item No. 86 September 28, 1995 Page 5 of 15

Product/Service Development

- Develops new products/services and enhancements to existing products/ services
- Directs product/service launch or initial commercialization
- Validates end-user and access customer needs
- Plans product/service requirements
- Coordinates product/service development activities
- Test products and conducts deployment tests
- Consults/coordinates with appropriate market development staff
- Develops technical and market descriptions of product

Product/Service Deliverables

- Develops, produces and distributes the following: product introduction packages, marketing guides, videos, audio/visual material, "pocket" reference guides and other materials
- Create concept development for packaging of documentation
- Negotiates vendor contracts to ensure development of product marketing deliverables
- Reviews and evaluates existing guides, and procedures to ensure they are properly designed
- Develops, evaluates training materials and programs for products and services
- Provides instructions of general nature for products and services
- Initiates, develops and evaluates internal product promotions and sales campaigns
- Develops seminar support and documentation in association with product roll-outs
- Develops and evaluates surveys measuring the effectiveness of internal deliverables through focus groups and written questionnaires

Customer Education/Customer Seminars

- Develops and implements programs for small business customer seminars
- Develops and implements all aspects of seminar and customer registration
- Plans all seminar logistics
- Manages and administers program accounting process
- Provides instructions of general nature for products and services

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Product/Service Management

- Directs introduction of new products/services and enhancements to existing products/services
- Performs planning and implementation of product/services strategies and tactics
- Develops and updates market plans
- Tracks and analyzes products/service performance
- Manages, executes specific task related to life cycle management
- Develops short and long range capital and expense budgets for products and services
- Directs, participates on project teams, product teams
- Supports sales channels
- Provides technical support

Measurement and Analysis

- Collects and analyzes results of a specific service or product
- Analyzes costs, productivity and performance of a service or product
- Develops statistical/financial outputs for products and services
- Publishes statistical/financial reports of products and services performance
- Performs strategic and financial analysis which provide actionable management information for assessing and resolving issues and problems

Marketing Information Systems

- Designs and develops computer applications
- Develops and implements design changes for existing applications
- Develops and manages information systems in support of marketing programs outside a centralized data system environment

Operations and System Planning

- Implements recommended work center structures and perform feasibility studies for work center operations
- Developing and implementing BOC-Specific sales operations plans
- Identifying and anticipating user needs
- Projecting management for planing, developing and implementing recommended systems



FPSC Staff Audit 1994 Surveillance Report Item No. 86 September 28, 1995 Page 7 of 15

REQUEST: Re: Account 6611

Provide answers to the attached questions for Items 282, 288, 289, 290, 291, 293, 298, 301, 302, 303, 307.

Hem	<u> Antount</u>	Date Vendor	Description
288	\$499,397.47	June94 BBS	Product Management - Regulated Products

It appears that BBS is assigning to regulated and billing to HDQ for Product Mgmt Regulated. How did BBS determine \$2,186,503.81 was directly assigned to regulated for Product Management?

Describe work BBS does for Product Mgmt and specifically what were the deliverables for this invoice, e.g., forecasting, test mkt planning, demand & forecasting, etc. (provide documentation).

Provide the dollar amount for each deliverable.

RESPONSE: Please refer to request number 86 response regarding sample item 282.

REQUEST: Re: Account 6611

Provide answers to the attached questions for Items 282, 288, 289, 290, 291, 293, 298, 301, 302, 303, 307.

<u>Item</u>	Amount	Date Vendor	Description
289	\$158,343.20	June94 BBS	Product Management - Overheads Regulated

It appears that BBS is assigning to regulated and billing to HDQ for Product Mgmt Regulated Overheads. How did BBS determine \$693,271.44 was directly assigned to regulated for Product Management Overheads?

85

FPSC Staff Audit 1994 Surveillance Report Item No. 86 September 28, 1995 Page 8 of 15

Describe work BBS does for Product Mgmt and specifically what were the deliverables for this invoice, e.g., forecasting, test mkt planning, demand & forecasting, etc. (provide documentation).

Describe all types of charges that are included in the Overheads. Include dollar amounts for the month for each type.

RESPONSE: BBS billing to BST is on a fully-distributed cost (FDC) basis. Costs are aggregated in cost pools, and JFCs of employees considered within that cost pool are used to allocate costs to various functions (i.e., Part 32 accounts) billed to BST. Therefore, dollar amounts cannot be detailed at a "deliverable" level. Both direct and overhead costs are allocated to various functions based on JFCs. For Product Management functions, JFCs determine if direct costs are regulated, non-regulated or common. Costs are billed to BST at the Headquarters level since product managers are responsible for products and services across geographic boundaries. For all overhead costs billed to BST for the various Part 32 functions, the overhead costs are split between regulated and non-regulated based on the Complex Business prior month's percentage of regulated/non-regulated total costs for each Part 32 function in BST's CSS/PPS. Since many of the functions billed by BBS are considered common and are neither distinctly regulated nor distinctly non-regulated, it was determined that CSS/PPS would yield a more accurate allocation between regulated and non-regulated for all "Overheads" associated with the various Part 32 functions.

The following items are considered in direct overheads and may be included on the various Part 32 overhead lines:

Cost Incurred by Line Organizations

Rent

Utilities

Official Communications

Other Occupancy Costs

Depreciation/Repair of Furniture/Equipment other than Computers

Printing, Postage, Supplies, Courier Services

Legal

General Management Training/Education

19 8

FPSC Staff Audit 1994 Surveillance Report Item No. 86 September 28, 1995 Page 9 of 15

Loading for Costs from Other Organization
BST, BBS, BellSouth Corporation corporate services
Insurance (other than employee benefits)
Ad Valorem, Franchise, Business Taxes
Return on Investment (ROI)
Auditing
Voucher/Payroll Processing

Accounting/Finance/Treasury functions
Human Resources/Planning/Procurement functions

Executive functions

The amount reflected on the Product Management-Overheads-Regulated line is the product of all overhead costs allocated to product management in various cost pools times the prior month's regulated percentage of total Complex Business product management costs in CSS/PPS.

REQUEST: Re: Account 6611

Provide answers to the attached questions for Items 282, 288, 289, 290, 291, 293, 298, 301, 302, 303, 307.

Item Amount Date Vendor Description

\$200,491.70 July94 BBS

Product Management - Overheads Regulated

It appears that BBS is assigning to regulated and billing to HDQ for Product Mgmt Regulated Overheads. How did BBS determine \$877,577.18 was directly assigned to regulated for Product Management Overheads?

Describe work BBS does for Product Mgmt and specifically what were the deliverables for this invoice, e.g., forecasting, test mkt planning, demand & forecasting, etc. (provide documentation).

Describe all types of charges that are included in the Overheads. Include dollar amounts for the month for each type of charge.

RESPONSE: Please refer to request number 86 response regarding sample item 289.

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REQUEST: Re: Account 6611

Provide answers to the attached questions for Items 282, 288, 289, 290, 291, 293, 298, 301, 302, 303, 307.

<u>Item</u>	<u>Amount</u>	<u>Date</u>	<u>Vendor</u>	Description

291 \$198,915.46 July94 BBS

Product Mgmt Support - Common

Describe all types of charges that are included in Support Common.

Include dollar amounts for the month for each type of charge.

RESPONSE: This line of the BBS bill to BST contains only direct costs associated with product/market management. Overhead costs associated with Product Management are included in the Product Management-Overheads-Regulated and Product Management-Overheads-Nonregulated lines of the bill.

Product Management direct costs allocated to the Product Management-Common line are those related to the 060G JFC for "common" product, service and market management functions. The following excerpts from the BBS JFC manual describe the nature of the products, service and market management functions charged to the 060G JFC.

060G - Product Management - Product/Services Management Business - Common

Supports and/or supervises Product/Service Management, Market Management, Development and Planning or Measurement and Information Systems functions.

Typical activities include:

- Budget, personnel
- Coordination/consultation
 - Intellectual Property
 - Innovation Award Programs
- Methods, practices and procedures
- Departmental/segment excellence through quality
- Training

kg 10

FPSC Staff Audit 1994 Surveillance Report Item No. 86 September 28, 1995 Page 11 of 15

- Safety
- Data Input
- Office Mechanization
- Office/Clerical/Secretarial duties.

REQUEST: Re: Account 6611

Provide answers to the attached questions for Items 282, 288, 289, 290, 291, 293, 298, 301, 302, 303, 307.

Item Amount Date Vendor Description

\$120,133.71 Aug94 BBS Product Mgmt Support - Common

Describe all types of charges that are included in Support Common.

Include dollar amounts for the month for each type of charge.

RESPONSE: Please refer to request number 86 response regarding sample item 291.

REQUEST: Re: Account 6611

Item Amount

298

Provide answers to the attached questions for Items 282, 288, 289, 290, 291, 293, 298, 301, 302, 303, 307.

Description

301, 30**2, 303, 30**7.

\$141,164.05 Oct94 BBS Oct 94 Product Management Support common

Date Vendor

Describe all types of charges that are included in Support Common.

RESPONSE: Please refer to request number 86 regarding sample item 291.

By 11

123 115

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FPSC Staff Audit 1994 Surveillance Report Item No. 86 September 28, 1995 Page 12 of 15

REQUEST: Re: Account 6611

Provide answers to the attached questions for Items 282, 288, 289, 290, 291, 293, 298,

q 301, 302, 303, 307.

Item Amount Date Vendor Description

10 301 11/21/94 BankSouth

Invoice - Consulting and Developmental Services Associated with ADSI screen telephones, home banking, call waiting deluxe, and visual director services.

The invoice does not include a Function Code. How can we tell what function code should be here?

RESPONSE:

When a Function Code is not designated, the voucher is charged to the Job Function Codes for the person certifying the expense. Attached is a copy of the Payroll Minifile

showing that the JFC for Marlow Skinner is 0630, which drives the expense to Account

2**3 6611**.

18

19

24

NOTE: Subsequent to filing of the original 1994 Surveillance Report, it was discovered that the above invoice was incorrectly charged to headquarters and allocated in part to Florida. It should have been charged 100% to Georgia operations. An adjustment will be made to remove the Florida intrastate portion of this expense from the revised 1994

Surveillance Report

This adjustment was identified after preparation of the response to Public Counsel's 6th Request for Production of Documents, Item No. 87.

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12345

FPSC Staff Audit 1994 Surveillance Report Item No. 86 September 28, 1995 Page 13 of 15

4 REQUEST: Re: Account 6611

Provide answers to the attached questions for Items 282, 288, 289, 290, 291, 293, 298,

8 301, 302, 303, 307.

B 0 A Vendor <u>Item</u> **Amount** <u>Date</u> Northern Telecom Invoice 11/28/94 -11/28/94 Consultation and 12 Development work on ADSI screen telephones to be applied toward the first 15 10,000 units purchased from 16 Northern Telecom. The invoice does not include a Function Code. 17 How can we tell what function code should be 18

20 RESPONSE:

here?

When a Function Code is not designated, the voucher is charged to the Job Function Codes for the person certifying the expense. Attached is a copy of the Payroll Minifile

23 showing that the JFC for Marlow Skinner is 0630, which drives the expense to Account

a 4 6611.

28

19

NOTE: Subsequent to filing of the original 1994 Surveillance Report, it was discovered that the above invoice was incorrectly charged to regulated expense. It should have been charged 100% to nonregulated operations. An adjustment will be made to remove the Florida intrastate portion of this expense from the revised 1994 Surveillance Report

This adjustment was included in the response to Public Counsel's 6th Request

for Production of Documents, Item No. 87.

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FPSC Staff Audit 1994 Surveillance Report Item No. 86 September 28, 1995 Page 14 of 15

REQUEST: Re: Account 6611

Provide answers to the attached questions for Items 282, 288, 289, 290, 291, 293, 298,

8 301, 302, 303, 307.

∤ } <u>Item</u> (b)
Amount

Date

() Vendor

ndor Description

10 303 12 (4Y-1)

s 9/30/94

Dun's Marketing Services Enhanced DMI Plus Cartridge Multi Use Dun's Geoconnect Service Updating - 6 month CAF

linkage.

Small business indicator.
Minority Business Indicator
Cottage Industry Indicator

18 19 20

The invoice does not include a Function Code. How can we tell what function code should be here?

2! RESPONSE:

When a Function Code is not designated, the voucher is charged to the Job Function Codes for the person certifying the expense. A copy of the Payroll Minifile was provided with the original documentation, showing that the JFC for Robert C. Bennett is 069G, which drives the expense to Account 6611.

fg 14

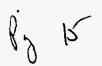
FPSC Staff Audit 1994 Surveillance Report Item No. 86 September 28, 1995 Page 15 of 15

REQUEST: Re: Account 6611

Provide answers to the attached questions for Items 282, 288, 289, 290, 291, 293, 298, 301, 302, 303, 307.

<u>Item</u> 307	m Amount	Date Vendor	Description
		Nov94 BBS	Product Management - Overheads Regulated
(44-6	/ Mgmt Regula	at BBS is assigning to ated Overheads. Det was the adj for (29,4	o regulated and billing to HDQ for Product scribe what the retro amount of \$90,269.86 was \$15.62) for.

RESPONSE: Please refer to request number 86 response regarding sample item 289.



	2	FORM PR-6003-RF LISTING OF PAYROLL MINIFILE	12-02-94	FORE FA
	ا ت	GROUP-25: NAME B C D E F G H	IJKLM	GROOFFE
	5	EMPLOYEE NAME SSN FGE/WS DEPARTMENT WORK PHONE PAYROLL # JFC/EC/ 2 EFG TITLE JSC JTC PDN AR PT RC EH GLC EXCHANGE SEN DATE 1 AUTO	.6Al LV FRC LAST PCR 2 CD GRP NCS DATE	EMPLOYE TITLE
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	10	SKINNER/MARLOW J TZ CONSUMER SVES 4U4-614-4969GA99999 Ú63Ú Ú ÚU X RE MANAGER ÚS9A 3843 H33Ú3 ÚJ 4 CÓJÚKÚRÚ N F5142 ATLN GA	85UU1884 ÜÜ Ü9-Ü1-94 07-17-72	Swife . OpiSi:
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AUDIT EXCEPTION

SUBJECT: NONREGULATED AND OTHER STATE ITEMS CHARGED TO FLORIDA REGULATED.

Our sample test of Account 6611 revealed two invoices that were not for Florida.

One invoice, dated 11/21/94, payable to Bank South for Consulting

and Developmental Services associated with ADSI screen telephones, home banking,

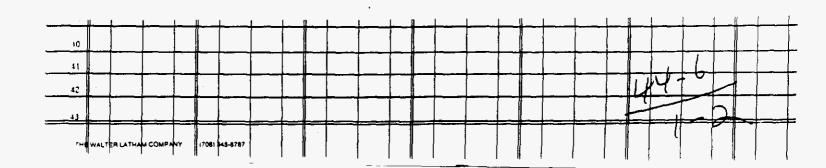
call waiting deluxe, and visual director services, should be billed directly to Georgia per th Corporation

The other invoice dated 11/28/94, payable to Northern Telecom for Consulttion and Development work on ADSI screen telephones to be applied toward the first 10,000 units purchased from Northern Telecom is for nonregulated services.

/2 OPINION:

The Surevillance Report is effected as follows:

14 INVOICE AMOUNT FL FL INTRASTATE PER COMPANY 15 167 161,086.00 228,400.00 19



Florida FPSC Audit of 1994 Surveillance Report Request No. 56 Sampled Item Number: 301 Sampled: Account: 6611.0000 Amount: Supporting Documentation: Voucher 1158648 Amount Prorate 16 FL Rate FL Amount FL Amount 444-b

12

□ Sout	hern Bell h Central Bell	al Bell DA Other: BST				Supplier Bill Voucher (For Use In All Payments To Vendors, Suppliers, And Other Non-Employees)					Rush - Discount Involved Sheet Of				
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?— <u>D</u>		MOSUMBON			 Is this t	ransaction co	overed by	a contract? 🎏	(Yes □ No	 					
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City A-T	LANTA	State GA		348		ransaction co]Yes 1 <mark>5</mark> (No	Draft to	be picked up by:				
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BELL SOUTH TELECOMMUNICATIONS, INC. 675 West Peachtree Street Atlanta, Georgia 30375

ATTENTION: Jim Skinner

Room 34P70

TERMS INVOICE DATE INVOICE NUMBER CUSTOMER ORDER NO. CUSTOMER NUMBER 11/21/94 C325J-001 BST0001 Net 30 Days BSEBD0001 DESCRIPTION UNIT PRICE AMOUNT PRODUCT NUMBER QUANTITY

Consultative & Developmental Services Associated With ADSI Screen Telephones, Home Banking, Call Waiting Deluxe, and Visual Director Services

COMMENTS:

SUB-TOTAL

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HANDLING TOTAL SALES TAX LOCAL OPTION TAX 1 LOCAL OPTION TAX 2 FREIGHT 15

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1	INVOICE DATE	INVOICE NUMBER	AMOUNT THIS INVOICE			
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	November 21, 1994	C325J-001				

REMITTANCE ADVICE

REMOVE THIS PORTION OF INVOICE AND RETURN WITH PAYMENT TO:

Bank South, N.A. P.O. Box 105563 MC 60 Atlanta, GA 30348

01475-15 (12/93)

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Florida FPSC Audit of 1994 Surveillance Report Request No. 56 Sampled Item Number: 302 Sampled: Account: 6611.0000 5 Amount: Supporting Documentation: Voucher 1158650 7890 Amount Prorate 16 FL Rate .2284

FL Amount

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☐ BeriSouthcommunications ☐ BeriSouth Communications, Inc. ☐ Other:	Supplier Bill Vol (For Use In All Payments To Suppliers, And Other Non-El	Vendors,	≱ Rush	ı - Disco Sheet	RF-2390 (2-92) unt Involve d Of
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A. Payee's Name And Address NORTHERN TELECOM, INC. ATTN: WALT TELANAGAN 220 ATHENS: WAY	B. Contract And Lease Data Is this transaction covered b* a contract? □ Yes ⊅SNo* If yes, enter contract number:	C. Special Handling Instruc	DEX	HT-	n B
SUITE 200 City NASHVILLE State TN ZIP 37228 Is payee a milnority or female owned business? Yes KNo	is this transaction covered by a lease? ☐ Yes 屬 No If yes, enter lease ID number.	Draft to be picked up by:	M J	300 C) 3722
Signature Allow River	Dete 11 / 29 / 94 Department C O ALC LLA TO	E. Approva Signature Quit B. Mark	Date Date		0 194
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F. List Aii Invoice Date Due Date EXTC Amount II 29 94 /2 01 94 769	Invoice Number Draft Info, if invoice number is not ave	ilable (max. = 35 letters or spaces)	vc	Tax Area	Tax Base
Are these expenses to be charged to the certifier's RC, all JFC/EC(s) and a life, and no other information is required, leave Section G blank. Otherwise. G. Classification Data (Use RF-2390-G for additional classification	e, complete Section G.				
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FROM CUSTOMER RESPONSE

11-29-94 03:23PM

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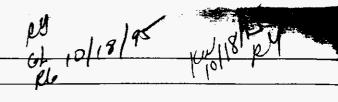
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FPSC Staff Audit 1994 Surveillance Report Item No. 86 (Supplemental) September 28, 1995 Page 1 of 1

REQUEST: Item 307. Describe the retro amount of \$90,269.86.

RESPONSE: Item 307. A programming error involving the summarization of salaries and wages by JFC and by cost pool was corrected. This error occurred during the modification of the billing model for January 1994 business and was present through July 1994 processing. The prior months were reprocessed, and the resulting adjustment was applied, retroactively. In conjunction with this correction, other minor errors, such as keypunch mistakes were also corrected.

REQUEST: Item 307. What was the (\$29,415.62) adjustment for?

RESPONSE: Item 307. After the BBS October services invoices were released, BBS detected that a manual step of the cost allocation process had been omitted. This was corrected and the cost allocation model reprocessed. Since the original October invoices had already been released and were being journalized by BBS clients, these invoices could not be canceled. To leave a clean audit trail, it was decided to issue the October adjustment as a separate invoice. BST received the October adjustment too late to input it into November business, therefore; it was journalized in December. (As additional information, BBS has since implemented a checklist procedure to prevent this omission from reoccurring.)

Florida FPSC Audit of 1994 Surveillance Report

Request No. 56 Sampled Item Number: 308

Sampled:

Account: 6611.0000

Amount: \$109,715.72

Supporting Documentation: Forms

Accrual Reversal \$(227,925.23)

708,291.77 New Accrual \$ 480,366.54 FL Sub Total

Prorate 16

FL Rate 2284000

\$ 109,715.72 FL Amount

January 4, 1995

To:

Cathy Farquharson, Manager - BST

From:

Gerald Adams, Manager - BBS

Copy to:

Jim Schenk, VP-Controller and CFO - BBS

Subject:

Standing Accrual

Attached is a revised estimate of the standing accrual for BBS billing to BST. This estimate should replace the standing accrual currently on your books which is \$32,179,128.40.

This increase of \$3,000,000.00 is primarily the result of unusually heavy spending for professional services and advertising. I anticipate that the level of expenditures will drop again after year end.

The new standing accrual of \$35,179,128.40, should be entered into December 1994, business. Should you need additional information, my number is 205/985-6758.

