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DEPOSIT TREAS. HEU.

DATE

JOSEPH / BURGE 1035 1997

OF COUNSEL

VINCENT T CARLY

HON CH MULLEN

D442

JH 17 97

\*Also admitted in lowe

\*\*Also admitted in California and North Carolina

January 15, 1997

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Executive Secretary
State of Florida
Public Service Commission
101 East Gaines Street
Fletcher Building
Tallahassee, Florida 32399-0688

970086-TI

Re: ACCUTEL COMMUNICATIONS, INC.

Dear Sir:

Enclosures

OF

SEC \_\_

W///S .....

OIH \_\_\_\_

Enclosed herewith for filing with the Commission, please find an original and 12 copies of the above captioned corporation's APPLICATION FOR AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS SERVICES WITHIN THE STATE OF FLORIDA, along with a check in the amount of \$250.00 to cover filing fees relating to same.

Also enclosed is an exact duplicate of this letter. Please stamp the duplicate received and return same in the self-addressed stamped envelope attached thereto.

AFA
APP
CAF
CMU
Very truly yours,

CTR
EARLY, LENNON, PETERS & CROCKER, P.C.

EAG
LEG
Patrick D. Crocker

DOCUMENT NUMBER-DATE

00621 JAN 175

FPSC-RECORDS/REPORTING

# FLORIDA PUBLIC SERVICE COMMISSION

		io INC			
	COMMUNICATION				
	ON FOR AUTHOR	TTY TO			
	NTEREXCHANGE	)			
	MUNICATIONS SE				
WITHIN T	HE STATE OF FLO	RIDA )			
		APPLICAT	<u>ION</u>		
1.	This is an application	on for (check one)	):		
	(X) Origi	nal Authority (No	w Company)		
	( ) Appr	oval of Transfer (	To another certifi	ed company).	
		oval of Assignme			
	(To a	non-certificated	company).		
		oval for transfer o		other	
		icated company).			
2.	Select what type of	business your con	mpany will be con	nducting:	
	(X) Switchl	ess reseller			
3.	Name of corporat proprietorship.	ion, partnership	o, cooperative,	joint venture	or sole
	ACCUTEL COMM	MUNICATIONS,	INC.		
4.	Name under which	the applicant will	do business (ficti	ons name, etc.):	52
5.	National address (in		ne & number, pos	st office box, city	y, 🗔
	state and zip code).				= -
	1100 S. Federal Hi	ghway, Suite 200	)		1
	Deerfield Beach, I				===
6.	Florida address (inc zip code).	luding street name	e & number, post	office box, city,	state and
	NOT APPLICABL	Æ	Check received wi forwarded to Fiscal Fiscal to forward a to RAR with proof	for deposit	

0062 F JAN 175 FPSC-RECORDS/PEPORTING

DOCUMENT NUMBER-DATE

Initials of person who forwarded check.

	( ) India	idual	(X)	Corporation
		ign Corporation		Foreign Partnership
	( ) Force	ral Partnership	2 (	Limited Partnership
	( ) Gene	-	, ,	Limited Latticesing
	( ) Othe	-		
8.	sole proprie	is an individual or partr tor or partners. Prov statute (Chapter 620.16	ride proof of	give name, title and address of compliance with the foreign cable.
		ide proof of compliance 0.169.FS) if applicable.		eign limited partnership statute
	NOT APPL	ICABLE		
		ide proof of compliant if applicable.	ce with the fi	ctitious name statute (Chapter
	NOT APPL	ICABLE		
		ate if any of the office previously been:	ers, directors,	or any of the ten largest stock
	(1)		me, or whether	npetent, or found guilty of any er such actions may result from explain.
		NOT APPLICABLE	ε	
	(2)	certified telephone. I	f yes, give nar	kholder in any other Florida ne of company and relationship any, give reason why not.
		NOT APPLICABLE	E	
9.	If incorporat	ted, please give:		

Structure of organization:

7.

(a)

to operate in Florida.

Proof from the Florida Secretary of State that the applicant has authority

Applicant is incorporated under the laws of the State of Florida, attached hereto is a copy of the qualifying document as Exhibit A.

(b) Name and address of the company's Florida registered agent.

Ameril.awyer Chartered 343 Almeria Avenue Coral Gables, Florida 33134

- (c) Indicate if any of the officers, directors, or any of the officers, directors, or any of the ten largest stockholders have previously been:
  - adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, please explain.

#### NOT APPLICABLE

(2) officer, director, partner or stockholder in any other Florida certified telephone. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

#### NOT APPLICABLE

- 10. Who will serve as liaison with the Commission in regard to (please give name, title, address and telephone number):
  - (a) The application:

Patrick D. Crocker, Attorney
EARLY, LENNON, PETERS & CROCKER, P.C.
900 Comerica Building
Kalamazoo, Michigan 49007

(b) Official Point of Contact for the ongoing operations of the company:

(c) Tariff:

Patrick D. Crocker, Attorney EARLY, LENNON, PETERS & CROCKER,P.C. 900 ComericA Building Kalamazoo, MI 49007 (616) 381-8844

(d) Complaints/Inquiries from customers:

Patrick D. Crocker, Attorney EARLY, LENNON, PETERS & CROCKER, P.C. 900 Comerica Building Kalamazoo, MI 49007

- 11. List the states in which the applicant:
  - (a) Has operated as an interexchange carrier.

Applicant is a newly formed corporation seeking authority to provide the resale of telecommunications service throughout the United States.

(b) Has applications pending to be certified as an interexchange carrier.

Applicant has Applications pending to be certified as an interexchange carrier in numerous jurisdicitons throughout the United States.

(c) Is certificated to operate as an interexchange carrier.

Applicant is a newly formed corporation which is seeking authority to provide the resale of telecommunications service throughout the United States.

(d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.

Applicant has never been denied authority to operate as an interexchange carrier.

(e) Has had regulatory penalties imposed for violations of telecommunications statues and the circumstances involved.

Applicant has never had regulatory penalties imposed for violations of any telecommunications statutes.

(f) Has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

Applicant has never been involved in Civil court proceedings with an interexchange carrier, local exchange company, or other telecommunications entity.

12.		pplicant will provide the following interexchange carrier services (Check all pply):
	_X	MTS with distance sensitive per minutes rates
		Method of access is FGA
	_	Method of access is FGB
	x	Method of access is FGD
	$\frac{\overline{x}}{x}$	Method of access is 800
		MTS with route specific rates per minute
		Method of access is FGA
	1/2-5	Method of access if FGB
	_	Method of access is FGB
	$\equiv$	Method of access is 800
	<u>x</u> _	MTS with statewide flat rates per minute (i.e. not distance sensitive)
		Method of access is FGA
	V=====	Method of access is FGB
	$\overline{\mathbf{x}}$	Method of access is FGD
	<u>x</u>	Method of access is 800
		MTS for pay telephone service providers
	_	Block-of-time calling plan (Reach out Florida, Ring America, etc.)
	<u>x</u>	800 Service (Toll free)
	_X_	WATS type service (Bulk or volume discount)
	_X_	Method of access is via dedicated facilities
	<u>x</u>	Method of access is via switched facilities
	_x_	Private Line services (Channel Services)
	12	(For ex. 1.544 ms., DS-3, etc)
	_X_	Travel Service
		Method of access is 950
	$\overline{\mathbf{x}}$	Method of access is 800

	900	service		
	Ope	rator Services		
		lable to presubscribed custo	mers	
				ers (for example to patrons of
		ls, students in Universities, p		
		lable to inmates		* Y
	Services inc	luded are:		
	Stati	on assistance		
	Pers	on to Person assistance		
	X Dire	ctory Assistance		
	X Dire	rator verify and interrupt		
	Con	ference Calling		
	_ Othe	r: Voice Mail		
13.		the end user dial for each o ed in services included (abov		terexchange carrier services that
	1+			
14.	What service	es will the applicant offer to	other c	ertified telephone companies:
	Applicant	vill not offer services to ot	ber cert	ificated telephone companies.
	()	Facilities.	()	Operators.
	Ċ	Billing and Collection. Maintenance.	()	Sales.
	Ó	Maintenance.		
	Ó	Other:		
15.	Do you hav	e a marketing program?		
	Yes.			

