

*Mr
R*

FLORIDA PUBLIC SERVICE COMMISSION
Capital Circle Office Center • Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

M E M O R A N D U M

February 8, 1996

TO: DIRECTOR, DIVISION OF RECORDS AND REPORTING (BAYO)

FROM: DIVISION OF COMMUNICATIONS [CORDIANO] *CD*
DIVISION OF LEGAL SERVICES [PIERSON] *RP R*

RE: DOCKET NO. 950433-TC APPLICATION TO PROVIDE PAY
TELEPHONE SERVICE BY SOUTH TELECOMMUNICATIONS, INC.

DOCKET NO. 960124-TC INITIATION OF SHOW CAUSE
PROCEEDINGS AGAINST WLBERTH GAVIRIA FOR VIOLATION OF RULE
25-24.512, F.A.C. AND RULE 25-24.512, F.A.C.

AGENDA: 2/20/96 - REGULAR AGENDA - PROPOSED AGENCY ACTION -
INTERESTED PERSONS MAY PARTICIPATE

CRITICAL DATES: NONE

SPECIAL INSTRUCTIONS: I:\PSC\CMU\WP\950433.RCM

CASE BACKGROUND

Mr. Heiner Gaviria filed an application on April 19, 1995 for authorization to provide pay telephone service in the name South Telecommunications, Inc. (STI). However, before completing our review of the application, additional information came to our attention. Staff received a complaint on May 9, 1995 from Liberty Tel, Inc. against STI (page 5). Liberty received letters indicating that STI had retained contracts and was instructing Liberty to remove its payphones from the property owner's premises. The letters were signed by Mr. Edwin Carranza. Mr. Carranza has a criminal record based on records of the Metropolitan Dade County Corrections Department. Staff is unsure at this time what the affiliation is of Mr. Carranza with STI; however, STI removed several of Liberty's payphones after letters were sent by Mr. Carranza. Liberty then forwarded a copy of the signage found on a payphone located in Miami that indicates STI is the provider of service (page 9).

STI was contacted regarding the complaint and denied providing service alleging that the sign was the result of vandalism. Staff then discovered that the brother of Heiner Gaviria, Wlberth Gaviria, a certificated provider, was the one responsible for ordering the access line from the local exchange company. Wlberth Gaviria holds certificate number 3320.

DOCUMENT NUMBER-DATE

01499 FEB-8 96

FPSC-RECORDS/REPORTING

DOCKETS NUMBERS 950433-TC AND 960124-TC
FEBRUARY 8, 1996

It was further alleged in the complaint that apparent service rule violations existed, specifically 0+ local calls were not being routed to the LEC. Therefore, staff conducted service evaluations on payphones operated by Wlberth Gaviria and found numerous service violations.

According to the Division of Corporations (page 10), Wlberth Gaviria appears as an officer of South Communications, Inc. Based on this business affiliation between Heiner and Wlberth, staff notified STI that we would not recommend granting a certificate because of Rule 25-24.511(4) which prohibits granting multiple certificates to an applicant. STI then indicated that it desired to operate only one certificate in the STI name and would consent to cancelling Wlberth Gaviria's certificate on the contingency that a certificate for STI was granted. Since staff cannot guarantee to any company that it will be granted a certificate, Wlberth Gaviria refuses to request cancellation of his certificate.

Staff believes the following recommendations are appropriate.

DISCUSSION OF ISSUES

ISSUE 1: Should the Commission grant South Telecommunications, Inc. a certificate to provide pay telephone service in Florida?

RECOMMENDATION: No.

STAFF ANALYSIS: STI sent letters to Liberty Tel, Inc. with the intent of removing Liberty's payphones and installing its own. Liberty Tel provided a copy of the signage it found on a payphone being operated in Miami. STI denies that it was operating without a certificate and states that the signage found on the phone was the result of vandalism (page 11). Staff does not believe the signage could be the result of vandalism because the company sent letters to Liberty Tel specifying that it was going to install its own phones.

