RIDA PUBLIC SERVICE CONSTITUTION

VOTE SHEET

DATE: Ney 6, 1997

RE: DOCKET NO. 970371-TL - Complaint of Marie and Dominique Gilet against BellSouth Telecommunications, Inc. regarding separate residential long distance billing. (This item was deferred from the 4/14/97 Commission Conference.)

Issue 1: Should the request of Dominique and Marie Gilet to have the billed amount of \$404.80 transferred and billed directly by AT&T be granted? Recommendation: The complaint should be dismissed. There are no rules, regulations, or tariffs that require the billed amount for \$404.80 to be transferred to AT&T for direct billing. Therefore, there is no relief that the Commission could grant.

APPROVED

COMMISSIONERS ASSIGNED: Full Commission

COMMISSIONERS' SIGNATURES

MAJORITY	DISSENTING
Deflugate Clark	
The same	
REMARKS/DISSENTING COMMUNIST	

PSC/RAR33 (5/90)

DOCUMENT NUMBER-DATE

04615 MAY-85

FPSC-RECORDS/REPORTING

Vote Sheet Docket No. 970371-TL May 6, 1997

Issue 2: Should the Commission order BellSouth to revise its standardised high toll letter to specifically state that service will be interrupted if payment is not received by the date due?

Recommendation: Yes. BellSouth should be ordered to revise its current high toll letter to specifically state that the customer's service will be interrupted if payment is not received by the date due. This recommended revision will eliminate any customer confusion regarding the purpose of the high toll letter and will better provide the notice required by Rule 25-4.113(1)(e), F.A.C.

APPROVED

Issue 3: Should this docket be closed?

Recommendation: Yes. If no person whose substantial interests are affected by the Commission's proposed agency action in Issue 2 files a request for a Section 120.57, F.S., hearing within 21 days, this docket should be closed.

APPROVED