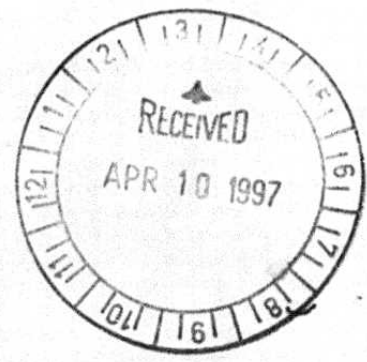


ORIGINAL
FILE COPY



April 9, 1997



Mr. Jim Strong
Division of Communications
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0866

Re: Revised Tariff

990288-TI

Dear Mr. Strong:

I am forwarding a new tariff for our company. Total National Telecommunications, Inc., uses a dba called Total World Telecom. We have applied with the Florida Public Service Commission for a name change to begin using the name Total World Telecom in Florida. Because Total World Telecom is mentioned numerous times in the tariff, I did not believe applying labels would be sufficient.

Thank you in advance for your help and cooperation in this matter. If you should need any other information, you can reach me at 1-800-569-2280.

Very truly yours,

TOTAL WORLD TELECOM

By: Gloria Cross
Gloria Cross
Director of Regulatory Affairs

- ACK _____
- AFA _____
- APP _____
- CAF _____
- CMU William
- CTR _____ Enclosures
- EAG _____
- LEG 1
- LIN _____
- OPC _____
- RCH _____
- SEC 1
- WAS _____
- OTH _____

TOTAL WORLD TELECOM 1001 Fannin, Suite 300, Houston, Texas 77002, (713) 261-1062

DOCUMENT NUMBER DATE 1062

04843 MAY 15 1997

FPSC-RECORDS/REPORTING

TOTAL NATIONAL TELECOMMUNICATIONS, INC.
D/B/A TOTAL WORLD TELECOM*
FL P.S.C. - Tariff No. 1

1st Revised Sheet 1
Cancels Original Sheet 1

T

TITLE SHEET
FLORIDA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishings of service and facilities for telecommunications services provided by TOTAL NATIONAL TELECOMMUNICATIONS, INC., D/B/A TOTAL WORLD TELECOM*, hereinafter in the text of this tariff referred to as TOTAL WORLD TELECOM* and/or TWT*, with principal offices at 1001 Fannin, Suite 300, Houston, Texas 77002. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

T

T

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, TX 77002

T

CHECK SHEET

Sheets 1 through 29 are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as set forth below comprise all changes from the original tariff and are effective as of the date on the bottom of this page.

<u>SHEET</u>	<u>REVISIONS</u>	<u>SHEET</u>	<u>REVISIONS</u>
1	1st Revised*	17	1st Revised*
2	2nd Revised*	18	1st Revised*
3	1st Revised*	18.1	1st Revised*
4	1st Revised*	18.2	1st Revised*
5	1st Revised*	18.3	1st Revised*
6	1st Revised*	19	1st Revised*
7	1st Revised*	20	1st Revised*
8	1st Revised*	21	1st Revised*
8.1	1st Revised*	22	1st Revised*
9	1st Revised*	23	1st Revised*
10	1st Revised*	24	1st Revised*
11	1st Revised*	25	1st Revised*
12	2nd Revised*	26	1st Revised*
13	1st Revised*	27	1st Revised*
14	1st Revised*	28	2nd Revised*
14.1	1st Revised*	29	2nd Revised*
15	1st Revised*	29.1	1st Revised*
16	1st Revised*		

*Revised Sheet

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY: Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, TX 77002

T

TABLE OF CONTENTS

Title Sheet Cover
Check Sheet 1
Table of Contents 2
Section 1 - Technical Terms and Abbreviations 6
Section 2 - Rules and Regulations 9
Section 3 - Description of Service 15
Section 4 - Rates 19

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, TX 77002

T

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D - Delete or Discontinue.
- I - Change Resulting in an Increase to a Customer's Bills.
- M - Moved from Another Tariff Location.
- N - New.
- R - Change Resulting in a Reduction to a Customer's Bill.
- T- Change In Text or Regulation But No Change In Rate or Charge.

