

NOTICE IS HEREBY GIVEN that the Florida Public Service Commission has received a petition from GTE Florida Incorporated, filed October 1, 1997, in Docket No. 971266-TL, seeking waiver from Rule 25-4.073(d), Florida Administrative Code. Rule 25-4.073 addresses answering time standards for calls to a telephone utility's intercept, directory assistance, repair and business office services. Subsection (d) requires that 95% of voice-response system calls must be answered within 15 seconds after the last digit is dialed. Comments on the petition should be filed with the Commission's Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, within 14 days after publication of this notice. A copy of the petition can be obtained from the Division of Records and Reporting. For additional information, please contact Monica M. Barone, Division of Legal Services, at the above address or telephone (904) 413-6199.

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