

FLORIDA PUBLIC SERVICE COMMISSION
Capital Circle Office Center • 2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

M E M O R A N D U M

March 6, 1997

TO: DIRECTOR, DIVISION OF RECORDS AND REPORTING (BAYC)

FROM: DIVISION OF COMMUNICATIONS (O'PRY) *ANT*
DIVISION OF LEGAL SERVICES (STOVER) *McB*

RE: DOCKET NO. 970271-TL - REQUEST FOR APPROVAL OF TARIFF
FILING TO INTRODUCE ENHANCED 911 SERVICE BY NORTHEAST
FLORIDA TELEPHONE COMPANY, INC. (T-97-111 FILED 2/10/97)

AGENDA: MARCH 18, 1997 - REGULAR AGENDA - TARIFF FILING -
INTERESTED PERSONS MAY PARTICIPATE

CRITICAL DATES: 30-DAY SUSPENSION DATE: COMPANY WAIVED

SPECIAL INSTRUCTIONS: S:\PSC\CMU\WP\970271TL.RCM

DISCUSSION OF ISSUES

ISSUE 1: Should Northeast Florida Telephone Company, Inc.'s tariff filing to introduce Enhanced 911 Service be approved?

RECOMMENDATION: Yes. Northeast Florida's tariff filing should be approved, effective March 18, 1997.

STAFF ANALYSIS: Northeast Florida Telephone Company, Inc. (Northeast or the Company) submitted a tariff filing on February 10, 1997 to introduce Enhanced 911 (E911) emergency reporting service in Baker County.

Since January 1978, Baker County's 911 service has been the basic 911 service. Basic 911 service has regular telephone connections from each of the central offices in the area to a central answering point (such as the county sheriff's office). A caller must remain on the line and give the answering party all necessary information for the particular type emergency.

DOCUMENT NUMBER-DATE

02455 MAR-65

FPSC-RECORDS/REPORTING

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The instant filing was requested by the Baker County Board of County Commissioners, following their completion of an emergency services building. The building will house the E911 PSAP equipment, along with other emergency response equipment (i.e., fire engines and rescue vehicles).

Under this filing, T-97-111 (Attachment A), the Company will provide the required telephone connections, ANI (Automatic Number Identification), SR (Selective Routing), and customer records. The county will provide all the required equipment.

This proposed Enhanced 911 (E911) Service is available under two different service features:

Automatic Number Identification (ANI), or

Automatic Number Identification and Selective Routing (ANI/SR).

Each service offering includes:

Forced Disconnect - Allows the PSAP attendant to release a connection even though the calling party has not hung up.

Default Routing - Allows an incoming E911 call to be routed to a default PSAP.

Central Office Transfer Arrangements - Allows a E911 call to be transferred between central offices.

The normal Network Service Charges for lines and trunks apply and are included in other sections of the tariff. The per service order charge provided in Section A4 of the tariff applies. Premises visit charges do not apply in connection with E911 service.

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The Public Safety Answering Point (PSAP) charges are shown in the following table:

<u>Feature</u>	<u>Nonrecurring Charge</u>	<u>Recurring Monthly Charge</u>
Data Base Creation	\$10,000	---
Administration per 1,000 access lines	---	\$50
Automatic Number Identification (ANI) per 1,000 access lines	500	15
Combined Automatic Number Identification (ANI) and Selective Routing (SR) per 1,000 access lines	1,000	25

The above charges are lower than the comparable rates of other local exchange companies (LECs) for the same or similar features. Northeast anticipates annual net revenues of between \$1,200 and \$2,000, after the initial database has been developed.

Staff believes the proposed filing is reasonable and recommends approval.

ISSUE 2: Should this docket be closed?

RECOMMENDATION: Yes. If Issue No. 1 is approved, this tariff should become effective on March 18, 1997. If a protest is filed within 21 days from the issuance of the Order, this tariff should remain in effect with any revenues held subject to refund pending resolution of the protest. If no timely protest is filed, this docket should be closed.

STAFF ANALYSIS: If Issue No. 1 is approved, this tariff should become effective on March 18, 1997. If a protest is filed within 21 days from the issuance of the Order, this tariff should remain in effect with any revenues held subject to refund pending resolution of the protest. If no timely protest is filed, this docket should be closed.

LEGISLATIVE

GENERAL SUBSCRIBER SERVICE TARIFF

NORTHEAST FLORIDA
TELEPHONE COMPANY, INC.

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By: Gladys R. Walker
President

Effective: _____

A17. EMERGENCY REPORTING SERVICES

A17.1 UNIVERSAL EMERGENCY NUMBER SERVICE - ENHANCED 911 (Cont'd.)

A17.1.5 Rates and Charges (Cont'd.)

B. Messages

1. The calling party is not charged for calls placed to the 911 number.
2. Charges for applicable local and/or toll messages transferred over exchange facilities from a PSAP are billed to that PSAP as covered in other sections of this Tariff based on rates applicable from the Central Office serving the PSAP initiating the transfer to the point of termination of the transfer.

C. PSAP Service Features

	<u>Nonrecurring Charge</u>	<u>Monthly Rate¹</u>
<u>1. Baker County Emergency Service</u>		
a. Data Base Creation	\$10,000	---
b. Data Base Administration Per 1,000 access lines	---	\$50
c. Automatic Number Identification (ANI), per 1,000 access lines	\$500	\$15
d. Combined Automatic Number Identification (ANI) and Selective Routing (SR), per 1,000 access lines	\$1,000	\$25

(N)

(N)