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, TX 77002

T

TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear sequentially in the upper right corner of the page. When a new sheet is added between sheets in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level. Although not set forth in its entirety, an example is set forth below:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
- D. Check Sheets - When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, TX 77002

T

T

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to a TOTAL WORLD TELECOM* switching center.

T

Authorization Code - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Billed Party - The person or entity that accepts responsibility for the payment of charges for a call over the company's service.

Call Processing System (CPS) - Equipment placed by the Company at the subscriber's premise to automate collect calls and record credit card information for billing purposes.

Company or Carrier - TOTAL NATIONAL TELECOMMUNICATIONS, INC., TOTAL WORLD TELECOM* or TWT*.

T

Customer - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the company's tariff regulations.

Day - From 7:00 a.m. to 7:00 p.m., Monday through Friday, based on subscriber's local time.

Evening - From 7:00 p.m. to 7:00 a.m., Monday through Friday, based on subscriber's local time.

Holidays - TOTAL WORLD TELECOM'S* recognized holidays are New Year's Day, Good Friday, Memorial Day, July 4th, Labor Day, Thanksgiving Day, and Christmas Day.

T

Night/Weekend - From 7:00 p.m. Friday through 7:00 a.m. Monday, based on subscriber's local time.

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, Texas 77002

T

T

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Cont'd.)

Operator Assisted Calls - Calls placed by dialing 0+ (area code) + (exchange) + (line number), i.e., 0+, or by dialing 00, with all subsequent dialing being performed by the telephone operator, i.e., 00. The following are examples of calls normally placed in this manner.

Calling Card Calls - Calls for which charges are billed not to the originating telephone number, but to a telephone calling card issued either by a local exchange or long distance telephone company for this purpose. An automated interface or a live operator's intervention is required to perform appropriate call completion functions and gather billing information on the calling card number to which the charges are to be billed.

Collect Calls - Calls for which charges are billed, not to the originating telephone number, but to the destination or terminating telephone number. An automated interface or a live operator's intervention is required to obtain agreement for the called party to accept the charges.

Credit Card Calls - Calls for which charges are billed, not to the originating telephone number, but to a general purpose credit card, such as VISA, MasterCard, or American Express

Person to Person Calls - Calls which are placed under the stipulation that the caller will speak only to a specific called party. An automated interface or live operator's intervention is required on calls of this type to determine whether the specified called party is available to accept the call, satisfying the stipulation under which the call was placed.

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, TX 77002

T

T

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Cont'd.)

Room Charge Calls - Calls for which charges are collected by the subscriber, normally a hotel, motel or hospital, but including other institutions, from the guest or occupant of the room from which the call originated. Calls of this type require that TOTAL WORLD TELECOM*, communicate the call detail and charges back to the originating subscriber location upon completion of the call.

T

Third Party Calls - Calls from which charges are billed, not to the originating telephone number, but to a third party telephone number which is neither the originating nor the terminating telephone number. An automated interface or a live operator's intervention is required to record the telephone number to which the charges are to be billed and to obtain agreement from the third party to accept the charges.

Operator Services - The automated interface service or the live operator intervention services provided in connection with placing an Operator Assisted Calls.

Operator Service Charge - A non-measured (fixed) charge which is added to a measured charge in calculating the total tariff charges due for a completed Operator Assisted Call.

Subscriber - The property, or property owner, to which TOTAL WORLD TELECOM* provides its services.

T

User - The person at the Subscriber's location who actually placed the call over the Company's service.

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, TX 77002

T

TOTAL NATIONAL TELECOMMUNICATIONS, INC.
D/B/A TOTAL WORLD TELECOM*
FL P.S.C. - Tariff No. 1

1st Revised Sheet 8.1
Cancels Original Sheet 8.1

T

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

Prepaid Calling Card - A printed card containing the toll free access number, authorization code, and dialing instructions for Prepaid Calling Card Service.

Prepaid Calling Service - A prepaid telecommunications service which provides Customer with a Toll Free access number and an Authorization Code, and allows Customer to originate outbound direct dial long distance calls over Carrier's network.

