



ORIGINAL

DEPOSIT DATE  
D 6 3 4 OCT 14 1997

VIA OVERNIGHT DELIVERY

October 10, 1997

Ms. Blanca S. Bayo  
Director, Division of Records & Reporting  
Florida Public Service Commission  
Capital Circle Office Center  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

97 OCT 14 AM 10:38  
MAIL ROOM

Re: Docket No. 961286-TC; Initiation of Show Cause Proceedings  
Against Communications Central Inc. ("CCI") For Violation of  
Rule 25-24.515 F. A. C., Pay Telephone Service

DOCUMENT NUMBER-DATE  
10559 OCT 14 97  
FPSC-RECORDS/REPORTING

Dear Ms. Bayo:

Please accept this letter and the enclosed check for Three Thousand Dollars (\$3,000.00) as completing the Florida Public Service Commission's requirements in the above-referenced docket.

The payment of \$3,000 to the FPSC is in full settlement of all issues in this docket and does not constitute an admission that such issues warranted a show cause proceeding.

CMU  
LEG  
SEC

THE BACK OF THIS DOCUMENT CONTAINS AN ARTIFICIAL WATERMARK - HOLD AT AN ANGLE TO VIEW

COMMUNICATIONS CENTRAL INC.

CHECK NO. 00150596

CONTROL NO.  
00150596

CHECK DATE  
10/08/97

VENDOR NO.  
234430

OPERATING ACCOUNT  
150 NORTHMEADOW PARK, SUITE 118  
NORWELL, GEORGIA 30075  
770-443-7300

FIRST UNION NATIONAL BANK  
OF GEORGIA  
ATLANTA, GA

64-22  
810

THREE THOUSAND AND 00/100

PAY TO THE ORDER OF

FLORIDA PUBLIC SERVICE COMMISSION

AMOUNT  
\$3,000.00





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In addition, as of September 30, 1997, CCI has concluded a review of its Florida payphone operations. To the best of its knowledge, CCI is now in full compliance with all FPSC rules and regulations (normal maintenance issues excepted). A few locations are pending final ADA compliance where events outside of CCI's control, such as remodeling, construction and structural issues, have prevented CCI from completing corrective measures. These locations should be resolved in the near future. A summary of estimated dates of completion will be provided as supplemental information upon receipt from the affected locations.

1150 Northmeadow Parkway • Suite 118 • Roswell, Georgia 30076  
770/442-7300 • 770/442-7319 FAX • 800/652-0774

DOCUMENT NUMBER-DATE

10559 OCT 14 5

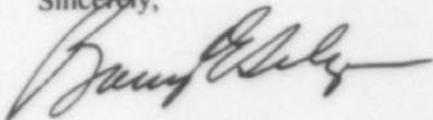
FPSC-RECORDS/REPORTING

97 OCT 14 11 03 AM  
MAIL ROOM

Ms. Blanca S. Bayo  
Page Two

Thank you for your assistance in this matter. As always, should you have any questions or desire additional information, please do not hesitate to contact me at (770) 442-7373.

Sincerely,



Barry E. Selvidge  
Vice President, Regulatory Affairs  
and General Counsel

cc: Mr. Rick Moses  
Mr. Victor Cordiano  
Doc Horton, Esq.  
Ron Jackson, Esq.

discuss the violations and a possible settlement. On April 24, 1997, our staff received a settlement proposal from CCI. (Attachment A) This Order addresses CCI's settlement proposal.

## II. DISCUSSION

Fines or settlements associated with previous dockets involving pay telephone service rule violations have ranged from \$500 to \$60,400, depending on the number and severity of the violations, as well as whether the provider promptly corrected violations when notified. In CCI's settlement proposal, the company states that it has purchased 28 payphone companies in recent years, adding more than 20,000 payphones and inmate phones in 41 states and the District of Columbia. While CCI's competitive acquisition strategies resulting in rapid growth may have caused the company to inherit many of the violations from January 1, 1994, to June 7, 1996, CCI appears to have implemented the necessary corrective measures. Subsequent evaluations have shown a significant reduction in the number of CCI's rule violations. Furthermore, CCI has promptly corrected violations when notified, has not been previously the subject of a show cause proceeding, and has been very cooperative in the resolution of this matter.

## III. CONCLUSION

Upon consideration, we believe CCI's settlement proposal is appropriate and in the public interest. Accordingly, we shall require CCI to pay the \$3,000 contribution within 90 days of the effective date of this Order. The monies shall be forwarded to the Office of the Comptroller for deposit in the State General Revenue Fund pursuant to Section 364.285(1), Florida Statutes. We also require CCI to submit within 90 days of the effective date of this Order a verification report to confirm that its pay telephones are in compliance with our rules.

This docket shall be closed upon our receipt of the \$3,000 and the compliance verification letter, within 90 days of the effective date of this Order.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the settlement proposed by Communications Central, Inc. in resolution of the show cause proceeding, which is attached to this Order as Attachment A and is incorporated herein by reference, is hereby approved. It is further