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E. Remark E. Dundspeed - 675 1. Selfach Camero M.D. E.N.E. D. Ordends - Regulated B.N.E. D. Ordends - Manhagalist B.A.E. D. Ordends - Manhagalist B.A. Tall Remark D. Dundspeed - 660											
F. Char Garant A. Assistantes - Gris Ann. 1. Char Carantan - Gert Compleme, 1887, 18	44 44 44 44 44 44 44 44 44 44 44 44 44										316.965.25 105.984.40 4,4-8.30 426.77.9.50
8. Park Operation Administral Tentral Separation of Separation Sep	ranges or see an or see an or see, a										54,873.01 242,245.20 87,043.28 7,107.76 428,450.87
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BUSINESS MONTH/YEAR: DECEMBER, 1994 DATE: 01/04/95 TIME: 17:16:40 JOB CH05A35 PROGRAM CH050235 BELLSOUTH TELECOMMUNICATIONS, INC.
INCOMING BILLING INTERFACE TRACKING SYSTEM
DIRECT ENTRY TRANSACTIONS DETAIL REPORT
COMPANY: BELLSOUTH BUSINESS SYSTEMS

PAGE: 1
RETENTION: PERMANENT
FORM: MP-2953

IN COMP	PROJECT PROJECT	CL	MF	RCO	RCC	FUNC	EXTC	C OCBI	AREA NAMBER	AUTHORITY NUMBER	ACCOUNT	SOURCE	PERCENT	AMOUNT
8\$	SJAP HNF H	•1	N	A0303000	X9Q61666	460899	474	HQ		BPCHPLX	6611/0000/	BACCR	1.000000	-4,601.71
BS	SJAPHONH	01	N	A0303000	X0Q99000	464499	474	HQ		BPCHPLX	6611/0000/	BACCR	1.000000	-14,168.98
B S	SJAPHORH	01	M	A0303000	X0Q99000	1600	474	НQ		BPCHPLX	6611/0000/	BACCR	1.000000	-227,925.23
B S	SJAPHRPH	0 1	N	A0393000	X0Q01006	9699	474	HQ		BPCMPLX	6611/0000/	BACCR	1.000000	-897,304.57
BS	SJAPHSCH	0 1	N	A0303000	X0Q01000	9696	474	но		BPCHPLX	6611/0000/	BACCR	1.000000	-198,333.47
BS	SJBSASRRA	91	æ	A0303000	X0000A01	55EL	474	AL		BPCHPLX	6612/0000/	BACCE	1.000000	-194,193.47
BS	SJBSASRRF	01	N	A0303000	X0000F01	55EL	474	FL		BPCHPLX	6612/0000/	BACCR	1.0000000	-427,006.54
BS	SJBSASRRG	91	N	A0303000	X0000G01	55EL	474	GA		BPCHPLX	6612/0000/	BACCR	1.0000000	-257,496.92
85	SJØSASRRK	91	N	A0303000	X0000K03	55EL	474	KY	•	BPCHPLX	6612/0000/	BACCR	1.0000000	-59,414.10
B \$	SJBSASRRL	e 1	N	A0303000	X0000L01	SSEL	474	LA		BPCHPLX	6612/0000/	BACCR	1.0000000	-200,166.54
BS	SJBSASRRM	0 1	H	A0303000	X0000001	SSEL	474	MS		BPCHPLX	6612/0000/	BACCR	1.0000000	-65,299.77
88	SJBSASRRM	•1	M	A6363666	X0000N01	55EL	474	NC		BPCHPLX	6612/0000/	BACCR	1.000000	-305,039.4
85	SJBSASRRS	01	M	A0303000	X0000501	55EL	474	sc		BPCHPLX	6612/0000/	BACCR	1.0000000	-219,711.7
BS.	SJØSASRRT	01	N	A0303000	X0000T01	SSEL	474	TN		BPCHPLX	6612/0000/	BACCR	1.000000	-126,118.00
8\$	SJBSCSNG	01	M	A0303000	X0000G01	55E P9 9	474	GA		BPCHPLX	6612/0000/	BACCR	1.0000000	-3,080.20
BS.	SJBSCSRF	81	M	A0303000	X0000F01	55EP	474	FL		BPCHPLX	6612/0000/	BACCR	1.0000000	-346,622.9!
B\$	SJBSCSRG	01	H	A0303000	X0000G01	5 5 EP	474	GA		BPCHPLX	6612/0000/	BACCR	1.0000000	-114,887.6
B S	SJBSCSRN	01	H	A0303000	X0000H01	55 EP	474	MC		BPCHPLX	6612/0004/	BACCR	1.000000	-12,897.93
BS	SJBSCSRS	01	H	A0303000	X0000S01	SSEP	474	sc	,	BPCHPLX	6612/0004/	BACCR	1.000000	-89,396.96
85	SJBSFGNK	61	N	A0303000	X0000K0l	55ES99	474	KY		BPCHPLX	6612/0000/	BACCE	1.666668	-488.2
85	SJBSFGRA	\$1	N	A0303000	X0000A01	55ES	474	AL		BPCMPLX	6612/0000/	BACCE	1.000000	-66,887.5
85	SJBSFGRF	01	N	A9393999	X0600F61	55ES	474	FL		BPCMPLX	6612/0000/	BACCR	1.000000	-70,567.8
BS	SJBSFGRG	41	N	A0303000	X0000C01	55ES	474	CA		BPCHPLX	6612/0000/	BACCR	1.0000000	-10,941.30

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		ļ		•	BBS	SJAPHNPH	1	X0Q01000	66110000	060077	•	BPCHPLX	HC1 H			BACCR 01	94120833174	\$4,068.60
			_		DBS	SJAPHNPH	20	X0Q01000	66110000	060099	•	BPCHPLX	HC1 H		ATH	BACCR 01	94121648468	\$9,934.43
			=		BBS	SJAPHNPH	40	X0Q01000	66110000	048077	•	BPCHPLX	HC1 H		ATH	DACCR 01	94120787183	\$4,101.65
Т			•		885 885	SJAPHNPH	5	X0Q01000	66110000	060077	•	BPCHPLX	HC1 H			BACCR 01	94120548159	42,122.59
}			- 1		BBS	SJAPHNPH SJAPHNPH	50	X0Q01000	66110000	960099		BPCHPLX	HC1 H		ATH	BACCR 61	94120666581	42,775.03
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	ł			_	BBS	SJAPHNPH	70	Xedejeee	66110000	868877		BPCHPLX	HC1 H		ATA ATH .	BACCR 01 BACCR 01	94120613116	\$2,24 0.0 3
_			- 1		BBS	SJAPHNPH	Á	X0001000	66110000	060099		BPCHPLX	HC1 H		ATH .	BACCR 01	94121343521 94120852035	\$9,298.69 \$4,627.95
	- L		+		BBS	SJAPHONH	ĭ	X0077000	66110000	060097	i	BECHPLX		1940	ATH	BACCR 01	94120833181	\$416.12-
			_		BBS	SJAPHONH	20	X0077000	66110000	040899		BPCHPLX	HC1 H		ATH	BACCR 01	94121648475	\$1,011.07-
			1	_	BBS	SJAPHONH	40	X0077000	66110000	060077		BPCHPLX	HC1 H		ATH	BACCR 01	94120787190 .	-
	_		1		BBS	SJAPHONH	5	X8099886	66110000	868877		BPCHPLX	HC1 H		ATH	BACCR 01	94120548166	6216.63-
1	- }	l 1			BBS	SJAPHONH	50	X0077000	66110000	460077	ă	BPCHPLX	HC1 H		ATH	BACCR 01	94120666588	6282.42-
					BAS	SJAPHONH	6	X0077000	66110000	060077	ě	BPCHPLX	HC1 H		ATH	BACCR 01	94120816896	6439.13-
- [BHS	SJAPHONH	7	X0077006	66110000	060077	i	BPCHPLX	HC1 N		ATH	BACCR 01	94120613123	\$227.98-
- 1	- {	1			BBS	SJAPHONH	70	X0099000	66110000	060099	•	BPCHPLX	HC1 H		ATH	BACCR 01	94121343528	4945.56-
					BBS	SJAPHONH	8	X0097000	66110000	060077	•	BPCHPLX	HC1 H	1940	ATH	BACCR 01	94120852042	6471.01~
		ļ ļ			BBS	SJAPHORH	1	X0077000	66110000	9699	•	BPCHPLX	HC1 H		ATH	BACCR 01	94120833179	\$45,154.45
		↓ 	_		BBS	SJAPHORH	20	X0Q77000	66110000	9688	•	BPCHPLX	HC1 H	1940	ATH	BACCR 01	94121648473	\$109,715.72 A
	1	! i			88	SJAPHOKH	40	X0Q79000	46110000	0600	•	BPCNPLX	HC1 H	1740	ATH	BACCR 01	94120787188	\$45,298.56
	_	++			BBS	SJAPHORH	5	X0Q79000	66110000	9694	•	BPSHPLX	HC1 H	1740	HTA	BACCR 61	94120548164	\$23,441.89
- 1	}	1 1			266	SJAPHORH	50	X0Q77000	66110000	4600	•	BPCHPLX	HCJ H	1740	HTA	BACCR 01	94120666586	\$30,647.39
-+		1 1	_		BBS	SJAPHORH	6	X0Q99888	66110000	9666	•	BPCHPLX	HC1 H	1940	ATH	BACCR 01	94126816894	\$47,652.36
- 1	1	1 1	ŧ		BBS	SJAPHORH	7	X0Q79000	66110000	9699	•	BPCHPLX	HC1 H	1940	ATH	BACCR 01	94126613121	\$24,738.88
					BBS	-	70	X0Q77000	66110000	9699	•	BPCHPLX ,	HC1 H	1940	ATH	BACCR 01	94121343526	#102,606.29
		l l	1		BBS	SJAPHORH	8	X0Q99000	66110000	969#	•	BPCMPLX	HC1 H	1940	ATH	BACCR 01	94120852040	\$51,111.00
	1	1 1			BBS	SJAPHRPH	1	Xegeless	66110000	0688	•	BPCMPLX	HC1 H		HTA	BACCR 01	94120833172	\$65,140.96
		-}}	- 1		BBS	SJAPHRPH	20	XeQeless	66110888	060#	•	BPCHPLX	HCJ H	1740	ATH	BACCR 01	94121648466	\$158,278.67 ×
		1 1		_	IIBS	SJAPHRPH	40	Xegeleee	66110000	949#	•	BPCHPLX	HC1 H		HTA	BACCR 01	94120787181	\$65,348.86
-+		+	===		BBS	SJAPHRPH	5	X0Q01000	66110000	0600	•	BPCHPLX	HC1 H		ATH	BACCR 01	94120548157	633,817.86
					BBS	SJAPHRPH	50	X0001000	66110000	9688	•	BPCHPLX	HC1 H		ATH	BACCR 01	94120666579	\$44,212.69
			_		BBS	SJAPHRPH	•	X0Q01000	66110000	0600	•	BPCHPLX	HC1 H		ATH	BACCR 01	94120816887	\$68,744.50
		1		•	BBS	SJAPHRPH	7	X0001000	66110000	0600	•	BPCHPLX		1940	ATH	DACCR 01	94120613114	435,468.93
1					BUS	SJAPHRPH	70	X0901000	66110000	9600	•	BPCHPLX	HC1 H		ATH	BACCR 01	94121343519	\$148,022.43
		1 1	1		BBS	SJAPHRPH	8	X0Q01800	66110000	0600	•	BPCHPLX	HC1 H			BACCR 61	94120852033	\$73,734.02
	1				ABS	SJAPHSCH	1	XeQe1000	66110000	969G	•	BPCHPLX	HC1 H		HTA	BACCR 01	94120833170	\$37,014.78
-				(0)	BBS	SJAPHSCH	20	X0Q01000	66110000	1616	•	BPCHPLX	HC1 M		ATH	BACCR 01	94121648464	189,938.04
l l		1		121	BBS	SJAPHSCH		XeQeleee	66110000	060G	•	BPCMPLX	HC1 M		ATH	BACCR 01	94120787179	#37,132.91
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[\ \			_ ,		BBS	SJAPHSCH	50	Xeqeleee	66110000	96 9 6	•	BPCHPLX	HC1 M		ATH	BACCR 01	94120666577	\$25,122.80
	-	\top		_	BBS	SJAPHSCH	•	XeGeless	66118000	1646		BPCHPLX	HC1 H		ATH	BACCR 01	94120816885	\$39,062.40 420.270.37
	1-0				BBS	SJAPHSCH	7	X0Q01000	66110000	060G	•	SPCHPLX	HC1 H		HTA	BACCR 01	94126613112	\$20,279.37
	1		<u> </u>		BBS		70	Xeqeless	66110000	969G		BPCHPLX	HC1 H		-	BACCR 61	94121343517	\$84,110.18
0	ᆘᄽ			•	BBS	SJAPHSCH	8	X0Q01000	64110000	969G	•	BPCHPLX	HC1 H	1940	ATH	BACCR 01	94120852031	\$41,897.58
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Florida FPSC Audit of 1994 Surveillance Report

Request No. 56

Sampled Item Number: 281

Sampled:

Account: 6611.0000

Amount: \$204,944.36

Supporting Documentation: Forms, Voucher

Amount Accrual \$897,304.57

Prorate 16

FL Rate _____.228

FL Amount \$204,944.36

NOTE: This amount was the accrual equal to the January bill. There is no voucher

for an accrual. See explanation sent with sample items on 9/15/95.

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FOR JANUARY, 1984

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FOR JANUARY, 1994

BILLING FROM BELLSOUTH BURBLESS SYSTEMS TO BELLSOUTH TELECOMMUNICIATIONS

3/1/941.14 PM

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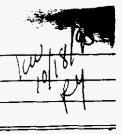
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INCOMING BIFFING INTERFACE TRACKING SYSTEM DELLSOUTH TELECOHMUNICATIONS, INC.

DELVIE OF INCOMING BILLING ACCRUALS

LOWH: NP-2951 PAGE:

RETENTION: PERHANENT





FPSC Staff Audit 1994 Surveillance Report Request No. 88 September 27, 1995 Page 1 of 6

REQUEST: Provide further back-up to the attached items (13 pages).

Account 6611 280, 285, 286, 287 and 300

Account 6623 203, 204, 206, 220, 208, 210, 214, 221, 212, 216 and 218

Account 6411 270

Account 6712 170, 173, 174, 175, 176, 178, 180, 182, 184, 186 and 189

Account 6722 192, 195, 196 and 194 Account 6723 223, 224, 225 and 226

Account 6724 237

Account 6725 262, 266, 264, 265 and 263

REQUEST (1): Item 280. It appears that BBS is assigning to regulated and billing to HQs for Product Management Regulated. How did BBS determine \$897,304.57 was directly assigned to regulated or Product Management.

RESPONSE (1): Item 280. Please refer to request 86 response regarding sample item 282.

REOUEST (2): Item 285. How was the \$904,726.08 affocated from the total invoice of \$33,720,904 447. Job Function Code 060G is allocated as CP02 SP01. CP02 SP01 is allocated based on Account 6611 CP01 SP01, direct regulated complex business product management. CP01 SP01 is allocated based on the prior month complex Business Customer Operation Unit Sales, Advertising and Customer Services (Account 6612, 6613 and 6623). Please provide the rates used to allocate this sample item.

RESPONSE (2): Item 285. According to the CSS/PPS Users Guide IFC 060G with an RC-C which begins with "X", is in CP02 SP01. The July nonreg rate which would have been applied to this transaction was .014316. Agree of 45-6 of order to Coloulute the

REQUEST (3): Item 286. How was the total invoice \$33,720,904.44 allocated to Regulated (\$1,179,701.88)?

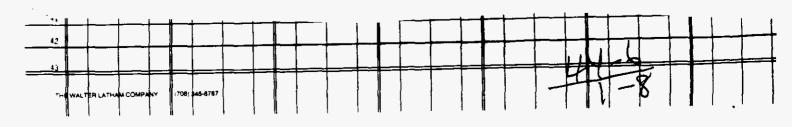
RESPONSE (3): Item 286. Please refer to request 86 response regarding sample item 282.

REQUEST (4): Item 287. How was the total invoice \$33,720,904.44 allocated to Product Management Overheads Regulated (\$693,191.28)?

RESPONSE (4): Item 286. Please refer to request 86 response regarding sample item 289.

REQUEST (5): Item 300. How did the Company allocate total invoice of \$29,952,926.27 to Product Management Overheads Regulated (\$453,120.56).

RESPONSE (5): Item 300. Please refer to request 86-response regarding item sample 289.



PBC

Florida FPSC Audit of 1994 Surveillance Report

Request No. 56

Sampled Item Number: 306

Sampled:

Account: 6611.0000

Amount: \$158,278.67

Supporting Documentation: Forms

Accrual Reversal \$ (897,304.57) New Accrual 1.590.293.49 FL Sub Total \$ 692,988.92

Prorate 16

FL Rate .2284000 FL Amount \$ 158,278.67

44-6

January 4, 1995

To:

Cathy Farquharson, Manager - BST

From:

Gerald Adams, Manager - BBS

Copy to:

Jim Schenk, VP-Controller and CFO - BBS

Subject:

Standing Accrual

Attached is a revised estimate of the standing accrual for BBS billing to BST. This estimate should replace the standing accrual currently on your books which is \$32,179,128.40.

This increase of \$3,000,000.00 is primarily the result of unusually heavy spending for professional services and advertising. I anticipate that the level of expenditures will drop again after year end.

The new standing accrual of \$35,179,128.40, should be entered into December 1994, business. Should you need additional information, my number is 205/985-6758.

Gud Rh-

4003/004

M P003 #05

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Z	1 2005, 178				:	E. 625.41 F. 1 C
10TAL 1822016 1927.16 305.087.80	80,016 as 18,040 46 19,000,218,77 67,007 50 7,000,254,50		316,065,35 106,386,46 106,386,46 4,448,36 4,26,778,80	54,073,01 262,286,79 97,003,38 7,107,76	247,768.00 79,226.00 647.40 327,841.48	

BUSINESS MONTH/YEAR: DECEMBER, 1994 DATE: 01/04/95 TIME: 17:16:40 JOB CH05A35 PROGRAM CH050235

SUBSEGRE 01 H A0303000 X0000G01 SSES 474

BELLSOUTH TELECOMMUNICATIONS, INC.
INCOMING BILLING INTERFACE TRACKING SYSTEM
DIRECT ENTRY TRANSACTIONS DETAIL REPORT
COMPANY: BELLSOUTH BUSINESS SYSTEMS

PAGE: 1 RETENTION: PERHANENT FORM: MP-2953

-10,941.36

IN COMP	PROJECT	CI	IMP		RCC	FUNC	EXTC	E C OCBI	AREA	AUTHORITY MARGER	ACCOUNT	SOURCE	PERCENT	AMOUNT
BS	SJAPHN P H	01	N	A0303000	X0Q01000	040099	474	HQ		BPCHPLX	6611/0000/	BACCR	1.000000	-4,601.71
BS	SJAPHONH	01	H	A0303000	X0077000	664699	474	HQ		BPCMPLX	4411/9000/	BACCR	1.0000000	-14,168.98
BS	SJAPHORH	•1	M	A0303006	X0Q99006	9688	474	HQ		BPCHFLX	6611/0000/	BACCR	1.0000000	-227, 9 25.23
B S	SJAPHRPH	61	N	A6363666	X0Q01000	0600	474	HQ		BPCHPLX	6611/0000/	BACCR	1.000000	-897,304.57
IB S	SJAPHSCH	6 1	N	A6363666	X0Q02000	960G	474	HQ		BPCHPLX	6611/0000/	BACCR	1.000000	-198,333.47
MBS	SJBSASRRA	01	N	A0303000	X9000A01	SSEL	474	AL		BPCHPLX	6612/0000/	BACCR	1.0000000	-194,193.47
RAS	SJESASRRF	01	H	A0503000	X0000F01	SSEL	474	FL		BPCHPLX	6612/0000/	BACCR	1.000000	-427,006.54
DO S	S.JBSASR#G	01	H	A0303000	X0000G01	SSEL	474	GA		BPCHPLX	6612/0000/	BACCR	1.000000	-257,490.92
NO S	SJØSASRRK	61	*	A0303000	X0000K01	SSEL	474	KY	•	BPCHPLX	6612/0000/	BACCR	1.000000	-59,414.10
BBS	SJBSASRRI.	01	**	A0303000	X0000L01	SSEL	474	LA		BPCHPLX	6612/0000/	BACCR	1.000000	-200,166.54
BBS	SJBSASRRM	01	H	A0303000	X0000M01	SSEL	474	HS		BPCHPLX	6612/0000/	BACCR	1.000000	-65,299.77
BBS	SJESASERN	01	H	A0303000	X0000M01	SSEL	474	900		BPCMPLX	6612/0000/	BACCR	1.000000	-305,039.41
DB S	SJBSASRRS	01	N	A0303000	X0000501	SSEL	474	sc		BPCHPLX	6612/0000/	BACCR	1.000000	-219,711.72
BS	SJBSASRRT	01	H	A0303000	X0000T01	SSEL	474	TN		BPCHPLX	6612/0000/	BACCR	1.000000	-126,118.00
BBS	SJBSCSNG	61	Ħ	A0303000	X0000601	55EP99	474	GA		BPCMPLX	6612/0004/	BACCR	1.900000	-3,484.20
BBS	SJBSCSRF	01	M	A0303000	X0000F01	55EP	474	FL		SPCMPLX	6612/0000/	BACCE	1.0000000	-346,622.95
BBS	SUBSCSRG	01	M	A0303000	X0000G01	SSEP	474	GA		BPCHPLX	6612/0000/	BACCR	1.000000	-114,807.6
DB S	SJØSCSRM	01	M	A0303000	X0000M01	SSEP	474	MC		BPCHPLX	6612/0000/	BACCR	1.000000	-12,897.93
18 5	SJBSCSRS	01	H	A0303000	X0000301	SSEP	474	SC		BPCHPLX	4612/0000/	BACCR	1.000000	-80,396.96
18 5	SJØSFCHK	01	¥	A6595660	Xeeeekei	55ES99	474	KY		BPCMPLX	6612/0000/	BACCR	1.000000	-488.23
85	SJØSFGRA	01	H	A6565666	X0000A01	SSES	474	AL		BPCHPLX	4612/0000/	BACCE	1.0000000	-66,887.51
8\$	SJBSFGRF	01	H	A0303000	X0000F01	SSES	474	FL		BPCHPLX	6612/0000/	BACCR	1.000000	-70,587.85
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4412/0000/

BACCR 1.4000000

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•	IN COMP	IN PROJECT	PEC	RCC	ACCOUNT	FC	EC	AUTHORITY	EXTC	FSU8	REC ID	SOURCE CL	SEG	MUMBER	AHOURIT
									1963 M	1940	ATM	BACCR	0 1	94120833174	\$4,088.60
	286	HAMMAY	1	X0Q61000	66110000	060077	•	BPCHPLX	HC1 H	1740	ATH		6 1	94121648468	\$9,954.43
 	BBS	SJAPHNPH	20	X0Q01000	66110000	068899	•	BPCHPLX			ATH		01	94120787183	\$4,101.65
	BBS	SJAPHNPH	40	X0Q01000	66110000	868899	•	BPCHPLX BPCHPLX	HC1 H	1940			01	94128548159	\$2,122.59
	BBS	SJAPHNPH	5	Xeqeless		068877 068877		BPCHPLX	HC1 H	1940			61	94120666581	62,775.63
	BBS	SJAPHNIPH	50	X6Q61666	66110000 66110000	866877	•	BPCHPLX	HC1 H		ATH	BACCR	01	94120816889	\$4,314.78
	BBS BBS	SJAPHNPH SJAPHNPH	7	X0Q01000 X0Q01000	66110000	860077	ě	BPCHPLX	HC1 H	1940	HTA	BACCR	•1	94120613116	\$2,240.03
	BBS	SJAPHNPH	7 0		44110000	060077	ě	BPCHPLX	HC1 H	1946	ATH		61	94121343521	\$9,298.69
 	BBS	SJAPHNPH	8	XeQeless		040077	•	BPCHPLX	HC1 H	1940	ATH		•1	94120852035	44,627.95
	BBS	SJAPHONH	ĭ	X0077000		060077		BPCHPLX	HC1 H	1940	HTA		01	94120833181	\$416.12~
	BBS			X8Q99888		040077	•	BPCHPLX	HC1 H	1940	HTA		•1	94121648475	\$1,811.87- \$417.44-
	BBS	SJAPHONH	40	X0077000	66110000	060077	ě	BPCHPLX	HC1 H	1940	ATH		•1	94120787190	\$216. \$ 3-
	BBS	SJAPHONH	5	X6077800		060077	•	BPCHPLX	HC) H	1940	HTA		•1	94120548166	\$282.42~
	BBS	SJAPHONH	50	X0099000		060099		BPCHPLX	HC1 H	1940	HTA	BACCR	•1	94120666588	6439.13-
_	885	SJAPHONH	6	X0077000		060099		BPCHPLX	HC1 H	1940	ATH	BACCR	•1	94120816896	\$227.98-
	BBS	SJAPHONH	7	X0099000		848877	•	BPCHPLX	HCJ H	1740	HTA	BACCR	•1	94120613123	\$945.56-
	BBS	SJAPHONH	-	X0077000		060077	•	BPCHPLX	HC1 H	1940	ATH	BACCE	61	94121343528	0471.01-
	885	SJAPHONH	8	X0097000		868899	•	BPCHPLX	HC1 H	1940	ATH	BACCR	•1	94120852042	145,154.45
	BBS	SJAPHORH	ĭ	X0099000		9600	•	BPCHPLX	HC1 M	1940	ATH	BACCR	•1	94120833179	\$109,715.72 ×
	BBS	SJAPHORH	20	X0097000		0680	•	BPCHPLX	HC1 M	1940	HTA	BACCR	01	94121648473 94128787188	\$45,298.56
	BBS	SJAPHOKH		X0099000		9688		BPCHPLX	HC1 H	1940	ATH	BACCR	•1	94128548164	023,441.89
	BBS	SJAPHORH	5	X6077000		8688		BPCHPLX	HC1 H	1940	HTA	BACCR	61	94120666586	\$30,647.39
(6)	BBS	SJAPHORH	_	X0077000		4644	•	BPCHPLX	HC1 H	1940	HTA	DACCR	•1 •1	94120816894	\$47,652.36
	BBS	SJAPHORH	6	X6099888	66110000	4688	•	BPCHPLX	HC1 H	1946	ATH	BACCR	•1	94120613121	\$24,738.88
•	BBS	SJAPHORH	7	X8Q99888	66110000	4688	•	BPCHPLX	HC1 H	1940	ATH	BACCR	•1	94121343526	\$102,606.29
	BBS	SJAPHORH	70	X8Q77688	66110000	9698	•	BPCHPLX	HC1 H	1940	ATH	BACCR	•1	94120852040	\$51,111.09
	BBS	SJAPHORH	8	X8Q99888	66110000	*644	•	BPCHPLX	HC1 H		HTA	BACCR	01	94120833172	\$65,140.96
	BBS	SJAPHRPH	1	X0Q81000	66110000	4644	•	BPCHPLX	HC1 H	1940	ATH	BACCR	•1	94121648466	\$158,278.67 V
	ABS	SJAPHRPH	20	X0Q81000	6611000	9699	•	BPCHPLX	HC1 M	1940	ATH	BACCE	•1	94120787181	\$65,348.86
	BBS	SJAPHRPH	40	X0Q01000	6611000	4600	•	BPCHPLX	HC1 H	1940	HTA	BACCR	01	94120548157	\$33,817.86
	BBS	SJAPHRPH	5	X0Q81000	6611000	0600	•	BPCHPLX	HC1 H	1940	ATH	BACCR	61	94120666579	\$44,212.69
	BBS	SJAPHRPH	50	X0Q01000		0600	•	BPCHPLX	HC1 H	1940	HTA	BACCR	•1	94120816887	868,744.50
	BBS	SJAPHRPH	6	Xegeless		1611	•	BPCHPLX	HC1 H	1940		BACCR	•1	94120613114	\$35,688.93
	BBS	SJAPHRPH	7	X0Q01000		0400	•	BPCHPLX	HC1 H	1940	ATH	BACCR	81	94121343519	\$148, \$ 22.43
	BBS	SJAPHRPH	70	X0001000		8688	•	BPCHPLX	HC1 H			BACCR	01	94120852033	473,734.02
	BBS	SJAPHRPH	8	X0Q01000	66110000	9688		BPCHPLX	HC1 H	1940		BACCR	•1	94120833170	\$37,\$14.76
	BBS	SJAPHSCH	1	X0Q01000	66110000	969G		BPCHPLX BPCHPLX	HC1 H	1940		BACCR	•1	94121648464	489,938.04
	BBS	SJAPHSCH	20	X0Q01000	66110000	9646		BPCHPLX	HC1 H			BACCE	01	94120787179	637,132.91
	BBS	SJAPHSCH	40	Xedeleee	66110000	969G		BPCHPLX	HC1 H	=		BACCR	01	94120548155	\$19,216.18
	BBS	SJAPHSCH	5	X0Q01000		949G		BPCHPLX	HC1 M			BACCE	•1	94120666577	\$25,122.80
	BBS	SJAPHSCH	50	X0Q01000	66110000 66110000	96.8G	•	BPCHPLX	HC1 H			BACCR	•1	94120816885	\$39,862.40 \$20,279.37
_	BBS	SJAPHSCH		Xeqeleee		1616		BPCHPLX		1940		BACCR	•1	94120613112	
	BBS	SJAPHSCH		X8Q81000		96.8G	•	BPCHPLX	-	1940		BACCE	•1	94121343517	\$84,110.18 \$41,897.58
	RBS	SJAPHSCH	′•	Yedeles	66110000	969G	•	BPCHPLX		1940		BACCR	•1	94120852031	\$41,077.JU
•	882	SJAPHSUH	•	Yederee	••••••	***************************************	_							·	
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BAC