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, Texas 77002

T

T

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of TOTAL WORLD TELECOM*

T
T

TOTAL WORLD TELECOM'S* services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this Tariff.

TOTAL WORLD TELECOM* installs, operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this Tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities, as legally defined in Florida Public Service Commission, when authorized by the customer; to allow connection of a customer's location to the TOTAL WORLD TELECOM* network. The customer shall be responsible for all charges due for such service arrangement.

T
T

2.2 Limitations

2.2.1 Service is offered subject to the availability of facilities and the provisions of this Tariff.

2.2.2 TOTAL WORLD TELECOM* reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the customer is using service in violation of the law or the provisions of this Tariff.

T

2.2.3 All facilities provided under this Tariff are directly controlled by and the customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is not interruptions of the use or location of the service or facilities.

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, Texas 77002

T

T

SECTION 2 - RULES AND REGULATIONS (Cont'd.)

2.2 Limitations (Cont'd.)

2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

2.3 Liabilities of the Company

2.3.1 TOTAL WORLD TELECOM'S* liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmissions occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.

T

2.3.2 TOTAL WORLD TELECOM* shall be indemnified and held harmless by the customer against:

T

(A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.

(B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by TOTAL WORLD TELECOM*.

T

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, Texas 77002

T

T

SECTION 2 - RULES AND REGULATIONS (Cont'd.)

2.4 Interruption of Service

- 2.4.1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the obligation of the customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer with his control, or is not in wiring or equipment, if any, furnished by the customer and connected to the Company's facilities. The Company's service and facilities are provide on a monthly basis, unless ordered on a longer basis and are provided 24 hours per day, 7 days per week.
- 2.4.2 For purposes of credit computation, every month shall be considered to have 720 hours.
- 2.4.3 No credit shall be allowed for an interruption of a continuous duration of less than two hours.
- 2.4.4 The customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

$$\text{Credit Formula: Credit} = \frac{A \times B}{720}$$

A - outage time in hours

B - total monthly charge for affected facility

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, Texas 77002

T

T

SECTION 2 - RULES AND REGULATIONS (continued)

2.5 Deposits/Advance Payments

2.5.1 The Company does not require a deposit or an advance payment from the customer.

2.5.2 For Prepaid Calling Service, Carrier does not require or collect advance payments other than the purchase price.

2.6 Taxes

2.6.1 All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.6.2 Prepaid Calling Service may be subject to state and/or local taxes at the prevailing rate if service originates and terminates in the State of Florida. Taxes are included in the rates and charges listed herein for Prepaid Calling Service.

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, TX 77002

T

T

SECTION 2 - RULES AND REGULATIONS (Cont'd.)

2.7 Contested Charges

To dispute a charge, a subscriber must submit in writing to TOTAL WORLD TELECOM* within sixty (60) days of the date the bill is issued, the call details and bases for any requested adjustment. TOTAL WORLD TELECOM* will promptly investigate and advise the subscriber as to its findings and disposition. Any undisputed charges must be paid on a timely basis. Any disputed charges that cannot be resolved between a subscriber and TOTAL WORLD TELECOM* may be appealed to the Commission.

T

T

T

2.8 Termination of Service

The Company shall have the right to terminate service for late payment for invoices past due thirty (30) days. Customer will receive a five (5) day written notice of cancellation after the 30th day following the invoice date.

2.9 Special Conditions Governing Operator Services

Each customer subscribing to TOTAL WORLD TELECOM'S* operator service.

T

(see Section 3.13.1) must disclose to transient end users the following on stickers or tent cards provided by the Company:

1) Company Name - TOTAL WORLD TELECOM*

T

(TWT* will brand at the beginning and end of each completed call.)

T

2) Rates for operator services -

Collect Station to Station	\$1.00
Collect Person to Person	2.50
Person to Person	2.50
Station to Station	1.00
Customer Dialed Calling Card	.80
Operator Dialed Surcharge	.75

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, TX 77002

T

T

SECTION 2 - RULES AND REGULATIONS (Cont'd.)

2.9 Special Conditions Governing Operator Services (Cont'd.)

- 3) Billing procedures - all operator services and long distance rates will be billed to the end user on their telephone bill.
- 4) IntraLATA dialing instructions - please consult your local telephone company directory or operator.

