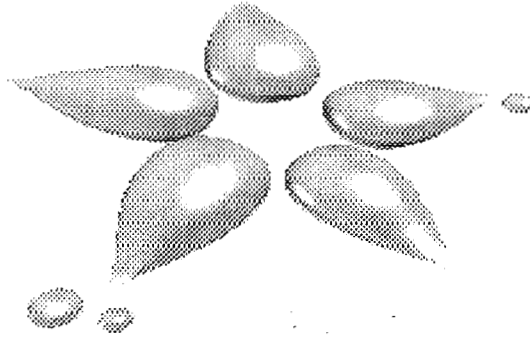


**ORIGINAL**



# United Water

---

**Before the**

**Florida Public Service Commission**

**Docket No. 980214-WS**

**Application for a General Rate Increase**

**H - 8 Schedule**

**Containing**

**25-30.440**

**Additional Engineering Information**

**Required of Class A & B**

**Water and Sewer Utilities**

DOCUMENT NUMBER-DATE  
05515 MAY 18 88  
FPSC-RECORDS/REPORTING

This set contains H-8 to H-12

BEFORE THE STATE OF FLORIDA  
DEPARTMENT OF HEALTH

STATE OF FLORIDA  
DEPARTMENT OF HEALTH  
DUVAL COUNTY HEALTH DEPARTMENT,

RECEIVED

Complainant,

vs.

UNITED WATER FLORIDA INC.

Respondent.

NOV 1 1997



UNITED WATER FLORIDA

FILE NO. DC-9735  
1697-WD-3785  
Royal Lakes WTP

CONSENT ORDER

This Consent Order is entered into between the State of Florida Department of Health, Duval County Health Department ("Department"), and United Water Florida Inc. ("Respondent") to reach settlement of certain matters at issue between the Department and Respondent.

The Department finds and the Respondent admits the following:

1. The Department is the administrative agency of the State of Florida charged with the duty to administer and enforce the provisions of the Florida Safe Drinking Water Act, Sections 403.850, et seq., Florida Statutes, and the rules promulgated thereunder, Florida Administrative Code Title 62. The Department has jurisdiction over the matters addressed in this Consent Order.

2. Respondent is a person within the meaning of Section 403.852(5), Florida Statutes.

3. Respondent is the owner of a community public water distribution system located at Old Baymeadows Road, Duval County.

4. Respondent placed distribution lines into service without authorization and without bacteriological surveys in violation of F.A.C. Rule 62-555.345.

5. The Department informed Respondent of its violations of Chapter 403, Florida Statutes and applicable Department rules during a meeting conducted at the Duval County Health Department on October 22, 1997. All disputed issues were discussed and resolved.

6. Having reached a resolution of the matter, pursuant to Florida Statutes 120.53 and 403.0877, Respondent and the Department mutually agree and it is hereby ORDERED that the Respondent shall comply with the following actions within the stated time periods:

PW/CO/1293.1

7. Within thirty (30) days from the effective date of this Consent Order, the Respondent shall submit to the Department the following:

(a) Certified record drawings of the system signed and sealed by a State of Florida Registered Engineer which are acceptable to the Department with sample location(s) clearly indicated;

(b) Satisfactory bacteriological survey test results for the clearance of the system.

8. Immediately upon the effective date of this Consent Order, the Respondent agrees to make application to the Department prior to commencing future construction or alteration of any potable water system as required by Florida Administrative Code 62-555.520(1).

9. Immediately upon the effective date of this Consent Order, the Respondent agrees to submit to the Department a certification of completion and obtain written approval from the Department prior to placing any new public drinking water system into operation as required by Florida Administrative Code 62-555.345.

10. In the event that Respondent fails to timely comply with any of the requirements in paragraph 7, Respondent agrees to pay the Department stipulated penalties in the amount of One Hundred Dollars (\$100.00) per day for each and every day Respondent fails to timely comply with the requirements above in this Consent Order. A separate stipulated penalty shall be assessed for each violation of this Consent Order. Within 30 days of written demand from the Department, Respondent shall make appropriate stipulated penalties to the " Duval County Health Department " by cashier's check or money order and shall include thereon the file number assigned to this Consent Order. Payment shall be sent to the Duval County Health Department , Environmental Health/Engineering Division, 900 Building Suite 300, 900 University Blvd. N., Jacksonville, Florida 32211. The Department may make demands for payment at any time after violations occur. Nothing in this paragraph shall prevent the Department from filing suit to specifically enforce any of the terms of this Consent Order. Any penalties assessed under this paragraph shall be in addition to the settlement sum agreed to in paragraph 11 of this Consent Order.

11. Within 30 days of execution of this Consent Order, Respondent shall pay the Department One Thousand Seven Hundred Dollars (\$1,700.00) in settlement of the matters addressed in this

Consent Order. This amount includes One Hundred Dollars (\$100.00) for costs and expenses incurred by the Department during the investigation of this matter and the preparation and tracking of this Consent Order. Payment shall be made by cashier's check or money order. The instrument shall be made payable to the " Duval County Health Department" and shall include thereon the File number assigned to this Consent Order. The payment shall be sent to the Duval County Health Department, Environmental Health/Engineering Division, 900 Building, Suite 300, 900 University Blvd. N., Jacksonville, Florida 32211.

12. If any event occurs which causes delay, or the reasonable likelihood of delay, in complying with the requirements or deadlines of this Consent Order, Respondent shall have the burden of proving that the delay was or will be caused by circumstances beyond the reasonable control of the Respondent and could not have been or cannot be overcome by Respondent's due diligence. Economic circumstances shall not be considered circumstances beyond the control of Respondent, nor shall the failure of a contractor, subcontractor, materialman or other agent to whom responsibility for performance is delegated to meet contractually imposed deadlines be a cause beyond the control of Respondent, unless the cause of the contractor's late performance was also beyond the contractor's control. Upon occurrence of an event causing delay or upon becoming aware of a potential for delay, Respondent shall notify the Department orally within 24 hours or by the next working day and shall, within seven calendar days of oral notification to the Department, notify the Department in writing of the anticipated length and cause of delay, the measures taken or to be taken to prevent or minimize the delay and the timetable by which Respondent intends to implement these measures. If the parties can agree that the delay or anticipated delay has been or will be caused by circumstances beyond reasonable control of Respondent, the time for performance hereunder shall be extended for a period equal to the agreed delay resulting from such circumstances. Such agreement shall adopt all reasonable measures necessary to avoid or minimize delay. Failure of Respondent to comply with the notice requirements of this paragraph in a timely manner shall constitute a waiver of Respondent's right to request an extension of time for compliance with the requirements or deadlines of this Consent Order.

13. Persons who are not parties to this Consent Order but whose interests are affected by this Consent Order have a right, pursuant to Sections 120.569 and 120.57, Florida Statutes, to petition for an

administrative hearing on it. The Petition must contain the information set forth below and must be filed (received) at the Department of Health, Agency Clerk, Office of General Counsel, 1317 Winewood Boulevard, Building Two, Suite 204, Tallahassee, Florida 32399-0700, within 21 days of receipt of this notice. A copy of the Petition must also be mailed at the time of filing to the Duval County Health Department, Environmental Health/Engineering Division, 900 Building Suite 300, 900 University Blvd. N., Jacksonville, Florida 32211. Failure to file a petition within the 21 days constitutes a waiver of any right such person has to an administrative hearing pursuant to Section 120.57, Florida Statutes.

The petition shall contain the following information:

(a) The name, address, and telephone number of each petitioner; the Department's Consent Order identification number and the county in which the subject matter or activity is located; (b) A statement of how and when each petitioner received notice of the Consent Order; (c) A statement of how each petitioner's substantial interests are affected by the Consent Order; (d) A statement of the material facts disputed by petitioner, if any; (e) A statement of facts which petitioner contends warrant reversal or modification of the Consent Order; (f) A statement of which rules or statutes petitioner contends require reversal or modification of the Consent Order; (g) A statement of the relief sought by petitioner, stating precisely the action petitioner wants the Department to take with respect to the Consent Order.

If a petition is filed, the administrative hearing process is designed to formulate agency action. Accordingly, the Department's final action may be different from the position taken by it in this Notice. Persons whose substantial interests will be affected by any decision of the Department with regard to the subject Consent Order have the right to petition to become a party to the proceeding. The petition must conform to the requirements specified above and be filed (received) within 21 days of receipt of this notice in the Department's Agency Clerk's Office at the above address. Failure to petition within the allowed time frame constitutes a waiver of any right such person has to request a hearing under Sections 120.569 and 120.57, Florida Statutes, and to participate as a party to this proceeding. Any subsequent intervention will only be at the approval of the presiding officer upon motion filed pursuant to Rule 60Q-2.010, Florida Administrative Code.

14. Entry of this Consent Order does not relieve Respondent of the need to comply with applicable federal, state or local laws, regulations or ordinances.

15. The terms and conditions as set forth in the Consent Order may be enforced in a court of competent jurisdiction pursuant to Sections 120.69 and 403.121, Florida Statutes. Failure to comply with the terms of this Consent Order shall constitute a violation of Section 403.859, Florida Statutes.

16. Respondent is fully aware that a violation of the terms of this Consent Order may subject Respondent to judicial imposition of damages, civil penalties of up to \$5,000 per offense for each day in which such violation occurs or failure to comply continues, and criminal penalties.

17. Respondent shall allow all authorized representatives of the Department access to the property and system at reasonable times for purposes of determining compliance with this Consent Order and the rules of the Department.

18. All plans, applications, penalties, costs and expenses, and information required by this Consent Order to be submitted to the Department shall be sent to:

Duval County Health Department  
Environmental Health/Engineering Division  
900 Building, Suite 300  
900 University Blvd. N.  
Jacksonville, Florida 32211

19. The Department hereby expressly reserves the right to initiate appropriate legal action to prevent or prohibit any violation of applicable statutes, or the rules promulgated thereunder that are not specifically addressed by the terms of this Consent Order.

20. The Department, for and in consideration of the complete and timely performance by Respondent of the obligations agreed to in this Consent Order, hereby waives its right to seek judicial imposition of damages or civil penalties for alleged violations outlined in this Consent Order. Respondent acknowledges but waives its right to an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes, on the terms of this Consent Order. Respondent acknowledges its right to appeal the terms of this Consent Order pursuant to Section 120.68, Florida Statutes, but waives that right upon signing this Consent Order.

21. The provisions of this Consent Order shall apply to and be binding upon the parties, their officers, their directors, agents, servants, employees, successors, and assigns and all persons, firms and

corporations acting under, through or for them and upon those persons, firms and corporations in active concert or participation with them.

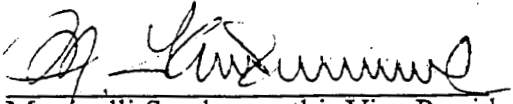
21. No modifications of the terms of this Consent Order shall be effective until reduced to writing and executed by both Respondent and Department.

22. If all of the requirements of this Consent Order have not been fully satisfied, Respondent shall, at least 14 days prior to a sale or conveyance of any property listed in the Consent Order, (1) notify the Department of such sale or conveyance, and (2) provide a copy of this Consent Order with all attachments to the new owner.

23. This Consent Order is a settlement of the Department's civil and administrative authority arising from Chapters 403 and 376, Florida Statutes, to pursue the allegations addressed herein. This Consent Order does not address settlement of any criminal liabilities which may arise, nor does it address settlement of any violation which may be prosecuted criminally or civilly under federal law.

24. This Consent Order is a final order of the Department pursuant to Section 120.32, Florida Statutes, and Florida Statutes 120.53 and 403.0877, and it is final and effective on the date filed with the Clerk of the Department unless a Petition for Administrative Hearing is filed in accordance with Chapter 120, Florida Statutes. Upon timely filing of a petition, this Consent Order will not be effective until further order of the Department.

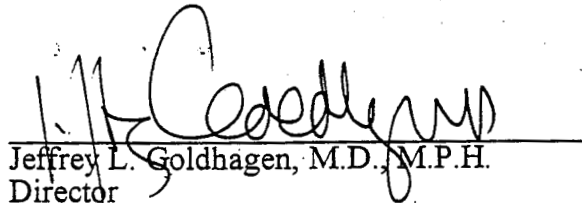
FOR THE RESPONDENT



Muniyalli Sambamurthi, Vice President  
United Water Florida, Inc.  
1400 Milcoe Road  
Jacksonville, Florida 32225

12/30/97  
Date

FOR STATE OF FLORIDA  
DEPARTMENT OF HEALTH  
DUVAL COUNTY HEALTH DEPARTMENT



Jeffrey L. Goldhagen, M.D., M.P.H.  
Director  
Duval County Health Department  
515 West Sixth Street  
Jacksonville, Fl 32206

DONE AND ORDERED this 12th day of November, 1997 in Jacksonville, Duval  
County, Florida.

Copies furnished to:

Thomas R. Hamilton, P. E. Administrator  
Environmental Health/Engineering Division

Jon M. Cottle, Environmental Administrator  
Environmental Health/Engineering Division



BEFORE THE STATE OF FLORIDA  
DEPARTMENT OF HEALTH

STATE OF FLORIDA  
DEPARTMENT OF HEALTH  
DUVAL COUNTY HEALTH DEPARTMENT,

Complainant,

vs.

UNITED WATER FLORIDA, INC.

Respondent.

**RECEIVED**

FEB 03 1998

FILE NO. DC-9801  
1696-WD-3579  
2160995

UNITED WATER FLORIDA

CONSENT ORDER

State of Florida Department of Health, Duval County Health Department ("Department"), and United Water Florida, Inc. ("Respondent") to reach settlement of certain matters at issue between the Department and Respondent.

The Department finds and the Respondent admits the following:

1. The Department is the administrative agency of the State of Florida charged with the duty to administer and enforce the provisions of the Florida Safe Drinking Water Act, Sections 403.850, et seq., Florida Statutes, and the rules promulgated thereunder, Florida Administrative Code Title 62. The Department has jurisdiction over the matters addressed in this Consent Order.
2. Respondent is a person within the meaning of Section 403.852(5), Florida Statutes.
3. Respondent is the owner of a community public water supply located at San Jose Country Club, Latitude 30°14'23" North, Longitude 81°37'01" West, Duval County.
4. Respondent placed water treatment plant into service without authorization in violation of F.A.C. Rule 62-555.345.
5. The Department informed Respondent of its violations of Chapter 403, Florida Statutes and applicable Department rules during a phone conversation conducted with the Duval County Health Department on January 5, 1998. All disputed issues were discussed and resolved.

6. Having reached a resolution of the matter, pursuant to Florida Statutes 120.53 and 403.0877, Respondent and the Department mutually agree and it is hereby ORDERED that the Respondent shall comply with the following actions within the stated time periods:

7. Within thirty (30) days from the effective date of this Consent Order, the Respondent shall submit to the Department the following:

(a) Certified record drawings of the system, signed and sealed, by a State of Florida Registered Engineer which are acceptable to the Department with sample location(s) clearly indicated;

(b) Engineer's Certification of Completion of Construction, DEP form 62-555.910(9);

8. Immediately upon the effective date of this Consent Order, the Respondent agrees to make application to the Department prior to commencing future construction or alteration of any potable water system as required by Florida Administrative Code 62-555.520(1).

9. Immediately upon the effective date of this Consent Order, the Respondent agrees to submit to the Department a certification of completion and obtain written approval from the Department prior to placing any new public drinking water system into operation as required by Florida Administrative Code 62-555.345.

10. Within 30 days of execution of this Consent Order, Respondent shall pay the Department One Thousand One Hundred Dollars (\$1,100.00) in settlement of the matters addressed in this Consent Order. This amount includes One Thousand Dollars (\$1,00.00) in civil penalties for alleged violations of Section 403.859, Florida Statutes, and of the Department's rules and One Hundred Dollars (\$100.00) for costs and expenses incurred by the Department during the investigation of this matter and the preparation and tracking of this Consent Order. Payment shall be made by cashier's check or money order. The instrument shall be made payable to the " Duval County Health Department" and shall include thereon the File number assigned to this Consent Order. The payment shall be sent to the Duval County Health Department, Environmental Health/Engineering Division, 900 Building, Suite 300, 900 University Blvd. N., Jacksonville, Florida 32211.

11. Respondent agrees to pay the Department stipulated penalties in the amount of One Hundred Dollars (\$100.00) per day for each and every day Respondent fails to timely comply with any

of the requirements of paragraph (s) 7 of this Consent Order. A separate stipulated penalty shall be assessed for each violation of this Consent Order. Within 30 days of written demand from the Department, Respondent shall make payment of the appropriate stipulated penalties to the " Duval County Health Department " by cashier's check or money order and shall include thereon the file number assigned to this Consent Order. Payment shall be sent to the Duval County Health Department , Environmental Health/Engineering Division, 900 Building Suite 300, 900 University Blvd. N., Jacksonville, Florida 32211. The Department may make demands for payment at any time after violations occur. Nothing in this paragraph shall prevent the Department from filing suit to specifically enforce any of the terms of this Consent Order. Any penalties assessed under this paragraph shall be in addition to the settlement sum agreed to in paragraph 10 of this Consent Order. If the Department is required to file a lawsuit to recover stipulated penalties under this paragraph, the Department will not be foreclosed from seeking civil penalties for violations of this Consent Order in an amount greater than the stipulated penalties due under this paragraph.

12. If any event occurs which causes delay, or the reasonable likelihood of delay, in complying with the requirements or deadlines of this Consent Order, Respondent shall have the burden of proving that the delay was or will be caused by circumstances beyond the reasonable control of the Respondent and could not have been or cannot be overcome by Respondent's due diligence. Economic circumstances shall not be considered circumstances beyond the control of Respondent, nor shall the failure of a contractor, subcontractor, materialman or other agent (collectively referred to as "contractor") to whom responsibility for performance is delegated to meet contractually imposed deadlines be a cause beyond the control of Respondent, unless the cause of the contractor's late performance was also beyond the contractor's control. Upon occurrence of an event causing delay or upon becoming aware of a potential for delay, Respondent shall notify the Department orally within 24 hours or by the next working day and shall, within seven calendar days of oral notification to the Department, notify the Department in writing of the anticipated length and cause of delay, the measures taken or to be taken to prevent or minimize the delay and the timetable by which Respondent intends to implement these measures. If the parties can agree that the delay or anticipated delay has been or will be caused by circumstances beyond reasonable control of Respondent, the time for performance

hereunder shall be extended for a period equal to the agreed delay resulting from such circumstances. Such agreement shall adopt all reasonable measures necessary to avoid or minimize delay. Failure of Respondent to comply with the notice requirements of this paragraph in a timely manner shall constitute a waiver of Respondent's right to request an extension of time for compliance with the requirements or deadlines of this Consent Order.

13. Persons who are not parties to this Consent Order but whose interests are affected by this Consent Order have a right, pursuant to Sections 120.569 and 120.57, Florida Statutes, to petition for an administrative hearing on it. The Petition must contain the information set forth below and must be filed (received) at the Department of Health, Agency Clerk, Office of General Counsel, 1317 Winewood Boulevard, Building Two, Suite 204, Tallahassee, Florida 32399-0700, within 21 days of receipt of this notice. A copy of the Petition must also be mailed at the time of filing to the Duval County Health Department, Environmental Health/Engineering Division, 900 Building Suite 300, 900 University Blvd. N., Jacksonville, Florida 32211. Failure to file a petition within the 21 days constitutes a waiver of any right such person has to an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes.

The petition shall contain the following information:

(a) The name, address, and telephone number of each petitioner; the Department's Consent Order identification number and the county in which the subject matter or activity is located; (b) A statement of how and when each petitioner received notice of the Consent Order; (c) A statement of how each petitioner's substantial interests are affected by the Consent Order; (d) A statement of the material facts disputed by petitioner, if any; (e) A statement of facts which petitioner contends warrant reversal or modification of the Consent Order; (f) A statement of which rules or statutes petitioner contends require reversal or modification of the Consent Order; (g) A statement of the relief sought by petitioner, stating precisely the action petitioner wants the Department to take with respect to the Consent Order.

If a petition is filed, the administrative hearing process is designed to formulate agency action. Accordingly, the Department's final action may be different from the position taken by it in this Notice. Persons whose substantial interests will be affected by any decision of the Department with regard to the

subject Consent Order have the right to petition to become a party to the proceeding. The petition must conform to the requirements specified above and be filed (received) within 21 days of receipt of this notice in the Department's Agency Clerk's Office at the above address. Failure to petition within the allowed time frame constitutes a waiver of any right such person has to request a hearing under Sections 120.569 and 120.57, Florida Statutes, and to participate as a party to this proceeding. Any subsequent intervention will only be at the approval of the presiding officer upon motion filed pursuant to Rule 28-106.205, Florida Administrative Code.

14. Entry of this Consent Order does not relieve Respondent of the need to comply with applicable federal, state or local laws, regulations or ordinances.

15. The terms and conditions as set forth in the Consent Order may be enforced in a court of competent jurisdiction pursuant to Sections 120.69 and 403.121, Florida Statutes. Failure to comply with the terms of this Consent Order shall constitute a violation of Section 403.859, Florida Statutes.

16. Respondent is fully aware that a violation of the terms of this Consent Order may subject Respondent to judicial imposition of damages, civil penalties of up to \$5,000 per offense for each day in which such violation occurs or failure to comply continues, and criminal penalties.

17. Respondent shall allow all authorized representatives of the Department access to the property and system at reasonable times for purposes of determining compliance with this Consent Order and the rules of the Department.

18. All plans, applications, penalties, costs and expenses, and information required by this Consent Order to be submitted to the Department shall be sent to:

Duval County Health Department  
Environmental Health/Engineering Division  
900 Building, Suite 300  
900 University Blvd. N.  
Jacksonville, Florida 32211

19. The Department hereby expressly reserves the right to initiate appropriate legal action to prevent or prohibit any violation of applicable statutes, or the rules promulgated thereunder that are not specifically addressed by the terms of this Consent Order.

20. The Department, for and in consideration of the complete and timely performance by Respondent of the obligations agreed to in this Consent Order, hereby waives its right to seek judicial

imposition of damages or civil penalties for alleged violations outlined in this Consent Order. Respondent acknowledges but waives its right to an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes, on the terms of this Consent Order. Respondent acknowledges its right to appeal the terms of this Consent Order pursuant to Section 120.68, Florida Statutes, but waives that right upon signing this Consent Order.

21. The provisions of this Consent Order shall apply to and be binding upon the parties, their officers, their directors, agents, servants, employees, successors, and assigns and all persons, firms and corporations acting under, through or for them and upon those persons, firms and corporations in active concert or participation with them.

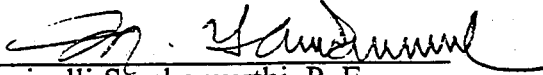
22. No modifications of the terms of this Consent Order shall be effective until reduced to writing and executed by both Respondent and Department.

23. If all of the requirements of this Consent Order have not been fully satisfied, Respondent shall, at least 14 days prior to a sale or conveyance of any property listed in the Consent Order, (1) notify the Department of such sale or conveyance, and (2) provide a copy of this Consent Order with all attachments to the new owner.

24. This Consent Order is a settlement of the Department's civil and administrative authority arising from Chapters 403 and 376, Florida Statutes, to pursue the allegations addressed herein. This Consent Order does not address settlement of any criminal liabilities which may arise from Sections 403.161(3) through (5), 403.413(5), 403.727(3)(b), 376.302(3) and (4), or 376.3071(10), Florida Statutes, nor does it address settlement of any violation which may be prosecuted criminally or civilly under federal law.

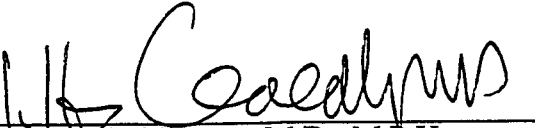
25. This Consent Order is a final order of the Department pursuant to Section 120.52(7), Florida Statutes, and it is final and effective on the date filed with the Clerk of the Department unless a Petition for Administrative Hearing is filed in accordance with Chapter 120, Florida Statutes. Upon timely filing of a petition, this Consent Order will not be effective until further order of the Department.

FOR THE RESPONDENT

  
Munipalli Sambamurthi, P. E.  
Vice President  
United Water Florida, Inc.  
1400 Millcoe Road  
Jacksonville, Florida 32225

1/15/98  
Date

FOR STATE OF FLORIDA  
DEPARTMENT OF HEALTH  
DUVAL COUNTY HEALTH DEPARTMENT

  
Jeffrey L. Goldhagen, M.D., M.P.H.  
Director  
Duval County Health Department  
515 West Sixth Street  
Jacksonville, FL 32206

DONE AND ORDERED this 29<sup>th</sup> day of January, 1998 in Jacksonville, Duval  
County, Florida.

Copies furnished to:

Thomas R. Hamilton, P. E. Administrator  
Environmental Health/Engineering Division

Jon M. Cottle, Environmental Administrator  
Environmental Health/Engineering Division

United Water



**RECEIVED**

**United Water Florida**  
1400 Millcoe Road  
PO Box 8004  
Jacksonville, FL 32239-8004  
telephone 904 721 4600  
facsimile 904 721 4680

JAN 21 1998

**ENVIRONMENTAL  
ENGINEERING  
SECTION**

January 19, 1998

Mr. Thomas Hamilton, P.E.  
Administrator  
HRS Duval County Public Health Unit  
Environmental Engineering Division  
900 University Blvd. North  
Jacksonville, Florida 32211

**Subject: Consent Order No. DC-9801, 1969-W-3579, 2160995  
San Jose WTP - Ground Storage Facility**

Dear Mr. Hamilton:

We have enclosed the executed Consent order referenced above. . We will transmit the penalty fee in the amount of \$1,100.00 within thirty days of the execution as prescribed by the Order. All other information required by the Order has been delivered to your office under separate cover. We respectfully request that UWF be given clearance to place the facility into immediate service.

Should you have any questions, please do not hesitate to contact us.

Sincerely,

Gordon E. Grimes, P.E.  
Senior Project Engineer

GEG/m

enclosure





OGC FILE NO. 96-1965  
M. Sambumurthi, P.E., Vice President  
United Water Florida

Florida's air and water resources and to administer and enforce the provisions of Chapter 403, Florida Statutes ("F.S."), and the rules promulgated thereunder, Florida Administrative Code (F.A.C.) Title 62. The Department has jurisdiction over the matters addressed in this Consent Order.

2. Respondent is a person within the meaning of Section 403.031(5), F.S.

3. Respondent is the owner and is responsible for the operation of the Jacksonville Heights WWTP, a 2.5 MGD AADF domestic wastewater treatment facility ("Facility") with effluent discharged to an unnamed stormwater ditch ("Ditch") connected to Fishing Creek. The Facility is located at 5957 Tampico Road, Jacksonville, Florida 32244 at Latitude: 30° 14' 15" N, Longitude: 81° 45' 05" W.

4. Respondent operates the Facility under the Department Permit which expires on April 1, 1998. There is conclusive evidence that the Respondent's discharge is chronically toxic to *Ceriodaphnia dubia* as a result of its diazoxon content and that this toxicity occurs during wet weather months. The presence of diazoxon is not due to the facility's operation but appears to be related to the public's use of the pesticide diazinon, a federally authorized chemical. (See CH2M Hill's January 22, 1996 report showing 100% mortality of *C. dubia* following rainfall events on June 29, 1994, August 9, 1994, September 9, 1994, September 13, 1994, and October 11, 1994). There is uncertainty whether there is sufficient evidence to

OGC FILE NO. 96-1965  
M. Sambumurthi, P.E., Vice President  
United Water Florida

be suspicious that an additional toxicant(s) is present which results in unacceptable acute toxicity during dry weather months. (See CH2M Hill's January 22, 1996 report showing 100% mortality of *C. dubia* following no rainfall events on March 22, 1994).

Instream biological surveys do not indicate a correlation between *C. dubia* toxicity test results and adverse impacts on biota. This is likely due to the nature of the Ditch and the intermittent nature of the flow which limits biological diversity. The Department has established a chronic toxicity effluent limit pursuant to Rule 62-4.244(3)(a), FAC. However, in light of available information, the Department is requiring reconfirmation of the source of the toxicity and the relationship of effluent toxicity tests to instream impacts.

5. Having reached a resolution of the matter the Department and the Respondent mutually agree and it is

**ORDERED:**

6. Respondent shall comply with the following actions within the stated time periods:

1. During the effective period of this Consent Order and as provided in paragraph 6.2, below, the Respondent shall conduct additional monitoring of the facility's effluent and receiving waters to determine whether

- a. acute toxicity, if present, is related to diazinon;

OGC FILE NO. 96-1965  
M. Sambumurthi, P.E., Vice President  
United Water Florida

- b. dilution is available when toxicity events occur; and
- c. chronic toxicity results are correlated with instream impacts.

2. The following testing and other requirements shall be initiated within 60 days of this order.

The Respondent shall initiate the series of tests described below beginning in May 1997 to evaluate chronic whole effluent toxicity of the discharge from outfall D001. All test species, procedures and quality assurance criteria used shall be in accordance with Short-term Methods for Estimating the Chronic Toxicity of Effluents and Receiving Waters to Freshwater Organisms, EPA/600/4-91/002, or the most current edition. A standard reference toxicant quality assurance test shall be conducted concurrently, or no greater than 30 days prior to the test date of the chronic toxicity test, with each species used in the toxicity tests and the results submitted with the discharge monitoring report (DMR).

- a. The Respondent shall conduct a daphnid (Ceriodaphnia dubia) Survival and Reproduction Test and a Fathead Minnow (Pimephales promelas) Larval Survival and Growth Test. These tests shall be conducted using a control (0% effluent) , one test concentration consisting of 33% effluent, and one test at 100% effluent. The control water and effluent used will be a moderately hard water as described in EPA/600/4-91/002, Section 8 (or most current edition). All tests results shall be statistically analyzed according to Appendix H, EPA/600/4-91/002, or the most current edition. Samples for chronic toxicity testing shall be collected to coincide with testing for the presence of diazinon.
- b. For each set of effluent tests conducted, a minimum of three different 24-hour composite samples of final effluent shall be collected and used per the sampling schedule of Section 8.3.2, EPA/600/4-91/002 (or the most current edition). In stream samples shall consist of grab samples collected at each site for a minimum of three nonconsecutive days and used per the sampling schedule in Section 8.3.2, EPA/600/4-91/002. All test solutions shall be renewed daily. If test results do not meet the acceptability criteria of either Section 13, paragraph 13.11 or Section 11, paragraph 11.11, EPA/600/4-91/002 (or the most current edition), that test shall be repeated. A chronic test will be

M. Sambumurthi, P.E., Vice President  
United Water Florida

considered valid only if the acceptability criteria referenced herein are met.

- c. The effluent toxicity tests specified above shall be conducted once every two months for the duration of the Permit, unless notified otherwise by the Department. These tests are referred to as "chronic routine" tests. The effluent toxicity tests shall be conducted to coincide with the instream bioassays in 9. below.
- d. Results from "chronic routine" tests shall be reported according to EPA/600/4-91/002, Section 10, Report Preparation (or the most current edition), and shall be submitted as an attachment to the discharge monitoring report.
- e. For all tests conducted, a final effluent sample must be used.
- f. Diazinon Testing shall be conducted in accordance with EPA Method 614 or other Department approved method. The method detection limit shall not be greater than 0.05 micrograms per liter and the practical quantitative limit shall not be greater than 0.25 micrograms per liter.
- g. If diazinon is demonstrated to be present when the NOEC is less than 33%, that test shall not constitute a violation of the Permit or this Order.

This Consent Order does not act as State of Florida Department of Environmental Protection Wastewater Permit, nor does it authorize or otherwise justify violation of the Florida Air and Water Pollution Control Act ("Act"), Part I, Chapter 403, F.S., during the pendency of this Consent Order.

7. Analyses required by paragraph 6., above shall be reported bi-monthly on a Discharge Monitoring Report (DMR), DEP Form 62-620.910(10). These reports shall be mailed or hand delivered to the Department of Environmental Protection, Florida Department of Environmental Protection Wastewater Facilities Regulation Section, Mail Station 3551, Twin Towers

OGC FILE NO. 96-1965  
M. Sambumurthi, P.E., Vice President  
United Water Florida

Office Building, 2600 Blair Stone Road, Tallahassee, Florida  
32399-2400 bi-monthly and must be received by the Department  
no later than the 28th day following the end of the reporting  
period (e.g., the August report would be due not later than  
- September 28th.)

8. The Respondent shall prepare a plan for conducting  
in stream flow monitoring within the Ditch at the outfall  
location for Department approval and submit the plan by June  
1, 1997. Respondent shall have 45 days after Departmental  
approval to initiate and complete any construction required  
by the plan. The plan for stream monitoring shall provide  
for accurately measuring and recording daily stream flow and  
rainfall. During the interim period prior to completion of  
the stream monitoring facilities, the permittee shall conduct  
measurements of stream velocity and report the estimated  
stream flow on days during which samples are collected for  
the bioassays required by this Consent Order.

9. The Respondent shall implement an instream  
biomonitoring program for the purpose of identifying whether  
effluent toxicity is adversely impacting uses in the Ditch  
and Fishing Creek. The biomonitoring program shall include  
the following elements:

- a. Respondent shall perform in the Ditch and in  
Fishing Creek. There shall be a total of six  
monitoring sites in the ditch and in Fishing  
Creek and these sites shall be located as shown  
on Exhibit 1 and as follows: (#1) one station  
in the ditch, upstream of the facility  
discharge point; (#2, #3, and #4) three  
biomonitoring stations in the ditch, downstream  
of the facility discharge point, prior to where

M. Sambumurthi, P.E., Vice President  
United Water Florida

the ditch meets Fishing Creek; (#5) one biomonitoring station in Fishing Creek, upstream of where the creek meets the ditch, mid-point of creek; and (#6) one biomonitoring station in Fishing Creek, downstream of where the ditch meets the creek, mid-point of creek.

- b. Monitoring shall be conducted three times per year and at least twice during the wet or rainy season (March through October) and once during the dry season. Sampling events shall be separated by a minimum of 30 days. The monitoring shall include diazinon analysis, priority pollutant scans and invertebrate sampling at each site, for each sampling event. The Respondent shall provide estimates of flow at each bioassay site in the Ditch and chronic bioassays for daphnids and fathead minnow at biomonitoring stations #1, #2, #4, and #6. All chronic bioassays shall be conducted in accordance with the sampling and testing procedures described in 6.2. above.
- c. The biomonitoring plan shall be initiated by the second quarter of 1997.

10. The Respondent shall investigate the potential for eliminating toxics from entering the wastewater collection system through a public education program. The Respondent shall develop a plan for a public education program and submit this plan to the Department for approval within 45 days of the effective date of the Consent Order. The plan shall be designed to inform the public about the proper use and disposal of diazinon and other toxics for the purpose of reducing the presence of diazinon and other toxics within the Respondent's service area. Respondent shall have 45 days after Departmental approval to initiate the plan.

11. Every calendar quarter after the effective date of this Consent Order, Respondent shall submit in writing to the Department a report containing information concerning the

OGC FILE NO. 96-1965  
M. Sambumurthi, P.E., Vice President  
United Water Florida

status and progress of projects being completed under this Consent Order, information as to compliance or noncompliance with the applicable requirements of this Consent Order including construction requirements and effluent limitations, and any reasons for noncompliance. Such reports shall also include a projection of the work to be performed pursuant to this Consent Order during the following 12 month period. The reports shall be submitted to the Department within thirty (30) days following the end of the quarter.

12. In the event of a sale or conveyance of the Facility or of the property upon which the Facility is located, if all of the requirements of this Consent Order have not been fully satisfied, Respondent shall, at least 30 days prior to the sale or conveyance of the property or Facility, (1) notify the Department of such sale or conveyance, (2) provide the name and address of the purchaser, or operator, or person(s) in control of the Facility, and (3) provide a copy of this Consent Order with all attachments to the new owner. The sale or conveyance of the Facility, or the property upon which the Facility is located shall not relieve the Respondent of the obligations imposed in this Consent Order.

13. If any event, including administrative or judicial challenges by third parties unrelated to the Respondent, occurs which causes delay or the reasonable likelihood of delay, in complying with the requirements of this Consent Order, Respondent shall have the burden of proving the delay



OGC FILE NO. 96-1965  
M. Sambumurthi, P.E., Vice President  
United Water Florida

was or will be caused by circumstances beyond the reasonable control of the Respondent and could not have been or cannot be overcome by Respondent's due diligence. Economic circumstances shall not be considered circumstances beyond the control of Respondent, nor shall the failure of a contractor, subcontractor, materialman or other agent (collectively referred to as "contractor") to whom responsibility for performance is delegated to meet contractually imposed deadlines be a cause beyond the control of Respondent, unless the cause of the contractor's late performance was also beyond the contractor's control. Upon occurrence of an event causing delay, or upon becoming aware of a potential for delay, Respondent shall notify the Department orally within 24 hours or by the next working day and shall, within seven calendar days of oral notification to the Department, notify the Department in writing of the anticipated length and cause of the delay, the measures taken or to be taken to prevent or minimize the delay and the timetable by which Respondent intends to implement these measures. If the parties can agree that the delay or anticipated delay has been or will be caused by circumstances beyond the reasonable control of Respondent, the time for performance shall be extended for a period equal to the agreed delay resulting from such circumstances. Such agreement shall adopt all reasonable measures necessary to avoid or minimize delay. Failure of Respondent to comply with the notice requirements of this Paragraph in a timely

OGC FILE NO. 96-1965  
M. Sambumurthi, P.E., Vice President  
United Water Florida

manner shall constitute a waiver of Respondent's right to request an extension of time for compliance with the requirements of this Consent Order.

14. A person whose substantial interests are affected by the Department's action may petition for an administrative hearing in accordance with sections 120.569 and 120.57 of the Florida Statutes, or all parties may reach a written agreement on mediation as an alternative remedy under section 120.573 before the deadline for filing a petition. Choosing mediation will not adversely affect the right to a hearing if mediation does not result in a settlement. The procedures for petitioning for a hearing are set forth below, followed by the procedures for pursuing mediation.

The petition must contain the information set forth below and must be filed (received) in the Department's Office of General Counsel, 3900 Commonwealth Boulevard, Mail Station 35, Tallahassee, Florida, 32399-3000. Petitions filed by the applicant or any of the parties listed below must be filed within twenty-one days of receipt of this notice of intent. Petitions filed by any other person must be filed within twenty-one days of publication of the public notice or within twenty-one days of receipt of this notice of intent, whichever occurs first. A petitioner must mail a copy of the petition to the applicant at the address indicated above, at the time of filing. The failure of any person to file a petition (or a request for mediation, as discussed below) within the appropriate time period shall constitute a waiver of that person's right to request an administrative determination (hearing) under sections 120.569 and 120.57 of the Florida Statutes, or to intervene in this proceeding and participate as a party to it. Any subsequent intervention will be only at the discretion of the presiding officer upon the filing of a motion in compliance with rule 28-5.207 of the Florida Administrative Code.

A petition must contain the following information:

- (a) The name, address, and telephone number of each petitioner; the Department's case identification number and the county in which the subject matter or activity is located;
- (b) a statement of how and when each petitioner received notice of the Department's action;
- (c) a statement of how each petitioner's substantial interests are affected by the department's action;
- (d) a statement of the material facts disputed by the petitioner, if any;
- (e) a statement of facts that the petitioner contends warrant reversal or modification of the Department's action;

M. Sambumurthi, P.E., Vice President  
United Water Florida

(f) a statement of which rules or statutes the petitioner contends require reversal or modification of the Department's action; and

(g) and a statement of the relief sought by the petitioner, stating precisely the action that the petitioner wants the Department to take.

Because the administrative hearing process is designed to formulate final agency action, the filing of a petition means that the Department's final action may be different from the position taken by it in this order. Persons whose substantial interests will be affected by any such final decision of the Department on the application have the right to petition to become a party to the proceeding, in accordance with the requirements set forth above.

Any person may elect to pursue mediation by reaching a mediation agreement with all parties to the proceeding (which includes the Department and any person who has filed a timely and sufficient petition for a hearing) and by showing how the substantial interests of each mediating party are affected by the Department's action or proposed action. The agreement must be filed in (received by) the Office of General Counsel of the Department at 3900 Commonwealth Boulevard, Mail Station 35, Tallahassee, Florida 32399-3000, by the same deadline as set forth above for the filing of a petition.

The agreement to mediate must include the following:

(a) the names, addresses, and telephone numbers of any persons who may attend the mediation;

(b) the name, address, and telephone number of the mediator selected by the parties, or a provision for selecting a mediator within a specified time;

(c) the agreed allocation of the costs and fees associated with the mediation;

(d) the agreement of the parties on the confidentiality of discussions and documents introduced during mediation;

(e) the date, time, and place of the first mediation session, or a deadline for holding the first session, if no mediator has yet been chosen;

(f) the name of each party's representative who shall have authority to settle or recommend settlement;

(g) either an explanation of how the substantial interests of each mediating party will be affected by the action or proposed action addressed in this action or a statement clearly identifying the petition for hearing that each party has already filed, and incorporating it by reference; and

(h) the signatures of all parties or their authorized representatives.

As provided in section 120.573 of the Florida Statutes, the timely agreement of all parties to mediate will toll the time limitations imposed by section 120.569 and 120.57 for requesting and holding an administrative hearing. Unless

M. Sambumurthi, P.E., Vice President  
United Water Florida

otherwise agreed by the parties, the mediation must be concluded within sixty days of the execution of the agreement. If mediation results in settlement of the administrative dispute, the Department must enter a final order incorporating the agreement of the parties. Persons whose substantial interests will be affected by such a modified final decision of the Department have a right to petition for a hearing only in accordance with the requirements for such petitions set forth above, and must therefore file their petitions within twenty-one days of receipt of this notice. If mediation terminates without settlement of the dispute, the Department shall notify all parties in writing that the administrative hearing processes under section 120.569 and 120.57 remain available for disposition of the dispute, and the notice will specify the deadlines that then will apply for challenging the agency action and electing remedies under those two statutes.

This action is final and effective on the date filed with the Clerk of the Department unless a petition (or request for mediation) is filed in accordance with the above. Upon the timely filing of a petition (or request for mediation) this order will not be effective until further order of the Department.

Any party to the order has the right to seek judicial review of the order under section 120.68 of the Florida Statutes, by the filing of a notice of appeal under rule 9.110 of the Florida Rules of Appellate Procedure with the Clerk of the Department in the Office of General Counsel, 3900 Commonwealth Boulevard, Mail Station 35, Tallahassee, Florida, 32399-3000; and by filing a copy of the notice of appeal accompanied by the applicable filing fees with the appropriate district court of appeal. The notice of appeal must be filed within 30 days from the date when the final order is filed with the Clerk of the Department.

15. In addition to routine annual inspections, Respondent shall allow all authorized representatives of the Department access to the property and Facility at reasonable times for the purpose of determining compliance with the terms of this Consent Order and the rules of the Department.

16. All plans, applications, penalties, stipulated penalties, costs and expenses, and information required by this Consent Order to be submitted to the Department shall be sent to the Florida Department of Environmental Protection,

OGC FILE NO. 96-1965  
M. Sambumurthi, P.E., Vice President  
United Water Florida

Northeast District Office, 7825 Baymeadows Way, Suite B200,  
Jacksonville, Florida 32256-7590.

17. This Consent Order is a settlement of the violations alleged by the Department in Paragraph 4 above, pursuant to the Department's civil and administrative authority under Chapters 403 and 376, F.S. This Consent Order does not address settlement of any criminal liabilities which may arise from Sections 403.161(3) through (5), 403.413(5), 403.727(3)(b), 376.302(3) and (4), or 376.3071(10), F.S., nor does it address settlement of any civil violation of federal law unrelated to the toxicity test issues addressed in this order or any criminal violation of federal law.

18. The Department hereby expressly reserves the right to initiate appropriate legal action to prevent or prohibit any violations of applicable statutes, or the rules promulgated thereunder that are not specifically addressed by the terms of this Consent Order.

19. The terms and conditions set forth in this Consent Order may be enforced in a court of competent jurisdiction pursuant to Sections 120.69 and 403.121, F.S. Failure to comply with the terms of this Consent Order shall constitute a violation of Section 403.161(1)(b), F.S.

20. The Department, for and in consideration of the complete and timely performance by Respondent of the obligations agreed to in this Consent Order, hereby waives its right to seek judicial imposition of damages or civil penalties for alleged violations of toxicity related

OGC FILE NO. 96-1965  
M. Sambumurthi, P.E., Vice President  
United Water Florida

limitations through the date of the filing of this Consent Order as outlined in this Consent Order.

21. Respondent is fully aware that a violation of the terms of this Consent Order may subject Respondent to judicial imposition of damages, civil penalties up to \$10,000.00 per day per offense, and criminal penalties.

22. Entry of this Consent Order does not relieve Respondent of the need to comply with any and all applicable federal, state or local laws, regulations or ordinances.

23. The provisions of this Consent Order shall apply to and be binding upon the parties, their officers, their directors, agents, servants, employees, successors, and assigns and all persons, firms and corporations acting under, through or for them and upon those persons, firms and corporations in active concert or participation with them.

24. No modifications of the terms of this Consent Order shall be effective until reduced to writing and executed by both Respondent and the Department.

25. Respondent acknowledges but waives its right to an administrative hearing pursuant to Section 120.57, F.S., on the terms of this Consent Order. Respondent acknowledges its right to appeal the terms of this Consent Order pursuant to Sections 120.569 and 120.68, F.S., but waives that right upon signing this Consent Order.

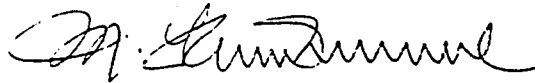
26. This Consent Order is a final order of the Department pursuant to Section 120.52(7), F.S., and it is final and effective on the date filed with the Clerk of the

OGC FILE NO. 96-1965  
M. Sambamurthi, P.E., Vice President  
United Water Florida

Department unless a Petition for Administrative Hearing is filed in accordance with Chapter 120, F.S. Upon the timely Filing of a petition this Consent Order will not be effective until further order of the Department.

27. This Consent Order shall expire on April 1, 1998.

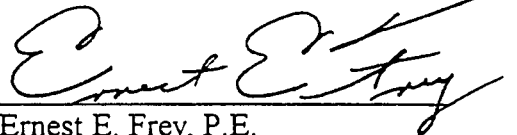
**FOR THE RESPONDENT**



Munipalli Sambamurthi, P.E.  
Vice President  
United Water Florida

DONE AND ORDERED this 2 day of MAY, 1997 in  
Jacksonville, Florida.

**STATE OF FLORIDA DEPARTMENT  
OF ENVIRONMENTAL PROTECTION**



Ernest E. Frey, P.E.  
Director Of District Management

Copies furnished to:  
Mitchell Griffin, Ph.D., P.E.  
Larry Morgan, DEP  
Gordon Grimes, P.E., UWF  
John Hall  
Marshall Hyatt, EPA  
Robert Glenn, DEP



Todd ✓

# Department of Environmental Protection

Lawton Chiles  
Governor

Northeast District  
7825 Baymeadows Way, Suite B200  
Jacksonville, Florida 32256-7590

Virginia B. Wetherell  
Secretary

BEFORE THE STATE OF FLORIDA  
DEPARTMENT OF ENVIRONMENTAL PROTECTION

*Mane-  
nto*  
*quest to file*  
*St. Johns*  
*A.D. R...*

December 11, 1996

IN THE MATTER OF:

IN THE OFFICE OF THE NORTHEAST DISTRICT

Mr. M. Sambamurthi  
Vice President-Manager  
United Water Florida  
1400 Millcoe Road  
Jacksonville, Florida 32225

Administrative Order No.: AO 024 NE

DEP Permit No: FL0117668

ORDER ESTABLISHING COMPLIANCE SCHEDULE UNDER SECTION 403.088(2)(f), F.S.

## I. STATUTORY AUTHORITY

The Department of Environmental Protection (Department) issues this order under the authority of section 403.088 of the Florida Statutes. The Secretary of the Department has delegated this authority to the Director of District Management, who issues this order and makes the following findings of fact.

## II. FINDINGS OF FACT

1. United Water Florida is a person under Section 403.031 of the Florida Statutes.
2. United Water Florida owns and operates a domestic wastewater treatment facility located at 2369 Hawkcrest Drive East, Fruit Cove, St. Johns County, Florida which unlawfully discharges treated wastewater into Big Lige Creek, waters of the state as defined in section 403.031 of the Florida Statutes.
3. United Water Florida has applied for a permit under section 403.088(2) of the Florida Statutes.
4. United Water Florida's discharge does not/will not meet the following specific conditions of DEP Permit No. FL0117668: I.A.1 through I.A.7.
5. Sections 403.088(2)(e) and (f) of the Florida Statutes authorize the Department to issue a permit for the discharge of wastes into waters of the state, accompanied by an order establishing a schedule for achieving compliance with all permit conditions if the specified criteria are met.



6. The Department finds that

- (1) The applicant is constructing, installing, or placing into operation, or has submitted plans and a reasonable schedule for constructing, installing, or placing into operation, an approved pollution abatement facility or alternative waste disposal system;
- (2) The applicant needs permission to discharge treated wastewater to waters within the state for a period of time necessary to complete research, planning, construction, installation, or operation of an approved and acceptable pollution abatement facility or alternative waste disposal system;
- (3) There is no present, reasonable, alternative means of disposing of the waste other than by discharging it into waters of the state;
- (4) The granting of an operation permit will be in the public interest; or
- (5) The discharge will not be unreasonably destructive to the quality of the receiving waters.

III. ORDER

Based on the foregoing findings of fact, IT IS ORDERED,

- 1. United Water Florida shall complete the following tasks as scheduled below:

	Implementation Step	Completion Date
1	Complete construction to upgrade facility to meet Class I reliability including installation of proposed secondary clarifier and percolation pond underdrains.	February 19, 1997
2	Submit Certification of Construction Completion Form 62-620.910(12) for Class I reliability upgrade.	March 19, 1997
3	Complete conceptual plans for wastewater system disposal alternative.	October 30, 1996
4	Submit Preliminary Design Report and permit application for wastewater treatment and effluent disposal system improvements.	December 15, 1997
5	Acquire site and begin construction of wastewater treatment and effluent disposal system improvements.	July 1, 1998
6	Place new wastewater treatment and effluent disposal system into service.	December 1, 1999

DONE

Administrative Order AO 024 NE  
 United Water Florida - St. Johns North WWTF - FL0117668

2. During the period beginning on the issuance date and lasting through the completion of the implementation schedule outlined under item III-1. of this order, the permittee is authorized to discharge effluent from Outfalls D001 and D002 to Big Lige Branch. Such discharges shall be limited and monitored by the permittee as specified below:

a. Effluent Limitations and Monitoring Conditions for Outfall D001:

Parameter	Units	Max/Min	Effluent Limitations				Monitoring Requirements				Notes
			Annual Average	Monthly Average	Weekly Average	Single Sample	Monitoring Frequency	Sample Type	Monitoring Location Site Number		
Flow through WWTP	mgd	Maximum	0.225	0.225			5 Days/Week	Recording flow meters and totalizers	EFA-1	See Cond.2.c	
Carbonaceous Biochemical Oxygen Demand (5 day)	mg/L	Maximum	20.0	20.0	30.0	40.0	Every two weeks	8-hour Composite	OUT-1		
Total Suspended Solids	mg/L	Maximum				5.0	4 Days/Week	Grab	EFA-2		
Fecal Coliform Bacteria	See Condition 2.e.						4 Days/Week	Grab	EFA-1		
pH	std. units	Range				6.0 to 7.5	5 Days/Week	Grab	OUT-1		
Total Residual Chlorine (For Disinfection)	mg/L	Minimum				1.0	5 Days/Week	Grab	EFA-1	See Cond.2.f.	
Total Residual Chlorine (For Dechlorination)	mg/L	Maximum				0.01	Every two weeks	Grab	OUT-1		
Nitrogen, Total Ammonia as N	mg/L as N	Maximum	2.2	2.75	3.3	4.4	Every two weeks	8-hour Composite	OUT-1		
Oxygen, Dissolved (DO)	mg/L	Minimum				5.0	5 Days/Week	Grab	OUT-1		
NO3-Nitrogen, Total as N	mg/L as N	Maximum				12.0	Every two weeks	8-hour Composite	EFA-1		

b. Effluent Limitation and Monitoring Conditions for Outfall D002:

Parameter	Units	Max/Min	Effluent Limitations				Monitoring Requirements				Notes
			Annual Average	Monthly Average	Weekly Average	Single Sample	Monitoring Frequency	Sample Type	Monitoring Location Site Number		
Flow through WWTP	mgd	Maximum	0.225	0.225			5 Days/Week	Recording flow meters and totalizers	EFA-1	See Cond.2.d.	
Carbonaceous Biochemical Oxygen Demand (5 day)	mg/L	Maximum	20.0	20.0	30.0	40.0	Every two weeks	8-hour Composite	OUT-2		
Total Suspended Solids	mg/L	Maximum				5.0	4 Days/Week	Grab	EFA-2		
Fecal Coliform Bacteria	See Condition 2.e.						4 Days/Week	Grab	EFA-1		
pH	std. units	Range				6.0 to 7.5	5 Days/Week	Grab	OUT-2		
Total Residual Chlorine (For Disinfection)	mg/L	Minimum				1.0	5 Days/Week	Grab	EFA-1	See Cond.2.f.	
Total Residual Chlorine (For Dechlorination)	mg/L	Maximum				0.01	Every two weeks	Grab	OUT-2		
Nitrogen, Total Ammonia as N	mg/L as N	Maximum	2.2	2.75	3.3	4.4	Every two weeks	8-hour Composite	OUT-2		
Oxygen, Dissolved (DO)	mg/L	Minimum				5.0	5 Days/Week	Grab	OUT-2		
NO3-Nitrogen, Total as N	mg/L as N	Maximum				12.0	Every two weeks	8-hour Composite	EFA-1		

- c. Effluent samples shall be taken at the monitoring site locations listed in Permit Condition I. A. 1. and as described below:

Monitoring Location Site	Description of Monitoring Location
EFA-1	discharge from chlorine contact chamber
EFA-2	chlorine contact chamber influent
OUT-1	discharge from underdrain system to D001
OUT-2	discharge form underdrain system to D002

- d. Recording flow meters and totalizers shall be utilized to measure flow and calibrated at least annually. [62-601.200(17) and .500(6), 5-31-93]
- e. Over a 30 day period, 75 percent of the fecal coliform values (the 75th percentile value) shall be below the detection limits. Any one sample shall not exceed 25 fecal coliform values per 100 mL of sample. Any one sample shall not exceed 5.0 milligrams per liter of total suspended solids (TSS) at a point before application of the disinfectant. Note: To report the 75th percentile value, list the fecal coliform values obtained during the month in ascending order. Report the value of the sample that corresponds to the 75th percentile (multiply the number of samples by 0.75). For example, for 30 samples, report the corresponding fecal coliform number for the 23rd value of ascending order. [62-600.440(5) (f), 6-8-93]
- f. A minimum of 1.0 mg/L total residual chlorine must be maintained for a minimum contact time of 15 minutes based on peak hourly flow. [62-600.440(5) (b) and (6) (b), 6-8-93]
- g. Florida water quality criteria and standards shall not be violated as a result of the discharge. Compliance with any changes to these criteria or standards which may occur after the issuance date of this permit as a result of statutory changes or Department rule revisions shall be in accordance with General Condition 12 of DEP Permit No. FL0117668. [Chapter 62-620.320(9) and 62-302.510(5), FAC]
- h. Field Testing, sample collection and preservation, laboratory testing, including quality control procedures, and all record keeping shall comply with Chapter 62-160, FAC. Compliance of reported results shall be in accordance with Rule 62-4.246, FAC.
- i. The design capacity of the WWTP and the interim effluent flow through WWTP limit may be increased to a maximum 0.30 mgd annual average daily flow as measured at effluent point EFA-1 upon completion of permitting and construction of improvements to increase the WWTP design capacity and upon written approval from the Department.
3. United Water Florida shall provide this office with quarterly reports outlining progress toward compliance with the time frames specified in paragraph 1 of this section, beginning on December 1, 1996.
4. United Water Florida shall maintain and operate its facilities in compliance with all other conditions of DEP Permit No. FL0117668.

5. This order may be modified through revisions as set forth in chapter 62-620 of the Florida Administrative Code.
6. Reports or other information required by this order shall be sent to David J. Bolam, P.E., at the Northeast District Office.
7. This order does not operate as a permit under section 403.088 of the Florida Statutes. This order shall be incorporated by reference into DEP Permit No. FL0117668, which shall require compliance by the permittee with the requirements of this order.
9. Failure to comply with the requirements of this order shall constitute a violation of this order and DEP Permit No. FL0117668, and may subject the permittee to penalties as provided in section 403.161 of the Florida Statutes.
10. This order is final when filed with the clerk of the Department, and United Water Florida then shall implement this order unless a petition for an administrative proceeding (hearing) is filed in accordance with the notice set forth in the following section.

#### IV. NOTICE OF RIGHTS

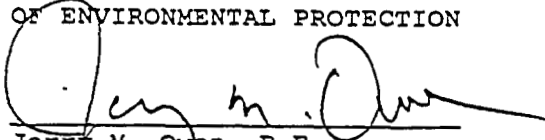
Persons whose substantial interests are affected by this order may petition for an administrative proceeding (hearing) in accordance with section 120.57 of the Florida Statutes. The petition must conform to the requirements of rule 62-103 of the Florida Administrative Code, and must be filed (received) in the Office of General Counsel, Department of Environmental Protection, 2600 Blair Stone Road, Tallahassee, Florida 32399-2400, within fourteen (14) days of publication of this notice. Failure to file a request for hearing within this time period shall constitute a waiver of any right such person may have to request an administrative determination (hearing) under section 120.57 of the Florida Statutes.

If a petition is filed, the administrative hearing process is designed to formulate agency action. Accordingly, the Department's final action may be different from the position taken by it in this preliminary statement. Therefore, persons who may not object to the proposed agency action may wish to intervene in the proceeding. A petition for intervention must be filed under model rule 28-5.207, F.A.C., at least five days before the final hearing with the hearing officer (if one has been assigned) at the Division of Administrative Hearings, The DeSoto Building, 1230 Apalachee Parkway, Tallahassee, Florida 32399-1550. If no hearing officer has been assigned, the petition is to be filed with the Office of General Counsel, Department of Environmental Protection, 2600 Blair Stone Road, Tallahassee, Florida 32399-2400. Failure to file a petition to intervene within the allowed time frame constitutes a waiver of any right such person has to request a hearing under section 120.57 of the Florida Statutes.

Administrative Order AO 024 NE  
United Water Florida - St. Johns North WWTF - FL0117668

Any party to this order has the right to seek judicial review of the order under section 120.68 of the Florida Statutes, by the filing of a notice of appeal under rule 9.110 of the Florida Rules of Appellate Procedure with the clerk of the Department in the Office of General Counsel, Department of Environmental Protection, 2600 Blair Stone Road, Tallahassee, Florida 32399-2400, and by filing a copy of the notice of appeal accompanied by the applicable filing fees with the appropriate district court of appeal. The notice of appeal must be filed within thirty days after this order is filed with the clerk of the Department.

DONE AND ORDERED on this 16 day of December, 1996 in Jacksonville, Florida.

*JS*  
STATE OF FLORIDA DEPARTMENT  
OF ENVIRONMENTAL PROTECTION  
  
Jerry M. Owen, P.E.  
WATER FACILITIES ADMINISTRATOR

Copies furnished to:  
Gordon E. Grimes, P.E.  
Daryll Joyner, DEP

FILING AND ACKNOWLEDGEMENT  
FILED on this date, pursuant to §120.52, Florida  
Statutes, with the designated Department Clerk,  
the contents of which is hereby acknowledged.  
Roxanne Smith 12/16/96  
Clerk Date



# Department of Environmental Protection

Lawton Chiles  
Governor

Northeast District  
7825 Baymeadows Way, Suite B200  
Jacksonville, Florida 32256-7590

Virginia B. Wetherell  
Secretary

*J. Griffiths*  
*T. Mackey*  
*General Excise*  
*File of the Facilities*  
*for Sundry Disposal -*

CERTIFIED MAIL - RETURN RECEIPT

May 29, 1997

Mr. Munipalli Sambamurthi, Vice President  
United Water Florida, Inc.  
1400 Millcoe Road  
Jacksonville, Florida 32225

Subject: Warning Letter # WL97-0012-DW16-NED  
Domestic Waste Enforcement  
United Water WWTP's: Royal Lakes, Ortega Hills, Holly Oaks, Monterey  
Jacksonville Heights, San Jose, San Pablo, Ponte Vedra, St. Johns  
North, Sun Ray, Lofton Oaks.

Dear Mr. Sambamurthi:

The purpose of this letter is to advise you of possible violations of law for which you may be responsible, and to seek your cooperation in resolving the matter. A field inspection on May 8, 1997, of the residuals site at Cope Farms which is used by your facility indicates that a violation of Florida Statutes and Rules may exist at the above described facility. Department of Environmental Protection personnel observed the following at the above-described facility:

The residuals from the facility were being improperly disposed of at the Cope Farms site at the time of the inspection.

- a. Residuals were being stored in piles at the site.
- b. There was visible ponding of residuals at the site.
- c. Cattle were grazing on and around the piles of residuals.
- d. Residuals were located less than 200 feet from a class III water body.
- e. Groundwater depth appeared to be less than 2 feet as indicated by the ponding on the site.

Chapter 403, Florida Statutes, provides that:

Section 403.161(1) It shall be a violation of this chapter, and it shall be prohibited for any person: (b) To fail to obtain any permit required by this chapter

Warning Letter # WL97-0012-DW16-NED  
Domestic Waste Enforcement  
United Water Florida WWTP's  
Page Two

or by rule or regulation, or to violate or fail to comply with any rule, regulation, order, permit, or certification adopted or issued by the department pursuant to its lawful authority.

Chapter 62, Florida Administrative Code, provides that:

Rule 62-640.600 Stabilization Requirements and Site Management Practices.  
(6) Class B Site Restrictions In addition to the requirements of Rule 62-640.700, FAC, the following requirements apply.

(e) Pasture vegetation on which class B domestic wastewater residuals have been applied shall not be cut or used for grazing by livestock for 30 days following the last application of domestic wastewater residuals.

Rule 62-640.700 General Criteria for Land Application of Domestic Wastewater Residuals.

(3) Site Conditions and Application Rates For Agricultural Sites.

(f) The domestic wastewater residuals land application area shall not be located closer than 3000 feet to any Class I water body, Outstanding Florida Water or Outstanding National Resource Water or 200 feet from any other surface water except canals or bodies of water used for irrigation that are located completely within the site and will not discharge from the site at any time.

(l) Ground Water Depth Requirements - A minimum unsaturated depth of two feet above the water table level is required when the domestic wastewater residuals are applied to the soil.

(j) No domestic wastewater residuals shall be applied during rains that cause runoff from the site or when surface soils are saturated.

(n) Domestic wastewater residuals shall be applied with appropriate techniques and equipment to assure uniform application over the site.

The activities observed during the Department's field inspection and any other activities at your facility that may be contributing to violations of the above-described statutes or rules should be ceased. It is the Department's policy to seek civil penalties for violations of the above referenced statutes or rules in the amount of \$42,900.00.

You are requested to respond in writing to each numbered item listed above within fifteen (15) days of receipt of this Warning Letter. Any questions or requests for a meeting should be directed to Teresa Frame at the address or telephone number above to discuss this matter or to arrange a meeting. The Department is interested in

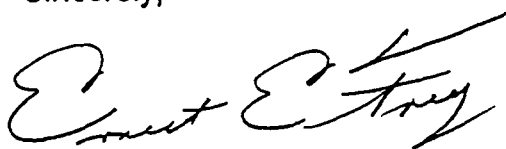


Warning Letter # WL97-0012-DW16-NED  
Domestic Waste Enforcement  
United Water Florida WWTP's  
Page Three

reviewing any facts you may have that will assist in determining whether any violations have occurred. You may bring anyone with you to the meeting that you feel could help resolve this matter.

Please be advised that this Warning Letter is part of an agency investigation, preliminary to agency action in accordance with Section 120.57(5), Florida Statutes. We look forward to your cooperation in completing the investigation and resolution of this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Ernest E. Frey". The signature is written in a cursive style with a large initial "E".

Ernest E. Frey, P.E.  
Director of District Management

EEF:TF

United Water



**United Water Florida**  
1400 Millcoe Road  
PO Box 8004  
Jacksonville, FL 32239-8004  
telephone 904 721 4600  
facsimile 904 721 4680

June 24, 1997

Mr. David Bolam, P.E.  
Florida Department of Environmental Protection  
Northeast District  
7825 Baymeadows Way  
Suite B200  
Jacksonville, Florida 32256

**Subject: Status of Monterey Outfall Line Modification  
Monterey WWTF - FL0023604**

Dear Mr. Bolam:

Pursant to your letter dated June 16, 1997, United Water Florida has installed an air blowoff from the existing effluent line to the 10" gravity outfall at Las Robida. Prior to the installation of this blowoff, the agitation at the start of the outfall diffuser section during the decant cycle last for an extended period of time. After the installation of the blowoff, the agitation was continuous for approximately one minute and then became sporadic for five to six minutes and then subsiding completely. It appears that the blowoff performed what it was intended to do. As a result we are planning to install another blowoff near the river at the last manhole. However, before we can proceed we have to discuss this effort with the adjacent property owner. This consultation is a matter of courtesy but is required to maintain customer relations.

Your letter permitted a 10 day period to monitor the results. With the apparent success we have witnessed, we respectfully request 45 days to contact the adjacent property owner and install the blowoff. If we experience success, we will apply for a minor permit modification.

Should you have any questions, please do not hesitate to contact us.

Sincerely,

Gordon E. Grimes, P.E.  
Senior Project Engineer

GEG/m

cc: Kristen Smeltzer, FDEP - Jax.

F:\monterey\outfall1



# Department of Environmental Protection

Lawton Chiles  
Governor

Northeast District  
7825 Baymeadows Way, Suite B200  
Jacksonville, Florida 32256-7590

Virginia B. Wetherell  
Secretary

June 16, 1997

CERTIFIED MAIL -RETURN RECEIPT

RECEIVED

Mr. Gordon Grimes, P.E.  
United Water Florida  
1400 Millcoe Road  
Jacksonville, Florida 32225

JUN 24 1997

UNITED WATER FLORIDA

Dear Mr. Grimes:

Duval County - Domestic Waste  
Monterey WWTF - FL0023604

This letter is written in response to our meeting on June 13, 1997 during which you and Mr. Todd Mackey explained the cause for the boil from the Monterey outfall diffusers. You indicated that changes to the effluent pumping system associated with the new sequencing batch reactor facility had caused some unforeseen air entrainment in the outfall pipeline and that this air entrainment was the cause for the boil emanating from the initial diffusers near the shoreline. You indicated that the current air release valving on the outfall pipeline was insufficient to release the volume of air which enters the pipeline during the "off decant cycle". To alleviate this problem, some method must be devised to bleed sufficient air from the pipeline prior to the diffusers.

It was suggested that the entrained air could be released to the former outfall pipe that was removed from service when the high rate diffuser pipeline was installed. You requested permission to experiment with this option to see if the 10-inch pipeline would accept the air and an estimated 100 gpm of effluent that would be discharged with the air release system. The Department hereby grants your request to conduct this testing for a period not to exceed 10 days. You will need to monitor the former effluent pipeline during this testing period and especially the discharge to ensure that no adverse environmental impacts occur such as severe turbulence from air release or sediment scour from water or air exit velocities. Please submit a written report at the end of this 10 day period describing the results of your experiment and characterizing any apparent impacts on the environment.

Please be aware that United Water Florida will be proceeding at their own risk regarding this experimental project and will be responsible for remedying any adverse conditions which may result. The Department also reserves the right to halt this experiment at any time during the proposed 10 day period if problems arise.

Mr. Gordon Grimes, P.E.

June 16, 1997

Page 2

If at the end of the 10-day experiment you have determined that it was successful and you wish to continue with this operation, you will need to submit a request for a minor permit revision to modify the outfall pipeline operation. If the proposal is unsuccessful, you will need to evaluate other alternatives. In either case, continued operation of the existing outfall during the permit processing period must be done under a Consent Order. Please contact Ms. Teresa Frame of this office to discuss the requirements for the Consent Order.

If you should have any questions or comments, please contact me at (904) 448-4330 ext. 316.

Sincerely,



David J. Bolam, P.E.  
Domestic Waste Section

DJB/rms

cc:

Teresa Frame

Todd Mackey, P.E.



# Department of Environmental Protection

I. WACKER  
I. GRITTS

Lawton Chiles  
Governor

Northeast District  
7825 Baymeadows Way, Suite B200  
Jacksonville, Florida 32256-7590

Virginia B. Wetherell  
Secretary

CERTIFIED MAIL - RETURN RECEIPT

June 3, 1997

RECEIVED

JUN 11 1997

Mr. Munipalli Sambamurthi, Vice President  
United Water Florida, Inc.  
1400 Millcoe Road  
Jacksonville, Florida 32225

UNITED WATER FLORIDA

Subject: Warning Letter # WL97-0017-DW16-NED  
Duval County - Domestic Waste Enforcement  
Monterey WWTP

File - warning letter

Dear Mr. Sambamurthi:

The purpose of this letter is to advise you of possible violations of law for which you may be responsible, and to seek your cooperation in resolving the matter. A field inspection on March 18, 1997, of the outfall for Monterey wastewater treatment plant indicates that a violation of Florida Statutes and Rules may exist at the above described facility. Department of Environmental Protection personnel observed the following at the above-described facility:

1. The effluent discharging from the Monterey WWTP outfall is causing excessive bubbling and wave action which is a nuisance and a potential safety threat. Children have been observed playing in and around the discharge. Signs have not been posted in the area of the discharge near shore to notify the public of the nature of the discharge.
2. The discharge is not meeting the requirements for proper mixing. It appears that most of the effluent is discharging out of the ports closest to the shore.

Chapter 403, Florida Statutes, provides that:

Section 403.161(1) It shall be a violation of this chapter, and it shall be prohibited for any person: (b) To fail to obtain any permit required by this chapter or by rule or regulation, or to violate or fail to comply with any rule, regulation, order, permit, or certification adopted or issued by the department pursuant to its lawful authority.

"Protect, Conserve and Manage Florida's Environment and Natural Resources"

Warning Letter # WL97-0017-DW16-NED  
Duval County - Domestic Waste Enforcement  
Monterey WWTP  
Page Two

Chapter 62, Florida Administrative Code, provides that:

Rule 62-302.500 Minimum Criteria for Surface Waters. All surface waters of the state shall at all places and all times be free from:

(1) Domestic, industrial, agricultural, or other man-induced non-thermal components of discharges which alone or in combination with other substances or in combination with other components of discharges (whether thermal or non-thermal): (c) Produce color, odor, taste, turbidity, or other conditions in such a degree to create a nuisance.

Rule 62-600.740 Reporting, Compliance, and Enforcement.

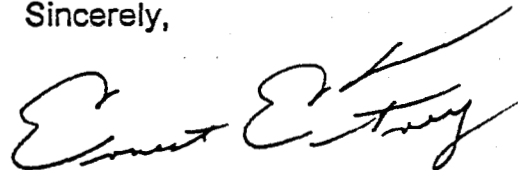
(2) Violations The following acts and the causing thereof are prohibited. (a) The release or disposal of excreta, sewage, or other wastewaters without providing proper treatment approved by the Department or otherwise violating provisions of this rule or other rules of the Florida Administrative Code.

The activities observed during the Department's field inspection and any other activities at your facility that may be contributing to violations of the above-described statutes or rules should be ceased. It is the Department's policy to seek civil penalties for violations of the above referenced statutes or rules in the amount of \$2,600.00.

You are requested to respond in writing to each numbered item listed above within fifteen (15) days of receipt of this Warning Letter. Any questions or requests for a meeting should be directed to Teresa Frame at the address or telephone number above to discuss this matter or to arrange a meeting. The Department is interested in reviewing any facts you may have that will assist in determining whether any violations have occurred. You may bring anyone with you to the meeting that you feel could help resolve this matter.

Please be advised that this Warning Letter is part of an agency investigation, preliminary to agency action in accordance with Section 120.57(5), Florida Statutes. We look forward to your cooperation in completing the investigation and resolution of this matter.

Sincerely,



Ernest E. Frey, P.E.  
Director of District Management

EEF:TF



**United Water Florida**  
1400 Millcoe Road  
PO Box 8004  
Jacksonville, FL 32239-8004  
telephone 904-721 4600  
facsimile 904 721 4680

May 2, 1997

Ms. Stephanie L. Jenkins  
Engineer  
Domestic Waste  
Department of Environmental Protection  
Northeast District  
7825 Baymeadows Way, Suite B200  
Jacksonville, Florida 32256-7590

*File - Monterey permit correspondence a  
complaint file -*

Re: Duval County - Domestic Waste  
Monterey WWTP

Dear Ms. Jenkins:

We are in receipt of your letter of April 1, 1997 regarding a complaint concerning the above referenced facility's outfall site. The complaint indicated that effluent has been bubbling 1 to 4 feet above the river's water level. As stated in your letter, all surface waters of the state shall be at all times free from any conditions which produce a nuisance ( FAC 62-302.500c). The bubbling at the diffuser pipe is being considered a nuisance.

Prior to receipt of your letter, the company had begun investigating the nuisance described above.

United Water Florida (UWFI) had been initially contacted in early December 1996 by an area resident of the bubbling situation. To ensure the integrity of the outfall and diffuser piping, divers were sent to complete an inspection on December 12, 1996. The inspection revealed the pipe and diffuser to be intact and silting had not covered the diffuser ports. From the inspection we were able to rule out that a failure of the pipe may be causing the bubbling action.

There are three air/vacuum relief valves located along the length of the outfall line. As part of the investigative process, these three valves were closed in late-January 1997 to eliminate the possibility that additional air was entering the pipe at these locations. This did seem to help to reduce the bubbling action but did not eliminate it.

On April 10, 1997, divers were again sent into the river at the outfall location. Plugs were installed in the diffuser holes for the first fifty feet of the outfall line. The purpose of this experiment was to force the air to a deeper region of the river and dissipate its effect. While it was successful in dissipating the bubbling action, it also caused the outfall line to float due the amount of trapped air. The plugs were immediately removed and the outfall

line returned to its original condition. Had this experiment been successful, UWFl. would have submitted plans and specifications to the department for approval to extend the diffuser a similar amount before plugging the outfall permanently.

At this point in time UWFl has requested the consulting engineering firm of CH2M-Hill to provide recommendations for the remedy of the nuisance created by the bubbling. In the meantime UWFl is proceeding with the installation of larger air relief valves to accommodate the apparent large quantity of air in the outfall line.

We realize that the bubbling is a nuisance and are working to remedy the situation as quickly as possible and in a cost effective manner. If you should have questions concerning the above please call me at 721-4601 ext. 4606.

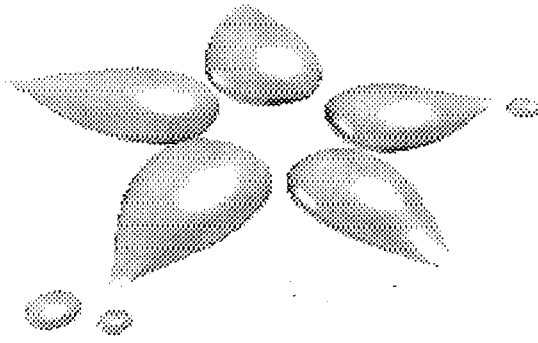
Sincerely,

A handwritten signature in black ink, appearing to read "Todd D. Mackey". The signature is fluid and cursive, written over a white background.

Todd D. Mackey, P.E.  
Manager - Engineering & Technical Services

cc: M. Sambamurthi  
G. Grimes  
T. Griffis





# United Water

---

**Before the**

**Florida Public Service Commission**

**Docket No. 980214-WS**

**Application for a General Rate Increase**

**H - 9 Schedule**

**Containing**

**25-30.440**

**Additional Engineering Information**

**Required of Class A & B**

**Water and Sewer Utilities**

UNITED WATER FLORIDA  
MFR NO. H-9 FIELD EMPLOYEE LISTING  
DOCKET NO. 980214-WS  
TEST YEAR ENDED: 12/31/99

United Water Florida

Operator Certification

SUMMARY OF  
RESPONSIBILITIES  
(PAGE 3 OF 3)

Production Dept. Name	Water	Sewer	Collection		
Griffis, Tom	C 2787	B 2968		Manager Operations	1
Kingsnorth, Michael	C 3403	B 3935	C 1355	Assistant Manager Operations	1
Frint, Kenneth	C 3323	A 3303		Foreperson Southside	2
Jones, Michael	C 5699	B 5947	C 586	Foreperson Westside	2
Parks, Robbie	C 3532	B 5013	C 233	Foreperson Arlington	2
Bauer, Greg	C 2604	B 2738		Lead Operator (Jax Heights)	3
Garraway, Prentiss	C 5698	B 5458		Lead Operator (Royal Lakes)	3
Jones, Thomas	C 2710	B 3305		Lead Operator (San Jose)	3
Starling, Robert	C 3084	C 3407		Lead Operator (Monterey)	3
Adams, Randy	C 2234	B 2934	C 637	Route Operator (Arlington)	3
Akers, Michael	C 4789	B 7627	C 722	Route Operator (Southside)	3
Atwood, Roger	C 6202	C 6191		Route Operator (Southside)	3
Braddock, Craig	C 6380	A 5755	C 288	Plant Operator (Royal Lakes)	3
Carfagno, Sharon	C 7860	B 8567		Plant Operator (Royal Lakes)	3
Chasse, Dan	C 6976	C 8460		Plant Operator (San Jose)	3
Claxton, Francis	B 6692	B 7173		Plant Operator (San Jose)	3
Davis, Charles	C 1973	A 2225		Plant Operator (Monterey)	3
Demay, Robin	C 4311	B 6270		Route Operator (Arlington)	3
Devereaux, Milton	C 2850	B 3486		Route Operator (Arlington)	3
Fairchild, James	C 7537	C 8875		Route Operator (Westside)	3
Fischer, Eric	C 5897	C 6612		Plant Operator (Jax Heights)	3
Harvey, James	C 7863	B 7715		Route Operator (Southside)	3
Keyes, James	B 6752	A 7648		Plant Operator (Holly Oaks)	3
Kimbrell, David	C 6317	B 6719	C 533	Plant Operator (San Jose)	3
Little, Kenneth	C 7262	C 8085		Plant Operator (Monterey)	3
McCully, James	C 6156	C 9197		Plant Operator (Monterey)	3
Mixon, Simpson	C 5577	B 2793	C2287	Route Operator (Southside)	3
Price, Ron	C 3902	B 3180	C2288	Route Operator (Arlington)	3
Rowell, James	C3739	B4478		Plant Operator (Ponte Vedra)	3
Sgambettera, Mary	C 7832	B 2835		Plant Operator (Royal Lakes)	3
Snyder, Kenneth	C 4016	C 5640	C 623	Route Operator (Yulee)	3
Strickland, Banner	C 7255	C 4764	C 893	Route Operator (Westside)	3
Valentine, Elarson	C 3211	B 6916	C 145	Route Operator (Westside)	3
Warren, Donald	C 5706	C 4764	C 311	Plant Operator (Jax Heights)	3
Willey, Laurance	C 6345	B 6916	C1340	Route Operator (Southside)	3
Keister, Donald					
Baisden, Morris	C 4910	B 5121	C 723	Foreperson T&D	4
Henderson, George			C2167	Collection System Technician	5
Henck, Howard	C 0441	C 0760		Foreperson Maintenance	6
Parrish, Doug	C 3742	B 4594		Maintenance Mechanic	7

Note: Field employees' salaries are not allocated. They are recorded as direct charges to the using function.