Staff further believes that STI has intentionally misrepresented itself to staff. Mr. Brian Fink, legal counsel for STI and Wlberth Gaviria, sent correspondence (page 11) to staff indicating that STI only provides the instruments and locations which would make it a location finding vendor and that Wlberth Gaviria, one half owner of STI, was the actual provider. However, staff received a complaint letter (page 13) from Mr. Alberto Menendez who is a property owner stating that South Telecommunications, Inc. installed 2 payphones on his premises.

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The complainant further alleges that the phones were out of service for 5 weeks and were then removed for failure to produce revenue. Staff believes this, together with the information received from Liberty Tel, Inc., is sufficient information to document that STI was providing service without proper authorization.

Staff believes the applicant's misrepresentation that it was not providing service without a certificate coupled with the apparent service standards violations found on Wlberth Gaviria's payphones, is sufficient reason not to grant a certificate to South Telecommunications, Inc.

ISSUE 2: Should Wlberth Gaviria be ordered to show cause why he should not be fined or have certificate number 3320 cancelled for violation of Commission Rules 25-24.515 and 25-24.512 Florida Administrative Code?

RECOMMENDATION: Yes.

STAFF ANALYSIS: Wlberth Gaviria has held certificate number 3320 in his name since May 4, 1993. At the time of application for pay telephone authority, Mr. Gaviria signed an acknowledgement card attesting to reading and understanding the Commission's rules concerning pay telephone service. The regulatory assessment fee form for the period of January through June of 1995 reflects that Wlberth Gaviria recorded \$26,850 as intrastate revenue.

Staff completed evaluations of 63 payphones provided by Wlberth Gaviria to determine compliance with the Commission's rules. The evaluations resulted in the company being noticed for a total of 336 apparent rule violations since June 1995. Page 14 is a summary of these apparent rule violations. Pages 15 and 16 are a breakdown of the evaluation results on individual telephone numbers. The highlighted areas of page 15 indicate apparent repeat violations found on the same telephones. An explanation of each of the 29 items is displayed on page 17. In each of the initial letters noticing rule violations to Mr. Wlberth Gaviria, staff suggests that the provider verify that all pay phones operated by the provider, that have the same violations, be corrected since fines imposed by the Commission for continuing violations of its pay telephone standards range from \$100 to \$15,000.

It appears that Wlberth Gaviria does not have effective installation and maintenance procedures in place to ensure

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compliance with the Commission's rules. It further appears that Wlberth Gaviria has misrepresented repairs to staff since repeat violations were found.

In addition, Commission Rule 25-24.512, F.A.C., Improper Use of a Certificate, requires that no certificate authorizing pay telephone service shall be sold, assigned, or transferred. By allowing the name South Telecommunications to be used on Wlberth Gaviria's pay phones, Wlberth Gaviria appears to have been in violation of this rule.

Therefore, staff believes Wlberth Gaviria should be ordered to show cause in writing why he should not be fined or have certificate number 3320 cancelled for violation of the Commission's rules.

ISSUE 3: Should these dockets be closed?

RECOMMENDATION: Docket Number 950433-TC should be closed if no person whose substantial interests are affected by the Commission's Proposed Agency Action files a protest within 21 days of the issuance date of the order. If a show cause order is issued in Docket Number 960124-TC, the docket should remain open pending the resolution of the show cause order; otherwise, the docket should be closed.

STAFF ANALYSIS: If no person whose substantial interests are affected by the Commission's Proposed Agency Action files a protest within 21 days of the issuance date of the order, Docket Number 950433-TC should be closed. If the Commission issues a show cause order in Docket Number 960124-TC, the docket should remain open pending the resolution of the show cause order; otherwise, the docket should be closed.



Liberty Tel. Inc.

P.O. Box 640338

Miami, Fla. 33164

305 949-6121

TO: Lance - FPTA	FROM: Lyn	DATE: 5/1/95
FAX #: 904 222-1355	FAX #: 305-944-6514	PAGES: 8

5/9/95 Tue.