All 0- and 0+ intraLATA calls are routed to the local telephone company.
- 5) IntraLATA rates - please consult your local telephone company director or operator.

All 0- and 0+ intraLATA calls are routed to the local telephone company.
- 6) InterLATA dialing instructions - dial 1 + area code + number.
- 7) InterLATA rates - dial 00 to retrieve rates.
- 8) Surcharges for local calls- establishment charge for local calls: \$1.00 (to be billed by establishment).
- 9) Surcharges for long distance calls - establishment charge for long distance calls: \$1.00 (to be billed by establishment).

2.10 Exclusion Requirement/Employee Concessions

TOTAL WORLD TELECOM* offers no employee concessions or exclusions.

T

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, TX 77002

T

T

SECTION 2 - RULES AND REGULATIONS (continued)

2.11 Refund Policy For Prepaid Calling Service

Deactivated Prepaid Calling Service - For cards where a printed expiration date has not passed or the Prepaid Calling Service is otherwise considered active, TOTAL WORLD TELECOM* shall provide a cash refund equal to the value remaining in the account in the event the prepaid calling service is deactivated.

T

Refund in the Event of Technical Difficulties - If the end user is unable to use the prepaid service as a result of technical difficulties with the card or the service, the card being defaced, the magnetic strip having been demagnetized, or some similar problem, the end user shall be given a cash refund or a replacement card equal to the value remaining in the account.

General - All refunds shall be given within 60 days of notification by the end user. If the card has legitimately expired or is lost or stolen, no refund shall be given.

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, TX 77002

T

T

SECTION 3 - DESCRIPTION OF SERVICE

3.1 Express Service

Flat rate business service that is pre-subscribed to business customers with \$200 or less of monthly long distance usage.

3.2 Express I Service

Flat rate business service that is pre-subscribed to business customers with \$200 - \$500 of monthly long distance usage.

3.3 Express II Service

Flat rate business service that is pre-subscribed to business customers with \$501 - \$1,500 of monthly long distance usage.

3.4 Express III Service

Flat rate business service that is pre-subscribed to business customers with \$1,501 - \$2,500 of monthly long distance usage.

3.5 Express IV Service

Flat rate business service that is pre-subscribed to business customers with \$2,501 - \$5,000 of monthly long distance usage.

3.6 Express V Service

Flat rate business service that is pre-subscribed to business customers with \$5,001 - \$7,000 of monthly long distance usage.

3.7 Dedicated WATS

One Plus (1+) long distance product that provides higher discounts and is for business users doing over \$700 a month in long distance usage. T-1 or DAL lines from LEC required.

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, TX 77002

T

T

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd.)

3.8 Travel Service

Allows customer to gain access to their long distance service from anywhere nationally to anywhere nationally via discount service billed back to users office account.

3.9 Inbound 800 WATS

Permits called party to have a toll free number for customer use and billed to the called party.

3.10 Basic TWT* Service

This service is for residential customers that have less than \$75 per month in usage. This is a Dial 1 Service with no monthly minimum or service charge.

T

3.11 WATS I Service

This service is for residential customers with usage between \$76 - \$150 per month in usage. This is a Dial 1 Service with a \$7.50 monthly service charge.

3.12 WATS II Service

This service is for residential customers with usage over \$150 per month in usage. This is a Dial 1 Service with a \$15.00 monthly service charge.

3.13 Operator Services

Operator service-assisted calls are timed according to Section 3.14. Billing is in one minute increments and no customer will be billed for an uncompleted call. This service includes the completion of collect, station to station, person to person, and credit care calls by a TOTAL WORLD TELECOM* operator and is separated into the following categories.

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, TX 77002

T

T

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd.)

3.13 Operator Services (Cont'd.)

3.13.1 Operator services to end users presubscribed to the company.

All operator services to end users who have pre-subscribed to TOTAL WORLD TELECOM'S* services or who have a contractual or working relationship with the Company are charged the rates for operator assistance as outlined in Section 4.13.1.A.

