

STATE OF FLORIDA

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DIVISION OF WATER & WASTEWATER
CHARLES H. HILL
DIRECTOR
(850) 413-6900

Public Service Commission

September 3, 1997

Ms. Sue Andrews, President
Mr. Jeffery L. Hill, Treasurer
Hillwood Condominium Association
7992 Southside Boulevard
Jacksonville, Florida 32256

Re: Docket No. 960451-WS, Application of United Water Florida for increased water and wastewater rates.

Dear Ms. Andrews and Mr. Hill:

Thank you for your letters dated July 14, 1997, and August 6, 1997, which were forwarded to me by the Honorable Representative Fowler, regarding United Water Florida's request for an increase in water and wastewater rates. First, let me say that we in the Division of Water and Wastewater never received your certified letter dated July 14, 1997, sent to our Division of Records and Reporting. While I do not as yet know why, I can assure you I will take the necessary steps to find out. Customer correspondence such as your inquiry are very important to us, and prompt responses are one of our priorities. Second, after reviewing UWF's response (see attached) to Mr. Jeffery Hill's letter dated July 14, 1997, the company's tariffs on file with the Commission and the ~~final~~ order per this docket, it appears that UWF has correctly billed Hillwood Condominium Association.

In UWF's response, it has indicated that your June 17th bill reflects back charges for the ~~time~~ period of May 14th through June 17th. Given the current approved rates for UWF, approved in Docket No 960451-WS, were placed in effect on May 19th, your prior May bill, which included the base facility charge for the time period of May 19th through June 17th, did not account for this higher rate.

- ACK _____
- AFA _____
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DOCUMENT NO.
96-42880
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Therefore, since UWF bills its base facility charge in advance, it was appropriate for UWF to bill an additional \$17.92 for water and \$21.02 for wastewater in your June 17th bill. This methodology is consistent with Rule 25-30.475(1)(b), Florida Administrative Code. The June 17th bill was calculated as follows:

Water Bill

Base Facility Charge (effective 5/19/97) for 1½" meter:	\$46.63
Previously Approved Base Facility Charge for 1½" meter:	<u>\$28.71</u>
Arrears of Base Facility Charge for 5/19/97 - 6/17/97:	\$17.92
Advance Billing of Base Facility Charge:	<u>\$46.63</u>
Total Water Base Facility Charge on June 17th Bill:	<u>\$64.55</u>

Wastewater Bill

Base Facility Charge (effective 5/19/97) for 1½" meter:	\$74.56
Previously Approved Base Facility Charge for 1½" meter:	<u>\$53.54</u>
Arrears of Base Facility Charge for 5/19/97 - 6/17/97:	\$21.02
Advance Billing of Base Facility Charge:	<u>\$74.56</u>
Total Wastewater Base Facility Charge on June 17th Bill:	<u>\$95.58</u>

Furthermore, if individual meters are installed for your Condominium Association, UWF will reclassify them to residential customers and meters will be read and billed on a quarterly basis. However, please keep in mind that additional service availability charges (ie. meter installation charges) will need to be collected by the utility. Therefore, it is in your best interest to consider a cost/benefit analysis for switching to individual meters.

I hope that this letter has addressed your concerns. Again, thank you for your letter and interest in this matter. If for any reason you have any questions regarding this letter or if we can be of help in any way regarding your inquiry between master metering versus individual metering, please feel free to call Eric Groom at (850) 413-6940.

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Sincerely,

A handwritten signature in cursive script, appearing to read 'CHH', written in dark ink.

Charles H. Hill
Director
Division of Water and Wastewater

CHH/eng
Enclosure (1)

cc: Honorable Tillie Fowler (United States Congress, House of Representatives)
William D. Talbott, Executive Director
Mary A. Bane, Deputy Executive Director/Technical
Blanca Bayo, Director, Division of Records and Reporting
Division of Water and Wastewater (Willis, Rendell, Groom)