



# TELESYSTEMS OF SOUTH FLORIDA

ORIGINAL  
FILE COPY

January 13, 1997

Walter De Hassler  
Bureau of Service Evaluation  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Gunter Building  
Tallahassee, Florida 32399-0850

970099-TI

Dear Mr. De Hassler:

Please find enclosed twelve copies of NBCC of Broward Inc., DBA Telesystems of South Florida's proposed tariff to be filed with the FPSC and a non-refundable application fee of \$250.00.

The purpose of this filing is to adhere to the guidelines setforth by the FPSC and remain in full compliance.

Sincerely,

Charles Vick  
President

- ACK \_\_\_\_\_
- AFA \_\_\_\_\_ Check received with filing and forwarded to Fiscal for deposit.
- APP \_\_\_\_\_ Fiscal to forward a copy of check to P&R with proof of deposit.
- CAF \_\_\_\_\_
- CMU \_\_\_\_\_ Initial person who forwarded check.
- CTR \_\_\_\_\_
- EAG \_\_\_\_\_
- LEG \_\_\_\_\_
- LIN \_\_\_\_\_
- OPC \_\_\_\_\_
- RCH \_\_\_\_\_
- SEC \_\_\_\_\_
- W/S \_\_\_\_\_
- OTH \_\_\_\_\_

*7 copies received  
application not signed*

DOCUMENT NUMBER-DATE

00767 JAN 22 6

151 N.E. 166 Street • Miami, Florida 33162  
Dade (305) 944-9977 • Broward (954) 921-4900 • Fax (305) 944-5503  
FPSC RECORDS/REPORTING

970099-TI



**APPLICATION FORM  
FOR AUTHORITY TO  
PROVIDE  
INTEREXCHANGE  
TELECOMMUNICATION  
SERVICE WITHIN THE  
STATE OF FLORIDA**

**\*\* FLORIDA PUBLIC SERVICE COMMISSION \***

**DIVISION OF COMMUNICATIONS**  
**BUREAU OF SERVICE EVALUATION**

**APPLICATION FORM**  
**for**  
**AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS SERVICE**  
**WITHIN THE STATE OF FLORIDA**

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**Instructions**

- A. This form is used for an original application for a certificate and for approval of sale, assignment or transfer of an existing certificate. In case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee (See Appendix A).
- B. Respond to each item requested in the application and appendices. If an item is not applicable, please explain why.
- C. Use a separate sheet for each answer which will not fit the allotted space.
- D. If you have questions about completing the form, contact:
- E. Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of \$250.00 to:

**Florida Public Service Commission  
Division of Communications  
Bureau of Service Evaluation  
2540 Shumard Oak Blvd.  
Gunter Building  
Tallahassee, Florida 32399-0850  
(904) 413-6600**

**Florida Public Service Commission  
Division of Administration  
2540 Shumard Oak Blvd.  
Gunter Building  
Tallahassee, Florida 32399-0850  
(904) 413-6251**

1. Select what type of business your company will be conducting (check all that apply):

- ( ) **Facilities based carrier** - company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.
- ( ) **Operator Service Provider** - company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
- ( ) **Reseller** - company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
- (x) **Switchless Rebiller** - company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
- ( ) **Multi-Location Discount Aggregator** - company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers. Then offers the resold service by enrolling unaffiliated customers.
- ( ) **Prepaid Debit Card Provider** - any person or entity that purchases 800 access from an underlying carrier or unaffiliated entity for use with prepaid debit card service and/or encodes the cards with personal identification numbers.

2. This is an application for (check one):
- Original Authority (New company).
  - Approval of Transfer (To another certificated company).
  - Approval of Assignment of existing certificate (To an uncertificated company).
  - Approval for transfer of control (To another certificated company).
3. Name of corporation, partnership, cooperative, joint venture or sole proprietorship:  
NBCC of Broward, Inc., DBA Telesystems of South Florida
4. Name under which the applicant will do business (fictitious name, etc.):  
Telesystems of South Florida
5. National address (including street name & number, post office box, city, state and zip code).  
151 NE 166th Street  
Miami, FL 33162
6. Florida address (including street name & number, post office box, city, state and zip code):  
151 NE 166th Street  
Miami, FL 33162
7. Structure of organization;
- Individual
  - Foreign Corporation
  - General Partnership
  - Other, \_\_\_\_\_
  - Corporation
  - Foreign Partnership
  - Limited Partnership
8. If applicant is an individual or partnership, please give name, title and address of sole proprietor or partners.
- (a) Provide proof of compliance with the foreign limited partnership statute (Chapter 620.169 FS), if applicable.
  - (b) Indicate if the individual or any of the partners have previously been:

(1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.