16.	Will	your marketing program:		
		(XX) Pay commissions?		
		<ul><li>( ) Offer sales franchise?</li><li>( ) Offer multi-level sales</li></ul>	incentives?	14
		( ) Offer other sales incer		
17.		ain any of the offers checked thise, etc.	above (To	whom, what amount, type o
	Appl	licant shall pay commissions to	its sales re	presentatives.
18.	Who	will receive the bills for your se	ervices (Chec	ck all that apply)?
	()	Residential customers.	(XX)	Business customers.
	()	PATS providers.	()	PATS station end-users.
	65	PATS providers. Hotels & motels.	Ò	Hotel & motel guests.
	6	Universities.	()	University dormitory
		( ) Other: (specify)_	reside	
19.	Pleas	se provide the following (if appli	icable):	
	(a)	Will the name of your compa	ny appear on	the
		bill for your services, and if	not who wil	II the
		billed party contact to ask que	estions about	the
		bill (provide the name and ph	one number)	and
		how is this information provide	ded?	
		YES		
	(b)	Name and address of the firm	who will bi	ll for your service.
20.	Pleas	se submit the proposed tariff t ation. Use the format required	ınder which	the company plans to begi
		osed).	-7	······································

Applicant's proposed Tariff is attached hereto as Exhibit B

### \*\*APPLICANT ACKNOWLEDGEMENT STATEMENT\*\*

- REGULATORY ASSESSMENT FEE: I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross revenue of a company, a minimum annual assessment fee of \$50 is required.
- GROSS RECEIPTS TAX: I understand that all telephone companies must pay
  a gross receipts tax of one and one-half percent of all intra and interstate
  business.
- SALES TAX: I understand that a seven percent sales tax must be paid on intra and interstate revenues.
- APPLICATION FEE: A non-refundable application fee of \$250.00 must be submitted with the application.
- LEC BYPASS RESTRICTIONS: I acknowledge the Commission's policy that
  interexchange carriers shall not construct facilities to bypass the LEC's without
  first demonstrating to the Commission that the LEC cannot offer the needed
  facilities at a competitive price and in a timely manner.
- 6. RECEIPT AND UNDERSTANDING OF RULES: I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to may provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding interexchange telephone service.

7. ACCURACY OF APPLICATION:

accuracy of the information contained attachments.

By my signature below, I attest to the in this application and associated

Soreide, President

10/2010

DATE

#### \*\*APPENDIX B\*\*

# CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

- (X) The applicant will not collect deposits nor will it collect payments for service more than one month in advance.
- ( ) The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month. (Bond must accompany application.)

Lynne Soreide Its President

Date

In further support of this Application, Applicant attaches the following additional Exhibits:

EXHIBIT C - Background and Experience of Management

EXHIBIT D - Financial Statements

# **EXHIBIT A**

# ARTICLES OF INCORPORATION

OF

# ACCUTEL COMMUNICATIONS, INC.

The undersigned subscriber to these Articles of Incorporation is a natural person competent to contract and hereby form a Corporation for profit under Chapter 607 of the Florida Statutes.

### ARTICLE 1 - NAME

The name of the Corporation is ACCUTEL COMMUNICATIONS, INC., (hereinafter, "Corporation").

### **ARTICLE 2 - PURPOSE OF CORPORATION**

The Corporation shall engage in any activity or business permitted under the laws of the United States and of the State of Florida.

### **ARTICLE 3 - PRINCIPAL OFFICE**

The address of the principal office of this Corporation is 1100 South Federal Highway, Suite 200, Deerfield Beach, Florida 33441 and the mailing address is the same.

### ARTICLE 4 - INCORPORATOR

The name and street address of the incorporator of this Corporation is:

Elsie Sanchez 343 Almeria Avenue Coral Gables, Florida 33134

### ARTICLE 5 - OFFICERS

The officers of the Corporation shall be:

President:

Lynn M. Soreide

Secretary:

Lynn M. Soreide

Tressurer:

Lynn M. Soreide

whose addresses shall be the same as the principal office of the Corporation.



### ARTICLE 6 - DIRECTOR(S)

The Director(s) of the Corporation shall be:

Lynn M. Soreide

whose addresses shall be the same as the principal office of the Corporation.

### **ARTICLE 7 - CORPORATE CAPITALIZATION**

- 7.1 The maximum number of shares that this Corporation is authorized to have outstanding at any time is SEVEN THOUSAND FIVE HUNDRED (7,500) shares of common stock, each share having the par value of ONE DOLLAR (\$1.00).
- 7.2 No holder of shares of stock of any class shall have any preemptive right to subscribe to or purchase any additional shares of any class, or any bonds or convertible securities of any nature; provided, however, that the Board of Director(s) may, in authorizing the issuance of shares of stock of any class, confer any preemptive right that the Board of Director(s) may deem advisable in connection with such issuance.
- 7.3 The Board of Director(s) of the Corporation may authorize the issuance from time to time of shares of its stock of any class, whether now or hereafter authorized, or securities convertible into shares of its stock of any class, whether now or hereafter authorized, for such consideration as the Board of Director(s) may deem advisable, subject to such restrictions or limitations, if any, as may be set forth in the bylaws of the Corporation.
- 7.4 The Board of Director(s) of the Corporation may, by Restated Articles of Incorporation, classify or reclassify any unissued stock from time to time by setting or changing the preferences, conversions or other rights, voting powers, restrictions, limitations as to dividends, qualifications, or term or conditions of redemption of the stock.

### ARTICLE 8 - SUB-CHAPTER S CORPORATION

The Corporation may elect to be an S Corporation, as provided in Sub-Chapter S of the Internal Revenue Code of 1986, as amended.



- 8.1 The shareholders of this Corporation may elect and, if elected, shall continue such election to be an S Corporation as provided in Sub-Chapter S of the Internal Revenue Code of 1986, as amended, unless the shareholders of the Corporation unanimously agree otherwise in writing.
- 8.2 After this Corporation has elected to be an S Corporation, none of the shareholders of this Corporation, without the written consent of all the shareholders of this Corporation shall take any action, or make any transfer or other disposition of the shareholders' shares of stock in the Corporation, which will result in the termination or revocation of such election to be an S Corporation, as provided in Subchapter S of the Internal Revenue Code of 1986, as amended.
- 8.3 Once the Corporation has elected to be an S Corporation, each share of stock issued by this Corporation shall contain the following legend:

"The shares of stock represented by this certificate cannot be transferred if such transfer would void the election of the Corporation to be taxed under Sub-Chapter S of the Internal Revenue Code of 1986, as amended."

### ARTICLE 9 - SHAREHOLDERS' RESTRICTIVE AGREEMENT

All of the shares of stock of this Corporation may be subject to a Shareholders' Restrictive Agreement containing numerous restrictions on the rights of shareholders of the Corporation and transferability of the shares of stock of the Corporation. A copy of the Shareholders' Restrictive Agreement, if any, is on file at the principal office of the Corporation.

### **ARTICLE 10 - POWERS OF CORPORATION**

The Corporation shall have the same powers as an individual to do all things necessary or convenient to carry out its business and affairs, subject to any limitations or restrictions imposed by applicable law or these Articles of Incorporation.

### ARTICLE 11 - TERM OF EXISTENCE

This Corporation shall have perpetual existence.



### ARTICLE 12 - REGISTERED OWNER(S)

The Corporation, to the extent permitted by law, shall be entitled to treat the person in whose name any share or right is registered on the books of the Corporation as the owner thereto, for all purposes, and except as may be agreed in writing by the Corporation, the Corporation shall not be bound to recognize any equitable or other claim to, or interest in, such share or right on the part of any other person, whether or not the Corporation shall have notice thereof.

# ARTICLE 13 - REGISTERED OFFICE AND REGISTERED AGENT

The initial address of registered office of this Corporation is Amerikawyer<sup>e</sup> Chartered, located at 343 Almeria Avenue, Coral Gables, Florida 33134. The name and address of the registered agent of this Corporation is Amerikawyer<sup>e</sup> Chartered, 343 Almeria Avenue, Coral Gables, Florida 33134.

### **ARTICLE 14 - BYLAWS**

The Board of Director(s) of the Corporation shall have power, without the assent or vote of the shareholders, to make, alter, amend or repeal the Bylaws of the Corporation, but the affirmative vote of a number of Directors equal to a majority of the number who would constitute a full Board of Director(s) at the time of such action shall be necessary to take any action for the making, alteration, amendment or repeal of the Bylaws.

### ARTICLE 16 - EFFECTIVE DATE

These Articles of Incorporation shall be effective immediately upon approval of the Secretary of State, State of Florida.

### **ARTICLE 16 - AMENDMENT**

The Corporation reserves the right to amend, alter, change or repeal any provision contained in these Articles of Incorporation, or in any amendment hereto, or to add any provision to these Articles of Incorporation or to any amendment hereto, in any manner now or hereafter prescribed or permitted by the provisions of any applicable statute of the State of Florida, and all rights conferred upon shareholders in these Articles of Incorporation or any amendment hereto are granted subject to this reservation.



