

DOCKET NO. 960847-TP

AT&T v. GTE ARBITRATION

In The Matter Of The Interconnection Agreement Negotiations Between AT&T And GTE Pursuant to 47 U.S.C. § 252

AT&T'S DOCUMENTS
SUBMITTED UNDER THE
TELECOMMUNICATIONS
ACT OF 1996

**VOLUME II** 

**TABS 40 - 66** 

**AUGUST 16, 1996** 

DOCUMENT NUMBER-DATE

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FPSC-RECORDS/REPORTING

#### BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

Petition by AT&T Communications	)
of the Southern States, Inc.	)
for Arbitration of Certain Terms and	)
conditions of a proposed agreement	)
with GTE Florida, Inc. concerning	)
Interconnection and Resale under	)
the Telecommunications Act of 1996	)

**DOCKET NO. 960847-TP** 

PETITION BY AT&T FOR ARBITRATION UNDER THE TELECOMMUNICATIONS ACT OF 1996

# INDEX TO AT&T'S DOCUMENTS SUBMITTED PURSUANT TO THE TELECOMMUNICATIONS ACT OF 1996\*

Documents indexed at Tabs 104 through 116 are not included herein because they have been designated by GTE as containing information that is proprietary and confidential to GTE.

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2		Letter from D. McLeod to R. Harrison	AGBH 000037
3		Letter from R. Harrison to D. McLeod	AGBR 000015
4		Letter from R. Wren to L. Sparrow	AGBH 000078
5		Letter from T. Casey to D. Bennett	AGPL 001995
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7	4/11/96	Letter from R. Shurter to D. McLeod	AGBH 000079
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9	4/15/96	Letter from D. McLeod to R. Wren	AGPL 002028
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15	4/26/96	Letter from R. Shurter to D. McLeod	AGBR 000048
16		Letter from W. West to M. Esstman	AGBH 000095
17	4/29/96	Letter from C. Nicholas to J. Beasley; Confidentiality Agreement	AGBR 003080
18	4/30/96	Letter from J. Peterson to G. Rall	AGPL 002272
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	64	6/17/96	Letter from R. Harrison to D. Myers	AGBR 000321
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	66	6/17/96	GTE Customer Guide for ALEC Establishment of Local Services: Resale & Unbundling	AGPL 003729
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	79		Letter from J. Peterson to R. Damji	AGBR 000381
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	83		Memo from J. Beasley to File	AGBR 000420
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	86		Letter from D. McLeod to R. Harrison	AGBR 000916
	87		Letter from J. Peterson to R. Damji	AGBH 000454
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	89		Letter from J. Beasley to C. Nicholas	AGBR 000872
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	93		Letter from R. Harrison to D. McLeod	AGBR 003053
	94		Letter from B. Watson to C. Nicholas	AGBR 000958
	95		Memo from B. Haux to File	AGPL 004567
	96		Letter from D. McLeod to R. Harrison	AGBR 003056
	97	7/25/96	Letter from D. McLeod to R. Harrison	AGBR 003077
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	6/28/96	Detailed Log of Dealings with LEC; Telephone Call	AGBR 000380
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104		Letter from C. Nicholas to J. Beasley; GTE California Avoided Cost Study	AGBR 000229

	105		Letter from J. Beasley to C. Nicholas; AT&T Avoided Cost Study for GTE Hawaiian Telephone Company	AGBR 000283
	106	6/14/96	Letter from M. Seaman to R.H. Shurter; GTE Local Services Resale Proposal	AGPL 000001
	107	7/1/96	Letter from R. Harrison to D. McLeod	AGBR 000419
	108	7/1/96	Letter from R. Harrison to D. McLeod; AT&T Pricing Proposal	AGBR 000401
	109	7/1/96	Fax from C. Nicholas to J. Beasley	AGBR 000364
	110	7/1/96	GTE Florida Cost Study	AGBR 001658
	111			AGBR 000750
	112		Matrix of Open Issues on Local Resale and Unbundling	none
	113		Letter from D. McLeod to R. Harrison; GTE Resale and Unbundled Network Elements Pricing Proposal	none
	114		AT&T/GTE Cost/Price Negotiations Minutes	AGBR 003060
			GTE Responses to AT&T Requirements (Matrix #1 Billing for Local Resale; Matrix #2 Features/Services for Local Resale; Matrix #3 Pre-ordering/Ordering for Local Resale; Matrix #4 Interconnection/Unbundling; Matrix	
	115		#5 Pay Phone/Local Resale)	none
	116	8/2/96	Letter from R. Harrison to D. McLeod; Pricing Proposal	AGBR 003101
V	117	undated	Cost Study	none

	105	6/5/96	Letter from J. Beastey to C. Nicholes; AT&T Avoided Cost Study for GTE Hawailan Telephone Company	AGBR 000283
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	106	7/1/96	Letter from R. Harrison to D. McLeod; AT&T Pricing Proposal	AGBR 000401
,	109	7/1/96	Fax from C. Nicholas to J. Beasley	AGBR 000364
	110	7/1/96	GTE Florida Cost Study	AGBR 001658
	111	7/2/96	AT&T Attachment 14 to July 2, 1998 Contract Proposal	AGBR 000750
	112		Matrix of Open Issues on Local Resale and Unbundling	none
	113	7/24/96	Letter from D. McLeod to R. Herrison; GTE Resale and Unbundled Network Elements Pricing Proposal	none
	114			AGBR 003060
			GTE Responses to AT&T Requirements (Matrix #1 — Billing for Local Resale, Matrix #2 Features/Services for Local Resale, Matrix #3 Pre-ordering/Ordering for Local Resale; Matrix #4 Interconnection/Unbundling, Matrix	
	115		#5 - Pay Phone/Local Resale)	none
	116	8/2/96	Letter from R, Harrison to D. McLeod; Pricing Proposal	AGBR 003101
V	117			none
	118		Memo re: Quality Measures and Approaches	none
	119	8/15/96	Letter from R. Harrison to D. McLeod	none

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	AT&T REQUIREMENTS	GTE sta	status	COMMITMENTS, MILESTONES, OPERATIONAL	ACTION ITEMS		
				TIMELINES	AT&T	GTE	
19	GTE will provide a complete definition of all services, features, and functions available and any ancillary data required by GTE from the Customer to provision these services.						
20	GTE will provide the necessary information for the provisioning of DA Exempt, Prison Services, Lifeline services, etc						
21	Provide GTE with expected levels of performance, (DMOQs) which GTE is expected to meet						
22	Levels of performance, (DMOQs) which GTE is expected to meet::						
	Orders completed within 1 day (no prem. installation)						
	Orders completed within 2 days (prem. installation required)						
	Orders for feature changes within 1 day						
	100% Completion by Service Date						
	>99% No troubles found during first 30 days of service						
	Disconnect interval < 1 day						
23	Requests that GTE notify AT&T of any changes made in the service and/or feature set at the time of installation that differ from the original Service Order as given to GTE by AT&T						
4	GTE will negotiate adequate test and turn up processes and procedures required to support the Services ordered by AT&T for it's Customers						
5	Requests that GTE identify those areas				, , , , , , , , , , , , , , , , , , , ,		

	AT&T REQUIREMENTS	T&T REQUIREMENTS GTE POSITION	status	COMMITMENTS, MILESTONES, OPERATIONAL	ACTION ITEMS		
_				TIMELINES	AT&T	GTE	
	where Centranet Service is available, and that GTE provide the required information for the Ordering and Provisioning of Centranet Services in those areas						
26	AT&T requires that GTE provide intercept and transfer service						
27	Require that GTE notify AT&T prior to Service termination, (Disconnect), or the termination of any service, feature or function by an AT&T Customer.						
28	AT&T is GTE's customer of record the end- user CANNOT order a disconnect of AT&T Service						
29	GTE will provide interface requirements for populating DA database (i.e. rules)						
30	Negotiate with GTE a mutually agreeable escalation and expedite process by which Service Ordering and Provisioning can be provided						
31	GTE will agree to list AT&T in the printed White Page Directory as a Local Service provider in that area with the associated information and telephone numbers.						
32	Negotiate with GTE Directories for A sales agency agreement relating to the current white and yellow pages listings						
33	Negotiate with GTE Directories for any rules and regulations associated with the white and yellow pages listings and the types of listings available						
14	Negotiate with GTE Directories for the area covered by a given Directory and the date that Directory is published						

	AT&T REQUIREMENTS	SIREMENTS GTE status POSITION	status	COMMITMENTS, MILESTONES, OPERATIONAL	ACTION ITEMS		
				TIMELINES	AT&T	GTE	
35	Negotiate with GTE Directories for The process associated with updating, ordering, re-ordering and delivery of the white and yellow pages Directories						
36	Negotiate with GTE on the management of NPA/NXX splits, the rules regarding the split of a given NPA/NXX and who is in control of a NPA/NXX						
37	GTE provide interface agreements between Work Centers regarding systems and establishing a change control process between AT&T and GTE						
38	GTE provide training for those technicians assigned to handle AT&T Local Business Installations						
39	GTE will provide the ability to suspend an AT&T End-users service upon request (ex summer home)						
40	GTE will provide AT&T the ability to suspend service to a given AT&T end-user for non-payment of a bill in accordance with the CPUC regulations						
41	GTE will provide blocking of 700, 900, and 976 services upon request from AT&T on a line, trunk or individual service basis						
42	GTE agrees to work cooperatively in practices and procedures regarding Law Enforcement and service annoyance handling						
43	Establish a process whereby misdirected calls can be routed to the correct Local Service provider regardless of who they may be						

	AT&T REQUIREMENTS	GTE POSITION	status	COMMITMENTS, MILESTONES, OPERATIONAL	ACTION ITEMS		
				TIMELINES	AT&T	GTE	
44	Negotiate for the handling of E911 updates to GTE's databases for its Local Resale Customer base						
45	GTE to provide engineering support for all Special Services which are covered under a Local Resale offer, e.g. Data Services, Voice Grade private lines, Intermediate bit rate services, Primary Rate ISDN services, Broadband services and Packet services, etc.						
	Number Assignment Process						
1	GTE agrees to provide the capability to reassign (coincident with an end user request) or obtain any GTE controlled number within the geographic boundaries of the LSO, consistent with the current numbering plan.						
2	GTE will provide access to the system file linking the address to the Central Office (to determine exchange rates), for rates and billing purposes	,					
3	GTE agrees for long term NPANXX Assignment and Administration in establishing s SPOC for the reservation number on a 7 X 24 basis						
4	GTE agrees for long term NPANXX Assignment and Administration in automated access to the number assignment base.						
	Maintenance Procedures						

	AT&T REQUIREMENTS	GTE POSITION	status	COMMITMENTS, MILESTONES, OPERATIONAL	ACTION	ITEMS
				TIMELINES	AT&T	GTE
	capabilities					
2	GTE will provide a "Real Time" electronic interface to Review and verify test results					
3	GTE will provide a "Real Time" electronic Interface to Provide status updates on current "Open" Trouble Tickets					
4	GTE will provide a "Real Time" electronic interface to Verify feature and function updates and corrections as they relate to an open Trouble Report					
5	GTE will provide a "Real Time" electronic interface to Provide a means for Network Surveillance (Performance Moniforing)					
6	GTE will provide the ability to verify and acknowledge any scheduled appointment upon receipt of the Trouble Ticket					
7	GTE will meet the following status requirement on AT&T services: Immediate notification of any changes in trouble status, electronically					
8	GTE will meet the following status requirement on AT&T services: The ability to retrieve the current status of any trouble report					
9	GTE will meet the following status requirement on AT&T services: Immediate notification when any scheduled appointment is in jeopardy					
10	GTE will close all TOK (Test OK), NTF (No Trouble Found), and CC (Came Clear) trouble reports in accordance with the AT&T policy (To be provided)				,	

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	AT&T REQUIREMENTS	GTE POSITION	status		ACTION ITEMS		
		POSITION		MILESTONES, OPERATIONAL TIMELINES	AT&T	GTE	
11	GTE will close the trouble by contacting AT&T, AT&T in turn will be responsible for contacting the end-user Customer, verifying the trouble is repaired, and then closing the trouble out with GTE						
12	GTE will immediately notify AT&T of any Network event which impacts AT&T endusers. Notification will include areas affected (NPA NXX) and estimated Time to repair. AT&T would prefer a real time monitoring arrangement if this is feasible						
13	GTE agrees to notify the AT&T CNSC of any scheduled maintenance activity which could have an impact on the service provided to AT&T end-users. GTE will work with AT&T to minimize impacts to major AT&T customers. The time frame for this notification will be mutually agreed upon						
14	Negotiate a workable Disaster Recovery plan with GTE and agree to perform quarterly tests of the process						
15	GTE will provide the AT&T CNSC with *real time* testing capability on AT&T end user services.						
16	GTE agrees to route repair service calls to the correct service provider (AT&T), and AT&T agrees to a reciprocal arrangement for GTE Customers						
17	GTE will bill any applicable Time and Materials charges to AT&T, not to the end user. AT&T will provide an address and contact for all applicable tariff charges						
18	GTE agrees to provide a listing of all applicable charges at the time the Trouble						

	AT&T REQUIREMENTS	GTE POSITION	status	COMMITMENTS, MILESTONES, OPERATIONAL	ACTION ITEMS	
			ŀ	TIMELINES	AT&T	GTE
	Ticket is closed					
19	GTE will use an AT&T branded form any time an AT&T end-user is contacted relative to a trouble report, maintenance charges or any applicable service charges					
20	A GTE Technician will clear any reported trouble to the end-user's network interface					
21	GTE will provide an on-line transfer of any AT&T end-user "misdirected" trouble call to the AT&T repair center					
22	GTE will negotiate DMOQs for Service repair and create a self-reporting process to AT&T's Repair Center.					
23	DMOQs for Service Repair:					
	<1% Missed Appointments					
	<4 hours to restore for >85% of troubles					
	<8 hours to restore>95% of troubles					
	24 hours to restore >70% of troubles					
	MTTRestore <8 hours with dispatch/ <2 hours without dispatch/all other<8 hours					
	Repeat troubles <5%					
24	GTE will provide AT&T with an escalation and expedite process and a contact list for Maintenance					
25	GTE will provide AT&T geographic location information to allow for accurate status's and repair in the case of cable cuts or utility/road construction occurring					
26	GTE will provide AT&T distribution and plant layouts information to allow for accurate status and repair in the case cable					

	AT&T REQUIREMENTS	GTE POSITION	status	COMMITMENTS, MILESTONES, OPERATIONAL	ACTION	ITEMS
		rosition		TIMELINES	AT&T	GTE
	of cable cuts or utility construction occurring					
27	GTE will provide AT&T electrical and performance characteristics information to allow for accurate status and repair in the case of cable cuts or utility/road construction occurring.					
28	GTE will report all associated maintenance and service charges at the time the trouble ticket is closed with the AT&T service center					
29	GTE will negotiate a mutually acceptable escalation and expedite procedure for all services provided by GTE under this contract					
30	GTE will agree to a trouble priority and severity coding format for all trouble reports handled between the two companies					
31	GTE will negotiate mutually acceptable DMOQ's which will apply to the network elements which AT&T leases from GTE. These DMOQ's will be tracked monthly and reviewed for performance on a Quarterly basis. In those cases where the negotiated metric is not met, GTE will prepare a plan to correct the problem and submit it to the appropriate AT&T work center for review and compliance					
32	GTE will provide the ability to "pre-screen" any activities which would incur charges to AT&T in order for AT&T to validate the activity. This includes, but is not limited to the dispatch of field forces to an AT&T endusers premises					
33	GTE agrees to discuss the contracting of GTE technicians to perform work on AT&T end-user Customer's premises representing				·	

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	AT&T REQUIREMENTS	GTE POSITION	status	COMMITMENTS, MILESTONES, OPERATIONAL TIMELINES	ACTION AT&T	ITEMS GTE
	AT&T. This includes but is not limited to Providing the contracted technicians with AT&T forms for the end-user					
34	GTE agrees to discuss the contracting of GTE technicians to perform work on AT&T end-user Customer's premises representing AT&T. This includes but is not limited to providing the contracted technicians with "branded" AT&T "Not at Home" cards					
35	GTE agrees to discuss the contracting of GTE technicians to perform work on AT&T end-user Customer's premises representing AT&T. This includes but is not limited to Providing the contracted technicians with AT&T business cards					
36	GTE agrees to discuss the contracting of GTE technicians to perform work on AT&T end-user Customer's premises representing AT&T. This includes but is not limited to Assuring that the technicians are trained in a non-discriminatory fashion					
	Service Ordering and Provisioning Proce	edures				
1	GTE will notify of any changes to the service requested by the AT&T end-user at the time of installation such as added jacks, wiring an extension, etc.					
2	GTE will provide the required Loop testing information prior to the establishment of service so that AT&T can verify that the "end to end" service meets the established requirements					
3	GTE will provide an escalation and expedite process for service ordering and provisioning in a Loop Resale environment					

	AT&T REQUIREMENTS	GTE POSITION	status	COMMITMENTS, MILESTONES, OPERATIONAL	ACTION ITEMS		
				TIMELINES	AT&T	GTE	
4	GTE will make provisions to deal with misdirected AT&T end-user calls and route them to the correct AT&T service center (information to be provided), and AT&T agrees to a reciprocal arrangement with GTE			·			
5	GTE agrees to negotiate a Disaster Recovery Plan to cover the services provided by GTE for AT&T						
6	Require electronic bonding between the GTE work center and the appropriate AT&T work center for services purchased by AT&T for their Customers. This "bond" will be based on the EBI standard eventually with a suitable interim solution which provides Due date scheduling and availability as required						
7	Require electronic bonding between the GTE work center and the appropriate AT&T work center for services purchased by AT&T for their Customers. This "bond" will be based on the EBI standard eventually with a suitable interim solution which provides Real time number administration						
8	Require electronic bonding between the GTE work center and the appropriate AT&T work center for services purchased by AT&T for their Customers. This "bond" will be based on the EBI standard eventually with a suitable interim solution which provides Identification of line options by available LSO						
9	Require electronic bonding between the GTE work center and the appropriate AT&T work center for services purchased by AT&T for their Customers. This "bond" will				·		

AT&T REQUIREMENTS	GTE POSITION	status	COMMITMENTS, MILESTONES, OPERATIONAL	ACTION ITEMS	
			TIMELINES	AT&T	GTE
be based on the EBI standard eventually with a suitable interim solution which provides Validation of street address detail for local loop provisioning				_	
Requires a real time response for Firm Order Confirmation (FOC)	-				
Requires a real time response for Service dispatch required or not					
Requires a real time response for Rejections or errors on any order for a Local Loop facility					
Requires a real time response for Order Status (Loop)					
Requires the ability to schedule "on-line" installation appointments for Customer's requiring an on site visit to connect service.  AT&T requests that the intervals provided be the same as those used by GTE in the provisioning of service for it's Customer's					

			······γ	UNBUNDLED ARRANGEMENTS		
	AT&T REQUIREMENTS	GTE POSITION	STATUS	COMMITMENTS, MILESTONES,	Action It	rems
				OPERATIONAL TIMELINES	AT&T	GTE
	ATFORM					
A.	Platform: AT&T will be allowed to purchase unbundled network elements either individually or in					
	combination.					
В.	Platform: Elements associated with a specific end user can be ordered on an individual line/customer basis					
2.	Platform: When purchasing elements in combination, AT&T will have access to all features and capabilities of each individual element.					
<b>D</b> .	Platform: Combinations will be provisioned with a single order					
Z. LO	OPS: NETWORK INTERFACE DEVICE					
Α.	Network Interface Device: Connect Blocks used to terminate loop cable ( fiber, coax, or twisted pair cable) at the Minimum Point of Termination on the customer Premise will be unbundled and will be made available for purchase and/or lease.					
3.	Network Interface Device: Priced distinctly from other elements at TSLRIC					
<b>3</b> .	Network Interface Device: Unbranded, or Branded AT&T					
).	Network Interface Device: GTE will determine the cable pair used for the particular service that will need to be replaced by AT&T					

	ATET December	GTE POSITION	STATUS	UNBUNDLED ARRANGEMENTS COMMITMENTS, MILESTONES,	ACTION	N ITEMS	
	AT&T REQUIREMENTS	OTE TOOM ON	JIAIOS	OPERATIONAL TIMELINES	TATA	GTE	
<u>1. LO</u>	OOPS: CONCENTRATOR						
	GTE will provide concentrators/multiplexers (DLC, fiber node termination, channel bank, or similar equipment) to connect loops to a high capacity transport system.						
В.	Loop Concentration/Multiplexer: Provided distinctly from other elements at TSLRtC						
C.	Loop Concentration/Multiplexer: GTE provided concentrators and multiplexers will meet transmission requirements for the following services equat to those used by GTE customers:						
	Support POTS (including CLASS/LASS and OHT features)						
	Support basic rate ISDN service						
	Support DS1 low speed interfaces						
	<ul> <li>Support OC-3 high speed interface</li> </ul>						
	<ul> <li>Support DS0 digital transport (2.4 through 64Kb/s and Nx64) DS3. HDSL/ADSL.</li> </ul>						
<b>D</b> .	Loop Concentration/Multiplexer: Point of Interface must support transmission requirements for the following services equal to those used by their customers:						

	·····			UNBUNDLED ARRANGEMENTS		
	AT&T REQUIREMENTS	GTE POSITION	STATUS	COMMITMENTS, MILESTONES,	ACTION	ITEMS
				OPERATIONAL TIMELINES	AT&T	GTE
				······································		
1. LOC	OPS: CONCENTRATOR	-	******************************			
	DS1 interface to the local digital switch,					
	Support Integrated     Network Access (INA)     DS1s for non-locally     switched or non-switched     special services.					
E.	Loop Concentration/Multiplexer: Signaling will support transmission requirements for the following services equal to those used by GTE customers:					
	Loop start, Ground start, and reverse battery signaling for low-speed services					
	basic rate ISDN		] ]			
	channel associated or common channel signaling					
	<ul> <li>Timeslot Management Channel (TMC)</li> </ul>					
F.	Loop Concentration/Multiplexer:					
	Performance requirements will support transmission requirements for the following equal to those used by GTE customers:					
	Support loop timing free running and hold-over modes					
	Bit Error Rate (BER)					
1	provide for an automatic				1	

l		AT&T/GTE	INTERCONNECTION/	UNBUNDLED ARRANGEMENTS		
	AT&T REQUIREMENTS	GTE POSITION	STATUS	COMMITMENTS, MILESTONES,	ACTION	İTEMS
				OPERATIONAL TIMELINES	AT&T	GTE
1. LO	OPS: CONCENTRATOR	AND THE STREET OF THE STREET O				
	line switch initiated by signal fail and signal degrade conditions on a received OC-3 signal or STS1/VT1.5 path fail or path degrade conditions.  support a delay between DS1 and OC-3 interfaces					
5. LO	OPS: FEEDER				***************************************	
A.	Loop Feeder: GTE will provide the medium on which subscriber traffic is carried from the MDF or DSX cross connect panel in a central office or similar environment to the loop concentrator/multiplexer (fiber node) or the feeder distribution interface (twisted pairs). Mediums include copper, coax, fiber or some combination of the above.					
B.	Loop Feeder: Loop feeders will be at least at parity in terms of design and performance with that provided to GTE customers. Physical applications may include: Copper twisted pair Metallic T1 feeder Fiber feeder Hybrid Fiber coax					
C.	Loop Feeder: Priced distinctly from other elements at TSLRIC				,	

OTE DOCUTION			AT&T/GTE Interconnection/Unbundled Arrangements							
AT&T REQUIREMENTS GTE POSITION STATUS	COMMITMENTS, MILESTONES,	ACTION	ITEMS							
	OPERATIONAL TIMELINES	T&TA	GTE							

6.	INTERC	ONNECTION:/POINT OF TERMI	NATION	 	
A.		Physical Point of termination will be at a designated DSX or MDF			
8.		POT will be provided at a DS1 rate for special services (or circuit level for VG Private Line and POTS) and at higher rates (DS3, ST1, etc.) for interswitch trunks and other services at AT&T's request			
C.		AT&T will be provided with access to the POT on a 24X7 basis for necessary provisioning and testing functions.			

7.	POLES, DUCTS, and RIGHT OF WAY (	ROW)	 	 	
A.	General: GTE must make owned/controlled conduits, pole lines, ROW and other pathways available to AT&T on an equal basis.				
В.	General: AT&T will be provided with copies of existing conduit prints				
C.	General: AT&T will be provided with a Single-Point-of-Contact (SPOC) for Structure lease agreements				
D.	General: GTE will not block private assignment of ROW; and will provide access if they hold the rights to assign				
E.	General: GTE will provide to AT&T a customized diagram of the conduit system (including manholes) or pole				

-	AT&T/GT	E INTERCONNECTION	UNBUNDLED ARRANGEMENTS		
AT&T REQUIREMENTS GTE POSITION			COMMITMENTS, MILESTONES,	Action ITEMS	
			OPERATIONAL TIMELINES	AT&T	GTE

7. PO	LES, DUCTS, and RIGHT OF WAY	ROW	 		
	line based on negotiation.				
F.	General: GTE will allow AT&T personnel to examine conduit system or pole line engineering prints at their offices.				
G.	General: GTE will provide information regarding the availability of conduit within 5 business days of receiving a written request from AT&T, 10 business days for a field based survey of availability.				
Н.	General: GTE will provide conduit/pole space to AT&T within 20 business days after they receive written confirmation from AT&T that the space, previously deemed available by GTE, is wanted.				
1.	General: GTE will allow AT&T to audit the physical manholes/conduit systems to confirm usability.				
J.	General: GTE will complete "make ready" work at a reasonable cost within a reasonable time frame.				
К.	General: AT&T must have equal access to customers. This includes equal and non-discriminatory access to entrance facilities(cable vaults), ducts, equipment room, telephone closets and other apparatus that are necessary for local competition.			·	
L.	General: GTE charges for				

AT&T REQUIREMENTS	GTE POSITION	STATUS	COMMITMENTS, MILESTONES,	Action	İTEMS
			OPERATIONAL TIMELINES	T&TA	GTE

<del></del>				 ····	
7. PC	access to public or private rights of way controlled by GTE should be limited to the actual costs incurred.	ROW)			
М.	General: GTE will tariff conduit space and pole attachment rates Priced distinctly from other elements at TSLRIC				
N.	Aerial Plant: AT&T has the right to attach pole-mounted cross-connects, terminals and apparatus on GTE controlled poles.				
О.	Aerial Plant: AT&T has the right to attach brackets and hardware to GTE controlled poles using AT&T personnel or AT&T subcontracted vendors.				
P.	Aerial Plant: GTE must provide AT&T with copies of existing pole prints.				
Q.	Underground Plant: GTE should not hinder/restrict or unreasonably withhold or delay any modifications to conduit systems that allow access to and or egress from the conduit systems.				
R.	Underground Plant: GTE should include the cost of conduit space as part of the cost of loop resale.		·		
S.	Underground Plant: Where at least two inner ducts remain available (including one spare for GTE use) AT&T should be allowed access to and use of one of			·	

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			_,	UNBUNDLED ARRANGEMENTS		
	AT&T REQUIREMENTS	GTE POSITION	STATUS	COMMITMENTS, MILESTONES,	ACTION	ITEMS
				OPERATIONAL TIMELINES	AT&T	GTE
	0/ 50 0//050					
7. PO	DLES, DUCTS, and RIGHT OF WAY (ROW the inner ducts.	"			1	1
т.	Underground Plant: GTE will allow AT&T to maintain conduit space leased to AT&T					
U.	Underground Plant: GTE will permit manhole interconnections, breaking out of GTE manholes, and breaking out of GTE conduit by AT&T. GTE should not unilaterally limit new duct entrances to pre-cast knockouts.					
<b>V</b> .	Underground Plant: GTE will establish a non discriminatory priority method to access GTE manholes/conduits in case of an emergency					
	LLOCATION	<del></del>	<u>'</u>			
8. CO	Adequate contiguous space will be provided to handle initial service request and projected growth:					
	Cooperative Planning:					1
	<ul> <li>Forecasts (CY+2), yearty review</li> </ul>					
	<ul> <li>Space Planning, AT&amp;T involved in future infrastructure or exhaust planning</li> </ul>					
	Negotiate process to transition from physical to virtual as needed					

B. COL	LOCATION	 T.	· · · · · · · · · · · · · · · · · · ·	·	T
	Emergency Restoration     Plan				
В.	Intraoffice facilities will be available to accommodate projected volumes (Terminations, riser cables, tie cables, etc.)				
C.	GTE will not restrict AT&T's right to assignment control of AT&T facilities/equip.				
D.	There will be no restrictions for AT&T personnel or designated agents to obtain access to AT&T's area: 24 hours a day, 7 days a week				
	<ul> <li>AT&amp;T may make unannounced inspections of equip in virtual space</li> </ul>				
E.	There will be no restriction on the type of equipment allowed in cotlocated space.				
F.	GTE will not restrict or limit the use of collocated space used for the provisioning of telecom services.				
G.	GTE will not limit the efficient interconnection between AT&T and other CLECs within the CO.				
н.	GTE will not restrict AT&T's choice of vendors to EFI equipment in its collocated space.				
	GTE will provide access, as needed, to cable racks between POI and cage.			·	
J	GTE will not restrict remote				

				Unbundled Arrangements		
	AT&T REQUIREMENTS	GTE POSITION	STATUS	COMMITMENTS, MILESTONES,	ACTION	ITEMS
				OPERATIONAL TIMELINES	T&TA	GTE
					<u> </u>	<u> </u>
8. COL	LOCATION			· · · · · · · · · · · · · · · · · · ·		
	environmental alarming to AT&T's work center. GTE will provide, within 10 days of acceptance of application, detailed environmental connection information.					
К.	GTE will provide remote monitoring of AT&T equipment to AT&T's work centers.					
L.	AT&T may order POTS into the cage coincident with completion of the physical space.					
M.	GTE will provide adequate lighting, ventilation, power, heat, air conditioning, etc., per NEBS standards.					
N.	GTE will provide access to eyewash stations, showers, and bathrooms, on a 24x7 basis for AT&T personal.					
O.	GTE will comply with AT&T's diversity standards for ingress/egress fiber and power cables as identified on the collocation application.					
P.	GTE will protect all AT&T proprietary information.					
Q.	GTE agrees to adhere to any negotiated service guarantees, DMOQ's and ISO reviews.					
R.	GTE agrees to complete and return AT&T's Environmental Health&Safety questionnaire within 10 days of the application.					
S.	GTE will give advance					

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	1 4-4 0	GTE POSITION	STATUS	Unbundled Arrangements Commitments, Milestones,	Action	ITEMS
	AT&T REQUIREMENTS	OTE FOSITION	SIATOS	OPERATIONAL TIMELINES	AT&T	GTE
				OFERATIONAL TIMELINES	Aiai	916
. COL	LOCATION					·····
	written notice of work activity in the general					
- 1	collocation space or AC/DC					
	power plants which support					
T.	AT&T's space.					
'	GTE will provide architectural					
	quality drawings depicting the exact :					
j	location					
	dimensions					
	physical obstructions					
	within 5 days of AT&T's					
	application.					
U.	GTE will construct the space	·				
	to meet AT&T's order for:					
	cable holes					
	ground bars					
ı	• doors					
	convenience outlets,					
	etc.,					
	Deviations noted on walk					
	through will be corrected within 5 days at GTE					
	expense.					
1.	GTE will provide detailed					
	telephone equipment					
	drawings depicting the:					
	exact location					
	• type					
- 1	cable termination					
1	requirements (i.e., connector type/number,					
	type of pairs, naming					
	conventions				·	
	for GTE's POT bays within 5					

	AT&T REQUIREMENTS	GTE POSITION	STATUS	Unbundled Arrangements Commitments, Milestones,	ACTION ITEMS	
	A TO T REGUIREMENTS			OPERATIONAL TIMELINES	T&TA	GTE
COL	LOCATION					
	days of AT&T's application.	·····			<u> </u>	
V.	GTE will provide detailed drawings depicting the exact path, with dimensions for AT&T's fiber ingress/egress into the cage within 5 days of the application					
	GTE will provide detailed power cabling drawings including sizes and number of feeders within 10 days of application.					
	GTE will give AT&T positive notification when construction is 50% complete along with scheduled complete and tumover dates.					
	GTE will compensate AT&T for any construction or turnover delays which create delays or added expenditures to AT&T's project.					
λ.	GTE will provide within 5 days of a written request:  installer access restrictions					
	work restriction     guidelines     GTE/industry tech pubs					
	guidelines which impact GTE equipment.  • Vendor/supplier					
	certification requirements  installation intervals from app to complete dates					
	contact names and numbers					

	AT&T REQUIREMENTS	GTE POSITION STATUS	STATUS	ON/UNBUNDLED ARRANGEMENTS  COMMITMENTS, MILESTONES,	ACTION ITEMS	
	The state of the s			OPERATIONAL TIMELINES	T&TA	GTE
	· · · · · · · · · · · · · · · · · · ·				L.	
. COLL	OCATION					
	escalation process,     names and numbers					
3B.	GTE will control access to AT&T's space and equipment. Procedures will match or exceed AT&T's. Specifically:					
	AT&T may specify method, keys, cards other features, if GTE doesn't meet AT&T standard					
	AT&T has the right to building, space arrangements and hardware to control space					
	<ul> <li>Enclosures designed, constructed to prevent unauthorized access</li> </ul>					
	Access controlled to collo floor cages including, passenger and freight elevators using surveillance or physical means			•		
	Fire/life safety meet     codes					
	Doors with removable hinges or inadequate strength should be alarmed to manned site			-		
<b>5.</b>	GTE (cont.)  • Janitorial access under					

set procedures for nonemployee access (fire

	AT&T/GTE Interconnection/Unbundled Arrangements					
	AT&T REQUIREMENTS	GTE POSITION	STATUS	COMMITMENTS, MILESTONES,	ACTION	TEMS
				OPERATIONAL TIMELINES	TATA	GTE
8. COLL	OCATION					·····
	marshal)		T			<u> </u>
	No security guard access unless documented procedure and emergency requires entry					
	Security alarms should always extend to an attended site					
	AT&T will have the option to extend intrusion alarms to its work centers					
	Keys accessible to GTE employees only during emergency, yearly review of procedures, right to change keys if evidence of lost key control	·				
D.	GTE (cont.)     space without positive key control should be equipped with intrusion alarms.					
	Identification badges will be worn at all times by all persons					
	AT&T may periodically have its security personnel audit the site. Identified deficiencies will be negotiated with GTE.					
E. 2 7	Cost of space and maintenance Priced distinctly from other elements at TSLRIC					

AT&T/GTE INTERCONNECTION/UNBUNDLED ARRANGEMENTS							
	AT&T REQUIREMENTS	GTE POSITION STATUS COMMITMENTS, MILESTONES, ACTION ITEMS					
				OPERATIONAL TIMELINES	AT&T	GTE	

9.	INTERCONNECTION TRANSPORT-DEDI	CATEN	 		
A.	Dedicated Transport: GTE will provide interoffice transmission paths	<u> </u>			
₿.	Dedicated Transport: GTE will include functionality				
C.	Dedicated Transport: AT&T will be allowed to utilize existing transport facilities between GTE and a second carrier (IXC to CLC) to carry traffic destined for the other carrier				
D.	Dedicated Transport: Ability to interface on copper, coax, fiber mediums				
E.	Dedicated Transport: GTE will provide the following transport technology options:				
	<ul> <li>currently provided services (T1/T3)</li> </ul>				
	SONET line switched rings (OC-48)				
	<ul> <li>SONET path switched rings (OC-3, OC-12 and OC48)</li> </ul>				
	<ul><li>SONET point to point</li><li>transport systems</li></ul>				
F.	Dedicated Transport: SONET rings will include:				
	<ul> <li>diverse fiber routing and building entrances</li> </ul>				
	No single point of failure			ı	
	<ul> <li>Protection lock-out and support of extra traffic (Line switched rings only)</li> </ul>			·	
G.	Dedicated Transport: Priced				

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				Unbundled Arrangements		
	AT&T REQUIREMENTS	GTE POSITION	STATUS	COMMITMENTS, MILESTONES,	Action	ITEMS
				OPERATIONAL TIMELINES	TATA	GTE
13 INT	ERCONNECTION SWITCHING LOCAL S	WITCHING				*****************
1	routing to end points or	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,				
	platforms on per customer or per class basis,					
	dialed number translation,					
	<ul> <li>testing (loop, trunk, switch),</li> </ul>					
	public service (911),					
	signaling,					
	AMA recording,				]	
İ	CLASS/LASS features,					
	digit collection,					
	dial tone,					
	call processing,					
	announcements,					
	conferencing,					
	operations,					
	administration,					
3.	Local Switching					
	<ul> <li>maintenance, and provisioning interfaces,</li> </ul>					
	collecting measurements,					
	connecting end-users     circuit to loop or trunk,				•	
	CIC code determination,					
	ANI/CPN,					
	Carrier pre-subscription,					
	database queries					
	<ul> <li>intercept,</li> </ul>					
	<ul> <li>manual and customer originated trace,</li> </ul>					
	Local Switching					

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	AT&T/GTE Interconnection/Unbundled Arrangements							
	AT&T REQUIREMENTS GTE POSITION		STATUS	COMMITMENTS, MILESTONES,	ACTION ITEMS			
				OPERATIONAL TIMELINES	TBTA	GTE		
13. INTERC	CONNECTION SWITCHING LOCAL	L SWITCHING	Г					
	essential service lines,		l I					
	Service Prioritization,							
	<ul> <li>Relay services for the handicapped,</li> </ul>							
	soft dial tone,							
	Centrex functions							
	and parity offerings (services and features including:							
	Residential features,							
D.	Local Switching							
	Basic and Primary rate tSDN, etc.)							
	<ul> <li>including future telecommunications features to be introduced by the GTE.</li> </ul>							
Е.	Local Switching: GTE will activate a new customer or network interconnection on any of the interfaces described below:							
	Lines							
	Standard Tip/Ring							
	• Coin							
	On-hook signaling							
	BRI ISDN							
	• TR08							
	• TR303							
	Direct in Dial to customer GTEXs				,			
F.	Trunks	MATERIAL PROPERTY.						
	SS7 where available, MF							

		AT&T/GTE Interconnection/Unbundled Arrangements						
	AT&T REQUIREMENTS	GTE POSITION	STATUS	COMMITMENTS, MILESTONES,	ACTION ITEMS			
				OPERATIONAL TIMELINES	T&TA	GTE		
*******								
13. INT	ERCONNECTION SWITCHING LOCAL S	WITCHING						
	where appropriate							
	64Kbs Clear Channel (ss7)							
	• CAMA ANI - E911							
	FGC to IEC Operator							
	T1 to GTEX							
	PRI to GTEX							
	• DS3							
	• FGB (950 access)							
	and 64 Kb/s switched							
	digital							
	Future rates and interfaces							
	as available (eg optical OC1, OC3)							
G.	Local Switching: Priced							
_	distinctly from other elements							
	at TSLRIC							
14. INT	ERCONNECTION SWITCHING TANDEM	SWITCHING						
A.	Tandem Switching: GTE will	***************************************						
1	provide switching between two							
	switching offices through its tandem switch. Typically the							
	tandem will connect end							
	offices, other tandems, or							
	connect to IXCs, ICO, and CLEC switches within a							
	LATA,.				-			
В.	Tandem Switching: GTE will					*****		
	provide:							
	signaling							
	screening and routing							
	recording							
	access to AIN functionality				,			
	access to OS and DA							

connection.

AT&T/GTE Interconnection/Unbundled Arrangements							
	AT&T REQUIREMENTS	GTE POSITION	STATUS	COMMITMENTS, MILESTONES,	ACTION	İTEMS	
				OPERATIONAL TIMELINES	T&TA	GTE	

18 IN	TERCONNECTION SWITCHING DIGITAL CRO	DEC CONNECT EVETEN (DC	·C1		***************************************	***************************************
10. /N	facility grooming,	133 CURRECT STSTEM (DC	,s <sub>j</sub>			<u> </u>
	bridging,					
	point to multipoint					
	connections,					;
	broadcast					
	<ul> <li>automated facility test capabilities.</li> </ul>					
B.	The DCS may include:					
	multiplexing,		l			
	format conversion,					
	signaling conversion, etc.,			1		
	<ul> <li>as well as cross office wiring to a DSX or LGX where facilities from a switch, another cross- connect, or other service platform are terminated.</li> </ul>					
C.	Where no automated DCS capability exists, DCS is defined as the combination of DSX patch panels and D4 banks or DS0 and above multiplexing equipment used to provision the function of a manual cross connection.					
D.	Digital Cross Connect System: AT&T will be allowed access to all Digital cross connect systems:					
	DS0 with DS1 interface		j			
	DS1/VT1.5 with DS1, DS3 and SONET interfaces					
E.	Digital Cross Connect System: GTE will provide the capability for:				·	

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				UNBUNDLED ARRANGEMENTS		
	AT&T REQUIREMENTS	GTE POSITION	STATUS	COMMITMENTS, MILESTONES,	ACTION ITEMS	
				OPERATIONAL TIMELINES	T&TA	GTE
						<u> </u>
16. IN1	TERCONNECTION SWITCHING DIGITAL	CROSS CONNECT SYSTEM	(DCS)			····
	Real time reconfiguration capabilities					
	real time access to     integrated test equipment     and integrated functionality					
	SONET to asynchronous gateway functionality					
	Compliance with Bellcore and industry standards					
F.	Digital Cross Connect System					
	equipment/interface     protection					
	Redundant power supply and/or battery back-up					
	<ul> <li>spare equipment and facilities to support provisioning and repair DMOQs</li> </ul>					
	Performance/availability     parity					
G.	Digital Cross Connect System					
	GTE provisioning and maintenance					
	Real Time access to performance monitoring and alarm data affecting AT&T's traffic (upon request)					
	continued GTE     administration and     maintenance of the cross     connect including updates to the control software to					
	to the control software to current available release.					

Mr. Michael B. Esstman GTE Corporation May 38, 1996

## **ATTACHMENT B**

Telecommunications Act of 1996

AT&T Requirements Presented at April 18, 1996 Meeting

## AT&T/GTE ORDERING/PROVISIONING/MAINTENANCE REQUIREMENTS

15. 1	(1999) (1995) (1995) (1995) (1995) (1995) (1995) (1995) (1995) (1995) (1995) (1995)	14 5 5 1 4 4 5 1 1 1 1 1 1 1 1 1 1 1 1 1		or the contract of the contrac		i general de jeun
	AT&T REQUIREMENTS	GTE POSITION	status	COMMITMENTS, MILESTONES, OPERATIONAL TIMELINES	ACTI AT&T	ON ITEMS GTE
秦汉	Pre-Order Requirements	- Server Syr	f			Company of Marie
	GTE will provide some form of Interim electronic means to transfer order information from AT&T to GTE and vice- versa					
200	GTE will provide AT&T with the capability to assign telephone numbers "on line", providing AT&T with electronic access to the number assignment system, for "real time" on-line number assignment					
	GTE will provide AT&T the capability to request and receive "Vanity" numbers on a real time basis					
4	GTE will provide AT&T with a real time response for Firm Order Confirmation (FOC)					
	GTE will provide AT&T with a real time response for information enabling the scheduling of service availability dates					
6	GTE will provide AT&T with a real time response for information relative to the need for a service dispatch for installation					
かり	GTE will provide AT&T with a real time response for Feature, Service and capacity availability within any given area by LSO.					
8	GTE will provide AT&T with a real time response for Service completion with related information on time and materials charges (if any)					
9	GTE will provide AT&T with a real time response for a) service errors, b) jeopardy's					

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	AT&T REQUIREMENTS	GTE POSITION	status	COMMITMENTS, MILESTONES, OPERATIONAL TIMELINES	ACTION AT&T	ITEMS GTE
	and c) missed appointments					
10	GTE will provide AT&T with a real time response for Any charges associated with required construction for a given service					
11	GTE will provide a real time response on change order flexibility					
12	GTE will provide AT&T with a reat time response for Order Status at critical Intervals to be negotiated					
13	GTE with provide the ability to schedule installations with the Customer on line and access GTE's schedule availability to determine time of appointment					
14:	See Number Assignment Section items 1 and 2					
15	GTE will allow existing GTE Customers to retain their phone number in the event they change carriers with no loss of feature functionality					
16.	GTE will provide the ability to determine what features and functions a given Customer currently has (this assumes AT&T has the customers consent to have features disclosed)					
17	GTE will provide AT&T a complete list of services, features and functions available for resale, and provide the availability of these services, features and functions by LSO					
18	GTE will provide AT&T a complete list of services, features and functions available for resale to the individual street address correlation guide					

**GTE POSITION** 

AT&T REQUIREMENTS

failure of both links in an A

AT&T/GTE INTERCONNECTION/UNBUNDLED ARRANGEMENTS

COMMITMENTS, MILESTONES,

**OPERATIONAL TIMELINES** 

STATUS

**ACTION ITEMS** 

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GTE

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				UNBUNDLED ARRANGEMENTS		
	AT&T REQUIREMENTS	GTE POSITION	STATUS	COMMITMENTS, MILESTONES,	Action	
				OPERATIONAL TIMELINES	T&TA	GTE
A 101						****
19. IN	TERCONNECTION SIGNALING: STP link layer, and no 2					
	concurrent failures of					
	facilities or equipment					
	causes the failure of all					
_	four links in a D link layer					
D.	STP: This element provides					
	all functions of the MTP:					
	Signaling data link functions			`		
E	STP: This element provides					
	all functions of the SCCP					
	necessary for Class 0 (basic connectionless) service,.					
	Including global title					
	translation and SCCP					
	Management procedures.				~~~~	
₹.	STP: This element provides					
	all functions of the OMAP					
	including:					
	MTP Routing Verification					
	Test (MRVT)					
	SCCP Routing Verification					•
	Test (SRVT)					
	Link Equipment Failure					
	<ul> <li>Link Fault Sectionalization</li> </ul>					
G	'STP: Priced distinctly from					
	other elements at TSLRIC					
20. IN	TERCONNECTION SIGNALING LINK					
. //	Signaling Link Transport:					
	GTE will provide that element					
1	which is a set of 1, 2, or 4					
1	dedicated 56 kbps				1	
	transmission paths among AT&T designated SPOI's.				,	
<u> </u>	Ata i designated of Ors.	***************************************				

		AT&T/GTE	INTERCONNECTION	/UNBUNDLED ARRANGEMENTS		
	AT&T REQUIREMENTS	GTE POSITION	STATUS	COMMITMENTS, MILESTONES,	ACTION	ITEMS
				OPERATIONAL TIMELINES	AT&T	GTE
20. INTER	CONNECTION SIGNALING LINK					
В	Signaling Link Transport: A link layers will consist of 2 links,D, link layers will consist of 4 links				MI	
C	Signaling Link Transport: Diversity will be provided such that:					
	No single failure of facilities or equipment causes the failure of both links in an A link layer					
	No two concurrent failures of facilities or equipment causes the failure of all 4 links in a B, D or E link layer.					
	Want option to lease A links, STPs, and SCPs.					
D	SIgnaling Link: GTE will provide capability for CLC switch to support call set up and new services through connectivity to a LEC STP and or use of combinations of GTE and AT&T STPs and SCPS.					
21. INTER	CONNECTION DATABASES: SCP		***************************************			
A.	SCP: GTE will accommodate information requests to their SCPs via queries from the AT&T Network for the purposes of service handling, such as routing. Requests are directed and processed in real time.					

	AT&T/GTE INTERCONNECTION/ÜNBUNDLED ARRANGEMENTS								
	AT&T REQUIREMENTS	GTE POSITION	STATUS	COMMITMENTS, MILESTONES,	ACTION	TEMS			
				OPERATIONAL TIMELINES	T&TA	GTE			
04 4429		***************************************							
21. <i>INT</i>	ERCONNECTION DATABASES: SCP					·			
B.	SCP: GTE will agree to:								
	<ul> <li>provide access to databases containing service handling/routing information</li> </ul>								
	give AT&T database queries equal priority, reliability, availability, and performance as those of GTE								
	Support database access using TCAP & ISUP messages and routed via STPs								
	Provide detailed tracking of usage and call termination point								
	Not charge AT&T for database dips resulting in call termination with GTE								
	<ul> <li>allow AT&amp;T the ability to update appropriate databases with end user information</li> </ul>								
	<ul> <li>procedures for validating information provided by AT&amp;T is accurately provisioned in GTE databases</li> </ul>								
	Audit capability for 800 DB dips.								

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	AT&T/GTE Interconnection/Unbundled Arrangements								
	AT&T REQUIREMENTS	GTE POSITION	STATUS	COMMITMENTS, MILESTONES,	ACTION	ITEMS			
				OPERATIONAL TIMELINES	AT&T	GTE			
L						1			
23.	ANCILLARY; NUMBER ASSIGNMENT				**************************************				
	propose to charge, new entrants for programming switches to add new NXX codes assigned to competitive ALECs for the costs it incurs as number administrator.								
C.	GTE must administer the numbering resources in a competitively neutral manner.								
D.	GTE must process NXX requests in a timely manner and per the Code Assignment Guidelines.								
Е.	AT&T requires numbers in any NPA/NXX within the existing geographic boundaries of an LSO.								
F.	GTE will notify AT&T of anticipated NPA code relief planning and notification of meetings for the purpose of reaching industry consensus on relief plans								
G.	GTE will utilize an independent data service for the purpose of consolidating all competitors' forecasts prior to submitting them to the committee for NPA Code relief studies.								
н.	GTE will provide access to the system file linking the address to the Central Office (to determine exchange rates) for rates and billing purposes.								

		AT&T/GT	E INTERCONNECTION	UNBUNDLED ARRANGEMENTS		
	AT&T REQUIREMENTS	GTE POSITION	STATUS	COMMITMENTS, MILESTONES,	ACTION ITEMS	
				OPERATIONAL TIMELINES	T&TA	GTE
			besse			
24 24. AN	CILLARY: NUMBER PORTABILITY					
<b>A</b> .	AT&T must have geographic number portability within an LSO.					
B.	Until the Local Number Portability (LPN) database is implemented, local number portability must be done in the local switch. GTE shall support the following types of interim number portability:  Remote Call Forwarding (RCF)  Flex-Direct Inward Dialing (DID)  Directory Number-Route tndex (DN_RI)  Local Exchange Routing Guide (LERG) Reassignment					
25. POWER						
A.	Power distribution arrangements for unbundled elements must be at parity with what GTE provides for its own equipment (e.g., equivalent levels of redundancy and battery back-up). This includes: commercial power feeds, cables, busses, batteries, generators, power conditioning equipment, overvoltage protection devices, and					

AT&T/GTE Interconnection/Unbundled Arrangements									
AT&T REQUIREMENTS GTE POSITION STATUS COMMITMENTS, MILESTONES, ACTION ITEMS									
OPERATIONAL TIMELINES AT&T GT									

26.	NETWORK VALIDATION TESTING	*****	 	 
A.	GTE and AT&T witl develop a process to resolve technical issues that cannot be solved at the working level		-	
B.	Twisted pair metallic loop access originating with GTE tested test sites (homes) will be accessible to AT&T at the GTE/AT&T POI in the LSO			
C.	GTE will provide engineering and circuit data for the loops under test	:		
D.	GTE will provide test results documenting that these loops meet contractually binding performance requirements to AT&T			
E.	AT&T and GTE technical staff will meet 30 days prior to the start of the NVT to schedule and coordinate test activities.			
F.	NVT: AT&T has access to cage 24X7			
G.	NVT: AT&T test equipment will be allowed to be transported to the cage on a 24X7 basis without unusual detays (more than 5 minutes) due to property removal procedures			
н.	NVT: NVT transport facilities between AT&T and GTE may experience alarm conditions due to in-progress tests. GTE with not remove these without AT&T			

			E INTERCONNECTION	UNBUNDLED ARRANGEMENTS		
	AT&T REQUIREMENTS	GTE POSITION	STATUS	COMMITMENTS, MILESTONES,	ACTION ÎTEMS	
				OPERATIONAL TIMELINES	T&TA	GTE
		No.			<u> </u>	<u> </u>
26. NETV	VORK VALIDATION TESTING	MANAGEMENT AND ASSESSMENT OF THE PARTY OF TH				
	approval.					
1.	NVT: GTE intrusive tests on facilities and circuits between GTE and AT&T will be conducted on a mutually acceptable schedule					
J.	NVT: GTE maintenance on test facilities will be conducted on a mutually acceptable schedule					
K.	NVT: GTE will provide a SPOC available 24X7 for trouble status, sectionalization, resolution, escalation, and closure.					
	NVT: GTE tested feature testing (911, emergency interrupt, OS, and others) will require GTE involvement. Tests will be conducted on a mutually agreeable schedule.					
М.	NVT: GTE will not block access to 105 responders, 100-type test lines, or 102-type test lines associated with any NPAs under test.					
7. SECU	PITY					***************************************
A. SECU	<u> </u>					
	Security: Assure logical and physical integrity of network elements and their interconnecting data networks and subtending OSSs.					
3	Security: Assure the capability of meeting public safety and legal process demands (wire taps, trap installation, traces,					

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			: INTERCONNECTION	UNBUNDLED ARRANGEMENTS		
	AT&T REQUIREMENTS	GTE POSITION	STATUS	COMMITMENTS, MILESTONES,	ACTION IT	TEMS
				OPERATIONAL TIMELINES	Т&ТА	GTE
•						
SECU	URITY					_
	Security: Provide the ability					
	to utilize, under AT&T					
	direction, any current or future					
	fraud prevention, detection, or					
	control functionality					
	embedded within the network					
l	element.					

