

FLORIDA PUBLIC SERVICE COMMISSION
NOTICE OF CUSTOMER SERVICE HEARINGS

TO

FLORIDA POWER CORPORATION

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 970261-EI

RE: REVIEW OF NUCLEAR OUTAGE AT FLORIDA POWER CORPORATION'S
CRYSTAL RIVER UNIT 3

ISSUED: April 15, 1997

NOTICE is hereby given that the Florida Public Service Commission will hold customer service hearings in the above docket pursuant to Rule 25-22.0405, Florida Administrative Code, on the service of Florida Power Corporation. The hearings will commence at the times and locations shown below and will continue until all witnesses have been heard. CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME SINCE THE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY.

6:30 p.m., Tuesday, May 20, 1997
Winter Park Women's Club
419 South Interlachen Avenue
Winter Park, Florida

10:00 a.m., Wednesday, May 21, 1997
Haines City - City Commission Chambers
502 Hinson Avenue
Haines City, Florida

6:30 p.m., Wednesday, May 21, 1997
Pinellas County Courthouse
Board of County Commissioner's Assembly Room
315 Court Street, 5th Floor
Clearwater, Florida

10:00 a.m., Thursday, May 22, 1997
The Heritage Inn
234 3rd Avenue
St. Petersburg, Florida

DOCUMENT NUMBER-DATE

03801 APR 15 97

FPSC-RECORDS/REPORTING

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6:30 p.m., Thursday, May 22, 1997
Hernando County Fairgrounds
McKethan Auditorium
US 41 South
Brooksville, Florida

9:30 a.m., Thursday, June 26, 1997
Betty Easley Conference Center, Room 148
4075 Esplanade Way
Tallahassee, Florida

PURPOSE AND PROCEDURE

The purpose of these service hearings shall be to allow interested persons the opportunity to offer testimony concerning Florida Power Corporation's rates, service quality and the Company's current outage at its Crystal River 3 Nuclear Unit. The procedure at these hearings shall be as follows: The Company will present a brief summary of its case and then members of the public will be given an opportunity to present testimony. Members of the public who wish to present testimony are urged to appear promptly at each scheduled hearing time since the hearing may be adjourned early if no witnesses are present to testify. All witnesses shall be subject to cross examination at the conclusion of their testimony.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Division of Records and Reporting at (904) 413-6770 at least five calendar days prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

ADDITIONAL NOTICE

To ensure that the public is made aware of the public hearing scheduled in this matter, Florida Power Corporation, prior to the hearings scheduled herein, is directed to enclose in all customers' bills, or in a separate mailing to all customers, a notice setting forth fully the time and place of these hearings and a statement that "persons who wish to present testimony are urged to appear at the beginning of the hearing since the hearing may be adjourned early if no witnesses are present to testify." The Company is also directed to publish in a newspaper of general circulation in the area in which a hearing is to be held, a display advertisement stating the time, date, location and purpose of the hearing and a statement that, "persons who wish to present testimony are urged to appear at the beginning of the hearing since the hearing may be

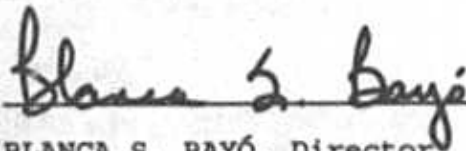
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adjourned early if no witnesses are present to testify." The advertisements shall be published at least seven (7) days and not more than twenty (20) days before each service hearing.

JURISDICTION

Jurisdiction over this utility is vested in the Commission by Chapter 366, Florida Statutes. The provisions of Chapters 25-7 and 25-9, Florida Administrative Code, are also applicable.

By DIRECTION of the Florida Public Service Commission, this 15th day of April, 1997.



BLANCA S. BAYÓ, Director
Division of Records and Reporting

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RVE/LJP