IN WITNESS WHEREOF, I have hereunto set my hand and seal, acknowledged and filed the foregoing Articles of Incorporation under the laws of the State of Florida, this 30 1996.

Elsie Sanchez, Incorporator

# ACCEPTANCE OF REGISTERED AGENT DESIGNATED IN ARTICLES OF INCORPORATION

AmeriLawyer® Chartered, having a business office identical with the registered office of the Corporation name above, and having been designated as the Registered Agent in the above and foregoing Articles of Incorporation, is familiar with and accepts the obligations of the position of Registered Agent under the applicable provisions of the Florida Statutes.

AmeriLawyer hartered

Natalia Utara, Vice President

# EXHIBIT B



This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services within the State of Florida by Accutel Communications, Inc. This tariff is on file with the Florida Public Service Commission, and copies may also be inspected, during normal business hours, at the following location: 1100 S. Federal Highway, Suite 200, Deerfield Beach, Florida 33441.

Issued:

Effective:

Issued by:



The title page and pages 1-33 inclusive of this Tariff are effective as of the date shown. Original and revised sheets, as named below, comprise all changes from the original Tariff in effect on the date indicated.

SHEET	REVISION	SHEET	REVISION
1	Original	18	Original
1 2 3 4 5	Original	19	Original
3	Original	20	Original
4	Original	21	Original
5	Original	22	Original
6	Original	23	Original
7	Original	24	Original
	Original	25	Original
8	Original	26	Original
10	Original	27	Original
11	Original	28	Original
12	Original	29	Original
13	Original	30	Original
14	Original	31	Original
15	Original	32	Original
16	Original	33	Original
17	Original		

<sup>·</sup> New or Revised Sheets

Issued:

Effective:

Issued by:

### CONCURRING, CONNECTING AND OTHER PARTICIPATING CARRIERS

CONCURRING CARRIERS:

No Concurring Carriers

CONNECTING CARRIERS:

No Connecting Carriers

OTHER PARTICIPATING CARRIERS:

No Participating Carriers

Issued:

Effective:

Issued by:

#### TARIFF FORMAT

Sheet Numbering - Sheet numbers appear in the upper right hand corner of the page. Sheets are numbered sequentially and from time to time new pages may be added to the Tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Sheets 3 and 4 would be numbered 3.1.

Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in the tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).l.(i).(1).

Check Sheets - When a Tariff filing is made with the FPSC, an updated check sheet accompanies the Tariff filing. The check sheet lists the pages contained in the Tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision, all revisions made in a given filing are designed by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it. The Tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the FPSC.

Issued:

Effective:

Issued by:



FPSC Tariff No. 1 Original Page No. 5

### APPLICABILITY

This Tariff contains the Service offerings, rates, terms and conditions applicable to the furnishing of intrastate interexchange telecommunications services within the State of Florida by Accutel Communications, Inc. (hereinafter "Company").

Issued:

Effective:

Issued by:



### SYMBOLS

- (D) Delete or Discontinue
- (I) Change Resulting In An Increase to A Customer's Bill
- (M) Moved From Another Tariff Location
- (N) New
- (R) Change Resulting In A Reduction To A Customer' Bill
- (T) Change in Text or Regulation But No Change In Rate or Charge

Issued:

Effective:

Issued by:

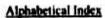
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Issued:

Effective:

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#### 1. TECHNICAL TERMS AND ABBREVIATIONS

For the purpose of this Tariff, the following definitions will apply:

#### Access Coordination

Provides for the design, ordering, installation, coordination, pre-service testing, service turn-up and maintenance on a Company or Customer provided Local Access Channel.

#### Administrative Change

A change in Customer billing address or contact name.

#### Alternate Access

Alternate Access is a form of Local Access except that the provider of the Service is an entity, other than the Local Exchange Carrier, authorized or permitted to provide such Service. The charges for Alternate Access may be subject to private agreement rather than published or special tariff if permitted by applicable governmental rules.

#### Application for Service

A standard Company order form which includes all pertinent billing, technical and other descriptive information which will enable the Company to provide a communication Service as required.

#### ASR

ASR (Access Service Request) means an order placed with a Local Access Provider for Local Access

#### Authorized User

A person, firm, corporation or other entity that either is authorized by the Customer to receive or send communications or is placed in a position by the Customer, either through acts or omissions, to send or receive communications.

#### Bandwidth

The total frequency band, in hertz, allocated for a channel.

#### Bill Date

The date on which billing information is compiled and sent to the Customer.

issued:

Effective:

Issued by:

#### Call

A completed connection between the Calling and Called Stations.

#### Called Station

The telephone number called.

#### Calling Station

The telephone number from which a Call originates.

#### Cancellation of Order

A Customer initiated request to discontinue processing a Service order, either in part or in its entirety, prior to its completion. Cancellation charges will be assessed for each Circuit-end or Dedicated Access line canceled from an order prior to its completion by the Company, under the following circumstances: (1) if the LEC has confirmed in writing to the Company that the Circuit-end or Dedicated Access line will be installed; or (2) if the Company has already submitted facilities orders to and interconnecting telephone company.

#### Channel or Circuit

A dedicated communications path between two or more points having a Bandwidth or Transmission Speed specified in this Tariff and selected by a Customer.

#### Company

Accutel Communications, Inc.

#### Company Recognized National Holidays

The following are Company Recognized National Holidays determined at the location of the originator of the Call: New Year's Day, Martin Luther King Day, President's Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day, Christmas Day.

The evening rate is used unless a lower rate would normally apply. When a Call begins in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the Call occurring within that rate period. In the event that a minute is split between two rate periods, the rate in effect at the start of that minute applies.

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#### Customer

The person, firm, corporation or governmental unit which orders Service and which is responsible for the payment of charges and for compliance with the Company's Tariff regulations. A Customer is considered to be an account for billing purposes. The term Customer also includes an entity that remains presubscribed to the Company Service after its account(s) are removed from the Company's billing system, subsequently continues to use Company's network, and is billed by a local exchange carrier for such use, or otherwise uses Service for which no other Customer is obligated to compensate Company.

#### Customer Premises/Customer's Premises

Locations designated by a Customer where Service is originated/terminated whether for its own communications needs or for the use of its resale customers.

#### DCS

DCS means Digital Cross-Connect System.

#### Dedicated Access/Special Access

Dedicated Local Access between the Customer's Premises or serving wire center and the Company's Pointof-Presence for origination or termination of Calls.

#### DS-0

DS-0 means Digital Signal Level 0 Service and is a 64 Kbps signal.

#### DS-I

DS-1 means Digital Signal Level 1 Service and is a 1.544 Mbps signal.

#### DS-0 with VF Access

DS-0 Service with VF Local Access facilities provides for the transmission of analog voice and/or data within 300 Hz to 3000 Hz frequency range.

#### DS-0 with DDS Access

DS-0 Service with VF Local Access facilities provides for the transmission of digital data at speeds 2.4, 4.8, 9.6 or 56 Kbps.

#### Due Date

The Due Date is the date on which payment is due.

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A Service order initiated at the request of the Customer that is processed in a time period shorter than the Company's standard Service interval.

FCC

Federal Communications Commission

**FPSC** 

Florida Public Service Commission

Individual Case Basis (ICB)

Individual Case Basis (ICB) determinations involve situations where complex Customer-specific Company arrangements are required to satisfactorily serve the Customer. The nature of such Service requirements makes it difficult or impossible to establish general tariff provisions for such circumstances. When it becomes possible to determine specific terms and conditions for such offerings, they will be offered pursuant to such terms and conditions.

#### Installation

The connection of a Circuit, Dedicated Access line, or port for new, changed or an additional Service.

#### Interexchange Service

Interexchange Service means that portion of a communications channel between a Company-designated Point-of-Presence in one exchange and a Point-of-Presence in another exchange.

#### Interruption

Interruption shall mean a condition whereby the Service or a portion thereof is inoperative, beginning at the time of notice by the Customer to Company that such Service is inoperative and ending at the time of restoration.

#### Kbps

Kilobits per second.

#### LATA (Local Access Transport Area)

A geographical area established for the provision and administration of communications Service of a local exchange company.

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#### Local Access

Local Access means the Service between a Customer Premises and a Company designated Point-of-Presence.

#### Local Access Provider

Local Access Provider means an entity providing Local Access.

#### Local Exchange Carrier (LEC)

The local telephone utility that provides telephone exchange services.

#### Mbps

Megabits per second.