Florida FPSC Audit of 1994 Surveillance Report

Request No. 56

Sampled Item Number: 285

Sampled:

Account: 6611.0000

Amount: \$183,799.44

Supporting Documentation: Forms

Amount

\$804,726.08

Prorate 16

FL Rate

.2284000

FL Amount

\$183,799.44

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INFUT = ALRESW BAVE BUPPLIER BILL /OUCHER FORM MPHILES FIRM ID = 94187 10:14:04 VERSION = 001 AREA = GA 07705,94 FREPARER: WEATHERS/BRIDGETTE PH: 205-977-1559 - 205M MB+1195+ YR MO a SERIAL à PT à CLASS à SPI à MBE à STAT à SI à 32 à EDIT à CERT. A. PA SE 3 NAME AND ADDRESS W. W. COSTRACT AND BEASE DATA 727058: 0001242087 - AMBE: N 11 BELLECUTH COMMUNICATIONS INC. I THANSACTION COVERED BY CONTRACT: NO BARNDA DONALD ASST TREASURER ů. CONTRACT NUMBER: 5M 151 3700 IOLONNADE FRMY TRANSACTION COVERED BY LEASE: NO /2 BIRMINGHAM AL 35143 a LEASE IDENTIFICATION: C. SPECIAL HANDLING INSTRUCTIONS: PLEASE ACH ON 07/28/94. SOUTHTRUST BANK OF BIRMINGHAM ACCT. 6 63963542 DRAFT TO BE PICKED UP BY: APPROVED: I HEREBY CERTIFY THAT ITEMS, AMOUNTS, AND EXPLANATIONS HEREIN LISTED OR ATTACHED ARE CORRECT AND DUE FROM THE COMPANY DAC APPROAM : ANGUNT-D. CERTIFICATIONA 33721,156.4 TLE: MANAGER DATE 7-8-14 WARE: JONES, NATHANIEL TITLE: PRESIDENT 'ù NAME: DRUMMOND.J A SSN: IN: 205-977-1567 à SSN: DEPT: DEPARTMENT CODE YC u LEVEL: RC-0: Y0B21100 GLC: 10046 & DELEGATED APPROVER'S SSNIT . LIST ALL INVOICES .NV DATE DUE DATE EXTC INVOICE NUMBER AMOUNT 06/28/94 054001 00/498 07/28/94 33720904.44 VC: TAs TB: 054002 601479 0 06/28/94 07/23/94 252.00 VC: TA: TB:

G. CLASSIFICATION DATA TAUOMA RC-C BIL FC/EC é EXTC GL C AUTH. FRC 5D35 / 0XX00000 ○ 001 CY1 33721156.44 0.0 52: VC: TAs:

INFUT = ALF	EBW - BAVE BUPP 4187 15:14:04	LIER BILL YOUCHER (REVERSE SIDE) FORM MP-1196-3 VERSION = 001 AREA = GA 07/06/94
H. EKPLANAT	ION OF EXPENSES	EXPLANATION
97 18.74 97 18794	33710904.44 252.00	FOR SERVICES RENDERED FOR THE MONTH OF MAY, 94. GOODWILL CUSTOMER ADJUSTMENT RELATED TO NETWORK PROBLEMS.

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INVOICE

BELLSOUTH TELECOMMUNICATIONS (ATTN: Rosemary Parker Room 682 3700 Colonnade Parkery Birmingham, AL 35243	Date: Maio Psyable To: BellSouth Business Systems, Inc	6/29/94
If any inquiries, please contact Saundre Herren (205) 985-8964 Associate Mign-Accounting Services BellSouth Business Systems, Inc 3000 Riverchase Galleria, Suite 1250 Binningham, AL 35244	Remit To Address: Brenda Donald/Aast Treasurer 1G1 3700 Colonnade Plary Birminghern, AL 35243 BBLL NO: 05	4 001
TO BILL YOU FOR THE POLLOWING:		T -
FOR SERVICES RENDERED FOR THE MONTH MAY 1984 SEE ATTACHED DETAILS	•	\$39,720,904.44
PLEASE RESET BY WINE TRANSPER		
NET AMOUNT DUE IN 30 DAYS		



BELLSOUTH BUSINESS SYSTEMS, INC.

6//8/9411:30 AM

FORMAY, 1804

GRAINS FROM BELECUIN SURVESS SYSTEMS TO BELECOVER TRACCOMMUNICATIONS

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A. Productiference of - 1951			R.	-	- AT	L LA	100				IOIAL
1. Product Management - Regulated Plantante (AS)	L170,701.00									Service :	1,170,701.88
2 Product Management - Handburghage Products (18)		_						20 F (g	100 mg		17,136.43
& Frederi Mr. Support - Changes	17,155.00							ži a	9x3		804,728.00
4 Protect (Assessment Conductor - Recorded	301733.00									10 m	863,101.38
S. Product Manager of Conducts - Manager of	95,100,20	-							* wo. **		2,980.14
A Beneditive - Base of Control	\$,000,F4 600								7 7 7	1 5 to St. 12	0.00
7. Becomber - County Bushess		_								****	0.00
A Secretary - Surleys Office States	1 40	-							47.98	A 41 11	
Sub-Total Product Management - 4011					0.00	0.00			1.00	0.00	2,697,734.55
	2,007,704.00	0.00	4.0	4.00	800	eos	0.00	0,00			4,000,000
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National Accounts - Regulated		41,998.67	M7,310,10	46,860.77	50,500.31	54,127.65	22,111.39	475,461.10	22,772,72	158,367,36 [4,174.72
2. Helintal Accounts - Hen-Peopleted		0.00	4.00	4,000,71	1,200,01	0.00	0.00	0.00	0,00	020	341,744,04
1 Custom Schiller - Regulated		9.00	20,100.07	116,074.77	0.00	0.00	4,48	4.00	4.00	000	3,010
4. Contoner Bubbles - Han-Pagelated		446	1,301.10	2,384,27	940	0,00	9.00	0.00	0.00		
6. Single-constitution and Bullet - Proprieted		987,110.50	3,514,010.8	1,747,886,70	46,719.84	1,000,301,57	201,000,00	794,767.00	\$67,121.77	1,275,891.00	9,677,313.42
C Stage-date date State - New Programme		14,162,21	1200	A SHI SH	27940	7,346,88	12,234.00	2,654.10	2,007,70	5,802.60	0,000,10
7. Salan Inglementation Page Interi		105,705,70	107100	490,001.14	Parente.	27,244,5	NAME OF TAXABLE PARTY.	647,680.50	140,647.56	354,51131	2,004,005.80
A. Bales Implementation - Ham-Plagelated		7,500.40	1,480.71	0,070,01	100.05	1,000.46	(MAZ)	4,949.79	5211.21	14,225.00	50,741.22
0. Federal Community - Propheted		12.05.11	15.191.74	12,175,70	10,000,72	91,389.65	N.DEJS	4,000.00	Season	179,529.50	804,800.45
10. February - The Physical		(SPC41)	4.00	100.00	9,00	-	0,00	0,00	0.00	1,840.42	1,245.46
11. Adil Stall Countraless - Regulated		25,711.80	77,792.06	(ALARCA)	10,780.10	39,590.11	17,364.42	20,100.64	23,740.40	32,631.04	317,496.72
12. ART Bull Commission - Pro-Propriet		800	0.00	440	9.80	0.00	0.00	0,00	0.00		9,00
18. Belos Overheads - Regulated	COMPANY										434,904.82
14. Balya Createach - Hudhugabaud	01,887.48									9.962	0,207.42
14. Superdines - Spain of Control	040									.	9,00
16. Syptedian - Complex Barbaro	9,00									्रेशस	0.00
17. Supprilian - Busheso Cillian Sulan	400										0.00
Bab Paul Baba - 6012	I AMERICAN	1,001,101.00	9,710,780.00	2,144,211.46	STATE OF THE PERSON	(jectantan	300,100,16	1,000,000.14	927,367.10	2,020,406.31	22,004,004.07
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BILLING PRINCIPLIANCE MEDICAN SERVICE FORELLECURAL TELECOMMUNICATION

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C Occur Sales Question - Committee	S, 182 S.				-	W. J. C.	7/			4	9
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6. Neumathe False Ute											
10. Linear Administra - Remained Professor (10)		9	5	3	3	3	5	3	3		
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NOTICE: NOT FOR USE/DISCLOSURE OUTSIDE DELLSOUTH EXCEPT UNDER WRITTEN AGREEMENT

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SOUTHERN BELL SAMPLE SELECTION. 1994 DETAIL* ACCT 6612-0000 ALL ITEMS GT \$900,000 REPORT SECTION 2 DF 2 (PROGRAM PVCOL EDP-AFAD) SERIAL # PRODID BIL PR MAT-CODE SOCIAL # REQ MIME ORG TY SOR	aj j eun cj	JOB FUNC		EXP TYPE	AMOUNT OCCURS 01	GENERAL Leoger Anount
·	e e e e e			474	4 .936,747.28	4,936,747.28 39
9401 789839	55EM		•	474	- 3,581,000:00 -	
9401 789859	SSEQ SSET		•	HC1		1,150,103.57 140
94021327264	55ET		i	HC1		1:150,103.57
94021327265	55E0		ī	474		3.234.925.68 142
94021329412	55E0		ī	474		3 234 925 68 14 3 34
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94031063378	55E0		1	474	M 2,282,101.13	2,282,101.13 145
94031064535	55ET		1	HC1		1,021,184.39
94041337472	SSEQ		l	474		2.611.440.14
94041339846	55E T		ı	HCI		1 092 670 07
94051359703	55E0		1	474		2,697,474.54 IN 9 1,483,338.16 150
94051360824	55ET		1	HC1		1,463,338 16 150
94061392151	55EQ		1	474		2 516 990 12 1 5 1 1 104 121 95 1 6 2
94061393530	SSET		1	HCt		2.703.099.02 15.3
94071036710	55EQ		1	474		1.243.607.18
194071036949	5 5ET		1	HCI		2.116.437.38 155
" 94081489739	55E0		1	474		907,107.45
94081489763	55ER		1	474		1.135.182.55 15
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SOUTHERN BELL SAMPLE SELECTION, 1994 DETAIL* ACCT 6612-0000 ALL ITEMS LT <\$-900.000> REPORT SECTION I OF 2 (PROGRAM PYCOI EDP-AFAD) REPORT SECTION I OF SOR GEO-CODE RSPORG RSPCHG AUTHORZA	IJ AUTH #2 [PK-CT	IL-D NEF#	OPTTJOURNAL ACTRYR	COUNT # < 100 (so	URCE DATA	>
SERIAL # REC ID SUR GEO-COM	ATH	002 002 003	0 0 66120000 0 0 66120000 0 0 66120000	BACCR BACCR BACCR PAGE 1	BBS SUBSSMRF 01 BBS SUBSSMRF 01 BBS SUBSSMRF 01			0
SOUTHERN BELL SAMPLE SELECTION, 1994 DETAIL* ACCT 6612-0000 ALL ITENS LT <\$-900,000> REPORT SECTION 2 OF 2 (PROGRAM PYCO1 EDP-AFAD) SERIAL # PRODID BIL PR MAT-CODE SOCIAL # REQ MARE ORG	SI FUNC JOB FUNC FUNC SSEQ SSEQ		AMOUNT EXP OCCURS 01 TYPE 5,674,000.00- n^T? 3,581,000.00- CQ7 1 1,053,325.01- CQ7 1	MOUNT EXP OCCURS 02 TYPE .00 T19 .12 C06 2 .09 CQ8 2	ANDUNT EXP OCCURS 03 TYPE .00 .03 .03	.00 5.674.000	ERAL DEER DANT 0.00- 5.01-169	

COMPANY: TITLE TEST YEAR DATE AUDITOR: WP NO:

BST SAMPLE 6612 TYE 12/31/94 SEPT 13, 1995 RKY/GL/RG

44 - 7/1

ITEM NO. ACCOUNT

FRC **AMOUNT**

(1) (2)(3) (4) (5) (6)

Vendor

DESCRIPTION OF SAMPLED ITEMS

139 6612 55eh

4.936.747.28 X

N/A Bellsouth Communications inc.

December Charges, Sales, Gov't Compliance Inforum and NSEP Marketing Services

Total Invoice \$24,245,506.61. How did you determine that \$23971.544.75 went to regulated all other and then how did you determine that \$5,413,897 went to Florida?

Per Company: wp no 44-7/4,p1

All other was \$19,558,414 not \$23,971,544.75. BBS billing to BST is on a fully distributed cost (FDC) basis. For sales services rendered prior to 1994, BBS billed BST for regulated sales in four areas: Reg-National Accounts, Reg-ASR Staff, Reg - ASR Commissions and Reg - All Other. These four line items included both direct cost and overhead cost, as the need to segregate cost between direct and overhead to facilitate comparison of customer Operation Units (COUs) in downstream BSt systems did not exist prior to 1994.

The amounts on the sales bill Reg-All other line were derived by aggregating costs in Sales Vice President (SVP) cost pools and using customer productive hours of the sales force from that SVP to allocate costs to affiliates, states and between regulated and nonregulated operations. Customer productive hours were derived from a statistically

valid sampling/interviewing process.

Scope limitation:

BBS is doing the allocation to affiliates, states and between regulated and nonregulated based on their own process of allocation. Staff is not auditing this allocation because it's outside of the scope of this audit.

140

6612 55Et

1,150,103.57 x

BellSouth Business Systems

Services rendered January 94 Sales O'H regulated.

CP5SP11

140

Total invoice \$32,179,128.40. How did they determine that \$4,923,388.56 was allocated to Overhead regulated and and What are the overheads from BellSouth Business Systems.

3

Systems Sales O'H regulated. 141 1398 2199 x 78.601,081,1 BellSouth Business Services rendered January 94 194/7-44 dw Executive functions Human resources/Planning/Procurement functions Accounting/Finance/Treasury functions Auditing, Voucher/Payroll processing Return on Investment Ad Valorem, Franchise, Business Taxes Insurance (other than employee benefits) BST, BBS, BellSouth Corporation corporate services Loading for costs from other organizations: Training Education General Management Courier services seijddng Printing, postage 186e7 Other Occupancy costs Semilitu Official Communications IneH Costs incurred by overhead Line Organizations: included on the various Part 32 overhead lines; The following items are considered indirect overhead and may be So we did not trace to reg nonreg % report. company calculated the % to go into this Cost pool. precluded us from getting the back up of how the the time we got this information, time limits individual charges that comprise overhead at BBS. At overhead charges (below), but we did not audit We were able to determine the types of flems in Scope Limit: 1d4/1-44 dw PerABO1 55et goes to costpool 5, spl 1 account 6612 - sales - in BST CSS/PPS. percentage of reg/nonreg total costs for teg based on complex business prior months Sales Overheads are splif between reg and non (1) (S) (3) (4) (5) (B) (V) Vendor **TNUOMA** EBC. ITEM NO. ACCOUNT DESCHIPTION OF SAMPLED ITEMS レノムーヤヤ :ON dM BKA/CIT/BC :ROTIQUA SEPT 13, 1995 **BATE** IAE 15/31/84 TEST YEAR: SAMPLE 6612 TITLE **T28** COMPANY

Accrual

COMPANY TITLE: TEST YEAR DATE: AUDITOR: WP NO:		BST SAMPLE (TYE 12/3 SEPT 13, RKY/GL/F 44-7/1	1/94 19 9 5									
ITEM NO	ACCOUNT	FRC	AMOUNT	(1)	(2)	(3)	(4)	(5)	(6)	(7)	Vendor	DESCRIPTION OF SAMPLED ITEMS
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142	!	6612 55EQ	3,234,925.6	8 x	×	x	x	x	?	×	BellSouth Business Systems	Services rendered January 94 SingleState/MultiState Sales Regulated
				The cust Bell: all n	Single comer South ine st	ie–sta s who n nine	ate M o have state or a n	ulti-s e a pr s, but	state : esen i do r	ce in c	force serve one or a few of the ve a presence in	
143	3	6612 55EQ	3,234,925.60	3 x	×	x	x	x	?	×	BellSouth Business Systems	Services rendered January 94 SingleState/MultiState Sales Regulated Accrual
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144		6612 55et	978,984.40	Σx	×	x	×	×	?	×	BellSouth Business Systems	feb 94 Sales O'H regulated.
				Refe	er to li	tem 1	40 ar	id wp	44 –	7/4p2.		
145	S	6612 55eq	2,282,101.13		X	X 142 s	X and w	x p.44-	?	•	BellSouth Business Systems	Feb 94 SingleState/MultiState Sales Regulated
				See	nem	142 8	ITICI W	P 44 -	- //4 C	13 .		Sales i regulates

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											SAMPLE		TITLE
											128	:	COMPANY

Total invoice \$33,373,363.36. How did they Total invoice \$33,373,265.36. How did they determine that \$4,726,549.43 was allocated to be and and What are the overheads from BellSouth Business Systems. Please refer to above response regarding item 140. and wp 44-7/4-p4

TITLE: TEST YEAR: DATE: AUDITOR: WP NO:

BST SAMPLE 6612 TYE 12/31/94 SEPT 13, 1995 RKY/GL/RG 44-7/1

EM NO.	ACCOUNT	FAC	AMOUNT	(1)	(2)	(3)	(4)	(5)	(6)	(7)	Vendor	DESCRIPTION OF SAMPLED ITEMS
153		6612 55eq	2,603,099.02	2 x 153	×	x	×	x	?	n/a	Bellsouth Business Systems	june 94 SingleState/MultiState Sales Regulated
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154		6612 55et	1,243,607.18		×	×	?	×	?	x	Bellsouth Business Systems	July 94 Sales O/H regulated
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155	•	6612 55eq	2,116,437.38	155 155	×	x	x	X	?	n/a	Bellsouth Business Systems	July 94 SingleState/MultiState Sales Regulated
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156	i	6612 55er	987,107.45			I −7/4 X		×	?	n/a	Bellsouth Business Systems	July 94 Sales Implementation Regulated
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What types of charges constitute sales implementation?

Per Company:

The amount that is Florida regulated is \$987,107.45 not \$997,107.45. The implementation sales force is involved after an Account Executive generates a sale to follow up and make

COMPANY: TITLE: TEST YEAR: DATE: AUDITOR: WP NO:

BST SAMPLE 6612 TYE 12/31/94 SEPT 13, 1995 RKY/GL/RG 44~7/1

ITEM NO	ACCOUNT	FRC	AMOUNT	(1)	(2)	(3)	(4)	(5)	(6)	(7)	Vendor	DESCRIPTION OF SAMPLED ITEMS
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157	7	6612 55et	1,135,182.55	157 Tota dete Over over Plea	r I invo rmine rhead head se se	ice \$ that I regu s fron	\$4,85 lated n Bell ponse	2,322 59,514 and South	240. H 1.32 v and W n Busi	low d vas al Vhat a iness	Bellsouth Business Systems lid they located to are the Systems.	August 94 Ssales O/H regulated
156	8	6612 55eq	2,395,892.61	Total dete Ove over Plea	3 I invo rmine rhead head se se	ice \$ e that i regu s fron	31,52 2,395 Jated n Bell pons	2,322 5,892 and South	61 wa and V 1 Bus	low d is allo Vhat a iness	BBS lid they ocated to are the Systems.	August 94 SingleState/MultiState Sales Regulated
159	9	6612 55er	1, 009 ,4 38 1 3	159 Tota that Wha	l invo 1,009 it typi	9,438 es of	\$31, is Flo	rida r jes co	egula nstitu	. How ted? te sal	BBS v did they determine les implementation?	August 94 Sales Implementation Regulated
16	0	6612 55et	1,192,284.36	160 Tota) Il invo						BBs lid they located to	Sept 94 Sales Overheads Regulated



COMPANY: TITLE: TEST YEAR: DATE: AUDITOR: WP NO.	BST SAMPLE 6612 TYE 12/31/94 SEPT 13, 1995 RKY/GL/RG 44-7/1					
ITEM NO ACCOL	INT FRC AMO	DUNT (1) (2	2) (3) (4) (5)	(6) (7)	Vendor	DESCRIPTION OF SAMPLED ITEMS
		overhea	ead regulated and ads from BellSout sponse to item 140	h Business S	Systems.	
161	6612 55eq	determ Overhe overhe	x x x nvoice \$31,257,907 nine that 1,940,264 and regulated and ads from BelfSout sponse to item 142	7.46. How di .42 was allo and What a h Business	cated to re the Systems.	Sept 94 SingleState/MultiState Sales Regulated
162	6612 55er	that 90 What ty	nvoice is \$31,257,9 02,676,55is Florida	07.46. How regulated? onstitute sale	BBS did they determine es implementation?	Sept 94 Sales Implementation Reg
163	6612 55et	918,862.78 x x Refer to	x x x o 140 and wp 44		BBs	Oct 94 Sales OH Regulated
164	6612 55eq	2,079,917 43 x x Refer to	x x x o item 142 and wp	? x 544-7/4p6	BBS	October 1994 Single state multi state sales regulated
165	6612 55er	924,448.32 x x Refer to	x x x o item 156 and wp	? x 544-7/4p6	BBS	October 1994 Sales implementation regulated
166	6612 55eq	2,377,604.84 x x Refer to	x x x o itme 44-7/4p6 a		88S 2	November 1994 Single state multi state sales regulated

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COMPANY: TITLE: TEST YEAR: DATE	BST SAMPLE 6612 TYE 12/ 31/94 SEPT 13, 1995
AUDITOR:	RKY/GL/RG
WP NO:	44 7/1

ITEM NO	ACCOUNT	FRC	AMOUNT	(1)	(2)	(3)	(4)	(5)	(6)	(7)	Vendor	DESCRIPTION OF SAMPLED ITEMS
167	· · · · · · · · · · · · · · · · · · ·	6612 55er	1,047,373	16; Tota knot to F	il invo w tha lorida	t \$1,0 L	47,37		s dire	ctly e	BBS did they dillocated	November 1994 Sales implementation regulated
168	1	6612 55eh	(5,674,0)00)	BCI The	in Ja samı	nuary ple die	's bus	siness includ	s. de the	accrual for accrual so canno uest.	t deterMine.
169	•	6612 55eq	(1,053,3	Revesting \$32 prings servesting \$35 prings s	mate ,179, narily /ices uld b new	replace 128,44 the re and a e ente stance	ces th O. Iten sult d dverti ered in	ie stai n 141 of unu sing. nto De corua	nding abov sually The cem	accr e. The hear new ber 19	crual for BBS billin ual currently on the nis increase of \$3,0 vy spending for pre- spending accrual of 194 business. art of our sample.	e books which is 000,000 is ofessional

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FPSC Staff Audit 1994 Surveillance Report Request No. 55 August 23, 1995 Page 1 of 1

REQUEST: Sample Items from Accounts 6612 and 6613.

