

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF WORKSHOP

TO ALL INTERESTED PERSONS

DOCKET NO. 950778-TL

IN RE: PETITION TO INITIATE INVESTIGATION OF POTENTIAL
CHANGES TO RULES 25-4.066 THROUGH 25-4.080, F.A.C., BY
BELLSOUTH TELECOMMUNICATIONS, INC.

ISSUED: January 29, 1996

NOTICE is hereby given that at the following time and place
the staff of the Florida Public Service Commission will conduct a
workshop in the above docket:

9:30 a.m., Friday, February 23, 1996
Room 148 - Betty Easley Conference Center
4075 Esplanade Way
Tallahassee, Florida

PURPOSE: The purpose of the workshop is to review responses
to staff's November 14, 1995 data request to the large local
exchange companies. In particular, the Commission's quality of
service rules will be reviewed to discuss which rules should be
amended due to the 1995 telecommunications legislation and
technological changes. In addition, the appropriateness of
incorporating customer surveys into the quality of service rules
may also be discussed. All interested parties should come prepared
to discuss the above items.

A copy of the agenda for the workshop may be obtained by
contacting Phil Trubelhorn of the Commission's Division of
Communications at (904) 413-6592.

Any person requiring some accommodation at this workshop
because of a physical impairment should call the Division of
Records and Reporting at (904) 413-6770 at least five calendar days
prior to the workshop. Any person who is hearing or speech
impaired should contact the Florida Public Service Commission by
using the Florida Relay Service, which can be reached at 1-800-955-
8771 (TDD).

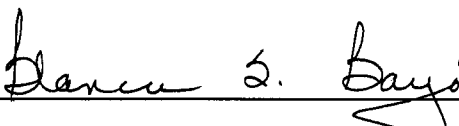
DOCUMENT NUMBER-DATE

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By DIRECTION of the Florida Public Service Commission, this
29th day of January, 1996.



BLANCA S. BAYÓ, Director
Division of Records and Reporting

(S E A L)

MAH

MEMORANDUM

January 26, 1996

RECEIVED
JAN 29 1996
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FPSC-RECORDS/REPORTING

TO: DIVISION OF RECORDS AND REPORT

FROM: MARY ANNE HELTON, DIVISION OF APPEALS *MAH*

RE: DOCKET NO. 950778-TL - IN RE: PETITION TO INITIATE INVESTIGATION OF POTENTIAL CHANGES TO RULES 25-4.066 THROUGH 25-4.080, F.A.C., BY BELLSOUTH TELECOMMUNICATIONS, INC. D/B/A SOUTHERN BELL TELEPHONE AND TELEGRAPH COMPANY.

Attached is a NOTICE OF WORKSHOP which is ready to be issued.

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27 In house*