

VOTE SHEET

DATE: APRIL 14, 1997

RE: DOCKET NO. 970371-TL - Complaint of Marie and Dominique Gilet against BellSouth Telecommunications, Inc. regarding separate residential long distance billing.

Issue 1: Should the request of Dominique and Marie Gilet to have the billed amount of \$404.80 transferred and billed directly by AT&T be granted?

Recommendation: The complaint should be dismissed. There are no rules, regulations, or tariffs that require the billed amount for \$404.80 to be transferred to AT&T for direct billing. Therefore, there is no relief that the Commission could grant.

DEFERRED

COMMISSIONERS ASSIGNED: Full Commission

COMMISSIONERS' SIGNATURES

MAJORITY

DISSENTING

REMARKS/DISSENTING COMMENTS:
PSC/RAR33(5/90)

Deferred to 5/6/97

COMMISSIONER CLARK PARTICIPATED IN THE VOTE VIA 2-WAY CONFERENCE CALL. IN HER ORAL VOTE, SHE: AGREED WITH THE MAJORITY / DISSENTED. COMMISSIONER CLARK WILL SIGN THE ORIGINAL VOTE SHEET UPON HER RETURN TO TALLAHASSEE.

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PSC RECORDS REPORTING

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Issue 2: Should the Commission order BellSouth to revise its standardized high toll letter to specifically state that service will be interrupted if payment is not received by the date due?

Recommendation: Yes. BellSouth should be ordered to revise its current high toll letter to specifically state that the customer's service will be interrupted if payment is not received by the date due. This recommended revision will eliminate any customer confusion regarding the purpose of the high toll letter and will better provide the notice required by Rule 25-4.113(1)(e), F.A.C.

Issue 3: Should this docket be closed?

Recommendation: Yes. If no person whose substantial interests are affected by the Commission's proposed agency action in Issue 2 files a request for a Section 120.57, F.S., hearing within 21 days, this docket should be closed.