Items from the attached list are being provided.

Item No. 140 and No. 141 are the same amounts; one is recording the actual bill from IBS for January activity. The other (No. 141) is an accrual for the same amount. Because billing is one month in arrears, there was no billing (or expense) recorded in January. Therefore, in February, BST recorded the bill received from BBS once as payment of the actual bill, and the same amount was booked as an accrual so that we would have 12 months' worth of activity on BST's books in 1994. Rather than make an accrual each month and reverse it for actual activity, the "standing accrual" booked in February stayed on the books until December, when it was trued up to the expected billing for December.

The explanation above also applies to Item No. 142 and No. 143. No. 142 is actuals and No. 143 is the accrual, both booked in February.

In December, 1994, BST booked an accrual true-up for \$3,000,000 additional billing expected from BBS in January, 1995, related to December activity. Although the total true-up was additional expense of \$3 million, Item No. 169 (regulated, state direct sales expense, Account 6612) reflects a credit of \$1,150,103.57. For this particular category of expense, the expected billing from BBS for December activity was less than the "standing accrual" (See Item No. 141 for the detail of the "standing accrual".)



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		BBS - 1994	
		ACTUAL	ACCRUAL
	January	\$24,245,506.91	Reversed Accrual \$24,291,126.32
	February	\$32,179,128.40	\$32,179,128.40
	March	\$30,778,575.85	
	April	\$34,692,141.41	
	May	\$33,166,009.53	
	June	\$33,721,156.44	-
. 1	July	\$34,982,160.90	
.3	August	\$36,574,465.95	
	Septemb er	\$32,436,148.17	
	October	\$32,814,866.27	
	November	\$30,122,972.19	
	December	\$32,610,762.53	Reversed Accrual \$32,179,128.40
			New Accrual

New Accrual \$35,179,128.40





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FPSC Staff Audit 1994 Surveillance Report Request No. 84 September 20, 1995 Page 1 of 7

REQUEST: RE: Account 6612. Provide answers to the attached questions re: items 139, 140, 142, 144, 145, 146, 147, 148, 149, 150, 151, 152, 153, 154, 155, 156, 157, 158, 159, 160, 161, 162, 163, 164, 165, 166, 167.

REQUEST: Item 139. Total invoice \$24,245,506.61. How did you determine that \$23,971,544.75 went to regulated all other, and then how did you determine that \$5,413,897 went to Florida?

RESPONSE: Item 139. Regulated - All Other was \$19,558,414, not \$23,971,544.75. BBS billing to BST is on a fully-distributed cost (FDC) basis. For sales services rendered prior to 1994, BBS billed BST for regulated sales in four areas: Reg-National Accounts, Reg-ASR Staff, Reg-ASR Commissions and Reg-All Other. These four line items included both direct cost and overhead cost, as the need to segregate cost between direct and overhead to facilitate comparison of Customer Operations Units (COUs) in downstream BST systems did not exist prior to 1994. The amounts on the sales bill Reg-All Other line were derived by aggregating costs in Sales Vice President (SVP) cost pools and using customer productive hours of the sales force from that SVP to allocate costs to affiliates, states and between regulated and non-regulated operations. Customer productive hours were derived from a statistically valid sampling/interviewing process.

REQUEST: Item 140. Total invoice \$32,179,128.40. How did they determine that \$4,923,388.56 was allocated to Overhead regulated, and what are the overheads from BellSouth Business Systems?

RESPONSE: Item 140. BBS billing to BST is on a fully-distributed cost (FDC) basis. Costs are aggregated in cost pools at BBS and BBS employee JFCs of employees within that cost pool are used to allocate costs to various functions (i.e., Part 32 accounts) billed to BST. For Sales functions, customer productive hours of the sales force derived from a statistically valid sampling/interviewing process are used to further allocate sales costs to affiliates. All direct Sales costs are allocated to entities and specific states and split between regulated and non-regulated by customer productive hours. Sales-Overheads are allocated to entities by customer productive hours and billed at the HQ level. The customer productive hours are not used to split overheads between regulated and non-regulated. Instead, Sales Overheads are split between regulated and non-regulated based on the Complex Business prior month's percentage of regulated/non-regulated total costs for Sales (Account 6612) in BST's CSS/PPS.

The following items are considered indirect overheads and may be included on the various Part 32 overhead lines:

Costs Incurred by Line Organizations:

Rent
Utilities
Official Communications
Other Occupancy Costs
Depreciation/Repair of Furniture/Equipment other than computers
Printing, Postage, Supplies, Courier Services
Legal
General Management Training/Education

FPSC Staff Audit 1994 Surveillance Report Request No. 84 September 20, 1995 Page 2 of 7

Loading for Costs from Other Organizations:
BST, BBS, BellSouth Corporation corporate services
Insurance (other than employee benefits)
Ad Valorem, Franchise, Business Taxes
Return on Investment (ROI)
Auditing
Voucher/Payroll processing
Accounting/Finance/Treasury functions
Human Resources/Planning/Procurement functions
Executive functions

REQUEST: Item.142. Total invoice \$32,179,128.40. How did they determine that \$3,234,925.68 was allocated to Florida for Single State/Multi State Sales Regulated from BellSouth Business Systems?

RESPONSE: Item 142. The Single-state/Multi-state sales force serve customers who have a presence in one or a few of the BellSouth nine states, but do not have a presence in all nine states or a national presence.

As stated above BBS billing to BST is on a FDC basis. Costs are aggregated in cost pools at BBS and BBS employee JFCs are used to allocate costs to various functions (i.e., Part 32 accounts) billed to BST. The Single-state/Multi-state Sales - Regulated line of the bill contains only direct costs associated with sales of regulated products and services originated by a salesperson in the Single-State/Multi-State sales organization or "channel". Overhead costs billed to BST that are associated with Sales are included in the Sales-Overheads-Regulated and Sales Overheads-Nonregulated lines of the bill. Direct costs include salaries and wages, benefits, travel, advertising, externally acquired professional services, third-party sales commissions, and all expenses associated with maintenance, operations, or depreciation of data processing equipment. Costs are allocated to BST based on customer productive hours of the sales force reported in the statistically valid sampling/interviewing process. The customer productive hours determine which state should be billed, as well as if the costs are regulated or non-regulated. Direct Sales costs are allocated to specific states and split between regulated and non-regulated while Sales-Overheads are billed at the HQ level.

REQUEST. Item 144. Total invoice \$30,778,575.85. How did they determine that \$4,190,857.88 was allocated to Overhead regulated, and what are the overheads from BellSouth Business Systems?

RESPONSE: Item 144. Please refer to above response regarding Item 140.

FPSC Staff Audit 1994 Surveillance Report Request No. 84 September 20, 1995 Page 3 of 7

REQUEST: Item 146. Total invoice \$30,778,575.85. How did they determine that \$2,282,101.13 was allocated to Florida for Single State/Multi State Sales Regulated from BellSouth Business Systems? What are Single State/Multi State Sales? Explain.

RESPONSE: Item 145. Please refer to above response regarding Item 142.

REQUEST: Item 146. Total invoice \$34,692,081.41. How did they determine that \$4,371,508.54 was allocated to Overhead regulated, and what are the overheads from BellSouth Business Systems?

RESPONSE: Item 146. Please refer to above response regarding Item 140.

REQUEST: Item/147. Total invoice \$34,692,081.41. How did they determine that \$2,611,440.14 was allocated to Florida for Single State/Multi State Sales? Explain.

RESPONSE: Item 147. Please refer to above response regarding Item 142.

REQUEST: Item 148/Total invoice \$33,165,785.08. How did they determine that \$4,677,525.99 was allocated to Overhead regulated, and what are the overheads from BellSouth Business Systems?

RESPONSE: Item 148. Please refer to above response regarding Item 140.

REQUEST: Item 149. Total invoice \$33,165,785.08. How did they determine that \$2,697,474.54 was allocated to Florida for Single State/Multi State Sales Regulated from BellSouth Business Systems? What are the Single State/Multi State Sales? Explain.

RESPONSE: Item 149. Please refer to above response regarding Item 142.

REQUEST: Item 150. Total invoice \$33,720,904.44. How did they determine that \$6,349,906.52 was allocated to Overhead regulated, and what are the overheads from BellSouth Business Systems? What are Single State/Multi State Sales? Explain.

RESPONSE: Item 150. Please refer to above response regarding Item 140.

FPSC Staff Audit 1994 Surveillance Report Request No. 84 September 20, 1995 Page 4 of 7

REQUEST: Item 1/21. Total invoice \$33,720,904.44. How did they determine that \$2,516,990.12 was allocated to Florida Single State/Multi State Sales Regulated from BellSouth Business Systems? What are Single State/Multi State Sales? Explain.

RESPONSE: Item 151. Please refer to above response regarding Item 142.

REQUEST: Item \$2. Total invoice \$33,373,353.36. How did they determine that \$4,726,549.43 was allocated to Overhead regulated, and what are the overheads from BellSouth Business Systems?

RESPONSE: Item 152. Please refer to above response regarding Item 140.

CREQUEST: Item 153/ Total invoice \$33,373,353.36. How did they determine that \$2,603,099.02 was allocated to Florida Single State/Multi State Sales Regulated from BellSouth Business Systems? What are Single State/Multi State Sales? Explain.

RESPONSE: Item 153. The amount allocated to Florida Single State/Multi State Sales Regulated was \$2,703,099.02 not \$2,603,099.02. Please refer to above response regarding Item 142.

REQUEST: Item 154. Total invoice \$33,068,362.40. How did they determine that \$5,368,936 was allocated to Overhead regulated, and what are the overheads from BellSouth Business Systems?

RESPONSE: Item 154. Please refer to above response regarding Item 140.

REQUEST: Item 155. Total invoice \$33,068,362.40. How did they determine that \$2,116,273.60 was allocated to Florida Single State/Multi State Sales Regulated from BellSouth Business Systems? What are Single State/Multi State Sales?

RESPONSE: Item 155. Please refer to above response regarding Item 142.

REQUEST: Item 156. Total invoice is \$33,068,362.40. How did they determine that \$977,107.45 is Florida regulated? What types of charges constitute sales implementation?

RESPONSE: Item 156. The amount that is Florida regulated is \$987,107.45, not \$997,107.45. The implementation sales force is involved after an Account Executive generates a sale to follow-up and make sure that the service is delivered to the specification of and on the schedule of the customer. The

FPSC Staff Audit 1994 Surveillance Report Request No. 84 September 20, 1995 Page 5 of 7

implementation sales force works with customers to coordinate delivery of the purchased product or service. The implementation staff is only necessary for some of the more complex service offerings and is not involved in the sale of all services.

As stated above, BBS billing to BST is on a FDC basis. Costs are aggregated in cost pools at BBS and BBS employee IFCs are used to allocated costs to various function (i.e., Part 32 accounts) billed to BST. The Sales Implementation-Regulated line of the BBS bill to BST contains direct costs associated with sales of regulated products and services originated by a salesperson in the Implementation sales organization or "channel". Overhead costs billed to BST associated with Sales are included in the Sales-Overheads-Regulated and Sales-Overheads-Nonregulated lines of the bill. Direct costs include salaries and wages, benefits, travel, advertising, externally acquired professional services, third-party sales commissions, and expenses associated with maintenance, operations and depreciation of data processing equipment. Costs are allocated to BST based on customer productive hours of the sales force derived from a statistically valid sampling/interviewing process. The customer productive hours determine which state should be billed, as well as if the costs are regulated or non-regulated. Direct Sales costs are allocated to specific states and split between regulated and non-regulated while Sales-Overheads are billed at the HQ level.

REQUEST: Item 157. Total invoice \$31,522,322.40. How did they determine that \$4,859,514.32 was allocated to Overhead regulated, and what are the overheads from BellSouth Business Systems?

RESPONSE: Item 157. Please refer to above response regarding Item 140.

REQUEST: Item 158. Total invoice \$31,522,322.40. How did they determine that \$2,395,892.61 was allocated to Florida Single State/Multi State Sales Regulated from BellSouth Business Systems?

RESPONSE: Item 158. Please refer to above response regarding Item 142.

REQUEST: Item 159, Total invoice is \$31,522,322.40. How did they determine that \$1,009,438 is Florida regulated? What types of charges constitute sales implementation?

RESPONSE: Item 159. Please refer to above response regarding Item 156.

REQUEST: Item 160/ Total invoice \$31,257,907.46. How did they determine that \$5,103,957.01 was allocated to Overhead regulated, and what are the overheads from BellSouth Business Systems?

RESPONSE: Item 160. Please refer to above response regarding Item 140.

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FPSC Staff Audit 1994 Surveillance Report Request No. 84 September 20, 1995 Page 6 of 7

REQUEST: Item 161. Total invoice \$31,257,907.46. How did they determine that \$1,940,264.42 was allocated to Florida Single State/Multi State Sales Regulated from BellSouth Business Systems?

RESPONSE: Item 16/1. Please refer to above response regarding Item 142.

REQUEST: Item 162. Total invoice is \$31,257,907.46. How did they determine that \$902,675.55 is Florida regulated? What types of charges constitute sales implementation?

RESPONSE: Item\162. Please refer to above response regarding Item 156.

REQUEST: Item 163. Total invoice \$29,952,926.27. How did they determine that \$3,933,487.93 was allocated to overhead regulated, and what are the overheads from BellSouth Business Systems?

RESPONSE: Item, 163. Please refer to above response regarding Item 140.

REQUEST: Item 164. Total invoice \$29,952,926.27. How did they determine that \$2,079,917.43 was allocated to Single State/Multi State Sales Regulated from the state of Florida?

RESPONSE: Item 164. Please refer to above response regarding Item 142.

REQUEST: Item,165/ Total invoice \$29,952,926.27. How did they know that \$924,448.32 is directly allocated to Florida?/

RESPONSE: Item 165. Please refer to above response regarding Item 156.

REQUEST: Item 166. Total invoice \$31,952,176.45. How did they know that \$2,377,604.84 is directly allocated to Florida?

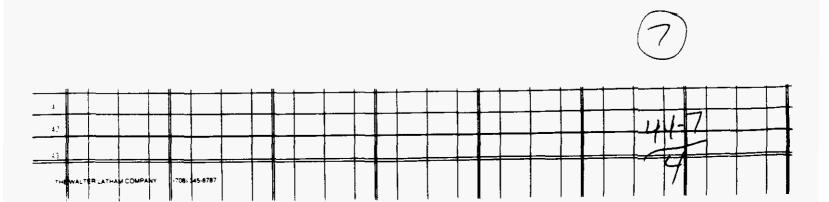
RESPONSE: Item 166. Please refer to above response regarding Item 142.

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FPSC Staff Audit 1994 Surveillance Report Request No. 84 September 20, 1995 Page 7 of 7

REQUEST: Item 167. Total invoice \$31,952,176.45. How did they know that \$1,047,373.28 is directly allocated to Florida?

RESPONSE: Item 167. Please refer to above response regarding Item 156.



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STATILETH BELL SAMPLE SELECTION, 1994 DETAIL+ ACCT 6613-0000 ALL TIEMS GT \$180.000 REPORT SECTION 1 OF 2 (PROGRAM PVCOT EOP-AFAD) | SERTAL # | REC ID| SOR| |GEO-CODE| |RSPORG| |RSPCHG| |AUTHORZA| AUTH #2 |PK-CTL-D| | REF # |O P T T| JOURNAL ACCOUNT #1 <---- 100 CHARACTERS ---- SOURCE DATA TRYR CODE HTPN TUCKER WAYNE LUCK! ^P^A VOIP M Y MD000 C0100000 C0102000 VOICEO 007 0163638 0 0 66130000 94011155676 YOLP TUCKER MAYNE LUCKI VOICED 007 0163638 ^P4^T 0 0 66130000 99 VOIP M Y M0000 C0100000 C0102000 94011155677 VOIP **^P4**6 TUCKER WAYNE LUCKIE 94011155678 VOLP VOLP M Y M0000 C0100000 C0102000 V01C00 007 0163638 0 0 66130000 99 TUCKER WAYNE LUCKIE ^P^\ VOIP M Y M0000 66130000 99 94021162128 VOIP C0102000 C0102000 BPHACRE VOICED 008 0217127 0 0 TUCKER WAYNE LUCK 99 ^P^Aî 9403 136994 VOLP VOIP N Y M0000 C0102000 C0102000 **BPCSUMR** VOICEO 001 0324825 0 0 66130000 TUCKER WAYNE LUCK *P*Aŭ VO1CDO 008 0356809 0 0 66130000 99 94031141230 - VOIP VOIP N Y M0000 W0301000 W0301000 BPSMBUS TUCKER HAYNE LUCK 66130000 99 *P*A\$ 9404 932452 YO1P **VOIP N Y MOOOO** M0301000 M0301000 **EPSHENS VOICED 007 0493347** 0 0 TUCKER MAYNE LUCKIO 66130000 99 ^P4* 9404 933841 VOIP VOICED 007 0497469 S WIP M Y N0000 C0102000 C0102000 0 0 BPCSUMR TUCKER WAYNE LUC 99 1P1C1T 66130000 5 VOICEO 007 0497469 9404 933842 VOIP VO1P N Y M0000 C0102000 C0102000 BPCSUMR 00 TUCKER WAYNE LUCK 99 1P1AÚ 66130000 S 94051145265 ¥01P WOLP M Y M0000 C0102000 C0102000 BPCSUNR VOICEO 008 0531681 0 0 66130000 BBS SJCPARPF 01 ATH 003 AFFBL. 94051360999 ATH ATSD 3 A A0308000 X0000F01 BPC/FLX 0 0 TUCKER HAYNE LUCK 99 ^P^Aî VOICDO 009 0720684 0 0 66130000 94071140231 VOIP M Y M0000 M0301000 M0301000 **BPSMBUS** WOLP TUCKER HAYNE LUCK 99 ^P^A\$ S 66130000 M0301000 M0301000 VOICEO 001 0988943 0 0 49409 125951 VOIP YOIP M Y M0000 **BPSMBUS** TUCKER MAYME LUCK 66130000 99 ^P4^T 9409 125952 VOIP VOICDO 001 0988943 0 0 YOIP M Y M0000 W0301000 W0301000 BPSMBUS 99 ^P49 TUCKER HAYNE LUCKE S 14 9409 126015 YOLP YO IP M Y M0000 C0102000 C0102000 BPCSUMR V01CBO 001 0989269 66130000 TUCKER MAYNE LUCK 9409 126016 VOIP VO1P M Y M0000 C0102000 C0102000 BPCSUMR V01000 001 0989269 0 0 66130000 99 ^P^C< S TUCKER HAVNE LUCKIE 66130000 99 ^P+ W0302100 W0302000 **RPSPENS** V01CDO 007 1159294 94111425817 VOIP Y01P N Y M0000 TUCKER WAYNE LUCK 66130000 99 ^P^C% V01CDO 007 1159294 0 0 94111425820 VOIP VOIP M Y M0000 M0302100 M0302000 TUCKER HAYNE LUCKIE 66130000 99 ^ዋኑ 9412 469725 YOIP **WOLP M Y MODOO** C0102000 C0102000 V01CDO 001 1262868 0 0 TUCKER HAYNE LUCK 66130000 99 ^p^{*}Aî W01000 001 1262868 9412 469727 VOIP V01P M Y M0000 C0102000 C0102000 BPHONEA 0 0 TUCKER WAYNE LUC 99 ^P^C^\ VOICDO 001 1262868 0 0 66130000 . 9412 469730 VOIP VOIP M Y MOODO C0102000 C0102000 BPCSUMR TUCKER WAYNE LI V010DD 001 1262868 0 0 66130000 99 ^P BPCSUMR 9412 469733 VOIP VOIP M Y MOODO C0102000 C0102000

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ATHA 3 A 30000 AG303000 XQQ99000 BPCHPLX

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94121652276 ATH

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TUCKER MAYNE LUCKIE.

SOMMERN BELL SAMPLE SILECTION, 1994 DETAIL+ ACCT 6613-0000 ALL ITEMS GT \$180,000 MEMORY SECTION 2 OF 2 (PROGRAM PVC01 EDP-AFAD) SERIAL # PRODID BIL PR MAT-CODE SOCIAL # ORG TY SOR	REQ NUMB; FUNC JOB IN EXP FUNC DX TYPE	AMOUNT EXP OCCURS 01 TYPE	AMDUNT EXP OCCURS 02 TYPE	ANDUNT EXP OCCURS 03 TYPE	ANDUNT GENERAL OCCURS 04 LEBGER ANDUNT
	0380 <u>1 316 M</u>	232, 422, 39 n° T?	.00 119	, 00	.00232,422.39 114
94011155676	0380 I 318 M	227 .256 .00 n° I?	.00 T19	.00	00 227,256.00 (15
94011155677		860,084.46 m T?	00 T19	.00	00 860,084.46 [[6
94011155678		369.877.00 CO7 1	.18 CQ8 2	.05	.25369,877.00 117
94021162128		389.917.00 CQ7 1	2.36 CQ8 2	. 92	2.36389,917.00 \18
9443 136994		287,480.00 CQ7 1	2.07 CQ8 2	.80	2.07 287,480.00 10
90031141230		326.700.00 CO7 L	.01 CQ8 2	. 00	01 326,700 00 120
984 932452		194,619.87 CQ7 L	.01 (0)8 2	.00	01 194.619.87 12.1
904 933841	0380 1 316 M	213,335.00 007 1	.01 CQ8 2	.00	01213,335.00 12.2.
904 933842			.03 CQ6 2	.01	02 320,790,00 12.3
90/5114/526/5	0360 I 319 N	320,790.00 CQ7 1 219,790.50 CQ7 1	.13 CQ8 2	.04	.09 <u>219,090.50 24</u>
94651360999	03201 474 N		3.95 CQ8 2	1.37	1.87 213,580.00 125
94071140231	0320 1 319 M		1.77 CHF 4	1.00	6.58 181,674.00 (3%
9009 125951	0320 1 318 M		1.77 CHF 4	1.00	6.58 623,520.00 [27]
9409 125952	0320 J 319 H	623,520.00 CHE 2	1.77 CHF 4	1.00	6.58 190,304.00 28
9409 126015	0380 1 318 M		1.77 CHF 4	1.00	6.58 690.459.80 139
9409 126016	0380 1 319 M	690,459.80 CHE 2	8.56 008 2	2.27	00 190,417.50 120
94111425817	0360 1 319 M	190,417.50 CQ7 1	8.56 CQ8 2	2.27	00 858.717.50 13 1
94111425820	0321 1 319 M	858,717.50 CQ7 1	.22 008 2	.07	20 318,347,39 13.2.
9412 469725	0380 1 316 M	318,347.39 CQ7 1	.22 008 2	.07	20 438,055.00 \33
9412 469727	, 0380 1 319 M	438,055.00 (2)/ 1	.22 008 2	07	20 244,394.48 134
9412 469730	0350 1 319 M	244,394.48 C07 1		.07	20 280 272 50 135
9412 469733	0361 I 319 M	280,272 50 007 1	.22 CQ8 2 .06 CQ8 2	.00	00 212,835.00 136
94121063501	0361 1 319 8	212,835.00 (07 1		.03	08 339,261.80 / 27
94121652276	0320 I HCI M	339,261.80 CQ7 1	.09 CQ8 2 PAGE 1	, 40	
ASSESSED AND ASSESSED AND ASSESSED ASSESSED AND ASSESSEDA		6979	2/95		21)
		907.2			20

44-8 P1

COMPANY: TITLE TEST YEAR DATE: AUDITOR:

WP NO:

BST SAMPLE 6613 TYE 12/31/94 SEPT 13, 1995 BKY W10/18/95

ITEM NO.	ACCOUNT	FRC	AMOUNT	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	Vendor
124		6613 ??		219,090.50 x	X		×	×	×	n/a		BellSouth Business Systems

- 1. Explain the type of expenses incurred at BBS for the month of April. Provide examples of Product Plans and/or Products delivered.
- 2. How did you determine the amount allocated to Florida? Allocated to Headquarters? and the other 8 states? Provide documentation.
- 3. Could not locate an FC on invoice.

