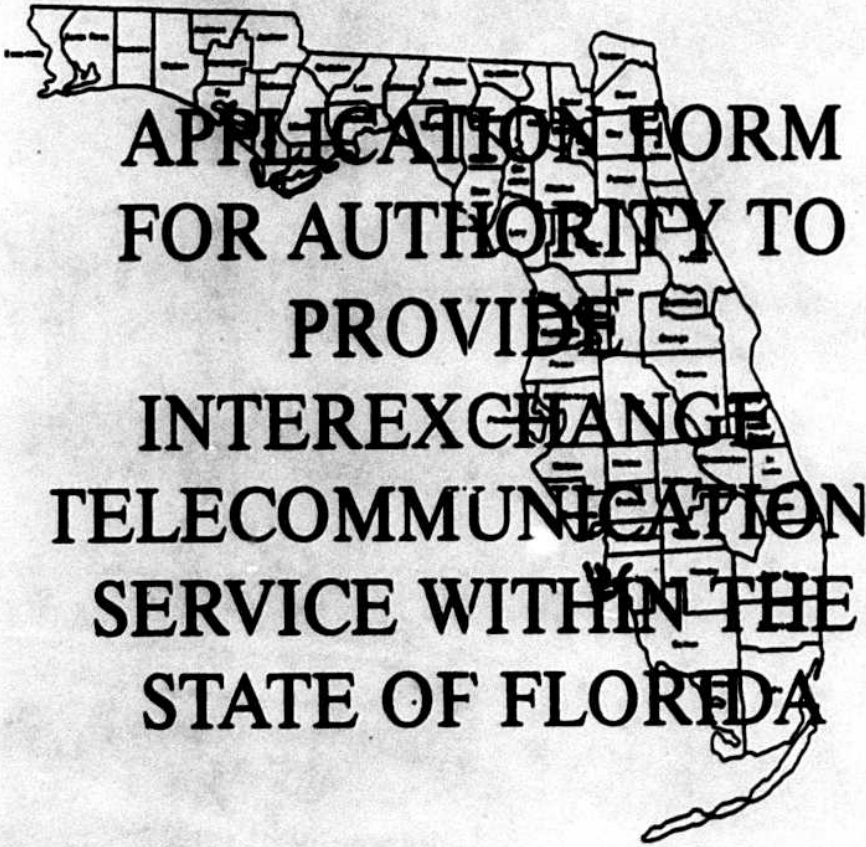


ORIGINAL  
FILE COPY

990398-TJ



APPLICATION FORM  
FOR AUTHORITY TO  
PROVIDE  
INTEREXCHANGE  
TELECOMMUNICATION  
SERVICE WITHIN THE  
STATE OF FLORIDA

DOCUMENT NUMBER-DATE

88-168 MAR 26 5

FPSC-RECORDS/REPORTING

**\*\* FLORIDA PUBLIC SERVICE COMMISSION \***

**DIVISION OF COMMUNICATIONS**  
**BUREAU OF SERVICE EVALUATION**

**APPLICATION FORM**  
**for**  
**AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS SERVICE**  
**WITHIN THE STATE OF FLORIDA**

---

**Instructions**

- A. This form is used for an original application for a certificate and for approval of sale, assignment or transfer of an existing certificate. In case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee (See Appendix A).
- B. Respond to each item requested in the application and appendices. If an item is not applicable, please explain why.
- C. Use a separate sheet for each answer which will not fit the allotted space.
- D. If you have questions about completing the form, contact:  

Florida Public Service Commission  
Division of Communications  
Bureau of Service Evaluation  
2540 Shumard Oak Blvd.  
Gunter Building  
Tallahassee, Florida 32399-0850  
(904) 413-6600
- E. Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of \$250.00 to:

Florida Public Service Commission  
Division of Administration  
2540 Shumard Oak Blvd.  
Gunter Building  
Tallahassee, Florida 32399-0850  
(904) 413-6251

1. This is an application for (check one):

- Original Authority (New company).
- Approval of Transfer (To another certificated company).
- Approval of Assignment of existing certificate (To an uncertificated company).
- Approval for transfer of control (To another certificated company).

