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FLORIDA PUBLIC SERVICE COMMISSION
Capital Circle Office Center • 2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

M E M O R A N D U M

APRIL 4, 1996

TO: DIRECTOR, DIVISION OF RECORDS AND REPORTING (BAYO)

FROM: DIVISION OF COMMUNICATIONS (HAWKINS) *Bill*
DIVISION OF LEGAL SERVICES (EDMONDS) *Ed*

RE: DOCKET NO. 960200-TC - LENECA, INC. - CANCELLATION BY
FLORIDA PUBLIC SERVICE COMMISSION OF PAY TELEPHONE
CERTIFICATE NO. 3407 FOR VIOLATION OF RULE
25.24.520(1)(A), F.A.C., REPORTING REQUIREMENTS.

DOCKET NO. 960201-TC - MARIE A. BAKER - CANCELLATION BY
FLORIDA PUBLIC SERVICE COMMISSION OF PAY TELEPHONE
CERTIFICATE NO. 3220 FOR VIOLATION OF RULE 25-
24.520(1)(A), F.A.C., REPORTING REQUIREMENTS.

DOCKET NO. 960202-TC - PAY PHONE SYSTEMS - CANCELLATION
BY FLORIDA PUBLIC SERVICE COMMISSION OF PAY TELEPHONE
CERTIFICATE NO. 3328 FOR VIOLATION OF RULE 25-
24.520(1)(A), F.A.C., REPORTING REQUIREMENTS.

AGENDA: 4/16/96 - REGULAR AGENDA - PROPOSED AGENCY ACTION -
INTERESTED PERSONS MAY PARTICIPATE

CRITICAL DATES: NONE

SPECIAL INSTRUCTIONS: I:\PSC\CMU\WP\960200.RCM

CASE BACKGROUND

- Certificate number 3407 was issued to Leneca, Inc. August 25, 1993. Certificate number 3220 was issued to Marie A. Baker November 21, 1992. Certificate number 3328 was issued to Pay Phone Systems May 20, 1993.
- The Division of Records and Reporting received returned mail from the Post Office on each company. They asked that they be furnished with the correct mailing addresses or that staff initiate proceedings to have the providers' certificates cancelled. (Pages 6 - 10)

DOCUMENT NUMBER-DATE

03865 APR-4 96

FPSC-RECORDS/REPORTING

DOCKET NOS. 960200-TC, 960201-TC & 960202-TC
DATE: APRIL 4, 1996

- . Communications staff attempted unsuccessfully to reach each provider by calling the telephone number listed in the Master Commission Directory. The numbers for Leneca, Inc. and Marie A. Baker have been disconnected. The number for Pay Phone Systems rings and no one answers.

DISCUSSION OF ISSUES

ISSUE 1: Should Leneca, Inc., Marie A. Baker and Pay Phone Systems have their certificates cancelled by the Florida Public Service Commission for violation of Rule 25-24.520(1)(a) and (b), Florida Administrative Code, Reporting Requirements, if they fail to pay a \$100 fine, and provide staff with the information required by Rule 25-24.520 (1)(a) and (b), Florida Administrative Code, Reporting Requirements?

RECOMMENDATION: Yes. Staff recommends that Leneca, Inc., Marie A. Baker and Pay Phone Systems have their certificates cancelled if they fail to pay a \$100 fine and provide staff with the information required by Rule 25-24.520(1)(a) and (b), Florida Administrative Code, Reporting Requirements, within 30 days after the Order becomes final. The fines are to be paid to the Florida Public Service Commission and forwarded to the Office of the Comptroller for deposit in the General Revenue Fund pursuant to 364.285(1), Florida Statutes.

STAFF ANALYSIS:

- Pursuant to Rule 25-24.514 (1) (a) and (b), F.A.C., Cancellation of a Certificate, in pertinent part, the Commission may cancel a company's certificate for violation of the terms and conditions under which the authority was originally granted or for violation of Commission rules and orders.
- Pursuant to Rule 25-24.520(1)(a) and (b), in pertinent part, each pay telephone service company shall file with the Division of Communications within 10 days after a change occurs: the street address of the certificate holder and the name, title and phone number of the individual responsible for contact with the Commission.
- Communications staff has attempted to contact the three providers by telephone but was not successful.
- It has been well over 10 days and staff has not been informed of the providers' correct mailing address, phone number or liaison information.

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Therefore, staff recommends that the certificates be cancelled unless the companies pay a \$100 fine and provide staff with the information required by Rule 25-24.520(1)(a) and (b), Florida Administrative Code, Reporting Requirements, within 30 days after the Order becomes final:

PROVIDER	CERTIFICATE NUMBER
LENECA, INC.	3407
MARIE A. BAKER	3220
PAY PHONE SYSTEMS	3328

ISSUE 2: Should these dockets be closed?