(2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

9. If incorporated, please give:

- (a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida.

Corporate charter number: M51922

- (b) Name and address of the company's Florida registered agent.

- (c) Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.

Fictitious name registration number: G91273000154

- (c) Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

(1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.

(2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.



10. Who will serve as liaison with the Commission in regard to (please give name, title, address and telephone number):

(a) The application;

Charles Vick, President  
Telesystems of South Florida

151 NE 166th St, Miami, FL 33162 (305)944-9977

(b) Official Point of Contact for the ongoing operations of the company;

Telesystems of South Florida  
151 NE 166th Street, Miami, FL 33162  
(305) 944-9977

(c) Tariff;

Charles Vick, President  
Telesystems of South Florida

151 NE 166th St., Miami, FL 33162 (305)944-9977

(d) Complaints/Inquiries from customers;

Barbara Miele  
Telesystems of South Florida

151 NE 166th St, Miami, FL 33162 (305)944-9977

11. List the states in which the applicant:

(a) Has operated as an interexchange carrier.

N/A

(b) Has applications pending to be certificated as an interexchange carrier.

N/A

(c) Is certificated to operate as an interexchange carrier.

N/A

(d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.

No.

(e) Has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

No.

(f) Has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

No.

12. What services will the applicant offer to other certificated telephone companies:

- Facilities.  Operators.  
 Billing and Collection.  Sales.  
 Maintenance.  
 Other: \_\_\_\_\_

13. Do you have a marketing program?

Yes.

14. Will your marketing program:

- Pay commissions?  
 Offer sales franchises?  
 Offer multi-level sales incentives?  
 Offer other sales incentives?

15. Explain any of the offers checked in question 14 (To whom, what amount, type of franchise, etc.).

16. Who will receive the bills for your service (Check all that apply)?

- Residential customers.  Business customers.  
 PATS providers.  PATS station end-users.  
 Hotels & motels.  Hotel & motel guests.  
 Universities.  Univ. dormitory residents.  
 Other: (specify) \_\_\_\_\_

17. Please provide the following (if applicable):

(a) Will the name of your company appear on the bill for your services, and if not who will the billed party contact to ask questions about the bill (provide name and phone number) and how is this information provided?  
Yes.

(b) Name and address of the firm who will bill for your service.



18. Please provide all available documentation demonstrating that the applicant has the following capabilities to provide interexchange telecommunications service in Florida.

A. Financial capability.

Regarding the showing of financial capability, the following applies:

The application should contain the applicant's financial statements for the most recent 3 years, including: See attached.

1. the balance sheet
2. income statement
3. statement of retained earnings.

Further, a written explanation, which can include supporting documentation, regarding the following should be provided to show financial capability.

1. Please provide documentation that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
2. Please provide documentation that the applicant has sufficient financial capability to maintain the requested service.
3. Please provide documentation that the applicant has sufficient financial capability to meet its lease or ownership obligations.

**NOTE:** This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

If available, the financial statements should be audited financial statements.

If the applicant does not have audited financial statements, it shall be so stated. The unaudited financial statements should then be signed by the applicant's chief executive officer and chief financial officer. The signatures should affirm that the financial statements are true and correct.

B. Managerial capability. See attached.

C. Technical capability.

Barbara Miele has experience with billing, use of CARE system with Bell, customer service, interfacing with carriers.

19. Please submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed). See attached.

20. The applicant will provide the following interexchange carrier services (Check all that apply):

MTS with distance sensitive per minute rates  
 Method of access is FGA  
 Method of access is FGB  
 Method of access is FGD  
 Method of access is 800

MTS with route specific rates per minute  
 Method of access is FGA  
 Method of access is FGB  
 Method of access is FGD  
 Method of access is 800

MTS with statewide flat rates per minute (i.e. not distance sensitive)  
 Method of access is FGA  
 Method of access is FGB  
 Method of access is FGD  
 Method of access is 800

MTS for pay telephone service providers

Block-of-time calling plan (Reach out Florida, Ring America, etc.).

800 Service (Toll free)

WATS type service (Bulk or volume discount)  
 Method of access is via dedicated facilities  
 Method of access is via switched facilities

Private Line services (Channel Services)  
(For ex. 1.544 nbs., DS-3, etc.)

Travel Service

Method of access is 950

Method of access is 800

900 service

Operator Services

Available to presubscribed customers  
 Available to non presubscribed customers (for example to patrons of hotels, students in universities, patients in hospitals.  
 Available to inmates

**Services included are:**

Station assistance  
 Person to Person assistance  
 Directory assistance  
 Operator verify and interrupt  
 Conference Calling

21. What does the end user dial for each of the interexchange carrier services that were checked in services included (above).