United Water Florida Inc.

**Maintenance Dept.**                      **LICENSES**                      **HELD**                      **SUMMARY OF RESPONSIBILITIES**  
**Name**                      **Water**                      **Sewer**                      **Collection**                      **(Page 3 Of 3)**

Croker, Rual	C529			6
Ward, Thomas	C664			8
Allsbrook, Robert	C1458			8
Fales, Craig	C1881			8
Platt, Eugene	C813			8
Stoy, Scott	C581			8
Mobley, Willie		none		8
Nixon, Steve	C808	Backflow Prevention #166		8
King, Angelo		none		8
Williams, Frederick		none		8
Hammit, David		none		7
Leach, Paul		none		7
Abshur, Robert		none		7
Hall, Walter		none		7
United Water Florida Inc.				

**Customer Service.**                      **LICENSES**                      **HELD**  
**Name**                      **Water**                      **Sewer**                      **Collection**

Ball, Jeff	Backflow Prevention #487			9
Larson, Todd		none		10
Morrison, Clint		none		10
Smith, Tyler		none		10
Garner, Peter		none		10
Godsey, Jody		none		11
Howard, Chris		none		11
Maldonado, Jorge		none		11

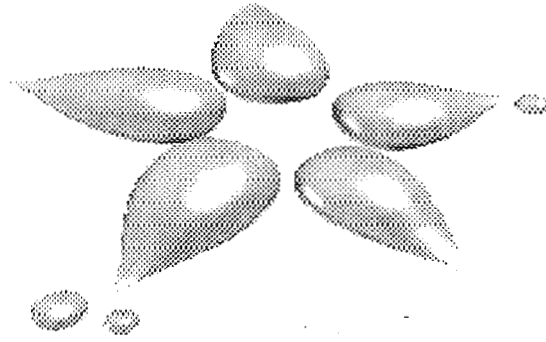
**Engineering Department**                      **LICENSES**                      **HELD**  
**Name**

Castor, James	C991			12
	Underground utility contractor- Lic# CU C053351			
Greig, Nigel		none		12
Barrington, Joel	Backflow prevention device technician certification T01-96-3272			13
Gale, Harold	Backflow prevention device technician certification #A10-87-0875			14

Note: Field employees' salaries are not allocated. They are recorded as direct charges to the using function.

## SUMMARY OF RESPONSIBILITIES

1. Supervises the operation of the production wells, water and wastewater treatment plants to produce potable water for customers, maintaining maximum efficiency. Supervises certified operators in specific geographic region. Responsible for lift station operation, water and wastewater plant operation.
2. Supervises the operation of regional wastewater plant. Responsible for employee schedules, plant operations and regulatory compliance.
3. Operates and maintains the water production facilities and wastewater treatment facilities in accordance with company and regulatory policies, procedures and requirements.
4. Supervises and coordinates activities of utility department workers. Install, maintains, repairs and operates water utility facilities.
5. Responsible for the operation & maintenance of wastewater collection and conveying systems consisting of gravity sewers, force mains, low pressure systems and their appurtenances.
6. Operates and maintains utility construction equipment, all records, servicing, etc.
7. Develops and tests machinery and equipment under direction of engineering and scientific staff.
8. Installs, maintains, repair/replace water distribution system mains, services and fire hydrants with appurtenances.
9. Supervises the activities of meter readers and service personnel. Reads water consumption meter and records volume used and field investigations regarding water services.
10. Performs all duties regarding water services, field investigations and deliver of late notices.
11. Reads water consumption meters and record volume used by residential and commercial customers.
12. Inspects construction work done by contractors and/or company personnel to ensure it's done in accordance with plans and specifications.
13. Conducts routine testing and maintenance of UWF's backflow prevention devices. Ensure that contractors install and test devices to approved specifications.
14. Assists with the coordinates the preparation of engineering drawings and plans under the direction of the engineering department.



# United Water

---

**Before the**

**Florida Public Service Commission**

**Docket No. 980214-WS**

**Application for a General Rate Increase**

**H - 10 Schedule**

**Containing**

**25-30.440**

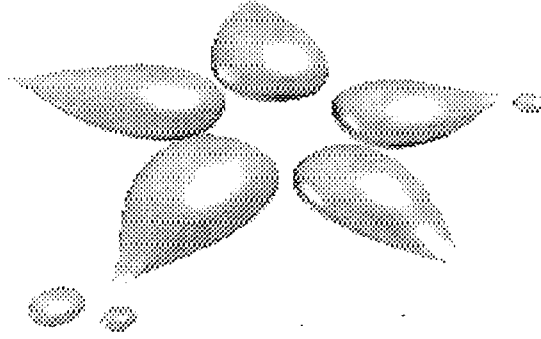
**Additional Engineering Information**

**Required of Class A & B**

**Water and Sewer Utilities**

United Water Florida  
 Schedule H-10  
 Docket No. 980241-WS

Unit #	Vehicle Number	Description	Driver	Department	Mo Lease Payment	Payment w/tax	Annual Cost	O/L
1	1GCCS14ZOR8188877	1/2 TON CHEV. S-	T. GRIFFIS	100	\$273.03	\$289.41	\$3,472.94	L
2	1FALP65LXK2211066	4 DR. FORD	D. KEISTER	110	\$399.71	\$423.69	\$5,084.31	L
3	1GBKC34F3RJ103635	1 1/2TON CHEV.	D. HAMMITT	140	\$593.33	\$628.93	\$7,547.16	L
4	1FTCR14U6STA45371	1/2 TON FORD	K. FRINT	100	\$391.11	\$414.58	\$4,974.92	L
5	1FTCR14U8TTAO4659	1/2 TON FORD	R. PARKS	100	\$408.47	\$432.98	\$5,195.74	L
6	1FTCR14U7STA47078	1/2 TON FORD	M. BAISDEN	110	\$382.48	\$405.43	\$4,865.15	L
7	1FTCR14U5TTA03131	1/2 TON FORD	G. HENDERSON	140	\$420.40	\$445.62	\$5,347.49	L
8	1FTCR14U4TTA04660	1/2 TON FORD	C. BARRINGTON	215	\$396.52	\$420.31	\$5,043.73	L
9	1FTJE34L8VHA57910	1 TON FORD E-350	R. ABSHUR	140	\$497.56	\$527.41	\$6,328.96	L
10	1GBJC34F7RE195093	1 TON CHEV. UTIL.	S. STOY	110	\$555.38	\$588.70	\$7,064.43	L
11	1GBKC34FORJ110493	1 1/2TON CHEV.	D. PARRISH	140	\$768.10	\$814.19	\$9,770.23	L
12	1GBHC33FXRJ371514	1 1/2 TON CHEV.	T. WARD	110	\$648.15	\$687.04	\$8,244.47	L
13	1G1LT53T7PY262643	4 DR. CHEV.	M. KINGSNORTH	100	\$15.75	\$16.70	\$200.34	L
14	1FTCR14U3TTA03130	1/2 TON FORD	S. MIXON	100	\$468.49	\$496.60	\$5,959.19	L
15	1FTHF25H5SNB27828	3/4 TON FORD F-	T. SMITH	301	\$408.97	\$433.51	\$5,202.10	L
16	1FTCR14U8VTA66100	1/2 TON FORD	M. JONES	100	\$433.06	\$459.04	\$5,508.52	L
17	1FTHX25H8SEA75365	3/4 TON FORD F-	J. HARVEY	100	\$507.26	\$537.70	\$6,452.35	L
18	1GCCS14Z8S8120705	1/2 TON CHEV. S-	J.GODSEY	305	\$346.46	\$367.25	\$4,406.97	L
19	1GBGC24K1PE229916	3/4 TON CHEV.	R. ADAMS	100	\$386.29	\$409.47	\$4,913.61	L
20	1FDJW35H2TEA21776	1 TON FORD F-350	R. CROKER	110	\$564.45	\$598.32	\$7,179.80	L
21	1FDHX25H9TEA27273	3/4 TON FORD	B. STRICKLAND	100	\$405.78	\$430.13	\$5,161.52	L
22	1FTCR14UXVA30126	1/2 TON FORD	J. MALDONADO	305	\$418.15	\$443.24	\$5,318.87	L
23	2FTEF15Y0SCA53088	1/2 TON FORD	T. VALENTINE	100	\$408.10	\$432.59	\$5,191.03	L
24	1FTCR14U7TTA03129	1/2 TON FORD	R. PRICE	100	\$506.25	\$536.63	\$6,439.50	L
25	2FTEF15Y7SCA53086	1/2 TON FORD	M. DEVEREAUX	100	\$408.10	\$432.59	\$5,191.03	L
26	1FDKF37F5SEA53734	1 TON FORD UTIL.	R. HALL	140	\$593.22	\$628.81	\$7,545.76	L
27	2FTEF15Y9SCA53087	1/2 TON FORD F-	R. ATWOOD	100	\$431.86	\$457.77	\$5,493.26	L
28	1FDXF80C45VA82323	2.5 TON FORD F-	E. PLATT	110	\$934.96	\$991.06	\$11,892.69	L
29	1FTDR15U6VPA46455	FORD RANGER	N. GREIG	205	\$610.26	\$646.88	\$7,762.51	L
30	1FTHF25H7SNB27829	3/4 TON FORD F-	C. MORRISON	301	\$408.97	\$433.51	\$5,202.10	L
32	1FALP66L2TK145083	4 DR. FORD	M. HANNOUN	205	\$377.49	\$400.14	\$4,801.67	L
33	1FALP6533VK147395	FORD CONTOUR	R. CORBIN	400	\$336.91	\$357.12	\$4,285.50	L
34	1FALP65L1SK221067	4 DR. FORD	T. MACKEY	205	\$399.71	\$423.69	\$5,084.31	L
35	1FTDA14U9TZA48145	1/2 TON FORD	R. RIGGS	215	\$538.46	\$570.77	\$6,849.21	L
36	3FELF47F6VMA12310	1 1/2 TON FORD F-	P. LEACH	140	\$778.52	\$825.23	\$9,902.77	L
37	1FTDX1723VND40960	1/2 TON FORD F-	M. AKERS	100	\$455.04	\$482.34	\$5,788.11	L
38	1FTCR15U5STA38796	1/2 TON RANGER	J. CASTOR	205	\$528.22	\$559.91	\$6,718.96	L
40	1FALP6538TK145087	4 DR. FORD	G. GRIMMES	205	\$329.05	\$348.79	\$4,185.52	L
50	1FTDX1727VND40962	1/2 TON FORD F-	J. KEYES	100	\$457.76	\$485.23	\$5,822.71	L
51	1FTCR14U5VTA66099	1/2 TON FORD	J. BALL	301	\$383.00	\$405.98	\$4,871.76	L
52	1FALP66L1WK158279	4 DR. FORD	D. McLENDON	300	\$409.46	\$434.03	\$5,208.33	L
53	1FTCR14UOSTA64739	1/2 TON 4X2	D. TEMPLE	215	\$377.02	\$399.64	\$4,795.69	L
54	1FTHF25H3SNB27830	3/4 TON FORD F-	J. FAIRCHILD	100	\$408.97	\$433.51	\$5,202.10	L
55	1FDHX25H7TEA27272	3/4 TON FORD F-	S. NIXON	110	\$583.18	\$618.17	\$7,418.05	L
56	1FDXF80C6SVA82324	2.5 TON FORD F-	R. ALLSBROOK	110	\$957.30	\$1,014.74	\$12,176.86	L
57	1FTEX15N4TKA14097	1/2 TON FORD F-	H. HENCK	140	\$461.19	\$488.86	\$5,866.34	L
58	1FTCR14U8VPA30125	1/2 TON FORD	C. HOWARD	305	\$392.30	\$415.84	\$4,990.06	L
59	1FTHX25H6SEA75364	3/4 TON FORD F-	K. SNYDER	100	\$507.26	\$537.70	\$6,452.35	L
60	1FTDX1727VND40959	1/2 TON FORD F-	L. WILLEY	100	\$455.04	\$482.34	\$5,788.11	L
61	1GCCS19Z4M8149596	1/2 TON CHEV. S-	C. McLEOD	215	\$15.75	\$16.70	\$200.34	O
62	1GCDC14Z8RZ203251	1/2 TON CHEV.	R. DEMAY	100	\$293.49	\$311.10	\$3,733.19	L
63	1FTDX1724VNC12811	1/2 TON FORD F-	T. LARSON	301	\$446.99	\$473.81	\$5,685.71	L
64	1FTDF1721VND40961	1/2 TON FORD F-	P. GARNER	305	\$438.35	\$464.65	\$5,575.81	L
311	1FALP53XVA146531	4 DR FORD	M. SAMBAMURTHI	400	\$450.82	\$477.87	\$5,734.43	L
510	1GCCS14Z6S8118595	1/2 TON CHEV. S-	SHOP VEHICLE	110	\$0.00	\$0.00	\$0.00	L
800	1GCCS19Z0M8116742	1/2 TON CHEV. S-	SHOP VEHICLE	110	\$0.00	\$0.00	\$0.00	L
6299		Backhoe		110	\$1,143.82	\$1,212.45	\$14,549.39	L



# United Water

---

**Before the**

**Florida Public Service Commission**

**Docket No. 980214-WS**

**Application for a General Rate Increase**

**H - 11 Schedule**

**Containing**

**25-30.440**

**Additional Engineering Information**

**Required of Class A & B**

**Water and Sewer Utilities**



UNITED WATER FLORIDA  
MFR# H-11 - DOCKET NO. 980214-WS  
TEST YEAR ENDED: 12/31/99  
**SUMMARY OF CUSTOMER COMPLAINTS**

1.	Accuracy Test	36
2.	Barricades	7
3.	Cave In	22
4.	Clean Out	26
5.	Curb Stop Replace	38
6.	Dirt	8
7.	Fire Hydrant Problem	16
8.	Flush	33
9.	High Bill/RR/Leak	1498
10.	Lift Station Alarm	13
11.	Locates	5
12.	Low Pressure	435
13.	Lower Meter	10
14.	Man Hole Overflow	5
15.	Man Hole Problem	19
16.	Meter Box Change	21
17.	Meter Change	132
18.	Meter Leak	153
19.	Meter Lid Change	32
20.	Meter Relocate	15
21.	Meter Set	2
22.	No Water	299
23.	Noise	12
24.	Obtain Reading	93
25.	Odor	41
26.	Raise Meter	21
27.	Service Replacement	210
28.	Sewer Backup	143
29.	Sewer Break	20
30.	Sewer Misc.	76
31.	Sidewalk/Driveway	6
32.	Sod	18
33.	Step Tank Alarm	131
34.	Succession	4
35.	T-Off Customer Repairs	138
36.	T-On Customer Repairs	9
37.	T-On Delinquent	1
38.	Water Leak/Break	775
39.	Water Quality Complaint	<u>295</u>
	<b>Grand Total</b>	<b>4818</b>

## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
MR. COSTELLO	200 COSTELLE	Noise	MADE REPAIRS TO L/S	6/29/97	6/29/97
A HEAD OF HAIR	5566 FT CAROLINE, #25	High Bill/RR/Leak	READ; NEG LEAK TEST	5/12/97	5/12/97
ACE HARDWARE	5827 ARLINGTON RD	High Bill/RR/Leak	READ; NEG LEAK TEST	1/16/97	1/16/97
ALBERT, ALLEN, JR.	2342 CALADIUM RD	High Bill/RR/Leak	READ; NEG LEAK TEST	10/10/97	10/10/97
ALDER, KAY	2416 PINE SUMMIT DR E	High Bill/RR/Leak	READ; NEG LEAK TEST	10/28/97	10/28/97
ALDERMAN APTS.	1217 UNDERHILL	High Bill/RR/Leak	READ; RAISED BOX TO GROUND LEVEL	11/18/97	11/18/97
ALLEN FLOWERS	2441 LOTUS RD E	Water Quality Complaint	FLUSHED SERVICE	8/13/97	8/13/97
ALLEN, JEAN	3006 SEARCHWOOD DR	High Bill/RR/Leak	READ; NEG LEAK TEST	11/6/97	11/6/97
ALRUBAEE, FAIZ	3706 WAYLAND ST	T-Off Customer Repairs	RPLD MTR; T&D DEPT TO REPAIR CURBSTOP	8/29/97	8/29/97
ALRUBAEE, FAIZ	3706 WAYLAND ST	Meter Leak	CUST. LEAK PROB AT METER	8/29/97	8/29/97
ALRUBAEE, FAIZ	3706 WAYLAND ST	High Bill/RR/Leak	CUST. LEAK PROB.	10/3/97	10/3/97
ANDERSON	1303 BELLEMEADE BLVD	Service Replacement	COMPLETED	10/16/97	10/22/97
ANDERSON, JAX	1303 BELLEMEADE BLVD	Low Pressure	P-TEST; ORD. SVC. RPLMT.	10/15/97	10/15/97
ANDERTON, DUANNE	7819 LINHURST CT	High Bill/RR/Leak	READ; NEG LEAK TEST	10/29/97	10/29/97
ANITA MAYLE	2539 RED OAK DRIVE	Odor	RES 0.9 WATER SEEMED OK	7/29/97	7/29/97
ANSLEY, MRS.	6003 HOLLY BAY DR.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/10/97	11/10/97
ARL CHURCH OF GOD	5629 MERRILL RD	Water Quality Complaint	FLUSHED MAIN	6/9/97	6/9/97
ARL-CHIROPRACTIC SVC.	6919 MERRILL RD	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	9/19/97	9/19/97
ARLINGTON ADULT	6300 ARLINGTON XWAY	High Bill/RR/Leak	READ; NEG LEAK TEST	12/12/97	12/12/97
ARLINGTON APARTMENTS	840 BERT ROAD	Sewer Misc.	CALLED MASTER PLUMBING TO MAKE REPAIRS.	11/3/97	11/3/97
ARLINGTON MASONIC LODG	3421 UNIVERSITY BLVD N	High Bill/RR/Leak	CUSTOMER LEAK PROBLEM	1/14/97	1/14/97
ARLINGTON PROFESSIONAL	819 TOWNSEND BLVD.	High Bill/RR/Leak	POSSIBLE LEAK	11/12/97	11/12/97
ARNOLD	1819 BRUSH HILL DR	Service Replacement	COMPLETED	10/22/97	10/30/97
ARNOLD, CARL JR.	1819 BRUSH HILL DR.	Low Pressure	P-TESTED; CUST. PROB.	10/20/97	10/20/97
ATLANTIC BLDG	2605 DALEVIEW DR	Lower Meter	COMPLETED	12/11/97	2/24/98
ATLANTIC HEARING AIDE SE	6842 ARLINGTON EXPWY	High Bill/RR/Leak	OBTAINED CORRECTED READ	6/24/97	6/24/97
BACI, PETER	8067 MARSEILLES DR.	High Bill/RR/Leak	READ; NEG LEAK TEST	10/22/97	10/22/97

## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
BAILEY GYM	6020 MERRILL ROAD	Sewer Backup	HAD LINES CLEANED ALL OK	6/6/97	6/6/97
BALL, MURRAY P.	2433 COTILLION RD	High Bill/RR/Leak	READ; NEG LEAK TEST	10/17/97	10/17/97
BALOUGH, NANCY	3544 MARSH CREEK DR	T-Off Customer Repairs	IDENTIFIED METER FOR PLUMBER	4/11/97	4/11/97
BARNARD	3203 DONHURST ST	Water Leak/Break	REPAIRED	7/15/97	7/16/97
BARNARD	5531 DARLOW AVE	Water Quality Complaint	FLUSHED SERVICE	8/20/97	8/20/97
BARNARD, F. J.	1540 CARLOTTA RD W	High Bill/RR/Leak	CUST. LEAK PROB.	8/28/97	8/28/97
BARNES, RALPH RAY	7641 BROCKHURST DR	T-Off Customer Repairs	T-OFF & RAISED METER	10/14/97	10/14/97
BARNLART	3850 WAYLAND ST	Water Leak/Break	REPAIRED	1/27/97	1/27/97
BARNS	7641 BOCKHURST DR	Water Leak/Break	C/P	10/13/97	10/13/97
BARRETTE	3203 EL MERRO DR	Curb Stop Replacement	COMPLETED	1/21/97	1/24/97
BARTLEY, CYNTHIA	2521 ROGERO RD	Low Pressure	P-TESTED; ORD SVC RPLMT.	3/11/97	3/11/97
BASKIN-ROBINS	5566 FT. CAROLINE, #28	Low Pressure	P-TEST; CUST. PROB.	10/7/97	10/7/97
BASS, GORDON	7823 SUNNYMEADE DR N	Accuracy Test	METER TESTED 2% SLOW	12/19/97	12/19/97
BASS, GORDON	7823 SUNNYMEADE DR N	High Bill/RR/Leak	READ; NEG LEAK TEST	12/11/97	12/11/97
BASSETT	3291 UNIVERSITY BLVD	Meter Change	COMPLETED	3/31/97	5/2/97
BATES, DOUG	6704 BARKWOOD DR	Meter Leak	REPAIRED COPPER SERVICE	8/14/97	8/14/97
BAXLEY	6331 PINE SUMMIT DR	Service Replacement	COMPLETED	6/12/97	6/25/97
BAXLEY, A R	6331 PINE SUMMIT DR	Low Pressure	RPLD MTR;P-TEST; ORD SVC RPLMT.	5/2/97	5/2/97
BECK, JOHNNY	6703 LOTUS RD S	High Bill/RR/Leak	OBTAINED CORRECTED READ	4/15/97	4/15/97
BEETERMER	2224 LAKE LUCINA DR	Water Leak/Break	REPAIRED	7/26/97	7/26/97
BELL	861 TOWNSEND BLVD	Water Leak/Break	REPAIRED	3/3/97	3/3/97
BELL	2616 CONGAREE DR W	Water Quality Complaint	CHECK WATER, OK NOW	2/13/97	2/13/97
BELL	2615 CONGAREE DR W	Flush	COMPLETED	2/12/97	2/12/97
BENJAMIN, J P , III	3461 PEELER RD	T-Off Customer Repairs	T-OFF; RPLD MTR/BOX/LID	4/30/97	4/30/97
BENNETT CULINS, DIANE	7272 ALANA RD	Low Pressure	P-TESTED; ORD SVC RPLMT	12/31/97	12/31/97
BENNIE CUMMINGS	1201 DOUGLAS ST #5	Sewer Backup	REMOVED BLCAKAGE FORM LATERAL LEAVING APT COMPLEX	2/5/97	2/5/97
BENTLEY SIGNS	5934 ARLINGTON RD	Man Hole Problem	REPLACED RING & COVER	2/25/97	2/28/97

## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
BENTLY, JIMMY	7106 BERRYWOOD LN	High Bill/RR/Leak	READ; CUST. LEAK PROB.	1/15/97	1/15/97
BERBERICH, WILLIAM R	5504 EDMAR RD	Low Pressure	P-TESTED; ORD SVC RPLMT.	6/19/97	6/19/97
BERG, M.	5427 MARSH CREEK DR N	High Bill/RR/Leak	READ; NEG LEAK TEST	10/20/97	10/20/97
BERRINGER	6845 MERRILL RD	Water Leak/Break	REPAIRED	2/9/97	2/11/97
BETHEL, SAMMY	2846 YELLOWPINE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/18/97	8/18/97
BETHEL, SAMMY	2846 YELLOW PINE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/18/97	8/18/97
BETTS	2907 STONEHURST DR E	Water Leak/Break	NO WATER LEAK	5/3/97	5/3/97
BETTS, RAYMOND	2907 STONEHURST RD E	No Water	T-ON WATER	4/1/97	4/1/97
BIORN, PER	4023 GRISSOM DR	Meter Lid Change	RPLD VALVE BOX LIDS	12/22/97	12/22/97
BJORN, PER	4023 GRISSOM DR	High Bill/RR/Leak	READ; NEG LEAK TEST	3/25/97	3/25/97
BLAIR, DAVID & MELODY	7271 ARBLE DR	Cave In	TO CONTRACTOR FOR REPAIRS	4/18/97	4/18/97
BLANTENSHIP	3070 WEDGEFIELD BLVD	Water Leak/Break	REPAIRED	2/3/97	2/3/97
BLANTON, JULIA	7311 ELVIA DR	High Bill/RR/Leak	READ; NEG LEAK TEST	10/15/97	10/15/97
BLISS, WALTER D.	3630 BRIDGEWOOD DR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/26/97	9/26/97
BLISSITT, MRS.	5544 BRADSHAW ST	No Water	CUST. LIGHTNING PROB.	8/4/97	8/4/97
BOBBY TIRE	3751 CAWANAUGH DRIVE	Sewer Backup	CUSTOMER PROBLEM	12/15/97	12/15/97
BOGER	2935 MANSION RD	Service Replacement	COMPLETED	4/2/97	5/22/97
BOGER	6239 HOLLY BAY	Service Replacement	COMPLETED	10/14/97	10/23/97
BOGER, ROSALIND	2935 MANSION RD	Low Pressure	P-TESTED; CUST. PROB.	2/25/97	2/25/97
BOGER, ROSALIND	2935 MANSION RD	High Bill/RR/Leak	CUSTOMER LEAK PROB.	4/18/97	4/18/97
BOGER, ROSALIND	2935 MANSION RD	High Bill/RR/Leak	CUST. LEAK PROB.	5/23/97	5/23/97
BOGER, SCOTT	6239 HOLLY BAY DR	Low Pressure	RPLD MTR; P-TEST; ORD SVC RPLMT	10/13/97	10/13/97
BOND, TERESITA	5443 FT CAROLINE	High Bill/RR/Leak	CUST. LEAK PROB.	9/16/97	9/16/97
BOOM	7236 SANDHURST RD S	Water Leak/Break	C/P	11/1/97	11/1/97
BOORTZ	2640 GREEN OAKS DR	Low Pressure	TO BE REPLACED	10/15/97	10/15/97
BOWMAN, BENJ	2324 TOWNSEND BLVD	Raise Meter	RAISED METER BOX	5/7/97	5/7/97
BRADBERRY, MARGE	1029 CALIENTE	High Bill/RR/Leak	OBTAINED CORRECTED READ	5/14/97	5/14/97

Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
BRADBERRY, MARGE	1035-1039 CALIENTE DR	Obtain Reading	READ; CUST. LEAK PROB.	9/16/97	9/16/97
BRANDEL	2504 ROGERO RD	Water Leak/Break	REPAIRED	8/19/97	8/20/97
BRASHEARE, FRANK E	1108 CARLOTTA RD W	Low Pressure	CUSTOMER PROBLEM	5/5/97	5/5/97
BRASHEARS, FRANK	1105 CARLOTTA RD. W.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/19/97	11/19/97
BRELL, JESSICA	2613 BLUEBERRY LN	Low Pressure	CUSTOMER PROBLEM	1/6/97	1/6/97
BRILL	2613 BLUEBERRY LN	Service Replacement	COMPLETED	3/5/97	3/12/97
BRILL, MRS.	2613 BLUEBERRY LN	No Water	CUST. LEAK PROB.	9/11/97	9/11/97
BRINKMAN, JOHN	7092 GREENHOLLY DR	High Bill/RR/Leak	READ; NEG LEAK TEST	10/22/97	10/22/97
BROOILETTE, EARL	3203 PLUMTREE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	10/1/97	10/1/97
BROUGHTON, W.	2423 COTILLION RD	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	11/4/97	11/4/97
BROUGHTON, WM	2423 COTILLION RD	High Bill/RR/Leak	READ; NEG LEAK TEST	7/25/97	7/25/97
BROUGHTON, WM.	2423 COTILLION RD	High Bill/RR/Leak	CUST. TOILET LEAK	10/13/97	10/13/97
BROULETTE	3203 PLUMTREE DR	Water Leak/Break	REPAIRED	9/30/97	9/30/97
BROWN	2521 CLARO DR	Service Replacement	COMPLETED	3/5/97	3/20/97
BROWN	3455 LE HARVE DR	T-Off Customer Repairs	COMPLETED	3/9/97	3/9/97
BROWN	2415 MILL CREEK RD	Water Leak/Break	REPAIRED	11/1/97	11/1/97
BROWN, ERIC	7541 TACONY DR	High Bill/RR/Leak	CUST. LEAK PROB.	5/19/97	5/19/97
BROWN, LEE F.	7256 ADEL CT.	High Bill/RR/Leak	CUST. LEAK PROB.	12/22/97	12/22/97
BROWN, RONNIE	5719 MORAY CT	No Water	DELI TURN ON	3/18/97	3/18/97
BROWN, WARDELL	3230 FRUITWOOD LN	High Bill/RR/Leak	READ; NEG LEAK TEST	11/4/97	11/4/97
BRUNO, STEVEN	7842 ALDERMAN RD	High Bill/RR/Leak	READ; NEG LEAK TEST	3/24/97	3/24/97
BRUTON	3220 EL MORRO DR E		NO ONE IN T&D RECIEVED THIS CALL.	7/1/97	7/15/97
BUCANNON	1049 BERT RD	No Water	NOT OUR SYSTEM	4/8/97	4/8/97
BURGER KING	MERRILL RD	Water Leak/Break	NO LEAK	11/3/97	11/3/97
BUSSARD, W H	2905 WOODTOP DR	High Bill/RR/Leak	CUST. LEAK PROB.	7/24/97	7/24/97
BUTCHER, THOMAS	3865 SANDY SHORES DR	High Bill/RR/Leak	READ; NEG LEAK TEST	3/21/97	3/24/97
BUTCHER, THOMAS	3865 SANDY SHORES DR	Meter Leak	T-OFF CURB STOP	7/18/97	7/18/97

## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
BUTLER, CALVIN	3305 JUSTINA RD	High Bill/RR/Leak	READ; CUST. LEAK PROB.	4/9/97	4/9/97
BUTLER, IRIS	6536 MERRILL RD	Low Pressure	T-ON WATER AT HOUSE VALVE	3/20/97	3/20/97
BUTLER, LLOYD JR.	5446 FT CAROLINE RD	High Bill/RR/Leak	READ; NEG LEAK TEST	10/17/97	10/17/97
BUTTERCUP	2224 LAKE LUCINA DR	Water Leak/Break	REPAIRED	1/13/97	1/13/97
BUTURLA, KATHLEEN	2533 PINE SUMMIT DR E	Low Pressure	CUSTOMER WATER HEATER PROB.	4/21/97	4/21/97
CABUBIS DANCE CLUB	7220 MERRILL ROAD	Sewer Backup	TURNED OVER TO G. HENDERSON	11/18/97	11/18/97
CALDWELL, MRS.	6237 ROUND OAK LN	No Water	T-ON WATER	4/29/97	4/29/97
CALDWELL, ROBERT	7420 MAYAPPLE RD.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/11/97	11/11/97
CALDWELL, ROBERT JR.	7420 MAYAPPLE RD	High Bill/RR/Leak	READ; NEG LEAK TEST	10/16/97	10/16/97
CALINDO	2432 CESERY BLVD	Water Quality Complaint	WATER PLANT WAS FLUSHING	3/7/97	3/7/97
CALLAHAN, DAHLENA	6714 BARKWOOD DR	Low Pressure	CUSTOMER LEAK PROB.	3/14/97	3/14/97
CALLAHAN, WM B OR JACQU	2411 CALADIUM RD	Meter Leak	REPLACED METER	2/18/97	2/18/97
CALVIN, ORA W	7806 BELLE MEADE BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	3/3/97	3/4/97
CALVIN, ORA W	7806 BELLEMEADE BLVD	Accuracy Test	MTR TESTED TO PSC GUIDELINES	3/11/97	3/13/97
CAMBELL, MR.	3861 WAYLAND ST	Low Pressure	CUST. LEAK PROB.	12/29/97	12/29/97
CAMBIAGGIO, SILVERIO	5540 DARLOW AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	10/1/97	10/1/97
CAMPBELL, MARY D	2772 WOOLERY DR	High Bill/RR/Leak	READ; NEG LEAK TEST	1/10/97	1/10/97
CANTER, JOHN	2673 TROLLIE LN, #4	High Bill/RR/Leak	READ; NEG LEAK TEST	9/8/97	9/8/97
CARAVILLA	3278 SHETLAND RD	Service Replacement	COMPLETED	1/7/97	1/14/97
CARDINAC, LENA	6034 COLUMBINE DR.	Low Pressure	CUST. SOFTENER PROB.	12/16/97	12/16/97
CARNETT, V M	3921 MEEK DR	High Bill/RR/Leak	CUST. LEAK PROB.	4/11/97	4/11/97
CARR, E F	3963 MEEK DR	High Bill/RR/Leak	READ; NEG LEAK TEST	3/20/97	3/20/97
CARTER	5432 COTILLION RD	Water Quality Complaint	FLUSH SYSTEM	7/15/97	7/15/97
CARTER	2912 RED OAK DR	Water Quality Complaint	CLEARED UP	6/10/97	6/10/97
CARTER, AL	6230 GREEN PINE LN	High Bill/RR/Leak	READ; NEG LEAK TEST	8/13/97	8/13/97
CARTER, ROBERT	5858 ARLINGTON RD	High Bill/RR/Leak	CUST. LEAK PROB.	9/17/97	9/17/97
CARTIEL	7339 SANDHURST	T-Off Customer Repairs	COMPLETED	9/14/97	9/14/97

## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
CASCADES APT	843 ALDERMAN RD	Water Leak/Break	REPAIRED	10/16/97	10/16/97
CASON	3275 SHETLAND RD	Water Leak/Break	C/P	1/15/97	1/15/97
CASON	3012 RED OAK DR	Water Quality Complaint	FLUSHED SERVICE	4/25/97	4/25/97
CASON, DAVID	3012 RED OAK DR	High Bill/RR/Leak	READ; NEG LEAK TEST	5/12/97	5/12/97
CASTILE/JACKSONVILLE AP	1811 ROGERO ROAD	Man Hole Overflow	PRIVATE SYSTEM TALKED TO OFFICE MANAGER	8/4/97	8/4/97
CESERY	3125 TALLPINE LN	Curb Stop Replacement	COMPLETED	9/22/97	9/23/97
CESERY BLDG	2932 TALL PINE	Meter Change	CHANGE 2" METER	1/31/97	3/6/97
CESERY BLDG	2746 STARDUST	Water Leak/Break	REPAIRED	5/1/97	5/2/97
CESERY CO.	3120 TALL PINE LN	No Water	CHANGE CURB STOP	5/21/97	5/21/97
CESERY CONSTRUCTION	3016 JUSTINA RD	Water Leak/Break	REPAIED	3/27/97	3/27/97
CESERY CONTRUCTION	3024 JUSTINA	Meter Lid Change	COMPLETED	4/29/97	8/1/97
CHAFIN	1956 AFTON LN	Service Replacement	COMPLETED	3/5/97	3/13/97
CHAFIN, TONY	1956 AFTON LN	Low Pressure	P-TEST; RPLD MTR; ORD. SVC RPLMT.	1/7/97	1/7/97
CHAMBERS	7257 MAPLE TREE DR	Service Replacement	COMPLETED	7/10/97	7/10/97
CHANG, JO WANG	3520 MARSH CRK DR	High Bill/RR/Leak	CUST. LEAK PROB.	9/25/97	9/25/97
CHARLES	908 PARK FOREST	Service Replacement	COMPLETED	3/4/97	3/4/97
CHARLES COLLINS	4128 TRADEWINDS DRIVE	Water Quality Complaint	WATER OK ON ARRIVAL	3/7/97	3/7/97
CHARLES HARPER	5307 PLAYA WAY	Sewer Misc.	RE-ORDERED BARRICADED FOR SEWER REPAIR	2/27/97	2/26/97
CHARLES HARRISON	3233 KENISTON LANE	Water Quality Complaint	RES 0.5 EVERYTHING OK	8/5/97	8/5/97
CHAUDRON, PAUL	2530 CLARO DR	High Bill/RR/Leak	CUST. LEAK PROB.	7/22/97	7/22/97
CHAVES	2320 LAKE LUCINCA	Service Replacement	COMPLETED	11/18/97	11/24/97
CHEEK, WILLIAM	6543 BLACKWOOD DR	High Bill/RR/Leak	CUSTOMER LEAK PROBLEM	4/17/97	4/16/97
CHERYL BAKER	6338 ANVIL ROAD	Odor	CK CL2 RES 0.5, ADVISED CUST SHE HAS NO PROABLEM	6/2/97	6/2/97
CHIN, SHAO MAY	2640 CESERY BLVD, #9	High Bill/RR/Leak	READ; NEG LEAK TEST	1/7/97	1/7/97
CHIN, SHAO MAY	2640 CESERY BLVD, #9	Accuracy Test	ACCURATE MTR/TEST.	1/9/97	1/10/97
CHRISTINE DAUGHTRY	7337 ELVIA DRIVE	Sewer Misc.	CUATOMER PROBLEM	8/28/97	8/28/97
CHRISTOFFERSON, CRAIG	1032 PARKRIDGE CIR W	High Bill/RR/Leak	CUSTOMER LEAK PROB.	2/20/97	2/20/97

## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
CHRSTION	2935 SANDHURST DR E	Meter Leak	REPAIRED	8/2/97	8/2/97
CLARK, JIM	6742 COLUMBINE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/16/97	7/16/97
CLARK, KATIE	5425 FT CAROLINE RD	High Bill/RR/Leak	READ; NEG LEAK TEST	6/24/97	6/24/97
CLAY, MRS. GARY D.	7014 GREENFERN RD	High Bill/RR/Leak	CUST. LEAK PROB.	8/18/97	8/18/97
COBERLY	2432 MISTY DR	Flush	FLUSHED MAIN	8/9/97	8/9/97
COCHRANE, LORRAINE	2931 STONEHURST RD E	High Bill/RR/Leak	READ; NEG LEAK TEST	10/21/97	10/21/97
COKER, JAMES E	8047 INTERNATIONAL VILLAGE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	4/23/97	4/23/97
COLBERT	5741 LAKE LUCINA DR N	Water Leak/Break	REPAIRED	10/17/97	10/17/97
COLEMAN, ARTHUR C	6710 BUTTONTREE CT	High Bill/RR/Leak	CUSTOMER LEAK PROB.	1/23/97	1/23/97
COLEMAN, JOHN E	2542 LANSDOWNE DR	High Bill/RR/Leak	READ; CUST. LEAK PROB.	4/29/97	4/29/97
COMBS	6133 SHETLAND RD	Fire Hydrant Problem	REWORK HYDRANT	10/11/97	10/21/97
COMBS, MICHAEL	2736 ARLEX DR E	High Bill/RR/Leak	CUST. LEAK PROB.	7/18/97	7/18/97
CONNOLLY, JOHN	1233 TIMBER LANE	High Bill/RR/Leak	READ; NEG LEAK TEST	5/21/97	5/21/97
COOKIE FLORIST	2640 CESERY BLVD, #6	Accuracy Test	PASSED ACCUR. TEST; NEG LEAK TEST	11/26/97	12/2/97
COOPER, CHARLES	3247 SABAL PALM DR	High Bill/RR/Leak	CUST. LEAK PROB.	7/15/97	7/15/97
COPPER	2343 LAKE LUCINA DR E	Water Leak/Break	REPAIRED	5/29/97	5/29/97
COPPOLA, MARCO R	7806 DALEHURST DR S	High Bill/RR/Leak	READ; NEG LEAK TEST	4/21/97	4/21/97
COTE	5923 HOLLYBAY DR	Sod	COMPLETED	6/17/97	6/18/97
COUELL	1211 SUNNYMEAD DR	Water Leak/Break	C/P	8/10/97	7/22/97
COUNCIL, WAYNE	5451 CRESTA WAY	High Bill/RR/Leak	READ; NEG LEAK TEST	11/11/97	11/11/97
COWART, GRACE	3247 FRUITWOOD LN	High Bill/RR/Leak	OBTAINED CORRECTED READ	4/22/97	4/22/97
COX, DELLA	7207 MAYAPPLE RD	High Bill/RR/Leak	ACCUR. TEST; CUST. LEAK PROB.	7/16/97	7/16/97
CRAWFORD	1853 BRUSH HILL RD	Obtain Reading	OBTAINED READ	8/27/97	8/27/97
CRAWFORD	1853 BRUSH HILL RD	Water Quality Complaint	OK NOW	8/22/97	8/22/97
CRAWFORD, DIANE	3024 DALEHURST DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	10/22/97	10/22/97
CRAWFORD, OWEN	5912 CARIBBEAN DR	High Bill/RR/Leak	CUSTOMER LEAK PROB.	2/4/97	2/4/97
CRAWFORD, VICTOR A	1853 BRUSH HILL DR	High Bill/RR/Leak	RPLD METER; NEG LEAK TEST	2/19/97	2/19/97



## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
CROSBY, JOHN	8038 CARLOTTA RD S	High Bill/RR/Leak	CUSTOMER LEAK PROB.	2/21/97	2/21/97
CURPURA	6729 BARKWOOD DR	Meter Leak	REPAIRED	4/2/97	4/2/97
CYRESS TOWNHOUSE APT	2800 YELLOW PINE CT	Curb Stop Replacement	COMPLETED	7/17/97	7/30/97
DALE DAVID GRAY PLUMING	1221 BELLE MEADE BLVD	Man Hole Problem	W/O TURNED OVER TO CONTRACTOR	1/12/97	1/12/97
DALLMANN	2646 GREEN OAK DR	High Bill/RR/Leak	CUST. LEAK PROB.	7/15/97	7/15/97
DALLMANN, CARROLL	2646 GREEN OAK DR	Low Pressure	P-TEST; ORD SVC RPLMT	10/17/97	10/17/97
DAMON, REV. & MRS.	7930 BELLMEADE BLVD	Low Pressure	P-TESTED; ORD SVC RPLMT.	8/22/97	8/23/97
DANE, WILLIAM	5414 JOHN REYNOLDS DR	High Bill/RR/Leak	READ; NEG LEAK TEST	4/15/97	4/15/97
DARBY, MR	5648 DARLOW AVE	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	3/8/97	3/8/97
DARLENE NEILL	3127 CATHERDRAL LANE	Sewer Backup	CUSTOMER PROBLEM	8/13/97	8/13/97
DAVID HALL	5828 POMPANO DRIVE	Noise	WE ARE WORKING ON PROBLEM	10/8/97	10/8/97
DAVID HOWELL	5908 REGIMENT DRIVE	Cave In	WROTE WORK ORDER TO HAVE REPAIRS MADE	7/17/97	7/17/97
DAVID MCLENDON	3456 PALM ISLAND ROAD	Water Quality Complaint	0.7 AT TAP CUST UNED WELL WTER (EMPLOYEE)	10/2/97	10/2/97
DAVID, RAMON	2856 SEARCHWOOD DR	Water Leak/Break	CUSTOMER HOUSE VALVE PROB.	2/21/97	2/21/97
DAVIS	6572 ALBICORE RD	Water Leak/Break	C/P	10/3/97	10/7/97
DAVIS, MAMIE	5482 SPRING BROOK RD	High Bill/RR/Leak	READ; NEG LEAK TEST	7/10/97	7/10/97
DAVIS, SAMUEL	3203 SABAL PALM DR	Water Leak/Break	CUSTOMER PROBLEM	2/10/97	2/10/97
DAVIS, THOMAS	7011 BERRYWOOD LN	T-Off Customer Repairs	T-OFF FOR CUSTOMER REPAIRS	5/6/97	5/6/97
DAVISON	2422 LAKE LUCINA DR	Water Leak/Break	REPAIRED	3/14/97	3/14/97
DAVISON, DONALD	2422 LAKE LUCINA DR	High Bill/RR/Leak	READ; NEG LEAK TEST	5/20/97	5/22/97
DEAREN	6545 SYRINGA LN	Service Replacement	COMPLETED	12/18/97	1/26/98
DEAREN, R. G.	6545 SYRINGA LN	Low Pressure	P-TESTED; ORD. SVC. RPLMT.	10/23/97	10/23/97
DEE'S FOOD & BEVERAGE	2640 CESERY BLVD, #17	Meter Leak	CUST. LEAK PROB.	10/30/97	10/30/97
DEGORAH BARRACLOUGH	1035 ARCO DR #26	Sewer Backup	CUSTOMER PROBLEM	11/10/97	11/10/97
DEISER, DEBORAH	7615 TIMBERWOOD DR	No Water	T-ON HOUSE VALVE	1/31/97	1/31/97
DENEAR CALDWELL	5511 LOS SANTOS #7	Sewer Backup	CUSTOMER PROBLEM	9/23/97	9/26/97
DEVERLING	1952 WOODLIEGH DR	Service Replacement	COMPLETED	10/16/97	10/21/97

Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
DEW, JOHN W	2051 ALMIRA ST	High Bill/RR/Leak	READ; NEG LEAK TEST	2/12/97	2/12/97
DICKEY, B J	3233 FIESTA LN	High Bill/RR/Leak	CUSTOMER LEAK PROB.	5/1/97	5/1/97
DIRSA, DAVID	7827 ALHURST ST	High Bill/RR/Leak	READ; NEG LEAK TEST	12/30/97	12/30/97
DIXON	3203 HOLLY BERRY LN	Water Leak/Break	REPAIRED	2/8/97	2/12/97
DOANE, PAULINE	2535 LIGUSTRUM RD	High Bill/RR/Leak	OBTAINED CORRECTED READ	1/15/97	1/15/97
DOBBS, JOIE	6635 BOWDEN RD	No Water	T-ON WATER	1/6/97	1/14/97
DONNA BRACHT	7353 SANDHURST ROAD SO	Water Quality Complaint	HAD T & D FLUSH LINES	9/2/97	9/2/97
DONNA PALMIERI	3227 SEARCHWOOD DRIVE	Sewer Backup	COULD NOT TELL IF PROBLEM IS OURS OR CUSTOMER	9/9/97	9/9/97
DONOHUE	7638 LAZEAU DR	Sod	COMPLETED	8/14/97	8/19/97
DONOHUE, TERRY	7638 LAZEAU DR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/15/97	7/15/97
DORADHATY	2233 LAKE LUCINA DR	Water Leak/Break	REPAIRED	10/8/97	10/9/97
DOTMERS, TOM	1025 PARKRIDGE CIR W	No Water	T-ON WATER	6/19/97	6/19/97
DOUCETTE, CLARA	3540 BRIDGEWOOD DR	No Water	T-ON WATER	1/28/97	1/28/97
DOWEL, MRS	5944 CARIBBEAN DR	No Water	T-ON WATER	7/20/97	7/20/97
DOWELL	5552 SHADY OAK DR	Water Leak/Break	REPAIRED	8/25/97	8/26/97
DRAKE	5916 REDBERRY LN.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/11/97	11/11/97
DRINK WATER ENTERPRISE	6845 MERRILL RD	Water Leak/Break	REPAIRED	2/10/97	2/10/97
DRINK WATER ENTERPRISE	6845 MERRILL RD	Low Pressure	CUSTOMER LINE PROB.	4/8/97	4/8/97
DUARTE, JOSE M	3321 PEELER RD	Low Pressure	P-TESTED; CUST. PROB.	4/3/97	4/3/97
DUFRESNE, PEARL	5437 FT. CAROLINE RD.	High Bill/RR/Leak	READ; NEG LEAK TEST	12/24/97	12/24/97
DUNCAN	7432 ARBLE DR	Water Leak/Break	REPAIRED	9/16/97	9/16/97
DUNKIN DONUT	6999 MERRILL RD	No Water	OK NOW	10/20/97	10/20/97
DUNKIN DONUTS	6999-1 MERRILL RD	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	9/2/97	9/2/97
DUNLAP	3254 VINEWOULD LN	Water Leak/Break	REPAIRED	2/21/97	2/21/97
DUNN, S L	5465 WHITNEY ST	Low Pressure	CUSTOMER SOFTENER PROB.	5/20/97	5/20/97
DURANGO'S CAFE	7001 MERRILL RD, #19	High Bill/RR/Leak	CUSTOMER LEAK PROB.	3/20/97	3/20/97
DURANGO'S CAFE	7001-19 MERRILL RD	High Bill/RR/Leak	ACCUR. TEST; CUST. LEAK PROB.	7/15/97	7/15/97

## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
E.A. EVERTT, III	7369 MAYAPPLE ROAD	Man Hole Problem	CALKED MH LID TO STOP TRAFFIC	9/5/97	9/5/97
E.G. POOLE	110 BROOKVIEW DR NORTH	Lift Station Alarm	STATION FAILURE CORRECTED PROBLEM TALKED TO CUSTOMER	4/22/97	4/22/97
EAGLE ROCK APTS	1600 LANSDOWNE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	1/9/97	1/9/97
ECHEVARRIA, RAYMOND	3227 DECARLO LN	High Bill/RR/Leak	READ; NEG LEAK TEST	9/2/97	9/2/97
ECKERT, K. RICHARD JR	932 CARLOTTA RD W	High Bill/RR/Leak	READ; NEG LEAK TEST	9/3/97	9/3/97
EDGERTON	7717 ELVIA DR	Water Quality Complaint	OK NOW	10/2/97	10/2/97
EDWARD ELLIS	66612 SHADY OAKS DRIVE	Sewer Misc.	WROTE W/O TO MAKE REPAIRS	9/26/97	9/26/97
EDWARD VAESA	14394 DEMERY DR SOUTH	Odor	CL2 1.1 SMELL IS GONE	12/4/97	12/4/97
EDWARDS, QUINTIN	5972 WENTWORTH DR	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	7/15/97	7/15/97
EIKILL, ROBIN	6925 ALANA RD	Sidewalk/Driveway	REPAIRED BY CONTRACTOR	12/23/97	12/23/97
ELKINS, J H	6232 SHETLAND RD	High Bill/RR/Leak	READ; NEG LEAK TEST	2/4/97	2/4/97
ELLIS, J. P.	6739 GREENFERN RD	Meter Leak	REPAIRED SVC LINE	8/25/97	8/25/97
ELLIS, SCOTT	6919 GREENHOLLY DR	High Bill/RR/Leak	CUST. LEAK PROB.	7/16/97	7/16/97
ERMA HANDERSON	6113 REGIMENT DRIVE	Sewer Backup	CUSTOMER HAD ALREADY CALLED ROTO ROOTER	6/13/97	6/13/97
ERMA HENDERSON	6113 REGIMENT DRIVE	Sewer Backup	WROTE W/O GAVE TO GH	6/20/97	6/20/97
ESCOBAR, TAMMY	2626 RED OAK DR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/12/97	8/12/97
ETTLINGER, BERNARD	924 RIO ST JOHNS DR	High Bill/RR/Leak	READ; NEG LEAK TEST	10/24/97	10/24/97
EVAN	5473 FT CAROLINE RD	Water Leak/Break	REPAIRED	1/14/97	1/14/97
EVANS, BARBARA WYNNE	5453 WHITNEY ST	Obtain Reading	OBTAINED READ	1/3/97	1/3/97
EVANS, JOAN	2909 ROGERO RD	No Water	T-ON HOUSE VALVE	8/14/97	8/14/97
EVERITT, MARIANNE	5822 STURGEON LN	High Bill/RR/Leak	CUSTOMER LEAK PROB.	5/7/97	5/7/97
FADONZA, TERRY	7082 GREENHOLLY DR	Low Pressure	P-TESTED; ORD SVC RPLMT	12/1/97	12/1/97
FARAH, GEORGE	6711 BUTTONTREE LN	High Bill/RR/Leak	READ; NEG LEAK TEST	8/4/97	8/4/97
FARMER, JAMES	3147 CESERY BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	2/4/97	2/4/97
FEAVELL, APRIL	5517 FLORAL BLUFF RD	No Water	T-ON WATER	1/15/97	1/15/97
FEDERIUK, JOHN	7758 SALEHURST DR S	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	11/10/97	11/11/97
FEDERIUK, JOHN	7758 DALEHURST DR S	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	11/10/97	11/11/98

## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
FIELDS	3219 CRISTO LN	Service Replacement	COMPLETED	8/29/97	9/2/97
FIGUEROA, I.	8107 PARKRIDGE CIR. N.	Low Pressure	P-TESTED; ORD. SVC. RPLMT.	12/17/97	12/17/97
FISCHER, KATHLEEN	7317 ELVIA DR	Meter Leak	RPLD METER & RISER; REPAIRED LEAK	3/4/97	3/4/97
FISHER, MILTON E	5756 ST ISABEL DR	No Water	MAIN OFF FOR AREA REPAIR	2/27/97	2/27/97
FLODEEN, VICTOR	3134 FRUITWOOD LN	High Bill/RR/Leak	READ; NEG LEAK TEST	7/23/97	7/23/97
FLOOD, CLIFTON	5722 FT. CAROLINE RD.	High Bill/RR/Leak	CUST. LEAK PROB.	12/4/97	12/4/97
FLOWERS, ALLEN	2441 LOTUS RD EAST	Raise Meter	RAISED BOX & P-TESTED	6/10/97	6/11/97
FORD	3007 SANDHURST RD E	Water Leak/Break	C/P	2/10/97	2/10/97
FORD, CHARLEY	7305 HIELO DR	High Bill/RR/Leak	READ; NEG LEAK TEST	4/25/97	4/25/97
FORD, CHARLEY E	7305 HIELO DR	High Bill/RR/Leak	READ; NEG LEAK TEST	4/22/97	4/22/97
FORD, DENNIS G	3007 SANDHURST RD E	Water Leak/Break	CUSTOMER TO REPAIR	2/10/97	2/10/97
FORD, OPAL B	3105 HONEYWOOD DR	High Bill/RR/Leak	READ; NEG LEAK TEST	4/21/97	4/21/97
FORTUNA	2305 LAKE LUCINA DR	Water Leak/Break	REPAIRED	12/6/97	12/6/97
FORTUNA	2305 LAKE LUCINA DR W	Service Replacement	COMPLETED	12/9/97	12/12/97
FORTUNA, J. L.	2305 LAKE LUCINA DR	Low Pressure	P-TESTED; ORD. SVC. RPLMT.	12/8/97	12/8/97
FOSTER	8076 LONE STAR RD	Water Quality Complaint	FLUSHED MAIN	7/17/97	7/17/97
FOX, DOROTHY A	3752 UNIVERSITY BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	7/7/97	7/7/97
FRAHER	6031 MAPLE LEAF DR S	Service Replacement	COMPLETED	12/9/97	12/13/97
FRAHER, MR.	6031 MAPLE LEAF DR. S.	Low Pressure	P-TESTED; SVC RPLMT ORD.	12/9/97	12/9/97
FRAHER, W. D. JR.	6031 MAPLE LEAF DR S	Low Pressure	P-TESTED; ORD. SVC. RPLMT.	12/9/97	12/9/97
FRANK CHAPMEN	5316 MATANZAS WAY	Odor	CUSTOMER PROBLEM	6/27/97	6/27/97
FRANKIN	7421 FLORAL RIDGE DR	Service Replacement	COMPLETED	7/31/97	8/4/97
FRANKLIN	7421 FLORAL RIDGE DR	Service Replacement	COMPLETED	7/31/97	8/4/97
FRANKLIN, CHARLES J.	7421 FLORAL RIDGE DR	Low Pressure	RPLD MTR; P-TEST; ORD. SVC. RPLMT.	7/29/97	7/30/97
FRANKLIN, CHARLES J.	7421 FLORAL RIDGE DR	Low Pressure	P-TESTED; CUST. PROB.	12/19/97	12/19/97
FWANOSKI, MARY	5427 MARSH CRK DR	No Water	RPLD MTR; T-ON WATER	4/29/97	4/29/97
GAINES, HENRY	3266 SHETLAND RD	High Bill/RR/Leak	CUSTOMER LEAK PROB.	3/6/97	3/6/97

## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
GALINDO, LILIA	2432 CESERY BLVD	Low Pressure	CUSTOMER SCREEN PROB.	3/12/97	3/12/97
GALLUP	5524 PRIMROSE LA	Water Leak/Break	C/P	2/28/97	2/28/97
GANDY	2415 MARBLE DR	Water Leak/Break	REPLACED RISER	4/4/97	4/4/97
GARDNER	3203 DONHURST DR	Meter Leak	REPAIRED	7/13/97	7/15/97
GARNER, CHARLENE	6836 BARKWOOD DR	No Water	T-ON WATER	2/27/97	2/27/97
GARY WILLIAMS	2564 WOOLERY DRIVE	Cave In	WROTE WO TO GRUHN MAY TO MAKE REPAIRS	4/11/97	4/11/97
GARY, LAURA	5316 SANDERS RD	No Water	T-ON WATER	8/29/97	8/29/97
GATE PETROLEUM	7211 MERRILL RD	High Bill/RR/Leak	READ; UNABLE TO ID LEAK	8/19/97	8/19/97
GATEWOOD, IRENE	2708 KINGSTREE DR W	No Water	RPLD MTR; P-TESTED; CUST. PROB.	1/28/97	1/28/97
GENE JONES	3564 TIDD MARSH DRIVE	Water Quality Complaint	GAVE COMPLAINT TO T&D FOR FLUSHING	9/8/97	9/12/97
GEORGE BLACKWELL	5322 LOS SANTOS WAY	Odor	TALKED TO CUSTOMER NO PROBLEM NOW	4/7/97	4/7/97
GEORGE MANN	2912 BRANWOOD ROAD	Water Quality Complaint	PROBLEM CORRECTED	12/19/97	2/19/98
GEORGE, ANGELA	2514 MAYAPPLE RD E	High Bill/RR/Leak	READ; NEG LEAK TEST	2/13/97	2/13/97
GERAGHTY, BRIAN/SHANNO	2233 LAKE LUCINA DR.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/26/97	11/26/97
GILLIS	4025 SCHIRRE DR	Water Leak/Break	DAMAGE BY CONTRACTOR	4/5/97	4/5/97
GINGER HIGGINS	442 JADE DR WEST	Sewer Backup	CUSTOMER PROBLEM	9/11/97	9/11/97
GLENDORA MCCARGO	5536 MAXINE DRIVE	Sewer Backup	CK MANHILES ALL OK CUSTOMER PROBLEM	7/11/97	7/11/97
GLORIA ROGERS	4134 SEABREEZE DR	Cave In	CALLED GRUHN MAY TO MAKE REPAIRS	10/20/97	10/20/97
GODDARD, MRS.	824 MIDDLETON RD	No Water	T-ON WATER	7/22/97	7/22/97
GORDON	5741 LAKE LUCINA DR	Water Leak/Break	REPAIRED	3/2/97	3/5/97
GORDON BASS	7823 SUNNYMEDE DR N	Water Quality Complaint	CK CL2 .5, TOLD CUST ALL OK?	6/25/97	6/25/97
GRAHAM, DAVID	2718 CHARBRAY DR	No Water	T-ON WATER	1/2/97	1/2/97
GRAMLING, W A	3112 CESERY BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	2/6/97	2/6/97
GRANDSHAW, LAWRENCE	2624 ROGERO RD	High Bill/RR/Leak	READ; NEG LEAK TEST	2/7/97	2/7/97
GRANT	6033 MEADOW LN	Water Leak/Break	REPAIRED	4/1/97	4/1/97
GRANT, DERRICK	3148 DE CARLO LN	High Bill/RR/Leak	READ; NEG LEAK TEST	9/22/97	9/22/97
GRANT, DERRICK T.	3148 DE CARLO LN	High Bill/RR/Leak	READ; NEG LEAK TEST	8/27/97	8/27/97

## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
GRAY, ROBERT	7404 SANDHURST RD S	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	9/17/97	9/17/97
GREEN	2944 JUSTINA RD	Service Replacement	COMPLETED	10/10/97	10/16/97
GREEN, BRUCE	2944 JUSTINA RD.	Low Pressure	PRESSURE TESTED	9/26/97	9/29/97
GREEN, DAVID	7627 KINGTREE DR S	High Bill/RR/Leak	READ; NEG LEAK TEST	10/17/97	10/17/97
GREEN, LAMONT	7024 FONTAINBLEAU CIR S	Low Pressure	T & D DEPT. TO RESOLVE	9/3/97	9/3/97
GRIMES, ALICE	6323 SHETLAND RD	High Bill/RR/Leak	CUST. LEAK PROB.	8/5/97	8/5/97
GROFF, P F	2631 TOWNSEND BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	1/3/97	1/3/97
GROOMS	7042 BARKWOOD DR	Barricades	BARRICADES WAS PICK-UP	6/24/97	6/25/97
GROTRIAN	6527 SYRINGA LN	Service Replacement	COMPLETED	10/10/97	10/21/97
H.R. WOODS	528 PAULBETT DRIVE	Sewer Backup	HAD PLUMBER COME OUT AND ROD LINES	3/19/97	3/19/97
HAALAND, MYHA	7927 CONGAREE CT N	High Bill/RR/Leak	CUST. LEAK PROB.	1/14/97	1/14/97
HAALAND, MYRA	7927 CONGAREE CT N	High Bill/RR/Leak	CUST. LEAK PROBLEM	5/22/97	5/23/97
HAALAND, MYRA	7927 CONGAREE CT N	High Bill/RR/Leak	CUST. LEAK PROB.	8/7/97	8/7/97
HAFFORD	3440 CHARMONT DR	Water Quality Complaint	FLUSH SERVICE	10/7/97	10/7/97
HAIG, RICHARD	2928 OAK COVE LN.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/20/97	11/20/97
HAINES	2604 HERRICK DR	Water Quality Complaint	FLUSHED SERVICE	8/9/97	8/9/97
HALEY	3041 CESERY BLVD	Low Pressure	FLUSH SERVICE LINE	5/6/97	5/6/97
HALL, EVA	7316 ELVIA DR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/15/97	7/15/97
HALL, MARILYN	6011 MAPLE LEAF DR S	High Bill/RR/Leak	RAISED & RPLD METER	3/14/97	3/14/97
HALL, SHERWOOD F	2439 RED OAK	T-Off Customer Repairs	AT VISIT, CUSTOMER REFUSED T-OFF	1/22/97	1/22/97
HANDS, ROSALING	7543 DALEHURST DR S	High Bill/RR/Leak	CUST. LEAK PROB.	7/30/97	7/30/97
HANSER, MR.	7305 FLORAL RIDGE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/15/97	7/15/97
HANSER, OTTO	7305 FLORAL RIDGE DR	Obtain Reading	OBTAINED READ	10/30/97	10/30/97
HANSER, OTTO E.	7305 FLORAL RIDGE DR	Water Leak/Break	NO LEAK IDENTIFIED	9/4/97	9/4/97
HARDY	7046 BERRYWOOD LN	Service Replacement	COMPLETED	5/27/97	6/2/97
HARDY, MRS.	7046 BERRYWOOD LN	Low Pressure	P-TEST; INSTALL TAILPIECE & REPAIRED SVC.	3/24/97	3/26/97
HAREY	845 N UNIVERSITY BLVD	Water Leak/Break	C/P	4/10/97	4/10/97

## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
HARGRAVES	7906 CONGAREE CT	Service Replacement	COMPLETED	2/11/97	3/31/97
HARGRAVES, ROBT.	7906 CONGAREE CT	Low Pressure	RPLD MTR; P-TEST; ORD SVC RPLMT.	1/13/97	1/13/97
HARMS, SHIRLEY	8018 FLEUR DE LIS DR	High Bill/RR/Leak	READ; NEG LEAK TEST	1/17/97	1/17/97
HAROLD SCOTT	7729 LARDERDALE DR N	Cave In	NOT OURS JEA PROBLEM	9/4/97	9/4/97
HARPWAN, CYNTHIA	5531 COPPEDGE AVE.	No Water	T-ON WATER	10/27/97	10/27/97
HARRIS, RAYMOND P	5824 JUSTINA CRT	High Bill/RR/Leak	READ;CUSTOMER PROBLEM	2/6/97	2/6/97
HARRY SMITH	5565 PAULBETT DRIVE	Water Quality Complaint	HAD T & D FLUSH LINES	10/13/97	10/13/97
HARTMAN, MRS.	6117 WOODETTE WAY	T-Off Customer Repairs	T-OFF FOR CUST. REPAIR	10/21/97	10/21/97
HARTMAN, RANDY	6117 WOODETTE WAY	Accuracy Test	ACCUR-TEST; RPLD METER.	2/10/97	2/10/97
HARTMAN, RANDY	6117 WOODETTE WAY	High Bill/RR/Leak	READ; NEG LEAK TEST	2/5/97	2/5/97
HARVEY	5370 CONTINA AVE	Meter Set	COMPLETED	2/28/97	3/3/97
HARVEY, RICHARD	5370 CONTINA AVE	Obtain Reading	OBTAINED READ	7/17/97	7/17/97
HASSERT, TONY	7403 MERRILL RD	High Bill/RR/Leak	READ; NEG LEAK TEST	8/22/97	8/22/97
HACHEL, JACQUELINE	3517. PEELER RD, #19	High Bill/RR/Leak	READ; NEG LEAK TEST	3/6/97	3/6/97
HAWKINS, JAMES R	2409 MISTY DR	Low Pressure	P-TEST; CUST. PROB.	4/22/97	4/22/97
HEINYER	6908 GREENHOLLY DR	Water Leak/Break	REPAIRED	1/21/97	1/24/97
HENDRICKS, RALPH	5716 LAKE LUCINA DR	No Water	TEMP. WATER OUTAGE FOR REPAIR	1/13/97	1/13/97
HERMAN, THOMAS	2156 SHEPPARD ST	Low Pressure	RPLD MTR; P-TEST; ORD. SVC RPLMT.	2/20/97	2/20/97
HESS	6721 BARKWOOD DR	Service Replacement	DONE BY CONTRACTOR	10/17/97	10/30/97
HESS, ROBERT JR.	6721 BARKWOOD DR	Low Pressure	T& D DEPT TO REPAIR; SVC RPLMT ORD.	10/16/97	10/16/97
HILL	8086 ALDERMAN RD	Service Replacement	REPLACED SERVICE	8/28/97	9/17/97
HILL, THOMAS	8086 ALDERMAN RD	Low Pressure	P-TEST; ORD SVC RPLMT	8/27/97	8/27/97
HILLYARD	2328 MISTY DR	Water Leak/Break	CUST. PROB; T-OFF AT METER	9/30/97	9/30/97
HILTON	7015 GREENHOLLY DR	Curb Stop Replacement	REPLACED	5/30/97	5/30/97
HILTON, CLIFTON	2904 STONEHURST RD W	High Bill/RR/Leak	READ; NEG LEAK TEST	7/24/97	7/24/97
HINSON	3226 TOWNSEND BLVD	Sewer Misc.	C/P	6/6/97	6/9/97
HODGES	6000 GREENHILL	Water Quality Complaint	FLUSH	3/28/97	3/28/97

## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
HOLEMES	7910 VALLEY VIEW DR	Water Leak/Break	REPAIRED	1/3/97	1/4/97
HOLLADM J E	5306 JOHN REYNOLDS DR	High Bill/RR/Leak	OBTAINED CORRECTED READ	6/24/97	6/24/97
HOLLAND, EDW	2837 OAK COVE LN	Raise Meter	RAISED METER BOX	3/3/97	3/3/97
HOLLAND, WOODY	5312 JOHN REYNOLDS DR	High Bill/RR/Leak	OBTAINED CORRECTED READ	6/24/97	6/24/97
HOLLEY, ROBERT E	5541 COPPEDGE	Low Pressure	P-TESTED; ORD. SVC. RPLMT.	5/5/97	5/5/97
HOLLYWOOD ENTERTAINME	7121 MERRILL RD	Low Pressure	P-TESTED; CUST. PROBLEM	3/25/97	3/25/97
HOLMES	7910 VALLEYVIEW DR	Curb Stop Replacement	REPAIRED	3/6/97	3/6/97
HOLT, THOMAS W.	1120 TOWNSEND BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	8/22/97	8/22/97
HONERKAMP, E N	7823 VALLEYVIEW	High Bill/RR/Leak	READ; NEG LEAK TEST	3/6/97	3/6/97
HOOPER	3854 SANDY SHORES DR	Flush	COMPLETED	5/30/97	5/30/97
HORNE	7865 WILDWOOD RD	Sod	COMPLETED	7/17/97	7/11/97
HOSTETTER	2051 WOODLEIGH DR W	Water Leak/Break	REPAIRED	7/19/97	7/21/97
HOWARD	2338 MAPLE LEAF DR	Service Replacement	COMPLETED	9/17/97	9/23/97
HOWARD, WILLIAM L	5403 JOHN REYNOLDS DR	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	6/24/97	6/24/97
HRICZ, JOHN	5560 PAUL BETT DR	High Bill/RR/Leak	READ; NEG LEAK TEST	10/14/97	10/14/97
HUGHES, DONALD	3447 LE HAVRE DR. E.	Meter Leak	NO METER LK (POSSIBLE HOUSE VALVE LK)	11/13/97	11/13/97
HUGHES, MR.	3447 LE HAVRE DR	No Water	T-ON WATER	5/21/97	5/21/97
HUMPHREY, MRS.	3222 CESERY BLVD	Low Pressure	CUST. SOFTENER PROB.	5/20/97	5/20/97
HUMPHRIES, PATRICIA	3222 CESERY BLVD	Low Pressure	P-TESTED; CUST. PROB.	4/16/97	4/16/97
HUNTLEY	2450 GAILLARDIA RD	Water Leak/Break	REPAIRED	2/20/97	2/20/97
HUNZEKER, MRS.	1215 MAITLAND AVE.	High Bill/RR/Leak	READ; NEG LEAK TEST	12/2/97	12/2/97
HYATT	2650 WEDGEFIELD BLVD	Man Hole Problem	OK NOW	4/7/97	4/11/97
HYDER, THOMAS A.	2520 COTILLION RD	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	10/16/97	10/16/97
IADANNA	7082 GREENHOLLY DR	Service Replacement	COMPLETED	12/11/97	12/16/97
INCORVAIA, FRANK	973 PARKRIDGE CIR W	High Bill/RR/Leak	CUSTOMER LEAK PROB.	2/20/97	2/20/97
INGLISS	5886 LAKE LUCINA DR	Water Quality Complaint	C/P	9/5/97	9/5/97
J. C. PRODUCTIONS	6860 ARLINGTON XWAY	High Bill/RR/Leak	CUST. SLAB LEAK PROB.	10/10/97	10/10/97



## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
J.E.A.	6524 ARLINGTON ROAD	Sewer Misc.	MP TO JET LINES	11/23/97	11/23/97
J.H. BOGGS	7922 WILDWOOD ROAD	Step Tank Alarm	TALKED TO CUST AND WXPLAINED WORK IN PROGRESS	1/22/97	1/22/97
J.H. BOGGS	7922 WILDWOOD	Water Quality Complaint	CLECKED CL2 1.4 PPM NO OTHER PROBLEM	2/18/97	2/18/97
J.H. BOGGS	7922 WILDWOOD ROAD	Odor	CK RES 1.5 TALKED TO CUSTOMER EVERYTHINK OK	3/11/97	3/11/97
J.H. BOGGS	7922 WILDWOOD ROAD	Water Quality Complaint	ADVISED CUST WATER WAS OK CUST SATIFIED	3/17/97	3/17/97
J.H. BOGGS	7922 WELWOOD ROAD	Noise	CHECKED OUT L/S ALL OK	7/29/97	7/28/97
JACK COON	10521 AKERS DR NORTH	Water Quality Complaint	CLEARNED ON ARRIVAL	1/11/97	1/11/97
JACKSON	7318 SANDY BLUFF DR	Curb Stop Replacement	REPLACED	6/3/97	7/7/97
JACKSON	MAPLE LEAF & RIDGWAY	Water Leak/Break	REPAIRED	6/26/97	6/26/97
JACKSON	6034 HOLLY BAY CT	Water Quality Complaint	FLUSH SERVICE	4/16/97	4/16/97
JACKSON, MILTON E.	7056 MAYAPPLE RD	High Bill/RR/Leak	CUST. SVC. LEAK	10/14/97	10/14/97
JAGAR	2421 LAKE LUCINA DR	Service Replacement	COMPLETED	10/8/97	10/14/97
JAGER, K. C.	2421 LAKE LUCINA DR.	Low Pressure	PRESSURE TESTED	10/2/97	10/2/97
JAMES C. MCKEE	2634 ARLEX DRIVE EAST	Water Quality Complaint	CK OUT WATER AT HOUSE 0.5 CLS , WATER SEEMS OK	7/25/97	7/25/97
JAMES FLETCHER	7720 ARBLE DRIVE	Water Quality Complaint	RES 0.8 WATER FINE TALKED TO CUSTOMER	8/5/97	8/5/97
JAN LAMBERT	3525 SEAFOAM LANE	Water Quality Complaint	HAME HAS BEEN VACANT	1/29/97	1/29/97
JAN SMITH	2036 WOODLEIGH DR. W.	Sewer Misc.	CUSTOMER PROBLEM	6/3/97	6/3/97
JANUARY, DEBORAH LYNN	6012 GLEN ROSE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	11/5/97	11/5/97
JAQUETT, FRANK	3134 DALEHURST DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	10/20/97	10/20/97
JAX FIRE RESCUE	FLORA BLUFF RD	Water Leak/Break	NOT IN SERVICE AREA	12/13/97	12/13/97
JAX UNIVERISITY	2800-1 UNIVERISITY BLVD	Water Leak/Break	C/P	7/23/97	7/23/97
JEANINE GEARY	11700 TANAGER DRIVE	Water Quality Complaint	CHECKED CL2 AT FRT OF HOUSE 0.5	4/18/97	4/18/97
JEFFERSON, VANESSA	3035 TOWNSEND BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	8/1/97	8/1/97
JENKINS, J. W.	5477 SANDERS RD	T-Off Customer Repairs	TOOFF FOR CUST. REPAIRS	10/1/97	10/1/97
JERNIGAN, M F	7068 GREENFERN RD	Meter Leak	RPLD WASHER & METER	1/10/97	1/10/97
JERNIGAN, M F	7068 GREENFERN RD	High Bill/RR/Leak	READ; NEG LEAK TEST	7/31/97	7/31/97
JERNIGAN, M F	7068 GREENFERN RD	High Bill/RR/Leak	READ; NEG LEAK TEST	7/24/97	7/24/97

## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
JESSUP, LINDA	7609 MAYAPPLE CT	High Bill/RR/Leak	CUST. LEAK PROB.	7/21/97	7/21/97
JOAL TROUPE	193 SOUTHERN GROVE DRIVE	Water Quality Complaint	TURNED OVER TO T&D FOR FLUSHING LINES	10/11/97	10/11/97
JOEL THERLANGE	7237 SANDHURST RD S	Sewer Backup	CORRECTED PROBLEM	2/11/97	2/11/97
JOHN TAYLOR	2486 MARBLE DRIVE	Water Quality Complaint	FLUSHED LINES	10/1/97	10/23/97
JOHN THRESHIE	545 LAKE DRIVE	Sewer Misc.	WROTE W.O. TO HAVE LINE INSPECTED	12/5/97	12/5/97
JOHNS, TERESA A	3206 GREENHOLLY DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	1/15/97	1/15/97
JOHNSON	5512 RIVERTON RD	Service Replacement	COMPLETED	5/10/97	5/13/97
JOHNSON	3042 CESERY BLVD	Water Leak/Break	REPAIRED	12/5/97	12/8/97
JOHNSON, ANTHONY & DION	7352 SANDY BLUFF DR	High Bill/RR/Leak	READ; NEG LEAK TEST	10/23/97	10/23/97
JOHNSON, DOROTHY	3156 GREEN ARBOR PL	High Bill/RR/Leak	CUST. LEAK PROB.	1/14/97	1/14/97
JOHNSON, DOROTHY	3156 GREEN ARBOR PL	Accuracy Test	ACCURACY TESTED	4/29/97	4/29/97
JOHNSON, GEORGE O.	3050 DONHURST ST	Water Leak/Break	CUST. LEAK PROB.	9/26/97	9/26/97
JOHNSON, RUTH B	3050 DONHURST ST	Meter Leak	NO LEAK; NEIGHBOR'S SPRINKLER WATER	5/21/97	5/21/97
JONES, ANNETTE	7113 ALANA RD	Low Pressure	TURNED HOUSE VALVE ON FULL	6/26/97	6/26/97
JONES, KARL	2912 OAK COVE LN.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/11/97	11/11/97
JONES, S. COOPER	5412 CONTINA AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	7/17/97	7/17/97
JORDAN	2403 ROGERO RD	Water Leak/Break	C/P	4/5/97	4/5/97
JOSEPH	6032 MAPLE LEAF DR S	Sod	REPLACED	12/22/97	1/20/98
JUN PROPERTIES INC	2915 FRUITWOOD LN.	Accuracy Test	METER ACCURATE/TEST.	1/20/97	1/21/97
JUN PROPERTIES INC	2915 FRUITWOOD LN	High Bill/RR/Leak	READ; NEG LEAK TEST	1/17/97	1/17/97
JUN PROPERTIES INC	2915 FRUITWOOD LN	High Bill/RR/Leak	READ; NEG LEAK TEST	1/15/97	1/15/97
KACALA	8119 PARKRIDGE CIR N	Sewer Misc.	GIVEN TO SEWER DEPT	10/29/97	10/29/97
KARNBLUM	7037 BARKWOOD DR	Service Replacement	COMPLETED	6/12/97	6/19/97
KATAROS	4703 UNIVERSITY BLVD N	Water Leak/Break	C/P	2/7/97	2/7/97
KEEGAN	7805 WILDWOOD RD	Water Leak/Break	C/P	5/23/97	8/1/97
KEITH CENTERFIELD	LEE ROAD	Man Hole Problem	NOT OUR SYSTEM	5/24/97	5/24/97
KELLEY, STEPHEN	8051 TOULON CT	High Bill/RR/Leak	READ; NEG LEAK TEST	7/25/97	7/25/97

Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
KELLY	8010 CONGREE CT N	Water Leak/Break	REPAIRED	11/7/97	11/8/97
KELLY	1867 WOODLEGH DR	Water Quality Complaint	OK NOW	11/4/97	11/4/97
KELLY, CHERYL	3257 CARIBBEAN DR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/9/97	9/9/97
KELLY, MRS.	8010 CONGAREE CT N	Meter Leak	REPAIRED SVC. LEAK	11/7/97	11/8/97
KENNEDY, DAVID & KRISTY	6544 BLACKWOOD DR	High Bill/RR/Leak	CUST. LEAK PROB.	8/15/97	8/15/97
KENT, CHARLES	7912 BELLMEADE BLVD S	Low Pressure	P-TEST; ORD SVC RPLMT.	10/20/97	10/20/97
KEREKES	6820 MAYAPPLE RD	Water Quality Complaint	FLUSHED MAIN	6/10/97	6/11/97
KERSHAW, ROBERT G	2632 HERRICK DR	High Bill/RR/Leak	READ; NEG LEAK TEST	1/17/97	1/17/97
KIM	3041 CESERY BLVD	Service Replacement	COMPLETED	6/12/97	6/18/97
KIM, CHANG YU	2934 JUSTINA RD	High Bill/RR/Leak	READ; NEG LEAK TEST	12/10/97	12/10/97
KINES	8151 ALDERMAN RD	Water Leak/Break	C/P	3/8/97	3/8/97
KIPE, JOAN	6938 CORKWOOD RD	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	3/31/97	3/31/97
KND, INC.	5907 MERRILL RD	High Bill/RR/Leak	CUUST. SLOW LEAK PROB.	7/8/97	7/8/97
KORNBLUM, LAWRENCE	7037 BARKWOOD DR	Low Pressure	P-TESTED; CUST. PROB.	4/21/97	4/21/97
KUCH, KIM	2855 CHARME DR	High Bill/RR/Leak	READ; NEG LEAK TEST	2/3/97	2/3/97
KWAKWALIOU	2832 CESERY BLVD	Service Replacement	COMPLETED	12/10/97	12/19/97
LACEY	3220 HONEYWOOD DR	Sewer Break	REPAIRED SEWER MAIN	3/14/97	3/26/97
LANGHAM	3119 FRUITWOOD LN	Meter Lid Change	COMPLETED	4/8/97	4/8/97
LANGHAM	5761 LAKE LUCINA DR N	Water Quality Complaint	FLUSHED SERVICE	10/14/97	10/14/97
LANGJAM, JACK	5761 LAKE LUCINA DR N	T-Off Customer Repairs	RPLD CURB STOP/METER	6/4/97	6/4/97
LARRY W. JERVIS	7619 WYCOMBE DRIVE NO	Sewer Backup	CUSTOMER PROBLEM	6/27/97	6/27/97
LARUE, AUDREY J.	3137 WOODTOP DR	T-Off Customer Repairs	T-OFF FOR CUST. REPAIR	12/17/97	12/17/97
LARUE, AUDREY J.	3137 WOODTOP DR	T-On Customer Repairs	T-ON WATER	12/17/97	12/17/97
LAS PALMAS RACQUET CLU	3461 PEELER RD	T-Off Customer Repairs	RPLD MTR/BOX/LID; T-OFF FOR CUST. REPAIRS	4/30/97	4/30/97
LAW, MILDRED	7302 STONEHURST RD N	High Bill/RR/Leak	CUST. LEAK PROB.	10/16/97	10/16/97
LAWRENCE	2619 EASTHILL DR	Man Hole Problem	C/P	1/6/97	1/6/97
LAWSON	7339 MAYAPPLE RD	Water Leak/Break	C/P	8/23/97	8/23/97

## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
LEATHERWOOD, ANTONELL	8024 DEGAS CT.	High Bill/RR/Leak	READ; NEG LEAK TEST	10/17/97	10/17/97
LEDBETTER	7866 WILDWOOD RD	Service Replacement	COMPLETED	6/12/97	7/7/97
LEDBETTER, RONALD	7866 WILDWOOD RD	Low Pressure	P-TEST; ORD. SVC. RPLMT.	4/11/97	4/11/97
LEE, CHARLES	7750 KERSHAW DR S	Meter Leak	T-OFF FOR CUSTOMER REPAIR	2/6/97	2/6/97
LEE, GINGER	1022 WESTLAWN DR	Low Pressure	P-TEST; ORD. SVC. RPLMT.	5/24/97	5/30/97
LEE, PAUL A	1220 WESTDALE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	2/7/97	2/7/97
LEGOWIK, THADDEUS	7805 SUNNYMEADE DR N	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	7/8/97	7/8/97
LEWIS	1141 WESTLAWN DR	Service Replacement	COMPLETED	12/3/97	12/22/97
LEWIS ZOLLARS	5527 MAXINE DRIVE	Water Quality Complaint	HAD T & D FLUSH LINES	10/28/97	10/28/97
LINDSEY	5752 COLLEGE LN	Curb Stop Replacement	COMPLETED	2/24/97	3/6/97
LINSAY	3252 CESERY BLVD	Water Leak/Break	C/P	7/18/97	7/18/97
LISA @ SAN TANNIS	9100 B MERRILL ROAD	Sewer Break	CUSTOMER PROBLEM	3/29/97	3/29/97
LOCKWOOD, SCOTT J	2720 COLUMBINE DR N	Low Pressure	CUST. TO INSTALL TAILPIECE PRIOR TO P-TEST	7/15/97	7/15/97
LONGLEY, LESLEE	7637 LAZEAU DR	High Bill/RR/Leak	CUST. LEAK PROB.	7/15/97	7/15/97
LOUGHIAN, MRS.	948 CARLOTTA RD E	Low Pressure	PRESSURE TESTED; ROLD MTR.	5/15/97	5/15/97
LOVETT, PAMELA	7378 MAYAPPLE RD	High Bill/RR/Leak	CUST. LEAK PROB.	7/15/97	7/15/97
LOZNICKA	1229 WESTLAWN DR	Water Quality Complaint	OK NOW	1/24/97	1/24/97
LOZNICKA, LEE	3140 FIESTA LN	No Water	T-ON WATER	9/9/97	9/10/97
LUCAS, RICK	3670 SPINNAKER	Curb Stop Replacement	RPLD CURBSTOP & METER	7/24/97	7/24/97
LUCY BOLENA	3969 FERRNRRRA STREET	Water Quality Complaint	LINES NEEDS TO BE FLUSHED LEFT DOOR KNOCKER	2/12/97	2/12/97
LUDWIG, MRS.	7438 STONEHURST RD N	High Bill/RR/Leak	READ; NEG LEAK TEST	7/16/97	7/16/97
LUSE, JOHN	2544 WEDGEFIELD BLVD	Obtain Reading	OBTAINED READ	10/15/97	10/15/97
LYNCH, BETTY	7024 FONTAINBLEAU CRS	Low Pressure	RPLD MTR, P-TEST; ORD. SVC. RPLMT.	1/8/97	1/8/97
MACK, RAY	7428 BAMBERG RD	High Bill/RR/Leak	CUST. LEAK PROB.	8/14/97	8/14/97
MACK, RAYBON W.	6036 GLEN ROSE DR	High Bill/RR/Leak	CUST. LEAK PROB.	8/14/97	8/14/97
MAGNUSSON, SVERRIR	2655 WOOLERY DR	High Bill/RR/Leak	CUSTOMER LEAK PROB.	1/20/97	1/20/97
MALCOLM, CAROL	2044 CESERY BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	9/5/97	9/5/97

## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
MALLARD'S LANDING	3266 JUSTINA RD	High Bill/RR/Leak	CONFIRMED READ	12/30/97	12/30/97
MANAN, INC., MR. PATEL	2009 UNIVERSITY BLVD N	High Bill/RR/Leak	CUST. LEAK PROB.	9/4/97	9/4/97
MANLY, MARY	7436 BAMBERG RD	High Bill/RR/Leak	NEG LEAK TEST (TOILET HANGS UP SOME/CUST)	11/3/97	11/3/97
MAPSON	908 PARK FOREST LN	Water Leak/Break	REPAIRED	1/11/97	1/11/97
MARONEY, PATRICIA	7743 LAUDERDALE DR N	High Bill/RR/Leak	READ; NEG LEAK TEST	8/22/97	8/22/97
MARONEY, PATRICIA	7743 LAUDERDALE DR N	High Bill/RR/Leak	READ; NEG LEAK TEST	10/21/97	10/21/97
MARSHALL APTS.	7605 ARBLE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/19/97	8/19/97
MARTIN	5928 HOLLY BAY DR	Service Replacement	COMPLETED	4/2/97	4/15/97
MARTIN	3140 RED OAK DR	Water Leak/Break	REPAIRED	9/9/97	9/9/97
MARY FROM ROTO ROOTER	SEWER BACKUP ROGERO & MORGANNA	Sewer Backup	CITY OF JAX PROBLEM	8/29/97	8/29/97
MASSON, R. P.	7420 MAPLE TREE DR	Low Pressure	CUST. SOFTENER PROB.	7/2/97	7/2/97
MASSOUDI, KAZEM	5566 FT CAROLINE, #28	High Bill/RR/Leak	CUST. LEAK PROB.	8/21/97	8/21/97
MATTESON	8041 FLEUR DE LIS DR	High Bill/RR/Leak	OBTAINED CORRECTED READ	7/23/97	7/23/97
MAYTAG HOME STYLE	6203 MERRILL RD	High Bill/RR/Leak	OBTAINED CORRECTED READ	1/7/97	1/7/97
MAYTAG HOME STYLE	6203 MERRILL RD	Meter Change	COMPLETED	1/16/97	1/24/97
MAZZA, JOSEPH	1334 ALDERMAN RD E	Water Leak/Break	REPAIRED LEAK	7/21/97	7/21/97
MCCAFFREY	5504 BRADSHAW ST	Low Pressure	NEEDS SERVICE REPLACED	4/4/97	4/4/97
MCCAFFREY, JOHN	3530 BRIDGEWOOD DR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/22/97	9/22/97
MCCLAUGHLIN, MR.	7256 MERRILL RD	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	6/25/97	6/25/97
MCCOY, GREGORY	5906 CARIBBEAN DR	Meter Change	RPLD METER, NEG LEAK TEST	5/7/97	5/7/97
MCCRAY, HEATHER	7836 DALEHURST DR S.	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	11/6/97	11/6/97
MCDONALD, F M	7303 ADELE CT	Man Hole Problem	CONTRACTOR TO REPAIR	2/27/97	2/27/97
MCEIREATH, J B	2303 UNIVERSITY BLVD	High Bill/RR/Leak	READ; NO IDENTIFIED LEAK	5/16/97	5/16/97
MCELREATH, J. P.	2303 UNIVERSITY BLVD.	Meter Leak	REPAIRS MADE	10/30/97	10/30/97
MCELREATH, MRS.	2303 UNIVERSITY BLVD.	Meter Leak	REPAIRED LEAK	10/30/97	10/30/97
MCGLOFMAN, TOM	7256 MERRIL RD	No Water	T-ON WATER	5/21/97	5/21/97
MCKEE, JAMES C.	2634 ARLEX DR E.	High Bill/RR/Leak	READ; NEG LEAK TEST	10/16/97	10/16/97

## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
MCKEITHEN, DAVID	1131 TIMBER LN	High Bill/RR/Leak	CUST. LEAK PROB.	8/27/97	8/27/97
MCQUCRIG	6551 BLACKWOOD DR	Water Leak/Break	REPAIRED	4/29/97	4/29/97
MEAD	1875 BRUSH HILL DR	Water Quality Complaint	C/P	3/13/97	3/13/97
MEAD, BONNIE	7612 MAYAPPLE CT	High Bill/RR/Leak	READ; NEG LEAK TEST	3/5/97	3/5/97
MEDLEY, G. R.	3615 BRIDGEWOOD DR	Low Pressure	CUST. DEBRIS PROB.	8/19/97	8/19/97
MEEKE, D. G.	5562 COMMERCE ST	High Bill/RR/Leak	READ; NEG LEAK TEST	9/2/97	9/2/97
MEISH	6528 BLACKWOOD ST	Low Pressure	OK NOW	5/17/97	5/22/97
MELIM, KAREN	3381 CHARMONT DR	Water Leak/Break	CUST. LEAK PROB; T-OFF FOR CUST. REPAIR	12/31/97	12/31/97
MELTON, GAIL E	5734 ST ISABEL DR	Clean Out	CLEANED METER BOX	1/16/97	1/16/97
MERLE SALIBA	8046 ARBLE DRIVE	Sewer Backup	CUSTOMER PROBLEM	11/4/97	11/4/97
MERRILL HILLS SUB	LOT #20	Water Leak/Break	REPAIRED	1/28/97	1/29/97
MERRILL OAKS APTS	2791 WOOLERY DR	High Bill/RR/Leak	READ; UNABLE TO IDENTIFY LEAK	1/7/97	1/7/97
MERRILL OAKS WEST	2796 WOOLERY DR	Meter Change	COMPLETED	9/23/97	9/24/97
MERRILL ROAD BAPTIST	8300 MERRILL RD	High Bill/RR/Leak	CUSTOMER LEAK PROB.	4/4/97	4/4/97
MERRILL STATION LTD	8011-19 MERRILL RD	High Bill/RR/Leak	READ; UNABLE TO IDENTIFY LEAKS	1/21/97	1/21/97
MIDDLETON	7865 ALHURST ST	High Bill/RR/Leak	READ; NEG LEAK TEST	7/23/97	7/23/97
MILDRED FLOWERS	1643 DERRINGER ROAD	Clean Out	WROTE W/O TO GEORGE FOR CLEAN OUT REPAIR	6/16/97	6/16/97
MILEY, PHYLLIS	2589 EASTILL DR	High Bill/RR/Leak	READ; NEG LEAK TEST	1/16/97	1/16/97
MILLER, ALICE FAYE	3124 CESERY BLVD	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	11/26/97	11/26/97
MILLER, R. L. JR.	930 MIDDLETON RD	High Bill/RR/Leak	READ; NEG LEAK TEST	8/18/97	8/18/97
MONTEREY PLANT	5802 HARRIS STREET	Odor	HEALTH DEPT CHECKED PLANT FOUND NO ODOR	2/12/97	2/12/97
MOODY, SUNIL N DBA DISCO	3543 UNIVERSITY BLVD N	High Bill/RR/Leak	READ; NEG LEAK TEST	4/21/97	4/21/97
MOONEY	2565 BURLINGAME DR W	Water Leak/Break	C/P	11/13/97	11/13/97
MOORE	7455 MAYAPPLE RD	Water Quality Complaint	OK NOW	8/5/97	8/5/97
MOORE, B G	7808 ELVIA DR	High Bill/RR/Leak	READ; NEG LEAK TEST	1/14/97	1/14/97
MOORE, BENJAMIN	2830 ROGERO RD.	Low Pressure	CUSTOMER PROBLEM	11/12/97	11/12/97
MOORE, JOE	1203 SUNNYMEADE DR	High Bill/RR/Leak	OBTAINED CORRECTED READ	2/21/97	2/21/97

## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
MOORE, TRACY	6113 ANVILL RD	High Bill/RR/Leak	READ; NEG LEAK TEST	6/30/97	6/30/97
MORGAN, CHRISTOPHER	2938 SALEM CT	High Bill/RR/Leak	READ; NEG LEAK TEST	11/3/97	11/3/97
MORITY	332 JOHN REYNOLD DR	Water Leak/Break	C/P	4/19/97	4/19/97
MORRIS	7032 MAYAPPLE RD	Service Replacement	COMPLETED	8/25/97	9/3/97
MORRIS, GARY	7508 WYCOMBE DR	No Water	DELI TURN ON	2/24/97	2/24/97
MORRIS, GWENDOLYN J	7032 MAYAPPLE RD	Low Pressure	RPLD MTR; P-TEST; ORD SVC RPLMT.	8/7/97	8/7/97
MORSE	5819 TREBLA DR	Water Leak/Break	REPAIRED	4/15/97	4/15/97
MOUCHI	7123 HIELO DR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/15/97	7/15/97
MOUCHI, RICHARD	7123 HIELO DR	Low Pressure	CUST. TO INSTALL TAILPIECE TO ALLOW P-TEST	12/16/97	12/16/97
MR OSBOURNE	7443 RENTZ COURT	Sewer Backup	CUSTOMER PROBLEM	6/16/97	6/16/97
MR. BOSWELL	7406 STONEHURST ROAD	Water Quality Complaint	HAD T & D FLUSH LINES	8/27/97	8/27/97
MR. BROCK	7353 SANDHURST DRIVE	Sewer Backup	CUSTOMER PROBLEM	6/27/97	6/27/97
MR. HOLMES	5706 JIM TOM DR	Water Quality Complaint	FLUSHED LINES	3/19/97	3/20/97
MR. JENSEN	2811 LAUDERDALE DR E	Sewer Backup	CUSTOMER PROBLEM	3/21/97	3/21/97
MR. MCLEAD	7503 BAMBERG ROAD	Water Quality Complaint	CL2 RES 2.1 PROBLEM AT PLANT CORRECTED	9/22/97	9/22/97
MR. NIMICH	6714 BUTTONTREE COURT	Sewer Backup	CUSTOMER PROBLEM	5/28/97	5/28/97
MR. NIRENBERG	4034 SHIRRA DRIVE	Water Quality Complaint	DLUSDHED LINES	3/19/97	3/20/97
MR. QUINTAN	3404 CESARY BLD.	Sewer Backup	CUSTOMER PROBLEM	5/27/97	5/27/97
MR. STEVESON	1830 HOLLY OAKS LAKE ROAD WEST		CUSTOMER PROBLEM	11/2/97	11/2/97
MR. TAKACS	7742 ELVIA DRIVE	Sewer Backup	TURNED OVER TO CONTRACTOR TO REPAIR	2/5/97	2/5/97
MR. WELLBORN	7255 STONHURST RD N	Sewer Backup	CK MH ALL CLEAR ADVISED CUST TO CALL PLUMBER031097	3/10/97	3/9/97
MR. WELLS	5416 MANTAGE WAY	Sewer Backup	CUSTOMER PROBLEM	5/23/97	5/23/97
MRS BOGGS	ALDERMAN ROAD	Noise	NEW L/S UNDER CONSTRUCTION TALKED TO CUSTOMER	1/14/97	1/14/97
MRS. BERSTROM	3866 EUNICE ROAD	Water Quality Complaint	DUE TO MAIN BREAK TALKED TO CUSTOMER	11/5/97	11/5/96
MRS. EVERETT	7369 MAYAPPLE ROAD	Odor	PROBLEM NOT OURS TALKED TO CUSTOMER	5/5/97	5/5/97
MRS. GRACE DONALD	7302 ADELE COURT	Man Hole Problem	WROTE W/O TO HAVE CONTRANCTOR MAKE REPAIRS	2/27/97	2/27/97
MRS. MEDINA	7695 PRAVER DR. E.	Sewer Misc.	TURNED OUT TO BE STORM DRAIN	1/3/97	1/3/97

Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
MRS. PALIANI	10428 JOLYNN ROAD	Water Quality Complaint	PROBLEM CORRECT AT PLANT CL2 AT HOUSE 0.5	12/26/97	12/26/97
MRS. SCHUHR	2179 DERRINGER CIR E	Noise	CUSTOMER PROBLEM	5/15/97	5/15/97
MRS. SHARMA	14426 STACY ROAD	Low Pressure	LOS PRESSURE DUE TO WTP	7/2/97	7/2/97
MRS. SHURLEY	PLAZA GATE LANE	Water Leak/Break	TREE DOWN DUE TO STORM SERVICE BROKEN	6/14/97	6/14/97
MRS. WALSH	3247 FRUITWOOD LANE	Water Quality Complaint	CLS 0.2 CK PLANT ALL OK	7/3/97	7/3/97
MRS. WOODS	5528 PAUL BETT DRIVE	Sewer Backup	CUSTOMER PROBLEM	12/4/97	12/7/97
MS. DANIELS	11382 N. FT. CAROLINE LAKES DRIVE		CUSTOMER PROBLEM	11/2/97	11/2/97
MS. GALLIGER	2008 SUNSET RIVER DRIVE	Sewer Backup	CUSTOMER PROBLEM	12/14/97	12/14/97
MS. KINNETT	14603 PLUMOSA DRIVE	Water Quality Complaint	ONE GARMENT STAINED REFERRED TO M JONES	2/5/97	2/5/98
MS. WHITE	8182 ALDERMAN ROAD	Sewer Backup	CUSTOMER PROBLEM	12/14/97	12/14/97
MULL, ZELMA	5943 GREEN HILL LN.	Obtain Reading	OBTAINED READ	11/14/97	11/14/97
MUNGO	2821 WYCOMBE DR W	Service Replacement	COMPLETED	3/5/97	3/13/97
MURPHY, RONALD	3939 MEEK DR	High Bill/RR/Leak	CUST. LEAK PROB.	7/7/97	7/7/97
MURRAY, TAMMY	7051 BERRYWOOD LN	High Bill/RR/Leak	READ; NEG LEAK TEST	4/11/97	4/11/97
MUSGROVE, CHRISTINA	2743 LANSDOWNE DR.	High Bill/RR/Leak	CUST. LEAK PROB.	11/19/97	11/19/97
MYERS, ALICE	6716 BUTTONTREE CT	High Bill/RR/Leak	CUST. LEAK PROB.	7/28/97	7/28/97
MYERS, RONALD L	7443 RENTZ CT	High Bill/RR/Leak	CUST. LEAK PROB.	7/28/97	7/28/97
MYRIE, S	4006 ST ISABEL CT	High Bill/RR/Leak	READ; NEG LEAK TEST	4/21/97	4/21/97
NANCY SATTERFIELD	2333 CESERY BLVD	Meter Lid Change	REPLACED LID	12/5/97	12/5/97
NAPIER	2449 COTILLION RD	Service Replacement	COMPLETED	7/2/97	7/9/97
NAPIER, EUGENE	2449 COTILLION RD	Low Pressure	P-TESTED; CUST. PROB.	7/1/97	7/1/97
NAPIERACZ, MICHELLE	2580 EASTILL DR	Low Pressure	RPLD MTR;P-TEST; CUST. PROB.	10/13/97	10/13/97
NASH	2861 JUSTINA RD	Water Leak/Break	REPAIRED	3/19/97	3/18/97
NAVARRO, FILIBERTO	2727 HERRICK DR	High Bill/RR/Leak	READ; NEG LEAK TEST	1/14/97	1/14/97
NEAL, SANDY	6206 HOLLY BAY DR	No Water	T-ON WATER	2/13/97	2/13/97
NELSON, BRAD	2115 ALMIRA ST	No Water	WATER ALREADY ON AT METER	7/22/97	7/22/97
NICHOLSON, DEVIN	7442 DARWOOD RD	High Bill/RR/Leak	CUST. LEAK PROB.	7/16/97	7/16/97



Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
NILSSON, GREG	2945 ROGERO RD	High Bill/RRR/Leak	READ; NEG LEAK TEST	7/17/97	7/17/97
NOJIRI HOWARTH, SANDRA	6033 PEELER RD	High Bill/RRR/Leak	READ; NEG LEAK TEST	12/3/97	12/3/97
NOLEN, D. E.	1865 SUNNYMEADE DR. N.	High Bill/RRR/Leak	READ; NEG LEAK TEST	11/20/97	11/20/97
NORMAN	7834 WOODLIEGH DR	Service Replacement	COMPLETED	6/12/97	7/8/97
NORMAN, RAYMOND D	7834 WOODLEIGH DR	Low Pressure	P-TESTED; CUST. PROB.	5/8/97	5/8/97
OLVIA, MRS.	2331 ARDMORE CT	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	9/1/97	9/1/97
OSBORN	8046 CARLOTTA RD N	Water Leak/Break	REPAIRED	2/6/97	2/11/97
OSBORN	8046 CARLOTTA RD N	Water Leak/Break	REPAIRED	2/7/97	2/11/97
OWEN	5512 PAUL BETTE DR	No Water	CONTRACTOR HAD WATER OFF - OK NOW	2/27/97	2/27/97
OWENS, BRENDA	2349 PINE SUMMIT DR E	High Bill/RRR/Leak	READ; NEG LEAK TEST	7/15/97	7/15/97
OWENS, MARY	2610 WEDGEFIELD BLVD	Water Leak/Break	CUST. SVC. LINE PROB.	12/16/97	12/16/97
PALMER, ALLEN	1306 ALDERMAN RD E	Meter Leak	REPAIRED LEAK	7/21/97	7/21/97
PALMIERI	3227 SEACHWOOD DR	Sewer Backup	C/P	9/10/97	9/11/97
PAMAS, STEPHEN	5548 COPPEDGE AVE	High Bill/RRR/Leak	CUSTOMER LEAK PROB.	4/3/97	4/3/97
PAMAS, STEPHEN	5548 COPPEDGE AVE	Low Pressure	P-TEST; ORD. SVC. RPLMT.	10/28/97	10/28/97
PAPWELL, DOYLE	6003 LAKE RIDGE AVE	High Bill/RRR/Leak	READ; NEG LEAK TEST	5/9/97	5/9/97
PARIS	1820 WILDWOOD DR	Water Quality Complaint	WATER WAS CLEAR	4/7/97	8/5/97
PARKER	7438 ARBLE DR	Water Leak/Break	REPAIRED	9/10/97	9/11/97
PARKER	7438 ARBLE DR	Water Leak/Break	REPAIRED	9/16/97	9/17/97
PARNELL, JAMES F.	3104 WOODTOP DR	High Bill/RRR/Leak	RPLD METER; NEG LEAK TEST	7/22/97	7/22/97
PATEL, SUDHIR DBA SUBWA	6132 MERRILL RD, #4	High Bill/RRR/Leak	CUST. LEAK PROB.	7/29/97	7/29/97
PATERSON, JOHN	5338 FT CAROLINE RD	Meter Leak	TIGHTENED METER SPUD	8/12/97	8/12/97
PATRICK MORRISSEY	906 CARLOTTA ROAD W	Odor	CONTRACTOR DELAY IN FINISHING PROJECT.	5/5/97	5/5/97
PATRICK WAINSRIGHT	7508 DALEHURST DR S	Sewer Backup	CUST PROBLEM	2/24/97	2/24/97
PATRICK, MARCIE	7415 ARBLE DR.	Low Pressure	P-TEST; ORD. SVC. RPLMT.	11/24/97	11/24/97
PATRICK, RUSSELL	7636 ALTUS DR S	Meter Leak	RPLD METER & CURB STOP; RAISED MTR.	3/24/97	3/24/97
PATRICK, ANTOINETTE	7414 SANDHURST RD S	T-Off Customer Repairs	T-OFF FOR CUSTOMER REPAIRS	2/13/97	2/13/97

## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
PAULUS, MRS.	2314 ARDMORE CT.	High Bill/RR/Leak	CUST. LEAK PROB.	11/4/97	11/4/97
PEAK, DEBRA	7430 ELVIA DR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/4/97	8/4/97
PEELE-MASTILLO, DIANNA	3631 BRIDGEWOOD DR	Meter Leak	CUST. SVC LINE PROB.	8/19/97	8/19/97
PENDLETON	6954 MAYAPPLE RD	Water Leak/Break	C/P	3/20/97	3/20/97
PERRY, MRS.	1324 SUNNYMEADE	Low Pressure	CUST. SOFTENER PROB.	7/7/97	7/7/97
PERRY, ROBERT	5950 EL MORRO DR	High Bill/RR/Leak	READ; NEG LEAK TEST	5/8/97	5/8/97
PETALA	2336 LAKE LUCINA DR	Water Leak/Break	C/P	1/13/97	1/13/97
PETE, LAWRENCE	2714 BYWOOD RD	High Bill/RR/Leak	CUSTOMER LEAK PROB.	1/20/97	1/20/97
PETERSON	1517 CARLOTTA RD W	Water Quality Complaint	FLUSHED SERVICE	7/22/97	7/22/97
PETTY, DONALD A	5517 MAXINE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	10/8/97	10/8/97
PLEDGER, JENNIFER	2406 CLARO DR	High Bill/RR/Leak	READ; NEG LEAK TEST	10/16/97	10/16/97
POHLMAN, MRS.	7035 GREENFERN LN	T-Off Customer Repairs	T-OFF FOR CUST. REPAIR	9/25/97	9/25/97
POHLMAN, TOM	7035 GREENFERN RD	T-On Customer Repairs	T-ON WATER	9/25/97	9/25/97
PONSELL, MRS. WILLIE MAE	2603 CALADIUM RD	High Bill/RR/Leak	READ; NEG LEAK TEST	10/10/97	10/10/97
POOLER	1895 WOODLEIGH DR	Water Leak/Break	REPAIRED	1/13/97	1/15/97
POOLER, MARY	1895 WOODLEIGH DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	8/20/97	8/20/97
POPE, LARRY	6924 GAILLARDIA RD	No Water	T-ON WATER	1/20/97	1/20/97
POWELL	6552 SHADY OAKS DR	Water Leak/Break	REPAIRED	8/18/97	8/20/97
POWER, BETTY	7062 BERRYWOOD LN	T-Off Customer Repairs	T-OFF CUST. REPAIRS	1/14/97	1/14/97
PRESSLEY, RONALD	2718 WEDGEFIELD BLVD	Water Leak/Break	CUST. LEAK PROB.	8/4/97	8/4/97
PREVOST, MILDRED	8016 INTERNATIONAL VILLAGE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/22/97	7/22/97
PRIMO PIZZA PASTA	2640 CESERY BLVD, #7	Water Leak/Break	CUSTOMER PROBLEM	7/29/97	7/29/97
PUCKETT	7724 VALLEYVIEW DR	Sod	WE WILL REPLACE SOD	10/22/97	10/23/97
QUEEN, HENRY	7615 ELVIA DR	High Bill/RR/Leak	REPAIRED LEAK	7/28/97	7/28/97
QUINTERO	2625 RENTZ RD	Curb Stop Replacement	REPLACED CURB STOP	6/17/97	6/18/97
R. MCCART	6220 ANVIL ROAD	Sewer Backup	TALKED TO CUST ALL OK	3/5/97	3/5/97
RADY, THOMAS	981 PARKRIDGE CIR E	High Bill/RR/Leak	READ; NEG LEAK TEST	2/24/97	2/24/97

## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
RAIL'S HAMBURGHERS	6145 MERRILL RD	No Water	CUSTOMER PROBLEM	1/14/97	1/14/97
RAMADA INN	5865 ARLINGTON EX-WAY	Water Leak/Break		10/28/97	10/29/97
RAMADA INN	5865 ARL X-WAY	Meter Leak	REPAIRED	9/12/97	9/13/97
RAMEY, MR.	2561 BURLINGAME DR E	Low Pressure	P-TEST; CUST. PROB.	10/10/97	10/10/97
RAMMAGE	2931 CHARME DR	Service Replacement	COMPLETED	10/16/97	10/29/97
RAMMAGE, EUGENE	2931 CHARME DR	Low Pressure	P-TEST; ORD. SVC. RPLMT.	9/5/97	9/5/97
RAMOS	1520 TOWNSEND BLVD	Service Replacement	COMPLETED	4/3/97	4/15/97
RAMOS, JOSE LUIS	1520 TOWNSEND BLVD	Low Pressure	P-TESTED; CUST. PROB.	3/18/97	3/18/97
RAMSEY, DORIS	6941 GREENHOLLY DR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/16/97	7/16/97
RANADA INN	5865 ARLINGOTN XWAY	Odor	CK L/S AT TOWN & COUNTRY L/S	1/13/97	1/13/97
RANDAL BURNS	7121 MERRILL ROAD	Sewer Break	CUSTOMER PROBLEM	3/29/97	3/29/97
RANDLE	2228 LIGUSTRUM RD	Service Replacement	COMPLETED	6/12/97	6/27/97
RANDLE, J T	2228 LIGUSTRUM RD	Low Pressure	P-TESTED; CUSTOMER PROB.	4/16/97	4/16/97
RATLIFF, CINDY	7237 ELVIA DR	T-Off Customer Repairs	RPLD CURBSTOP,METER; T-OFF FOR CUST. REPAIR	4/18/97	4/18/97
RAY, JOHN CURTIS	3204 PLUMTREE DR	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	11/4/97	11/4/97
REAGAN	2353 LAKE LUCINA DR W	Flush	FLUSH SERVICE LINE	7/8/97	7/8/97
REARDON	961 CESERY BLVD	No Water	C/P	7/13/97	7/13/97
REDDING, MARY	3002 RED OAK DR	High Bill/RR/Leak	READ; NEG LEAK TEST	12/10/97	12/10/97
REED	7203 STONEHURST DR N	Service Replacement	COMPLETED	2/18/97	2/25/97
REED	7203 STONEHURST RD	Meter Leak	REPAIRED	3/10/97	3/10/97
REED	7203 STONEHURST RD N	Meter Leak	REPAIRED	3/11/97	3/11/97
REED, KATHLEEN	7203 STONEHURST RD N	High Bill/RR/Leak	CUSTOMER LEAK PROBLEM	2/11/97	2/11/97
REED, MARILYN	6019 MEADOW LN	High Bill/RR/Leak	CUSTOMER LEAK PROB.	2/3/97	2/3/97
REESE, DELORIS	6226 REGIMENT DR	High Bill/RR/Leak	CUSTOMER LEAK PROB.	4/10/97	4/10/97
REESE, E. DONALD	2634 CALADIUM RD	Low Pressure	P-TEST; ORD. SVC. RPLMT.	10/29/97	10/30/97
RENNER, MARY B	2510 ARLEX DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	8/7/97	8/7/97
REVELS, BOBBY	2950 WEDGEFIELD BLVD	No Water	T-ON WATER	2/28/97	3/1/97

## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
REVELS, BOBBY	2950 WEDGEFIELD BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	7/23/97	7/23/97
REYES, EDERNEE	8058 TOULON CT	High Bill/RR/Leak	READ; NEG LEAK TEST	7/23/97	7/23/97
REYNOLDS	2220 RED OAK DR		C/P	3/31/97	4/3/97
RICE, EDW E	5519 SELTON AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	4/16/97	4/16/97
RICHEY, RALPH	5374 JOHN REYNOLDS	High Bill/RR/Leak	READ; NEG LEAK TEST	8/29/97	8/29/97
RILEY, RICKY/ANGELA	5556 COPPEDGE AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	7/22/97	7/22/97
RISK INVESTMENT	7304 SANDHURST RD	High Bill/RR/Leak	READ; NEG LEAK TEST	7/8/97	7/8/97
RIVERA	3938 TOWNSEND BLVD	Fire Hydrant Problem	REPAIRED	10/12/97	11/14/97
RIVERA, IVAN	5514 SELTON AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	12/31/97	12/31/97
RIVIERA, CARLOS	2700 PINE SUMMIT DR E	Obtain Reading	OBTAINED READ; NEG LEAK TEST	10/29/97	10/29/97
ROBERSON, ELIZZIE	6315 PINE SUMMIT DR	High Bill/RR/Leak	READ; NEG LEAK TEST	12/22/97	12/22/97
ROBERTS	7334 FLORAL RIDGE DR	No Water	H2O AT METER; HOUSE VALVE OFF	9/3/97	9/3/97
ROBERTS, GEORGE R	5616 BAYWOOD TERR	High Bill/RR/Leak	READ; NEG LEAK TEST	2/11/97	2/11/97
ROBERTS, SHIRLEY L	2733 ARLEX DR W	Low Pressure	CUST. PROBLEM	6/20/97	6/20/97
RODRIQUEZ, RAYMER	6218 HOLLY BAY DR	High Bill/RR/Leak	READ; NEG LEAK TEST	2/11/97	2/11/97
ROEHRIG	5514 BRADSHAW ST	Low Pressure	SCH. FOR REPLACEMENT	4/4/97	4/4/97
ROGERS	6243 SYRINGA LN	Water Quality Complaint	WATER OK	8/22/97	8/22/97
ROHRL, ETHEL	7435 BAMBERG RD	High Bill/RR/Leak	READ; NEG LEAK TEST	4/28/97	4/28/97
ROJAS, VICTOR	2712 ARLEX DR E	High Bill/RR/Leak	CUST. LEAK PROB.	7/17/97	7/17/97
ROSE	3025 TOWNSEND BLVD	Water Quality Complaint	C/P	3/7/97	3/7/97
ROSS	2526 CESERY BLVD	Water Leak/Break	C/P	3/22/97	3/22/97
ROSS, ANNETTE	4027 MEEK DR	Low Pressure	RPLD MTR;P-TEST; ORD SVC RPLMT.	4/15/97	4/16/97
ROSS, RANDY	1522 DALEWOOD	No Water	T-ON WATER	6/19/97	6/19/97
RUSSELL, CLAUDE	3806 SANDY SHORES DR	Meter Leak	RPLD METER; REPAIRED LEAK	12/16/97	12/16/97
RUTLEDGE, WAYNE	3147 DE CARLO LN	High Bill/RR/Leak	CUST. LEAK PROB.	12/3/97	12/3/97
RYDER	3105 GREEN ARBOR PL	Meter Leak	REPAIRED	6/25/97	6/25/97
RYDER, WILBURN	3105 GREEN ARBOR PL	T-Off Customer Repairs	REPAIRED MTR LK & T-OFF FOR CUST. REPAIRS	3/21/97	3/21/97

## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
SACCO	7452 DARWOOD RD	Curb Stop Replacement	COMPLETED	4/24/97	4/24/97
SAFIN	7626 ALTUS DR S	Clean Out	UWF WILL REMOVE DAMAGE PIPE & INSTALL CLEAN-OUT	8/20/97	8/20/97
SALEEBA, INC.	1188 BERT RD	High Bill/RR/Leak	READ; NEG LEAK TEST	7/11/97	7/11/97
SALILRA	8046 ARBLE DR	Water Leak/Break	REPAIRED	11/1/97	11/1/97
SANDY KLINGER	1451 LUTH DR N	Sewer Misc.	NOT OUR CUSTOMER	8/27/97	8/28/97
SANTIAGO	2835 LAUDERDALE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/22/97	7/22/97
SANTOS	2345 ARDMORE CT	Sewer Misc.	CUSTOMER IS ON OUR SEWER SYSTEM	5/6/97	6/2/97
SAPP, SABRINA	6403 SHETLAND RD	High Bill/RR/Leak	READ; NEG LEAK TEST	2/5/97	2/5/97
SATERFIELD	2333 CESERY BLVD	Water Leak/Break	WTP WATER OVER FLOW	6/28/97	6/28/97
SAUET, RUBY L	3211 KENISTON LN	High Bill/RR/Leak	READ; NEG LEAK TEST	8/6/97	8/6/97
SAWYER, FREIDA	5875 DICKSON RD.	Low Pressure	P-TESTED; CUST. PROB.	11/10/97	11/10/97
SAYER, OLIVIA	2404 BURLINGAME DR W	High Bill/RR/Leak	NO LEAK; GROUND WATER	8/12/97	8/12/97
SAYRE	2404 BURLINGAME DR W	Water Leak/Break	C/P	10/2/97	10/1/97
SCOTT, HAROLD A JR	7729 LAUDERDALE DR N	High Bill/RR/Leak	READ; NEG LEAK TEST	7/24/97	7/24/97
SCURRY, LEOLA	3465 CHARMONT DR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/24/97	7/24/97
SEARCHWOOD ARMS	2815 SEARCHWOOD DR	High Bill/RR/Leak	READ; NEG LEAK TEST	6/10/97	6/10/97
SECOND THOUGHTS	1135 ARLINGTON RD	High Bill/RR/Leak	CUSTOMER LEAK PROBLEM	2/13/97	2/13/97
SEETRAM, HERMAN	3313 CESERY BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	8/8/97	8/8/97
SHAMI, ELIAS	1414 TOWNSEND BLVD	High Bill/RR/Leak	CUST. LEAK PROB.	8/15/97	8/15/97
SHARMA, RENEE	3838 SANDY SHORES DR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/23/97	9/23/97
SHEPPERD	3227 RED OAKS DR	Water Leak/Break	REPAIRED	8/9/97	8/9/97
SHOLES	977 CARLOTTA RD W	Water Quality Complaint	C/P	7/14/97	7/14/97
SHORE, L. D.	7855 BELLEMEADE BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	8/18/97	8/18/97
SHUMAN, CURTIS	2624 LORNA RD	No Water	T-ON WATER	2/13/97	2/13/97
SHUMAN, LAURA	3115 DALEHURST DR W	High Bill/RR/Leak	CUST. LEAK PROB.	10/20/97	10/20/97
SILVA, RICHARD P.	5367 CONTINA AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	9/23/97	9/23/97
SIMPKINS, ELIZABETH	2651 CONGAREE DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	2/13/97	2/13/97

## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
SLEAP	6749 GREENFERN RD	Sod	NO SOD AS OF 04/15/97	4/15/97	4/15/97
SLOBODIAN, JOSEPH	3031 CESERY BLVD	No Water	LOW PRESSURE; SVC RPLMT ORD.	5/6/97	5/6/97
SMARGON, WILLIAM	7226 ADELE CT	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	10/15/97	10/15/97
SMATHERS	1132 WESTLAWN DR	Service Replacement	COMPLETED	11/25/97	12/3/97
SMATHERS, DAVID	1132 WESTLAWN DR.	Low Pressure	P-TEST; ORD. SVC. RPLMT.	11/24/97	11/24/97
SMEDLEY, BONNIE L.	6332 ANVIL RD	High Bill/RR/Leak	READ; NEG LEAK TEST	11/4/97	11/4/97
SMITH	2199 SHEPPARD ST	Water Leak/Break	REPAIRED	2/11/97	2/11/97
SMITH	2199 SHEPPARD ST	Water Leak/Break	C/P	3/20/97	3/20/97
SMITH	2199 SHEPPARD ST	Water Leak/Break	REPAIRED	5/21/97	5/21/97
SMITH	961 PARK FOREST LN	Service Replacement	COMPLETED	6/9/97	6/16/97
SMITH	2036 WOODLEIGH DR W	Sewer Break	REPAIRED	6/6/97	6/9/97
SMITH	8171 HOFFMAN	Locates	COMPLETED	6/26/97	6/26/97
SMITH	3130 OVERHILL DR	Meter Leak	C/P	3/25/97	3/25/97
SMITH	6756 GAILLARDIA RD	Water Leak/Break	REPAIRED	11/9/97	11/9/97
SMITH, CLYDE	3205 KENNISTON LN	High Bill/RR/Leak	READ; NEG LEAK TEST	11/11/97	11/11/97
SMITH, HARRY L.	5565 PAULBETT DR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/23/97	9/23/97
SMITH, IRMA	2601 WEDGEFIELD BLVD.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/4/97	11/4/97
SMITH, MICHELLE	3232 KENNISTON LN	High Bill/RR/Leak	READ; NEG LEAK TEST	2/5/97	2/5/97
SMITH, MR LACY	8445 UNIVERSITY BLVD	No Water	T-ON WATER	4/10/97	4/10/97
SMITH, PAULINE	2918 CORKWOOD RD	High Bill/RR/Leak	CUST. LEAK PROB.	1/15/97	1/15/97
SMITH, SHARON D	3144 CESERY BLVD	Low Pressure	CUSTOMER PROBLEM	1/13/97	1/13/97
SMITH, TANEDA L	2865 FT WILDERNESS TR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/23/97	7/23/97
SODDER	2569 WOOLERY DR	Water Leak/Break	REPAIRED	3/21/97	3/22/97
SOLANO, F M	3643 MARSH CREEK DR	High Bill/RR/Leak	READ; NEG LEAK TEST	1/9/97	1/9/97
SPANGLER, JULIE	7942 VALLEY VIEW DR	No Water	T-ON WATER	6/19/97	6/19/97
SPANISH BROADCASTING M	2427 UNIVERSITY BLVD N.	No Water	CUST. SLAB LEAK PROB.	12/16/97	12/16/97
SPANISH OAKS	7557 ARLINGTON XWAY	High Bill/RR/Leak	OBTAINED CORRECTED READ	5/9/97	5/9/97

## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
SPITZ, WESLY	8024 MARSEILLES DR	No Water	T-ON HOUSE VALVE	2/26/97	2/26/97
SPRUILL	982 TOWNSEND BLVD	Service Replacement	COMPLETED	8/13/97	8/15/97
SPRUILL, RICHARD	982 TOWNSEND BLVD	Low Pressure	P-TEST; ORD SVC RPLMT	8/12/97	8/12/97
ST. JOHNS SEAFOOD & OYS	7001 MERRILL RD, #42	Low Pressure	CUST. BACKFLOW PROB.	5/16/97	5/16/97
STACY PIZZA HUT	3547 UNIVERSITY BLVD. N	Sewer Misc.	CUSTOMER PROBLEM	5/16/97	5/16/97
STAFFORD, MRS.	1221 BELLE MEADE BLVD	Low Pressure	P-TEST; ORD. SVC. RPLMT.	9/22/97	9/22/97
STANLEY PARKER	5410 SPRINGBROOK ROAD	Water Quality Complaint	CK WATER OK TALKED TO CUSTOMER EVERYTHNG OK	3/14/97	3/14/97
STARK	2826 RED OAK DR	Water Quality Complaint	FLUSHING	5/17/97	5/17/97
STARKEY, KENETHA	2826 RED OAK DR	Low Pressure	CUST. SLAB LEAK PROB.	12/16/97	12/16/97
STEELER	7081 BARKWOOD DR	Curb Stop Replacement	COMPLETED	1/7/97	1/7/97
STEVE (CITY OF JAX)	JUSTINE AND HOLLY BELL	Man Hole Overflow	WROTE WO TO CONTRACTOR TO MAKE REPAIRS	10/10/97	10/10/97
STEVEN LEONARD	5636 MAXINE DRIVE	Water Quality Complaint	CK WITH CUST SEEMS TO BE OK	3/10/97	3/18/97
STEVENSON, DONALUN	3203 CESERY BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	12/3/97	12/3/97
STILLMAN	7101 ALANA RD	Water Quality Complaint	C/P	5/2/97	5/2/97
STONE, DONNA	7111 GAILLARDIA RD S	Obtain Reading	OBTAINED READ	2/12/97	2/12/97
STOUT, JULIE A	3435 GRENOBLE DR	Low Pressure	P-TESTED; CUSTOMER PROB.	4/16/97	4/16/97
STRANGE, MR.	7424 ARBLE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	1/17/97	1/17/97
STRONG	923 PARKRIDGE CIR E	Service Replacement	COMPLETED	4/2/97	4/21/97
SUBER, C E	2417 CESERY BLVD	High Bill/RR/Leak	CUST. LEAK PROB.	8/8/97	8/8/97
SULLAVAN, EUGENE	2617 ARLEX DR	No Water	T-ON WATER	1/10/97	1/10/97
SULLIVAN	6337 SHETLAND RD		C/P	3/24/97	3/24/97
SULLIVAN, MRS.	3259 EL MORRO DR.	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	11/5/97	11/5/97
T. DONOHUE	7638 LAZEAU DRIVE	Water Quality Complaint	HAD T & D FLUSH LINES	8/28/97	8/28/97
TACO BELL	5905 MERRILL RD.	Meter Lid Change	RPLD LID (CONED ON 11/6/97)	11/6/97	11/7/97
TAMMY WITH COPY MED	7419 MERRILL ROAD	Sewer Misc.	PERFORMED DRY TEST NOTIFIED CUSTOMER.	2/18/97	2/18/97
TAYLOR	1934 AFTON LN	Service Replacement	COMPLETED	7/2/97	9/15/97
TAYLOR	2486 MARPLE DR	Water Quality Complaint	OK NOW	10/1/97	10/3/97

## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
TAYLOR	7456 STONEHURST RD S	Sewer Misc.	TALK TO CUSTOMER	12/10/97	12/10/97
TAYLOR, BILL	1934 AFTON LN	Low Pressure	P-TEST; ORD SVC RPLMT	7/2/97	7/2/97
TAYLOR, MORDECAI	7533 QUITINA DR	High Bill/RR/Leak	CUST. LEAK PROB.	8/5/97	8/5/97
TEACHEY, J Q	1361 ALDERMAN RD E	Obtain Reading	OBTAINED READ	3/4/97	3/4/97
TEAGUE, CARROLL	6829 MERRILL RD	High Bill/RR/Leak	CUST. LEAK PROB.	6/23/97	6/23/97
TEDDER	2407 LAKE LUCINA DR	Service Replacement	COMPLETED	10/8/97	10/15/97
TEDDER, H. L.	2407 LAKE LUCINA DR	Low Pressure	P-TEST; ORD. SVC. RPLMT.	10/3/97	10/3/97
TEMPLE, ROBERT	2517 CONGAREE DR. W.	Low Pressure	P-TESTED; CUST. PROB.	11/26/97	11/26/97
TERRY CLOUD	4142 COAQINA DRIVE	Cave In	APPEARS TO TO STORM DRAIN/ REFERRED TO GEORGE H.	6/4/97	6/4/97
TERRY DONOHUE	7638 LAZEAU DRIVE	Water Quality Complaint	CK RESID ALL OK	9/26/97	9/26/97
TERRY JORGENSEN	7302 MERRILL ROAD	Water Quality Complaint	MADE ADJUSTMENTS AT ELVIA WTP	9/5/97	9/5/97
THE COOKIE FLORIST	2640 CESERY BLVD, #6	High Bill/RR/Leak	READ; NEG LEAK TEST	11/20/97	11/20/97
THE OAKS CONDO'S	7600 ARLINGTON XWAY	Obtain Reading	OBTAINED READ	5/9/97	5/9/97
THE SHEIK SANDWICHES, #5	8074 LONE STAR RD	High Bill/RR/Leak	CUSTOMER LEAK PROB.	4/17/97	4/16/97
THERLONGE, JOEL	7237 SANDHURST RD S	High Bill/RR/Leak	CUST. LEAK PROB.	7/28/97	7/28/97
THERLONGE, JOEL	7237 SANDHURST RD S	Low Pressure	P-TEST; ORD. SVC. RPLMT.	9/25/97	9/25/97
THIGPEN, JULIE	7008 GAILLARDIA RD S	High Bill/RR/Leak	READ; NEG LEAK TEST	4/16/97	4/16/97
THOMAS	7219 ALANA RD	Water Leak/Break	C/P	8/14/97	8/14/97
THOMAS BRANHAM	7417 MAYAPPLE ROAD	Sewer Misc.	CITY PROBLEM CALLED CITY	7/2/97	7/2/97
THOMAS HILL	8086 ALDERMAN ROAD	Water Quality Complaint	CL2 0.7 ADVISED CUST WATER OK	10/22/97	10/22/97
THOMAS, ARTHUR R.	7049 GREENFERN RD.	Low Pressure	NO LEAKS; P-TEST; CUST. PROB.	7/22/97	7/22/97
THOMAS, JANNA	7202 ADELE CT	High Bill/RR/Leak	READ; NEG LEAK TEST	4/22/97	4/22/97
THOMAS, WILLIAM	2429 RED OAK DR.	Low Pressure	P-TEST; ORD. SVC. LINE RPLMT.	11/14/97	11/14/97
THOMAS, WILMA	6266 ASHWOOD LN	Low Pressure	P-TESTED; ORD. SVC. RPLMT.	1/20/97	1/20/97
THOMASON	6266 ASHWOOD LN	Water Leak/Break	REPAIRED	2/12/97	2/14/97
THOMPSON, CARLEEN	7660 ARBLE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/17/97	7/17/97
THOMPSON, CARLENE	7660 ARBLE DR	No Water	T-ON WATER	10/9/97	10/9/97



## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
THRIFT CENTER	7001-33 MERRILL RD	No Water	CUST. LEAK PROB.	7/15/97	7/15/97
THRIFT CENTER	7001 MERRILL RD	Water Leak/Break	C/P	7/14/97	7/14/97
THURLONGE	7237 SANDHURST RD S	Service Replacement	COMPLETED	11/20/97	2/12/98
TILFORD, JOHN III	7302 WHITEBIRCH DR	T-Off Customer Repairs	T-OFF AT METER	12/24/97	12/24/97
TILLMAN, MRS.	7625 MAYAPPLE RD	High Bill/RR/Leak	READ; NEG LEAK TEST	8/1/97	8/1/97
TIMOTHY FLYNN	129 LIGHTHOUSE ROAD W.	Sewer Backup	CUST HAD BAD PUMP REPLACED ALL OK	9/29/97	9/29/97
TINSLEY, WILLIAM T.	7220 PARKER SCH. RD, #3	High Bill/RR/Leak	READ; NEG LEAK TEST	7/16/97	7/16/97
TONY WASHINGTON	7625 DALEHURST DR NORTH	Sewer Backup	CUST PROBLEM	4/29/97	4/29/97
TOOLE, M M	5440 SELTON AVE	High Bill/RR/Leak	CUSTOMER LEAK PROB.	3/31/97	3/31/97
TOOLE, MRS. M. M.	5440 SELTON AVE	Low Pressure	RAN FLOW TEST & CLEANED SINK DEBRIS	10/15/97	10/16/97
TORRES, ROBERT	833 MIDDLETON RD	High Bill/RR/Leak	READ; NEG LEAK TEST	8/26/97	8/26/97
TOWNSEND	7059 BERRYWOOD LN	Water Leak/Break	REPAIRED	6/3/97	6/5/97
TRAWICK, JR., W L	7877 WILDWOOD RD	Low Pressure	P-TEST; CUST. SOFTENER PROB.	4/14/97	4/14/97
TREADWAY	7861 VALLEYVIEW DR	Service Replacement	COMPLETED	9/10/97	9/22/97
TREADWAY, CHARLES	7861 VALLEY VIEW DR	Low Pressure	P-TEST; ORD. SVC. RPLMT.	9/10/97	9/10/97
TRIABLE	5915 MAPLE LEAF DR S	Service Replacement	COMPLETED	6/12/97	6/26/97
TRIBBLE	7037 ALANA RD	Water Leak/Break	REPAIRED	11/4/97	11/4/97
TRIMBLE, CHRISTINE	5915 MAPLE LEAF DR S	Meter Change	RPLD MTR;P-TEST; ORD. SVC. RPLMT.	4/11/97	4/11/97
TROUTMAN, H P	5423 WHITNEY ST	Low Pressure	P-TESTED; SVC RPLMT ORDERED	2/25/97	2/25/97
TURNBAUGH, VIRGINIA	7532 MAYAPPLE RD	High Bill/RR/Leak	READ; NEG LEAK TEST	5/1/97	5/1/97
TURNER, A. J.	5551 ARLINGTON RD	High Bill/RR/Leak	CUST. LEAK PROB.	9/18/97	9/18/97
TYRE, ROBERT	3751 CAVANAUGH DR	Low Pressure	P-TESTED; ORD. SVC. RPLMT.	5/6/97	5/6/97
U S A REALTY	2853 HOLLY POINT DR	High Bill/RR/Leak	READ; NEG LEAK TEST	2/12/97	2/12/97
UNKNOWN	2703 CONGAREE DR W	High Bill/RR/Leak	CUSTOMER LEAK PROB.	2/6/97	2/6/97
UNKNOWN	2035 ROGERO RD	High Bill/RR/Leak	READ; NEG LEAK TEST	2/24/97	2/24/97
UNKNOWN	7905 CONGAREE CRT	High Bill/RR/Leak	CUSTOMER LEAK PROB.	2/11/97	2/11/97
UNKNOWN	929 MIDDLETON RD	High Bill/RR/Leak	CUSTOMER LEAK PROBLEM	1/27/97	1/27/97

Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
UNKNOWN	7347 FLORAL RIDGE DR	Meter Lid Change	REPLACED LID	4/11/97	4/11/97
UNKNOWN	2930 TOWNSEND BLVD.	Cave In	W/O WRITTEN TO HAVE REPAIRS MADE	6/13/97	6/13/97
UNKNOWN	1923 OAKMONT DR	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	6/26/97	6/26/97
UNKNOWN	1301 LEE RD, #28	Meter Box Change	REPLACED METER BOX	7/24/97	7/25/97
UNKNOWN	3103 RIDGEPINE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/21/97	8/21/97
UNKNOWN	3227 CATHEDRAL LN	High Bill/RR/Leak	READ; NEG LEAK TEST	9/25/97	9/25/97
UNKNOWN	2481 EASTILL DR	Low Pressure	P-TESTED; ORD SVC RPLMT.	11/6/97	11/6/97
UNKNOWN	1628 WINDLACE COURT	Cave In	WROTE W/O TO HAVE CONTRACTOR DIG UP AND CHECK OUT	11/4/97	11/4/97
UNKNOWN	ARCO & LOS SANTOS DRIVE	Sewer Misc.	WROTE W/O TO MAKE REPAIRS	11/3/97	11/3/97
UNKNOWN	7134 GAILLARDIA RD S.	T-Off Customer Repairs	T-OFF FOR CUST. REPAIR	11/4/97	11/4/97
UNKNOWN	2459 WOOLERY DR	Water Leak/Break	REPAIRED	2/5/97	2/5/97
UNKNOWN	UNIVERISTY & SELTON RD	Fire Hydrant Problem	FLUSHING	1/8/97	1/8/97
UNKNOWN	7843 WOODLEIGH S	Water Leak/Break	REPAIRED	3/4/97	3/4/97
UNKNOWN	6203 MERRILL RD	Meter Change	COMPLETED	1/9/97	1/9/97
UNKNOWN	5634 LIDDELL LN	Water Leak/Break	REPAIRED	2/27/97	2/27/97
UNKNOWN	5200 BURDETTE & SHEPPARD ST	Water Leak/Break	REPAIRED	3/18/97	3/18/97
UNKNOWN	5911 WENT WORTH	Water Leak/Break	REPAIRED	6/2/97	6/2/97
UNKNOWN	2752 TROLLIE LN	Water Leak/Break	REPAIRED	3/31/97	3/31/97
UNKNOWN	3146 JUSTINA RD	Water Leak/Break	REPAIRED	4/11/97	4/11/97
UNKNOWN	JUSTINA TERR & HOLLY BELL	Water Leak/Break	COULD NOT FIND LEAK	6/23/97	6/24/97
UNKNOWN	3329 PEELER RD	Water Leak/Break	REPAIRED	10/29/97	11/3/97
UNKNOWN	6500 SHADY OAKS DR	Water Leak/Break	REPAIRED	8/26/97	8/27/97
UNKNOWN	5367 CONTINA AVE	Service Replacement	COMPLETED	8/25/97	8/19/97
UNKNOWN	1853 BRUSH HILL DR	Service Replacement	COMPLETED	8/13/97	8/22/97
UNKNOWN	1031 PARKRIDGE CIR E	Service Replacement	COMPLETED	8/13/97	8/21/97
UNKNOWN	2435 MILL CREEK RD	Water Leak/Break	REPAIRED	11/1/97	11/1/97
UNKNOWN	2429 RED OAK DR	Service Replacement	COMPLETED	11/14/97	11/19/97

## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
UNKNOWN	987 TOWNSEND BLVD	Service Replacement	COMPLETED	11/19/97	11/26/97
URBANEK, EDWARD	1028 CARLOTTA RD E	High Bill/RR/Leak	READ; NEG LEAK TEST	8/15/97	9/15/97
VARGO, MRS.	7074 BARKWOOD DR	T-Off Customer Repairs	T-OFF WATER	8/18/97	8/18/97
VARNADOE, RUTH W	3411 CHARMONT DR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/29/97	7/29/97
VAUGH, CHARLIE	6704 LOTUS RD S	High Bill/RR/Leak	CUST. LEAK PROB.	8/6/97	8/6/97
VICTORY CHAPEL	5855 FORT CAROLINE RD	No Water	CUST. REQUESTED NON-REPAIR T-OFF	3/4/97	3/4/97
W. R. CESERY	3143 TALL PINE LN	Water Leak/Break	REPAIRED	4/17/97	4/21/97
W. R. CESERY CO.	2957 & 65 TALL PINE LN	Meter Lid Change	RPLD LID AT 2954 TALL PINE	12/8/97	12/8/97
WAINWRIGHT, JOHN	2526 BURLINGAME DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	5/16/97	5/19/97
WAKER, NATALIE	3202 CESERY BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	8/6/97	8/6/97
WALKER	TOWNSEND & GALARDIA	Water Leak/Break	REPAIRED	1/14/97	1/14/97
WALKER, JAMES	2537 EASTILL DR	High Bill/RR/Leak	READ; NEG LEAK TEST	4/21/97	4/21/97
WALKER, LA FRANCIS	3058 TOWNSEND BLVD	No Water	DELIQUENT T-ON	10/10/97	10/10/97
WALKER, MARVA	2604 TOWNSEND BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	7/16/97	7/16/97
WALKER, NATALIE	3202 CESERY BLVD	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	11/6/97	11/6/97
WALTER WARDS	3028 FLA LANE	Water Quality Complaint	CK CL2 0.5 PPM TALKED TO CUSTOMER	11/3/97	11/3/97
WARD, JODY	6052 MAPLE LEAF DR S	T-Off Customer Repairs	T-OFF FOR CUST. REPAIR	9/29/97	9/29/97
WARE, CLIFFORD	2723 CHARBRAY DR	Low Pressure	NO LEAKS; P-TEST; CUST. PROB.	7/15/97	7/15/97
WARNER	2503 BURLINGAME DR E	Meter Leak	REPAIRED	4/16/97	4/16/97
WASDIN, JANIE	7266 ALANA RD	High Bill/RR/Leak	READ; NEG LEAK TEST	7/15/97	7/15/97
WASHBURN, MARIA	3210 DONHURST ST	High Bill/RR/Leak	READ; NEG LEAK TEST	7/23/97	7/23/97
WASHINGTON, TAWANDA	2712 ARLEX DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	10/22/97	10/22/97
WASILEWSKI, MRS.	7434 DARWOOD RD	Low Pressure	T-ON AT HOUSE VALVE	10/24/97	10/24/97
WEAVER, CHARLIE	2526 ARLEX DR W	Low Pressure	P-TESTED; CUSTOMER PROB.	2/12/97	2/12/97
WEBB, RAYMOND R JR	2413 CONTILLION RD	High Bill/RR/Leak	READ; NEG LEAK TEST	1/14/97	1/14/97
WEEKS	2659 EASTILL DR	High Bill/RR/Leak	CUST. LEAK PROB.	7/16/97	7/16/97
WEEKS, JENNIFER	2659 EASTILL	High Bill/RR/Leak	CUSTOMER LEAK PROB.	1/15/97	1/15/97

## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
WEITZEL, T.	5326 JOHN REYNOLDS DR	Low Pressure	TURNED CURB STOP FULL ON	9/3/97	9/3/97
WEITZEL, TERRENCE JR	5326 JOHN REYNOLDS DR	Obtain Reading	OBTAINED READ	3/25/97	3/25/97
WEITZEL, TERRY	5326 JOHN REYNOLDS DR	Low Pressure	CUST. GATE VALVE PROB.	9/5/97	9/5/97
WESLEY WIGGINS	11008 LEMOYNE COURT	Water Quality Complaint	HAD CONTRACTOR FLUSH LINES	11/7/97	11/7/97
WEST	7011 GAILLARDIA RD S	Water Leak/Break	REPAIRED	3/4/97	3/4/97
WEST	7019 GAILLARDIA RD	Water Leak/Break	REPAIRED	9/20/97	9/23/97
WEST, JAMES	2823 CESERY BLVD	Low Pressure	P-TEST; CUST. PROB.	2/14/97	2/14/97
WESTER, DIANE	7366 MAYAPPLE RD	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	10/16/97	10/16/97
WHATLEY, ALBERT R	5514 EDMAR RD	Low Pressure	CUSTOMER SOFTENER PROB.	5/9/97	5/9/97
WHATLEY, MRS.	1446 EASTERN ST	No Water	H2O ALREADY ON AT CITY METER	10/4/97	10/4/97
WHITE, ALVIN	1911 WOODLEIGH DR W	Low Pressure	P-TEST; CUST. PROB.	6/2/97	6/2/97
WILL ARMSTRONG	5458 CONTINA AVENUE	Water Quality Complaint	NEW AREA WTER NOT USED MUCH	10/21/97	10/21/97
WILLIAMS, MARY	3419 CESERY BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	8/29/97	8/29/97
WILLIAM, FEACHER L, JR.	1847 SUNNYMEADE DR N	High Bill/RR/Leak	READ; NEG LEAK TEST	9/16/97	9/16/97
WILLIAMS	7629 TIMBERWOOD DR	Meter Relocate	COMPLETED	6/18/97	6/23/97
WILLIAMS, ANDREW	3608 HEATHWOOD CT	High Bill/RR/Leak	READ; NEG LEAK TEST	7/11/97	7/11/97
WILLIAMS, DENNIS	5504 GHORMLEY RD	High Bill/RR/Leak	READ; NEG LEAK TEST	6/25/97	6/25/97
WILLIAMS, EDWARD A	5521 EDMAR RD	Meter Leak	REPAIR BY CONTRACTOR	7/15/97	7/16/97
WILLIAMS, EDWARD A.	5521 EDMAR RD	High Bill/RR/Leak	READ; NEG LEAK TEST	9/24/97	9/24/97
WILLIAMS, JAMES	7529 DALEHURST DR S	High Bill/RR/Leak	READ; NEG LEAK TEST	5/22/97	5/22/97
WILLIAMS, SARAH	2802 JUSTINA RD	Low Pressure	AT VISIT, PRESSURE NORMAL/CUST.	9/18/97	9/18/97
WILLIAMS, THOMAS E	3441 CHARMONT DR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/8/97	8/8/97
WILLIFORT	2550 CLARO DR	Water Quality Complaint	FLUSHED MAIN	7/9/97	7/14/97
WILLIS, RICHARD	7029 FONTAINBLEAU CRESCENT	Meter Leak	REPAIRED LEAK	12/1/97	12/1/97
WILLIS, W	2931 WYCOMBE DR W	High Bill/RR/Leak	OBTAINED CORRECTED READ	2/18/97	2/18/97
WILSON M ADAMS	2701 RED OAK DRIVE	Sewer Misc.	COULDN'T FIND ANY PROBLEM	4/23/97	4/23/97
WINN DIXIE #51	6060 FT CAROLINE RD	Meter Change	CHANGE REGISTER	10/29/97	11/7/97

## Arlington

Name	Address	Problem	Resolution	Date Issued	Date Complete
WISE, WILLIAM M. JR.	8045 RODIN CT	Meter Leak	REAPIRED SVC. LINE LEAK	10/2/97	10/21/97
WOOD, JEFFREY	2768 KINGSTREE DR W	T-Off Customer Repairs	T-OFF FOR CUST. REPAIR	11/4/97	11/4/97
WOODS, ADRIAN	5704 TARPON CT	Obtain Reading	OBTAINED READ; NEG LEAK TEST	7/22/97	7/22/97
WR CESERY	2742 STARDUST CT	No Water	PULLED GATE OUT OF VALVE WILL REPLACE ASAP	5/1/97	5/1/97
WRIGHT	855 TOWNSEND RD	No Water	T-ON AT METER	1/31/97	1/31/97
WRIGHT	855 TOWNSEND BLVD	Service Replacement	COMPLETED	7/21/97	7/29/97
WRIGHT, EDDIE	855 TOWNSEND BLVD	High Bill/RR/Leak	READ; UNABLE TO CLARIFY LEAKS	4/7/97	4/7/97
WYANT, LESLIE	2353 ROGERO RD	High Bill/RR/Leak	CUSTOMER LEAK PROBLEM	1/14/97	1/14/97
YEVENE, BELOVSOV	1210 WHITLOCK AVE, #2	High Bill/RR/Leak	READ; NEG LEAK TEST	8/19/97	8/19/97
YOUNG	MERRILL RD & TOWNSEND BLVD	Water Leak/Break	C/P	6/12/97	6/13/97
ZUB, JOSEPH OLGA	2773 WOOLERY DR	High Bill/RR/Leak	CUST. SLOW LEAK	7/1/97	7/1/97
1ST PLACE SPORTS	3853 BAYMEADOWS ROAD	Sewer Backup	RIB SHACK L/S REPRIMED PUMPS	7/16/97	7/16/97
CHAPMAN, BETTY	9135 ROTA AVE	High Bill/RR/Leak	OBTAINED CORRECTED READ	1/23/97	1/23/97
FRANK WITH DAVID GRAY	7901 BAYMEADOWS CIR	Sewer Backup	MASTER PLUMGING CALLED TOO MUCH WATER (RAIN)	4/27/97	4/27/97
RANDY STATE FARM INS	8001 BAYMEADOWS WAY	Sewer Backup	IN-HOUSE PROBLEM	12/10/97	12/10/97
SMITH	9124 ROTA AVE	Water Leak/Break	REPAIRED	1/31/97	2/1/97
STATE FARM	3931 BAYMEADOWS ROAD	Sewer Backup	RIB SHACK L/S REPRIMED PUMPS	7/16/97	7/16/97
UNKNOWN	7600 BAYMEADOWS CIR EAST	Sewer Misc.	LOS LAGOS L/S	10/29/97	11/3/97
UNKNOWN	7639 BAYMEADOWS CIR WEST	Sewer Misc.	RESET POWER FAIL ALARM	11/3/97	11/3/97
UNKNOWN	9171 PARKER AVE	Water Quality Complaint	FLUSH	4/14/97	4/14/97
ANDERSON, BRIAN	2964 FARMER TERR.	High Bill/RR/Leak	CUST. LEAK PROB.	12/2/97	12/2/97
ANDERSON, BRIAN	2964 FARMER TERR	High Bill/RR/Leak	CUST. LEAK PROB.	11/3/97	11/3/97
BARNES, LARRY	8206 GWENDOLYN RD	Obtain Reading	OBTAINED READ	8/4/97	8/4/97
BOGNOVINI, JOHN	8256 BRACKRIDGE BLVD S	High Bill/RR/Leak	READ; NEG LEAK TEST	1/20/97	1/20/97
COBB	8367 BRACKRIDGE BLVD S	Water Leak/Break	REPAIRED	5/25/97	5/25/97
JACKSON, SHELDON	2819 PARR CT. E.	Obtain Reading	OBTAINED READ	11/11/97	11/11/97
KNETTEL, CHRISTOPHER	8235 DICKIE RD	High Bill/RR/Leak	READ; NEG LEAK TEST	10/13/97	10/13/97

## Brackridge

Name	Address	Problem	Resolution	Date Issued	Date Complete
LINKO	2937 KENT RD	Sidewalk/Driveway	CONTRACTOR MADE REPAIRS	6/26/97	10/8/97
LINKO, J W	2937 KENT RD	Meter Change	REPLACED METER	4/28/97	4/28/97
LINKS, MRS.	2937 KENT RD	Cave In	CONTRACTOR REPAIR ORDERED	7/10/97	7/14/97
MABRY	2845 HILLRIDGE LN	Curb Stop Replacement	CURB STOP OK	12/19/97	12/24/97
MACEACHERN, JOHN	2967 BRACKRIDGE BLVD	Meter Change	REPLACED METER	4/29/97	4/29/97
MENDEZ	2957 BRACKRIDGE BLVD E	Water Leak/Break	C/P	3/14/97	3/14/97
MITCHELL, V. J. JR	2833 BRACKRIDGE BLVD E	Water Leak/Break	SVC OR MAIN; GIVEN TO ENG. DEPT FOR REPAIRS	7/11/97	7/11/97
NGUYEN, SUU VAN	2925 BRACKRIDGE BLVD	Meter Leak	RPLD METER & WASHER	11/21/97	11/21/97
PIERCE	2961 FARMER TERR	Flush	COMPLETED	4/20/97	4/26/97
POWELL, WILLIAM LARRY	2937 BELFORT RD	High Bill/RR/Leak	CUST. LEAK PROB.	7/11/97	7/11/97
RAY PLUMBING	BRACKRIDGE & FARMER TERR	Water Leak/Break	C/P	2/17/97	2/17/97
TANSY, JULE	8484 NEWTON RD	No Water	TEMP. OFF FOR MAIN REPAIR	5/2/97	5/2/97
TANSY, JULIE	8484 NEWTON RD	No Water	TEMP. OFF FOR AREA LINE RPLMT.	4/29/97	4/29/97
UNKNOWN	2907 PARR CT E	Meter Leak	REPAIRED	5/27/97	5/27/97
UNKNOWN	2907 PARR CT E	Water Leak/Break	REPAIRED	6/25/97	6/25/97
ZIMMERMAN, MR.	2901 PARR CT E	No Water	T-ON WATER	7/3/97	7/3/97
TURKNETT	5843 OAKLANE DR	Service Replacement	COMPLETED	6/20/97	6/27/97
ATKINSON	5755 BLACKHORN RD	Low Pressure	SERVICE WAS REPLACED	8/25/97	9/15/97
ATKINSON, THOMAS W	5755 BLACKTHORN RD	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	6/26/97	6/26/97
AYOUB, EMIL	5873 110TH ST	High Bill/RR/Leak	RPLD METER; OBTAINED CORRECTED READ	6/19/97	6/19/97
BATHURST, THOMAS	5846 BLACKTHORN RD	Low Pressure	P-TESTED; ORD. SVC RPLMT.	5/19/97	5/19/97
BROWN	5836 OAK LANE DR	Water Leak/Break	REPAIRED	2/4/97	2/4/97
BROWN	5836 OAK LN DR	Water Quality Complaint	REPAIRED	2/3/97	2/4/97
BRYAN	5891 OAKLANE DR	Water Quality Complaint	CHECK HOUSE EVERYTHING OK	7/3/97	7/3/97
BURR	5706 BANYAN DR	Water Quality Complaint	FLUSHED	11/16/97	11/10/97
DELA-CRUZ, LEONILLO E.	5861 AOK LANE DR	No Water	AIR IN LINE/FLUSHED	7/3/97	7/3/97
DELACRUZ, MRS.	5861 OAK LANE DR	No Water	FLUSHED; AIR IN LINES	7/3/97	7/3/97

## Forest Brook

Name	Address	Problem	Resolution	Date Issued	Date Complete
DELAGEUY	5861 OAK LN DR	No Water	AIR BOUND FLUSH LINE	7/13/97	7/13/97
DUFFY	5804 BLACKHORN RD	Meter Leak	REPAIRED	10/22/97	10/22/97
GEZELI, MR.	5712 KNOLLWOOD DR.	T-Off Customer Repairs	T-OFF FOR CUST. REPAIR	11/20/97	11/20/97
GEZELI, MRS. T.	5712 KNOLLWOOD DR.	Water Leak/Break	CUST. HOUSE VALVE LK; LEFT NOTE	11/19/97	11/19/97
HOPKINS	6381 JOHNNY CIR W	Water Leak/Break	REPAIRED	8/23/97	8/26/97
LUNCH	5852 BLACKTHORN RD	Service Replacement	COMPLETED	5/20/97	5/29/97
MATHEWS	5716 BANYAN RD	Service Replacement	COMPLETED	2/18/97	2/25/97
MATTHEWS, BILL	5716 BANYAN DR	Low Pressure	RPLD METER/BOX/LID; P-TEST.	2/13/97	2/14/97
MCKINLY, C. E.	5803 OAK LN DR	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	9/16/97	9/16/97
SMITH, WILLIAM J	5864 110TH ST	Meter Lid Change	REPLACED LID	1/13/97	1/13/97
TURKNETT, C A	5843 OAK LANE DR	Meter Change	RPLD STUCK METER; P-TEST	6/11/97	6/19/97
UNKNOWN	5852 BLACKTHORN RD	Low Pressure	RPLD MTR; P-TESTED; ORD SVC RPLMT.	5/20/97	5/20/97
WINBERRY, ANGELA	5826 OAKLANE DR	Meter Change	061397	6/11/97	6/11/97
ALDEN	1549 GREENRIDGE CIR W	No Water	C/P	11/14/97	11/14/97
BILADEAU, MRS	6660 ORIOLE AVE	No Water	T-ON DELI ACCT.	2/24/97	2/24/97
COLLINS, ROY J	6502 BARNES RD	Obtain Reading	RPLD METER; READ	7/25/97	7/25/97
COLLINS, ROY J	6502 BARNES RD	High Bill/RR/Leak	READ; NEG LEAK TEST	10/28/97	10/28/97
GILLARD, MICHELLE	6545 BOWDEN RD	High Bill/RR/Leak	READ; NEG LEAK TEST	10/14/97	10/14/97
LEDOUX, JAMINE	3123 HAMPTON AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	10/15/97	10/15/97
PADGETT	3433 GREENFIELD BLVD	No Water	T-ON WATER	3/28/97	3/29/97
PATRICIA BECKLEY	7715 ERINWOOD	Sewer Backup	CK MAINS ALL OK. TOLD CUST TO HAVE THEIR PIPE CHECKED	3/7/97	3/7/97
RAY EASTERING	1703 GREENRIDGE CIR SOUTH	Step Tank Alarm	REPLACED FLOAT PUMP	4/25/97	4/25/97
THIRTYACRE	3130 GREENFIELD BLVD	Water Leak/Break	REPAIRED	8/5/97	8/5/97
THOMAS, WANDA C	3306 GREENFIELD BLVD	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	5/16/97	5/16/97
UNKNOWN	6502 BARNES RD	Service Replacement	COMPLETED	7/29/97	7/29/97
VAUGHN	6658 ORTOLAN AVE	Water Leak/Break	REPAIRED	7/23/97	7/24/97
VAUGN, LOUISE W.	6658 ORTOLAN AVE	High Bill/RR/Leak	REPLACED METER	7/22/97	7/22/97