	AT&T/GTE LOCAL RESALE ARRANGEMENTS - BILLING								
	AT&T REQUIREMENTS	GTE POSITION	STATUS	COMMITMENTS, MILESTONES, OPERATIONAL TIMELINES	ACTION				
					AT&T	GTE			
2	BellCore EMR Standard Format.								
2	IntraLATA Toll usage	***************************************	****	***************************************					
3	Local usage								
4	Rated incollects sent rated								
5	Appropriate detailed edits to be performed								
6	Data Control Report functionality and layouts to be provided								
7	AT&T will return unbillable messages								
8	Message packed by Send to: //Bill to: RAO								
9	Transport facility which conforms to IDIS								
10	Transmission via CONNECT: Direct								
11	Information via courier, if required, for back-up								
12	Tape data will conform to Attachment "A" of the LRDTR								
13	Data to be delivered Monday through Friday except negotiated agreed to Holidays								
14	Contacts for sending/receiving usage files, IDS, volumes by sending location								
15	Any rejected packs will be corrected and resent								
16	Packs tracked by Invoice sequencing criteria								
17	Data compaction will be done per Attachment "B" of LRDTR		·						
18	Pack size is 1 to 99,999 plus the header and trailer								
19	Daily transmission of up to 99 packs, maximum								
20	Data set minimum of 1 pack								
21	Only one data set per Sending Location				•				
22	Pack Header Record per LRDTR (page 8)				-0.0044444				

		AT&T/GTE	OCAL RES	ALE ARRANGEMENTS - BILLING		
	AT&T REQUIREMENTS	GTE POSITION	STATUS	COMMITMENTS, MILESTONES, OPERATIONAL TIMELINES	ACTIC	N ITEMS GTE
23	Pack Trailer Record per LRDTR (page 9)				Alai	T T
24	Data set name per LROTR (page 10)					
25	Appropriate detail edits to be performed					
26	Perform error correction as required				PERFORMANIA	
27	AT&T will return unguided messages					
28	Interface testing between GTE and AT&T					
29	Test files via CONNECT: Direct					
30	Periodic review of control procedures					
31	Data back up retained for 45 days					
32	Provide mutual written change notification					
33	Provide billing capability for Automatic Call Completion on DA service.					
	Local Account Maintenance (This is a ne	l aw requirement as of 3/96. Has NOT been p	presented to GTE,		<u> </u>	<u> </u>
1	OUTPLOC Transaction Data - Notification from switch provider whenever customer leaves AT&T Local through contact with another LSP.					
2	OUTPLOC Transaction Data - Notification to AT&T Local whenever customer switches LD carrier during OUTPLOC.					
3	OUTPIC Transaction Data - Notification from switch provider whenever AT&T Local customer changes LD PIC information through another tXC.					
4	Local Service Disconnect Transaction Data - Notification from the switch provider whenever the customer leaves AT&T local through contact with another LSP and changes their telephone number at the same time.					
					,	
					-	

		AT&T/GTE LOCAL RE	SALE AF	RRANGEMENTS - Features/Services		
	AT&T REQUIREMENTS	GTE POSITION	Status	COMMITMENTS, MILESTONES, OPERATIONAL TIMELINES	ACTION IT	EMS
					T&TA	GTE
	Basic Service Requirements				•	
1	No loss of feature or functionality for all call types at parity with GTE services: same dial tone and ringing					,
2	No loss of feature or functionality for all call types at parity with GTE services: same capability for either dial pulse or touch tone					
3	No loss of feature or functionality for all call types at parity with GTE services: flat and measured services					
4	No loss of features or functionality for all call types at parity with GTE services: provide speech recognition as available					
5	No loss of feature or functionality for all call types at parity with GTE services: same extended local free calling area					
6	No loss of feature or functionality for all call types at parity with GTE services; 1 + IntraLATA toll calling					
7	No loss of feature or functionality for all call types at parity with GTE services.  InterLATA Toll calling					
8	No loss of feature or functionality for all call types at parity with GTE services: International calling.			,		
9	No loss of feature or functionality for all call types at parity with GTE services: lines as well as Trunks (DID, DOD)					
10	No loss of features or functionality for all call types at parity with GTE services: Analog and Digital Private Line-all speeds					
11	No loss of features or functionality for all call types at parity with GTE services: off-premise extensions					
12	No loss of features or functionality for all call types at parity with GTE services: Centrex					
13	No loss of features or functionality for all call types at parity with GTE services:					

		AT&T/GTE LOCAL RES	SALE AR	RANGEMENTS - Features/Services	<b>B</b>	
	AT&T REQUIREMENTS	GTE POSITION	Status	COMMITMENTS, MILESTONES, OPERATIONAL TIMELINES	ACTION IT	EMS
					T&TA	GTE
	ISDN					
14	GTE will provide access to all call types, 500, 700, 800, 900, 976, and Dial Around Services (10XXX) at parity with their own services.					t.
15	GTE will provide for pre-subscription for InterLATA Toll Services					
16	GTE will provide for pre-subscription for IntraLATA Toll Services					
			\$ - *			
	Marie Wallet Branch Berner & washing	li satra da ser e e e e e e e e e e e e e e e e e e	e Lander	and the section of the section of the section of the section of	the same with the same of the	أستنيث كالمتعاشدة والأ
1	End Office Feature: Distinctive Ringing provided at wholesale rates and volume discount.					
2	End Office Feature: Repeat Dial provided at wholesale rates and volume discount.					,
3	End Office Feature: Multi-line Hunting at wholesale rates and volume discount.					
4	End Office Feature: Call Waiting at wholesale rates and volume discount.					
5	End Office Feature: All others at parity with GTE service offering, at wholesale rates and volume discount.					
6	CLASS Feature: Caller Identification at wholesale rates and volume discount.					
7	CLASS Feature: Call Screening at wholesale rates and volume discount.					
8	CLASS Feature: Call Tracing at wholesale rates and volume discount.					
3	CLASS Feature: Automatic Call back / On busy (*69) at wholesale rates and volume discount.					-
10	CLASS Feature: All others at parity with GTE service offering, at wholesale rates					

		AT&T/GTE LOCAL RES	SALE AR	RANGEMENTS - Features/Services	<b>.</b>	
	AT&T REQUIREMENTS	GTE POSITION	Status	COMMITMENTS, MILESTONES, OPERATIONAL TIMELINES	ACTION IT	EMS
			•		AT&T	GTE
	and volume discount.					
11	Call Blocking: 900, 700					
12	Call Blocking: NPA, NXX, and NPA NXX					<u>,</u>
13	Call Blocking: collect calls					
14	Call Blocking: 3rd party Bill					
15	Call Blocking: anonymous call rejection					
16	Custom Calling: Call Forward at wholesale rates and volume discount.					
17	Custom Calling: Call Forward / Busy at wholesale rates and volume discount.					
18	Custom Calling: Call Forward / No Answer at wholesale rates and volume discount.					
19	Custom Calling: Call Forward Combination Busy / No Answer at wholesale rates and volume discount.					
20	Custom Calling: Remote Access to Call Forward at wholesale rates and volume discount.					
21	Custom Calling: Call Forward Select at wholesale rates and volume discount.					
22	Custom Calling: Three Way Calling at wholesale rates and volume discount.					
23	Custom Calling: Speed Dial 8 and 30 at wholesale rates and volume discount.					
24	Custom Calling: Call Waiting at wholesale rates and volume discount.	·				
25	Custom Calling: Call Hold at wholesale rates and volume discount.					
26	Custom Calling: all others at parity with GTE service offering at wholesale rates and volume discount.					

		AT&T/GTE LOCAL RES	SALE AR	RANGEMENTS - Features/Services	·····	
	AT&T REQUIREMENTS	GTE POSITION	Status	COMMITMENTS, MILESTONES, OPERATIONAL TIMELINES	ACTION ITE	EMS
				,	T&TA	GTE
	Statisticae Adendal Cama Barrian and Seathal and a	the state of the s	er a militario		Law and Malikery and	
1	GTE will provide the capability to obtain NXX's at the same speed as GTE					
2	GTE agrees to equal participation and agreement with N11 assignments Line class codes may be viable option to facilitate implementation					
3	GTE agrees to equal access to identification of MINS (cellular)					
4	GTE agrees that PB manages NPA/NXX splits as Number Administrator in California. Any splits and overlays will be discussed in the industry and approved by the CPUC					
5	GTE will provide LERG reassignment in blocks of 100 numbers (avoid 10 digit routing in AT&T switch)					
6	GTE agrees to number assignment arbitration by a neutral party, not Bellcore					
7	GTE agrees to assign a minimum of one (1) NXX per rate center, or one (1) per Central Office exclusively, subject to industry capabilities					
8	GTE agrees for long term NPANXX Assignment and Administration to establish a neutral third party for the furnishing and administration of numbers					
9	GTE agrees for long term NPA/NXX assignment and Administration in maintaining sufficient numbers to meet the needs of all Local Service providers					
		**************************************				

		AT&T/GTE LOCAL RES	SALE AR	RANGEMENTS - Features/Services	3	
	AT&T REQUIREMENTS	GTE POSITION	Status	COMMITMENTS, MILESTONES, OPERATIONAL TIMELINES	ACTION ITE	MS
		, 00		medicate, of Electronic Time Briggs	AT&T	GTE
			ļ		***************************************	
	Number Portability			·····		
1	GTE will work out a means for interim number portability within a geographic area until true number portability is available, LRN solution preferred					i
2	GTE will support a database solution with one (1) LNP dip per call					
3	GTE agree to the establishment of an Industry wide SMS managed by an independent third party					
4	GTE agrees to "Service Provider" portability with limited location portability					
,	Directory Assistance - AT&T Provided					
1	GTE will provide access to Directory Assistance data so that AT&T can self provision it's own Directory Assistance service					
2	GTE will accept AT&T Listings into their database					
3	Provide the capability to route AT&T customers 411 calls to AT&T					
				For the processor of the control of		35 V. L. 18 V. L. 18 V. L. 18 V. L. 18 V. L. 18 V. L. 18 V. L. 18 V. L. 18 V. L. 18 V. L. 18 V. L. 18 V. L. 18
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1	GTE will provide 2 customers or numbers and or addresses per call, at parity on a going forward basis				,	
2	GTE will provide flexibility in the number of look-ups provided per call, this to be set by AT&T					
3	GTE will provide name and address upon request except for unlisted numbers, at					

		AT&T/GTE LOCAL RES	SALE AR	RANGEMENTS - Features/Services	3	
	AT&T REQUIREMENTS	GTE POSITION	Status	COMMITMENTS, MILESTONES, OPERATIONAL TIMELINES	ACTION IT	EMS
		POSITION		MILLOTONES, OF EIGHTONAL TIMELINES	T&TA	GTE
	parity on going forward basis					
4	GTE will provide call completion to the requested number when requested, at parity on a going basis					
5	GTE will provide a service that carries the AT&T brand or no brand if branding is not technically possible, at parity on a going forward basis					
6	GTE will route the caller to AT&T, at parity on a going forward basis					
7	GTE will route to the LEC with branding when requested by caller, at parity on a going forward basis					
8	GTE will agree that charges associated with AT&T Directory Assistance are set by AT&T, at parity on a going forward basis					
9	GTE will provide data (listing data base) that is timely and at parity with GTE, at parity on a going forward basis			,		
10	GTE will provide that any information provided by ARU is repeated twice, at parity on a going forward basis					
11	GTE will provide automatic call completion provided at TSLRIC					
12	GTE will provide service at same levels as GTE and subject to same DMOQ's, number of rings to answer, at parity on a going forward basis					
13	GTE will provide service at same levels as GTE and subject to same DMOQ's, average work time, at parity on a going forward basis					
14	GTE will provide service at same levels as GTE and subject to same DMOQ's, disaster recovery options, at parity on a going forward basis					
15	GTE will provide service at same level as GTE and subject to same emergency listings (911, fire, police, etc.)					

		AT&T/GTE LOCAL RES	SALE AF	RRANGEMENTS - Features/Service	es	
	AT&T REQUIREMENTS	GTE POSITION	Status	COMMITMENTS, MILESTONES, OPERATIONAL TIMELINES	ACTION IT	EMS
					T&TA_	GTE
16	GTE will provide a service for customers removing service, refer to new 10 digit number, at parity on a going forward basis					
17	GTE will provide a service for customers removing service, repeat new number twice on referral, at parity on a going forward basis					
18	GTE will provide a service for customers removing service, refer to new DA, at parity on a going forward basis					
19	GTE will provide a service for customers removing service, repeat recording twice, at parity on a going forward basis					
20	Ability to waive charges for AT&T handicapped customers					
21	Provide a process to verify & document a customer's exempt status					
22	GTE to provide 5 free calls at cost for DA.					
	Latings Wide Pages 19 19 19 19	Western the second	<b>的成员</b>	THE PROPERTY AND THE PROPERTY OF THE PARTY O	The state of the s	#1897 Ca., 1885
1	Listings(white pages), lists at no cost to AT&T (1st number free for Business and Residence)					
2	Listings (white pages), distribution of directory to AT&T customers at no charge					
3	Listings (white pages), list of AT&T services and information (price, features, availability)at parity with CLCs					
4	AT&T requests 4 pages be made					

		AT&T/GTE LOCAL RES	SALE AR	RANGEMENTS - Features/Services		
	AT&T REQUIREMENTS	GTE POSITION	Status	COMMITMENTS, MILESTONES, OPERATIONAL TIMELINES	ACTION IT	
a	ivailable:alphabetical order, equal space,				AT&T	GTE
	equal parameters					
0	istings (white pages), brand appearance on cover, at no parity with all other included: CLCs					
6 L	isting (white pages), obtain concurrence rom AT&T prior to 3 <sup>rd</sup> party sales					
n	istings (white pages), participate in evenues from sales of listings to 3rd varties					
8 L	istings (white pages), nlisted/unpublished at list price					
	istings (white pages), provide a discount or multiple listings					
L	isting-Yellow Pages			/		
	istings (yellow pages), first listing free per T&T customers					
2 L 8	istings (yellow pages), provide a "real me" knowledge of deadlines					
3 L	istings (yellow pages), provide a ommission on advertisements from AT&T					
	istings (yellow pages), provide AT&T with ne ability to bill the end user					
. · C	Operator Services - AT&T Provided	中海 1996年 1985年 1987年 19	101	公支部 整門等位 1 1 2 5 5 5 6 5 6 6 6 6 6	· 网络沙鸡 进行成队	ित क्षिक्ष कर
ا د	Provide the capability to route Operator alls to AT&T by: Line Class Codes, reparate Trunk Groups (0+, 0-, 00+ 00-)				•	
(0	00 incurs access)				4	
2 P	Provide access to LIDB for number					

	<u>-</u>	AT&T/GTE LOCAL RES	SALE AR	RANGEMENTS - Features/Service		
	AT&T REQUIREMENTS	GTE POSITION	Status	COMMITMENTS, MILESTONES, OPERATIONAL TIMELINES	ACTION ITE	EMS GTE
	validations					
3	Provide access to GTE Emergency Number Database or Listings					
	Control (1857) Control (1846) Control (1867)		Contract of the	La Company of the Com	de la companya della companya della companya de la companya della	Maria
1	GTE will provide a full range of Operator Service functions, including but not limited to TLN Calling Card entry and verification					
2	Provide the option to use GTE Local Opr. Svc.				_	
3	GTE will provide a full range of Operator Service functions, including but not limited to TLN Calling Card Intercept					
4	GTE will provide the Operator Services "branded" as AT&T complete with the "AT&T sparkle tone bong"		-			
5	GTE will provide Operator Services accessible by "O +" and O -" dialing					
6	GTE will provide a full range of Operator Service functions, including but not limited to Collect: Person to Person/Station to Station calls					
7	GTE will provide a wholesale pricing option for operator handled calls	5555		_		
8	GTE will provide the ability to quote AT&T rates					
9	GTE will provide a full range of Operator Service functions, including but not limited to Third party billing					
10	GTE will provide a tull range of Operator Service functions, including but not limited to Busy line verification and interrupt					
11	GTE will provide a full range of Operator Service functions, including but not limited to Rate verification					
12	GTE will provide a full range of Operator Service functions, including but not limited to Handicapped caller assistance					

		AT&T/GTE LOCAL R	ESALE AR	RANGEMENTS - Features/Services		
	AT&T REQUIREMENTS	GTE POSITION	Status	COMMITMENTS, MILESTONES, OPERATIONAL TIMELINES	ACTION IT	
					AT&T_	GTE
13	GTE will provide a full range of Operator Service functions, including but not limited to Emergency call assist					
14	GTE will negotiate DMOQ's for the provision of this service which will include number of rings to answer					
5	GTE will negotiate DMOQ's for the provision of this service which will include average work time					
16	GTE will negotiate DMOQ's for the provision of this service which will include disaster recovery (work stoppage, technical failure, natural disaster, weather)					
7	GTE will provide TLN Calling Card Services per guidelines					
8	GTE will provide Instant credit on calls per guidelines					
19	GTE will provide time and charges when requested per guidelines					
20	GTE will route InterLATA Operator calls to AT&T when requested per guidelines					
21	GTE will provide Emergency calls per guidelines					
?2	GTE will provide notification of the length of call per guidelines				_	
23	GTE will provide real time rating of calls per guidelines					
24	GTE will provide for automation as it becomes available					

		AT&T/GTE LOCAL RES	SALE AR	RANGEMENTS - Features/Services				
	AT&T REQUIREMENTS	GTE POSITION	Status	COMMITMENTS, MILESTONES, OPERATIONAL TIMELINES		ACTION ITEMS		
					T&TA	GTE		
		Additional and the same						
1	GTE will continue to provide the ability for AT&T to procure T1.5 lines for Dedicated Card/Operator Service traffic, at a wholesale and commercially viable basis.							
2	GTE will provide the ability to procure all blocking, screening, and all other functions for switched Hospitality lines. These features should be unbundled from the line charges.							
	Secretary Secretary Secretary				3 4			
i i	Provide the capabilities required for Lifeline services at parity on a going forward basis, this includes a billing plan, access to the subsidy pool, etc.							
		表现一句 <b>光化和</b> 表达透透影響時分成2017年12日(今日)8日	<b>:</b> 5	[1] [1] [1] [1] [1] [1] [1] [1] [1] [1]	Marine and State of the state of the	केलाक (द्वाना राजा (क्वान्) द्वा <u>त</u> ्र		
1:.	Voice Mail  GTE will make available the SMDI - Station Message Desk Interface feature capability allowing for Voice Mail services	型ではまる形式書を終えていた。 ・	• 1981	<u>्रिक्षेत्र के राज्यसम्बद्धाः स्थापित । स्थापित</u>	mente per proportion de la proportion de la proportion de la proportion de la proportion de la proportion de l La proportion de la proportion de la proportion de la proportion de la proportion de la proportion de la propor	<u> </u>		
2.	GTE will make available the MWI - Message Waiting Indicator feature capability allowing for Voice Mail services							
3.	GTE will make available the CF-B/DA - Call Forward on Busy/Don't Answer feature capability allowing for Voice Mail services							
4.	GTE will make available the tariff SMDI-E							

		AT&T/GTE LOCAL RE	SALE AR	RANGEMENTS - Features/Services	3		
	AT&T REQUIREMENTS	GTE POSITION	Status	COMMITMENTS, MILESTONES, OPERATIONAL TIMELINES	ACTION ITEMS		
		, 00,,,,,,,,		initial of the contro	AT&T	GTE	
	interface						
5	GTE will provide Voice Mail Platform.						
	Pricing and Compensation		-				
1,	GTE will provide all services and features at wholesale pricing including volume discounts. Interim rates will be negotiated for Services and Features under contract where pricing flexibility is allowed under Cat. 2 (to be filed if, required, by CPUC).						
2	GTE will give at least 30 days notice of anticipated changes to prices, terms and exchange boundaries in sufficient time to allow customer notification and make the necessary changes in retail prices						
3							
	Socurity and Law						
			1				
	Maintain and Safeguard all customer information, assure privacy						
1	GTE will accept blanket LOAs						
2	GTE will work jointly in security matters as they relate to AT&T Customers in a resale environment to provide access to or work in concert with the call annoyance bureau						
3	GTE and AT&T will work jointly in security matter to support law enforcement agency requirements (laps, traces, court orders etc.)						
4	GTE will work jointly in security matters as they relate to AT&T Customers in a resale						

AT&T REQUIREMENTS GTE Status COMMITMENTS,			ACTION ITEMS				
	ATAT RECORDERENTS	POSITION	Status	MILESTONES, OPERATIONAL TIMELINES	AT&T	GTE	
	environment to provide for protection of company assets						
	GTE and AT&T will work jointly to provide access to or work in concert with the Call Annoyance Bureau						
	GTE and AT&T will work jointly to maintain the ability to access lines in hostage situation-designated contact (PUC)						
	911			L			
	Provide access to 911/E-911 in a transparent manner to the end user						
<u>!</u> .	Provide the ability to populate the 911 databases in a timely manner at parity with GTE						
	911 availability within 1 month of market entry						
,							
	inside Wire						
	Provide Inside Wire service maintained by GTE and branded as AT&T:includes time and charges and Fixed Term Maintenance Plan						
	Establish a mutually beneficial arrangement to resell Inside Wire provisioning and maintenance						

	AT&T/GTE LOCAL RESALE ARRANGEMENTS - Features/Services							
	AT&T REQUIREMENTS	GTE POSITION	Status	COMMITMENTS, MILESTONES, OPERATIONAL TIMELINES	ACTION IT	EMS		
		POSITION		WILLSTONES, OF ERATIONAL TIMELINES	T&TA	GTE		
	Disaster Recovery	Ananomi	<u> </u>					
	Agree to mutual participation in Disaster Recovery plans							
1	Provide timely notification of any outage which has an effect on AT&T Customers, Central Office outages							
2	Provide timely notification of any outage which has an effect on AT&T Customers, Facility outages such as cable cuts, repeater failures, etc.							
3	Provide timely notification of any outage which has an effect on AT&T Customers, Commercial power outages							
4	Provide timely notification of any outage which has an effect on AT&T Customers, Loan sharing situations							
5	Provide timely notification of any outage which has an effect on AT&T Customers, Subscriber Loop problems							
6	Provide timely notification of any outage which has an effect on AT&T Customers, Signaling network problems							
7	Provide timely notification of any outage which has an effect on AT&T Customers, General network congestion							
8	Provide timely notification of any outage which has an effect on AT&T Customers, Any other issue which has or could have a negative effect on AT&T Customer service							
. AGBR								
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	AT&T/GTE LOCAL RESALE ARRANGEMENTS - Features/Services							
	AT&T REQUIREMENTS	GTE POSITION	Status	COMMITMENTS, MILESTONES, OPERATIONAL TIMELINES	ACTION ITEMS			
		roomon		mileo iones, of Enational impenses	T&TA	GTE		
	Payphone Services					<u></u>		
1	GTE will provide the ability to procure Payphone lines (same as business) at a wholesale price that is commercially viable.							
2	GTE will provide competitively similar capabilities: Coin rating Answer supervision (coin drop) Access to maintenance/ diagnostic platform							

Mr. Michael E. Esstman GTE Corporation May 28, 1996

# ATTACHMENT C

AT&T and GTE Negotiation Work Plan

AT&T and GTE Negotiations									
ID	Task Name	Duration	Start	Finish	Predecessors	April 4/7 4/14 4/21	May 4/28 5/5 5/12 5/19	9 5/26 6/2	June 2 6/9 6/16
23	911/E911 Clarification	. 5d	Wed 5/8/96	Tue 5/14/96			5/8 5/14		
24	LNP Number Assignments-Clerification	5d	Wed 5/8/96	Tue 5/14/96	i · · · · · · · · · · · · · · · · ·		5/8 5/14		
25	Define Principles	12d	Wed 5/15/96	Thu 5/30/96			5/15	5/30	
26	Define Technical Requirements	12d	Wed 5/15/96	Thu 5/30/96	;	-	5/16	6/30	
27	Ancillary - Dialing Parity	•	Thu 4/11/96	Thu 5/23/96	i	1		5/23	
26	Ancillary - CPNI		Thu 4/11/96	Thu 5/23/96		1		5/23	
29	Ancillary - Lifeline	31d	Thu 4/11/96	Thu 5/23/96		1	<u> </u>	5/23	
30	Ancillary - Disabled	31d	Thu 4/11/96	Thu 5/23/96	· · · · · · · · · · · · · · · · · · ·	1		5/23	
31	Billing - Unbundling	22d	Thu 5/23/96	Fri 6/21/96	A MARKET		•		
32	Screening Process - Billing In Unbundled Environmen	7d	Thu 5/23/96	Fri 5/31/96			5/23 [	5/31	1
33	Later to 1 months operation and a	6d ;	Fri 6/14/96	Fri 6/21/96					6/14
34	Pricing	<b>35d</b>	Wed 5/8/96	Tue 6/25/96					
35	Develop Methodology - TSR	28d	Wed 5/8/96	Fri 6/14/96	i		5/8		6/14
36	Define SME Work	35d	Wed 5/8/96	Tue 6/25/96			5/0		
37	Develop Methodology - Unbundling	35d	Wed 5/8/96	Tue 6/25/96			5/0		

	Task	MARCH SALES	GREEN = ON SCHEDULE	
Project AT&T and GTE Negotiations	Summery		YELLOW = POTENTIAL JEOPARDY	
	RED = JEOPARDY			
		Page 2		

**AGBR 000205** 



Promenade # 1200 Peachtree Street, N.E. Atlanta, GA 30309

June 3, 1996

00 13 B6 07:12

Dan Bennett GTE Lead Negotiator

Dear Dan:

This letter is to confirm our scheduled conference call with you and/or your subject matter experts to negotiate pay phone services and features on Total Services Resale and Unbundled Public Services, which started between AT&T and GTE on March 13 1996.

To prepare you for these negotiations I have attached two documents. The first document is entitled "Definitions of Terms." Its purpose is to provide a common ground for pay phone negotiations. The second document entitled "Classes of Service and Associated Features" contains a matrix that specifies the four different types of pay phone services and the associated features that we require from GTF

I would like to discuss GTE responses to these documents on the conference call that is scheduled for June 6, 1996 at 1:30 PM EDST. Please provide to me by close of business on June 5, 1996 GTE's written response to these requirements.

If I can provide any additional information please call (404) 810-3236.

Sincerely M. Aun

Attachments

cc. Hans Heymann Terry Casey Maria Stone

HQE01E63 600 Hidden Ridge P.O. Box 152092 Irving, TX 75015-2092 214/718-6330 FAX: 214/718-1279

June 3, 1996

Mr. R. Reed Harrison III
Vice President
AT&T
Local Infrastructure & Access Management
Room 4ED103
One Oak Way
Berkeley Heights, N. J. 07922

Dear Mr. Harrison:

Your letter of May 30, 1996 to Michael Esstman has been referred to me for response as the head of the GTE Executive Negotiating Team for local competition and interconnection. Quite frankly, I was surprised and concerned by the allegations made in your letter and appalled by your characterization of GTE's attitude towards negotiations with AT&T as "indifferent." I believe you have seriously misinterpreted and mischaracterized GTE's actions, intentions and statements. As to your specific allegations, I will respond to each below.

<u>Paragraph 1:</u> You indicate "minimal progress" on GTE's part in responding to AT&T's request and towards resolution of critical issues. However, as you admit in your letter, it took AT&T 37 days (until our April 18, 1996 meeting) to present GTE with a comprehensive matrix outlining AT&T's interconnection and resale requirements. As of May 30, GTE has responded to roughly 390 of the approximately 475 items presented in the matrix. Stated another way, GTE has responded to over 80 percent of AT&T's requests within 42 days of receiving this delineation of your request. I think this is significant progress by anyone's standards, and reflects the tremendous amount of time and effort that GTE personnel have devoted to our negotiations.

<u>Paragraph 2:</u> You indicate the GTE Executive Team has still not told you what services will be made available for resale. This a misstatement of the facts. Our team outlined the categories of offerings in the GTE retail tariffs that will be excluded from resale or will be offered without a discount. We have also agreed to provide a listing of all general retail offerings, by state, provided to subscribers. When excluded categories are overlaid on GTE's listing of retail offerings, which are available in published tariffs, AT&T could readily determine what services will be available for resale. What's really at issue here is the listing of services that are at or below cost and which GTE believes it is not required to resell under the Telecommunications Act of 1996 (the "Act"). In fact, the Florida Legislature, for example, has passed a law prohibiting the resale of below-

cost services. However, GTE is currently reevaluating its position on below cost services based upon the concerns you voiced.

Paragraph 3: I'm sorry you don't feel that I provide a strong leadership focus on the interconnection needs of AT&T. I'm personally disappointed that you didn't come to me first to voice your dissatisfaction. Despite your views, I have been charged with the executive responsibility to negotiate interconnection arrangements for GTE and I intend to continue to carry out that responsibility. I notified you of long standing vacation plans at our first meeting and discussed them on other occasions long before we scheduled the meeting on May 30, 1996. In fact, I informed you at our first face-to-face meeting on April 2, 1996, and during at least one other meeting prior to our meeting on May 15, that I would be out of the office from May 23, 1996 until the first week of June. Apparently you forgot. I did not mention this again when the May 30 meeting was scheduled because I believed you were aware of it. In addition, I did not consider my absence from that meeting to be of great concern to GTE because I have empowered a very competent team to negotiate on behalf of GTE in my absence. You and your team were advised in our first meeting that Meade Seaman, GTE's Program Office Director, was fully empowered to act on my behalf anytime I was not available. Your decision to circumvent Meade is a personal choice you have apparently made which is beyond GTE's control.

<u>Paragraph 4</u>: You indicate you have encountered "very deep and fundamental problems" in our efforts over the past months to negotiate local interconnection arrangements and go so far to say that you "perceive unwillingness by GTE to engage in <u>bona fide</u> interconnection negotiations and resulting delay in the negotiations - and in AT&T's entry into local markets." This a very serious charge and is totally without merit.

Since receiving AT&T's detailed request on April 18, GTE has devoted considerable time and expense to respond to over 80 percent of your requests. We have spent more time with AT&T, yet have made less progress, than with any of the other competing LECs GTE is negotiating with. Frankly, I think the progress that has been made by our teams is quite amazing, given that many of AT&T's requests are extreme and unreasonable.

A few examples of the difficulties GTE has encountered with AT&T include (I) AT&T's proposal that GTE price unbundled network elements at TSLRIC, without any consideration of recovery of joint and common costs or a reasonable profit. Recovery of joint and common costs is required to run a financially solvent firm, is expressly contemplated by the Act and is the approach recommended by the Oregon Commission

Staff; (ii) AT&T's position on "avoided cost", which stubbornly fails to acknowledge that GTE will incur significant "new costs" in preparing services for resale, which should be included in an avoided cost calculation, as well as AT&T's proposal to subtract additional avoided costs for supposed "network and operational inefficiencies", which you have not substantiated, a position that had already been rejected by the California Commission;— (iii) requesting unbundled network elements with the clear objective of avoiding access charges; and (iv) conditioning AT&T's willingness to enter into an agreement on new operational interfaces AT&T has insisted upon, but which AT&T has not exhibited a willingness to pay for. Clearly AT&T has not approached our negotiations with the intent of reaching a negotiated settlement agreement. On the contrary, it appears that AT&T is seeking to compel GTE to underwrite its entry into the local service business, a situation clearly not contemplated by the Act. From reports in the media, many other ILECs are having a similar experience in negotiations with AT&T. This causes me to doubt AT&T's willingness to negotiate in good faith.

<u>Paragraph 5:</u> You state that AT&T's needs have been clear to GTE from the time of your March 11 letter. This statement is only partially true. Your March 11 letter was extremely broad and general, and provided little or no insight into the specifics that AT&T was requesting. We did not receive the list of 475 specific "requirements" or issues until April 18. Prior to that, GTE had been presented with only a small subset of issues pertaining primarily to resale in California. Although your March 11 letter and your presentation on April 2 were helpful, they were not presented as a specific request that GTE could respond to.

<u>Paragraph 6:</u> Here your assessment is that "progress towards resolution has been minimal" despite our joint efforts to establish processes and work teams to consider issues. I disagree. At this point, we have reached agreement on or "closed" 25 percent of the total service resale (TSR) issues and 18 percent of <u>all</u> issues, contingent only upon reaching a satisfactory agreement on pricing and cost recovery. I believe the failure to make greater progress is primarily a result of the unwillingness AT&T has exhibited to move off of its "demands" and negotiate in good faith.

With respect to the joint work plan you reference, we both approached this exercise with the understanding that the work plan provided interim targets or goals to accomplish the many tasks both companies have to complete within the 135 day period, but that the work plan was not "carved in stone." I believe the work plan has produced some positive results. For example, significant discussions regarding the work plan took place during the May 22, 1996 Network Operations Subject Matter Experts (SME) meeting in Irving. In fact, those discussions were responsible for the "breakthrough" you refer to later in your letter. I am distressed by your apparent view, despite our agreement to the

contrary, that the work plan dates are deadlines rather than targets. The only deadline we have is to reach an agreement in 135 days.

I was also very disturbed by your allegation that "dates have come and gone with no input or response from GTE on critical items." I do not believe this to be the case. The work plan has only been operational for approximately two weeks. If it has been such a failure, I would suggest that we agree to not continue to employ a work plan approach. As Meade Seaman discussed at the May 30 Executive Meeting, an unbending adherence to work plan "deadlines" rather than targets will likely drive us to "agree to disagree" on many critical issues that might otherwise be resolvable. As the June 6 target date for all resale issues approaches, this is likely to be the outcome if that date is viewed as a "drop dead" date. I personally think that would be a shame, given the significant progress our respective teams have already made towards resolution of these issues.

<u>Paragraph 7</u>: In discussions with Meade, he indicated that while he did acknowledge the tremendous amount of work both parties have ahead, he did not say we are "way behind schedule in achieving a negotiated agreement." Here again I must emphasize two points. First, the only real deadline we face is the 135 day clock. There is still time to meet that deadline if AT&T truly desires a negotiated agreement. Second, it seems to me that if AT&T is truly interested in reaching a negotiated agreement, AT&T should consider accepting interim approaches and defer many of the longer term operational implementation issues contained in your request (which have consumed an enormous amount of both our teams' time) to an agreed to work plan to be accomplished after the contract is executed. This is the approach many of your competitors are taking, and one which expedites agreement and speed of market entry.

<u>Paragraph 8:</u> Your perception that GTE does not have a "sense of urgency, energy or interest" is dumbfounding. The facts are this: This week, from June 3 to June 7, we have scheduled 4 hours of Executive Team conference calls, 7 hours of Core Team conference calls, 6 hours of Pricing conference calls, 16 hours of conference calls covering collocation, interconnection, unbundling, rights-of-way, and operator services, and 12 hours of face-to-face meetings covering network operations. This alone, without even considering the time and effort that goes into preparing for these meetings and calls and following up on issues raised in these meetings and calls, is a substantial commitment of GTE time and resources.

<u>Paragraph 9:</u> You have properly referred to price as an "enabling issue" for GTE. It is a fundamental issue in any business transaction. If you owned a car dealership, would you ever consider agreeing with a buyer as to the model, equipment, features, color,

service and timing of the delivery of a new automobile, and then allow an outside third party determine the price through litigation? I agree that our companies should "work hard and in good faith toward resolution of as many such issues as we reasonably can." In good faith, AT&T should negotiate price and not close the door prior to a bona fide offer.

I agree that given AT&T's position thus far, AT&T and GTE are unlikely to reach agreement on costing models for resale or unbundled network element pricing. For that reason, I believe a breakthrough opportunity does exist as stated in the May 15, 1996 Executive Team meeting. Rather than focusing our energies on agreeing to cost models as they relate to price, I have amended the work plan to reflect some realistic dates for GTE offer and AT&T acceptance of pricing proposals for GTE's resale and unbundled network element offerings. I have enclosed those amendments.

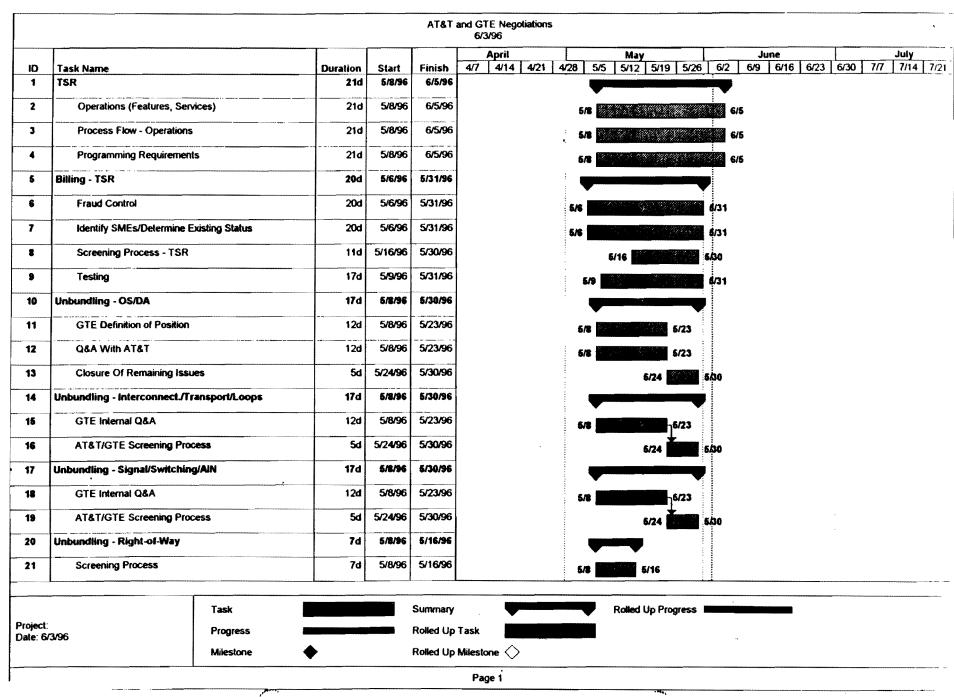
GTE has already, and will in the future, make every reasonable effort to fulfill its duties and obligations under the Telecommunications Act of 1996. Indeed, GTE has already gone far beyond the requirements of the Act by negotiating with AT&T in a good faith effort even though AT&T did not make a bona fide request for interconnection or network elements in its March 11, 1996 letter as required by the Act. Furthermore, it is apparent that AT&T is documenting our settlement negotiations via detailed notes made during our discussions. As you are aware, settlement negotiations are privileged and are not admissible in evidence. I trust that your extensive documentation of our discussions is being done for the purpose of advancing the negotiations. In the future, I hope you will bring your concerns directly to me to expedite resolution.

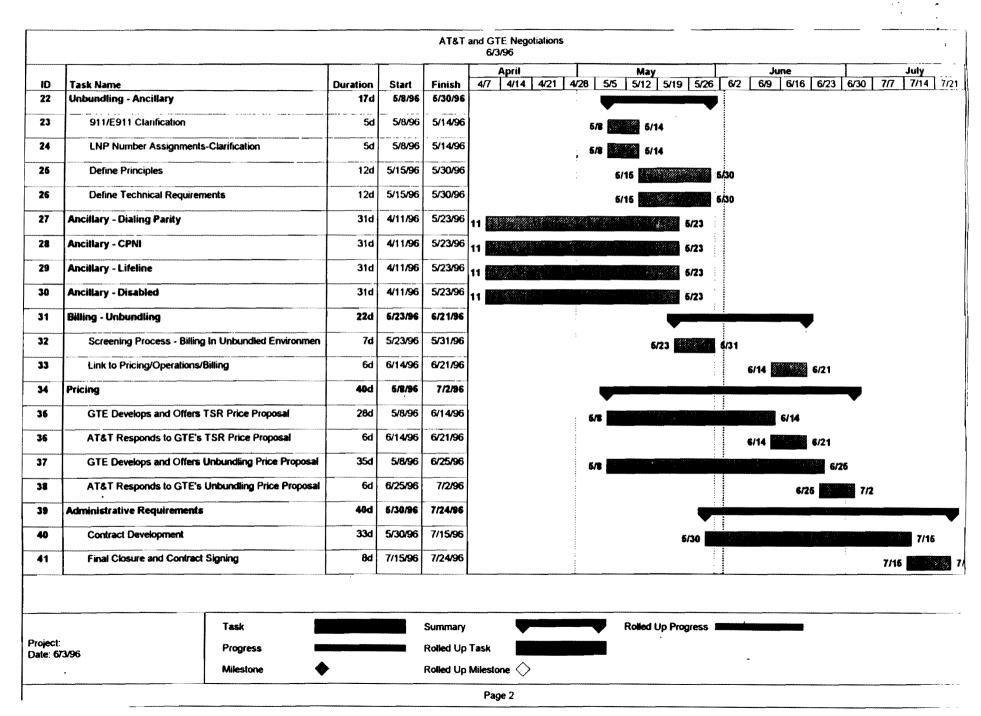
Very truly yours,

Donald W. McLeod

DWM:sah

c: Michael B. Esstman - GTE
Christopher D. Owens - GTE
Connie E. Nicholas - GTE
Meade C. Seaman - GTE
John C. Peterson - GTE
Ron Shurter - AT&T
Rasul Damji - AT&T





Donald W. McLeod Vice President-Local Competition/Interconnection



June 3, 1996

HQE01E63 600 Hidden Ridge P.O. Box 152092 Irving, TX 75015-2092 214/718-6330 FAX: 214/718-1279

Mr. R. Reed Harrison III
Vice President
AT&T
Local Infrastructure & Access Management
Room 4ED103
One Oak Way
Berkeley Heights, N. J. 07922

Dear Mr. Harrison:

Your letter of June 3, 1996 to Michael Esstman has been referred to me for response. It appears that you have chosen to bypass GTE's Local Competition/Interconnection Program Office (PO) on matters pertaining to sections 251 and 252 of the Telecommunications Act of 1996 (the Act). As GTE explained to you and the AT&T Executive Team at the meeting on April 2, 1996, GTE's PO is responsible for all negotiations pertaining to sections 251 and 252 of the Act. This obviously includes the issues you addressed in your letter. For the sake of clarity, let me reiterate that all such issues are to be resolved within GTE's PO and are not subject to escalation outside the PO.

Reed, you could save a lot of time and energy if you would call or write to me directly.

Very truly yours,

Donald W. McLeod

DWM:jkt

C:

Michael B. Esstman - GTE Christopher D. Owens - GTE Connie E. Nicholas - GTE Meade C. Seaman - GTE John C. Peterson - GTE Ron Shurter - AT&T Rasul Damii - AT&T



R. H. Shurter
Southern States & National
Local Infrastructure & Access Management
Vice President

Room 4EC101 One Oak Way Berkeley Heights, NJ 07922 908 771-3500 Fax 908 771-2851 AT&T Mail attmaillrhshurter

June 3, 1996

Mr. Meade Seaman
Director - Local Interconnection Program Office
GTE Telephone Operations
600 Hidden Ridge
Irving, TX 75015

Dear Meade:

Thank you for your letter of May 28 in which you presented your summary of our May 15 meeting in Texas. There are a number of changes, additions and deletions I would be inclined to make to your letter. Rather than engaging in an exchange of comments, however, it appears more sensible to agree (i) that the May 28 letter presents a GTE summary of an AT&T/GTE meeting, and (ii) that AT&T does not necessarily endorse but reserves the right to dispute any or all elements of that summary. When I forward my summary of our May 30 meeting I will do so with the understanding that GTE receives it with the same reservations I have stated above.

Thank you.

Copy to:

J. Beasley

R. Damji

R. R. Harrison III

L. Tyler-Stanley

P. Walsh

AGBR 000225

JUN - 5 1996



R. Reed Harrison III
Vice President
Local Infrastructure & Access Management
Regional Operations

Room 4ED103 One Oak Way Berkeley Heights, NJ 07922 908 771-2700 FAX 908 771-2219 AT&T Mail attmail!rrharrison

June 3, 1996

Mr. Michael B. Esstman Executive Vice President GTE Corporation HQE04819 600 Hidden Ridge Irving, TX 75015

### Dear Mike:

This will follow on my letter of last week. I enclose a listing of principal TSR issues that are ready-for-closure. I have not included unbundling or other interconnection issues that may be less suited to the very near-term (June 14) closure we contemplate for TSR. I will separately report to you on those unbundling and other matters, and urge your assistance in moving them to closure as well.

For the TSR issues described in the attachment, we need real commitments and real movement toward implementation on the part of GTE. And we need that in very specific terms and very specific time frames. We need what we have not to date been able to secure at the SME, Core Team and Executive Team levels in our organizations.

There appear to be legal and/or policy positions that GTE has communicated in the course of our negotiations (e.g., on blanket letters of authorization; on the provision of advance notification to AT&T on new tariffed services and price changes; and on AT&T branding where GTE acts as AT&T's agent for the delivery of resold features and services).

Those positions have, in my view, frustrated progress on business resolution of outstanding issues. I would therefore ask that you reconsider GTE's position on these issues, and confirm your ability to accommodate AT&T's requests as we presented them to you. If this is not something you feel you can or want to accomplish for GTE, I would appreciate your confirming that to me.

Mr. Michael B. Esstman GTE Corporation June 3, 1996 Page 2

In this latter context, moreover, I want to emphasize, Mike, that whether you accommodate AT&T's requests or leave such matters for resolution in the judicial or administrative arenas, we have to move forward on implementation planning — that gets us timely into local markets either under your approach or ours (depending upon the judicial or administrative resolution). I emphasize the need for GTE to be ready to implement either result — in all these areas. We need in brief confirmation and commitment now by GTE regarding its ability and readiness to proceed in either instance.

Please don't hesitate to contact me on any or all of the matters identified in the attachment; or on any other issues connected with our efforts to achieve a timely and as-complete-as-possible agreement covering the rights and requirements of AT&T under the 1996 Act.

R. Reed Harrison III

R. Road H

Vice President -

Local Infrastructure & Access Management

Regional Operations

Attachment

COLUMN 1	COLUMN 2	COLUMN 3	COLUMN 4
TOTAL SERVICE RESALE (TSR)	AT&T'S IMMEDIATE NEEDS	GTE REQUIRED ACTIONS THAT AT&T BELIEVES CAN & MUST	POLICY DECISIONS TO BE MADE BY GTE
GETTING INTO BUSINESS BY 4Q96		BE COMPLETED WITHIN 2 WEEKS (BY 6/14/96)	
1. What does AT&T have to sell?			
a. What services can AT&T offer	a. List of available features & services	a Provide electronically, list of all retail features & services by 6/7 Clearly specify any specific features, services or technologies that are excluded from re-sale and the impact by # of customers and revenue (by LSO) by 6/14 - Agree to features & services available for resale by 6/14	
b. What is the price	b. Wholesale price levels	b Provide by state data required for calculation of avoided cost & inefficiencies by 6/5 - Work with AT&T SME team to finalize the	e GTE's position is to provide notification only as legally
c. What is the service quality	c. Levels of performance (DMOQs)	model used to calculate avoided costs & inefficiencies by 6/14.	required per tariffs. This translates into a practical notification which would vary state to state and could
d. What are the added service attributes?	d. White page listing		provide a notification to AT&T as short as 24 hrs.  AT&T wants an agreement for advance notification of
e. How does AT&T keep current on new services and price changes?	e. Advanced notification of new svcs. & prices		45 days or more for all new tariffed services and price changes to allow for concurrent AT&T market entry at parity with GTE.
2. How does AT&T take a customer's service request?			
a. How does AT&T get a telephone #	Real-time access to GTE database (Interim Solution)     Real-time access to GTE database     Real-time access to GTE database	a through c.  - Complete the pre-ordering process flows with the blanket LOA approach assuming GTE changes its current policy position. If no change in policy, additionally complete the process flows for procedures without a blanket LOA by 6/14.  - GTE's current position of providing fax or e-mail does not meet AT&T's minimum requirements. GTE should provide an electronic interface proposal for pre-ordering by 6/14.	a through c.  GTE's position is that they will not provide access to customer information based upon industry practice for customer blanket LOA for legal reasons. AT&T wants an agreement on a blanket letter of authorization to provide AT&T access to customer information to initiate, render bill, and collect for AT&T customer's telecommunications services.  GTE's position is not to provide "change as is" ordering process for the business reason that there will be few if any customers that meet this requirement. AT&T needs agreement on "change as is" order process to convert features and functions currently associated within end-user's current record when the end-users authorizes AT&T to change their service (in total) into AT&T local services, AT&T believes that there will be a substantial number of customers that can best be served by the "change as is" process and that GTE not supporting this is a barrier to market entry.
3. How does AT&T provision customer service Requests? a. How does AT&T make sure the customer knows it is my service b. How does AT&T place, in real-time, cost effective fashion, a service order c. What is the date that AT&T commit to the customer d. What is the status of completion of service order	a. AT&T Branding b. Real-time access to GTE database c. Real-time access to GTE database d. Real-time access to GTE database	a. GTE should provide AT&T a proposal on how they plan to brand AT&T services by 6/14/96.  b.c & d. Having agreed to utilize Network Data Mover (NDM) as a transport medium: - Size resources required to implement solution by 6/7 - Document systems requirements by 6/14 - Develop project plan and commit resources for implementation (to include coding, testing,& ORT by 7/15) by 6/14	a. GTE's does not agree on branding of AT&T services during customer contact for order provisioning and installation processes. AT&T requires an agreement on AT&T Branding where GTE acts as AT&T's agent for the delivery of re-sold features and services

COLUMN 1	COLUMN 2	COLUMN 3	COLUMN 4
TOTAL SERVICE RESALE (TSR)	AT&T'S IMMEDIATE NEEDS	GTE REQUIRED ACTIONS THAT AT&T BELIEVES CAN & MUST	POLICY DECISIONS TO BE MADE BY GTE
GETTING INTO BUSINESS BY 4Q96		BE COMPLETED WITHIN 2 WEEKS (BY 6/14/96)	
4. How does AT&T provide operator services			
for AT&T customers?			
a. How does AT&T provide operator and	a. Real-time routing (0 & 411)	a. GTE should commit to provide a Technical Impl. plan by 6/14 to:	a. GTE's position is that operator services is part of the
dir. assisstance with AT&T operators	calls to AT&T call centers	- Route AT&T re-sold customer calls dialing 0+,0-,1+(from coin phone) to the AT&T operator platform	TSR service and therefore would not be separate, thus there is no need to route to AT&T operators. AT&T
b. How does AT&T provide operator and	b. AT&T Branding	- Route AT&T re-sold customer calls dialing 411	plans to provide its own operator services and
dir. assisstance with GTE operators		to the AT&T operator platform	believes this is separable from TSR services. Also,
			AT&T believes this is an avoided cost for TSR %
			discount. AT&T requires an agreement to support
			this position.
5. How does AT&T maintain service for existing			
customers?			
a. How does AT&T handle customer trouble requests	a. Real-time access to GTE database		
b. How does AT&T process technician trouble tickets	b. Problem is fixed on time under		
	AT&T brand		
c. How does AT&T know the status of trouble tickets	c. Real-time access to GTE database		
			d.
d. How does AT&T make sure its customers know that the	d. AT&T branding	d. GTE should provide a proposal on the processes and procedures	GTE's position is to not AT&T brand maintenance service
services are AT&T's?		to represent AT&T service to AT&T customers by 6/14.	AT&T requires that GTE represent their activities to
			AT&T's customers on AT&T's behalf, as service
			provided by AT&T. If the customer is not home, AT&T
		1	requires an AT&T door hanger be placed by GTE



Joyce Beasley
General Attorney

Room 3258D2 295 North Maple Avenue Basking Ridge, NJ 07920 908 221-6502 FAX 908 953-8360

June 3, 1996

Connie E. Nicholas Attorney GTE Telephone Operations 600 Hidden Ridge HQE03H44 P.O. Box 152092 Irving, TX 75015-2092

### Dear Connie:

I want to follow up with you on a few items that were broadly identified by Pat Walsh at the close of last Thursday's meeting, and to clarify certain legal aspects of the ongoing negotiations between our clients.