One Plus Destination.

22.  Other:

**\*\* APPLICANT ACKNOWLEDGEMENT STATEMENT \*\***

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intra and interstate business.
3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
4. **APPLICATION FEE:** A non-refundable application fee of \$250.00 must be submitted with the application.
5. **RECEIPT AND UNDERSTANDING OF RULES:** I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding interexchange service.
6. **ACCURACY OF APPLICATION:** By my signature below, I the undersigned owner or officer of the named utility in the application, attest to the accuracy of the information contained in this application and associated attachments. I have read the foregoing and declare that to the best of my knowledge and belief, the information is a true and correct statement.  
Further, I am aware that pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083".

**UTILITY OFFICIAL:**

_____	_____
Signature	Date
_____	_____
Title	Telephone No.

**•• APPENDIX B ••**

**CUSTOMER DEPOSITS AND ADVANCE PAYMENTS**

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

- ( X )      The applicant will not collect deposits nor will it collect payments for service more than one month in advance.
  
- (   )      The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month. (Bond must accompany application.)

**UTILITY OFFICIAL:**

_____	_____
Signature	Date
_____	
_____	_____
Title	Telephone No.







5. **TRAFFIC RESTRICTIONS:** Please explain how the applicant will comply with the EAEA requirements contained in Commission Rule 25-24.471 (4) (a) (copy enclosed).  
Restriction of 900 & 976

6. **CURRENT FLORIDA INTRASTATE SERVICES:** Applicant has ( ) or has not ( X ) previously provided intrastate telecommunications in Florida. If the answer is has, fully describe the following:

- a) What services have been provided and when did these services begin?

N/A

- b) If the services are not currently offered, when were they discontinued?

N/A

**UTILITY OFFICIAL:**

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Title

\_\_\_\_\_  
Telephone No.

# State of Florida



Department of State

I certify from the records of this office that TELESYSTEMS OF SOUTH FLORIDA is a Fictitious Name registered with the Department of State on September 30, 1991.

The Registration Number of this Fictitious Name is G91273000154.

I further certify that said Fictitious Name Registration is active.

I further certify that the attached is a listing of the name(s) and address(es) of the registrant(s) along with the county (or counties) designated for said Fictitious Name Registration.

Given under my hand and the  
Great Seal of the State of Florida,  
at Tallahassee, the Capital, this the  
day of

First

November, 1991.



CR2EO22 (2-91)

Jim Smith  
Secretary of State

# State of Florida



Department of State

I certify from the records of this office that NBCC OF BROWARD COUNTY, INC. is a corporation organized under the laws of the State of Florida, filed on April 12, 1985.

The document number of this corporation is H51922.

I further certify that said corporation has paid all fees and penalties due this office through December 31, 1995, that its most recent annual report was filed on May 1, 1995, and its status is active.

I further certify that said corporation has not filed Articles of Dissolution.

I further certify that this is an electronically transmitted certificate authorized by section 15.16, Florida Statutes, and authenticated by the code, 795A00022304-050195-H51922 -1/1, noted below.

Given under my hand and the  
Great Seal of the State of Florida,  
at Tallahassee, the Capitol, this the  
Eighth <sup>day</sup> of May, 1995



CR2EO22 (2-95)

Sandra B. Mortman  
Secretary of State

NBCC of Broward, Inc.  
D/B/A Telesystems of South Florida  
Statement of Assets, Liabilities, and Equity  
Income Tax Basis  
December 31, 1995 and 1994

ASSETS

	<u>1995</u>	<u>1994</u>
<b>Current Assets:</b>		
Cash	\$ 94,455	\$ 26,186
Accounts receivable	146,154	151,427
Inventory	<u>88,078</u>	<u>91,260</u>
<b>Total Current Asset</b>	<b>328,687</b>	<b>268,873</b>
<b>Property and Equipment, at Cost:</b>		
Vehicles	72,955	66,170
Furniture and equipment	<u>96,217</u>	<u>92,995</u>
<b>Total Property and Equipment</b>	<b>169,172</b>	<b>159,165</b>
Less accumulated depreciation	<u>143,893</u>	<u>130,526</u>
<b>Net Property and Equipment</b>	<b>25,279</b>	<b>28,639</b>
<b>Other Assets:</b>		
Stockholders loans	52,500	
Intangible assets less amortization	2,073	2,686
Security deposits	<u>2,381</u>	<u>2,381</u>
<b>Total Other Assets</b>	<b>56,954</b>	<b>5,067</b>
<b>TOTAL</b>	<b>\$ 410,920</b>	<b>\$ 302,579</b>