## Greenfield

Name	Address	Problem	Resolution	Date Issued	Date Complete
VEAHMAN, LOUIS	6533 STARLING AVE	Water Leak/Break	REPLACED CURB STOP	4/8/97	4/8/97
WHEELIS, RANDY	6660 ORIOLE AVE, #1	Low Pressure	P-TESTED; CUST. PROB.	7/8/97	7/8/97
WHITTAKER	3160 GREENFIELD CIR	Water Leak/Break	C/P	1/3/97	1/4/97
WHITTAKER	3160 GREENFIELD CIR	Water Leak/Break	C/P	1/3/97	1/4/97
AASF	607 ST JOHNS BLUFF	No Water	OK NOW	9/18/97	9/8/97
ABBOTT, G. ROBERT	10919 HEATHFIELD RD	High Bill/RR/Leak	OBTAINED CORRECTED READ	8/19/97	8/19/97
ABDELOMEIM, TALAAN	2359 BRENTFIELD RD W	Accuracy Test	TESTED ACCUR/PSC GUIDELINES	3/6/97	3/6/97
ADAMS	11383 BLUE TEAL CT	Water Leak/Break	REPAIRED	7/13/97	7/13/97
AKERS	11428 MCCORMICK RD	Water Quality Complaint	OK NOW	9/25/97	9/25/97
ALBERGHINE, PETER	10121 LAKEVIEW RD W	T-Off Customer Repairs	T-OFF HOUSE VALVE	5/12/97	5/12/97
ALCANTRA	10136 LONE STAR RD	Water Leak/Break	REPAIRED	12/4/97	12/8/97
ALDRIDGE, SHANNON	10117 BROOKWOOD FOREST	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	9/2/97	9/2/97
ALLEN, WILLIAM G	10948 OAKRIDGE DR S	High Bill/RR/Leak	READ; NEG LEAK TEST	5/19/97	5/19/97
ANDERSON, LASHANTA	2985 CAROLINE CREST E	High Bill/RR/Leak	READ; NEG LEAK TEST	6/3/97	6/3/97
ANDRUS, ROBERT	2296 BRENTFIELD RD W	High Bill/RR/Leak	READ; NEG LEAK TEST	7/31/97	7/31/97
APPLE, RANDY	11652 DUNESWAY DR N	High Bill/RR/Leak	READ; NEG LEAK TEST	3/11/97	3/11/97
ATL BUILDERS	11109 RIFLE RUN RD	Water Leak/Break	REPAIRED	6/30/97	6/30/97
ATLANTIC BLDG	9274 TOPOHILL CT	Clean Out	INSTALLED CEAN-OUT LID	8/19/97	8/27/97
ATLANTIC BLDG	9208 DALEVIEW LN	Clean Out	WILL MAKE REPAIRS A.S.A.P.	9/12/97	9/12/97
ATLANTIC BLDGS	2963 MIVRIS POINT E	Clean Out	LOWER CLEAN-OUT	4/28/97	4/29/97
ATLANTIC BUIDERS	2929 MIKRIS DR E	Water Leak/Break	REPAIRED	5/7/97	5/7/97
ATLANTIC BUILDERS	2998 CAROLINE CREST EAST	Locates	METER LOCATED; BOX & LID INSTALLED	4/22/97	4/22/97
ATLANTIC BUILDERS	9225 DALEVIEW DR W	Meter Change	RPLD METER	9/17/97	9/17/97
AVERETTE, BILL	11555 DUNESWAY DR N	High Bill/RR/Leak	READ; NEG LEAK TEST	10/29/97	10/29/97
BABITE, JOSEPH	11375 FT CAROLINE LAKES DR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/25/97	8/25/97
BAILEY, WAYNE	2320 BRENTFIELD RD W	High Bill/RR/Leak	CUST. LEAK PROB.	7/28/97	7/28/97
BAINBRIDGE, THERESA	12784 ASHBROOK CIR. W.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/11/97	11/11/97



## Holly Oaks

Name	Address	Problem	Resolution	Date Issued	Date Complete
BAK, JAMES	1150 FROMAGE CIR W	High Bill/RR/Leak	READ; NEG LEAK TEST	7/29/97	7/29/97
BARANOWSKI, MRS.	11754 LINKS CT	High Bill/RR/Leak	RPLD MTR; NO LEAKS; CUST. PRESSURE PROB.	9/4/97	9/4/97
BARBAUR	1555 HOLLY OAKS LAKE W	Meter Relocate	THIS DOES NOT NEED TO BE MOVED	8/5/97	8/6/97
BARKLEY	1628 WINDLACE CT	Water Leak/Break	C/P	12/16/97	12/16/97
BARNES, VIRGINIA	1220 FROMAGE WAY	Meter Lid Change	REPLACED METER LID	9/10/97	9/10/97
BARROQUILLO	1636 WINDLACE CT	T-Off Customer Repairs	TURNED CURB STOP OFF; NO REPAIRS NECESSARY	2/4/97	2/4/97
BASS	10426 CREEKVIEW DR		C/P	3/22/97	3/22/97
BATHEN, PAUL	10613 HEMMING RD	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	2/19/97	2/19/97
BATHEN, PAUL T	10613 HEMMING RD	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	2/21/97	2/21/97
BATTLE, RUTHER	11542 MONUMENT RIDGE	Low Pressure	CUST. SOFTENER PROB.	7/18/97	7/18/97
BEALE	2035 OAK WATER DR	Accuracy Test	ACCUR. TESTED-PASSED	8/26/97	8/26/97
BEAN, MRS.	11666 TANAGER DR	No Water	T-ON WATER	9/24/97	9/24/97
BEARD	10548 LAKEVIEW RD E	Sod	COMPLETED	6/9/97	6/18/97
BECK	931 BROOKVIEW DR N	Water Leak/Break	REPAIRED	3/17/97	3/17/97
BECKSHIRE, WILLIAM	1170 ROMAINE CIR E	No Water	CUSTOMER PROBLEM	1/30/97	1/30/97
BEHNER, LOUIS JR	11546 BROAD LEAF DR	Low Pressure	CUSTOMER PROBLEM	5/9/97	5/9/97
BENCKER, WILLIAM	11363 FT. CAROLINE LK DR N	High Bill/RR/Leak	READ; NEG LEAK TEST	11/19/97	11/19/97
BENNETT, J C	2144 DUNESWAY DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	2/19/97	2/19/97
BENNETT, J C	2144 DUNESWAY DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	5/5/97	5/5/97
BERGMAN, DONALD JR.	10142 GENI HILL CIR N	High Bill/RR/Leak	CUST. LEAK PROB.	10/31/97	10/31/97
BERGMAN, ELIZABETH	10142 GENI CIR N	Low Pressure	CONTRACTOR LEFT VALVE CLOSED IN ERROR	8/28/97	8/28/97
BERKOUNTZ	11549 WILLET CT N	Water Leak/Break	C/P	10/19/97	10/19/97
BILL, JANET	11381 FT CAROLINE LK DR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/20/97	9/22/97
BLACKWELL, MARGARET H	11394 TANAGER DR	High Bill/RR/Leak	CUSTOMER LEAK PROB.	5/9/97	5/9/97
BORRERO, PAULETTE	10609 JORICK RD.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/19/97	11/19/97
BRIZENDINE	10967 HEATHFIELD RD	Water Quality Complaint	WATER WAS CLEAR	7/31/97	7/31/97
BROOKS, ROGER	1546 WINDY OAKS DR W	Low Pressure	CUSTOMER PROBLEM	4/1/97	4/1/97

## Holly Oaks

Name	Address	Problem	Resolution	Date Issued	Date Complete
BROOME	10549 LONE STAR RD	Water Leak/Break	C/P	9/11/97	9/11/97
BROOME, KENNETH	10549 LONE STAR RD	Obtain Reading	READ; NEG LEAK TEST	12/15/97	12/15/97
BROWN, JOE	10179 GENI HILL CIR S	Water Leak/Break	CUST. WELL FAUCET PROB.	4/10/97	4/10/97
BRUMOS MOTOR CARS INC	10231 ATLANTIC BLVD	Low Pressure	TURNED ON AT BACKFLOW	1/27/97	1/28/97
BRUNS, JAMES	10256 CLASSIC OAK RD N	Meter Leak	REPAIRED LEAK	8/4/97	8/4/97
BRYCE, MRS	11063 WHISTLEWOOD CT	Low Pressure	CUSTOMER SOFTENER PROB.	1/15/97	1/15/97
BUNTING, JOYCE	11231 RALEY CRK DR N	High Bill/RR/Leak	CUST. LEAK PROB.	7/29/97	7/29/97
BUTLER	10547 LONE STAR RD	Meter Box Change	COMPLETED	9/24/97	9/24/97
BUTLER	10547 LONE STAR RD	Water Leak/Break	REPAIRED	8/26/97	8/26/97
BUTTER, CAROLYN	1139 ROMAINE CIR W	High Bill/RR/Leak	READ; NEG LEAK TEST	6/2/97	6/2/97
C&C CABLE	11165 WINDY OAKS DR N	Water Leak/Break	REPAIRED	1/29/97	1/29/97
CAIN, E P	1862 BUCKRIDGE RD	No Water	T-ON WATER	7/10/97	7/10/97
CALLAHAN	2056 OAK WATER DR	Water Leak/Break	REPAIRED	4/30/97	5/5/97
CALLAHAN, TRUDY	1137 FROMAGE CIR	No Water	T-ON WATER	1/7/97	1/7/97
CALVARY HILL CHURCH	1211 LEE RD	Water Leak/Break	REPAIRED	9/2/97	9/2/97
CAMPBELL, JOHN	11120 CAROLINE CREST DR	No Water	T-ON WATER	9/29/97	9/29/97
CANADY	11146 RALEY CREEK DR N	High Bill/RR/Leak	READ; NEG LEAK TEST	10/31/97	10/31/97
CANADY, LINDA	2132 BROADWATER DR.	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	11/20/97	11/20/97
CARLEY, RICHARD & DEBOR	10931 DOVER COVE LA	High Bill/RR/Leak	NEG LEAK TEST(PER SON, TOILET LK AT TIMES)	10/29/97	10/29/97
CARNES, SANDY	11461 FT CAROLINE LAKES DR	Low Pressure	STRIPPED GATE VALVE	9/23/97	9/23/97
CARNEY, DIANE	11287 DERRINGER CIR N	High Bill/RR/Leak	READ; NEG LEAK TEST	8/12/97	8/12/97
CARRICO, RALPH	2104 SUNSET RIVER DR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/5/97	8/5/97
CHAMPION, DANNY	11563 DUNESWAY DR N	High Bill/RR/Leak	READ; NEG LEAK TEST	8/1/97	8/1/97
CHANDLER, ABRAHAM	1540 MONUMENT OAKS DR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/25/97	8/25/97
CHARLTON, JENNIFER	11537 OAK WATER TR	T-Off Customer Repairs	T-OFF WATER	10/16/97	10/16/97
CHARRON, MATTHEW	1463 APPLE OAK CT	High Bill/RR/Leak	READ; NEG LEAK TEST	1/30/97	1/30/97
CHARRON, MATTHEW	1463 APPLE OAK CT	Accuracy Test	MTR TESTED ACCURATE	2/18/97	2/19/97

## Holly Oaks

Name	Address	Problem	Resolution	Date Issued	Date Complete
CHASTAIN, AARON	11652 TANAGER	T-Off Customer Repairs	T-OFF FOR REPAIRS; T-ON AT COMPLETION	12/6/97	12/6/97
CHOATE	10427 JOLYNN RD	Water Leak/Break	REPAIRED	2/28/97	2/28/97
CIRVEZA	1122 RADIS PL	Water Leak/Break	REPAIRED	4/14/97	4/14/97
CLARK, TONITA	11386 TANAGER DR	High Bill/RR/Leak	CUSTOMER LEAK PROB.	5/5/97	5/5/97
CLEMONS, KELLY	11226 TROTTING HORSE LN	No Water	T-ON WATER	3/6/97	3/6/97
CLIFFORD CATERING	968 ST JOHNS BLUFF RD	No Water	AT VISIT, WATER ALREADY ON	7/11/97	7/11/97
COLE	1140 WINDHAVAN DR	Water Leak/Break	C/P	9/13/97	9/15/97
COLE	11140 WINDHAVEN DR S	Water Leak/Break	C/P	9/12/97	9/13/97
COLEMAN, DARYLL	1114 ROMAINE CIR W	High Bill/RR/Leak	READ; NEG LEAK TEST	7/29/97	7/29/97
COLLINS, L. S.	11574 DUNESWAY DR N	Low Pressure	P-TEST; CUST. PROB.	10/6/97	10/6/97
COLONIAL HOMES	11213 RIDGETOP LN	Water Quality Complaint	COMPLETED	2/26/97	2/22/97
CONE, CINDY M.	1216 RADIS PL	Accuracy Test	TESTED; RPLD METER	8/20/97	8/20/97
COPPEGE	1119 LEE RD	Water Leak/Break	REPAIRED	7/21/97	7/21/97
COX, BERESFORD H	3049 MIKRIS DR E	High Bill/RR/Leak	READ; NEG LEAK TEST	5/19/97	5/19/97
DANIELS	11382 FT CAROLINE RD	Water Leak/Break	NO LEAK	11/2/97	11/3/97
DAVID	10912 WHITWORTH CT	Water Leak/Break	REPAIRED	9/23/97	9/22/97
DAVIS	2008 DERRINGER RD	Water Quality Complaint	FLUSHED SYSTEM	7/17/97	7/17/97
DAVIS	10964 ASHBORNE TRAIL	Water Quality Complaint	C/P	11/30/97	11/30/97
DE ST CROIX, JOHN	11531 MONUMENT LAKE	Accuracy Test	TESTED; REPLACED METER	8/14/97	8/14/97
DE ST. CROIX, JOHN	11531 MONUMENT LAKES CIR.	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	11/14/97	11/14/97
DEETER, RUSSELL	1753 HOLLY OAKS RAVINE DR	High Bill/RR/Leak	CUST. LEAK PROB.	8/14/97	8/14/97
DIGIOUANNI	2937 MIKRIS DR E	Clean Out	REPLACED	5/7/97	5/9/97
DINKINS, JIMMY	10619 AKERS DR N	High Bill/RR/Leak	READ; NEG LEAK TEST	2/21/97	2/21/97
DOBKINS, STEVEN	12751 ASHBROOK CIR E	Accuracy Test	AT VISIT, CUST. DECLINED TEST	8/12/97	8/12/97
DOBKINS, STEVEN	12751 ASHBROOK CIR E	High Bill/RR/Leak	READ; NEG LEAK TEST	8/11/97	8/11/97
DORMADY, LAURA	11607 TANAGER DR	Meter Leak	CUST. SVC. LINE PROB.	9/9/97	9/9/97
DOSS, LARRY	11240 BLACK JACK OAK DR	Accuracy Test	99% ACCURACY ON ALL FLOWS/TEST	2/7/97	2/7/97

## Holly Oaks

Name	Address	Problem	Resolution	Date Issued	Date Complete
DOSS, LARRY	11240 BLACKJACK OAK DR	High Bill/RR/Leak	READ; NEG LEAK TEST	2/4/97	2/4/97
DOUGHERTY, MARK & CHER	2617 DALEVIEW DR	Obtain Reading	OBTAINED READ	3/3/97	3/3/97
DOVE, PHILLIP	1988 RALEY CREEK DR W	Low Pressure	CUST. SOFTENER PROB.	10/9/97	10/9/97
DOWNS, JOHN R.	11321 DERRINGER CIR S	High Bill/RR/Leak	READ; NEG LEAK TEST	8/18/97	8/18/97
DUCHARME	1125 AKERS DR W	Service Replacement	COMPLETED	4/10/97	4/10/97
DUNLAP, ROSE	1189 ROMAINE CIR W	High Bill/RR/Leak	READ; NEG LEAK TEST	6/3/97	6/3/97
EAST POINTE BAPTIST	10949 MCCROMICK RD, #3	No Water	CUST. HAD OFF UNDER SINK/TOILET	9/16/97	9/16/97
EBRI, JAMES DAVID	1123 FROMAGE CIR W	High Bill/RR/Leak	CUST. LEAK PROBLEM	2/19/97	2/19/97
ECOSTA	11352 BEDFORD OAKS DR	Water Leak/Break	NO LEAK FOUND	8/26/97	8/26/97
ELIAS, SHERYL	11183 MIKRIS DR S	High Bill/RR/Leak	READ; NEG LEAK TEST	7/29/97	7/29/97
ESTHER ROBINSON	4626 SOLANDRA DR W	Sewer Backup	CUSTOMER PROBLEM	12/8/97	12/8/97
EXON, ROBERT	11316 PINTO CT	High Bill/RR/Leak	CORRECTED READ; CUST. LEAK PROB.	7/29/97	7/29/97
FISHER, MRS.	11375 TANAGER DR S	No Water	T-ON WATER	9/29/97	9/29/97
FLINN, MELBA	2140 DUNESWAY DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	5/8/97	5/8/97
FLOWERS	1643 DERRINGER RD	Clean Out	REPAIRED	8/18/97	8/18/97
FORD, GLORIA F.	10445 JOLYNN RD	Meter Leak	REPLACED WASHER	9/5/97	9/5/97
FORREST, STEVEN	10161 BROOKWOOD FOREST BLVD	Sewer Misc.	RESET CLEAN OUT BOX	5/12/97	5/12/97
FOSTER, A J	2145 DERRINGER CIR W	High Bill/RR/Leak	OBTAINED CORRECTED READ	1/31/97	1/31/97
FOSTER, A J	2145 DERRINGER CIR W	High Bill/RR/Leak	CUSTOMER LEAK PROB.	5/2/97	5/2/97
FOSTER, A J	2145 DERRINGER CIR W	High Bill/RR/Leak	READ; NEG LEAK TEST	6/18/97	6/18/97
FREDERICK, V. P.	11296 DERRINGER CIR. S.	High Bill/RR/Leak	REPLACED STUCK METER	10/29/97	10/29/97
FT CAROLINE GARDENS	9150 FT CAROLINE RD	High Bill/RR/Leak	APPARENT CUST. LEAK	10/10/97	10/10/97
GAHAGIN, CAROL	38 BROOKVIEW DR N, #121	High Bill/RR/Leak	READ; NEG LEAK TEST	10/27/97	10/27/97
GALMAN, RETTA	1941 OAK WATER DR	High Bill/RR/Leak	READ; NEG LEAK TEST	5/22/97	5/22/97
GARCIA, DAVID V	2100 MCCORMICK PL	High Bill/RR/Leak	CUSTOMER LEAK PROB.	1/31/97	1/31/97
GARCIA, JULIO	1133 FROMAGE CIR E	High Bill/RR/Leak	CUST. LEAK PROB.	8/29/97	8/29/97
GEORGE	968 ST JOHN BLUFF	Water Leak/Break	REPAIRED	12/31/97	12/31/97

## Holly Oaks

Name	Address	Problem	Resolution	Date Issued	Date Complete
GOLD GYM AEROBICS	9119 MERRILL RD, #37	High Bill/RR/Leak	CUST. TOILET PROB.	12/16/97	12/16/97
GRANDE ASSOCIATES	1382 BROOKWOOD FOREST BLVD	Water Leak/Break	REPAIRED	6/4/97	6/4/97
GRAVETTE	1647 CELLAR CIR	Water Leak/Break	NO LEAK	5/2/97	5/7/97
GREEN	11378 BLUE TEAL CT	Obtain Reading	OBTAINED READ	5/16/97	5/16/97
GREEN	10456 JOLYNN RD	Water Leak/Break	REPAIRED	8/18/97	8/19/97
GREEN JOHN	11409 WHITE BAY LN	Meter Leak	CUST. THINKS NEIGHBOR IS USING HIS SVC	2/21/97	2/21/97
GREEN, JANE	1617 HOLLY OAKS LK RD W	High Bill/RR/Leak	READ; NEG LEAK TEST	10/28/97	10/28/97
GREEN, MRS.	10046 ROMAIN CIR S	T-Off Customer Repairs	T-OFF AT METER	7/29/97	7/29/97
GREENWAY	5855 FT CAROLINE RD	Water Leak/Break	NO LEAK FOUND	6/10/97	6/10/97
GRESYKI	11353 SKIMMER CT	Low Pressure	FLUSHED SYSTEM	7/19/97	7/19/97
GRIMS	1933 OAK WATER DR	Water Leak/Break	C/P	2/16/97	2/16/97
GUTHRIE, JENNIFER JEAN	10165 GENI HILL CIR S	High Bill/RR/Leak	CUST. LEAK PROB.	7/29/97	7/29/97
HALL	1549 HOLLY OAKS LK RD E	Dirt	COMPLETED	8/7/97	8/8/97
HALL, ED/AUDREY	11416 BEDFORD OAKS DR	High Bill/RR/Leak	READ; NEG LEAK TEST	2/18/97	2/18/97
HAMPTON, DEBORAH	1127 FROMAGE CIR W	High Bill/RR/Leak	READ; NEG LEAK TEST	8/1/97	8/1/97
HANDLEY	11204 RIDGETOP LN	Clean Out	LOWER CLEAN-OUT	2/28/97	3/3/97
HANSEN, ALICE	11335 SAWMILL RD	High Bill/RR/Leak	READ; NEG LEAK TEST	2/3/97	2/3/97
HARMONY HOMES	1219 BROOKWOOD FOREST BLVD	Accuracy Test	TEST OK/ PSC GUIDELINES	3/19/97	3/19/97
HARMONY HOMES	3557 HAMPTON COVE	Clean Out	REPAIRED & SET TO GRADE	10/6/97	10/9/97
HARMONY HOMES	3563 HAMPTON COVE	Clean Out	REPAIRED & SET TO GRADE	10/6/97	10/9/97
HARRELL, STEPHANIE	11542 WILLET CT. N.	High Bill/RR/Leak	READ; NEG LEAK TEST	12/3/97	12/3/97
HARRIS	1727 ORMOND RD	Water Leak/Break	REPAIRED	7/21/97	7/21/97
HARRIS	11402 FT CAROLINE RD	Water Leak/Break	NO LEAK	9/5/97	9/9/97
HARRIS, LETITIA	2119 DUNESWAY DR E	High Bill/RR/Leak	READ; NEG LEAK TEST	10/28/97	10/28/97
HARRIS, VIVIAN W.	11402 FT CAROLINE RD	High Bill/RR/Leak	READ; NEG LEAK TEST	9/4/97	9/5/97
HARROVER, WILLIAM D	753 BROOKVIEW DR N	Low Pressure	CUST'S LINE BLOCKAGE	6/10/97	6/10/97
HARROVER, WILLIAM D.	753 BROOKVIEW DR N.	Low Pressure	P-TEST; ORD. SVC. RPLMT.	6/10/97	6/10/97

## Holly Oaks

Name	Address	Problem	Resolution	Date Issued	Date Complete
HASKELL, STACEY	11691 TANAGER DR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/26/97	8/26/97
HASTING	2211 SAYE DR E	Meter Leak	REPAIRED	1/11/97	1/11/97
HATFIELD, RICHARD C.	10679 JORICK RD.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/25/97	11/25/97
HELQUIST, MICHAEL	1134 RADIS PL	High Bill/RR/Leak	OBTAINED CORRECTED READ	8/5/97	8/5/97
HESTER	11563 BLACK OAK TRAIL	Water Leak/Break	C/P	9/24/97	9/24/97
HEWLETT, CHIQUITA	1831 OAK WATER DR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/26/97	9/26/97
HICKSON, JOHNETTE	1031 LEE RD	High Bill/RR/Leak	CUST. LEAK PROB.	7/30/97	7/30/97
HILER	10643 JOLYNN RD	Flush	COMPLETED	1/10/97	1/10/97
HOAYUN, DEXTER	3163 TROTTING HORSE LN E	High Bill/RR/Leak	READ; NEG LEAK TEST	1/29/97	1/29/97
HOEBER	11182 MIKRIS DR S	Clean Out	LOWERED CLEAN-OUT	5/27/97	5/27/97
HOLDER, SANDRA	2161 RIO COVE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/19/97	8/19/97
HOLLAND, PATRICIA	11290 DERRINGER CIR N	Low Pressure	CUST. SOFTENER PROB.	10/22/97	10/22/97
HOLLY OAKS FOREST COM	11210 MCCORMICK RD	High Bill/RR/Leak	READ; NEG LEAK TEST AT METER	8/18/97	8/18/97
HOMES	12776 ASHBROOK CIR W	Water Leak/Break	REPAIRED	6/9/97	6/9/97
HOPPER, THOMAS W.	2158 MATEFIELD RD	Low Pressure	CUST. SOFTENER PROB.	8/7/97	8/7/97
HOSEA	11678 TANAGER DR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/1/97	8/1/97
HOSTZ	2211 SAYE DR E	Water Leak/Break	REPAIRED	8/2/97	8/2/97
HOUSTON	11639 TANAGER	Water Quality Complaint	FLUSHED SYSTEM	7/17/97	7/17/97
HOWARD	5433 WHITNEY	Low Pressure	OK NOW	7/15/97	7/15/97
HRITZ, RITA	11671 TANAGER DR	Obtain Reading	OBTAINED READ	2/14/97	2/14/97
HRITZ, RITA	11671 TANAGER DR	Obtain Reading	OBTAINED READ	1/30/97	1/30/97
HULTZ	1728 ROMAINE CIR E	Water Leak/Break	REPAIRED	2/6/97	2/7/97
HULTZ	1178 ROMAINE CIR E	Water Leak/Break	REPAIRED	2/5/97	2/6/97
HUNTER, JOEL G.	1904 WILLOWOOD DR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/15/97	8/15/97
INGLE, TIMOTHY	1649 MONUMENT OAKS DR	High Bill/RR/Leak	CUSTOMER LEAK PROB.	2/19/97	2/19/97
JAMES	2059 OAK WATER DR	Water Leak/Break	REPAIRED	8/29/97	8/29/97
JAMES	2059 OAK WATER DR	Service Replacement	COMPLETED	8/23/97	8/25/97

## Holly Oaks

Name	Address	Problem	Resolution	Date Issued	Date Complete
JAMES, AMELIA	2059 OAK WATER DR.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/18/97	11/18/97
JAMISON, ROBIN	2128 DERRINGER CIR W	Low Pressure	CUSTOMER PROBLEM	1/7/97	1/8/97
JAVIER, FELIX	11145 RALEY CREEK DR S	T-Off Customer Repairs	T-OFF FOR CUST. REPAIR	12/3/97	12/3/97
JAX NAVY CR	9100 MERRILL RD, #10 & 12	High Bill/RR/Leak	READ; NEG LEAK TEST	9/17/97	9/17/97
JEFFERSON, WILLIAM	11514 BROAD LEAF RD	Low Pressure	RPLD METER; CUST. PRESSURE PROB.	2/5/97	2/5/97
JOE MOFFO	10556 LONE STAR RD	Low Pressure	P-TESTED; SVC RPLMT. ORDERED	7/8/97	7/8/97
JOHNSON	11005 WHISILEWOOD CT	Water Leak/Break	REPAIRED	2/4/97	2/4/97
JOHNSON, CYNTHIA	10949 BERKSHIRE LN	High Bill/RR/Leak	OBTAINED CORRECTED READ	1/27/97	1/27/97
JOHNSON, GERALD	1624 MONUMENT OAKS DR	High Bill/RR/Leak	READ; NEG LEAK TEST	2/18/97	2/18/97
JOHNSON, L.	1123 ROMAINE CIR. W.	High Bill/RR/Leak	READ; NEG LEAK TEST	12/1/97	12/1/97
JOHNSON, SHERI	11320 TROTting HORSE LN	High Bill/RR/Leak	READ; NEG LEAK TEST	5/13/97	5/13/97
JOHNSON, STEVEN	11362 WHITE BAY LN	High Bill/RR/Leak	READ; NEG LEAK TEST	2/21/97	2/21/97
JOHNSTON	9815 FT CAROLINE RD	Service Replacement	COMPLETED	8/25/97	9/22/97
JOHNSTON, JAMES	9815 FT. CAROLINE RD.	Low Pressure	P-TEST; ORD. SVC. RPLMT.	7/17/97	7/17/97
JOSEPH, JACK	1539 DERRINGER RD	High Bill/RR/Leak	READ; NEG LEAK TEST	12/5/97	12/5/97
JOSEPH, MRS.	1539 DERRINGER RD.	Meter Leak	RPLD/RAISED METER; REPAIRED LEAK	11/18/97	11/18/97
JOYCE, MARCIA	1527 MONUMENT OAKS DR	High Bill/RR/Leak	CUST. LEAK PROB.	8/14/97	8/14/97
KALDEABACH	10661 JOLYNN	Flush	COMPLETED	1/10/97	1/10/97
KALENBACH	10661 JOLYNN RD	Flush	COMPLETED	1/10/97	1/10/97
KARMBACH	11705 TANAGER DR	Water Quality Complaint	FLUSHED SYSTEM	7/17/97	7/17/97
KARVONEN, KENNETH	11375 MONUMENT RIDGE DR	Meter Leak	RPLD MTR & REPAIRED LEAK	8/29/97	8/29/97
KERN, UNA M.	1625 MONUMENT OAKS DR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/12/97	8/12/97
KESLER, JOHN	12836 LINKS TERRACE	Meter Leak	REPAIRED LEAK & RAISED MTR. BOX	6/9/97	6/9/97
KHAWAJA	10902 HOUNDWELL WAY	Low Pressure	CUST. GRITTY FAUCET SCREEN PROB.	9/16/97	9/16/97
KIER, MELISSA	11569 OAK WATER TRAIL	High Bill/RR/Leak	READ; NEG LEAK TEST	11/18/97	11/18/97
KILGORE, CHARLES	11593 MCCORMICK RD	High Bill/RR/Leak	READ; NEG LEAK TEST	7/29/97	7/29/97
KING	11375 FT CAROLINE RD	Water Leak/Break	REPAIRED	5/1/97	5/1/97

## Holly Oaks

Name	Address	Problem	Resolution	Date Issued	Date Complete
KING	6527 HIDEWAY	Water Leak/Break	REPAIRED	11/28/97	11/28/97
KINS	11375 FT CAROLINE LAKES DR N	Water Leak/Break	CONTRACTOR PROBLEM	5/2/97	5/2/97
KLOCKENBRINK, FRED	1959 RALEY CREEK DR W.	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	10/21/97	10/21/97
KNIGHT	10525 JOLYNN RD	Water Leak/Break	C/P	1/21/97	1/21/97
LAKE LUCINA CONST. CO	5753 HOLL/ 3206 JUSTINA	Man Hole Problem	W/O WRITTEN REPAIRS MADE BY CONTRACTOR	9/16/97	9/18/97
LAPAY, CECILIA	2986 CAROLINE CREST E	High Bill/RR/Leak	READ; NEG LEAK TEST	10/29/97	10/29/97
LARSON, ANN	2989 MIKRIS DR E	High Bill/RR/Leak	READ; NEG LEAK TEST	5/5/97	5/5/97
LAUFENBERG, MARK	11367 MONUMENT RIDGE	High Bill/RR/Leak	OBTAINED CORRECTED READ	11/21/97	11/21/97
LAYMON, CHRIS & APRIL	11185 RIDGETOP LN	High Bill/RR/Leak	OBTAINED CORRECTED READ	7/29/97	7/29/97
LEADTROT, NANCY	11359 WHITE BAY LN	High Bill/RR/Leak	READ; NEG LEAK TEST	3/3/97	3/3/97
LEE, THOMAS JR.	11181 MIKRIS DR S	Water Leak/Break	AT VISIT, WATER ALREADY OFF -CUST. REPIAR	8/19/97	8/19/97
LEGGETT, GWEN	11632 FT CAROLINE LAKES DR	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	5/10/97	5/10/97
LIGHTFOOT, ROBERT	10990 OAKRIDGE DR. N.	No Water	AT VISIT, CUST. HAD FULL PRESSURE	11/19/97	11/19/97
LILLIAM JOHNSON	5236 REDSTONE DRIVE	Sewer Misc.	HAS MASTER PLUMBING ROD LATERAL AND CLEAR LINES	1/15/97	1/15/97
LINDEMAN	10551 LONE STAR RD	Service Replacement	COMPLETED	3/27/97	4/4/97
LINDEMAN, CHARLES	10551 LONE STAR RD	Meter Change	REPLACED METER	3/13/97	3/26/97
LINDERMAN, BILL	10551 LONESTAR RD	Low Pressure	P-TESTED	3/26/97	3/26/97
LIPSTADT, ANITA M.	1486 CLASSIC OAK RD W	High Bill/RR/Leak	READ; NEG LEAK TEST	8/1/97	8/1/97
LIVELY	1996 RALEY CREEK DR N	Water Leak/Break	C/P	1/2/97	1/2/97
LONENDOSKI	10456 JOLYNN RD	Water Leak/Break	REPAIRED	8/17/97	8/15/97
LONGMIRE, FAYE	10255 FONTANA CT. S.	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	11/24/97	11/24/97
LOPER	11200 RIDGETOP LN	Sod	COMPLETED	7/25/97	7/29/97
LOWE, DELORES	11378 TANAGER DR	High Bill/RR/Leak	CUST. LEAK PROB.	7/30/97	7/30/97
LOWRY, DAVID	11628 FT CAROLINE LKS DR	High Bill/RR/Leak	READ; NEG LEAK TEST	3/17/97	3/17/97
LUEBKE, RONALD	1113 LEE RD	Low Pressure	CUST. GATE VALVE PROB.	6/9/97	6/9/97
LUKE	11690 TANAGER	Water Leak/Break	REPAIRED	7/21/97	7/22/97
MACPHERSON, CATHERINE	11349 SKIMMER CT	High Bill/RR/Leak	CUST. LEAK PROB.	8/27/97	8/27/97



## Holly Oaks

Name	Address	Problem	Resolution	Date Issued	Date Complete
MAFFO	10556 LONE STAR RD	Service Replacement	COMPLETED	8/25/97	9/3/97
MALIN, E.	11293 DERRINGER CIR. S.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/4/97	11/4/97
MANCE	3041 MIKRIS RD N	Low Pressure	PRESSURE OK NOW	8/1/97	9/15/97
MARANDON HOMES	11819 ASHBROOK CIR N	Lower Meter	LOWERED METER BOX	8/8/97	8/8/97
MARINER REHAP	2490 MONUMENT RD	Water Quality Complaint	FLUSHED	7/24/97	7/24/97
MARK CONT.	1101 HIDEAWAY	Water Leak/Break	REPAIRED	11/1/97	11/1/97
MARONDA HOMES	12784 ASHBROOK CT W	Service Replacement	COMPLETED	4/2/97	6/11/97
MARSHALL	2224 BRENTFIELD RD W	Sewer Misc.	LOWER CLEAN OUT	3/6/97	3/11/97
MARTIN, ANTRANIX	11732 FT CAROLINE LK DR	High Bill/RR/Leak	READ; NEG LEAK TEST	1/31/97	1/31/97
MATHEWS	1960 HOLLY OAKS DR	Water Leak/Break	REPAIRED	12/11/97	12/11/97
MATHIOEN	11709 FT CAROLINE LAKES CT	Water Leak/Break	REPAIRED	12/19/97	12/19/97
MATTHEWS, DOUGLAS	1150 RADIS PL	Meter Leak	REPAIRED LEAK	10/17/97	10/17/97
MAURER, GEORGE	10170 LONE STAR RD	High Bill/RR/Leak	READ; NEG LEAK TEST	2/4/97	2/4/97
MAYNOR, KIMBERLY	2038 RALEY CREEK DR E	High Bill/RR/Leak	OBTAINED CORRECTED READ	2/4/97	2/4/97
MCCLAY, DEANN	3006 CAROLINE CREST E	Accuracy Test	METER TESTED ACCURATE	2/18/97	2/19/97
MCCLAY, DEANN	3006 CAROLINE CREST E	High Bill/RR/Leak	READ; NEG LEAK TEST	2/7/97	2/7/97
MCCLOSKEY, JAMES	11167 MIKRIS DR S	High Bill/RR/Leak	READ; NEG LEAK TEST	9/25/97	9/25/97
MCCULLERS, JAYNE	10057 ROMAINE CIR N	High Bill/RR/Leak	READ; NEG LEAK TEST	8/13/97	8/13/97
MCDONALD, DAISY	11620 DUNESWAY DR N	High Bill/RR/Leak	CUSTOMER LEAK PROB.	2/25/97	2/25/97
MCDUFFEY, JOSEPH	2149 SUNSET RIVER DR	Meter Leak	REPAIRED LEAK	4/18/97	4/18/97
MCKARA, THOMAS	11215 MIKRIS DR N	High Bill/RR/Leak	READ; NEG LEAK TEST	11/4/97	11/4/97
MCKINNON, ALBERT A	11644 TANAGER DR	High Bill/RR/Leak	CUSTOMER LEAK PROBLEM	2/3/97	2/3/97
MCKINNON, MRS	11644 TANAGER DR	No Water	T-ON WATER	3/13/97	3/13/97
MCLAUGHLIN	936 JORICK CT E	Flush	COMPLETED	1/10/97	1/10/97
MCPHEARSON, CATHERINE	11349 SKIMMER CT.	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	11/18/97	11/18/97
MEACHAM, MARY K	818 COLONIAL CT W	High Bill/RR/Leak	CUST. LEAK PROB.	6/4/97	6/4/97
MEKARA	11215 MIKRIS DR	No Water	T-ON AT METER	10/2/97	10/2/97

Holly Oaks

Name	Address	Problem	Resolution	Date Issued	Date Complete
MEMORIAL HOSPITAL	1205 MONUMENT RD.	High Bill/RR/Leak	OBTAINED CORRECTED READ	12/16/97	12/16/97
MERRILL HILLS ASSO	MERRILL HILLS ENTRANCE	Water Leak/Break	REPAIRED	11/21/97	11/21/97
MERTENS, CLAUDETTE	11455 FT CAROLINE LKS DR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/30/97	7/30/97
MIDDLETON, DONALD	10146 LONESTAR RD	High Bill/RR/Leak	READ; NEG LEAK TEST	5/29/97	5/29/97
MILLER	10844 HIGH RIDGE RD	Low Pressure	REPLACED SERVICE	4/2/97	6/3/97
MILLER, E L	10844 HIGHRIDGE RD	Low Pressure	P-TEST; RPLD MTR; ORD. SVC. RPLMT.	3/7/97	3/7/97
MILLER, ELTON	10844 HIGHRIDGE RD	High Bill/RR/Leak	READ; NEG LEAK TEST	6/3/97	6/3/97
MILLER, ELTON L	10844 HIGH RIDGE RD	High Bill/RR/Leak	READ; NEG LEAK TEST	5/13/97	5/13/97
MILLER, ELTON LEE	10844 HIGH RIDGE RD	High Bill/RR/Leak	NO CONFIRMED LEAKS	6/5/97	6/5/97
MONG	1516 PINTAIL DR	Water Leak/Break	REPAIRED	10/10/97	10/10/97
MONTEAN	11744 MCCORMICK RD	Water Leak/Break	REPAIRED	2/5/97	2/5/97
MONTEAN	11744 MC CORMICK RD	Water Leak/Break	REPAIRED	7/16/97	7/16/97
MONUMENT RD GOLF COUR	1700 MONUMENT RD	High Bill/RR/Leak	CUSTOMER LEAK PROB.	2/5/97	2/5/97
MONUMENT SHOPPING CEN	1301 MONUMENT RD	Water Leak/Break	C/P	6/18/97	7/1/97
MORALES, JUAN R.	10156 GENI HILL CIR. S.	High Bill/RR/Leak	READ; NEG LEAK TEST	12/16/97	12/16/97
MORGAN	10559 LAKEVIEW RD E	Low Pressure	REPLACED SERVICE	5/14/97	5/22/97
MORGAN, C T	10559 LAKEVIEW RD E	Low Pressure	RPLD MTR, P-TEST; ORD. SVC. RPLMT.	5/12/97	5/12/97
MORIN	2359 BRENTFIELD RD W		C/P	3/28/97	3/28/97
MORRISON, VIVIAN	11414 BEDFORD OAKS DR	High Bill/RR/Leak	READ; NEG LEAK TEST	3/18/97	3/18/97
MORRISON, VIVIAN	11414 BEDFORD OAKS DR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/27/97	8/27/97
MR. LEWIS	7234 WONDER LANE	Sewer Misc.	WROTE W/O , ORDERED BARRICADES	3/15/97	3/15/97
MURPHY	1174 ROMAINE CIR E	Water Leak/Break	REPAIRED	2/5/97	2/6/97
MURPHY, GARY	2120 DERRINGER CIR.W.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/19/97	11/19/97
MURPHY, RONNIE	1560 WINDY OAKS DR W	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	6/3/97	6/3/97
MYERS	11074 CREEKVIEW DR	Barricades	BARRICADES PICK UP	8/28/97	9/9/97
MYERS	11074 CREEKVIEW DR	Meter Box Change	COMPLETED	7/25/97	8/4/97
NATTER	1548 DERRINGER	Meter Leak	REPAIRED	11/23/97	11/23/97

## Holly Oaks

Name	Address	Problem	Resolution	Date Issued	Date Complete
NAUMANN, JOHN	2242 BROADWATER DR.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/18/97	11/18/97
NEBAUER	11212 RIFLE RUN RD	Water Leak/Break	REPAIRED	6/11/97	6/11/97
NEINER	11731 DUNESWAY DR	Water Leak/Break	C/P	5/1/97	5/1/97
NEINER, JAMES	11731 DUNESWAY DR	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	5/11/97	5/11/97
NEUBAUER	11212 RIFLE RUN RD	Water Leak/Break	REPAIRED	6/12/97	6/9/97
NEUBAUR, JULIE	11212 RIFLE RUN RD	High Bill/RR/Leak	READ; NEG LEAK TEST	7/28/97	7/28/97
NEWMAN, DAPHNE	1165 LEE RD	High Bill/RR/Leak	READ; NEG LEAK TEST	7/31/97	7/31/97
NEWMAN, DAPHNEE	1165 LEE RD	High Bill/RR/Leak	READ; NEG LEAK TEST	1/28/97	1/28/97
NOLAN, JAMES J.	968 FONTANA CT. W.	High Bill/RR/Leak	NEG LEAK TEST,(PRIOR REPAIRED CUST. LEAK)	11/18/97	11/18/97
NORTH FLA ENTERPRISES	1205 MONUMENT RD	Meter Change	COMPLETED	1/31/97	5/24/97
OLSON, WAYNE	2063 SUNSET RIVER DR	Low Pressure	P-TESTED; CUST. PROBLEM	5/12/97	5/12/97
ORMOND	11575 BLACK OAK TRAIL	Water Leak/Break	C/P	3/5/97	3/5/97
ORTAGUS, JOAN	11380 GOLDEN PLOVER CT	High Bill/RR/Leak	READ; NEG LEAK TEST	5/9/97	5/9/97
OTTESEN, ROBERT	2272 BRENTFIELD RD W	High Bill/RR/Leak	READ; NEG LEAK TEST	7/30/97	7/30/97
PAGAN, SYLMA	12776 ASHBROOK CIR W	High Bill/RR/Leak	READ; NEG LEAK TEST	12/2/97	12/2/97
PALAZZOLO, PETER	10942 BERKSHIRE LN	T-Off Customer Repairs	ID'D SHUT OFF VALVE (PLUMBER T-OFF WRONG METER)	10/17/97	10/17/97
PALMER, BONNIE	3002 CAROLINE CREST E	High Bill/RR/Leak	READ; NEG LEAK TEST	7/30/97	7/30/97
PARIS	1820 WILLOWOOD DR	Water Quality Complaint	FLUSHED MAIN	10/13/97	10/13/97
PARIS, PEGGIE	1820 WILLOWOOD DR	T-Off Customer Repairs	CUSTOMER HOUSE VALVE PROB.	4/8/97	4/8/97
PATRICIO, ANTONIO	11171 OAKRIDGE DR. S.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/19/97	11/19/97
PATRICK, JERRY D	3228 RIFLE RUN CRT	Low Pressure	P-TESTED; CUSTOMER PROB.	2/25/97	2/25/97
PAUGH, JOHN	11110 WINDHAVEN DR S	High Bill/RR/Leak	READ; NEG LEAK TEST	9/3/97	9/3/97
PAUGH, JOHN	11110 WINDHAVEN DR S	High Bill/RR/Leak	READ; NEG LEAK TEST	8/15/97	9/15/97
PAYNE, STACY	1148 FT CAROLINE LK DR	High Bill/RR/Leak	READ; NEG LEAK TEST	6/13/97	6/13/97
PEACOCK, DEBRA	10428 JOLYNN RD	High Bill/RR/Leak	CUSTOMER LEAK PROB.	2/25/97	2/25/97
PEPERA, THOMAS R	3022 CAROLINA CREST E	High Bill/RR/Leak	READ; NEG LEAK TEST	1/28/97	1/28/97
PERRY, APRIL	2139 DERRINGER CIR E	Meter Leak	NO METER LEAK; RAINWATER	11/7/97	11/7/97

## Holly Oaks

Name	Address	Problem	Resolution	Date Issued	Date Complete
PERSONETTE	10327 FONTANA CT S	Curb Stop Replacement	REPLACED	11/2/97	11/3/97
PETERSON, JONATHAN	2156 DUNESWAY DR W	Accuracy Test	METER TESTED SLOW; RPLD. MTR.	6/2/97	6/2/97
PETERSON, JONATHAN	2156 DUNESWAY DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	5/7/97	5/7/97
PETERSON, JONATHAN	2156 DUNESWAY DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	12/2/97	12/2/97
PEVERILL, MIKE	10758 EXECUTIVE DR	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	3/28/97	3/31/97
PHARR, RANDY	2063 BROAD OAK DR	High Bill/RR/Leak	READ; NEG LEAK TEST	2/18/97	2/18/97
PITTS, PHILLIP	38 BROOKVIEW DR N, #9	High Bill/RR/Leak	CUST. LEAK PROB.	7/29/97	7/29/97
PLAZZ, TANGELIA	2109 DUNESWAY DR. W.	High Bill/RR/Leak	CUST. LK. PROB.	11/19/97	11/19/97
POGGIE, VICTOR E JR	2051 SUNSET RIVER DR	High Bill/RR/Leak	NEG LEAK TEST (CUST. REPAIRED HIS SVC LK)	6/24/97	6/24/97
PRICE, MR & MRS EARL T	1857 ST JOHNS BLUFF RD	Meter Leak	REPLACED SVC TO MAIN	3/24/97	3/24/97
PRYCE	1857 ST JOHN BLUFF	Water Leak/Break	C/P	1/22/97	1/22/97
PRYCE	1857 ST JOHN BUFF RD	Lower Meter	COMPLETED	4/16/97	4/18/97
RACHELE	11736 FT CAROLINE LAKES DR	Water Leak/Break	REPAIRED	10/14/97	10/14/97
RADIO SHACK	9119 MERRILL RD , #40	Water Leak/Break	CUST. BACKFLOW PROB.	9/19/97	9/19/97
RAINS, JOYCE	11011 WHISTLEWOOD CRT	High Bill/RR/Leak	CUSTOMER LEAK PROB.	2/25/97	2/25/97
RASH, PATRICIA A	11277 SAWMILL RD	High Bill/RR/Leak	READ; NEG LEAK TEST	1/31/97	1/31/97
RAVELO	1182 ROMAINE CIR E	High Bill/RR/Leak	READ; NEG LEAK TEST	8/1/97	8/1/97
REGENCY OF GOD	668 ST JOHNS BLUFF RD	Meter Change	COMPLETED	3/25/97	4/25/97
RESIDENTIAL	1385 BROOKWOOD FOREST	Meter Change	COMPLETED	10/29/97	10/31/97
RICH, RHONDA	1173 LEE RD	High Bill/RR/Leak	CAR OBSTRUCTING METER	1/27/97	1/27/97
RICH, RHONDA	1173 LEE RD	High Bill/RR/Leak	READ; NEG LEAK TEST	5/1/97	5/1/97
RICHARDS	2988 MKRIS DR E	No Water	C/P	5/1/97	5/1/97
RICHARDS, THOMAS	2988 MIKRIS DR E	High Bill/RR/Leak	READ; NEG LEAK TEST	8/12/97	8/12/97
RILEY, MR	11015 OAK RIDGE DR N	No Water	T-ON WATER AT METER	5/19/97	5/19/97
RINSTEIN	2132 DUNES WAY DR W	Water Leak/Break	REPAIRED	7/13/97	7/13/97
ROBERSON, GAIL	10261 JOLYNN RD	High Bill/RR/Leak	OBTAINED CORRECTED READ	5/7/97	5/7/97
ROCAFORT, EDGARDO V.	1962 CREEKVIEW CT.	High Bill/RR/Leak	CUST. LEAK PROB.	11/20/97	11/20/97

## Holly Oaks

Name	Address	Problem	Resolution	Date Issued	Date Complete
ROCHELE	11736 FT CAROLINE LAKES DR	Water Leak/Break	NO LEAK FOUND	10/14/97	10/14/97
ROHRMAN, CHARLES	9268 DALEVIEW LN W	Accuracy Test	METER TESTED 100% ACCUR/ALL 3 FLOWS	7/11/97	7/11/97
ROHRMAN, CHARLES	9268 DALEVIEW LN W	High Bill/RR/Leak	READ; NEG LEAK TEST	6/26/97	6/26/97
ROSE, CHARLENE	1534 WINDHAVEN DR E	High Bill/RR/Leak	CUSTOMER LEAK PROB.	2/19/97	2/19/97
ROSE, CHARLENE	1534 WINDHAVEN DR E	Meter Change	RPLD & RAISED METER	6/24/97	6/24/97
ROSE, MRS.	10932 PUTNEY CT.	Meter Leak	REAPIRED LEAK	10/2/97	10/2/97
ROSSINI, GEORGE	11350 CANVASBACK CT	No Water	T-ON WATER	12/6/97	12/6/97
ROWAN, JEANIE	11537 PIN OAK TRAIL	T-Off Customer Repairs	T-OFF FOR CUSTOMER REPAIRS	2/11/97	2/11/97
SALLAH, ROBIN	2128 DERRINGER CIR W	Meter Leak	REPLACED STUCK METER	9/15/97	9/15/97
SANDS	12005 MEADOW VIEW DR	No Water	CALLED CUSTOMER	10/13/97	9/20/97
SANS, BERNARD	1468 APPLE OAK CT	No Water	WATER AT METER; CUST. PROB.	12/10/97	12/10/97
SARNAC, BARBARA	11723 FT CAROLINE LAKE DR	Obtain Reading	OBTAINED READ	2/11/97	2/11/97
SARNAC, BARBRA	11723 FT CAROLINE LKS DR	High Bill/RR/Leak	CUST. LEAK PROB.	9/23/97	9/23/97
SAWYER	10556 JOLYNN RD	Water Leak/Break	PRESSURE DOWN FOR MAIN BREAK	2/28/97	2/28/97
SAWYER, DAVID	10556 JOLYNN RD	No Water	TURNED ON WATER	2/28/97	2/28/97
SAY, DANA	11315 DERRINGER CIR N	High Bill/RR/Leak	READ; NEG LEAK TEST	6/2/97	6/2/97
SCHLESTEIN	10306 JOLYNN RD	Lower Meter	COMPLETED	5/19/97	5/20/97
SCHLESTEIN, NANCY	10306 JOLYNN RD	High Bill/RR/Leak	CUSTOMER PROBLEM	2/21/97	2/21/97
SCHULTZ, GAY	11230 TROTting HORSE LN	High Bill/RR/Leak	READ; NEG LEAK TEST	12/4/97	12/4/97
SCHULTZ, GAY	11230 TROTting HORSE LN.	High Bill/RR/Leak	HAS NEW METER; BILLING CORRECTION	11/19/97	11/19/97
SCHUTT	11656 FT CAROLINE LAKES DR	Water Quality Complaint	C/P	10/16/97	10/1/97
SCROGGIN, GLADYNE	1141 FROMAGE CIR E	Meter Leak	NO LEAKS IDENTIFIED	2/28/97	2/28/97
SEDOS	2171 DERRINGER CIR E	Low Pressure	C/P	11/4/97	11/4/97
SHARP, HUBERT C, JR.	974 BROOKVIEW DR N	High Bill/RR/Leak	READ; NEG LEAK TEST	8/19/97	8/19/97
SHEETS, VICI LYN	1183 LEE RD	High Bill/RR/Leak	CUST. LEAK PROB.	7/31/97	7/31/97
SHIRAH	1158 FROMAGE CIR W	Water Leak/Break	C/P	2/7/97	2/11/97
SHORTRIDGE, WAYNE	11573 FT. CAROLINE LAKES	High Bill/RR/Leak	READ; NEG LEAK TEST	11/7/97	11/7/97

## Holly Oaks

Name	Address	Problem	Resolution	Date Issued	Date Complete
SIERRA, YVETTE	11346 SKIMMER CT	High Bill/RR/Leak	READ; NEG LEAK TEST	8/12/97	8/12/97
SIMON	11465 WILLET CT S	Water Quality Complaint	OK NOW	9/17/97	9/19/97
SKINNER	10751 KAREN GAIL LN	Water Leak/Break	REPAIRED	1/6/97	1/6/97
SKINNER	10751 KAREN GAIL LN	Water Leak/Break	REPAIRED	1/6/97	1/6/97
SKINNER, MR.	11337 SKIMMER CT	No Water	RPLD METER & T-ON	12/2/97	12/2/97
SMITH	11519 DUNES WAY DR N	Water Leak/Break	REPAIRED	11/30/97	11/30/97
SMITH, CASSANDRA	2076 BROAD OAK DR	Meter Leak	REPAIRED LEAK	10/27/97	10/27/97
SMITH, FERN	11355 CANVASBACK CT	High Bill/RR/Leak	CUST. LEAK PROB.	8/6/97	8/6/97
SMITH, MR.	11726 TANAGER RD	No Water	T-ON WATER	6/7/97	6/7/97
SNYDER, JOANNA	11552 FT CAROLINE LAKES DR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/10/97	7/10/97
SOLOMAN	10541 LONE STAR RD	Meter Box Change	COMPLETED	9/24/97	9/24/97
SOVIE, HAROLD L	1258 ST JOHNS BLUFF	High Bill/RR/Leak	CUST. LEAK PROB.	9/10/97	9/10/97
SPENCER	11568 FT CAROLINE LAKES DR	Water Quality Complaint	FLUSHED SYTEM	7/17/97	7/17/97
STEPHENS, PATRICIA	10129 GENI HILL CIR S	High Bill/RR/Leak	READ; NEG LEAK TEST	10/28/97	10/28/97
STEWART, JESSIE	10526 JOLYNN RD	High Bill/RR/Leak	CUST. LEAK PROB.	8/13/97	8/13/97
STIPP	2073 CHISSOM TRAIL	Meter Leak	REPAIRED	10/9/97	10/9/97
STONE	1064 CHRISTINE CT	T-Off Customer Repairs	COMPLETED	1/26/97	1/26/97
STRADER, PATRICIA ANN	11615 MCCORMICK RD	High Bill/RR/Leak	READ; NEG LEAK TEST	8/19/97	8/19/97
STRAMAGLIA, CARLA	2216 BROADWATER DR	High Bill/RR/Leak	READ; NEG LEAK TEST	12/4/97	12/4/97
STRICKLAND, DAVID	10655 LAKEVIEW RD E	No Water	TEMP. OFF FOR MAIN REPAIR	5/22/97	5/22/97
TANKERSLY, PAT	3222 RIFLE RUN CT	High Bill/RR/Leak	READ; NEG LEAK TEST	10/28/97	10/28/97
THAYER	1600 MONUMENT RD	Fire Hydrant Problem	HIT BY CUSTOMER	8/23/97	8/23/97
THOMAS, MARK	10263 FONTANA	Raise Meter	RAISED BOX & CONFIRMED CURBSTOP FUNCTION OK	4/21/97	4/21/97
THORPE	11154 RALEY CREEK DR N	Meter Box Change	COMPLETED	4/25/97	5/12/97
THREAPLETON, JANE	2121 DUNESWAY DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	5/7/97	5/7/97
TORRANCE, GREGG	2074 MATEFIELD RD	High Bill/RR/Leak	CUST. LEAK PROB.	8/4/97	8/4/97
TORRESS, ELIZABETH	12866 ASHBROOK CIR E	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	10/29/97	10/29/97

Holly Oaks

Name	Address	Problem	Resolution	Date Issued	Date Complete
TRAVIS	1516 MONUMENT OAKS	Water Leak/Break	C/P	5/19/97	5/19/97
TRAVIS, JOSEPH M	1516 MONUMENTS OAKS DR	High Bill/RR/Leak	READ; NO LEAKS CURRENTLY	8/13/97	8/13/97
TULLIS, DON	10041 ROMAINE CIR. N.	Obtain Reading	OBTAINED READ	11/14/97	11/14/97
TULLIS, FRANK	1633 WINDLACE CT.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/25/97	11/25/97
TURNER	10648 BEVERLY NALLE DR	Service Replacement	COMPLETED	4/24/97	6/2/97
TURPEN, GAIL	1970 CREEKVIEW CT	High Bill/RR/Leak	READ; NEG LEAK TEST	9/16/97	9/16/97
UNDERHILL	11102 SO WENDHAVEN DR	No Water	OK NOW	5/10/97	5/10/97
UNKNOWN	11383 FT CAROLINE LKS DR N	Meter Leak	NO LEAK AT METER	8/7/97	8/7/97
UNKNOWN	10970 HEATHFIELD RD	High Bill/RR/Leak	OBTAINED CORRECTED READ	8/1/97	8/1/97
UNKNOWN	11381 FT CAROLINE LAKES	Meter Lid Change	RPLD SEWER LID	8/8/97	8/8/97
UNKNOWN	2137 DUNESWAY DR. W.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/7/97	11/7/97
UNKNOWN	1001 ST JOHNS BLUFF RD	Meter Change	METER NOT STUCK	1/31/97	2/19/97
UNKNOWN	862 COLONIAL CT W	Water Leak/Break	REPAIRED	3/8/97	3/10/97
UNKNOWN	1531 MONUMENT RD	Water Leak/Break	C/P	5/5/97	5/5/97
UNKNOWN	OAKWATER & BROAD LEAF	Water Leak/Break	REPAIRED	5/30/97	6/2/97
UNKNOWN	11316 SAWMILL RD	Water Leak/Break	REPAIRED	7/21/97	7/24/97
UNKNOWN	1142 AKERS DR	Water Leak/Break	REPAIRED	4/17/97	4/17/97
UNKNOWN	10505 LONE STAR RD	Water Leak/Break	REPAIRED	5/27/97	5/27/97
UNKNOWN	11177 MIKRIS DR S	Meter Box Change	COMPLETED	5/5/97	5/29/97
UNKNOWN	DALEVIEW DR	Water Leak/Break	REPAIRED	11/21/97	11/25/97
UNKNOWN	11367 FT CAROLINE RD	Water Leak/Break	REPAIRED LEAK	9/16/97	9/18/97
UNKNOWN	1084 JONES CREEK DR	Water Leak/Break	REPAIRED	11/3/97	11/3/97
UNKNOWN	LONE STAR RD	Water Leak/Break	REPAIRED	8/22/97	8/22/97
UNKNOWN	10549 LONE STAR RD	Water Leak/Break	REPAIRED	8/27/97	8/27/97
URBAN LEAGUE	1210 LEE ROAD	High Bill/RR/Leak	READ; NO CURRENT LEAK	9/30/97	9/30/97
URBAN LEAGUE	1210 LEE RD	Water Quality Complaint	OK NOW	10/29/97	10/29/97
URITZ, RITA	11671 TANAGER DR	Low Pressure	CUST. FAUCET DEBRIS PROB.	5/22/97	5/22/97

Holly Oaks

Name	Address	Problem	Resolution	Date Issued	Date Complete
US POSTAL SERVICE	10990 FT CAROLINE RD	Low Pressure	C/P	9/4/97	9/4/97
USSERY, DIANA	11227 TROTting HORSE LN	High Bill/RR/Leak	READ; NEG LEAK TEST	8/19/97	8/19/97
USSERY, DIANNA	1127 TROTting HORSE LN	High Bill/RR/Leak	NEG LEAK TEST; RPLD BOX LID	7/30/97	7/30/97
VALASCO	10763 EXECUTIVE DR	Water Leak/Break	REPAIRED	8/27/97	8/27/97
VALASCO, L.	10763 EXECUTIVE DR	High Bill/RR/Leak	CUST. LEAK PROB.	8/28/97	8/28/97
VALERIEN, RICHARD	10147 GENI HILL CIR S	Obtain Reading	OBTAINED READ	1/27/97	1/27/97
VANSEGHI, ROBERT	11534 MONUMENT RIDGE	High Bill/RR/Leak	READ; NEG LEAK TEST	8/15/97	8/15/97
VICTOR, BERNARD	3535 UPHILL TERR	Low Pressure	CUST. SVC. LINE PROB.	10/16/97	10/16/97
VICTORY CHAPEL	5855 FT CAROLINE RD	Water Leak/Break	NO LEAK	6/11/97	6/10/97
VIRAIN	11114 WINDY OAKS DR N	Water Leak/Break	REPAIRED	12/18/97	12/18/97
VOGANN	10340 JOLYNN RD	Water Leak/Break	PRESSURE DOWN FOR MAIN BREAK	2/28/97	2/28/97
WADE, LAURA	11354 BEDFORD OAKS DR.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/21/97	11/21/97
WALDEN	1385 BROOKWOOD FOREST BLVD	Water Leak/Break	C/P	4/29/97	5/21/97
WALDEN	1385 BROOKWOOD FOREST	Meter Change	COMPLETED	10/29/97	10/31/97
WALDEN RESIDENTIAL PRO	1385 BROOKWOOD FOREST	Meter Leak	REPAIRED METER	10/22/97	10/22/97
WALKER	10350 JOLYNN RD	Water Leak/Break	PRESSURE DOWN FOR MAIN BREAK	2/28/97	2/28/97
WALTON, EMILY R	1543 DERRINGER RD	High Bill/RR/Leak	READ; NEG LEAK TEST	5/28/97	5/28/97
WANSEGHI	11534 MONUMENT RIDGE	High Bill/RR/Leak	READ; NEG LEAK TEST	5/22/97	5/22/97
WATSON	11647 FT CAROLINE LAKES DR	Water Leak/Break	REPAIRED	1/22/97	1/22/97
WATSON	2490 MONUMENT RD	Water Quality Complaint	FLUSHED MAIN	7/23/97	7/23/97
WEIGESHOFF, RONALD L	2255 HOLLY OAKS RIVER DR	Raise Meter	RAISED METER BOX	1/24/97	1/24/97
WEINSTEIN, MRS	2132 DUNESWAY DR W	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	2/24/97	2/24/97
WELCH, SHEILA	11589 MCCORMICK RD	Low Pressure	CUSTOMER PROBLEM	1/21/97	1/21/97
WESLEY, JOYCE	1131 FROMAGE CIR W	High Bill/RR/Leak	READ; NEG LEAK TEST	8/4/97	8/4/97
WEST, MAE	1146 FROMAGE CIR W	High Bill/RR/Leak	READ; NEG LEAK TEST	2/21/97	2/21/97
WEST, MAE	1146 FROMAGE CIR W	Low Pressure	CUST. SOFTENER PROB.	9/30/97	9/30/97
WHITE, BEVERLY	11331 TROTting HORSE LN	High Bill/RR/Leak	READ; NEG LEAK TEST	7/29/97	7/29/97



Holly Oaks

Name	Address	Problem	Resolution	Date Issued	Date Complete
WIGGINS	11008 LEMOYNE CT	Flush	COMPLETED	4/22/97	4/22/97
WILBUGN	10197 CLASSIC OAKS RD N	Water Leak/Break	REPAIRED	10/4/97	10/4/97
WILBURN, MR.	10197 CLASSIC OAK RD N	Meter Leak	AT VISIT, LEAK ALREADY REPIARED	10/6/97	10/6/97
WILLIAMS	1535 HOLLY OAKS LAKE RD W	Water Leak/Break	C/P	4/12/97	4/12/97
WILLIAMS	1827 ORMOND RD	Water Quality Complaint	FLUSHED MAIN	8/4/97	8/4/97
WILLIAMSON, CAROL	1130 ROMAINE CIR E	No Water	CUSTOMER PROB.	8/8/97	8/8/97
WILSON	10280 LONE STAR RD		NO LEAK	3/24/97	3/24/97
WILSON	10280 LONE STAR RD	Water Leak/Break	NO LEAK	12/1/97	12/2/97
WINGFIELD, LARRY	1447 HOLLY OAKS LAKE RD W	High Bill/RR/Leak	READ; NEG LEAK TEST	9/2/97	9/2/97
WINGFIELD, LARRY J	1447 HOLLY OAKS RD W	High Bill/RR/Leak	READ; NEG LEAK TEST	8/4/97	8/4/97
WLERTING	11171 MIRKIS DR N	Clean Out	CLEAN OUT SET TO GRADE	2/28/97	3/4/97
WRIGHT	11136 CAROLINE CREST DR	Water Quality Complaint	AIR IN WATER OK NOW	3/12/97	3/12/97
WYNKOOP	10505 LONE STAR RD	Service Replacement	COMPLETED	8/28/97	8/28/97
YOUNG	11647 TANAGER DR	Water Quality Complaint	CUSTOMER WATER SOFTNER PROBLEM	6/4/97	6/4/97
ZMAZYNSKI, M. L.	11461 WILLET CT	High Bill/RR/Leak	READ; NEG LEAK TEST	11/3/97	11/3/97
ALBERT	1501 LANE AVE S	Sewer Backup	C/P	5/8/97	5/8/97
ALFANO, CATHY	7220 HANSON DR S	High Bill/RR/Leak	CUST. LEAK PROB.	8/15/97	8/15/97
ANDY SANDWICH SHOP	503 S LANE AVE	Water Leak/Break	REPAIRED	8/13/97	9/15/97
AYERS, VIVIAN	6856 SENECA AVE	No Water	TEMP OUTAGE FOR MAIN REPAIR	4/8/97	4/8/97
CAMPBELL, ELEANOR	6819 MONTROSE AVE N	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	7/17/97	7/17/97
CAMPBELL, JUANITA	6950 SENECA AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	8/18/97	8/18/97
CANONACO	7015 SENECA AVE	T-Off Customer Repairs	C/P	12/7/97	12/7/97
CORBETT, W. E.	7215 HANSON DR N	High Bill/RR/Leak	READ; NEG LEAK TEST	8/15/97	8/15/97
CROCKET, MRS. BILLY	7015 HANSON DR N	High Bill/RR/Leak	READ; NEG LEAK CHECK	9/12/97	9/12/97
DAVIS, E M JR	6825 SENECA DR	Water Leak/Break	REPLD CURB STOP, BOX/LID	2/26/97	2/26/97
DAVIS, JOSEPH P	6926 BAKERSFIELD DR	High Bill/RR/Leak	NEG LEAK TEST; MTR. PASSED ACCURACY TEST	6/3/97	6/4/97
DAVIS, JOSEPH P.	6926 BAKERSFIELD DR.	High Bill/RR/Leak	NO LEAKS; METER OK	9/3/97	9/4/97

## Hyde Grove

Name	Address	Problem	Resolution	Date Issued	Date Complete
GREEN	7116 HANSON DR S	Service Replacement	COMPLETED	11/18/97	12/2/97
GREEN, WILLIAM	7116 HANSON DR S	Low Pressure	P-TEST; ORD SVC RPLMT	10/22/97	10/22/97
GRIFFITH, MICHAEL	6968 BAKERSFIELD DR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/15/97	8/15/97
GROVES, F W	7079 DELAWARE ST	Water Leak/Break	GROUNDWATER	6/13/97	6/13/97
HOWELL, DON	7041 HANSON DR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/12/97	9/12/97
JEFFCOAT, MARSHALL	1532 DELAWARE AVE	High Bill/RR/Leak	READ; NO IDENTIFIED LEAK	5/20/97	5/20/97
JEFFCOAT, MARSHALL	1532 DELAWARE AVE	Water Leak/Break	CITY FRENCH DRAIN PROB.	7/30/97	7/30/97
JONES, D E	1562 MONTROSE AVE E	High Bill/RR/Leak	CUSTOMER LEAK PROB.	5/15/97	5/15/97
LEE	7089 HANSON DR N	Water Leak/Break	REPAIRED	3/19/97	3/25/97
LOBELLO	6777 BAKERSFIELD DR	Lower Meter	COMPLETED	4/30/97	5/14/97
MILBAR, MRS.	6882 BAKERSFIELD DR	Water Leak/Break	CUST. HOSE LEFT ON	10/29/97	10/29/97
MOORE, HENRY F	7141 HANSON DR N	Meter Lid Change	RPLD METER LID/CLEANED MTR. BX	5/8/97	5/8/97
O'BRIEN, J J	6721 BAKERSFIELD DR	Low Pressure	P-TESTED; ORDERED SVC RPLMT.	1/15/97	1/15/97
O'BRIEN, JJ	6721 BAKERSFIELD	High Bill/RR/Leak	READ; NEG LEAK TEST	5/16/97	5/19/97
OLIVER, JR, C P	6889 BAKERSFIELD DR	Fire Hydrant Problem	TURNED HYDRANT OFF	4/9/97	4/9/97
OPACHICH, CHARLES	7038 SENECA AVE	Meter Box Change	RPLD BOX & LID	12/29/97	12/30/97
PARMELEE	7075 HANSON DR W	Service Replacement	COMPLETED	10/10/97	11/5/97
PARMELLE, RICHARD H.	7075 HANSON DR N	Accuracy Test	PRESSURE/ACCUR. TESTS-PASSED	8/22/97	8/22/97
PILGRIM, JOHN	1704 WHITMAN ST	Meter Leak	RPLD METER & CURB STOP	1/13/97	1/13/97
PLUNKETT	1603 WESTMINISTER AVE	Water Leak/Break	REPAIRED	2/1/97	2/1/97
POPE, ROBERT L.	7003 HANSON DR S	High Bill/RR/Leak	READ; NEG LEAK TEST	8/20/97	8/20/97
PORTER, JOHN C	7002 HANSON DR S	High Bill/RR/Leak	CUST. LEAK PROBLEM	2/20/97	2/20/97
PREP II, INC.	1650 LANE AVE	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	12/1/97	12/1/97
REMLEY, WILLIAM T.	7029 HANSON DR N	High Bill/RR/Leak	CUST. LEAK PROB.	9/15/97	9/15/97
ROSS, MRS.	6846 SENECA AVE	T-Off Customer Repairs	T-OFF BY NEIGHBOR	10/14/97	10/14/97
RUKAB, JAMIL	6951 SENECA AVE	No Water	TEMP. OUTAGE FOR MAIN REPAIR	4/8/97	4/8/97
RUSSEL, THOMAS	6975 HANSON DR.	High Bill/RR/Leak	CUST. LEAK PROB.	11/25/97	11/25/97

## Hyde Grove

Name	Address	Problem	Resolution	Date Issued	Date Complete
SHERIDAN	6837 MONTROSE AVE N	Water Quality Complaint	OK NOW	4/8/97	4/8/97
SHUNNARAH	1575 MONTROSE AVE E	Water Leak/Break	C/P	6/2/97	6/2/97
SMITH, MRS.	1610 WESTMINISTER AVE.	High Bill/RR/Leak	READ; NEG LEAK TEST	12/4/97	12/4/97
STEPP, DEBBIE LEE	1654 WHITMAN ST	High Bill/RR/Leak	READ; NEG LEAK TEST	12/4/97	12/4/97
TATUM	6835 SENECA AVE	Water Leak/Break	REPAIRED	11/6/97	11/7/97
TAULENEK	1604 MT VERNON DR	Water Leak/Break	ALREADY REPAIRED	3/11/97	3/11/97
TERRELL	1719 WHITMAN	Low Pressure	C/P	11/24/97	11/24/97
THOMAS, C M	7222 HANSON DR N	High Bill/RR/Leak	CUSTOMER LEAK PROB.	5/15/97	5/15/97
UNKNOWN	1729 OLD MIDDLEBURG RD N	No Water	T-ON HOUSE VALVE	7/3/97	7/3/97
UNKNOWN	7053 HANSON DR N	High Bill/RR/Leak	READ; CUST. LEAK PROB.	9/12/97	9/12/97
UNKNOWN	6906 BAKERSFIELD DR	Low Pressure	ORD. SVC. RPLMT.	10/8/97	10/8/97
UNKNOWN	1745 WHITMAN ST.	High Bill/RR/Leak	CUST. LEAK PROB.	11/18/97	11/18/97
UNKNOWN	6721 BAKERSFIELD DR	Service Replacement	COMPLETED	1/21/97	2/7/97
UNKNOWN	ALL OF HYDE GROVE	Flush	FLUSHED ALL OF HYDE GROVE	5/9/97	5/9/97
UNKNOWN	1647 LONDONDERY RD	Water Quality Complaint	OK NOW	5/12/97	5/12/97
UNKNOWN	6971 BAKERSFIELD DR	Sod	SOD WAS REPLACED	7/23/97	8/6/97
UNKNOWN	7196 HANSON DT N	Service Replacement	COMPLETED	11/19/97	12/1/97
UNKNOWN	LANE AVE & STUART	Water Leak/Break	REPAIRED	8/20/97	8/21/97
UNKOWN	6845 SENECA AVE	Water Leak/Break	REPAIRED	1/21/97	1/21/97
WICKSHIRE APT	1570 LANE AVE S	Meter Change	CHANGE 4" METER DIAL	10/21/97	10/29/97
WILSON	1530 NAVAHO AVE	Water Leak/Break	NO LEAK FOUND	6/1/97	6/3/97
WINFREY	6906 BAKERSFIELD DR	Service Replacement	COMPLETED	10/10/97	10/21/97
WINFREY, DREW	6906 BAKERSFIELD DR	Low Pressure	RPLD MTR; P-TEST; ORD SVC. RPLMT.	10/15/97	10/15/97
855	855 GATES STREET	Water Quality Complaint	PLANT ON INTERTIE ALL OK	2/28/97	2/26/97
A & D MANILA BAKERY	7628-2 103RD. ST.	High Bill/RR/Leak	READ; NEG LEAK TEST	12/30/97	12/30/97
A.E. WESTBURY	6317 SAUTERNE DRIVE	Odor	COMPLAINT DUE TO NEW POLY SERVICE	3/19/97	3/19/97
ABERNATHY, MARK	6153 RICKER RD	High Bill/RR/Leak	CUST. LEAK PROB.	7/22/97	7/22/97

Jax Heights

Name	Address	Problem	Resolution	Date Issued	Date Complete
ABLES	7654 MELISSA CT N	T-Off Customer Repairs	COMPLETED	1/22/97	1/22/97
ADDINGTON, GEORGE	5931 WENDING RD	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	1/13/97	1/13/97
ADT	SUNRAY NASSAU WTP	Lift Station Alarm	CK PLANT RESET ALARM	7/2/97	7/2/97
ADT SUPERVISOR ALARM	SOUTH LITTLE BERRY LANE		CORRECTED PROBLEM UPON ARRIVAL	4/20/97	4/20/97
ALLEN, ODELLE C	4667 ARTHUR DURHAM DR	Meter Lid Change	REPLACED BOX & LID	2/28/97	2/28/97
ALMARIO, M	7522 LE GRANDE ST	No Water	AT VISIT, CUST. HAD WATER	4/8/97	4/8/97
ALVITE, AMELIA C.	7656 HANA LN S	High Bill/RR/Leak	NEG LEAK TEST	10/21/97	10/21/97
AMADA RUSNAK	4344 MELISSA COURT WEST	Sewer Misc.	REPAIRS MADE PROBLEM WITH STORM DRAIN	2/4/97	2/4/97
AMERICAN TIRE SERVICE	4712 BLANDING AVE	High Bill/RR/Leak	CUST. LEAK PROB.	6/26/97	6/26/97
ANITA VALENTINE	4249 VARNOR ROAD	Sewer Backup	WORK ORDER WRITTEN TO MAKE REPAIRS	12/15/97	12/15/97
ANTHONY	4320 MATADOR	Water Leak/Break	REPAIRED	12/4/97	12/4/97
APPLE BEES	103 RD ST	No Water	C/P	7/25/97	7/25/97
AUGSTEIN, JAMES	5022 REDSTONE DR.	Meter Leak	NO IDENTIFIED LEAK	12/1/97	12/1/97
AUSTIN, MS	4309 MELISSA CT W	No Water	T-ON WATER	1/10/97	1/10/97
AUSTIN, NADINE	6224 LINDEWOOD CT. N.	Meter Leak	REPLACED METER	11/19/97	11/19/97
BAHL, R. B.	7911 AUSTIN RD	High Bill/RR/Leak	READ; NEG LEAK TEST	7/2/97	7/2/97
BAILEY, MARTHA A.	6263 ARTHUR DURHAM DR.	High Bill/RR/Leak	READ; NEG LEAK TEST	12/23/97	12/23/97
BAKER, BRENDA	6864 HAFFORD LN	High Bill/RR/Leak	RPLD MTR; CUST. SLOW LEAK PROB.	9/26/97	9/26/97
BAKER, FREEMAN	7434 MELVIN RD	High Bill/RR/Leak	READ; NEG LEAK TEST	1/3/97	1/3/97
BARNES, LESLIE	7541 CANAVERAL RD	High Bill/RR/Leak	READ; NEG LEAK TEST	10/23/97	10/23/97
BARNES, LESLIE	7541 CANAVERAL RD.	High Bill/RR/Leak	OBTAINED CORRECTED READ	10/9/97	10/9/97
BARRETT, STEVE	5323-E FIRESTON RD	No Water	T-ON WATER	10/28/97	10/28/97
BASKIN, THERESA	7339 WHEAT RD	High Bill/RR/Leak	CUST. LEAK PROB.	7/2/97	7/2/97
BATEMAN	7426 TINTERN COVE	Low Pressure	OK NOW	9/11/97	9/11/97
BATTLES, MONICA	6511 BURGUNDY RD S	No Water	T-ON WATER	3/3/97	3/3/97
BEECROFF	6848 ALCONA CT	Sewer Misc.	C/P	11/13/97	11/13/97
BEKK, AMY	7908 GULF RD S	High Bill/RR/Leak	READ; NEG LEAK TEST	10/31/97	10/31/97