 CAnnot determine what cost pool and on what basis allocated to reg and nonreg? Provide information.

 See workpaper 44-8/1-2 for company's response to the questions above

137 6613 ??

339,261.80 x x x x x x

BellSouth Business Systems

Item 137

- 1. Explain the type of expenses incurred at BBS for the month of April. Provide examples of Product Plans and/or Products delivered.
- 2. How did you determine the amount allocated to Florida? Allocated to Headquarters? and the other 8 states? Provide documentation.
- 3. Could not locate an FC on invoice. CAnnot determine what cost pool and on what basis allocated to reg and nonreg? Provide information.
- 4. It appears that this is allocated to the states differently than item 124. Why allocated differently? See workpaper 44-8/1-2 for company's response to the questions above

DESCRIPTION OF SAMPLED ITEMS

Billed to BST, Brimingham
For services rendered for month of
April 94.
Total Invoice is \$3,165,785.08.
The amount is separated into eight expe
Then allocated to Headquarters and the
The amount allocated to FI is.069206.
The line item says Product Adv. Regulat

Billed to BST. Brimingham
For services rendered for month of
November 94.
Total invoices are \$31, 952,176.45
\$1,612,024.60 to Headquarers
Line item Adv OH Reg.
of that .2188 went to ft.
Second invoice is \$548,876.10; '~88,86.2188 to Ft.
Third invoice is (5.900.39); Line item Ad
\$27,339,25...2188 went to Ft.

BST

TITLE: TEST YEAR: DATE: AUDITOR: WP NO:

SAMPLE 6613 TYE 12/31/94 SEPT 13, 1995 RKY

ITEM NO.	ACCOUNT	FRC	AMOUNT		(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	Vendor	DESCRIPTION OF SAMPLED ITEMS
13.	8	6613 ???		(468,999.69	1. Wh receiv 2. Co CAnn basis inform 3. It a than in	ring or ould no ot deto alloca nation. uppear tem 1	rs that 24. W	te an F what reg an this is	C on i cost poid noni	t. nvoice. nool and reg? Pr ted to t differe	d on w rovide he Sta ntly?	tes diffe		Billed to BST, Brimingham For services rendered for month of November 94. total inovice of \$31,952,176.45 The credit is to hdq line item Media Adv. Inforum Common for (2,143,508.65) at allocated to the stated on hdq prorate facto
129	•	6613 0380		690,459.80	x Item 1 The ai add u Per Co	x 29 mount p to \$ ompai	x t in the	samp 5. Exp sponse	k is \$6 plain a e:	x 890,459 nd doc	n/a 9.60. i ument		Tucker Wayne/Lucki- and Co.	Aug 94 TV Advertising
128	3	6613 0380			differe	nce is					k Nonf	Reg and	Tucker Wayne/Lucki- and Co.	Aug 94 Radio
126	3	6613 0320		181,674.00	×	×	x	x	x	×	n/a	yes	Tucker Wayne/Lucki- and Co.	Apr/may 94 Radio Adv

TEST YEAR: DATE: AUDITOR:

WP NO:

BST

SAMPLE 6613 TYE 12/31/94 SEPT 13, 1995

RKY

ITEM NO.	ACCOUNT	FRC	AMOUNT	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	Vendor	DESCRIPTION OF SAMPLED ITEMS
1:	?7	6613 0320	6	623,520.00 x	×	x	×	×	x	n/a	yes	Tücker Wayne/Lucki- and Co.	Apr/may 94 tv advertising
10	30	6613 0360	1	190,417.50 x	×	x	×	×	×	n/a	yes	Tucker Wayne/Lucki- and Co.	June/July 94 radio adv
10	31	6613 0360	8	858,717.50 x	×	×	×	×	×	n/a	yes	Tucker Wayne/Lucki- and Co.	June/July 94 radio adv
10	32	6613 0380	3	318,347.39 x	x	x	x	×	x	n/a	yes	Tucker Wayne/Lucki- and Co.	Aug 94 Newspaper Ads
10	33	6613 0380	4	438,055.00 x	×	×	×	×	×	n/æ	yes	Tucker Wayne/Lucki- and Co.	Aug 94 tv ads
. 10	34	6613 0380	2	244,394,48 x	×	×	×	×	x	n/a	yes	Tucker Wayne/Lucki- and Co.	Aug 94 tb ads

Item 134

The invoice sample total is 244,394.48. The documentation supplied adds to \$542,805. Please explain how we get \$244,394.48 from this documentation.

Per Company's response:

Sample item number 134 is dollars charged for placement of CPR Vertical Services Ads. The difference is due to Memorycall Reg & NonReg and RLP Plan.

TITLE
TEST YEAR:
DATE:
AUDITOR:
WP NO:

SAMPLE 6613 TYE 12/31/94 SEPT 13, 1995

BST

RKY

ITEM NO.	ACCOUNT	FRC	AMOUNT	(1)	(2)	(3)	(4)	(5)	(6	(7)	(8)	Vendor	DESCRIPTION OF SAMPLED
	35	6613 0361		280,272.50 x		×	х	×	×	×	n/a	yes	Tucker Wayne/Lucki- and Co.	Aug 94 tb ads
				7 F C T F	item 135 — The invoice sample total 280,272.50. The documentation suppled adds to \$560,545. Please explain how we get 280,272.60 from this? documentation. Per Company's response: Sample Item 135 is dollars charged for placement of RLP Plan ads. The difference is due to Memorycall reg & nonreg and for product CPR vertical services. For split see Workpaper # ML-8/1-1									
. 1	36	6613 0361		212,835.00 x	:	x	x	×	x	x	n/a	×	Tucker Wayne/Lucki- and Co.	Sept/Oct 94 tv ads
				H E r F	item 136 How did you determine that 50% of the adds attached to this invoice went to reg? and 50% nonreg? Detailed explanation and specific dollars. Provide documentation for split. For split see Wp # 44-8/1-1									
1	14	6613 0380		232,422.39 x	τ	×	×	×	×	×	n/a	yes	Tucker Wayne/Lucki	Jan 94
				[V F F	vhicl Provi Per C show	iment h the ide. Comp	ads we any's r	ere ins espon	erted a se: Th	and the Co	e magaz the date: ompany in, such	s, provide	ed invoices that	
				t (he C Gain Citize	Orland esville en, Di	lo Sen e Sun, ario las	tinel, th the Flo s Amer	ne Pali orida T ricas, E	m Be imes El Nu	ne Miam each Pos s – Union uevo Her sacola N	st, the i, Key W ald,	/est	

TITLE TEST YEAR: BST SAMPLE 6613 TYE 12/31/94 SEPT 13, 1995 RKY

DATE: AUDITOR: WP NO:

M NO.	ACCOUNT	FRC	AMOUNT		(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	Vendor	DESCRIPTION OF SAMPLED ITEMS
11	5	6613 0380			Item Docu and r	menta numbe he da	er of sp tes, Pr	otsin i ovide.	which t	he add	adio st d were	inserted		Jan 94 radio ads
					ads v	vere p	any pro daced. ons we	Staff r	eviewe	es that d the i	t show invoice	where ti s and	ne	
110	6	6613 .0380		860,084.46		X	x	x	x	×	n/a	yes	Tucker Wayne/Lucki- and Co.	jan 94 tv ads
					dates The (statio	imenta s and s Compa ons the	numbe any pro	r of sp ovided vere pl	ots. P invoic laced i	rovide es thai	tshow	which	se invoices and	
11:	9	6613 0360		287,480.00	x	x	x	x	×	x	n/a	yes	Tucker Wayne/Lucki- and Co.	mar 94 tv ads
					dates The C statio	menta and compa ons the	numbe any pro	ir of sp ovided vere pl	oots, P invoic laced i	rovide es thai	t show	which	se involces and	
120	0 .	6613 0360		326,700.00	x	x	×	x	×	x	n/a	yes	Tucker Wayne/Lucki- and Ço.	Apr 94 tv ads
					dates The C	menta and s Compa	numbe any pro	r of sp ovided	ots. P	rovide Is that		where th	e ads were	

fs de

COMPANY: TITLE TEST YEAR: DATE: AUDITOR: WP NO: BST

SAMPLE 6613 TYE 12/31/94 SEPT 13, 1995 RKY

ITEM NO.	ACCOUNT	FRC	AMOUNT	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	Vendor	DESCRIPTION OF SAMPLED ITEMS
1	17	6613 0390	369,877.0	iter Do dat The	x m 117 cument tes and e Comp iced. S	numbe any pro	r of spoulded	ots. Pr	ovide. s that	idío sta show v	vhere th	Tucker Wayne/Lucki- and Co. ne ads were	Feb 94 Radio ads
1	18	6613 0380	389,917.0	Iter Do dat The	x m 118 cument les and e Comp loed. St	numbe any pro	r of spo ovided	ots. Pr	ovide. s that	station show v	vhere th	Tucker Wayne/Lucki- and Co. ne ads were	Feb 94 tv ads
12	?5	6613 0320	213,580.0	90 x	x	x	×	×	×	n/a	yes	Tucker Wayne/Lucki- and Co.	June/July 94 tv ads
12	?1	6613 0380	194,619.8	Iter Doc Whi Pro The	x n 121 cument ich the : ovide. e Comp ced. Si	ads we any pro	re inse ovided	rted an	d the	nagazir dates, show v	vhere th	Tucker Wayne/Lucki and Co. ne ads were	April 94 Newspaper ads
12	23	6613 0361	320,790.0	00 x	×	×	×	x	x	n/a	уев	Tucker Wayne/Lucki and Co.	april/may94 tv ads

BST

TITLE. TEST YEAR: DATE:

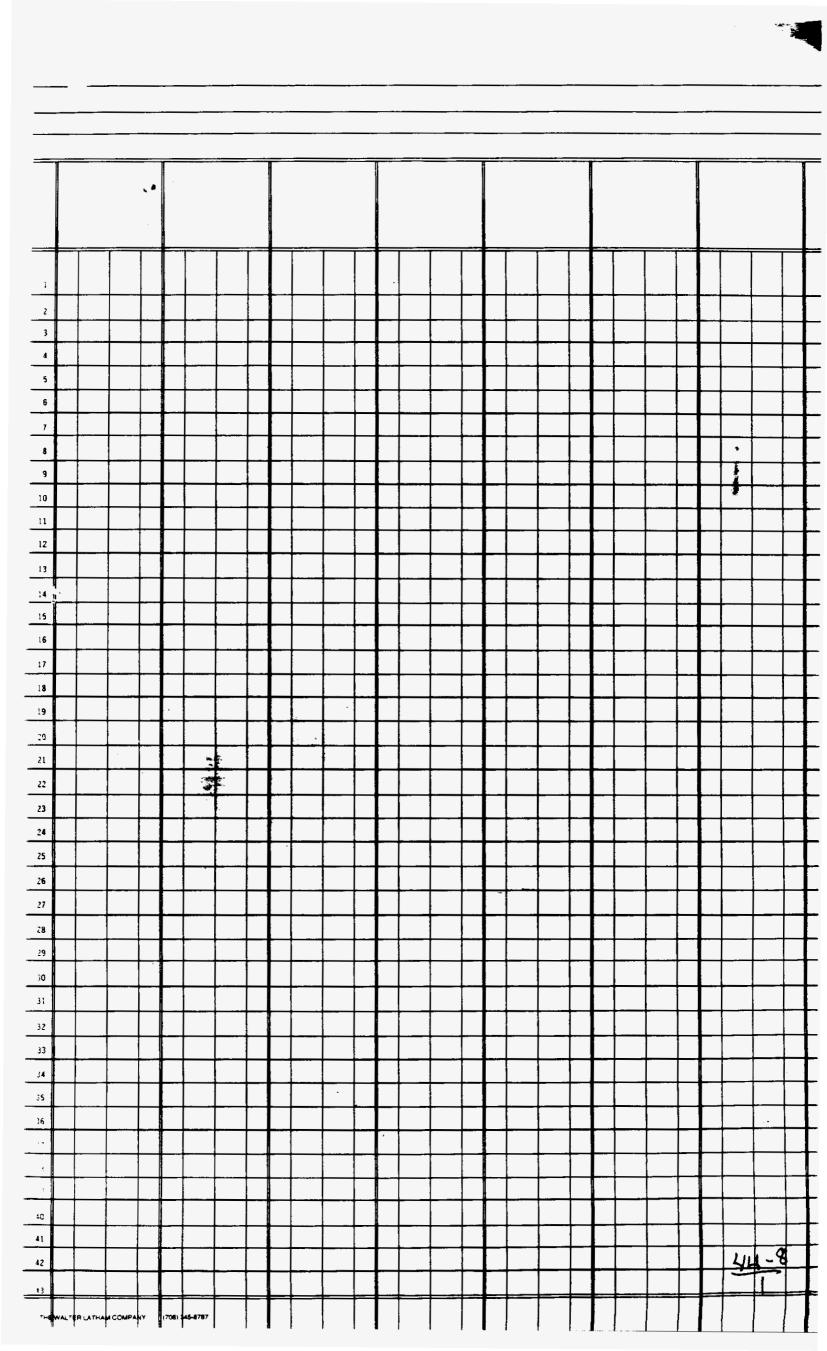
SAMPLE 6613 TYE 12/31/94 SEPT 13, 1995

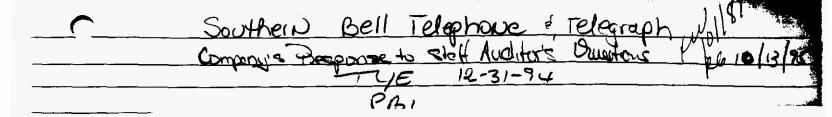
AUDITOR: WP NO:

RKY

ITEM NO.	ACCOUNT	FRC	AMOUNT	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	Vendor	DESCRIPTION OF SAMPLED ITEMS
12	2	6613 0380		213,335.00 x	×	×	×	×	×	n/a	yes	Tucker Wayne/Lucki	
				item	122							and Co.	tv ads

Documentation did not include the tv stations, dates and number of spots. Provide. The Company provided the ads that show where the ads were placed. Staff reviewed them and found no errors.





(PBC)

FPSC Staff Audit Request No. 87 Account No. 6613

Item 136

44-8 04)

Request: How did you determine that 50% of the ads attached to this invoice went to reg? and 50% nonreg? Detailed explanation and specific dollars. Provide documentation for split.

Response: 50% of ads did not go to regulated and 50% to unregulated. See below for split.

CPR-Vertical Services 46.6% Regulated
Regulated 1.7% MemoryCall Regulated
RLP-Calling Services 50.0% Regulated
98.3%

Unregulated 1.7% MemoryCall Unregulated
Total 100.0%

The total of \$212,835.00 was charged to RLP regulated.

The Residence Long Distance Plan (RLP) Positioning ad was designed to create awarenes among our customers that we offer certain high-tech products and local/long distance services. Research had indicated that our customers did not know this. Ads were designed to provide overall awareness. At the same time, plans were to develop targeted advertising to sell products to targeted groups.

Documentation for split:

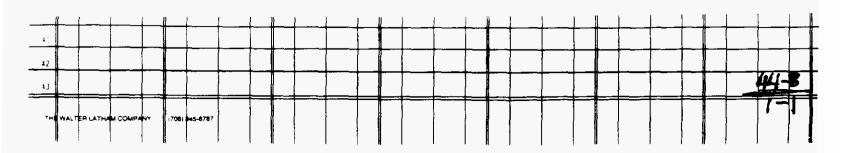
Three 30-second spots ran in rotation equally for a total of 90 seconds. Two of the spots are totally regulated for a total of 60 seconds. One spot mentions/refers to MemoryCall for three seconds of the 30-second spot. This is "common" so it is split 50% regulated (1.5 seconds) and 50% unregulated (1.5 seconds). The remaining 27 seconds are regulated.

88.5 seconds of 90 seconds is regulated (88.5/90 = 98.3%) 1.5 seconds of 90 seconds is unregulated (1.5/90 = 1.7%)

RLP Calling Services - Regulated 50.0%

CPR Vertical Services

- MemoryCall - Regulated 1.7%
- MemoryCall - Unregulated 1.7%
- Regulated 46.6%





FPSC Staff Audit 1994 Surveillance Report Request No. 82 September 18, 1995 Page 1 of 2

REQUEST: RE: Account 6613. Provide further documentation to items number 124, 137 and 138.

REQUEST: Item 124. 44-8/1 11

- (1) Explain the type of expenses incurred at BBS for the month of April. Provide examples of Product Plans and/or Products delivered.
- (2) How did you determine the amount allocated to Florida? Allocated to Headquarters? And the other 8 states? Provide documentation.
- (3) Could not locate an FC on invoice. Cannot determine what cost pool and on what basis allocated to reg and nonreg? Provide information.

RESPONSE:

- (1) As indicated on the Incoming Billing Interface Tracking System report provided as part of item 124, the \$219,090.50 was charged to project SJCPARPF. This project is defined as Product Advertising Regulated. It is for costs associated with developing and implementing promotional strategies to stimulate the purchase of products and services. This includes costs for advertising related functions, where the emphasis is on the Company's products/services, as well as the Company's primary business telecommunications. Included are promotional activities (e.g. trade shows) which are designed to stimulate the purchase of BST products.
- (2) The \$219,090.50 does not represent an allocated amount, but a direct billed amount. This is the aggregate amount of BBS product advertising within the state of Florida.



(3) Per the Incoming Billing Interface Tracking System report provided as part of item 124, the RC-C is X0000F01 and the JFC is 0320. Per CSS/PPS documentation part 9, section 19, page 9, this is in CP01 SP01 which is directly assigned to regulated or nonregulated operations.

REQUEST: Item 137. 44-8/1 PA

- (1) Explain the type of expenses incurred at BBS for the month of April. Provide examples of Product Plans and/or Products delivered.
- (2) How did you determine the amount allocated to Florida? Allocated to Headquarters? And the other 8 states? Provide documentation.
- (3) Could not locate an FC on invoice. Cannot determine what cost pool and on what basis allocated to reg and nonreg? Provide information.
- (4) It appears that this is allocated to the states differently than item 124. Why allocated differently?

RESPONSE:

(1) As indicated on the Incoming Billing Interface Tracking System report provided as part of item 137, the \$1,612,024.60 was charged to project SJCPAAORH. This project is defined as Advertising Overheads. It includes costs associated with advertising campaigns or events. Costs are captured in two

Request No. 82 September 18, 1995 Page 2 of 2

distinct cost pools: 1) vouchers for advertising campaigns/events which advertise regulated products/services, and 2) an allocated portion of other Advertising district costs.

(2) Since the amount charged benefits all nine BST operating states, but cannot be directly attributed to each state, the \$339,261.80 was billed from BBS to BST Headquarters. This amount is then allocated to the states by applying prorate 16 for account 6613. Please refer to response to requests number 63 and 67 for additional detail on prorate 16.



- 3) Per the Incoming Billing Interface Tracking System report provided as part of item 137, the RC-C is X0Q99000 and the JFC is 0320. Per CSS/PPS documentation part 9, section 19, page 10, this is in CP01 SP07 which is directly assigned to regulated or nonregulated operations.
- (4) The amount in item 124 is direct billed, whereas the amount in item 137 is allocated. Refer to response to item 137 (2) above.

REQUEST: Item 138.

- (1) What is the Media Advertising that Headquarters is receiving credit for? Document.
- (2) Could not locate an FC on invoice. Cannot determine what cost pool and on what basis allocated to reg and nonreg? Provide information
- (3) It appears that this is allocated to the states differently than item 124. Why allocated differently?

RESPONSE:

- (1) This includes costs related to the operations of the BellSouth at INFORUM executive viewing center. The center allowed various BellSouth entities to showcase products or services in one location. Costs of operating the center were allocated to all participating BellSouth entities. It was decided to discontinue operations of BellSouth at INFORUM effective 12/31/93. The estimated costs associated with the discontinuance of BellSouth at INFORUM were booked in November 1993. The December 1994 credit was a true-up. The transaction in question (\$2,143,508.65) represents a portion of this true-up. The net impact of the true-up was a credit of approximately \$270K.
- (2) Per the Incoming Billing Interface Tracking System report provided as part of item 138, the RC-C is X0Q02000 and the JFC is 0321. Per CSS/PPS documentation part 9, section 19, page 10, this is in CP02 SP07 and is allocated to regulated and nonregulated operations based on account 6613 CP01 all subpools.
 - (3) The amount in item 124 is direct billed, whereas the amount in item 138 is allocated. Refer to response to item 137 (2) above.

41 SK Verified the allocations to assess the convenies

42 response with the casiffs documentation fort a 44-8

43 Section 19 Documentation for 8 7-2

Insert in 44-8 fra: 6613

DIVISION OF COMMUNICATIONS

CHAPTER III

EXPENSES

		PAGE
3.01	DEPRECIATION	III-3
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CHAPTER III

EXPENSES

3.01 DEPRECIATION

- A. Actual test period depreciation should be used for ratemaking calculations.
 - 1. Though a year end rate base with pro forma adjustments was allowed, calculation of depreciation on a year end basis was improper, the correct approach being actual test period depreciation. Continental Telephone Company, Order No. 7667, pp. 4-5 (3/4/77).
 - 2. Depreciation has no relationship to number of stations, as was contended, for in any given test period, recording of depreciation expense as it accrues, produces a proper charge against expense for that time. Southeastern Telephone Company, Order No. 5660, p. 9 (2/27/73).
- B. Test year depreciation rates may be annualized for ratemaking purposes.
 - 1. It is the policy of the Commission to allow a company to make pro forma adjustments to depreciation expense booked so as to account for the annual effect of new depreciation rates approved during or shortly after a test period. Tampa Electric Company, Order No. 7987, p. 7 (10/4/77).
- C. On implementing reserve-sensitive rates, it may be found that a major portion of the reserve imbalance can be attributed to historic mismatches between actual activity and nonsensitive depreciation rates. Where this historic mismatch is material, as a one-time correction, the following approach is evaluated. A bottom line net reserve imbalance is calculated. This imbalance excludes reserves on investments associated with dying technologies expected to retire in the next three years and the embedded station accounts. The portion of the imbalance (measured against rates currently approved by this Commission) attributed to the historic short-fall caused by such things as growth, technological change and basic mismatches of historic rates with activity are amortized over 5 years. The portion of the imbalance attributed to life and salvage factors projected to be appropriate are amortized over the remaining life of the embedded investment. As a result, the reserve for each account or subaccount is placed at its theoretically correct position. Rates for embedded plant will be the same as for new additions since there is no longer any reserve imbalance, by account.