LIABILITIES AND STOCKHOLDERS' EQUITY

<b>Current Liabilities:</b>		
Accounts payable & accrued expense	\$ 378,675	\$ 286,396
<b>Total Current Liabilities</b>	<b>378,675</b>	<b>286,396</b>
<b>Total Liabilities</b>	<b>378,675</b>	<b>286,396</b>
<b>Stockholders' Equity:</b>		
Common stock 500 shares issued, authorized and outstanding, no par value	500	500
Additional paid in capital	356	356
Retained earnings	<u>31,389</u>	<u>15,327</u>
<b>Total Stockholders' Equity</b>	<b>32,245</b>	<b>16,183</b>
<b>TOTAL</b>	<b>\$ 410,920</b>	<b>\$ 302,579</b>

See accountant's compilation report.

NBCC of Broward, Inc.  
D/B/A Telesystems of South Florida  
Statement of Revenues, Expenses, and Retained Earnings  
Income Tax Basis  
For the Year's Ended December 31, 1995 and 1994

	<u>1995</u>	<u>1994</u>
Revenues:		
Sales	\$ 2,086,051	\$ 2,083,259
Cost of Sales	<u>1,010,197</u>	<u>1,190,445</u>
Gross Profit	1,075,854	892,811
Expenses:		
Wages and commissions	602,859	463,284
Advertising	15,127	24,210
Vehicle expense	84,101	65,112
Insurance	61,409	34,492
Rent	38,351	34,779
Payroll taxes	24,555	41,740
Depreciation and amortization	13,980	19,462
Telephone	31,415	17,502
Repairs & maintenance	1,952	17,297
Travel and entertainment	26,135	21,692
Legal and accounting	9,784	5,806
Utilities	4,183	4,158
Bad debts	59,811	52,961
Taxes & license	7,717	14,600
Office and supplies	40,959	25,226
Postage and delivery	<u>11,589</u>	<u>6,241</u>
Total Operating expenses	<u>1,033,927</u>	<u>848,562</u>
Income before corporate tax	41,927	44,249
Corporate tax	<u>0</u>	<u>0</u>
Net income	41,927	44,249
Retained Earnings - January 1,	15,327	95,978
Loss: Dividends paid	<u>25,865</u>	<u>124,900</u>
Retained Earnings - December 31, \$	\$ <u>31,389</u>	\$ <u>15,127</u>

See accountant's compilation report.



**MANAGERIAL CAPABILITY**

1. Telesystems of South Florida has been providing telephone systems to South Florida county since 1985.

**Credit Lines**

- Telrad Telecommunications \$200,000.00
- Vodavi communications \$ 25,000.00
- Graybar Electric \$ 10,000.00

**Bank Statement**

- Oceanmark Bank Account # 14740  
3845-49 NE 163<sup>rd</sup> Street No. Miami Beach, Fl 33160  
(305) 948-7800 Romala Edwards

2. **CHARLES VICK**

- Owner Operation since 1985 of Telesystems of South Florida
- Company \$750K in 1985 Today 2.75M 1996
- Ongoing Programs include
  - Customer Program
- Education-
  - Graduated University of Miami 1978
  - Bell ASR Program 1E, 5E, DMS 100



**NBCC of Broward, Inc. DBA  
Telesystems of South Florida**

**Florida Tariff No. 1  
Original Sheet 1**

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**TITLE SHEET  
FLORIDA TELECOMMUNICATIONS TARIFF**

**This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service(s) and facilities for telecommunications services provided by NBCC of Broward, Inc. DBA Telesystems of South Florida, with principal offices at 155 NE 166<sup>th</sup> Street, Miami, FL, 33162. This tariff applies for service furnished within the State of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at The Company's principal place of business.**

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**Issued: January 13, 1997**

**Effective:**

**By:**

**Charles Vick, President  
151 NE 166<sup>th</sup> Street  
Miami, Florida 33162**

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**CHECK SHEET**

Sheets 1 through 22 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<b><u>SHEET</u></b>	<b><u>REVISION</u></b>
1	Original
1.1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original
20	Original
21	Original
22	Original

- Indicates new or revised sheet with this filing.