## Jax Heights

Name	Address	Problem	Resolution	Date Issued	Date Complete
BENEFAMIN WILLIAMS	6302 LOBELIA STREET	Sewer Backup	THIS WAS AN INTERNAL PROBLEM	8/19/97	8/19/97
BENNETT, CHARLES	7579 JANA LN AVE	High Bill/RR/Leak	OBTAINED CORRECTED READ	10/9/97	10/9/97
BENTON, EDITH	7948 RENAULT DR	High Bill/RR/Leak	READ; NEG LEAK TEST	1/20/97	1/20/97
BETTS, DONALD	5136 INDIAN LAKES CT, #1	No Water	T-ON WATER	2/10/97	2/10/97
BEZER	5979 GEORGEWOOD LN	Water Leak/Break	REPAIRED	12/29/97	12/29/97
BILOTTI	7560 CENTAURI RD	Water Leak/Break	C/P	3/30/97	3/30/97
BITTNER, CHARLES	6350 NORSE DR	High Bill/RR/Leak	OBTAINED CORRECTED READ	4/8/97	4/8/97
BIYER, HAZEL	6205 CARLTON RD	High Bill/RR/Leak	CUST. LEAK PROB.	1/14/97	1/14/97
BLANKENSHIP, DAVID	7861 118TH ST	High Bill/RR/Leak	READ; NEG LEAK TEST	7/2/97	7/2/97
BLOCK	5139 WESTCHASE CT	Meter Change	COMPLETED	5/20/97	7/3/97
BLOCKER	5139 WESTCHASE CT	High Bill/RR/Leak	READ; NEG LEAK TEST	8/26/97	8/26/97
BLOCKER, MONTY	5139 WESTCHASE CT	High Bill/RR/Leak	NEG LK TEST; APPT 10/15/97 FOR PRESSURE TEST	10/14/97	10/14/97
BLOCKER, MONTY S.	5739 WESTCHASE CT.	High Bill/RR/Leak	READ; NEG LEAK TEST	9/24/97	9/24/97
BOLINSKI, STEPHEN J	6170 DEEPWOOD DR E	Low Pressure	P-TESTED; CUST. PROB.	1/6/97	1/6/97
BOND	7306 TINTERN CIR S	Service Replacement	COMPLETED	11/18/97	2/23/98
BONITA HENDRICK	6838 ALCONA COURT	Sewer Misc.	TRUNED OVER TO T & D TO MAKE REPAIRS	8/19/97	8/19/97
BONITATIBUS, RUSSELL	5829 SONORA DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	6/25/97	6/25/97
BOSLEY	4827 DUCHENEAU DR	Water Quality Complaint	OK NOW	7/8/97	7/8/97
BOTINSKI	6170 DEEPWOOD DR E	Service Replacement	REPLACED	1/8/97	1/15/97
BOWISE, JOYCE	5433 GREEN FOREST DR	High Bill/RR/Leak	CUST. LEAK PROB.	10/1/97	10/1/97
BOWMER	5704 NORDE DR	Service Replacement	COMPLETED	3/18/97	3/27/97
BOWMER, WILLIAM	5704 NORDE DR	Low Pressure	RPLD METER, PRESSURE TESTED	3/11/97	3/11/97
BOXX, SUSAN	7087 SONORA DR N	High Bill/RR/Leak	READ; NEG LEAK TEST	8/12/97	8/12/97
BOYCE, GERALD	7671 STRATO	High Bill/RR/Leak	READ; NEG LEAK TEST	10/1/97	10/1/97
BOYD, C C	7836 RENAULT DR	High Bill/RR/Leak	READ; NEG LEAK TEST	4/23/97	4/23/97
BOYD, ELAINE	4702 SOLANDRA CIR W	Low Pressure	RAISED, RPLD METER; P-TEST	3/4/97	3/6/97
BOYT	4702 SOLANDRA CIR W	Service Replacement	COMPLETED	3/10/97	3/21/97

## Jax Heights

Name	Address	Problem	Resolution	Date Issued	Date Complete
BRADLEY, ROCHELLE	6227 LINDEWOOD CT N	High Bill/RR/Leak	READ; NEG LEAK TEST	4/3/97	4/3/97
BRIAN PETROS	5903 BUCKLEY DRIVE	Water Quality Complaint	RES 0.7 EVERYTHING OK	2/5/97	2/5/97
BRINSON	5952 SONORA DR W	Water Leak/Break	REPAIRED	9/30/97	9/30/97
BRINSON, CYNTHIA	5952 SONORA DR W	Obtain Reading	OBTAINED READ	12/5/97	12/5/97
BROWN, CURTIS	7855 JAGUAR DR	High Bill/RR/Leak	CUST. LEAK PROB.	7/10/97	7/10/97
BROWN, MRS.	7342 SHARBETH DR. S.	T-On Customer Repairs	T-ON WATER	11/29/97	11/29/97
BROWN, WAYNE	7340 WENDING CT S	High Bill/RR/Leak	READ; NEG LEAK TEST	7/9/97	7/9/97
BROWN-DARDEN, SARAH	3894 HUNTER LK CIR W	Water Leak/Break	CUST. LEAK AT HOUSE VALVE	9/11/97	9/11/97
BROWNE, MARK	7342 SHARBETH DR S	T-Off Customer Repairs	T-OFF AT METER	11/28/97	11/28/97
BROYLES	7453 GOLDEN GROVE RD N	High Bill/RR/Leak	READ; NEG LEAK TEST	1/8/97	1/8/97
BRUNO STUBEN	2159 ST MARK DRIVE	Odor	CK WATER IN HOUSE OK TALKED TO CUSTOMER	3/6/97	3/6/97
BRUNO STUBEN	2159 ST. MARK DRIVE	Water Quality Complaint	RES. 0.3 TALKED TO CUST	4/30/97	4/30/97
BRYANT, BELINDA	7648 MELISSA CT N	High Bill/RR/Leak	CUST. LEAK PROB.	10/7/97	10/7/97
BRYANT, TAMMY	6163 RICKER RD	High Bill/RR/Leak	READ; NEG LEAK TEST	7/14/97	7/14/97
BRYANT, TAVIS	7542 PROXIMA RD	High Bill/RR/Leak	READ; NEG LEAK TEST	4/2/97	4/2/97
BURGESS	5964 SONORA DR W	Water Leak/Break	REPAIRED	9/30/97	9/30/97
BURGESS, MRS.	6282 CRANBERRY LN E	High Bill/RR/Leak	READ; NEG LEAK TEST	7/10/97	7/10/97
BURGESS, PATRICE	6282 CRANBERRY LN E	High Bill/RR/Leak	READ; NEG LEAK TEST	7/14/97	7/14/97
BURGESS, PATRICE	6282 CRANBERRY LN E	Accuracy Test	ACCUR. TESTED & RPLD MTR/CUST. REQ.	7/16/97	7/16/97
BYRD, LEON	5940 NAUGHTON	High Bill/RR/Leak	CUSTOMER LEAK PROB.	4/29/97	4/29/97
C.E. GESTER	5534 NORDE DRIVE WEST	Sewer Misc.	CUSTOMER PROBLEM	1/24/97	1/24/97
CARTER, MARION	7593 SHARBETH DR S	High Bill/RR/Leak	CUST. LEAK PROB.	4/15/97	4/15/97
CARTER, MISS	7593 SHARBETH DR S	No Water	T-ON AT CURB STOP	6/7/97	6/7/97
CASTILLO, JOHN	3899 HUNTERS LAKE CIR W	High Bill/RR/Leak	OBTAINED CORRECTED READ	10/6/97	10/6/97
CASTLEBERRY, MICHAEL	6678 NORDE DR	Low Pressure	P-TESTED; ORD SVC RPLMT.	3/21/97	3/21/97
CCC CONTRACTOR	WHEAT RD	Locates	COMPLETED	5/29/97	5/29/97
CHARLES NAU	5105 MCMANUS DRIVE	Cave In	W/O WRITTEN TO INSTALL CLEAN OUT	10/23/97	10/23/97

## Jax Heights

Name	Address	Problem	Resolution	Date Issued	Date Complete
CHASTAIN, CHARLES J	6967 DELISLE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/1/97	7/1/97
CHASTINE'PASS, HATTIE	5305 REDSTONE DR	High Bill/RR/Leak	CUSTOMER LEAK PROB.	1/8/97	1/8/97
CHERYL RABIDEAU (REALTO	6997 DELISLE DRIVE	Odor	CUSTOMER PROBLEM	10/1/97	10/1/97
CHERYL SCOTT	5829 COLIMA ROAD	Water Quality Complaint	TALKED TO CUST INTERNAL PROBLEM	3/23/97	3/23/97
CHESTER	7408 CENTAURE RD	Water Leak/Break	REPAIRED	12/4/97	12/18/97
CHILDRESS, MRS.	4320 MELISSA CT	No Water	T-ON METER	8/16/97	8/16/97
CHIROPRACTIC OFC CENTE	7628-22 103RD ST	T-On Customer Repairs	TURNED WATER ON	2/14/97	2/14/97
CHRISTIAN, PAMELA	4616 BURGUNDY RD	Water Leak/Break	CUST. LEAK PROB.	10/15/97	10/15/97
CIARK	7551 RIDGEWAY RD N	Water Leak/Break	C/P	11/16/97	11/16/97
CITY OF JAX	6301 ROOSEVELT BLVD	No Water	THIS IS NOT OURS	6/17/97	6/17/97
CLANK	4108 SHARBETH DR E	Water Leak/Break	REPAIRED	12/9/97	12/9/97
CLAY AUTO SALES	4752 BLANDING BLVD	High Bill/RR/Leak	OBTAINED CORRECTED READ	11/21/97	11/21/97
CLAY AUTO SALES	4752 BLANDING BLVD	High Bill/RR/Leak	OBTAINED CORRECTED READ	12/1/97	12/1/97
CLIFF GAINES	258 PALMETTO TRAIL	Water Quality Complaint	RES 1.5 CUST. NOT HOME LEFT DOOR HANGER	6/24/97	6/24/97
COBURN, HILDA	5664 ENCHANTED DR	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	9/30/97	9/30/97
COLLINS, KATINA	5324 BATLEY RD	Low Pressure	CUST. PROBLEM	10/20/97	10/20/97
COLLINS, KATINA	5324 BATLEY RD	Low Pressure	CUST. PROBLEM	10/20/97	10/20/97
COLON	6133 NORSE DR	Water Leak/Break	REPAIRED	3/6/97	3/13/97
CONSTANTINE DULIAKAS	7324 MIDWAY ROAD	Sewer Backup	CALLED MASTER PLUMBER CLEAR BLOCKAGE ON LONG SIDE	3/12/97	3/12/97
COOPER, DEBBIE	7845 JEFF DR	High Bill/RR/Leak	NEG LEAK TEST	7/22/97	7/22/97
CRAPTREE	7416 LE GRANDE ST S	Water Quality Complaint	OK NOW	10/17/97	10/17/97
CREWS	7463 TINTERN CIR N	Water Quality Complaint	FLUSHED MAIN	8/29/97	8/29/97
CROSBY, LYNN	4449 MELISSA CT W	Obtain Reading	OBTAINED READ	8/5/97	8/5/97
CROSBY, LYNN	4449 MELISSA CT W	High Bill/RR/Leak	READ; NEG LEAK TEST	12/9/97	12/9/97
CUNNINGHAM, HENRY	7838 WILDLIFE CT	High Bill/RR/Leak	CUSTOMER LEAK PROB.	4/29/97	4/29/97
CYRUS	5614 NORDE DR W	Service Replacement	COMPLETED	2/25/97	2/27/97
CYRUS, CARL	5614 NORDE DR	Obtain Reading	OBTAINED READ	12/23/97	12/23/97

## Jax Heights

Name	Address	Problem	Resolution	Date Issued	Date Complete
CYRUS, CARL L	5614 NORDE DR	Low Pressure	P-TESTED; RPLD METER	2/14/97	2/14/97
CYRUS, CARL L	5614 NORDE DR	Obtain Reading	OBTAINED READS	6/24/97	6/24/97
DAMON	6532 ALBICORE RD	Water Quality Complaint	FLUSHED SERVICE	3/19/97	3/19/97
DANILS	6802 RICKER RD	Water Leak/Break	WENT TO ADDRESS NOT SERVICE AREA	3/8/97	3/8/97
DAVIS, CAROL D	6295 FEDOR DR	High Bill/RR/Leak	CUSTOMER LEAK PROB.	4/3/97	4/3/97
DAVIS, VANESSA	4404 MELISSA CT W	High Bill/RR/Leak	READ; NEG LEAK TEST	5/2/97	5/2/97
DAWKINS	6318 FEDOR DR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/10/97	7/10/97
DEABREAU, DAWN	7543 PATRICE CT	High Bill/RR/Leak	CUSTOMER LEAK PROB.	1/10/97	1/10/97
DEANA, MAUDIE	6340 IAN CHAD DR E	High Bill/RR/Leak	CUST. LEAK PROB.	8/11/97	8/11/97
DELANO, VICTOR L	7474 GOLDEN GROVE	High Bill/RR/Leak	READ; NEG LEAK TEST	7/16/97	7/16/97
DELECCIO, JULIO	6323 IAN CHAD DR E	High Bill/RR/Leak	CUSTOMER LEAK PROB.	1/2/97	1/2/97
DEMDAM	7418 LA VENTURA DR S	High Bill/RR/Leak	CUST. LEAK PROB.	7/10/97	7/10/97
DESVIGNES, KENNETH	4841 REDSTONE DR	No Water	T-ON WATER	2/11/97	2/11/97
DETROY, MRS JOHN	6653 NORDE DR S	High Bill/RR/Leak	CUSTOMER LEAK PROB.	4/24/97	4/24/97
DETROZ	6653 NORDE DR S	Service Replacement	COMPLETED	6/12/97	7/8/97
DEVORE, JEFF	7541 RIDGEWAY RD N	High Bill/RR/Leak	CUST. SLOW LEAK	10/7/97	10/7/97
DEWBERRY, ANDREW	7415 LEROY DR	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	10/7/97	10/7/97
DICKEN, CHARLES	5704 GREEN FOREST DR	High Bill/RR/Leak	CUST. LEAK PROB	10/1/97	10/1/97
DICKENS, CHARLES	5704 GREEN FOREST DR	T-Off Customer Repairs	RPLD MTR & CURB STOP; T-OFF	2/19/97	2/19/97
DICKENS, CHARLES	5704 GREEN FOREST DR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/1/97	7/1/97
DICKENS, MR.	5704 GREEN FOREST DR	T-Off Customer Repairs	RPLD CURBSTOP & MTR/RAISED; T-OFF	2/12/97	2/24/97
DICKSON	7542 MELVIN RD	Meter Leak	C/P	2/14/97	2/14/97
DIXON, CHRISTOPHER	4446 MELISSA CT W	No Water	T-ON AT METER	2/25/97	2/25/97
DIXON, CHRISTOPHER C	4446 MELISSA CRT W	No Water	AT VISIT, WATER ALREADY ON	2/25/97	2/25/97
DON (HOBBY WORLD)	7273 103RD STREET	Sewer Backup	CALLED GM TO MAKE REPAIRS	11/28/97	11/28/97
DOROTHY LUCUS	2730 BEGONIA ROAD	Cave In	SMALL CAVE IN YARD CUSTOMER PROBLEM	4/1/97	4/4/97
DOTY	7513 CENTAURI RD	Water Leak/Break	C/P	12/16/97	12/16/97



Jax Heights

Name	Address	Problem	Resolution	Date Issued	Date Complete
DOUGLAS	5545 TAMPICO RD	Service Replacement	COMPLETED	5/20/97	5/21/97
DOUGLAS FAIRCLOTH	6243 MERCADD DRIVE	Water Quality Complaint	FLUSHED LINES ALL OK	2/14/97	2/14/97
DRAGON GORDON	7214 103RD STREET	Sewer Backup	CLK LINE CLEAR/ TOLD CUST TO CALL OFFICE IS PROBLEM OCCURES.	1/6/97	1/6/97
DUPRIES	7493 TINTERN CIR N	Water Quality Complaint	OK NOW	10/20/97	10/20/97
DURDON, CHARLET	5913 TAMPICO RD	T-Off Customer Repairs	REPAIRS ALREADY COMPLETED	3/24/97	3/26/97
DUVAL	7577 PROXIMA PL	Water Leak/Break	REPAIRED	12/22/97	12/22/97
DUVAL COUNTY SCHOOL	5530 FIRESTONE RD	Water Leak/Break	REPAIRED	8/25/97	8/25/97
DUVAL COUNTY SCHOOL, #2	7800 GREGORY DR	Low Pressure	MAIN BREAK REPAIR	8/25/97	8/25/97
EARNEST HALL	2421 LANTANA AVE	Sewer Backup	CALLED MASTER PLUMBER TO MAKE REPAIRS	12/3/97	1/23/98
EDWARD POWELL	4826 DUCHANEA DRIVE	Water Quality Complaint	FND LEAK AT CL2 TUBING CORRECTED PROBLEM	11/25/97	11/25/97
EDWARD WILIAMS	2578 LANTANA AVE	Sewer Backup	COULD NOT RELEIVE PROBLEM TALKED TO CUSTOMER	12/15/97	12/15/97
EDWARDS	5919 SONORA DR W	Service Replacement	COMPLETED	11/18/97	3/25/98
EDWARDS, MRS. ROBERT	5919 SONORA DR W	Low Pressure	RPLD MTR; P-TEST; ORD. SVC. RPLMT.	9/18/97	9/18/97
EDWARS, SANDRA M	7458 RIDGEWAY RD N	High Bill/RR/Leak	CUSTOMER LEAK PROB.	1/13/97	1/13/97
ELIJAH SANDERS	2838 LIPPIA ROAD	Sewer Backup	PREVIOUS W/O ALREADY WRITTEN	2/6/97	2/6/97
ELIZABETH CZARNECKI	4259 VARNER ROAD	Odor	TALKED TO CUST PROBLEM BEING HANDLED THROUGH TRAVLERS	3/3/97	3/3/97
ELIZABETH GREEN	2728 LIPPIA ROAD	Sewer Backup	CUSTOMER PROBLEM	6/5/97	6/6/97
ELIZABETH WATSON	4919 AVENT DRIVE	Cave In	CAVE IN OVER 8" SEWER LINE W/O TV LINES	1/20/97	1/20/97
ELKINS	4949 BLANDING BLVD	Water Leak/Break	REPAIRED	9/11/97	9/22/97
ELLENBURG, LAURA	5142 RICKER RD #1	High Bill/RR/Leak	CUSTOMER LEAK PROBLEM	1/9/97	1/9/97
ELOYCE SAMPSON	5824 CARNATION ROAD	Step Tank Alarm	WROTE W/O FOR REPAIRS	3/25/97	3/25/97
EMERY A LANGILLE	7303 MIDWAY ROAD	Sewer Backup	FOUND BLOCKAGE AT TAP	2/26/97	2/26/97
ENGLISH	7831 HUNTERS LAKE CIR S	Water Leak/Break	C/P	9/2/97	9/2/97
EUGENE SAWYER	2916 LIPPIA ROAD	Water Quality Complaint	FLUSHED LINES	9/18/97	9/18/97
EUGENE SAWYER	2916 LIPPA ROAD	Water Quality Complaint	FOUND VACCUM LEAK MADE REPAIRS	10/1/97	10/1/97
FARRELL, FLOYD C	4539 MELISSA CT W	High Bill/RR/Leak	READ; NEG LEA TEST	7/22/97	7/22/97
FEAGIN, LAWRENCE	7438 JADE DR N	High Bill/RR/Leak	READ; NEG LEAK TEST	1/7/97	1/7/97

## Jax Heights

Name	Address	Problem	Resolution	Date Issued	Date Complete
FERRELL, WILBERT M	7650 JANA LN S	High Bill/RR/Leak	READ; NEG LEAK TEST	8/1/97	8/1/97
FIELDS	6227 CLARET DR	Flush	COMPLETED	3/21/97	3/21/97
FIELDS	6227 CLARET DR	Water Quality Complaint	FLUSH	4/6/97	4/6/97
FIELDS	5750 COLIMA PL	Water Leak/Break	NO LEAK	8/1/97	8/1/97
FLOYD, F	7555 WENDELL DR	High Bill/RR/Leak	CUST. LEAK PROB.	8/12/97	8/12/97
FORD, WILLIAM	7437 DEEPWOOD DR N	Low Pressure	P-TESTED; ORD. SVC. RPLMT.	12/12/97	12/12/97
FORESTO, JULIE	3967 DISTANT MOON CT	No Water	T-ON WATER(NEW CUST.)	8/22/97	8/22/97
FRANK BIRD	4911 AVENT DRIVE	Sewer Backup	CUSTOMER PROBLEM	4/23/97	4/23/97
FRANTZEN	6627 ALMOND AVE	Water Leak/Break	C/P	1/18/97	1/18/97
FRAZIER, BERNICE	5545 TAMPICO RD	Low Pressure	RPLD MTR; P-TEST; ORD SVC RPLMT.	4/1/97	4/1/97
FREDERICK, MRS	6359 CLARET DR	No Water	T-ON WATER	2/16/97	2/16/97
FRENCH, EARL	7616 RAMBLER RD	High Bill/RR/Leak	CUST. LEAK PROB.	4/11/97	4/11/99
FRIZER	5979 GEORGEWOOD LN E	No Water	WATER MAIN REPAIR	9/16/97	9/16/97
FRONDSSEN, LEAH	7513 SHARBETH DR S	High Bill/RR/Leak	OBTAINED CORRECTED READ	7/22/97	7/22/97
G. E. CAPITAL MORTGAGE	4810 REDSTONE DR.	No Water	OFF DUE TO WATER RUNNING INSIDE BLDG.	12/17/97	12/17/97
GADDY, JERRY	6126 HILLVIEW CT	High Bill/RR/Leak	READ; NEG LEAK TEST	8/15/97	8/15/97
GAINER	5932 SONORA DR W	Water Leak/Break	REPAIRED	9/16/97	9/16/97
GARRETT, ROSEMARY	6328 BURGUNDY RD S	Meter Leak	NO IDENTIFIED LEAK	5/15/97	5/15/97
GARTELL, JAMES & CARLA	5131 DUGDALE RD.	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	12/23/97	12/23/97
GAX	4760 BLANDING BLVD	Water Leak/Break	REPAIRED	11/26/97	11/26/97
GAYDELL HIGHSMITH	6310 LOBILIA STREET	Sewer Backup	HAD CONTRACTOR MAKE NECESSARY REPAIRS	8/18/97	8/18/97
GEORGE	7514 CANAVERAL RD	Flush	COMPLETED	1/23/97	1/23/97
GESTER, C E	5534 NORDE DR	Meter Lid Change	REPLACED METER BOX	1/29/97	1/29/97
GHOST	7427 TINTERN COVE	Low Pressure	OK NOW	9/11/97	9/11/97
GIBSON, TRACY	7611 INDIAN LAKES DR, #2	No Water	T-ON WATER	4/4/97	4/4/97
GODBEE	4736 BLANDING BLVD	Water Quality Complaint	OK NOW	7/8/97	7/8/97
GODLEE	4736 BLANDING BLVD	Water Quality Complaint	OK NOW	5/10/97	5/10/97

## Jax Heights

Name	Address	Problem	Resolution	Date Issued	Date Complete
GRAYDON, JOY	5128 INDIAN LK CT #2	High Bill/RR/Leak	CUSTOMER LEAK PROB.	1/15/97	1/15/97
GREEN, DARE H.	6176 CARLTON RD	High Bill/RR/Leak	OBTAINED CORRECTED READ	7/22/97	7/22/97
GREGORY WEST APT	7844 GREGORY DR	Water Leak/Break	REPAIRED	8/25/97	8/26/97
GRUBBS, CHRISTOPHER	7652 JANA LN S	High Bill/RR/Leak	OBTAINED CORRECTED READ	7/25/97	7/25/97
GUDE	5842 BUCKLEY DR	Water Leak/Break	REPAIRED	12/6/97	12/6/97
GUTHRIE, J G	7932 FALCON ST	Obtain Reading	OBTAINED READ; CUST. LEAK	7/23/97	7/23/97
HADDOCK, JOYCE L.	6848 LUBEC CT.	High Bill/RR/Leak	CUST. LEAK PROB.	12/30/97	12/30/97
HALL, SONIA	7953 118TH ST	High Bill/RR/Leak	READ; NEG LEAK TEST	7/28/97	7/28/97
HAM, ANDREA	4409 JADE DR W	No Water	RPLD MTR, CURBSTOP, BOX & LID	8/19/97	8/19/97
HAMMER, MELODY	7472 MELVIN RD	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	8/5/97	8/5/97
HANNING	5325 BATLEY RD	Water Leak/Break	REPAIRED	8/2/97	8/2/97
HARPER, JAMES W.	6838 LUBER CT.	High Bill/RR/Leak	READ; NEG LEAK TEST	10/13/97	10/13/97
HARRIS, LEROY & BRENDA	4305 MELISSA CT W	High Bill/RR/Leak	READ; NEG LEAK TEST	10/10/97	10/10/97
HARVEY, SHELVA	7418 WHITE ALDER DR	High Bill/RR/Leak	CUST. SLOW LEAK	10/8/97	10/7/97
HASCIELNEY	7479 DEEPWOOD DR N	Water Quality Complaint	WATER OK	9/25/97	9/25/97
HASSEY	7524 CANAVERAL RD	Flush	COMPLETED	1/24/97	1/24/97
HASSEY, MICHAEL A	7524 CANAVERAL RD	High Bill/RR/Leak	RPLD MTR; ACCURACY TEST-OK	7/11/97	7/11/97
HASTING G. JOYNER	7102 HANSON DR SOUTH	Water Quality Complaint	PLANT WAS DOWN MADE REPAIRS	5/9/97	5/9/97
HATALA	5861 BUCKLEY DR	Water Leak/Break	REPAIRED SVC LINE/RPLD CURB STOP	7/7/97	7/7/97
HAVEN, CAROLYN	5304 BATLEY RD	High Bill/RR/Leak	CUSTOMER LEAK PROB.	3/24/97	3/24/97
HAVER, CAROLYN	5304 BATLEY RD	High Bill/RR/Leak	RPLD MTR; CUST. LEAK PROB.	4/9/97	4/9/97
HAVER, CAROLYN	5304 BATLEY RD	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	4/4/97	4/4/97
HAWK, MICHAEL	7434 WHEAT RD	High Bill/RR/Leak	READ; NEG LEAK TEST	7/1/97	7/1/97
HAYES & SONS	428 BLANDING BLVD	Sewer Backup	MADE REPAIRS BLOCKAGE IN MAIN	12/24/97	12/24/97
HAYES, J J	7255 ZAPATA DR	High Bill/RR/Leak	READ; ORD. METER RPLMT.	1/8/97	1/8/97
HAYES, J. J.	7255 ZAPATA DR	Obtain Reading	OBTAINED READ	5/5/97	5/5/97
HELEN MILLER	7204 WONDER LANE	Sewer Misc.	CUSTOMER PROBLEM	7/2/97	7/2/97

## Jax Heights

Name	Address	Problem	Resolution	Date Issued	Date Complete
HENLEY, RALPH W	4438 JADE DR W	High Bill/RR/Leak	READ; POSSIBLE TOILET LEAK	7/28/97	7/28/97
HENRY, OLSON	7545 WENDELL DR	High Bill/RR/Leak	CUSTOMER LEAK PROB.	4/16/97	4/16/97
HENRY, OLSON	7545 WENDELL DR	High Bill/RR/Leak	CUSTOMER LEAK PROB.	4/9/97	4/9/97
HO, TUAN	6269 CRANBERRY LN W	High Bill/RR/Leak	READ; NEG LEAK TEST	10/2/97	10/2/97
HOFFMAN, SONYA	4342 MELISSA CT W	High Bill/RR/Leak	READ; CUST. LEAK PROB.	6/23/97	6/23/97
HOLBEIN, ROBERT	4657 ARTHUR DURHAM DR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/16/97	9/16/97
HOLLINGSWORTH, MRS.	7564 PATRICE CT.	High Bill/RR/Leak	READ; NEG LEAK TEST	10/7/97	10/7/97
HOLT	6151 GEORGEWOOD LN. W.	Meter Leak	CUST. LEAK PROB.	11/24/97	11/24/97
HOOGER	7615 FALCON ST	Sod	COMPLETED	4/21/97	4/22/97
HOOGERHEY	7615 FALCON ST	Water Leak/Break	C/P	4/7/97	4/11/97
HORAN	6542 BURGUNDY RD	Sewer Misc.	THIS IS A SEWER PROBLEM NOTIFY GEORGE H.	2/19/97	2/19/97
HUGH	6650 103 RD ST	Water Leak/Break	C/P	7/13/97	7/13/97
HUGHSON	5717 ENCHANTED DR	Service Replacement	CONTRACTOR REPLACED SERVICE	7/21/97	7/21/97
HUGHSON	5717 ENCHANTED DR	Service Replacement	COMPLETED	10/10/97	10/20/97
HUGHSON, E. J.	5717 ENCHANTED DR	Low Pressure	RPLD MTR; P-TEST; ORD SVC RPLMT	7/8/97	7/8/97
IMOLAN, E	6063 CARLA CT	High Bill/RR/Leak	OBTAINED CORRECTED READ	4/10/97	4/10/97
IRELAND, CHARLES	6363 TINTERN LN E	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	10/3/97	10/3/97
IRENE GODBEE	4736 BLANDING BLVD	Sewer Backup	WROTE W/O TO HAVE REPAIRS MADE	12/29/97	12/29/97
J.W. ELLIS	7415 HENNERSEY ROAD	Sewer Backup	MASTER PLUMBING CALLED W.O TO G. HENDERSON FOR ADDITIONAL REPAIRS	9/22/97	9/22/97
JACKSON	4306 MATADOR DR	Water Leak/Break	C/P	12/8/97	1/2/98
JACKSON, JOHNNY	7937 JEFF DR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/1/97	7/1/97
JACKSON, JOHNNY	7937 JEFF DR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/3/97	7/3/97
JACKSON, LAWRENCE J	7662 JANA LN S	High Bill/RR/Leak	READ; NEG LEAK TEST	1/7/97	1/7/97
JACKSON, MISS	7534 MELVIN RD	No Water	T-ON WATER	3/7/97	3/7/97
JACKSON, PAMELA	6531 SOLANDRA DR	High Bill/RR/Leak	CUSTOMER LEAK PROBLEM	1/2/97	1/2/97
JACKSON, WILLIE JR	6077 BLANK DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	7/25/97	7/25/97
JAMES H. CUNNINGHAM	6203 MERCADO DRIVE	Water Quality Complaint	CUSTOMER PROBLEM	5/7/97	5/7/97

## Jax Heights

Name	Address	Problem	Resolution	Date Issued	Date Complete
JANELLE, MR.	7524 WHEAT RD	No Water	DELI TURN ON	4/29/97	4/29/97
JAX DONUT	7328 103RD ST	High Bill/RR/Leak	READ; NEG LEAK TEST	6/25/97	6/25/97
JEFFERS, MRS.	7350 ZAPATA DR	Low Pressure	AREA MAIN BREAK	9/29/97	9/29/97
JEFFERSON, CLARENCE G	7683 CRANBERRY LN S	Low Pressure	RPLD MTR; P-TESTED; CUST. PROB.	5/1/97	5/1/97
JENKINS	6533 BURGUNDY RD	Water Leak/Break	STAND PIPE OPEN OK NOW	6/28/97	6/28/97
JIMMY PARRISH	5879 RIDGEWAY ROAD EAST	Water Quality Complaint	COMPLAINT DUE TO POLYLINE IN NEW SERVICE	4/16/97	4/16/97
JOHN COSTELLO	6106 GEORGE WOOD LAN E	Water Quality Complaint	CL2 0.8PPM ALL OK	1/21/97	1/21/97
JOHNS, MRS.	5123 INDIAN LAKES CT	No Water	T-ON WATER	4/29/97	4/29/97
JOHNSON	5645 MELISSA CT	No Water	TURN ON HOUSE VALVE	7/12/97	7/12/97
JOHNSON	7432 LA VENTURA DR S		C/P	4/3/97	4/3/97
JOHNSON	5956 BUCKLEY DR	Water Leak/Break	REPAIRED	12/6/97	12/6/97
JOHNSON, CHARLOTTE	6395 TONTERN CIR. W.	High Bill/RR/Leak	READ; NEG LEAK TEST	10/28/97	10/28/97
JOHNSON, FREDDIE	6166 GOLDEN GROVE RD W	High Bill/RR/Leak	READ; NEG LEAK TEST	7/1/97	7/1/97
JOHNSON, JOSEPH E	4816 ANDROMEDA RD	High Bill/RR/Leak	READ; NEG LEAK TEST	7/18/97	7/18/97
JOHNSON, ROBERT	7894 JEFF DR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/7/97	7/7/97
JOHNSON, WANDA	6346 IAN CHAD DR. W.	No Water	T-ON WATER	12/30/97	12/30/97
JOHNSTON, CHARLES E	7958 JAGUAR DR	Low Pressure	RPLD MTR & CURBSTOP; P-TEST	6/25/97	6/25/97
JONES	6260 RANDIA DR	Meter Leak	REPAIRED	4/5/97	4/5/97
JONES	7427 JADE CT	Service Replacement	COMPLETED	8/11/97	8/12/97
JONES, DONNETT	5131 INDIAN LAKES CT, #3	High Bill/RR/Leak	CUST. LEAK PROB.	7/31/97	7/31/97
JONES, PHILIP	3992 HATCHLING CT	High Bill/RR/Leak	READ; CUST. LEAK PROB.	4/7/97	4/7/97
JONES, SANDRA	7915 LANCIA ST	High Bill/RR/Leak	READ; NEG LEAK TEST	10/16/97	10/16/97
JOSEPH DACCARD	7203 HANSON DRIVE	Water Quality Complaint	MADE ADJUSTMENT AT WTP	11/10/97	11/10/97
JOYCE PARKIN	7406 LE BRANDE ST. SO.	Odor	PLANT IN INTERTIE FLUSHED LINES	9/22/97	9/22/97
JR WITH NATIONAL PLUMBING	5534 NORDE DR SOUTH	Sewer Backup	WROTE W/O CALLED GORDON G.	2/9/97	2/11/97
K.F. ROBINSON	9148 MADISON AVENUE	Water Quality Complaint	TURNED OVER TO T7D	1/23/97	1/23/97
KATHLEEN BANISTER	4547 ARTHUR DURHAM DRIVE	Man Hole Problem	HAD MASTER PLUMBING CLEAR BLOCKAGE	1/10/97	1/10/97

## Jax Heights

Name	Address	Problem	Resolution	Date Issued	Date Complete
KATHLEEN ELLISON	5234 SEA SPRAY AVE.	No Water	WTP OFF LINE MADE REPAIRS	11/6/97	11/6/97
KATHY SCHULL	7318 MELVIN ROAD	Cave In	W/O TO HAVE REPAIRS MADE.	10/22/97	10/22/97
KATHY SCHULL	7318 MELVIN ROAD	Sewer Break	WROTE W/O TO MAKE REPAIRS	10/10/97	10/10/97
KATIE PATRICK	7901 AUSTIN ROAD	Sewer Break	CALLED IN GRUHN MAY TO MAKE REPAIRS TO CUSTOMER	4/1/97	4/1/97
KEESEY, SARAH J.	6115 DEEPWOOD DR. W.	No Water	T-ON WATER	11/26/97	11/26/97
KELLY, EARL	7580 PROXIMA RD	No Water	T-ON WATER	3/17/97	3/17/97
KEN MCINTRY BURGER KIN	4408 BLANDING BLVD	Sewer Backup	THIS IS NOT OUR CUSTOMER	5/31/97	5/31/97
KENNEDY	7775 103 ST	Water Leak/Break	REPAIRED	10/30/97	10/30/97
KENNETH PARSON	3984 HATCHLING COURT	Sewer Backup	PROBLEM HAD BEEN CORRECTED BY MAGN ALL OK	2/28/97	2/28/97
KENTUCKY FRIED CHICKEN	7276 103RD STREET	Sewer Backup	BLOCKAGE UNDER 103RD ST MADE REPAIRS	12/2/97	12/2/97
KERLEY, E	5210 WITBY AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	6/30/97	6/30/97
KIGHT, DWIGHT	7017 SONORA DR N	High Bill/RR/Leak	READ; NEG LEAK TEST	8/8/97	8/8/97
KIM TURNER	7312 MIDWAY DRIVE	Sewer Break	CLEARED BLOCKAGE IN SEWER LATERAL	7/11/97	7/11/97
KIM TURNER	7312 MIDWAY ROAD	Sewer Backup	CUSTOMER PROBLEM	9/10/97	9/10/97
KIM, YONG H	5148 BLANDING BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	3/25/97	3/25/97
KING	7523 CANAVERAL RD	Service Replacement	COMPLETED	1/28/97	1/30/97
KING, BARBARA	5226 REDSTONE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	4/17/97	4/17/97
KING, PETER	5126 RICKER RD, #3	No Water	T-ON WATER	2/10/97	2/10/97
KING, PETER	5126 RICKER RD, #3	High Bill/RR/Leak	CUST. LEAK PROB.	7/9/97	7/9/97
KINGS CROSSING APARTME	7241 OLD KINGS ROAD		THIS IS NOT OUR MANHOLE	6/11/97	6/11/97
KIRKLAND, EDNA P	4626 SOLANDRA CIR	High Bill/RR/Leak	CUSTOMER LEAK PROB.	3/18/97	3/18/97
KIRKLAND, LATRENA	4281 MELISSA CT W	High Bill/RR/Leak	READ; NEG LEAK TEST	4/8/97	4/8/97
KOHN, JONNIE	7312 SHARBETH	High Bill/RR/Leak	CUST. LEAK PROB.	7/31/97	7/31/97
KOWOSKI	SHARBETH & MATADOR	Water Leak/Break	REPAIRED	12/4/97	12/4/97
KUNY, MRS. ALBERT J	5139 MCMANUS DR	High Bill/RR/Leak	CUST. LEAK PROB.	7/10/97	7/10/97
LA CASA PRIMA	5521 RICKER RD	High Bill/RR/Leak	CUST. LEAK PROB.	8/26/97	8/26/97
LA CASA PRIMA APT	5521 RICKER RD	Meter Change	REPLACED 2" METER	10/27/97	12/8/97

## Jax Heights

Name	Address	Problem	Resolution	Date Issued	Date Complete
LAFRIN	6318 TREE TOP CIR W	Water Leak/Break	C/P	12/13/97	12/13/97
LANDEN, MARK	7530 103RD ST, #3	High Bill/RR/Leak	READ; NEG LEAK TEST	9/23/97	9/23/97
LANIER, GEORGE	7639 MELISSA CT N	High Bill/RR/Leak	CUST. LEAK PROB.	10/20/97	10/20/97
LARRAMORE, PAUL	5206 MCMANUS DR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/12/97	8/12/97
LARRY SMALLING	6031 RICKER ROAD	Water Quality Complaint	FLUSHED LINES	9/22/97	9/22/97
LASKEY, WALTER	5756 HILLMAN DR	High Bill/RR/Leak	OBTAINED CORRECTED READ	10/6/97	10/6/97
LATTEN, GLENNIE	7584 SOMERTON DR	High Bill/RR/Leak	READ; NEG LEAK TEST	10/7/97	10/7/97
LATTEN, GLENNIE	7584 SOMERTON DR	High Bill/RR/Leak	CUST. REQ ADJ FOR PRIOR LEAK	10/9/97	10/9/97
LAWRENCE, ANGELA	5005 MCMANUS DR	No Water	T-ON WATER	2/11/97	2/11/97
LECLARA, MARK	5556 GREEN FOREST DR.	High Bill/RR/Leak	OBTAINED CORRECTED READ	12/30/97	12/30/97
LEUTERS	5939 BUCKLEY DR	Water Leak/Break	REPAIRED	12/9/97	12/9/97
LEWIS	6111 DEEPWOOD DR E	Service Replacement	COMPLETED	6/12/97	7/16/97
LEWIS	6103 DEEPWOOD DR E	Service Replacement	COMPLETED	6/12/97	7/16/97
LEWIS, JOHN	6111 DEEPWOOD DR	Low Pressure	RPLD MTR; P-TEST	5/12/97	5/12/97
LEWIS, M A	6103 DEEPWOOD DR E	Low Pressure	P-TESTED & RPLD METER	5/15/97	5/16/97
LEWIS, STEVEN	6371 TINTERN CIR W	Low Pressure	RPLD MTR;P-TEST	12/4/97	12/4/97
LIL' CHAMP	310 S. LANE AVE.	No Water	CUST. HAD OFF AT HOUSE VALVE	11/21/97	11/21/97
LINDERMAN, WILLIAM	7425 CENTAURI RD.	Water Leak/Break	GROUND WATER	12/17/97	12/17/97
LINDSEY, DIONNE	5805 BUCKLEY DR	High Bill/RR/Leak	GOT CORRECTED READ; CUST. LEAK PROB	7/24/97	7/24/97
LINTATH	7332 SHARTBETH DR S	Water Leak/Break	REPAIRED	12/4/97	12/4/97
LIPZIE	7301 WONDER LANE	Water Quality Complaint	0.7PPM ALL OK	1/29/97	1/29/97
LITTLE, VINCENT	3989 HUNTER LK CIR E	High Bill/RR/Leak	READ; NEG LEAK TEST	5/5/97	5/5/97
LOCKWOOD, ROBIN	7410 SHARBETH DR S	Meter Leak	RPLD CURBSTOP/MTR; RAISED MTR	4/7/97	4/7/97
LOCZOWSKI, JOHN A	7428 WHITE ALDER DR	Low Pressure	CUST. PROB.	8/25/97	8/25/97
LOCZOWSKI, JOHN A.	7428 WHITE ALDER DR	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	11/3/97	11/3/97
LOMBARDY	6918 SONORA DR N	Service Replacement	COMPLETED	3/4/97	3/12/97
LOMBARDY	6918 SONORA DR N	Water Leak/Break	REPAIRED	8/26/97	8/26/97

## Jax Heights

Name	Address	Problem	Resolution	Date Issued	Date Complete
LOMBARDY, THELMA	6918 SONORA DR W	Low Pressure	P-TESTED; SVC RPLMT ALREADY ORDERED	2/26/97	2/26/97
LOPEZ, M M	4330 MELISSA CT W	High Bill/RR/Leak	READ; NEG LEAK TEST	5/5/97	5/5/97
LUCAS, JOHN	6316 CRANBERRY LN E	No Water	T-ON WATER	8/22/97	8/22/97
LUDERS	5939 BUCKLEY DR	Water Leak/Break	REPAIRED	12/5/97	12/5/97
LUDERS	5939 BUCKLEY DR	Water Leak/Break	REPAIRED	12/6/97	12/6/97
LUTGENS, DAVID	4815 SPRITE RD	High Bill/RR/Leak	CUST. LEAK PROB.	10/8/97	10/8/97
M.A. SHORT	6249 CLARET DRIVE	Water Quality Complaint	TALKED TO CUSTOMER POSSIBLE MEDICAL PROBLEM.	1/21/97	1/21/97
MACK	6613 ALMOND AVE	Service Replacement	COMPLETED	3/10/97	3/10/97
MACK, GENE	6613 ALMOND AVE	Low Pressure	P-TESTED; RPLD METER, BOX, LID	3/6/97	3/6/97
MADIGAN, EVELYN	4451 JADE DR W	Low Pressure	RPLD MTR; P-TEST; ORD SVC RPLMT	8/26/97	8/26/97
MAGRATH, SETH & REBECC	7588 SOMERTON DR	High Bill/RR/Leak	READ; NEG LEAK TEST	10/8/97	10/8/97
MALDONADO, AGUSTIN	6277 CRANBERRY LN W	Meter Leak	RPLD METER, BOX & LID	12/30/97	12/30/97
MALPHURS	7370 ZAPATA DR	Water Leak/Break	REPAIRED	12/4/97	12/4/97
MANASSA REALTY	5756 HILLMAN DR	No Water	T-ON WATER	3/27/97	3/31/97
MAPP	7601 JANA LN S	Water Leak/Break	C/P	12/22/97	12/22/97
MARGANIE	7407 CANAVERAL DR	Meter Leak	NO LEAK FOUND	12/10/97	1/22/98
MARIN	6157 DEEPWOOD DR E	Service Replacement	COMPLETED	3/11/97	3/25/97
MARIN, LAWRENCE O	6157 DEEPWOOD DR E	Low Pressure	P-TESTED; ORD. SVC. RPLMT.	1/23/97	1/23/97
MARION NEWTON	7444 WARNER DRIVE	Sewer Backup	CALLED MASTER PLUMBING TO CLEAR LINES	3/10/97	3/10/97
MARK MILLER ENTERPRISES	7532 103RD ST	High Bill/RR/Leak	CUSTOMER LEAK PROB.	4/9/97	4/9/97
MASLINE	6149 DEEPWOOD DR E	Service Replacement	COMPLETED	2/23/97	2/24/97
MASLINE, CYNTHIA	6149 DEEPWOOD DR. E.	High Bill/RR/Leak	CUST. LEAK PROB.	11/18/97	11/18/97
MASON, RAY	5547 GREEN FOREST DR	Obtain Reading	OBATINED READ	10/13/97	10/13/97
MATHEWS	5835 NORDE DR	Dirt	COMPLETED	8/28/97	9/5/97
MATHIS, HERMAN	5933 RICKER RD	High Bill/RR/Leak	OBTAINED CORRECTED READ	4/15/97	4/15/97
MATHSON	6175 DEEPWOOD DR E	Service Replacement	COMPLETED	4/2/97	5/22/97
MATHSON, DANIEL SR	6175 DEEPWOOD DR E	Low Pressure	P-TESTED; ORD. SVC. RPLMT.	2/24/97	2/24/97



## Jax Heights

Name	Address	Problem	Resolution	Date Issued	Date Complete
MATT PARROTT	7340 WONDER LANE	Sewer Backup	CUST. PROBLEM	5/23/97	5/23/97
MAZE	6020 CARLA CT	Water Leak/Break	REPAIRED	6/4/97	6/11/97
MARTHUR	6335 TINTERN CIR W	No Water	OK NOW	10/20/97	10/20/97
MCCANN, JOANN A	5124 REDSTONE DR	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	5/12/97	5/12/97
MCDONALD, JOHN	4275 SHARBETH DR E	T-Off Customer Repairs	T-OFF FOR CUST. REPAIR	4/14/97	4/14/97
MCDONALDS	7359 103RD ST	High Bill/RR/Leak	CUST. LEAK PROB.	7/8/97	7/8/97
MCDONALDS	7359 103RD ST	High Bill/RR/Leak	OBTAINED CORRECTED READ	12/4/97	12/4/97
MCDOWELL, V.	6253 COUNTRYMAN LN E.	High Bill/RR/Leak	READ; NEG LEAK TEST	10/28/97	10/28/97
MCHADSON	6074 BLANK DR W	Water Leak/Break	C/P	12/10/97	12/10/97
MCKENZIE	7572 WENDELL RD	Water Leak/Break	REPAIRED	9/28/97	9/30/97
MCKEVER, MARY	7420 SHARBETH DR S	No Water	T-ON WATER	8/29/97	8/29/97
MEGA VIDEO	5436-4 BLANDING BLVD	High Bill/RR/Leak	CUST. LEAK PROB.	5/27/97	5/27/97
METCALF, CLARENCE L	5529 GREEN FOREST DR	High Bill/RR/Leak	READ; NEG LEAK TEST	4/2/97	4/2/97
METCALF, MRS.	5529 GREEN FOREST DR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/16/97	7/16/97
MICHAEL HURST	5051 CHADRE ROAD	Sewer Backup	FOUND BLOCKAGE IN EASEMENT CALLED PLUMBER	4/16/97	4/16/97
MICHELLE, ROBERT J.	6090 BLANK DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	10/1/97	10/1/97
MILLER, DAVID	7771 WILDLIFE CT	High Bill/RR/Leak	READ; NEG LEAK TEST	1/6/97	1/6/97
MILLER, MRS.	6329 TREE TOP CIR W	High Bill/RR/Leak	READ; NEG LEAK TEST	10/10/97	10/10/97
MILLER, SHIRL	5839 COLIMA PL	High Bill/RR/Leak	READ; NEG LEAK TEST	6/26/97	6/26/97
MINCEY, BELINDA	6192 DEEPWOOD DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	7/14/97	7/14/97
MINOR JACKSON	5877 MARIGAOLD ROAD	Sewer Backup	MASTER PLUMBING CALLED EVERYTHING OK	2/9/97	2/9/97
MOORE, FRED	7572 SOMERTON DR	High Bill/RR/Leak	READ; NEG LEAK TEST	1/10/97	1/10/97
MOORE, SYDNEY	7225 SHARBETH DR	No Water	WATER ON AT VISIT	2/11/97	2/11/97
MORGAN, MARVIN	6256 NORSE DR	Obtain Reading	OBTAINED READ	8/13/97	8/13/97
MORGAN, TERRY	5643 GREEN FOREST BLVD	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	11/24/97	11/24/97
MORRE	7225 SHARBETH DR S	Water Leak/Break	C/P	6/16/97	6/16/97
MR POLHAMUS	5861 RIDGEWAY RD	T-Off Customer Repairs	T-OFF FOR CUST. REPAIR	1/28/97	1/28/97

Jax Heights

Name	Address	Problem	Resolution	Date Issued	Date Complete
MR. AARONS	5436-2 BLANDING BLVD	Sewer Backup	FND BLOCKAGE IN MAIN/CLEARED LINES.	11/20/97	11/20/97
MR. BALTSLEY	5823 BRIDGEWAY ROAD EAST	Water Quality Complaint	PLANT ON INTERTIE FLUSHED LINES	9/21/97	9/21/97
MR. BROUGH	5528 RICKER ORAD	Sewer Backup	CUSTOMER PROBLEM	4/2/97	4/2/97
MR. DAVIS	NORDE DRIVE	Sewer Misc.	THIS IS CITY OF JAX PROBLEM	4/11/97	4/11/97
MR. DOWNING	7318 MIDWAY ROAD	Sewer Backup	BLOCKAGE IN TAP CALLED PLUMBER TO CORRECT	1/18/97	1/18/97
MR. FRANCIS	5937 OAK LANE DRIVE	Water Quality Complaint	TALKED TO CUST AIR IN LINES	7/3/97	7/3/97
MR. GESTEN	5534 NORDE DRIVE	Sewer Backup	MASTER PLUMBING CALLED COULD NOT CLEAR LINE ??	2/9/97	2/11/97
MR. HASSSEY	7524 CANERAL ROAD	Water Quality Complaint	AIR IN LINES TURNED OVER TO T&D TO FLUSH LINES.	1/24/97	1/24/97
MR. HURST	5051 CHADROE ROAD	Sewer Backup	FOUND BLOCKAGE IN EASEMENT	4/15/97	4/16/97
MR. JOHNSON	6529 NORDE DR SOUTH	Sewer Backup	WROTE W/O TO CLEAR LINE	11/28/97	11/28/97
MR. LAY	CORNER OF HILLMAN & FALCON	Man Hole Overflow	FND BLOCKAGE IN MAIN CORRECTED PROBLEM	12/29/97	12/29/97
MR. MAYSONER	5249 SEA SPRAY AVE.	No Water	WTP OFF LINE MADE REPAIRS	11/6/97	11/6/97
MR. SAWYER	2916 LIPPIA ROAD	Water Quality Complaint	VACCUM LEAK,MADE REPARIES	9/16/97	9/16/97
MR. SERRANO	7610 WHEAT ROAD	Water Quality Complaint	FLUSHED LINES	9/22/97	9/22/97
MR. SHUPE	6021 HILLMAN DRIVE	Water Quality Complaint	PLANT ON INTERTIE FLUSHED LINES	9/21/97	9/21/97
MR. TILLMAN	5715 GREEN FOREST DRIVE		CUST CANCELLED CALL	7/13/97	7/13/97
MR. VALENTINE	4249 VARNER ROAD	Sewer Backup	W/O WRITTEN TO MAKE REPAIRS	12/13/97	12/13/97
MR. VOYCE	4259 VARNER STREET	Sewer Backup	FOUND BLOCKAGE IN MAIN LINE	4/2/97	4/2/97
MR. WINEMAN	2203 ST JOHNS AVE (NASSAU)	Sewer Misc.	FND LOFTON OAKS STP MAIN L/S DOWN CORRECTED PROBLEM	3/15/97	3/15/97
MRS. ALLEN	5253 PENNANT DRIVE	Low Pressure	PLANT DOWN VEN TERR. MADE ADJUSTMENTS	11/6/97	11/6/97
MRS. BRISTON	517 JAMMES ROAD	Sewer Backup	HAD LINE JETTED ALLL O	12/27/97	12/27/97
MRS. CLEMINS	1919 CLYDE ST	Sewer Backup	WE DO NOT ANY SEWER LINES IN THIS AREA	10/27/97	10/27/97
MRS. CRAWFORD	4292 MAPLE CIRCLE	Water Quality Complaint	CHANGED TANKS AND FLUSHED.	10/6/97	10/6/97
MRS. DICKENS	5704 GREEN FORREST DRIVE	Water Quality Complaint	PROBLEM AT GREENFERN WTP MAKE ADJUSTMENTS	5/13/97	5/13/97
MRS. DOWNING	7318 MIDWAY ROAD	Sewer Backup	MASTER PLUMBING CALLED TO CLEAR LINES011297	1/12/97	1/16/97
MRS. LEARY	7572 WHEAT ROAD	Water Quality Complaint	MADE NEC ADJ. AT WHEAT ROAD WT	4/20/97	4/20/97
MRS. PEPPARS	6142 COMMADORE DRIVE	Odor	MADE REPAIRS AT VEN TERR WTP	5/8/97	5/8/97

## Jax Heights

Name	Address	Problem	Resolution	Date Issued	Date Complete
MRS. RICHARD SCOTT	7416 ROSLYN ROAD	Sewer Break	SEWER MAIN BLOCKAGE MASTER PLUMBING CALLED	2/3/97	2/3/97
MRS. SCRIBBNER	6619 AIMOND AVE	Sewer Backup	PROBLEM OK TALKED TO CUSTOMER	7/2/97	7/2/97
MRS. SSPERRY	30 TEAL COURT	Water Quality Complaint	CL2 2.5 TALKED TO CUSTOMER	1/16/97	1/16/97
MRS. TORRAS	7235 RIDGEWAY ROAD	Sewer Backup	CUST LATERAL HAD COLLAPSED	10/27/97	10/27/97
MRS. WAGONER	6314 BURGUNDY ROAD	Water Quality Complaint	COULD NOT FIND ANY PROBLEMS	10/3/97	10/7/97
MS BROWN	1655 MR VERNON DRIVE	Water Quality Complaint	CK HG WTP ALL OK TALKED TO CUSTOMER	5/10/97	5/10/97
MS. CONNLEY	6062 ZINNIE AVE	Sewer Backup	CUSTOMER PROBLEM	5/10/97	5/10/97
MS. FIELDS	6227 CLARET DRIVE	Water Quality Complaint	MADE NEC REPAIRS AT WTP	4/20/97	4/20/97
MS. GOODWIN	7444 WARNER DRIVE	Sewer Backup	TALKED TO CUST THEIR PLUMBER HAD CORRECTD PROBLEM.	3/9/97	3/3/97
MS. GOWAN	6171 LUCERNE AVE		IT WA ONLY THE SPRINKLER	6/4/97	6/4/97
MS. KRAMER	4511 MELISSA COURT W.	Sewer Backup	CUSTOMER PROBLEM	5/18/97	5/18/97
MULLINS, J D	6350 SAUTERNE DR	High Bill/RR/Leak	RPLD METER; NEG LEAK TEST	6/19/97	6/19/97
MURRAY, JEROME	3951 HUNTERS LAKE C W	High Bill/RR/Leak	CUST. LEAK PROB.	7/9/97	7/9/97
MUTCH, ERMA	4246 SABINE DR	High Bill/RR/Leak	CUST. LEAK PROB.	11/6/97	11/6/97
MYERS	6180 DEEPWOOD DR E	Service Replacement	REPLACED	1/8/97	1/16/97
MYERS	5942 SONORA DR W	Water Leak/Break	REPAIRED	10/6/97	10/7/97
MYERS, VERA	6180 DEEPWOOD DR E	Low Pressure	P-TESTED; CUST. PROB.	1/2/97	1/2/97
NAIL PRO	7628 103RD ST, #23	High Bill/RR/Leak	CUST. LEAK PROB.	6/26/97	6/26/97
NEEL, STEVE	7891 DWYER DR	High Bill/RR/Leak	OBTAINED CORRECTED READ	7/22/97	7/22/97
NELSON WILSON	3628 ARDISA ROAD	Sewer Backup	MASTER PLUMBING CLEARED LINE	12/5/97	12/5/97
NEZLEITH	MCMANUS & BILKEN	Water Leak/Break	REPAIRED	12/3/97	12/4/97
NININGER	5914 SONORO DR W	Service Replacement	COMPLETED	10/19/97	3/25/98
NININGER, JAMES A	5914 SONORA W	Low Pressure	P-TEST; ORD. SVC. RPLMT.	9/24/97	9/24/97
NOAH	7415 JADE DR	Water Leak/Break	C/P	3/10/97	3/10/97
NOLES	5934 BUCKLEY DR	Water Leak/Break	REPAIRED	12/9/97	12/9/97
OAK HILL CLEANERS	7628 103RD, #1	Meter Box Change	REPLACED BOX & LID	5/19/97	5/19/97
ORANGE PARK HOBBY WOR	7273 103RD STREET	Sewer Backup	CLEARED BLOCKAGE	11/26/97	11/26/97

## Jax Heights

Name	Address	Problem	Resolution	Date Issued	Date Complete
OSBORN, HILDA	7911 DWYER DR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/16/97	7/16/97
OSTON	6224 LINDERWOOD CT N	Water Leak/Break	REPAIRED	11/22/97	11/22/97
PALKOWSKI, MICHAEL	4527 MELISSA CT W	High Bill/RR/Leak	READ; NEG LEAK TEST	5/28/97	5/28/97
PAREIS	7422 WHEAT RD	Water Quality Complaint	OK NOW	10/17/97	10/17/97
PARKS	5811 COLIMA PL	Water Leak/Break	REPAIRED	11/26/97	11/26/97
PARRISH	5879 RIDGEWAY RD E	Sod	COMPLETED	5/22/97	5/23/97
PARRISH, JIMMY	5879 RIDGEWAY RD E	Low Pressure	RPLD MTR; P-TESTED; SVC RPLMT ORDERED	2/12/97	2/12/97
PARSON, MRS	6334 NORSE DR	Meter Leak	RPLD MTR & WASHER	9/25/97	9/25/97
PAYTON, BEVERLY	7410 DEEPWOOD DR S	High Bill/RR/Leak	CUST. LEAK PROB.	7/14/97	7/14/97
PEARSON, MR	3984 HATCHLING CT	T-Off Customer Repairs	T-OFF WATER FOR CUST. REPAIRS	5/1/97	5/1/97
PENCZ, MR.	7908 LANCIA ST. N.	Low Pressure	CUST. HOT WATER PROB.	11/29/97	11/29/97
PENDER, WINNIE	6319 CRANBERRY LN W	High Bill/RR/Leak	READ; NEG LEAK TEST	1/22/97	1/22/97
PERSON, KENNETH	3984 HATCHLING COURT	High Bill/RR/Leak	READ; NEG LEAK TEST	1/7/97	1/7/97
PETTY OFFICER DOLAN	US COAST GUARD	Sewer Misc.	CALLED MR. DOLAN TURNED OVER TO R. PARKS	2/12/97	2/13/97
PFAFF, HARRY	7222 RIDGEWAY RD N	Meter Box Change	REPLACED BOX & LID	10/15/97	10/15/97
PLEAS, CAROLYN	7417 CENTAURI RD	Water Leak/Break	NO LK; GROUND WATER	12/23/97	12/23/97
POOLEY, JOSEPH	6635 ALMOND AVE	High Bill/RR/Leak	CUST. LEAK PROB.	7/17/97	7/17/97
PORTER, SHEILA	7026 SONORA DR N	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	6/3/97	6/3/97
PORWOLL, THOMAS P.	6173 DEEPWOOD DR W	Low Pressure	P-TESTED; ORD. SVC. RPLMT.	7/7/97	7/7/97
POWELL	4826 DUCHENEAU DR	Water Quality Complaint	WATER CLEARED UP	7/8/97	7/8/97
POWOWALL	6192 DEEPWOOD DR W	Service Replacement	COMPLETED	8/25/97	10/20/97
PRELON, AGNES	5126 INDIAN LKS CT, #3	No Water	T-ON WATER	9/8/97	9/8/97
PUBLIX	7628 103RD ST	Meter Leak	REPAIRED	3/19/97	3/26/97
QUITMINE	JAMMES RD	Water Leak/Break	REPAIRED	9/25/97	9/25/97
RACHAEL H. MALLORY	6104 JAPONICA ROAD	Water Quality Complaint	TALKED TO CUST MADE ADJUSTMENTS AT PLANT	3/7/97	3/7/97
RAGHBURN, ENOCH THOMA	7313 ZAPATA DR	High Bill/RR/Leak	READ; NEG LEAK TEST	1/6/97	1/6/97
RAUL TORRES	7235 RIDGEWAY ROAD	Sewer Backup	CUSTOMER PROBLEM	10/27/97	10/27/97

## Jax Heights

Name	Address	Problem	Resolution	Date Issued	Date Complete
REDDICK	7625 FALCON ST	Service Replacement	COMPLETED	3/11/97	4/7/97
REDDICK, CYNTHIA	7625 FALCON ST	Low Pressure	P-TESTED & REPLACED METER	2/4/97	2/4/97
REID, ALEX	6309 SAUTERNE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	12/24/97	12/24/97
RENE SERRANO	7610 WHEAT ROAD	Water Quality Complaint	PLANT ON INTERTIE FLUSHED LINES	9/22/97	9/22/97
RENTZ, ANNETTE	5816 FIAT LN	High Bill/RR/Leak	READ; NEG LEAK TEST	4/3/97	4/3/97
RESUROCCION, FRANCISCO	6261 CRANBERRY LN W	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	2/19/97	2/19/97
REYNOLDS-BROWN, LINDA	7931 BLANK DR N	High Bill/RR/Leak	READ; NEG LEAK TEST	8/15/97	8/15/97
RICHARDSON, BRUCE	7643 MELISSA CT N	High Bill/RR/Leak	READ; NEG LEAK TEST	7/11/97	7/11/97
ROBERT SPERRY	30 TEAL COURT	Water Quality Complaint	MADE NECESSARY ADJUSTMENTS AT WTP	11/11/97	11/11/97
ROBERTSON	6182 DEEPWOOD DR W	Service Replacement	COMPLETED	11/18/97	1/28/98
ROBERTSON, JUDY	6182 DEEPWOOD DR W	Low Pressure	RPLD MTR; P-TEST; ORD. SVC. RPLMT.	10/21/97	10/21/97
RODNEY, MR.	5627 NORDE DR W	Meter Leak	NO LEAKS ON PROPERTY	7/15/97	7/15/97
RODRIGUEZ, ELENA	7770 WILDLIFE CT	High Bill/RR/Leak	CUST. LEAK PROB.	1/7/97	1/7/97
ROGERS	7554 PATRICE CT	Water Leak/Break	REPAIRED	5/6/97	5/6/97
RONALD AMIC	7418 WARNER DRIVE	Sewer Break	MASTER PLUMBER CALLED WO WROTE TO CORRECT PROBLEM	5/22/97	5/22/97
ROSA	6328 SAUTERNE DR	Flush	OK NOW	3/21/97	3/21/97
ROSAKUBDA CASTUKKI	5353 FIRESTONE ROAD	Sewer Backup	PROBLEM IN BUILDING TALKED TO CUSTOMER	9/18/97	9/18/97
ROSENBECK, ROBERT	6606 MORET DR S	High Bill/RR/Leak	CUST. LEAK PROB.	12/22/97	12/22/97
RUCKER, BRIAN	7524 MELVIN RD	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	3/7/97	3/7/97
RUCKER, BRYANT	7524 MELVIN RD	High Bill/RR/Leak	CUST. LEAK PROB.	7/9/97	7/9/97
RUCKER, BRYANT	7524 MELVIN RD	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	7/11/97	7/11/97
RYAN, BETTY JANE	4220 VARNER RD	Meter Leak	REPAIRED WASHER LEAK	10/8/97	10/8/97
S. P. DISCOUNT BEVERAGE	7819 103RD ST	High Bill/RR/Leak	READ; NEG LEAK TEST	7/28/97	7/28/97
SADDLER	7875 FALCON ST	Water Leak/Break	C/P	11/18/97	11/18/97
SAENNT	7559 PROXIMA RD	T-Off Customer Repairs	OK NOW	11/28/97	11/28/97
SAIENNI, TERRI	7559 PROXIMA RD.	T-On Customer Repairs	T-ON WATER	12/3/97	12/3/97
SAMUELS, KENNETH	4258 SHARBETH DR E	High Bill/RR/Leak	REPAIRED LEAK	7/25/97	7/25/97

## Jax Heights

Name	Address	Problem	Resolution	Date Issued	Date Complete
SANTIAGO	4238 SABINE DR	Water Leak/Break	REPAIRED	12/19/97	12/19/97
SARAH ZEIGLER	5865 110TH STREET	Water Quality Complaint	AIR IN LINES	12/14/97	12/14/97
SCHACKER	7532 IMPALA LN	Water Quality Complaint	OK NOW	3/28/97	3/28/97
SCHEIDEGG	6131 GEORGEWOOD LN W	Low Pressure	P-TESTED; CUST. PROB.	11/3/97	11/4/97
SCHENCK, MR.	7532 IMPALA LN	High Bill/RR/Leak	CUST. LEAK PROB.	7/1/97	7/1/97
SCHOEFF, BETH	7927 DWYER DR N	High Bill/RR/Leak	OBTAINED CORRECTED READ	10/6/97	10/6/97
SCHOEFF, BETH	7927 DWYER DR	Accuracy Test	NO LKS; PASSED ACCUR. TEST	10/23/97	10/24/97
SCOTT	5829 COLIMA PL	Water Leak/Break	C/P	2/23/97	2/23/97
SEIDERS	6509 SOLANDRA CIR N	Service Replacement	COMPLETED	3/10/97	3/21/97
SEIDERS, EDIE	6509 SOLANDRA CIR	Low Pressure	P-TESTED; REPLACED METER	3/5/97	3/6/97
SENTZ, RODNEY	5627 NORDE DR	Low Pressure	RPLD MTR; P-TEST; ORD SVC RPLMT.	4/21/97	4/21/97
SENTZ, RODNEY	5627 NORDE DR W	Low Pressure	P-TEST; CUST. PROB.	8/6/97	8/7/97
SERVICE REALITY INC.	7478 103RD STREET	Sewer Misc.	WROTE W/O TO REPAIR AND INSPECT SEWER TAP	1/15/97	1/15/97
SEWELL	4253 SHARBETH DR E	Service Replacement	COMPLETED	11/20/97	1/20/98
SEWELL	4253 SHARBETH DR E	Service Replacement	COMPLETED	12/16/97	1/20/98
SEWELL, PAUL	4253 SHARBETH DR E	Low Pressure	P-TEST; ORD. SVC. RPLMT.	10/14/97	10/14/97
SHERRIE GLOVER	3635 ARDISIA ROAD	Sewer Backup	WROTE WORK ORDER FOR REPAIRS	3/7/97	3/7/97
SHERRIE WILLIAMS	60 SANTA BARBARA STREET	Water Quality Complaint	FLUSHED LINES HOUSE HAD BEEN VACANT FOR SOMETIME. HAD LINES FLUSHED	10/13/97	10/13/97
SHOPPING CENTER DEVELO	7574 103RD STREET		LARGE SINK-HOLE/R.J. UNDERGROUND TO MAKE REPAIRS	2/11/97	2/11/97
SIKES	5028 CHADROE RD	Water Leak/Break	FRENCH DRAIN	11/6/97	11/7/97
SIMMONS, JACQUILINE	7607 INDIAN LAKES DR, #2	No Water	HOUSE VALVE OFF	4/2/97	4/2/97
SIMMONS, LINDA	7322 SHARBETH DR S	No Water	T-ON WATER	2/3/97	2/3/97
SINGLETARY, MARSHA	7607 INDIAN LAKES DR, #4	High Bill/RR/Leak	READ; NEG LEAK TEST	7/23/97	7/23/97
SMALL	7333 ZAPATA DR	Water Leak/Break	C/P	4/17/97	4/17/97
SMITH	6662 NORDE DR	Service Replacement	COMPLETED	4/2/97	4/22/97
SMITH, LAVONDA	6046 GEORGEWOOD LN E	No Water	T-ON AT METER	8/14/97	8/14/97
SMITH, MARK	6662 NORDE DR S	Low Pressure	P-TESTED; CUST. PROBLEM	3/21/97	3/21/97

## Jax Heights

Name	Address	Problem	Resolution	Date Issued	Date Complete
SMITH, MRS.	7770 JAGUAR DR	No Water	T-ON WATER	8/1/97	8/1/97
SMITH, MS.	7880 LANCIA ST	No Water	T-ON WATER(NEW CUST)	8/22/97	8/22/97
SMITH, SHARON	7615 INDIAN LAKE DR, #4	High Bill/RR/Leak	READ; NEG LEAK TEST	10/7/97	10/7/97
SMITH, WANDA	7540 LE GRANDE ST S	High Bill/RR/Leak	READ; NEG LEAK TEST	1/21/97	1/21/97
SOUTHWOOD	7835 WILDLIFE CT	Water Leak/Break	C/P	10/21/97	10/24/97
SPANISH SDA CHURCH	5545 FIRESTONE RD	High Bill/RR/Leak	READ; NEG LEAK TEST	7/1/97	7/1/97
SPENCER, RICKY	7539 CENTAURI	High Bill/RR/Leak	READ; NEG LEAK TEST	9/30/97	9/30/97
SPINK	6339 IAN CHAD DR W	Water Leak/Break	REPAIRED	9/2/97	9/2/97
ST VINCENT	6856 103 RD ST	Water Leak/Break	C/P	11/25/97	11/25/97
STALINGS, ISRAEL	7607 JANA LN S	High Bill/RR/Leak	READ; NEG LEAK TEST	8/12/97	8/12/97
STARKIEL, RICHARD	6987 DELISLE DR	Raise Meter	REPLACED BOX & LID	5/14/97	5/14/97
STEPHENS, HARRIET	4514 JADE DR W	High Bill/RR/Leak	OBT. CORRECTED READ; CUST. LEAK PROB.	10/7/97	10/7/97
STEVENS	4451 JADE DR W	Service Replacement	COMPLETED	10/10/97	3/30/98
STEWART, ROXANA	7607 INDIAN LAKES DR, #1	High Bill/RR/Leak	CUST. LEAK PROB.	11/4/97	11/4/97
STOVALL	4804 JAMMES RD	Service Replacement	COPLETED	3/24/97	3/25/97
SULKALA, BRUCE J	7620 MELISSA CT N	High Bill/RR/Leak	READ; NEG LEAK TEST	7/18/97	7/18/97
SULTAN, MOHAMMAD R.	7454 WHEAT RD	High Bill/RR/Leak	READ; NEG LEAK TEST	10/2/97	10/2/97
SUN COAST BAPTIST CHUR	4200 GEORGETOWN DR	High Bill/RR/Leak	REPLACED METER	9/11/97	9/11/97
SUSAN TILLMAN	5335 BARELY ROAD	Sewer Backup	CUSTOMER PROBLEM	2/9/97	2/9/97
SWEDER, MRS.	7619 INDIAN LAKES DR, #2	T-Off Customer Repairs	T-OFF FOR CUST. REPAIR	4/4/97	4/4/97
SZOT	6204 SAGE DR	Water Leak/Break	REPAIRED	1/23/97	1/24/97
SZOT, RICHARD D	6204 SAGE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	1/10/97	1/10/97
SZOT, RICHARD D	6204 SAGE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	6/19/97	6/19/97
TAYLOR, CAROLYN	4498 MELISSA CT W	No Water	T-ON AT HOUSE VALVE	2/18/97	2/18/97
TERRY COLLINS	6580 ALBICORE ROAD	Water Quality Complaint	CORROSION CONTROL ADDITIVES	10/23/97	10/23/97
TERRY, DONALD	7421 PROXIMA RD	Meter Leak	RPLD MTR, CURBSTOPS, REPAIRED LEAK	12/11/97	12/11/97
THOMAS	5918 110 ST	Flush	FLUSH MAIN	5/20/97	5/20/97

## Jax Heights

Name	Address	Problem	Resolution	Date Issued	Date Complete
THOMAS BECK	5145 ADMIRAL DRIVE	Low Pressure	VEN TERR. MADE ADJUSTMENTS AT PLANT	11/6/97	11/6/97
THOMAS, CARROL	6025 DEEPWOOD CT	Low Pressure	P-TESTED; ORD. SVC. RPLMT.	6/2/97	6/2/97
THOMAS, GWENDOLYN	4542 MELISSA CT W	High Bill/RR/Leak	READ; NEG LEAK TEST	10/10/97	10/10/97
THOMPSON, PAUL	6324 CRANBERRY LN E	High Bill/RR/Leak	READ; NEG LEAK TEST	2/5/97	2/5/97
TILLEY	7770 JAGUAR DR	Service Replacement	COMPLETED	5/20/97	5/30/97
TILLEY, MRS.	7770 JAGUAR DR	Low Pressure	RPLD MTR; P-TEST; ORD SVC RPLMT.	5/19/97	5/19/97
TILLIS, ALTON	6445 ROMILLY DR.	T-Off Customer Repairs	T-OFF FOR CUST. REPAIR	11/7/97	11/7/97
TIMBER APARTMENTS	6870 103RD STREET	Water Quality Complaint	NO PROBLEM TALKED TO CUSTOMER	10/31/97	10/31/97
TINA JOHNSON	5433 TAMPICO ROAD	Sewer Misc.	PROBLEM ON CUSTOMER SIDE	8/15/97	8/15/97
TODD	5831 105 ST	Water Leak/Break	C/P	7/26/97	7/26/97
TON, THAO T.	7530-2 103RD ST	High Bill/RR/Leak	READ; NEG LEAK TEST	12/30/97	12/30/97
TORIO, ROSITO G	7872 JEFF DR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/14/97	7/14/97
TOUCHTON, DARRIN	4820 REDSTONE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	4/2/97	4/2/97
TRICIA	5135 INDIAN LAKES CT	No Water	T-ON WATER	5/10/97	5/10/97
TROUTMAN	5423 WHITNEY	Service Replacement	COMPLETED	3/4/97	3/11/97
TWINN CLEANERS	7561 MELVIN RD	Water Leak/Break	C/P	2/17/97	2/17/97
ULTY, MACAN	5633 GREEN FOREST DR	No Water	DELI. TURN ON	2/5/97	2/5/97
UNKNOWN	7530 103RD ST, #4	High Bill/RR/Leak	CUST. LEAK PROB.	6/27/97	6/27/97
UNKNOWN	7628 103RD ST	Meter Lid Change	RPLD BOX/LID X 2	9/18/97	9/18/97
UNKNOWN	6059 BLANK DR	Meter Lid Change	REPLACED METER	9/2/97	9/2/97
UNKNOWN	7973 GULF RAOD SOUTH	Cave In	CITY STORM DRAIN	9/19/97	9/19/97
UNKNOWN	7408 DEEPWOOD DR N	No Water	T-ON WATER	12/9/97	12/9/97
UNKNOWN	5879 RIDGEWAY RD E	Service Replacement	COMPLETED	3/11/97	4/8/97
UNKNOWN	6414 BURGUNDY RD S	Service Replacement	COMPLETED	3/21/97	4/2/97
UNKNOWN	5614 NORDE DR	Service Replacement	COMPLETED	3/11/97	3/25/97
UNKNOWN	RANDIA & BLANDING BLVD	Water Leak/Break	C/P	6/19/97	6/19/97
UNKNOWN	5627 NORDE DR	Low Pressure	REPLACED SERVICE	4/24/97	5/7/97



## Jax Heights

Name	Address	Problem	Resolution	Date Issued	Date Complete
UNKNOWN	6678 NORDE DR	Service Replacement	COMPLETED	4/2/97	4/22/97
UNKNOWN	5982 103 RD ST	Water Leak/Break	NOT OURS	10/9/97	10/9/97
UNKNOWN	MELVIN & REDSTONE	Water Leak/Break	REPAIRED	12/4/97	12/4/97
UNKNOWN	103RD ST & RICKER RD	Water Leak/Break	REPAIRED	12/15/97	12/15/97
UNKNOWN	WHEAT RD & GEORGEWOOD	Water Leak/Break	REPAIRED	12/29/97	12/29/97
UNZERZAGT, TERESA	6032 GULF RD W	No Water	T-ON WATER	2/6/97	2/6/97
VALENTINE, ANITA	4249 VARNEZ RD	High Bill/RR/Leak	CUST. LEAK PROB.	7/15/97	7/15/97
VALENTINE, ANITA	4249 VARNER RD	High Bill/RR/Leak	CUST. LEAK PROB.	10/7/97	10/7/97
VALENTINE, MR.	4249 VARNER RD	No Water	CONTRACTOR REPAIR OF SEWER CAVE-IN	12/16/97	12/16/97
VALENTIZ	6116 GEORGEWOOD LN E	Water Leak/Break	REPAIRED	10/17/97	10/17/97
VANDERVORT, HOMER L.	7441 MELVIN RD	High Bill/RR/Leak	READ; NEG LEAK TEST	10/7/97	10/7/97
VESTCOR PROP	7844 GREGORY DR	Obtain Reading	OBTAINED READ	3/31/97	3/31/97
VESTOR	6870 103 RD ST	Meter Change	COMPLETED	11/19/97	12/29/97
VICTORIO CATERING	7445 103 RD ST	Water Leak/Break	C/P	2/3/97	2/4/97
WAGNER	6414 BURGUNDY RD S	Service Replacement	COMPLETED	3/22/97	3/24/97
WAGNER	6422 BURGUNDY RD S	Service Replacement	COPLETED	3/24/97	3/25/97
WANTTA MARKHAM	7403 ROSLYN ROAD	Sewer Backup	CAVE IN WROTE W.O. TO HAVE REPAIRS MADE TALKED TO CUST.	5/8/97	5/8/97
WATKINS, MICHELLE	5335 BATLEY RD	Meter Leak	REPLACED METER & CURB STOP	10/17/97	10/17/97
WAUGAMAN, M. A. JR	5217 WITBY AVE	High Bill/RR/Leak	CUST. LEAK PROB.	6/30/97	6/30/97
WEBB, DR. RALPH E	7628 103RD ST, #22	High Bill/RR/Leak	RPLD MTR; CUST. LEAK PROB.	8/5/97	8/5/97
WELCH, A D	5609 TAMPICO RD	Meter Leak	CUSTOMER PROBLEM	1/9/97	1/9/97
WESTBERG	6317 SAUTERNE	Water Quality Complaint	OK NOW	4/10/97	4/10/97
WESTCHASE APT	5216 WESTCHASE CT	Meter Change	CHANGED REGISTER	6/19/97	6/10/97
WESTCHASE APT	5240 WESTCHASE CT	Meter Change	COMPLETED	5/20/97	7/3/97
WESTCHASE APT	5018 WESTCHASE CT	Meter Change	COMPLETED	10/21/97	10/28/97
WESTCHASE APT	5010 WESTCHASE CT	Meter Change	COMPLETED	10/21/97	10/28/97
WESTCHASE APT	5340 WESTCHASE	Meter Change	COMPLETED	8/19/97	9/5/97