First, in regard to our long-pending request for access to GTE's Inter-Company agreements, I would offer the following proposal. GTE would by June 10, 1996 assemble and make available for review by AT&T representatives for a period of 30 days the requested interconnection agreements. In return, AT&T would withdraw as to GTE its state commission filings seeking the interconnection agreements for each state for which the agreements have been made available.

Second, with regard to AT&T 's requests for cost studies, it appears that a modification of the protective orders in various state proceedings may be required. It is my understanding that the cost study Meade referenced in the May 15 meeting was filed in California subject to restrictions that limit its use to the California proceedings. I am attaching a formal data request for clarity with regard to the cost information AT&T is requesting. I would appreciate your review of the protective order matter. I believe the Confidentiality Agreement which we have should provide the needed protection. If you require something in addition, please let me know as soon as possible. Our SME, Brenda Kahn, has been waiting for data since the May 10 meeting with your representatives.

AGBR 000217

- 3 1006

Third, it is important that there be no misunderstanding that our business negotiations are without prejudice to corporate, public policy and legal positions advanced by our respective clients, in formal proceedings and other public fora. Thus, for example, our efforts to negotiate a resolution of the inter-company agreements do not prejudice or otherwise affect the pending Illinois docket on that issue, unless and until we formally agree otherwise.

Similarly, and to the extent that our clients have been negotiating provisioning aspects of 1+ intraLATA access, those negotiations have no bearing on pending complaints or other proceedings that may be pending in state, federal or other fora on that issue. I understand that GTE representatives in discussions regarding formal complaints filed by AT&T have suggested that the 1+ matters involved in State Commission proceedings are subject to national negotiation. That is incorrect to the extent it suggests that our negotiation of aspects of 1+ provisioning has any bearing on such complaint proceedings. It does not and, again, our negotiations are entirely without prejudice to those proceedings.

Finally, it appears we are nearing completion of the billing discussions and will be able to begin drafting. I'll be in touch regarding our suggestions for moving forward on that project.

Very truly yours,

Joyce Beasley

Attachment

bcc: P. Walsh

R. Harrison

R. Shurter

B. Kahn

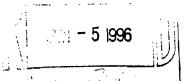
R. Damii

B. Watson v

### Cost Study Data Request

- 1. Provide GTE's avoided cost model presented in the OANAP California proceeding. This is the information we believe Meade referenced in the Executive Meeting on May 15. The GTE cost team on May 10 agreed to provide this information.
- 2. Provide data for the former Contel regions. In particular, please provide the information which is furnished in the ARMIS 4303, 4304, and 4308 reports which GTE provides annually to the FCC for its other regions. The GTE cost team on May 10 agreed to provide this information.

Connie E. Nicholas Attorney





GTE Telephone Operations

600 Hidden Ridge, HQE03H44 P.O. Box 152092 Irving, TX 75015-2092 214 718-4586 FAX: 214 718-6372

June 4, 1996

Joyce Beasley AT&T 295 North Maple Avenue Room 3258D2 Basking Ridge, NJ 07920

Re: Your Letter of June 3, 1996

Dear Joyce:

This is in response to your letter of June 3, 1996. While I don't agree that formal "data requests" are appropriate in the context of our negotiations, I have no problem with providing the California cost information you have requested. To that end, the GTE California avoided cost study that Meade Seaman referenced in our May 15, 1996 meeting is enclosed with this letter. It is being provided as Proprietary Information pursuant to the Confidentiality Agreement, dated April 18, 1996, between AT&T and the GTE Telephone Operating Companies governing the disclosure of confidential information during AT&T's and GTE's negotiations pursuant to sections 251 and 252 of the Telecommunications Act of 1996 (the "Act"). As agreed to during the pricing conference call that took place today, we will provide you with a response to your request for ARMIS data for the former Contel regions by the end of the day on June 6, 1996.

As to your request regarding GTE's Inter-Company agreements, we must decline as your request as currently structured. As we have discussed previously, GTE has in excess of 2800 existing agreements with other local exchange service providers, which are scattered across the country in numerous locations. As you are aware, and as fully briefed in our state commission filings in the proceedings AT&T has instituted, we do not believe that GTE is required to file these pre-Act agreements with any state commission or to provide copies to AT&T or any other competitive local exchange carrier. Even though not required by the Act, we indicated that as a concession to help move our negotiations along, GTE would be willing to consider a narrow, focused request; for example, a request for some limited subset of representative interconnection agreements. The request in your letter appears

Joyce Beasley June 4, 1996 Page 2

to ask us to provide you access to all 2800+ agreements, for an extended period (30 days), and you want us to gather them up in one location. That is a monumental task which, as we have explained before, would not provide you with any significant information that would be relevant to you in the context of our § 251 negotiations. If you wish to narrow and focus your request, we will certainly entertain it.

I certainly agree that any positions we may take in our negotiations are without prejudice to our corporate, public policy and legal positions in pending state, federal or other regulatory proceedings or other public fora. To that point, I wish to clarify what GTE representatives have said in the past regarding formal complaints filed by AT&T. AT&T has made several statements in the context of public proceedings basically to the effect that GTE has refused to talk to AT&T about 1+ intraLATA dialing parity. GTE's response in those fora has been to correct that misconception by pointing out that we have, in fact, been discussing intraLATA dialing parity in the context of our national negotiations. These statements were not intended to suggest that our discussions in our national negotiations should in any way preclude or prejudice positions AT&T or GTE may take in the context of state commission proceedings relating to that subject.

I hope this addresses all the concerns you voiced in your letter. I look forward to hearing from you regarding your suggestions for moving forward on contract drafting.

Very truly yours,

Connie E. Nicholas

Attorney

**Enclosures** 

c: Donald W. McLeod - GTE Meade C. Seaman - GTE John C. Peterson - GTE

# COST STUDIES REFERENCED HEREIN\* ARE IN PROPRIETARY BINDER

\*AGBR 000229-000230



R. H. Shurter Southern States & National Local Access & Infrastructure Management Vice President Room 4EC101 One Oak Way Berkeley Heights, NJ 07922 908 771-3500 Fax 908 771-2851 AT&T Mail attmail!rhshurter

June 4, 1996

Mr. L. Sparrow GTE Telephone Operations President-Carrier Markets 600 Hidden Ridge HQE04E57 Irving, TX 75038

### Dear Larry:

This letter is to confirm our June 10, 1996 meeting at Berkeley Heights, New Jersey. Tom Herr, Reed Harrison and I are looking forward to spending some time with you and Mike Esstman to discuss general business issues. I have attached a one page summary of the schedule of events planned for June 10, and June 11, 1996.

As we discussed and you noted in your May 22, 1996 letter, the discussion needs to cover Service Performance, Access Price, and the Telecom Act Negotiations. I have prepared the 4 attached viewgraphs to use in the meeting as a backdrop for these discussions. There are two hot items reflected in them: 1) ATT would like a proposal from GTE on Access price reduction greater than 10% per year. 2) Telecom Act Negotiations are not moving as fast as is needed, in our view, to insure a business negotiated agreement in the 135 period. I am sharing the charts and hot points in advance as I did not want you or Mike to be surprised.

We look forward to our time together. Please call me on 908-771-3500 if you have any questions or if I can assist in your travel arrangements.

Sincerely,

R. H. Shurter

Southern States & National Local Access & Infrastructure Management Vice President

cc: Reed Harrison Frank Compton

Attachment

### AT&T / GTE OFFICERS' MEETING

MONDAY, JUNE 10, 1996 TIME: 1 PM - 5 PM

AT&T 1 Oak Way Berkeley Heights, New Jersey Conference Room 4EB101

### **ATTENDEES:**

### AT&T:

Mr. Thomas J. Herr, Vice President Local Infrastructure & Access Management (LIAM)

MR. R. REED HARRISON III, VICE PRESIDENT LIAM REGIONAL OPERATIONS
MR. RONALD H. SHURTER, SOUTHERN STATES AND NATIONAL LIAM - VICE PRESIDENT

### GTE:

MR. MICHAEL B. ESSTMAN, EXECUTIVE V.P. CUSTOMER SEGMENTS
MR. LARRY J. SPARROW, PRESIDENT - CARRIER MARKETS
MR. FRANK COMPTON, DIRECTOR - AT&T NATIONAL ACCOUNT MANAGEMENT

DINNER @ 6 PM SPANISH TAVERN MOUNTAINSIDE, N.J.

TUESDAY, JUNE 11, 1996
GOLF @ FIDDLER'S ELBOW (FOREST COURSE)
TEE TIMES: 8:35 AM AND 8:45 AM

8:35 AM

8:45AM

Harry Bennett & Mike Esstman Tom Herr & Reed Harrison

Ron Shurter & Larry Sparrow
Rasul Damjl & Frank Comptom

Page 1
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Pursuant to Company Instructions

AT&T/GTE Officers' Meeting **Driefing Package** 06/03/96



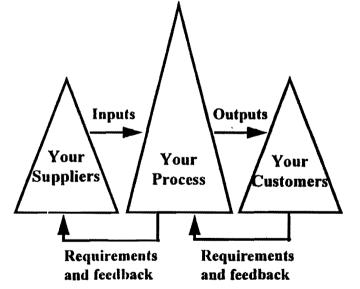


## **OVERALL AT&T CUSTOMER EXPECTATIONS**

### **CUSTOMER-SUPPLIER MODEL**

PLAN-DO-CHECK-ACT

- O Quality Management Systems
- O Cost-Based Access Rates
- O Multi-Year Price Plan Commitment
- O Total Services Resale and **Unbundled Local Service** Offering
- Reliability of Services
- **⊙** Redundancy and Diversity of Service
- **⊙** Fast Repair and Restoral
- Fast and Accurate Provisioning

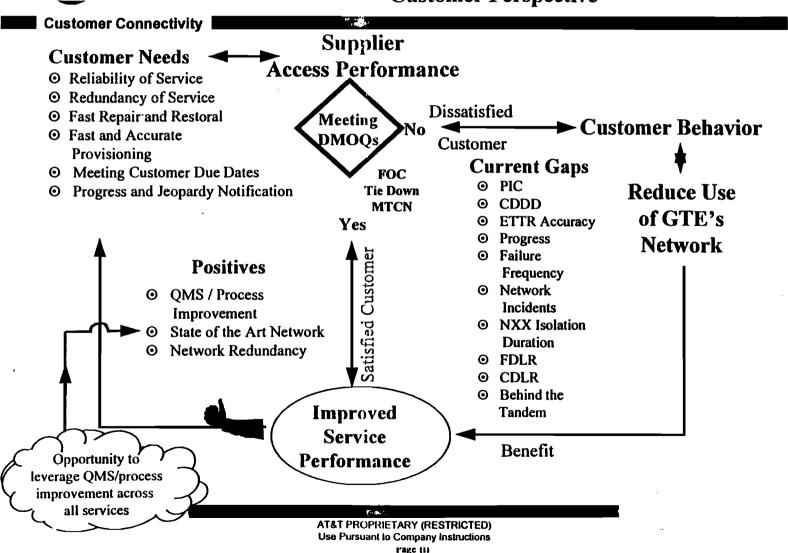




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# AT&T / GTE Specials & Message Performance Relationship Customer Perspective



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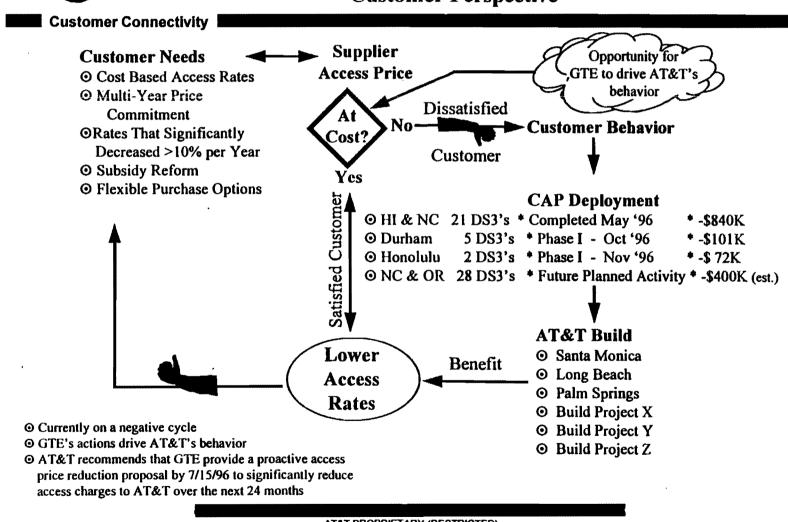
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AT&T/GTE Officers' Meeting Briefing Package 06/03/96



# AT&T / GTE Access Price Relationship Customer Perspective



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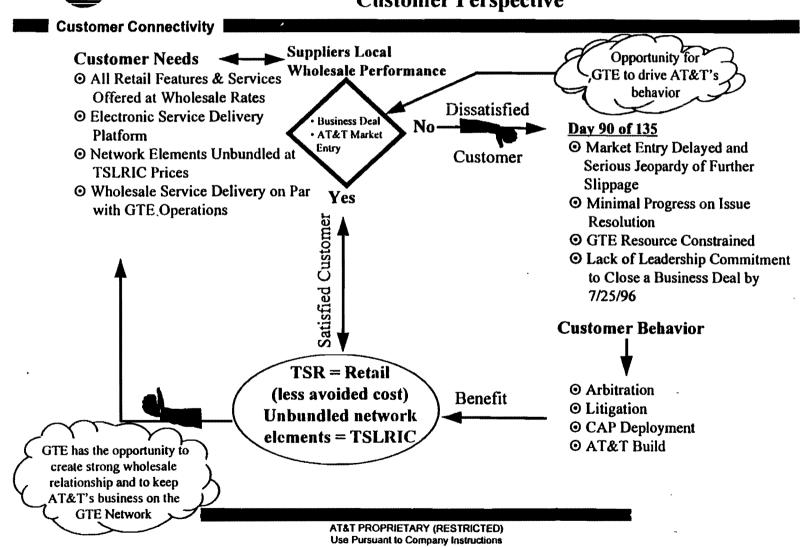
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# AT&T / GTE Local Service Relationship Customer Perspective

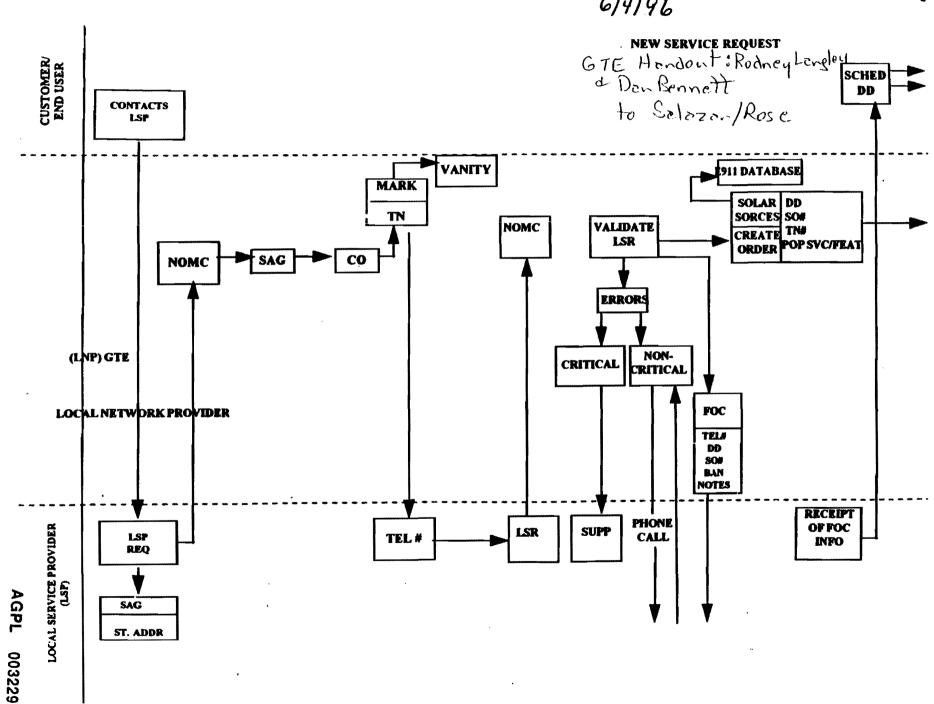


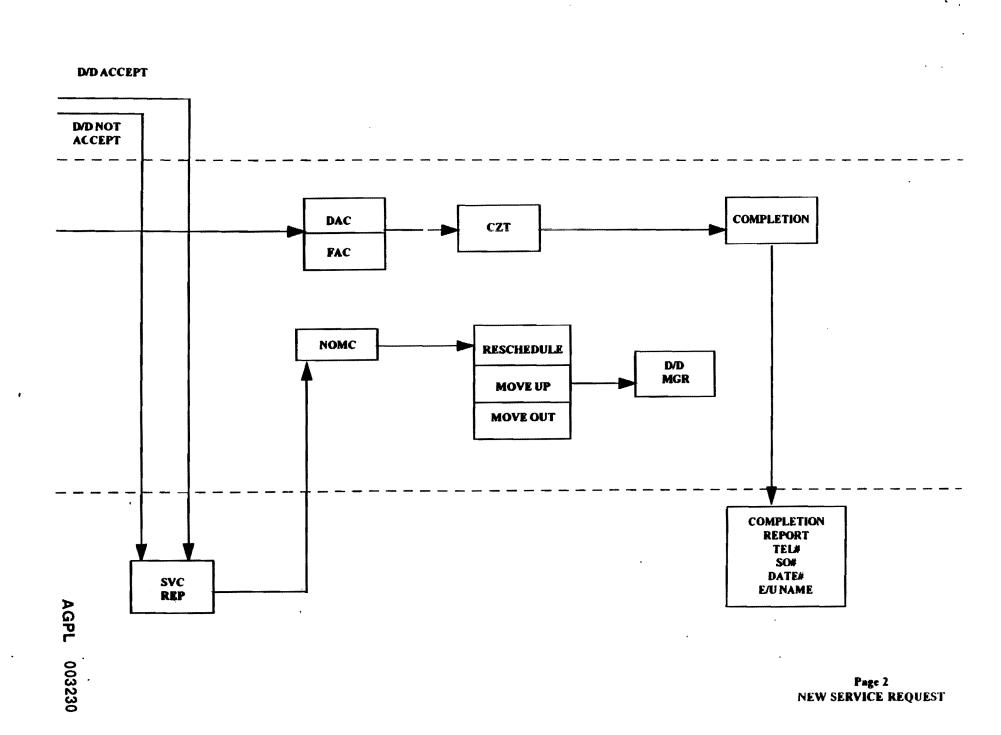
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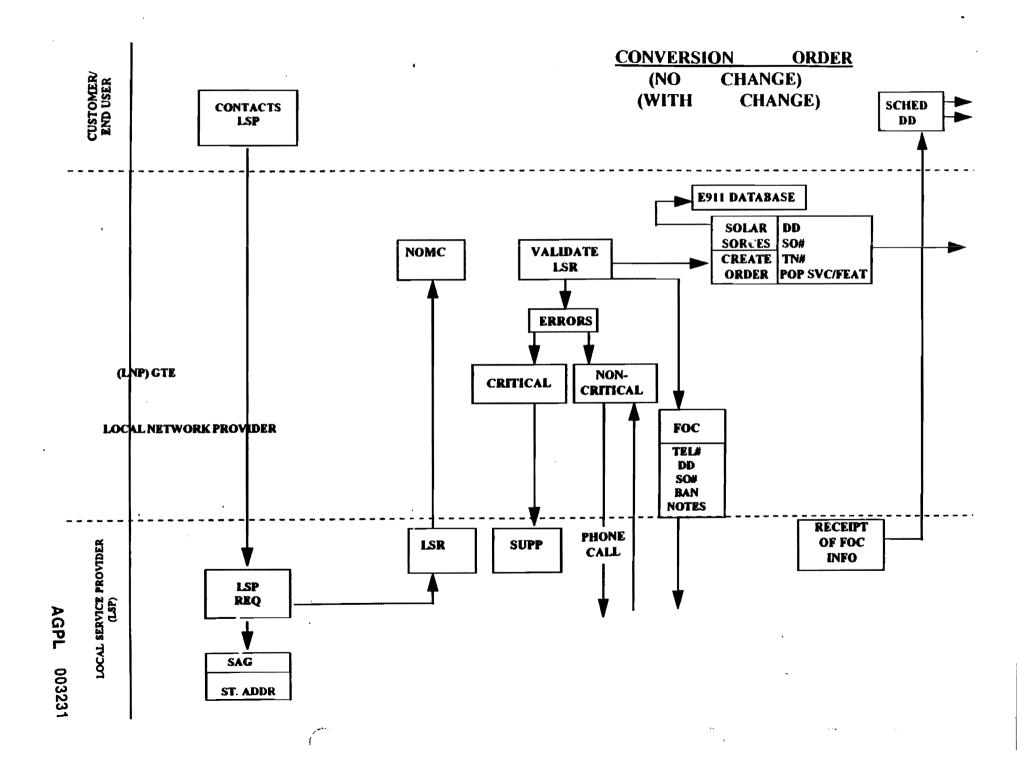
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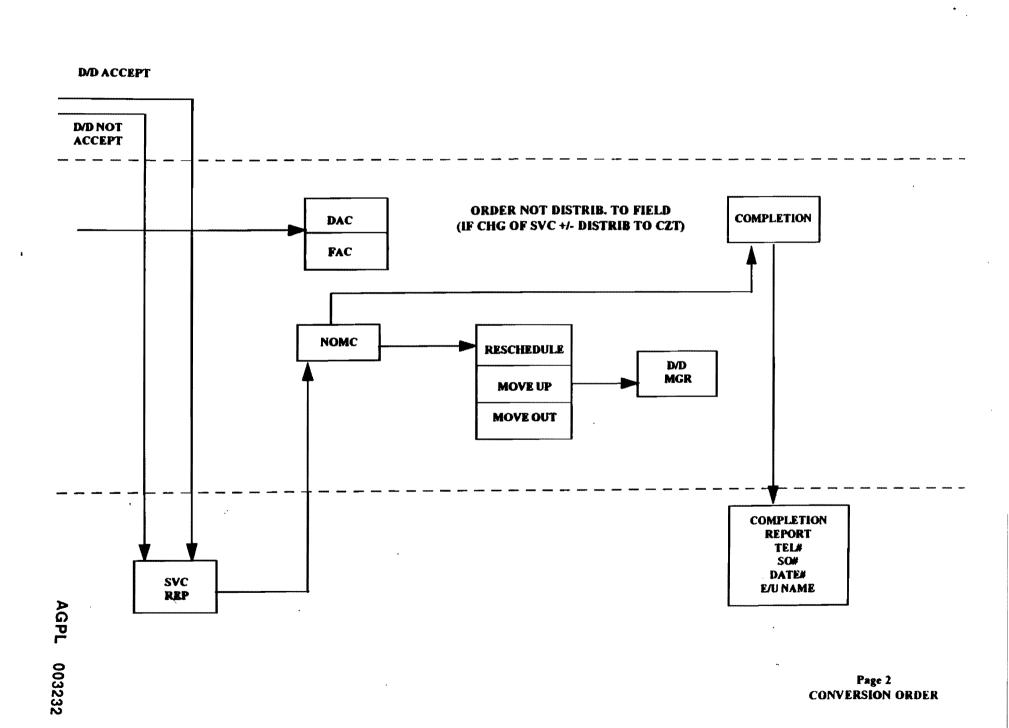
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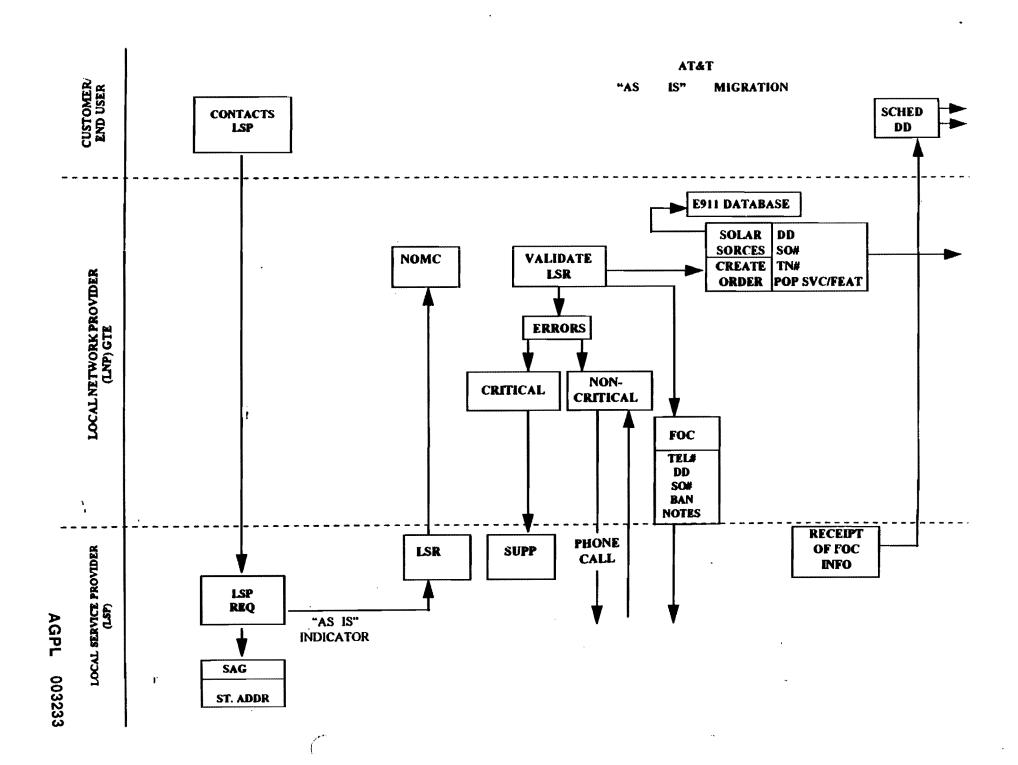


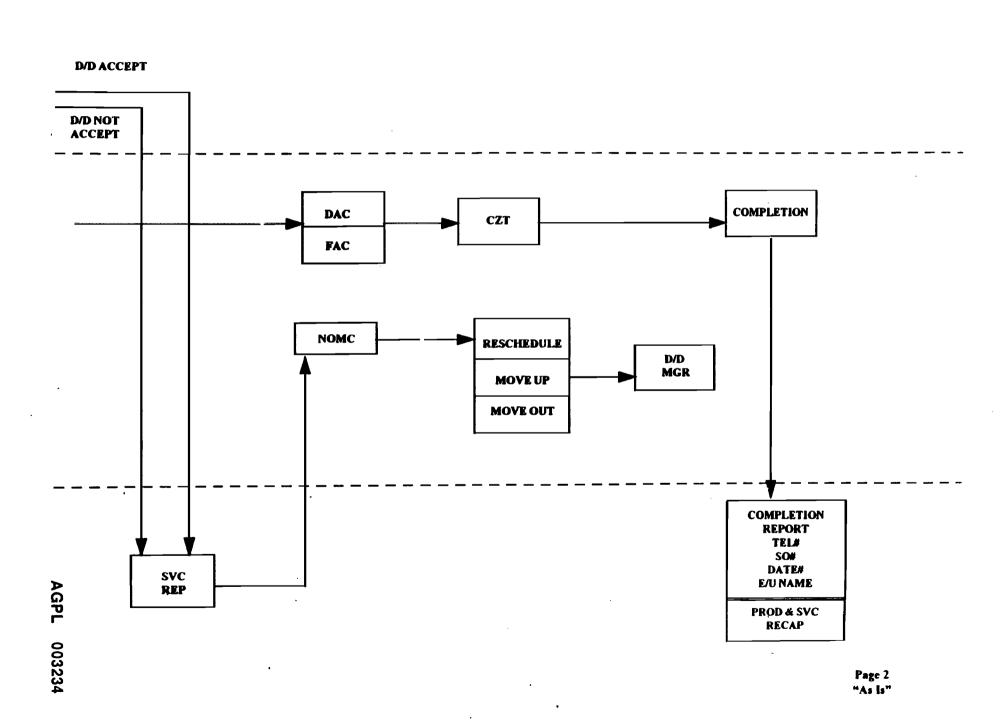


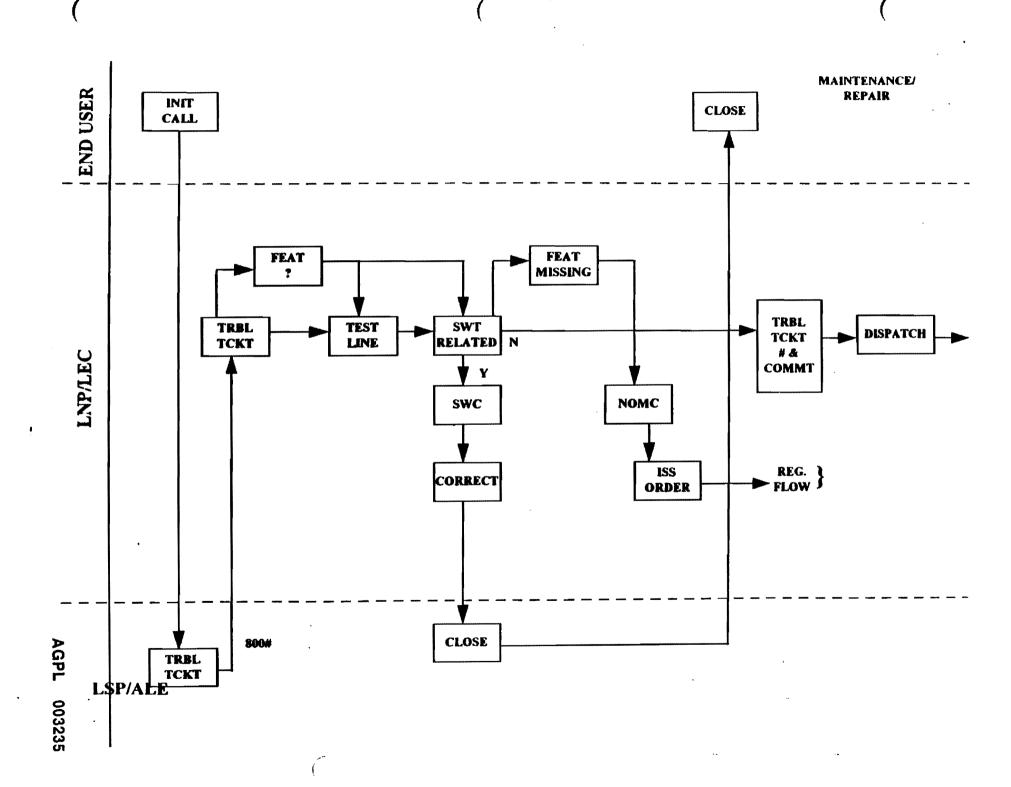


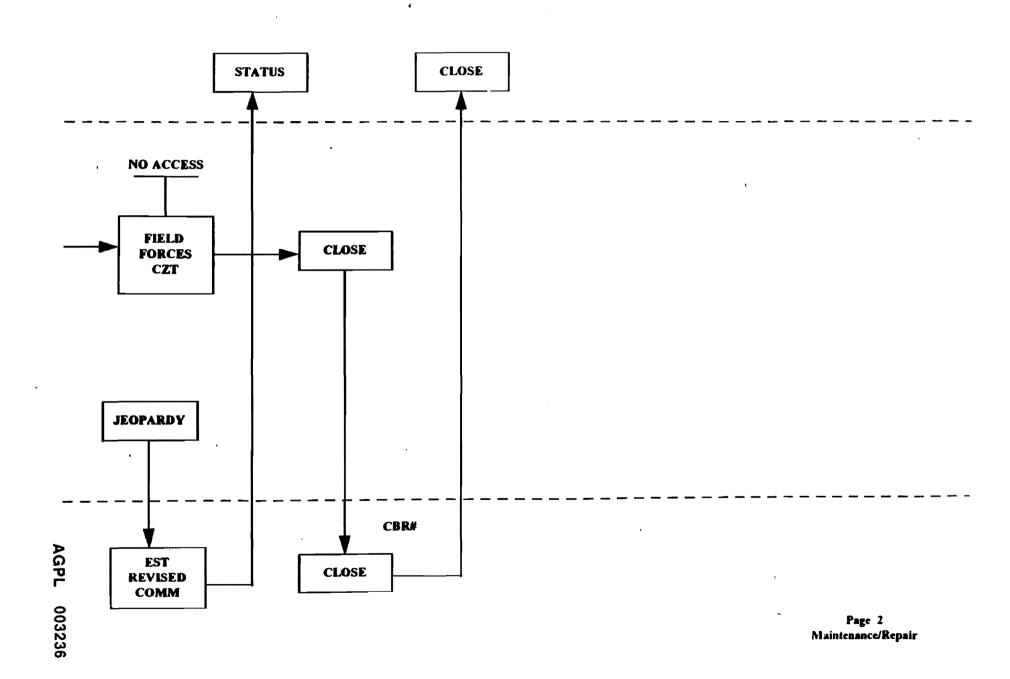












Conference Call ID: GC0604P.DOC

Date and Time of Contact Tuesday, June 4, 1996

11:00 pm - 2:00 pm

Notes prepared by: Anne Evans

Participants:

AT&T GTE

Brenda Kahn Lisa Tyler Razul Damji Fran Finnegan Anne Evans Mead Seamon
Dennis Trumbull
John Peterson
Frank Corradi

Brenda Kahn identified the following items for the agenda:

- (1) Items regarding costs and principles which need to be discussed.
- (2) Total service resale
- (3) Results from the California study
- (4) AT&T attachment regarding model provided high level cost study result
- (5) Reciprocal compensation costing and pricing discuss what is included
- (6) Need clarification on data request outstanding from last meeting.

#### General Discussion Items

No one from GTE has read AT&T's comments. This topic has been deferred to Thursday as no one is prepared to respond.

GTE reports they can discuss specifics on California filing and high level discussion of methodology this entailed.

# Discussion on Timelines

- When will we get pricing on TSR?
- 6/14 response on TSR unbundling from GTE.
- 6/26 response on unbundling wholesale price.
- Is one week response adequate? What needs to be done on AT&T's part?
- Identify items needed to evaluate offer.

- TSR highlight of pricing issues. Evaluate what Brenda to receive.

#### Agenda

- Identify work items so AT&T can evaluate offer.
- 2. California filing GTE unable to respond.
- 3. GTE cannot respond to unbundling issues or filing.
- 4. Brenda requests a process be established so AT&T will have information to make responses in timeline.
- 5. Discussion of California and what GTE plans to give AT&T.
- 6. Unbundling is left to last.
- 7. Regarding GTE Reply Comments, can we get specific answers to Reply Comments. Is anyone prepared to respond, if not today, than on Thursday?

#### Executive Discussion

Price is the enabling issue for us in order to reach an agreement between us.

Laid out change to work plan to present deadline to GTE to present AT&T with list of services with proposal for resale for 6/14/96.

The proposed work plan would allow one week to respond.

Unbundling elements and related prices by 6/25 for AT&T response by 7/2/96. Can AT&T respond to this?

Regarding price, AT&T to send proposed Letter of Agreement.

If AT&T does not agree upon pricing arrangement, if we don't come to terms on price, there is no agreement.

Letter of Agreement sent today 6/4/96 or tomorrow 6/5/96.

# GTE Avoided Cost Model:

GTE attorney to send letter attaching Avoided Cost Summary and supporting documents filed under Protective Order. Letter will allow AT&T to evaluate one page summary of Avoided Costs and documentation. File to be transmitted in letter document. Send overnight to Reed Harrison.

AT&T Proprietary (Restricted)

Avoided Cost numbers presented in California study fall into two categories: (a) identify as dollar amount, (b) identify percentage off retail rate. GTE believes this is representative of GTE because it is centralized and applies across all divisions. See Attachment A.

The document being mailed today has a more detailed explanation. We should review document first.

GTE attempts to identify change in total expense. GTE = Net Avoided Cost. Retail to wholesale environment. New wholesale costs not in original cost. These costs would be netted and taken to per unit basis.

GTE has taken all retail marketing sales and billing expenses and attempted to pull out and add back same elements for wholesale services to do this. We had a good feel for numbers, others we used proxies.

Following comments were made regarding Attachment A.

Same categories are given in grid. Wholesale cost used access as proxy. Unbundled loop used special access and usage used switched access category as proxy. Vertical service based on percent based on selling of R1 or B1.

Could not break vertical down by services. National Average = 6.2% of the R1 rate. 6.2% used for all resident vertical services. Listed by work center with 1995 numbers for expenditures. Will not match ARMIS numbers. In California, GTE filed a list of all work centers (600).

#### Uncollectible Expenses

Assumed avoided costs and much smaller surrogate to rely upon.

#### Definitions of Services

- B1 alternate types of business lines measured and flat.
- Centernet is GTE's offering.
- Basic business lines/local services. Does not include service components.
- Broken down into lines, features and usage.
- ISDN, DS1, etc. Basic vs. advanced facilities. High capacity services new products. Regarding 15.2% for advanced services, Brenda has a few issues with this and would like to discuss further.

# AT&T Proprietary (Restricted)

#### Toll and Local Usage

- Optional calling plans If line charge and usage computed, how discounted?
- Private line fall into advanced.
- All are listed in attachments to document that will be provided.

#### Vertical Categories

Non-line piece, switch features, features of Centrex.

How is national percentage applied off retail rate? As retail rates differ from one jurisdiction to another, do on a national basis. May provide incorrect documents in various jurisdictions but do on national basis. It's hard to come up with a common unit.Regarding operator-handled calls, where do they fall? GTE needs to check on this. AT&T needs more information so we can be responsive to GTE.

GTE reports they will provide 100 files of tariffs. For example in Maine there are four retail tariffs. If rate element in tariff, how is rate element changed by resale? The list will be comprehensive. If no avoided costs there are no discounts. Need key to identify services. There are tariffs for 50-60 study areas. On 6/14 plan, will look at 20 states.

#### Descriptors - GTE explains

- Centranet is basic service. Non-recurring costs are current. There will be seven columns describing each rate element in each tarriff. They are::
  - (a) Service description
  - (b) Billing type (monthly or non-recurring)
  - (c) Retail rate element
  - (d) Avoided cost element
  - (e) Wholesale late column
  - (f) Resale line element (Yes/No)
  - (q) Discount column (whether discounted)
- Rule for developing discount column applied to columns.
- Some non-recurring elements will not be evaluated by 6/14/96.

- Recurring elements will be evaluated and identified for each of seven categories listed above.
- On some advanced services they may fall into two categories.
- Rate elements in tariff. Only thing dealt with here. Only way it can show up on list (GSECor USOC).

# Logistical Discussion AT&T & GTE

What happens when AT&T receives documents. Two documents being sent by GTE: (a) copy of study and how costs derived. Sending 6/5/96, and (b) on 6/14 will provide one hard copy and an electronic.copy(ies) if requested.

If there are certain categories which are acceptable to AT&T and others are not, GTE and AT&T position is that we can negotiate rates. AT&T will need to review documentation GTE sends. We may need review by AT&T regional people.

#### AT&T Avoided Cost Model

GTE submits ARMIS 4303, 4304, 4308 data used to populate AT&T cost module to FCC for other regions. AT&T proposal is to develop discounts on cost per line which is set up to use publicly available information that GTE has given to the FCC. AT&T needs information about GTE Contel operations. AT&T's Joyce Beasley has sent a letter to GTE and we are awaiting a response. We want 1995 information for our accounting people.

#### Development of Avoided Cost Discount

Basic services include R1 basic residence, Bi, basic business, vertical residence, vertical business. AT&T gets information from revenues GTE reports as local, "local jurisdiction revenues". Divide total local lines by local revenue. AT&T comes up with a figure of \$26.28 based on the GTE rate in Hawaii

#### Hawaiian Study

AT&T will forward study plus attachments to Mead via Joyce Beasley. Two pages are proprietary. AT&T's reply comments in FCC NPRM-Interconnection describes how numbers came to be. Describes how broken by network, depreciation, general administrative and billing. You will see some of same variations as in California study.

#### AT&T Response to GTE Response

Brenda said we may be closer that we think. Words may just get in the way of costing, price, network unbundled elements. We may just be talking past each other. All following comments deal with cost and price.

Page 8: GTE wants all the information then will sit down and talk. GTE view is that two parties can come to agreement without looking at data. They each agree with a rate. Cost studies are helpful by sharing information.

GTE is concerned with comments regarding cost studies. Alternative plans are in response to comments made on cost studies. In the meantime they are going ahead with these discussions.

Page 25: High level summary of material submitted in California. For Rl service and basic business, there were percentages there. Two percentage points mean nothing. Percentages vary by location. On grid the rate = California rate.

Page 30: Regarding reciprocal compensation, may put on hold
until we discussUnbundled Network Elements

Pages 32-35: AT&T has proposed model. Unbundled elements
cost study to verify price over or below.

Hatfield Model approach. There are inconsistencies in how the ILECs have characterized how the model works. Examples of mischaracterizations are: (a) Hatfield model includes cost associated with wire center buildings, 10% added to total expenses (administration, buildings, vehicles, etc.), (b) 10% factor traditional overhead. Reflective of total expense of variable overhead component. ILEC comments do not reflect this approach.

Regarding AT&T proposal, no one has ever done modeled the cost of Unbundled Network Elements This is part of GTE's problem.

Ameritech - 55% of cost (TS Lyric), 27% Joint and Shared Project Cost. If we add 10% to 55%, Ameritech has problem.

AT&T Proprietary (Restricted)

AT&T is short 10% of their cost today. Level of output changes things. TS Lyric changes a lot.

- Agenda for 6/6/96 Conference Call 1. Avoided Cost document being Avoided Cost document being forwarded to AT&T.
- 2. AT&T approach to unbundling.
- 3. Describe GTE approach.
- 4. Reciprocal compensation.
- 5. Response to outstanding rate requests.
- 6. Costing approach used for unbundled networkelements

	Per Unit Avoided Dollar Cost	Percent	
R1	\$ .78	N/A	
B1, PBX, Key, Centranet	\$1.04	N/A	
Advanced (ISDN, DS1, etc.)	N/A	15.2%	
Vertical Residents	N/A	6.2%	
Vertical Business, Centranet	N/A	5.4%	
Toll, Local Usage	N/A	8.2%	

Donald W. McLeod Vice President-Local Competition/Interconnection



June 5, 1996

HQE01E63 600 Hidden Ridge P.O. Box 152092 Irving, TX 75015-2092 214/718-6330 FAX: 214/718-1279

Mr. R. Reed Harrison III
Vice President
AT&T
Local Infrastructure & Access Management
Room 4ED103
One Oak Way
Berkeley Heights, N. J. 07922

Dear Mr. Harrison:

In accordance with our conversation yesterday, this letter constitutes a letter of agreement between GTE and AT&T relating to certain matters arising out of the ongoing negotiations between GTE and AT&T concerning interconnection, resale and unbundling pursuant to sections 251 and 252 of the Telecommunications Act of 1996 (the "Act").

Over the course of our negotiations pursuant to the Act, GTE and AT&T have reached tentative agreement or "closure" on numerous specific items or requests of AT&T. However, as GTE has indicated all along, many of these so called "closed" items, as well as items still open, are contingent upon GTE and AT&T reaching agreement on the price for these items (for example, services and features available for resale and unbundled network elements) or for cost recovery of expenditures GTE will have to incur to provide certain operational solutions requested by AT&T (for example, both the interim and long-term electronic interfaces).

This letter constitutes the agreement of GTE and AT&T that all such tentatively agreed to items are contingent upon reaching a satisfactory, negotiated agreement as to price and/or cost recovery with respect to such items. Thus if GTE and AT&T are unable to reach agreement on price and/or cost recovery, all such contingent items are "off the table," and do not constitute "agreed to" items for purposes of any subsequent arbitration or litigation regarding GTE's and AT&T's obligations under the Act. Agreed upon items that do not contain a pricing or cost recovery component, such as carrier billing and invoicing and number administration, would be considered closed subject to satisfactory reflection of our agreement in a written contract.

Mr. R. Reed Harrison June 5, 1996 Page 2

Please indicate your concurrence by signing one copy of this letter in the space indicated below and returning that copy to me at the address listed above.

Very truly yours,

Donald W. McLeod

DWM:sah

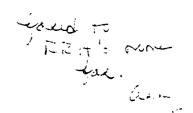
c: Connie E. Nicholas - GTE Meade C. Seaman - GTE John C. Peterson - GTE R. H. Shurter - AT&T

Accepted on behalf of AT&T

R. Reed Harrison III
Vice President
Local Infrastructure and Access Management



# **GTE TELEPHONE OPERATIONS**



31300,414419

#### FACSIMILE MESSAGE TO FOLLOW

Date: June 5, 1996 RECEI		VER WAITING DELIVER PLEASE	
Receiver(s)	Fax No./Department	City/State	
R. REED HARRISON III Vice President - AT&T	908-771-2219	BERKLEY HEIGHTS, NJ	
R.H. SHURTER AT&T	908-771-2851	BERKLEY HEIGHTS, NJ	
		· · · · · · · · · · · · · · · · · · ·	

DONALD W. McLEOD	LOCAL COMPETITION/
Vice President	INTERCONNECTION
Sender's Name	Department
Irving, TX	214-718-6330
City/State	Telephone No.
HQE01 <b>E63</b> Mail Code	Total No. of Pages 3 (including this cover page)

Special Instructions:

RE: ONGOING NEGOTIATIONS BETWEEN GTE AND AT&T

Confidentiality Notice:

The documents accompanying this telecopy transmission contain confidential information belonging to the sender which is legally privileged. The information is intended only for the use of the individual(s) or entity named above. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution or the taking of any action in reliance of the contents of this telecopied information is strictly prohibited. If you have received this telecopy in error, please immediately notify us by telephone at the number below to arrange for return of the original documents to us. Thank you.

IF YOU HAVE PROBLEMS OR QUESTIONS ABOUT THIS FACSIMILE, PLEASE CALL JULIE TOOMBS AT 214-718-7982. THANK YOU.



GTE Telephone Operations

600 Hidden Ridge, HQE04L57 P.O. Box 152092 Irving, TX 75015-2092 214 718-5658

June 5, 1996

Mr. R. H. Shurter
Vice President-Southern States & National
Local Access & Infrastructure Management
AT&T Communications
One Oak Way Room 4EC101
Berkely Heights, NJ 07022

#### Dear Ron:

Thank you for your June 4, 1996, letter regarding our meeting to discuss general business issues between AT&T and GTE. I look forward to our time together and view our meeting as a great opportunity to calibrate our existing relationship and explore ways of improving it. The current business environment is much different than what we both faced just a year ago, and it is providing us significant challenges in discovering win/win solutions. I think the slides you provided as attachments appropriately frame the items for discussion.

In order to make our meeting as productive as possible, I am proposing several items for you to contemplate regarding issues which appear on the agenda and would like to add a couple of issues as well. Ey doing this, I think we can both focus a little better on the business relationship as a whole and have some candid dialogue about the prospects of improving it.

The first issue I would like to discuss is access price. You have asked GTE to consider a reduction in the level of access charges over the next several years. The customer perspective slide provided is very clear and helpful in crystallizing your viewpoint. As we have stated over the last year, we are currently only making mandatory reductions in access price. Clearly we have an impasse on this issue, as any reductions GTE would make impact the entire carrier industry and have a greater impact on GTE revenue streams than just the reduction in the cost to AT&T. I would be very interested in hearing from AT&T at the meeting of any ideas that may be plausible which could allow us to make reductions. By this I mean, is AT&T open to considering term commitments of switched traffic, any expanded revenue opportunities in ancillary services, or any other creative ways to allow us to move forward with reductions with the likelihood of offset? Absent this type of approach, we simply are not going to be able to have substantive dialogue to move us beyond previous discussions on this topic.

Mr. R. H. Shurter June 5, 1996 Page 2

Next, on the issue of local negotiations, I think it's pretty clear from the correspondence I have seen this week, it is GTE's position that all discussions and agreements are properly the domain of the GTE Program Office. However, realizing that we put the item on the agenda initially, I am sensitive to the need to have the discussion in the context of the larger business relationship as opposed to any specific negotiation. Considering what I have just stated with respect to access price, I think some of the same issues sit around establishing, from our view, realistic cost and pricing models in the resale and unbundling environment. Public statements regarding discounts in the range of 25%-35%, as well as TSLRIC as the costing/price model, create significant levels of constemation and make coming to any type of agreement difficult, if not impossible.

I think we should also spend some time discussing the <u>agency/alliance project</u> initiative and try to discover how that effort could possibly play into a more positive long term relationship. I would be interested in hearing your views on this issue and how it interplays with the other issues we are dealing with.

Finally, I would like to have a brief discussion on the recent flurry of AT&T advertising which is targeted at GTE. While I certainly understand that AT&T views GTE as a real competitor in the long distance business, we are very disappointed with the tone of the advertising campaign and have questions on the source and veracity of the data AT&T is using. I know we have posed several inquiries as to the data being used, but as of this writing, we have not seen a response.

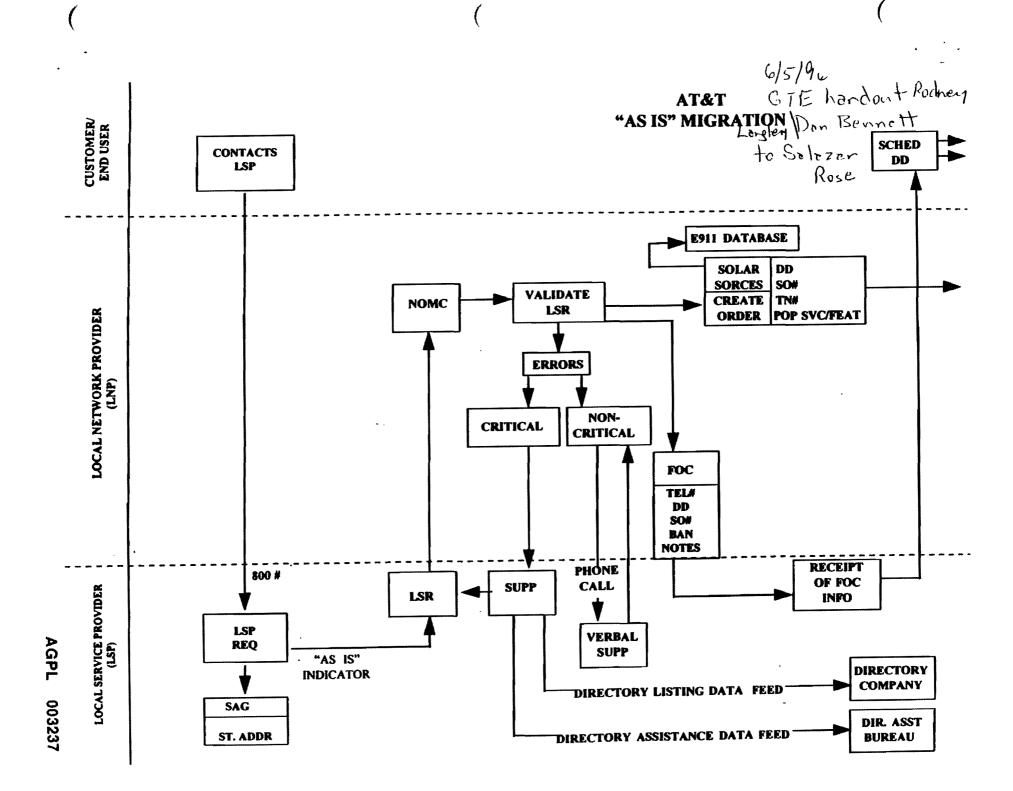
I look forward to a very productive meeting on these business issues. I want to assure you that we are sensitive to the AT&T concerns. Our account team is working very proactively to address each and every one of the AT&T issues. The issues facing our firms today are extremely complex. But, I believe that working together and keeping the dialogue open in meetings such as this, will enable us to work through these challenges and expand our mutual business interests. Please call me if you have any questions at 214/718-5658.