#### Multiplexing

Multiplexing is the sequential combining of lower bit rate Private Line Services onto a higher bit rate Private Line Service for more efficient facility capacity usage or vice versa.

#### N/A

Not available.

#### Nonrecurring Charges

Nonrecurring Charges are one-time charges.

#### Payment Method

The manner which the Customer designates as the means of billing charges for Calls using the Company's Service.

#### **Physical Change**

The modification of an existing Circuit, Dedicated Access line or port, at the request of the Customer, requiring some Physical Change or retermination.

#### Point-of-Presence (POP)

A Company-designated location where a facility is maintained for the purpose of providing access to its Service.

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#### **Primary Route**

The route which, in the absence of Customer-designated routing or temporary re-routing, would be used by the Company in the provision of Service.

#### Private Line

A dedicated transmission channel furnished to a customer without intermediate switching arrangements for full-time customer use.

#### Private Line Service

A dedicated full-time transmission Service utilizing dedicated access arrangements.

#### Rate Center

A specified geographical location used for determining mileage measurements.

#### Requested Service Date

The Requested Service Date is the date requested by the Customer for commencement of Service and agreed to by the Company.

#### Restore

To make Service operative following an interruption by repair, reassignment, re-routing, substitution of component parts, or otherwise, as determined by the carrier(s) involved.

#### Route Diversity

Two channels which are furnished partially or entirely over two physically separate routes.

#### Service

Service means any or all Service(s) provided pursuant to this Tariff.

#### Service Commitment Period

The term elected by the Customer and stated on the Service order during which the Company will provide the Services subscribed to by the Customer. The term can be monthly or in the case of Private Line Services for a period of up to 5 years.

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#### Special Promotional Offerings

Special trial offerings, discounts, or modifications of its regular Service offerings which the Company may, from time to time, offer to its Customers for a particular Service. Such offerings may be limited to certain dates, times, and locations.

#### Start of Service Date

The Requested Service Date or the date Service first is made available by the Company whichever is later.

#### Tariff

The current Intrastate Services Tariff and effective revisions thereto filed by the Company with the FPSC.

#### Toll Call

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the local exchange telephone company.

#### Transmission Speed

Data transmission speed or rate, in bits per seconds (bps).

#### **Two-Way Conversation**

A Two-Way Conversation is a telephone conversation between or among two or more parties.

#### **VF**

VF is voice frequency or voice-grade Service designed for private-line Service. Normal transmission is in the 300 hertz to 3000 hertz frequency band.

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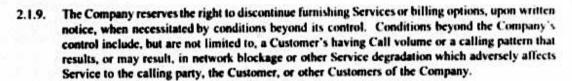
#### 2. RULES AND REGULATIONS

- 2.1. Description and Limitations of Services
- 2.1.1. Intrastate Telecommunications Service ("Service") is the furnishing of Company communication Services contained herein between specified locations under the terms of this Tariff. The Company will provide Service to the public by reselling services purchased from underlying facilities based carriers.
- 2.1.2. Any member of the general public (including any natural person or legally organized entity such as a corporation, partnership, or governmental body) is entitled to obtain Service under this Tariff, provided that the Company reserves the right to deny Service: (A) to any Customer that, in the Company's reasonable opinion, presents an undue risk of nonpayment, (B) in circumstances in which the Company has reason to believe that the use of the Service would violate the provisions of this Tariff or any applicable law or if any applicable law restricts or prohibits provision of the Service, or (C) if insufficient facilities are available to provide the Service (in such cases Company shall make best efforts to accommodate the needs of all potential Customers by means of facility improvements or purchases, of capacity, if such efforts will, in the Company's opinion, provide the Company with a reasonable return on its expenditures), but only for so long as such unavailability exists.
- 2.1.3. Company, when acting at the Customer's request and as its authorized agent, will make reasonable efforts to arrange for Service requirements, such as special routing. Diversity, Alternate Access, or circuit conditioning.
- 2.1.4. Service is offered in equal access exchanges subject to the availability of facilities and the provisions of this Tariff. Company reserves the right to refuse to provide Service to or from any location where the necessary facilities and/or equipment are not available.
- 2.1.5. Service may be discontinued after five business days written notice to the Customer if:
  - 2.1.5.A. the Customer is using the Service in violation of this Tariff; or
  - 2.1.5.B. the Customer is using the Service in violation of the law or Commission regulation.
- 2.1.6. Service begins on the date that billing becomes effective and is provided on the basis of a minimum period of at least one month, 24 hours per day. For the purposes of computing charges in this Tariff, a month is considered to have 30 days.
- 2.1.7. Service will be provided until canceled, by the Customer on not less than thirty (30) days' written notice from the date of postmark on the letter giving notice of cancellation. Restoration of Service will be done in accordance with the Commission's rules and regulations.
- 2.1.8. Nothing herein, or in any other provision of this Tariff, or in any marketing materials issued by the Company shall give any person any ownership, interest, or proprietary right in any code or 800 number issued by the Company to its Customers.

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- 2.1.10 Except as otherwise provided in this Tariff or as specified in writing by the party entitled to receive Service, notice may be given orally or in writing to the persons whose names and business addresses appear on the executed Service order and the effective date of any notice shall be the date of delivery of such notice, not the date of mailing. By written notice, Company or Customer may change the party to receive notice and/or the address to which such notice is to be delivered. In the event no Customer or Company address is provided in the executed Service order, notice shall be given to the last known business address of Customer or, as appropriate.
- 2.2 Other Terms and Conditions
- 2.2.1. The name(s) of the Customer(s) desiring to use the Service must be stipulated in the application for Service.
- 2.2.2. The Customer agrees to operate the Company provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void the Company liability for interruption of Service and may make Customer responsible for damage to equipment pursuant to Section 2.2.3 below.
- 2.2.3. Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the Service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.
- 2.2.4. A Customer shall not use any servicemark or trademark of the Company or refer to the Company in connection with any product, equipment, promotion, or publication of the Customer without prior written approval of the Company.
- 2.2.5. In the event suit is brought or any attorney is retained by the Company to enforce the terms of this Tariff, the Company shall be entitled to recover, in addition to any other remedy, reimbursement for reasonable attorneys' fees, court costs, costs of investigation and other related expenses incurred in connection therewith.
- 2.2.6. The provision of Service will not create a partnership or joint venture between the Company and the Customer nor result in joint Service offerings to their respective Customers.

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- 2.2.7. The rate or volume discount level applicable to a Customer for a particular Service or Services shall be the rate or volume discount level in effect at the beginning of the monthly billing period applicable to the Customer for the particular Service or Services. When a Service is subject to a minimum monthly charge, account charge, port charge or other recurring charge or Nonrecurring Charge for both intrastate and interstate Service, only one such charge shall apply per account and that charge shall be the interstate charge.
- 2.2.8. Service requested by Customer and to be provided pursuant to this Tariff shall be requested on Company Service Order forms in effect from time to time or Customer's forms accepted in writing by an authorized headquarters representative of the Company (collectively referred to as "Service Orders").
- 2.2.9. If an entity other than the company (e.g., another carrier or a supplier) imposes charges on the Company in connection with a Service that entity's charges will be passed through to the Customer also.
- 2.2.10 The Service Commitment Period for any Service shall be established by the Service Order relevant thereto and commence on the Start of Service Date. Upon expiration, each Service Commitment Period for such Service shall automatically be extended subject to written notice of termination by either Company or Customer as of a date not less than thirty (30) days after delivery of said notice to the other. The charges for Interexchange Service during any such extension shall not exceed the then current Company month-to-month charges applicable to such Service.

#### 2.3. Liability

- 2.3.1. Except as provided otherwise in this Tariff, the Company shall not be liable to Customer or any other person, firm or entity for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing Services to restore service in compliance with Part 64, Subpart D, Appendix A, of the FCC's Rules and Regulations.
- 2.3.2. With respect to the Services contained herein and except an otherwise provided herein, the Company's liability shall not exceed an amount equal to the charge applicable to a one minute Call to the Called Station at the time the affected Call was made. If the initial minute rate is higher than the additional minute rate, the higher rate shall apply. For those Services with monthly recurring charges, the Company's liability is limited to an amount equal to the proportionate monthly recurring charges for the period during which Service was affected.