Lance - Here is all of the INFO YOU ASKED FOR.

I AM FILING A LAWSUIT AGAINST THIS COMPANY.
IF THERE IS ANYWAY YOU CAN HELP ME THROUGH
RICK MOSES WITH THE FPSC IT WOULD BE
GREATLY APPRECIATED. AS SOON AS POSSIBLE.

Please tell Rick this is how they are operating
their business:

They are going DOOR-TO-DOOR.

They are OFFERING (AND PAYING, IF ACCEPTED UP FRONT)
AND ARE TELLING the location owners that they
don't have to do anything & that they will take care
OF GETTING the phones removed. I have NOT received
a call or letter from any of my locations.

They have gone to one of my locations 3 times
& told him to try & find a loophole or ask
him if there was anything he could do to get
me out. He told them he was tired of them
BOYHERING HIM.

I have been out to see all of my customers
& they are all SAYING the same thing as above
except with the usual twist - (NEXT PAGE)



"The phantom" new owner/partner/cousin/brother-in-law
that mysteriously is not there & they don't know
the phone #. So South Tel. Inc. has gotten
people to sign by paying them \$ on the spot
& then say "new owner." I've caught 3
in out & out lies & I'm filing lawsuits
AGAINST them ALSO.

AS JOHN K. would say "These are Bad plays."

IF you need anything else please call me.
I hope they are not allowed a certificate.

Lyn.

Lonnie - I RECD 7 of these letters.
The FIRST 2 that I AM
SENDING you ARE FOR the
2 phones they removed on
SUNDAY 5/7/95

April 26, 1995

VIA CERTIFIED MAIL:

Liberty Tel. Inc
P.O. Box 640338
Miami, Fl. 33164

RE: Payphone located at Family Food Market
2390 NW 46 Street
Miami, Fl. 33142

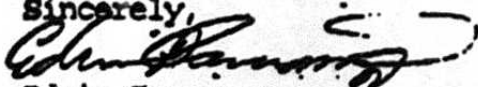
Dear Liberty Tel. Inc:

Please be advised that the Landlord for the above referenced location has entered into a contract with SOUTH TELECOMMUNICATION, INC. for providing payphone services for said location. 75

Please accept this letter as the Landlord's written request that you remove your payphone from the premises forthwith. Please have the payphone removed by MAY 06, 1995 so that the new payphone may be installed. If the payphone is not removed by the referenced date, it will be removed for you, and you will be notified as to where you can pick up the payphone.

If you have any questions please call me at (305) 737-7477 Koop

Sincerely,


Edwin Carranza

Removed this phone
Sunday 5/7/95

April 26, 1995

VIA CERTIFIED MAIL:

Liberty Tel. Inc
P.O. Box 640338
Miami, Fl. 33164

RE: Payphone located at Good Luck Market
5100 NW 22nd Ave.
Miami, Fl. 33142

Dear Liberty Tel. Inc:

Please be advised that the Landlord for the above referenced location has entered into a contract with SOUTH TELECOMMUNICATION, INC. for providing payphone services for said location.

Please accept this letter as the Landlord's written request that you remove your payphone from the premises forthwith. Please have the payphone removed by MAY 06, 1995 so that the new payphone may be installed. If the payphone is not removed by the referenced date, it will be removed for you, and you will be notified as to where you can pick up the payphone.

If you have any questions please call me at (305) 737-7477 -

Sincerely,


Edwin Carranza

LANCE -

I checked 3 phones on 5/8/95 for this company:

305-751-9087 - 1 week old - ON N.W. 2ND Ave.

573-9320 - Has been there almost 1 year 4401 NW 2nd Ave.

691-9657 - about 1 week - 9417 NW 22ND Ave

ALL 3 phones:

→ Local 25¢ FOR 10 minutes

→ 10xxx Blocked - I checked (102880) AND 105480 (CLEARTEL) 105550 (MCI) ATT

→ EXTENDED calling PLAN FROM MIAMI TO Ft. Lauderdale which is now 25¢ FOR 15 MIN. They are charging 1.45 R one minute + then 30¢ FOR each ADD'L minute.