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Issued: January 13, 1997

Effective:

By:

Charles Vick, President  
151 NE 166<sup>th</sup> Street  
Miami, Florida 33162

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**Issued:            January 13, 1997**

**Effective:**

**By:**

**Charles Vick, President  
151 NE 166<sup>th</sup> Street  
Miami, Florida 33162**

NBCC of Broward, Inc. DBA  
Telesystems of South Florida

Florida Tariff No. 1  
Original Sheet 3

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**SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- D - Delete or Discontinue
- I - Change Resulting In An Increase to a Customer's Bill
- M - Moved From Another Tariff Location
- N - New
- R - Change Resulting In A Reduction to A Customer's Bill
- T - Change in Text or Regulation But No Change In Rate or Charge

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Issued: January 13, 1997

Effective:

By:

Charles Vick, President  
151 NE 166<sup>th</sup> Street  
Miami, Florida 33162

**TARIFF FORMAT**

- A. **Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheet 14 and 15 would be 14.1.
- B. **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4<sup>th</sup> revised Sheet 14 cancels the 3<sup>rd</sup> revised Sheet 14. Because of various suspension periods, deferrals, etc., the FPSC follows in their tariff approval process, the most current sheet number on file the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** - There are nine levels of paragraphs coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).1.
  - 2.1.1.A.1.(a).1.(i).
  - 2.1.1.A.1.(a).1.(i).1.
- D. **Check Sheets** - When a tariff filing is made with FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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Issued: January 13, 1997

Effective:

By:

Charles Vick, President  
151 NE 166<sup>th</sup> Street  
Miami, Florida 33162

**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Access Line** - An arrangement which connects the customer's location to a NBCC of Broward Inc., DBA Telesystems of South Florida network switching center.

**ANI** - This abbreviation stands for Automatic Number Identification which will include all telephone numbers that are part of the main billing telephone number of an account.

**Authorization Code** - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

**Calling Card** - A feature that allows a customer to access off premise a remote location.

**Company or Carrier** - NBCC of Broward, Inc. DBA Telesystems of South Florida.

**Customer** - The person, firm corporation or other entity which orders service and is responsible for payment of charges due and compliance with The Company's tariff regulations.

**Day** - From 8:00 AM to, but not including 5:00 PM Monday through Friday.

**Evening** - From 5:00 PM to, but not including 11:00 PM Monday through Friday and 5:00 pm to, but not including 11:00 PM Sunday.

**Night** - From 11:00 PM to, but not including 8:00 AM Monday through Friday, all day Saturday, and Sunday from 8:00 AM to, but not including 5:00 PM and 11:00 PM to, but not including 8:00 AM Monday. For New Year's Day (January 1); Independence Day (July 4); Labor Day; Thanksgiving Day; and Christmas Day (December 25) the Evening Rate applies.

**NPA** - This refers to the area code of a telephone number.

**NXX** - This refers to the exchange of the telephone number which is the three digit numerical value that precedes the NPA.

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**Issued:** January 13, 1997

**Effective:**

**By:**

Charles Vick, President  
151 NE 166<sup>th</sup> Street  
Miami, Florida 33162



**SECTION 2 - RULES AND REGULATIONS**

**2.1 Undertaking of NBCC of Broward, Inc. DBA Telesystems of South Florida**

NBCC of Broward, Inc. DBA Telesystems of South Florida services and facilities are furnished for communications originating at specified points within the State of Florida under terms of the Tariff.

The Company contracts out to other carriers such as but not limited to AT&T, Sprint, MCI, etc. to install, operate, and maintain the communication services provided hereunder in accordance with the terms and conditions set forth under this Tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days a week.

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By:

Charles Vick, President  
151 NE 166<sup>th</sup> Street  
Miami, Florida 33162

**SECTION 2 - RULES AND REGULATIONS**

**2.2 Limitations**

- 2.2.1 Service is offered subject to the availability of facilities and the provisions of this tariff.
- 2.2.2 NBCC of Broward, Inc., DBA Telesystems of South Florida reserves the right to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control; or when the customer is using service in violation of the law or the provision of this tariff.
- 2.2.3. All facilities provided under this tariff are directly controlled by the leasing carrier such as but not limited to AT&T, Sprint, MCI and the customer may not transfer or assign the use of service or facilities, except with the express written consent of The Company. Such transfer or assignment shall only apply where there is no interruption of the user or location of the service or facilities.
- 2.2.4. Prior written permission from The Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

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**SECTION 2 - RULES AND REGULATIONS**

**2.3 Liabilities of The Company**

**2.3.1 NBCC of Broward, Inc., DBA Telesystems of South Florida liability for damages arising out of mistakes, interruptions, omissions, delays, errors or defects in the transmission occurring in the course of furnishing service or facilities, in no event, shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.**

**2.3.2. NBCC of Broward, Inc., DBA Telesystems of South Florida shall be indemnified and held harmless by the customer against:**

**(A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over The Company's facilities or leased services.**

**(B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by NBCC of Broward, Inc., DBA Telesystems of South Florida.**

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**SECTION 2 - RULES AND REGULATIONS**

**2.4 Interruption of Service**

2.4.1 Credit allowance for the interruption of service is not due to The Company's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be obligation of the customer to notify The Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, or is not in wiring or equipment, if any, furnished by the customer and connected to The Company's facility.