2. Select what type of business your company will be conducting (check all that apply):

- Facilities based carrier - company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.
- Operator Service Provider - company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
- Reseller - company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
- Switchless Rebiller - company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
- Multi-Location Discount Aggregator - company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers. Then offers the resold service by enrolling unaffiliated customers.
- Prepaid Debit Service



9. If incorporated, please give:

- (a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida.

Corporate charter number: 59-3385504

- (b) Name and address of the company's Florida registered agent. J. Richard DiRose  
9024 Baywood Park Drive  
Largo, Florida 33777
- (c) Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.

Refer to #4

Fictitious name registration number: \_\_\_\_\_

- (c) Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

(1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.

No

(2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

No

10. Who will serve as liaison with the Commission in regard to (please give name, title, address and telephone number):

- (a) The application;
- (b) Official Point of Contact for the ongoing operations of the company;
- (c) Tariff;

(a), (b) & (c) J. Richard DiRose, President  
& (d): 12600 S. Belcher Road, Suite 104  
Largo, Florida 33773

1-813-532-9303

FORM PSC/CMU 31 (11/95)

Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2).

(d) Complaints/Inquiries from customers;

11. List the states in which the applicant:

(a) Has operated as an interexchange carrier.

Florida

(b) Has applications pending to be certificated as an interexchange carrier.

Florida

(c) Is certificated to operate as an interexchange carrier.

(d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.

No

(e) Has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

No

(f) Has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

12. What services will the applicant offer to other certificated telephone companies:

- (X) Facilities. ( ) Operators.  
(X) Billing and Collection. (X) Sales.  
( ) Maintenance.  
( ) Other: \_\_\_\_\_

13. Do you have a marketing program?

Company plans to market direct to end-users and retailers through conventional marketing approaches.

14. Will your marketing program:

- Pay commissions?
- Offer sales franchises?
- Offer multi-level sales incentives?
- Offer other sales incentives?

15. Explain any of the offers checked in question 14 (To whom, what amount, type of franchise, etc.).

N/A

16. Who will receive the bills for your service (Check all that apply)?

- Residential customers.
- PATS providers.
- Hotels & motels.
- Universities.
- Other: (specify) Distributors
- Business customers.
- PATS station end-users.
- Hotel & motel guests.
- Univ. dormitory residents.

17. Please provide the following (if applicable):

- (a) Will the name of your company appear on the bill for your services, and if not who will the billed party contact to ask questions about the bill (provide name and phone number) and how is this information provided?

See attached page 6(a)

- (b) Name and address of the firm who will bill for your service.

Galaxy Long Distance, Inc.  
12600 S. Belcher Rd., Ste. 104  
Largo, FL 33773

18. Please provide all available documentation demonstrating that the applicant has the following capabilities to provide interexchange telecommunications service in Florida.

See pages 8(a), (b), (c), (d) & (e)

**Attachment to form PSC/CMU 31 (11/95) for Galaxy Long Distance, Inc.**

17. **Calls will be billed via following method:**
- A. **Direct dial customer will be billed via LEC billing or direct billing by Company.**
  - B. **1-800-482-2802 will be the Company's billing processing, inquiries, credits and adjustments contact number.**
  - C. **Prepaid service will be collected at point-of-sale or via distribution agent.**
  - D. **Wholesale clients will be billed directly.**

**Person handling billing to contact: Connie Geiger at 1-800-482-2802.**



**A. Financial capability.**

Regarding the showing of financial capability, the following applies:

The application should contain the applicant's financial statements for the most recent 3 years, including:

1. the balance sheet
2. income statement: Start-Up (See page 7 (a))
3. statement of retained earnings.

Further, a written explanation, which can include supporting documentation, regarding the following should be provided to show financial capability.

1. Please provide documentation that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.

2. Please provide documentation that the applicant has sufficient financial capability to maintain the requested service.

3. Please provide documentation that the applicant has sufficient financial capability to meet its lease or ownership obligations.

**NOTE:** This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

If available, the financial statements should be audited financial statements.