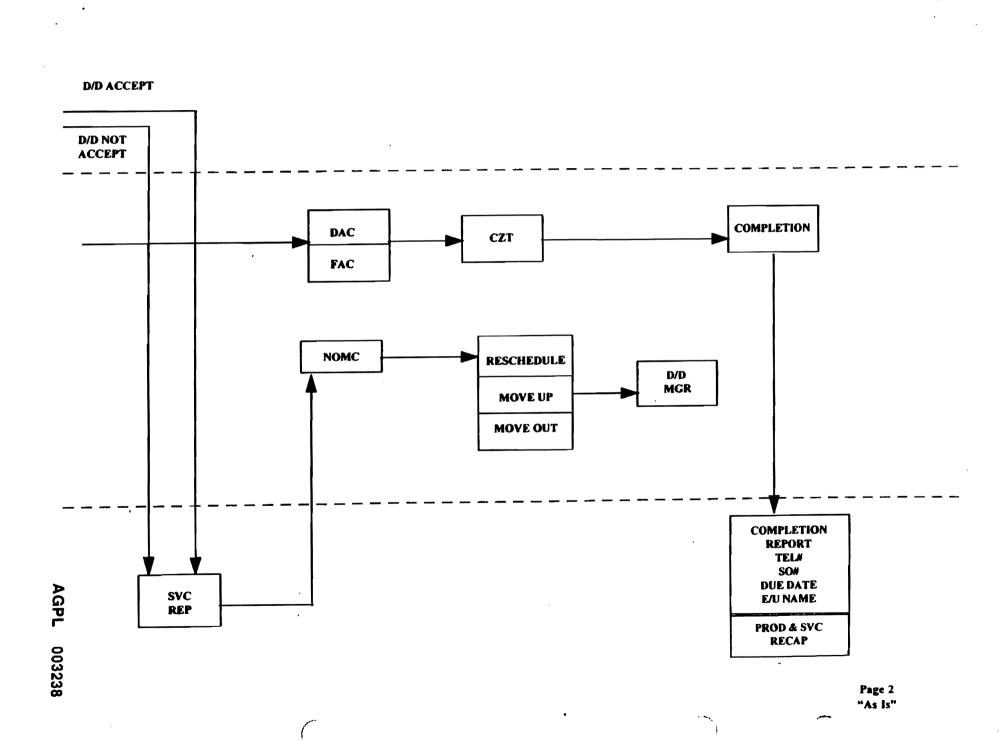
Sincerely.

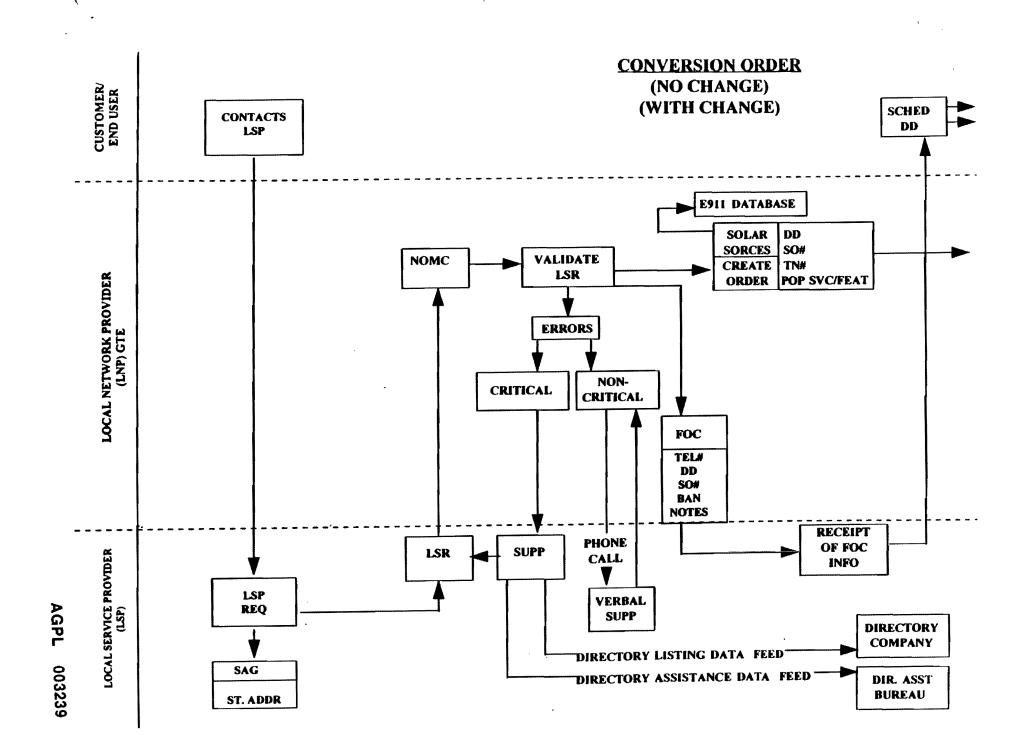
President-Carrier Markets

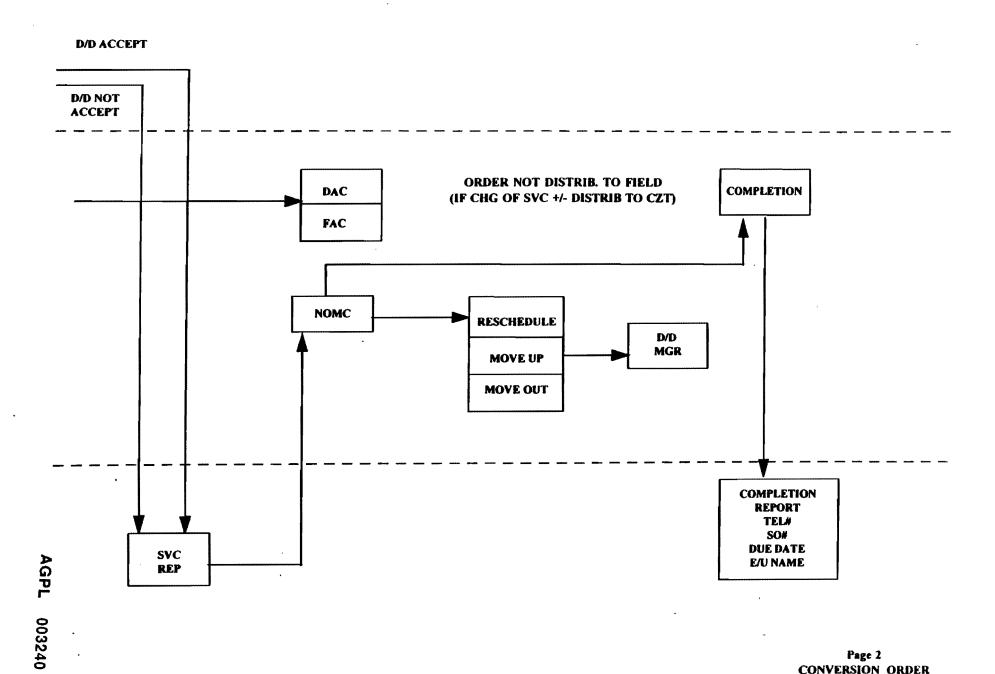
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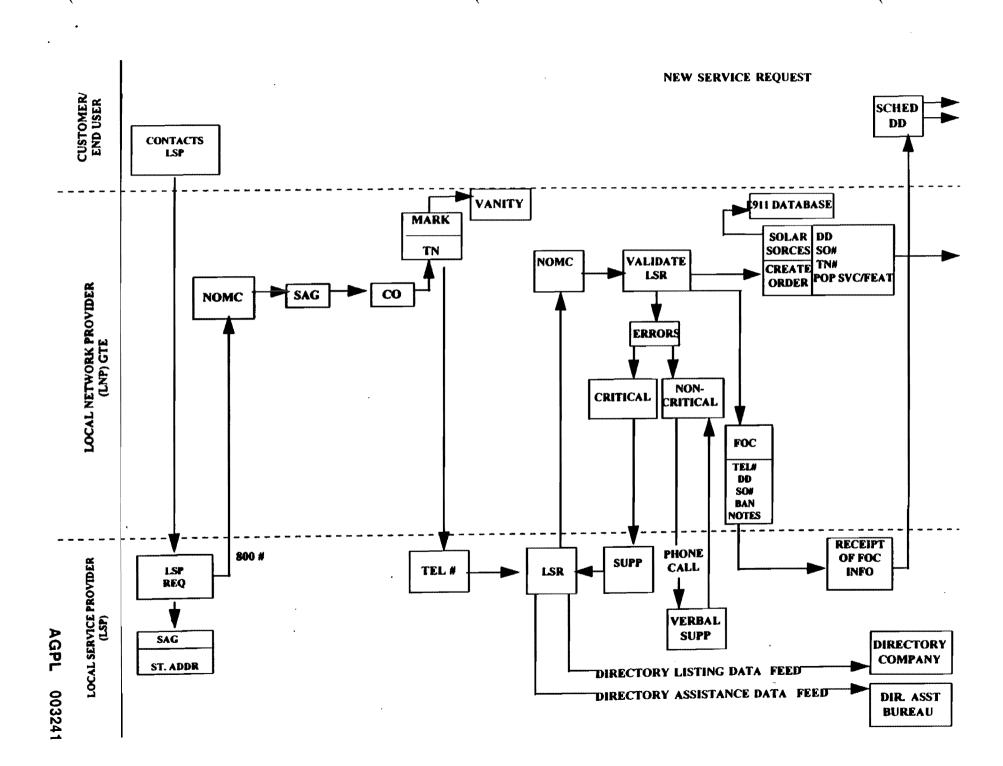


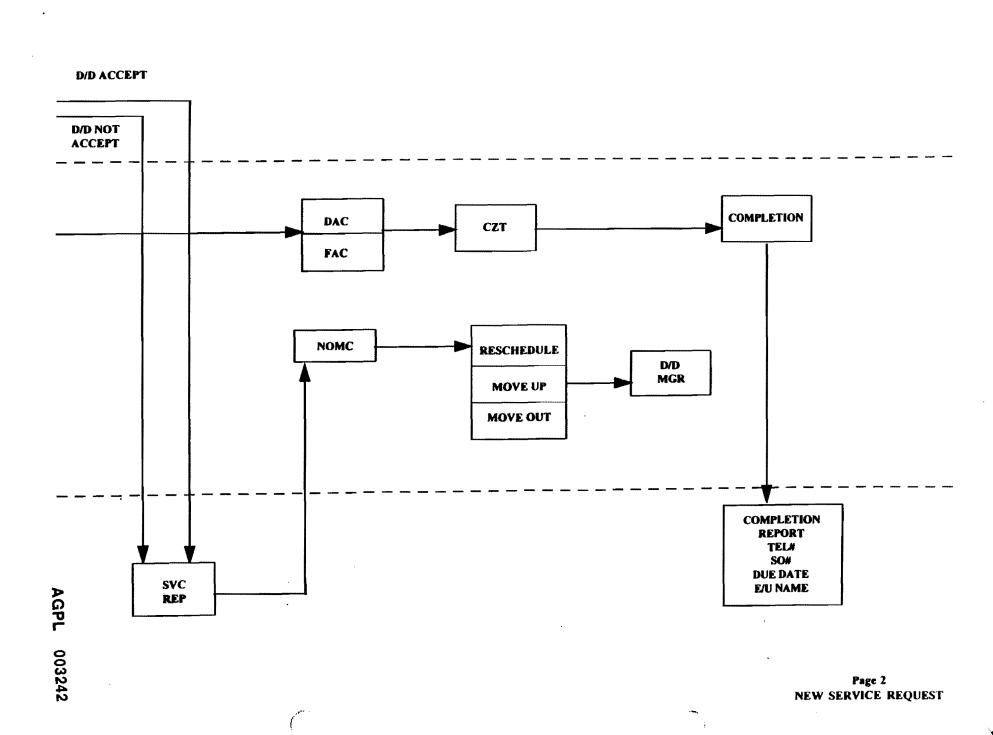


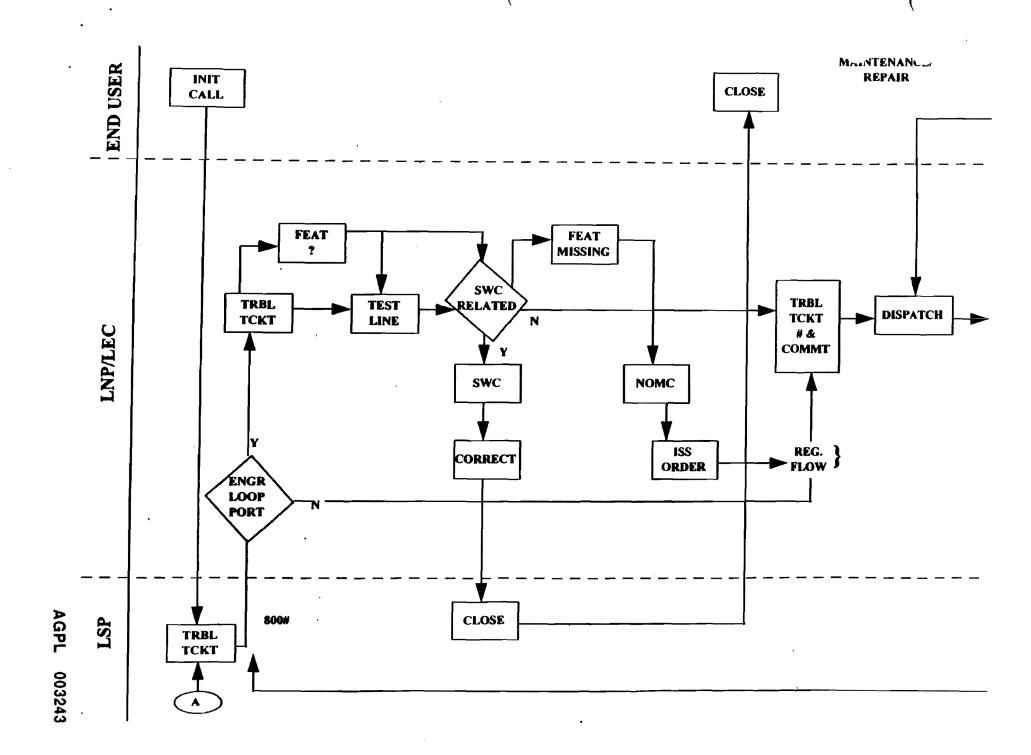


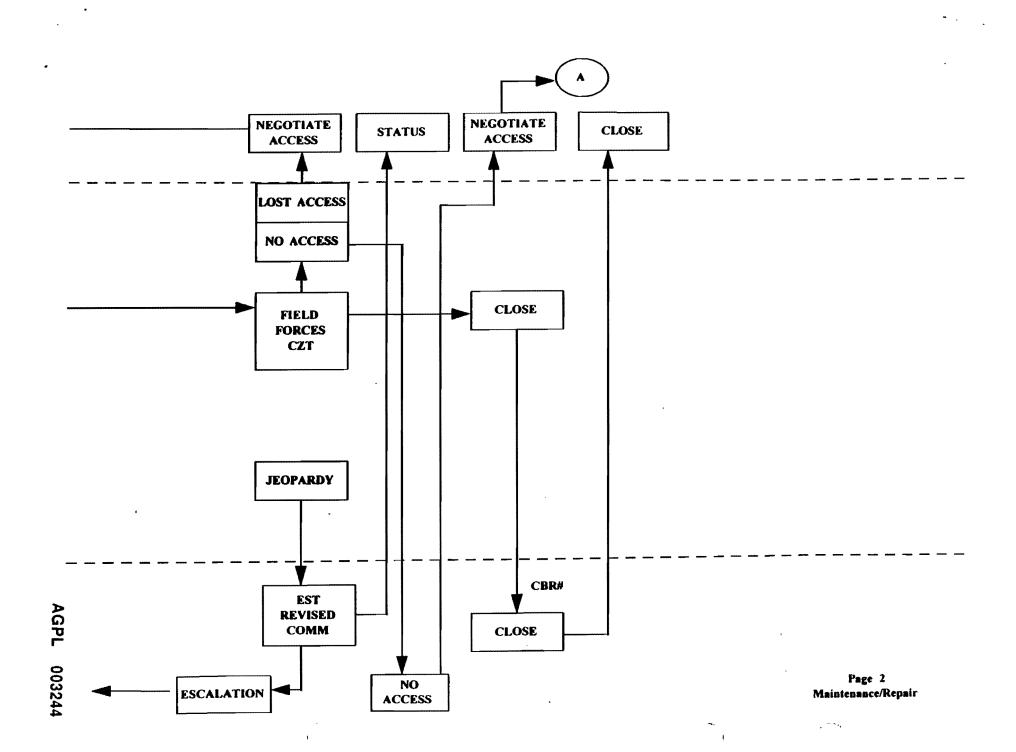


Page 2 CONVERSION ORDER









Conference Call ID: GC0606P.DOC

Date and Time of Contact Thursday, June 6, 1996

2:00 pm - 5:00 pm

Notes Prepared By: Anne Evans

Participants:

AT&T GTE

Brenda Kahn, District Mgr Lisa Tyler, Project Manager-LIAM Farshid Erickson, Manager Kathy Johnson, Manager Anne Evans Mead Seamon
Dennis Trumbull
Roger White
Doug Wellemeyer
Bert Steel
Tim Tardiff - NERA

(National Economic Research Associates)

Greg Duncan - NERA

Following is the agenda for today's conference call.

- 1. Discussion of TS Lyric
- 2. Discussion of Hatfield documentation
- 3. GTE's approach to costing of network elements of bundling.
- 4. Loop pricing.

Brenda Kahn spent most of the meeting reviewing AT&T's 3/29/96 Reply Comments in FCC Docket 96-98. GTE asked many questions for clarification. At the end of the meeting Bert Steel discussed the ways GTE approaches costing on loops in California and Florida.

Brenda proceeded to review material in response to GTE's questions and need for clarification.

# 1. TS Lyric.

TS Lyric approach looks like standalone - Standalone cost study with TS Lyric elements. She discussed the fact that some elements are included in some cost studies and not included in others. She also discussed shared costs and pointed out that there are definitions of wholesale service which are very different from those in other studies (Retail Service Basis).

Brenda discussed the loop, defining it as a two wired voice grade arrangement which is needed to provide basic service. She explained that we are looking to purchase the loop. In ILEC retail service studies, the loop is treated as shared. She discussed basic network functions and the fact that at the group level the loop needs to be broken down into different elements: distribution, feeder and concentrator. Brenda pointed out that the loop is the most costly element in TS Lyric.

# 2. Hatfield Model

Brenda discussed the Hatfield model and explained that it is run regionally, at 5 or 6 sites. Brenda noted that we are waiting to run the model as we still need the Contel data. Hatfield Extension is to be made public as has been done in the past for BCM (Use ITS which is the service handling all requests). AT&T intends to release model in the near future. We must have access to LERG - Bellcore must give access to produce Hatfield Results.

GTE asked how the equations were calibrated and if this would be an Excel spreadsheet? Brenda responded to the question regarding calibration. Farshid explained that it was all Excel based.

Brenda discussed how MCI introduced Hatfield Model. - There are really two applications of the Hatfield Model, with many similarities.

- 1. Local service retail function. Application of model has retail elements.
- Unbundled would not have retail elements.

Comments upon review of 3/29 MCI Comments:

- Model based on Greenfield approach.
- Study costing out unbundled network elements appropriate model for subject area "Scorch Node Approach".
  - BCM excluded model
- Line multiplier module used ARMIS data at state level.
- Solve problem. Take information at state level and assign to six density groups (population density per mile). Relies upon individual household data. All controls at the company.
  - Model is flexible.

- Includes resident and business lines
- Line multiplier Hatfield model

Brenda discussed that the LERG is close to being complete. She also discussed sensitivity analysis point of view (Page 27). Brenda then explained when to use fiber as opposed to copper. If over 12,000 foot loop runs, use fiber If less than 12,000 foot loop runs, use copper. Total loop length includes distribution. Key assumption: 12,000 feet - Bellcore standard engineering basic loop plant.

Brenda discussed subscriber line: (1) SLC 2000 equipment - used in larger density areas, and (2) AFC (Advanced Fiber Communication) used in lower density areas. GTE asked if AFC is in the BCM. AT&T's response: DK.

Brenda discussed the national input price table where we would use same price no matter where used. Table 15 was reviewed to check how calculated. Discussed loop expenses and the procedure for creating annualized, capitalized costs. Also discussed depreciation lives. Bell Atlantic depreciation lives - same as FCC lives used in reproscription items. Sometimes you have different versions of depreciation lives.

Cost Capital Structure - Are user supplied input on national level? Answer: National level. Can be changed by individual. There are out of pocket expenses - operating expenses. There is a variable support factor - applying 10% factor to cover variable corporate overheads.

GTE asked about variations from 1994 Hatfield Model? Brenda explained that we are using 1995 ARMIS data. GTE asked if the approach is the same or different as in 1994? Answer: AT&T has made modifications but cost relationships have not changed.

Comments were made on the Wire Center Module and the convergence Module. Convergence module includes switching, signaling, loop, and expense module. Discussion as to how switching costs were developed (port and usage costs). Brenda explained that port recovers non-traffic sensitive types: line cards, bays, cross connection, expenses. Brenda discussed the switching curve - figure 6. McGraw Hill data. She defined switching costs and what was

included and how housed. Used standalone cost approach. If you want to buy capacity in the switch, there are costs for a particular switch. Interoffice trunking was also discussed: (1) intralata toll calls, (2) interexchange pop to handle intralata calls, (3) do not have shared costs here. Bellcore standards are used here. Signaling - LERG data to identify STP locations. Identify tandeem switch locations and end office switch. STP pair in each lata. Modify if lata has more than one.

# GTE's Approach to Costing

Bert responded to AT&T's request for information on costing: Bert explained the way they approach costing on loops in California and Florida. He provided a definition on costing and technical information. GTE explained that to run the model you assign lines by density within the average table sizes:

High - 1000+ lines per square mile, Medium - 50-1000 lines per square mile, Low 0 - 50 lines per square mile.

Regarding loop lengths, refers to type of service, telephone number and address of customers. Do loop samples for high, medium and low density areas to determine the cost of loop lengths.

Run models. Need information on investment level, financial factors (state specific information - CA, FL, TX) to determine cost of money and depreciation costs of high, medium and low, cost parameters, and inspection costs.

How does GTE determine what type of structure types should be applied to the loops? Go into the system and determine by wire center what type of plan is being used by the wire center. Structure types are state specific. Sampling process - stratifying based on high, medium and low. What sample sizes are we looking at? In California 400-500 customers for each customer category. Tapering module - cable demand. Based on office and could be low density or high density.

Switching Ports - two modules used. Mentioned DMS10, DMS100 and SE55. Costs associated with billing collection and administration costs. Engineer models - not embedded in costs. Other cost elements: traffic sensitive, signaling,

etc. GTE has done study on these other cost elements in CA. Listed various unbundled services. Significantly lower that what we have been discussing. In discussion, will start with loop and port. Share other information later. We do not have comparable direct categories to evaluate our costs in all cases. We should be able to compare loops and ports.

Regarding development of cost study for unbundled network elements. GTE has developed cost studies for California and Florida. Florida is specific to unbundled loops, ports, different flavors of ports, etc. Each major LEC is filing own cost studies. GTE has filed TS Lyrics. GTE filings are on a proprietary agreement so we cannot get copies. Efforts are being made to resolve this.

#### Issues:

AT&T is attempting to get specific information on loops from  $\mbox{GTE.}$ 

RBOCs will assign loops to rate groups. Wire centers aggregated will have different loop price. Regarding GTE loop price studies, do they also work this way. - rate center vs. density group levels? Does GTE use loop groups in developing prices? Answer: DK. Brenda explained that we need an answer so we can interpret each others results. Are tariffs and rate groups done this way. Is this the way GTE prices?

GTE responds: We do not do costing by rate groups. We do by density characteristics (high, medium, low). 0-550 hh/square mile = low, 51-1000 hh/square mile = medium, 1000+ hh/square mile = high. Most are done as result of density and loop length. In Florida and California, GTE is required to file one number so they average the high, medium and low figures. De-averaging retail groups is also a must. Brenda says we need to collapse our categories in order to do some comparisons.

Brenda Kahn reported on previous discussions/agreements. AT&T and GTE to share Avoided Cost studies. Brenda received the California Avoided Case Study just prior to the conference call.

Brenda announced that Joyce Beasley had sent a letter with the cost study AT&T prepared. GTE has not received it as vet.

Regarding the Contel data (ARMIS date filed annually with the FCC), Brenda asked if Contel data is included with regular GTE data. GTE contact doesn't know. They agreed they owe us an answer as quickly as possible.

#### Agenda for Next Meeting:

- Share Cost Models
- 2. Understand variation in numbers with AT&T and GTE.
- 3. We need GTE costs of unbundled loops so we can unbundled network element cost data. We need California and Florida data to us by middle of next week, then conference call the following week. We need to wait for Bert for scheduling.

GTE to provide offer on price by 6/14/96. AT&T to respond within a week.

GTE wants response to their cost data. Brenda needs to review material. She just received it today.

We need to share model results on TS Lyrics, unbundled loop costs studies for California, Florida, and Texas. GTE says they don't have for Texas. When will we have each others results? We need to review the middle of next week. We have shared the results of the Hatfield Model. We need the studies completed and reviewed by middle of next week.

GTE will give proposal on avoided costs on 6/14/96. It is a voluminous file listing retail services, some for resale, application of discount, wholesale pricing by state and tariff. Brenda will work with Lisa on Monday to work out details as to how to distribute.

Conference call scheduled for 6/19/96 in the AM. We need confirmation on this.

Monday - provide status on Avoided Costs Clarifications, TS Lyric Piece - provide models by mid week, Conference Call scheduled for 6/19/96.

#### Next Steps:

- We need to review Avoided Cost Studies.
- 2. Additional time to cover TS Lyric approach.

# Outstanding Requests:

- 1. We assume Contel data is not in GTE numbers until GTE reports back to our data request.
- 2. No Contel properties in Florida. GTE to provide data on Contel in California. GTE has purchased but has not been allowed to merge.
- Reciprocal Compensation need to close by 7/1/96.
- 4. Any Rights of Way issues passed to cost team. We believe there are three.



R. Reed Harrison III
Vice President
Local Infrastructure & Access Management
Regional Operations

Room 4ED103 One Oak Way Berkeley Heights, NJ 07922 908 771-2700 FAX 908 771-2219 AT&T Mail attmail!rrharrison

June 10, 1996

Mr. Donald W. McLeod
Vice President
Regulatory and Government Affairs - East
Local Competition/Interconnection Program Office
GTE Corporation
HQE01E63
600 Hidden Ridge
P.O. Box 152092
Irving, Texas 75015

Dear Don:

I want to get back to you on your recent letters of June 3 and June 5, and on your related comments in our Executive Team conference call of last Tuesday. Those letters and comments reflect in our view a serious and perhaps fundamental misunderstanding on your part of the process in which we have engaged GTE, under the Telecommunications Act of 1996.

In reply to your letters of June 3, and to your related comments in our Executive Team conference call of June 4, I will state for the record that AT&T denies, disagrees with and rejects the host of claims and characterizations contained in those letters and comments. At the same time, and on a personal note, Don, I regret any misunderstandings between us, and remain committed to work with you toward a negotiated agreement.

In our letter to Tom White dated March 11, to which you gave GTE's response on March 12, we engaged GTE in negotiations pursuant to the Act, in order to secure our interconnection and related rights and, correspondingly, to secure your compliance with the interconnection and related obligations imposed on GTE under the Act. Certainly, we have attempted to conduct the negotiations in a businesslike manner, and in the hope of achieving as complete as possible a negotiated agreement.

But the essential character of our present negotiations is what I have described. Your June 3 reference to our negotiations as "settlement negotiations" that are "privileged and are not admissible in evidence" reflects a basic misunderstanding of the statute-based process in which we are engaged. The requests and explanations we have communicated to GTE are consistent with our rights and your obligations under the Act, and are otherwise reasonable. We believe that in some cases, GTE responses have been reasonable, but in many they have not. We have documented our requests and your responses. We will continue to do so for statute-based purposes. At the same time, again, we will strive with you to reach a complete agreement.

We believe that our interconnection, resale, unbundling and related requests have been abundantly clear and known to GTE from the outset, as I indicated in my earlier correspondence. We are after all engaged with the largest telephone company in North America, and one which is intimately familiar with what's needed to serve local markets. You observed us in the federal legislative process that preceded enactment of the governing Act, and were aware of our stated needs for local market entry. Also before enactment, you were engaged in local market entry negotiations with us in California. There can not seriously have been any new elements or surprises for you in our April 18 matrix. Yet in your June 3 letter you appear to suggest that GTE had no notion of AT&T needs until you obtained the matrix.

In that same letter, Don, you focus on quantitative responses rather than qualitative progress in the negotiations. You must in truth acknowledge that we have a very long way to go and a short time to get there. If you set your sights on day 135 as our only deadline, you effectively insure that we'll never reach the timely agreement that we both want to accomplish.

In our discussion of TSR at Executive Team meetings on May 15 and May 30, GTE explained the complexity of its effort to screen out of some forty or so filed tariffs those services it would make available to AT&T at a discounted (wholesale) rate for resale, and those that it would not make available, at a discount or at all. We explained that the statute contemplates no such screening process, and in fact applies a much simpler requirement — that you make available for resale all of your retail service offerings, at a wholesale rate that reflects your retail price less avoided costs.

However, given the complexity/difficulty claims of GTE representatives, and the costs-for-pricing and pricing concerns emphasized by your representatives, we sought to facilitate progress on other technical and provisioning matters by suggesting that cost/price issues be set for subsequent consideration and, in the event of an ultimate impasse, for disposition in arbitration proceedings.

You have yourself cited progress in the negotiation of technical and other provisioning matters. Indeed, we have observed in the negotiations process that GTE can essentially give us everything we've asked for if the price is right. We will

work with you in an effort to resolve price issues, and will consider the offening you have promised for the end of this week. But our point has been and remains that business and technical issues on which agreement has been reached or can be reached should not and cannot properly be held hostage to an agreement on price. That appears unfortunately to be the very purpose of your June 5 letter, and it is a purpose with which we cannot agree.

If price remains the issue for GTE, and a critical issue for AT&T as well, and if in fact we do not achieve agreement on some or most or any pricing and costs-for-pricing issues, then those issues (and any others on which we cannot agree) will be determined, under the governing Act, by "an outside third party" through arbitration at the State Commissions, under guidelines promulgated by the FCC.

It remains our hope to avoid, or minimize the scope of, any arbitration proceedings under the Act. But we are required by the Act, for any arbitration proceedings that may result, to document our case, our requests, our positions, and your responses to same. We will take and use notes as appropriate to that end. Please, Don, don't be distracted by note takers on either side of the table. Let's try to stay focused on the substance of what we need to get AT&T into your local markets, and on your timely delivery — for a price of course as contemplated by the 1996 Act — of what we need to do so. Let's you and I build off past misunderstandings to a closer, more positive and results-oriented relationship, and get as far down the negotiations road together as we can. Keep in mind that even if you and I achieve optimal results at the national level, there will remain issues for closure at the state level. And our affected regional colleagues will require time to conclude those issues.

I hope we make real progress toward negotiated resolution of all or most outstanding items. You have identified for yourself the same objective.

Very truly yours,

R. Reed Harrison III

Vice President -

Local Infrastructure & Access Management

Regional Operations

Copy to:

M. B. Esstman

C. Nicholas

J. Peterson

L. J. Sparrow

D. W. McLeod June 10, 1996 Page 4

Blind Copy to: LSO Pacific LSO Southwest

LSO South LSO Western LSO Atlantic

J. Beasley

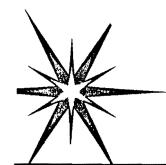
R. Damji R. H. Shurter LSO Counsel - Pacific

LSO Counsel - Southwest

LSO Counsel - South

LSO Counsel - Western

LSO Counsel - Atlantic



# **QUALITY INITIATIVES**

□ Process Management

Institutionalized Quality principles

□ Market Segmentation

Targeted Capital and Expense deployment

□ ISO 9000 Certification

Unified management actions

Compensation Linkage

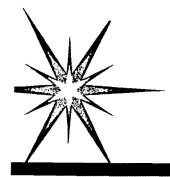
Aggressive performance improvement

targets



**Committed to Continuous Improvement** 





# PERFORMANCE IMPROVEMENTS QUALITY INITIATIVES

B		i		1
PROCESS / EXPECTATION GROUP	2ND QTR 1995	3RD QTR 1995	4TH QTR 1995	15 QT 199
QUALITY MANAGEMENT SYSTEMS	DNM	DNM	DNM	^
ACCESS BILLING - INTERSTATE / INTRASTATE	DNM	DNM	DNM	N
ACCESS - SERVICE DEVELOPMENT	A	A	Α	A
ACCESS - MESSAGE SERVICES - MAINTENANCE	ONM	DNM	Α	A
ACCESS - MESSAGE SERVICES - SWITCHED ACCESS PROVISIONING	DNM	MMQ	DNM	DN
ACCESS - PROVISIONING EXPECTATIONS	<u> </u>		Α	A
ACCESS - SPECIAL ACCESS AND POTS MAINTENANCE	Α	A	Α	A
ACCESS BILLING PERFORMANCE	Α	Α	М	٨.
K.1 "CARE" INTERFACE MANAGEMENT	A	Α	Α	A
K.2 "CARE" DATA QUALITY	DNM	Α	DNM	DN
DIRECTORY ABBISTANCE	A	A	DNM	A
SERVICE INQUIRY	Ε	ε	Ε	ε
NATIONAL SERVICE MANAGER / GOVERNMENT MARKETS	ε	E	ε	E
REVENUE USAGE	A	M	M	
OVERALL RATING	DNM	DNM	DNM	А

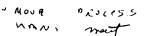
GTE is making progress in driving towards AT&T expectations through

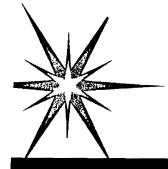
- Process Management initiatives
- Customer focus
- Jargeted investments



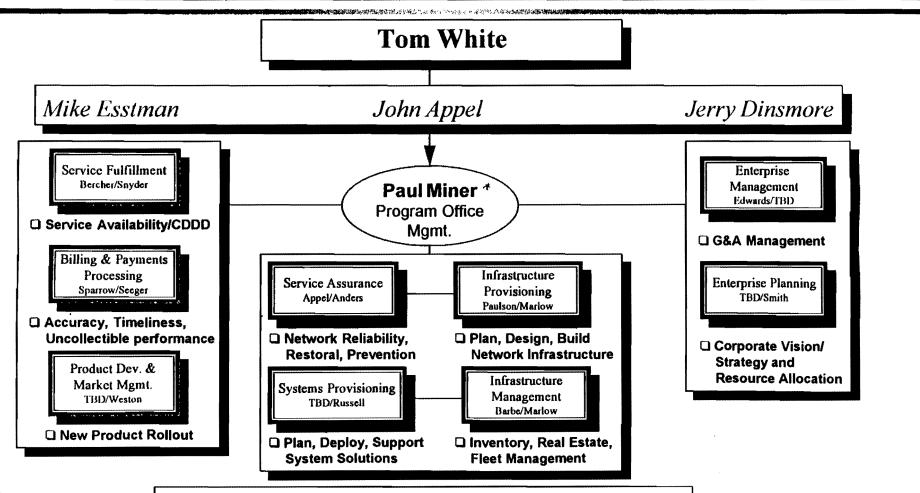


Chuck I Fronk -





## TELOPS MAJOR BUSINESS PROCESSES

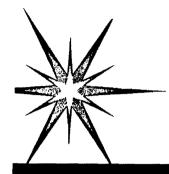




**AGBH 000243** 

**Integrated Process Activities Linked to OOP** 





## **QUALITY INITIATIVES**

- ☐ GTE has instituted a certification program to ensure completion of work as defined. ( ρεκ τιε ριαν)
- ☐ Additional non-diversity *process initiatives* include:

**Employee Awareness "WIDCIO"** 

Maintenance Windows

**National Legislation** 

Route Patrol /Signage

**Preventive Maintenance** 

LEC expectations

Call Before You Dig

**Management Focus** 

**DOE** activities

□ Quality Initiatives, both capital related and continous improvement activities yield the following 1996 projections:

AT&T Expectation (2-step)

**GTE Performance** 

**Defects per Million (DPM)** 

**Defects per Million (DPM)** 

Major Markets

40-90

17 DOES NOT MEETS

Other

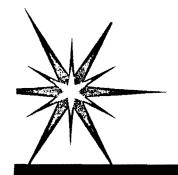
100-250

175 MEETS

□ Continued focus in 1997 to close performance gaps.







# **QUALITY INITIATIVES**

#### □ ISO 9002 Current Certification

AT&T SPOC - Tampa Tampa SSCC Ft. Wayne SSCC Irving SSCC

**DFW NOC** 

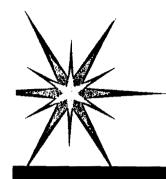
#### □ Planned ISO Certification

California SSCC - 8/96 Durham NAOC - 12/96

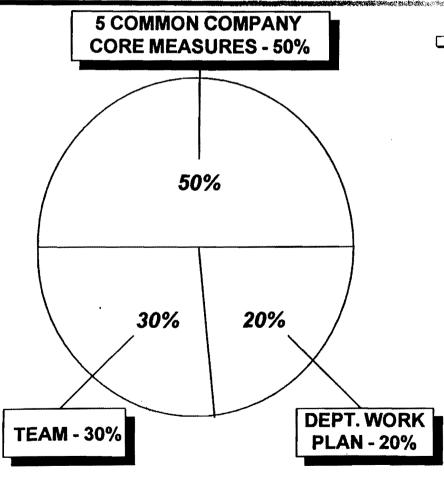


**Uniform Quality Systems** 





# **QUALITY INITIATIVES**

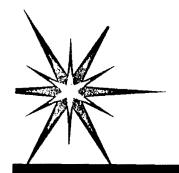


#### □ Compensation Linkage

- ➤ Core Company Compensable Objective shared by all TELOPS employees for overall supplier performance expectation attainment.
- ➤ Team Objectives also include specific DMOQs for:
  - **♦ CDDD**
  - **♦ TTR**
  - ♦ Network Reliability (Blocked Calls)
  - Failure Frequency
  - Billing Accuracy
- ➤ Additional DMOQ departmental objectives

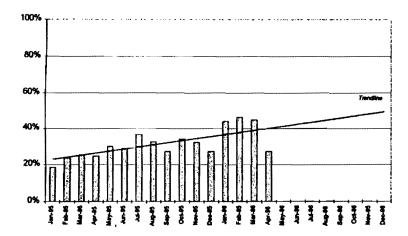






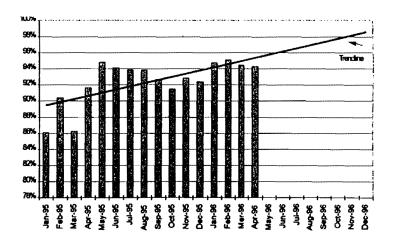
## **QUALITY RESULTS**

#### Special Access Maintenance Time to Restore: DS1 < 1 hour



- TAS commitment table enhancement
- Remote test capability
- Facility hub "cradle to grave" concept

# Special Access Provisioning CDDD On-Time Performance: All Services

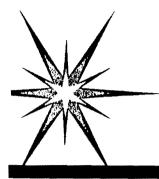


- CDDD = DD
- PTD dispatch

Improvement Linked to Quality Process Gap Closure Plans - Communication







# **QUALITY PERFORMANCE INITIATIVES**

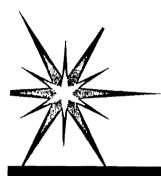
Category	DMOQ	<u>Initiatives</u>	Comments
Switched Message Provisioning	FOC	Reduce hand-offs, parallel work activities	BIC 4Q95 6 of 9, April '96 4 of 9
	FDLR	Joint RCA, monthly work center calls, daily defect review and real	BIC 4Q95 7 of 9, April '96 3 of 9
	CDLR	time RCA, acknowledgment and error files per industry standard	BIC 4Q95 7 of 9, April '96 5 of 9
			Client Server enhancement allowed reduction of quality through-put defects and provided focus to true "timeliness" issues.
	Behind the tandem trunking	Forecasting/Servicing Detail Report, Neal-Wilkinson traffic tables	CSQ focus, tools available to analyze and improve results through timely augmentation of trunk groups
AGBH			For all Switched Provisioning DMOQs, increased management

BH 000248

**Performance Focus Issues** 



focus at both GTE and AT&T.



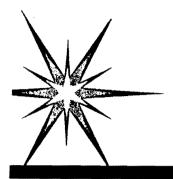
# **QUALITY PERFORMANCE INITIATIVES**

Category	DMOQ	<u>Initiatives</u>	Comments
Special Access Provisioning	CDDD	Plant Test Date (PTD), Turn-up Center pilot -FL, OSP work order M&P pilot-Northeast, pre-provisioned facility plan	Included in compensable measures. DOE to be worked through Service Fulfillment Process Team, BIC ratings by service type with overall ranking around 3 of 8. Improvement from 7 of 8 early 95, major factor CDDD=DD
	PIC	Subscription Services Platform Deployment complete, current stabilization period	Critical activities to improve performance completed April '96 Software/ System recovery Enhanced testing/ Process optimization/ Larger processors deployed West area deployed 4/22 Improvements expected 3Q
AGBH 00			Detailed Gap Closure Plan for all DMOQs, DOE to be developed, Service Fulfillment process team

BH 000249

**Performance Focus Issues** 





# **QUALITY PERFORMANCE INITIATIVES**

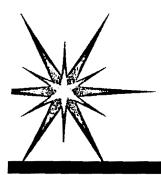
<u>Category</u>	DMOQ	<u>Initiatives</u>	Comments
Special Access & POTS Maintenance	ETTR Accuracy Progress	Progress/ETTR M&Ps	Augmentation of SPOC status and escalation work group in May '96. Results after implementation will improve dramatically. GTE April ETTR Accuracy BIC ranking 1 and 2, Progress about 4 for all services.
	Failure Frequency	Florida Region initiative	Results to be incorporated into process team activities for national deployment - Target date 3Q.
AGBH 0			Detailed gap closure plans address all DMOQs not meeting customer expectations with linkage to Service Assurance process teams

BH 000250

CARRIER MARKETS

**Performance Focus Issues** 





## **QUALITY PERFORMANCE INITIATIVES**

C	ate	go	rv

Message Services Maintenance

#### **DMOQ**

**Network Incidents** 

NXX Isolation Duration

#### <u>Initiatives</u>

**Network Diversity** 

**WIDCIO** 

**Preventive Maintenance** 

Route Patrol Signage

Call Before You Dig National Legislation Maintenance Windows LEC Expectations

Management Focus

#### **Comments**

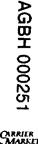
Service Assurance team working DOE. (QualPro)

Initiatives apply to all network reliability and restoral activities

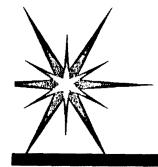
Overall ranking is 8 of 8 of the major suppliers.

1Q96 overall category rating Approaches with April monthly Meets. Major Markets DNM (112) but all other reliability measures were Meets. Continued strength in other areas such as SS7, SPOC, End Office Failures/Misroutes and trouble clearing activities.

Many Physics Teer of the Wester Company of the Comp







# AT&T SPECIFIC IMPACT **ACCESS PRICE**

	November '95	June View	Variance Explanation
Interstate			
Carry-Over	\$ 0 M	\$(0.3)M	Deaveraging filings eff. 4th Qtr.
Annual Filing	\$(11.9)M	\$(6.2)M	Annual filing true-up to actual sharing, RAO 20 - \$5M annualized ongoing
Increase Filing	<u>\$ 19.7M</u>	<u>\$21.0M</u>	Assumes \$35M industry increase -
			difference marketshare driven
	\$ 7.8M	\$14.5 <b>M</b>	
ntrastate			
Carry-over	\$( 7.3)M	\$(12.1)M	(MI CCL surcharge elimination 12/95
			CA LTR implemented 12/18/95)
In-Year	\$( 8.7)M	\$( 8.5)M	
CA IRD Recon	\$ <u>OM</u>	\$ 2.3M	(CPUC order correcting elasticity
	\$(16.0)M	\$(18.3)M	estimates for access & toll)



June View reflects \$35M (\$21M AT&T) in period 1996 increase

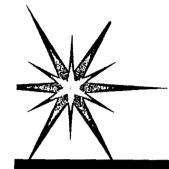
\$( 3.8)M

\$( 8.2)M



AGBH 000252

Total



# ACCESS PRICE INTERSTATE

☐ GTE's Annual Filing was the second largest LEC decrease

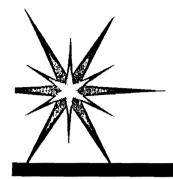
	<b>Switched</b>	<u>Special</u>	<u>Total</u>
In Year	(\$ 6.171 <b>M</b> )	(\$.246M)	(\$ 6.417M)
Annual	(\$12.342M)	(\$.493M)	(\$12.835M)

☐ AT&T was competitively advantaged in the Annual Filing

## **AT&T % OF REVENUES**

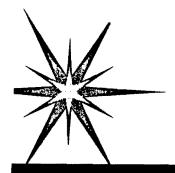
		Pre-Filing	<b>Post-Filing</b>	<u>Improvement</u>
AG	GTE	51.63%	51.57%	(0.06%)
BH (	Contel	54.35%	54.34%	(0.01%)





# ACCESS PRICE INTRASTATE FILINGS

Intrastate			June View
Carry-over			(\$12.1M)
<u>In-year</u>	<u>Issue</u>		
CA	Index		(\$1.8M)
CA	Merger		(\$0.5M)
IA	RIC Elimination		(\$0.3M)
OK	Rate Case		(\$0.6M)
OR	Annual Filing		(\$0.6M)
WI	CCL		(\$3.1M)
MN	CCL	•	(\$0.5M)
VA	Rate Case		(\$0.5M)
Other			(\$0.6M)
			(\$8.5M)
AGB CA	<u>IRD</u> Reconsidera <i>Retroactive</i>	tion \$1.7M	} work together
CA CA AGBH 000254	Ongoing	\$ .6M	\$ 2.3M
Total			(\$18.3M)

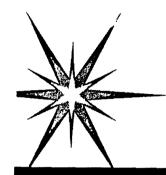


# **TELECOM ACT NEGOTIATIONS STATUS**

- GTE views progress is being made
  - Jointly developed timeline
  - ➤ Open discussions at SME/Executive negotiating team levels
  - Recognize difficulty of issues:
    - Operational
    - Pricing
    - Resale positions vs unbundling
  - Resource intensive process both companies

Both companies committed to reaching Agreement. Recognize some issues may require arbitration





# **AT&T ADVERTISING CLAIMS**

- ☐ Print, Radio Tampa, Seattle, Dallas
- ☐ Price/Network Reliability
- ☐ On What Data Are Claims Based?





Joyce Beasley General Attorney Room 3258D2 295 North Maple Avenue Basking Ridge, NJ 07920 908 221-6502 FAX 908 953-8360

June 10, 1996

#### VIA FACSIMILE

Connie E. Nicholas, Esq. Attorney GTE Telephone Operations 600 Hidden Ridge, HQE03H44 P.O. Box 152092 Irving, TX 75015-2093

Dear Connie:

Under separate cover I have responded to your letter of June 4. I want in this letter to maintain the constructive tone and spirit that you exhibited in that June 4 letter. I need definitive information concerning GTE intentions with respect to the rural exemption provisions in Section 251(f) of the Act.

By way of review, this matter was raised for the first time in our discussions near the end of Core Team sessions held in Irving on May 14. At that time, our records reflect, GTE representatives advised AT&T representatives that:

- (1) GTE had raised a rural exemption claim in an Illinois state regulatory docket;
- (2) GTE would raise the same rural exemption claim in all other jurisdictions in which it believed it qualified for the exemption; and
- (3) Of the 20 GTE states then subject to our negotiations, GTE felt it qualified for the rural exemption in all but four (California, Texas, Florida and Hawaii).

At the Executive Team meeting which convened the next morning, GTE listed the rural exemption issue at the top of the agenda it prepared for that meeting.

Connie E. Nicholas, Esq. June 10, 1996 Page Two

In discussing that first agenda item, Don McLeod confirmed:

- (1) that GTE would *not* raise any rural exemption claim in California, Texas, Florida or Hawaii;
- (2) that GTE would advise AT&T by the end of that week as to the states in which a rural exemption claim would or would not be raised; and
- (3) GTE would not pursue any other exemption under the Telecommunications Act of 1996, or otherwise.

Please let me know if you have any disagreement with my recitation of Mr. McLeod's advice at the May 15 meeting in Irving.

At our May 30 Executive Team meeting in New Jersey, Messrs. Seaman and Peterson indicated that GTE had not yet determined on whether and where it would raise the rural exemption, and that the issue was under consideration at the highest levels of your corporation.

I formally request for and on behalf of AT&T that GTE notify AT&T not later than Friday of this week, June 14, of your intentions with respect to the rural exemption provisions of the new Act. Specifically, I ask that you fax to me GTE's definitive advice regarding the following:

- 1. Will GTE pursue or continue to pursue the Section 251(f) rural exemption in Illinois?
- 2. Will GTE rely or continue to rely in Illinois on the definitions section of the new Act, namely, Section 3(47)(D) for the rural exemption;
- 3. Will GTE advance in Illinois any other basis, beyond Section 3(47)(D), for rural exemption under Section 3(47) or other provision of the Act?

Connie E. Nicholas, Esq. June 10, 1996
Page Three

- 4. Will GTE pursue or continue to pursue the Section 251(f) rural exemption in any of the other states in which it operates;
- 5. If your response to question 4 is yes, please list all such other states.
- 6. For each such other state please provide the information requested in questions 2 and 3 above.

I need this information now, to inform AT&T's early decision on any action that may be required of it in the face of the exemption request. If you have it, please don't wait until Friday to get it to me. If I have not received it by Friday, AT&T will reasonably assume that GTE will in all states assume or advance the rural exemption.

Thank you for your close attention to this matter.

Sincerely,

Joyce Beasley

Somme f. Watson for



Joyce Beasley General Attorney

June 10, 1996

Room 3258D2 295 North Maple Avenue Basking Ridge, NJ 07920 908 221-6502 FAX 908 953-8360

#### Via Facsimile

Connie E. Nicholas, Esq. Attorney
GTE Telephone Operations
600 Hidden Ridge
HQEO3H44
P. O. Box 152092
Irving, Texas 75015-2093

Dear Connie:

Thank you for your letter dated June 4 and the California materials you enclosed with it. I appreciate the constructive tone of your letter, and certainly want to maintain it in our further dealings with one another.

The negotiations in which AT&T has engaged GTE are for the purposes set forth in the 1996 Act. To the extent that our joint objective is the achievement with and for our clients of a negotiated agreement, our requests for information are intended only to facilitate that process and minimize the number of issues that remain unresolved at the close of our negotiations. I would urge you to view our requests for cost studies, for interconnection agreements and other information in that context.

In this regard, it appears that I should clarify both the letter and the spirit of my proposal on interconnection agreements. It is certainly not my suggestion that AT&T have 30 days' access to those agreements. Rather, it is our proposal that the agreements be made available to AT&T, for some reasonable amount of time, during a 30 day period. So, for example, you and I might agree that during the period June 15 through July 15, AT&T representatives might visit your offices in Irving:

Connie E. Nicholas, Esq. June 10, 1996
Page Two

- a. On a fixed number of days  $(\underline{e}.\underline{g}., 4)$ , beginning not earlier than June 15 and ending not later than July 15;
  - b. During normal business hours;
- c. To review all GTE intercompany agreements at that location; and
- d. To take notes; and identify those agreements to be copied for AT&T and at AT&T's expense.

Neither of course do we propose that GTE assemble all such agreements in a single location. We want reasonable and sensible access to the documents. We don't expect them in one location nor in 100 locations around the country. We can probably work with something in between. Would one or two locations per state or region be workable? We would be pleased to work with you on the sequence and timing of this review of GTE documents by AT&T.

Your representatives have suggested, no doubt correctly, that many or most of the 2800+ agreements have little or no bearing on our pending provisioning and other requests under the Act. That will be quickly apparent to our AT&T document reviewers, and enable them just as quickly to conclude their review.

I thank you again for the constructive tone of your letter. We can work effectively together, I am sure, to help our clients accomplish their agreement.

Sincerely,

Sonnie J. Water for Joyce Beasley

•		TRANSACTION REPORT				TRANSACTION REPORT		JUN-10-96 MON 0	
	DATE	START	RECEIVER	TX TIME	PAGES	ТҮРЕ	NOTE	M#	
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Bonnie J. Watson Senior Attorney Room 3258C2 295 North Maple Avenue Basking Ridge, NJ 07920 908-221-7591 FAX 908-953-8360

June 10, 1996

David J. Gudino Attorney GTE Service Corporation 1850 M Street N.W. Washington, D.C. 20036

#### Dear David:

AT&T concluded negotiations with GTE on rights-of-way issues on Thursday June 6, 1996. After reviewing GTE's responses to AT&T requirements with Jim Veatch, our subject matter expert team leader on these particular issues, I am very concerned that we have made little progress on the business issues, apparently due to unresolved legal issues.