T

3.13.2 Operator services to local exchange company pay phones, hotels, motels, and other transient locations.

3.13.3. Operator assistance to privately owned pay phones certificated by the FPSC will be charged according to the rates and conditions in Section 4.13.2.

3.13.4 All 0- and 0+ intraLATA calls are routed to the LEC.

3.14 Timing of Calls

The customer's long distance usage charge is based on the actual usage of TOTAL WORLD TELECOM'S* network. Billing begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. A call is terminated when either party hangs up. Billing is in six second increments with a 30 second minimum. TOTAL WORLD TELECOM* will not bill for uncompleted calls.

T

T

All calls are rounded up to the next 1/10 of a minute.

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, TX 77002

T

T

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd.)

3.15 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate center involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in their NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

FORMULA:

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

EXAMPLE: Distance between Miami and New York City

	V	H
Miami	8,351	529
New York	4,997	1,406
Difference	3,354	-879

Square and add: 11,249,316 + 772,641 = 12,021,957

Divide by 10 and round: 12,021,957 / 10 = 1,202,195.70
= 1,202,196

Take square root and round: 1,202,196 = 1,096.4
= 1,097 miles

3.16 Minimum Call Completion Rate

A customer can expect a call completion rate of not less than 99% during peak use periods for all FGD services.

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, Texas 77002

T

T

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd.)

3.17 Prepaid Calling Service

(A) Basic Prepaid Calling Service

Basic Prepaid Calling Service allows Customers to originate outbound, direct dial long distance calls via a Toll Free access number. All calls are rated on a flat-rate (not time-of-day or distance sensitive) basis, and rounded to the next higher full minute. A basic prepaid calling card account shall expire one hundred eighty (180) days after the date of first use or one hundred eighty (180) days after the date of last recharge.

(B) Collector Card Prepaid Calling Service

Carrier may provide Prepaid Calling Service using cards where the card itself has a value (e.g., limited edition, licensed property, or special materials) that is distinct from the value of the Service. In such cases, the value of the Service shall be clearly indicated on the card; and the rates, terms, and conditions of the Service shall be the same as those of Carrier's Basic Prepaid Calling Service. A collector prepaid calling card account shall expire on the date specified on the card.

(C) Subscription Prepaid Calling Service

Subscription Prepaid Calling Service allows Customers to originate outbound, direct dial long distance calls via an 800 access number to be billed automatically to the Customer's credit card that is accepted by Carrier, or through another billing method approved by Carrier. All calls are rated on a flat-rate (not time-of-day or distance sensitive) basis, and rounded to the next higher full minute.

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, TX 77002

T

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd.)

3.17 Prepaid Calling Service (continued)

(C) Subscription Prepaid Calling Service (continued)

A subscription prepaid calling card account shall expire on the date specified on the card or one hundred eighty (180) days after the date of last recharge, or in the absence of a physical card, on the marketing material accompanying the Subscription Prepaid Calling Service offering.

(D) Promotional Prepaid Calling Service

Promotional Prepaid Calling Service allows Customers to originate outbound, direct dial long distance calls via an 800 access number. All calls are rated on a flat-rate (not time-of-day or distance sensitive) basis, and rounded to the next higher full minute or unit. A promotional prepaid calling card account shall expire on the date specified on the card or one hundred eighty (180) days after the date of last recharge or, in the absence of a physical card, on the marketing material accompanying the Promotional Prepaid Calling Service offering.

3.18 Service Limitations For Prepaid Calling Service

3.18.1 Calls may only be charged against an account that has sufficient available balance.

3.18.2 Customers shall be given notice three (3) minutes and one (1) minute before the available account balance is depleted based upon the applicable rates for the call in progress. When the balance of available time is depleted, the call shall be terminated.

3.19 Timing of Calls For Prepaid Calling Service

3.19.1 Usage sensitive charges are based on the actual usage of Carrier's Network. Such charges are measured in Conversation Minutes.

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, Texas 77002

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd.)

3.19 Timing of Calls For Prepaid Calling Service (continued)

3.19.2 Chargeable time for Customer shall begin when the called party answers, as determined by hardware answer supervision, provided that such capabilities are available for the local telephone company. If hardware answer supervision is not available, then Carrier will employ software answer supervision, and up to sixty (60) seconds of ringing will be allowed before billing.