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- 2.3.3. The Company is not liable for any act or omission of any other company or companies (including any Company affiliate that is a participating or concurring carrier) furnishing a portion of the Service or facilities, equipment, or Services associated with such Service.
- 2.3.4. The Customer is responsible for taking all necessary legal steps for interconnecting the Customer provided terminal equipment with the Company facilities. The Customer shall ensure that the signals emitted into the Company's network do not damage Company equipment, injure personnel or degrade Service to other Customers. The Customer is responsible for securing all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the customer shall comply with applicable LEC signal power limitations.
- 2.3.5. The Company may rely on Local Exchange Carriers or other third parties for the performance of other Services such as Local Access. Upon Customer request and execution and delivery of appropriate authorizing documents, the Company may act as agent for Customer in obtaining such other Services. Customer's liability for charges hereunder shall not be reduced by untimely Installation or non-operation of Customer provided facilities and equipment.
- 2.3.6. The failure to give notice of default, to enforce or insist upon compliance with any of the terms or conditions herein, the waiver of any term or conditions herein, or the granting of an extension of time for performance by the Company or the Customer shall not constitute the permanent waiver of any term or condition herein. Each of the provisions shall remain at all time in full force and effect until modified in writing.
- The Company shall not be liable to the Customer or any other person, firm or entity in any respect 2.3.7. whatsoever as a result of mistakes, accidents, errors, omissions, interruptions, delays, or defects in Service (collectively "Defects"). Defects caused by or contributed to, directly or indirectly, by any act or omission of Customer or its customers, affiliates, agents, representatives, invitees, licensees, successors or assigns or which arise from or are caused by the use of facilities or equipment of Customer or related parties shall not result in the imposition of any liability whatsoever upon the Company, and Customer shall pay to the Company any reasonable costs, expenses, damages, fees or penalties incurred by the Company as a result thereof, including penalties incurred by the Company as a result thereof, including costs of Local Access Providers' labor and materials. In addition, all or a portion of the Service may be provided over facilities of third parties, or sold by third parties, and the Company shall not be liable to Customer or any other person, firm or entity in any respect whatsoever arising out of Defects caused by such third parties. THE COMPANY SHALL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, SPECIAL. ACTUAL, PUNITIVE OR ANY OTHER DAMAGES, OR BUSINESS INTERRUPTION, FOR ANY LOST PROFITS OF ANY KIND OR NATURE WHATSOEVER ARISING OUT OF ANY DEFECTS OR ANY OTHER CAUSE. THE COMPANY'S LIABILITY, IF ANY, WITH REGARD TO THE DELAYED INSTALLATION OF THE COMPANY'S FACILITIES OR COMMENCEMENT OF SERVICE SHALL NOT EXCEED \$1,000. THIS WARRANTY AND THESE REMEDIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES OR REMEDIES, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN THE EVENT OF AN INTERRUPTION IN SERVICE OR ANY

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DEFECT IN THE SERVICE WHATSOEVER, NEITHER COMPANY NOR ANY AFFILIATED OR UNAFFILIATED THIRD PARTY, THIRD PARTY PROVIDER OR OPERATOR OF FACILITIES EMPLOYED IN THE PROVISION OF THE SERVICE SHALL BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, SPECIAL, ACTUAL, PUNITIVE OR ANY OTHER DAMAGES, OR FOR ANY LOST PROFITS OF ANY KIND OR NATURE WHATSOEVER.

- 2.3.8. With respect to the routing of Calls by the Company to public safety answering points or municipal Emergency Service providers, Company liability, if any, will be limited to the lesser of: (a) the actual monetary damages incurred and proved by the Customer as the direct result of the Company's action, or failure to act, in routing the Call, or (b) the sum of \$1,000.00.
- 2.3.9. In the event parties other than Customer (e.g., Customer's customers) shall have use of the Service directly or indirectly through Customer, then Customer agrees to forever indemnify and hold Company and any affiliated or unaffiliated third-party, third-party provider or operator of facilities employed in provision of the Service harmless from and against any and all claims, demands, suits, actions, losses, damages, assessments or payments which may be asserted by said parties arising out of or relating to any Defects.
- 2.3.10 In the event that Company is required to perform a Circuit redesign due to inaccurate information provided by the Customer; or, circumstances in which such costs and expenses are caused by the Customer or reasonably incurred by the Company for the benefit of the Customer, the Customer is responsible for the payment of all such charges.
- 2.4. Cancellation of Service by a Customer
- 2.4.1. If a Customer cancels a Service order before the Service begins, before completion of the Minimum Period, or before completion of some other period mutually agreed upon by the Customer and the Company, a charge will be levied upon the Customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of the Customer by the Company and not fully reimbursed by Installation and monthly charges. If, based on a Service order by a Customer, any construction has either begun or been completed, but no Services provided, the nonrecoverable costs of such construction shall be borne by the Customer.
- 2.4.2. Upon thirty (30) days' prior written notice, either Customer or Company shall have the right, without cancellation charge or other liability, to cancel the affected portion of the Service, if the Company is prohibited by governmental authority from furnishing said portion, or if any material rate or term contained herein and relevant to the affected Service is substantially changed by order of the highest court of competent jurisdiction to which the matter is appeal, the Federal Communications Commission, or other local, state or federal government authority.

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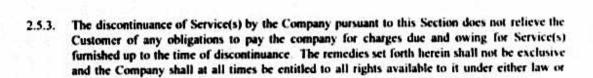


- 2.5.1. Upon nonpayment of any sum owing to the Company, or upon a violation of any of the provisions governing the furnishing of Service under this Tariff, the Company may, upon five business days written notification to the Customer, except in extreme cases, without incurring any liability, immediately discontinue the furnishing of such Service. The written notice shall be separate and apart from the regular monthly bill for service. Customer shall be deemed to have canceled Service as of the date of such disconnection and shall be liable for any cancellation charges set forth in this Tariff.
- 2.5.2. Without incurring any liability, the Company may discontinue the furnishing of Service(s) to a Customer upon five business days written notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or Services under the following circumstances, except under extreme cases where the customer may be disconnected immediately and without notice:
  - 2.5.2.A. if the Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of common carrier communications Services or its planned use of Service(s);
  - 2.5.2.B. if the Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of Customer communications Services, or its planned use of the Company Service(s);
  - 2.5.2.C. if the Customer states that it will not comply with a request of the Company for reasonable security for the payment for Service(s);
  - 2.5.2.D. if the Customer has been given five business days written notice in a separate mailing by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's communications Services to which the Customer either subscribes or had subscribed or used;
  - 2.5.2.E. in the event of unauthorized use.
  - 2.5.2.F. Following the disconnection of service for any of these reasons, the Company or the local exchange utility acting as Company agent, will notify the telephone end user/customer that service was disconnected and why. The notice will include all reasons for the disconnection and will include a toll-free number where an end user/customer can obtain additional information. Notice shall be deemed given upon deposit, postage prepaid, in the U.S. Mail to the end user's/customer's last known address and in compliance with the Commission's rules.

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#### 2.6. Credit Allowance

equity.

- 2.6.1. Credit allowance for the interruption of Service is subject to the general liability provisions set forth in this Tariff. Customers shall receive no credit allowance for the interruption of service which is due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer. The Customer should notify the Company when the Customer is aware of any interruption in Service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission within Customer's control, or is not in wiring or equipment, if any, furnished by the Customer in connection with the Company's Services.
- 2.6.2. No credit is allowed in the event service must be interrupted in order to provide routine service quality or related investigations.
- 2.6.3. No credit shall be allowed:
  - 2.6.3.A. For failure of services or facilities of Customer; or
  - 2.6.3.B. For failure of services or equipment caused by the negligence or willful acts of Customer.
- Credit for an interruption shall commence after Customer notifies Company of the interruption and ceases when services have been restored.
- 2.6.5. Credits are applicable only to that portion of Service interrupted.
- 2.6.6. For purposes of credit computation, every month shall be considered to have 720 hours.
- 2.6.7. No credit shall be allowed for an interruption of a continuous duration of less than two hours.
- 2.6.8. The Customer shall be credited for an interruption of two hours or more at a rate of 1/720th of the monthly recurring charge for the service affected for each hour or major fraction thereof that the interruption continues. Calculations of the credit shall be made in accordance with the following formula.

