

The staff of the FLORIDA PUBLIC SERVICE COMMISSION announces a public workshop in the following docket to which all persons are invited.

DOCKET NO. AND TITLE: Docket No. 950778-TL - In re: Petition to initiate investigation of potential changes to Rules 25-4.066 through 25-4.080, F.A.C., by BellSouth Telecommunications, Inc. d/b/a Southern Bell Telephone and Telegraph Company.

DATE AND TIME: 9:30 a.m., Friday, February 23, 1996.

PLACE: Room 148 - Betty Easley Conference Center, Capital Circle Office Center, 4075 Esplanade Way, Tallahassee, FL 32399-0850.

PURPOSE: The purpose of the workshop is to review responses to staff's November 14, 1995 data request to the large local exchange companies. In particular, the Commission's quality of service rules will be reviewed to discuss which rules should be amended due to the 1995 telecommunications legislation and technological changes. In addition, the appropriateness of incorporating customer surveys into the quality of service rules will also be discussed. All interested parties should come prepared to discuss the above items. A copy of the agenda for the workshop may be obtained by contacting Phil Trubelhorn of the Commission's Division of Communications at

ACK \_\_\_\_\_  
AFA \_\_\_\_\_ (904) 413-6592.

APP \_\_\_\_\_ Any person requiring some accommodation at this workshop because of

CAF \_\_\_\_\_ a physical impairment should call the Division of Records and

CMU \_\_\_\_\_ Reporting at (904) 413-6770 at least five calendar days prior to

CTR \_\_\_\_\_ the workshop. Any person who is hearing or speech impaired should

LEG \_\_\_\_\_ contact the Florida Public Service Commission by using the Florida

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Relay Service, which can be reached at 1-800-955-8771 (TDD).