If the applicant does not have audited financial statements, it shall be so stated. The unaudited financial statements should then be signed by the applicant's chief executive officer and chief financial officer. The signatures should affirm that the financial statements are true and correct.

# GALAXY

Long Distance Inc.

## BALANCE SHEET

November 30, 1996

### ASSETS


<b>Current Assets</b>		<b>3</b>
Petty Cash	600.00	
SouthTrust Bank	20,000.00	
Nations Bank	1,000.00	
<b>Total Current Assets</b>		<b>21,600.00</b>
<b>Inventory/Cards &amp; Phones</b>	<b>46,300.00</b>	
Autos	10,000.00	
Furniture & Fixtures	10,000.00	
Equipment	105,000.00	
Leasehold Improvements	10,423.00	
Switch	200,000.00	
Switch Upgrade	30,000.00	
<b>Total Property &amp; Equipment</b>		<b>430,723.00</b>
<b>Total Assets</b>		<b>452,323.00</b>

### LIABILITIES AND CAPITAL

<b>Current Liabilities</b>	<b>7,441.31</b>
City Tax Payable	10.00
Sales Tax Payable	9,000.00
Customer Deposits	1,200.00
<b>Total Current Liabilities</b>	<b>17,651.31</b>
<b>Long Term Liabilities</b>	<b>130,000.00</b>
<b>Total Long Term Liabilities</b>	<b>130,000.00</b>
<b>Total Liabilities</b>	<b>147,651.31</b>
<b>Capital</b>	<b>312,966.00</b>

**Total Liabilities & Capital**

**452,323.00**

This financial statements are true and correct to the best of my knowledge.  William Geiger, CEO, CFO.  
12600 S. Belcher Rd. Ste. 104 Largo, FL 33773 BUS: (813) 532-9303 FAX (813)539-6502

**B. Managerial capability.**

Resumes attached (See pages 8(a)-(e))

**C. Technical capability.**

Resumes attached (See pages 8(a)-(e))

19. Please submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).

20. The applicant will provide the following interexchange carrier services (Check all that apply):

MTS with distance sensitive per minute rates

Method of access is FGA

Method of access is FGB

Method of access is FGD

Method of access is 800

MTS with route specific rates per minute

Method of access is FGA

Method of access is FGB

Method of access is FGD

Method of access is 800

MTS with statewide flat rates per minute (i.e. not distance sensitive)

Method of access is FGA

Method of access is FGB

Method of access is FGD

Method of access is 800

MTS for pay telephone service providers

Block-of-time calling plan (Reach out Florida, Ring America, etc.).

800 Service (Toll free)

18.

**MFS Telecom, Inc.**

**Barnett Plaza  
101 East Kennedy Blvd., suite 3000  
Tampa, Florida 33602  
1-813-223-0013**

**contact person: Larry Underwood**

**National Telecommunications, Inc. contact Joe Amberley**

**111 Congress Avenue, suite 3000  
Austin, Texas 78702  
1-512-473-2977**

**Sequel Concepts, Inc.**

**3001 Hadley Road, Office #7  
Plainfield, NJ 07060  
1-908-668-5300**

**contact: Richard Sly**

**Integrity Telecommunications, Inc. contact: Nick D'Ambra**

**12003 W. Pond Way, suite 400  
Tampa, Florida 33635  
1-813-882-8820**

**Eriang Communications, Inc.**

**1602 Barry Farm Road  
Lithia, Florida 33547  
1-813-721-4200**

**contact: Dan Davis**

**contractors/vendors**

**Randy & Associates**

**10990 66th Avenue N. unit #3  
Seminole, Florida 34683  
1-813-321-6466**

**contact: Randy Corbin**

**Jason's Air Conditioning & Refrigeration contact: Jason Garainy**

**8435 Afton Lane  
Fort Richey, Florida 34668  
1-813-846-8378**

18. *Resumes of key personnel to show managerial/technical ability to provide service.*

**Provided are:**

**J. Richard DiRose  
Phuoc Kim Pham  
Dan Davis**

**President, Galaxy Long Distance, Inc.  
Corporate consultant  
Corporate Operations Manager**

**J. Richard Dilore**  
9024 Baywood Park Drive  
Seminole, Florida 33777

Phone Number: (813) 599-7100

### **OBJECTIVE**

Experienced business manager and principal with many varied involvements, over the past years. Seeking to establish a telecommunication business using my past managerial experiences to over see and administer to the coordinating of the day-to-day operations by the various hands-on telecommunications personnel.