Jax Heights

Name	Address	Problem	Resolution	Date Issued	Date Complete
WESTCHASE APT	5128 WESTCHASE CT	Meter Change	COMPLETED	10/11/97	10/28/97
WESTCHASE APT	5026 WESTCHASE CT	Meter Change	COMPLETED	10/21/97	10/28/97
WESTPORT	7040 103RD ST	Water Leak/Break	C/P	12/9/97	12/9/97
WGUYS, MOV MY	6343 IAN CHAD DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	10/13/97	10/13/97
WILLIAMS	7447 WHEAT RD	Sewer Backup	REPAIRED	3/7/97	3/7/97
WILLIE HOMES	2617 PHLOX STREET	Sewer Backup	WROTE W/O TO HAVE REPAIRS MADE.	10/10/97	10/10/97
WILSON, LARRY DBA AMAZI	5315 FIRESTONE RD	High Bill/RR/Leak	READ; NEG LEAK TEST	12/30/97	12/30/97
WINDFIELD, DOROTHY	7320 ZAPATA RD	No Water	AT VISIT, WATER ALREADY ON	3/28/97	3/28/97
WINDY PINES APT	6650 103 RD ST	Water Leak/Break	C/P	2/24/97	2/24/97
WINN DIXIE	22 LOFTON SQUARE	Sewer Break	PRIVATE COLLECTION AND L/S	9/19/97	9/19/97
WOOD	6337 TINTERN CIR E	Service Replacement	COMPLETED	10/10/97	10/20/97
WOUSLAN	5209 GLEN ALLEN CT	Water Leak/Break	REPAIRED	7/1/97	7/2/97
WRIGHT, BOBBY	6039 CARLA ST	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	6/12/97	6/12/97
YOUNG, HOWARD	5760 COLIMA PL	T-Off Customer Repairs	T-OFF FOR CUST. REPAIR	1/20/97	1/20/97
ADAMS	1003 EDGEWOOD AVE W	Service Replacement	COMPLETED	10/6/97	10/10/97
ANDERSON	864 BRANDYWINE ST	Water Quality Complaint	WATER FINE	7/24/97	7/24/97
ARNOLD, ANGELA	8189 PAUL JONES DR	No Water	T-ON WATER	12/23/97	12/23/97
BALLAH	603 IVA PL	Water Leak/Break	REPAIRED	4/30/97	4/30/97
BARBER, WAYNE	904 SARATOGA BLVD	No Water	T-ON WATER	9/22/97	9/22/97
BARKER, W R	608 W EDGEWOOD AVE	Meter Leak	REPLACED METER	7/17/97	7/17/97
BARNES, MRS.	3684 EDGEWOOD AVE W.	No Water	BYPASSED SVC LINE TO PROVIDE WATER	9/29/97	9/29/97
BASS	7949 PAUL JONES DR	Service Replacement	COMPLETED	1/21/97	2/6/97
BASS	7949 PAUL JONES RD	Water Quality Complaint	C/P	2/16/97	2/16/97
BELL	8161 MARION ST	Water Quality Complaint	FLUSHED HYDRANT	10/11/97	10/11/97
BENNETT, DELORIS	936 STARK ST	Obtain Reading	OBTAINED READ	6/2/97	6/2/97
BENNETT, RICHARD	954 STARK ST	No Water	T-ON WATER	2/28/97	2/28/97
BUIE, DANIEL	8008 CONCORD CIR	Meter Change	RPLD MTR & CURBSTOP	10/10/97	10/10/97

## Lake Forest

Name	Address	Problem	Resolution	Date Issued	Date Complete
CHURCH	7600 KENYA ST	Water Leak/Break	C/P	11/25/97	11/25/97
COOK	1220 RIBAUT DR	Water Leak/Break	REPAIRED	8/7/97	8/8/97
COVELY, MRS.	8126 LEXINGTON DR	No Water	TURNED ON WATER	3/3/97	3/3/97
CRANFORD, ROCKEY	1101 SARATOGA BLVD	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	7/25/97	7/25/97
CRAWFORD, MRS. ROCKY	1101 SARATOGA BLVD	No Water	AT VISIT, CUST. HAD WATER	1/29/97	1/29/97
CREWS	1234 BUNKER HILL BLVD	Water Quality Complaint	OK NOW	11/21/97	11/21/97
CUNNINGTON	8053 MARION CIR	Water Quality Complaint	OK NOW	11/17/97	11/17/97
CURINGTON, ELAINE WALKER	8053 MARION CIR	High Bill/RR/Leak	CUST. LEAK PROB.	10/30/97	10/30/97
DANIELS	KENYA & WEDGEWOOD AVE		REPAIRED	4/2/97	4/3/97
DAVIS, JANNETTE	8471 DELAWARE AVE.	Meter Leak	REPAIRED TAILPIECE LEAK	11/19/97	11/19/97
DAVIS, MRS. MARVIN	1048 BRANDYWINE CT	High Bill/RR/Leak	READ; NEG LEAK TEST	5/8/97	5/8/97
DIAZ, PEDRO J	930 WAYNE ST	Obtain Reading	OBTAINED READ	8/4/97	8/4/97
DUNCAN, MRS.	1157 STEPHENSON CIR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/25/97	7/25/97
DUNHAM	1087 LAKE FOREST BLVD	Curb Stop Replacement	COMPLETED	9/9/97	9/9/97
EDWARDS	6756 MARION CT N	Service Replacement	COMPLETED	11/13/97	11/13/97
EVELENA	1131 MONMOUTH WAY	No Water	CUST'S HOUSE VALVE OFF	10/2/97	10/2/97
FOSSETT	1244 W. EDGEWOOD AVE	Water Leak/Break	REPLACED MAIN BY CONTRACTOR	8/29/97	10/1/97
GOLDEN, ELLIE W	8331 PAUL JONES DR	High Bill/RR/Leak	READ; NEG LEAK TEST	5/21/97	5/21/97
GREEN, EARNETTE	873 BRANDYWINE ST	High Bill/RR/Leak	READ; NEG LEAK TEST	7/28/97	7/28/97
GREEN, JOSEPH	8057 PAUL JONES DR	High Bill/RR/Leak	RPLD MTR; CUST. SLOW LEAK PROB.	12/12/97	12/12/97
GREGG, DEBORAH	8005 CONCORD BLVD	T-Off Customer Repairs	T-OFF FOR CUST.	10/7/97	10/7/97
HALL, LINDA	861 BUNKER HILL BLVD	T-On Delinquent	CUST. HOUSE VALVE & LEAK PROB	11/7/97	11/7/97
HAMELTON	1165 BUNKER HILL RD	Water Quality Complaint	WATER CLEARED UP	7/7/97	7/7/97
HAMMOCK	7812 TORY PLACE E	Meter Leak	REPAIRED	2/5/97	2/5/97
HARRISON, JEROME	903 WAYNE ST	Meter Leak	CUST. LEAK PROB.	7/3/97	7/3/97
HARRISON, JEROME	903 WAYNE ST.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/4/97	11/4/97
HEGGS	DELEWARE & SARATEGA	Water Leak/Break	REPAIRED	4/6/97	4/4/97

## Lake Forest

Name	Address	Problem	Resolution	Date Issued	Date Complete
HICKMAN	864 CORNWALLIS DR	Water Leak/Break	REPAIRED	7/20/97	7/21/97
HICKS, MRS. P L	8116 PAUL JONES DR	Low Pressure	P-TESTED; CUSTOMER PROB.	2/19/97	2/19/97
HINSON, DANA	8405 CONCORD BLVD E	No Water	CUSTOMER PROB.	1/20/97	1/20/97
HOFFMAN	1110 STARK ST	Obtain Reading	OBTAINED READ	5/30/97	5/30/97
HOFFMAN	1110 STARK ST	Water Leak/Break	C/P	6/7/97	6/7/97
JACKSON, LASHANDA	634 ESTES RD	High Bill/RR/Leak	CUST. BAD LEAK PROB; T-OFF AT METER	10/24/97	10/24/97
JAMES, SHIRLEY	1233 LAKE FOREST BLVD	T-Off Customer Repairs	RPLD CURB STOP, METER, BOX & LID.	2/11/97	2/12/97
JOHNSON, ARTHUR	929 BRANDYWINE ST	No Water	CUST. GIVEN HOUSE VALVE INSTRUCTION	2/12/97	2/12/97
JOHNSON, CLAYTONIA	929 BRANDYWINE ST	High Bill/RR/Leak	CUST. LEAK PROB.	10/7/97	10/7/97
JOHNSON, FRANK	8482 CONRAD BLVD W	High Bill/RR/Leak	READ; NEG LEAK TEST	8/11/97	8/11/97
KENNEDY, MELISSA HOWAR	1174 BUNKER HILL BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	10/24/97	10/24/97
KNIGHT, VALERIE	8022 REID AVE	Meter Leak	REPLACED METER/WASHER	2/24/97	2/24/97
LAKE FOREST ELEMENTARY	901 KENNARD ST	No Water	T-ON AT BACKFLOW	8/25/97	8/25/97
LEE, MR.	1230 RIBAUT RIVER DR	Water Leak/Break	NO BREAK-WASHING CAR	7/11/97	7/11/97
LOVE, RAY	715 APPIAN WAY	High Bill/RR/Leak	CUSTOMER LEAK PROB.	1/30/97	1/30/97
MCADAMS	6744 MARION CT	Water Leak/Break	REPAIRED	9/19/97	9/20/97
MCADAMS	6744 MARION CT	Water Leak/Break	REPAIRED	9/19/97	9/20/97
MCCLEDON, MARY	8053 LEXINGTON DR	High Bill/RR/Leak	READ; NEG LEAK TEST	3/4/97	3/4/97
MCDANIEL, WILLIAM	7862 PAUL JONES DR.	High Bill/RR/Leak	READ; NEG LEAK TEST	10/23/97	10/23/97
MCDANIEL, WILLIAM E.	7862 PAUL JONES DR.	High Bill/RR/Leak	OBTAINED CORRECTED READ	11/14/97	11/14/97
MCNEESE	896 SARATOGA BLVD	Water Leak/Break	REPAIRED	4/18/97	4/18/97
MCNETT, MRS.	8055 CONCORD BLVD W	High Bill/RR/Leak	CUST. LEAK PROB.	8/4/97	8/4/97
MCSWAIN	8052 PAUL JONES DR	Curb Stop Replacement	COMPLETED	6/5/97	9/5/97
METZ, HARRY	804 BRANDYWINE	T-Off Customer Repairs	T-OFF WATER	6/19/97	6/19/97
MICHAEL, A.	7832 STEPHENSON DR	High Bill/RR/Leak	READ; NEG LEAK TEST	11/3/97	11/3/97
MINCEY, JOHNNIE	8341 DELAWARE AVE	High Bill/RR/Leak	RAISED METER; CUST. PROB.	1/29/97	1/29/97
MOBLEY, DEBORAH	8216 DELAWARE AVE	High Bill/RR/Leak	CUSTOMER LEAK PROBLEM	2/19/97	2/19/97

## Lake Forest

Name	Address	Problem	Resolution	Date Issued	Date Complete
MOORE, HAZEL	8135 PAUL JONES DR	High Bill/RR/Leak	READ; NEG LEAK TEST	5/6/97	5/6/97
MURPHY	8358 DELAWARE AVE	Water Quality Complaint	FLUSHED MAIN	8/14/97	8/14/97
NAZRY	904 BRANDYWINE ST	Water Quality Complaint	C/P	11/21/97	11/21/97
OVERHOLTZ	765 VALLEY FORGE RD.	High Bill/RR/Leak	CUST. LEAK PROB.	11/18/97	11/18/97
OVERHOLTZ, CLAYTON	765 VALLEY FORGE RD.	High Bill/RR/Leak	CUST. LEAK PROB.	11/13/97	11/13/97
OVERHOLTZ, CLAYTON	765 VALLEY FORGE RD.	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	11/6/97	11/8/97
PAPPAS, NICK	1000 LAKE FOREST BLVD	No Water	TO ENGINEERING FOR RESOLUTION	10/27/97	10/27/97
PATEGO	2303 EDGEWOOD AVE W	Water Leak/Break	C/P	9/26/97	9/26/97
RIVERS, JOYCE	8109 PAUL JONES DR	Obtain Reading	OBTAINED READ	5/23/97	5/23/97
ROBERT PHELPS	2423 WEST EDGEWOOD AVENUE	Water Quality Complaint	MADE ADJ AT WTP TALKED TO CUSTOMER	9/22/97	9/22/97
RODRIGUEZ, MARGARITA	4637 BURGUNDY RD	No Water	T-ON WATER	2/1/97	2/1/97
ROLEME	8252 DELEWARE AVE	Water Leak/Break	REPAIRED	4/6/97	4/6/97
ROSIER, BARON	1030 STARK ST	High Bill/RR/Leak	READ; NEG LEAK TEST	7/25/97	7/25/97
ROUINE	8252 DELAWARE AVE	Water Leak/Break	REPAIRED	4/6/97	4/6/97
SALLAH, CHARLIE	603 IVA PL	High Bill/RR/Leak	CUSTOMER LEAK PROB.	4/23/97	4/23/97
SESSOMS, ANNE MARIE	815 GATES ST	T-Off Customer Repairs	RPLD & RAISED MTR; T-OFF CUST. REPAIRS	4/7/97	4/7/97
SINGLETON, PHYLLIS	856 GATES ST	High Bill/RR/Leak	RPLD METER; CUST. LEAK PROB.	2/10/97	2/10/97
SMALL, MRS.	804 BRANDY WINE	Low Pressure	CUSTOMER PROBLEM	11/1/97	11/1/97
SPEISER, FRANCIS	8233 PAUL JONES DR	High Bill/RR/Leak	CUSTOMER POOL PROB.	1/23/97	1/23/97
STANSEL, SARAH	7603 KENYA ST	High Bill/RR/Leak	READ; NEG LEAK TEST	2/26/97	2/26/97
STRICKLAND, HOUSTON L	936 BUNKER HILL BLVD	No Water	OFF FOR EMERG. MAIN REPAIR	7/14/97	7/14/97
STRICKLAND, HOUSTON L	936 BUNKER HILL BLVD	Meter Leak	REPAIRED LEAK; RAISED MTR BOX	7/8/97	7/8/97
STROZIER	8061 MARION CIR	Water Quality Complaint	GIVEN TO HARRY GALE	8/29/97	8/29/97
THOMAS, ROSA MARIE	865 BUNKER HILL BLVD	High Bill/RR/Leak	CUST. LEAK PROB.	10/28/97	10/28/97
THOMPSON, MRS.	7801 STEPHENSON DR	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	5/19/97	5/19/97
TRAN, HUNG	683 IVA PL	High Bill/RR/Leak	CUST. LEAK PROB.	10/27/97	10/27/97
UNKNOWN	1253 RIBAUT RIVER DR	High Bill/RR/Leak	OBTAINED CORRECTED READ	8/28/97	8/28/97

## Lake Forest

Name	Address	Problem	Resolution	Date Issued	Date Complete
UNKNOWN	720 VALLEY FORGE LN.	High Bill/RR/Leak	CUST. LEAK PROB.	11/4/97	11/4/97
UNKNOWN	7640 PICKETT ST	No Water	HAD WATER	7/24/97	7/24/97
UNKNOWN	7600 KENYA ST	Water Leak/Break	REPAIRED	11/19/97	11/19/97
VANCE, CHARLES	715 VALLEY FORGE RD	Meter Lid Change	RPLD METER; RAISED BOX & LID	10/29/97	10/29/97
VOUGHT, VICTORIA	8305 PAUL JONES DR	High Bill/RR/Leak	READ; NEG LEAK TEST	10/22/97	10/22/97
WADDINGTON, JAMES	855 GATE ST	High Bill/RR/Leak	CUST. LEAK PROB.	10/28/97	10/28/97
WALKER, A	2849 TORY PL N	No Water	T-ON AT METER	1/7/97	1/8/97
WATKINS, ROY J.	7934 CONCORD BLVD W.	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	11/11/97	11/11/97
WATSON	921 BUNKERHILL BLVD	Water Quality Complaint	WATER FINE	7/24/97	7/24/97
WHITE, MOLLY	929 ETHAN ALLEN ST	No Water	T-ON WATER	2/27/97	2/27/97
WILCOX	1102 MONMOUTH WAY	Water Leak/Break	REPAIRED	6/11/97	6/11/97
WILLIAMS	8049 REID AVE	No Water	C/P	11/10/97	11/10/97
WILLIAMS, PAUL E	7709 CALVIN ST	High Bill/RR/Leak	CUSTOMER LEAK PROB.	1/22/97	1/22/97
WILSON	8265 CONCORD BLVD W	T-Off Customer Repairs	T-OFF FOR CUST. REPAIR	1/30/97	1/30/97
WISE, MR	910 WAYNE ST	No Water	T-ON WATER	1/13/97	1/13/97
WRIGHT	7812 TORY PL	Water Leak/Break	REPAIRED	2/4/97	2/4/97
YOUNG, CONN	7786 PICKETT ST	Meter Leak	RPLD CURBSTOP; REPAIRED LEAK	3/19/97	3/19/97
YOUNG, CONN	7786 PICKETT ST	No Water	OFF FOR EMERG. REPAIRS	7/14/97	7/14/97
YOUNG, CONN	7786 PICKET ST	No Water	CUST. PROB.	12/17/97	12/17/97
YOUNG, LILLIAN	8210 MONMOUTH WAY	No Water	RPLD MTR; CUST. LEAK PROB.	10/3/97	10/3/97
ADAMS, ROBBIE	2441 LANTANA AVE	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	5/28/97	5/28/97
BALDWIN	2516 WISTERIA ST	Meter Leak	C/P	5/18/97	5/18/97
BALL, CHARITY M	2449 SPIREA ST	Obtain Reading	OBTAINED READ	1/17/97	1/17/97
BARNES, MRS.	2684 EDGEWOOD AVE W	High Bill/RR/Leak	CUST. LEAK PROB.	10/31/97	10/31/97
BECKWORTH, FLORIDA	5728 ABELIA RD	High Bill/RR/Leak	READ; NEG LEAK TEST	7/22/97	7/22/97
BELTON, BESSIE	2375 LANTANA AVE	High Bill/RR/Leak	CUST. LEAK PROB.	4/15/97	4/15/97
BOSWELL	2545 LANTANA AVE	No Water	T-ON WATER	1/24/97	1/24/97

## Magnolia Gardens

Name	Address	Problem	Resolution	Date Issued	Date Complete
BOWENS	6402 LOBELIA ST	High Bill/RR/Leak	READ; NEG LEAK TEST	6/18/97	6/18/97
BOWENS, ELEANOR	6402 LOBELIA ST	High Bill/RR/Leak	READ; NEG LEAK TEST	6/20/97	6/20/97
BRYANT	2507 LANTANA AVE	High Bill/RR/Leak	CUST. LEAK PROB.	8/1/97	8/1/97
BRYANT	2507 LANTANA AVE	High Bill/RR/Leak	CUST. LEAK PROB.	9/30/97	9/30/97
BYRD	5724 LIPPIA CT	Sewer Misc.	TURNED OVER TO #21	2/12/97	2/12/97
CAMBELL	5747 MARIGOLD RD		C/P	3/23/97	3/23/97
CAMPBELL	5747 MARIGOLD RD	Water Leak/Break	REPAIRED	3/27/97	3/27/97
CARMICHAEL, MRS.	6204 LOBELIA RD	High Bill/RR/Leak	READ; NEG LEAK TEST	6/9/97	6/9/97
CARSWELL, WILLIE	2646 LANTANA AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	6/13/97	6/13/97
CHAMBERS, MS.	6410 LOBELIA ST	High Bill/RR/Leak	READ; NEG LEAK TEST	10/23/97	10/23/97
CHATFIELD	2729 LIPPIA RD	Curb Stop Replacement	COMPLETED	1/20/97	1/20/97
CLARK	2803 BEGONIA RD	Service Replacement	COMPLETED	3/4/97	3/11/97
CLARK, ANNA	2803 BEGONIA RD	Low Pressure	SVC RPLMT ORDERED 2/21/97.	2/24/97	2/24/97
CLARK, ANNA	2803 BEGONIA RD	Low Pressure	P-TESTED; RPLD MTR	2/21/97	2/21/97
CLARKSON, ESSIE MAE	2980 EXORA CT	High Bill/RR/Leak	CUST. LEAK PROBLEM	6/19/97	6/19/97
CLARKSON, ESSIE MAE	2980 EXORA CT	High Bill/RR/Leak	CUST. LEAK PROB.	7/16/97	7/16/97
CLAUDE W ALLRED	7544 LEROY DRIVE	Sewer Backup	BLOCKAGE AT MAIN CLEARED ALL OK	9/4/97	9/4/97
DALLAS, SAMUEL	6163 SPIREA ST	High Bill/RR/Leak	READ; NEG LEAK TEST	6/5/97	6/5/97
DOE, J.J.	2927 BEGONIA RD	No Water	T-ON WATER	8/1/97	8/1/97
DOGGETT, NAOMI	3603 ARDISIA RD	High Bill/RR/Leak	CUST. LEAK PROB.	12/4/97	12/4/97
DOWNER, NATHANIEL	5820 HOLLYHOCK RD	High Bill/RR/Leak	OBTAINED CORRECTED READ	6/5/97	6/5/97
DUES, MARY	6133 ARDISIA RD	High Bill/RR/Leak	READ; NEG LEAK TEST	1/3/97	1/3/97
DUES, MARY	6133 ARDISIA RD	High Bill/RR/Leak	READ; NEG LEAK TEST	3/26/97	3/26/97
EDGEWOOD SHELL	2309 EDGEWOOD AVE	No Water	T-ON AT METER	9/27/97	9/27/97
EDGEWOOD SHELL	2309 EDGEWOOD AVE	No Water	T-ON WATER	9/27/97	9/27/97
EVERETTE, CORINE J	5854 ABELIA RD	High Bill/RR/Leak	READ; NEG LEAK TEST	3/4/97	3/4/97
FIRE STATION	2936 LIPPIA RD	No Water	PLANT WAS DOWN OK NOW	7/31/97	7/31/97

## Magnolia Gardens

Name	Address	Problem	Resolution	Date Issued	Date Complete
FOWLER, GLORIA	2332 LANTANA AVE	Water Leak/Break	CUSTOMER PROB/T-OFF FOR REPAIRS	5/14/97	5/14/97
FRANKLIN	5922 IRIS BLVD	Water Leak/Break	ABANDON WATER SERVICE	5/13/97	5/14/97
FRAZIER, CHARLES	6186 SPIREA ST.	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	12/2/97	12/2/97
GILBERT	3430 ARDISIA RD	High Bill/RR/Leak	CUST. LEAK PROBLEM	5/21/97	5/21/97
GROOM, MARTHA	5823 CARNATION RD	Meter Leak	NO IDENTIFIED LEAK	2/10/97	2/10/97
GROOM, MARTHA	5823 CARNATION RD	Meter Leak	GROUND WATER(NO LEAK)	8/5/97	8/5/97
GROSS	2455 SPIREA ST	High Bill/RR/Leak	READ; NEG LEAK TEST	9/12/97	9/12/97
GROSS, HERMAN	2455 SPIREA ST	High Bill/RR/Leak	CUST. LEAK PROB.	6/19/97	6/19/97
HALL, CLARENCE	2611 BEGONIA RD	High Bill/RR/Leak	READ; NEG LEAK TEST	6/16/97	6/16/97
HAMILTON, CHARLES	2417 WEST 45TH ST	High Bill/RR/Leak	CUSTOMER LEAK PROB.	4/22/97	4/22/97
HARRISON, CASSANDRA A	2510 WISTERIA ST	High Bill/RR/Leak	READ; NEG LEAK TEST	3/7/97	3/7/97
HARTFIELD, BOZIE	6122 SPIREA ST	High Bill/RR/Leak	READ; NEG LEAK TEST	9/2/97	9/2/97
HORNE, L.	2357 W. EDGEWOOD AVE.	High Bill/RR/Leak	READ; NEG LEAK TEST	12/24/97	12/24/97
HORNE, LONGWELL	2357 W EDGEWOOD AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	9/4/97	9/4/97
HUTCHINS, LEROY	5858 BEGONIA RD	High Bill/RR/Leak	READ; NEG LEAK TEST	9/22/97	9/22/97
JACKSON, RANSOM	3308 JAPONICA RD	High Bill/RR/Leak	CUST. LEAK PROB.	10/8/97	10/8/97
JAMES, MR.	2446 LANTANA AVE	No Water	T-ON WATER	4/29/97	4/29/97
JOHNSON, BERNADINE	2447 LANTANA AVE	No Water	T-ON WATER	2/12/97	2/12/97
JONES, LEO	5761 IRIS BLVD	High Bill/RR/Leak	OBTAINED CORRECTED READ	12/9/97	12/9/97
JONES, MRS.	6409 LOBELIA ST	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	3/29/97	3/29/97
JONES, ROOSEVELT	6409 LOBELIA ST	High Bill/RR/Leak	CUST. LEAK PROB.	6/11/97	6/11/97
JORDAN, FREDERICK	6172 SPIREA ST	High Bill/RR/Leak	CUST. LEAK PROB.	9/10/97	9/10/97
KFC	2258 EDGEWOOD AVE	No Water	CUST. BACKFLOW PROB.	9/27/97	9/27/97
KIMBLE, T.	5829 HOLLYHOCK RD.	Meter Leak	NO LEAK IDENTIFIED	12/1/97	12/1/97
KING	6110 SPIREAST	Water Leak/Break	REPAIRED	5/5/97	5/5/97
KINS	2958 ANTHUR CT	Water Quality Complaint	INSTALLED BLOW-OFF TO FLUSH	6/5/97	6/20/97
LESTER, CHIQUITA	2636 EDGEWOOD AVE W	No Water	T-ON NEW CUSTOMER	3/7/97	3/7/97



## Magnolia Gardens

Name	Address	Problem	Resolution	Date Issued	Date Complete
LUCAS, MRS. ROBERT	2312 LANTANA AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	9/24/97	9/24/97
LUCAS, ROBERT	2312 LANTANA AVE	High Bill/RR/Leak	CUST. LEAK PROB.	6/4/97	6/4/97
MACK, JEROME	2655 W. EDGEWOOD AVE.	High Bill/RR/Leak	READ; NEG LEAK TEST	12/2/97	12/2/97
MARSHALL	6068 ZINNIA AVE	Water Quality Complaint	FLUSHED MAIN	12/11/97	12/11/97
MARTIN, MARY L.	6112 ARDISIA RD	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	9/4/97	9/5/97
MARTIN, MARY LANCASTER	6112 ARDISIA RD	High Bill/RR/Leak	READ; NEG LEAK TEST	12/2/97	12/2/97
MCCCLAIN, HOSEY JR.	6153 SPIREA ST	High Bill/RR/Leak	CUST. LEAK PROB.	12/2/97	12/2/97
MCCONE, J	2703 BEGONIA RD	High Bill/RR/Leak	READ; NEG LEAK TEST	3/10/97	3/10/97
MCCRAY, PATRIA	6107 SPIREA ST	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	12/22/97	12/22/97
MCLAUGHLIN, MRS.	2390 KINWOOD AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	6/5/97	6/5/97
MILLER	2626 LARKSPUR AVE	Water Leak/Break	C/P	6/16/97	6/17/97
MILLS, JOSEPH	2700 BEGONIA RD	High Bill/RR/Leak	READ; NEG LEAK TEST	6/3/97	6/3/97
MIXSON, ROBERT	2332 KINWOOD AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	8/29/97	8/29/97
NESBIT BEAUTY SALON	5906 AVENUE B	Low Pressure	P-TESTED; CUST. PROB.	5/28/97	5/28/97
NESBITT	5913 AVE B	Water Leak/Break	C/P	12/30/97	12/30/97
NEWMAN, MS.	6018 CARNATION RD	High Bill/RR/Leak	CUST. LEAK PROB.	9/3/97	9/3/97
NOEL, REGINALD	2628 LANTANA AVE	No Water	TURNED ON WATER	2/4/97	2/4/97
OSBORNE, BENITA	2632 LARKSPUR AVE.	High Bill/RR/Leak	CUST. LEAK PROB.	12/24/97	12/24/97
PASCO, MARTHA	2564 SPIRIA ST	High Bill/RR/Leak	READ; NEG LEAK TEST	6/2/97	6/2/97
PAUL'S FOOD MARKET	2900 W EDGEWOOD AVE	High Bill/RR/Leak	REPLACED WASHERS	7/22/97	7/22/97
PAYNE, MRS CARRIE M	2655 WISTERIA ST	High Bill/RR/Leak	READ; NEG LEAK TEST	3/7/97	3/7/97
POOLER, JULIUS	2426 LANTANA AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	3/5/97	3/5/97
RENN	508 MAGNOLIA GARDENS	Meter Box Change	COMPLETED	4/30/97	5/5/97
ROBERTS, DEBRA	5748 ABELIA RD.	Low Pressure	CUSTOMER PROBLEM	11/14/97	11/14/97
ROBERTS, MRS.	5748 ABELIA RD.	No Water	CUSTOMER PROB.	11/14/97	11/14/97
SANDERS	2943 ANTHUR CT	Water Leak/Break	REPAIRED	6/17/97	6/17/97
SANDERS	2943 ANTHUR CT	Water Leak/Break	REPAIRED	6/18/97	6/18/97

## Magnolia Gardens

Name	Address	Problem	Resolution	Date Issued	Date Complete
SAPP, WILLIE	5819 MARIGOLD RD	High Bill/RR/Leak	READ; NEG LEAK TEST	4/1/97	4/1/97
SAPP, WILLIE	5819 MARIGOLD RD	High Bill/RR/Leak	CUSTOMER LEAK PROBLEM	3/10/97	3/10/97
SAXON, MR.	2604 EDGEWOOD AVE W	No Water	T-ON HOUSE VALVE	11/8/97	11/8/97
SHIELDS	2736 LIPPIA RD	Sewer Backup	C/P	6/9/97	6/10/97
SHIELDS, DAVID	2736 LIPPIA RD	High Bill/RR/Leak	ACCUR. TEST; RPLD MTR.	7/3/97	7/7/97
SHIELDS, DAVID M	2736 LIPPIA RD	High Bill/RR/Leak	RPLD LID/RAISED BOX/NEG LK TEST	7/2/97	7/2/97
SILAG	6303 LOBELIA ST	Low Pressure	RE-TAP SERVICE OK NOW	5/20/97	5/29/97
SILAS, FRED	6303 LOBELIA ST	Low Pressure	RPLD MTR; P-TEST; ORD SVC RPLMT.	4/22/97	4/22/97
SMITH, ELFREDA	5830 ABELIA RD	High Bill/RR/Leak	OBTAINED CORRECTED READ	3/3/97	3/3/97
SMITH, ELFREDA (DECEASE	5830 ABELIA RD	High Bill/RR/Leak	READ; NEG LEAK TEST	6/5/97	6/5/97
SMITH, ELFREDA L	5830 ABELIA RD	High Bill/RR/Leak	READ; NEG LEAK TEST	6/13/97	6/13/97
SPIHES	2457 PETUNIA ST	No Water	C/P	4/30/97	4/30/97
STAFFORD, J S JR.	2368 EDGEWOOD AVE W	Water Leak/Break	CUSTOMER PROBLEM	5/29/97	5/29/97
SUMPTER, HARRY	2515 PETUNIA ST	High Bill/RR/Leak	READ; NEG LEAK TEST	3/4/97	3/4/97
TPAZ CLEANERS 25	2564 WEST EDGEWOOD AVE	T-Off Customer Repairs	T-OFF FOR CUST. REPAIR	1/28/97	1/28/97
UNKNOWN	3308 JAPONICA RD	High Bill/RR/Leak	READ; NEG LEAK TEST	12/18/97	12/18/97
UNKNOWN	2958 ANTHUR CT	Water Quality Complaint	OK NOW	4/4/97	4/4/97
UNKNOWN	2921 LIPPIA RD	Service Replacement	COMPLETED	6/12/97	6/12/97
UNKNOWN	6189 SPIREA ST	Service Replacement	COMPLETED	9/22/97	9/22/97
UNKNOWN	6189 SPIREA ST	Service Replacement	COMPLETED	9/23/97	9/23/97
UNKNOWN	5703 CARNATION RD	Water Leak/Break	REPAIRED	12/30/97	1/2/98
WALKINS	5803 ABELIA RD	Service Replacement	COMPLETED	1/6/97	1/7/97
WASHINGTON	2377 KINWOOD AVE	Water Leak/Break	REPAIRED	3/4/97	3/4/97
WASHINGTON, DONNASHE	5844 HOLLYHOCK RD	High Bill/RR/Leak	READ; NEG LEAK TEST	3/27/97	3/27/97
WASHINGTON, DONNASHE	5844 HOLLYHOCK RD	High Bill/RR/Leak	READ; NEG LEAK TEST	3/7/97	3/7/97
WILCOX, LINNIE T	6054 ZINNIA AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	7/1/97	7/1/97
WILLIAMS	2832 LIPPIA RD	Sewer Break	REPAIRED	1/13/97	1/15/97

## Magnolia Gardens

Name	Address	Problem	Resolution	Date Issued	Date Complete
WILLIAMS, ANNIE MAE	5815 BEGONIA RD	High Bill/RR/Leak	READ; NEG LEAK TEST	3/4/97	3/4/97
WILLIAMS, MARGARET	3430 JAPONICA RD N	High Bill/RR/Leak	CUST. LEAK PROB.	9/15/97	9/15/97
WILLIAMS, MRS	6302 LOBELIA ST	High Bill/RR/Leak	CUSTOMER LEAK PROB.	3/4/97	3/4/97
WILLIAMS, MRS.	6302 LOBELIA ST	High Bill/RR/Leak	CUST. LEAK PROB.	6/23/97	6/23/97
WILLIAMS, N	2645 W EDGEWOOD AVE	High Bill/RR/Leak	CUSTOMER LEAK PROB.	4/2/97	4/2/97
WILLIAMS, VIRGINIA	5805 BEGONIA RD	High Bill/RR/Leak	CUSTOMER LEAK PROB.	4/4/97	4/4/97
WILSON, LATASHA	2601 LARKSPUR AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	6/12/97	6/12/97
BEVERLY	5767 HESTON RD	Low Pressure	C/P	11/22/97	11/22/97
BEWLEY	5767 HESTON RD	Water Quality Complaint	C/P	11/21/97	11/21/97
BEWLEY, J. R.	5767 HESTON RD.	Low Pressure	PRESSURE TESTED	11/25/97	11/25/97
CREWS	5628 MILMAR DR S	Water Leak/Break	REPAIRED	1/14/97	1/15/97
DALTON	1672 BARTRAM RD	Water Leak/Break	REPAIRED	12/18/97	12/18/97
JOHNSON	MILMAR & BARTRAM RD		TURN OFF TEST PLUG	3/25/97	3/25/97
KIRKPATRICK, MRS.	1846 BARTRAM RD	High Bill/RR/Leak	READ; NEG LEAK TEST	10/20/97	10/20/97
MCGAULBY, MRS	5731 HESTON RD	T-Off Customer Repairs	REPAIRED SVC & RPLD MTR, BOX & LID	7/12/97	7/12/97
MILLER, MR	5703 HESTON RD	T-Off Customer Repairs	REPAIRED CURBSTOP & T-OFF CUST. REPAIRS	3/22/97	3/22/97
MILLER, PAUL	5703 HESTON RD	Low Pressure	P-TEST; CUST. PROB.	3/11/97	3/11/97
MOBLEY	1715 EMBASSY DR	Water Leak/Break	REPAIRED	9/5/97	9/10/97
MOBLEY	1715 EMBASSEY DR	Water Leak/Break	REPAIRED	10/29/97	10/29/97
MOORE	1746 BARTRAM RD	Water Leak/Break	CITY REPAIRED	4/14/97	4/14/97
RAMSEUR, DAVE	5568 MILMAR DR N	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	7/30/97	7/30/97
ROVER, LILLIAN	5762 HESTON RD	High Bill/RR/Leak	READ; NEG LEAK TEST	10/23/97	10/23/97
RUCHER	5731 HESTON RD	Water Leak/Break	REPAIRED	7/11/97	7/12/97
RUCKER	1718 EMBASSY DR	Water Quality Complaint	HIGH CHLORINE OK NOW	3/20/97	3/20/97
RUCKER, LOUISE	1718 EMBASSY DR	Meter Lid Change	REPLACED LID	7/23/97	7/23/97
RUSSELL, ANNA	1828 BARTRAM RD	Low Pressure	P-TEST; CUST. PROB.	7/29/97	7/29/97
STEIN	1723 EMBESSY DR	Water Quality Complaint	FLUSHED MAIN	12/17/97	12/17/97

## Milmar Manor

Name	Address	Problem	Resolution	Date Issued	Date Complete
THOMAS	5618 MILMAR DR S	Water Leak/Break	REPAIRED	1/14/97	1/14/97
TIETZEN	5759 MILMAR DR S	Water Leak/Break	TURN OFF TEST PLUG	3/26/97	3/26/97
UNKNOWN	BARTRUM & HESTON	Water Leak/Break	REPAIRED	11/18/97	11/18/97
ALMANDARES, PATRICIA	7253 WONDER LN.	High Bill/RR/Leak	CUST. LEAK PROB.	11/25/97	11/25/97
AMIC	7418 WARNER DR	Water Leak/Break	REPAIRED	2/14/97	2/14/97
AMIC, RONALD/ALICE	7418 WARNER DR	High Bill/RR/Leak	CUST. LEAK PROB.	7/17/97	7/17/97
BARLON	7440 GREENWAY DR	Meter Box Change	COMPLETED	8/6/97	8/6/97
BARLOW, BETTY	7440 GREENWAY DR	High Bill/RR/Leak	CUST. LEAK PROB.	7/15/97	7/15/97
BARLOW, MR.	7440 GREENWAY DR	High Bill/RR/Leak	CUST. LEAK PROB	10/13/97	10/13/97
BAUER, LYNELL ZIEGEL	7309 ORTEGA HILS DR	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	4/30/97	4/30/97
BAZEMORE, KELLY	7424 WONDER LN	High Bill/RR/Leak	READ; NEG LEAK TEST	9/30/97	9/30/97
BENNETT, EARLE	5104 OAKSIDE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	6/23/97	6/23/97
BOND	7404 HENNESSEY RD	Water Quality Complaint	C/P	7/23/97	7/23/97
BOND	7407 HENNESSY RD	Water Quality Complaint	C/P	7/23/97	7/24/97
BROWN	7241 ORTEGA HILL BLVD	Service Replacement	COMPLETED	1/8/97	1/20/97
CHRISTENSEN, MRS.	7342 ORTEGA HILLS DR	Low Pressure	RPLD MTR; P-TEST; ORD SVC RPLMT.	7/15/97	7/15/97
CHRISTENSON	7342 ORTEGA HILLS DR	Service Replacement	COMPLETED	8/25/97	9/8/97
CHRISTIOSON	7342 ORTEGA HILLS DR	Barricades	PICK-UP	9/15/97	9/15/97
CROUSE	4838 ORTEGA HILLS DR	Water Leak/Break	REPAIRED	4/23/97	4/24/97
DAVIS, C. E.	7455 MIDWAY	High Bill/RR/Leak	CUST. SOFTENER PROB.	10/7/97	10/7/97
DEDUZMAN, MRS.	7352 WONDER LN	No Water	AT VISIT, CUST. ALREADY HAD WATER	9/24/97	9/24/97
DELEO, DONALD	7390 PINEVILLE DR	No Water	TEMP. OFF FOR MAIN REPAIR	5/15/97	5/15/97
DUTTON, MARY	7435 ROSLYN RD	No Water	AT VISIT, WATER ALREADY ON	3/30/97	3/30/97
EVANGETINE F. STOCKSON	7331 GREENWAY DRIVE	Sewer Misc.	TURNED OVER TO G. HENDERSON	6/3/97	6/3/97
FRABITORE, LARRY	4944 ORTEGA HILLS DR	Low Pressure	P-TESTED; CUST. PROB.	1/15/97	1/15/97
FRABITORE, LARRY	4944 ORTEGA HILLS DR	High Bill/RR/Leak	CUST. LEAK PROB.	7/10/97	7/10/97
GRAHAM, MRS.	7242 WONDER LN	No Water	T-ON WATER	5/31/97	5/31/97

## Ortega Hills

Name	Address	Problem	Resolution	Date Issued	Date Complete
HARPER, ROBERT	7409 PINEVILLE DR	Low Pressure	P-TESTED; CUSTOMER PROB.	2/21/97	2/21/97
HEINEY	4804 OAKSIDE DR	Service Replacement	COMPLETED	6/12/97	6/24/97
HEINEY, GARY	4804 OAKSIDE DR	Low Pressure	P-TESTED; ORD. SVC. RPLMT.	6/2/97	6/2/97
JOHNSON, ROBERT M	7385 PINEVILLE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/3/97	7/3/97
JONES	7312 MIDWAY RD		REPAIRED	4/3/97	4/3/97
KEN SNYDER	HENNESSEE & PINEVILLE	Water Leak/Break	REPAIRED	5/11/97	5/15/97
KIRBY	5180 OAKSIDE DR	Water Leak/Break	C/P	12/8/97	12/8/97
KLINDRINOT	7336 WARNER DR	Water Leak/Break	REPAIRED	12/8/97	12/8/97
LAKE, BEVERLY	7241 PINEVILLE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/10/97	7/10/97
LANDRY	5114 GREENWAY DR N	Water Quality Complaint	OK NOW	11/3/97	11/3/97
LANDRY, SHEILA	5114 GREENWAY DR N	No Water	TEMP. OFF FOR MAINTENANCE	9/25/97	9/24/97
LEWIS, BARBARA	7234 WONDER LN	Low Pressure	CUSTOMER PROB.	9/12/97	9/12/97
LITTELL, GEORGE	5045 GREENWAY DR	High Bill/RR/Leak	READ; NEG LEAK TEST	3/27/97	3/27/97
LITZIE	7301 WONDER LN	Water Leak/Break	FILLED IN HOLE	3/13/97	3/18/97
LITZIE	7301 WONDER LN	Service Replacement	ABANDON OLD SERVICE LINE	3/9/97	3/10/97
MARTIN, MATTHEW/ANDREA	7417 CORAL SEA RD	High Bill/RR/Leak	READ; NEG LEAK TEST	12/24/97	12/24/97
MARTINEZ, STEVEN & JANET	7356 CORAL SEA RD	Low Pressure	P-TESTED; CUSTOMER PROB.	5/13/97	5/13/97
MCCALL, DONNA	7432 ROSLYN RD	High Bill/RR/Leak	CUSTOMER LEAK PROB	4/3/97	4/3/97
MEYER	7622 PRAVER CT	High Bill/RR/Leak	CUST. LEAK PROB.	10/14/97	10/14/97
MOON, ELAINE M	7411 WARNER DR	Water Leak/Break	T-OFF FOR CUST. REPAIRS	6/11/97	6/11/97
MR. KENTER	4939 ORTEGA HILLS DRIVE	Sewer Backup	CUSTOMER PROBLEM	6/5/97	6/5/97
NASSER, MIKE	7442 WONDER LN	No Water	T-ON WATER	1/28/97	1/28/97
PATTERSON	7246 ORTEGA HILLS DR	Service Replacement	REPLACED SERVICE	8/25/97	9/18/97
PATTON, MARGARET E	7246 ORTEGA HILLS DR	Low Pressure	P-TESTED; ORD. SVC. RPLMT.	6/10/97	6/10/97
PYNE, H E	7229 WONDER LN	Low Pressure	CUSTOMER PROBLEM	1/27/97	1/28/97
REECE, JIMMY R	7422 CORAL SEA RD	High Bill/RR/Leak	CUSTOMER LEAK PROB.	6/24/97	6/24/97
ROLLER, MARGARET	7366 PINEVILLE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/23/97	9/23/97

## Ortega Hills

Name	Address	Problem	Resolution	Date Issued	Date Complete
SABLAN, A.	7221 ORTEGA HILLS DR.	Low Pressure	P-TESTED; CUST. PROB.	12/4/97	12/4/97
SABLAN, ANTONIO S.	7221 ORTEGA HILLS DR	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	8/13/97	8/13/97
SNYDER, EVELYN M.	7215 GREENWAY DR.	High Bill/RR/Leak	READ; NEG LEAK TEST	12/29/97	12/29/97
TAYLOR	7310 ORTEGA HILLS DR	Low Pressure	PRESSURE BACK-UP	5/26/97	5/26/97
THOMAS, KIM	4940 ORTEGA HILLS DR	No Water	CUSTOMER LEAK PROB.	3/29/97	3/29/97
UNKNOWN	7318 ORTEGA HILLS DR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/21/97	7/21/97
UNKNOWN	7302 ORTEGA HILLS DR.	High Bill/RR/Leak	READ; CUST. TOILET LK PROB.	10/22/97	10/22/97
UNKNOWN	4850 ORTEGA HILLS DR	Water Leak/Break	REPAIRED	4/21/97	4/24/97
W.L. TAYLOR	7310 ORTEGA HILLS DRIVE	Cave In	W/O WRITTEN TO TV LINES	9/10/97	9/10/97
WARD, MRS.	4920 HOMECREST CIR	No Water	TEMP. OFF FOR MAINTENANCE	9/24/97	9/24/97
WEST	5107 OAKSIDE DR	Service Replacement	COMPLETED	8/28/97	9/24/97
WEST, SHELLY	5107 OAKSIDE DR	Low Pressure	P-TEST; ORD. SVC. RPLMT.	8/27/97	8/27/97
WHITE	7433 WARNER DR	Water Leak/Break	REPAIRED	12/8/97	12/8/97
WRIGHT, MS	4819 HOMECREST CT	Meter Leak	CUST. LEAK PROB.	7/12/97	7/12/97
BAKER, MARY	2551 PONTE VEDRA BLVD S	Meter Leak	T & D DEPT TO REPAIR SVC LINE BREAK	8/13/97	8/13/97
BARON	137 TURTLE COVE CT	High Bill/RR/Leak	READ; CONFIRMED METER SERIAL #	9/2/97	9/2/97
BATTS, JAMES T., III	4576 COASTAL HWY	Low Pressure	TEMP. PLANT ELECTRICAL PROB.	10/31/97	10/31/97
BEWLEY, DAVE	405 SALT WIND CT W	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	8/28/97	8/28/97
BLACHOS	256 KINGSTON DR	Flush	COMPLETED	2/9/97	2/9/97
CARMICHAEL-SHUMAN, DUS	729 BLUE SEAS CT.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/14/97	11/14/97
CASEY L. MALONE	305 TARA GLEN LANE	Water Quality Complaint	INCREASED CL2 AND FLUSHED LINES	10/13/97	10/13/97
CHARTWELL	729 BLUE SEA CT	Water Leak/Break	REPAIRED	2/10/97	2/10/97
CLARKE, DIANA	200 SOMERSET CT	Low Pressure	CUST. PROB.	8/25/97	8/25/97
DONNELLY, JAMES E	2581 PONTE VEDRA BLVD	High Bill/RR/Leak	OBTAINED CORRECTED READ	6/24/97	6/24/97
DONOVAN, WILLIAM	2911 PONTE VEDRA BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	12/30/97	12/30/97
EDWARD MCMANUS	6103 ALPENROSE AVENUE	Water Quality Complaint	CL2 1.2 TALKED TO CUSTOMER	1/15/97	1/15/97
ERWIN, DENNIS	604 SAND ISLES CIR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/2/97	9/3/97

## Ponce Deleon

Name	Address	Problem	Resolution	Date Issued	Date Complete
FIELD	208 BRIGHTON LN	Water Leak/Break	REPAIRED	2/8/97	2/8/97
FINKIESTIEN	193 OTTER RUN	Water Leak/Break	TURNED OFF BACK FLOW DIVCE - GAVE TO UNIT 8 FOR REPAIRS	1/17/97	1/19/97
FITZ	145 BEACHSIDE DR	Flush	COMPLETED	2/12/97	2/12/97
FITZ, BARBARA	145 BEACHSIDE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	6/3/97	6/3/97
FORTNER, CARDINE	3123 ST. RD A1A	High Bill/RR/Leak	OBTAINED CORRECTED READ	10/9/97	10/9/97
GALLOP	153 TUTTLE BAY W	Flush	COMPLETED	2/9/97	2/9/97
GANDARA, RAUL E	2437 PONTE VEDRA BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	1/9/97	1/9/97
GANNON, DENNIS	116 TURTLE COVE CT	High Bill/RR/Leak	READ; NEG LEAK TEST	9/9/97	9/9/97
GRANETO, FRED	2501 PONTE VEDRA BLVD	Low Pressure	P-TESTED; ORD. SVC. RPLMT.	2/13/97	2/13/97
HART, JOHN B.	2403 PONTE VEDRA BLVD	Low Pressure	NORMAL PRESSURE AT VISIT	12/31/97	12/31/97
HEWETT, PHILLIP M	3021 STATE RD A1A	High Bill/RR/Leak	CUST. LEAK PROB.	5/27/97	5/27/97
HOLLOWAY, JOHN R.	3049 STATE RD A1A	No Water	CUST. SOFTENER PROB.	8/28/97	8/28/97
HOUSTON, JOHN	169 TURTLE COVE CT	Meter Change	REPLACED METER	5/28/97	7/23/97
HUCKS, C B	2411 PONTE VEDRA BLVD	High Bill/RR/Leak	CUSTOMER LEAK PROBLEM	1/3/97	1/3/97
I.E. CARTER	3803 PONCE DE LEON	Cave In	CUSTOMER PROBLEM	2/14/97	2/24/97
JAGADISH, BASAVARAJAPPA	2733 PONTE VEDRA BLVD	Accuracy Test	ACC. TESTED; METER PASSED	9/24/97	9/24/97
LAKE, DUFF	2417 PONTE VEDRA BLVD	Low Pressure	P-TESTED; ORD SVC RPLMT.	1/13/97	1/14/97
LAKE, DUFF	2417 PONTE VEDRA BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	8/1/97	8/1/97
LARZARA, IRENE	2521 PONTE VEDRA BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	2/12/97	2/12/97
LAZZARA, IRENE	2521 PONTE VEDRA BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	2/10/97	2/10/97
LAZZARA, IRENE	2521 PONTE VEDRA BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	1/16/97	1/16/97
LUCAS, BETTY J.	2607 PONTE VEDRA BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	12/31/97	12/31/97
MCEVOY, DOUG	2569 PONTE VEDRA BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	6/25/97	6/25/97
MCEVOY, DOUG	2569 PONTE VEDRA BLVD	Accuracy Test	METER PASSED ACCUR. TEST	6/27/97	6/27/97
MILLER, ROBERT	2371 PONTE VEDRA BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	1/21/97	1/21/97
MORROW, MARK	261 KINGSTON DR	Water Leak/Break	REPAIRED SVC.	12/16/97	12/16/97
MR. MASTIDO	1133 MANCHESTER NORTH	Sewer Backup	FLOAT STUCK MADE ADJUSTMENTS	7/28/97	7/28/97

## Ponce Deleon

Name	Address	Problem	Resolution	Date Issued	Date Complete
MUCHALE	TURTLE SHORES	Water Leak/Break	REPLACED 2" BLOW OFF	2/10/97	2/10/97
NEWMAN, MRS.	2849 PONTE VEDRA BLVD	No Water	T-ON WATER	11/1/97	11/1/97
PACZKORUSKI	148 SEA LILY LN	Clean Out	REPAIRED	8/7/97	8/11/97
PAULOWSKI, JOSEPH	116 KINGSTON DR	High Bill/RR/Leak	OBTAINED CORRECTED READ	6/4/97	6/4/97
PEOPLES, JACK	2619 S PONTE VEDRA BLVD	High Bill/RR/Leak	READ; PRIOR METER LOCK-OFF	2/5/97	2/5/97
PICARD	201 GULL CIR	Flush	COMPLETED	2/8/97	2/8/97
PIERSON, ELIZABETH	608 SAND ISLES CIR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/11/97	9/11/97
PIERSON, ELIZABETH M.	608 SAND ISLES CIR.	High Bill/RR/Leak	CUST. LEAK PROB.	10/29/97	10/29/97
PULZANA	188 TURTLE COVE CT	Flush	COMPLETED	1/17/97	1/19/97
RICE, URSULA	2557 PONTE VEDRA BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	1/15/97	1/15/97
ROBINSON, WILLIAM A	3023 STATE RD A1A	Low Pressure	RPLD MTR; P-TESTED; CUST. PROB.	1/9/97	1/9/97
ROY HOLMES	244 KINGSTON DRIVE	Low Pressure	PDL DOWN CORRECTED PROBLEM	10/31/97	10/31/97
SAFER, LOUIS	2409 PONTE VEDRA BLVD	High Bill/RR/Leak	RPLD MTR; NEG LEAK TEST	3/27/97	3/27/97
SCHMIDT, T E	2505 PONTE VEDRA BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	1/3/97	1/3/97
SCHMIDT, T E	2505 PONTE VEDRA BLVD	High Bill/RR/Leak	OBTAINED CORRECTED READ	3/25/97	3/25/97
SHAH, SHAILEN DU	2863 PONTE VEDRA BLVD S	Low Pressure	P-TESTED; ORD SVC RPLMT.	4/4/97	4/4/97
SHEPHERD, WARREN	3085 STATE RD A1A	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	9/17/97	9/17/97
UNKNOWN	7100 SAN JOSE TOWERS	Water Quality Complaint	WTOTE W/O TO CORRECT PROBLEM	10/1/97	10/1/97
UNKNOWN	EBB TIDE CT	Water Leak/Break	REPAIRED	3/13/97	3/13/97
WALTON, A. DON	108 TURTLE BAY LN	High Bill/RR/Leak	READ; APPEARS TO BE CUST. LEAK	11/26/97	11/26/97
WEBSTER, LEE	2913 PONTE VEDRA BLVD	Water Leak/Break	SVC. LINE REPAIRED BY T & D DEPT.	6/4/97	6/5/97
WHITE, MRS.	2719 S. PONTE VEDRA BLVD.	Low Pressure	REPAIRED COMPRESSOR	11/18/97	11/18/97
WICKLIFFE, JERRY	2625 PONTE VEDRA BLVD	High Bill/RR/Leak	OBTAINED CORRECTED READ	8/6/97	8/6/97
WINTERS, GERALD	2924 PONTE VEDRA BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	1/8/97	1/8/97
WORKMAN, DAVID JR	2943 PONTE VEDRA BLVD S	Low Pressure	P-TESTED; ORD. SVC. RPLMT.	6/4/97	6/4/97
1 ST UNION BANK	601 AIA	Water Leak/Break	C/P	1/22/97	1/23/97
1ST UNION BANK	601 A1A	Meter Change	COMPLETED	2/24/97	3/25/98



Ponte Vedra

Name	Address	Problem	Resolution	Date Issued	Date Complete
ADAMS, ANGELA	412 PONTE VEDRA BLVD	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	8/18/97	8/18/97
ALBERTI, JOHN	2458 LORRAINE CT S	High Bill/RR/Leak	READ; NEG LEAK TEST	1/6/97	1/6/97
ALBERTI, JOHN	3013 LA RESERVE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	1/6/97	1/6/97
ALBERTI, JOHN	3013 LA RESERVE	High Bill/RR/Leak	READ; NEG LEAK TEST	3/27/97	3/27/97
ALLEN, LYLE	2410 BRITTANY CT	Meter Leak	REPAIRED LEAK	4/11/97	4/11/97
AMDRCA CARLIN	71 WATERBRIDGE PLACE	Water Quality Complaint	CHECK RES. OK SCOTT TURNER IS GOING TO CK WATER CONTENTS	8/13/97	8/13/97
AMICK, MRS. RICK	520 MORNINGSIDE DR	Raise Meter	BOX SET PROPERLY; DISCUSSED WITH DAUGHTER	5/7/97	5/7/97
ANDERSON, RUTH	109 COLOMBARD CT	High Bill/RR/Leak	RPLD MTR & CURBSTOP; ADDED 9" RISER	9/30/97	9/30/97
ANDREW L CARLIN	71 WATERBRIDGE PLACE	Water Quality Complaint	NO ODOR WHEN ARRIVED TALKED TO CUSTOMER	6/9/97	6/9/97
ANDREW L. CARLIN	71 WATERBRIDGE PLACE	Water Quality Complaint	CK CH2 ALL OK TALKED TO CUSTOMER.	6/9/97	6/9/97
ANNE CURRY	2302 LATRUIM CIR NO	Sewer Misc.	FORCE MAIN BROKEN CALLED GRUHN MAY TO MAKE REPAIRS	11/6/97	11/6/97
ARVIDA CABANA	617 PONTE VEDRA BLVD	Water Quality Complaint	FLUSHED MAIN	10/1/97	10/1/97
ARVIDA-CABANA CLUB	617 PONTE VEDRA BLVD	Water Leak/Break	T & D DEPT TO REPAIR	10/21/97	10/21/97
ATKINS	28 RAMONA ST	Water Leak/Break	REPAIRED	8/4/97	8/11/97
BABBS, TOM	349 CHARLEMAGNE CIR	High Bill/RR/Leak	READ; NEG LEAK TEST	10/13/97	10/13/97
BABBS, TOM	349 CHARLEMAGNE CIR	High Bill/RR/Leak	READ; NEG LEAK TEST	11/17/97	11/17/97
BANGERT, D. A., COL.	19 MARIA PL	Meter Leak	GROUND WATER	11/3/97	11/3/97
BARBONE	33 CORONA RD	Water Leak/Break	C/P	9/23/97	9/23/97
BARRY	FIDDLER HAMMOCK	Water Leak/Break	REPAIRED	10/6/97	10/6/97
BASS, JOSEPH	118 COLOMBARD CT	High Bill/RR/Leak	READ; NEG LEAK TEST	12/30/97	12/30/97
BAUMER, JULIE	3008 LA RESERVE DR	Accuracy Test	AT VISIT, CUST. DECLINED TEST	4/11/97	4/11/97
BAUMER, JULIE	3008 LA RESERVE DR	High Bill/RR/Leak	NEG LEAK TEST; SCHEDULING ACCUR. TEST	4/10/97	4/10/97
BAXTER, CHARLES	508 MORNINGSIDE DR	Meter Lid Change	REPLACED METER LID	5/29/97	5/29/97
BEACH HOUSE CONDO	5-8 PONTE VEDRA BLVD	Low Pressure	C/P	11/14/97	11/14/97
BEACH HOUSE CONDO ASS	BEACH HOUSE BLDG C, 5-8	High Bill/RR/Leak	READ; NEG LEAK TEST	1/10/97	1/10/97
BECKER, ROBERT MRS.	535 PONTE VEDRA BLVD	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	6/20/97	6/20/97
BERG	65 PONTE VEDRA BLVD	Water Quality Complaint	OK NOW	10/31/97	10/31/97

Ponte Vedra

Name	Address	Problem	Resolution	Date Issued	Date Complete
BEWLEY	405 SALT WIND CT W	Water Quality Complaint	FLUSHED MAIN	7/2/97	7/21/97
BIFANO	34 VELENTIA ST	Water Leak/Break	REPAIRED	11/19/97	11/19/97
BISSELL, MARIA	91 SAN JUAN DR OA	High Bill/RR/Leak	CUSTOMER LEAK PROBLEM	1/9/97	1/9/97
BISSELL, MARIA L	91 SAN JUAN DR OA#1	High Bill/RR/Leak	CUSTOMER LEAK PROBLEM	1/7/97	1/7/97
BLACK, BARBRA	2430 NORMANDY CT	Obtain Reading	OBTAINED READ	9/23/97	9/23/97
BLACK, JEFF	3053 LA RESERVE DR.	No Water	T-ON WATER	10/23/97	10/23/97
BLACKSTOCK	326 PONTE VEDRA BLVD	Raise Meter	COMPLETED	3/10/97	6/6/97
BLACKSTOCK	326 PONTE VEDRA BLVD	Water Leak/Break	REPAIRED	6/13/97	6/13/97
BLACKSTOCK, HENRY T.	326 PONTE VEDRA BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	12/30/97	12/30/97
BOYER, KATHRYN	2304 LATRIUM CIR N	High Bill/RR/Leak	READ; NEG LEAK TEST	7/8/97	7/8/97
BREAKERS I ASSOCIATION	645 PONTE VEDRA BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	9/15/97	9/15/97
BROUGHTON	3036 LA RESERVE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	6/19/97	6/19/97
BUCK	2430 NORMANDY CT	Water Leak/Break	REPAIRED	12/6/97	12/6/97
BUCKLES	67 WATERBRIDGE	High Bill/RR/Leak	OBTAINED CORRECTED READ	6/17/97	6/17/97
BURROUGHS, DEBORAH	2431 NORMANDY CT	High Bill/RR/Leak	READ; NEG LEAK TEST	10/29/97	10/29/97
BURROUGHS, MR.	2431 NORMANDY CT	No Water	T-ON WATER	10/22/97	10/22/97
CAMRON	9 LAKE TERR DR	Water Leak/Break	REPAIRED	9/16/97	9/16/97
CARLIN	359 SAN JUAN DR	Water Leak/Break	REPAIRED	5/23/97	5/23/97
CARLIN, ANDREW L.	71 WATERBRICK PL	High Bill/RR/Leak	CUST. LEAK PROB.	9/18/97	9/18/97
CARLONE, ELIZABETH	2454 LORRAINE CT S	High Bill/RR/Leak	READ; NEG LEAK TEST	6/2/97	6/2/97
CAROL AND THOMAS DRING	1339 MALLARD LANDING	Step Tank Alarm	REPLACED THE OLD CONSUIT SEAL WITH NEW ONE	3/24/97	3/24/97
CARON, GERALDINE	2516 ST MICHELLE CT	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	9/16/97	9/16/97
CAROYSLE APTS. MANAGER	PONTE VEDRA	No Water	PRO AT CORONA WTP CORRECTED PROBLEM	5/19/97	5/19/97
CARPENTER	26 MARIA PL	Sewer Misc.	GIVEN TO CONTRACTOR	7/14/97	8/20/97
CASAZZA, SUSAN	2533 DAUPHINE CT E	High Bill/RR/Leak	READ; NEG LEAK TEST	6/17/97	6/17/97
CAVIS, ALLAN	19 POINCIANNA WAY	Meter Leak	RPLACED METER/WASHER	11/19/97	11/19/97
CHARLOTTE ADT	27222 PONTE VEDRA BLVD S		POWER OUTAGE DUE TO STORM	6/14/97	6/14/97

Ponte Vedra

Name	Address	Problem	Resolution	Date Issued	Date Complete
CINFALT	230 PABLO RD	Water Quality Complaint	WATER WAS CLEAR	8/1/97	8/1/97
CLARK	2839 PONTE VEDRA BLVD	Water Leak/Break	C/P	7/7/97	7/7/97
CLASSIC HOMES	104 SEA LILY LN	Water Leak/Break	REPAIRED	4/11/97	4/11/97
CLINTON	337 CHARLEMAGNE CIR	Fire Hydrant Problem	NEEDS PAINTING	9/11/97	9/15/97
COGGINS	815 PONTE VEDRA BLVD	Service Replacement	COMPLETED	3/25/97	3/24/97
COHEN, GLENN	699 PONTE VEDRA BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	4/16/97	4/16/97
COHEN, GLENN	699 PONTE VEDRA BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	9/25/97	9/25/97
COLEMAN, CHARLES	533 LE MASTER DR	Low Pressure	CUSTOMER PROBLEM	3/14/97	3/14/97
COMBS	2603 PONTE VEDRA BLVD	Water Leak/Break	HARD WATER	9/25/97	9/27/97
CONNOLLY, R. C.	203 SAN JUAN DR	Low Pressure	CONTACTED CUST; SCHED. APPT FOR AM OF 10/28/97	10/27/97	10/28/97
CONNOLLY, R. C.	203 SAN JUAN DR	Low Pressure	CUST. SOFTENER PROB.	10/28/97	10/28/97
CONVERY, SAMUEL, III	44 FRANKLIN AVE	No Water	CUST. SOFTENER PROB.	9/26/97	9/26/97
COWART, CONRAD E.	559 PONTE VEDRA BLVD	High Bill/RR/Leak	CUST. LEAK PROB.	10/27/97	10/27/97
COX, HENRY	330 SAN JUAN DR	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	9/18/97	9/18/97
COX, HENRY	330 SAN JUAN DR	Low Pressure	P-TEST; CUST. PROB.	9/16/97	9/16/97
CROPUPU, MR.	43 PONTE VEDRA COL CR	No Water	T-ON WATER	7/2/97	7/2/97
CRUMPTON, MARY S.	302 PABLO RD	Raise Meter	RPLD BROKEN LID ON BOX	10/24/97	10/24/97
DALEY, BARNWELL R	729 PONTE VEDRA BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	6/19/97	6/19/97
DANA, DIANA WARD	110 COLOMBARD CT	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	9/15/97	9/15/97
DAUTH, JAN	30 FRANKLIN AVE	Low Pressure	CUSTOMER SOFTENER PROB.	2/27/97	2/27/97
DAVIS, HERBERT	548 GRANADA TERR	High Bill/RR/Leak	EXPLAINED NEW RATES	7/17/97	7/17/97
DAVIS, MATT	48 JACKSONV AVE	Raise Meter	RAISED/RPLD BOX & LID	6/12/97	6/13/97
DEJONG	2393 PONTE VERDA BLVD	Service Replacement	COMPLETED	2/18/97	2/21/97
DEVONG	2393 S PONTE VEDRA BLVD	No Water	C/P	10/11/97	10/11/97
DING	403 SAN JUAN DR	Water Leak/Break	C/P	3/17/97	3/25/97
DIXON, HERB	531 RUTILE DR.	Low Pressure	RPLD MTR; P-TEST; INSTALLED RISER	10/28/97	10/29/97
DOMINOES PIZZIA	SOLANO RD- SHOPPING CENTER	Water Leak/Break	C/P	4/5/97	4/5/97

Ponte Vedra

Name	Address	Problem	Resolution	Date Issued	Date Complete
DONAVAN, WM. E., JR.	108 SEA LILY LN	High Bill/RR/Leak	READ; NEG LEAK TEST	9/17/97	9/17/97
DORIS MILLER	3037 S PONTE VEDRA BLVD.	Water Quality Complaint	FLUSHED LINES AND BLEED AIR	2/9/97	2/9/97
DORITO	194 SAN JUAN DR	Water Leak/Break	REPAIRED	6/17/97	6/23/97
DORITO	194 SAN JUAN DR	Water Leak/Break	ABANDON SERVICE AT MAIN	7/2/97	7/2/97
DUFFY, CORNELIUS	80 SAN JUAN DR	Obtain Reading	OBTAINED RE-READ	10/6/97	10/6/97
EDWARD	530 LAKE RD	Dirt	COMPLETED	7/24/97	8/8/97
EDWARDS, JUDY	109 SEA NYMPH LN	High Bill/RR/Leak	READ; NEG LEAK TEST	3/19/97	3/19/97
EVANS, CHRISTOPHER	2301 LATRIUM CIR N	High Bill/RR/Leak	NO LEAKS; BILLING CORRECTION CCF TO GAL METER	12/19/97	12/19/97
FARACE, PAUL	10 MIER RD	High Bill/RR/Leak	READ; NEG LEAK TEST	9/24/97	9/24/97
FIRE DEPT	2724 PONTE VEDRA BLVD	Water Quality Complaint	FLUSHED LINES	11/18/97	11/18/97
FIRST REPUBLIC CO-B	421 PONTE VEDRA BLVD	High Bill/RR/Leak	CUSTOMER LEAK PROB.	1/7/97	1/7/97
FIRST UNION BANK	601 A1A	Water Leak/Break	GROUND WATER (NO LEAK)	11/26/97	11/26/97
FITZ	145 BEACHSIDE DR	Clean Out	LOWER	7/12/97	7/25/97
FITZGERALD, ROBERT E.	55 JEFFERSON AVE	Low Pressure	NO LEAKS; RPLD MTR; P-TEST; CUST. PROB.	7/7/97	7/7/97
FITZSIMONS, DIANE	723 PONTE VEDRA BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	10/16/97	10/16/97
FRONT & CENTER	240 A1A NORTH, SUITE 9	High Bill/RR/Leak	READ; NEG LEAK TEST	12/2/97	12/2/97
FROST, THOMAS	781 SEA OAT BAY	High Bill/RR/Leak	CUST. LEAK PROB.	12/24/97	12/24/97
FULMER, JOHN	177 SAN JUAN DR	Meter Leak	RPLD METER & WASHERS	1/22/97	1/22/97
GASKIN	74 SAN JUAN DR	Meter Relocate	COMPLETED	3/7/97	3/17/97
GIDDENS	335 PONTE VEDRA BLVD	Water Leak/Break	C/P	12/19/97	12/22/97
GIDDENS, RONALD T.	335 PONTE VEDRA BLVD	Low Pressure	CUST. PROB.	7/28/97	7/28/97
GIDDENS, RONALD T.	335 PONTE VEDRA BLVD	Water Leak/Break	CUST. LEAK PROB.	12/22/97	12/22/97
GLOVER, THOMAS	2613 ST NOELLE CT	Obtain Reading	OBTAINED READ	4/9/97	4/9/97
GOELZ	77 PONTE VEDRA BLVD	Meter Change	CHANGE 1" TO 1 1/2 METER	2/11/97	2/11/97
GOELZ, HERBERT	77 PONTE VEDRA	Low Pressure	TO T & D DEPT FOR SVC RPLMT/MTR MOVE	1/7/97	1/7/97
GOLF PRO	PONTE VEDRA BLVD	Meter Change	CHANGE METER	10/22/97	10/28/97
GRANETO	2501 PONTE VEDRA BLVD	Service Replacement	COMPLETED	2/18/97	2/21/97

Ponte Vedra

Name	Address	Problem	Resolution	Date Issued	Date Complete
GRAY	72 SAN JUAN DR	Service Replacement	COMPLETED	7/18/97	7/28/97
GRAY, MRS. RONALD	72 SAN JUAN DR	Low Pressure	P-TESTED; ORD. SVC. RPLMT.	7/17/97	7/17/97
GRAY, MRS. RONALD	72 SAN JUAN DR	Low Pressure	CUST. LEAK & HOUSE VALVE SEMI-OFF	7/14/97	7/14/97
GREEN	417 SEABREEZE DR	Water Quality Complaint	C/P	8/19/97	8/19/97
GREENE, MR	213 SEA COAST LN	High Bill/RR/Leak	READ; NEG LEAK TEST	6/27/97	6/27/97
GROB	326 PABLO RD	Service Replacement	COMPLETED	4/14/97	4/25/97
GRUB	326 PABLO RD	Sod	COMPLETED	5/8/97	5/16/97
GWALTNEY, JENNIFER	522 MORNINGSIDE DR	Meter Leak	REPLACED METER & CURB STOP	9/28/97	9/28/97
HAMILTON, JONI	45 WATERBRIDGE PL	High Bill/RR/Leak	OBTAINED CORRECTED READ	3/24/97	3/24/97
HANCOCK, D T	10 PONTE VEDRA CIR	T-Off Customer Repairs	T-OFF CURB STOP	8/4/97	8/5/97
HARLAN, RICHARD	333 CHARLAMAGNE CIR	High Bill/RR/Leak	READ; NO IDENTIFIED LEAKS	3/21/97	3/21/97
HARPER	24 MARIA PL	Meter Change	COMPLETED	10/22/97	12/24/97
HICKEY	22 POINCIANNA WAY	Water Leak/Break	REPAIRED	7/21/97	7/21/97
HIXENBAUGH, D R	27 WATERBRIDGE PL	Low Pressure	P-TESTED; CUST. PROBLEM	1/6/97	1/6/97
HODGES, EDWARD	2524 DAUPHINE CT W	High Bill/RR/Leak	OBTAINED CORRECTED READ	9/19/97	9/19/97
HUELLMANTEL	2 PONTE VEDRA CIR	Curb Stop Replacement	COMPLETED	3/7/97	3/7/97
INGRAM, KATHY	2708 STRASBOURG CT	High Bill/RR/Leak	READ; NEG LEAK TEST	12/22/97	12/22/97
INLET OF PONTE VEDRA	26 SEA WIND LN W	Barricades	HAVE BEEN PICK UP	2/26/97	3/30/97
J J'S CUISINE & WINE	330 A1A N, SUITE 209	No Water	BRIEF OUTAGE FOR REPAIRS	4/28/97	4/28/97
JACKSON, KEVIN	66 SEA WINDS LN E	High Bill/RR/Leak	READ; NEG LEAK TEST	1/23/97	1/23/97
JAMES J. AHEARN	800 SANDPIPER LANE	Odor	RES 0.3 TASTED WATER TALKED TO CUSTOMER	3/13/97	2/13/97
JOBES, J. H.	229 SAN JUAN DR	No Water	CUST. PROBLEM	9/18/97	9/18/97
JOHN MECKLER	200 P V BLVD	Lift Station Alarm	CHECK AND RESET ALARM	4/6/97	4/6/97
JOHNSON	340 PONTE VEDRA BLVD	Water Leak/Break	NO LEAK	12/23/97	12/23/97
JOHNSON, LE GRAND K.	340 PONTE VEDRA BLVD	High Bill/RR/Leak	CUST. LEAK PROB.	12/23/97	12/23/97
JOHNSON, ROBERT D	336 PABLO TERR	No Water	AT VISIT, CUST. HAD WATER	4/25/97	4/25/97
JOHNSON, THEODORE	2815 ST. TROPEZ CT.	Low Pressure	CUSTOMER PROB.	9/16/97	9/16/97

Ponte Vedra

Name	Address	Problem	Resolution	Date Issued	Date Complete
JOHNSON, WELDON	551 RUTILE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	3/20/97	3/20/97
JOSEPH WEED II	2495 PONTE VEDRA BLVD	Water Quality Complaint	HAD LINES FLUSHED	7/29/97	7/29/97
KAYE	200 PONTE VEDRA BLVD	Sewer Misc.	GAVE TO OPERATION	4/20/97	4/20/97
KESHANE, MICHAEL	544 LAKE RD	High Bill/RR/Leak	READ; NEG LEAK TEST	12/22/97	12/22/97
KIRCHER, ROBERT	176 SAN JUAN DR	Low Pressure	P-TEST; CUSTOMER PROB.	3/6/97	3/6/97
KNOWLES, GEORGE	241 PABLO RD	High Bill/RR/Leak	CUST. LEAK PROB.	6/27/97	6/27/97
KNOWLES, GEORGE	241 PABLO RD	T-Off Customer Repairs	CURB STOP REPAIR TO T & D DEPT.	6/27/97	6/27/97
KOCH	553 GRANADA TREE	Water Leak/Break	REPAIRED	11/25/97	11/25/97
KOENIG	2641 LATRUIM CIR S	Water Quality Complaint	C/P	10/27/97	10/29/97
KOKEHL, MRS.	17 SOLANO RD	Low Pressure	RPLD MTR; P-TEST PASSED	10/17/97	10/17/97
LA TRIUM HOMES	A-1-A	Water Leak/Break	C/P	11/21/97	11/21/97
LADO	125 ALSACE CT	Water Quality Complaint	C/P	2/21/97	2/21/97
LANE, TIMOTHY	520 LE MASTERS DR	High Bill/RR/Leak	CUSTOMER LEAK PROB.	1/7/97	1/7/97
LANE, TIMOTHY	520 LEMASTER DR	High Bill/RR/Leak	RPLD MTR; CUST. LEAK PROB.	5/22/97	5/22/97
LARE	2417 PONTE VEDRA BLVD	Water Leak/Break	REPAIRED	1/15/97	1/17/97
LARIZZA, BEVERLY F.	350 SAN JUAN DR.	No Water	T-ON METER (NEIGHBOR HAD T-OFF)	9/10/97	9/10/97
LASSER	OFF A1A	Water Leak/Break	C/P	2/10/97	2/10/97
LEONARD	2915 PONTE VEDRA BLVD	Water Quality Complaint	FLUSHED MAIN	12/8/97	12/8/97
LEWIS, GUY	346 PONTE VEDRA BLVD	High Bill/RR/Leak	CUSTOMER LEAK PROB.	1/2/97	1/2/97
LEWIS, GUY	346 PONTE VEDRA	High Bill/RR/Leak	RPLD METER; CUST. LEAK PROB.	1/13/97	1/13/97
LIVENGOOD, JOHN C.	303 PABLO RD.	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	12/24/97	12/24/97
LONG, EVA S	228 PABLO RD	High Bill/RR/Leak	READ; NEG LEAK TEST	6/24/97	6/24/97
LOWE, THOMAS H.	49 SEA WINDS LN E	High Bill/RR/Leak	READ; NEG LEAK TEST	12/31/97	12/31/97
LUCAS, A J	4 1/2 PONTE VEDRA CIR	Low Pressure	CUSTOMER LINE PROBLEM	3/12/97	3/12/97
MACWILLIAMS	363 SAN JUAN DR	Water Leak/Break	REPAIRED	9/19/97	9/25/97
MAPLE, MORRIS	500 PONTE VEDRA BLVD	Meter Leak	T & D TO REPAIR PIPE	9/18/97	9/18/97
MARSH POINT	6416 PONTE VEDRA	Water Leak/Break	C/P	10/2/97	10/15/97