→ 0 + Local GOING STRAIGHT TO CLEARTEL (OSP)

→ INCOMING CALLS BLOCKS at 751-9087 - (I DIDN'T think the other two numbers FOR INCOMING CALLS blocked)

→ 211 says "PLEASE LEAVE A MESSAGE after the tone"

NO COIN NEEDED FOR CHARGE AND EMERGENCY CALLS SOUTH TELECOMMUNICATION, INC. A COIN PAY PHONE Company

LOCAL CALLS Deposit 25¢ before dialing. Change not provided Long Distance Coin Calls Within this Area Code Outside this Area Code Area Code + Number	Callin Card, Collect, Person to Person Calls Within this Area Code Outside this Area Code Area Code + Number Service / Refund..... \$11 Emergency..... \$11	Directory Assistance Local 411 Within this Area Code Outside this Area Code Area Code + 665 + 1212 THIS LOC 9417 NW 22nd Ave Miami, Florida (305) 691-9657
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Believe it or not...
Ben...
11/21

OUT OF CHANGE?

USE YOUR TELEPHONE CALLING CARD OR CALL COLLECT To Place Local Calls Dial "0" + The Number

STI

Warning: Damaging this telephone is a felony punishable by up to 5 years in prison and a fine of \$5000 under F.S. 805.13(3)

P.O. BOX 154052 MIAMI FL 33116

LONG DISTANCE CALLS TO LOCATIONS OUTSIDE THIS CALLING ZONE ARE HANDLED BY:

CLEARTEL COMMUNICATIONS
 1722 22nd Street, N.W.
 WASHINGTON, D.C. 20037
 1-800-640-8113

FOR ASSISTANCE WITH THESE CALLS, DIAL *00*

To use another Long Distance Company, follow instructions provided by your carrier.

You have a right to use the interstate long distance company of your choice. Contact your preferred interstate long distance company for information on how to use that carrier from this telephone.

Complaints regarding operator services may be directed to:
FEDERAL COMMUNICATIONS COMMISSION
 Common Carrier Bureau - Enforcement Division
 Washington, D.C. 20554

THIS PAYPHONE NOT OWNED OR OPERATED BY LOCAL TELEPHONE CO

→ Goes CLEARTEL

1. MENU, 3. OFFICERS, 7. LIST, 8. NEXT, 9. PREV

..... THIS IS NOT OFFICIAL RECORD; SEE DOCUMENTS IF QUESTION OR CONFLICT
5/03/95 OFFICER/DIRECTOR DETAIL SCREEN 12:53 AM

CORP NUMBER: P94000050390 CORP NAME: SOUTH TELECOMMUNICATION, INC.

TITLE: DP NAME: GAVIRIA, HEINER ←
6156 SW 133 PL

TITLE: DS NAME: GAVIRIA, WILBERTH ←
6156 SW 133 PL
MIAMI, FL 33183

◊ NEXT, ◊ PREV, 1. MENU, 2. FILING, 3. TOP
7. LIST, 8. NEXT BY LIST, 9. PREV BY LIST

..... THIS IS NOT OFFICIAL RECORD; SEE DOCUMENTS IF QUESTION OR CONFLICT
ENTER SELECTION AND <CR>:

CATTON, SAXON, TUTTLE AND EVANS,

1700 ALFRED I. DUPONT BUILDING
100 EAST FLAGLER STREET
MIAMI, FLORIDA 33131-1208

FAX (305) 371-8011

(305) 371-9575

May 30, 1995



Mr. Garry Collins
Regulatory Analyst
Bureau of Service Evaluation
State of Florida Public Service Commission
101 East Gain Street
Tallahassee, Florida 32399-0850

Re: Wlberth Gaviria and South Telecommunications, Inc.