We are ordering two amortization schedules for use in recovering the reserve deficit. That portion of the deficit that is attributable to changes in prospective life and salvage values is to be amortized over the composite remaining life of the embedded plant, which is estimated to be 16 years. That portion of the deficit that is attributable to past incorrect estimates of life and salvage factors

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be recovered over a shorter period. Therefore, we are ordering a 5-year amortization period for this portion of the deficit. Southern Bell Telephone and Telegraph. Order No. 12290, pp. 5 and 6, (7/22/83).

- D. Depreciation rules adopted for telephone companies.
 - 1. Rule 25-4.0175 requires prior Commission approval of changes in depreciation rates and realiocation of depreciation reserves. The rule also requires that depreciation rates and reserves be maintained in accordance with the uniform system of accounts. The utility may place the proposed depreciation rates into effect on an interim basis subject to later adjustment. The rule specifies information to be submitted as part of an application to change depreciation rates. It provides that mortality and salvage data used by the company in depreciation rate design must agree with the activity booked by the utility. The rule sets forth methodologies for calculating depreciation rates. It provides for triennial review of all depreciable categories in all companies. Lastly, the rule requires utilities to file an annual status report and delineates certain information to be required in such report. Docket No. 810151-TP, Order No. 10190 (8/5/81).
- E. Rule 25-4.017 sets forth subcategories for telephone plant to be used in the design of depreciation rates.
 - 1. The accounts under Section (8)(d) ... are to be used in the design of depreciation rates. They are intended to group together items which are relatively homogeneous in their expected life and salvage characteristics. Docket No. 830371-TP, Order No. 12716 (12/1/83).
- F. The Commission encourages an efficient and economical telecommunications network.
 - 1. To foster this goal, Rule 25-4.0176 provides that the Commission may approve capital recovery schedules to correct calculated short-falls in recovery under certain conditions, where the company's plans are judged prudent. Rule 25-4.0176; North Florida Telephone Company, Order No. 10630 (2/26/82).
 - Where depreciation rates ordered for embedded plant are deemed inappropriate for application to new additions, the Commission advocates use of separate rates for these additions. General Telephone Company, Order No. 10418, p. 14 (11/23/81); Orange City Telephone Company, Order No. 10428, para. 9 (12/1/81) and Winter Park Telephone Company, Order No. 10477 (12/29/81).
 - 3. Recovery of investment in additions to be made to switching machines scheduled for retirement in the next three years. In the case of switching installations scheduled for retirement during the next three years, short-lived additions may be necessary to meet growth or other service requirements. The rate for each year's expected additions is developed by compositing the lives of each of those additions. Salvage

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is assumed to be zero with the reuse offset by cost of removal.

The purpose is to recover these added investments by the time of the next study (three years), by which time the retirement activity will have been booked and the true-up can be made. We find it appropriate, therefore, to apply the rates shown on Appendix C, which are incorporated herein, to these short-lived additions. If any additions are subsequently judged imprudent, the related recovery expenses can be disallowed in the rate case proceedings. United Telephone Company of Florida, Order No. 12857 (1/10/84).

- G. Inter-utility depreciation rate comparisons are of probative value.
 - 1. While comparisons of composite depreciation rates between Florida utilities are subject to many justifiable objections, the fact that those utilities all operate under the same climatic conditions, and are all experiencing unusual growth make such comparisons strongly indicative of a situation requiring corrective treatment. Florida Power & Light, Order No. 3926, p. 3 (11/20/65).
- H. Contributed plant is not depreciable.
 - 1. Depreciation does not provide for replacement and does not generate any funds; thus spreading cost of contributed plant over the life of the plant would be improper as spreading zero cost. Florida Power & Light, Order No. 5280, p. 14 (12/7/71).

3.02 MEMBERSHIP FEES AND DUES

- A. Social and service club dues are not proper ratemaking expenses (including dues paid to the area Chamber of Commerce).
 - 1. Expenditures for memberships in social and service clubs are disallowable expenses according to long established policy. General Telephone Company, Order No. 7669, p. 10 (3/7/77).
 - 2. While participation in the Chamber of Commerce by the utility may serve a worthwhile purpose, we do not think the related costs should be borne by the ratepayers. The expense is, therefore, disallowed for ratemaking purposes. Gulf Power Company, Order No. 9628, p. 12 (11/10/80); Tampa Electric Company, Order No. 9599, p. 9 (10/17/80).
 - 3. Amounts associated with membership fees and dues contending that these expenses are a legitimate cost of business, a benefit to consumers and are an expense properly incurred. We are not persuaded by these arguments and have seen no evidence to support a conclusion that these expenses have benefitted the ratepayers and, therefore, we would exclude them from the expenses in this case. Southern Bell, Order No.

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10449, p. 20 (12/15/81).

- B. Trade, technical and professional membership fees are allowable ratemaking expenses if such expenditures are demonstrated by the utility to be beneficial to the general body of ratepayers.
 - 1. Trade, technical and professional membership fees and dues are expenses which have consistently been disallowed, as have trustee fees and Securities and Exchange Commission filing fees. <u>United Telephone Company</u>, Order No. 7109, p. 6 (2/13/76).
 - 2. The burden rests upon the company to prove the legitimacy of such expenditures as well as the benefits derived therefrom for ratepayers. Florida Power & Light, Order No. 6591, p. 14 (4/1/75).
 - 3. Trade, technical and professional membership fees are allowable expenses if legitimacy of such expenditures are demonstrated by the company. Gulf Power Company, Order No. 9628, p. 12 (11/10/80); Tampa Electric Company, Order No. 9599 (10/17/80).
 - 4. Dues that pertain to advertising should be removed from the projected test year expenses.

Another 41.3% of AGA dues should be eliminated since these dues relate to advertising that is not "informational or educational" in nature. Permissible advertising usually accepted in base rates often relate to safety (such as gas leak emergencies). In this case, however the Company has failed to demonstrate that any of the AGA advertising could be considered informational or educational and the advertisements in the record before us simply do not meet our criteria for acceptance as a base rate recoverable expense. Central Florida Gas Co. and Plant City Natural Gas Co., Docket No. 891179-GU, Order No. 23166, p. 9 (7/10/90).

C. The Commission disallowed American Gas Association dues related to lobbying expense and product and appliance advertising.

We find that the projected test year expenses should be reduced by \$49,257 to remove the portions of American Gas Association dues associated with lobbying expense and product/appliance advertising. Peoples Gas System, Order No. PSC-92-0924-FOF-GU, p. 7 (9/3/92).

D. When there is an inadequate segregation of USTA activities, one-third of USTA dues are allocated to lobbying and are borne by the stockholders.

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The entire USTA dues are recorded above-the-line. OPC contends that some of the activities that USTA engages in may not be beneficial to the ratepayers.

... We found that in the absence of an adequate segregation of EEI expenditures, one-third of EEI administrative dues payments should be allocated to direct lobbying and be borne by the stockholders. Since neither UTF nor OPC has presented an adequate segregation of USTA activities, we will apply this policy and disallow one-third of the \$107,493 USTA dues expense. United Telephone Co. of Florida, Order No. PSC-92-0708-FOF-TL, p. 29 (7/24/92).

E. The Commission disallowed the portion of USTA dues related to governmental and public relations.

OPC asserts that the Company should remove \$25,849 total company USTA dues, or \$20,139 intrastate to account for that portion of the dues pertaining to government relations and public relations. . . . we find that the ratepayers should not bear the burden of promoting the telephone industry. We agree with OPC regarding both the government and public relations portions of the USTA dues. GTEFL, Order No. PSC-93-0108-FOF-TL, p. 46 (1/21/93).

3.03 CHARITABLE CONTRIBUTIONS

- A. Charitable contributions are currently disallowed as a ratemaking expense. (There have been circumstances where some charitable contributions were allowed).
 - 1. We are of the view that such contributions are from the ratepayers and as such they may become involuntary donors since they have no say in the charity to receive the donations or if, in effect, it should be made. We do not intend for this disallowance to preclude such contributions by the company in the future, but if made, they should be from the company and its stockholders and not the ratepayers. General Telephone Company, Order No. 10418, p. 16 (11/23/81).
 - 2. Disallowance of charitable contributions is permissible, and the Commission finds as a matter of policy that such costs should be borne by stockholders of the company rather than by ratepayers since the latter have no choice in the charity. Winter Park Telephone Company, Order No. 8330, p. 8 (6/2/78).
 - 3. The Commission believes that monies donated to organizations located outside the company's service ares should not be provided by local ratepayers. <u>Tampa Electric Company</u>, Order No. 7987, p. 16 (10/4/77).
 - 4. Since the stockholders receive the tax benefit from a gift of real property, appraisal, legal and other miscellaneous expenses associated with the gift are not to be considered for ratemaking purposes. Florida Power Corporation, Order No. 5619, p. 10 (12/29/72).

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- 5. The Commission does not believe the pledges conditioned upon the contribution being either: (1) allowed as a federal income tax deduction, or, (2) as an operation expense deduction for ratemaking purposes, should be an allowable expense. Florida Power and Light Company, Order No. 5280, p. 16 (12/7/71).
- B. Charitable contributions and civic membership fees are not included in jurisdictional operating expenses.

We have consistently held the position taken by OPC that charitable contributions and civic membership fees should not be included in operating expense. We find that ratepayers should not have their choices of contribution to a charity or civic organization usurped by the monopoly utility which happens to serve them. United Telephone Co. of Florida, Order No. 24049, p. 22 (1/31/91).

3.04 ADVERTISING

- A. Advertising expenses are examined on a case-by-case basis.
 - 1. Advertising expenses are to be examined on a case-by-case basis using the guidelines established in Docket No. 9046-EU, Order No. 6465 (1/17/75); Gulf Power Company, Order No. 7978, p. 15 (9/27/77).
 - 2. The Commission has consistently held that the burden of proving the reasonableness of advertising expenditures is on the utility. Further, it is incumbent upon a utility to affirmatively demonstrate that such charges are in the interest of ratepayers. Southern Bell, Order No. 7018, p. 9 (12/4/75).
 - 3. Since plant consists of assets with long lives which will be depreciated over a number of years, and since it is impossible to isolate the advertising portion of plant expense, isolation and disallowance of the plant advertising expense component of plant purchased from a parent company is infeasible. Southern Bell, Order No. 7926, p. 19 (8/10/77).
- B. Telephone advertising should be categorized as either promotional, informational, community affairs, or image building/institutional for ratemaking purposes.
 - 1. Promotional advertising may be an allowable expense. (Promotional advertising designed to induce both subscribers and nonsubscribers to select or install products or services offered by a telephone company and/or to meet competition from unregulated firms.)
 - a. We also intend to make an adjustment for expenses associated with advertising terminal equipment.

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Southern Bell asserts that terminal equipment is part of its business and, therefore, it is not inappropriate to include it as part of the advertising program and thus incur some expense. Considering the large increase in advertising as compared to the relatively small amount of direct sales revenues and the impending terminal equipment deregulation, we would adjust advertising to a level which yields a growth rate equal to increased plant in service for the test period. Southern Bell, Order No. 10449, p. 20 (12/15/81).

- b. Promotional advertising extolling greater usage of telephone services, such as extension telephones and premium instruments, has a beneficial effect upon the ratepayers in that it produces additional revenues for the company without any measurable effect on the existing plant facilities. Southern Bell, Order No. 7926, p 18 & 19 (8/10/77), Order No. 6352, p. 9 (11/22/74).
- c. Advertising designed to meet competition from unregulated companies is considered to be promotional. Order No. 6352, p. 9 (11/22/74).
- 2. Informational advertising may be an allowable expense. (Informational advertising designed to inform customers of the approach to greatest benefits from equipment and services, rates, charges and conditions of service, safety precautions, emergency procedures, and similar matters.)
 - a. Informational or consumer advertising is designed to inform subscribers of rates, charges, and conditions of service, of benefits and savings available to them, and of proper safety precautions, emergency procedures, and similar matters. The Commission concludes that these expenses are allowable inasmuch as they are reasonable, proper, and in the public interest. Southern Bell, Order No. 7926, p. 19 (8/10/77).
- 3. Image building or institutional advertising is generally disallowed for ratemaking. (Image or institutional advertising designed to enhance or preserve the corporate image of the company, and to present it in a favorable light to the general public and to potential investors.) Order No. 6352, p. 8 (11/22/74).
 - a. Institutional advertising expenditures will not be considered for ratemaking purposes. General Investigation of Promotional Practices of Electric Utilities, Order No. 6465, p. 7 (11/28/75).
 - b. Advertising designed primarily to build the image of the company in the eyes of the public provides no discernible benefits to ratepayers and is a disallowable expense. General Telephone Company, Order No. 7669, p. 10 (3/7/77).
 - c. Advertising designed to enhance a company's corporate image is not an



allowable expense despite the argument that such advertising assisted in the recruiting of employees and put the company's name before investors. Southern Bell, Order No. 7926, p. 19 (8/10/77).

- d. Community Affairs advertising is excluded from operating expenses. "We find that Community Affairs advertising shall be removed." GTEFL, Order No. PSC-93-0108-FOF-TL, p. 52 (1/21/93).
- 4. Institutional and image advertising are excluded from the cost of service.

We agree with OPC that institutional or image advertising benefits the nonregulated portions of the business to a greater extent than the regulated operations and that the UTLD compensating payment is for benefits already funded by the ratepayers. We will continue our policy of excluding institutional or image advertising from the cost of service. <u>United Telephone Co. of Florida</u>, Order No. 24049, p. 23 (1/31/91).

5. The Commission disallowed the entire amount budgeted for a marketing and promotional campaign to attract new businesses.

Gulf contends that its well-being is directly related to that of the community, and that it has a direct stake in the community's overall development. As a result, Gulf has developed a marketing and promotional campaign designed to attract new businesses to the area.

... It appears that Gulf has assumed some of the responsibilities of local chambers of commerce or development boards. Traditionally, those organizations have been in the forefront of attracting businesses to expand and relocate in their area. Gulf is duplicating these efforts This type of marketing expense might be expected of a company operating in a non-regulated environment Gulf however, has no competitors supplying electrical power in the same geographic area it serves. We do not believe that this expense should be passed on to Gulf's ratepayers. We therefore disallow the entire \$687,000 Gulf has budgeted for economic development. Gulf Power Co., Order No. 23573, page 37 (10/03/90).

6. Economic development costs are disallowed because growth benefits the shareholders.

Regarding the President's Quality Cup Awards, we agree with the Company that it is important to reward exceptional performance and to reinforce quality values and policies. However, we agree with OPC that the remaining items in DeWard's Schedule 46 are inappropriate for ratemaking purposes. These are the "Run to Bridge the Bay" sponsorship, the annual investment in Tampa Downtown Partnership,



and the shirts and towels for "Paint Your Heart Out Tampa". Moreover, we find it inappropriate for ratepayers to bear the burden of economic development costs because it is the shareholders who receive the benefit of growth. <u>GTEFL</u>, Order No. PSC-93-0108-FOF-TL, p. 58 (1/21/93).

7. Chamber of Commerce dues are disallowed because economic growth benefits the stockholder.

GTEFL asserts that community growth helps keep rates low but did not elaborate how community growth keeps rates low. OPC does not believe that costs associated with economic development should be borne by the ratepayer. We agree that expenditures associated with economic development should not be borne by the ratepayers. It is our view that potential benefits will accrue to the shareholders, not the ratepayers. GTEFL, Order No. PSC-93-0108-FOF-TL, p. 66 (1/21/93).

3.05 EMPLOYEE COMPENSATION

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- A. Wage and benefit increases are part of the attrition allowance.
 - 1. Included in the calculation of revenue requirements are adjustments for the effects of a recent formal agreement between the Communication Workers of America and Southern Bell which resulted in wage and benefit increases during the test period, as well as the annualized effect of other wage increases. In each instance, we are of the view that these amounts are of an ongoing nature and are more appropriately recognized through an attrition allowance. Southern Bell, Order No. 10449, p. 15 (12/15/81).
- B. Pro forma adjustments for wages and benefits are allowed only if increased productivity results and is verifiable.
 - 1. The record being devoid of any suggestion of a known tool or device by which to measure changes in productivity, the Commission rejects arguments that the expense of wage adjustments is to be offset by corresponding adjustments to revenue for any productivity gains. A pro forma adjustment of wage expense only is proper and consistent with past regulatory policy. Gulf Power, Order No. 6650, p. 12 (5/7/75).
 - 2. Expenses associated with tax planning services for key employees were disallowed as not substantiated by proof of resultant productivity gains. Florida Power & Light, Order No. 7843, p. 12 (6/16/77).
- C. Contract labor must not be a disproportionate part of the labor force.



- 1. Where the Commission found a company's labor force to be disproportionately made up of contract labor, commanding higher wages than employees, the company was warned to make a concerted effort to get the proportion of contract laborers to a reasonable level in line with other utilities in the state. North Florida Telephone Company, Order No. 5936, p. 7 (11/19/73).
- D. Test period increases in wages may be annualized but overtime is to be excluded from any adjustments.
 - 1. While the Commission allows annualization of wages to reflect raises granted during the test period, such a change being viewed as imminent and quantifiable, overtime pay is not included in the adjustment. <u>Tampa Electric Company</u>, Order No. 7987, p. 13 (10/4/77).
- E. The percentage capitalization of pension costs shall be the same percentage capitalization as payroll.
 - 1. Where 24% of the company's payroll was capitalized, 24% of pension cost was also to be capitalized. Florida Power & Light, Order No. 5280, pp. 12 & 18 (12/7/71).
- F. When cash flow is a problem while interim rate relief is sought, the Commission may freeze salaries and/or dividends.
 - 1. Where a small, closely held telephone company faced cash flow problems and was seeking interim relief on that basis, the Commission was moved to freeze salaries of officers as well as dividend payments, for the latter half of the calendar year. West Florida Telephone Company, Order No. 6174, p. 2 (6/19/74).
- G. Employee discounts for appliance purchases are classified as nonutility operations.
 - 1. Employee discounts on appliance sales are not an allowable expense. Gulf Power Company, Order No. 7878, p. 12 (9/27/77).
- H. Wage increases agreed to by contract between the utility and the union are not binding on the Commission in its determination of allowable test year O & M expense.
 - 1. It should be understood that our agreement to the 9.5% does not constitute deference to the bargain reached between the company and the unions. This Commission is not bound by a contract between the company and bargaining unit and we will in each case evaluate it independently for reasonableness. Florida Power Corporation, Order No. 11628 (2/17/83).
 - 2. Wage increases for nonunion employees should be limited to the inflation rate.

We believe the 9.3% and 7.9% rates are excessive and shall only

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allow nonunion wage increases equal to the projected rates of inflation described in Exhibit 23Q of 3.5% and 5% for 1983 and 1984, respectively. Florida Power and Light Co., Order No. 12348, p. 10 (8/9/83).

I. 1st District Court overruled the disallowance of a portion of the president's salary, because the court found that the reduction was not supported by competent substantial evidence.

Evidence that utility presidents' salary had increased dramatically in two years without justification and evidence of other public utility presidents' salaries did not support PSC's reduction of utility's proposed increase in president's salary-PSC erred in reducing amount for employee salaries based on fact that utility's employees were shared with related utility where PSC computed allocation of salaries by using equivalent residential connections for each utility without supporting evidence.

In determining whether an executive's salary is reasonable compared to salaries paid to other company executives, the comparison must, at the minimum, be based on a showing of similar duties, activities, and responsibilities in the person receiving the salary. *Metropolitan Dade County Water & Sewer Bd. v. Community Utils. Corp.*, 200 So. 2d 831, 833 (Fla. 3d DCA 1967). There is no discussion regarding the duties and responsibilities of the other executives contained on Willis's comparison list. Moreover, Willis admitted that some of the executives included on his comparison list do not work full time, as does Hodges, and that he did not account for this in his comparison. Nixon and Hodges each testified that many of the presidents listed do not work full time, and that many of the itemized utilities are not comparable in size to Sunshine. In fact, Hodges testified that only Marion Utilities, which operates 24 plants, was comparable to Sunshine, which operates 23 plants in Marion County, and it paid its president \$67,334. The largest number of plants any of the remaining utilities had was six.

In conclusion, we reverse on this point because the reduction in the president's salary is not supported by CSE. Sunshine Utilities of Central Florida, Inc., Appellant, v. Florida Public Service Commission, Appellee, 1st District. Case No. 92-631.

J. Supplemental Executive Retirement Program was allowed. This program provides additional retirement benefits to executives only.

OPC recommended that all of the projected costs for this program be removed because the benefit represented an additional benefit provided exclusively to executives in addition to the standard retirement benefits available to all employees. Mr. Surgenor (TECO's witness) stated in his rebuttal testimony that Supplemental Executive Retirement Plans (SERPs):

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are a common practice in industry today and are provided for those employees earning above the allowed IRS maximum limit for purposes of qualified retirement plan credit. The SERP is a component of our competitive compensation and benefits package provided to our officers. TECO, Order No. PSC-93-0165-FOF-EI, p.62 (2/2/93).

K. Incentive salary packages allowed in operating expenses because their purpose is to make the utility more efficient. Total compensation package is tested for reasonableness.

We believe that incentives such as bonuses are useful in improving the performance of employees. Such improvement in performance will benefit the ratepayers, as well as the stockholders. There is no evidence that indicates that the overall amount of employee wages and compensation requested is excessive or unreasonable. Therefore, we find the utility's request for employee wages and compensation, including the \$47,970 in bonuses, to be appropriate and we hereby approve it. Southern States Utilities, Inc., Docket No. 920199, Order No. 93-0281-FOF-WS (2/23/93).

L. Incentive compensation based on company goals is allowed in operating expense. Additional employee compensation based on the Success Sharing Program, an incentive plan, was allowed. The program applies to all employees and provides for annual awards as a percentage of the regular salaries of the employee when the company goals are reached.

Under this program, employees are eligible to receive compensation in addition to their regular salary, if certain company goals are obtained. Starting in 1992, the target award amount is 2% of an employee's job market value increasing to a maximum of 8% in 1995. This portion of an employee's compensation is not guaranteed but is only received when the goals of the company are obtained. TECO, Order No. PSC-93-0165-FOF-EI, p.59 (2/2/93).

M. Short-term incentives are allowed as a test year expense, but are reduced to that applicable to the regulated Florida operations.

The Company has structured its compensation program so that an employee's combined base salary and target short-term incentive equal the externally competitive compensation level for that employee's position The purpose of the short-term incentive is to place a portion of its management employee expected compensation at risk We believe that there are goals associated with this bonus program that directly related to benefits to the ratepayers. However, we must ensure that the amount allowed is applicable to the regulated Florida operations. Centel, Order No. 24178, p. 23 (2/28/91).

N. The Commission based amounts for Incentive pay and Supplemental Executive Retirement Plan on a four year average percentage of goals obtained.

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During the past four years, the average percentage of the managers achieving their goals is 91.57%.... Based on past performance, we do not believe that it is reasonable to expect that the managers and executives will meet 100% of the stated objectives to qualify for incentive compensation. Therefore, we find that based on the average performance over the previous four years of 91.57%, the test year's intrastate expenses for incentive compensation shall be reduced by \$25,591. Supplemental Executive Retirement Plan (SERP) equates to the difference between the benefit determined under the pension plan using the revised definition of compensation which includes incentive compensation and the benefit calculated under the terms of the pension plan which does not include incentive compensation. We believe that the 91.57% applied to incentive compensation should be applied to SERP for the test year. United Telephone Co. of Florida, Order No. PSC-92-0708-FOF-TL, p. 22 (7/24/92).

O. A portion of costs associated with an incentive compensation plan which rewards employees for the attainment of goals that may be inconsistent with the goals of regulation is disallowed.

We agree with OPC that the incentive compensation plan has elements that reward S/UMC employees for the attainment of goals which are not necessarily consistent with the goals of regulation and are more likely to benefit Sprint and other non-regulated operations. We also believe that the incentive compensation plan does provide some benefit to the regulated telephone companies. Therefore, we find that intrastate GS&L shall be further reduced by \$563,000 to remove one half of the allocated costs of the incentive compensation plan, and \$103,000 to remove the corporate communications costs agreed to by the Company. United Telephone Co. of Florida, Order No. PSC-92-0708-FOF-TL, p. 31 (7/24/92).