Chargeable time for a call shall end upon disconnection by either party.

3.19.3 The initial billing period (minimum call duration) is one (1) minute.

3.19.4 Unless otherwise specified in this tariff, for billing purposes, usage is measured and rounded to the next higher one (1) minute increment after the initial period.

3.19.5 Carrier's equipment shall track call duration for rating purposes on a real-time basis, and the total charges for each call, including applicable taxes, shall be deducted from the available balance of the account.

3.19.6 No charges apply for incomplete calls. If Customer believes it has been incorrectly billed for an incomplete call, Carrier shall investigate the circumstances as soon as notified of the incomplete call and issue a credit when appropriate.

3.20 Minimum Call Completion Rate For Prepaid Calling Service

A customer can expect a call completion rate of not less than 90% during peak use periods.

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, TX 77002

T

SECTION 4 - RATES

4.1 Express Service

Usage Charge:

Day	\$.21
Evening	.21
Night/Weekend	.21

Installation charge: \$25.00

Recurring monthly charge per account: \$25.00

4.2 Express I Service

Usage Charge:

Day	\$.20
Evening	.20
Night/Weekend	.20

Installation charge:

\$25.00

Recurring monthly charge per account: \$25.00

4.3 Express II Service

Usage Charge:

Day	\$.19
Evening	.19
Night/Weekend	.19

Installation charge:

\$25.00

Recurring monthly charge per account: \$25.00

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, Texas 77002

T

T

SECTION 4 - RATES (Cont'd.)

4.4 Express III Service

Usage Charge:

Day	\$.18
Evening	.18
Night/Weekend	.18

Installation charge: \$25.00

Recurring monthly charge per account: \$25.00

4.5 Express IV Service

Usage Charge:

Day	\$.20
Evening	.20
Night/Weekend	.20

Installation charge: \$25.00

Recurring monthly charge per account: \$25.00

4.6 Express V Service

Usage Charge:

Day	\$.16
Evening	.16
Night/Weekend	.16

Installation charge: \$25.00

Recurring monthly charge per account: \$25.00

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, Texas 77002

T

T

SECTION 4 - RATES (Cont'd.)

4.7 Dedicated WATS

Usage Charge:

Day	\$.15
Evening	.15
Night/Weekend	.15

Installation charge: \$100.00

Recurring monthly charge per account: \$100.00

4.8 Travel Service

Usage Charge:

Day	\$.25
Evening	.25
Night/Weekend	.25

Per call charge:

4.9 Inbound 800 WATS

Usage Charge:

Day	\$.21
Evening	.21
Night/Weekend	.21

Installation charge: \$25.00

Recurring monthly charge per account: \$25.00

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, Texas 77002

T

T

SECTION 4 - RATES (Cont'd.)

4.10 Basic TWT* Service - Florida

4.10.1 Intrastate Rates - Day

Mileage Band	1 st Minute	Add'l Min.
1 - 10	\$.1710	\$.0810
11 - 22	.2340	.1440
23 - 55	.2340	.1971
56 - 124	.2345	.1985
125 - 292	.2349	.2043
293 - 430	.2349	.2070
431 - 624	.2372	.2142

Full minute billing.

4.10.2 Intrastate Rates - Evening

Mileage Band	1 st Minute	Add'l Min.
1 - 10	\$.1283	\$.0608
11 - 22	.1755	.1080
23 - 55	.1755	.1479
56 - 124	.1759	.1489
125 - 292	.1762	.1533
293 - 430	.1762	.1533
431 - 624	.1778	.1607

Full minute billing.

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, Texas 77002

T

T

SECTION 4 - RATES (Cont'd.)

4.10 Basic TWT* Service - Florida (Cont'd.)

4.10.3 Intrastate Rates - Day

Mileage Band	1 st Minute	Add'l Minute
1 - 10	\$.1568	\$.0738
11 - 22	.2145	.1312
23 - 55	.2145	.1796
56 - 124	.2149	.1808
125 - 292	.2153	.1861
293 - 430	.2153	.1886
431 - 624	.2153	.1952

Full minute billing.

