Notice to Customers of United Water Florida Inc. of Approval of Corrected Final Rates by the Florida Public Service Commission Docket No. 960451-WS Dated: November 26, 1997

Dear Customer

On July 30, 1996, United Water Florida Inc. ("United Water Florida") filed an application with the Florida Public Service Commission ("Commission") for an increase in its water and wastewater rates in Duval, Nassau and St. Johns Counties, Florida. The Commission conducted a hearing on the application the week of January 26, 1997, in Jacksonville, Florida. At its May 6, 1997, Agenda Conference, the Commission approved final rates for United Water Florida and also determined that no refunds were due under the interim rates. The order setting forth the final rates, Order No. PSC-97-0618-FOF-WS ("Order No. 97-618"), was issued on May 30, 1997.

In response to United Water Florida's motion for reconsideration, the Commission determined that it had made an error in Order No. 97-618 and corrected it in Order No. PSC-97-1146-FOF-WS, issued September 30, 1997. The corrected final rates will become effective for service rendered on or after November 26, 1997. Schedules showing the Order No. 97-618 rates and the Commission's corrected final rates are set forth on the reverse side of this notice.

United Water Florida's customer service hours are Monday through Friday, 8:30 a.m. through 4:30 p.m. If you have any questions, please call United Water Florida at (904) 725-2865.

You may also call the Commission's Division of Consumer Affairs at the following toll-free number: 1-800-342-3552.

This notice was approved by the Staff of the Commission.

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