Dear Mr. Collins:

This firm is counsel to both Mr. Wlberth Gaviria and South Telecommunications, Inc. Your letter of May 5, 1995 to Southern Telecommunications, Inc. and your letter of May 16, 1995 to Wlberth and Heiner Gaviria have been referred to our office for response. First, let me take this opportunity to explain the relationship between Wlberth Gaviria and South Telecommunications, Inc. Mr. Gaviria, who is a one-half owner of South Telecommunications, Inc. is the pay telephone service provider. Mr. Gaviria acquires the pay telephone access lines from a local exchange company and operates the pay telephones at issue. South Telecommunications, Inc. on the other hand, provides Wlberth Gaviria with the instruments and locations. South Telecommunications, Inc. has also applied for a license to provide pay telephone services.

When the telephones at issue were placed in the field for public use, they bore signs containing the information required under Florida Statute 364.375(2)(c) and (d) as well as PSC Rule 25-24.515(5). The signs identified Wlberth Gaviria as the certificate holder and as the party responsible for repairs and refunds.

It is my client's belief that the signs on the telephones were vandalized by removing the identification of the certificate holder (i.e., Wlberth Gaviria) and leaving the only identified party on the phone as South Telecommunications, Inc. The market in which my client places its telephones is highly competitive and there have been a number of incidents of vandalism and other unfair competition. In fact, there is currently litigation pending between my client and another pay telephone service provider in Dade County Circuit Court.

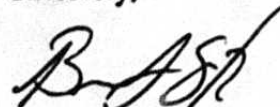
Mr. Garry Collins
Regulatory Analyst
Bureau of Service Evaluation
State of Florida Public Service Commission
May 30, 1995
Page 2 of 2

Upon receipt of your May 16, 1995 letter, my client has taken the necessary steps to alleviate any confusion. The name of South Telecommunications, Inc. has been physically removed from the phones where service is provided by Wilberth Gavia and the name of Wilberth Gavia has been returned to the signage as the certificate holder.

Finally, with regard to your concern about the alleged removal of other provider's pay telephones, my client has, at the request of the property owners, removed certain pay telephones. The procedure used by my client in this matter is to obtain the authority of the property owner to remove the telephone provided there is no contractual relationship between the property owner and the pay telephone provider. My client then notifies the existing pay telephone provider that the owner of the property has requested that the telephone be removed. The telephone provider is given a 10 or 15 day period within which to remove the phone before the phone is removed. In the event the telephone provider refuses to comply with the property owner's wishes and remove the telephone, the property owner authorizes my client to remove the phone. At the property owner's request, my client removes the telephone and holds the phone for pick up by the pay telephone service provider. All of the foregoing are legal acts duly authorized by the property owner. To the extent that anyone conveyed to you information indicating that the removal of the phones was done illegally, without notice, and without proper authorization from the property owner, such information is inaccurate.

If you have any further inquiries regarding my client or if I may be of any further assistance, please do not hesitate to call.

Sincerely,



Brian L. Fink

BLF/aom

10/23 95

TO: Florida Public Service Commission
540 Shumard oak Blvd.
allahassee, Florida 32399-0850

To: Complaints Department

From: Alberto Menendez
Alberto & Son's Meat Market
2601 N.W. 95th St.
Miami, Florida 33147

Severl 1 months ago a company called South Telecommunications installed 2 pay telephones in front of our business. Not long after they were installed a truck knocked down the overhead wire and both phones were out of service for over 5 weeks. We called (both my brother (my partner) and myself) severl 1 times and could only reach an answering machine or a beeper. No one ever returned our calls. Finally, we left a message telling them to remove their equipment. We never did receive our commission for the phones either except for the money they gave us initially.

Finally one day a white van pulled up by the phones and my brother went to check on what it was doing there so long and a couple of guys were removing the phones and said that they didn't make any money. How could the phones make any money when they had been out of service for over 5 weeks? They said some one from the office would call us. That has been about 2 months ago.