Attached is the most recent version of the Matrix which is being used by our colleagues. In several instances the legal position taken by GTE during negotiations is different from my understanding of GTE's legal positions as you and I discussed them on May 20, 1996. The purpose of this letter is to provide you with AT&T's legal positions on several key open items and to request clarification from GTE so that we may come to a mutually acceptable resolution of the open items.

#### Item #4135: Access to poles, conduits and rights of way.

AT&T's legal position is that Section 224(f)(1) imposes a specific duty on the owners and holders of poles, conduits and rights-of-way (collectively "ROWs") who are "utilities" to provide non-discriminatory access to competing telecommunications carriers. "Non-discriminatory access" means that the Incumbent LEC must take reasonable steps to ensure that Alternative LECs have access to and ability to use the ROWs on the same terms and conditions as the Incumbent LEC and *not*, as GTE has stated, that the incumbent LEC is permitted to first satisfy all of its existing and spare capacity needs (including up to five years of estimated capacity needs) before allowing others to share the pathways.

During a conference call with GTE on May 30, 1996, GTE (Chuck Bailey) stated that, as the "owner" of the ROWs, GTE has the right to preferential treatment. Please clarify whether this is GTE's legal position.

#### Items #4140 - 4210: Access to, and copying of, conduit maps and pole prints.

It follows from our interpretation of "non-discriminatory access" that AT&T should be permitted to make copies of conduit maps and pole prints. GTE has stated that AT&T would not be allowed to make copies of conduit maps due to security, non-disclosure and resource issues. AT&T's legal position is that (i) the disclosure of conduit maps would not give rise to security concerns because AT&T will not have access to GTE's facility assignment records which would show which facilities are assigned to which customers; (ii) the disclosures would be kept confidential under the terms of the confidentiality agreement between AT&T and GTE; and (iii) provided AT&T undertakes to make its own copies, there does not appear to be a serious resource issue.

Subsequently, GTE (Chuck Bailey) informed Jim Veatch that the main issue for GTE was one of resources and that he would make a proposal to AT&T as to a method to "control the requests" (May 30, 1996). The proposal finally made by Chuck Bailey on June 6, 1996, is simply that GTE will not permit AT&T to make copies of the conduit and pole attachment maps because "this is not required under the Telecommunications Act."

With respect to the copying of pole prints, GTE has proposed that AT&T "drive the route". Please confirm that these are GTE's legal position.

# Items # 4165 - 4170: Time intervals for notifying AT&T of the availability of conduit space.

AT&T has requested that GTE respond to a pre-order inquiry within a specific number of business days, or that GTE propose time intervals which owuld be acceptable. GTE has stated that specific time intervals "are not required under the Telecommunications Act." AT&T's interpretaion of the Act is that GTE must negotiate reasonable time intervals in good faith. It is impossible to plan a facilities-based network without an understanding of which existing conduits and pole lines are available and it is impossible to do any planning based on "as soon as possible" dates. Please clarify GTE's legal position.

#### Item #4185: Equal access to customers.

GTE (Chuck Bailey) has stated that it will not give AT&T access to entrance facilities, cable vaults, ducts, equipment rooms, and telephone closets as needed to service customers. AT&T's legal position is that the terms "poles, conduits and rights of way" include all possible pathways to the customer which the Incumbent LEC controls, in whatever physical form such that the Incumbent LEC is not permitted to effectively prevent alternative LECs from reaching customers. Please clarify GTE's legal position.

#### Additional Items.

AT&T requests that GTE explain its legal positions on the following matrix issues, for which GTE states that a resolution is "subject to applicable laws and safety standards":

#4200 - 4205: terms for pole attachments

#4215: underground plant

#4235: manhole interconnections.

In light of the urgency of our negotiations under the Telecommunications Act, and the amount of time that has already been spent by our colleagues on the above issues, I would appreciate hearing from you at your earliest convenience.

Sincerely,

Bonnie J. Watson

Cc. J. Beasley
C. Nicholas

J. Veatch

AT&T/GTE UNBUNDLED NETWORK ARRANGEMENTS							
Issue#	AT&T NEEDS	GTE PROPOSAL	AGREE?	MODIFIED EXPECTATION	ACTION	ITEMS	
			INITIALS		AT&T	GTE	

Α.	4135	General: GTE must make	Open, GTE plans on using their 5	No		Escalate to core team.	i e
	4130	owned/controlled conduits, pole lines, ROW available to AT&T on an equal basis.	year planning horizon for this requirement. GTE has not backed off on availability for their local company first. GTE still believes they are not required to treat AT&T equally with their own LEC. They believe AT&T and ALECs should be treated equally.		,		
В.	4140	General: GTE will allow AT&T access to GTE's conduit prints for pre ordering planning at GTE locations.	Agree; if AT&T goes to GTE engineering office to look at specifics i.e., point A to point B. No commitment letter is required. GTE has changed position and does not agree to copying of prints GTE to respond with process defining what constitutes a bona fide request.	No	GTE believes it is not in their best business interests to allow the copying of prints. They cite resources, security, and ta96 doesn't require the copying of prints.		GTE is determining whether a process to define a bona fide request is possible. Due by next call. 6/6/96.
C.	4145	General: AT&T will be provided with a Single-Point- of-Contact (SPOC) for Structure lease agreements	Agree; GTE wants to use their regional account teams. This is acceptable.	Yes		ОК	
D.	4150	General: GTE will not block private assignment of ROW; and will provide access if they hold the rights to assign	Agree.	Yes		OK	
E.	4155	General: GTE will provide to AT&T a customized diagram of the conduit system (including manholes) or pole line based on negotiation.	GTE agrees	Closed	General: GTE will provide AT&T with the info.  Needed to install facilities in GTE conduit or poles.		
F.	4160	General: GTE will allow AT&T personnel to examine conduit system or pole line engineering prints at their offices.	Agree; if AT&T goes to GTE engineering office to look at specifics i.e., point A to point B. GTE also ties this to issue 7B.	Yes		ОК	
G	4165	General: GTE will provide information regarding the	Open; GTE is unable to commit to quantifiable intervals at this time.	No	GTE will not commit to quantifiable intervals. They state they will complete this work in a		GTE to poll engineering offices to determine

	AT&T/GTE Unbundled Network Arrangements								
ISSUE#	AT&T NEEDS	GTE PROPOSAL	AGREE?	MODIFIED EXPECTATION	Action	İTEMS			
			INITIALS		AT&T	GTE			

4	PULES,	DUCTS, and RIGHT OF WAY (R		· · · · · · · · · · · · · · · · · · ·	T		
		availability of conduit based on available records within 5 business days of receiving a written request from AT&T. This is a pre-order inquiry.	GTE commits to processing requests ASAP. GTE states intervals are not required by TA 96.		reasonable time frame as determined solely by GTE.		what is reasonable.
H.	4170	General: GTE will provide conduit/pole space to AT&T within 20 business days General: GTE will provide conduit/pole space to AT&T within 20 business days after GTE receives a firm written request from AT&T that the space, previously determined to be available through GTE's records, is required. AT&T realizes that the 20 day interval may not be met in all cases due to extenuating circumstances such as size of request weather etc. Specific language to be incorporated in overall contract.	Open; GTE is unable to commit to quantifiable intervals at this time. GTE commits to processing requests ASAP. GTE states intervals are not required by TA 96.	No			GTE to poll engineeri offices to determine what is reasonable
	4175	General: GTE will allow AT&T to audit the physical manholes/conduit systems to confirm usability.	Agree; requires reasonable advance notification and GTE escort The cost of the escort to paid by AT&T. GTE reworded to agree to respond to AT&T request in 2 weeks or less.	Yes			
J.	4180	General: GTE will complete 'make ready' work at a reasonable cost within a reasonable time frame.	Agree GTE will complete make ready work at rates in accordance with applicable law or regulation Closed and referred to cost team.	Yes			
<b>C</b>	4185	General: AT&T must have equal access to customers. This includes equal and non-discriminatory access to entrance facilities(cable	Open, GTE does not believe GTE is required to make this access available. GTE had a problem with the word customer in the expectation, but the problem is	No		Escalated to core team.	

AT&T/GTE UNBUNDLED NETWORK ARRANGEMENTS									
Issue#	AT&T NEEDS	GTE PROPOSAL	AGREE?	MODIFIED EXPECTATION	ACTION ITEMS				
			INITIALS		AT&T	GTE			

7.	POLES	DUCTS, and RIGHT OF WAY (F	ROW			#0.0820 t
		vaults), ducts, equipment room, telephone closets that are necessary for local competition.	deeper than that. GTE believes this is not required by TA 96			
L.	4190	General: GTE charges for access to public or private rights of way controlled by GTE should be limited to the actual costs incurred.	Open, GTE's charges for access to public or private right of way will be in accordance with applicable law or regulation.	Yes		
M.	4195	General: GTE will tariff conduit space and pole attachment rates Priced distinctly from other elements at TSLRIC	Open; GTE plans to use contracts where allowed and market based pricing GTE's charges for conduit and pole attachments will be in accordance with applicable law or regulation.	Yes		1
N.	4200	Aerial Plant: AT&T has the right to attach pole-mounted cross-connects, terminals and apparatus on GTE controlled poles.	Agree; all work must be subject to applicable laws and safety standards. Text change adding "Governing Agreement between GTE and AT&T and reference to GTE technical Standards was struck.	No	open until we have attachment agreement.	GTE will respond by the end of June
Ο.	4205	Aerial Plant: AT&T has the right to attach brackets and hardware to GTE controlled poles using AT&T personnel or AT&T subcontracted vendors.	Agree; all work must be subject to applicable laws and safety standards. GTE to provide caveat text. Reworded by GTE to strike reference to GTE technical Standards and GTE reworded the reciprocity issue to read "GTE will expect complete reciprocity on this issue from AT&T regarding AT&T's local services facilities". Closed and referred to cost team.	No	open until we have attachment agreement.	GTE will respond by the end of June
Ρ.	4210	Aerial Plant: GTE must provide AT&T with copies of existing pole prints.	Open; if AT&T goes to GTE engineering office to look at specifics i.e., point A to point B. GTE will not allow copies of prints to be made. GTE believes the TA 96 does not require this and they do not believe AT&T needs this. GTE suggests AT&T drive the pole route to gather necessary info.	No	Escalate to core team.	

	AT&T/GTE Unbundled Network Arrangements									
Issue#	AT&T NEEDS	GTE PROPOSAL	AGREE?	MODIFIED EXPECTATION	Action	ITEMS				
			INITIALS		AT&T	GTE				

7.*	POLES.	DUCTS, and RIGHT OF WAY IS	row)		**		
Q.	4215	Underground Plant: GTE should not hinder/restrict or unreasonably withhold or delay any modifications to conduit systems that allow access to and or egress from the conduit systems.	Agree GTE will make access to its conduit systems available as required by law. GTE will not act unlawfully or unreasonably in making this access available.	Yes			
R.	4225	Underground Plant: Where at least two inner ducts remain available (including one for spare for GTE use) AT&T should be allowed access to and use of one of the inner ducts.	GTE agrees subject to the reaching agreement on issue 7A.	Yes			1
S.	4230	Underground Plant: GTE will allow AT&T to maintain facilities within conduit space leased to AT&T	Agree; requires reasonable advance notification and GTE escort The cost of the escort to paid by AT&T. Text change in red in expectation	Yes			
т.	4235	Underground Plant: GTE will not unreasonably restrict manhole interconnections, breaking out of GTE manholes, and breaking out of GTE conduit by AT&T. GTE will not unreasonably restrict new duct entrances to pre-cast knockouts.	Open, GTE will agree to this if it is determined that non discriminatory access applies as compared to GTE's local company and requests meet applicable standards. This would also require written permission from GTE. Referred to Core Team. AT&T has offered to address GTE's concern about structural integrity if this is only concern. GTE still believes they are not required to treat AT&T equally with their own LEC. They believe AT&T and ALECs should be treated equally.	No			
U.	4240	Underground Plant: GTE will establish a non discriminatory priority method to access GTE manholes/conduits in case of an emergency	Open; GTE agrees there is a need for this, but they have yet to establish a process to do so. GTE agrees to establish a non discriminatory restoration plan.	Yes			

# CHANGE AS IS ISSUE

AGBR 000080

Sending Secretary: Shirley Halteman Phone Number: (214) 718-6967

# GTE TELEPHONE OPERATIONS John Peterson 600 Hidden Ridge

Irving, TX 75038

Telephone: (214) 718-5988

Date: June 10, 1996

TO:	FAX NO.	LOCATION
Bonnie	908-953-8362	
Ragul Damji	908-771-2851	
·		

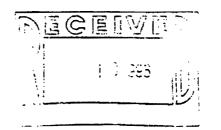
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#### NUMBER OF PAGES (INCLUDING THIS COVER PAGE) \_\_\_\_6

THIS MESSAGE IS INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY TO WHICH IT IS ADDRESSED AND MAY CONTAIN INFORMATION THAT IS PRIVILEGED, CONFIDENTIAL AND EXEMPT FROM DISCLOSURE UNDER APPLICABLE LAW. IF THE READER OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT ANY DISSEMINATION OR DISTRIBUTION OF THIS COMMUNICATION TO OTHER THAN THE INTENDED RECIPIENT IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE NOTIFY US IMMEDIATELY BY COLLECT TELEPHONE AT (214) 718-6967, AND RETURN THE ORIGINAL MESSAGE TO US AT THE ABOVE ADDRESS VIA THE U.S. POSTAL SERVICE. THANK YOU.

JUN-10-96 MON 13:22

214 718 3403



P. 01

Operations Headquarters
Local Competition/Interconnection Program Office
214-718-1300
Fax #: 214-718-1279

P.O. Box 152092 Irving, TX 75015

to: Rosul Damy i

fax #: 908-771-2851

re: CSR Information

date: 06/07/96

pages: 5, including this cover sheet.



REMARKS: Two sample CSRs - 1 18 for as residence customer and the other is for a business customer

from:

John Peterson

phone #:

214-718-5988

37 3. A

CU CU	STOMER SE	RVICE REC	ORD REQUEST
REQUESTOR COMPART CONTACT NAME JAM STREET J. MAIN S CITY ORLANDA	TREET	STATE FL	TEL NO 800-248-811  ROOM 901  ZIP 33698
FACSIMILE TEL NO 30  END USER NAME  STREET  CITY VZNICE  EU TEL NO			
919-		Lence LN, To	
	ALICE JAMES T ER OF AUTHORIZATION I		

FROM NATIONAL OPEN MARKET CENTER 919-683-8332 (FRI) 06. 07' 96 16:41/81. 16:39/NO. 3561969198 P 3

---S&E

SE= 1, 1R; SURFL; EMR; ECL R 15.46 SE= 150, IWM 1.00 TOTAL NO SERV CHARGE 16.46

\*\*\* END \*\*\*

GTE CUSTOMER S	ERVICE RECORD REQUEST
REQUESTOR COMPANY NAME AT CONTACT NAME SAME GRANT STREET (1) Main ST CITY ORLANDA FACSIMILE TEL NO 303 850 8107	TEL NO 800 248 811)  FLOOR 9H ROOM 90/  STATE FL ZIP 33698
END USER NAME  STREET  CITY DUR HAM  EU TEL NO  SERVICES/FE/  919-493-7  (1) D+4 K84 S	FLOOR ROOM
919-419 ROTARY V 919-419	
A VALID LETTER OF AUTHORIZATION	N (LOA) MUST BE ATTACHED TO THIS REQUEST.

```
CS-BKS
        LC=E1012 MSD=930706
                  NOD- - OE=RSU042-03092
LS-PUB
        NOB- 1
RA=0
        SAL=
                  TXD=000111 SIC=0000 POS=01
AFCO-N
        CAN=0290666090
SN-4
SAME
    DURHAM
                   NC
                         27707
---S&E
      ID= ,KS=1
      TN= 419- TCSBL;
          MALBTUSS; SURNC;
          E911DURHAMNC; ECL BKTK
                                         46.19
      TN= 419- TCSBL;
MALBTUSS; SURNC;
          E911DURHAMMC; BCL BKTK
                                          46.19
      TN- 419- TCSBL;
MALETUSS; SURNC;
          B911DURHAMNC; ECL BKTK
                                          46.19
```

P. 1

6-14-1996 3:23PM

FROM GTE REGULATORY 917181279



# LOCAL COMPETITION/INTERCONNECTION PROGRAM MANAGEMENT OFFICE

## "It's Amazing What We Can Do Together!"

Data: Sni 6/14	
Number of pages including cover sheet:	3

1	Resd Harrison phone: 908-171-2219	_
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3		
Fax	phone:	_
4		
Fax	phone:	-

GTE Telops Irving, TX	
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☐ Please comment

Remarks:	Urgent Urgent	For your review	Reply ASAP
	FAX	<u>′</u>	
	PAT	, RON : THE	LATEIT,

6-14-1996 3:24PM

FROM GTE REGULATORY 917181279

P. 2

Donald W. McLeod Vice President-Local Competition/Interconnection



HQE01E63 600 Hidden Ridge P.O. Box 162092 Irving, TX 75015-2092 214/718-6330 FAX: 214/718-1279

June 14, 1996

Mr. R. Reed Harrison III
Vice President
AT&T
Local Infrastructure & Access Management
Room 4ED103
One Oak Way
Berkeley Heights, N. J. 07922

#### Dear Reed:

This is just a brief response to your letter to me of June 10, 1996. Without attempting to make a point by point response, in order to move things forward and to appropriately deploy our resources to meaningful matters, I think it's fair to say that there have been a number of misunderstandings between our teams during the process of our negotiations pursuant to §251 and 252 of the Act. Hopefully, some of those have been cleared up and we can minimize the number of misunderstandings in the future. I think it is also fair to say that GTE and AT&T disagree in a number of areas concerning the appropriate interpretation of the Act, the rules applicable to the negotiations and both GTE's and AT&T's duties under the Act. Given our significant differences of opinion on many crucial issues, particularly issues aurrounding price, I believe our teams have made astounding progress. However, I also agree that we still have "a long way to go" and not a great deal of time before the 135 day window expires and we face the prospect of arbitration, an end result I'm sure we would both like to avoid if at all possible. To that end, I suggest that the letter writing campaign cease and we apply ourselves to the matter at hand.

In the spirit of the foregoing, I would like to offer a proposal. GTE would be willing to participate with AT&T in a mediation process, as explained below, to see if we can bring ourselves closer on the remaining critical issues. I think both teams could benefit from the perspective of a neutral third party and such an exercise might bring us closer on our positions and perhaps entirely avoid the necessity of arbitration, or, at minimum, reduce the number of issues that would need to be arbitrated.

Given that most of the issues that are yet to be resolved between us have national applicability, GTE would propose that we engage in a single, national mediation process with a professional, neutral mediator that does not include governmental involvement.

-14-1996 3:24PM

FROM GTE REGULATORY 917181279

P. 3

Mr. R. Reed Harrison June 14, 1996 Page 2

I look forward to hearing your response to my proposal. I think it offers significant opportunities for breakthrough in our negotiations and I encourage you to give it serious consideration.

if you don't accept this proposal, the negotiations will continue as scheduled and you can rest assured that GTE is committed to doing everything possible to reach a total agreement as the end result of these negotiations.

Very truly yours,

Donald W. McLeod

DWM:sah

c: Connie E. Nicholas - GTE
Meade C. Seaman - GTE
John C. Peterson - GTE
R. H. Shurter - AT&T

1818-10 1575

Meade C. Seaman
Director-Local
Competition/Interconnection



attachments are proprietary and are in a separate pender? June 14, 1996

HQE01G49 600 Hidden Ridge P.O. Box 152092 Irving, TX 75015-2092 214/718-1333 FAX: 214/718-4353

Mr. R. H. Shurter
AT&T Southern States & National
Local Access & Infrastructure Management
Vice President
Room 4EC101
One Oak Way
Berkeley Heights, NJ 07922

#### Dear Mr. Shurter:

In my letter to R. Reed Harrison III on June 3, 1996, GTE presented an amended work plan to reflect GTE's intention to present AT&T with a pricing proposal for services available for resale by June 14, 1996. The enclosed spreadsheets have been constructed to provide AT&T with listing by state, by tariff entity, of:

- 1) offerings generally available in GTE's retail intraLATA toll and local exchange tariffs;
- 2) the billing type (i.e. Monthly Recurring or a Non Recurring Charge) for the retail offering;
- 3) the services that GTE is offering for resale, indicated by the "resale position" column;
- 4) the services that GTE is offening for resale at a discount, indicated by the "discount position" column;
- 5) the current retail rate for the applicable product or service;
- 6) the avoided cost, based on GTE's avoided cost study; and
- 7) the proposed resale rate.

On June 4, 1996, Connie Nicholas provided AT&T with the GTE California avoided cost study for your review prior to the presentation of our resale pricing proposal. This study has since been amended and filed with the California Commission. The amendments to the study are being e-mailed to Lisa Tyler and are provided as Proprietary Information pursuant to the Confidentiality Agreement dated April 18, 1996, between AT&T and the GTE Telephone Operating Companies governing the disclosure of confidential information during our negotiations pursuant to Sections 251 and 252 of the Telecommunications Act of 1996.

Mr. R.H. Shurter June 14, 1996 Page 2 of 3

The avoided cost study was amended to reflect total GTE Telephone Operations uncollectibles. The original study reflected only California uncollectible results due to Commission mandated time constraints. As the study is being used for all states, the Company felt it was appropriate to update the study. The study was performed at a total domestic telephone operations level, and therefore, the results can be uniformly applied to all states to determine the proposed resale rates across the twenty states pursuant to AT&T's March 12, 1996, interconnection request.

The following table outlines the applicable avoided cost rule that applies for each product or service available for resale:

## Resale Products and Services Avoided Cost

	<i></i>	Cided Oost	
Rule	Service Category	Per Unit Discount	Percent Discount
0	No Discount	N/A	, N/A
1	Residence 1 Party	\$0.83	N/A
2	B1, PBX, Key, CentraNet	\$1.06	N/A
3	Toll, Local Usage	N/A	7.1%
4	Advanced (ISDN, Frame Relay)	N/A	15.3%
5	Vertical (Residence)	N/A	6.6%
6	Vertical (Business)	N/A	5.5%
7	Verticals-No Designation	N/A	6.2%

As you know, there is a wide gap between GTE's offer and the AT&T position taken in Hawaii to discount all retail services by 33%. This discount exceeds GTE's avoided cost by over 4 times. Despite this vast difference, GTE has elected to extend an offer that is not impacted by GTE's qualification for the rural exemption in a number of states and study areas. The rural exemption removes the obligation in these areas for GTE to offer for resale, at wholesale rates, any telecommunications service provided at retail to subscribers. Yet, GTE has elected to offer a broad range of resale products and services, at discounted rates, across all twenty states.

This offer is presented to AT&T as a package and must be accepted or countered as a package. This offer is extended for your review and acceptance until 5:00 p.m. CST on Friday, June 21st, at which time it will become null and void.

Mr. R. H. Shurter June 14, 1996 Page 3 of 3

Questions relative to the pricing proposal should be directed to John Peterson. He can be reached at (214)718-5988 or (214)402-8990. To expedite responses to any questions you may have, I would suggest you accumulate questions, and contact John so he can involve the appropriate subject matter experts from GTE.

Sincerely,

Meade C. Seaman

Director-Local Competition/ Interconnection Program Office

## **Net Avoided Cost**

## GTE

# **Total Telops Composite**

Rule	Service Category	Per Unit	<u>Percent</u>
0	No Discount	N/A	N/A
1	R1	\$0.83	N/A
2	B1, PBX, Key, CentraNet	\$1.06	N/A
3	Toll, Local Usage	N/A	7.1%
4	Advanced (eg. ISDN)	N/A	15.3%
5	Vertical (Residence)	N/A	6.6%
6	Vertical (Business)	N/A	5.5%
. 7	Vertical (No Designation)	N/A	6.2%





# **Total Telops Composite**

Rule	Service Category	Per Unit	<u>Percent</u>
0	No Discount	N/A	N/A
1	R1	<b>\$0.83</b>	N/A
2	B1, PBX, Key, CentraNet	\$1.06	N/A
3	Toll, Local Usage	N/A	7.1%
4	Advanced (eg. ISDN)	N/A	15.3%
5	Vertical (Residence)	N/A	6.6%
6	Vertical (Business)	N/A	5.5%
7	Vertical (No Designation)	N/A	6.2%

# ATTACHMENTS ARE PROPRIETARY AND ARE IN PROPRIETARY BINDER



R. Reed Harrison III
Vice President
Local Infrastructure & Access Management
Regional Operations

Certified Mail - Return Receipt

Room 4ED103 One Oak Way Berkeley Heights, NJ 07922 908 771-2700 FAX 908 771-2219 AT&T Mall attmail!rrharrison

June 17, 1996

Mr. Dennis F. Myers
Regional President - South
GTE South Inc.
P.O. Box 1412
Durham, NC 27702

RE: Telecommunications Act of 1996

Dear Dennis,

AT&T requested on March 11, 1996 the commencement of negotiations under Section 252 of the Telecommunications Act of 1996 for several states including the state of North Carolina, and on May 14, 1996 for the states of Alabama and Kentucky. These negotiations are presently being conducted with the GTE Program office at a national level. In the attached letter to Don McLeod, AT&T formally requests that negotiations begin for the state of South Carolina.

If you have any questions regarding our proposal for handling these negotiations, please contact me at 908-771-2700.

Sincerely,

R. Rood 11 m

Attachment

Copy to:

J. J. Beasley (w/o attachment)

W. J. Carroll (w/o attachment)

R. H. Shurter (w/o attachment)

P. F. Walsh (w/o attachment)



R. Reed Harrison III Vice President Local Infrastructure & Access Management

Regional Operations

Certified Mail - Return Receipt

Floom 4ED103 One Oak Way Berkeley Heights, NJ 07922 908 771-2700 FAX 908 771-2219 AT&T Mail attmattmtnarrison

June 17, 1996

Mr. Donald W. McLeod Vice President Regulatory and Government Affairs - East Local Competition/Interconnection Program Office GTE Telephone Operations **HQE01E83** P.O. Box 152092 Irving, Texas 75015-2092

: 6-21-96 : 10:20 :

Dear Mr. McLeod.

AT&T requests the commencement of negotiations under Section 252 of the Telecommunications Act of 1996 for the states of Arkansas and South Carolina. This request includes all interconnection issues enumerated in Sections 251 and 252, including prices and terms for network elements used for the origination and completion of interexchange services traffic. My expectation is that our companies can come to a mutually acceptable arrangement through negotiations as envisioned by the Act.

In accordance with the Telecommunications Act, the formal date for commencement of the negotiations for Arkansas and South Carolina would be the day after receipt of this letter. Consistent with the ongoing national negotiations for the twenty-two states already notified, we propose that the negotiations be held on a combined basis and at a corporate level and that they include CONTEL.

We realize there are a significant number of issues to resolve. We are confident that with a concerted and cooperative spirit, we can resolve these issues in a mutually agreeable manner.

Sincerely,

R. DoorAld

Copy to:

GTE. M. L. Billings F. W. Compton J. C. Peterson C. E. Nicholas M. C. Seaman

T&TA

J. J. Beasley W. J. Carroll R. H. Shurter P. F. Walsh R. J. Wren



R. Reed Harrison III
Vice President
Local Infrastructure & Access Management
Regional Operations

Certified Mail - Return Receipt

Room 4ED103 One Oak Way Berkeley Heights, NJ 07922 908 771-2700 FAX 908 771-2219 AT&T Mall attmailtrrharrison

June 17, 1996

Mr. Milton T. Sepic
Acting President - Midwest Region
GTE Midwest Inc.
1000 GTE Drive Bldg, A
Wentzville, Missouri 63385

RE: Telecommunications Act of 1996

Dear Tom.

AT&T requested on March 11, 1996 the commencement of negotiations under Section 252 of the Telecommunications Act of 1996 for several states. These negotiations are presently being conducted with the GTE Program office at a national level. In the attached letter to Don McLeod, AT&T formally requests that negotiations begin for the state of Arkansas.

If you have any questions regarding our proposal for handling these negotiations, please contact me at 908-771-2700.

Sincerely,

K. Rood I . 1

**Attachment** 

Copy to:

J. J. Beasley (w/o attachment)

R. H. Shurter (w/o attachment)

R. J. Wren (w/o attachment)

P. F. Walsh (w/o attachment)



R. Reed Harrison III
Vice President
Local Infrastructure & Access Management
Regional Operations

Certified Mail - Return Receipt

Room 4ED103 One Oak Way Berkeley Heights, NJ 07922 908 771-2700 FAX 908 771-2219 AT&T Mail attmail!rrherrison

June 17, 1996

Mr. Donald W. McLeod
Vice President
Regulatory and Government Affairs - East
Local Competition/Interconnection Program Office
GTE Telephone Operations
HQE01E63
P.O. Box 152092
Irving, Texas 75015-2092

Dear Mr. McLeod.

AT&T requests the commencement of negotiations under Section 252 of the Telecommunications Act of 1996 for the states of Arkansas and South Carolina. This request includes all interconnection issues enumerated in Sections 251 and 252, including prices and terms for network elements used for the origination and completion of interexchange services traffic. My expectation is that our companies can come to a mutually acceptable arrangement through negotiations as envisioned by the Act.

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Sincerely,

R. ROOFFILL ITT

Copy to:

GTE
M. L. Billings
F. W. Compton
J. C. Peterson
C. E. Nicholas
M. C. Seaman

T&TA

J. J. Beasley W. J. Carroll R. H. Shurter P. F. Walsh R. J. Wren GTE
CUSTOMER GUIDE
FOR
ALEC ESTABLISHMENT OF
LOCAL SERVICES:
RESALE & UNBUNDLING

GTE provided to ATAT (Salazar/Rose)
6/19/96



6/17/96

AGPL 003729

## INTRODUCTION

Page 1.1 5/22/96

#### INTRODUCTION

This document is to introduce GTE's processes for the ordering, billing and servicing of local services purchased via its local resale and unbundling tariffs and applicable only with state commission authorization.

This document contains contact information for the various functions/ activities. The primary contact in GTE should be the Account Manager for the geographic area for which services are involved. The Account Manager will be able to establish other lines of communication and arrange for meetings or conference calls to address any particular issues or questions.

5/22/96

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## **GENERAL INFORMATION**

Page 1.0 5/22/96

#### **GENERAL INFORMATION**

DATA REQUIREMENTS: Several pieces of information will be needed to establish GTE's relationship with alternate local exchange carriers (ALEC). These items are detailed in subsequent sections of this document, i.e., financials. The initial information includes contact information relative to repair center telephone number(s), installation contact telephone(s), and order center telephone numbers. Associated with these will be any contact names and organizational information.

INTERVALS: GTE will provide service, both installation and maintenance within the guidelines as stipulated by the State Public Utility authority. Intervals are based upon receipt of a complete, valid service request by GTE from the ALEC. That is, service installation intervals are assigned upon receipt of a valid request and handled in accordance with normal provisioning processes. (Ordering requirements are detailed in the Ordering Section of this document.) Repair intervals, likewise, are scheduled upon receipt in the GTE center and dispatched in accordance with the normal processes.

DIRECTORY LISTINGS/DIRECTORY ASSISTANCE: The ALEC will be required to provide directory information for listings and assistance directly to the directory company and DA bureau via separate data feeds. Details for these feeds are provided in later sections.

E911: E911 information will be provided by GTE to the local E911 Center database (PSAP) for resold services. However, for unbundled services, the ALEC will be required to provide this information directly to the E911 Center database. For processes and guidelines on E911 data feeds, the appropriate local government E911 agencies should be contacted or the E911 database administrator.

Page 1.1 5/22/96

#### **ALEC PROFILE**

CUSTOMER I	DATA					
Customer Nan Address:	ne:					
ACNA:		ACNA:		CNA: CIC:	•	·
Certificate of F	Public Nec	essity and Conver	nience:			ſ
Interconnection (applicable for u	on Contract	Number:ervices in association	on with trunk int	erconnection.)	-	
CUSTOMER	CONTACT	INFORMATION				
ALEC End use Contacts/Refe referred.)		s: nation (telephone	numbers to	which the AL	EC wants the	air end users
1	Billing:					
ALEC/GTE Co		dle/resolve interc	ompany comm	nunications; m	ust be 800#.	
	Billing:					
Firm Order Co	onfirmation	n Data:				
	E-mail: Fax:					

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#### BILLING ACCOUNT DATA

Account Structure: State Level	
Other	Specify (explain request)
Quantity of accounts: (maximum of 10)	
Bill Media:	
Paper	
Magnetic Tape Electronic Data Interface	
(Note: EDI may incur asso	
RAO codes (s)	
State	State
RAO	RAO
Usage Records:	
EMR	
EMI	
Methods of data exchange:	
***************************************	
Network Data Mover Information	(if applicable):
NDM contact(s):	
Name: Telephone Number:	
Name:	
Telephone Number:	
Mailing Address (if applic	able):

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## **CONTACT MATRICES**

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# LOCAL SERVICES ACCOUNT MANAGEMENT CONTACTS

STATES/AREA	ACCOUNT MANAGER/ TELEPHONE	GENERAL MANAGER/ TELEPHONE
Washington/ Oregon/ Idaho	Candy Thompson Everett, WA (206) 261-6838	Marita Roddy Irving, TX (214) 718-5325
California	Rick Scnapka Thousand Oaks, CA (805) 372-8849	Marita Roddy Irving, TX (214) 718-5325
Haw <b>a</b> ii	Moune Romano Honolulu, HA (808) 546-4404	Marita Roddy Irving, TX (214) 718-5325
All Other States	Mike Marczyk Tampa, FL (813) 273-2989	Marita Roddy Irving, TX (214) 718-5325

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# LOCAL SERVICES ORDERING/BILLING CENTER CONTACTS

	FIRST LEVEL SUPERVISOR/ TELEPHONE	SECOND LEVEL ADMINISTRATOR/ TELEPHONE	THIRD LEVEL MANAGER/ TELEPHONE	DIRECTOR LEVEL/ TELEPHONE
Ordering/ Billing	Laurie Carman (919) 687-8108	Jean Gevers (919) 683-9855	Dick Richardson (919) 683- 9875	Tony Crain (919) 317- 5311
	Jackie Baskett (919) 687-8109			
	Lori Henderson (919) 687-8110			
Expedite Requests	Laura Disbro (919) 687-8103			
	Connie Newman (919) 687-8114			
Primary Contact	(800) 628-3359			
FAX	National Open Market Center (919) 683-8332			
Mail Address	National Open Market Center 725 Markham St. Durham, NC 27701			

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## LOCAL SERVICES REPAIR/MAINTENANCE CONTACTS

LOCATION	CAT.	TELEPHONE NUMBER	FIRST LEVEL ESCALATION	SECOND LEVEL ESCALATION
ALL STATES	RES. & BUS.	(800) 445-7755	Supervisor-in- Charge	Manager
CA	Spec Svcs	(800) 537-9020	Supervisor-in- Charge	Manager
NW: OR/WA/ID	Spec Svcs	(800) 433-1267	Supervisor-in- Charge	Manager
HAWAII	Spec Svcs	(800) 483-4250	Supervisor-in- Charge	Manager
ALL OTHER STATES (NORTH/ SOUTH/ CENTRAL)	Spec Svcs	(800) 222-0909	Supervisor-in- Charge	Manager

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# LOCAL SERVICES DIRECTORY LISTINGS CONTACTS

FUNCTIONS	CONTACT AND TELEPHONE	CONTROL
FUNCTIONS	NUMBER	CONTACT AND TELEPHONE NUMBER
GTE TELEPHONE OPERATIONS 600 Hidden Ridge P.O.Box 152092 Irving, TX 75015-2092		
PRODUCT MANAGEMENT	Allan Peters Group Product Manager-Directory Services (214) 718-5712 (214) 718-7899 (FAX)	Rose Cordes Product Manager - Directory Services (214) 718-4680 (214) 718-7899 (FAX)
GTE NATIONAL DIRECTORY CENTER Walnut Road Warsaw, VA 22752		
INFORMATION PAGES	Becky Hutson Supervision - NDC (804) 333-8104 (804) 333-0280 (FAX)	Ron Roberts General Manger - NDC (804) 333-8001 (804) 333-0280 (FAX)
GTE DIRECTORIES CORPORATION World Headquarters GTE Place West Airfield Drive P.O.Box 619810 MC29 DFW Airport, TX 75261-9810		
PRODUCT MANAGEMENT - CORE	Scott Feder Group Product Manager - Core (214) 453-7838 (214) 453-6930 (FAX)	
PRODUCTIONS OPERATIONS	Donna Taylor (214) 453-7080 (214) 453-6855 (FAX)	
INFORMATION MANAGEMENT	Rick Deleon (214) 453-7079 (214) 453-6855 (FAX)	

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## LOCAL SERVICES DIRECTORY LISTINGS CONTACTS

FUNCTION	CONTACT AND TELEPHONE NUMBER	CONTACT AND TELEPHONE NUMBER
GTE DIRECTORIES DISTRIBUTION CORP. 8701 Sterling Suite Irving, TX 75063	Bill Tasker (214) 929-6006 (214) 929-6040 (FAX)	

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# LOCAL SERVICES DIRECTORY ASSISTANCE CONTACTS

FUNCTIONS	CONTACT AND TELEPHONE NUMBER
DATA TRANSMISSION	Lee Ramos (214) 718-7223
LISTING FORMATS & PROCEDURES	Anna Holguin (214) 718-2563
NETWORK INTERFACES & INFORMATION	Rudy Adkins (214) 718-3412

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### PRE-ORDERING REQUIREMENTS

LETTER OF	AUTHORIZATION	3.1
CUSTOMER	R SERVICE RECORDS	3.3

Page 3.0 5/22/96 LETTERS OF AUTHORIZATION: GTE requires that a letter of authorization be provided for the conversion or establishment of a customer. This authorization stipulates that the end user has authorized the ALEC be their service provider. This requirement is based on the need to protect both the end user and the ALE from abusive and /or mishandling of services.

GTE will consider the use of a blanket LOA process associated with the ordering of resale and unbundled local services based on a mutual agreement and upon certification of the processes. Is the event of a discrepar or dispute, a copy of the end user's signed LOA will be required.

In some instances end users may request that as ALEC reviews their current service records. GTE will require an end-user signed LOA to be provided prior to GTE's release of end users' service records. Blanket LOA agreements do not cover customer service record (CSR) requests.

When required, the LOA must contain the information as shown on the attached page.

#### LOA REQUIREMENTS

Statement of Authorization:

(specifies the type and scope of the LOA, i.e., agent/agency for the procurement of service

records, service provisioning, etc.)

Date of Authorization:

End User Name:

End User Service Address:

End User Mailing Address:

Telephone Number (s) Authorized:

End User Signature:

ALEC Agent Name:

**ALEC Agent Address:** 

ALEC Agent Telephone Number:

# **CUSTOMER SERVICE RECORDS**

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GIE C	USTOMER SERVICE RE	CORD REQUEST
STREET	FLOOR STATE	TEL NO ROOM
CONTACT NAME	FLOOR	TEL NO ROOM
GTE CONTACT NAME	TEL NO	D/T/SENT

## ORDERING REQUIREMENTS

LOCAL SERVICE REQUEST	4.1
RESALE	4.2
END USER	4.3
PORT SERVICE	4.4
LOOP SERVICE	4.5
LOOP SERVICE WITH NUMBER PORTABILITY	4.6
SERVICE PROVIDER NUMBER PORTABILITY	4.7
MTS RESALE	4.8
ORDERING MATRICES	4.9
RESALE	4.9.1
PORT	4.9.2
LOOP	4.9.3
NUMBER PORTABILITY	4.9.4
NC/NCI/SECNCI/SPEC CODES	4.10
VERTICAL SERVICES	4.11
LOCAL SERVICE PROVIDER VERIFICATION	4.12
TEMPORARY DISCONNECT/RECONNECT REQUEST	4.13

Page 4.0 5/22/96 The local service request (LSR) is the vehicle to be used to communicate service requests to GTE for the various types and components of local competitive services.

GTE utilizes the following forms for ordering services:

- LSR Administrative
- LSR Resale
- LSR SPNP
- LSR Unbundling
- CSR Request
- LSPV

general administrative information resale of local services interim number portability loop/port services customer service record request

# LOCAL SERVICE REQUEST (ADMINISTRATIVE SECTION)

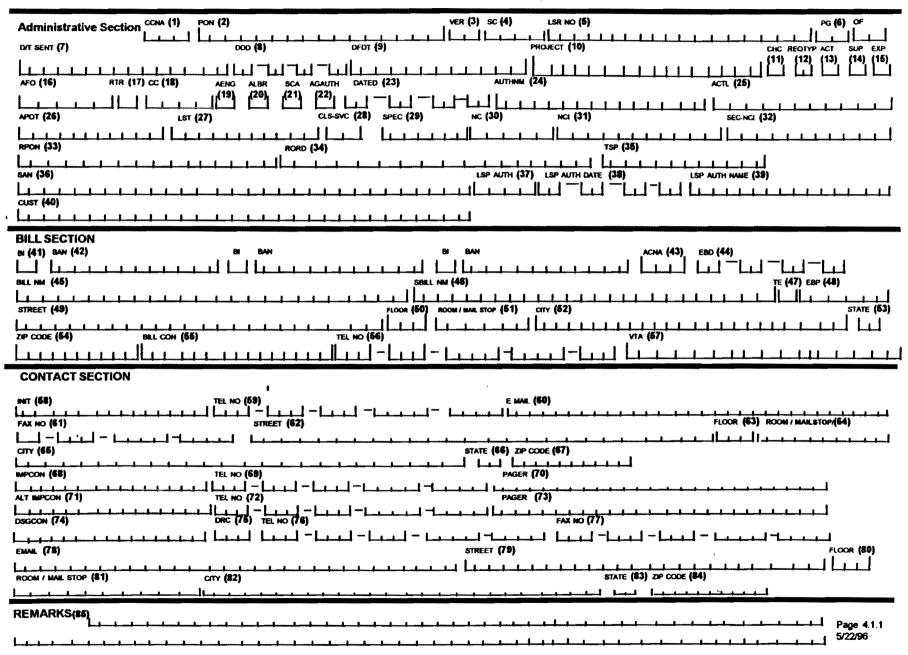
Page 4.1 5/22/96

# GIB

AGPL

003753

# **LOCAL SERVICE REQUEST**



Local Service Request Draft Issue, June 1996

#### **ADMINISTRATIVE SECTION:**

#### 1. CCNA - Customer Carrier Name Abbreviation

identifies the COMMON LANGUAGE IAC code for the customer (e.g., AC) submitting the LSR and receiving the FOC.

Note 1:

For an occasional customer who has not and probable will not obtain a CCNA. Enter "CUS" in this field and customer name (up to 24 characters in

length) in the CUST field on this form.

Note:

CCNA is not necessarily the customer to be billed for the service. The billed party should be specified in

the ACNA.

**USAGE:** 

This field is required.

DATA CHARACTERISTICS: 3 alpha characters

## 2. PON - Purchase Order Number

Identifies the customer's unique purchase order or requisition number that authorizes the issuance of this request or supplement.

Note 1:

The Purchase Order Number may be reused after

two years from the due date of the original request.

**USAGE:** 

This field is required.

DATA CHARACTERISTICS: 16 alpha/numeric characters

#### 3. VER - Version Identification

Identifies the customer's version number.

Note 1:

Any reissuance can use this entry to uniquely

Identify the form from any other version.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 2 alpha/numeric characters

## 4. SC - Service Center

Identifies the Provider's Service Center.

Note 1: The first two characters identify the provider.

The third and fourth characters are a unique number identifying the specific SC. The allowable Range is 00 to 99. The SC codes will be supplied and periodically updated by the providers to the Customers. The providers will also supply guidelines

for choosing the appropriate SC.

Note 2: The list of current SC codes and guidelines to obtain

new SC codes are located in Volume I (Administrative

Information) of the OBF Binders.

**USAGE:** 

This field is required.

DATA CHARACTERISTICS: 4 alpha/numeric characters

5. LSR NO	- Local	Service	Request	Number
-----------	---------	---------	---------	--------

Identifies the number that may be generated by the providers mechanized system, pre-assigned to the customer by the provider or manually assigned by the provider to identify a customer's request for service.

**USAGE:** 

This field is conditional.

Note 1:

Required on all supplements when the

CCNA = CUS.

Note 2:

Otherwise optional.

DATA CHARACTERISTICS: 18 alpha/numeric characters

6. P	G	OF
------	---	----

Identifies the page number and total number of pages contained in this transactions.

**USAGE:** 

This field is required.

DATA CHARACTERISTICS: 2 numeric characters

## 7. D/ T SENT - Date and Time Sent

Identifies the date and time that the Service Request is sent by the customer.

## **VALID ENTRIES:**

U.S.STANDARD	METRIC FORMAT .
Two Digit Month (01-12)	Two Digit Year (00-99)
Two Digit Day (01-31)	Two Digit Month (01-12)
Two Digit Year (00-99)	Two Digit Day (01-31)
Two Digit Hour (01-12)	Two Digit Hour (01-12)
Two Digit Minute (00-59)	Two Digit Minute (00-59)
AM or PM	AM or PM

AM or PM

Note 1:

Metric date format may be used based on

negotiations.

**USAGE:** 

This field is required.

DATA CHARACTERISTICS: 15 alpha/numeric characters

## 8. DDD - Desired Due Date

Identifies the customer's desired due date.

Note 1:

On disconnect requests, this date represents the date

billing is to stop on the involved service and can be no earlier

than the date the request is received by the provider.

Note 2:

When different due dates are required these dates are

stipulated using a separate request for each desired due

date.

**VALID ENTRIES:** 

U.S. STANDARD

METRIC FORMAT

Two Digit Month (01-12) Two Digit Day (01-31)

Two Digit Year (00-99)
Two Digit Month (01-12)

Two Digit Year (00-99)

Two Digit Month (01-12)

Note 1:

Metric date format may be used based on provider/customer

negotiations.

**USAGE:** 

This field is required.

DATA CHARACTERISTICS: 8 numeric characters

## 9. DFDT - Desired Frame Due Time

Identifies the desired frame cut over time.

**VALID ENTRIES:** 

Two Digit Minute (00-59)

Two Digit Hour - (01-12)

AM or PM

Note 1: Indicates the window for cut over when the CAC is not

populated.

Note 2: When CAC is populated indicates the desired specific

cut over time.

Note 3: The time will reflect the local time of the end user location(s).

USAGE: This field is conditional.

Note 1: Prohibited when the REQTYP is G, H, or J, otherwise

optional.

DATA CHARACTERISTICS: 12 alpha/numeric characters

## 10. PROJECT - Project Identification

Identifies the project to which the request is to be associated.

Note 1:

Examples of the use of this field would be relating

multiple Service Requests, previously negotiated orders, etc.

Note 2:

The provider may initiate the project identification and

provide this to the customer who will populate the field

when submitting a Service Request.

**USAGE:** 

This field is conditional.

DATA CHARACTERISTICS: 16 alpha/numeric characters

## 11. CHC - Coordinated Hot Cut

indicates that the customer is requesting near seamless cut over activity. A Y in this field requires a single time entry in the Desired Frame Due Time field.

**VALID ENTRIES:** 

"Y" = Yes

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 1 aipha character

## 12. REQTYP - Requisition Type and Status

Identifies the type of service being requested and the status of the request.

Note 1: A request may be issued as a Service Inquiry or Firm

Order.

Note 2: The first character of REQTYP specifies the type of

service.

Note 3: The second character of REQTYP specifies the status of the

request.

**VALID ENTRIES:** 

1ST CHARACTER

A = LOOP

B =LOOP W/ INP

C = INP

D = RETAIL/BUNDLED

E = RESALE F = PORT

G = DIRECTORY ASSISTANCE H = DIRECTORY LISTINGS WHITE

J = DIRECTORY LISTINGS YELLOW

2ND CHARACTER A = SERVICE INQ. B = FIRM ORDER

USAGE: This field is required.

DATA CHARACTERISTICS: 2 alpha characters

## 13. ACT - Activity

Identifies the activity involved in this service request.

Note 1:

On a supplement to a request this field carries the original

activity type.

## **VALID ENTRIES:**

N = New installation D = Disconnection

M = Inside move of the physical termination within a building

T = Outside move of end user location

C = Change or modification to an existing service.R = Record activity is for ordering administrative

changes.
V = Migration/ Conversion

Note 1:

'T' is prohibited when REQTYPE = B when the move

is outside of the original Serving Wire center.

Note 2:

'T' is prohibited when REQTYP = C, F, G, H, J.

Note 3:

'M' is prohibited when REQTYP = C, F, G, H, J.

Note 4:

When REQTYP = D, D is the only Valid Entry.

**USAGE:** 

This field is required.

DATA CHARACTERISTICS: 1 alpha character

## 14. SUP - Supplement Type

A supplement is any new iteration of an SR. The entry in the SUP field identifies the reason for which the supplement is being issued.

#### **VALID ENTRIES:**

1 = CANCEL -Indicates that the pending order is to be canceled in its entirety.

Note 1: If the pending order was already completed as

ordered, a separate request must be sent instead of

the supplement.

Note 2: Valid for Service INQ and Firm Orders whether or not

they have been through the confirmation phase.

2 = NEW DESIRED DUE DATE - Indicates that the pending order order required only a change of desired due date.

Note 1: Indicates the pending order requires a change of

due date. The new due date is specified in the DDD field, desired due date. If the request is to establish a due date sooner than the current due date then the EXP field must contain a "Y" when

less than the standard interval.

3 = OTHER - Any other change to the request.

Note 1: This may affect the previously agreed upon due date.

Note 2: Partial cancellations should also be entered with a "3"

in the SUP field.

Note 3: A request for a change in Desired Due Date in

conjunction with other changes to a pending order should be submitted with a "3" in the SUP field. If the request is to establish a due date sooner than the current due date then the EXP field must contain a

"Y" when less than the standard interval.

## 14. SUP - Supplement Type (Continued)

Note 4: This entry is also to be used for supplements that are a

result of changes.

Note 5: Requires an entry in the REMARKS field to identify

the changes. The remainder of the request must be

identical to the original request issued.

USAGE: This field is conditional.

Note 1: Prohibited on initial requests.

Note 2: Prohibited when changing a service inquiry to a firm

order

Note 3: Prohibited when changing service type which results

in a change to the first character of the REQTYP field.

DATA CHARACTERISTICS: 1 numeric character

## 15. EXP - Expedite

Indicates that expedited treatment is requested and any charges generated in provisioning this request (e.g., additional engineering charges or labor charges if applicable) will be accepted.

**VALID ENTRIES:** 

Y = Expedite Charges Authorized.

**USAGE:** 

This field is conditional.

Note 1:

Required when desired due date is less than the standard interval for the provisioning of the service.

Note 2:

Otherwise optional.

DATA CHARACTERISTICS: 1 alpha character

## 16. AFO - Additional Forms

Indicates which additional forms are being submitted with this request.

DATA CHARACTERISTICS: GTE DOES NOT USE THIS FIELD AT THIS TIME.

## 17. RTR - Response Type Requested

Identifies the type of confirmation response requested by the customer.

**VALID ENTRIES:** 

C = CONFIRMATION

D = CONFIRMATION & DCR

N = NO RESPONSE

F = FACILITY CONFIRM

USAGE:

This field is required.

DATA CHARACTERISTICS: 1 alpha character.

## 18. CC - Company Code

Identifies the Exchange carrier requesting service.

## **VALID ENTRIES:**

- \* A four alpha character code structure for Exchange Carriers in North America maintained by Bellcore.
- \* A two alpha character code structure for Bell Exchange Carriers maintained by Bellcore.
- \* A four alpha/numeric character code structure for all Exchange Carriers in the United State and certain U.S. territories maintained by NECA.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 4 alpha/numeric characters

## 19. AENG - Additional Engineering

Indicates that if additional engineering is required, an estimate of the charges is to be forward to the initiator of the request.

**VALID ENTRIES:** 

Y = Estimate requested.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 1 alpha character

## 20. ALBR - Additional Labor

Indicates that additional labor is requested and charges will be accepted in conjunction with this Service Request, (e.g., Sunday or out of normal business hour installation is being requested).

**VALID ENTRIES:** 

Y or BLANK

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 1 alpha character

## 21. SCA - Special Construction

Identifies Pre authorization for special construction.

**VALID ENTRIES:** 

Note 1:

Υ

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 1 alpha character

## 22. AGAUTH - Agency Authorization Status

Indicates that the customer is acting as an End User's agent and has authorization on file.

