

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
SUSAN F. CLARK
J. TERRY DEASON
JOE GARCIA
DIANE K. KIESLING



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(904) 413-6199

U. L. L. L. L.
FILE COPY

Public Service Commission

March 12, 1997

Mr. John Yonge
Point Water and Sewer, Inc.
4753 Raggedy Point Road
Orange Park, FL 32073

Re: Docket No. ~~961434~~ WS - Application for a staff-assisted rate case in Clay County by Point Water and Sewer, Inc.

Dear Mr. Yonge:

This will confirm that Commission Staff will hold a customer meeting at 6:00 p.m. on Thursday, March 27, 1997. The location of the meeting will be at the Point Townhomes Clubhouse, Scenic Point Lane, Orange Park, Florida. We ask that, if at all possible, you or another knowledgeable representative of the utility attend the meeting in order to answer customer questions.

The original customer meeting notice is enclosed. Please note that the date has been left blank so that you can fill in the date that the notice is sent to the customers. The customers must have at least fourteen days' notice of the meeting, calculated from the day that they receive the notice. Please furnish me with a copy of the notice, as reproduced at the time it is distributed to your customers, together with a cover letter indicating the exact date(s) on which the notice was mailed or otherwise delivered to the customers.

Two copies of the engineering report dated March 3, 1997, are enclosed. Further, Commission staff will provide copies of a comparison of current rates and charges and the proposed new rates and charges at the customer meeting. Please ensure that a copy of the complete Application for Staff Assistance and the reports are available for review by all interested persons at Whitney's Sail Center, Parts Department, located at 3027 Highway 17, Orange Park, Florida, during its regular hours (9:00 a.m. to 5:00 p.m.) on March 17-22, and March 24-27, 1997.

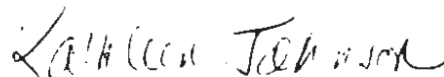
ACK _____
AFA _____
APP _____
CAF _____
CMB _____
CTR _____
EAG _____
LEG _____
LIT _____
WPS _____
OTH _____

03-1-68 MAR 26 6
FPSC-RECORDS/REPORTING

Mr. John Yonge
Page 2
March 12, 1997

If you have any questions, please do not hesitate to call.

Sincerely,



Kathleen M. Johnson
Staff Counsel

KMJ/mw

Enclosures

cc: Office of Public Counsel
Division of Consumer Affairs (Cunningham)
Division of Records and Reporting
Division of Water and Wastewater (Bethea, T. Davis, Kemp)
Court Reporter

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF CUSTOMER MEETING

TO THE CUSTOMERS OF

POINT WATER AND SEWER, INC.

AND

ALL OTHER INTERESTED PERSONS

RE: DOCKET NO. 961434-WS

APPLICATION FOR STAFF-ASSISTED RATE CASE
IN CLAY COUNTY BY POINT WATER AND SEWER, INC.

DATED: _____

NOTICE is hereby given that the Staff of the Florida Public Service Commission will conduct a customer meeting to discuss the application of Point Water and Sewer, Inc. for a staff-assisted rate case in Clay County. The meeting will be held at the following time and place:

6:00 p.m., Thursday, March 27, 1997
Point Townhomes Clubhouse
Scenic Point Lane
Orange Park, Florida

All persons who wish to testify are urged to be present at the beginning of the meeting, since the meeting may be adjourned early if no customers are present.

Any person requiring some accommodation at this customer meeting because of a physical impairment should call the Division of Records and Reporting at (904) 413-6770 at least five calendar days prior to the meeting. Any person who is hearing or speech impaired, please contact the Florida Public Service Commission using the Florida Relay Service, which can be reached at 1 (800) 955-8771 (TDD).

PURPOSE

The purpose of this meeting is to give customers and other interested persons an opportunity to offer sworn testimony regarding the quality of service the utility provides and to ask questions and comment on Staff's preliminary rates. Commission staff will provide copies of a comparison of rates and charges and the proposed new rates and charges at the customer meeting. Staff members will answer questions to the extent possible. A representative from the utility has also been invited to respond to

questions.

Any person who wishes to comment or provide information to Staff may do so at the meeting, orally or in writing. Written comments may also be sent to the Commission at the address given at the end of this notice.

STAFF REPORTS AND UTILITY APPLICATION

The results of Staff's preliminary investigation will be available at the customer meeting Thursday, March 27, 1997. Copies of the engineering report may be examined by interested members of the public from 9:00 a.m. through 5:00 p.m. at the office of Whitney's Sail Center, Parts Department, located at 3027 Highway 17, Orange Park, Florida, during its regular hours (9:00 a.m. to 5:00 p.m.) on March 17 - 22, and March 24-27, 1997.

PROCEDURES AFTER CUSTOMER MEETING

After the meeting, Staff will prepare and submit a recommendation to the Commission. The Commission will thereafter issue a proposed agency action order containing rates which may be different from those contained in Staff's final recommendation. Five to ten customers or persons who attend the meeting and who wish to receive a copy of the recommendation and the order may so indicate at the meeting. Those individuals are expected to distribute the information in the recommendation and the order to other customers and interested persons. Anyone who is unable to attend and who wishes to obtain a copy of the recommendation or the order may do so by writing to the Commission at the address at the end of this notice.

HOW TO CONTACT THE COMMISSION

Written comments regarding the utility and the proposed rates, and requests to be placed on the mailing list for this case, may be directed to this address:

Director, Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

All correspondence should refer to "Docket No. 961434-WS - Application for staff-assisted rate case in Clay County by Point Water and Sewer, Inc."

If you wish to contact the Commission regarding complaints

NOTICE OF CUSTOMER MEETING
DOCKET NO. 961434-WS
PAGE 3

about service, you may call the Commission's Division of Consumer Affairs at the following toll-free number: 1-800-342-3552.

This notice was prepared by Commission Staff for distribution by the utility to its customers.