4.11 WATS I Service - Florida

4.11.1 Intrastate Rates - Day

Mileage Band	1 st Minute	Add'l Minute
1 - 10	\$.1568	\$.0738
11 - 22	.2145	.1312
23 - 55	.2145	.1796
56 - 124	.2149	.1808
125 - 292	.2153	.1861
293 - 430	.2153	.1886
431 - 624	.2174	.1952

Full minute billing.

Monthly service charge: \$7.50

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, TX 77002

T

T

SECTION 4 - RATES (Cont'd.)

4.11 WATS I Service - Florida (Cont'd)

4.11.2 Intrastate Rates - Evening

Mileage Band	1 st . Minute	Add'l Min.
1 - 10	\$.1190	\$.0560
11 - 22	.1628	.0996
23 - 55	.1628	.1364
56 - 124	.1632	.1373
125 - 292	.1635	.1413
293 - 430	.1635	.1432
431 - 624	.1650	.1482

Full minute billing.
Monthly service charge: \$7.50

4.11.3 Intrastate Rates - Night/Weekend

Mileage Band	1 st . Minute	Add'l Min.
1 - 10	\$.0793	\$.0374
11 - 22	.1127	.0664
23 - 55	.1211	.0955
56 - 124	.1248	.0988
125 - 292	.1269	.1029
293 - 430	.1282	.1029
431 - 624	.1311	.1071

Full minute billing.
Monthly service charge: \$7.50

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, TX 77002

T

T

SECTION 4 - RATES (Cont'd.)

4.12 Watts II Service - Florida

4.12.1 Intrastate Rates - Day

Mileage Band	1 st Minute	Add'l Min.
1 - 10	\$.1463	\$.0689
11 - 22	.2002	.1224
23 - 55	.2002	.1675
56 - 124	.2006	.1687
125 - 292	.2010	.1737
293 - 430	.2010	.1760
431 - 624	.2029	.1821

Full minute billing.

Monthly service charge: \$15.00

4.12.2 Intrastate Rates - Evening

Mileage Band	1 st Minute	Add'l Min.
1 - 10	\$.1112	\$.0523
11 - 22	.1521	.0930
23 - 55	.1521	.1273
56 - 124	.1524	.1282
125 - 292	.1527	.1320
293 - 430	.1527	.1337
431 - 624	.1541	.1383

Full minute billing.

Monthly service charge: \$15.00

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, TX 77002

T

T

SECTION 4 - RATES (Cont'd.)

4.12 WATS II Service - Florida (Cont'd.)

4.12.3 Intrastate Rates - Night/Weekend

Mileage Band	1 st Minute	Add'l Min
1 - 10	\$.0741	\$.0349
11 - 22	.1053	.0620
23 - 55	.1131	.0891
56 - 124	.1166	.0922
125 - 292	.1186	.0961
293 - 430	.1197	.0961
431 - 624	.1225	.1000

Full minute billing.

Monthly service charge: \$15.00

4.13 Operator Services

4.13.1 Charges for Operator Services from Hotels, Motels, Pre-subscribed Local Exchange Company Pay phones and other transient locations.

4.13.1.A Operator Services

Collect Station to Station	\$1.00
Collect Person to Person	2.50
Person to Person	2.50
Station to Station	1.00
Customer Dialed Credit Card	.80
Operator Dialed Surcharge	.75

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, TX 77002

T

T

SECTION 4 - RATES (Cont'd.)

4.13 Operator Services (Cont'd.)

4.13.1.B Usage Rates - Day

Mileage Band	1 st Minute	Add'l Min.
1 - 10	\$.1900	\$.0900
11 - 22	.2600	.1600
23 - 55	.2605	.2180
56 - 124	.2605	.2200
125 - 292	.2610	.2200
293 - 430	.2625	.2300
431 - 624	.2650	.2300

4.13.1.C Intrastate Rates - Day

Mileage Band	1 st Minute	Add'l Min.
1 - 10	\$.1425	\$.0675
11 - 22	.1950	.1200
23 - 55	.1954	.1635
56 - 124	.1954	.1650
125 - 292	.1958	.1650
293 - 430	.1969	.1725
431 - 624	.1988	.1725

Full minute billing.