### **WORK HISTORY**

**6/95 - present** President and principal of Bestway Insurance, Inc.,  
*Largo, Florida*  
Direct and manage operations for two "general" insurance agencies.

**3/92 - 5/95** Vice President and principal of Utility Audit Co.  
*Largo, Florida*  
Direct marketing reps in the industry auditing regards to telephone, electricity, etc., utility companies.

**12/76 - 10/91** President and principal in lamp and lighting mfg. concern, Westlake Mfg., Inc., est. 1939  
*St. Petersburg, Florida*  
Directed national sales force 42 reps and factory employment of 75 people. During my tenure major portions of Disney World lighting & lamp needs were furnished by our company, as well as most of the Holiday Inn Hotel chain across the U.S.A.

**10/69 - 8/74** President and principal  
Started with one restaurant and expanded to 18 restaurants and lounges. 1st year sales were \$35,000., then rose to \$6. million within first 5 years. Developed a catering business, private advertising agency and wholesale food supply company. Directed 375 employees.

**EDUCATION:** BS Industrial Relations (Bus. Administration)  
4 years from 1956 to 1960

**LICENSES:** GENERAL PROPERTY/CASUALTY  
#220 Florida  
LIFE & HEALTH #218 Florida

**Phuoc Kim Pham "Doc"**

3723 LeHigh Court  
Mays Landing, NJ 08330

Phone (609) 407-9378 (H)

**Objective:** Self motivated, experienced telecommunication services administrator seeking an opportunity with an established firm in need of telecommunication services cost analysis and auditing, communications network planning, network and hardware installation and maintenance coordination, and vendor interface.

**Summary of Qualification:** Hands on experience attained from seven years of working with telecommunication service providers managing client relations, carriers and vendor's liaison, telephone network design, product installation, project management, switching operations, and sales and marketing.

**Work History**

11/94 - 06/96

Public Communications Associate Egg Harbor Township, NJ  
GM/ Director of Operations - Manage the day to day operations of a multi-million dollar telecommunications service provider.

12/93 - 11/94

Dien Thoi Vietnam Houston, Texas  
CEO/Partner - Joint partnership to provide public payphones, long distance service aggregation, and telecommunications service consulting.

11/92- 07/94

Teton Telecommunications Houston, Texas (Reston, VA)  
Regional Director - As member of Teton's carrier advocacy team, managed and assisted clients through the process of negotiating carrier contracts, installation of equipment and service, acquisitions, and switching network engineering.

07/92-11/92

Independent Consultant Houston, Texas  
Independent consultant working with several service providers to develop operational structure, RBOC relations, carrier relations, vendor and carrier contract negotiation, switch service installation, and network engineering.

05/90- 07/92

09/91-07/92

Fone America Garland, Texas (Portland, OR)  
Director of Account Management - Managed the account management department that is responsible for all aspect of the company's customer base. Part of the management team responsible for the day to day operations of the Garland operator center.

12/90-08/91

Manager of Major Accounts - Customer liaison for all major accounts utilizing the Fone America services. Coordinated new customer installs to Fone America services.

05/90-11/90

08/89- 05/90

Supervisor of Customer Service  
Cleartel Communication Washington, D.C.  
Assistant Administrator - Responsibilities includes contract monitoring, customer relations, customer tracking and reporting, telemarketing verification manager, RBOC order processing, and data processor.