P. The Commission approved the use of Statement of Financial Accounting Standards no. 87 determine pension expense.

Although the intervenors argued that we should make adjustments to pension expense based on cash basis accounting, we have decided to use FAS No. 87 to determine pension expense, as discussed above. <u>FPC</u>, Order No. PSC-92-1197-FOF-EI, p. 40 (10/22/92)

Q. The Commission disallowed stock option and Incentive Deferred Compensation Plan because such expenses cannot be reasonably quantified for the calculation of revenue requirements.

Centel asserts that the stock option and Incentive Deferred Compensation Plan (IDCP) are an integral part of the Company's market-based employee compensation program. . . . We believe these expenses are speculative and cannot be accurately quantified for the purpose of setting rates. <u>Centel</u>, Order



No. 24178, p. 24 (2/28/91)

R. Early retirement and severance pay are normal ongoing expenses.

OPC asserts that the Company's budgeting system does not recognize the potential savings in terms of wages, fringe benefits and payroll taxes when employees are offered early retirement plans. . . . We believe that the Company may incur a minor level of severance or early retirement costs each year. These expenses can be classified as normal ongoing expenses that may occur more frequently. Additionally, we do not believe that this is a duplicative expense. <u>United Telephone Co. of Florida</u>, Order No. PSC-92-0708-FOF-TL, p. 23 (7/24/92).

S. Promotional increases are excluded from the wage factor in the pension calculation and the overall wage increase assumption and the assumption used for the pension calculation should essentially be the same.

From 1986 through 1991, the average of the actual salary and wage increases was 4.57%.... The wage factor in the pension calculation includes not only the wages and salaries increase, but also the promotional increase expected over an extended period of time. We disagree. Employee turnovers occur at a constant rate. UTF's actual wages and salaries increase rates should take into account the fact that when higher paid employees leave, they are replaced by lower paid employees, as well as reflecting any promotional increases for any current employees. We do not believe that there should be any significant difference between the overall wage increase assumption and the assumption used for the pension calculation. <u>United Telephone Co. of Florida</u>, Order No. PSC-92-0708-FOF-TL, p. 23 (7/24/92).

T. Past history of actual wage increases including both inflation and merit adjustments are used to determine the reasonableness of the rate applied to pension liability.

There are many assumptions built into the calculation of total pension liability in order to determine the amount of each year's funding requirements. One such assumption is the anticipated composite rate of future increases in employee compensation. For the purpose of calculating the pension liability for the test year, GTEFL has anticipated a future wage increase of 6 percent.

... Given the past history of GTEFL's actual wage increases, which include both inflation and merit adjustments, reflecting only the wage inflation rate may not be appropriate for the purpose of calculating the pension requirement. Indeed, during the period between 1989 and 1993, GTEFL's average wage increase is 3.67 percent for inflation and 2.1 percent for merit, for a total of 5.77 percent. Given that average, we cannot say that the 6 percent assumption used by GTEFL for the pension calculation is unreasonable. GTEFL, Order No. PSC-93-0108-FOF-TL, p. 81 (1/21/93).

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U. Reasonable costs of health fitness centers for employees are allowed, although the benefits of a healthy work force are difficult to quantify.

OPC contends that the benefits of health care facilities are speculative at best.
... GTEFL offers the use of four health fitness centers for its employees as part of its overall benefits package. The centers are located in Tampa, Sarasota, St. Petersburg, and Clearwater. The Health Centers are available to all GTEFL employees who elect to become members of the Centers and pay a \$5 per pay period membership fee. . . . The record shows that the Company has engaged in a number of programs intended to lower health costs and increase productivity of its employees. . . . While the benefits of a healthy work force are difficult to quantify, we accept that such benefits exist. Further, the cost to provide this benefit to the employees appears to be reasonable. GTEFL, Order No. PSC-93-0108-FOF-TL, p. 57 (1/21/93).

V. Chauffeur service expenses are disallowed.

We find that the costs for chauffeur service should not be borne by GTEFL's ratepayers. GTEFL, Order No. PSC-93-0108-FOF-TL, p. 68 (1/2193).

W. Employee concessions are accounted for as an expense and are separated between intrastate and interstate jurisdictions.

We agree that employee concessions are an employee benefit which should be accounted for in the same manner as any other benefit. We note that if the employee were compensated through salary rather than the employee concession, additional expense would be incurred for such items as payroll tax and workers compensation. . . . we believe it is inappropriate that the entire amount of employee concessions be recovered from intrastate. Further, the Company was unable to demonstrate that either part 32 or part 36 precluded accounting for the concessions as an expense and separating it between the intrastate and interstate jurisdictions. GTEFL, Order No. PSC-93-0108-FOF-TL, p. 37 (1/21/93).

X. Poor quality of service or performance by management may justify a reduction in the president's salary.

We find it appropriate to reduce the salary of MHU's president because of our concerns with MHU's overall quality of service and the performance of its management. Mad Hatter Utility Inc., Docket No. 910637-WS, Order No. PSC-93-0295-FOF-WS, p. 26 (2/24/93).

Y. Employee bonuses allowed may be reduced because of economic conditions.

Although we believe the record supports allowing a provision for employee

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bonuses as an incentive to superior performance, we believe the utility's requested 5.0 percent increase is somewhat high in these economic times. We find that 3.0 percent increase in this instance is reasonable. Southern States Utilities, Inc., Marco Island, Docket No. 920655-WS, Order No. PSC-93-1070-FOF-WS, p. 35 (7/23/93).

3.06 LOBBYING AND PUBLIC RELATIONS ACTIVITIES

- A. Lobbying expenses are not a proper ratemaking expense.
 - 1. Public Counsel recommends excluding the lobbying expenses and we concur as we see no evidence that the ratepayers, as opposed to the stockholders, have received any benefit from these expenditures. Southern Bell, Order No. 10449, p. 20 (12/15/81).
 - 2. Lobbying expenses have consistently been disallowed in all rate proceedings on the ground that they are more properly funded by stockholders. General Telephone Company, Order No. 7669, p. 10 (3/7/77).
- B. Expenses related to public relations activities are not a legitimate intrastate ratemaking expense.
 - 1. Both Public Counsel and our staff recommend an adjustment for contributions and goodwill. We concur that the company has failed to establish the benefit to the intrastate ratepayers of amounts associated with these and would adjust expenses accordingly. Southern Bell, Order No. 10449, p. 20 (12/15/81).
 - 2. Stockholder relations expenses are incurred for activities related to image building and goodwill and are not allowable test year expenses.

This type of expense is not normally allowed by this Commission if incurred by a utility. This type of expense should be disallowed if incurred by a parent and passed through to subsidiary companies. <u>TECO</u>, Docket No. 820007-EU, Order No. 11307 (11/10/82).

C. Lobbying and regulatory influencing activities are disallowed.

Witness Brosch characterizes operations of the "External Relations" Departments and the "Law and External Affairs" Departments as lobbying and regulatory influencing activities which are of questionable benefit to the ratepayers and considerable benefit to the nonregulated subsidiaries of United.

... We will allow 25% of departments 161, 165 166 and 167 and 50% of department 162. United Telephone Co. of Florida, Order No. 24049, p. 28 (1/31/91).

D. Political action committee expenses are nonjurisdictional expenses.

(17)

Although the MFRs demonstrate that \$315,651 of lobbying and political action committee (PAC) related expenses are appropriately recognized below the line and not subject to recovery through jurisdictional rates, United identified at the hearing that \$2,094 of PAC costs were left above the line in 1989. . . . We find it appropriate to remove this remaining \$1,756 amount of lobbying and PAC expenses. <u>United Telephone Co. of Florida</u>, Order No. 24049, p. 17 (1/31/91).

3.07 RESEARCH EXPENSES

- A. Expenses relating to research and experimental activities that reflect benefits to the ratepayers are allowable expenses for ratemaking.
 - 1. Expenses related generally to experimental and research activities must be justified by evidence reflecting the benefits derived by the ratepayers from those expenditures, or such expenditures will not be allowed. Gulf Power Company, Order No. 8424, p. 4 (8/7/78).

3.08 EXTRAORDINARY OR NONRECURRING EXPENSES

- A. Some extraordinary, nonrecurring test year expenses are normalized, others are disallowed.
 - 1. Abnormal maintenance expenses resulting from an employee strike, severe weather conditions and the rearrangement of plant are to be normalized into a representative figure by reference to a period in which these unusual conditions did not occur. United Telephone Company, Order No. 7109, p. 6 (2/13/76).
 - 2. Elimination of nonrecurring rental, moving and continuing property record expenses are proper adjustments to test period figures. Winter Park Telephone Company, Order No. 8330, p. 7 (6/2/78).
 - 3. Extraordinary strike overtime payroll was properly excluded from test period expenses as being out of period. Florida Power & Light, Order No. 5280, pp. 17-18 (12/7/71).
 - 4. It is Commission policy to average storm damage losses over a five year period. United Telephone Company, Order No. 7109, p. 7 (2/13/76); General Telephone Company, Order No. 4461, p. 9 (11/26/68).
 - 5. A host of nonrecurring and out of period expenses are properly excluded from the rate base, including: improperly recorded expenses, extraordinary legal expense, extraordinary accounting entries, unsubstantiated license contract fees. Florida Telephone Corporation, Order No. 7419, p. 9 (9/3/76).
 - 6. An increase in postal rates is properly taken account of by adjusting test period

(B)

operating expenses upward. Gulf Power Company, Order No. 5471, p. 23 (6/30/72).

- 7. An increase in base operating payroll as well as an increase in payroll tax rates were properly taken account of by adjusting test period operating expenses upward. Gulf Power Company, Order No. 5471, p. 23 (6/30/72).
- 8. Test period expenses for abandoned projects should be disallowed for ratemaking purposes. <u>United Telephone Company</u>, Order No. 7109, p. 6 (2/13/76).
- 9. Book losses on the sale of mobile diesel generating unit have been disallowed on the ground that the equipment was not used and useful. Florida Public Utility Company, Order No. 8502, p. 2 (10/4/78).
- 10. Where the loss from an extraordinary retirement was fully amortized prior to the end of the test period, the amortization expense is considered nonrecurring and disallowed for ratemaking purposes. <u>Tampa Electric Company</u>, Order No. 9599, p. 7 (10/17/80).
- 11. Although the telephone industry as a whole endorses the concept of full normalization, because of certain problems in the areas of intercompany settlements, the telephone companies are directed to adhere to the freeze provisions contained in Orders 5571 and 5571B, Order No. 6917, p. 4 (9/22/75).
- 12. Projected nonrecurring expenses were reduced to the five year average of nonrecurring expenses.

For 1990, Gulf budgeted \$1,663,247 for other non-recurring expenses compared to a 5-year average of actual expenses of \$1,473,407 or a difference of \$189,840. Gulf did not offer any explanation as to what activities were projected for 1990 in support of the \$1,663,247 non-recurring expenses. Since these expenses affect all functional categories oxpenses, the adjustment has been included in the O&M benchmark schedule as a single adjustment of total O&M expenses. We have therefore reduced O&M expenses by \$189,840. Gulf Power Co., Order No. 23573, page 34 (10/03/90)

13. The Commission reduced projected employee relocation expense based on the prior year which included a company reorganization, to the average for the four years preceding the projected test year.

Gulf's employee relocation plan covers a variety of costs involved in moving an employee and his family. These costs include appraisals, inspections, insurance, closing costs, broker expenses, moving expenses, and living expenses until a new home is purchased. Relocation expenses cannot be neatly extrapolated from year to year

(19)

.... Relocation expense increased in 1989 primarily due to company reorganization. Gulf budgeted \$324,100 for test year 1990. We believe that \$324,100 is too high because of the extensive changes which occurred in 1989 are unlikely to recur soon. We believe a more reasonable approach is to allow \$268,112, the amount of the 1986-1989 average yearly expense for relocation. Gulf Power Co., Order No. 23573, page 39, (10/03/90).

14. The Commission reduced moving expenses to a four year average and a portion of expense was allocated to nonutility operations.

We find that the projected test year moving expense of \$64,684 should be reduced by \$14,835. This reduction reflects the four year average of moving expenses and an allocation to non-utility operations. Peoples Gas System, Order No. PSC-92-0924-FOF-GU, p. 6 (9/3/92).

15. Employee relocation expense was based on a four year average with trending for inflation.

The Company argued that a five year average of \$16,580 should be trended forward to \$19,251 for the projected test year. . . . One-half of the relocations from 1985 through 1991 were for the one general manager position in Ocala, and that there were two relocations, in consecutive years, for the service manager position in Ocala. . . . Relocation expense in 1988 was abnormally high, at \$35,153. A four-year average, excluding 1988, would be only \$11,913, and the three-year average including 1989 - 1991 would be \$11,231. We believe that these are more representative amounts and would be more appropriately used. Trending the four-year average of \$11,913 forward for inflation results in a projected test year amount of \$12,744. West Florida Natural Gas, Order No. PSC-92-0580-FOF-GU, p. 36. (6/29/92).

16. Environmental cleanup costs amortized over a five year period.

We find that the proper amount and treatment of expenses associated with the environmental cleanup of the manufactured gas plant sites is an annual amortization expense of \$1,248,000 (based on a five year amortization), beginning on November 1, 1990, as approved by the Commission in Order No. 23858 (Docket No. 891353-GU). Peoples Gas System, Order No. PSC-92-0924-FOF-GU, p. 4 (9/3/92).

17. Federal and state tax benefits resulting from a donation of land are amortized over a four year period.



We find that the appropriate treatment of land donated to the City of St. Petersburg in September 1991 is to amortize federal and state income tax benefits totalling \$321,779 above the line over four years. Peoples Gas System, Order No. PSC-92-0924-FOF-GU, p. 7 (9/3/92).

18. The Commission allowed bad debt expense based on a three year average of net write-offs as a percent of sales.

We find that the \$449,601 included in the projected test year for bad debt expense should be reduced \$13,668. This adjustment is based on a three year average of net write offs as a percent of sales consistent with previous Commission decisions. <u>Peoples Gas System</u>, Order No. PSC-92-0924-FOF-GU, p. 6 (9/3/92).

19. Legal fees were annualized based on available actual data and adjusted for inflation.

Although we recognize that these legal fees are increasing, we do not believe the costs will reach \$27,209 in the projected test year. The legal fee was \$10,393 for the first eight months of fiscal year 1992. We believe it is a more reasonable estimate to annualize this amount, and trend it by inflation, resulting in a projected test year amount of \$16,107. West Florida Natural Gas, Order No. PSC-92-0580-FOF-GU, p. 34. (6/29/92).

20. Expense to change to new logo is a nonrecurring event that should not be recovered annually.

We believe that United's logo change is a nonrecurring event and the Company should not be allowed to recover this cost year after year. United Telephone Co. of Florida, Order No. PSC-92-0708-FOF-TL, p. 25 (7/24/92).

21. Merger costs are amortized over a five year period.

Although the utility anticipates that future merger costs will be incurred, when and how frequently such costs will be incurred is uncertain. However, there is no evidence in the record which indicates that the test year merger expenses were imprudently incurred. Therefore, we find that the costs associated with the merger should be recovered over a five year period. Southern States Utilities. Inc., Docket No. 920199-WS, Order No. PSC-93-0423-FOF-WS, p. 63 (3/22/93).

22. Costs from prior years special projects resulting in savings in the test year are



included in test year operating expenses.

United is continually undertaking special projects to enhance service, increase productivity or both. . . . Because these types of projects are continually in process, it is not appropriate to attempt to match all costs and savings from these projects in this proceeding. However, fairness requires that if an adjustment for savings realized after the test year is to be made, then, to the extent that savings were realized in the test year resulting from costs incurred in prior years, an adjustment should also be made to include those costs in the test year. <u>United Telephone Co. of Florida</u>, Order No. 24049, p. 31 (1/31/91).

3.09 RATE CASE EXPENSES

- A. Rate case expenses, or a portion of rate case expenses are allowable for ratemaking purposes. The Commission does not necessarily consider the entire amount of rate case expense incurred. In all cases, the prudence of the expenditure must first be proven before it is accepted.
- B. Rate case expense should be amortized over a period of time.

In our opinion, the expenses incurred for a rate case benefit not only the current period, but also future periods. In addition, rates should not be set to recover the total amount of rate case expenses each year since retail rate cases are not normally filed each year. We find that a three-year period is appropriate for amortizing rate case expenses. Gulf, Order No. 10557 (2/1/82)

C. The projected rate case expense allowed in the prior case rather than the actual rate case expense incurred therein is the amount to be amortized for inclusion in subsequent cases, if any.

The decision to allow the projected amount of \$635,310 in the last rate case was based on a thorough analysis of the evidence submitted. Had the Company sought to include over \$1.2 million as rate case expense in their last case, additional issues...would have been raised. TECO, Docket No. 830012-EU, Order No. 12663 (11/7/83).

- D. Rate case expense can be adjusted through the use of comparisons.
 - 1. The Commission adjusted rate case expense by showing a strong correlation between the number of ERCs and rate case expense.
 - 2. Keystone Water Company, Inc., Docket No. 800641-W, Order No. 10465 (12/21/83); affirmed by the 1st DCA Case No. AI-478 (6/29/82).

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- E. The cost of higher cost witness(es) is disallowed when testimony is redundant. Internal Affairs (11/29/82), no docket reference.
- F. Amounts for reimbursement of PSC out-of-state rate case audit expense are not allowed as an operating expense.

The utility included \$3,000 as a rate case expense for the estimated cost of travel for Commission staff auditors to review the utility's books and records in New Mexico. When the Commission granted permission to the utility to maintain its books out of state, it was with the understanding that the utility would absorb the expense of staff travel to review those books. Florida Ridge Utilities Corporation, Docket No. 810258-WS, Order No. 11241 (10/12/82).

G. Reasonable rate case expense should be borne by the ratepayers and should not be arbitrarily shared 50/50 between the stockholders and the ratepayers.

We agree that the amortization period should be four years, and we think that the entire expense is properly borne by the ratepayers. Seacoast Utilities, Inc., Docket No. 820073-WS, Order No. 13317 (5/21/84).

H. When total actual rate case expense exceeded the projected total amount, the projected total amount was allowed even though in some areas actual expenditures exceeded the projected amount.

Although actual expenditures were less than budgeted in some areas, other areas exceeded the estimates. We find it appropriate to limit recovery to the original \$1,438,000 requested by the company in the MFRs. TECO, Order No. PSC-93-0165-FOF-EI, p.64 (2/2/93).

I. Actual rate case expenses exceeding the amount requested in the MFRs was allowed.

The Company requested that \$112,000 in rate case expenses be amortized over a two year period. However, this amount was subsequently revised to slightly more than \$147,000. Having reviewed these expenses, we find that they appear to be reasonable. This amount is, however, \$35,000 higher than initially requested in the MFRs. In the past, there have been instances where we did not allow any increase in rate case expense due to a revised estimate. However, in this case, there have been several rate base as well as other NOI issues in which the Company's original position has been modified by our Staff because of updated information. Often updated information works to the detriment of a company. Yet, for fairness and consistency, when appropriate, updated information should be used to help a company as well. Because invoices were introduced to support the expenses, we find most of the amounts listed are actual, and not projections. Thus, this eliminates any objection to estimated amounts. West Florida Natural Gas, Order No. PSC-92-0580-FOF-

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GU, p. 40. (6/29/92).

J. Normal salaries and wages of employees involved in a rate case are not incremental costs.

Only the incremental salary costs are recoverable through a rate case expense allowance.

The Company asserts that it incurred \$1.2 million in rate case expense and seeks an amortization period of four years. Of that \$1.2 million, \$900,000 is an estimated rate case expense associated with the Company employees' normal salaries and wages expense. This amount is in addition to the expenses incurred for outside consultants, employee's overtime salaries and wages, travel, and other miscellaneous expenses. . . . In budgeting the salaries and wages expense for the test year, United did not reduce the expense related to those employees who are working on this rate proceeding. Therefore, that expense is recorded both in the test year's operating expenses and in the rate case expense of which the Company is seeking a recovery. We believe that the rationale for allowing the rate case expense is so that a company may recover the reasonable incremental cost of a rate proceeding. We find that the \$900,000 normal salaries and wages expense is not an incremental cost. Regardless of this rate case, the Company would have incurred the \$900,000 normal salaries and wages expense. United Telephone Co. of Florida, Order No. PSC-92-0708-FOF-TL, p. 25 (7/24/92).

K. The Commission approved the amortization of rate case expense over a four year period, corresponding approximately with the next MMFR due date.

FPC requested a 2 year amortization period because we approved a 2 year amortization period in FPC's 1984 and 1987 rate cases. FPC also made an assumption in its current Five Year Business Plan that the company would file its next rate case in 1994. However, it has been 8 years since FPC's last rate case where a rate increase was granted, and 5 years since its last rate case. Pursuant to Chapter 366, Florida Statutes, FPC must file Modified Minimum Filing Requirements (MMFRs) in 1996. Based on these facts and the arguments presented above, we believe the amortization period should be greater than 2 years but less than 5 years. We find that rate case expense shall be amortized over 4 years. FPC, Order No. PSC-92-1197-FOF-EI, p. 49 (10/22/92).

L. Loadstar method is used to determine the portion of appellate rate case expense allowed.

Based on the foregoing analysis, we first find that the utility is entitled to some level of appellate rate case expense. Second, we find that the loadstar method is the appropriate method to use and is consistent with the method employed by the courts. Finally, we accept the theory that reasonable attorney fees should be awarded on the number of issues on which the utility has prevailed; and we have determined that Sunshine has prevailed on at least three of the five

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issues appealed. Sunshine Utilities of Central Florida, Docket No. 900386-WU, Order No. PSC-94-0738-FOF-WU, p. 17 (6/15/94).

M. A portion of rate case expense is disallowed when no supporting documentation is filed.

The burden of proof in a Commission proceeding where a utility is seeking a rate change is always on the utility. The utility has failed to meet its burden in this it failed to file any supporting documentation to justify its requested rate case expense. Therefore, we find it appropriate to disallow some of the rate case expense. General Development Utility Corporation, Silver Springs Shores Division and Port Labelle Division, Docket Nos. 920733-WS and 920734-WS, Order No. PSC-93-1113-FOF-WS, p. 41 (7/30/93).

N. Shareholders absorb the expenses of mismanagement resulting from duplicative, successive rate proceedings.

In cases where we find that successive rate proceedings are duplicative, we believe that shareholders shall bear the expenses of mismanagement. Rate case must be kept at a minimum, and any utility's rate case strategy should be guided with a goal of minimizing the cost to the ratepayers. Florida Cities Water Company, South Fort Myers Division, Docket No. 920808-SU, Order No. PSC-93-1288-FOF-SU, p. 30 (9/7/93).

O. Part of accounting rate case expense may be disallowed due to poor record keeping.

We find that additional accounting expenses were incurred because of the utility's past poor record keeping, and that the burden of this expense should not be borne by the ratepayers. <u>Utilities, Inc.</u>, Docket No. 911188-WS, Order No. PSC-93-0301-FOF-WS, p. 25 (2/25/93).

3.10 LICENSE CONTRACT FEES AND AFFILIATED TRANSACTIONS

- A. The specific services performed by the parent must be documented with specific costs assigned and of benefit to the Florida ratepayer.
 - 1. In future cases, we would prefer to have the precise services utilized in Florida and the direct cost of providing those services, along with other outside procurement alternatives for obtaining the services. A showing of the reasonableness and prudency of particular expenditures would, in our estimation, be preferable to the "blanket-savings" approach not utilized and would be the preferred method for the company to use to demonstrate the value of license contract services relative to rising costs for such services. General Telephone, Order No. 10418, p. 20 (11/23/81).
 - 2. Where the parent company listed the allocation of charges from each department opposite the composite expenses and tax basis used during the present and prior year,

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there was sufficient documentation to allow the subsidiary to include such charges as test period operating expenses. The earlier tender of an unsupported one-line invoice was not sufficient documentation. General Telephone Company, Order No. 7669, pp. 9-10 (3/7/77).