Monthly service charge: \$15.00

4.13.1.D Intrastate Rates - Evening

1 - 10	\$.0950	\$.0450
11 - 22	.1350	.0800
23 - 55	.1450	.1140
56 - 124	.1485	.1185
125 - 292	.1510	.1235
293 - 430	.1525	.1235
431 - 624	.1560	.1285

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, TX 77002

T

T

SECTION 4 - RATES (continued)

4.13 Operator Services (continued)

4.13.2 Charges for Operator Services from Privately Owned (non LEC) Pay phones.

The operator services charges in 4.13.1.A and the undiscounted usage schedule in 4.13.1.B, 4.13.1.C or 4.13.1.D above apply, plus a \$.75 surcharge per call.

4.13.3 Charges for Operator Assistance from Pre-subscribed Customers (see Section 3.13.1).

4.14 Special Promotions and Discounts

The Company will, from time to time, offer special promotions to its customers. These promotions will be for the purposes of bettering the overall service to the customer. These promotions require FPSC approval, and will not run longer than 90 days in any twelve (12) month period.

4.14.1 Prepaid Calling Service Special Promotions

Carrier may, from time to time, waive or vary the rates and charges associated with Prepaid Calling Services for promotional, market research or other similar business purposes. In no case, shall the varying rates and charges exceed the rates and charges listed in the tariff for the same services. The promotions will be approved by the FPSC which have specific starting and ending dates and under no circumstances run for longer than 90 days in any 12 month period.

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, TX 77002

T

T

SECTION 4 - RATES (continued)

4.15 Exemptions and Special Rates -- Discounts
For Hearing Impaired Customers

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by certified hearing or speech impaired persons or certified businesses or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, credit on charges for certain intrastate toll calls placed between TDDs. The credit to be given on a subsequent bill for any such calls will be equal to applying the evening rate during business day hours and the night/weekend rate during the evening rate period. There shall be no charge for up to fifty calls for billing cycle for these customers. Discounts do not apply to surcharges or per call add on charges for operator services when the call is placed by a method that would normally incur the surcharge.

For intrastate toll calls received from the relay service, TOTAL WORLD TELECOM* shall discount relay service calls by 50% of the otherwise applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either is both hearing and visually impaired, the call shall be discounted 60% of the otherwise applicable rate. Such discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit call surcharge.

T

4.16 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, subpart D of the Rules and Regulations of the Federal Communications Commission. If customer seeks to reinstitute service following disconnection by Carrier, Customer shall pay to Carrier prior to such reinstatement (1) all accrued and unpaid charges and (2) all installation charges that may apply.

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, TX 77002

T

T

SECTION 4 - RATES (continued)

4.17 Returned Checks

If Company receives a check from a Customer in payment for service rendered which is returned for insufficient or uncollected funds, a closed account, a missing signature or for any other reason, the Company shall apply a service charge of the greater of \$15.00 or five percent (5%).

4.18 Late Payments

A penalty of one and one half percent (1.5%) will be imposed on unpaid balance after thirty (30) days of invoice date.

4.19 Prepaid Calling Service Rates

For Prepaid Calling Service, Conversation Minutes, reflecting usage sensitive charges, are billed in increments of one (1) minute following the initial period (minimum billing period) of one (1) minute. Such charges are rounded to the next higher one (1) minute increment for billing purposes. Prepaid Calling Service charges are flat rate per minute during all rate periods.

4.19.1 Basic Prepaid Calling Service - Intrastate

\$.185 Per Minute

4.19.2 Collector Card Prepaid Calling Service - Intrastate

\$.185 Per Minute

4.19.3 Promotional Prepaid Calling Service - Intrastate

\$.185 Per Minute

4.19.4 Surcharge For Prepaid Calling Service - first sixty (60) seconds of service, per call:

\$.185

ISSUED: April 10, 1997

EFFECTIVE: _____

ISSUED BY:

Don Booth, President
TOTAL WORLD TELECOM*
1001 Fannin, Suite 300
Houston, TX 77002

T