RECOMMENDATION: Yes. These dockets should be closed if no person whose substantial interests are affected files a protest within 21 days of the issuance of the Order. If no timely protest is filed, these dockets should be closed at the conclusion of the 30 day period after the Order becomes final. If a company pays the \$100 fine and provides the information required, the docket should be closed. A protest of one docket should not prevent this Order from becoming final for the other dockets.

STAFF ANALYSIS:

If the Commission adopts staff's recommendation in Issue 1, then Leneca, Inc., Marie A. Baker and Pay Phone Systems will have 30 days from the date the Order becomes final to pay a \$100 fine and provide staff the information called for in Rule 25-24.520(1)(a) and (b), Florida Administrative Code, Reporting Requirements, or their certificates will be cancelled without further Commission action. Unless a person whose substantial interests are affected by this Order files a protest within 21 days, the dockets should be closed after the conclusion of the 30 day period. A protest in one docket shall not prevent this Order from becoming final for the other dockets.

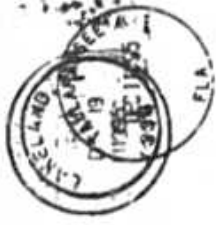
DOCKET NOS. 960200-TC, 960201-TC & 960202-TC
DATE: APRIL 4, 1996

- . For each certificate that is cancelled, the serving local exchange company shall be notified by staff to discontinue service to all pay telephones operated by that company. If the Commission denies staff on Issue 1 the dockets should be closed.

State of Florida

Public Service Commission

2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850



TE879

Lenaca, Inc.
925 Wedgewood Lane
Lakeland, FL 33813-1780

95

Not at this address

LENAC20 330132003 IN 12/10/95

RETURN TO SENDER
NO FORWARD ORDER ON FILE
UNABLE TO FORWARD
RETURN TO SENDER

MEMORANDUM

January 23, 1996



TO: Brenda Hawkins, Division of Communications
FROM: Nonnye Grant, Division of Records and Reporting
RE: Returned Mail

We have received returned mail from the United States Post Office on the following Company:

MARIE A. BAKER (TE693)

The Post Office returned the mail on the above Company stating the following reason(s):

- _____ Addressee Unknown
- _____ Attempted - Not Known
- XXX Box Closed - No Order
- _____ Forwarding Order Expired
- _____ Insufficient Address
- _____ Moved, Left No Forwarding Address
- _____ No Forward Order on File
- _____ No Mail Receptacle/Vacant
- _____ No Such Person or Number
- _____ No Such Office in State
- _____ No Such Street
- _____ Not at this Address
- _____ Refused
- XXX Return to Sender
- XXX Unable to Forward
- _____ Unable to Locate
- _____ Unclaimed
- _____ Undeliverable as Addressed
- _____ Vacant
- _____ Verification of Address furnished by Post Office

Please furnish us with a current address, both for mail and location. Should you not be able to get a current address, can staff initiate proceedings to have the Company's certificate canceled?

Copy of returned envelope attached for your information.

/nbg
Attachment(s)

MEMORANDUM

January 23, 1996

TO: Brenda Hawkins, Division of Communications
FROM: Nonnye Grant, Division of Records and Reporting
RE: Returned Mail



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We have received returned mail from the United States Post Office on the following Company:

PAY PHONE SYSTEMS (TE801)

The Post Office returned the mail on the above Company stating the following reason(s):

- Addressee Unknown
- Attempted - Not Known
- Box Closed - No Order
- Forwarding Order Expired
- Insufficient Address
- Moved, Left No Forwarding Address
- No Forward Order on File
- No Mail Receptacle/Vacant
- No Such Person or Number
- No Such Office in State
- No Such Street
- Not at this Address
- Refused
- Return to Sender
- Unable to Forward
- Unable to Locate
- Unclaimed
- Undeliverable as Addressed
- Vacant
- Verification of Address furnished by Post Office

Please furnish us with a current address, both for mail and location. Should you not be able to get a current address, can staff initiate proceedings to have the Company's certificate canceled?

Copy of returned envelope attached for your information.

/nbg
Attachment(s)

RECEIVED
JUN 23 1955

FPSC-RECORDS REPORTING

TE801

Pay Phone Systems
10802 West Hillsborough, Apt. 2401
Tampa FL 33615-2560

TE801

PAYP602 336153125 1095 01/06/46

PAY PHONE SYSTEMS
MOVED LEFT NO ADDRESS
UNABLE TO FORWARD
RETURN TO SENDER