**Education:**

Austin College  
Liberal Arts Degree  
1985-1989

Sherman, Texas  
Major : Political Science  
Minor : International Politics

**Phuoc K. Pham**

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**References**

<b>Donald Sullivan</b>	<b>Promo Link President</b>	<b>Cleveland, OH (216)884-4807</b>
<b>Scott Goodwin</b>	<b>WorldxChange Executive Vice President</b>	<b>San Diego, CA (800)500-8972</b>
<b>Vernon Fotheringham</b>	<b>A.R.T.C. Chairman/C.E.O.</b>	<b>Bellevue, WA (206)688-8700</b>
<b>John Bolus</b>	<b>Teson Telecommunications President</b>	<b>Reston, VA (703)264-1700</b>
<b>Anthony Lagera</b>	<b>Capital Networks</b>	<b>Austin, Texas (800)777-6577</b>
<b>Gary Joseph</b>	<b>Sharenet / National Brands Vice-President</b>	<b>Phoenix, Arizona (602)269-3201</b>
<b>Stephen Wagner</b>	<b>USLD Vice - President</b>	<b>San Antonio, Texas (800)460-1110</b>

**DANIEL W. DAVIS**  
1602 Berry Farm Rd.  
Lithia, FL. 33547  
(813) 737-2240 Home  
(813) 308-7731 Pager

### **OBJECTIVE**

To Obtain a position in the communications industry where my self motivation and experience will lead to advancement within a career minded company

### **WORK EXPERIENCE**

- 02/96 - Pres. Erlang Communications, Inc.  
412 E. Madison Street  
Suite 1215  
Tampa, FL. 33602
- Title - President  
Duties: Consultant to various Telecommunications companies in the Operations / Engineering duties.
- 03/95 - 02/96 Telex Inc.  
1915 N. Dale Mabry Hwy.  
Tampa, FL. 33607
- Title - Vice President of Operations / Engineering  
Duties: Design and develop UNIX based Billing Package that provide real-time services utilizing Switch to Host Links:
- 09/93 - 08/95 Zimmers Voice Publishing  
3291 State Route 132  
Amelia, OH. 45102
- Title - Chief Engineer  
Duties: Design and develop UNIX based Client/Server IVR system to provide the following services:
- Voice Mail
  - ISDN - ANI validation
  - Real time credit card validation
  - Fax on Demand
  - Operator Assist
  - Voice Recognition

### **QUALIFICATIONS**

Extensive experience in the following areas:  
UNIX (SCO, EXIS, INTERACTIVE) and DOS platforms.  
Dialogic's UNIX 'C' Runtime Libraries  
Telecommunications Hardware

### **REFERENCES**

Available upon request



WATS type service (Bulk or volume discount)  
 Method of access is via dedicated facilities  
 Method of access is via switched facilities

Private Line services (Channel Services)  
(For ex. 1.544 nbs., DS-3, etc.)

Travel Service  
 Method of access is 950  
 Method of access is 800

900 service

Operator Services  
 Available to presubscribed customers  
 Available to non presubscribed customers (for  
example to patrons of hotels, students in  
universities, patients in hospitals.  
 Available to inmates

**Services included are:**

Station assistance  
 Person to Person assistance  
 Directory assistance  
 Operator verify and interrupt  
 Conference Calling

21. What does the end user dial for each of the interexchange carrier services that were checked in services included (above).

1-800-881-4200

22.  Other:

**\*\* APPLICANT ACKNOWLEDGEMENT STATEMENT \*\***

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intra and interstate business.
3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
4. **APPLICATION FEE:** A non-refundable application fee of \$250.00 must be submitted with the application.
5. **RECEIPT AND UNDERSTANDING OF RULES:** I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding interexchange service.
6. **ACCURACY OF APPLICATION:** By my signature below, I the undersigned owner or officer of the named utility in the application, attest to the accuracy of the information contained in this application and associated attachments. I have read the foregoing and declare that to the best of my knowledge and belief, the information is a true and correct statement.

Further, I am aware that pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083".

**UTILITY OFFICIAL:**

J. Richard D. Rose  
Signature

3-25-97  
Date

J. Richard D. Rose  
President  
Title

813-532-9303  
Telephone No.

**\*\* APPENDIX A \*\***

**CERTIFICATE TRANSFER STATEMENT**

I, (TYPE NAME) \_\_\_\_\_ N/A \_\_\_\_\_,  
(TITLE) \_\_\_\_\_, of (NAME OF COMPANY)  
\_\_\_\_\_, and current  
holder of certificate number \_\_\_\_\_, have reviewed  
this application and join in the petitioner's request for a  
transfer of the above-mention certificate.