## Ponte Vedra

Name	Address	Problem	Resolution	Date Issued	Date Complete
MARSH POINT CONDO	646 PONTE VEDRA BLVD	Meter Change	COMPLETED	9/24/97	10/6/97
MAYS, PAULETTE	93 PONTE VEDRA COL CIR	High Bill/RR/Leak	READ; NEG LEAK TEST	10/24/97	10/24/97
MCCALL, BARBARA	2724 VERSAILLES DR	Meter Leak	REPAIRED SVC. LINE	7/16/97	7/16/97
MCCARTHY, DANIEL	221 SEA COAST LN	High Bill/RR/Leak	READ; NEG LEAK TEST	3/31/97	3/31/97
MCCLUNG, ROGER L.	13 SOLANO RD	Low Pressure	CUST. OUTSIDE HOSE PROB.	8/18/97	8/18/97
MCCONDICHIE, HAYNE D.	91 SAN JUAN DR S.	High Bill/RR/Leak	READ; NEG LEAK TEST	9/25/97	9/25/97
MCCORMICK, J. T.	318 SAN JUAN DR	Meter Leak	WASHER RPLD BY T & D DEPT.	10/15/97	10/15/97
MCCOY, MRS.	549 LE MASTER DR	Meter Leak	CUST. HOUSE VALVE PROB.	9/9/97	9/9/97
MCKEE, KENT	2531 DAUPHINE CT W	T-Off Customer Repairs	EXERCISED CURB STOP; LEFT ON /CUST.	11/7/97	11/7/97
MCKINLEY	2512 ST MICHAELS CT	Water Quality Complaint	C/P	10/22/97	10/22/97
MELNDA	503 RUTILE DR	Service Replacement	COMPLETED	6/7/97	6/9/97
MIDDLETON, SHARON	327 SAN JUAN DR	Low Pressure	P-TESTED; CUSTOMER PROB.	1/6/97	1/6/97
MONS, JODY	2535 DAUPHINE CT E	High Bill/RR/Leak	RPLD MTR; CUST. LEAK PROB.	10/30/97	10/31/97
MONTGOMERY	8837 ST LUCIA ST	Water Leak/Break	C/P	10/31/97	10/31/97
MOORE	326 SAN JUAN DR	Water Leak/Break	C/P	1/27/97	1/27/97
MR. BOGGS	984 PONTE VEDRA BLVD.	Step Tank Alarm	REPLACED PUMP MOTOR AND START SWITCH	11/1/97	11/1/97
MR. SCHWAB	600 P.V. BLVD #407	Noise	CORRECTED NOISE AT CORONA RD WTP	9/15/97	9/15/97
MRS. LEONARD	2915 PONTE VEDRA BLVD.	Odor	COULD NOT FIND PROBLEM	12/3/97	12/9/97
MRS. LEONARD	2915 PONTE VEDRA BLVD	Water Quality Complaint	CORRECTED PROBLEM	12/27/97	12/27/97
MS. CRAWFORD	2495 S. PONTE VEDRA BLVD.	Water Quality Complaint	TOOK CARE OF PROBLEM AT PLANT	8/30/97	9/3/97
MS. MINOR	600 P600 PONTE VEDRA BLVD	Sewer Backup	CUSTOMER PROBLEM	7/12/97	7/12/97
MS. WALKER	99 SEAWINDS LANE	Water Quality Complaint	CL2 0.5 TALKED TO CUSTOMER	10/17/97	10/17/97
NEVIUS, JOHN	67 SAN JUAN DR	T-Off Customer Repairs	RPLD & RAISED METER	2/18/97	2/18/97
NEVIUS, JOHN	67 SAN JUAN DR	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	7/1/97	7/1/97
NEWMAN	2849 A-I-A SOUTH	T-On Customer Repairs	COMPLETED	11/8/97	11/8/97
NICHOLSON	3065 AIA	Water Leak/Break	REPAIRED	8/7/97	8/7/97
NICHOLSON, AZINE	8 SAN JUAN CIR	Meter Leak	T-OFF FOR CUST. REPAIRS	11/4/97	11/4/97

Ponte Vedra

Name	Address	Problem	Resolution	Date Issued	Date Complete
OLSEN, RICHARD T.	529 PONTE VEDRA BLVD	High Bill/RR/Leak	READ; RPLD STUCK METER	9/16/97	9/16/97
OMOHUNDRO, BETTY	2314 LATRIUM CIR N	High Bill/RR/Leak	RPLD MTR; NEG LEAK TEST	9/22/97	9/22/97
OMOHUNDRO, BETTY M	2314 LATRIUM CIR N	Low Pressure	CUSTOMER PROBLEM	3/6/97	3/6/97
OUR LADY OF THE SEA	545 A1A NORTH	Low Pressure	PEAK AREA USAGE IN AM	9/15/97	9/15/97
P V C CONDO ASSOC.	600 PONTE VEDRA BLVD	Low Pressure	PUMP REPAIRED AT PLANT	7/25/97	7/25/97
PACZKOWSKI	148 SEA LILY LN	Flush	FLUSHED MAIN	10/7/97	10/7/97
PAINE WEBBER	250 A1A N, SUITE 3	Obtain Reading	OBTAINED READ	8/12/97	8/13/97
PALADINO	2779 LEMANS CT	Meter Leak	METER WAS NOT LEAKING - REPLACE METER BOX	2/19/97	2/20/97
PAPA JOHN'S	240 A1A NORTH, #11	High Bill/RR/Leak	READ; NEG LEAK TEST	11/25/97	11/25/97
PATOWSKI	148 SEA LILLYLN	Water Quality Complaint	FLUSH MAIN	4/11/97	4/11/97
PAUL J. RIORDAN	29 RAMONA STREET	Sewer Misc.	STROM DRAIN PROBLEM	8/20/97	8/29/97
PAYNE	9 LAKE TERR	Water Leak/Break	REPAIRED	9/15/97	9/16/97
PECK	568 PONTE VEDRA BLVD	Water Leak/Break	REPAIRED	3/11/97	3/13/97
PENNINGTON, MRS.	22 PONTE VEDRA COLONY CIR	No Water	T-ON AT METER	2/19/97	2/19/97
PETERS	41 PHILLIPS AVE	Water Leak/Break	C/P	7/10/97	7/10/97
PETRZALA, FRANCIS	100 COASTAL OAKS CIR	High Bill/RR/Leak	OBTAINED CORRECTED READ	4/1/97	4/1/97
POINTE AT PONTE VEDRA	91 SAN JUAN, BLDG G	High Bill/RR/Leak	READ; APPEARS TO BE CUST. LEAK	12/1/97	12/3/97
PONTE VEDRA BEACH	700 OCEAN PLACE, #771	Water Leak/Break	T & D DEPT TO REPAIR	10/21/97	10/21/97
PONTE VEDRA BY THE SEA	SEA WIND LANE-INLET	High Bill/RR/Leak	READ; NEG LEAK TEST	3/11/97	3/11/97
PONTE VEDRA BY THE SEA	SEA WIND LN-INLET	No Water	T-ON WATER	7/17/97	7/17/97
PONTE VEDRA CENTER	200 EXECUTIVE WAY	Water Quality Complaint	TOOK RS 0.3 SMELLS OK TALKED TO CUSTOMER	3/14/97	3/14/97
PONTE VEDRA CENTER	200 EXECUTIVE WAY	Flush	FLUSH	1/6/97	1/6/97
PONTE VEDRA CENTER	200 EXECUTIVE WAY	Flush	COMPLETED	1/7/97	1/7/97
PONTE VEDRA CENTER	200 EXECUTIVE WAY	Flush	COMPLETED	3/17/97	3/17/97
PONTE VEDRA CLUB	200 PONTE VEDRA BLVD	Meter Change	COMPLETED	10/9/97	10/9/97
PONTE VEDRA CONDO ASS	600 PONTE VEDRA BLVD	High Bill/RR/Leak	OBTAINED READ (PRIOR ESTIMATED)	5/7/97	5/7/97
PONTE VEDRA CORP (PEYT	145 PONTE VEDRA BLVD	High Bill/RR/Leak	OBTAINED CORRECTED READ	4/16/97	4/16/97



Ponte Vedra

Name	Address	Problem	Resolution	Date Issued	Date Complete
PONTE VEDRA INN	200 PONTE VEDRA BLVD	Water Leak/Break	C/P	4/29/97	4/29/97
PONTE VEDRA OF THE SEA	LOT 16 SEA SPRAY	Water Leak/Break	REPAIRED	2/3/97	2/3/97
PONTE VEDRA VILLAGE APT	700 OCEAN PL	Curb Stop Replacement	REPLACED	5/27/97	5/31/97
PREMIER HOMES OF NORTH	688 PONTE VEDRA BLVD.		STEP TANK ALARM CORRECTED PROBLEM	8/11/97	8/11/97
PRUNER, MRS	209 SAN JUAN DR	T-Off Customer Repairs	REPAIRS ALREADY COMPLETED	3/23/97	3/23/97
PUENTO	186 SAN JUAN DR	Service Replacement	COMPLETED	3/14/97	3/24/97
PUENTO, SUSAN	186 SAN JUAN DR	Low Pressure	RPLD MTR/BOX & LID; ORD SVC RPLMT.	1/27/97	1/29/97
PVC CONDO	600 PONTE VEDRA BLVD	Low Pressure	C/P	10/8/97	10/10/97
PVC CONDO ASSOC	600 PONTE VEDRA BLVD.	Low Pressure	BOOSTER PUMPS OUT,CALLED PLUMMER	9/19/97	9/19/97
RAWSON	100 MANY ISLE DR	Fire Hydrant Problem	NOT OUR SYSTEM	10/9/97	10/9/97
RAYFIELD, S. E.	249 CHARLEMAGNE CIR.	High Bill/RR/Leak	OBTAINED CORRECTED READ	9/26/97	9/26/97
REED	44 SOLANO RD	Water Leak/Break	REPAIRED	9/15/97	9/15/97
REED, MARY D	133 PONTE VEDRA BLVD	Low Pressure	RPLD MTR; CUSTOMER PROB.	4/3/97	4/3/97
REID	133 PONTE VEDRA BLVD	Service Replacement	REPLACED	1/15/97	1/15/97
RETREAT 5 ASSOC.	683 PONTE VEDRA BLVD	High Bill/RR/Leak	READ; APPEARS TO BE CUST. LEAK PROB.	11/3/97	11/3/97
REYNOLDS, CHAD & JENNIF	83 PONTE VEDRA COLONY CIR	High Bill/RR/Leak	READ; NEG LEAK TEST	3/20/97	3/20/97
RICE	12 PONTE VEDRA CIR	Water Leak/Break	REPAIRED	2/4/97	2/6/97
RICE, MR.	12 PONTE VEDRA CIRCLE	Meter Leak	CUSTOMER PROBLEM	2/3/97	2/3/97
ROONEY, JAMES C.	3020 LA RESERVE DR.	High Bill/RR/Leak	READ; NEG LEAK TEST	12/23/97	12/23/97
ROTT, CLAUS	40 ALHAMBRA ST	High Bill/RR/Leak	OBTAINED CORRECTED READ	9/17/97	9/17/97
RULTE HOMES	209 SEA COAST LN	Clean Out	WILL BE REPLACED A.S.A.P.	6/17/97	6/18/97
SANFORD, MARK	85 PONTE VEDRA BLVD	Obtain Reading	OBTAINED READ	9/16/97	9/16/97
SANURIS, MS.	324 CHARLENE CIR.	Low Pressure	TURNED HOUSE VALVE ON	9/8/97	9/8/97
SAPP, DEBRA	49 JEFFERSON AVE	High Bill/RR/Leak	READ; CUST. LEAK PROB.	6/17/97	6/17/97
SAPP, DEBRA	49 JEFFERSON AVE.	Meter Leak	RPLD METER, CURBSTOP	11/5/97	11/5/97
SARVADY, GERALD	88 PONTE VEDRA COLONY CIR	High Bill/RR/Leak	READ; NEG LEAK TEST	1/13/97	1/13/97
SAWGRASS MARRIOTT	617 PONTE VEDRA BLVD	Meter Box Change	COMPLETED	11/6/97	11/6/97

Ponte Vedra

Name	Address	Problem	Resolution	Date Issued	Date Complete
SAWGRASS MARRIOTT RES	617 PONTE VEDRA BLVD	T-Off Customer Repairs	AT ARRIVAL; CUST. CANCELLED REQUEST	11/10/97	11/10/97
SAWGRASS MERRIOTT	617 PONTE VEDRA BLVD	Meter Box Change	COMPLETED	11/6/97	11/6/97
SCHIFFER, DONNA	2770 BORDEAUX CT	Low Pressure	RPLD METER	2/24/97	2/24/97
SCHULTZ CONSTRUCTION	38 SEA WINDS LN E	Sewer Misc.	CLEAN OUT WAS LOWERED TO GRADE	1/22/97	2/3/97
SCHUMAKER, WILLIAM	234 PABLO RD	Low Pressure	AT VIST, PRESSURE OK/CUST.	8/13/97	8/13/97
SCIACCA, SUSAN	38 SEA WINDS LN E	High Bill/RR/Leak	READ; NEG LEAK TEST	6/26/97	6/26/97
SCRIBNER, CHARLES	46 SEAWINDS LN E	Water Quality Complaint	CUSTOMER PROB.	12/2/97	12/2/97
SEARCY	336 PONTE VEDRA BLVD	Meter Relocate	THIS METER CAN BE MOVED AT CUSTOMER COST	8/28/97	9/10/97
SEAREY	336 PONTE VEDRA BLVD	Water Quality Complaint	FLUSHED MAIN	10/20/97	10/20/97
SEBOK, ROBERT	1140 EAGLE BLUFF	Obtain Reading	OBTAINED READ	3/4/97	3/4/97
SHAH	2863 S PONTE VEDRA BLVD	Low Pressure	REPLACED SERVICE	4/14/97	5/14/97
SHOOK	51 ST THOMAS ST	Water Quality Complaint	HIGH CL2 OK NOW	2/16/97	2/17/97
SHOPS OF PONTE VEDRA	332 N A1A	Sewer Backup	CK EVERYTHING NO PROBLEM TALKED TO CUSTOMER	12/9/97	12/9/97
SHULTZ CONSTRUCTION CO	8 SEAWINDS LN E	High Bill/RR/Leak	CUSTOMER LEAK PROB.	4/3/97	4/3/97
SIMPSON, VIRGINIA	51 VALENCIA ST	Low Pressure	CUST. PROBLEM	7/21/97	7/21/97
SINGLETON, MICHAEL	328 SAN JUAN DR	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	5/8/97	5/8/97
SIUOZINSKI, ROBERT	350 PONTE VEDRA BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	1/10/97	1/10/97
SKYLINE REALTY	240 AIA N SUITE S	Water Leak/Break	REPAIRED	6/12/97	6/12/97
SLATER, KAREN	114 COASTAL OAK CIR	No Water	T-ON WATER	1/21/97	1/21/97
SLOTWINSKI, GLORIA	3017 LA RESERVE DR	Water Leak/Break	T & D TO REPAIR	12/31/97	12/31/97
SMITH, CAROLYN	91 PONTE VEDRA COL CIR	High Bill/RR/Leak	READ; NEG LEAK TEST	10/14/97	10/14/97
SOLTIS, ANDREW	104 COASTAL OAK CIR	No Water	T-ON WATER	1/22/97	1/22/97
SPALDING, JEANNE	2452 LORRAINE CT S	Meter Box Change	RPLD METER BOX/LID	10/1/97	10/1/97
SPIPKER, CARL	240 CHARLEMAGNE CIR	High Bill/RR/Leak	CUST. LEAK PROB.	1/13/97	1/13/97
STEPHENSON, CHARLES	83 PONTE VEDRA BLVD	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	7/28/97	7/28/97
STEVENS	101 SEA LILY LN	Water Quality Complaint	OK NOW	7/28/97	7/28/97
STOWERS, SALLY	419 PONTE VEDRA BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	9/18/97	9/18/97

## Ponte Vedra

Name	Address	Problem	Resolution	Date Issued	Date Complete
STUART	2653 PONTE VEDRA BLVD	Water Quality Complaint	FLUSHED SYSTEM	11/18/97	11/18/97
SUMNER, THOMAS L.	165 COASTAL OAK CIR	High Bill/RR/Leak	READ; NEG LEAK TEST	10/9/97	10/9/97
SWANSON	185 COSTAL OAK CIR	Water Leak/Break	REPAIRED	3/1/97	3/1/97
SWEENEY, MR.	309 SAN JUAN DR	T-Off Customer Repairs	T-OFF WATER	4/6/97	4/6/97
TARADO	58 PHILLIPS AVE	Water Leak/Break	REPAIRED	5/31/97	5/31/97
TAYLOR, MR.	82 PONTE VEDRA COLONY CIR	No Water	T-ON WATER	5/30/97	5/30/97
THE BREAKERS	639 PONTE VEDRA BLVD	Meter Change	COMPLETED	10/22/97	10/31/97
THE INLET AT PONTE VEDR	SEAWINDS LN E	No Water	T-ON WATER	7/17/97	7/17/97
THE POINT- CONDOS	91 SAN JUAN DR	Low Pressure	MAIN BREAK REPAIRED	3/24/97	3/24/97
THOMAS	2823 PONTE VEDRA BLVD	Water Quality Complaint	FLUSHED MAIN	10/11/97	10/11/97
THOMAS	2823 S. PONTE VEDRA BLVD	Water Quality Complaint	C/P	10/18/97	10/18/97
THOMPSON, DIANE	799 SANDPIPER LN	High Bill/RR/Leak	READ; CUST. LEAK PROB.	10/21/97	10/21/97
THOMPSON, DIANE	799 SANDPIPER LN	High Bill/RR/Leak	READ; NEG LEAK TEST	10/9/97	10/9/97
THOMPSON, KENNETH N	2764 BORDEAUX CRT	Meter Lid Change	REPLACED LID	3/4/97	3/4/97
TIMMONS, LEAH D	343 SAN JUAN DR	T-Off Customer Repairs	RPLD CURBSTOP & METER	1/9/97	1/9/97
TITUS, GEORGE T	2642 LATRIUM CIR S	Meter Lid Change	REPLACED METER LID	5/2/97	5/2/97
TONSAGER, GENE	188 SAN JUAN	High Bill/RR/Leak	READ;NEG LEAK TEST	8/6/97	8/7/97
TONSANCEN	184 SAN JUAN DR	Water Leak/Break	REPAIRED	7/12/97	7/13/97
TURNER, THOMAS	531 LAKE RD	High Bill/RR/Leak	READ; NEG LEAK TEST	6/19/97	6/19/97
UNIKNOWN	600 PONTE VEDRA BLVD	Sewer Backup	GIVIN TO OPERATIONS	7/12/97	7/12/97
UNION BANK	601 A1A	Meter Change	COMPLETED	3/21/97	3/22/97
UNKNOWN	3073 LA RESERVE DR	Obtain Reading	NEW SVC INSTALL REQUESTED OF T&D DEPT.	6/30/97	6/30/97
UNKNOWN	411 PONTE VEDRA BLVD	Meter Lid Change	RPLD METER BOX & LID	7/8/97	7/8/97
UNKNOWN	93 PONTE VEDRA COL CIR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/19/97	9/19/97
UNKNOWN	28 RAMONA ST	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	8/29/97	8/29/97
UNKNOWN	508 RUTILE DR	Water Leak/Break	REPAIRED	2/16/97	2/24/97
UNKNOWN	188 SAN JUAN	Water Leak/Break	REPAIRED	1/17/97	1/17/97

## Ponte Vedra

Name	Address	Problem	Resolution	Date Issued	Date Complete
UNKNOWN	524 LEMASTER DR	Water Leak/Break	C/P	2/17/97	2/17/97
UNKNOWN	460 BAYPOINT WAY N	Meter Relocate	COMPLETED	2/28/97	3/21/97
UNKNOWN	460 BAYPOINT WAY N	Meter Relocate	COMPLETED	3/21/97	3/26/97
UNKNOWN	429 BAYPOINT WAY	Curb Stop Replacement	COMPLETED	3/26/97	3/27/97
UNKNOWN	3017 LARESERVE DR	Water Leak/Break	REPAIRED	6/12/97	6/12/97
UNKNOWN	338 PABLO TERR	Water Leak/Break	NO LEAK	5/7/97	5/7/97
UNKNOWN	AIA SOUTH -S OF GATE STORE	Water Leak/Break	DID NOT FIND LEAK	5/6/97	5/6/97
UNKNOWN	522 MORNINGSIDE DR	Water Leak/Break	REPAIRED	8/11/97	8/11/97
UNKNOWN	2345 AIA N.	Water Leak/Break	BLOW OFF OPEN	7/30/97	7/30/97
UNKNOWN	683 PONTE VEDRA BLVD	Meter Change	COMPLETED	12/18/97	12/31/97
UNKNOWN	33 JACKSON AVE	Water Leak/Break	REPAIRED	12/23/97	12/23/97
VANLEAK	409 PONTE VEDRA BLVD	Service Replacement	COMPLETED	11/14/97	11/14/97
WALTON	545 PONTE VEDRA BLVD	T-On Customer Repairs	COMPLETED	1/23/97	1/28/97
WALTON, W H	545 PONTE VEDRA BLVD	Low Pressure	T-ON FULL AT METER	7/8/97	7/8/97
WANDA CHAPMAN	1766 PITCH PINE AVE	Man Hole Overflow	HAS SE PIPE CLEAN LINE	7/8/97	7/8/97
WARREN PHIPPS	1721 HEATHERWOOD DRIVE	Sewer Backup	NO BACK UP ON ARRIVAL ALL OK	1/31/97	1/31/97
WATERBRIDGE HOME OWN	40 WATERBRIDGE CT	T-Off Customer Repairs	T-OFF IRRIG. METER	1/24/97	1/24/97
WENDY SIMONE	120 KINGSTON DRIVE	Water Quality Complaint	T 7 D FLUSHED LINES	2/10/97	2/10/97
WHITEHALL CONDO ASSOCI	681 PONTE VEDRA BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	9/17/97	9/17/97
WILSON, KIMBERLY	63 PONTE VEDRA COLONY CIR	High Bill/RR/Leak	CUSTOMER LEAK PROB.	1/8/97	1/8/97
WILSON, KIMBERLY A	63 PONTE VEDRA COL CIR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/12/97	8/12/97
WILSON, MRS.	357 CHARLEMAGNE CIR.	High Bill/RR/Leak	READ; NEG LEAK TEST	9/19/97	9/19/97
WILSON, THOMAS	357 CHARLEMAGNE CIR	Obtain Reading	OBTAINED READ	11/5/97	11/5/97
WOLF	545 LEMASTER DR	Water Leak/Break	C/P	6/15/97	6/15/97
WOOLARD, HILTON C	342 SAN JUAN DR	High Bill/RR/Leak	OBTAINED CORRECTED READ	4/4/97	4/4/97
WORKMAN	2943 S PONTE VEDRA BLVD	Service Replacement	COMPLETED	6/9/97	6/13/97
WRIGHT, MARY	2644 LATRIUM CIR S	High Bill/RR/Leak	READ; NEG LEAK TEST	9/26/97	9/26/97

Ponte Vedra

Name	Address	Problem	Resolution	Date Issued	Date Complete
YIENGER	316 PABLO RD	Low Pressure	OK NOW	3/23/97	3/23/97
YOUNG	503 RUTILE DR	Service Replacement	COMPLETED	6/27/97	6/9/97
YOUNG, MRS.	503 RUTILE RD	No Water	PRESSURE TESTED; ORD. SVC. RPLMT.	5/31/97	5/31/97
YOUNG, WILLIAM	503 RUTILE DR	Low Pressure	PENDING SVC. RPLMT.	6/4/97	6/5/97
ZENKO, MICHELLE, MD	48 JEFFERSON AVE	Obtain Reading	OBTAINED READ	3/19/97	3/19/97
ZUBER, KAROL	2316 LTRIUM CIR N	High Bill/RR/Leak	READ; NEG LEAK TEST	9/22/97	9/22/97
ANDREW	1675 HAZEHRST DR	Water Leak/Break	C/P	4/20/97	4/19/97
ANDREWS	1674 HAZLEHURST DR	Water Leak/Break	REPAIRED	3/10/97	3/10/97
BAXLEY	1954 EAST RD	Water Quality Complaint	REPAIRED	4/30/97	4/25/97
BEACH BLVD AUTO	6833 BEACH BLVD	Water Leak/Break	REPAIRED	5/17/97	5/17/97
BOATWRIGHT	1982 WEST RD	Meter Leak	REPAIRED	1/3/97	1/29/97
BOHANNON	1769 HAZLEHURST DR	Water Leak/Break	REPAIRED	2/7/97	2/10/97
BOUCHELLE	1701 WEST RD	Water Leak/Break	REPAIRED	8/2/97	8/2/97
BUCANCN	7245 POTTSBURG DR	Water Leak/Break	REPAIRED	3/28/97	3/28/97
CAMBERG	1729 MARION RD	Meter Change	COMPLETED	1/6/97	1/13/97
CANAC KITCHENS OF JAX	6920 BEACH BLVD	No Water	CUST'S OUTSIDE SPIGOT ON=LOW HOUSE PRESSURE	4/25/97	4/25/97
CANN, EMILY T	1725 WEST RD	Raise Meter	RAISED METER BOX	3/3/97	3/3/97
CHALKER	1740 EAST RD	Water Leak/Break	REPAIRED	9/10/97	9/11/97
CHAPMAN, GRAHAM	1885 EAST RD	Water Leak/Break	NEW LINE FLUSH	4/28/97	4/28/97
CHAPMAN, GRAHAM	1885 EAST RD	Water Leak/Break	RUNNING WATER-NEW MAIN CLEARANCE SAMPLES	4/30/97	4/30/97
COLLINS, MICHAEL	6757 POTTSBURG DR	Low Pressure	P-TESTED; CUSTOMER PROBLEM	4/9/97	4/16/97
COURSON	1939 EAST RD	Water Quality Complaint	FLUSHED	5/20/97	5/21/97
COURSON, T W	1939 EAST RD	Dirt	CONTRACTOR TO MAKE REPAIRS	6/2/97	6/2/97
COURSON, T. W.	1939 EAST RD	Dirt	CONTRACTOR TO REPAIR	7/31/97	8/4/97
EDWARDS	6756 MARION CT	Water Leak/Break	REPAIRED	11/13/97	11/13/97
ELONEO	7206 BEACH BLVD	Water Leak/Break	CITY HYDRANT	7/31/97	8/14/97
FATHER & SON DETAIL	9027 LEM TURNER RD	Obtain Reading	OBTAINED READ	2/13/97	2/13/97

## Ridgeland Gardens

Name	Address	Problem	Resolution	Date Issued	Date Complete
FLA BLOOD ALL.	8013 BEACH BLVD	Water Quality Complaint	FLUSHED SYSTEM	6/19/97	6/19/97
GIBSON, L. E.	1724 MARION RD. S.	Low Pressure	RPLD MTR; P-TEST; ORD. SVC. RPLMT.	11/14/97	11/14/97
GONTGONERY	1871 WEST RD	Water Leak/Break	REPAIRED	5/8/97	5/8/97
GRANT, J D	1715 HAZELHURST DR	High Bill/RR/Leak	CUSTOMER LEAK PROB.	1/14/97	1/14/97
GUSTAFSON, MRS.	6861 TAMRA LN.	No Water	WATER TEMP. OFF FOR REPAIRS	11/13/97	11/13/97
LYRIC CHOIR GOWN CO.	6817 BEACH BLVD	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	11/3/97	11/3/97
M & H AUTOMOTIVE	9001 LEM TURNER RD	High Bill/RR/Leak	READ; NEG LEAK TEST	8/13/97	8/13/97
MABRY	1728 HAZLEHURST DR	Water Leak/Break	REPAIRED	2/7/97	2/7/97
MAIONIS	6747 MARION CT S	Curb Stop Replacement	REPAIRED	3/1/97	3/1/97
NEWBERRY	6801 BEACH BLVD	Water Leak/Break	REPAIRED	5/29/97	5/29/97
O'NEAL, JOAN	1968 EAST RD	Sidewalk/Driveway	CONTRACTOR TO REPAIR	4/23/97	4/23/97
PEARCE, W L JR	7211 POTTSBURG DR	Meter Leak	RPLD CURB STOP/REPAIRED SVC LINE	1/20/97	1/20/97
RIDGEWAY	1841 EAST RD	Water Leak/Break	CITY FORCE MAIN	10/2/97	10/7/97
RILEY, MR.	1921 EAST RD	Low Pressure	P-TESTED; CUST. PROBLEM	5/19/97	5/20/97
RISTEUSKI, LJUPCO	7148 HOGAN RD	Meter Leak	REPLACED BAD WASHER	8/19/97	8/19/97
SURRENCY, RUSSELL	8957 LEM TURNER RD	Low Pressure	MAIN BREAK REPAIR	9/19/97	9/19/97
THOMAS	1606 HAZELHURST DR	Water Quality Complaint	C/P	8/22/97	9/15/97
UNKNOWN	7000 BEACH BLVD	Water Leak/Break	REPLACED VALVE BOX LID	3/6/97	3/11/97
UNKNOWN	7637 BEACH BLVD	Water Quality Complaint	FLUSHED SYSTEM	6/19/97	6/19/97
VIERENGEL, E S	1920 EAST ROAD	Meter Relocate	AT VISIT, CUSTOMER CHANGED MIND	4/22/97	4/22/97
WATSON	7230 POTTSBURG	Water Leak/Break	REPAIRED	4/30/97	5/5/97
WHEELER, HOMER M.	1654 EAST RD.	Meter Leak	T & D TO REPAIR CURB STOP LEAK	12/31/97	12/31/97
WIMPEE	1725 EAST RD	Water Leak/Break	REPAIRED	9/10/97	9/10/97
WOLFORD	1888 EAST RD	Dirt	FILLED IN HOLE	3/3/97	3/7/97
WRIGHT	1936 WEST RD	Water Leak/Break	REPAIRED	7/18/97	7/18/97
BARLOW, GARY	7440 GREENWAY DR	No Water	DELI TURN ON	3/4/97	3/4/97
BATTEN	9117 POLK AVE	Water Quality Complaint	FLUSHED SERVICE	8/28/97	9/3/97

## Riverview

Name	Address	Problem	Resolution	Date Issued	Date Complete
BECK, ROBERT W., JR.	1436 BASSETT ST	No Water	RPLD MTR; CUST. PROB.	6/30/97	6/30/97
BOULHOE	9007 JACKSON AVE	Water Leak/Break	REPAIRED	12/16/97	12/16/97
BOWEN, ALFRED	1457 CLYDE ST	High Bill/RR/Leak	READ; NEG LEAK TEST	1/24/97	1/24/97
BROWN, ERNESTINE	9143 ADAMS AVE	High Bill/RR/Leak	CUST. LEAK PROB.	10/22/97	10/22/97
BURNS	9060 MADISON AVE.	No Water	T-ON WATER	11/7/97	11/7/97
COLLINS, LYDIA R	1719 CLYDE ST	Water Leak/Break	CUSTOMER WASHER DRAINAGE	1/23/97	1/23/97
CRENSHAW, BRENDA SUE	9023 ADAMS AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	10/27/97	10/27/97
CROSSLEY	1577 OLLIE DR	Water Leak/Break	REPAIRED	12/19/97	12/19/97
CROSSLEY	1577 OLLIE DR	Water Leak/Break	REPAIRED	12/19/97	12/19/97
CROSSLEY	1577 OLLIE DR	Water Leak/Break	REPAIRED	12/19/97	12/19/97
DOORMAN, MR.	9073 POLK AVE	No Water	CUST. HOUSE VALVE PROB.	7/22/97	7/22/97
ELLIS, GERALDINE	1555 OLLIE ST	Low Pressure	P-TESTED; RPLD METER	6/12/97	6/12/97
FORD	1752 CLYDE ST	Water Leak/Break	C/P	6/29/97	7/1/97
GRAVES	9104 VAN BUREN AVE	Water Quality Complaint	FLUSHED MAINS	9/8/97	9/8/97
GREEK, MR.	9071 TYLER AVE	Obtain Reading	OBTAINED READ	10/29/97	10/29/97
HARDY	CLYDE & CARBONDALE	Water Leak/Break	REPAIRED	6/21/97	6/21/97
HARPER, LEMAN	9210 JEFFERSON	Meter Lid Change	REPLACED LID	11/13/97	11/14/97
HARRIS	9163 WASHINGTON AVE	Water Quality Complaint	OK NOW	11/4/97	11/4/97
HAYMANS, LEO	9152 ADAMS AVE	Sewer Misc.	REPAIRED BY PLUMBER	12/29/97	12/29/97
HAYWARD	9115 VAN BUREN AVE	Water Leak/Break	REPAIRED	1/15/97	2/18/97
HAYWARD	9115 VAN BUREN AVE	Water Leak/Break	REPAIRED	1/13/97	1/14/97
HENDERSON, DOROTHY	9076 JEFFERSON AVE	Low Pressure	REPLACED GATE VALVE	8/26/97	8/26/97
HERRINGTON, DAVE	9120 JEFFERSON AVE.	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	10/24/97	10/24/97
HERRINGTON, SAM	9120 JEFFERSON AVE.	High Bill/RR/Leak	CUST. LEAK PROB.	11/18/97	11/18/97
HICKSON, CYRUS	9138 JEFFERSON AVE.	High Bill/RR/Leak	CUST. LEAK PROB.	11/14/97	11/14/97
HOLDEN	8981 CARBONDALE DR E	No Water	CONTRACTOR LEFT VALVE OFF OK NOW	6/20/97	6/20/97
HOLDER, JOHNNI	8981 CARBONDALE DR E	High Bill/RR/Leak	READ; NEG LEAK TEST	11/25/97	11/25/97

## Riverview

Name	Address	Problem	Resolution	Date Issued	Date Complete
HUNTLEY	9062 VAN BUREN AVE	Water Quality Complaint	FLUSHED MAIN	8/21/97	8/21/97
HUNTLEY	9062 VAN BUREN AVE	Water Quality Complaint	FLUSHED SYSTEM	8/26/97	8/26/97
JONES, DOUGLAS	9064 POLK AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	10/22/97	10/22/97
KIDD	1569 OLLIE DR	Water Leak/Break	REPAIRED	12/17/97	12/19/97
KOON, R. D.	9037 WASHINGTON AVE	Low Pressure	RPLD MTR; CUST. PRESSURE & SLOW LEAK PROB.	10/16/97	10/16/97
LEE, ADDIE	902 ADAMS AVE	Water Leak/Break	REPAIR BY CONTRACTOR	10/1/97	10/1/97
MACALISTER	1424 BASSETT RD	Water Leak/Break	REPAIRED	6/21/97	6/21/97
MARTIN, JESSE, III	9168 JACKSON AVE	High Bill/RR/Leak	CUST. LEAK PROB.	10/24/97	10/24/97
MARTONE, ANGIE	8964 JACKSON AVE	No Water	T-ON WATER	7/18/97	7/18/97
MCFARLIN, MRS.	9061 HARRISON AVE	Water Leak/Break	REPAIRED MAIN	9/12/97	9/12/97
MCKINNY	8963 VAN BURAN AVE	Water Leak/Break	C/P	10/10/97	10/10/97
MITCHELL, SYLVIA	9002 ADAMS AVE	Meter Leak	NO IDENTIFIED LEAKS	5/23/97	5/23/97
MR. JOYNER	4211 KINGS COURT	Odor	TURNED OVER TO CUST SER. WILL FLUSH LINES	5/19/97	5/19/97
RIGGINS	CLYDE & POLK	Water Leak/Break	REPAIRED	12/17/97	12/17/97
RIGGINS, MR.	9053 POLK AVE	Low Pressure	MAIN BREAK IN AREA	8/27/97	8/27/97
RIVERS	1905 CLYDE ST	Obtain Reading	READ; CUST. LEAK PROB.	8/26/97	8/26/97
RIVERS, OCTAVIA	1905 CLYDE ST.	Low Pressure	T-OFF FOR SVC REPAIR	10/1/97	10/1/97
RODGERS, KENNETH	9074 POLK AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	7/29/97	7/30/97
RODGERS, KENNETH	9074 POLK AVE	Obtain Reading	OBTAINED READ	10/29/97	10/29/97
ROULHAC, GERALD	9007 JACKSON AVE	Meter Leak	CUSTOMER LEAK PROB.	3/17/97	3/17/97
SAMS	8935 WASHINGTON AVE	Water Leak/Break	REPAIRED	9/19/97	9/20/97
SCOTT	9035 HARRISON AVE	Water Leak/Break	REPAIRED	3/27/97	3/31/97
SIMMONS, RANDALL	8973 VAN BUREN AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	5/6/97	5/6/97
SMALL	9045 ADAMS AVE	Water Leak/Break	C/P	1/25/97	1/25/97
SMALL	9045 ADAMS AVE	Water Leak/Break	REPAIRED	6/2/97	6/2/97
SMALL, RAYMOND	9033 POLK AVE	No Water	T-ON WATER	3/13/97	3/13/97
STEVE KEMP	1733 HEATHWOOD DRIVE	Sewer Misc.	GFI FAULTY MADE REPAIRS	6/21/97	6/21/97



## Riverview

Name	Address	Problem	Resolution	Date Issued	Date Complete
UNKNOWN	1919 CLYDE ST	Curb Stop Replacement	COMPLETED	1/13/97	1/14/97
UNKNOWN	CARBONDALE & CLYDE ST	Water Leak/Break	REPAIRED	5/29/97	5/29/97
UNKNOWN	9142 CARBONDALE DR	Water Leak/Break	REPAIRED	5/30/97	5/30/97
UNKNOWN	9343 LEM TURNER RD	Water Leak/Break	CITY PROBLEM	12/4/97	12/4/87
WHITTEMORE	9070 TYLER AVE	Water Leak/Break	REPAIRED	12/17/97	12/17/97
WHITTSMORE, MRS.	9070 TYLER AVE	Low Pressure	MAIN BREAK	8/27/97	8/27/97
WIGGINS	8969 POLK AVE	No Water	VALVE OFF OK NOW	6/20/97	6/20/97
WILLIAMS	8901 ADAMS ST	Water Leak/Break	REPAIRED	1/31/97	1/31/97
WRIGHT, BERNARD	1454 CLYDE ST.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/17/97	11/17/97
WRIGHT, C. L.	9015 JEFFERSON AVE.	High Bill/RR/Leak	CUST. SLOW LEAK PROB.	10/21/97	10/21/97
				5/19/97	
CHRIS BAYMEADOWS ROA	7915 BAYMEADOWS RD E	Lift Station Alarm	GOLD COURSE L/S DOWN DUE TO POWER FAILURE	10/8/97	10/7/96
MIKE (DODAES OF BAYMEA	9801 010 BAYMEADOWS ORAD	Sewer Backup	CUSTOMER PROBLEM	1/18/97	1/18/07
A-B	8535 BAYMEADOWS RD	Meter Change	COMPLETED	11/12/97	12/23/97
ADAMS	7602 TIMBERWOOD DR	Curb Stop Replacement	CURB STOP REPLACED	9/11/97	9/11/97
ADAMS, GWEN	10915 MERRYWOOD DR	Obtain Reading	OBTAINED READ	2/21/97	2/21/97
ADAMS, GWENDOLYN	7602 TIMBERWOOD DR	Water Leak/Break	T&D DEPT TO REPAIR CURBSTOP	9/11/97	9/11/97
AEGIS MANAGEMENT	7610 BAYMEADOWS CIR W, 101-102'	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	6/10/97	6/10/97
AEGIS MANAGEMENT	7610 BAYMEADOWS CIR W, #206	No Water	CUST. HOUSE VALVE PROB.	10/13/97	10/13/97
AEGIS MGMT INC	7610 BAYMEADOWS RD	Meter Change	METER NOT STUCK	1/10/97	1/10/97
AMERICAN APT	8700 SOUTHSIDE BLVD	Water Leak/Break	REPAIRED	11/19/97	11/19/97
AMERICAN TRANSTECH	7954 BAYMEADOWSWAY	Meter Change	CHANGED METER REGISTER	8/12/97	11/4/97
ANDERS, C A	8836 BELLE RIVE BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	3/4/97	3/4/97
APPLE HILL APT	7740 SOUTHSIDE BLVD	Water Leak/Break	REPAIRED	4/3/97	4/3/97
APPLE HILL APT	7740 SOUTHSIDE BLVD	Water Leak/Break	REPAIRED	3/25/97	3/25/97
APPLE HILL CONDO	7740 SOUTHSIDE BLVD	Water Leak/Break	REPAIRED	4/2/97	4/11/97
ARLIDGE	9550-7 BAYMEADOWS RD	No Water	OFF AT BACKFLOW OK NOW	10/4/97	10/4/97

## Royal Lakes

Name	Address	Problem	Resolution	Date Issued	Date Complete
ARMANDO PUCCI	720 ROBERTS ROAD	Step Tank Alarm	CUSTOMER SAID SHE DO NOT CALL THIS IN EVERYTHING OK	8/15/97	8/15/97
ATARICIO	9926 FAWN BROOK DR	Water Leak/Break	C/P	3/4/97	3/4/97
AVENUES SOUTH, INC.	11030 PHILLIPS HWY	High Bill/RR/Leak	READ; NEG LEAK TEST	10/7/97	10/7/97
AVIS RENT-A-CAR	9550 BAYMEADOWS RD, #11	No Water	CUST. BACKFLOW PROB.	3/20/97	3/20/97
BACON, MARY ANN	7657 LAS PALMAS WAY, #218	High Bill/RR/Leak	CUSTOMER LEAK PROB.	2/26/97	2/26/97
BARABARA ROSE	2343 SARAGOSA AVE	Sewer Backup	WROTE W/O TO CORRECT PROBLEM	12/11/97	12/11/97
BARBARA ROSE	2343 SARAGOSSA AVE	Sewer Backup	CUSTOMER PROBLEM	12/22/97	12/22/97
BARNET BANKS	9000 SOUTHSIDE BLVD	Noise	PROBLEMS AT STATIN NO OVERFLOW AND OR BACKUP OCCURED	8/7/97	8/7/97
BARNETT BANK	9000 SOUTHSIDE C-200	Meter Change	REPLACED 3" METER ELEMENT	8/28/97	9/11/97
BARNETT BANK INC	9000 SOUTHSIDE BLVD	Lift Station Alarm	SCADA PROBLEM WTOTE WORK ORDER TO HAVE REPAIRED	6/11/97	6/11/97
BARNTTE PARK	9000 SOUTHSIDE BLVD	Water Leak/Break	C/P	7/2/97	7/2/97
BARTLETT, JOYCE	7530 FAWN LAKE DR S	Obtain Reading	OBTAINED READ	9/26/97	9/26/97
BAY CLUB	9009-19 WESTERN LAKE DR	Water Leak/Break	C/P	7/23/97	8/5/97
BAY CLUB APT	9009-13 WESTERN LK DR	Water Leak/Break	REPAIRED	8/29/97	8/29/97
BAYCLUB JOINT VENTURE	9009-18 WESTERN LAKE DR	Meter Change	COMPLETED	1/27/97	1/28/97
BAYMEADOWS GOLF CLUB	MEADOW VISTA, MAINTEN. BLDG	No Water	CUST. BACKFLOW PROB.	11/3/97	11/3/97
BAYMEADOWS PROFESSION	9088 GOLFSIDE DR	Meter Leak	CUSTOMER PROB.	12/8/97	12/8/97
BAYMEADOWS PROFESSION	9088 GOLFSIDE DR	Water Leak/Break	REPAIRED	12/9/97	12/10/97
BAYTREE APT	9701 BAYMEADOWS RD	Meter Change	COMPLETED	5/12/97	5/21/97
BAYTREE APT	9701 BAYMEADOWS RD	Water Leak/Break	DAVID GRAY PLUMBING 6" BLEW OFF	8/28/97	8/28/97
BIRDWELL	7740 SOUTHSIDE APT	Water Leak/Break	C/P	2/1/97	2/1/97
BOTT	7611 LAS PAMAS LN	Water Quality Complaint	C/P	1/23/97	1/23/97
BRADBURY, JAMES	7539 COVEWOOD DR	High Bill/RR/Leak	CUST. LEAK PROBLEM	5/20/97	5/20/97
BRADLEY, WILLIAM	9471 BAYMEADOWS, # 308	Meter Leak	REPLACED WASHER & METER.	2/13/97	2/13/97
BROGDEN, MRS NONA	9352 ARBOLITA WAY	High Bill/RR/Leak	READ; NEG LEAK TEST	3/4/97	3/4/97
BROOKS	9720 FAWN BROOK DR		WANTS TO KNOW IF WATER IS SAFE TO DRINK --- OK NOW	3/25/97	3/25/97
BROWN, CADELIA L	7788 LAS PALMAS, #105	High Bill/RR/Leak	READ; NEG LEAK TEST	2/28/97	2/28/97

## Royal Lakes

Name	Address	Problem	Resolution	Date Issued	Date Complete
BUDDY HUTCHINSON	10546 PHILLIPS HWY	Meter Change	COMPLETED	4/29/97	5/2/97
BURGER KING	10142 PHILLIPS HWY	Water Leak/Break	REPAIRED	4/2/97	4/3/97
CALLIES	9919 FAWN BROOK DR	Meter Lid Change	REPACED LID	3/18/97	3/17/97
CAPLEN	8375 BAYMEADOWS WAY	Meter Change	CHANGE 1" TO 5/8 METER	1/22/97	1/23/97
CAROLYN S. PHILLIPS	2326 MILLER OADKS DR S.	Cave In	CAVE IN DUE TO BAD FRENCH DRAIN	8/14/97	8/14/97
CARTER	9143 PHILLIPS HWY	Meter Change	METER NOT STUCK	5/23/97	9/8/97
CARTER & ASSOC	8475 WESTERN WAY	Fire Hydrant Problem	OUT OF SERVICE	3/27/97	3/27/97
CARTER & ASSOCIATES	9143 PHILLIPS HWY	High Bill/RR/Leak	OBTAINED CORRECTED READ	2/4/97	2/4/97
CARTER ASSOS.	8475 WESTERN WAY	Fire Hydrant Problem	COMPLETED	1/28/97	2/5/97
CEDARS OF BAYMEADOWS	9801 BAYMEADOWS BLVD, #2	High Bill/RR/Leak	POSSIBLE LEAK	6/24/97	6/24/97
CEDARS OF BAYMEADOWS	9801 BAYMEADOWS, BLDG 3	High Bill/RR/Leak	READ; APPEARS TO BE CUST. LEAK	7/9/97	7/9/97
CEDARS OF BAYMEADOWS	9801 BAYMEADOWS, BLDG 2	High Bill/RR/Leak	READ; NEG LEAK TEST	7/9/97	7/9/97
CHAMPAGNE, EDWARD	8464 GRAYLING DR S	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	9/25/97	9/25/97
CHARLES HASTINGS	8500 ROYALWOOD DRIVE	Odor	CL2 BARE TRACE T&D TO FLUSH LINES	2/5/97	2/5/97
CHENG, KATHY	8804 CHAMBORE RD	High Bill/RR/Leak	CUST. LEAK PROB.	11/26/97	11/26/97
CHEVRON	9117 BAYMEADOWS RD	Water Leak/Break	CUST. BACKFLOW PROB.	10/24/97	10/24/97
CHEVRON	9117 BAYMEADOWS RD	Water Leak/Break	C/P	10/25/97	10/25/97
CHIAFAIR, JOSEPH, DDS	9471 BAYMEADOWS, #101	High Bill/RR/Leak	CUST. LEAK PROB.	7/9/97	7/9/97
CHRISTIE, LEO	9471 BAYMEADOWS, #301.	High Bill/RR/Leak	OBTAINED CORRECTED READ	11/3/97	11/3/97
CITY	BAYMEADOWS CIR E & BAYMEADOW RD	Water Leak/Break	C/P	5/24/97	5/24/97
COFFEE GRINDER	9834 BAYMEADOWS RD	No Water	OK NOW	11/28/97	11/28/97
COHEN, ROZELLE	7739 LAS PALMAS WAY	High Bill/RR/Leak	READ; NEG LEAK TEST	2/25/97	2/25/97
COLLINS, MELBA	9919 FAWN BROOK DR	Meter Lid Change	REPLACED LID	3/18/97	3/18/97
COMM. FEDERAL BANK	8167 BAYMEADOWS WAY	Water Quality Complaint	FLUSHED	9/3/97	9/3/97
COMPASS MGMT	9424 BAYMEADOWS RD	Water Leak/Break	REPAIRED	8/27/97	8/27/97
COMPASS MGMT LEASE INC	9428 BAYMEADOWS RD	Obtain Reading	OBTAINED READING	2/5/97	2/5/97
COMPASS MTG	9424 BAYMEADOWS RD	Water Leak/Break	REPAIRED	7/18/97	9/10/97

## Royal Lakes

Name	Address	Problem	Resolution	Date Issued	Date Complete
CONRAD HAWKINS CHEVRO	10880 PHILLIPS HWY	No Water	CUST'S PLUMBER WAS REPAIRING.	2/10/97	2/10/97
COOKE, JAMES T.	9586 GLENN ABBY WAY	High Bill/RR/Leak	READ; NEG LEAK TEST	8/28/97	8/28/97
CRATTS, ALFRED	6095 ALPENROSE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	6/3/97	6/3/97
CRECHAN	7814 CYPRESS POINT CT	Barricades	REMOVED	12/5/97	12/5/97
CREEHAN, JOHN	7814 CYPRESS POINT CT.	T-Off Customer Repairs	T & D DEPT. TO REPAIR SVC LINE	11/20/97	11/20/97
CREEKSIDE APTS.	9820 CREEKFRONT RD, 608	No Water	APT MAINT. HAD WATER OFF	12/2/97	12/2/97
CREELOW, JOHN T	7814 CYPRESS POINT CT	High Bill/RR/Leak	READ(MTR ALREADY T-OFF)	2/26/97	2/26/97
CROSSROADS, PHOENIX	7816 SOUTHSIDE BLVD.	High Bill/RR/Leak	READ; NEG LEAK TEST	12/4/97	12/4/97
CROTT	6095 ALPENROSE DR	Water Leak/Break	C/P	1/16/97	1/16/97
CRUBB, WE REINALDO	7839 FAWN VALLEY LN	Raise Meter	RPLD METER & ADDED RISER	9/12/97	9/12/97
D.C. HINCKLEY	3930 SIERRA MADRE DR S	Sewer Misc.	SINKHOLE WORK ORDER WRITTEN	4/23/97	4/24/97
DALEY	8832 CHAMBORE DR	Water Leak/Break	REPAIRED	8/5/97	8/5/97
DAMON	7930 BELLEMEADE BLVD	Service Replacement	COMPLETED	8/25/97	9/3/97
DAVID STANLEY	1708 MONTCLAIR COURT	Step Tank Alarm	REPLACE AD PUMP FLOAT SWITCH	8/18/97	8/18/97
DAVIS	7569 DEER COVE LN	Water Leak/Break	REPAIRED	8/22/97	8/23/97
DAVIS, JANICE	7612 COVEWOOD DR	Obtain Reading	OBTAINED READ	2/27/97	2/27/97
DAVIS, JANICE	7612 COVEWOOD DR	High Bill/RR/Leak	CUSTOMER LEAK PROB.	3/11/97	3/11/97
DAVIS, JERRY	9584 GLENN ABBY WAY	High Bill/RR/Leak	READ; NEG LEAK TEST	8/27/97	8/27/97
DAY, JOANNE	7697 LAS PALMAS WAY	High Bill/RR/Leak	READ; NEG LEAK TEST	3/4/97	3/4/97
DEAN, MR.	7643 LAS PALMAS PL	T-Off Customer Repairs	ALREADY OFF BY PLUMBER AT VISIT	10/15/97	10/15/97
DEANS, JOHNATHAN	9527 GLENN ABBY WAY	High Bill/RR/Leak	CUST. LEAK PROB.	8/27/97	8/22/97
DEER BROOK APT	8025 BAYMEADOWS CIR E	Water Leak/Break	REPAIRED	8/27/97	8/29/97
DEER BROOK APT	8025 BAYMEADOWS CIR E	Water Leak/Break	REPAIRED	8/28/97	8/29/97
DEERBRIIK APTS.	8025 BAYMEADOWS E, #1805-1808	High Bill/RR/Leak	READ; NO ID'D LEAKS	7/2/97	7/2/97
DEERBROOK APT	8025 BAYMEADOWS CIR E	Water Leak/Break	CONTRACTOR TO MAKE REPAIRED	6/3/97	6/3/97
DEERBROOK APT	8025 BAYMEADOWS RD E	Meter Box Change	REPLACED	5/12/97	5/13/97
DEERBROOK APT	8025 BAYMEADOWS CIR E	Water Leak/Break	WORK DONE BY CONTRACTOR	10/29/97	11/25/97

## Royal Lakes

Name	Address	Problem	Resolution	Date Issued	Date Complete
DEERBROOK APT	8025 BAYMEADOWS CIR E	Meter Change	NOTHING WRONG WITH METER	11/20/97	12/24/97
DEERBROOK APT	8025 BAYMEADOWS CIR E	Meter Leak	REPAIRED	12/17/97	12/29/97
DEERBROOK APTS	8025 BAYMEADOWS CIR E, BLDG 13	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	2/25/97	2/25/97
DEERBROOK APTS	8025 BAYMEADOWS CIR E	Water Leak/Break	REPAIRED	9/9/97	9/16/97
DEERMEADOWS BAPTIST C	9780 BAYMEADOWS ROAD	Man Hole Overflow	CALLED ROTO ROOTER TO CLEAN LINE	8/27/97	8/27/97
DEERWOOD	9866 OLD BAYMEADOWS RD	Meter Change	COMPLETED	7/28/97	7/29/97
DEERWOOD CENTER	BAYMEADOWS WAY W.	High Bill/RR/Leak	READ; NEG LEAK TEST	12/12/97	12/12/97
DEERWOOD MARKET	9866 OLD BAYMEADOWS RD	High Bill/RR/Leak	CUSTOMER LEAK PROB.	5/13/97	5/13/97
DEERWOOD MARKET	9866 OLD BAYMEADOWS RD	Accuracy Test	METER OK	8/6/97	8/10/97
DEERWOOD MARKET PLACE	9866 OLD BAYMEADOWS RD	High Bill/RR/Leak	POSSIBLE LEAK	7/7/97	7/7/97
DEERWOOD MARKET PLACE	9866 OLD BAYMEADOWS RD.	High Bill/RR/Leak	READ; NO APPARENT LEAK	12/4/97	12/4/97
DEERWOOD VILLAGE	9846-9908 BAYMEADOWS RD	High Bill/RR/Leak	OBTAINED CORRECTED READ	7/9/97	7/9/97
DEERWOOD VILLAGE MALL	9846-9908 BAYMEADOWS	Obtain Reading	OBTAINED READ	6/30/97	6/30/97
DEKKER, J J	7579 GLENN ABBEY PL	High Bill/RR/Leak	CUSTOMER LEAK PROB.	2/27/97	2/27/97
DENNYS REST.	8215 DIX-ELLIS TRAIL	Water Leak/Break	C/P	1/28/97	1/28/97
DOE, FLORENCE	9552 GLENN ABBEY WAY	High Bill/RR/Leak	READ; NEG LEAK TEST	8/27/97	8/27/97
DOGELEY	7950 LINKSIDE DR		REPAIRED	3/17/97	3/17/97
DOLLINGER, R E	8439 ROYALWOOD DR	High Bill/RR/Leak	READ; NEG LEAK TEST	2/25/97	2/25/97
DOLLINGER, R. E.	8439 ROYALWOOD DR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/4/97	9/4/97
DOMINGER REALTY	9480 PRINCETON SQ #19	Meter Change	COMPLETED	5/15/97	5/24/97
DOMINGER REALTY	9480 PRINCETON SQ #24 & 26	Meter Change	COMPLETED	5/15/97	5/24/97
DON BARNETT SECURITY	9000 SOUTHSIDE BLVD.	Obtain Reading	FOUND NO PROBLEM AT L/S	2/28/97	2/28/97
DORRES, WILFREDO	8809 CHAMBORE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	12/2/97	12/2/97
DRURY, VALERIE	11009 MERRYWOOD DR	No Water	T-ON WATER	3/21/97	3/22/97
DUNKIN DONUT	BAYMEADOWS RD	No Water	BACKFLOW WAS OFF OK NOW	7/26/97	7/26/97
DUPONT, MRS.	8857 BELLE RIVE BLVD	High Bill/RR/Leak	RPLD MTR; CUST. LEAK PROB.	6/2/97	6/2/97
EAST GROUP OF JAX	8923 WESTERN WAY	High Bill/RR/Leak	READ; PROBABLE LK-MAINT. TO CK AFT HRS.	10/16/97	10/16/97

## Royal Lakes

Name	Address	Problem	Resolution	Date Issued	Date Complete
EAST GROUP OF JAX	8952 WESTERN WAY	Water Leak/Break	REPAIRED	2/27/97	2/27/97
ECKERD	9962 BAYMEADOWS RD	Water Leak/Break	C/P	8/4/97	8/4/97
ECKERDS	9021 HARRISON AVE	Low Pressure	CHECK EVERYTHING OK	7/24/97	8/7/97
ELAINE MITCHELL	3824 VIA DE LA REINA	Water Quality Complaint	CUSTOMER PROBLEM	8/14/97	8/14/97
ELDER, HENRY	8733 BELLE RIVE BLVD	High Bill/RR/Leak	READ; CUST. SLOW LEAK PROB.	11/25/97	11/25/97
ELLWELL	9838 FAWNBR00K DR	Water Leak/Break	REPAIRED	2/8/97	2/8/97
EMPIRE COMMUNICATION G	6834 OLD KINGS ROAD SOUTH	Odor	CUSTOMER PROBLEM	8/12/97	8/12/97
FCCJ, FACILITY MGMT	9911 OLD BAYMEADOWS RD	High Bill/RR/Leak	READ; NEG LEAK TEST	12/9/97	12/9/97
FERREIRA, JOE	11004 MERRYWOOD DR	High Bill/RR/Leak	READ; NEG LEAK TEST	2/20/97	2/20/97
FICK, ALICE	9255 ARBOLITA WAY	High Bill/RR/Leak	READ; NEG LEAK TEST	12/1/97	12/1/97
FIDEL	7610 BAYMEADOWS CIR W	Water Leak/Break	C/P	10/13/97	10/13/97
FIELDCREST APTS	7932 SOUTHSIDE BLVD	Water Quality Complaint	CK RES 0.9 - 1.2 WATER OK	1/21/97	1/21/97
FIELDCREST APTS	7932 SOUTHSIDE BLVD, BLDG 1	Obtain Reading	OBTAINED READ	6/27/97	6/27/97
FIELDCREST APTS.	7932 SOUTHSIDE BLVD, 19 & 20	High Bill/RR/Leak	READ; NEG LEAK TEST	4/28/97	4/28/97
FISHER, DEAN	8669 ROYALWOOD DR.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/26/97	11/26/97
FOWLER	10300 SOUTHSIDE BLVD	Water Leak/Break	REPAIRED	5/27/97	5/27/97
FRANK C DE HOF	8138 FRICA STREET	Sidewalk/Driveway	CAVE IN ON CITY STORM DRAIN NOTIFIED CITY	3/26/97	3/26/97
FREEDOM PLACE CLUB APT	8335 FREEDOM CROSSING	Water Leak/Break	REPAIRED	5/27/97	5/27/97
FREEDOM PLACE CLUB APT	8335 FREEDOM CROSSING	Water Leak/Break	CUST. BACKFLOW PROB.	10/1/97	10/1/97
FULLER, NINA	7847 POCITA CT	Meter Leak	REPLACED WASHER	9/30/97	9/30/97
FUSENIG, NICHOLAS	7525 COVEWOOD DR	Obtain Reading	OBTAINED READ	12/2/97	12/2/97
G & E OF JAX, INC.	8809 BAYMEADOWS RD	High Bill/RR/Leak	READ; NEG LEAK TEST	9/18/97	9/18/97
G & E OF JAX, INC.	8809 BAYMEADOWS RD	High Bill/RR/Leak	READ; NEG LEAK TEST	9/29/97	9/29/97
G.F. FLA OPERATING	8171 BAYMEADOWS WAY WEST	Man Hole Problem	MASTER PLUMBING CLEARED LINES	2/3/97	2/3/97
GF FLORIDA	7871 BAYBERRY RD	Meter Change	COMPLETED	11/12/97	12/29/97
GF FLORIDA	7787 BAYBERRY RD	Service Replacement	COMPLETED	11/25/97	12/2/97
GILBERT, MRS.	8050 BAYMEADOW CIRCLE WEST	Low Pressure	CUST. SOFTENER PROB.	11/2/97	11/2/97

## Royal Lakes

Name	Address	Problem	Resolution	Date Issued	Date Complete
GILDEN, MR.	7749 LAS PALMAS WAY	Water Leak/Break	T & D REPAIR IN AREA	11/29/97	11/29/97
GOLF VIEW	4300 PLAZA GATE	Sewer Misc.	TURNED OVER TO UNIT 6 TO MAKE REPAIRS	1/30/97	2/10/97
GONE TO FLORIDA, INC	9802-7 BAYMEADOWS RD	No Water	DRY TAP; T & D DEPT TO RESOLVE	1/2/97	1/2/97
GRAN CENTRAL CORP.	7411 FULLERTON ST.	High Bill/RR/Leak	READ; NEG LEAK TEST	12/3/97	12/3/97
GROSSMAN, BEATRICE	7642 SUNWOOD DR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/21/97	8/21/97
HACKETT	CORNER OF PLUMWOOD DR	Water Leak/Break	REPAIRED	7/21/97	9/15/97
HALA SANDWICH SHOP	9551-10 BAYMEADOWS RD	High Bill/RR/Leak	READ; NEG LEAK TEST	12/4/97	12/4/97
HANSON, GRACE	7836 POCITA CRT	T-Off Customer Repairs	T-OFF FOR CUST. REPAIR	1/13/97	1/13/97
HARRY - RESIDENTS INN BA		No Water	MAIN BREAK HAS BEEN REPAIRED	7/23/97	7/23/97
HARWOOD, KAREN	11002 MERRYWOOD	High Bill/RR/Leak	CUSTOMER LEAK PROB.	2/27/97	2/27/97
HATFIELD	7620 LASPALMAS WAY	Water Leak/Break	REPAIRED	11/29/97	11/29/97
HAVERTY	10464 PHILLIPS HWY	Water Quality Complaint	C/P	2/24/97	2/20/97
HENSLEY, SARAH	7830 POCITA CT	T-Off Customer Repairs	ALREADY OFF AT HOUSE VALVE	9/5/97	9/5/97
HILLWOOD CONDO	7992 SOUTHSIDE BLVD	Meter Change	COMPLETED	4/29/97	5/8/97
HILLWOOD CONDO'S	7992 SOUTHSIDE BLVD, 20-21	High Bill/RR/Leak	OBTAINED CORECTED READ	4/28/97	4/28/97
HILTON, DEBRA	7631 COVEWOOD DR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/25/97	8/25/97
HOMER, BARBARA	7697 LAS PALMAS WAY	High Bill/RR/Leak	READ; NEG LEAK TEST	12/2/97	12/2/97
HOMES	6154 ALPENROSE AVE	Flush	FLUSH SERVICE LINE	3/25/97	3/25/97
HOWARD, ED	8722 BELLE RIVE BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	12/22/97	12/22/97
HUBAND, E. RUTH	9918 FAWN BROOK DR	Low Pressure	AT VISIT, PRESSURE OK & NORMAL PER CUST.	9/18/97	9/18/97
HUBERT THOMAS ADKINS	1508 MALLARD LAKE AVE	Sewer Misc.	F/M BROKEN WILL REPAIR IN MORNING	1/28/97	1/28/97
HUGHS	7925 BELLEMEADE BLVD	Water Leak/Break	REPAIRED	9/17/97	9/17/97
HUNTER	8331 PRINCETON SQ BLVD	No Water	OK NOW	10/7/97	10/7/97
INNOVATIVE REST.	8520 BAYMEADOWS RD	Meter Change	COMPLETED	1/13/97	2/20/97
ISLAND FOOD STORES	9551 BAYMEADOWS RD, SUITE 3	No Water	T-ON WATER	8/11/97	8/11/97
JACOBSENS	9911 OLD BAYMEADOWS RD	Water Leak/Break	REPAIRED	6/4/97	6/4/97
JAMES GILCHRIST	730 ROBERTS ROAD	Step Tank Alarm	REPLACED BAD PUMP FLOAT SWITCH	9/22/97	9/22/97

## Royal Lakes

Name	Address	Problem	Resolution	Date Issued	Date Complete
JIM BAYMEADOWS GOLD C	13TH TEE LIFT STATION	Sewer Backup	IN COMPLEX PROABLEM	6/14/97	6/14/97
JOHNSON, TIM	7630 LAS PALMAS, #157	High Bill/RR/Leak	READ; NEG LEAK TEST	3/27/97	3/27/97
JOHNSON, VEDA	8715 BELLE RIVE, #1603	High Bill/RR/Leak	READ; NEG LEAK TEST	9/9/97	9/9/97
JOSEPH'S ITALIAN RESTAUR	9802 BAYMEADOWS RD, #21	High Bill/RR/Leak	READ; NEG LEAK TEST	6/30/97	6/30/97
KEENE	7905 BELLEMEADE BLVD	Curb Stop Replacement	COMPLETED	11/11/97	11/11/97
KELLY, JOHN	9109 BAYMEADOWS RD	Low Pressure	PLUMBER T-OFF METER IN ERROR	12/8/97	12/8/97
KENNY ROGERS ROASTERS	9550-17 BAYMEADOWS RD	Meter Change	REPLACED METER	8/11/97	8/12/97
KENT	7912 BELLEMEADE BLVD	Service Replacement	COMPLETED	11/20/97	12/22/97
KFC	8761 BAYMEADOWS RD	Water Leak/Break	CURB STOP LEAK GIVEN TO T & D DEPT FOR REPAIRS	7/2/97	7/2/97
KFC, #309020	8761 BAYMEADOWS RD.	High Bill/RR/Leak	NEG LEAK TEST (PRIOR SVC REPAIR BY CUST.)	11/21/97	11/21/97
KLINE H. DEKLE	3915 VIA DE LA REINA	Sewer Backup	SERVICE COLLAPSED DURNING WATER REPAIR W/O TO GORDON GRUHN	1/7/97	1/7/97
KOGER EQUITY, INC.	8928 FREEDOM COM PKWY	Meter Change	TO T & D DEPT FOR LEAK/MTR	1/10/97	1/10/97
KOVATZ, JULIANNE	6178 BELLE RIVE CT	Meter Leak	CUST. LEAK PROBLEM	6/18/97	6/18/97
KOVATZ, JULIE	6178 BELLE RIVE CT	Meter Leak	REPLACED WASHERS	6/20/97	6/20/97
KRUZLWSKI, MRS. JOHN	9590 GLENN ABBEY WAY	Water Leak/Break	CUST. PROB; T-OFF FOR CUST. REPAIR	12/31/97	12/31/97
LA MIRADA APTS.	3901 TOLEDO ROAD #38	Man Hole Problem	CALLED ROTO ROOTER TO JET LINE	7/25/97	7/25/97
LA QUINTA INN	8255 DIX ELLIS TRAIL	Water Leak/Break	REPAIRED	7/22/97	7/30/97
LAND ROVER JACKSONVILL	10857 PHILLIPS HWY	High Bill/RR/Leak	READ; NEG LEAK TEST; POSSIBLE IRRIG. PROB.	11/4/97	11/4/97
LAND ROVER/JAX	10857 PHILLIPS HWY	High Bill/RR/Leak	READ; NEG LEAK TEST	11/4/97	11/4/97
LARRYS GIANT SUBS	8616 BAYMEADOWS RD	No Water	BACK FLOW WAS OFF - TURN ON	5/27/97	5/27/97
LARSH, ERIN	7511 COVEWOOD DR	No Water	T-ON WATER	1/22/97	1/22/97
LARUSSO	8610 ROYALWOOD DR	Water Quality Complaint	C/P	10/30/97	10/31/97
LASEMAN, MR.	7841 BAYMEADOWS CIR W	Accuracy Test	TESTED OK; RPLD MTR AT CUST. REQUEST	6/4/97	6/10/97
LASEMAN, RONALD	7841 BAYMEADOWS CIR W	High Bill/RR/Leak	READ; NEG LEAK TEST	5/29/97	5/29/97
LEINAAR, EVELYN	9230 CARNOUSTIE LN	Meter Lid Change	REPLACED METER LID	8/26/97	8/26/97
LEVIN, H. RONALD, DDS	8255 BAYBERRY RD	Low Pressure	P-TEST; CUST. PROB.	8/29/97	9/2/97
LEVINE, SEYMOUR	7817 FAWN BROOK CIR W	High Bill/RR/Leak	READ; NEG LEAK TEST	2/27/97	2/27/97



## Royal Lakes

Name	Address	Problem	Resolution	Date Issued	Date Complete
LIBERTY TRUST	8665 BAY PINE RD	Meter Change	COMPLETED	1/10/97	1/10/97
LIBERTY TRUST	8665 BAY PINE RD	Meter Change	COMPLETED	1/9/97	1/10/97
LIBERTY TRUST	7970 BAYBARRY RD	Meter Change	METER NOT STUCK	1/9/97	1/10/97
LIBERTY TRUST	7970 BAYBERRY RD	Meter Change	NOT STUCK	2/14/97	2/20/97
LIFE INVESTORS	8101 PHILLIPS HWY	Meter Change	CHANGE OUT 2" METER	10/20/97	11/7/97
LIFE INVESTORS	8101 PHILLIPS HWY	Meter Change	COMPLETED	10/29/97	12/29/97
LIL CHAMP	8350 BAYMEADOWS RD	No Water	C/P	11/8/97	11/8/97
LINDA ABRAMS	2314 SMULLIAN TRAIL	Sewer Misc.	INSPECTED LINES CUSTOMER PROBLEM	5/25/97	5/25/97
LITTLE	7702 HOMEWOOD DR	Water Leak/Break	REPAIRED	7/21/97	7/21/97
LLOYD, JOSEPH	7534 FAWN LAKE DR N	High Bill/RR/Leak	READ; NEG LEAK TEST	12/1/97	12/1/97
LOGAN, LEE	7513 COVEWOOD DR	High Bill/RR/Leak	READ; CUST. SLOW LK PROB.	12/1/97	12/1/97
LONG, JOSEPH	11004 CREEKWOOD DR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/20/97	8/20/97
LONG, JOSEPH L.	11004 CREEKWOOD DR	Obtain Reading	OBTAINED READ	9/2/97	9/2/97
LOS LOGAS CONDO	7865 BAYMEADOWS CIR E	Meter Change	COMPLETED	1/10/97	1/10/97
LOS LOGOS COND	7865 BAYMEADOWS RD	Water Leak/Break	C/P	2/7/97	2/7/97
MAGDALEIN, JOSEPH	8715 BELLE RIVE, #1608	High Bill/RR/Leak	READ; NEG LEAK TEST	5/27/97	5/27/97
MAGDALEIN, JOSEPH	8715 BELLE RIVE, #1608	High Bill/RR/Leak	READ; NEG LEAK TEST	5/23/97	5/23/97
MAYRAND, RAYMOND	7837 BAYMEADOWS CIR W	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	6/24/97	6/23/97
MAZADA MOTORS	8313 BAYCENTER RD,	T-Off Customer Repairs	COMPLETED	5/14/97	5/14/97
MCCROSER	WESTERN WAY & LAKE POINT	Water Leak/Break	REPAIRED	12/5/97	12/26/97
MCDONALD'S DCC LEE	8590 BAYMEADOWS RD.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/20/97	11/20/97
MCWINN, TIMOTHY	7711 HOMEWOOD DR	Obtain Reading	OBTAINED READ	9/3/97	9/3/97
METRO CORP	BAYBERRY (COMMONS)	High Bill/RR/Leak	READ; NEG LEAK TEST	6/18/97	6/18/97
MIAMI SUBS	8355 BAYMEADOWS RD	High Bill/RR/Leak	CUST. LEAK PROB.	6/24/97	6/24/97
MID-AMERICA APT.	8700 SOUTHSIDE BLVD, #22	Meter Leak	CUSTOMER PROBLEM	10/27/97	10/28/97
MILLER ELEC.	PHILLIPS HWY & SUNBEAM RD	Locates	CALL BACK	3/28/97	4/2/97
MILLER, EDNA	9250 ARBOLITA WAY	High Bill/RR/Leak	READ; NO LEAKS; METER OK	3/4/97	3/4/97

## Royal Lakes

Name	Address	Problem	Resolution	Date Issued	Date Complete
MOON & STAR JEWELERS	9550-7 BAYMEADOWS RD	Meter Change	REPLACED	7/8/97	7/8/97
MORE, GEORGE	6241 GRAYLING DR.	Low Pressure	TAIL PIECE TO CUST. FOR INSTALL	12/31/97	12/31/97
MORRIS	9000 SOUTHSIDE BLVD	Water Leak/Break	REPAIRED	1/29/97	1/30/97
MOTT, MARILYN W	7606 COVEWOOD DR	High Bill/RR/Leak	READ; NEG LEAK TEST	2/25/97	2/25/97
MR. CHUTE	1712 MANACHESTER	Succession	REPLACED BAD PUMP FLOAT SWITCH	8/1/97	8/1/97
MR. GRISWALD	120 VILLAGE GREEN AVENUE	Sewer Backup	ARRAIVED. CUST SAID PROBLEM CLEARED UP	11/1/97	11/1/97
MR. MORRISON	3616 TOLEDO ROAD	Sewer Break	WROTE W/O GAVE TO G. HENDERSON	5/18/97	5/18/97
MR. PAUL KEYSER	2340 LA MESA COURT	Sewer Backup	WROTE W/O TO HAVE LINES TV AND CLEANED	8/11/97	8/11/97
MR. POLLAN	1725 SOUTH CREEK DRIVE	Sewer Backup	THE GFI WAS TRIPPED RESET CHECKED ALL OK	9/30/97	9/30/97
MR. THAXTON	8175 SUTTON PL NORTH	Sewer Backup	W/O WRITTEN TO CORRECT PROBLEM	12/28/97	12/28/97
MRS. BOWEN	6352 WEST CHRISTOPHER CREEK ROAD	Sewer Backup	ROT ROOTER CLEARED LINE	12/28/97	12/28/97
MRS. ROSE	2343 SARAGOSA AVE	Sewer Backup	CUSTOMER PROBLEM	12/22/97	12/22/97
MS. BASTER	817 SUTTON PLACE NORTH	Sewer Backup	UNABLE TO FIND PROBLEM LEFT NOTE ON DOOR	12/25/97	12/25/97
NADOLNY, EDWARD	7604 PLUMWOOD DR.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/25/97	11/25/97
NGUYEN, NGOC	9550 BAYMEADOWS RD, #10	High Bill/RR/Leak	READ; NEG LEAK TEST	4/3/97	4/3/97
NORTH LAKES FOODS WH 7	10140 PHILLIPS HWY S	High Bill/RR/Leak	READ; NO IDENTIFIED LEAKS	5/15/97	5/15/97
OAKTREE APT	9803 CREEKFRONT	Meter Change	COMPLETED	10/24/97	10/31/97
OXLEY, WILLIAM	7627 TIMBERWOOD DR	High Bill/RR/Leak	METER UNACCESSIBLE	5/29/97	5/29/97
OXLEY, WILLIAM	7627 TIMBERWOOD DR.	Obtain Reading	OBTAINED READ	10/10/97	10/10/97
PALTE HOME CORP	6154 ALPENROSE AVE	Sewer Misc.	HAD TO INSTALL NEW SEWER SERVICE	3/24/97	3/27/97
PARK LTD	8130 BAYMEADOWS WAY W	Meter Change	COMPLETED	11/12/97	12/29/97
PARKER VISION	8493 BAYMEADOWS WAY	High Bill/RR/Leak	READ; NEG LEAK TEST	7/11/97	7/11/97
PARKER VISION	8493 BAYMEADOWS WAY	High Bill/RR/Leak	READ; POSSIBLE CUST. LEAK	10/21/97	10/21/97
PARKER VISION	8493 BAYMEADOWS WAY	Accuracy Test	TESTED; CUST. PROB.	11/11/97	11/11/97
PARKER VISION	8493 BAYMEADOWS WAY	Water Leak/Break	REPAIRED	5/22/97	5/22/97
PARKER, WILLIAM	8827 BELLE RIVE BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	5/27/97	5/27/97
PERDUE	8443 BAYMEADOWS RD	Low Pressure	OK	4/29/97	5/2/97

## Royal Lakes

Name	Address	Problem	Resolution	Date Issued	Date Complete
PERDUE	8443 BAYMEADOWS RD	No Water	C/P	8/5/97	8/14/97
PERDUE, MARSHA	7505 COVEWOOD DR	High Bill/RR/Leak	CUSTOMER LEAK PROBLEM	2/20/97	2/20/97
PETERSON, FRANK	9224 INVERRARY CT	Raise Meter	RAISED METER BOX	5/15/97	5/15/97
PINEWOOD VILLAGE APT	7632 SOUTHSIDE BLVD	Meter Change	REPLACED 3" ELEMENT	9/11/97	9/8/97
PLOEG, BEATRIX	7623 LAS PALMAS, #244	High Bill/RR/Leak	REPAIRED TAILPIECE LEAK	8/29/97	8/29/97
PLOEG, BEATRIX	7623 LAS PALMAS, #244	High Bill/RR/Leak	READ; NEG LEAK TEST	12/9/97	12/9/97
PLOEG, BEATRIX	7623 LAS PALMAS, #244	High Bill/RR/Leak	READ; NEG LEAK TEST	12/9/97	12/9/97
PORTMAN	7740 SOUTHSIDE BLVD	No Water	OK NOW	4/14/97	4/14/97
PRESS, STANLEY	9254 ARBOLITA WAY	High Bill/RR/Leak	READ; NEG LEAK TEST	8/28/97	8/28/97
PRINCETON PROFF	8280 PRINCETON SQ BLVD	Water Leak/Break	REPAIRED	10/6/97	10/13/97
PRINETON PROFF.	8280 PRINCETON SQ BLVD	Water Leak/Break	NO LEAK	9/29/97	9/29/97
PUILTE HOMES	8848 CHAMBORE DR	Clean Out	REPLACED	9/23/97	9/23/97
PULTE HOMES	8848 CHAMBORE DR	Water Leak/Break	REPAIRED	8/5/97	8/5/97
PULTE HOMES	6114 ALPENROSE AVE	Meter Relocate	COMPLETED	8/28/97	8/29/97
REICHHOLD CHEM.	8540 BAYCENTER RD	Meter Change	COMPLETED	11/12/97	12/23/97
REINELL, STEPHEN	7809 BAYMEADOWS CIR W	High Bill/RR/Leak	READ; NEG LEAK TEST	8/26/97	8/26/97
RENO, JOSEPH	8861 BELLE RIVE BLVD	Water Leak/Break	T-OFF FOR CUSTOMER REPAIRS	12/4/97	12/4/97
RESIDENCE INN	8365 DIX ELLIS TRAIL	Meter Change	ALREADY DONE	11/12/97	4/8/98
RICHARDSON, LEONORA	7610 PLUMWOOD DR	High Bill/RR/Leak	CUST. LEAK PROB.	9/2/97	9/2/97
RILEY, ALAN	10903 STARWOOD DR	High Bill/RR/Leak	READ; NEG LEAK TEST	5/21/97	5/21/97
RILEY, ALAN	10903 STARWOOD DR.	High Bill/RR/Leak	POSSIBLE LEAK	11/25/97	11/25/97
RILEY, ANN	10903 STARWOOD DR	High Bill/RR/Leak	CUST. LEAK PROB.	8/25/97	8/25/97
RING RENT	PHILLIPS HWY	Water Leak/Break	C/P	7/11/97	7/11/97
ROBERT VALLER	AVENUES MALL	Sewer Backup	AVENUE L/S DO NOT CALL OUT GOT STATION BACK ON LINE.	3/26/97	3/26/97
ROBINSON, RONALD	10914 STARWOOD DR	High Bill/RR/Leak	READ; NEG LEAK TEST	2/21/97	2/21/97
ROGER	8928 FREEDOM COMMERCE	Meter Change	CHANGED 4" DIAL	10/29/97	10/31/97
ROGERS	7595 BAYMEADOWS CIR W	Meter Leak	REPAIRED	4/10/97	4/10/97