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Credit Formula:

Credit =

AXE

"A" - outage time in hours

"B" = total monthly charge for affected facility

#### 2.7. Use of Service

- 2.7.1 The Services offered herein may be used for any lawful purpose, including residential, business, governmental, or other use. There are no restrictions on sharing or resale of Services. However, the Customer remains liable for all obligations under this Tariff notwithstanding such sharing or resale and regardless of the Company's knowledge of same. The Company shall have no liability to any person or entity other than the Customer and only as set forth in Section 2.3. The Customer shall not use nor permit others to use the Service in a manner that could interfere with Services provided to others or that could harm the facilities of the Company or others.
- 2.7.2. Service furnished by the Company may be arranged for joint use or authorized use. The joint user or Authorized User shall be permitted to use such Service in the same manner as the Customer, but subject to the following:
  - 2.7.2.A. One joint user or Authorized User must be designated as the Customer.
  - 2.7.2.B. All charges for the Service will be computed as if the Service were to be billed to one Customer. The joint user or Authorized User which has been designated as the Customer will be billed for all components of the Service and will be responsible for all payments to the Company. In the event that the designated Customer fails to pay the Company, each joint user or Authorized User shall be liable to the Company for all charges incurred as a result of its use of the Company's Service.
- 2.7.3. In addition to the other provisions in this Tariff, Customers reselling company Services shall be responsible for all interaction and interface with their own subscribers or customers. The provision of the Service will not create a partnership or joint venture between Company and Customer nor result in a joint communications Service offering to the Customers of either the Company or the Customer.
- 2.7.4. Service furnished by the Company shall not be used for any unlawful or fraudulent purposes.
- 2.7.5. The Customer will be billed directly by the LEC for certain Dedicated Access arrangements selected by the Customer for the provisioning of direct access arrangements. In those instances where the Company at the Customer's request may act as agent in the ordering of such arrangements, the Company will bill the Customer Local Access charges.

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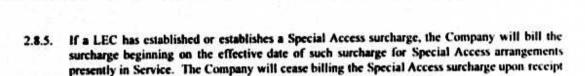
#### 2.8. Payment and Billing

- 2.8.1 The following rules apply only to the Carrier's resold interexchange services and will govern payment and billing practices of the Carrier, unless inconsistent with any rule, order or regulation of the Commission. In the case of any inconsistency, the rule, order, or regulation of the Commission, or other provision of law, shall prevail. Carrier's billing agent is OAN.
  - 2.8.a. Service is provided and billed on a billing cycle basis, beginning on the date that the service becomes effective. Billing is payable upon receipt. A late payment charge of 1.5% per billing cycle and 18% per annum will accrue upon any unpaid amount commencing Twenty Eight (28) Days after rendition of bills.
  - 2.8.b. The customer is responsible for payment of all charges for service and facilities furnished by the Carrier to the customer, as well as, all charges for services and facilities furnished by the Carrier to all persons using the customer's codes, premises, facilities, or equipment, with or without the knowledge or consent of the customer. The security of the customer's authorization codes, premises, switched access connections, and direct connect facilities is the sole responsibility of the customer. All calls placed using such direct connect facilities, authorization codes, premises, or switched access connections will be billed to, and must be paid by, the customer. Recurring and non-recurring charges are billed in arrears.
  - 2.8.c. All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Carrier in writing within Twenty Eight (28) Days after such bills are rendered.
  - 2.8.d. Carrier shall be entitled to revise bills previously rendered to adjust for previously unbilled service, or to adjust upward a bill previously rendered, for a period equivalent to the applicable contract law statute of limitations.
  - 2.8.e. Advance Payments: For customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges, as an advance payment for service. This will be applied against the next month's charges and if necessary, a new advance payment will be collected for the next month.

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- 2.8.6. In the event the Company incurs fees or expenses, including attorney's fees, in collecting, or attempting to collect, any charges owed the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.
- 2.8.7. Company will not require deposits or advance payments by Customers for Services.

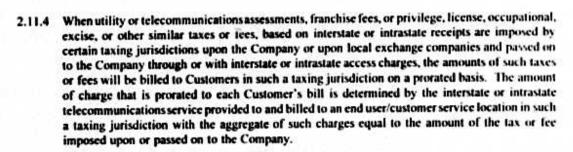
of an Exemption Certificate or if the surcharge is removed by the LEC.

- 2.9. Local Charges
- 2.9.1. In certain instances, customers may be subject to local telephone company charges or message unit charges to access the Carrier's terminal. Carrier is not responsible for any such local or message unit charges incurred by customer in gaining access to Carrier's terminal.
- 2.10. Assignment
- 2.10.1. The obligations set forth in this Tariff shall be binding upon and inure to the benefit of the parties hereto and their respective successors or assigns, provided, however, the Customer shall not assign or transfer its rights or obligations without the prior written consent of the Company.
- 2.11. Taxes
- 2.11.1 All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.
- 2.11.2 If at any future time a municipality acquires the legal right to impose an occupation tax, license tax, permit fee, franchise fee or other similar charge upon the Carrier, and imposes the same by ordinance or otherwise, such taxes, fees or charges shall be billed to the end users receiving service within the territorial limits of such municipality. Such billing shall allocate the tax, fee or charge among end users uniformly on the basis of each end user's monthly charges for the types of service made subject to such tax, fee or charge.
- 2.11.3 If at any future time a county or other local taxing authority acquires the legal right to impose an occupation tax, license tax, permit fee, franchise fee or other similar charge upon the Carrier, and imposes the same by ordinance or otherwise, such taxes, fees or charges shall be billed to the end users receiving service within the territorial limits of such county or other taxing authority. Such billing shall allocate the tax, fee or charge among end users uniformly on the basis of each end user's monthly charges for the types of service made subject to such tax, fee or charge.

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#### 2.12. Method for Calculation of Airline Mileage

2.12.1 The airline mileage between two cities can be calculated using the Vertical (V) and Horizontal (H) coordinates of the serving wire centers associated with the Company's POP locations. The method for calculating the airline mileage is obtained by reference to AT&T's Tariff F.C.C. No. 10 in accordance with the following formula:

the square root of: 
$$\frac{(V1-V2)^2 + (H1-H2)^2}{10}$$

where V1 and H1 correspond to the V&H coordinates of City 1 and V2 and H2 correspond to the V&H coordinates of City 2.

Example:		<u>_v</u>	_11_
	City I	5004	1406
	City 2	5987	3424

The result is 709.83 miles. Any fractional miles are rounded to the next higher whole number; therefore, the airline mileage for this example is 710 miles.

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#### 2.13. Time of Day Rate Periods

2.13.1 Time of Day Rate Periods are determined by the time of day at the location of the Calling station.

The rates shown in Section 4 apply as follows:

DAY:

From 8:01 AM to 5:00 PM Monday - Friday

EVENING:

From 5:01 PM to 11:00 PM Monday - Friday and Sunday

NIGHT/

WEEKEND:

From 11:01 PM to 8:00 AM Everyday From 8:01 AM to 11:00 PM Saturday From 8:01 AM to 5:00 PM Sunday

#### 2.14. Special Customer Arrangements

2.14.1 In cases where a Customer requests a special or unique arrangement which may include engineering, conditioning, Installation, construction, facilities, assembly, purchase or lease of facilities and/or other special Services not offered under this Tariff, the Company, at this option, may provide the requested Services. Appropriate recurring charges and/or Nonrecurring Charges and other terms and conditions will be developed for the Customer for the provisioning of such arrangements.

#### 2.15. Inspection

The Company may, upon notice, make such tests and inspections as may be necessary to determine that the requirements of this Tariff are being complied with in the Installation, operation or maintenance of Customer or the Company equipment. The Company may interrupt the Service at any time, without penalty to the Company, should Customer violate any provision herein.

#### 2.16. Deposits

The Company does not require a deposit from the customer.

#### 2.17. Employee Concessions

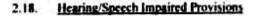
The Company does not offer concessions to employees.

Issued:

Effective:

Issued by:





- 2.18.1. For purposes of this tariff, the definitions of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.
- 2.18.2. Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official, or state agency, or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraile devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines maintained for the benefit of the impaired may receive a discount off their message toll service rates.
- 2.19. Rules for Special Rates for Handicapped Customers
- 2.19.1. Sometimes IXCs are reluctant to offer discount rates for special groups without specific justification. In such cases, it is sometimes helpful citing the exact rule requiring IXCs to offer the discount.

Below are Sections of the Florida Rules concerning handicapped hearing/speech impaired persons and discounts on toll calls using the telecommunications relay service.

- 2.19.a. Sometimes IXCs are reluctant to offer discount rates for special groups without specific justification. In such cases, it is sometimes helpful citing the exact rule requiring IXCs to offer the discount.
- 2.19.b. Hearing/Speech Impaired Persons says "Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls. These discounts shall be offered by all interexchange carriers and LECs."
- 2.19.c. Operation of Telecommunications Relay Service says "For intrastate toll calls received from the relay service, each local exchange and interexchange telecommunications company billing relay calls shall discount relay service calls by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that were either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges, such as a credit card surcharge. In the case of a tariff which includes either a discount based on number of minutes or the purchase of minutes in blocks, the discount shall be calculated by discounting the minutes of relay use before the tariffed rate is applied.