2.4.2 For purposes of credit computation, every month shall be considered to have 731 hours.

2.4.3 No credit shall be allowed for an interruption of two hours or more at the rate of 1/731th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

$$\text{Credit} = \frac{A}{731} \times B$$

"A" - outage time in hours

"B" - total monthly charge for affected facility

**2.5 Restoration of Service**

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulation of the Federal Communications Commissions.

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**SECTION 2 - RULES AND REGULATIONS**

**2.6 Billing**

- 2.6.1** For service provided by NBCC of Broward, Inc., DBA Telesystems of South Florida, bills that the customer will receive will be provided and prepared for by Telesystems of South Florida. All monthly invoice payments will be remitted to Telesystems of South Florida at the address specified on the remittance portion of the bill. If the customer(s) payment is not received within ten days from receipt of the invoice, a 1.5% interest rate will be retroactive to the first day of the delinquency. All bills are payable upon receipt. After forty five days of non payment, a customer's service may with five days written notice be canceled or terminated except in extreme cases. The Company reserves the right to discontinue billing directly and provide billing by a billing center.
- 2.6.2** Customers that feel refunds or credits are due on specific calls placed through the Company's network, will contact the billing center by an 800 toll free number provided on the bill. The Company will review the customers credit request and issue the appropriate credit on the following invoice.

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**SECTION 2 - RULES AND REGULATIONS**

**2.7 Responsibilities of Customers**

- 2.7.1** It is the responsibility of the customer to notify NBCC of Broward, Inc., DBA Telesystems of South Florida in the event that the customer is adding additional telephone lines. The Company upon written notification of said additions (ANI'S) will process the appropriate work in its best efforts for activation of service on these lines.
- 2.7.1.A** In the event that loss of service occurs, it is the responsibility of the customer to notify NBCC of Broward, Inc., DBA Telesystems of South Florida immediately. Customer will indicate which telephone lines long distance service is not accessible. The Company will use its best efforts to reestablish service at the specified location(s).
- 2.7.2** The customer understands that all bills received regarding service provided through NBCC of Broward, Inc., DBA Telesystems of South Florida will be paid upon receipt. If said bill is not paid within forty five days of the invoice date, the customer understands and agrees that if collection of said customer is required, the customer is subject to a service charge and all legal fees attributed to collecting said account.
- 2.7.2.A** The Company reserves the right to attach a Collection Service Fee for non payment of the past due invoice after forty five days. This fee would be attached if a payment arrangement was not established and the account entered into collection.
- 50% on \$310 or less
- \$100 on \$311 to \$400
- 25% on first \$3,000
- 31% on \$3,001 to \$15,000
- 15% on amount over \$15,000

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**SECTION 2 - RULES AND REGULATIONS**

**2.7 Responsibilities of Customers (con't)**

**2.7.3** If the customer or responsible party fails to pay for the service rendered and enters into collection, and all attempts fail to recover the past due amount, The Company reserves the right to bring forth litigation. If litigation is instituted and The Company prevails the customer or responsible party will be responsible for reasonable attorney fees and court costs.

**2.7.4** Upon termination or cancellation of service through NBCC of Broward, Inc. DBA Telesystems of South Florida, it is the responsibility of the customer to contact their local exchange carrier for long distance service access. It is not the responsibility of The Company to provide access to other carriers.

**2.8 Maintenance**

Under the Companies service plans all switching equipment and hardware that is responsible for transmission of service to the customer will be maintained by the leased long distance carrier. The customer understands that NBCC of Broward, Inc. DBA Telesystems of South Florida reserves the right to have alternative maintenance contracts with other providers and vendors to maintain the network equipment.

**2.9 Deposits**

The Company does not require a deposit from the customer.

**2.10 Advance Payments**

For customers whom The Company feels an advance payment is necessary, NBCC of Broward, Inc., DBA Telesystems of South Florida reserves the right to collect an amount not to exceed one (1) month's estimate charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

**2.11 Taxes**

All federal, state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

**2.12 Employee Concessions**

NBCC of Broward, Inc. DBA Telesystems of South Florida does not provide any employee concession for either active or retired employees.

