

REQUEST TO ESTABLISH DOCKET
(PLEASE TYPE)

Date 5/29/96

Docket No. 960675-63

1. Division Name/Staff Name Division of Water and Wastewater/ S. Austin

2. OPR S. Austin *SGA C*

3. OCR Legal

4. Suggested Docket Title Application for approval of late payment charge in Lee County by MHC Systems Inc.,

~~debt, FFEC-91x~~

5. Suggested Docket Mailing List (attach separate sheet if necessary)

- A. Provide NAMES ONLY for regulated companies or ACRONYMS ONLY regulated industries, as shown in Rule 25-22.104, F.A.C.
- B. Provide COMPLETE name and address for all others. (Match representatives to clients.)

1. Parties and their representatives (if any)

FFEC-Six
P.O. Box 4535
N. Ft. Myers, FL 33903
Joette Clark

2. Interested Persons and their representatives (if any)

6. Check one:

- Documentation is attached.
- Documentation will be provided with the recommendation.

MHC Systems Inc., d.b.a. FFEC-Six
P.O. Box 4535
North Fort Myers, FL 33903

RECEIVED
MAY 28 1996

May 24, 1996

Florida Public Service Commission
Division of Water and Wastewater

Florida Public Service Commission
Division of Water & Wastewater
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Dear Marshall Willis:

MHC Systems, Inc., d.b.a. FFEC-Six requests consideration to have a Late Payment Charge added to its water and sewer tariffs. Enclosed for review are a summary schedule of delinquent customers for the period October 1995 through May 1996 as well as updated tariff sheets. As the delinquency summary shows, the percentage delinquent customers has varied from 6% to 10%. The total delinquent accounts receivable balance each month has been greater than \$4,900.

The Commission has previously authorized a \$3 charge when a customer's billing account is not paid within 20 days. Listed below are four cases where such a charge has been approved.

Palm Coast Utilities, Inc.	PSC Docket No. 920349-WS
Ferncrest Utilities, Inc.	PSC Docket No. 920535-WS
Rolling Oaks Utilities, Inc.	PSC Docket No. 930353-WS
Hydratech Utilities, Inc.	PSC Docket No. 930387-WS

If you need additional information, please feel free to contact me at (941)731-3100.

Sincerely,



Joette Clark
Controller

cc Marguerite Nader
Ellen Kelleher

Ftec-Six
Analysis of Delinquencies
May 20, 1996
 file: home\pds\delinquency\mdata

	Monthly Billing		Delinquencies			
	Revenue	Customers	Balance	%	Customers	%
May 1996	\$ 70,716	1,785	\$ 7,585	11%	115	6%
April 1996	\$ 79,372	1,783	\$ 7,422	9%	110	6%
March 1996	\$ 70,097	1,773	\$ 4,951	7%	106	6%
February 1996	\$ 69,462	1,768	\$ 8,637	12%	166	9%
January 1996	\$ 72,703	1,766	\$ 5,835	8%	119	7%
December 1995	\$ 59,569	1,756	\$ 5,377	9%	130	7%
November 1995	\$ 47,855	1,752	\$ 6,377	13%	177	10%
October 1995	\$ 57,957	1,747	\$ 6,288	11%	182	10%

NAME OF COMPANY FFEC-Six
WATER TARIFF

MISCELLANEOUS SERVICE CHARGES

The Company may charge the following miscellaneous service charges for business hours and after hours in accordance with the terms stated herein. If both water and wastewater services are provided, only a single charge is appropriate unless circumstances beyond the control of the Company require multiple actions.

INITIAL CONNECTION - This charge would be levied for service initiation at a location where service did not exist previously.

NORMAL RECONNECTION - This charge would be levied for transfer of service to a new customer account at a previously served location or reconnection of service subsequent to a customer requested disconnection.

VIOLATION RECONNECTION - This charge would be levied prior to reconnection of an existing customer after disconnection of service for cause according to Rule 25-30.320(2), Florida Administrative Code, including a delinquency in bill payment.

PREMISES VISIT CHARGE (IN LIEU OF DISCONNECTION) - This charge would be levied when a service representative visits a premises for the purpose of discontinuing service for nonpayment of a due and collectible bill and does not discontinue service because the customer pays the service representative or otherwise makes satisfactory arrangements to pay the bill.

LATE PAYMENT CHARGE - This charge will be levied when a customer's billing account is not paid within 20 days and is therefore delinquent.

Schedule of Miscellaneous Service Charges

Initial Connection Fee	\$15.00
Normal Reconnection Fee	\$15.00
Violation Reconnection Fee	\$15.00
Premises Visit Fee (in lieu of disconnection)	\$10.00
Late Payment Charge	\$ 3.00

EFFECTIVE DATE

Ellen Kelleher
ISSUING OFFICER
General Council
ISSUING OFFICER

NAME OF COMPANY FFEC-Six
WASTEWATER TARIFF

MISCELLANEOUS SERVICE CHARGES

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Schedule of Miscellaneous Service Charges

Initial Connection Fee	\$15.00
Normal Reconnection Fee	\$15.00
Violation Reconnection Fee	Actual Cost (1)
Premises Visit Fee (in lieu of disconnection)	\$10.00
Late Payment Charge	\$ 3.00

(1) Actual Cost is equal to the total cost incurred for services.

EFFECTIVE DATE

Ellen Kelleher
ISSUING OFFICER
General Council
TITLE