**VALID ENTRIES:** 

Y = Authorization on file

**USAGE:** 

This field is conditional.

Note 1:

Required when the customer is acting as an End

User agent, otherwise optional.

DATA CHARACTERISTICS: 1 alpha character

## 23. DATED - Date of Agency Authorization

Identifies the date appearing on the agency authorization that was previously submitted to the provider.

#### **VALID ENTRIES:**

U.S. STANDARDMETRIC FORMATTwo Digit Month (01-12)Two Digit Year (00-99)Two Digit Day (01-31)Two Digit Month (01-12)Two Digit Year (00-99)Two Digit Day (01-31)

Note 1:

Metric date format may be used based on provider/

customer negotiations.

**USAGE:** 

This field is conditional.

Note 1:

Required when the AGAUTH field is Y, otherwise

optional.

DATA CHARACTERISTICS: 8 numeric characters (including 2 preprinted hyphens)

#### 24. AUTHNM - Authorization Name

Identifies the person who signed the authorization.

**USAGE:** 

This field is conditional.

Note 1:

Required when the AGAUTH field is "Y", otherwise

optional.

DATA CHARACTERISTICS: 15 alpha/numeric characters

#### 25. ACTL - Access Customer Terminal Location

Identifies the CLLI (COMMON LANGUAGE Location Identification) code of the customer facility terminal location. The CLLI code will have been previously assigned.

Note 1:

If the customer does not have CLLI code for a particular ACTL, the provider may secure a code and provide it to the customer prior to the submission of

any request.

Note 2:

The ACTL code is an 11 character CLLI code designed for the identification of location entities for

all services.

Note 3:

The APOT field is required if the ACTL does not identify the specific physical termination point of the

access service.

**USAGE:** 

This field is conditional.

Note 1:

Prohibited for REQTYP D,E,G,H,J, otherwise

optional.

DATA CHARACTERISTICS: 11 alpha/numeric characters maximum.

## 26. APOT - Additional Point of Termination

Further identifies the physical ACTL Point of Termination.

Note 1:

This field may be a CLLI code or any other format to identify a termination location within an ACTL. For example, the customer may preassign cross-connect

information for its service-to-service order

coordination.

**USAGE:** 

This field is conditional.

Note 1:

Required when the ACTL field does not identify the specific physical termination point of the access

service.

Note 2:

Prohibited for REQTYP D,E,G,H,J.

Note 3:

Otherwise optional.

DATA CHARACTERISTICS: 11 alpha/numeric characters

#### 27. LST - Local Service Termination

Identifies the end office switch from which service is being requested.

**USAGE:** 

This field is conditional.

Note 1:

Required when REQTYP is "F".

Note 2:

Required when REQTYP is "E" and the entry

is different than the end user's local serving office,

otherwise optional.

DATA CHARACTERISTICS: 11 alpha/numeric characters

## 28. CLS - SVC - Class of Service

Identifies the Class of Service for the line ordered.

Note 1:

The Class of Service identifies the end-user account

as business or residential.

**VALID ENTRIES:** 

1 = Business 2 = Residential 3 = Government

4 = Coin

A = Multi line

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 2 aipha/numeric characters

#### 29. SPEC - Service and Product Enhancement Code

Identifies a specific product or service offering.

Note 1:

SPEC may be applicable for circuit level features and options other than those already identified by the Network Channel (NC) and Network Channel

Interface (NCI) codes.

**VALID ENTRIES:** 

Position 1-7 = any alpha character except "I" or any

numeric character except "0".

Note 1:

Valid entries are based on provider tariffs/practices.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 5-7 alpha/numeric characters

## 30. NC - Network Channel Code

Identifies the network channel code for the circuit (s) involved. The network channel code describes the channel being requested.

Note 1: The first two alpha characters are the channel

service code which identifies the channel service.

Note 2: The third alpha/numeric character identifies the type

of conditioning required on the channel. If there is no conditioning required, this position is a hyphen.

Note 3: The fourth alpha character indicates optional

features, such as bridging. If no options are

required, this position is a hyphen.

USAGE: This field is conditional.

Note 1: Required if ordering engineered service, otherwise optional.

DATA CHARACTERISTICS: 4 alpha/numeric characters

#### 31. NCI - Network Channel Interface Code

Identifies the electrical conditions on the circuit at the ACTL/Primary Location.

The field consists of up to a twelve character code where the:

- 1. First two numeric characters (Positions 1 and 2) are required and represent the physical conductors, which describe the number of wires that traverse the point of termination.
- 2. Next two alpha character (Positions 3 and 4) are required and identify signaling and/or transmission characteristics.
- 3. Next alpha/numeric character (Position 5) is required and describes the impedance with which the customer/End User

will terminate the channel for the purpose of evaluating transmission performance or to indicate if the circuit is Fiber.

- 31. NCI Network Channel Interface Code ( Continued )
  - 4. Next character (Position 6) is a period (used as a delimiter).
  - 5. Next three alpha/numeric characters (Position 7,8, and 9) are to describe the protocol options.
  - 6. Next character (Position 10) is a period (used as a delimiter).
  - 7. Next alpha character (Position 11) describes the transmission level to be received at the customer/ End User interface to the provider.
  - 8. Next alpha character (Position 12) describes the transmission level to be transmitted from the customer/End User interface to the provider.
    - Note 1: Allowable transmission level indicator codes which can be in field positions 11 and/or 12 are as follows. When there are no protocol options and the field format is compressed (Field positions 6 and 7 are decimals delimiters), these transmission levels may be reflected in field positions 8 and/or 9.

A = -16.0	K = -7.0	U = +2.0
B = -15.0	L = -6.0	V = +3.0
C = -14.0	M = -5.0	W= +4.0
D = -13.0	N = -4.0	X = +5.0
E = -12.0	P = -3.0	Y = +6.0
F = -11.0	Q = -2.0	Z = +7.0
G = -10.0	R = -1.0	
H = -9.0	S = 0.0	0 (alpha) =No transmission in this
J = -8.0	T = +1.0	direction.
		BLANK or - = Default to recommend value per tech. pub.

## 31. NCI - Network Channel Interface Code ( Continued )

Note 2: Transmission specifications may be described

in provider tariffs and/or in Technical Reference

Publications.

Note 3: Dashes are only allowed in the transmission

level portion of this code to indicate a default

value.

Note 4: This field must also be compatable with the NC

on the request. NCI codes are described in

the access tariffs.

Note 5: Currently, two optional features are ordered

through the specification of the NCI code set for the protocol options field, Sealing Current Conditioning is ordered as "S" in the protocol options positions and Selcetive Signaling Arrangement is ordered as "R" in protocol

options positions.

USAGE: This field is conditional.

Note 1: Required if ordering engineered service, otherwise

optional.

DATA CHARACTERISTICS: 12 alpha/numeric characters

## 32. SECNCI - Secondary Network Channel Interface Code

Identifies the electrical conditions on the circuit at the secondary ACTL or end user location.

The field consists of up to a twelve character code where the:

- 1. First two numeric characters (Positions 1 and 2) are required and represent the physical conductors, which describe the number of wires that traverse the secondary ACTL or end user location.
- 2. Next two alpha character (Positions 3 and 4) are required and identify the signaling and/or transmission characteristics.
- 3. Next alpha/numeric character (Position 5) is required and describes the empedance with which the customer/End User will terminate the channel for the purpose of evaluating transmission performance or to indicate if the circuit is Fiber.
- 4. Next character (Position 6) is a period (used as a delimite).
- 5. Next three alpha/numeric characters (Position 7, 8, and 9) describe the protocol options.
- 6. Next character (Position 10) is a period (used as a delimiter).
- 7. Next alpha character (Position 11) describes the transmission level to to be received at the customer/End User interface from the provider.
- 8. Next alpha character (Position 12) describes the transmission level to to be transmitted from the customer/End User interface to the provider.
  - Note 1: Allowable transmission level indicator codes which can be in field positions 11 and/or 12 are as follows.

    When there are no protocol options and the field format is compressed (Field positions 6 and 7 are decimal delimiters), these transmission levels may be reflected In field positions 8 and/or 9.

## 32. SECNCI - Secondary Network Channel Interface Code (Continued)

A = -16.0	K = -7.0	U = +2.0
B = -15.0	L = -6.0	V = +3.0
C = -14.0	M = -5.0	W= +4.0
D = -13.0	N = -4.0	X = +5.0
E = -12.0	P = -3.0	Y = +6.0
F = -11.0	Q = -2.0	Z = +7.0
G = -10.0	R = -1.0	
H = -9.0	S = 0.0	0 (alpha) = No transmission in this direction.
J = -8.0	T = + 1.0	BLANK or - = Default to recommend value per tech. pub.

Note 2: Transmission specifications may be described in

provider tariffs and/or in Technical Reference

Publications.

Note 3: Dashes are only allowed in the transmission level

portion of this code to indicate a default value.

#### 32. SECNCI - Secondary Network Channel Interface Code (Continued)

Note 4:

This field must also be compatable with the NC on the request. NCI codes are described in the

access tariffs.

Note 5:

Currently, two optional features are ordered through the specification of the NCI code set for the protocol options field, Sealing Current Conditioning is ordered as "S" in the protocol options positions and Selective Signaling

Arrangement is ordered as "R" in protocol options

positions.

**USAGE:** 

This field is conditional.

Note 1:

Required if ordering engineered service, otherwise optional.

DATA CHARACTERISTICS: 12 alpha/numeric characters

#### 33. RPON - Related Purchase Order Number

Identifies the PON of a related Service Request.

Note 1:

The RPON field may be used for relating connect and disconnect service requests, or multiple request

for the same location and due date.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 16 alpha/numeric characters

## 34. RORD - Related Order Number

Identifies a related provider order number.

**USAGE:** 

This field is conditional.

Note 1:

Required when the provider has preassigned a

related order number, otherwise prohibited.

DATA CHARACTERISTICS: 17 alpha/numeric characters

## 35. TSP - Telecommunications Service Priority

Indicates the provisioning and restoration priority as defined under the TSP Service Vendor Handbook.

Note 1:

These codes are assigned by the TSP Program

Office.

**VALID ENTRIES:** 

Nine Character TSP Control Identifier One Character Provisioning Priority Level (E,0-5) One Digit Restoration Priority Level (0-5).

Note 1:

A TSP code ending in "00" indicates "revocation",

the removal of a previously assigned TSP code.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 12 alpha/numeric characters

#### 36. SAN- Subscriber Authorization Number

Identifies a number equivalent to the End User Purchase Order Number.

Note 1:

This may, at the option of the customer, be a

requirement when providing service to some

governmental agencies.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 30 alpha/numeric characters

#### 37. LSP AUTH - Local Service Provider Authorization

Indicates the carrier code of the Local Service Provider that is providing existing service and has authorized the change to a new service provider.

#### **VALID ENTRIES:**

- A four character code structure for Exchange Carriers in North America maintained by Bellcore.
- A two alpha character code structure for Beil Exchange Carriers maintained by Bellcore.
- A four numeric character code structure for all Exchange Carriers in the United States and certain U.S. territories maintained by NECA.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 4 alpha/numeric characters

## 38. LSP AUTH DATE - Local Service Provider Authorization Date

Identifies the date that appears on the LSP authorization previously provided to the new service provider.

**VALID ENTRIES:** 

U.S.STANDARD
Two Digit Month (01-12)
Two Digit Day (01-31)
Two Digit Year (00-99)

METRIC FORMAT
Two Digit Year (00-99)
Two Digit Month (01-12)
Two Digit Day (01-31)

Note 1:

Metric date format may be used based on provider/

customer negotiations.

**USAGE:** 

This field is conditional.

Note 1:

Required when LSP AUTH field in populated,

otherwise optional.

DATA CHARACTERISTICS: 8 numeric characters

## 39. LSP AUTH NAME - Local Service Provider Authorization Name

Identifies the name of the person who signed the authorization letter.

**USAGE:** 

This field is conditional.

Note 1:

Required when LSP AUTH field is populated

otherwise optional.

DATA CHARACTERISTICS: 15 alpha/numeric characters

#### 40. CUST - Customer Name

Identifies the name of the customer that originates this request when that customer has not been assigned a CCNA, (Customer Carrier Name Abbreviation).

Note 1:

The initiator of this request will be contacted to discern

customer location information and technical specifications.

**USAGE:** 

This field is conditional.

Note 1:

Required when the CCNA field is "CUS", otherwise

optional.

DATA CHARACTERISTICS: 30 aipha/numeric characters

#### **BILL SECTION**

## 41. BI - Billing Account Number Identifier

Identifies the service type of the Billing Account Number.

**VALID ENTRIES** 

D = DIRECTORY LISTING

L = LOOP

N = NUMBER PORTABILITY

U = USAGE

**USAGE:** 

This field is conditional.

Note 1:

Required when more than one BAN field is populated,

otherwise prohibited.

DATA CHARACTERISTICS: 1 alpha character

## 42. BAN - Billing Account Number

Identifies the billing account to which the recurring and non-recurring charges for this request will be billed.

Note 1:

The precise format will be defined by each provider in accordance with their individual billing procedures

and provided to the customers.

Note 2:

The BAN entry appearing on this form must be for the

Provider identified in the SC field.

**VALID ENTIRES:** 

Valid Billing Account Number.

N= New Billing Account Number Requested.

E= Existing

## 42. BAN - Billing Account Number ( Continued )

Note 1: If the customer wishes to have a new biling account number

for this order, enter "N" in this field. The new billing account number will appear on the bill and the Confirmation Notice.

Note 2: If an existing service BAN is invalid, the provider will

Determine the appropriate BAN and return it on the

Confirmation Notice.

Note 3: Use of valid entry of "E" is based on provider/customer

negotiations.

USAGE: This field is required.

DATA CHARACTERISTICS: 12 alpha/numeric characters

#### 43. ACNA - Access Customer Name Abbreviation

Identifies the COMMON LANGUAGE code of the customer to which the bill is to rendered.

Note 1: This code is assigned and provideed by

Bellcore prior to the submission of a Service

Request.

Note 2: For an occasional customer who has not and probably

will not obtain and ACNA enter "CUS" in this field.

USAGE: This field is required.

DATA CHARACTERISTICS: 3 aipha characters

#### 44. EBD - Effective Bill Date

Identifies the date billing is to cease for disconnect activity whenever the billing date is different from the due date.

**VALID ENTRIES:** 

METRIC FORMAT U.S.STANDARD Two Digit Month (01-12) Two Digit Year (00-99) Two Digit Day (01-31) Two Digit Year (00-99)

Two Digit Month (01-12) Two Digit Day (01-31)

Note 1:

Metric date format may be used based on provider/

customer negotiations.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 8 numeric characters (including 2 preprinted hyphens)

### 45. BILLNM - Billing Name

Identifies the name of the person, office, or company to whom the customer has designated that the bill be sent.

**USAGE:** 

This field is conditional.

DATA CHARACTERISTICS: 25 alpha/numeric characters

### 46. SBILLNM - Secondary Billing Name

Identifies the name of a department or group within the designated BILLNM entry. May also be used to specify the end user customer as identified in field entry "SAN", Subscriber Authorization Number used by the customer in conjunction with billing its customer.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 25 alpha/numeric characters

# 47. TE - Tax Exemption

Indicates that the customer has submitted a tax exemption from the provider.

# **VALID ENTRIES:**

ENTRY	EXEMPT FROM
F	FEDERAL
S	STATE/PROVINCE
C	COUNTY OR LOCAL
M	MUNICIPAL
A	F&S
В	F&C
K	F&M
D	F&S&C
E	F&S&M
G	F&S&C&M
S	S&C
1	S & M
J	C&M
L	LETTER ON FILE
N	NON EXEMPT
P	S & C & M

USAGE:

This field is optional.

DATA CHARACTERISTICS: 1 alpha character

# 48. EBP - Extended Billing Plan

Identifies the request for establishing or removing installment billing of non-recurring charges that may be offered by a provider.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 6 alpha/numeric characters

#### 49. STREET - Street Address

Identifies the street of the billing address associated with the billing name.

**USAGE:** 

This field is conditional.

Note 1:

Required when the BAN field is "N", otherwise optional.

DATA CHARACTERISTICS: 25 alpha/numeric characters

#### 50. FLOOR

Identifies the floor for the billing address associated with the billing name.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 3 aipha/numeric characters

#### 51. ROOM / MAILSTOP

Identifies the room or mailstop for the billing address associated with the billing name.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 6 alpha/numeric characters

52. CITY

Identifies the city, village, township, etc. of the billing address associated with the billing name.

USAGE:

This field is conditional.

Note 1:

Required when the BAN field is "N", otherwise optional.

DATA CHARACTERISTICS: 25 alpha/numeric characters

53. STATE - State/Province

identifies the two character postal code for the state/province of the billing address associated with the billing name.

**USAGE:** 

This field is conditional.

Note 1:

Required when the BAN field is "N", otherwise optional.

DATA CHARACTERISTICS: 2 alpha characters

54. ZIP CODE

identifies the zip code postal code of the billing address associated with the billing name.

USAGE:

This field is conditional.

Note 1:

Required when the BAN field is "N", otherwise optional.

DATA CHARACTERISTICS: 10 alpha/numeric characters

## 55. BILLCON - Billing Contract

Identifies the name of the person or office to contacted on billing matters.

**USAGE:** 

This field is conditional.

Note 1:

Required when the BAN field is "N", otherwise optional.

DATA CHARACTERISTICS: 15 alpha/numeric characters

# 56. TEL NO - Telephone Number

Identifies the telephone number of the billing contact.

**USAGE:** 

This field is conditional.

Note 1:

Required when the BAN field is "N", otherwise optional.

DATA CHARACTERISTICS: 17 alpha/numeric characters (including 3 preprinted hyphens)

## 57. VTA - Variable Term Agreement

Identifies the duration, identifying USOC, contract date or contract identificatioon number of any variable term agreement that may be offered by a provider.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 17 alpha/numeric characters

### **CONTACT SECTION**

#### 58. INIT - Initiator Identification

Identifies the customer's employee who originated this request.

Note 1:

This is the person who should be contacted if there are any

questions regarding this request. Any authorizations of

charges are the responsibility of this person.

**USAGE:** 

This field is required.

DATA CHARACTERISTICS: 15 alpha/numeric characters

### 59. TEL NO - Telephone Number

Identifies the telephone number of the initiator.

**USAGE:** 

This field is required.

DATA CHARACTERISTICS: 17 numreic characters (including 3 preprinted hyphens)

#### 60. EMAIL - Electronic Mail Address

Identifies the electronic mail address of the initiator.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 30 alpha/numeric characters

#### 61. FAX NO - Facsimile Number

Identifies the fax number of the initiator.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 12 numeric characters (including 3 preprinted hyphens)

62. STREET - Initiator Street Address

Identifies the initiator's street address.

USAGE:

This field is required.

DATA CHARACTERISTICS: 25 alpha/numeric characters

63. FLOOR

Identifies the floor of the initiator's address.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 3 alpha/numeric characters

64. ROOM / MAILSTOP

Identifies the room or mailstop of the initiator's address.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 10 alpha/numeric characters

65. CITY

Identifies the city, village, township, etc. of the initiator's address.

USAGE:

This field is required.

DATA CHARACTERISTICS: 25 alpha/numeric characters

#### 66. STATE - State / Province

Identifies the two character postal code for the state or province of the initiator's address.

**USAGE:** 

This field is required.

DATA CHARACTERISTICS: 2 alpha characters

#### 67. ZIP CODE

Identifies the zip code or postal code of the initiator's address.

**USAGE:** 

This field is required.

DATA CHARACTERISTICS: 10 alpha/numeric characters

#### 68. IMPCON - Implementation Contact

Identifies the customer employee or office responsible for control of installation and completion.

Note 1:

During installation, this is the customer contact who will be informed by the provider's installer when the end-user requires activity other than that ordered by the customer (i.e., wants the circuit terminated in a room other than

designated on the order).

Note 2:

To facilitate the ordering process, the identification of the company may be included with the employee's name.

Note 3:

This is the contact to be used for completions, acceptance testing and other such related installation activity unless otherwise specified by provider/customer negotiations.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 15 alpha/numeric characters

#### 69. TEL NO - Telephone Number

Identifies the telephone number of the implementation contact.

**USAGE:** 

This field is conditional.

Note 1:

Required when the IMPCON field is populated, otherwise

prohibited.

DATA CHARACTERISTICS: 17 alpha/numeric characters (including 3 preprinted

hyphens)

# 70. PAGER - Pager Number

Identifies the pager number of the implementation contact.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 25 numeric characters

### 71. ALT IMPCON - Alternate Implementation Contact

Identifies the alternate customer employee or office responsible for control of installation and completion.

Note 1:

During installation, this is the customer contact who will be informed by the provider installer when the end-user requires activity other than that ordered by the customer (i.e., wants the circuit terminated in a room other than designated on the

order).

Note 2:

To facilitate the ordering process, the identification of the

company may be included with the employee's name.

Note 3:

This is the contact to be used for completions, acceptance testing and other such related installation activity unless otherwise specified by provider/customer negotiations.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 15 alpha/numeric characters

#### 72. TEL NO - Telephone Number

Identifies the telephone number of the alternate implementation contact.

**USAGE:** 

This field is conditional.

Note 1:

Required when the ALT IMPCON field is populated,

otherwise prohibited.

DATA CHARACTERISTICS: 17 numeric characters (including 3 preprinted hyphens)

## 73. PAGER - Pager Number

Identifies the pager number of the alternative implementation contact.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 25 numeric characters

# 74. DSGCON - Design/Engineering Contact

Identifies the employee of the customer or agent that should be contacted on design/ engineering matters.

Note 1:

If DSGCON represents a customer different from the CCNA,

the Design Routing Code (DRC) field may be populated

DLR distribution.

**USAGE:** 

This field is conditional.

Note 1:

Required for engineered services, otherwise optional.

DATA CHARACTERISTICS: 15 alpha/numeric characters

# 75. DRC - Design Routing Code

Identifies the customer location routing code for the transmission of the design layout report.

Note 1:

The routing code represents the following information:

- Company

- Street

- Floor

- Room

- City

- State

- Zip Code

Note 2:

When populated, this will be the first choice for routing the

DLR.

Note 3:

The codes are assigned by the provider.

**USAGE:** 

This field is conditional.

Note 1:

Use of this field is based on provider/customer negotiations.

DATA CHARACTERISTICS: 3 alpha/numeric characters

## 76. TEL NO - Telephone Number

Identifies the telephone number of the design/engineering contact.

USAGE:

This field is conditional.

Note 1:

Required when the DSGCON field is populated, otherwise

optional.

DATA CHARACTERISTICS: 17 numeric characters (including 3 preprinted hyphens)

## 77. FAX NO - Facsimile Number

Identifies the fax number of the design/engineering contact.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 17 numeric characters (including 3 preprinted hyphens)

#### 78. EMAIL - Electronic Mail Address

Identifies the electronic mail address of the design/engineering contact.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 30 alpha/numeric characters

79. STREET - Street Address

Identifies the street address for the design/engineering contact.

**USAGE:** 

This field is conditional.

Note 1:

Required when the DSGCON field is populated, otherwise optional.

DATA CHARACTERISTICS: 25 alpha/numeric characters

80. FLOOR

Identifies the floor of the design/engineering contact's address.

**USAGE:** 

This field is conditional.

Note 1:

Required when the DSGCON field is populated, otherwise optional.

DATA CHARACTERISTICS: 3 alpha/numeric characters

81. ROOM / MAILSTOP

Identifies the room or mail stop of the design/ engineering contact's address.

USAGE:

This field is conditional.

Note 1:

Required when the DSGCON field is populated, otherwise optional.

DATA CHARACTERISTICS: 10 alpha/numeric characters

82. CITY

Identifies the city, village, township, etc. of the design/engineering contact's address.

**USAGE:** 

This field is conditional.

Note 1:

Required when the DSGCON field is populated, otherwise optional.

DATA CHARACTERISTICS: 25 alpha/numeric characters

83. STATE

Identifies the two character postal code of the state of the design/engineering contact's address.

**USAGE:** 

This field is conditional.

Note 1:

Required when the DSGCON field is populated, otherwise optional.

DATA CHARACTERISTICS: 2 alpha characters

84. ZIP

Identifies the zip code or postal code of the design/engineering contact's address.

**USAGE:** 

This field is conditional.

Note 1:

Required when the DSGCON field is populated, otherwise optional.

DATA CHARACTERISTICS: 10 alpha/numeric characters

85. REMARKS

Identifies a free flowing field which can be used to expand upon and clairfy other data on this form

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 96 aipha/numeric characters

# RESALE

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# **RESALE SERVICE**

_	AMINISTRATIVE SECTION	PON (1)	VER (2) RE	OTYP (3) ACT (4) OTY (5)	PG (6) OF
	HUNTING HA (7) HUNT SEQ (8)				
	SERVICE DETAILS				
	F PIC (14) F LPIC (1 (13) L L L L L L L L L L L L L L L L L L L	6) TCOPT TNC TO(17)	CKR (12)  TNC PER (18)	- <del></del>	(20) JK POS(21) JS BGML (23) PULSE (24)
	FA FEATURE (27) FEATURE D	ETAL (28)	FA FEATURE	FEATURE DETAIL	
	FA FEATURE FEATURE C		FA FEATURE	FEATURE DETAIL	
	FA FEATURE FEATURE (	DETAIL	FA FEATURE	FEATURE DETAIL	
	FA FEATURE FEATURE C	DETAIL.	FA FEATURE	FEATURE DETAIL	
1	REF NUM ACT TN		CKR		
L	F PIC F LPIC	TCOPT TNC TO	TNC PER	JK CODE JK NUN	I JK POS JS SGNI, PULSE
		<del></del>		<del></del>	<del></del>
	FA FEATURE FEATURE D	DETAIL	FA FEATURE	FEATURE DETAIL	
AGPL	FA FEATURE FEATURE D	ETAL	FA FEATURE	FEATURE DETAIL	
	FA FEATURE FEATURE C		FA FEATURE	FEATURE DETAIL	
	FA FEATURE FEATURE C				
003	FA FEATURE C		FA FEATURE	FEATURE DETAIL	
Ų,					Page 421

#### **ADMINISTRATIVE SECTION**

### 1. PON - Purchase Order Number

Identifies the customer's unique purchase-order or requisition number that authorizes the isssuance of this request or supplement.

**USAGE:** 

This field is required.

DATA CHARACTERISTICS: 16 alpha/numeric characters

### 2. VER - Version Identification

Identifies the customer's version number.

Note 1:

Any reissuance can use this entry to uniquely identify

the form from any other version.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 2 alpha/numeric characters

### 3. REQTYP - Requisition Type and Status

Identifies the type of service being requested and the status of the request.

USAGE:

This field is required.

DATA CHARACTERISTICS: 2 alpha characters

# 4. ACT - Activity

Identifies the activity involved in this service request.

Note 1:

On a supplement to a request this field carries the original

activity type.

**VALID ENTRIES:** 

N = New installation or increase in capacity.

D = Disconnection or decrease in capacity.

M = Inside move or the physical termination within a building.

T = Outside move or end user location.

C = Change or modification to an existing service.

R = Records activity is for ordering administrative changes.

USAGE:

This field is required.

DATA CHARACTERISTICS: 1 alpha character

# 5. QTY - Quantity

Identifies the quantity of circuits involved in this service request.

USAGE:

This field is conditional.

DATA CHARACTERISTICS: 3 numeric characters

# 6. PG\_OF\_

Identifies the page number and total number of pages contained in this transaction.

USAGE:

This field is required.

DATA CHARACTERISTICS: 4 numeric characters

# RESALE SERVICE Draft Issue, June 1996

#### **HUNTING SECTION**

### 7. HA - Hunt Group Activity

Identifies the activity associated with the hunt group on this request.

**VALID ENTRIES:** 

N = New

E = Existing / no change

C = Change to Hunt Group Seq.

D = Remove Hunt Group Arrangement

**USAGE:** 

This field is conditional.

Note 1:

Required when requesting hung group activity, otherwise optional.

DATA CHARACTERISTICS: 1 alpha character

# 8. HUNT SEQ - Hunting Sequence

Identifies the desired hunting sequence.

**USAGE:** 

This field is conditional.

Note 1:

Required when requesting hunt group activity, otherwise optional.

DATA CHARACTERISTICS: 50 alpha/numeric characters

### **SERVICE DETAILS**

### 9. REF NUM - Reference Number

Identifies the first Line / Trunk as a unique number and each additional Line / Trunk as a unique number.

Note 1:

The REF NUM is customer assigned as is returned on the

confirmation notice to the ordering customer.

Note 2:

Once REF NUM is generated it cannot be changed and

is retained through completion of the request.

Note 3:

The values are to assigned consecutively, and must

be unique throughout the request.

**USAGE:** 

This field is required.

DATA CHARACTERISTICS: 4 numeric characters

# 10. ACT - Activity

Identifies the activity involved at the line level.

**VALID ENTRIES:** 

N = New

C = Change

R = Record

D = Disconnect

X = Telephone Number Change

V = Migration / Conversion

**USAGE:** 

This field is required.

DATA CHARACTERISTICS: 1 alpha character

# 11. TN - Telephone Number

Identifies the telephone number/TER (MTCE) or range of telephone numbers for this service request.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 17 numeric characters (including 2 preprinted hyphens)

#### 12. CKR - Customer Circuit Reference

Identifies the circuit number or range of circuit numbers used by the customer.

Note 1:

CKR is used by the customer as a cross reference

to the provider circuit ID (s) and in many cases to identify

the customer's end-to-end service.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 25 alpha/numeric characters

#### 13. F - Freeze PIC Indicator

Indicates the customer's desired freeze option for the PIC or LPIC.

**VALID ENTRIES:** 

E = Freeze Inter A = Freeze Intra

B = Freeze Both Intra and Inter

N = None

USAGE:

This field is optional.

DATA CHARACTERISTICS: 1 alpha character

# RESALE SERVICE Draft Issue, June 1996

14. PIC - Primary Interexchange Carrier

Indicates the interlata primary Interexchange carrier choice of the customer.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 3-4 numeric characters

15. LPIC - Intralata Primary Interexchange Carrier

Identifies the carrier the customer has selected for their Intralata traffic.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 4 alpha/numeric characters

16. TC OPT - Transfer of Call Options

identifies the type of transfer of call options the end user has requested.

**VALID ENTRIES:** 

S = Standard

C = Customer

N = None

USAGE:

This field is optional.

DATA CHARACTERISTICS: 1 aipha character

### 17. TNC TO - Transfer of Calls To

Identifies the telephone number to which calls are to be referred.

Note 1: If no transfer of calls is desired, then the TNC TO field

is to be left blank and the standard disconnect recording

will be provided.

Note 2: The customer may enter "TBA" (To Be Assigned) when the

RPON field on the ASR Form is populated.

Note 3: When "TBA" is entered, the provider will populate this field

with the telephone number assigned to the new line.

USAGE: This field is optional.

DATA CHARACTERISTICS: 12 alpha/numeric characters (including 2 preprinted

hyphens)

#### 18. TNC PER - Transfer Of Calls Period

Indicates the requested date that the transfer of calls, specified in the TNC TO field, is to be removed and the standard recorded announcement is to be provided.

Note 1:

When the standard period of transfer (provided by

the provider) is acceptable, the field is to be left blank.

**VALID ENTRIES:** 

U.S. STANDARD

Two Digit Month (01-12) Two Digit Day (01-31) Two Digit Year (00-99) METRIC FORMAT

Two Digit Year (00-99)
Two Digit Month (01-12)
Two Digit Day (01-31)

Note 1:

Metric date format may be used based on

provider / customer negotiations.

**USAGE:** 

This field is conditional.

Note 1:

Prohibited when the TNC TO field is not populated,

otherwise optional.

DATA CHARACTERISTICS: 8 numeric characters (including 2 preprinted hyphens)

#### 19. JK CODE - Jack Code

Indicates the standard code for the particular registered or non-registered jack used to terminate the service.

Note 1:

Familiarization with the FCC's registration rules is requisite for all parties involved for the determination of the proper "Jack Code" for a given registered service. Registered jacks used to terminate Category 1 and 3 services begin with the

designation "RJ".

**USAGE:** 

This field is conditional.

Note 1:

Required when the JS field is "E" or "N".

Note 2:

Prohibited when the JS field is not populated.

Note 3:

Otherwise optional.

DATA CHARACTERISTICS: 5 alpha/numeric characters

#### 20. JK NUM - Jack Number

Identifies the number of the existing jack used on private end user connections.

Note 1:

When the jack identification is unknown, enter 99

in this field.

**USAGE:** 

This field is conditional.

Note 1:

Required when the JK CODE field is populated,

otherwise optional.

DATA CHARACTERISTICS: 2 alpha/numeric characters

# RESALE SERVICE Draft Issue, June 1996

### 21. JK POS - Jack Position

Identifies the position in the jack that a particular circuit will occupy.

Note 1:

When jack position is unknown, enter 99 in this field

to specify next available position.

**USAGE:** 

This field is conditional.

Note 1:

Required when the JK CODE field is populated,

otherwise optional.

DATA CHARACTERISTICS: 2 numeric characters

#### 22. JS - Jack Status

Indicates whether the access is to terminate at a new or existing registered jack or demarc.

### **VALID ENTRIES:**

N = New - constitutes an order for the registered jack.

E = Existing registered jack.

D = New demarc ( no registered jack or PCA termination

required)

Note 1: If a jack that is being provided for the service is ordered

from another tariff it should be identified as existing.

Note 2: Valid entries indicating registered jack and demarc cannot

be mixed on the same request.

Note 3; When this field is populated with "N" constituting an order

for a jack, the number of jacks to be provided is based upon the quantity of circuits / facilities ordered, the type of jack (JK CODE) and the number of positions available

in a multi position jack.

USAGE: This field is

DATA CHARACTERISTICS: 1 alpha character

# 23. SGNL - Signaling

Identifies the type of signaling required.

#### **VALID ENTRIES:**

LS = Loop Start
GS = Ground Start
WS = Wink Start
DD = Delay Dial
IM = Immediate
E1 = E + M 1
E2 = E + M 2
E3 = E + EM3

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 2 alpha/numeric characters

# 24. PULSE - Type Of Pulsing

Identifies the type of pulsing on the requested trunk.

**VALID ENTRIES:** 

DP - Dial Pulse MF - Multi Frequency

DTMF - Dual -tone multi frequency

USAGE:

This field is optional.

DATA CHARACTERISTICS: 4 alpha characters

#### 25. CFA - Connecting Facility Assignment

Identifies the provider carrier system and channel to be used from a Wideband Analog or a High Capacity Facility. The Facility Identification consists of the following elements:

 The Facility Designation which uniquely identifies a particular facility type between two terminal locations (variable length, 1-5 characters).

Note 1: On initial facility order, an entry of "NEW" may be used.

- 2. The Facility Type which is usually identified through the use of a code set found in the Bellcore Practice BR 795-450-100 (variable length, 1-6 characters).
- 3. The Channel / Pair number of the Wideband or Hi-Cap Facility that is being used to provide the service shown on ;this ASR. The Channel / Pair number may be accompanied by a modifier code to further define the facility characteristics ( variable length 1-5 characters).
- 4. The "A" Location, which is the location of the facility termination that has the lower alpha/numeric COMMON LANGUAGE Location Identification (CLLI) code ( 8 or 9 characters).
- 5. The "Z" Location, which is the location of the facility termination that has the higher alpha/numeric COMMON LANGUAGE Location Identification (CLLI) code ( 8 to 11 characters).
- 6. Virgules (/) are used as delimiters to separate the different elements of the CFA.

Note 1:

The range of assignments should be provided on the DLR during the provisioning of the Wideband or High Capacity Facility. The customer specifies the particular carrier system and channel or channels to be utilized.

Note 2:

All element entries of the Connecting Facilitate assignment are left justified with no trailing spaces.

USAGE:

This field is conditional.

Note 1:

Required when utilizing Wideband and/or Hi-Cap facilities,

otherwise optional.

DATA CHARACTERISTICS: 42 alpha/numeric characters

# 26. FA - Feature Activity

Indicates the activity type for the feature.

**VALID ENTRIES:** 

A = Add / Install C = Charge D = Delete

V = Migration / Conversion

**USAGE:** 

This field is conditional.

DATA CHARACTERISTICS: 1 alpha character

#### 27. FEATURE - Feature Codes

Identifies the type of Feature Associated with the line.

Note 1:

Codes for feature identification may include USOCs, FIDs,

or TCIF maintained EDI codes are based on

provider / customer negotiations.

**USAGE:** 

This field is conditional.

Note 1:

Required when the FA field is populated.

DATA CHARACTERISTICS: 6 alpha/numeric characters

### 28. FEATURE DETAIL

Identifies additional information for the type of feature associated with the line.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 24 alpha/numeric characters

# **END USER**

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# **END USER INFORMATION**

AMINISTRATIVE SECTION PON (1)	VER (2) QTY (3)	PG (4) OF
		لبا لبا
LOCATION and ACCESS		
NAME (6)	STREET (6)	FLOOR (7)
<u> </u>	<del></del>	
ROOM / MAILSTOP (8) BLDG (9) CITY	(10)	STATE (11) LCON (12)
		<u> </u>
	MH ACC (15) 4)	•
~CC	21	
INSIDE WIRE MO(16) MBAN (17)	WCON(18)	TEL NO (19)
INSIDE WIRE		
BILL SECTION		
100 BAN (20) FBI (21) BILL N	nu (22)	
Lead and a second of the		<u></u>
SBILL NM(23)	STREET (24)	FLOOR (25) ROOMMAIL STOP (26)
CITY(27)	STATE ZIP CODE(29) BILL CON(30)	
<u>L </u>	STATE 2P COOR(29) BILL COM(30)	
TEL NO(31)	SS NO.(32)	
L_LL_LL	L	
DISCONNECT INFORMATION		
REF NUM(33) DISCONNECT # (34)	TER (35) TC OPT THC TO (37)	TNC PER (38)
REF MUM DISCONNECT #	TER TC OPT TNC TO	TNC PER
Line oscornect is	TER TC OPT TNC TO	
REF NUM DISCONNECT #	TER TO OPT THE TO	TNC PER
REF NUM DISCONNECT &	TER TC OPT TNC TO	
		TNC PER
REF NUM DISCONNECT	TER TC OPT TNC TO	1NC PEX
REF NUM DISCONNECT #	TER TO OPT THE TO	TNC PER
	<del>·························</del>	<u> </u>
REF NUM DISCONNECT #	TER TC OPT TNC TO	TNC PER
REF NUM DISCONNECT #	TER TC OPT TNC TO	TNC PER
		<u> </u>
REMARKS (39)		
		Page 4.3.1 5/22/96
	<del></del>	

# END USER Draft Issue, June 1996

#### **ADMINISTRATIVE SECTION**

#### 1. PON - Purchase Order Number

Identifies the customer's unique purchase-order or requisition number that authorizes the issuance of this request or supplement.

**USAGE:** 

This field is required.

DATA CHARACTERISTICS: 16 alpha/numeric characters

## 2. VER - Version Identification

Identifies the customer's version number.

Note 1:

Any reissuance can use this entry to uniquely identify the

form from any other version.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 2 alpha/numeric characters

# 3. QTY - Quantity

Identifies the quantity involved in this service request.

USAGE:

This field is conditional.

DATA CHARACTERISTICS: 3 numeric characters

# 4. PG\_OF\_

Identifies the page number and total number of pages contained in this transaction.

USAGE:

This field is required.

DATA CHARACTERISTICS: 2 numeric characters

# LOCATION AND ACCESS SECTION

#### 5. NAME - End User Name

Identifies the name of the end-user.

**USAGE:** 

This field is required.

DATA CHARACTERISTICS: 25 alpha/numeric characters

#### 6. STREET - Street Address

Identifies the street address for the end user location.

Note 1:

Military installations may use building numbers

in lieu of street names.

**USAGE:** 

This field is conditional.

Note 1:

Required when REQTYP = E, otherwise optional.

DATA CHARACTERISTICS: 16 alpha/numeric characters

# 7. FLOOR

Identifies the floor of the end user location.

Note 1:

Abbreviations are acceptable.

Note 2:

If this field is not required to terminate the service, i.e.,

A one story building with no basement, enter "NR"

(Not Required).

**USAGE:** 

This field is conditional.

Note 1:

Required when REQTYP = E, otherwise optional.

DATA CHARACTERISTICS: 16 alpha/numeric characters

#### 8. ROOM / MAILSTOP

Identifies the room of the end user location.

Note 1: Designates either a room, slip, lot, unit or

apartment.

Note 2: When entering other than room number, include

"slip", "lot", "unit", "apt", "suite", etc. as part of the entry.

Note 3: Abbreviation are acceptable.

Note 4: When unknown due to building construction enter TBD

( To Be Determined).

Note 5: If this field is not required to terminate the service, enter

"NR" (Not Required).

USAGE: This field is optional.

DATA CHARACTERISTICS: 6 alpha/numeric characters

### 9. BLDG - Building

Identifies the specific building at the end user location.

Note 1: Designates the building when there are multiple buildings

at one address.

USAGE: This field is optional.

DATA CHARACTERISTICS: 9 alpha/numeric characters

# END USER Draft Issue, June 1996

10. CITY

Identifies the city, village, township, etc. of the end user location.

USAGE:

This field is conditional.

Note 1:

Required when REQTYP = E, otherwise optional.

DATA CHARACTERISTICS: 25 alpha characters

11. STATE - State/Province

Identifies the two character postal code for the state/province of the end user location.

USAGE:

This field is conditional.

Note 1:

Required when REQTYP = E, otherwise optional.

DATA CHARACTERISTICS: 2 alpha characters

12. LCON - Local Contact

Identifies the local contact name for access.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 15 alpha/numeric characters

13. TEL NO - Telephone Number

Identifies the telephone number of the local contact.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 17 alpha/numeric characters (including 3 preprinted hyphens)

# 14. EUMI - End User Moving Indicator

Indicates when the end user location is changing.

Note 1: End user address information may be required to ensure

the telephone number is eligible for portability.

Note 2: When this fi

When this field is populated the street, city, and state fields in

the LOCATION & ACCESS section are required.

**VALID ENTRIES:** 

Y = End User is moving

USAGE:

This field is optional.

DATA CHARACTERISTICS: 1 alpha characters

# 15. ACC - Access Information

Indicates the access instructions for the end-user location.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 115 alpha/numeric characters

#### INSIDE WIRE SECTION

# 16. IWO - inside Wiring Options

Identifies the requirement for inside wire services.

# **VALID ENTRIES:**

R = Referral for inside wiring ( Provider will negotiate with the end user).

S = Provide inside wire repair plan and bill the customer. T = Provide inside wiring and repair plan and bill the end

user.

U = Provide inside wiring and repair plan and bill the customer.

V = Provide inside wiring and repair plan and bill the end user.

W = Provide inside wining and bill the customer.Y = Provide inside wining and bill end user directly.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 1 alpha character

## 17. IW BAN - Inside Wire Billing Account Number

Identifies the billing account number for charges associated with inside wining.

**VALID ENTRIES:** 

**BILLING ACCOUNT NUMBER** 

N = New billing account number requested

**USAGE:** 

This field is conditional.

Note 1:

Required when the IWO field is populated with a value of

S, U, or W, otherwise prohibited.

DATA CHARACTERISTICS: 12 alpha/numeric characters

#### 18. IWCON - Inside Wire Contact

Identifies the name of the person to be contacted for inside wire.

**USAGE:** 

This field is conditional.

Note 1:

Required when the IWO field is populated.

Note 2:

Otherwise optional.

DATA CHARACTERISTICS: 24 alpha/numeric characters

# 19. TEL NO - Inside Wire Contact Telephone Number

Identifies the telephone number of the inside wire contact.

**USAGE:** 

This field is conditional.

Note 1:

Required when the IWCON field is populated,

otherwise prohibited.

DATA CHARACTERISTICS: 17 numeric characters (including 3 preprinted hyphens)

#### **BILLING SECTION**

## 20. LOCBAN - Local Billing Account Number

Identifies the end user's billing account number which may also be the end user local exchange telephone number.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 12 alpha/numeric characters

## 21. FBI - Final Bill Information

Indicates whether a final bill should be sent to either the existing billing address or different address.

**VALID ENTRIES:** 

E = Existing

D = Different

Note 1:

If entry = D BILL NM, STREET, STATE, etc., must be

populated.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 1 alpha character

# 22. BILL NM - Bill Name

Identifies the end user bill name.

**USAGE:** 

This field is conditional.

Note 1:

Required when FI is "D", otherwise optional.

DATA CHARACTERISTICS: 25 alpha/numeric characters

# 23. SBILLNM - Secondary Billing Name

Identifies the name of a department or group within the designated BILLNM entry. May also be used to specify the end user customer as identifies in field entry "SAN", Subscriber Authorization Number used by the customer in conjunction with billing its customer.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 25 alpha/numeric characters

#### 24. STREET - Street Address

Identifies the street of the billing address Associated with the billing name.

USAGE:

This field is conditional.

Note 1:

Required when the BAN field is "N", otherwise optional.

DATA CHARACTERISTICS: 25 alpha/numeric characters

#### 25. FLOOR

Identifies the floor for the billing address associated with the billing name.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 3 aipha/numeric characters

# 26. ROOM / MAILSTOP

Identifies the room for the billing address associated with the billing name.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 6 alpha/numeric characters

# END USER Draft Issue, June 1996

#### 27. CITY

Identifies the city, village, township, etc. of the billing address associated with the billing name.

**USAGE:** 

This field is conditional.

Note 1:

Required when the BAN field is "N", otherwise optional.

DATA CHARACTERISTICS: 25 aipha characters

#### 28. STATE - State/Province

Identifies the two character postal code for the state/province of the billing address associated with the billing name.

**USAGE:** 

This field is conditional.

Note 1:

Required when the Ban field is "N", otherwise optional.

DATA CHARACTERISTICS: 2 alpha characters

# 29. ZIP CODE

Identifies the zip code or postal code of the billing address associated with the billing name.

**USAGE:** 

This field is conditional.

Note 1:

Required when the BAN field is "N", otherwise optional.

DATA CHARACTERISTICS: 10 alpha/numeric characters

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30. BILLCON - Billing Contact

Identifies the name of the person or office to be contacted on billing matters.

USAGE:

This field is conditional.

Note 1:

Required when the BAN field is "N", otherwise optional.

DATA CHARACTERISTICS: 15 alpha/numeric characters

31. TEL NO - Telephone Number

Identifies the telephone number of the billing contact.

USAGE:

This field is conditional.

Note 1:

Required when the BAN field is "N", otherwise optional.

DATA CHARACTERISTICS: 17 numeric characters (including 3 preprinted hyphens)

32. SS# - Social Security Number

Identifies the social security number of the end user Bill Name.

USAGE:

This field is conditional.

Note 1:

Required when REQTYP is E or F, otherwise optional.

DATA CHARACTERISTICS: 11 numeric characters (including 2 preprinted hyphens)

# END USER Draft Issue, June 1996

## DISCONNECT INFORMATION SECTION

#### 33. REF NUM - Reference Number

Identifies the first Line/Trunk as a unique number of each additional Line/Trunk as a unique number.

Note 1:

The REF NUM is customer assigned and is returned on the

Confirmation Notice to the ordering customer.

Note 2:

Once REF NUM is generated it cannot be changed and is

retained through completion of the request.

Note 3:

The values are to be assigned consecutively, and must be

unique throughout the request.

**USAGE:** 

This field is required.

DATA CHARACTERISTICS: 4 numeric characters

# 34. DISCONNECT # - Disconnect Telephone Number

Identifies the end user telephone number to be disconnected.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 12 alpha/numeric characters (including 2 preprinted hyphens)

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35. TER -

**USAGE:** 

This field is

DATA CHARACTERISTICS:

# 36. TC OPT - Transfer of Call Options

identifies the type of transfer of call option the end user has requested.

**VALID ENTRIES:** 

S - Standard

C - Custom

N - None

USAGE:

This field is optional.

DATA CHARACTERISTICS: 1 alpha character

# 37. TNC TO - Transfer of Calls To

Identifies the telephone number to which calls are to be referred.

**USAGE:** 

This field is conditional.

DATA CHARACTERISTICS: 12 numeric characters (including 2 preprinted hyphens)

#### 38. TNC PER -Transfer of Calls Period

Indicates the requested date that the transfer of calls, specified in the TNC TO field, is to be removed and the standard recorded announcement is to be provided.

Note 1:

When the standard period of transfer (provided by the

provider) is acceptable, the field is to be left blank.

**VALID ENTRIES:** 

U.S.STANDARD
Two Digit Month (01-12)
Two Digit Day (01-31)
Two Digit Year (00-99)

METRIC FORMAT
Two Digit Year (00-99)
Two Digit Month (01-12)
Two Digit Day (01-31)

Note 1:

Metric date format may be used based on provider/customer

negotiations.

**USAGE:** 

This field is conditional.

Note 1:

Prohibited when the TNC TO field is not populated, otherwise

optional.

DATA CHARACTERISTICS: 8 numeric characters (including 2 preprinted hyphens)

## 39. REMARKS

Identifies a free flowing field which can be used to expand upon and clarify other data on this form.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 96 alpha/numeric characters

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# PORT SERVICE

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# **PORT SERVICE**

AMINISTRATIVE SECTION PON(1)		VER(2) QTY (3)		PG (4) OF
HUNTING HA (5) HUNT SEQ (6)				<u> </u>
SERVICE DETAILS REF HUM (7) ACT TH(9) (8) CKR(13) ECCKT(14)	F PIC (11) F	LPIC(12)	·	
TC OPT TNC TO(16)  (16)	TNC PER(17)	SYSTEM ID(18) CABLE ID(19)	SHELF(20) SLOT(21)  SGNL PULSE(26)  (24)  FEATURE DETAIL	CHANPAR(22)
FA FEATURE FEATURE DE FATURE DE FEATURE DE F	EYAR.	FA FEATURE  FA FEATURE  FA FEATURE  FA FEATURE	FEATURE DETAIL  FEATURE DETAIL  FEATURE DETAIL	
REF NUM ACT TH  CKR ECCKT	F PiC F	LPIC		
FA FEATURE FEATURE DET  FA FEATURE FEATURE DET  FA FEATURE FEATURE DET  FA FEATURE FEATURE DET	TAN.	SYSTEM ID CABLE ID  FA FEATURE  FA FEATURE  FA FEATURE  FA FEATURE  FA FEATURE	SHELF SLOT  SGN. PULSE  FEATURE DETAIL  FEATURE DETAIL  FEATURE DETAIL	CHAPAR  LILLIA  LILLI  LILLI  LILLI  LILLI  LILLI  LILLI  LILLI  LILLI  LILLI  LILLI
REMARKS (29)				Page 4.4.1 5/22/96

#### **ADMINISTRATIVE SECTION**

#### 1. PON -Purchase Order Number

Identifies the customer's unique purchase-order or requisition number that authorizes the issuance of this request or supplement.

**USAGE:** 

This field is required.

DATA CHARACTERISTICS: 16 aipha/numeric characters

#### 2. VER - Version Identification

Identifies the customer's version number.

Note 1:

Any reissuance can use this entry to uniquely

identify the form from any other version.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 2 alpha/numeric characters

# 3. QTY - Quantity

Identifies the quantity of circuits involved in this service request.

USAGE:

This field is conditional.

DATA CHARACTERISTICS: 3 numeric characters

# 4. PG\_OF\_

Identifies the page number and total number of pages contained in this transaction.

**USAGE:** 

This field is required.

DATA CHARACTERISTICS: 4 numeric characters

# **HUNTING SECTION**

5. HUNT GROUP ID

The designation for a hunt group.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 4 alpha/numeric characters

6. HUNT SEQ -Hunting Sequence

Identifies the hunting sequence when preferential hunting is involved.

**USAGE:** 

This field is

DATA CHARACTERISTICS: 57 alpha/numeric characters

# SERVICE DETAILS SECTION

# 7. REF NUM - Reference Number

Identifies the first circuit or segment as a unique number and each additional circuit or circuit segment as a unique number.

Note 1: The REF NUM is customer assigned and is returned on the

confirmation notice to the ordering customer.

Note 2: Once REF NUM is generated it cannot be changed and is

retained through completion of the request.

Note 3: The values are to be assigned consecutively beginning

"002". The value "001" is reserved for the associated

service specific form.

USAGE: This field is required.

DATA CHARACTERISTICS: 4 numeric characters

# 8. ACT -Activity

Identifies the activity involved at the line level.

**VALID ENTRIES:** 

N = New
C = Change
R = Record
D= Disconnect

X = Telephone number changeV = Migration/Conversion

USAGE:

This field is required.