3. The allocation of holding Company's expenses should be based on the methodology actually used.

The Company was "billed on a monthly basis based on this factor which is determined quarterly." In our opinion, the appropriate methodology to be used is the quarterly basis, which is the methodology actually used... We will, therefore, increase operating expenses by \$10,000 to reflect the allocation of charges based on a quarterly equity investment. TECO, Docket No. 830012-EU, Order No. 12663 (11/7/83).

- 4. The Commission requires that license contract fees be based on the actual costs of the services rendered; they may not be charged as a percentage of gross revenues of the subsidiary. Southern Bell, Order No. 5987, p. 8 (12/27/73).
- 5. Because of inadequacies in the evidence presented regarding the reasonableness of prices paid to North Supply Company, we find that a 10 basis point adjustment to the return on equity is appropriate. <u>United Telephone Company</u>, Docket No. 810211-TP, Order No. 11029 (7/27/82).
- B. There is not currently a limit on the allowable license contract fees.
 - 1. The Commission has rejected a proposal to limit allowable license contract fees to 1% of revenues, less uncollectibles. Southern Bell, Order No. 7626, p. 20 (8/10/77).
- C. Purchase from affiliated companies/suppliers require cost and price justifications to ensure that the purchases were prudent.
 - 1. More explicit price comparisons and evidence of active outside bid solicitations should accompany future transactions to ensure reasonableness and prudency therein.

 General Telephone Company, Order No. 10418, p. 10 (11/23/81).
 - 2. Reference to the Statement of Auditing Standards is useful in formulating the guidelines which should be utilized in determining the reasonableness of charges for an outside company's services. St. Joseph Telephone Company, Order No. 7158, p. 3 (3/12/76).
 - 3. We further share the staff's and Public Counsel's concern that Southern Bell and other companies having similar dealings with affiliates be held to a higher standard of proof in justifying these expenses ... We believe that in every case there must be

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a clear demonstration of the benefit of the service to the ratepayers. <u>Southern Bell.</u> Docket No. 820294-TP, Order No. 12221 (7/13/83).

- 4. We have stated that we will look to explicit price comparisons and evidence of outside bid solicitations as well as clearly demonstrated benefits to the ratepayer in justifying affiliate transactions. <u>Alltel Telephone Company</u>, Docket No. 850064-TL, Order NO. 15627 (2/5/86).
- D. Interest payments to an affiliate should be cost based with the return not to exceed that of the regulated utility.
 - 1. As opposed to charges at the "low end of the market," where an electric utility owns transportation subsidiaries and a coal mining operation, charges for these subsidiary services and resources are to be at cost based on a return on equity no greater than the one last authorized for the regulated utility. Tampa Electric Company, Order No. 7987, p. 28 (10/4/77).
- E. Nonutility business meals, sales commissions, salary allocations and dues are not included in test year expenses.

The Company made adjustments removing \$38,448 in non-utility business meals, sales commissions, salary allocations, and dues which we accept. West Florida Natural Gas, Order No. PSC-92-0580-FOF-GU, p. 38. (6/29/92).

F. Portions of costs allocated from the parent company were allowed as management costs and the remainder was disallowed as investor costs.

We agree with the Company that these allocated costs do have the character of management costs and are of some benefit to the ratepayer. However, OPC's argument that these costs represent the costs of UTI as an owner/investor in UTF also have merit, particularly in light of our previous decisions. Therefore, we find it appropriate to disallow one half of executive departments 105, 110, 130 and 260 and the corporate secretary, as ownership costs, with the remainder being management costs. Additionally, we shall disallow the entire costs of the planning department and executive departments 160, 195 and 197. United Telephone Company of Florida, PSC-0708-FOF-TL, p. 31 (7/24/92).

G. Allowed cost of data processing services purchased from an affiliated company are reduced when the affiliate's earned rate of return is excessive.

GTEDS' competitors have earned an average return on equity of 26.7 percent compared to GTEDS' average of 24.9 percent. . . . When dealing with non-arms' length transactions such as these, this Commission generally employs a higher standard of scrutiny. . . . Although we accept that GTEDS is entitled

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to a reasonable return on its investment, we do not agree that GTEFL's ratepayers should be required to pay an embedded rate of return on equity of 24.9 percent for GTEDS' services. We also do not accept that a company which does substantially all of its business (90 percent) with a regulated affiliate should be allowed to earn a return so greatly in excess of that allowed the regulated affiliate. . . . Based upon these considerations, we find that GTEDS' charges for data processing services includes an excessive rate of return on equity. GTEFL, Order No. PSC-93-0108-FOF-TL, p. 68 (1/21/93).

H. Allocation of aircraft operations expense not directly assigned to users is disallowed.

United and believes they should be disallowed. The corporate aircraft costs allocated to United in the amount of \$401,348, total Company, represent the costs of the two aircraft and aircraft operations not directly assigned to user departments based on passenger travel charged at first class airfare rates. Witness Brosch contends that the aircraft are utilized "in a relatively inefficient and wasteful manner" based on low passenger loadings. . . . OPC recommends disallowing the \$401,348 allocation of these unrecovered aircraft costs. United Telephone Co. of Florida, Order No. 24049, p.27 (1/31/91).

I. When an affiliate is providing materials and supplies, one-half of the excess of the embedded return on investment over the FCC authorized overall return is disallowed.

GTES is entitled to a return on its investment in inventory. We do not agree that the general body of ratepayers should be subjected to . . . pricing by nonregulated affiliates. At the same time, we do not wish to discourage the efficiencies and economies of scale engendered through consolidation and affiliated transactions. Accordingly, we find it appropriate to disallow one-half of GTES' embedded return on investment over the current FCC authorized overall rate of 11.25 percent. GTEFL, Order No. PSC-93-0108-FOF-TL, p. 70 (1/21/93).

J. The Supreme Court decreed that the standard for reviewing transactions between a utility and its affiliates is whether the transactions exceed the going market rate or are otherwise inherently unfair.

We do find, however, that the PSC abused its discretion in its decision to reduce in whole or in part certain costs arising from transactions between GTE and its affiliates, GTE Data Services and GTE Supply. The evidence indicates that GTE's costs were no greater that they would have been had GTE purchased services and supplies elsewhere. The mere fact that a utility is doing business with an affiliate does not mean that unfair or excess profits are being generated, without more. Charles F. Phillips, Jr., The Regulation of Public Utilities 254-55 (1988). We believe the standard must be whether the

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transactions exceed the going market rate or are otherwise inherently unfair. See id. If the answer is "no," then the PSC may not reject the utility's position. The PSC obviously applied a different standard, and we thus must reverse the PSC's determination of this question. GTE Florida. Inc. V. Deason, Supreme Court Case No. 82003, p.6 (July 7, 1994).

3.11 RESERVE ACCOUNTS

- A. When a future expense is probable, a reserve account may be established.
 - 1. Advance charges are allowed in anticipation of future casualty losses resulting from storms. These charges are placed in a storm damage reserve which is subtracted from rate base. If the reserve is funded, earnings from the fund are used to increase the fund. Florida Power & Light, Order No. 4078, pp. 22-23 (11/2/66).
- B. The reserve account should maintain an adequate balance.
 - 1. A demonstrated inadequacy of the reserve served as the basis for allowing an adjustment to operating expenses to increase the reserve. Gulf Power Company, Order No. 9628, p. 11 (11/10/80).
- C. When the level of the Storm and Property Insurance Reserve Fund is adequate the annual charge to the reserve may be discontinued. Investment earnings should continue to be reinvested in the fund.

We agree that the Reserve Fund is sufficient at its present level to cover possible losses, and we will permit FPL to discontinue its annual charge to the Reserve Fund, effective January 1, 1991.

We do not agree, however, that reinvestment of the Fund's earnings should be discontinued and used to offset the utility's operating expenses.... the investment earnings should therefore continue to be used to maintain the value and viability of the Fund. Florida Power & Light. Docket No. 910257-EI, Order No. 24728, p. 2 (7/1/91).

- D. An allowance for uncollectibles is a legitimate expense.
 - 1. When a reserve deficiency exists for uncollectibles, the reserve may be increased but for ratemaking only by the amount attributable to the test period. General Telephone, Order No. 10418, p. 14 (11/23/81).
- E. The Commission reduced uncollectible expense by the difference between the company's estimate and the three year average, but increased it by the difference between the amount allowed in a tax savings docket and the estimated amount. The resulting net reduction in uncollectible expense resulted in a corresponding increase in the working capital allowance.

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In 1988, FPL accrued \$17,408,081 in uncollectible expense, calculated according to accrual accounting requirements which require that uncollectible expenses be estimated during the period in which revenues are recognized. Although we believe that FPL's 1988 actual net write-offs of \$11,508,027 are reasonable, we find that the accrual estimate is unreasonably high. We tested the reasonableness of the estimated expense by calculating an average of net write-offs to retail sales of electricity for the years 1985 through 1987. We used this method of testing the reasonableness of uncollectible expense in Dockets No. 881056-EI, 850172-GU and 890324-EI. We believe that the three year average of \$12,343,000 represents a reasonable expense level. Normally. we would allow the utility uncollectible expense in this amount, which would require a disallowance of \$5,065,000. This disallowance would necessitate a corresponding reduction in the accumulated provision account, which would, in turn, increase working capital. However, in 1987 FPL's net write-offs exceeded its accrual by \$1,400,000. The net write-off of \$10,069,159 would have been expensed for tax purposes, while only the estimated accrual of \$8,669,159 was included in the utility's 1987 tax savings calculation. We therefore find it appropriate to offset our reduction by the 1987 deficiency of \$1,400,000. Thus, we will reduce uncollectible expense by \$3,665,000, which produces a \$1.832.500 reduction in accumulated provision for uncollectibles, and a corresponding increase to working capital of \$1,832,500. FPL, Order No. 23727, page 8 (11/07/90).

3.12 DIRECT SALES ACTIVITIES

A. The expenses related to the operation of a phone mart or shop are allowable since they are used for regulated activities.

Phone marts are now used for strictly regulated activities and they do provide some service to the subscribers. Absent some evidence that these phone marts are being utilized for nonregulated activities or other matters not appropriately considered in a rate case, we would not make any adjustment for their operations. General Telephone, Order No. 10418, p. 16 (11/23/81).

B. The revenues and expenses associated with the Business Phone System should be allocated between the regulated and nonregulated activities. The regulated activities should be considered above the line.

We believe that General Telephone should continue to maintain the allocations between the Business Phone System and its regulated activities, but that the revenues and expenses should be included above the line for ratemaking purposes. Recognizing the move toward deregulation of this operation, we again emphasize the need for the company to maintain its books and records in such a manner as to facilitate future changes. General Telephone, Order No. 10418, p. 16 (11/23/81).

3.13 EXTRAORDINARY RETIREMENT



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- A. Loss from an extraordinary retirement should be amortized above the line over a reasonable period.
 - 1. Normally, upon the retirement of utility plant, no gain or loss is recorded, since the system of accounts is set up such that the item is assumed to be fully depreciated. Therefore, no gain or loss occurs. Occasionally, though, a retirement does result in a loss, because the retirement is extraordinary in that such early retirement was not expected. In such cases this Commission, if shown that the retirement was beyond the ability of management to control, will allow the loss to be amortized above the line over a reasonable period. Recently, many such retirements have resulted from actions mandated by Federal regulatory agencies. In such cases, it has been shown that the retirements were beyond management's control. Tampa Electric Company, Order No. 7987 (10/4/77).

3.14 O & M EXPENSES

- A. Expense deferred beyond the test period should be eliminated from the test year expenses.
 - 1. The Commission determined that an adjustment should be made to reduce O & M test year expenses by \$777,232 to eliminate expenses deferred beyond the test year. Gulf Power Company, Docket No. 810136-EU, Order No. 10557, p. 19 (2/1/82).
- B. Maintenance deferred to the test year should not be considered normal test year operating . expenses and should be amortized over the maintenance cycle.
 - ... of \$10,145,000, \$6,050,000 are expenses which would not normally occur in the test year but which had been deferred to the test year due to financial constraints in previous years. . . These expenses should not be considered normal test year operating expenses. <u>Gulf Power Company</u>, Order No. 11498 (1/11/83).
- C. Inflation rates for projected expenses should be adjusted to reflect current projections of inflation rates.
 - FPL inflated certain of its O & M expenses by 5.2% for 1983 and 6.7% for 1984. During cross-examination, FPL's witness, J.W. Williams, acknowledged that these rates of inflation were no longer realistic and provided more current projections of 3.5% for 1983 and 5.0% for 1984. Utilizing that revised rates results in a reduction of \$381,000 Order No. 12348, p. 10 (8/9/83).
- D. A utility's growth in O&M expenses should be measured against its historical expenses adjusted for customer growth and changes in cost levels as an analytical tool to identify expenses warranting detailed analysis. For electric utilities the Commission has applied a compound multiplier based on CPI increases and customer growth.

FPL and other regulated utilities are entitled to recover through their rates

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prudently and reasonably - incurred expenses, necessary to the provision of adequate, sufficient and efficient service. The law provides that entitlement, but no more. Thus, the burden of establishing its O&M expenses as prudent and reasonable rest with the utility and the responsibility of holding the utility to its proof rest with this Commission. We want to make abundantly clear that our use of the CPI and customer growth comparison factor is not a statement that all expense increases above CPI and customer growth are prima facie unreasonable or imprudent. On the other hand, we do not imply that all expenses increasing at a rate below CPI and customer growth are automatically reasonable and prudent. Rather, we use this standard to "flag" certain expenses that because of their dramatic rates of growth demand a greater level of scrutiny...Florida Power & Light, Docket No. 830465-EI, Order No. 13537 (7/24/84).

E. O & M expenses are limited to a growth rate less than the growth rate of access lines.

OPC is concerned that year after year the Company has overprojected expenses when comparing projected versus actual expenses for time periods similar to the time periods preceding the Company's projection of the test year in this case. . . . We are also concerned with the apparent pattern of over budgeting expenses. . . . Growth in access lines, a primary driver of O&M expense, decreased from 7.53% to 4.84% during the 1988 to 1991 period. Growth in O&M expense historically lags growth in access lines by 1% to 2%; if access lines grow by 5%, O&M expense can be expected to grow by 2% to 3%. The growth in access lines during 1992 decreases from 4.84% to 4.26% which, following historical growth patterns, would not drive a 12.81% increase in O&M. . . . The access line growth rate during 1992 is 4.26% and 4.37% during the test year, O&M expense growth should not have exceeded 4.26% in 1992 and 4.37% for the test year. . . . The adjusted 1990 expenses are then trended forward for 2.5 years at the average growth rate of 3.40%. This results in a test year O&M expense amount of \$331,667,000. United Telephone Co. of Florida, Order No. PSC-92-0708-FOF-TL, p. 18 (7/24/92).

3.15 MISCELLANEOUS EXPENSE ADJUSTMENTS

- A. The expenses associated with yellow page advertising should be included as an "above the line" expense.
 - 1. In all previous cases, this Commission has recognized the revenues, expenses, taxes and investment associated with yellow pages as "above the line" activities and thus considered for ratemaking purposes, even though we do not regulate the rates charged for advertisements. Southern Bell, Order No. 10449, p. 17 (12/15/81).
- B. The Commission has the authority to collect a utility assessment fee from each telephone company licensed in Florida.
 - 1. Each telephone company licensed or operating under Chapter 364, which was in

operation for the preceding 6-month period, shall pay to the Commission, within 30 days following the end of each 6-month period, a fee based upon gross operating revenues for such period in the amount of .15 of one percent of its gross operating revenues derived from intrastate business. Rules of the Florida Public Service Commission, Chapter 25-4.0161. Specific Authority 351.51, F.S., Law Implemented 352.51, F.S. History New 9/17/80.

- C. Only a portion of the amount "written off" for telephone set losses is allowable if the Commission determines the total amount to be excessive.
 - 1. Set losses are still, in our opinion, excessive and accordingly, we believe an adjustment should be made. It should be recognized that the company has taken some steps to alleviate the problem of set losses and we would anticipate seeing some improvement in future proceedings.
- D. Interest on retainage is an allowable interest expense.
 - 1. Interest on retainage is to be treated as interest expense as opposed to being capitalized. Florida Power Corporation, Order No. 8160, p. 5 (2/2/78).
- E. The company must prove that each miscellaneous expense of the company is a definite benefit to the ratepayer (i.e., COMER).

We do not want to dissuade the company from developing procedures for the purpose of improving its recording system and quality of records, nor do we want to impede further refinement of the COMER System. However, we believe that any costs associated with such endeavors should prove to be a benefit to the ratepayer and we are not convinced, based on the evidence submitted to us to date, that the COMER System has benefitted the ratepayer. General Telephone Company, Order No. 10418, p. 15 (11/23/81).

F. Effective January 1, 1983, the hotel/motel commissions paid will no longer be an appropriate expense for ratemaking.

Since the commissions are to be discontinued and it is a known change, we believe it would be appropriate to recognize a reduction in expenses accompanying the discontinuance of this practice. Southern Bell, Order No. 10449, p. 21 (12/15/81).

- G. The station connection costs are to be booked as a current expense as of December 1, 1981.
 - 1. Effective December 1, 1981, station connection costs included in 232.1 are to be booked by each telephone company as a current expense in an appropriate subaccount of account 605 (Station Maintenance). Rule 25-4.222, Order No. 10642 (3/3/82).
- H. Interest rates are not predetermined.

1. The Commissioners do not want to pre-determine the interest rate on cases where it is already to the company's advantage to delay. Winter Park Telephone Company, Docket No. 820170-TP (6/3/82).

I. Imprudent expenditures.

- 1. Total intrastate amount should be adjusted out of cost of service. For adjustments to disallow imprudent expenditures, the total intrastate amount should be adjusted out of cost of service. Since the disallowance of charitable contributions, for example, does not affect settlements, toll revenues should not be adjusted. Commission policy is that neither the local or intrastate toll ratepayers should pay for charitable contributions. United Telephone Company of Florida, Docket No. 810211-TP.
- J. Undocumented petty cash.

The (Staff) auditors found that a large portion of the vouchers for petty cash fund payments and meal expenses were not properly documented. Therefore, we will reduce test year O & M expenses by \$439,224. TECO, Docket No. 830012-EU, Order No. 12663 (11/7/83).

K. Immaterial gain on sale of land may be treated as a reduction to expense in the year of the sale rather than the normal five year amortization.

We find that the appropriate treatment of land sold to Ploof Truck Lines in April 1991 is to reduce expenses by \$1,500 to recognize 100% of the gain on the sale. This is appropriate because of the small dollar amount as opposed to the normal five year amortization. <u>Peoples Gas System</u>, Order No. PSC-92-0924-FOF-GU, p. 7 (9/3/92).

L. Regulatory assessment fees are classified as, Taxes other, rather than as Regulatory expenses.

The Company improperly included in Account 928, Regulatory Expenses, \$25,500 for Regulatory Assessment Fees which should be classified as Taxes Other. Therefore, we find it would be proper to reduce operating expense \$25,500 and to increase Taxes Other \$25,500. West Florida Natural Gas, Order No. PSC-92-0580-FOF-GU, p. 42. (6/29/92).

M. Costs of cancelled projects, prudently started, are included in operating expenses.

Projects cancelled for prudent reasons should continue to be allowed in operating expense as they were in United's the last two rate cases. <u>United Telephone Co. of Florida</u>, Order No. PSC-92-0708-FOF-TL, p. 27 (7/24/92).

N. The Commission found that, as a general rule, the payment of a commission by a telephone company is not a violation of federal or Florida Statutes.

We have found no provision of Florida or federal law that would prohibit commission payments for the placement of pay telephones, or for other services. Without some form of compensation being offered, it is doubtful that pay telephones could be placed in all of the areas where they are presently located. However... certain practices involving commission payments could be illegal, or raise serious policy concerns, such as predatory pricing or other anticompetitive behavior. ... any disputes over company practices in the payment of commissions should be dealt with, as needed, on a case-by-case basis. Investigation into the payment of commissions by telephone companies. Order No. PSC-92-0874-FOF-TP, (8/25/92).

3.16 MEALS, ENTERTAINMENT, FLOWERS AND TRAVEL EXPENSES

A. Meals and entertainment expenses related to public relations are removed.

United asserts that meals and entertainment expenses related to public relations and image building efforts should not be removed from its test year budget... We find that all meals and entertainment expenses related to public relations should be removed from the test year. <u>United Telephone Co. of Florida</u>, Order No. 24049, p. 18 (1/31/91).

B. All meals, entertainment and travel expenses of spouses of officers are removed.

United has included meals, entertainment and travel expenses of the spouses of Company officers/executives in the test year as a necessary business function. . . . However, we find that all meals, entertainment and travel expenses of the spouse of Company officers and executives shall be removed from the test year budget. OPC identified three events from 1989 which it asserts should be excluded from jurisdictional expense: the SEARUC convention in Williamsburg, VA.; the ski trip to Utah; and the Boston NARUC Convention. United Telephone Co. of Florida, Order No. 24049, p. 18 (1/31/91).

C. The Commission disallowed half of the cost of utility provided meals at employee breakfasts and luncheons.

We find the employee meetings to be necessary, but we do not believe that it is necessary for the ratepayers to provide the full cost of the meals for the employees during these meetings. Accordingly, we the Company should recover only half of the cost of providing these meals. West Florida Natural Gas, Order No. PSC-92-0580-FOF-GU, p. 35. (6/29/92).

D. The Commission disallowed half of the cost of Christmas parties, hospital and funeral flowers, and birthday and wedding cakes.

The Company argued that Christmas parties, flowers to hospitals and funerals, and cakes for birthdays and weddings should be paid for by the ratepayers, as

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they are reasonable, prudent business expenses. While we do not disagree that these expenditures improve employee morale, we are not convinced that the ratepayers should bear the full costs. Accordingly, we find that the Company should be permitted to recover only half of the costs associated with Christmas parties, flowers to hospitals and funerals, and cakes for birthdays and weddings. West Florida Natural Gas, Order No. PSC-92-0580-FOF-GU, p. 35. (6/29/92).

E. NARUC hospitality suite and golf expenses are disallowed for ratemaking purposes.

United has included expenses incurred for hospitality suites and golfing at NARUC conferences as part of O&M expense. . . . We agree that NARUC conferences can be beneficial to the companies in handling industry issues; however, expenses related to activities such as golf and hospitality suites are entertainment expenses which we believe are image building expenses. Thus, these expenses should be disallowed for ratemaking purposes. United Telephone Co. of Florida, Order No. PSC-92-0708-FOF-TL, p. 24 (7/24/92).

F. Expenses related to sporting events, musical and theatrical presentations are image building related expenses and are disallowed.

United incurs these expenses for the purpose of entertaining current and prospective customers and business clients all in the pursuit of increased business. . . . In United's last rate case we removed all meals, entertainment and travel expenses of the spouses of Company officers and executives from the test year budget. It is unreasonable for this Commission to specifically list all the payees for sporting, musical, or theatrical events, or the various conferences and conventions in which the Company may be involved. An adjustment such as this should not be limited to only those events that the Commission could identify at the time; it should include all payees for similar events. We believe that such expenses, and other similar expense, are image building related expenses that do not benefit ratepayers. Thus, we shall remove \$2,178 in costs associated with spouse attendance at the FTA and USTA conferences. Additionally, \$13,776 related to memorial charity contributions and expenses relating to welcoming troops home from the Middle East, shall be removed. United Telephone Co. of Florida, Order No. PSC-92-0708-FOF-TL, p. 24 (7/24/92).

G. Meals and hospitality room expenses related to any FTA convention are disallowed.

OPC identified \$2,206.91 of meals and hospitality room expenses associated with the 1989 Florida Telephone Association (FTA) convention in Naples and has objected to these expenses being included in test year expense. . . . While we agree with United that all costs associated with FTA dues, memberships and Florida Night expenses need not be disallowed, we find that these expenses are not legitimate. We agree with OPC that these costs have no place in regulated expense. United Telephone Co. of Florida, Order No. 24049, p. 18

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