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- 2.19.d. Discounts for Hearing Impaired Customers: Intrastate toll message rates for TDD users, which is communicated using a telecommunications device for the deaf (TDD) by properly certified business establishments or individuals equipped with TDDs for communications with hearing or speech impaired persons, shall be evening rates for daytime calls and night rates for evening and night calls.
- 2.19.e. Director Assistance Charges for Handicapped Persons: Pursuant to Florida Public Service Commission Rules and Regulations, Company will not charge for the first 50 directory assistance calls made each month by a handicapped person.

#### 2.20. Rate Quotes

Rate quotes will be provided to end users from 8:00 a.m. to 5:00 p.m. Central Time, Monday through Friday by dialing 800/373-4523.

#### 2.21. Bad Check Charges

The Company does not charge Customers for checs that are returned.

#### 2.22. Usage Charges Rounding

The charges for all calls during a billing month will be totalled. If the total charge includes a fraction of a cent, the fraction is rounded to the next whole cent (e.g., \$4,101.345 would be rounded to \$4,101.35.).

#### 2.23. Directory Assistance Service

The Company does not offer directory assistance at this time.

#### 2.24. Special Contracts

- 2.24.1. Carrier may enter into contracts with end users such as hotels, or special categories of users, wherein additional discounts may be provided for volume use categories of users, wherein additional discounts may be provided for volume use or to reflect services performed for the Carrier by such users.
- 2.24.2. The Company will, from time to time, offer special contract and/or promotions to its customers, waiving certain charges. These promotions will be approved by the FPSC with specific starting and ending dates and under no circumstances run for longer than 90 days in any 12 month period.

#### 2.25 Service Agreement

The name(s) of the customer(s) desiring to use the services must be set forth in the Service Agreement. An executed Service Agreement and letter of Agency is required to initiate service.

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#### 3. SERVICE AND DESCRIPTION OF RATES

- 3.1. Wide Area ("WATS") and Message ("MTS") Telecommunications Services
- 3.1.1. The Company offers WATS and MTS intrastate interexchange long distance service utilizing switched or dedicated access arrangements between the Customers Premises and the Company's facilities for call origination. Call completion is completed by underlying carrier.
- 3.2. Timing of Calls
- 3.2.1. Timing for all calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection. Chargeable time for all calls ends when one of the parties disconnects from the call. There are no billing charges applied for incomplete calls.
- 3.3. 1+ Switched Outbound Services
- 3.3.1. Company's 1+ switched outbound services permit outward calling utilizing premium switched Feature Group D access on both the originating and terminating ends. The minimum call duration for billing purposes is eighteen (18) seconds. Usage is measured thereafter in six (6) second increments and rounded to the next higher six (6) second period.
- 3.4. Dedicated Outhound Service
- 3.4.1 Dedicated outbound service permits outward 1+ calling to stations. Dedicated outbound service is distinguished from other services by the existence of a dedicated, special access connection on one end. High Volume Customers may elect Dedicated Access 1+ Service. Customer selecting this Service shall commit to utilize the Company's Service for a specified terms, and shall agree to pay any applicable local loop charges.
- 3.5. 800 Switched Service
- 3.5.1. The Company's 800 Switched Inbound Service permits inward calling (via 800 codes) to a specific location utilizing premium switched, Feature Group D access on both ends. The Company's 800 Switched Service is available to Customers executing a month to month or long term contract having a minimum one year commitment with the Company.

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#### 3.6. Dedicated Inbound \$00 Service Usage Rates

3.6.1. The Company's Dedicated Inbound 800 Service permits inward calling (via 800 codes) to a specific location featuring the use of a dedicated, special access type connection on the terminating end. Dedicated 800 Service is available to Customers executing a one or two year term commitment with the Company. The minimum call duration for billing purposes is eighteen (18) seconds. Usage is measured thereafter in six (6) second increments and rounded to the next higher six (6) second period. In addition to the charges set forth below, the Customer is responsible for any applicable local loop charges.

#### 3.7. Calling Card Service

3.7.1. The Company's Calling Card Service is a customized calling card service with features including voice response or touch-tone dialing. Customers may pay both a per card surcharge and a measured usage charge for each call. Customers access the service through an "800" number established by the Company. The Company may charge an activation fee of \$5.00. The Company will access a surcharge of \$0.00 to \$2.50 in addition to the rates shown below, depending on the program selected. The charges for Calling Card Service are calculated on the basis of each complete call. The minimum call duration for billing purposes is sixty (60) seconds. Usage is measured thereafter in sixty (60) second increments and rounded to the next higher sixty (60) second period.

#### 3.8. Special Promotional Offerings

3.8.1 The Company may from time to time engage in Special Promotional Offerings or Trial Service Offerings limited to certain dates, times or locations designed to attract new subscribers or increase subscriber usage when approved by the Commission. All promotions shall include exactly what charges are being reduced or waived, who is eligible, what customers have to do to be eligible, and the staring and ending date of such promotin. Individiaul customers may not recieve such reduced rates for more than 90 days per a 12 month period.

#### 3.9. Emergency Calls

3.9.1 Customer shall configure its PBX or other switch vehicle from which a customer places a call so that 911 emergency calls, where available, and similar emergency calls will be automatically routed to the emergency answering point for the geographical location where the call originated without the intervention of Company.

#### 3.10. Minimum Call Completion Rate

3.10.1 A Customer can expect a call completion rate of not less than 90% during peak use periods for all Feature Group D services.

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#### 3.3. 1+ Switched Outbound Services

#### DAY/EVENING/NIGHT/WEEKEND

Mileage	Initial 18 Seconds	Additional 6 Seconds
ALL	\$0.054	\$0.018

#### 3.4. Dedicated Outbound Service

#### DAY/EVENING/NIGHT/WEEKEND

Mileage	Initial 18 Seconds	Additional 6 Seconds
ALL	\$0.054	\$0.018

#### 3.5. 800 Switched Service

#### DAY/EVENING/NIGHT/WEEKEND

Mileage	Initial 18 Seconds	Additional 6 Seconds
ALL	\$0.054	\$0.018

#### 3.6. Dedicated Inbound 800 Service Usage Rates

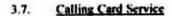
#### DAY/EVENING/NIGHT/WEEKEND

Mileage	Initial 18 Seconds	Additional 6 Seconds
ALL	\$0.054	\$0.018

Issued:

Effective:

Issued by:



#### DAY/EVENING/NIGHT/WEEKEND

Mileage	Initial 18 Seconds	Additional 6 Seconds
ALL	\$0.054	\$0.018

Issued:

Effective:

Issued by:

# EXHIBIT C



651 N. Ziegler Way Placentia, CA 92870 (714/650-1737 x 311 (W) (714)996-2290 (H)

### Objective

To work in a business environment which will allow me to use my strong communications and technical skills and to advance my knowledge of computers, telephones, and their integration.

----

# Summary of qualifications

- Knowledgable in installing and maintaining data and communications networks in the Novell Netware environment.
- Working knowledge of telephony hardware and network interfaces including Dialogic voice processing interfaces, analog ground start and loop start lines, DID, T-1, and PRI & BRI ISDN.
- Entensive experience in DOS, Windows 3.11, Windows 95, Windows NT, and the Macintosh Operating Systems.
- Novell Certified Netware Administrator.
- Software Qualifications: Visual Basic MS Access, Paradox, dBase, Word, Excel. Fowerpoint, MS-Mail, Schedule+, Telemagic.
- Over 2 years experience in the Long Distance Industry.

## Professional experience

#### **USA Telechoice**

March, 1996 - Present

Newport Beach, CA

SYSTEM ADMINISTRATOR Responsible for installing and maintaining Novell Netware servers selemarketing stations predictive dialers, video conferencing systems, and integrated voice response systems.

#### TelWest Communications, Inc.

February, 1994 - March, 1996

Newport Beach, CA

SYSTEM ENGINEER Responsible for in-house automation, sales support, and technical support. Part of a team that developed a pre-paid calling card platform.