**UTILITY OFFICIAL:**

\_\_\_\_\_  
Signature  
\_\_\_\_\_  
\_\_\_\_\_  
Title

\_\_\_\_\_  
Date  
\_\_\_\_\_  
Telephone No.

**\*\* APPENDIX B \*\***

**CUSTOMER DEPOSITS AND ADVANCE PAYMENTS**

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

- (X)            The applicant will not collect deposits nor will it collect payments for service more than one month in advance.
- ( )            The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month. (Bond must accompany application.)

**UTILITY OFFICIAL:**

J. Richard DiRose  
Signature

3-25-97  
Date

J. Richard DiRose  
President  
Title

813-532-9303  
Telephone No.

**\*\* APPENDIX C \*\***

**INTRASTATE NETWORK**

1. **POP:** Addresses where located, and indicate if owned or leased.

1) 412 Madison St.      2)  
#1215, Tampa, FL 33602  
Leased

3)                                      4)

2. **SWITCHES:** Address where located, by type of switch, and indicate if owned or leased.

1)                      412 Madison St.      2)  
                            #1215, Tampa, FL 33602  
                            Leased, Digital Switch,  
                            Excel LNX-2000

3)    4)

3. **TRANSMISSION FACILITIES:** Pop-to-Pop facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.

1)	<u>POP-to-POP</u>	<u>TYPE</u>	<u>OWNERSHIP</u>
----	-------------------	-------------	------------------

2)		N/A	
----	--	-----	--

4. **ORIGINATING SERVICE:** Please provide the list of exchanges where you are proposing to provide originating service within thirty (30) days after the effective date of the certificate (Appendix D).

N/A

5. **TRAFFIC RESTRICTIONS:** Please explain how the applicant will comply with the EAEA requirements contained in Commission Rule 25-24.471 (4) (a) (copy enclosed).

It is our understanding that these rules are no longer applicable. The Company will conform to the current version of these requirements as they may be issued from time to time.

6. **CURRENT FLORIDA INTRASTATE SERVICES:** Applicant has ( ) or has not ( ~~XXX~~ ) previously provided intrastate telecommunications in Florida. If the answer is has, fully describe the following:

- a) What services have been provided and when did these services begin?
- b) If the services are not currently offered, when were they discontinued?

UTILITY OFFICIAL:

J. Richard DiRose  
Signature

3-25-97  
Date

J. Richard DiRose  
President  
Title

813-532-9303  
Telephone No.

**\*\* APPENDIX D \*\***

**FLORIDA TELEPHONE EXCHANGES**

**AND**

**EAS ROUTES**

Describe the service area in which you hold yourself out to provide service by telephone company exchange. If all services listed in your tariff are not offered at all locations, so indicate.

In an effort to assist you, attached is a list of major exchanges in Florida showing the small exchanges with which each has extended area service (EAS).

**\*\* FLORIDA EAS FOR MAJOR EXCHANGES \*\***

<u>Extended Service Area</u>	<u>with</u>	<u>These Exchanges</u>
<b>PENSACOLA:</b>		Cantonment, Gulf Breeze Pace, Milton Holley-Navarre.
<b>PANAMA CITY:</b>		Lynn Haven, Panama City Beach, Youngstown-Fountain and Tyndall AFB.
<b>TALLAHASSEE:</b>		Crawfordville, Havana, Monticello, Panacea, Sopchoppy and St. Marks.
<b>JACKSONVILLE:</b>		Baldwin, Ft. George, Jacksonville Beach, Callahan, Maxville, Middleburg Orange Park, Ponte Vedra and Julington.
<b>GAINESVILLE:</b>		Alachua, Archer, Brooker, Hawthorne, High Springs, Melrose, Micanopy, Newberry and Waldo.
<b>OCALA:</b>		Belleview, Citra, Dunnellon,

FORM PSC/CMU 31 (11/95)

Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2).

Forest Lady Lake (B21),  
McIntosh, Oklawaha,  
Orange Springs, Salt Springs and  
Silver Springs Shores.