My current complaint is that know one has called us or come by to remove the huge concrete pour and the two telephone posts. It is a very bad eyesore in front of our business. The concrete is 4 feet long by 1 1/2 feet wide by 1 1/2 feet tall. One man we know said it would take a jackhammer and about 8 hours of labor to just take it out and then it has to be hauled away at a considerable expense.

We are not in the telephone business and should not have to pay close to \$200.00 to have the concrete and posts removed from our property.

Please help us reach this company or tell us what recourse we have.

Thank you.

Q R

February 8, 1996

APPARENT RULE VIOLATIONS

		Applicable Rule
Totally Satisfactory	0	
Not wheelchair accessible	7	Rule 25-24.515(13)
Provider's address incorrect or missing	57	Rule 25-24.515(5)
Provider's name incorrect or missing	22	Rule 25-24.515(5)
Directory outdated or missing	61	Rule 25-24.515(11)
Wiring exposed	2	
Dialing instructions incorrect or missing	12	Rule 25-24.515(5)
Cannot access local operator via 0-	2	Rule 25-24.515(7)
Access to IXCs blocked	14	Rule 25-24.515(6)
911 could not verify address	7	
Out of service	4	
Telephone number not posted	12	Rule 25-24.515(5)
Repair number missing or not operable	20	Rule 25-24.515(5)
EAS calls in excess of \$.25	22	Rule 25-24.516((1)(a))
Address of pay phone missing or incorrect	33	Rule 25-24.515(5)
Pay phone not sufficiently lighted	19	Rule 25-24.515(1)
LEC disclaimer notice not posted	14	Rule 25-24.515(5)
Notification of services not available not posted	3	Rule 25-24.515(5)
Incoming calls could not be received	20	Rule 25-24.515(8)
Could not access local directory assistance	2	Rule 25-24.515(4)
0+local call did not route to LEC	16	Rule 25-24.515(7)
TOTAL NUMBER OF PHONES EVALUATED	64	
TOTAL NUMBER OF VIOLATIONS	336	

-1/-

BREAKDOWN OF INDIVIDUAL EVALUATIONS

Highlighted areas indicate repeat violations

Phone Number	Date	Evaluated	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29
751-8327		06/07/95	X		X	X		X			X				X	X															
	Reevaluated	09/14/95			X	X		X																							
751-8523		06/07/95			X	X		X		X	X					X	X	X													
	Reevaluated	09/14/95			X	X		X							X																
633-9237		06/06/95			X	X	X	X	X		X	X					X				X		X							X	
	Reevaluated	11/08/95			X	X		X																							
920-9902		06/09/95	X	X	X	X	X	X		X						X	X						X	X							
	Reevaluated	09/11/95	X		X	X	X	X		X			X								X										
854-9684		06/07/95		X	X	X	X	X		X						X	X	X						X				X	X		
854-9087		06/07/95			X	X	X	X		X						X	X	X										X	X		
324-9023		06/07/95			X	X	X	X		X						X	X	X						X						X	
350-9020		06/07/95	X		X	X	X	X		X					X	X						X	X					X	X		
	Reevaluated	09/14/95			X	X	X	X		X	X															X					
350-9096		06/07/95		X	X	X	X	X		X					X	X		X			X		X				X	X			
	Reevaluated	09/14/95			X	X	X	X		X											X		X					X	X		
573-8079		06/07/95			X	X	X	X	X		X										X		X					X	X		
751-8248		06/07/95			X	X	X	X	X		X				X	X					X		X							X	
	Reevaluated	09/13/95			X	X		X																							
751-8378		06/07/95	X		X	X		X		X					X	X		X			X									X	
	Reevaluated	09/14/95			X	X		X																							
883-8281		06/06/95			X	X	X	X		X					X	X	X														
	Reevaluated	09/15/95			X	X	X	X		X					X																
261-9899		06/06/95		X	X	X	X	X		X					X									X						X	
	Reevaluated	09/15/95			X	X	X	X		X					X						X										
673-9337		06/08/95			X	X	X	X		X					X									X						X	
	Reevaluated	09/13/95			X	X		X																							
673-9125		06/08/95			X	X	X	X		X																				X	
	Reevaluated	09/13/95			X	X		X																							
221-9671		06/08/95			X	X		X							X	X	X														
	Reevaluated	09/15/95			X	X		X		X																					
751-9732		06/15/95			X	X	X	X					X						X				X							X	
	Reevaluated	09/13/95			X	X	X	X		X																					
751-9467		06/15/95			X	X	X	X							X						X		X	X						X	
	Reevaluated	09/14/95	X		X	X		X		X												X									
751-9433		06/15/95			X	X	X	X							X								X		X					X	
	Reevaluated	09/14/95			X	X		X		X																					
751-9087		06/15/95		X	X	X	X	X		X					X	X	X	X	X		X		X							X	
	Reevaluated	09/13/95			X	X		X																							
861-9041		06/12/95			X	X	X	X							X	X	X				X		X					X	X		
	Reevaluated	09/12/95			X	X		X																				X			
685-9342		06/14/95			X	X	X	X		X					X	X	X														
	Reevaluated	09/15/95			X	X		X		X																					