DATA CHARACTERISTICS: 1 alpha character

# 9. TN -Telephone Number

Identifies the telephone number or range of telephone numbers for this service request.

USAGE:

This field is

DATA CHARACTERISTICS: 12 numeric characters (including 2 preprinted hyphens)

## 10. F -Freeze PIC Indicator

Indicates the customer's desired freeze option for the PIC or LPIC.

**VALID ENTRIES:** 

E = Freeze Inter A = Freeze Intra

B = Freeze both Intra and Inter

N = None

USAGE:

This field is optional.

DATA CHARACTERISTICS: 1 aipha character

# 11. PIC - Primary Interexchange Carrier

Indicates the primary Interexchange carrier choice of the end user for presubscription.

USAGE:

This field is

DATA CHARACTERISTICS: 3-4 numeric characters

# 12. LPIC -Local Presubscription Indicator

Identifies the End User has selected this carrier for the Intralata traffic.

**USAGE:** 

This field is conditional.

Note 1:

Determine whether state jurisdiction must be included in

the definition.

DATA CHARACTERISTICS: 4 alpha/numeric characters

#### 13. CKR -Customer Circuit Reference

Identifies the circuit number or range of circuit numbers used by the customer.

Note 1:

CKR is used by the customer as a cross reference to the provider circuit ID (s) and in many cases to identify the customer's end-to-end service.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 32 alpha/numeric characters

#### 14. ECCKT - Exchange Company Circuit ID

Identifies an provider Circuit ID or multiple circuit IDs.

Note 1: The format of the field is defined by the provider.

Note 2: All components within the ID should be delimited by either

virgules or periods.

Note 3: The layout of the field is defined by the COMMON

LANGUAGE standards.

Note 4: When a component of CLT and CLS is purposely omitted, the

component should still be delimited and compressed to

eliminate any spaces.

Note 5: If all positions in a component of CLT and CLS are not

populated, the component should be compressed to eliminate

any spaces.

Note 6: Ranges should be shown within the appropriate component

of the ID by specifying the lowest value of the component, hyphen, highest value of the component, e.g., trunk numbers

3500 through 3512 would be shown as 3500-3512.

Note 7: Use of ranging is based on provider/customer negotiations.

#### **VALID ENTRIES:**

#### TELEPHONE NUMBER FORMAT:

Prefix/Service Code and modifier /NPA/NXX/XXXX/ Terminal Number ( if applicable).

This format may be up to 30 characters in length which allows space for depicting a range of circuit numbers.

Examples:

A2/SBFS/201/981/3500-3507

//800/123/4567

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# 14. ECCKT - Exchange Company Circuit ID (Continued)

#### **SERIAL NUMBER FORMAT:**

Prefix/Service Code and Modifier/Serial Number/Suffix code/AP. code/segment name (if applicable)

This format may be up to 27 characters in length including space for depicting a range of numbers.

Example:

A2/LBFS/032719/011/NY

**USAGE:** 

This field is conditional.

DATA CHARACTERISTICS: 32 alpha/numeric characters

# 15. TC OPT - Transfer of Call Options

Identifies the type of transfer of call option the end user has requested.

**VALID ENTRIES:** 

S = Standard C = Custom

N = None

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 1 alpha character

#### 16. TNC TO - Transfer of Calls To

Identifies the telephone number to which calls are to be referred.

Note 1:

If no transfer of calls is desired, then the TNC TO field is to be left blank and the standard recording

will be provided.

Note 2:

The customer may enter "TBA" ( To Be Assigned ) when the

RPON field on the ASR form is populated.

Note 3:

When "TBA" is entered, the provider will populate this field

with the telephone number assigned to the new line.

**USAGE:** 

This field is

DATA CHARACTERISTICS: 12 alpha/numeric characters (including 2 preprinted hyphens)

#### 17. TNC PER -Transfer Of Calls Period

Indicates the requested date that the transfer of calls, specified in the TNC TO field, is to be removed and the standard recorded announcement is to be provided.

Note 1:

When the standard period of transfer (provided by the

provider) is acceptable, the field is to be left blank.

# **VALID ENTRIES:**

U.S. STANDARD	METRIC FORMAT
Two Digit Month (01-12)	Two Digit Year (00-99)
Two Digit Day (01-31)	Two Digit Month (-01-12)
Two Digit Year (00-99)	Two Digit Day (01-31)

Note 1:

Metric date format may be used based on provider/customer

negotiations.

# PORT SERVICE Draft Issue, June 1996

17. Transfer of Calls To Cont.

USAGE:

This field is conditional.

Note 1:

Prohibited when the TNC TO field is not populated,

otherwise optional.

DATA CHARACTERISTICS: 11 numeric characters (including 2 preprinted hyphens)

18. SYSTEM ID - System Identification

Identifies the carrier system to be used.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 5 alpha/numeric characters

19. CABLE ID -Cable Identification

Identifies the cable to be used.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 5 alpha/numeric characters

20. SHELF

Identifies the number assigned to the shelf to be used for this service.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 5 alpha/numeric characters

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#### **21. SLOT**

Identifies the specific connection slot to be used for this service.

**USAGE:** 

This field is conditional.

DATA CHARACTERISTICS: 5 alpha/numeric characters

#### 22. CHAN / PAIR -Channel / Pair

Identifies the specific channel or pair within a facility & cable to be used for connection.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 5 alpha/numeric characters

# 23. CFA - Connecting Facility Assignment

Identifies the provider carrier system and channel to be used from a Wideband Analog or a High Capacity Facility. The Facility Identification consists of the following elements:

1. The Facility Designation which uniquely identifies a particular facility type between two terminal locations (variable length, 1-5 characters).

Note 1:

On initial facility order, an entry of "NEW" may be

used.

 The Facility Type which is usually identified through the use of a code set found in the Bellcore Practice BR 795-450-100 (variable length, 1-6 characters).

# 23. CFA - Connecting Facility Assignment (Continued)

- 24. The Channel / Pair number of the Wideband or Hi-Cap Facility that is being used to provide the service shown on this ASR. The Channel / Pair number may be accompanied by a modifier code to further define the facility characteristics (variable length, 1-5 characters).
- 25. The "A" Location, which is the location of the facility termination that has the lower alpha/numeric COMMON LANGUAGE Location Identification (CLLI) code ( 8 or 11 characters ).
- 26. The "Z" Location, which is the location of the facility termination that has the higher alpha/numeric COMMON LANGUAGE Location Identification (CLLI) code or (8 to 11 characters).
- 27. Virgules (/) are used as delimiters to separate the different elements of the CFA.

Note 1: The range of assignments should be provided on the DLR

during the provisioning of the Wideband or High Capacity
Facility. The customer specifies the particular carrier system

and channel or channels to be utilized.

Note 2: All element entries of the Connecting Facility Assignment

are left justified with no trailing spaces.

USAGE: This field is conditional

Note 1: Required when utilizing Wideband and/or Hi-Cap facilities.

Note 2: Otherwise optional.

DATA CHARACTERISTICS: 42 alpha/numeric characters

# 24. SGNL -Signaling

Identifies the type of signaling required.

**VALID ENTRIES:** 

LS = LOOP START
GS = GROUND START
WS = WINK START
DD = DELAY DIAL
IM = IMMEDIATE
E1 = E+M1

E1 = E + M1 E2 = E + M2 E3 = E + M3

USAGE:

This field is optional.

DATA CHARACTERISTICS: 2 alpha/numeric characters

# 25. PULSE - Type Of Pulsing

identifies the type of pulsing on the requested trunk.

**VALID ENTRIES:** 

DP - Dial Pulse MF - Multi Frequency

DTMF - Dual -tone multi frequency

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 4 alpha characters

# 26. FA - Feature Activity

Indicates the activity type for the feature.

**VALID ENTRIES:** 

A = Add/Install
C = Charge

D = Delete

V = Migration/Conversion

**USAGE:** 

This field is conditional.

Note 1:

Required when the FEATURE field is populated.

DATA CHARACTERISTICS: 1 alpha character

#### 27. FEATURE - Feature Codes

Identifies the type of feature associated with the line.

Note 1:

Codes for feature identification may include USOCs, FIDs,

or TCIF maintained EDI codes are based on provider /

customer negotiations.

**USAGE:** 

This field is conditional.

Note 1:

Required when the FA field is populated.

DATA CHARACTERISTICS: 6 alpha/numeric characters

PORT SERVICE Draft Issue, June 1996

## 28. FEATURE DETAIL

Identifies additional information for the type of feature associated with the line.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 25 alpha/numeric characters

# 29. REMARKS

Identifies a free flowing field which can be used to expand upon and clarify other data on this form.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 96 alpha/numeric characters

# LOOP SERVICE

Page 4.5 5/22/96

**LOOP SERVICE** VER(2) Q1Y(3) PON(1) **AMINISTRATIVE SECTION SERVICE DETAILS** REF NUM(5) CKR(6) ECCKT(7) CABLE ID(10) SYSTEM ID(9) SHELF(11) SLOT(12) TC OPT TNC TO(21) (15) (16) (17) REF NUM ECCKT REF HUM ECCKT SYSTEM ID REF NUM ECCKT CFA SYSTEM ID CABLE ID SHELF SLOT AGPL DISCONNECT # TER TO OPT THE TO CHANIPAR 003848 REMARKS (23) Page 4.5.1

# **ADMINISTRATIVE SECTION**

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3		_	u	13	-	•	u		-1	14	а.	33	•		1	ч	ш	ľ	11		41		ш	-	I

Identifies the customer's unique purchase -order or requisition number that authorizes the issuance of this request or supplement.

USAGE:

This field is required.

DATA CHARACTERISTICS: 16 alpha/numeric characters

#### 2. VER - Version Identification

Identifies the customer's version number.

Note 1:

Any reissuance can use this entry to uniquely identify the

form from any other version.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 2 alpha/numeric characters

# 3. QTY - Quantity

Identifies the quantity of Loops involved in this service request.

USAGE:

This field is conditional.

DATA CHARACTERISTICS: 3 numeric characters

# 4. PG \_OF\_\_

Identifies the page number and total number of pages contained in this transaction.

USAGE:

This field is required.

DATA CHARACTERISTICS: 4 numeric characters

#### Service Details Section

#### 5. REF NUM - Reference Number

Identifies the first circuit or segment as a unique number and each additional circuit or circuit segment as a unique number.

Note 1:

The REF NUM is customer assigned and is returned on the

confirmation notice to the ordering customer.

Note 2:

Once REF NUM is generated it cannot be changed and is

retained through completion of the request.

Note 3:

The values are to be assigned consecutively beginning

"002". The value "001" is reserved for the associated

service specific form.

**USAGE:** 

This field is required.

DATA CHARACTERISTICS: 4 numeric characters

#### 6. CKR- Customer Circuit Reference

Identifies the circuit number of range of circuit numbers used by the customer.

Note 1:

CKR is used by the customer as a cross reference to the

provider circuit ID (s) and in many cases to identify the

customer's end-to-end service.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 32 alpha/numeric characters

# Service Details Section

## 7. ECCKT - Exchange Company Circuit ID

Identifies an provider Circuit ID or multiple circuit IDS.

Note 1: The format of the field is defined by the provider

Note 2: All components within the ID should be delimited

By either virgules or periods.

Note 3: The layout of the field is defined by the COMMON

LANGUAGE standards.

Note 4: When a component of CLS and CLF is purposely omitted,

the component should still be delimited and compresses to

eliminate any spaces.

Note 5: If all positions in a component of CLS and CLF are not

populated, the component should be compressed to

eliminated any spaces.

#### **VALID ENTRIES:**

#### **SERIAL NUMBER FORMAT:**

Prefix/Service Code and Modifier/Serial Number/Suffix code/

AP code/segment name ( if applicable )

This format may be up to 27 characters in length including

space for depicting a range of numbers.

# Example:

A2/LBFS/032719/001/NY

# 7. ECCKT - Exchange Company Circuit ID (Continued)

#### **FACILITY ID FORMAT**

Facility Designation / Facility Type / office A location / office

Z location.

Note 1:

Refer to the CFA field for a description of the components

that comprise a facility ID.

Example:

101/T1/NYCMNY50/NYCMNY54W01

**USAGE:** 

This field is conditional.

DATA CHARACTERISTICS: 32 alpha/numeric characters

# 8. CFA - Connecting Facility Assignment

Identifies the provider carrier system and channel to be used. The Facility Identification consists of the following elements:

- The Facility Designation which uniquely identifies a particular facility type between two terminal locations (variable length, 1 - 5 characters).
- 2. The Facility Type which is usually identified through the use of a code set found in the Bellcore Practice BR 795-450-100 (variable length, 1 -6 characters).
- The Channel / Pair number of the Facility that is being used to provide the service. The Channel / Pair number may be accompanied by a modifier code to further define the facility characteristics (variable length, 1 - 5 characters).

# 8. CFA - Service Details Section (Continued)

- 9. The "A" Location, which is the location of the facility termination that has the lower alpha/numeric COMMON LANGUAGE Location Identification (CLLI) code (8 to 11 characters).
- 10. The "Z" Location, which is the location of the facility termination that has the higher alpha/numeric COMMON LANGUAGE Location Identification ( CLLI ) code ( 8 to 11 characters ).
- 11. Virgules ( / ) are used as delimiters to separate the different elements of the CFA.

Note 1:

All element entries of the Connecting Facility Assignment

are left justified with no trailing spaces.

**USAGE:** 

This field is conditional.

Note 1:

Required when utilizing Hi-Cap facilities.

Note 2:

Otherwise optional

DATA CHARACTERISTICS: 42 alpha/numeric characters

# 9. SYSTEM ID - System Identification

identifies the customer's system to be used in virtual collocation.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 5 alpha/numeric characters

# 10. CABLE ID - Cable Identification

Identifies provider's c.o. cable to be connected to the customer's c.o. equipment.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 5 alpha/numeric characters

# LOOP SERVICE DETAILS Draft Issue, June 1996

# 11. SHELF

Identifies the number assigned to the customer's shelf to be used in virtual collocation.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 5 alpha/numeric characters

# 12. SLOT

Identifies the customer's specific connection slot to be used in virtual collocation.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 5 alpha/numeric characters

#### 13. CHAN / PAIR - Channel / Pair

Identifies the specific channel or pair within the provider's cable to be used for connection.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 5 alpha/numeric characters

#### 14. JK CODE - Jack Code

Indicates the standard code for the particular registered or non-registered jack used to terminate the service.

Note 1:

Familiarization with the FCC's registration rules is requisite for all parties involved for the determination of the proper. "Jack Code" for a given registered service. Registered jacks used to terminate Category 1 and 3 services begin with the

designation "RJ".

**USAGE:** 

This field is conditional.

Note 1:

Required when the JS field is "E" or "N".

Note 2:

Prohibited when the JS field is not populated.

Note 3:

Otherwise optional

DATA CHARACTERISTICS: 5 alpha/numeric characters

## 15. JK NUM - Jack Number

Identifies the number of the existing jack used on private end user connections.

Note 1:

When the jack identification is unknown, enter 99 in this

field.

**USAGE:** 

This field is conditional.

Note 1:

Required when the JK CODE field is populated,

otherwise optional.

DATA CHARACTERISTICS: 2 alpha/numeric characters

### 16. JK POS - Jack Position

Identifies the position in the jack that a particular circuit will occupy.

Note 1:

When jack position is unknown, enter 99 in this field

to specify next available position.

USAGE:

This field is conditional.

Note 1:

Required when the JK CODE field is populated,

otherwise prohibited.

DATA CHARACTERISTICS: 2 numeric characters

### 17. JS - Jack Status

Indicates whether the service is to terminate at a new or existing registered jack or demarc.

### **VALID ENTRIES:**

N = New - constitutes an order for the registered jack.

E = Existing registered jack.

D = New demarc ( no registered jack or PCA termination

required).

Note 1: If a jack that is being provided for the service is ordered

Form another tanff it should be identified as existing.

Note 2: Valid entries indicating registered jack and demarc

cannot be mixed on the same request.

17. JS - Jack Status Cont.

Note 3:

When this field is populated with "N" constituting an order for a jack, the number of jacks to be provided Is based upon the quantity of circuits / facilities ordered, the type of jack ( JK CODE ) and the number of positions

Available in a multi position jack.

**USAGE:** 

This field is

DATA CHARACTERISTICS: 1 alpha character

18. DISCONNECT # - Disconnect Telephone Number

identifies the end user telephone number to be disconnected.

**USAGE:** 

This field is

DATA CHARACTERISTICS: 10 alpha/numeric characters (including 2 preprinted

hyphens).

19. TER - WAITING FOR DOCUMENTATION FOR THIS ITEM

**USAGE:** 

This field is

DATA CHARACTERISTICS:

20. TC OPT - Transfer of Call Options

Identifies the type of transfer of call option the end user has requested.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS:

### 21. TNC TO - Transfer Of Calls To

Identifies the telephone number to which calls are to be referred.

Note 1: If no transfer of calls is desired, then the TNC TO

field is to be left blank and the standard disconnect

recording will be provided.

Note 2: The customer may enter "TBA" (To Be Assigned) when

The RPON field on the ASR Form is populated.

Note 3: When "TBA" is entered, the provider will populate this

field with the telephone number assigned to the new line.

USAGE: This field is

DATA CHARACTERISTICS: 1 alpha/numeric characters (including 2 preprinted

hyphens).

### 22. TNC PER -Transfer Of Calls Period

Indicates the requested date that the transfer of calls, specified in the TNC TO field, is to be removed and the standard recorded announcement is to be provided.

Note 1: When the standard period of transfer (provided by the

provider) is acceptable, the field is to be left blank.

**VALID ENTRIES:** 

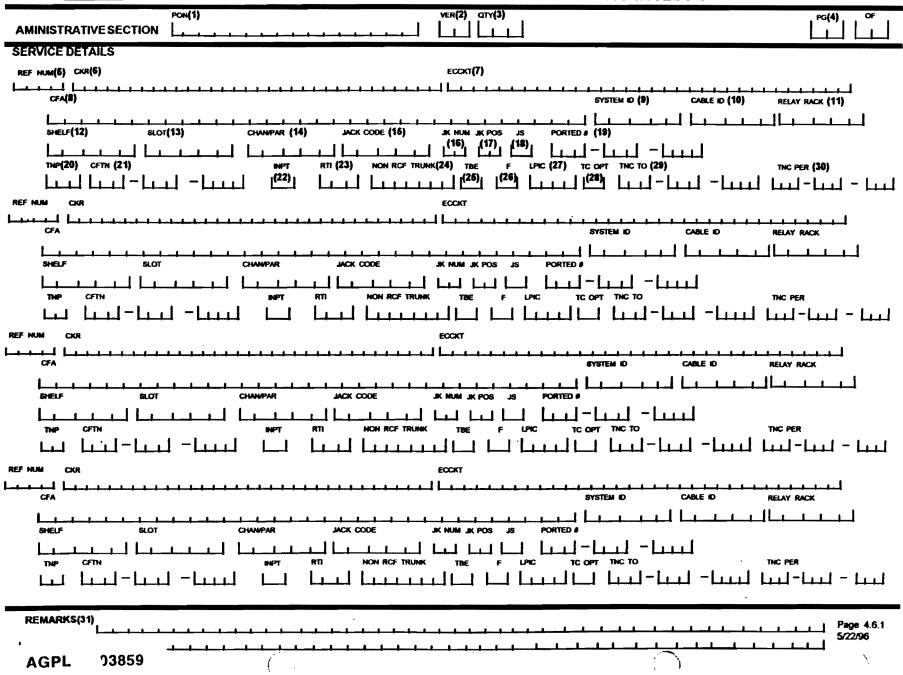
U.S. STANDARD
Two Digit Month (01-12)
Two Digit Day (01-31)
Two Digit Year (00-99)
Two Digit Year (00-99)
Two Digit Day (01-31)
Two Digit Day (01-31)

Note 1: Metric date format may be used based on provider/customer

negotiations.

GIB

# LOOP SERVICE WITH NUMBER PORTABILITY



#### ADMINISTRATIVE SECTION

1. PON- Purchase Order Number

Identifies the customer's unique purchase-order or requisition number that authorizes the issuance of this request or supplement.

USAGE:

This field is required.

DATA CHARACTERISTICS: 16 alpha/numeric characters

2. VER - Version Identification

Identifies the customer's version number.

Note 1:

Any reissuance can use this entry to uniquely identify

the form from ;any other version.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 2 alpha/numeric characters

3. QTY - Quantity

Identifies the quantity of circuits involved in this service request.

**USAGE:** 

This field is conditional.

DATA CHARACTERISTICS: 3 numeric characters

4. PG\_OF\_

Identifies the page number and total number of pages contained in this transaction.

USAGE:

This field is required.

DATA CHARACTERISTICS: 4 numeric characters

### 5. REF NUM - Reference Number

Identifies the first circuit or segment as a unique number and each additional circuit or circuit segment as a unique number.

Note 1:

The REF NUM is customer assigned and is returned on the

confirmation notice to the ordering customer.

Note 2:

Once REF NUM is generated it cannot be changed and is

retained through completion of the request.

Note 3:

The values are to be assigned consecutively beginning

"002". The value "001" is reserved for the associated

service specific form.

USAGE:

This field is required.

DATA CHARACTERISTICS: 4 numeric characters

### 6. CKR - Customer Circuit Reference

identifies the circuit number or range of circuit numbers used by the customer.

Note 1:

CKR is used by the customer as a cross reference to the

provider circuit ID (s) and in many cases to identify the

customer's end-to-end service.

USAGE

This field is optional.

DATA CHARACTERISTICS: 32 aipha/numeric characters

## 7. ECCKT - Exchange Company Circuit ID

Identifies the provider Circuit ID or multiple circuit IDs.

Note 1:

The format of the field is defined by the provider.

Note 2:

All components within the ID should be delimited by

either virgules or periods. LANGUAGE standard.

> Page 4.6.3 6/12/96

Note 4: When a component of CLT, CLS, and CLF is purposely

omitted, the component should still be delimited and compressed to eliminate any spaces. When a component of message format is purposely omitted, the component should be delimited. Compression is based on AP practices.

Note 5: If all positions in a component of CLT, CLS and CLF are not

populated, the component should be compressed to

eliminate any spaces. When all positions in a component of message format are not populated, the component should be delimited. Compression, except spaces embedded within the

component, is based on AP practices.

Note 6: Ranges should be shown within the appropriate component

ID by specifying the lowest value of the component, hyphen, highest value of the component, e.g., trunk numbers 3500

through 3512 would be shown as 3500-3512.

Note 7: Use of ranging is based on provider/customer negotiations.

### **VALID ENTRIES:**

#### TELEPHONE NUMBER FORMAT:

Prefix/Service Code and modifier/NPA/NXX/XXXX/ Terminal Number (if applicable).

This format may be up to 30 characters in length which allows space for depicting a range of circuit numbers.

Examples: A2/SBFS/201/981/3500-3507

//800/123/4567

### SERIAL NUMBER FORMAT:

Prefix/Service Code and modifier/Serial Number/Suffix code/AP code/segment name ( if applicable ).

This format may be up to 27 characters in length including space for depicting a range of numbers.

Page 4.6.4 6/12/96

Example:

A2/LBFS/032719/011/NY

This format may be up to 53 characters in length which includes space for depicting a range of numbers.

## **MESSAGE FORMAT:**

Trunk Number/ Traffic Class Office Class Traffic Use Trunk-type Modifier/ Location identification ( office A ) / Type and Direction of pulsing/Location identification ( office Z )

Examples: 1234/AFD4IECN /MDSMWI16CGO/M-/MDSNWI020IT/DF55IE/BSTNMAAACGO/M-/MCDNMACOCG1 /1234/PH5-ED ZZZ/MDSNWI16CGO/M-/MDSNWI020IT

### **FACILITY ID FORMAT**

Facility Designation/Facility type/ office A location/office Z location

This format may be up to 32 characters in length which includes space for depicting a range of numbers.

Note 1:

For identification of a High Capacity facility to a

HUB location.

Note 2:

Refer to the CFA field for a description of the

components that comprise a facility ID.

Example:

101/T1/NYCMNY50/NCMNY54W01

**USAGE:** 

This field is conditional.

DATA CHARACTERISTICS: 32 alpha/numeric characters

### 8. CFA - Connecting Facility Assignment

Identifies the provider carrier system and channel to be used from a Wideband Analog or a High Capacity Facility. The Facility Identification consists of the following elements:

1. The Facility Designation which uniquely identifies a particular facility type between two terminal locations (variable length, 1-5 characters).

Note 1: On initial facility order, an entry of "NEW" may be used.

- 2. The Facility Type which is usually identified through the use of a code set found in the Bell core Practice BR 795-450-100 (variable length, 1-6 characters).
- 7. The Channel /Pair number of the Wideband or Hi-Cap Facility that is being used to provide the service shown on this ASR. The Channel/Pair number may be accompanied by a modifier code to further define the facility characteristics (variable length, 1-5 characters).
- 8. The "A" Location, which is the location of the facility termination that has the lower alpha/numeric COMMON LANGUAGE Location Identification (CLLI) code (8 to 11 characters).
- 9. The "Z" Location, which is the location of the facility termination that has the higher alpha/numeric COMMON LANGUAGE Location identification (CLLI) code (8 to 11 character).
- Virgules (/) are used as delimiter to separate the different elements of the CFA.

Note 1: The range of assignments should be provided on the

DLR during the provisioning of the Wideband or High Capacity Facility. The customer specifies the

particular carrier system and channel or channels to

be utilized.

Note 2: All element entries of the Connecting Facility

Assignment are left justified with no trailing spaces.

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8. CFA - Connecting Facility Assignment (Continued)

USAGE:

This field is conditional.

Note 1:

Required when utilizing Wideband and/or Hi-Cap facilities.

Note 2:

Otherwise optional.

DATA CHARACTERISTICS: 32 alpha/numeric characters

9. SYSTEM ID - System Identification

Identifies the carrier system to be sued.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 5 alpha/numeric characters

10. CABLE ID - Cable Identification

Identifies the cable to be used.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 5 alpha/numeric characters

11. RELAY RACK

USAGE:

This field is

DATA CHARACTERISTICS:

12. SHELF

Identifies the number assigned to the shelf to be used for this service.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 5 alpha/numeric characters

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### **13. SLOT**

Identifies the specific connection slot to be used for this service.

**USAGE:** 

This field is conditional.

DATA CHARACTERISTICS: 5 alpha/numeric characters

### 14. CHAN / PAIR - Channel / Pair

Identifies the specific channel or pair within a facility & cable to be used for connection.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 5 alpha/numeric characters

### 15. JK CODE - Jack Code

Indicates the standard code for the particular registered or non-registered jack used to terminate the service.

Note 1:

Familiarization with the FCC's registration rules is requisite for all parties involved for the determination of the proper "Jack Code" for a given registered service. Registered jacks used to terminate Category 1 and 3 services begin with the

designation "RJ".

**USAGE:** 

This field is conditional.

Note 1:

Required when the JS field is "E" or "N".

Note 2:

Prohibited when the JS field is not populated.

Note 3:

Otherwise optional

DATA CHARACTERISTICS: 5 alpha/numeric characters

### 16. JK NUM - Jack Number

Identifies the number of the existing jack used on private end user connections.

Note 1:

When the jack identification is unknown, enter 99 in this

field.

**USAGE:** 

This field is conditional.

Note 1:

Required when the JK CODE field is populated, otherwise

optional.

DATA CHARACTERISTICS: 2 alpha/numeric characters

## 17. JK POS - Jack Position

Identities the position in the jack that a particular circuit will occupy.

Note 1:

When jack position is unknown, enter 99 in this field to

specify. Next available position.

**USAGE:** 

This field is conditional.

Note 1:

Required when the JK CODE field is populated, otherwise

optional.

DATA CHARACTERISTICS: 2 numeric characters

### 18. JS - Jack Status

Indicates whether the access is to terminate at a new or existing registered jack or demarc.

### **VALID ENTRIES:**

N = New - constitutes an order for the registered jack.

E = Existing registered jack.

D = New demarc (no registered jack or PCA termination required)

Note 1:

If a jack that is being provided for the service is ordered from another tariff it should be identified as existing.

Note 2:

Valid entries indicating registered jack and demarc cannot

be mixed on the same request.

Note 3;

When this field is populated with "N" constituting an order for a jack, the number of jacks to be provided is based upon the quantity of circuits / facilities ordered, the type of jack (JK CODE) and the number of positions available

in a multi position jack.

**USAGE:** 

This field is

DATA CHARACTERISTICS: 1 alpha character

## 19. PORTED # - Ported Telephone Number

Identifies the telephone number to be retained.

USAGE:

This field is required.

DATA CHARACTERISTICS: 12 alpha/numeric characters (including 2 preprinted

hyphens)

## 20. TNP - Total Number of Paths

Identifies the total number of talks paths associated with the ported number.

**VALID ENTRIES:** 

001-999

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 3 numeric characters

### 21. CFN - Call Forward Number

Identifies the customer's call forwarded to number.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 12 numeric characters (including 2 preprinted hyphens)

## 22. INPT - Interim Number Portability Type

identifies the requirement to utilize a Directory Number.

**VALID ENTRIES:** 

A = DID

B = RCT

C = ROUTE INDEX

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 1 aipha character

## 23. RTI - Route Index

Indicates how routing will be indexed.

USAGE

This field is

DATA CHARACTERISTICS: 3 aipha/numeric characters

# 24. NON RCF TRUNK - Non-Remote Call Forward Trunk

Identifies a trunk group.

USAGE

This field is

DATA CHARACTERISTICS: 7 alpha/numeric characters

## 25. TBE -Toll Billing Exception (Continued)

Note 1:

Use of valid entries is based on provider tariffs/practices.

**USAGE:** 

This field is

DATA CHARACTERISTICS: 1 alpha character

### 26. F -Freeze PIC Indicator

Indicates the customer's desired freeze option for the PIC or LPIC.

**VALID ENTRIES:** 

E = Freeze Inter A = Freeze Intra

B = Freeze both Intra and Inter

N = None

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 1 alpha character

## 27. LPIC - Local Presubscription Indicator

Identifies the End User has selected this carrier for their Intralata traffic.

USAGE:

This field is conditional.

DATA CHARACTERISTICS: 4 alpha/numeric characters

## 28. TC OPT - Transfer of Call Options

Identifies the type of transfer of call option the end user has requested.

**VALID ENTRIES:** 

S = Standard C = Custom N = None

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 1 alpha character

### 29. TNC TO - Transfer of Calls To

Identifies the telephone number to which calls are to be referred.

Note 1:

If no transfer of calls is desired, then the TNC TO

field is to be left blank and the standard recording

will be provided.

Note 2:

The customer may enter "TBA" (To Be Assigned) when the

RPON field on the ASR form is populated.

Note 3:

When"TBA" is entered, the provider will populate this field

with the telephone number assigned to the new line.

**USAGE:** 

This field is

DATA CHARACTERISTICS: 12 alpha/numeric characters (including 2 preprinted

hyphens)

### 30. TNC PER -Transfer Of Calls Period

Indicates the requested date that the transfer of calls, specified in the TNC TO field, is to be removed and the standard recorded announcement is to be provided.

Note 1:

When the standard period of transfer (provided by the

provider) is acceptable, the field is to be left blank.

**VALID ENTRIES:** 

U.S. STANDARD

METRIC FORMAT
Two Digit Year (00-99)

Two Digit Month (01-12)
Two Digit Day (01-31)

Two Digit Month (-01-12)

Two Digit Year (00-99)

Two Digit Day (01-31)

Note 1:

Metric date format may be used based on provider/customer

negotiations.

**USAGE:** 

This field is conditional.

Note 1:

Prohibited when the TNC TO field is not populated,

otherwise optional.

DATA CHARACTERISTICS: 11 numeric characters (including 2 preprinted hyphens)

### 31. REMARKS

Identifies a free flowing field which can be used to expand upon and clarify other data on this form.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 96 alpha/numeric characters

# SERVICE PROVIDER NUMBER POTABILITY

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# SERVICE PROVIDER NUMBER PORTABILITY SERVICE

AMINISTRATIVE SECTION PON(1) VER(2) GTY(3)	PG(4)	L <sup>®</sup>
SERVICE DETAILS		
REF NUM (6) CKR (6) ECCKT (7)		
PORTED # (8) TIMP (9) CFTM (10) IMPT RTI (12) NON RCF TRUNK (13) THE F LI		
PORTED # (8) THP (9) CFTN (10) INPT RTI (12) NON ROF TRUNK (13) THE F LI	PIC (16)	
TC OPT TNC TO (18) TNC PER (19)		
REF NUM CKR ECCKT	_	
PORTED # THE CFTN BIPT RT1 NON RCF TRUNK TEE F LF	×c L	
	1	
TC OPT TNC TO TNC PER	<del></del>	
REF NORT CAPT ! ! - L + + - L + - L + - L + + - L		
PORTED # THP CFTN NON RCF TRUNK TBE F LF	<u></u>	
TIC OPT THIC TO THIC PER		
REF NUM CKR ECCKT		
REF ROM CAR	1	
PORTED # TNP CFTN INPT RTI NON RCF TRUNK TBE F LF	1C	
COPT TNC TO TNC PER	444	
<u>└─</u> │ <del>└────────────────────────────────────</del>		
REF HUM CKR ECCKT		
PORTED # THE CFTN REF RTI NON RCF TRUNK TBE F LP	in the second	
	لب	
TC OPT TNC TO TNC PER		
REF NAM CKR ECCKT		
REF NOME CONT.	1	
PORTED # TNP CFTN INPT RTI NON RCF TRUNK TBE F LP	c	
L_  L  - L  - L  - L  - L  .		
REMARKS (20)	P	age 4.7.1
<u></u>	-5 <sup>-</sup>	122/96

## **ADMINISTRATIVE SECTION**

1. PON - Purchase Order Number

Identifies the customer's unique purchase-order or requisition number that authorizes the issurance of the request or supplement.

USAGE:

This field is required.

DATA CHARACTERISTICS: 16 alpha/numeric characters

2. VER - Version Identification

Identifies the customer's version number.

Note 1:

Any reissurance can use this entry to uniquely identify the

form from any other version.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 2 alpha/numeric characters

3. QTY - Quantity

Identifies the quantity of Ported numbers involved in this service request.

USAGE:

This field is conditional.

DATA CHARACTERISTICS: 3 numeric characters

4. PG\_ OF\_

Identifies the page number and total number of pages contained in this transaction.

**USAGE:** 

This field is required.

DATA CHARACTERISTICS: 4 numeric characters

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### 5. REF NUM - Reference Number

Identifies the first Line/Trunk as a unique number of each additional Line/Trunk as a unique number.

Note 1:

The REF NUM is customer assigned as is returned on the

confirmation notice to the ordering customer.

Note 2:

Once REF NUM is generated it cannot be changed and is

retained through completion of the request.

Note 3:

The values are to be assigned consecutively, and must be

unique throughout the request.

USAGE:

This field is required.

DATA CHARACTERISTICS: 4 numeric characters

## 6. CKR - Customer Circuit Reference

Identifies the circuit number or range of circuit numbers used by the customer.

Note 1:

CKR is used by the customer as a cross reference to the

provider circuit ID (s) and in many cases to identify the

customer's end-to-end service.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 32 alpha/numeric characters

# 7. ECCKT - Exchange Company Circuit ID

Identifies an provider Circuit ID or multiple circuit IDS.

Note 1: The format of the field is define by the provider.

Note 2: All components within the ID should be delimited

by either virgules or periods

Note 3: The layout of the field is defined by the COMMON

LANGUAGE standards.

Note 4: When a component of CLT, CLS, and CLF is purposely

omitted, the component should still be delimited and compressed to eliminate any spaces When a component of message format is purposely omitted, the component should be delimited. Compression is based on AP practices.

Note 5: If all positions in a component of CLT, CLS, and CLF are not

populated, the component should be compressed t eliminate spaces. When all positions in a component of message format are not populated; the component should be delimited.

Compression, except spaces embedded within the

component, is based on AP practices.

Note 6: Ranges should be shown within the appropriate component

of the ID by specifying the lowest value of the component, hyphen, highest value of the component, e.g., trunk numbers

3500 through 3512 would be shown as 3500-3512.

Note 7: Use of ranging is based on provider/customer negotiations.

**VALID ENTRIES:** 

This format may be up to 32 characters in length which includes space for depicting a range of numbers.

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7. ECCKT - Exchange Company Circuit ID (Continued)

Note 1: For identification of a High Capacity facility to a HUB

location.

Note 2: Refer to the CFA field for a description of the components

that comprise a facility ID.

USAGE:

This field is conditional.

DATA CHARACTERISTICS: 32 alpha/numeric characters

# 8. PORTED # - Ported Telephone Number

Identifies the telephone number to be retained.

**USAGE:** 

This field is required.

DATA CHARACTERISTICS: 12 alpha/numeric characters (including 2 preprinted hyphens)

### 9. TNP - Total Number of Paths

Identifies the total number of talks paths associated with the ported number.

**VALID ENTRIES:** 

001-999

USAGE:

This field is optional.

DATA CHARACTERISTICS: 3 numeric characters

## 10. CFTN - Call Forward To Number

Identifies the telephone number to which calls will be directed.

USAGE:

This field is optional.

DATA CHARACTERISTICS: 12 numeric characters (including 2 preprinted hyphens)

## 11. INPT - Interim Number Portability Type

Identifies the requirement to utilize a Directory Number.

**VALID ENTRIES:** 

A = DID

B = RCT

C = ROUTE INDEX

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 1 alpha character

### 12. RTI - Route Index

Identifies the routing index to be used by the provider's switching equipment to forward/port the provider's telephone number to the customer's NON-RCF Trunk Group.

**USAGE:** 

This field is

DATA CHARACTERISTICS: 6 numeric characters

## 13. NON RCF TRUNK - Non-Remote Call Forward Trunk

Identifies a trunk group.

USAGE:

This field is

DATA CHARACTERISTICS: 8 alpha/numeric characters

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# 14. TBE - Toll Billing Exception

Identifies a request for installation/removal of toll billing exception on a line or hunt group.

## **VALID ENTRIES:**

A = Deny collect or third number

B = Deny third number
C = Deny collect call
R = Remove all screening

S = Same, no change

N = No screening

Note 1:

Use of valid entries is based on provider tariffs/practices.

**USAGE:** 

This field is required.

DATA CHARACTERISTICS: 1 alpha character

## 15. F - Freeze PIC Indicator

Indicates the customer's desired freeze option for the PIC or LPIC.

**VALID ENTRIES:** 

E = Freeze Inter

A = Freeze Intra

B = Freeze Both Intra and Inter

N = None

USAGE:

This field is optional.

DATA CHARACTERISTICS: 1 alpha character

## 16. LPIC - Intralata PIC

Identifies the carrier the customer has selected for Intralata traffic.

USAGE:

This field is conditional.

DATA CHARACTERISTICS: 4 alpha/numeric characters

# 17. TC OPT - Transfer of Call Options

Identifies the type of transfer of call option the end user has requested.

**VALID ENTRIES:** 

S = Standard C = Custom N = None

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 1 alpha character

## 18. TNC TO - Transfer of Calls To

identified the telephone number to which calls are to be referred.

**USAGE:** 

This field is conditional.

DATA CHARACTERISTICS: 12 numeric characters (including 2 preprinted hyphens)

### 19. TNC PER -Transfer of Calls Period

Indicates the requested date that the transfer of calls, specified the TNC field, is to be removed and the standard recorded announcement is to be provided.

### **VALID ENTRIES:**

U.S. STANDARDMETRIC FORMATTwo Digit Month (01-12)Two Digit Year (00-99)Two Digit Day (01-31)Two Digit Month (01-12)Two Digit Year (00-99)Two Digit Day (01-31)

Note 1: Metric date format may be used based on provider/customer

negotiations.

USAGE: This field is conditional.

Note 1: Prohibited when the TNC TO field is not populated,

otherwise optional.

DATA CHARACTERISTICS: 8 numeric characters (including 2 preprinted hyphens)

### 20. REMARKS

Identifies a free flowing field which can be used to expand upon and clarify other data on this form.

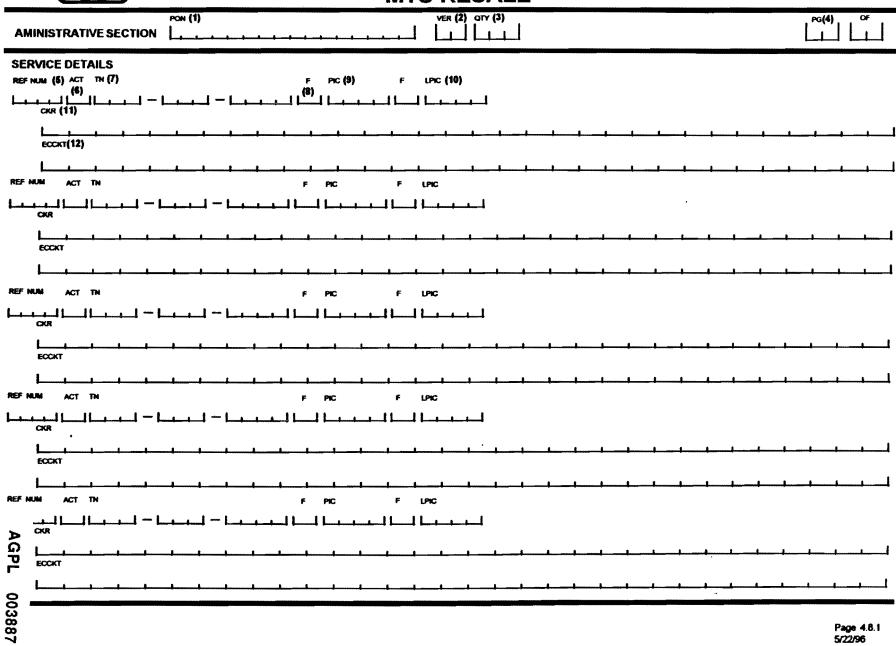
USAGE: This field is optional.

DATA CHARACTERISTICS: 96 characters

# MTS RESALE

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# **MTS RESALE**



## **ADMINISTRATIVE SECTION**

1. PON - Purchase Order Number

Identifies the customer's unique purchase -order or requisition number that authorizes the issuance of this request or supplement.

**USAGE:** 

This field is required.

DATA CHARACTERISTICS: 16 alpha/numeric characters

2. VER - Version Identification

Identifies the customer's version number.

Note 1:

Any reissuance can use this entry to uniquely identify the

form from any other version.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 2 alpha/numeric characters

3. QTY - Quantity

Identifies the quantity of Loops involved in this service request.

USAGE:

This field is conditional.

DATA CHARACTERISTICS: 3 numeric characters

4. PG \_\_OF\_\_\_

Identifies the page number and total number of pages contained in this transaction.

**USAGE:** 

This field is required.

DATA CHARACTERISTICS: 4 numeric characters

## SERVICE DETAILS SECTION

### 5. REF NUM - Reference Number

Identifies the first circuit or segment as a unique number and each additional circuit or circuit segment as a unique number.

Note 1:

The REF NUM is customer assigned and is returned on the

confirmation notice to the ordering customer.

Note 2:

Once REF NUM is generated it cannot be changed and is

retained through completion of the request.

Note 3:

The values are to be assigned consecutively beginning

"002". The value "001" is reserved for the associated

service specific form.

**USAGE:** 

This field is required.

DATA CHARACTERISTICS: 4 numeric characters

### 6. ACT -Activity

Identifies the activity involved at the line level.

## **VALID ENTRIES:**

N = New

C = Change

R = Record

D= Disconnect

X = Telephone number change

V = Migration/Conversion

**USAGE:** 

This field is required.

DATA CHARACTERISTICS: 1 alpha character

## MTS RESALE Draft Issue, June 1996

## 7. TN -Telephone Number

Identifies the telephone number or range of telephone numbers for this service request.

**USAGE:** 

This field is

DATA CHARACTERISTICS: 12 numeric characters (including 2 preprinted hyphens)

### 8. F -Freeze PIC Indicator

indicates the customer's desired freeze option for the PIC or LPIC.

**VALID ENTRIES:** 

E = Freeze Inter
A = Freeze Intra

B = Freeze both Intra and Inter

N = None

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 1 alpha character

## 9. PIC - Primary Interexchange Carrier

Indicates the primary interexchange carrier choice of the end user for presubscription.

**USAGE:** 

This field is

DATA CHARACTERISTICS: 3-4 numeric characters

## 10. LPIC - Local Presubscription Indicator

Identifies the End User has selected this camer for their Intralata traffic.

USAGE:

This field is conditional.

DATA CHARACTERISTICS: 4 alpha/numeric characters

### 11. CKR- Customer Circuit Reference

Identifies the circuit number of range of circuit numbers used by the customer.

Note 1:

CKR is used by the customer as a cross reference to the provider circuit ID (s) and in many cases to identify the

customer's end-to-end service.

**USAGE:** 

This field is optional.

DATA CHARACTERISTICS: 32 alpha/numeric characters

#### 12. ECCKT - Exchange Company Circuit ID

Identifies an provider Circuit ID or multiple circuit IDS.

Note 1: The format of the field is defined by the provider

Note 2: All components within the ID should be delimited

By either virgules or periods.

Note 3: The layout of the field is defined by the COMMON

LANGUAGE standards.

Note 4: When a component of CLS and CLF is purposely omitted,

the component should still be delimited and compresses to

eliminate any spaces.

Note 5: If all positions in a component of CLS and CLF are not

populated, the component should be compressed to

eliminated any spaces.

#### **VALID ENTRIES:**

#### **SERIAL NUMBER FORMAT:**

Prefix/Service Code and Modifier/Serial Number/Suffix code/

AP code/segment name ( if applicable )

This format may be up to 27 characters in length including

space for depicting a range of numbers.

#### Example:

A2/LBFS/032719/001/NY

#### 12. ECCKT - Exchange Company Circuit ID (Continued)

#### **FACILITY ID FORMAT**

Facility Designation / Facility Type / office A location / office

Z location.

Note 1:

Refer to the CFA field for a description of the components

that comprise a facility ID.

Example:

101/T1/NYCMNY50/NYCMNY54W01

**USAGE:** 

This field is conditional.

