

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Resolution by Alachua ) DOCKET NO. 921267-TL  
County Board of County )  
Commissioners for extended area )  
service (EAS) throughout Alachua )  
County. )  
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In Re: Resolution by the MARION ) DOCKET NO. 930236-TL  
COUNTY COMMISSION for countywide )  
extended area service (EAS) )  
within Marion County. )  
----- )  
In Re: Petition by subscribers ) DOCKET NO. 930979-TL  
of Live Oak for extended area ) ORDER NO. PSC-96-0505-FOF-TL  
service (EAS) to Lake City. ) ISSUED: April 12, 1996  
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The following Commissioners participated in the disposition of this matter:

SUSAN F. CLARK, Chairman  
J. TERRY DEASON  
JOE GARCIA  
JULIA L. JOHNSON  
DIANE K. KIESLING

NOTICE OF PROPOSED AGENCY ACTION  
ORDER GRANTING MOTIONS FOR EXTENSION OF TIME

BY THE COMMISSION:

NOTICE IS HEREBY GIVEN by the Florida Public Service Commission that the action discussed herein is preliminary in nature and will become final unless a person whose interests are substantially affected files a petition for a formal proceeding, pursuant to Rule 25-22.029, Florida Administrative Code.

By Order No. PSC-95-1135-FOF-TL, this Commission directed ALLTEL Florida, Inc. (ALLTEL or the Company) to implement expanded calling service (ECS) on the McIntosh/Gainesville, McIntosh/Williston and Live Oak/Lake City routes by March 12, 1996. ECS rates residential calls at \$.25 per call regardless of duration, and business calls at \$.10 for the first minute and \$.06 for each additional minute.

DOCUMENT NUMBER-DATE

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FPSC-RECORDS/REPORTING

On December 28, 1995, ALLTEL filed a Motion for Extension of Time to comply with Order No. PSC-95-1135-FOF-TL. ALLTEL requested a 60-day extension of time, until May 12, 1996, to implement these three routes. ALLTEL asserts that because ECS is different than the standard \$.25 plan previously implemented in its service territory, substantial computer programming changes will be required. Specifically, ALLTEL states that its billing system will need to be changed to allow for a minute of use billing structure for business customers and to classify this traffic as toll instead of the traditional local treatment under the standard \$.25 plan.

On February 7, 1996, ALLTEL filed a Motion for an Additional Extension of Time to implement ECS. The Company states that because of substantial computer programming changes it cannot implement the required minutes of use billing for business customers by May 12, 1996 as initially planned. ALLTEL states it can implement the standard \$.25 rate for business customers on May 12, 1996 and that it will be able to implement minutes of use rating for business customers by October 1, 1996. The Company asserts that it will provide notice to its affected business customers explaining the interim \$.25 plan and also will provide a subsequent notice to these customers prior to the conversion to the minute of use plan.

The Company contends that the extension until October 1, 1996 is needed to implement minute of use rating because the necessary changes will be more extensive than originally expected. ALLTEL states that to mitigate the impact of this delay on business customers, it is willing to implement the standard \$.25 plan on an interim basis. The Company believes this will provide a significant measure of calling plan relief to business customers, especially those who routinely make toll calls that cost more than \$.25. In addition, ALLTEL states it will provide notice to its affected business customers explaining the interim \$.25 plan and will also provide another notice to these customers prior to the conversion to the minute of use plan.

We do not object to ALLTEL's request for extension of time or to its request to offer the \$.25 rate for business customers on an interim basis. However, we are concerned that the Company was unaware of the magnitude of the internal billing difficulties until it filed its Motion for Additional Extension of Time on February 7, 1996. If the Company had been aware of these extensive changes, it could have requested the \$.25 plan for business customers in the interim, which would have provided those subscribers with some form of toll relief by the required March 12, 1996 deadline.

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Upon consideration, we grant ALLTEL's Motion for an Extension of Time until May 12, 1996, and its Motion for Additional Extension of Time to implement business calls at \$.25 per call instead of ECS rates until October 1, 1996 on the McIntosh/Gainesville, McIntosh/Williston and Live Oak/Lake City routes. ALLTEL shall provide notice to its customers explaining the interim \$.25 plan and provide another notice to these affected customers prior to the conversion to ECS.

We note that United Telephone Company of Florida (United) and BellSouth Telecommunications, Inc. (BellSouth) are also required to implement ECS on these routes by March 12, 1996 and are ready to implement ECS on their ends of these routes. Both ends of these routes shall be implemented simultaneously to avoid end user confusion and to be consistent with previous Commission action. Therefore, for these routes United and BellSouth shall also be granted an extension of time, until May 12, 1996, to implement ECS. For these routes between May 12, 1996 and October 1, 1996, ALLTEL shall rate its business calls at \$.25 per call regardless of duration and United and BellSouth shall rate their business calls at \$.10 for the first minute and \$.06 for each additional minute.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that ALLTEL Florida, Inc.'s Motion for Extension of Time until May 12, 1996 and Motion for Additional Extension of Time to implement business calls at \$.25 per call instead of ECS rates until October 1, 1996, on the McIntosh/Gainesville, McIntosh/Williston and Live Oak/Lake City routes are hereby granted as set forth in the body of this Order. It is further

ORDERED that ALLTEL shall provide notice to its affected business customers explaining the interim \$.25 plan and provide another notice to these customers prior to the conversion to ECS. It is further

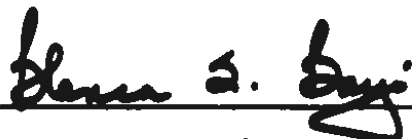
ORDERED that extensions of time to implement extended calling service on the McIntosh/Gainesville, McIntosh/Williston and Live Oak/Lake City routes are hereby granted until May 12, 1996 to BellSouth Telecommunications, Inc. and United Telephone Company of Florida. It is further

ORDERED that this Order shall become final and effective and these dockets shall be closed on the date set forth below if no timely protest is filed pursuant to the requirements set forth below in the "Notice of Further Proceedings or Judicial Review." It is further

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ORDERED that in the event this Order becomes final, these dockets should be closed.

By ORDER of the Florida Public Service Commission, this 12th day of April, 1996.



BLANCA S. BAYÓ, Director  
Division of Records and Reporting

( S E A L )

DLC

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The action proposed herein is preliminary in nature and will not become effective or final, except as provided by Rule 25-22.029, Florida Administrative Code. Any person whose substantial interests are affected by the action proposed by this order may file a petition for a formal proceeding, as provided by Rule 25-22.029(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a) and (f), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on May 3, 1996.

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In the absence of such a petition, this order shall become effective on the day subsequent to the above date as provided by Rule 25-22.029(6), Florida Administrative Code.

Any objection or protest filed in this docket before the issuance date of this order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this order becomes final and effective on the date described above, any party substantially affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the effective date of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.