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DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(904) 413-6199

Public Service Commission

May 15, 1996

Dr. Michael Weilert
Health Management Systems, Inc.
13738 Oxbow Road
Fort Myers, Florida 33905

Re: Docket No. 960554-TP

Dear Dr. Weilert:

I have been assigned to handle your complaint against AT&T and United. Your complaint has been docketed as shown above.

I understand that United has disconnected your telephone service for nonpayment of bills. You stated today that all bills for your telephone service have been paid. You, however, refused to provide the Commission staff with any receipts or other documentation. According to United, you owe a total of \$1,384.08. United states that \$304.57 of this total is disputed.

Rule 25-22.032(10), Florida Administrative Code, allows a utility to require a customer to pay the portion of a bill not in dispute during the pendency of complaint proceedings. The Rule further states that if the parties cannot agree on an amount in dispute, the Commission staff shall estimate the disputed amount.

ACK _____ Paula Isler has been assigned by the Division of Communications to determine the
ATA _____ amount in dispute. Based on the information received, she has determined that \$304.57 is
APP _____ in dispute. Upon payment of \$1,079.51 and payment of all future bills, United will restore
CAF _____ your telephone service until the complaint is resolved.

CMJ _____ Please write to me at the above address if you have any questions.
CTR _____
ENC _____
LES _____
LIN _____
SAC _____
RCW _____

Yours truly,

Michael Billmeier
Michael Billmeier
Staff Counsel

SEC _____ LMB\anr
cc: William B. Ellinger, Esq.
WAS _____

DOCUMENT NUMBER-DATE

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