**DAYTONA BEACH:**

New Smyrna Beach.

**TAMPA:**

Central	None
East	Plant City
North	Zephyrhills
South	Palmetto
West	Clearwater

**CLEARWATER:**

St. Petersburg, Tampa-West and  
Tarpon Springs.

**ST. PETERSBURG:**

Clearwater.

**LAKELAND:**

Bartow, Mulberry, Plant City,  
Polk City and Winter Haven.

**ORLANDO:**

Apopka, East Orange, Lake Buena  
Vista, Oviedo, Windermere,  
Winter Garden,  
Winter Park, Montverde, Reedy  
Creek, and Oviedo-Winter  
Springs.

**WINTER PARK:**

Apopka, East Orange, Lake Buena Vista,  
Orlando, Oviedo, Sanford, Windermere,  
Winter Garden, Oviedo-Winter Springs  
Reedy Creek, Geneva and Montverde.

**TITUSVILLE:**

Cocoa and Cocoa Beach.

**COCOA:**

Cocoa Beach, Eau Gallie,  
Melbourne and Titusville.

**MELBOURNE:**

Cocoa, Cocoa Beach, Eau Gallie  
and Sebastian.

**SARASOTA:**

Bradenton, Myakka and Venice.

**FT. MYERS:**

Cape Coral, Ft. Myers Beach, North Cape  
Coral, North Ft. Myers, Pine Island, Lehigh  
Acres and Sanibel-Captiva Islands.

**NAPLES:**

Marco Island and North Naples.

**WEST PALM BEACH:**

Boynton Beach and Jupiter.

FORM PSC/CMU 31 (11/95)

Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-  
24.480(2).



**POMPANO BEACH:**

**Boca Raton, Coral Springs,  
Deerfield Beach and Ft.  
Lauderdale.**

**FT. LAUDERDALE:**

**Coral Springs, Deerfield Beach,  
Hollywood and Pompano Beach.**

**HOLLYWOOD:**

**Ft. Lauderdale and North Dade.**

**NORTH DADE:**

**Hollywood, Miami and Perrine.**

**MIAMI:**

**Homestead, North Dade and  
Perrine**

**\*\* APPENDIX E \*\***

**\*\* GLOSSARY \*\***

**ACCESS CODE:** The term denotes a uniform four or seven digit code assigned to an individual IXC. The five digit code has the form 10XXX and the seven digit code has the form 950-XXXX.

**BYPASS:** Transmission facilities that go direct from the local exchange end user to an IXC point of presence, thus bypassing the local exchange company.

**CARRIERS CARRIER:** An IXC that provides telecommunications service, mainly bulk transmission service, to other IXC only.

**CENTRAL OFFICE:** A local operating unit by means of which connections are established between subscribers' lines and trunk or toll lines to other central offices within the same exchange or other exchanges. Each three (3) digit central office code (NXX) used shall be considered a separate central office unit.

**CENTRAL OFFICE CODE:** The term denotes the first three digits (NXX) of the seven (7) digit telephone number assigned to a customer's telephone exchange service.

**COMMISSION:** The Florida Public Service Commission.

**COMPANY, TELEPHONE COMPANY, UTILITY:** These terms may be used interchangeably herein and shall mean any person, firm, partnership or corporation engaged in the business of furnishing communication service to the public under the jurisdiction of the Commission.

**DEDICATED FACILITY:** The term denotes a transmission circuit which is permanently for the exclusive use of a customer or a pair of customers.

**END USER:** The term denotes any individual, partnership, association, corporation, governmental agency or any other entity which (A) obtains a common line, uses a pay telephone or obtains interstate service arrangements in the operating territory of the company or (B) subscribes to interstate services provided by an IXC or uses the services of the IXC when the IXC provides interstate service for its own use.

**EQUAL ACCESS EXCHANGE AREAS:** EAEA means a geographic area, configured based on 1987 planned toll center/access tandem areas, in which local exchange companies are responsible for providing equal access to both carriers and customers of carriers in the most economically efficient manner.

**EXCHANGE:** The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area. An exchange may include more than one central office unit.