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February 8, 1996

Phone Number	Date Evaluated	Date																												
		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29
751-9848	09/13/95				X		X														X									
751-8984	09/13/95				X		X																							
751-9763	09/13/95		X		X		X							X																
751-9860	09/13/95				X		X														X									
751-9992	09/13/95				X		X														X					X				
573-9320	09/12/95		X				X							X	X	X	X	X		X										
867-9725	09/12/95			X	X		X			X				X	X						X									
968-9167	09/12/95			X	X		X			X				X	X	X					X									
868-9727	09/12/95				X		X			X				X							X								X	
868-9823	09/12/95				X		X							X							X								X	
868-9657	09/12/95				X		X			X											X								X	
751-9906	09/14/95		X		X		X																							
751-9778	09/14/95		X		X		X																							
751-8906	09/14/95				X		X																							
573-9876	09/14/95				X		X																							
681-9068	09/15/95				X		X																							
694-9415	09/15/95				X		X																							
693-9451	09/15/95				X																									
531-9036	09/12/95				X		X			X				X															X	
883-9851	09/15/95		X				X		X	X																				
691-9657	11/08/95				X		X																							

-9/-

NON-LEC PAY TELEPHONE EVALUATION ITEMS

ITEMS	DESCRIPTION
1	Telephone was not in service.
2	Telephone was not accessible to the physically handicapped.
3	Telephone number plate was not displayed.
4	Address of responsible party for refunds/repairs was not displayed.
5	Coin free number for repairs/refunds did not work properly.
6	Current directory was not available.
7	Extended Area Service and Local calls were not \$.25 or less.
8	Wiring not properly terminated or in poor condition.
9	Address of pay phone location was not displayed.
10	Instrument was not reasonably clean.
11	Enclosure was not adequate or free of trash.
12	Glass was chipped or broken.
13	Insufficient light to read instructions at night.
14	Name of provider (as it appears on certificate) was not displayed.
15	Local Telephone Company responsibility disclaimer not displayed.
16	Clear and accurate dialing instructions were not displayed.
17	Statement of services not available was not displayed.
18	Automatic coin return function did not operate properly.
19	Incoming calls could not be received/or bell did not ring loud enough
20	Direct coin free service to the local operator did not work.
21	Direct coin free service to local Directory Assistance did not work.
22	Access to all available interexchange carriers was not available.
23	Coin free service to 911 did not work.
24	911 center could not verify the street address of the pay phone.
25	Transmission was not adequate or contained noise.
26	Did not comply with 0+ interLATA Toll rate cap - AT&T + opr chg + \$.25
27	Combinations of nickels and dimes did not operate correctly.
28	Dial pad did not function after call was answered.
29	0 + area code + local number did not go to LEC operator as required.