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**SECTION 3 - DESCRIPTION OF SERVICE**

**3.1 Timing of Calls**

The customer's long distance usage charge is based on the actual usage of the service provided by NBCC of Broward, Inc., DBA Telesystems of South Florida. Usage begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when either the called or calling party hangs up. The Company does not charge for incompleated calls.

**3.2 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the origination and termination points of the call.

FORMULA: 
$$\frac{\sqrt{(V1 - V2)^2 + (H1 - H2)^2}}{10}$$

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**SECTION 3 - DESCRIPTION OF SERVICE**

**3.2 Calculation of Distance (con't)**

**EXAMPLE: Distance between Miami and New York City**

	<u>V</u>	<u>H</u>
Miami	8,351	529
New York	<u>4,997</u>	<u>1,406</u>
Difference	3,354	- 879

**Square and add:**

$$11,249,316 + 772,641 = 12,021,196$$

**Divide by 10 and round:**

$$12,021,196 / 10 = 1,312,195.70$$

**Take square root and round:**

$$1,312,196 = 19,096.4 = 1,097 \text{ miles}$$

**3.3 Minimum Call Completion Rate**

A customer can expect a call completion rate of 97% (number of calls completed / number of calls attempted) of not less than 90% during peak use periods for all FG D services ("1+" dialing).

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**SECTION 3 - DESCRIPTION OF SERVICES**

**3.4 Service Offerings**

**3.4.1. Switched**

This service applies to calls between two on-network stations which use local exchange service access lines or between an on-network station which uses a local exchange service access line and an off-network station in Florida.

**3.4.2. Dedicated**

This service applies to calls between two on-network stations which use a special access and either an on-network station that uses a local exchange service access lines or between an off-network station in Florida.

Dedicated circuits may be provided and billed by the local exchange company (LEC). Dedicated access channels may be purchased from carriers other than the LEC only in accordance with the FPSC rules or if the special access channel is jurisdictionally interstate. Charges for the dedicated access channel are determined by the access provider.

**3.4.3 Calling Card**

This service allows the customer to call a toll free 800 number to gain access to The Company's network from anywhere within the continental United States. Once the customer is inside the network, a series of tone prompts will direct the customer as how the call will be completed. Rates are derived using the Schedule referenced in 4.3.

**3.4.4 Authorization Codes**

The following feature offers different levels of security for Customers calling by requiring network users to input predefined codes before the call is processed.

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**SECTION 4 - RATES**

**4.1 Switched**

Switched One Plus Service is designed as a flat rate, direct access, inter/intrastate service for the customer with an average monthly long distance usage of less than \$3,000.00. All rates will be calculated using Schedule A.

**Schedule A**

Rate Mileage	Initial 6 Seconds or Fraction			Each Additional 6 Seconds or Fraction		
	Day	Even	Night	Day	Even	Night
0 - 925	\$0.0145	\$0.0145	\$0.0145	\$0.0145	\$0.0145	\$0.0145

The charges for all calls during a billing month will be totaled. If the total charge includes a fraction of a cent, the fraction is rounded up to the next whole cent (i.e., \$4,101.356 would be rounded up to \$4,101.36).

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**SECTION 4 - RATES**

**4.2 Dedicated**

Dedicated service is designated as a flat rate, direct access, inter/intrastate service for the customer with an average minimum monthly long distance usage of more than \$3,000.00. All rates will be calculated using Schedule B.

**Schedule B**

Rate Mileage	Initial <u>6 Seconds or Fraction</u>			Each Additional <u>6 Seconds or Fraction</u>		
	Day	Even	Night	Day	Even	Night
0 - 925	\$0.0105	\$0.0105	\$0.0105	\$0.0105	\$0.0105	\$0.0105

The charges for all calls during a billing month will be totaled. If the total charge includes a fraction of a cent, the fraction is rounded up to the next whole cent (i.e., \$4,101.356 would be rounded up to \$4,101.36).

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**SECTION 4 - RATES**

**4.3 Calling Card**

**DOMESTIC CALLS**

- Per call terminated
- Surcharge \$0.25 per call

Calling Card Connect Service is designed as a flat rate, inter/intrastate service.