**EXCHANGE (SERVICE) AREA:** The territory, including the base rate suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

**EXTENDED AREA SERVICE:** A type of telephone service furnished under tariff provision whereby subscribers of a given exchange or area may complete calls to, and receive messages from, one or more other contiguous exchanges without toll charges, or complete calls to one or more other exchanges without toll message charges.

**FACILITIES BASED:** An IXC that has its own transmission and/or switching equipment or other elements of equipment and does not rely on others to provide this service.

**FOREIGN EXCHANGE SERVICES:** A classification of exchange service furnished under tariff provisions whereby a subscriber may be provided telephone service from an exchange other than the one from which he would normally be served.

**FEATURE GROUPS:** General categories of unbundled tariffs to stipulate related services.

**Feature Group A:** Line side connections presently serving specialized common carriers.

**Feature Group B:** Trunk side connections without equal digit or code dialing.

**Feature Group C:** Trunk side connections presently serving AT&T-C.

**Feature Group D:** Equal trunk access with subscription.

**INTEREXCHANGE COMPANY:** means any telephone company, as defined in Section 364.02(4), F.S. (excluding Payphone Providers), which provides telecommunication service between exchange areas as those areas are described in the approved tariffs of individual local exchange companies.

**INTER-OFFICE CALL:** A telephone call originating in one central office unit or entity but terminating in another central office unit or entity both of which are in the same designated exchange area.

**INTRA-OFFICE CALL:** A telephone call originating and terminating within the same central office unit or entity.

**INTRASTATE COMMUNICATIONS:** The term denotes any communications in Florida subject to oversight by the Florida Public Service Commission as provided by the laws of the State.

**INTRA-STATE TOLL MESSAGE:** Those toll messages which originate and terminate within the same state.

**LOCAL ACCESS AND TRANSPORT AREA:** LATA means the geographic area established for the administration of communications service. It encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

**LOCAL EXCHANGE COMPANY (LEC):** Means any telephone company, as defined in Section 364.02(4), F.S., which, in addition to any other telephonic communication service, provides telecommunication service within exchange areas as those areas are described in the approved tariffs of the telephone company.

**OPTIONAL CALLING PLAN:** An optional service furnished under tariff provisions which recognizes a need of some subscribers for extended area calling without imposing the cost on the entire body of subscribers.

**900 SERVICE:** A service similar to 800 service, except this service is charged back to the customer based on first minute plus additional minute usage.

**PIN NUMBER:** A group of numbers used by a company to identify their customers.

**PAY TELEPHONE SERVICE COMPANY:** Means any telephone company, other than a Local Exchange Company, which provides pay telephone service as defined in Section 364.335(4), F.S.

**POINT OF PRESENCE (POP):** Bell-coined term which designates the

FORM PSC/CMU 31 (11/95)

Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2).

**ACTUAL (physical) location of an IXC's facility. Replaces some applications of the term "demarcation point."**

**PRIMARY SERVICE:** Individual line service or party line service.

**RESELLER:** An IXC that does not have certain facilities but purchases telecommunications service from an IXC and then resells that service to others.

**STATION:** A telephone instrument consisting of a transmitter, receiver, and associated apparatus so connected as to permit sending and/or receiving telephone messages.

**SUBSCRIBER, CUSTOMER:** These terms may be used interchangeably herein and shall mean any person, firm, partnership, corporation, municipality, cooperative organization, or governmental agency supplied with communication service by a telephone company.

**SUBSCRIBER LINE:** The circuit or channel used to connect the subscriber station with the central office equipment.

**SWITCHING CENTER:** Location at which telephone traffic, either local or toll, is switched or connected from one circuit or line to another. A local switching center may be comprised of several central office units.

**TRUNK:** A communication channel between central office units or entities, or private branch exchanges.

**ATTACHMENTS:**

- A - CERTIFICATE TRANSFER STATEMENT**
- B - CUSTOMER DEPOSITS AND ADVANCE PAYMENTS**
- C - INTRASTATE NETWORK**
- D - FLORIDA TELEPHONE EXCHANGES and EAS ROUTES**
- E - GLOSSARY**