#### **DataLink Techonolgies**

January, 1993 - February, 1994

Fullerton CA

PC TECHNICIAN Installed and configured workstations and servers running in the Novell Netware environment. Provided turn-key solutions for customers using TeleMagic and Paradox programming

#### Education

#### California State University

September, 1992 - Present

-ullerton CA

Candidate for a Bachelors Degree in Management Information Systems

#### Accreditations

Novell, Inc. - Certified Netware Administrator

August, 1983

RESUME OF

DONNA M. KIM-SOTTILE 620 Lavers Circle, #123 Delray Beach, Florida 33444 Home phone: 561-276-7688

Education:

University of Hawaii Honolulu, Hawaii

B.S. Degree: Computer Science, 3.98 GPA

Professional Experience:

Nortel, Inc. 1995 - Current Vice President of Finance and Management

Telwest Communications, Inc. 1993-1995 General Manager

Duties: Direct Supervisor of Customer Service and Accounts Receivable Department. Insure billing of long distance bills are correct and are mailed to customers in a timely manner, collection of such accounts and management of accounts receivable. Interact with all long distance carriers that provide Telwest service, maintaining that we receive the correct discounts and promotions that were negotiated with our

firm. Reviewing and approving all psyables pertaining to long distance and administrative operations. Coordinate collection efforts of both accounts receivable department, as well as sales department. Creating commissions for all sales staff and outside agents. Working directly with outside sales agents, providing support, sales updates, commission and customer service for each of their customers. Coordinating installation of all long distance accounts, for pic changes, lata traffic routing. T-1 installations, lease line installation, calling cards and 800 numbers. Worked with the transitioning of customers that are currently ready for dialer installations and coordinating with our Service department for timely and expedient installation. Maintaining our customer base of 2500 customers strong, regards to any outstanding issues or complaints. Training of customer service staff to place telco orders with LEC's, Long Distance Carriers, Telecommunication Bill Analysis and trouble shooting. Assisting in collection of accounts that are 120 days in arrears including collection of checks at customer sight. Negotiating with current vendors for better pricing, discounts and credits. Oversaw a staff of 100+, sales, telemarketing, accounting, service, installation, and MIS.

Metromedia Communications, Inc.

Senior Account Executive

1991-1993

Duties: Main responsibility was to bring in new sales and maintaining existing customer base providing maintenance after the sale of long distance service, for additional referral business. New sales are achieved by a combination of cold calling, telemarketing, networking and customer referrals. Closing ration of long distance accounts was at 95%, have consistently hit or exceeded company assigned quota.

Business Telemanagement, Inc.

Sealer Marketing Manager

1990-1991

Duties: Responsible for managing a telemarketing department, and bringing in new business to the firm. Because of my previous position at Centex, I brought with me a solid reputation and client base. 75% of all new business was brought in via referrals and cold calling. Exceeded the monthly sales quota, while hiring, firing, training and managing our marketing department. Set up trade show booths, and actively worked at each show bringing in new customers.

Centez Telemenagement, Inc.

Senior Membership Director

1987-1990

Duties: Started with Centex with no telecommunication experience, but managed to exceed my quota from my first month with firm. In 1988, cerned the President's Circle Award as well as in 1989, in 1989 I was the Top Order Producer for Centex Nationwide. First of 3 elected to participate in a pilot program

Donna Kim-Sottile Resume, Page 2

with firm, to put me on a fast tract to become a Senior Membership Director, which required me to fulfill the monthly quota requirements in 3 months instead of 6 for the promotion. As a Senior Membership Director, my responsibilities included maintaining my monthly sales quota, as well as train entry level sales reps assigned to me. Training included, sales of Centex products, closing, cold calling and telemarketing. Also traveled to newly formed branches to pre-sell Centex switches or to open up new switches.

Professional Curver Development, Inc. 1902-1907 Senior Councelor

Duties: Currently Certified in the State of California as an Employment Specialist, aware of all labor, EEOC and personnel laws. Trained in interviewing recruiting middle management and administrative staff. Assisted our Sales Manager in training and recruiting of new consultants, in sales, interviewing techniques, recruiting, telemarketing and time management.

Professional Mambarships:

National Association of Female Executives, Women in Sales, National Association of Professional Saleswomen-California Chapter. Listed in Who's Who of Executive Women directories 1986-1992.

# EXHIBIT D

PINANCIAL STATEMENTS

FOR THE SIX MONTHS ENDED JUNE 30, 1996

# Statement of Assets, Liabilities, and Equity Income Tax Basis June 30, 1996

## ASSETS

Current Assets Cash Accounts Receivable Shareholder Loan Receivable	\$ 41,688 462,900 235,792
Total Current Assets	740,380
Property, Plant and Equipment, Net	319,413
Deposits	24,695
TOTAL ASSETS	\$ 1,084,488
LIABILITIES AND EQUITY	
Current Liabilities Accounts Payable Payroll Taxes Payable Interest & Penalties Payable Lease Payable	\$ 67,744 98,175 23,400 14,264
Total Current Liabilities	203,583
Long Term Liabilities Lease Payable Loans Payable Capital Bank Payable	12,566 27,657 67,218
Total Long-Term Liabilities	107,441
Stockholder's Equity Common Stock Additional Paid-In Capital Retained Earnings	100 321,937 451,427
Total Stockholder's Equity	773,464
TOTAL LIABILITIES AND EQUITY	\$ 1,084,488

See accountants' compilation report.
Page 2

# Statement of Revenues, Expenses & Retained Deficit Income Tax Basis For the Six Months Ended June 30, 1996 1996

GROSS REVENUES		1,304,093	100.0
EXPENSES:			
ACCOUNTING & TAX SERVICES		4,188	0.3
ADVERTISING		8,369	0.6
AGENT COMMISSIONS		39,793	3.1
AUTO EXPENSES		15,627	1.2
DEPRECIATION/AMORTIZATION		30,090	2.3
EMPLOYEE LEASING		25,015	1.9
INDEPENDENT CONTRACTORS		23,208	1.8
INSURANCE		5,161	0.4
INTEREST EXPENSE		25,849	2.0
LEGAL PEES		12,198	0.9
LICENSES & PEES		1,630	0.1
OFFICE SUPPLIES & EXPENSES		19,176	1.5
RECRUITING		15,913	1.2
RENT		75,131	5.8
REPAIRS & MAINTENANCE		6,893	0.5
SALARIES & WAGES		243,310	18.7
TAXES		35,281	2.7
TELEPHONE		63,792	4.9
UTILITIES		3,894	0.3
VERIFICATION EXPENSES		1,000	0.1
TOTAL EXPENSES	_	655,518	50.3
INCOME FROM OPERATIONS		648,575	49.7
		/120 2EE\	(10.7)
BEGINNING RETAINED DEFICIT		(139,355)	1023557200 7.25
SHAREHOLDER DISTRIBUTIONS	-	(57,793)	(4.4)
ENDING RETAINED EARNINGS		451,427	34.6
MINELS MESTALINE MANAGEMENT			

# Supporting schedule of Property, Plant and Equipment, June 30, 1996

See Accountants' Compilation Report. Page 4

## EARLY, LENNON, PETERS & CROCKER, P.C.

900 COMERCA BUILDING KALAMAZOO, MICHIGAN 49007-4752 TELEPHONE (616) 381-8844 FAX (618) 349-8628

GEORGE H. LEHMON JOHN T. PETERS, JR. DAVID & CROCKER HAROLD E. PISCHER, JR. DORDON C. MILLER

BLAKE D. CROCKER ROBERT M. TAYLOR PATRICE D. CROCKER MOREW J. VORBRICH\* MICOLETTE O. HAMPI"

DEPOSIT THEAS, NEC.

DATE

HOM CH MULLEN THOMPSON BENNETT

OF COUNSEL

VINCENT T. BARLY

D442

JM 17 97.

JOSEPH J BURGE (1939 - 1962)

\*Also admitted in Sons
\*\*Also admitted in Colloring and Starth Carolina.

January 15, 1997

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**Executive Secretary** State of Florida Public Service Commission 101 East Gaines Street Fletcher Building Tallahassee, Florida 32399-0688

ACCUTEL COMMUNICATIONS, INC.

Dear Sir:

Enclosed herewith for filing with the Commission, please find an original and 12 copies of the above captioned corporation's APPLICATION FOR AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS SERVICES WITHIN THE STATE OF FLORIDA. along with a check in the amount of \$250.00 to cover filing fees relating to same.

Also enclosed is an exact duplicate of this letter. Please stamp the duplicate received and return same in the self-addressed stamped envelope attached thereto.

Please contact me if you have additional questions or concerns.

	EARLY, LENNON, PETERS	18756
	a CROCKER, P.C.	1-15-, 97
Two Hund	1 - N Service (Gramustine) 19.07(1)(z), Florida Statutes: Bank account numbers	S 250
	or debit, charge, or credit card numbers given to an agency for the purpose of payment of any fee or debt owing are confidential and exempt from subsection (1) and s.24(a), Art. 1 of the State Constitution	<u>-</u>