Rate <u>Mileage</u>	<u>Initial 60 Seconds or Fraction</u>			<u>Each Additional 60 Seconds or Fraction</u>		
	<u>Day</u>	<u>Even</u>	<u>Night</u>	<u>Day</u>	<u>Even</u>	<u>Night</u>
0 - 925	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25

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**SECTION 4 - RATES**

**4.4 Time of Day Rate Period**

Day, Evening and Night/Weekend rates for the following products based on the following chart:

Switched  
Dedicated  
Calling Card Connect

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*							
	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*							
	EVENING RATE PERIOD						EVEN
11:00 PM TO 8:00 AM*							
	NIGHT / WEEKEND RATE PERIOD						

\*to, but not including

Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed at the rate effect in that boundary for each portion of the call.

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**SECTION 4 - RATES**

**4.5 Special Promotions**

The Company will, from time to time, offer special promotions to its customers waving certain charges. These promotions will be approved by the FPSC with specific starting and ending dates and under no circumstances run for longer than 90 days in any 12 month period.

**4.6 Exemptions and Special Rates**

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certifying hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, credit on charges for certain intrastate toll calls placed between TDDs. The credit to be given on a subsequent bill for such calls placed between TDDs will be equal to applying the evening rate during business day hours and the night/weekend rate during the evening rate period. Discounts do not apply to surcharge or per call add-on charges for operator services when the call is placed by a method that would normally incur the surcharge. TDD calls for directory assistance are toll exempt for the first fifty calls, each call thereafter will be charged at the prevailing tariffed rate.

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**SECTION 4 - RATES**

**4.7 Emergency Call Exemptions**

The following calls are exempt for all charges: Emergency calls to recognized authorized civil agencies including police, fire, ambulance, bomb squad and poison control. NBCC of Broward, Inc., DBA Telesystems of South Florida will only handle these calls if the called dials all of the digits to route and bill the call. Credit will be given for any billed charges pursuant to this exemption on a subsequent bill after verified notification by the billing Customer within thirty (30) days of billing.

**4.8 Late Payment Charges**

If the entire new balance is paid on the account by the Payment Due Date on that billing statement, no finance charge will be imposed or a late payment fee.

If the new balance or any portion thereof is not paid by the Payment Due Date on the billing statement, a 1.5% finance charge will be imposed on the Average Daily Balance of this invoice and a late payment fee of five dollars added to the invoice.

**4.9 Return Check Charges**

Any customer that remits payments whereas funds are not available and a check is dishonored, including but not limited to (NSF, Closed Account, etc.) is subject to a twenty dollar service charge or 5% which ever is greater.

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**SECTION 4 - RATES**

**4.10 Restoration of Service Charges**

A restoration of service charge of Twenty Five dollars will apply to any customer that has had their service interrupted for non-payment. The entire balance due and restoration of service charge will have to be collected prior to service re-establishment.

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**Charles Vick, President  
151 NE 166th Street  
Miami, Florida 33162**



# TELESYSTEMS OF SOUTH FLORIDA

3166  
8250

January 13, 1997

DEPOSIT THEAS. N&L.      DATE  
D444 444      JAN 22 '97

Walter De Haesler  
Bureau of Service Evaluation  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Gunter Building  
Tallahassee, Florida 32399-0850

Dear Mr. De Haesler:

Please find enclosed twelve copies of NBCC of Broward Inc., DBA Telesystems of South Florida's proposed tariff to be filed with the FPSC and a non-refundable application fee of \$250.00.

The purpose of this filing is to adhere to the guidelines set forth by the FPSC and remain in full compliance.

Sincerely,

Charles Vick  
President

Check received with filing and  
forwarded to Fiscal for deposit.  
Fiscal to forward a copy of check  
to RAR with proof of deposit.  
*[Signature]*

97 JAN 21 PM 7:23  
MAIL ROOM





# TELESYSTEMS OF SOUTH FLORIDA

3166  
250

January 13, 1997

DEPOSIT THEAS. REC. DATE  
D444 444 JAN 22 '97

Walter De Hassler  
Bureau of Service Evaluation  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Gunter Building  
Tallahassee, Florida 32399-0850

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Sincerely,

Charles Vick  
President

Check received with filing and forwarded to Fiscal for deposit.  
Fiscal to forward a copy of check

97 JAN 21 PM 7:30

TELESYSTEMS OF SOUTH FLORIDA  
181 NE. 188 STREET  
MIAMI, FL 33182

EXPLANATION	AMOUNT
Applications fee	

3166

PAY AMOUNT OF	Two hundred fifty		00/100		DOLLARS
DATE	TO THE ORDER OF	ACCTS PAYABLE	DISC	OTHER	CHECK NUMBER
1/13/97	Florida Public Svcs			250	3166

CHECK AMOUNT  
\$ 250.-

OCEANMARK FEDERAL SAVINGS BANK  
N. MIAMI BEACH, FLORIDA 33160