DATA CHARACTERISTICS: 32 alpha/numeric characters

## ORDERING MATRICES

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LEGEND:

Required
Conditional
Optional
Not Applicable R -C -0 -N/A -

N/A -	- Not Applicable				
FIELD	NEW SVC INSTALL	ACCOUNT CHANGE	CHANGE OF SERVICES	DISCONNECT	
(ADMIN SECTION)	100	4.45 (4.6)	J. B. Barte		
CCNA	. R	R	R	R	
PON	R	R	R	R	
VER	С	C	C	C	
LSR NO	R	R	R	R	
D/T/SENT	R	R	R	R	
DDD	R	R	R	R	
SVC CTR	R	R	R	R	
FDT	0	N/A	0	0	
PROJECT	0	0	0	0	
CCVN	0	0	0	0	
REQTYP	R	R	R	R	
CLS - SVC	С	С	0	N/A	
ACT	R	R	R	R	
SUP	С	С	С	С	
EXP	С	N/A	С	С	
PROVIDER NAME	R	R	R	R	
AFO	С	С	С	C	
AGAUTH	R	R	N/A	N/A	
DATED	С	С	N/A	N/A	
RPON	С	С	С	СС	
RORD	C	С	С	С	
TSP	0	0	0	0	
SAN	0	0	0	0	

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LEGEND:

R -C -Required Conditional

0 -Optional

Not Applicable N/A -

FIELD	NEW SVC INSTALL	ACCOUNT CHANGE	CHANGE OF SERVICES	DISCONNECT
REMARKS	0	0	0	0
BAN	С	С	С	N/A
QTY	R	R	R	R
ALBR	0	0	0	N/A
SCA	0	0	0	N/A
(CONTACT SECTION)	15,376,813	17.75		
INIT	R	R	R	R
TEL NO	R	R	R	R
FAX NO	R	R	R	R
STREET	R	R	R	R
FLOOR	0	0	0	0
ROOM	0	0	0	0
CITY	R	R	R	R
STATE	R	R	R	R
ZIP CODE	·R	R	R	R
DSGCON	c	С	c	N/A
TEL NO	С	С	С	N/A
STREET	С	C	С	N/A
DRC	С	С	С	N/A
FLOOR	0	0	0	N/A
ROOM	0	0	0	N/A
CITY	С	С	C	N/A
STATE	С	С	С	N/A
ZIP CODE	С	C	С	N/A

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LEGEND:

R -

Required Conditional Optional Not Applicable C -0 -

N/A -

r		N/A -	Not Applicable	
FIELD	NEW SVC INSTALL	ACCOUNT CHANGE	CHANGE OF SERVICES	DISCONNECT
(END USER INFORMATIO N SECTION)				
IMPCON	R	R	R	N/A
TEL NO	R	R	R	N/A
EU BAN	R	R	R	R
SECLOC	R	R	R	R
EUSTREET	R	R	R	R
EUFLOOR	0	0	0	0
EUROOM	0	0	0	. 0
EUCITY	R	R	R	R
EUSTATE	R	R	R	R
EU ZIP CODE	R	R	R	R
ACC	0	0	0	0
LCON	R	N/A	R	N/A
ACTEL	R	N/A	R	N/A
GETO	0	0	0	N/A
GBTN	С	С	С	N/A
IWCON	С	С	С	N/A
IWCON TEL	С	С	C	N/A

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LEGEND:

Required Conditional C -

0 -

Optional Not Applicable N/A -

FIELD	NEW SVC INSTALL	ACCOUN T CHANGE	CHANGE OF SERVICE	DISCONNECT
(BILL SECTION)		•		
ACNA	Ŕ	R	· R	R
BILLNM	R	R	R	R
SBILLNM	0	0	0	0
TE	С	С	С	N/A
STREET	R	R	R	R
FLOOR	0	0	0	0
ROOM	0	0	0	0
CITY	R	R	R	R
STATE	R	R	R	R
ZIP CODE	R	R	R	R
BILLCON	R	R	0	0
TEL NO	R	R	0	0_
EUBILL NM	0	0_	0	N/A
EUSTREET	0	0	0	N/A
EUFLOOR	0	0	0	N/A
EUROOM	0	0	0	N/A
EUCITY	0	0	0	N/A
EUSTATE	0	0	0	N/A
EUZIP CODE	0	0	0	N/A
EUBILLCON	0	0	0	N/A
EUTELNO	0	0	0	N/A

LEGEND: R -

R - Required
C - Conditional
O - Optional

N/A - Not Applicable

FIELD	NEW SVC INSTALL	ACCOUN T CHANGE	CHANGE OF SERVICES	DISCONNECT
(SERVICE DETAIL SECTION)			**************************************	
JACK CODE	R	N/A	С	N/A
JK NUM	R	N/A	С	N/A
JK POS	R	N/A	С	N/A
JS	R	N/A	С	N/A
TNC TO	N/A	N/A	С	0
EU CUR TEL NO	R	R	R	R
PIC	R	R	0	N/A
LPIC	R	R	0	N/A
HTG	0	0	0	N/A
HNTYP	С	С	С	N/A
HNT SEQ	С	С	С	N/A
AUTH: THIRD NO	R	R	0	N/A
AUTH: COLLECT	R	R	0	N/A
CFN	N/A	N/A	N/A	· N/A
CFNNA	N/A	N/A	N/A	N/A
CFNB	N/A	N/A	N/A	N/A
VSA	С	С	C	N/A
vs	С	С	C	N/A
LSO	R	0	0	0
NC	С	С	C	N/A
NCI	С	С	С	N/A
SECNCI	С	С	С	N/A

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LEGEND:

R -C -

0 -

Required Conditional Optional Not Applicable N/A -

FIELD	NEW SVC INSTALL	ACCOUNT CHANGE	CHANGE OF SERVICES	DISCONNECT
SPEC	Ċ.	С	С	N/A
CFA	С	С	· c	N/A
REMARKS	0	0	0	0

#### NC/NCI/SECNCI/SPEC CODES

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#### NC/ NCI / SECNCI / SPEC CODES

CATEGORY	GSEC	DESCRIPTION	NC	NCI	SECNCI	SPEC
LOOP	ALEC2WALP	2 Wire Analog Loop	LX—(non Eng) Ly—(Eng)	02QB200	02N02	
	ALEC4WALP	4 Wire Analog Loop	LX-(non Eng) Ly-(Eng)	04QB200	04N02	
	ALEC2WDLP	2 Wire Digital Loop	LX-(non Eng) Ly(Eng)	02QB200	02DS2N0	
	ALEC4WDLP	4 Wire Digital Loop	LX-(non Eng) Ly-(Eng)	04QB200	04DS2N0	
	ALECPBXGS	DS1 Loop	HC-(Eng)	04QB911	04DS915	
PORT	ALECBUS	Business Port	LC1-(non Eng)	02QC200	NA	BP
	ALECPBXGS	PBX Ground Start Port	LD1-(non Eng)	02QC <b>200</b> B	NA	PBX
	ALECCOPTS	Customer Owned Pay Telephone	LC1-(non Eng)	02QC200 T	NA	RP

#### NC/ NCI / SECNCI / SPEC CODES

CATEGORY	GSEC	DESCRIPTION	NC	NCI	SECNCI	SPEC
PORT	ALECISDNB RI	ISDN-BRI Port	UB-(non Eng)	02QC200S	NA	

### **VERTICAL SERVICES**

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NAME OF CODE AND	- ⊮i¥ FZ CODE ∦	FD CODE %	DESCRIPTION
3WC+			3-WAY CLG
AAC			ACCOUNT AND ACCESS CODES
	20		ACCOUNT CODES - PER LINE
	22		ACCOUNT CODE - PER SYSTEM
	24	,	AUTHORIZATION CODES - PER LINE
	26		AUTHORIZATION CODES - PER SYSTEM
ACJ*			ANONYMOUS CALL REJECTION
ACR			AUTOMATIC CALL RETURN
	40		AUTOMATIC CALL BACK
	42		AUTOMATIC RECALL
	44		LAST CALL REDIAL
	46		CONTINUOUS REDIAL
	48		AUTOMATIC RECALL - LAST CALL RETURN
	50		AUTOMATIC RECALL - PER NUMBER
ARS			AUTOMATIC ROUTE SELECTION

SF CODE	€ J*FZ CODE + 1	FD CODE	+ DESCRIPTION (
	80		CHANGE OF SCHEDULE
	82		CHANGES / REARRANGEMENT
	84		COMMON EQUIPMENT
	86		EXPENSIVE ROUTE WARNING TONE
	88		FACILITY RESTRICTION LEVEL
	90		TIME OF DAY CONTROL
	92		TIME OF DAY ROUTING
ccg			CONFERENCE CALLING
	120		6 WAY
	122		MEET ME
	124		PRESET
CFW			CALL FORWARD
	140		BUSY DON'T ANSWER
	142		BUSY LINE

ST. SF.	FZ S	FD CODE	DESCRIPTION 14
	144	Υ	BUSY LINE - ALL CALLS
	146	Y	BUSY LINE - CUST ACTVN, DACTVN & CHANGE CPBLTY; PROGRAMMABLE
	148	Y	BUSY LINE - DATE
	150	Υ	BUSY LINE - DON'T ANS
	152	Y	BUSY LINE - DON'T ANS - STA ACTVN, DACTVN & CHG CPBLTY
	154	Υ	BUSY LINE - DON'T ANS - UNRESTRICTED SOURCE
	156	Y	BUSY LINE - INCOMING CALLS
	158	Υ	BUSY LINE - INCOMING ONLY - DATA
	160	Υ	BUSY LINE - INHIBIT LINE BUSY
CFW			CALL FORWARD (CONT)
	162	Υ	BUSY LINE - INHIBIT MAKE BUSY
	164	Υ	BUSY OVERFLOW
	166	Y	BY CALLING NUMBER - DAY OF YEAR ROUTING

SF CODE	FZ: ACODEN	FD CODE	DESCRIPTION - CONTROL OF THE PROPERTY OF THE P
	168	Y	BY CALLING NUMBER -TIME OF DAY/DAY OF WEEK ROUTING
	170	Υ	CALL WAITING CALLS
	172	Y	CALLING NUMBER
	174	Υ	CUSTOMER PROGRAMMABLE CALL FORWARD BUSY
	176	Y	CUSTOMER PROGRAMMABLE CALL FORWARD DON'T ANSWER
	178	Υ	DON'T ANSWER ALL CALLS
	180	Υ	DON'T ANSWER CALL FRWD BUSY - PER LINE
	182	Y	DON'T ANSWER CALL FRWD BUSY - PER SYSTEM
	184	Y	DON'T ANSWER - CUST. ACTVN, DACTVN & CHANGE CPBLITY; PROGRAMMABLE
	186	Υ	DON'T ANSWER- INCOMING CALLS
	188	Υ	DON'T ANSWER - INCOMING CALLS-DATA
•	190	Υ	DON'T ANSWER - INTRA OFFICE
	192	Υ	DON'T ANSWER - UNRESTRICTED SOURCE

SF CODE	FZ CODE	FD CODE	DESCRIPTION
	194	Υ	OVER PRIVATE FACILITIES
	196	Υ	OVER PRIVATE FACILITIES-PER LINE
	198	Y	OVER PRIVATE FACILITIES-PER SYSTEM
	200	Y	OVER PRIVATE FACILITIES-REMINDER RING OPTION
	202	Υ	OVER PRIVATE FACILITIES-REMINDER RING OPTION INHIBITED
	204	Υ	PER KEY PER SET
	206	Υ	REMOTE ACTIVATION, DEACTIVATION & CHG CPBITY
	208	Υ	RING CYCLE
	210	Υ	TIME OF DAY/DAY OF WEEK
	212	Υ	VARIABLE
	214	Υ	VARIABLE-DON'T ANSWER
	216	Y	VARIABLE-DON'T ANSWER-INTERCOM LINE ONLY
	218	Υ	VARIABLE-PER CONSOLE: ATTENDANT PROGRAMMING
	220	Υ	VARIABLE-REMINDER RING OPTION INHIBITED

SF CODE	FZ CODE	FD CODE	DESCRIPTION
	222	Y	CALL HANDLING & DISTRIBUTION
CHD			800 SVC: ALTERNATE CALL ROUTING
	240		800 SVC: EMERGENCY UPDATES ACTIVATE OR DEACTIVATE
	242		CALL HOLD
CHD			CALLER IDENTIFICATION (ID)
CID			CALL WAITING DISPLAY
	260		CALLING NAME DISPLAY
	262		CALLING NAME DISPLAY - BLOCKING
	264		CALLING NAME DISPLAY - SELECTIVE BLOCKING
	266		CALLING NAME & NUMBER DELIVERY
	268		CALLING NAME & NUMBER DELIVERY - ANONYMOUS
	270		CALLING NAME & NUMBER DELIVERY - ANONYMOUS CALLER REJECTION
	272		CALLING NAME & NUMBER DELIVERY - BLOCKING

⇒SF CODE	- FZ CODE -	FD CODE.	DESCRIPTION
	274	·	CALLING NAME & NUMBER DELIVERY - CALLER IDENTIFICATION
	276		CALLING NAME & NUMBER DELIVERY- SELECTIVE BLOCKING
	278		CALLING NUMBE DELIVERY
	280		CALLING NUMBER DELIVERY-BLOCKING
	282		CALLING NUMBER DELIVERY 0 CALLER ID# ONLY
	284		CALLING NUMBER DELIVERY - SELECTIVE BLOCKING
	286		DIALABLE CALLING NAME & NUMBER DELIVERY
	288		DIALABLE CALLING NUMBER DELIVERY
	290		DISPLAY APPL
	292		MGT INFO SYS PKG-PER DISPLAY APPL
	294		SOFTWARE FEATURE - CUST ROLL OVER FRM DISPLAY APPL TO SWITCH APPL
·	296		SOFTWARE FEATURE- INTERFACE ADDNL 800 SVC NOS-PER NO ARRANGED

se SF CODE	89 FZ/CODE #	FD CODE	DESCRIPTION
	298		SWITCH APPL
CMS			CENTRON/CENTREX MANAGEMENT SYSTEM
	320		BULK CHANGE
	322		CUSTOMER REPORTS
	324		INITIAL INSTALLATION
	326		NETWORK MANIPULATION
	328		PACKET CONTROL CAPABILITY
	330		PRIORITY SERVICE
	332		SUBSEQUENT INSTALLATION
	· 334		SYSTEM PARTITIONING
СРК			CALL PARK
СРИ			CALL PICKUP
	360		BASIC
	362		CALL HOLD

SF CODE	FZ CODE	FD CODE	# DESCRIPTION
	364		PICKUP GROUP
	366		DIRECTED CALL PICKUP BARGE-IN
	368		DIRECTED CALL PICKUP NON-BARGE-IN
csc			SELECTIVE CALL
	380		ACCEPTANCE
	382		DISTINCTIVE ALERT
	384		FORWARDING
	386		REJECTION
СТХ			CALL TRANSFER
CWG			CALL WAITING
	400		CANCEL CALL WAITING; NO DOUBLE CONNECT
	402		DIAL
	404		DIAL ORIGINATING
	406		INDICATION

8F CODE	**FZ CODE	FD CODE	& DESCRIPTION
	408		ORIGINATED
	410		ORIGINATED
	412		TERMINATING CALLS
	414		TERMINATING INCOMING CALLS
	416		CAMP-ON & CALL WAITING - ORIGINATING MUSIC OPTION
	418		CAMP-ON & CALL WAITING - ORIGINATING RECORDED ANCMT OPTION
	420		CAMP-ON & CALL WAITING - ORIGINATING SILENCE OPTION
DCP		Υ	DATA CALL PROTECTION (DM-100)
DIA		Y	DIRECT INWARD ACCESS CODE
DRG			DISTINCTIVE RINGING
	440		DISTINCTIVE RINGING & CALL WTG TONE - CLASS B TONE
	442		DISTINCTIVE RINGING & CALL WTG TONE - CLASS C TONE
•	444		DISTINCTIVE RINGING & CALL WTG TONE - CLASS C TONE
DRG			DISTINCTIVE RINGING (CONT)

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** SF CODE	*FZ CODE	FD CODE	DESCRIPTION
	446		DISTINCTIVE RINGING/DISTINCTIVE CALL WTG; PRIORITY CALL PER LINE
	448		DISTINCTIVE RINGING - CENTRON 1 CALL WTG TONE
EBO			EXECUTIVE BUSY OVERRIDE
EAS		. Υ	EXTENDED AREA SERVICE UNLIMITED CALLING
ESI		Υ	ELECTRONIC SET INTERFACE-PER LINE
FEX		Υ	FOREIGN EXCHANGE
HTY			HUNTING
	460		CIRCULAR
	462		SEQUENCE - NON-MULTI LINE GROUP
	464	Υ	HUNTING GROUPS
	466	Υ	MULTI LINE HUNTING
	468	Υ	MULTIPLE POSITION HUNT PER GROUP
•	470	Υ	MULTIPLE POSITION PER LINE
	472	Υ	MULTIPLE POSITION QUEUING PER GROUP

» SF CODE	FZ CODE 8	FD CODE	DESCRIPTION
	474		NON-HUNTING NUMBER
ICM		Y	INTERCOM FEATURE
KBA*			KEY/BUTTON PROGRAMMING ASSIGNMENT
LSP			LOUDSPEAKER PAGING
	500		PER ATTENDANT ACCESS PER CONSOLE
	502		PER TRUNK GROUP
MYB			MAKE BUSY
	520	***************************************	ARRANGEMENT
	522		ARRANGEMENT KEY CONTROLLER
МОН		Υ	MUSIC ON HOLD
MWG			MESSAGE WAITING
	540		AUDIBLE MESSAGE WAITING
	542		MESSAGE CENTER
	544		MESSAGE WAITING INDICATION

SF CODE		FD CODE	*** DESCRIPTION !
	546		MESSAGE WAITING VISUAL
	548		EXECUTIVE MESSAGE WAITING
NSA		Y	NIGHT SERVICE ARRANGEMENT
RCF		Y	REMOTE CALL FORWARDING
	580	Y	CALL FORWARDING NUMBER
	582	Y	RING CYCLE
SBL*			STATION BUSY LAMP
SCG			SPEED CALLING
	600		1 DIGIT CONTROLLER
	602		1 DIGIT USER
	604		1 # LIST INDIVIDUAL
	608		1000 CODE (EH3)
	610		2 DIGIT CONTROLLER
	612		2 DIGIT USER

SF CODE SFZ CODE	FD CODE S DESCRIPTION SO
614	2 # LIST INDIVIDUAL
616	30 CODE - CUST CHANGEABLE
618	30 NUMBERS
620	50 CODE - CUST CHANGEABLE
622	6 CODE
624	9 CODE - CUST CHANGEABLE
626	70 CODE - CUST CHANGEABLE
628	8 CODE - CUST CHANGEABLE
630	CHANGE IN REPERTORIES
· 632	CHANGE SPEED CALLING GROUP LIST
634	NETWORK SPEED CALL
636	PAUSE INSERTION - PER SYSTEM
638	SHARE SPEED CALL LIST ONE
640	SHARE SPEED CALL LIST TWO

«SF CODE	FZ CODE	No. FD CODE	DESCRIPTION
	642	<del></del>	UP TO 10 CODE CAPACITY
sco			STATION CAMP ON
	660		PER LINE
	662	2-3	SERVICE ESTABLISHMENT
SMD			STATION MESSAGE DETAIL RECORDING
	680	•	CALL DETAIL
	682		PER LINE
TDR		- · ·	TIME OF DAY ROUTING
	700		PER LINE
	702		UPDATE
TTN*			TOUCH TONE
UCD			UNIFORM CALL DISTRIBUTION
	740		DELAY ANNOUNCEMENT
	742	Y	HUNT GROUP

SF CODE	FZ CODE	FD CODE	DESCRIPTION
	744		MUSIC AFTER DELAY
	746		SILENCE AFTER DELAY ANNOUNCEMENT TRUNK
VAD*			VOICE ACTIVATED DIALING (DIAL DICTATION)
VMS			VOICE MESSAGE SERVICE
	780		CALL ANSWERING SERVICE
	782		CALL ROUTING SERVICE
	784	Υ	CALL ROUTING TO NUMBER
	786		CONTRIBUTOR MAILBOX
	788		EXTENSION MAILBOX
	790		LISTEN ONLY MAILBOX
	792		MESSAGE NOTIFICATION
	794		MESSAGE SEND
	796		SCHEDULED GREETINGS
	TMX 800		TRANSFER MAILBOX (TFM)

SF, CODE # MEZICODE HER. FD CODE ## MANAGEMENT IN DESCRIPTION IN THE PARTY OF THE P					
	802		VOICE MAIL		
	804	Υ	VOICE MAILBOX - WITH CALL FORWARDING -BUSY LINE		
	806	Y	VOICE MAILBOX - WITH CA FWDG-BUSY LN-DON'T ANS,MSG WTG AUD VISUAL INDR		
	808		VOICE MAILBOX		

#### LOCAL SERVICE PROVIDER VERIFICATION

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## LOCAL SERVICE PROVIDER VERIFICATION

## والق

REQUESTING COMPANY NAME					
CONTACT NAME		TEL NO			
STREET	FLOOR	ROOM	,		
		ziP			
FACSIMILE TEL NO		E-MAIL Id			
EU NAMEGTE RESPONSE:  EU NAMEGTE RESPONSE:  EU NAMEGTE RESPONSE:  EU NAMEGTE RESPONSE:  EU NAMEGTE RESPONSE:	LSP YES LSP YES LSP YES LSP YES	EU TEL No	-		
		NO IF NO, DATE CHGD EU TEL No NO IF NO, DATE CHGD	<b>-</b> -		
GTE CONTACT		TEL NO	-		

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### TEMPORARY DISCONNECT/RECONNECT REQUESTS

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# ALEC TEMPORARY DISCONNECT / RECONNECT FORM FAX TO GTE AT ( )\_\_\_\_\_\_ - \_\_\_\_

	DATE
ALEC NAME	STATE

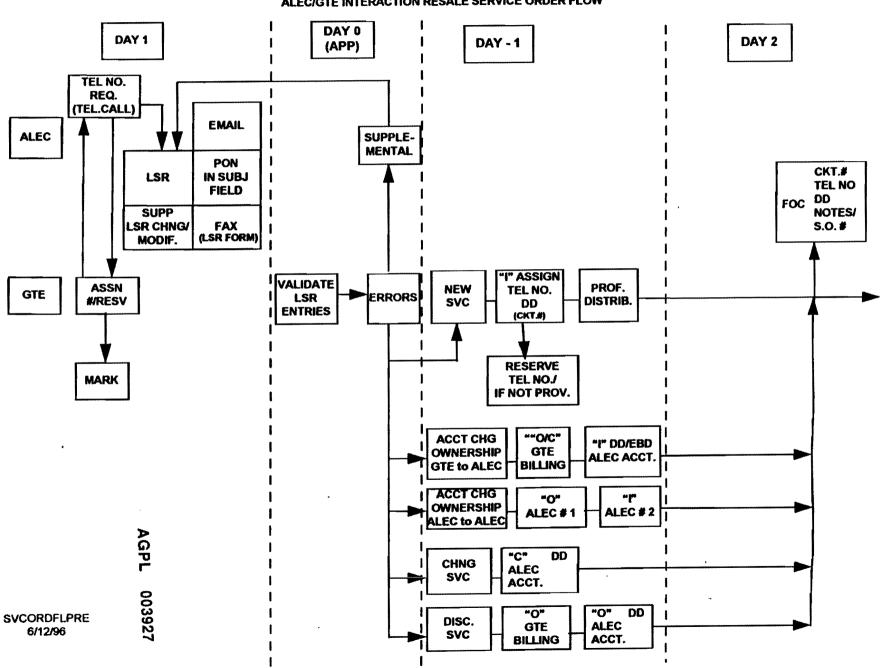
FA FRANCE AND	a i i i i i i i i i i i i i i i i i i i	AC	(CN) 数数数 RCco数数

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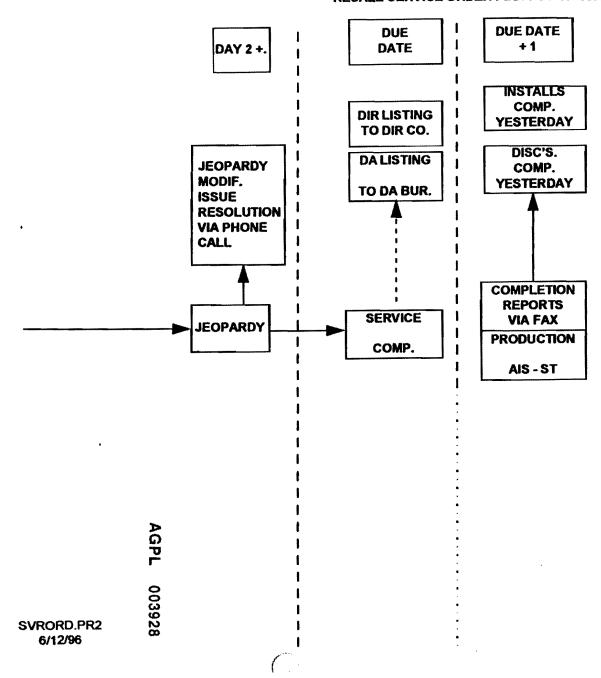
#### PROCESS FLOWS

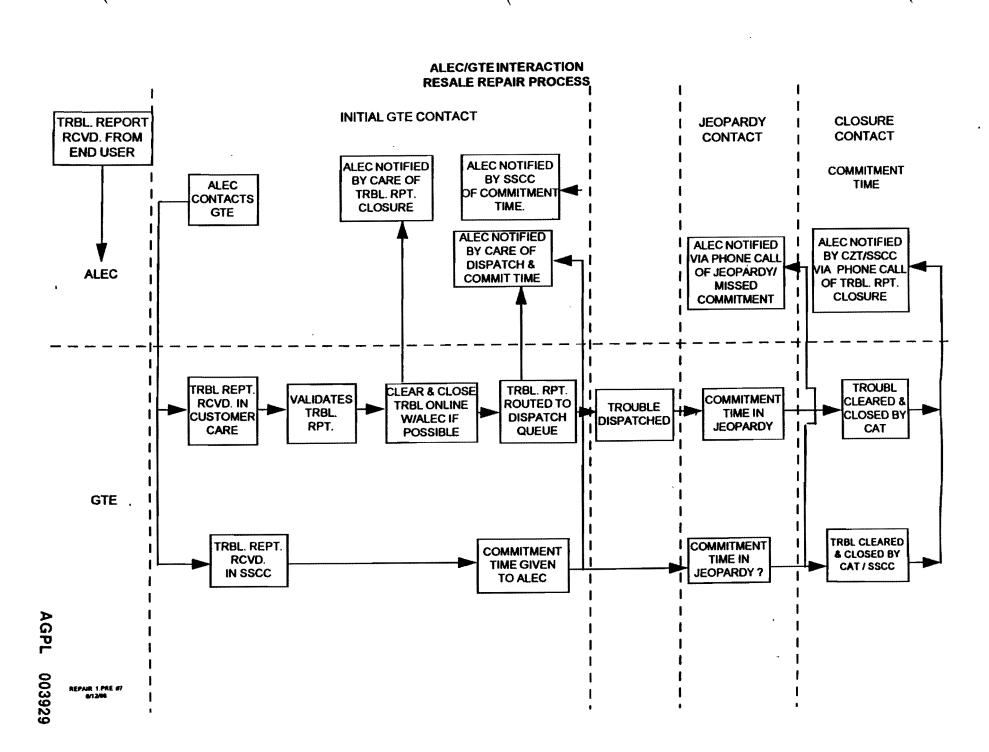
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#### ALEC/GTE INTERACTION RESALE SERVICE ORDER FLOW

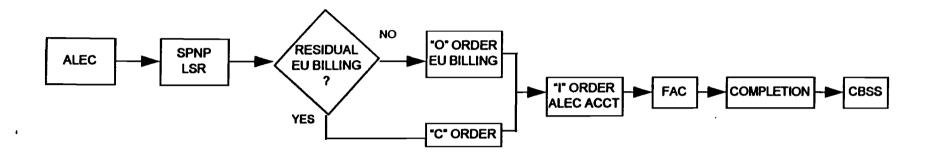


#### **RESALE SERVICE ORDER FLOW CONTINUED**

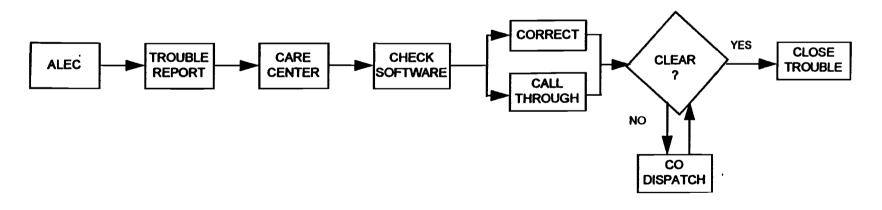




# Ordering and Billing - SPNP (Interim Number Portability)



Repair - SPNP



AGPL 003930

PAGE 5.4

### **BILL FORMATS/OPTIONS**

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#### **BILL FORMATS/OPTIONS:**

GTE will provide billing for local services (resale and unbundling) through its CBSS System (Customer Billing Services System). CBSS will provide billing information for the subordinate accounts (individual end user accounts) and a summary bill for all subordinate accounts. Summary bills may be provided at either a state-level or sub-state level as negotiated. The sub-state level can include up to 10 summary bill accounts. This sub-state summary bill assignment can be utilized by the co-carrier for distribution of accounts as deemed necessary. For example, summary bill accounts could be established for cyclical billing purposes or geographic alignment.

Bills may be delivered in one of three mediums: paper, magnetic tape, or electronic data interface (EDI).

The media for bill distribution, other than paper, should coordinated through the GTE Account Manager.

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### **FINANCIALS**

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#### **FINANCIALS:**

Two documents are required by GTE prior to establishing services under the local services tariffs: 1) a copy of the ALEC's certificate of public convenience and necessity and 2) a financial profile.

Attached is a copy of a credit history report which may be requested or the ALEC may provide their own financial statement at GTE's discretion.

The CPCN must be on file with GTE before any service requests can be processed.

#### CREDIT HISTORY

RETURN TO: (ACCOUNT MANAGER)

DATE:\_\_\_\_\_ACNA:\_\_\_\_\_CIC:\_\_\_\_ OTHER NAMES USED FOR OPERATION:\_\_\_\_\_\_ NAME OF PARENT CO. IF SUBSIDIARY: STATE:\_\_\_\_\_ BILLING ADDRESS: CITY:\_\_\_\_\_STATE:\_\_\_\_ SHIPPING ADDRESS: CITY:\_\_\_\_\_STATE:\_\_\_\_ TELEPHONE\_\_\_ TAX ID OR SOCIAL SECURITY (SS#):\_\_\_\_\_ **BUSINESS OWNERSHIP:** SOLE PROPRIETORSHIP PARTNERSHIP CORPORATION YEAR ESTABLISHED\_\_\_\_\_ STATE INCORPORATED: STATES WHICH YOU OPERATE OR INTEND TO OPERATE: PREVIOUS ADDRESS (IF AT PRESENT LOCATION FOR LESS THAN 5 YEARS): TYPE OF BUSINESS\_\_\_\_\_ ANNUAL SALES: # OF EMPLOYEES

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ME, TITLE, HO INCIPALS:	ME ADDRESS,	SOCIAL SEC	CURITY NUM	BER OF OFFIC	ERS AND/
					***************************************
					•
	•				
					SHEET STATE OF THE SHEET STATE OF THE SHEET STATE OF THE SHEET STATE OF THE SHEET STATE OF THE SHEET STATE OF THE SHEET STATE OF THE SHEET STATE OF THE SHEET STATE OF THE SHEET STATE OF THE SHEET STATE OF THE SHEET STATE OF THE SHEET STATE OF THE SHEET SHEET STATE OF THE SHEET STATE OF THE SHEET STATE OF THE SHEET STATE OF THE SHEET STATE OF THE SHEET SHEET STATE OF THE SHEET
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### DIRECTORY LISTINGS

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#### **DIRECTORY LISTINGS:**

The following pages provide the detail specifications to interface with GTE and GTE Directories for directory listings. For questions and/or additional information, please refer to the Contact Section.

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#### LMS SERVICE ORDER FILE

#### Record Type

The file will consist of three record types:

- 1. Header contains file owner, sequence information, and date and time of file creation.
- 2. Transaction service order transactions
- 3. Trailer number of transactions transmitted

#### File Sort Sequence

The file will be in the following sequence:

- 1. Transaction date
- 2. Transaction time
- 3. Service Order Type
- 4. Service Order Number
- 5. Category Identifier
- 6. Listing Line Sequence Number
- 7. Listing Line Transaction Code

#### Record and Fleid Definitions

Note: Required field are marked with an asterisk (\*). Fields required for particular types of service order activity state the conditions requiring the data. All Header and Trailer fields are required.

Header Record -will be used to track the input files for proper sequence.

- Operating group code \*\* Code which defines the owning telephone company.
   position alphanumeric. Value assigned by GTE Directories Corporation. Value is unique per service order field received.
- 2. File sequence number \*\* Sequential number used to track daily transmission file for proper sequence. 9 position numeric. Number must be assigned by system generating the service order file, and should begin with number 1.
- Transmission date Date the transmission file was created. Should equal date the service orders
  were issued. This date is used to mark the Effective Date of the order in LMS. 6 position numeric
  (MMDDYY).
- Transmission time \*\* Time the transmission file was created. 6 position numeric (HHMMSS).

Transaction Record - service order transactions. These records consist of a fixed portion and a variable portion.

#### **Fixed Portion:**

- \*1. Transaction date Date the order was issued. 6 position numeric (MMDDYY).
- Transaction Date and Time are used to process multi activity against the customer/listing, in the proper sequence.
- \*2. Transaction time Time the order was issued. 6 position numeric (HHMMSS).
- \*\*Additional date elements required for Directories Distribution Systems.

- \*3. Telephone company code. 3 position numeric. Defines telephone company provide the Service value assigned by GTE/DC.
- \*4. Directory number 6 digit Universal Directory Number. There are 5 occurrences of this field. 30 position alphanumeric. This number is unique per directory title. It is assigned By YPPA.
- \*5. Main telephone number\*\* 7 digits. Contains the customer's Main Billing Telephone Number (for Telco billing).
- \*6. Location code 4 digit Central Office code where the customers service ordinates. This field, in conjunction with the NPA, is used to determine the customer's Local directory (to appear in).
- \*7. Caption control number 7 digit number assigned to each caption structure. This field is required for caption listings only. This number is assigned by system (or procedurally), and is used to group listings into a caption structure. All lines of a caption must have the same control number. Default is zeroes for Straight Line listings.

Note: A caption must have a minimum of two listings.

- \*8. Service order listing type -2 characters. Values are:
  - CP caption listing caption structures are used when a customer has more than one Telephone number, and they are to print together in the directory.
    e.g. Doe John MD

Office 1234 N. Main......555-1234 Res 5678 S. 1st St......555-5678

- CR business cross reference listing a listing that references another listing.
  - e.g. IBM.....See International Business Machines
- 9. Service order request 1 character. Values are:

Blank - normal order (default)

- A advanced order an order is Advanced to directory company when telephone service is not active until after Final Service Order date, and the customer wishes to appear In the upcoming directory.
- \*10.Service order type 1 character. Values are:
  - C indicates physical changes in service or equipment (i.e. Telephone number change)
  - F 'from' portion of an address change; used in conjunction with a 'to' order
  - I new install
  - 0 used for record changes other than service or equipment i.e. add ALST's, JU's change SRL, change of address if physical location is not affected, add multi-listings, and to change caption set-ups.
  - T -'to' portion of an address change; used in conjunction with a 'from' order
- NOTE: 'F' and 'T' orders can also change the telephone number, along with the address, but should not be used for a telephone number only change. A 'C' order is used for telephone number change.
- \*11.Service order number 6 to 8 digit number assigned to each service order. 8 position alphanumeric. Numbers with less than 8 digits should be left-justified and padded with spaces. This number is assigned by the service order system. It is unique per service order system. It is unique per service order issued.

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<sup>\*\*</sup> Additional data elements required for Directories Distribution System

- \*12.NPA 3 digit Number Planning Area (Area Code). This is the NPA associated with the Location Code.
- \*13.Category identifier 1 character, Values are:
  - B Basic category. Contains Service name and Address, and Related Service Order information.
  - L Listing category. Contains listing text for directory appearance.
  - R -remarks category. Contains directory related remark about the order.
  - G Billing category. Contains billing address info. Used by GTE Directories Distribution Company (GTE/DDC) for distribution of directories. When Billing category is not provided, Service Address (from Basic category) is used for distribution.

NOTE: every service order will consist of a minimum of 1 Basic and 1 Listing category record.

- \*14.Listing line sequence number 5 digits. Sequence number keyed on each listing. Use primarily for sequencing listings in a Caption structure. This number must be assigned by the service order system (or procedurally), and is required for captions, it is a sequential number, normally assigned starting with 0100 (on the caption header line), and incrementing by 100. This method provides a range of unused numbers to be used when inserting a new listing between existing listings. i.e. To insert a listing between line 00100 and 00200, assign number 00150 to the new listing.
- \*15. Listing line transaction code 1 character. Values are:
  - B no change on line. Only applies to captions. Indicates this listing, in the caption, has no activity against it. Note: When a caption listing is added, changed, and/or deleted, GTE/DC requires the entire caption structure to be passed to LMS.
  - D delete line/listing
  - I insert line/listing

Variable portion. All fields in the variable part of the record are identified in a mnemonic followed by a equal sign and the field value or text as applicable. The field mnemonic is indicated in parentheses. Maximum length of the variable portion is 256. Any number of fields may appear in an order, as long as the field lengths mnemonics and text for all fields combined) do not exceed the 256 character limit. All fields must be followed by a semi-colon.

Basic Category fields - used for distribution of directories and to build a valid customer mailing address.

- \*1. Service name (SN=). The name of the subscribing customer. Required for directory distribution only.
- \*2. Service address. Designates the specific location of terminating telephone equipment. Consists of the following fields.
  - a. Service address (SA=) house number, directional, and street name.
  - b. Sub-location (SLOC=) suite number, apartment number, etc.
  - c. Community (COM=) community name
  - d. State (ST=) state code
  - e. Zip code (ZIP=) 5 digit zip code
  - 3. Reference service order number \*\*(RO=) is used only to relate an 'F' (from) order to its associated 'T' (to) order. Required on F and T orders.
  - 4. Reference telephone number\*\*(RO-TN=) is used only to relate an 'F' (from) order, by telephone number, to its associated 'T' (to) order.
  - 5. Effective date (EFF=) Telco billing effective date. This is the date that a service order's billable non-toll activity is to commence or cease.

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<sup>\*\*</sup>Additional data elements required for Directories Distribution Systems

- Due date (DD=) service order due date. Required on Advanced orders. This is the day
  on which a customer's service request is scheduled for completion.
- 7. Completion date \*\* (CD=) Service order completion date. Required on all orders except Advanced and Record orders. This is the day a request for service is fulfilled.
- \*8. Class of Service \*\* (CS=) Defines class of service. Values are R (Residential), B (Business), T (Telco), G (Government). Required by GTE/DDC only. Classifies a service arrangement according to its use. (And Grade of Service: 1, PBX, CBX, etc)
- \*9. Number of directories (NOD=) Number of directories customer has requested. Required by GTE/DDC only.

Listing Category Fields - used for directory processing and appearance.

NOTE: Listing descriptors not passed in the order will be assigned the default value. For example, if a Non-published listing is not identified as such, it will default to Published status.

- \*1. Service order listing indicator Indicates type of listing. Values are:
  - 'PL=' Primary listing (default)
  - 'Al=" Additional listing. This is an alphabetical listing in addition to, and having the same telephone number as, its associated primary listing.
  - 'AC='- Atternate Call listing. This listing type refers callers to another service of the same customer or to the service of another customer.
  - 'JU=' Joint User listing. This listing type is provided to a business customer who shares a primary service with another business customer.
  - 'CR=' Cross Reference
  - 'CP=' Caption listing indicator
- NOTE: In a caption sentence, the PL, AL, CR, and JU may appear without the equal sign.
- 2. Publish indicator\*\* Indicates appearance in the directory and/or In directory assistance. Values are:
  - PB Published listing (default). Listing will appear in the directory and In directory assistance.
  - NP Non-published listing. Listing will not appear in the directory and will appearing directory assistance as a Non-pub number.
  - NL Non-listed listing. Listing will not appear in the directory, but will appear in directory assistance.
- Caption control number (CN) Number assigned to this entire caption arrangement. 7 digits maximum. Same value as caption control number in fixed portion of record.
- 4. Indent level (IN) 1 digit field which indicates the number of positions to indent caption sublines. Values are:
  - 0 -only valid on caption headers
  - 1-6-only valid on caption sublines
- 5. Selection control (SC) 1 digit code which defines what type of product the listing can appear in. Values are:
  - 0 listing will appear in all products it is Scoped to (default)
  - 1 listing will appear in the Local directory only
  - 2 listing will appear in Local Traffic records only; will not print in a directory
  - 5 listing will appear in Neighborhood directories only; will not print in a Local directory.
  - 7 listing will appear in the Local directory, and in Local and NPA Traffic records.

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<sup>\*\*</sup> Additional date elements required Directories Distribution Systems

- \*6. Account type (AT) 1 digit code which defines the type of listing. Values are:
  - 1 Residential listing (default)
  - 2 Business listing
  - 3 Professional listing
  - 4 Government listing
- 7. Foreign listing indicator (FL) Indicates the listing is foreign to the Exchange in which it is to appear. When a listing is appearing in a directory other than his Local directory, the FL code, followed by a 4 digit Location Code of the directory in which it is appearing, mus be keyed. [i.e. FL1234]
- \*8. Names field are defined as follows:
  - a. Last Name or Finding Word of Business Name (LN=)
  - b. First Name or rest of Business Name (FN=)
  - c. Title/degree (TD=)
  - d. Business signation (DE=)
  - e. Nickname (NN=)
  - f. File-as (FA=) required with numeric Finding Word [l.e, LN=3; FN=M;
  - FA=Three,M;]. Is used to sequence listings when normal sequencing rules will not file the listing as required.
  - g.Letter sequence indicator (LS) indicates that the listings is to be sorted as letters instead of a word.
- 9. Address field are defined as follows:
  - a.House number (HN=)
  - b.Street direction (DR=)
  - c.Street name (ST=)
  - d.Sub location (SL=)
  - e.Community (CM=)
  - f. Zip code (ZP=)
- NOTE: If customer request his address to be omitted from the directory, the address fields are not passed on the service order.
- \*10. Telephone number (TN=) This usually contains the 7 digit telephone number, unless the area code is required to print in the directory. In this case, it will appear as TN=xxx/xxx-xxxx.
- 11. Line of information (Li=) Extra line of information (text) which is to appear between the name and address fields in the directory.
- 12. Caption information (CI=) Is used to describe Caption information such as subcaption header or term like "Ofc: and "Res". This field us used to describe all descriptive or informational words and terms in caption arrangements that are not classified as part of the name or address fields, telephone number, dialing instructions, alternate calls, line of information, right justified text, or centered information text.
- 13. Alternate Call (AC=) Alternate call text used in caption sublines, i.e. After Hours Call .....555-1212
- Dialing instructions (DL=) Left-justified dialing instructions (text) which precedes the telephone number. Use of this field causes text to break and indent under the listing name.
- 15. Right justified text (RJ=) Right-justified dialing instructions (text) which precedes the telephone number. i.e. Doe John.......Metro Number 555-1212.

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<sup>\*\*</sup> Additional data elements required for Directories Distribution Systems

- 16. Centered information (CE=) Text which prints on the line following the telephone number, centered in the column, i.e. Doe John.......Metro Number 555-1212

  No Charge to Calling Party
- 17. Class Heading (CLH=) Required for New Install Business listings, unless class heading is NONE. Is used in a classified directory or in the Yellow Pages to group business listings by products wold or services preformed.
- Retained Remark (RMKR=) This formatted remark will identify the customer is switching service to an Alternate Local Exchange Carrier (ALEC). Format is 'RMKR= ALECxxxx'. Note:xxxxx is the ALEC identifier, if known.

#### Remarks Category

- 1. Remarks \*\*(RMK=) Contains free-form text/special instructions regarding the directory listing.

  Billing Category (\*\*for items 1-4 if different than service address)
- Directory delivery address designator (DDA=) Indicates whether to use the Billing or Service address for directory delivery. Values are:
  - BA use billing address
  - SA use service address
- Customer billing address (BA=)
- 3. Bill name identification (BNI=)
- 4. Bill name identification phrase (BN2=, if applicable)

Trailer record - will contain the transaction count of the transmission file.

1. Transaction count \*\* - 9 position numeric. This count includes the Header and Trailer records.

### Records Layouts

#### **HEADER RECORD**

Field Name	Size	Format
Record length	2	binary
Filler	2	low-values
Operating group code	2	aiphanumeric
File sequence number	9	numeric
Transmission date	6	numeric
Transmission time	6	numeric

#### LISTING RECORD

Field Name	Size	Format
Record length	2	binary
Filler	2	low-values
Transaction date	6	numeric
Transaction time	6	numeric
Telco Code	3	numeric

<sup>\*\*</sup>Additional data elements required for Directories Distribution Systems

Field Name	Size	Format
Directory number(s)	30	alphanumeric padded with spaces
Filler	6	spaces
Main telephone number	7	numeric
Filler	1	spac <del>es</del>
Location code	4	numeric
Caption control number	7	numeric
Service order listing type	2	alpha
Service order request	1	alphanumeric
Service order type	1	alpha
NPA	3	numeric
Category Identifier	1	alpha
Listing line seq num-	5	numeric
Listing line trans code	1	alpha
Variable text	258	alphanumeric

#### TRAILER RECORD

Field Name	Size	Format
Record length	2	binary
Filler	2	low-values
Trailer Id	8	alphanumeric - value 'TRAILER='
Transaction count	9	numeric

#### File Characteristics

The LMS Service Order file is in a variable, blocked format. The record length is 352, and the block size is 23,476. File can be in EBCDIC or ASCII format.

Field should be received daily via electronic transmission. Preferred communication methods include TCP/FTP and Direct Connect.

<sup>\*\*</sup> Additional data elements required for Directorles Distribution Systems

### **DIRECTORY ASSISTANCE**

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#### **DIRECTORY ASSISTANCE**

The following pages provide the detail specifications to interface with GTE and GTE for directory assistance listings. For questions and/or additional information, please refer to the Contact Section.

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### CALIFORNIA DIRECTORY ASSISTANCE UPDATE FORMAT

The following COBOL listing provides the format used to update GTEC's California Directory Assistance database.

#### Records are:

- Variable in length record format.
- Maximum record length is 764.
- Block size is 19069.
- California contact for input format, intervals, etc. is Bryan Paslay (805-372-5542).
- Data is transmitted in tape format (cartridge), to DPI (Directory Press International in California, Jim McMurry, (213-265-6780).

#### **INPUT FORMAT**

	. INPUT FO			
	ALLMOD.PANLIA.ACTIVE (CD26000	)TP)LINE 0001		
COMMAND			SCROL	L ===>CSR
01639	01 7074-DIR-LISTING-REC-C88332	2		
01640	03 C88332 - 6 NUMERIC-WORDS			
01641	05 C88332 - NPA	PIC 999		
01642	05 C88332 - PREFIX	PIC 999		
01643	05 C88332 - LINE NO	PIC 9999		
01644	05 C88332 - PUB - CODE		PIC 9	
01645	05 C88332 - REC-LENGTH	PIC 999		
01646	05 C88332 - CUST-CODE		PIC 999	
01647	05 C88332 - HDU	PIC 9		
01648	05 C88332 - REC - NO		PIC 99	•
01649	05 C88332 - BOLD TELF		PIC 9	
01650	05 C88332 - XLL - IND		PIC 9	
01651	05 C88332 - DESIGN STYLE	PIC 99		
01652	05 C88332 - AUDR - STYLE	PIC 99		
01653	05 C88332 - ORIG - RAD		PIC 999	
01654	05 C88332 - EXIR - ID	PIC 9		
01655	05 C88332 - STG - SVC		PIC 9	
01656	05 C88332 - SKIP	PIC 99		
01657	05 C88332 - PRINT - TEL		PIC 9	
01658	05 C88332 - POST1	PIC 0		CL67
01659	05 C88332 - ALF	PIC 9		
01660	05 C88332 - BUS - RES	PIC 9		
01661	05 C88332 - TYPE-LISTING	PIC 9		
01662	05 C88332 - CP -CODE	PIC 9		
01663	05 C88332 - CUMM-ADD-LTH	PIC 9		
01664	05 C88332 - ALF-TEL-AUD-LTH	PIC 99		
01665	05 C88332 - REF-LST-ADD-LTH	PIC 99		
01666	05 C88332 - DESIG ADD-LTH	PIC 99		
01667	05 C88332 - PUB-ADDR-ADD-LTH			
01668	05 C88332 - NAME-ADD-LTH	PIC 99		
01669	05 C88332 - FILLER	PIC 9		
01670	05 SUPPL - RULE STACK			CL101
01671	10 C88332 - RULE	PIC 99		CL101
01672	10 C88332 - STACK - INDIC	PIC 9 CL101		
U.U.E	10 20000 - 0 1 4017 - 114010	I IO O OF IOI		

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01673	06 CAPTION - RULE-STACK REDEFINE	ES SUPPL-RULE STACK	CL101
01674	10 CAPT - RULE	PIC 9	CL101
01675	10 CAPT - STACK	PIC 99	CL101
01676	05 C88332 - ALT TEL-STYLE		02.0.
01677	05 C88332 - REF-LSTG - STYLE	PIC 99	
01678	06 C88332 - NAME-STYLE	PIC 99	
01679	03 C88332 - ALPHA - WORDS		
01680	05 C88332 - UNIV - DIR - CODE	PIC X(5)	
01681	06 C88332 - LSTG - TYPE - SEQ		
01682	04 C88332 - NAME- AND - TITLE	PIC X (38)	
01683	05 C88332 - NAME - SEQ	PIC X	
01684	05 C88332 - DESIG - KEY	PIC X	
01685	05 C88332 - MERGE - SEQ	PIC X	
01686	05 C88332 - STREET KEY	PIC X (5)	
01687	05 C88332 - SUB CODE		CL90
01688	05 C88332 - SPLIT		
01689		PIC X	
01690	05 C88332 - INDENT - CD	PIC X	
01691	05 C88332 - ADDENDAS		
01692	07 C88332 - WORD PIC X(5) C	CCURS 129 TIMES	
01693			
01694	05 C88332 - ADDENDA -BYTES F	REDEFINES C88332 -ADD	ENDA CL138
01695	07 C88332 - ADDENDA-BYTES		
	** ***********************************		

### SCREENING FUNCTIONALITY

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#### GTE SCREENING NOTIFICATION FORM

DATE:	AREA:
FROM:	TELEPHONE NUMBER:

Telephone Number # (A/C Tel)	info. Code	Action Add/ Del	Effective Date
		AND COMPANY CONTRACT OF THE PARTY OF	
		7 W W W	
		CONTROL OF THE CONTRO	

#### Proprietary Information

May not be duplicated, distributed or resold in any form without the written permission from GTE.

- Coffect, Special Called.
- Hotel / Motel Time & Changes
- Inmate Calling collect, Special Card. Inmate Calling Station Collect, Station Special Called.
- Inmate Calling Paid, Collect, Special Called.
- inmate Calling Collect, Special Called, Toll Only.
- Inmate Calling Collect, Special Called, Zero minus (0-) Only Capability.
- 8. Customer Owned Coin Telephone Collect, 3rd Number Billed, Calling Card, Special Called, Auto Collect.
- Collect, Special Called.
- Collect, Calling Card, Special Called, auto Collect.
   Handicapped Customer, Paid, Collect, 3rd Number Billed, Calling Card, Special Called, Auto Collect. (Dist for customer and apply direct dial rate.)
- 12. Calling Card Billing Only.
- 13. Special Billing Number Only.
- 14. Sent Paid, Calling Card and Special Billing Number.
- 15. Sent Paid, Collect and Special Called.
- 16. Paid, Collect, Calling Card, Special Billing, Spec Called, Auto Collect.
- 17. Local Only
- 18. Cellular collect, 3rd Number Billed, Calling Card, Special Called, Auto Collect.
- 19. Non-Coin Collect, 3rd Number Billed, Calling Card, Special Called, Auto Collect.
- 20. Coinless Public-Collect. 3rd Number Billed, Calling Card, Special Called, Auto Collect.
- 21. Customer Owned Coin Telephone collect, 3rd Number billed, Calling card, Special Billing, Auto Collect: Apply Surcharge.
- 22. IMTS Improved Mobile Telephone Service Paid, Collect, 3rd Number Billed, Calling Card, Special Called, Auto Collect.
- 23. CONDO 1 Collect, 3rd Number Billed, Calling Card Special Cailed, Auto Collect.
- 24. CONDO 2 Collect, 3rd Number Billed, Calling Card, Special Called, Auto Collect, No Local Directory Assistance.
- Coin Telephone No incoming Calls Allowed.
- 26. UCLA No Sent Paid on 0-
- 27. Camerilio State Hospital (Contractual ) Coin Paid, Collect, 3rd Number billed, One Call Limit, No Local Credit, Coin Refunds
- 28. Inmete Calling NW State Facility Originated Call.
- 29. Inmate Calling No Credit or Reconnect.
- 30. University of Idaho
- 31. Department of Energy
- 32. Washington State University
- 33. Postpey 34. Inmate Calling PAL
- 35. Green Acre.

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1. Collect 3rd Number. Special Billing Number, Calling Card, Auto

700000000000000000000000000000000000000	GEWING-REING-COEDERNIOS SERVINGENION			
GSEC	Allowable billing functions by O.S.	Blocked billing functions by O.S.		
SCCS1	Collect, 3rd Number billed, calling card, auto collect, special called.	Sent paid, DA Call Completion		
SCCS2	Hotel / Motel time and charges	Sent paid		
XXXXX	Hotel / Motel time and charges	Sent paid, DA Call completion		
SCCS3	Inmate Calling - collect only, No on line credit or reconnect.	Sent paid, auto collect, 3rd number billed, calling card, special called, DA, DA call completion.		
SCCS4	Inmate Calling - Station Collect: No on line credit or reconnect.	Sent paid, auto collect, 3rd number billed calling card, special called, DA, DA call completion		
SCCS5	Inmate Calling - paid collect	auto collect, 3rd number billed, calling card, special called, DA, DA call completion		
SCCS6	Inmate Calling - Collect, Toll only: no on line credit or reconnect	no local dialing, sent paid, 3rd number billed, calling card, special called, DA, DA call completion.		
SCCS7	Inmate Calling - collect, zero minus (0- only capability). No on line credit or reconnect.	Sent paid, auto collect, 3rd number billed, calling card, special called, DA, DA call completion.		

an ann ann an an	MANGER CALL NO REPAINS CODE DEFIN	TRONS BABLERAL CLASS - BOBLE COLLEGE
GSEC	Allowable billing functions by O.S.	Blocked billing functions by O.S.
SCCS8	Customer owned coin telephone - collect, 3rd number, calling card, special called, auto collect	Sent paid, DA call completion
SCCS9	Collect, special calling	3rd number billed, sent paid, calling card auto collect, DA call completion
SCCS10	collect, calling card, special called, auto collect	3rd number billed, sent paid, DA call completion
SCCS11	Handicapped - customer - paid, collect, 3rd number, calling card, special called, auto collect, and DA, DA call completion (Dial for customer and apply dial rate and not operator surcharge)	no restrictions
SCCSX	Handicapped - customer- paid, collect 3rd number, calling card, special called, auto collect, and DA (Dial for customer and apply dial rate and not operator surcharge)	DA call completion
SCCS12	Calling Card Only	collect, 3rd number, auto collect, special called, DA call completion

a managara karagaran managa	MANUAL PROPERTY OF THE PROPERT			
GSEC	Allowable billing functions by O.S.	Blocked billing functions by O.S.		
SCCS13				
SCCS14	Sent paid, calling card, allows DA call completion	Collect, 3rd number billed, special called, auto collect		
SCCS15	Sent paid, collect, special called, allows DA call completion	3rd number billed, auto collect		
SCCS16	Sent paid, collect, special called, allow DA call completion	3rd number billed		
SCCS17	Local Only	collect, sent paid, calling card, auto collect special called, 3rd number billed, DA call completion		
SCCS18	Cellular - collect, 3rd number billed, calling card, special called auto collect	Sent paid, DA call completion		

MANUAL CODE DEFINITIONS AND AND AND AND AND AND AND AND AND AND				
GSEC	Allowable billing functions by O.S.	Blocked billing functions by O.S.		
SCCS19	Collect, 3rd number billed, calling card, special called, auto collect, verify 3rd number billed	Sent paid, DA call completion		
SCCS20	Coinless Public - collect, 3rd number billed, calling card, special called auto collect	Sent paid, DA call completion		
SCCS21	Customer owned coin telephone - collect 3rd number billed, calling card, special called, auto collect, apply surcharge	Sent paid, DA call completion		
SCCS22	IMTS - improved mobile telephone service, sent paid, collect, 3rd number billed, calling card, special called, auto collect	DA call completion		
SCCS23	CONDO 1 (Hawaii only) Collect 3rd number billed, calling card, special called, auto collect, no local DA	Sent paid		
SCCS24	CONDO 2 ( Hawaii only) Collect 3rd number billed, calling card special called, auto collect, no local DA	Sent paid, DA, Da call completion		
SCCS25	Coin telephone - no incoming calls			

COLEMN COLECTIVITORS AND AND AND AND AND AND AND AND AND AND		
GSEC	Allowable billing functions by O.S.	Blocked billing functions by O.S.
SCCS26	UCLA (California Only) - No sent paid on zero minus (-0)	DA, DA call completion
SCCS27	Camarillo State Hospital (California Only - contractual) collect, coin paid, 3 rd number billed, call limit, no local credit, coin refunds only	Sent paid, DA call completion
SCCS28	Inmate Calling - WA state facilities (Washington State only) collect only. Announcement must include that the facility may monitor and/or record conversation: no on line credit or reconnect.	Sent paid, 3rd number billed, special called, DA, DA call completion
SCCS29		
SCCS30	University of Idaho ( Idaho only) 3rd number billed, auto collect special called, no 3rd number billed to 208/885-XXXX	Sent paid, DA call completion, collect
SCCS31	Toll BLK (Pennsylvania only) Collect, calling card, special called, auto collect (paid emergency only)	Sent paid, DA call completion, 3rd number billed
SCCS32	Washington State University collect calling card	Sent paid, DA call completion, 3rd number billed, special called, auto collect

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GSEC	Allowable billing functions by O.S.	Blocked billing functions by O.S.
SCCS33	Post pay	DA call completion
SCCS34	Inmate calling (Northeast only) collect only, no on line credit or reconnect	Sent paid, auto collect, 3rd number billed, special called
SCCS35		
SCCS36	Directory connect plus blocked	DA call completion