

United Water Florida 1400 Milicoe Road

1400 Milicoe Road PO Box 8004

Jacksonville, FL 32239-8004 telephone 904 721 4600 facsimile 904 721 4680

August 4, 1997

Mr. Jeffrey L. Hill, Treasurer Hillwood Condominiums Association 7992 Southside Boulevard Jacksonville, FL 32256

Reference: Your Letter Dated July 14, 1997

Commission Docket #960451-WS

Dear Mr. Hill:

ACK

AFA

APP

CMU

EAS

I am referencing to your above referenced letter addressed to the Director of the Division of Records and Reporting, Florida Public Service Commission, with a copy to our attorney James L. Ade, Esquire, Martin, Ade, Birchfield & Mickler. Our attorney forwarded your letter to us on July 23, 1997 for a response by us. We sincerely regret the delay in responding to your letter.

The Commission approved final rates became effective for service rendered on or after May 19, 1997.

Your water and sewer bills for the read date June 17, 1997, reflects charges for usage for the period May 14th through June 17th at the new rates and the advance billing of base facilities charges (BFC) at the new rates. Since we bill (BFC) in advance, the June 17th bill also includes arrears of (BFC) for the period May 19th thru June 17th at the new rate. Thus, out of a total of 35 billing days (May 13 through June 17) 30 days (May 19 thru June 17) base facility charge was included in your bill for read date June 17, 1997. For example, in the case of wastewater, the \$21.02 which is the difference between the old and new (BFC) added to the advance billing of new base facility charges of \$74.56 to arrive at a total (BFC) of \$95.58 as shown in your bill.

Similarly, for water, the base facility charge included in your June 17, 1997 bill is calculated as follows:

Arrears of (BFC) for 30 days (May 19 thru June 17)

Advance Billing of BFC
Total Base Facility Charges
\$17.92

46.63

08075 AUG-85

Mr. Jeffrey L. Hill, Treasurer August 4, 1997 Page 2

Referring to the last paragraph of your letter, when individual meters are set for each condominium unit, the accounts will be set up as individual accounts and treated as residential customers. The meters will be read on a quarterly basis.

Before taking the step of converting from master metering to individual metering, one should consider such aspects as:

- Cost of installation of individual meters.
- Cost of installation of new services.
- Cost modification to the plumbing system.
- Cost of modification to water distribution system.

Any other factors that may have a bearing on the project.

It would be in your best interest to retain the services of a professional engineer and a plumber who are familiar with this kind of work.

I trust we have addressed your concerns expressed in your letter. If we can be of further assistance, please give us a call.

Sincerely,

M. Sambamurthi, P.E.

Vice President-General Manager

200 . Lensonmul

MS/ss

cc: Director of the Division of Records & Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0550

James L. Ade, Esquire

United Water 52

August 4, 1997

United Water Florida

1400 Milicoe Road

PO Box 8004

Jacksonville, FL 32239-8004

telephone 904 721 4600
facsimile 904 721 4680

Mr. Jeffrey L. Hill, Treasurer Hillwood Condominiums Association 7992 Southside Boulevard Jacksonville, FL 32256

Reference: Your Letter Dated July 14, 1997 Commission Docket #960451-WS

Dear Mr. Hill:

AFA .

APP

CTF

I am referencing to your above referenced letter addressed to the Director of the Division of Records and Reporting, Florida Public Service Commission, with a copy to our attorney James L. Ade, Esquire, Martin, Ade, Birchfield & Mickler. Our attorney forwarded your letter to us on July 23, 1997 for a response by us. We sincerely regret the delay in responding to your letter.

The Commission approved final rates became effective for service rendered on or after May 19, 1997.

Your water and sewer bills for the read date June 17, 1997, reflects charges for usage for the period May 14th through June 17th at the new rates and the advance billing of base facilities charges (BFC) at the new rates. Since we bill (BFC) in advance, the June 17th bill also includes arrears of (BFC) for the period May 19th thru June 17th at the new rate. Thus, out of a total of 35 billing days (May 13 through June 17) 30 days (May 19 thru June 17) base facility charge was included in your bill for read date June 17, 1997. For example, in the case of wastewater, the \$21.02 which is the difference between the old and new (BFC) added to the advance billing of new base facility charges of \$74.56 to arrive at a total (BFC) of \$95.58 as shown in your bill.

Similarly, for water, the base facility charge included in your June 17, 1997 bill is calculated as follows:

Arrears of (BFC) for 30 days - \$17.92 (May 19 thru June 17)

Advance Billing of BFC - 46.63

Total Base Facility Charges - \$ 64.55

08075 AUG-85

FPSC-RECORDS/REPORTING

Mr. Jeffrey L. Hill, Treasurer August 4, 1997 Page 2

Referring to the last paragraph of your letter, when individual meters are set for each condominium unit, the accounts will be set up as individual accounts and treated as residential customers. The meters will be read on a quarterly basis.

Before taking the step of converting from master metering to individual metering, one should consider such aspects as:

- Cost of installation of individual meters.
- Cost of installation of new services.
- Cost modification to the plumbing system.
- Cost of modification to water distribution system.

Any other factors that may have a bearing on the project.

It would be in your best interest to retain the services of a professional engineer and a plumber who are familiar with this kind of work.

I trust we have addressed your concerns expressed in your letter. If we can be of further assistance, please give us a call.

Sincerely,

M. Sambamurthi, P.E.

Vice President-General Manager

MS/ss

cc: Director of the Division of Records & Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0550

James L. Ade, Esquire