



GTE Telephone Operations

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June 20, 1997

Ms. Blanca S. Bayo, Director
Division of Records & Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

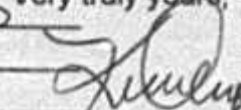
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Re: Undocketed
Proposed Rule 25-24.945, F.A.C., Customer Relations; Rules Incorporated and
Proposed Amendments to Rules 25-4.003, F.A.C., Definitions; 25-4.110, F.A.C.,
Customer Billing; 25-4.118, F.A.C., Interexchange Carrier Selection; 25-24.490,
F.A.C., Customer Relations; Rules Incorporated

Dear Ms. Bayo:

ACK Please find enclosed for filing an original and fifteen copies of GTE Florida
AFA Incorporated's Request for Workshop in the above matter. Service has been made as
APP indicated on the Certificate of Service. If there are any questions regarding this matter,
CAF I please contact me at (813) 483-2617.

CAF Very truly yours,

CMU 
CTR
EAG
LEG | Kimberly Caswell

LIN 5 KC:tas
OPC Enclosures

RCH
SEC |

WAS
OTH A part of GTE Corporation

RECEIVED & FILED


FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER-DATE

06210 JUN 20 5

FPSC-RECORDS/REPORTING

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Proposed Rule 25-24.945, F.A.C.,)	Undocketed
Customer Relations; Rules Incorporated)	Filed: June 20, 1997
and Proposed Amendments to Rules 25-4.003,)	
F.A.C., Definitions; Undocketed 25-4.110,)	
F.A.C., Customer Billing; 25-4.118, F.A.C.,)	
Interexchange Carrier Selection; 25-24.490,)	
F.A.C., Customer Relations; Rules)	
Incorporated)	
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**GTE FLORIDA INCORPORATED'S
REQUEST FOR WORKSHOP**

On May 21, 1997, a Notice of Proposed Rule Development was issued in this case, stating that requests for a workshop on the proposed rules must be filed no later than June 20, 1997. This is GTE Florida Incorporated's (GTE) request for workshop.

The Notice set forth several provisions that would, if adopted, have a substantial impact on the billing and operational systems of GTE and probably of other carriers, as well. GTE thus believes industry input on the feasibility and/or advisability of the measures proposed is critical at this early stage in the rulemaking process if the rules eventually adopted are to be rational and workable. Discussions among Staff and the industry at this point will help conserve resources of the Commission and the affected companies by preventing formal challenges later.

DOCUMENT NUMBER-DATE

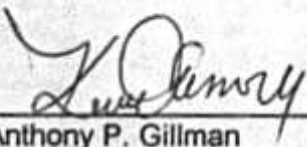
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FPSC-RECORDS/REPORTING

For these reasons, GTE requests a workshop to discuss the rules proposed in the Notice.

Respectfully submitted on June 20, 1997.

By:




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Attorneys for GTE Florida Incorporated

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a copy of GTE Florida Incorporated's Request for
Workshop was sent via overnight delivery on June 19, 1997 to:

Staff Counsel
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850



Kimberly Caswell