## Royal Lakes

Name	Address	Problem	Resolution	Date Issued	Date Complete
ROLLARD	8030 PHILLIPS HWY	Water Leak/Break	C/P	11/3/97	11/3/97
ROSARIO, D A	7508 COVEWOOD	High Bill/RR/Leak	READ; NEG LEAK TEST	5/27/97	5/27/97
ROYAL LAKES CIVIC ASSOC.	ROYAL LK DR & ALLWOOD CT	No Water	DELI TURN ON	9/16/97	9/16/97
SALLY - APPLE HILL APT	SOUTHSIDE BLVD	Water Leak/Break	REPAIRED	3/25/97	3/25/97
SANDERS	8813 WESTREN WAY CIR	Meter Leak	REPAIRED	12/26/97	12/26/97
SANDPIPER APT	9536 PRINCETON SQ S	Water Leak/Break	REPAIRED	7/9/97	7/10/97
SANDY CHANSLER	2325 SMULLIAN TRAIL	Sewer Break	BROKEN FORCE MAIN TURNED OVER TO GRUHN MAY	2/11/97	2/11/97
SANTINI AT&T	8000 BAYMEADOWS WAY	Low Pressure	OK NOW	8/27/97	8/27/97
SATURN OF THE AVENUES	10863 PHILLIPS HWY	High Bill/RR/Leak	READ; NEG LEAK TEST	11/17/97	11/17/97
SATURN OF THE AVENUES	10863 PHILLIPS HWY	High Bill/RR/Leak	READ; NEG LEAK TEST	11/12/97	11/12/97
SCHLAG	7936 LINKSIDE DR	Curb Stop Replacement	REPLACED CURB STOP	9/7/97	9/7/97
SEA RICH MENU MARKETIN	9551 BAYMEADOWS RD, #20	High Bill/RR/Leak	CUSTOMER LEAK PROB.	3/18/97	3/18/97
SEIN	FAWN LAKE DR S	Water Leak/Break	REPAIRED	8/31/97	8/31/97
SELLECKER	7750 LAS PALMAS WAY	Meter Relocate	CAN NOT DO	7/22/97	7/25/97
SELLERS, FARRAH	7640 SUNWOOD DR	High Bill/RR/Leak	READ; NEG LEAK TEST	2/25/97	2/25/97
SHAPIRO, JOEL	9471 BAYMEADOWS, #103	High Bill/RR/Leak	CUST. LEAK PROB.	9/18/97	9/18/97
SHEPHERD OF THE WOODS	7860 SOUTHSIDE BLVD	Meter Change	COMPLETED	5/14/97	5/21/97
SMITH	7636 SUNWOOD DR	Water Leak/Break	REPAIRED	5/1/97	6/13/97
SMITH, GLADYS	11014 STARWOOD DR	Water Leak/Break	CUST. LEAK PROB.	7/22/97	7/22/97
SMITH, MR. (SWINDELL POW	7750 PHILLIPS HWY	No Water	CUST. HOUSE VALVE OFF WITH BROKEN SPIGOT	12/8/97	12/8/97
SOUTHERN OAKS	7601 TIMBERWOOD DR	Meter Change	CHANGED OUT 1 1/2 TO 1"	7/2/97	8/2/97
ST JOHN PLANTATION	7595 BAYMEADOWS CIR W	Meter Change	REPLACED METER GASKET	10/17/97	10/17/97
ST JOHNS PLANTATION	7595 BAYMEADOWS CIR W	Raise Meter	REPLACED TWO GASKETS & BOLTS	8/29/97	9/17/97
STAFFORD	1221 BELLEMEADE BLVD	Service Replacement	COMPLETED	9/22/97	10/9/97
STARBIRD, ELAINE	7627 LAS PALMAS, #240	Meter Lid Change	RPLD LID; METER OK	6/2/97	6/4/97
STEAK & ALE	8225 DIX ELLIS TR	Meter Change	COMPLETED	8/12/97	10/15/97
STRAUSER	7702 HOMEWOOD DR	Water Leak/Break	REPAIRED	7/21/97	7/21/97

## Royal Lakes

Name	Address	Problem	Resolution	Date Issued	Date Complete
STRICKLAND, BRANDY	7740 SOUTHSIDE BLVD, #2105	No Water	OWNER HAD OFF FOR REPAIRS	4/14/97	4/14/97
SUPINA	5500 CHRONICLE CT	Water Leak/Break	C/P	2/2/97	2/2/97
SWINDALL POWELL	7750 PHILLIPS HWY	No Water	C/P	12/8/97	12/15/97
SWINDALL POWER	7750 PHILLIPS HWY	Meter Change	COMPLETED	1/6/97	1/10/97
TAN-LINES	6045 ST. AUGUSTINE ROAD	Sewer Backup	LINE TO BUSINESS CLEAN; CUSTOMER PROBLEM	6/20/97	6/20/97
TEACHER INC	8651 BAY PINE	Meter Change	COMPLETED	11/12/97	12/23/97
THE LAKE ASSOC., INC.	6312 LAKE LUGANO DR	High Bill/RR/Leak	OBTAINED CORRECTED READ	6/26/97	6/26/97
THEIS, ORUIE	8857 BELLE RIVE BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	8/28/97	8/28/97
THEIS, ORVIE	8857 BELLE RIVE BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	9/3/97	9/3/97
THEIS, ORVIE	8857 BELLE RIVE BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	11/25/97	11/25/97
TILLMAN	9802-15 BAYMEADOWS RD	Water Leak/Break	C/P	8/28/97	8/28/97
TOM CERINO	1812 FAIRFAX COURT S	Noise	PIPING HAD COME APART INSIDE PUMP CHAMBER/ MADE REPAIRS	4/27/97	4/27/97
TRANCATELLI	10150 BELLE RIVE	No Water	NOT IN SERVICE AREA	12/13/97	12/13/97
TRAVELODGE	8765 BAYMEADOWS RD	Water Leak/Break	C/P	7/3/97	7/3/97
TREEHON	7814 CYPRESS PT CT	Meter Leak	REPAIRED	11/22/97	11/22/97
TRESSELL	7902 LOS ROBE DR	Water Leak/Break	REPAIRED	12/16/97	12/16/97
TYLER TUGART	3754 VIA DE LA REINA	Water Quality Complaint	HAD LINES FLUSHED	11/18/97	11/17/97
TYLER TUGGOF	3758 VIA DE LA REINA	Water Quality Complaint	ADJUSTED CHLORINE AT WATER PLANT	7/22/97	7/22/97
U S TRAVEL	8622 BAYMEADOWS RD	No Water	T-ON BACKFLOW DEVICE	3/4/97	3/4/97
UNITED DOMINION	9480 PRINCETON SQ #19	Meter Change	ALREADY CHANGED OUT	4/17/97	9/11/97
UNITED REALTY	9480 PRINCE SQ #22	Meter Change	COMPLETED	3/17/97	3/25/98
UNKNOWN	BELL SOUTH ON BAYMEADOWS	Lift Station Alarm	WESTERN ELECTRIC L/S OK	1/29/97	1/29/97
UNKNOWN	9000 SOUTHSIDE BLVD (BARNETT BANK)	Noise	CHECKED STATION ALL OK	4/16/97	4/16/97
UNKNOWN	8000 BAYMEADOWS CIR	Water Quality Complaint	CL2 WAS 0.,5 NO PROBLEM LEFT DOOR TAG	3/31/97	3/31/97
UNKNOWN	8000 BAYMEADOWS CIR E	Sewer Misc.	COULD NOT FIND BACKUP	5/28/97	5/28/97
UNKNOWN	8286 WESTERN WAY CIR	High Bill/RR/Leak	CUSTOMER LEAK PROB.	4/24/97	4/24/97
UNKNOWN	9120 BAYMEADOWS RD	High Bill/RR/Leak	READ; NEG LEAK TEST	7/22/97	7/22/97

## Royal Lakes

Name	Address	Problem	Resolution	Date Issued	Date Complete
UNKNOWN	9000 SOUTHSIDE BLVD	Lift Station Alarm	INFLUENT VALVE CLOSED AT RE STP	8/4/97	8/4/97
UNKNOWN	7400 POWERS AVE	Sewer Backup	PRIVATE COLLECTION SYSTEM	9/26/97	9/26/97
UNKNOWN	9645 BAYMEADOWS RD	Meter Change	NOT STUCK	1/31/97	2/20/97
UNKNOWN	9803 CREEKFRONT	Meter Change	CHANGE REGISTER	3/17/97	3/19/97
UNKNOWN	9846 FAWNBROOK DR	Water Leak/Break	REPAIRED	2/8/97	2/8/97
UNKNOWN	8343 PRINCETON SQ	Meter Leak	REPAIRED	4/15/97	4/16/97
UNKNOWN	ENTRANCE TO AVE MALL	Water Leak/Break	C/P	4/29/97	4/29/97
UNKNOWN	8101 PHILLIPS HWY	Meter Change	CHANGE REGISTER	4/28/97	4/29/97
UNKNOWN	8301 CYPRESS PLAZA DR	Water Leak/Break	NOT OUR AREA	6/17/97	6/17/97
UNKNOWN	9810 BAYMEADOWS RD	Water Leak/Break	REPAIRED	5/15/97	5/15/97
UNKNOWN	SOUTHSIDE & BAYMEADOWS RD	Fire Hydrant Problem	CONTRACTOR TURN ON HYD	7/18/97	7/18/97
UNKNOWN	8000 BAYMEADOWS WAY	Water Leak/Break	REPAIRED	6/6/97	6/6/97
UNKNOWN	9268 BAYMEADOWS AT SOUTHSIDE	Fire Hydrant Problem	COULD NOT FIND LEAKING HYDRANT	5/25/97	5/25/97
UNKNOWN	8040 PHILLIPS HWY	Water Leak/Break	REPAIRED	5/19/97	5/19/97
UNKNOWN	BAYMEADOWS & SOUTHSIDE	Water Leak/Break	REPAIRED BY GRUHN MAY	7/2/97	7/2/97
UNKNOWN	8641 BAYPINE RD	Meter Change	CHANGED REGISTER	8/12/97	10/16/97
UNKNOWN	8775 BAYPINE RD	Meter Change	CHANGED ELEMENT	8/12/97	9/3/97
UNKNOWN	8659 BAYPINE RD	Meter Change	CHANGED ELEMENT	8/12/97	9/3/97
UNKNOWN	9834 BAYMEADOWS RD	No Water	C/P	7/30/97	7/30/97
UNKNOWN	8051 BAYBERRY RD	Meter Change	CHANGED METER REGISTER	8/12/97	11/4/97
UNKNOWN	7610 BAYMEADOWS CIR W	Meter Change	CHANGED ELEMENT	8/12/97	8/12/97
UNKNOWN	7933 BAYMEADOWS WAY	Meter Change	NEEDS TO BE CHANGED AFTER HOURS	8/12/97	10/16/97
UNKNOWN	8025 BAYMEADOWS CIR E	Meter Change	CHANGED METER	11/12/97	11/26/97
UNKNOWN	9550 BAYMEADOWS RD	Meter Change	FROM 5/8 TO 1 1/2 METER	10/10/97	12/10/97
UNKNOWN	WESTERN LAKE DR	Water Leak/Break	REPAIRED	9/24/97	9/26/97
UNKNOWN	7575 DEERCOVE LN	Water Leak/Break	REPAIRED	9/30/97	9/30/97
UNKNOWN	BAYMEADOWS WAY W	Water Leak/Break	REPAIRED	10/1/97	10/2/97

## Royal Lakes

Name	Address	Problem	Resolution	Date Issued	Date Complete
UNKNOWN	8025 BAYMEADOWS CIR E	Meter Change	COMPLETED	11/12/97	12/29/97
UNKNOWN	7615 PLUMWOOD DR	Curb Stop Replacement	COMPLETED	12/24/97	12/24/97
UNKNOWN	8019 BAYPINE	Water Leak/Break	REPAIRED	11/30/97	11/30/97
UNKNOWN	8365 DIX ELLIS TRAIL	Meter Change	COMPLETED	12/12/97	12/24/97
VILLA OF GREEN	7628 BAYMEADOWS CIR W	Lift Station Alarm	RESET L/S ALARM	6/19/97	6/19/97
VILLAGE GREEN	7701 BAYMEADOWS CIR W	Water Leak/Break	NO LEAK FOUND	7/25/97	7/25/97
VILLAGE GREEN 1	7701 BAYMEADOWS CIR W	Water Leak/Break	NO LEAK	8/14/97	8/14/97
VILLAGE GREEN APT	7701 BAYMEADOWS CIR W	Clean Out	REPAIRED	7/28/97	8/1/97
VILLAGE GREEN CONDO	7701 BAYMEADOWS CIR. W.	Meter Leak	T & D DEPT. TO REPAIR	11/20/97	11/20/97
VILLAGE GREEN CONDO	7701 BAYMEADOWS CR W	Water Leak/Break	REPAIRED	4/8/97	4/8/97
VILLAGE GREEN CONDO	7701 BAYMEADOWS CIR W	Water Leak/Break	C/P	8/28/97	8/29/97
VILLAGE GREEN CONDO	7701 BAYMEADOWS CIR W	Water Leak/Break	C/P	9/18/97	9/22/97
VILLAGE GREEN I CONDOS	7701 BAYMEADOWS CIR W	Meter Leak	CUST. BACKFLOW PROB.	7/21/97	7/21/97
VILLAGE GREEN II	7623 BAYMEADOWS CIR W	Meter Change	CHANGE REGISTER	10/14/97	4/3/98
VILLAGE GREEN II	7620 BAYMEADOWS RD	Water Leak/Break	REPAIRED & CHANGE METER	10/14/97	11/5/97
VILLAGE GREEN II	7620 BAYMEADOWS CIR W	Meter Change	CHANGED ELEMENT	8/12/97	8/12/97
VILLAGEGREEN 1	7701 BAYMEADOWS CIR W	Sewer Break	REPAIRED	7/29/97	8/1/97
VINNIES ITALIAN RESTAURA	9862 OLD BAYMEADOWS RD	Water Quality Complaint	DUE TO ELEMENT CHANGE OUT	2/25/97	2/25/97
VISION MASTERS	8626 BAYMEADOWS RD	High Bill/RR/Leak	READ; NEG LEAK TEST	9/17/97	9/17/97
WALDEN	8343 PRINCETON BLVD E	Meter Box Change	COMPLETED	5/15/97	5/21/97
WALDEN PROP.	8343 PRINCETON SQ BLVD E	Water Leak/Break	REPAIRED	4/17/97	4/23/97
WALTER PORTNOY	6860 CABALLERO DR	Water Quality Complaint	LEFT MESSAGE ON ANSWER MACHINE	10/28/97	10/28/97
WASHBURN	7607 LAS PALMAS WAY	High Bill/RR/Leak	READ; NEG LEAK TEST	1/9/97	1/10/97
WATSON, CANDACE	8715 BELLE RIVE BLVD, #1602	High Bill/RR/Leak	READ; NEG LEAK TEST	4/10/97	4/10/97
WATSON, CANDICE	8715 BELLE RIVE, #1602	High Bill/RR/Leak	READ; NEG LEAK TEST	3/4/97	3/4/97
WAYBRIGHT	7588 DEER COVE LN	Water Leak/Break	REPAIRED	8/22/97	8/23/97
WHEELER, FRAN	7630 COVEWOOD DR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/27/97	8/27/97

## Royal Lakes

Name	Address	Problem	Resolution	Date Issued	Date Complete
WHITTLE, MARK	8563 ROYALWOOD DR	High Bill/RR/Leak	READ; NEG LEAK TEST	6/10/97	6/10/97
WILBUR BASSETT JR	6701 OLD ST. AUGUSTINE ROAD	Sewer Misc.	JETED LINES TO CLEAR BLOCKAGE	2/4/97	2/4/97
WILKINS	7753 LAS PALMAS WAY	Water Quality Complaint	FLUSH MAIN	11/13/97	11/13/97
WILLIAMS, MICHAEL	7629 TIMBERWOOD DR	Obtain Reading	OBTAINED READ	6/11/97	6/11/97
WINN DIXIE	9866 BAYMEADOWS RD	Meter Change	COMPLETED	1/9/97	5/21/97
WINN DIXIE	9866 BAYMEADOWS RD	Meter Change	COMPLETED	5/12/97	5/21/97
WOODARD	BAYMEADOW CLUB HOUSE	Water Leak/Break	REPAIRED	11/3/97	11/3/97
WURSTNER, ERIC	7533 FAWN LAKE DR. N.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/18/97	11/18/97
ZAENGER, DR.	6151 GRAYLING DR	No Water	CUST. SOFTENER PROB.	6/10/97	6/10/97
ZIMMERMAN, GEARRISON	8746 BELLE RIVE BLVD	Low Pressure	CUST. PROB.	9/15/97	9/15/97
ZIMMERMAN, MRS.	8746 BELLE RIVE	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	8/9/97	8/9/97
8249	8249 LAKE WOODBOURNE E	Raise Meter	RAISED BOX; RPLD LID TO 2ND	10/13/97	10/13/97
ABBOSH, JULES	6860 ESTRADA RD	High Bill/RR/Leak	READ; NEG LEAK TEST	9/12/97	9/12/97
ABBOSH, JULES	6860 ESTRADO RD	Accuracy Test	DECLINED TEST; RATE INCR. EXPLAINED	9/16/97	9/16/97
ABBULLAM	4735 SAN JOSE MANOR DR	Water Leak/Break	C/P	7/12/97	7/12/97
ABRAMS, LINDA B	2314 SMULLIAN TRAIL N	Meter Leak	NO IDENTIFIED LEAK	5/27/97	5/27/97
AGNEW	8121 SAN JOSE MANOR E	Water Leak/Break	REPAIRED	5/13/97	5/13/97
AKEL, EDDY	4148 SAN REMO DR.	High Bill/RR/Leak	CUST. LEAK PROB.	12/12/97	12/12/97
AKEL, MUSA	6831 SAN SEBASTIAN	High Bill/RR/Leak	READ; NEG LEAK TEST	6/11/97	6/11/97
AKOPYAN, DZHULYETTA	8293 OLD KINGS RD, #8	High Bill/RR/Leak	READ; NEG LEAK TEST	10/3/97	10/3/97
AKOPYAN, DZHULYETTA	8293 OLD KINGS RD, #8	High Bill/RR/Leak	READ; NEG LEAK TEST	9/30/97	9/30/97
ALALLOR	4028 PONCE DE LEON	No Water	C/P	10/5/97	10/5/97
ALFRD CROTTS	6095 ALPENROSE DRIVE	Odor	FLA PIPE TECH PROBLEM TALKED TO CUSTOMER	3/11/97	3/12/97
ALOSILLA, CARLOS M D	2233 SEGOVIA AVE	Low Pressure	RPLD MTR; P-TEST; CUSTOMER PROB.	4/18/97	4/18/97
AMERICA BEST	8220 DIX ELLIS TRAIL	Meter Change	CHANGED REGISTER	9/11/97	10/16/97
AMERICAN	8641 WESTERN WAY	Water Leak/Break	C/P	1/9/97	1/7/97
AMY SHELTON	7247 BALBOA RAOD	Odor	WROTE WORK ORDER TO FLUSH LINES	7/22/97	7/23/97



San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
ANDREA ROBERTS	7154 OLD KINGS ROAD SOUTH	Sewer Backup	CUST PROBLEM	4/2/97	4/2/97
ANDREWS, KATHLEEN	3809 LA VISTA CIR., #217	No Water	T-ON AT METER	12/11/97	12/11/97
ANDREWS, KATHLEEN K.	3809 LA VISTA CR, #217	High Bill/RR/Leak	OBTAINED CORRECTED READ	7/7/97	7/7/97
ANN B. SHAVE	4513 LISA DR NO	Water Quality Complaint	TOLD CUST TO CALL OFFICE AND SPEEK WITH LAB	3/8/97	3/5/97
ASH	3783 CATHEDRAL COVE RD	Water Leak/Break	C/P	4/10/97	4/10/97
ATKINS	8226 KENSINGTON SQ	Water Leak/Break	C/P	11/22/97	11/22/97
BACH	4021 CONGA ST	Service Replacement	COMPLETED	11/19/97	11/25/97
BACH, ROBIN	4021 CONGA ST.	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	11/17/97	11/17/97
BACH, ROBIN	4021 CONGA ST.	Low Pressure	RPLD MTR; ORD. SVC. RPLMT.	11/17/97	11/17/97
BAELIS	7934 ARGENTINE DR W	Water Leak/Break	C/P	7/12/97	7/12/97
BAKER	8243 SUTTON PL N	Service Replacement	COMPLETED	4/15/97	4/15/97
BALES, ROBERT	8190 SAN JOSE MANOR DR, #1	No Water	T-ON WATER	3/24/97	3/24/97
BARKET, MARY	6750 MADRID AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	12/22/97	12/22/97
BARKET, MARY	6750 MADRID AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	12/31/97	12/31/97
BARNES	7586 OLD KINGS RD	Clean Out	REPLACED	10/7/97	10/7/97
BARNES, PATRICIA	7586 OLD KINGS RD S	Meter Box Change	BX OK; SEWER CLEAN OUT TO OPER'S FOR REMEDY	9/26/97	9/26/97
BARRY	3743 CATHEDRAL OAKS DR S	Water Leak/Break	C/P	10/24/97	10/25/97
BAYNE	4348 BARQUERO CT E	Water Leak/Break	C/P	6/15/97	6/15/97
BEAN, JOAN	7837 PRAVER DR E	High Bill/RR/Leak	READ; NEG LEAK TEST	9/24/97	9/24/97
BEAN, JOAN	7837 PRAVER DR E	High Bill/RR/Leak	RAISED/RPLD MTR/BOX/LID	9/26/97	9/29/97
BEARD	7866 MENDOZA DR	Service Replacement	COMPLETED	4/14/97	4/29/97
BEARD, ROBERT	7866 MENDOZA DR	Low Pressure	RPLD MTR;P-TEST; ORD SVC RPLMT.	4/9/97	4/9/97
BEAUCLERC CONDO	8300 PLAZA GATE LN S	Meter Change	REPLACED	1/31/97	7/3/97
BEAUCLERC CONDO	8300 PLAZA GATE LN S	Meter Change	COMPLETED	4/2/97	4/23/97
BEHNAM	2262 SARAGOSSA AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	6/16/97	6/16/97
BEHNAM, MRS.	2262 SARAGOSSA AVE	High Bill/RR/Leak	CUST. LEAK PROB.	6/16/97	6/16/97
BEHNANUS	2262 SARAGOSSA AVE	Water Quality Complaint	WATER WAS CLEAR	7/17/97	7/17/97

## San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
BELL	3821 SAN REMO DR	Sewer Misc.	TREE OF SEWER MAIN NEEDS REMOVED	6/3/97	6/5/97
BELTCHER, CAROL	3805 UNIVERSITY BLVD W	Obtain Reading	OBTAINED READ	8/12/97	8/12/97
BENSON, DR CURTIS H	3643 CATHEDRAL OAKS PL N	Low Pressure	RPLD MTR; P-TEST; CUST. PROBLEM	2/6/97	2/6/97
BERNARD E/ HEYMAN	6841 MADRID AVENUE	Sewer Misc.	8" VD GRAVITY MAIN BROKEN BY CITY CREW	9/25/97	9/25/97
BERNIE CITY OF JAX	6620 SAN FERNANDO ROAD	Sewer Misc.	L/S FAILURE MADE REPAIRS	4/3/97	4/3/97
BERREY, JAMES B	7948 MANATA ST	High Bill/RR/Leak	READ; NEG LEAK TEST	6/27/97	6/27/97
BETCHKAL, JANET, M D	6335 CHRISTOPHER CRK W	High Bill/RR/Leak	READ; NEG LEAK TEST	7/25/97	7/25/97
BEVERLY GOOD FRIEND	8420 MIZNER CIR	High Bill/RR/Leak	REPLACED METER	1/6/97	1/6/97
BILHEIMER, S. M.	4025 PONCE DE LEON AVE	High Bill/RR/Leak	OBTAINED CORRECTED READ	9/2/97	9/2/97
BILHEIMER, S. M.	4025 PONCE DE LEON AVE	High Bill/RR/Leak	OBTAINED CORRECTED READ	12/2/97	12/2/97
BISHOP, WILLIAM	7456 SPINOILA RD	High Bill/RR/Leak	CUST. LEAK PROB.	6/9/97	6/9/97
BLACK, J F	3836 MARIANNA RD	High Bill/RR/Leak	READ; NEG LEAK TEST	6/4/97	6/4/97
BLANCHE MCLAUGHLIN	6119 ALPEUROSE AVE.	Odor	HAD LINES FLUSHED	8/26/97	8/26/97
BLOCKER, EILEEN	7305 COLIGNY RD	High Bill/RR/Leak	READ; NEG LEAK TEST	4/11/97	4/11/97
BLUMBERG, BRUCE	7015 CATALONIA AVE	High Bill/RR/Leak	CUSTOMER LEAK PROB.	3/21/97	3/21/97
BOLLES SCHOOL	7400 SAN JOSE BLVD	Water Leak/Break	C/P	7/14/97	7/15/97
BOLLES SCHOOL	SAN LUCAS & SAN CARLOS	Water Leak/Break	NO LEAK	12/17/97	12/17/97
BONIN	3770 TOLEDO RD	Water Leak/Break	REPAIRED	5/28/97	5/30/97
BOOLER	4831 MARSH HAMMOCK DR E	Meter Leak	REPAIRED	10/22/97	10/22/97
BOSTWICK	2454 LA MESA DR	High Bill/RR/Leak	CUST. LEAK PROB.	9/17/97	9/18/97
BOWENS, MR	4572 PRAVER DR N	No Water	CUST. HOUSE VALVE PROB.	5/19/97	5/19/97
BOWERING	8063 VILLAGE GATE CT	Water Leak/Break	C/P	8/20/97	8/20/97
BRADLEY ZIMMERMAN	2732 ALVARADO AVE,	Sewer Misc.	CUSTOMER PROBLEM	8/26/97	8/26/97
BRAIMAN, KEN	6723 LA LOMA DR	Low Pressure	CUST. SOFTENER PROB.	8/29/97	8/29/97
BRAINSEN	4649 CORRIENTES CT N	Meter Leak	REPAIRED METER LEAK	9/16/97	9/16/97
BRAZIEL, NICOLE	8124 SAN JOSE MANOR, 32	Meter Leak	CUSTOMER PROBLEM	5/30/97	5/30/97
BRAZIEL, NICOLE	8124 SAN JOSE MANOR, #2	High Bill/RR/Leak	CUST. LEAK PROBLEM	6/17/97	6/17/97

## San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
BREWER, E	4540 SAN CLERC RD	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	7/7/97	7/7/97
BRIDWELL, B J	7464 OLD KINGS RD S	High Bill/RR/Leak	CUSTOMER LEAK PROB	3/4/97	3/4/97
BRIDWELL, MRS.	7086 PONCE DE LEON, #3	Accuracy Test	METER PASSED ACCUR-TEST	6/27/97	6/27/97
BRIDWELL, VIRGINIA B	7086 PONCE DE LEON, #3	Obtain Reading	OBTAINED READ	6/13/97	6/13/97
BROWAY & BROWAY	4261 VIA VALENCIA CIR	Water Leak/Break	REPAIRED	10/6/97	10/8/97
BROWDY	8201 LA VISTA CIR	Water Leak/Break	C/P	9/23/97	9/23/97
BROWDY	8201 LV VISTA CIR	Water Leak/Break	C/P	9/23/97	
BROWDY & BROWDY	4277 VIA VALENCIA	Meter Box Change	COMPLETED	11/21/97	11/24/97
BROWDY, DICK	8201 LA VISTA CIR	High Bill/RR/Leak	READ; NEG LEAK TEST	6/27/97	6/27/97
BROWN, EDNA	7625 PRAVER DR E	High Bill/RR/Leak	OBTAINED CORRECTED READ	10/14/97	10/14/97
BROWN, R.	7805 JOLLIET DR	Meter Change	RPLD METER; NO LEAKS	7/22/97	7/22/97
BROWN, ROBERT T	3735 PONCE DE LEON	Low Pressure	RPLD MTR'S; CUST. PROBLEM	4/3/97	4/3/97
BROWN, RUTHIE	7805 JOLLIET DR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/16/97	7/16/97
BROWN, RUTHIE	7805 JOLLIET DR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/24/97	9/24/97
BROWN, RUTHIE	7805 JOLLIET	High Bill/RR/Leak	NEG LEAK TEST; CUST. NOT HM FOR ACCUR. TEST	10/13/97	10/13/97
BRYANT, DONNA	7945 PRAVER DR E	High Bill/RR/Leak	CUST. LEAK PROB.	9/18/97	9/18/97
BUFFONE, GARY & NORMA	2738 CHRISTOPHER CR N	High Bill/RR/Leak	READ; NEG LEAK TEST	9/16/97	9/16/97
BUGBEE, WALTER	6922 ALMOURS PL	Water Leak/Break	GROUND WATER	1/21/97	1/21/97
BURNS	4066 MARIANA RD	Curb Stop Replacement	COMPLETED	3/12/97	3/25/97
BURTON, MR.	4354 SAN CLERC RD	Obtain Reading	OBTAINED READ	6/19/97	6/19/97
BYRON	2721 RIBORN DR	Water Leak/Break	REPAIRED	12/1/97	12/1/97
C.N. GAZALEH	7769 MILLER OADKS DR. W.	Water Quality Complaint	CLS 1.8 SPOKE TO CUSTOMER	7/3/97	7/3/97
CABI, MS.	2320 SEGOVIA	Water Leak/Break	CUST. LEAK PROB; T-OFF FOR CUST. REPAIR	9/8/97	9/8/97
CALDWELL, THOMAS	8053 CATAWBA DR	High Bill/RR/Leak	READ; NEG LEAK TEST	3/7/97	3/7/97
CALHOUN, FRANK K	6218 CHRISTOPHER CRK CT	High Bill/RR/Leak	READ; NEG LEAK TEST	9/12/97	9/12/97
CALHOUN, FRANK K.	6218 CHRISTOPHER CK CT	High Bill/RR/Leak	RPLD MTR FOR TESTING	9/22/97	9/23/97
CAMEL	4222 ARGENTINE DR N	Service Replacement	COMPLETED	9/29/97	10/3/97

## San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
CAMPANERIA, RAFAEL	3612 CORONADO RD	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	6/19/97	6/19/97
CANEL	4222 ARGENTINE DR N	Service Replacement	COMPLETED	9/30/97	10/1/97
CARBY/FORD & MERCER.	8300 PLAZA GATE LN, #1163	High Bill/RR/Leak	READ; NEG LEAK TEST	10/1/97	10/1/97
CARRIE YOUNG	3962 CONGA STREET	Water Quality Complaint	WTP CHLORINE PROBLEM CORRECTED KLPROBLEM	1/30/97	1/30/97
CARRIERE, TY	8030 SAN JOSE VILLAGE, #2	Meter Change	REPLACED METER	5/8/97	5/12/97
CASTLEMAN	8005 NARANJA DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	7/1/97	7/1/97
CAUDLE, THELMA JEAN	3955 VIA DE LA REINA	High Bill/RR/Leak	READ; NEG LEAK TEST	9/5/97	9/5/97
CHANACKI, REGINALD R. MR	8413 SAN MARTARRO DR E	High Bill/RR/Leak	READ; NEG LEAK TEST	6/20/97	6/20/97
CHILTON, GENE	2365 SMULLIAN TRAIL S	Low Pressure	CUSTOMER SOFTENER PROB.	4/4/97	4/4/97
CHIN, KEW	3638 CATHEDRAL OAKS S	High Bill/RR/Leak	RPLD BOX & LID; NEG LEAK TEST	5/20/97	5/20/97
CHRISTMAN, JULIE	3809 LA VISTA CIR # 213	Obtain Reading	READ; RAISED & RPLD METER	10/22/97	10/22/97
CITY OF JAX	7641 POWERS AVENUE	Sewer Backup	CUSTOMER PROBLEM	3/25/97	3/25/97
CLARK	4054 CONGA ST	Low Pressure	CUSTOMER PROB.	7/25/97	7/25/97
CLARK	4039 HABANA AVE	T-Off Customer Repairs	COMPLETED	2/28/97	2/28/97
CLAY E DENNIS	4330 FERRARA STREET	Water Quality Complaint	PROBLEM AT SAN JOSE PLANT	4/15/97	4/15/97
CLIFFORD MILLER	3851 PIZARRO ROAD	Water Quality Complaint	S, TURNER TESTED WATER	7/21/97	7/21/97
CLIFTON, MR.	7463 SPINOLA RD	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	6/12/97	6/12/97
COARSEY	2457 SARAGOSSA AVE	Service Replacement	COMPLETED	6/12/97	7/18/97
COARSEY, JAMES	2457 SARAGOSSA AVE	Low Pressure	P-TESTED; ORD. SVC. REPLACEMENT	4/14/97	4/14/97
COBBESTONE APT	6916 OLD KINGS RD S	Curb Stop Replacement	COMPLETED	8/25/97	8/25/97
COBBLESTONE CORNER AP	6916 OLD KINGS RD S	High Bill/RR/Leak	READ; CUST. HAD WATER OFF AT VISIT	10/15/97	10/15/97
COBBLESTONE CORNERS A	6916 OLD KINGS RD S	High Bill/RR/Leak	RPLD METER	8/26/97	8/26/97
COCKE	8469 LYNDA SUE LN E	Low Pressure	REPLACED SERVICE	5/20/97	5/27/97
COCKE, WILLIAM B	8469 LYNDA SUE LN E	Low Pressure	RPLD MTR; P-TEST; ORD SVC RPLMT.	4/8/97	4/8/97
COGSWELL, DONNA	8124 SAN JOSE MANOR E #3	High Bill/RR/Leak	READ; NEG LEAK TEST	6/17/97	6/17/97
COHN, DIANA	4542 PRAVER DR N	Low Pressure	RPLD MTR;P-TEST; CUST. PROB.	4/9/97	4/9/97
COHN, LEONARD	2489 CASTELLON DR	High Bill/RR/Leak	DECLINED ACCURACY TEST; NO LEAKS	9/12/97	9/12/97

## San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
COHN, LEONARD	2489 CASTELLON DR	Low Pressure	RPLD MTR; P-TEST, CUST. PROB. (NO LKS)	9/12/97	9/12/97
COKER	8185 TRAFALGAR SQ	Water Leak/Break	REPAIRED	6/3/97	6/3/97
COLE, FRED & HALI	8075 VILLAGE GATE CT	Accuracy Test	NO TEST; CUST. NOT HM AT SCHED. TIME	9/25/97	9/25/97
COLE, FRED & HALI	8075 VILLAGE GATE CT	High Bill/RR/Leak	READ; NEG LEAK TEST	9/17/97	9/17/97
COLEMAN	2273 SARAGOSSA AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	12/19/97	12/19/97
COLLIER, JOHN	4325 SPOONHOLLOW LN	High Bill/RR/Leak	READ; NEG LEAK TEST	6/6/97	6/6/97
COMPANERIA	3612 CORONADO RD	Sod	COMPLETED	7/17/97	8/7/97
CONNOR, CAROLYN	8113 SAN JOSE MANOR E, #2	High Bill/RR/Leak	READ; NEG LEAK TEST	6/16/97	6/16/97
COOLEY	7806 SCOTLAND RD	Water Leak/Break	REPAIRED	2/6/97	2/7/97
COPPETT	7135 SAN JOSE BLVD	Water Leak/Break	REPAIRED	5/11/97	5/12/97
COULTER, LINDA	8300 PLAZA GATE, #1162	High Bill/RR/Leak	READ; NEG LEAK TEST	6/20/97	6/20/97
COWART	4743 SAN JOSE MANOR DR W #4	Water Leak/Break	C/P	2/9/97	2/9/97
COX, VICKI	4197 MARIANNA RD	Low Pressure	P-TESTED-CUST. PROBLEM	3/26/97	3/26/97
COYLE	4175 PALOMA PT CT	High Bill/RR/Leak	READ; NEG LEAK TEST	7/15/97	7/15/97
CRATEM, TOM	3832 VILLA SAN JOSE	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	10/14/97	10/16/97
CRATEM, TOM	3832 VILLA SAN JOSE	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	10/14/97	10/13/97
CRATEM, TOM	3832 VILLA SAN JOSE	High Bill/RR/Leak	READ; NEG LEAK TEST	12/23/97	12/23/97
CRYSTAL COIN LAUNDRY	3935-10 TOLEDO RD	High Bill/RR/Leak	OBTAINED READ	7/9/97	7/9/97
CRYSTAL CONDOS	3935-10 TOLEDO RD	Meter Change	2" TO 1 1/2	5/1/97	6/4/97
CTH ASSOC., LTD.	8030 OLD KINGS RD, #10	High Bill/RR/Leak	READ; UNABLE TO ID ANY LEAK	8/15/97	8/15/97
CTH ASSOCIATION LTD	8030-3 OLD KINGS RD S	High Bill/RR/Leak	READ; NEG LEAK TEST	2/4/97	2/4/97
CTH ASSOCIATION, LTD.	8030 OLD KINGS RD S, #10	High Bill/RR/Leak	CUST. LEAK PROB.	8/21/97	8/21/97
CTH ASSOCIATION, LTD.	8030 OLD KINGS RD S, # 10	High Bill/RR/Leak	CUST. LEAK PROB.	10/7/97	10/7/97
CUDDIHEE, ROBERT	4048 SAN BERNARDO DR	High Bill/RR/Leak	READ; NEG LEAK TEST	3/14/97	3/14/97
CULBREATH, JOHN	7044 ST AUGUSTINE RD	T-Off Customer Repairs	T-OFF WATER	4/14/97	4/14/97
CUNNING	7838 PRAVER DR W	Service Replacement	COMPLETED	4/24/97	5/6/97
CUNNING	7838 PRAVER DR W	Water Leak/Break	REPAIRED	5/7/97	5/15/97

## San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
CUNNINGHAM	7705 PRAVER DR E	No Water	WATER ALREADY ON AT METER	8/20/97	8/20/97
CUNNINGHAM	7705 PRAVER DR E		C/P	3/8/97	3/8/97
CUNNINGHAM, MARY	7705 PRAVER DR E	No Water	T-ON WATER	3/5/97	3/5/97
CUNNINGHAM, MARY	7705 PRAVER DR E	High Bill/RR/Leak	CUSTOMER LEAK PROB.	4/7/97	4/7/97
CUNNINGHAM, MARY	7705 PRAVER DR E	No Water	CUST. HOUSE VALVE PROB.	8/22/97	8/22/97
CURL, PAUL	4034 MIZNER CIR S	High Bill/RR/Leak	READ; NEG LEAK TEST	12/18/97	12/18/97
CURRAN, LISA	7645 PRAVER DR E	High Bill/RR/Leak	OBTAINED CORRECTED READ	10/10/97	10/10/97
CURRY THOMAS HARDWAR	3907 BAYMEADOWS RD	High Bill/RR/Leak	READ; NEG LEAK TEST	9/10/97	9/10/97
CYRUS, BEN	7709 LISA DR E	Low Pressure	P-TESTED; CUST. PROB.	5/21/97	5/21/97
DANIEL	7917 MENDOZA DR	Service Replacement	COMPLETED	6/12/97	7/9/97
DANIELS, RALPH C. JR	7917 MENDOZA DR	Low Pressure	RPLD MTR; P-TEST; ORD. SVC. RPLMT.	5/8/97	5/8/97
DARR, MARJORIE H	7149 MADRIS AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	6/17/97	6/17/97
DAVID REIN	WINDMOOR DRIVE	Odor	SEWER BREAK TURNED OVER TO GRUHN MAY	6/6/97	6/6/97
DAVIS	8419 MIZNER CT E	Low Pressure	C/P	1/31/97	1/31/97
DAWSON	2336 MILLER OAKS DR S	Service Replacement	COMPLETED	4/14/97	5/19/97
DAWSON, LESLIE	2336 MILLER OAKS DR S	Low Pressure	RPLD MTR; P-TEST; ORD SVC RPLMT.	4/3/97	4/3/97
DE HOF, FRANK C	8138 FRESCA ST	Meter Lid Change	CLEANED RIM OF MTR BX; LID NOW SEATS PROPERLY	5/12/97	5/12/97
DEAN	2374 SEGOVIA AVE	Service Replacement	COMPLETED	4/2/97	4/28/97
DEAN	3903 MARIANNA RD	Sewer Misc.	FILLED HOLES IN YARD	7/24/97	7/25/97
DEAN	2374 SEGOVIA	Water Leak/Break	C/P	11/22/97	11/22/97
DEAN, L	2374 SEGOVIA AVE	Low Pressure	RPLD MTR; P-TEST; ORD SVC RPLMT.	4/1/97	4/1/97
DEAN, TRACI	4719 SAN JOSE MANOR W, #2	No Water	HOUSE VALVE PARTIALLY OFF	8/13/97	8/13/97
DEATON, JAMES A JR	4062 CONGA ST	No Water	T-ON WATER	1/7/97	1/7/97
DEENER, CAROLYN	3809 LA VISTA, #219	High Bill/RR/Leak	READ; NEG LEAK TEST	4/14/97	4/18/97
DEMPSTER	2824 DUPONT AVE	Sewer Break	GIVEN TO CONTRACTOR	8/20/97	8/20/97
DERBY, ROBERT	4552 PRAVER DR N	Low Pressure	AT VISIT, PRESSURE FINE/CUST.	9/11/97	9/11/97
DIALLO	4728 PRAVER DR S	High Bill/RR/Leak	CUST. LEAK PROB.	7/16/97	7/16/97

## San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
DIETZ	7074 MADRID AVE	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	7/22/97	7/22/97
DIMSTER	2824 DUPONT AVE	Water Leak/Break	C/P	8/16/97	8/16/97
DORIS BREECE	7124 PONCE DE LEON	Odor	TROUBLE IN LINES. T&D FLUSHED LINES	8/18/97	8/18/97
DORIS NUGENT STANFORD	7816 PRAVER DRIVE	Odor	PROBLEM AT SJ PLANT REPAIRED ALL OK	4/17/97	4/15/97
DOROTHY CARR	3645 MARIANNA ROAD	Noise	GENERATOR MAKING NOISE TALKED TO CUSTOMER	11/5/97	11/5/97
DORUFF	4219 SAN SERVERA DR S	Water Leak/Break	REPAIRED	5/13/97	5/13/97
DOUGHER, JEROME	4321 SAN MARTARRO DR	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	7/8/97	7/8/97
DR. JAMES NEALIS	7262 SAN PEDRO	Step Tank Alarm	FOUND EXTENSION CORD PLUGGED IN OUTLET CORRECTED PROBLEM	3/6/97	3/6/97
DUBOIS, GEORGE	8647 SAN SEVERA DR E	High Bill/RR/Leak	READ; NEG LEAK TEST	6/6/97	6/6/97
DUBUC, MR	7833 SCOTLAND RD	Meter Box Change	REPLACED METER BOX & LID	1/29/97	1/29/97
DUMOND	7268 OLD KINGS RD	Water Leak/Break	REPAIRED	2/12/97	2/12/97
DUMOND	7268 OLD KINGS RD S	Clean Out	CITY PROBLEM	6/30/97	7/15/97
DUNDON	4018 MIZNER CIR	Meter Leak	REPAIRED	7/6/97	7/6/97
DUNN	7638 PRAVER CT	Obtain Reading	OBTAINED READ	6/25/97	6/25/97
DUPONT MIDDLE SCHOOL	2718 DUPONT AVE	Water Leak/Break	C/P	1/28/97	1/28/97
DUPONT STATION		Water Leak/Break	REPAIRED	4/4/97	4/4/97
DUPONT STATION	6271 ST AUG	Low Pressure	OK NOW	11/17/97	12/30/97
DUTY	3982 FERRARRA ST	Service Replacement	COMPLETED	5/17/97	5/29/97
DUVAL	8618 VILLA SAN JOSE E	Water Leak/Break	REPAIRED	4/7/97	5/15/97
DUVAL COUNTY SCHOOL BO	2710 DUPONT AVE	Meter Relocate	COMPLETED	1/17/97	1/28/97
E.D. JONES	7331 SAN CARLOS ROAD	Odor	RES. 0.8	7/24/97	7/25/97
E.D. JONES	7331 SAN CARLOS ROAD	Odor	RES 0.8 WATER SOFTNER PROBLEM	7/24/97	7/25/97
EASON	2468 SARAGOSSA AVE	Low Pressure	REPLACED SERVICE	4/24/97	5/9/97
EASON, W H	2468 SARAGOSSA AVE	Low Pressure	RPLD MTR; P-TEST; ORD SVC RPLMT.	4/18/97	4/18/97
ECKELS, DR. A RONALD	8653 SAN SERVERA DR W	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	8/26/97	8/26/97
EDENS, DEBRA	2838 MADRID AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	9/25/97	9/25/97
EDENS, GARY S.	2838 MADRID AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	9/25/97	9/25/97

## San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
EDWARD MCMAGCUS	6103 APENROSE AVE,	Odor	HAD T&D FLUSH LINES	8/26/97	8/26/97
EGGERS, MARIANNE	3762 MARIANNA RD	Low Pressure	AT VISIT, CUST. STATED OK PRESSURE	9/11/97	9/11/97
EISENBERG	3652 RIVER HALL DR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/5/97	9/5/97
EISENBERG, C. MARTIN	3652 HALL DR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/4/97	9/4/97
EISENBERG, C. MARTIN	3652 RIVER HALL DR	Accuracy Test	AC'UR TEST WITNESSED BY CUST.-OK	9/8/97	9/8/97
EISENGER, NEIL	3756 PONCE DE LEON	Water Leak/Break	TO T & D DEPT FOR MAIN REPAIR	1/20/97	1/20/97
ELIZABETH SCOTT	3746 MARIANA ROAD	Raise Meter	WHEN ARRIVED DID NOT SMELL ANYTHING	1/20/97	1/20/97
ELLISON, JR, MR & MRS R G	3727 CATHEDRAL COVE	High Bill/RR/Leak	READ; NEG LEAK TEST	1/2/97	1/2/97
ELLSTEIN	3750 VIA DE LA REINA		FLUSHED	3/20/97	3/20/97
ELSTEIN, CHARLES	3750 VIA DE LA REINA	High Bill/RR/Leak	CUSTOMER LEAK PROB.	3/4/97	3/4/97
EMPIRE PRINTING	6834 OLD KINGS RD S	High Bill/RR/Leak	CUST. LEAK PROB.	6/13/97	6/13/97
EMPIRE PRINTING	6834 OLD KINGS RD S	High Bill/RR/Leak	READ; NEG LEAK TEST	7/23/97	7/23/97
EOGLIA	7217 VENTURA AVE	Curb Stop Replacement	COMPLETED	11/14/97	11/26/97
ERWIN	4130 SAN BERNADO DR	Water Leak/Break	NO LEAK	12/11/97	12/11/97
EYRICK, JOHN	7016 SAN SEBASTIAN AVE	Low Pressure	AT VISIT, PRESSURE NORMAL	1/30/97	1/30/97
FAKPOROVFKLY, VYACHEFL	8291 OLD KINGS RD, #4	Meter Leak	CUST. LEAK PROB.	7/8/97	7/8/97
FARLEY	3840 CORONADO RD	Water Leak/Break	REPAIRED	10/1/97	10/3/97
FARLEY	3840 CORONADO RD	Service Replacement	COMPLETED	12/17/97	12/17/97
FARMANO	2237 MILLER OAK DR N	Water Leak/Break	C/P	3/1/97	3/1/97
FERIGNO	2818 CHRISTOPHER CREEK RD N	Water Leak/Break	C/P	1/28/97	1/28/97
FIELD	7547 FRANCISO RD	Service Replacement	COMPLETED	11/19/97	12/1/97
FIELDING, ALICE	2411 SEGOVIA AVE	High Bill/RR/Leak	CUST. LEAK PROB.	12/23/97	12/23/97
FIELDS, WILLIAM	7547 FRANCISCO RD.	Low Pressure	RPLD MTR; ORD. SVC. RPLMT.	11/18/97	11/18/97
FILLER	2662 SAN FERNANDO RD	Service Replacement	COMPLETED	6/9/97	6/16/97
FILO, JAMAL	7112 SAN SABASTIAN AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	9/22/97	9/22/97
FISHER, FRED	4035 FERRARRA	High Bill/RR/Leak	READ; NEG LEAK TEST	9/26/97	9/26/97
FITZ PATRI	SAN JOSE	Lift Station Alarm	CL2 LEAK AT CHLORINAOR MADE REPAIRS	4/5/97	4/5/97



## San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
FL CONS & TRADING CORP	6680 POWERS AVE	High Bill/RR/Leak	CUSTOMER LEAK PROB.	4/8/97	4/8/97
FLATEUAS	8026 ARGENTINE DR W	Service Replacement	COMPLETED	10/20/97	10/20/97
FORDYCE, FELICIA	8225 SAN JOSE MANOR DR E, #5	T-Off Customer Repairs	T-OFF FOR CUST. REPAIR	5/27/97	5/27/97
FORE, SHARON	3672 CATHEDRAL OAKS N	Low Pressure	CUST. SOFTENER PROB.	9/17/97	9/17/97
FRAN HARRIS	3726 PIZARRO ROAD	Sewer Misc.	NO ONE HOME LEFT MESSAGE CL2 1.8PPM	10/10/97	10/10/97
FRAZIER	8340 KIM DR	Water Leak/Break	REPAIRED	11/19/97	11/19/97
FREEDMAN, ELLEN	3604 DARNALL PL	High Bill/RR/Leak	CUST. TOILET LK PROB.	10/2/97	10/2/97
FREEDMAN, MRS. ELLEN G.	3604 DARNALL PL	High Bill/RR/Leak	READ; NEG LEAK TEST	9/11/97	9/11/97
FREIDMAN, MARSHALL	4683 CORRIENTES CIR. N.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/25/97	11/25/97
FURMAN, WILMER	3725 CATHEDRAL OAKS S	High Bill/RR/Leak	READ; NEG LEAK TEST	6/10/97	6/10/97
GAGLIARDI	2462 SEGOVIA DR	Water Leak/Break	REPAIRED	12/17/97	12/17/97
GARVIN	2153 SEGOVIA AVE	Water Leak/Break	C/P	9/12/97	9/12/97
GARVIN, WILLIAM H	2153 SEGOVIA DR	High Bill/RR/Leak	READ; NEG LEAK TEST	6/25/97	6/25/97
GAUDET	8243 SUTTON PL N	Sod	COMPLETED	6/20/97	7/3/97
GEORGIA-FLORIDA CHILDRN	3820 TOLEDO RD	No Water	RPLD MTR; P-TEST; CUST. PROB.	6/19/97	6/19/97
GERDTS	8146 VILLAGE GATE CT	Water Leak/Break	C/P	11/3/97	11/3/97
GERTZ	8146 VILLAGE GATE CT	Water Leak/Break	C/P	11/4/97	11/4/97
GERUDER	3835 MIRUELLO CIR N	Water Leak/Break	C/P	3/19/97	3/19/97
GHIOTO, MILDRED	8441 MIZNER CIR W	Meter Leak	REPLACED METER	7/14/97	7/14/97
GHIOTTE, MRS.	8441 MIZNER CIR W	Obtain Reading	OBTAINED READ	7/21/97	7/21/97
GILL, JOHN	3016 ALVARADO	High Bill/RR/Leak	READ; NEG LEAK TEST	12/31/97	12/31/97
GIOUROUKOS, GEORGE	4431 SAN CLERC RD	Low Pressure	AT VISIT,PRESSURE BACK TO NORM/CUST.	4/21/97	4/21/97
GLOVER	8300 PLAZA GATE LN, #1064	High Bill/RR/Leak	READ; NEG LEAK TEST	1/21/97	1/21/97
GOINS, MILLICENT	8190 SAN JOSE MANOR E, #4	Meter Leak	NO ID'D LEAK AT METER	7/9/97	7/9/97
GOLFVIEW ASS.	4300 PLAZA GATE #1	Water Leak/Break	C/P	2/10/97	2/10/97
GOODFRIEND, BEVERLY	8420 MIZNER CIR E	High Bill/RR/Leak	CUST. LEAK PROB.	6/18/97	6/18/97
GOODFRIEND, BEVERLY	8420 MIZNER CIR E	High Bill/RR/Leak	READ; NEG LEAK TEST	6/20/97	6/20/97

San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
GOODFRIEND, BEVERLY	8420 MIZNER CIR E	High Bill/RR/Leak	CUST. SMALL LK. PROB.	6/11/97	6/11/97
GORDON	6863 SAN SEBASTIAN AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	7/9/97	7/9/97
GORDON	3770 TOLEDO RD	Water Leak/Break	REPAIRED	6/27/97	6/28/97
GRAY, MRS.	3669 PIZARRO RD	High Bill/RR/Leak	CUST. LEAK PROB.	7/2/97	7/2/97
GREEN	3669 MARIANNA RD	Water Leak/Break	C/P	2/10/97	2/16/97
GREEN, JANET	8203 KENSINGTON SQ	High Bill/RR/Leak	READ; NEG LEAK TEST	9/22/97	9/22/97
GREENBERG, MR. & MRS. J.	3950 SAN CLERC RD	High Bill/RR/Leak	CUST. LEAK PROB.	12/8/97	12/8/97
GRIFFIN	6802 OLD ST. AUGUSTINE RD	Service Replacement	COMPLETED	2/22/97	2/9/97
GRIFFIN, JAMES	8218 KENSINGTON SQ	High Bill/RR/Leak	CUST. LEAK PROB.	9/19/97	9/19/97
GRIFFIS	8404 MIZNER CIR E	Water Quality Complaint	FLUSH	9/29/97	9/29/97
GRIGGIN, DR JAMES	6802 ST AUGUSTINE RD	Low Pressure	P-TESTED; ORD. SVC. RPLMT.	1/20/97	1/21/97
GRONLEY, DANIEL H	7953 NARANJA DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	3/5/97	3/5/97
HAIGLER, ROGER & JOYCE	8049 FRESCA ST	High Bill/RR/Leak	READ; NEG LEAK TEST	6/9/97	6/9/97
HAIGLER, ROGER & JOYCE	8049 FRESCA ST.	High Bill/RR/Leak	READ; NEG LEAK TEST	12/9/97	12/9/97
HALE, ANTOINETTE	3929 SAN REMO DR.	Low Pressure	CUST. HAD WATER OFF AT HOUSE VALVE	11/11/97	11/11/97
HALE, ANTOINETTE	3929 SAN REMO DR	High Bill/RR/Leak	READ; NEG LEAK TEST	12/18/97	12/18/97
HALL	7400 POWER AVE	Water Leak/Break	C/P	1/20/97	1/20/97
HAMMACHER	3657 CATHEDRAL COVE	Sewer Misc.	CITY PROBLEM	8/11/97	8/20/97
HAMON	2635 DUPONT AVE	Service Replacement	COMPLETED	2/26/97	3/5/97
HARPER	7836 NAPODR	Service Replacement	COMPLETED	12/16/97	1/23/98
HARPER	4420 NARANJA DR S	Raise Meter	COMPLETED	12/18/97	12/18/97
HARRIS	3726 PIZARRO RD	Dirt	COMPLETED	12/31/97	1/15/98
HARRIS, EVELYN	8129 VILLAGE GATE CT.	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	12/29/97	12/29/97
HARRIS, FRAN	3726 PIZARRO RD	High Bill/RR/Leak	CUST. LEAK PROB.	12/3/97	12/3/97
HARRIS, HAROLD	7904 JOLLIET DR	High Bill/RR/Leak	CUST. LEAK PROB.	6/16/97	6/16/97
HARRIS, MRS.	3726 PIZARRO RD	T-Off Customer Repairs	RPLD METER & CURBSTOP;RAISED METER	12/6/97	12/6/97
HARTJE, MRS.	4579 CORRIENTES CIR S	High Bill/RR/Leak	READ; NEG LEAK TEST	9/15/97	9/15/97

## San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
HARTMAN, KAREN	6350 CHRISTOPHER CRK RD E	Low Pressure	CUST. SOFTENER PROB.	9/15/97	9/15/97
HASSENPLUG, MR	3932 CONGA ST	T-Off Customer Repairs	T-OFF FOR CUST. REPAIR	4/2/97	4/2/97
HAVERETY'S	10464 PHILIPS HIGHWAY	Water Quality Complaint	CL2 0.9 TALKED TO CUSTOMER	3/6/97	3/13/97
HAZEN, EDDY	2347 MILLER OAKS DR N	Low Pressure	RPLD MTR; P-TEST; CUST. PROBLEM	4/4/97	4/4/97
HERBERT, MR.	7054 MADRID AVE	High Bill/RR/Leak	RPLD METER; NO LEAKS	9/12/97	9/12/97
HERMAN ALPERT	307 SAN JUAN DRIVE	Water Quality Complaint	HAS WATER SOFTNER, RES 0.3 , CUSTOMER PROBLEM	3/14/97	3/14/97
HERRING	4730 SAN JOSE MANOR DR W	Water Leak/Break	C/P	5/24/97	5/24/97
HERRING, JANICE	7819 LISA DR E	High Bill/RR/Leak	READ; NEG LEAK TEST	9/22/97	9/22/97
HIGHSMITH, BOB	3604 CATHEDRAL COVE	Low Pressure	RPLD MTR; P-TEST; CUSTOMER PROB	3/14/97	3/14/97
HINCKLEY	3930 SIERRA MADRE DR S	Water Leak/Break	CITY	7/14/97	7/14/97
HODGES	7920 FRESCA ST	Service Replacement	COMPLETED	4/2/97	4/28/97
HODGES, RALPH	7920 FRESCA ST	Low Pressure	RPLD MTR; P-TEST; ORD SVC RPLMT.	3/25/97	3/25/97
HODGINS, JAMES	4159 HABANA AVE	Low Pressure	RPLD MTR; P-TEST; ORD SVC RPLMT	12/23/97	12/24/97
HOFFMAN, R DOW	7041 SALAMANCA AVE	Obtain Reading	OBTAINED READ	6/13/97	6/13/97
HOLLBROOK	7937 MENDOZA DR	Water Leak/Break	REPLACED SERVICE LINE	5/8/97	5/21/97
HOLLEMAN	8170 TRAFALGUR SQ	Water Leak/Break	REPAIRED	7/21/97	7/24/97
HOLLERBACH	3866 CONGA	Sewer Backup	CUSTOMER PROBLEM	10/26/97	10/26/97
HOME OWER ASS	4300 PLAZA GATE LN	Fire Hydrant Problem	REPAIRED	1/13/97	1/13/97
HOWARD, F. J.	8306 BARQUERO CT N	High Bill/RR/Leak	READ; NEG LEAK TEST	12/22/97	12/22/97
HUBBARD, L T	8028 NAPO DR	High Bill/RR/Leak	READ; NEG LEAK TEST	6/17/97	6/17/97
HULL	7400 POWER AVE	Water Leak/Break	C/P	1/11/97	1/19/97
HUNT	3627 CATHEDRAL OAKS N	Service Replacement	COMPLETED BY RJ UNDERGROUND	6/12/97	10/13/97
HUNT, MARTHA	3627 CATHEDRAL OAKS N	Low Pressure	RPLD MTR;P-TEST; ORD SVC RPLMT.	4/24/97	4/24/97
HUNTER, LORRAINE	8300 PLAZA GATE, #1243	High Bill/RR/Leak	READ; NEG LEAK TEST	10/2/97	10/2/97
HUX	4090 CONGA ST	Sod	COMPLETED	5/1/97	6/19/97
HYNES, RICHARD	3774 VIA DE LA REINA	High Bill/RR/Leak	CUST. LEAK PROB.	6/3/97	6/3/97
IASIFAY, ROMAN	6082 ST AUGUSTINE RD	High Bill/RR/Leak	CITY METER	4/8/97	4/8/97

## San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
IBRAHIM	4345 ARGENTINE DR N	Service Replacement	COMPLETED	5/9/97	5/13/97
IBRAHIM	4345 ARGINTINE DR N	Water Leak/Break	REPAIRED	5/13/97	5/14/97
IBRIHAM, MAYA	4345 ARGENTINE DR N	Low Pressure	P-TESTED; CUST. PROB.	1/13/97	1/13/97
IMPACT MARKETING, INC.	3837 BAYMEADOWS RD	High Bill/RR/Leak	READ; NEG LEAK TEST	10/14/97	10/14/97
ISARD, CHERYL	8129 SAN JOSE MANOR DR E, #2 & #3	T-Off Customer Repairs	T-OFF WATER TO #2	1/28/97	1/28/97
ISSACS, RITA & JOHN	2316 MILLER OAKS DR N	High Bill/RR/Leak	CUST. LEAK PROB.	12/2/97	12/2/97
IVEY, PATRICK	3821 VIA DE LA REINA	High Bill/RR/Leak	CUST. LEAK PROB.	6/19/97	6/19/97
JACKSON, KIM	3903 SIERRA MADRE DR N	No Water	FLUSHED LINES	8/18/97	8/18/97
JACOBSON, LINDA M.	4104 SAN SERVERA DR N	Water Leak/Break	GROUNDWATER; NO LEAK	12/31/97	12/31/97
JAMES THOMPSON	6731 YVONNE LANE	Water Quality Complaint	T & D TO FLUSH LINES	6/18/97	6/18/97
JAMES WILSON	3806 MARIANNA ROAD	Odor	NO ODOR NOTED CL2 AT 0.9	2/21/97	2/21/97
JEA	ARGENTINE & OLD KINGS RD	Water Leak/Break	REPAIRED	10/3/97	10/3/97
JEFFREYS	7830 CATAWBA DR	Lower Meter	C/P	5/7/97	5/8/97
JERRY BEACH	4079 CONGA STREET	Water Quality Complaint	WTP CL2 PROBLEM	1/30/97	1/30/97
JEWISH COMM ALLIANCE	8505 SAN JOSE BLVD.	Sewer Backup	CUSTOMER PROBLEM	10/24/97	10/24/97
JIMINEZ	7204 OLD KINGS RD	Water Quality Complaint	OK NOW	4/13/97	4/13/97
JOHN AND VAN NORSTRAND	4012 SIERRA MADRE	Sewer Break	LINE BLOCKED CALLED ROTO ROOTER021197	2/11/97	2/11/97
JOHN DAY	1505 SHAKER COVE COURT	Step Tank Alarm	REPLACED FLOAT SWITCH	1/12/97	1/12/97
JOHN STRAT	2112 HAWKHURST DR E	Sewer Break	LOW PRESSURE FORCE MAIN BREAK GM TO MAKE REPAIRS	3/8/97	3/8/97
JOHN VAN NORSTRAND	4012 SIERRA MADRE DR SOUTH	Sewer Backup	HAD SE PIPE TECH MAKE REPAIRS	3/10/97	3/10/97
JOHNSON	4160 HABANA AVE	Raise Meter	COMPLETED	6/14/97	6/14/97
JOHNSON, TIM	3809 LA VISTA CIR #211	High Bill/RR/Leak	READ; NEG LEAK TEST	1/6/97	1/6/97
JONES	2203 SMULLIAN TRAIL N	Service Replacement	COMPLETED	8/25/97	10/6/97
JONES, MR.	2203 SMULLIAN TRAIL N	No Water	RPLD MTR; P-TEST; ORD SVC RPLMT.	7/22/97	7/22/97
JOSEPH, MR.	6859 ESTRADA RD	High Bill/RR/Leak	READ; NEG LEAK TEST	9/17/97	9/18/97
JOY A. HAUGE	2728 VERSAILLEW COURT	Water Quality Complaint	CL2 RES .4 WATER SMELLS OK	4/23/97	4/23/97
JOYNER	4211 KINGS CT	Water Leak/Break	REPAIRED	5/29/97	5/29/97

## San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
JOYNER	4211 KINGS CT	Water Quality Complaint	C/P	6/27/97	6/22/97
JOYNER, JAMES A	3658 CATHSDRAL OAKS S	High Bill/RR/Leak	READ; NEG LEAK TEST	4/1/97	4/1/97
JOYNER, JAMES A	3658 CATHEDRAL OAKS S	High Bill/RR/Leak	READ; NEG LEAK TEST	3/7/97	3/7/97
K.E. MCINTYRL	8868 CHAMBORE DRIVE	Clean Out	CS/WO WRITTEN DRIVEWAY CAVING IN	7/2/97	7/2/97
KANGAS, PAMELA ANNE	7924 JOLLIET DR	High Bill/RR/Leak	READ; NEG LEAK TEST	6/18/97	6/18/97
KATHY WOODS	8236 BROOKRIDGE	Barricades	KIDS HAD MOVED FROM LINE BLOW OFF REPLACED BARRICADES	3/8/97	3/8/97
KAUFMAN, TERRI	6680-105 POWERS AVE	No Water	BUILDING OWNER'S PROBLEM	2/24/97	2/24/97
KELLY	6925 SAN JOSE BLVD	Water Leak/Break	REPAIRED	4/8/97	4/9/97
KENNEDY, DOUGLAS	3915 FERRARA ST	High Bill/RR/Leak	READ; NEG LEAK TEST	6/3/97	6/3/97
KENNEDY, JOAN	8300 PLAZA GATE, #1192	High Bill/RR/Leak	CUSTOMER LEAK PROB.	3/17/97	3/17/97
KENNETH MANDEVILLE	1556 MAYFIELD ROAD	Odor	GRUHN MAYTO REPAIR BROKEN SEWER SERVICE	6/23/97	6/25/97
KERR, MRS JIM	3949 MIRUELO CIR N	No Water	T-ON WATER	1/15/97	1/15/97
KIKO	8205 SAN JOSE MANOR	Meter Leak	REPAIRED	12/18/97	12/18/97
KILBY, SARA LOU	8124 SIERRA MADRE DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	10/13/97	10/13/97
KIMELL, JR, KEITH	4129 HABANA AVE	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	4/24/97	4/24/97
KIMMELL, KEITH JR	4129 HABANA AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	9/4/97	9/4/97
KINCAID, JOSEPH	7221 HERNANDO RD	Low Pressure	RPLD MTR; P-TESTED; CUST. PROB.	2/27/97	2/27/97
KINDERCARE	3993 SAN JOSE PARK DR.	High Bill/RR/Leak	APPEARS TO BE CUST. LEAK PROB.	11/5/97	11/5/97
KING	7986 LAFFIT DR	Meter Relocate	COMPLETED	10/21/97	10/28/97
KING CROSSING APT II	7241 OLD KINGS RD S	Meter Change	CHANGE ELEMENT	4/2/97	4/23/97
KING, THOMAS	7986 LAFFITT DR	High Bill/RR/Leak	READ; NEG LEAK TEST	4/23/97	4/23/97
KING, THOMAS	7986 LAFFIT DR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/9/97	7/9/97
KING, THOMAS	7986 LAFFITT DR	High Bill/RR/Leak	READ; NEG LEAK TEST	10/15/97	10/15/97
KING, THOMAS	7986 LAFFITT DR	High Bill/RR/Leak	READ; NEG LEAK TEST	12/23/97	12/23/97
KINGS CROSSING	7241 OLD KINGS RD S	Meter Change	REPLACED METER ELEMENT	2/26/97	2/28/97
KLEMPF, ED	2257 SMULLIAN TRL S	High Bill/RR/Leak	CUST. LEAK PROB.	9/2/97	9/3/97
KLUSMEYER	7944 LAFFITT DR	Obtain Reading	OBTAINED READ	10/14/97	10/14/97

## San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
KNIGHT, LINDA	4717 SAN JOSE VILLAGE, #4	High Bill/RR/Leak	READ; NEG LEAK TEST	12/30/97	12/30/97
KORNATZ, GARY	2854 SAN FERNANDO RD	Low Pressure	RPLD MTR;P-TEST; CUST. PROB.	5/21/97	5/21/97
KRAMER	3724 DARNALL PL	Water Leak/Break	REPAIRED	8/18/97	8/19/97
LA MILADA APT	3870 MISSION	Meter Change	COMPLETED	9/2/97	10/16/97
LA MIRADA	3901 TOLEDO RD	Fire Hydrant Problem	COMPLETED	1/13/97	1/15/97
LA MIRADA APT	3864 LA MIRADA DR N	Meter Change	COMPLETED	9/2/97	1/26/98
LA MIRADA APT	6616 LA MIRADA E	Meter Change	COMPLETED	8/22/97	9/8/97
LA MIRADA APT	6519 VALEROSO	Water Leak/Break	REPAIRED	11/18/97	1/9/98
LA MIRADA APT	6616 LA MIR E	Low Pressure	OK AT METER	8/5/97	8/5/97
LA MIRADA APT	3915 TOREADOR	Meter Change	CHANGED METER	9/2/97	10/16/97
LA MIRADA APT 14	3870 MISSION	Water Leak/Break	REPAIRED	10/1/97	3/20/98
LA MIRADA APTS, #33	3865 CAMENERO, #8088	Obtain Reading	OBTAINED READ	6/13/97	6/13/97
LA MIRADA APTS.	6616 LA MIRADA E, #18	High Bill/RR/Leak	READ; UNABLE TO ID LEAK	8/20/97	8/20/97
LARMONDRA, J. ROBERT	8206 KENSINGTON SQ	Low Pressure	CUST. SOFTENER PROB.	7/1/97	7/1/97
LASER	8340	No Water	C/P	7/27/97	7/27/97
LAW, NANCY	4717 SAN JOSE VILLAGE CT, #3	No Water	REPLACED METER	3/24/97	3/25/97
LAY, DONESTA	7811 LISA DR E	No Water	T-ON AT HOUSE VALVE	3/28/97	3/28/97
LE ?	9528 ALEN ABBY WAY	Water Quality Complaint	CUSTOMER PROBLEM	11/11/97	11/11/97
LEACHMAN, TERRY L	2754 CHRISTOPHER CR N	High Bill/RR/Leak	READ; NEG LEAK TEST	6/13/97	6/13/97
LEE	2640 DUPONT AVE	Service Replacement	COMPLETED	3/5/97	3/6/97
LEE	8241 SUTTON PL N	Water Leak/Break	REPAIRED	6/20/97	6/25/97
LEKAS	2211 CHERYL DR	Water Leak/Break	REPAIRED	5/28/97	5/28/97
LETORRNEAU	4212 MARIANNA RD	Service Replacement	COMPLETED	3/10/97	3/20/97
LETOURNEAU	4212 MARIANNA RD	Water Leak/Break	REPAIRED 10" MAIN	6/2/97	6/2/97
LETOURNEAU	4212 MARIANNA RD	Water Leak/Break	REPAIRED	6/2/97	6/2/97
LETOURNEAU, CHRIS	4212 MARIANNA RD	Low Pressure	P-TESTED; ORD. SVC. RPLMT.	3/5/97	3/6/97
LEWIS	2329 SEGOVIA AVE	Meter Leak	REPAIRED	4/17/97	5/1/97

## San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
LEWIS	7138 OLD KINGS RD S	Cave In	GIVIN TO OPERATIONS	4/16/97	4/16/97
LEWIS	2329 SEGOVIA AVE	Meter Change	COMPLETED	4/22/97	4/23/97
LEWIS, HOMER	4344 LAKE WOODBOURNE	High Bill/RR/Leak	CUST. LEAK PROB.	9/16/97	9/16/97
LICHI	4352 NARANJA DR S	Flush	COMPLETED	1/31/97	1/31/97
LIND, L. ROY	2754 BOQUETTE AVE	High Bill/RR/Leak	CUST. LEAK PROB.	12/17/97	12/17/97
LINDSTROM, MARK	7213 HERNANDO RD	High Bill/RR/Leak	CUST. LEAK PROB.	9/12/97	9/12/97
LITTLE, KEN	4303 SAN MARTARRO DR N	Low Pressure	P-TESTED; CUSTOMER PROB.	4/16/97	4/16/97
LLOYD, MICHAEL	2329 SARAGOSSA AVE	High Bill/RR/Leak	CUST. LEAK PROB.	9/16/97	9/16/97
LLOYD, MICHAEL D	2329 SARAGOSSA AVE	Obtain Reading	OBTAINED READ; METER OK	9/16/97	9/16/97
LOCKHART, CHARLES	7919 PRAVER DR W	Low Pressure	CUST. PROBLEM	9/30/97	9/30/97
LODINGER, S	4053 PONCE DE LEON	Low Pressure	AT VISIT; PRESSURE NORMAL PER CUSTOMER	4/8/97	4/8/97
LOHSE	2809 CHRISTOPHER CREEK N	Meter Change	COMPLETED	6/5/97	8/13/97
LOHSE, DEAN	4327 BARQUERO CT E	Accuracy Test	ACC-TEST OK; CUST. PROB.	1/21/97	1/22/97
LOHSE, DEAN C	4327 BARQUERO	High Bill/RR/Leak	READ; NEG LEAK TEST	1/14/97	1/14/97
LONDON	8196 TRAFALGAR SQ	Water Leak/Break	REPAIRED	7/21/97	7/21/97
LONDON	8196 TRAFALGAR SQ	Water Leak/Break	REPAIRED	7/23/97	7/23/97
LOVE, MRS.	6942 ALMOURS PL	No Water	CUST. LEAK PROB; T-OFF FOR REPAIRS	7/27/97	7/27/97
LOWERY, KIKO	8205 SAN JOSE MANOR DR E, #6	T-Off Customer Repairs	T-OFF FOR CUST. REPAIR	12/18/97	12/18/97
LREVETT HOMES	4586 VILLAGE DR	Water Leak/Break	REPAIRED	1/8/97	1/8/97
LUCAS, MR.	7269 BALBOA ST	Low Pressure	CUST. SVC. LINE PROB.	12/18/97	12/19/97
MACK	4216 MADRID	Water Leak/Break	REPAIRED	7/12/97	7/14/97
MACK, FREDERICK	4207 LA LOSA DR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/19/97	9/19/97
MADONIK	8153 SIERRA MADRE DR W	Water Leak/Break	REPAIRED	8/18/97	8/20/97
MADONIK, ELEANOR	8153 SIERRA MADRE DR W	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	4/4/97	4/4/97
MADONIK, ELEANOR	8153 SIERRA MADRE DR W	Obtain Reading	OBTAINED READ	8/5/97	8/5/97
MAJEUCZ	8404 DAFFIN LN	High Bill/RR/Leak	CUSTOMER PROBLEM	1/17/97	1/17/97
MALCALM	8146 SIERRA MADRE DR	Water Leak/Break	REPAIRED	7/27/97	7/27/97

San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
MALCOME	8146 SIERRA MADRE DR W	Service Replacement	COMPLETED	11/11/97	11/12/97
MALTZ, EDNA	3809 LA VISTA CIR, #209	High Bill/RR/Leak	READ; NEG LEAK TEST	12/23/97	12/23/97
MARENGO	3946 SIERRA MADRE DR SO	Service Replacement	COMPLETED	6/12/97	7/7/97
MARENGO, MR	3946 SIERRA MADRE DR S	Low Pressure	RPLD MTR;P-TEST; ORD SVC RPLMT	5/14/97	5/14/97
MARENGO, SUSAN	3946 SIERRA MADRE DR S	High Bill/RR/Leak	READ; NEG LEAK TEST	9/3/97	9/3/97
MARGO'S CATERING	8062 OLD KINGS RD S	Sewer Misc.	CUSTOMER PRESSURE PROB.	4/8/97	4/8/97
MARTIN, LAURA	7428 SPINOLA RD	Low Pressure	RPLD MTR; P-TEST; CUSTOMER PROB.	2/10/97	2/10/97
MARY ANN MCGEE	6842 ESTRADA ROAD	Sewer Backup	BLOCKAGE IN LINE CALLED GRUHN MAY	3/9/97	3/9/97
MARY HARVEY	3682 CORONADO ROAD	Sewer Backup	IN HOUSE PROBLEM	9/26/97	9/26/97
MARY ROBARE	7154 OLD KINGS ROAD SOUTH	Sewer Backup	CUSTOMER PROBLEM	4/2/97	4/2/97
MATTHEWS	3837 SAN BERNADO DR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/19/97	9/19/97
MAXINE ZAPATA	8133 CESPERDES AVE.	Water Quality Complaint	CL2 LOW 0.3 TOLD CUST TO FLUSH LINE AT HOUSE	1/7/97	1/7/97
MAXWELL, RAMONA J	8281 LAKE WOODBOURNE DR E	High Bill/RR/Leak	READ; NEG LEAK TEST	6/16/97	6/16/97
MAYO, VICKI	7912 ARGENTINE DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	2/3/97	2/3/97
MAYS, HESPER M.	7660 PRAVER DR E	High Bill/RR/Leak	OBTAINED CORRECTED READ	6/16/97	6/16/97
MAZDA MOTORS	8313 BAYCENTER RD	High Bill/RR/Leak	CUST. LEAK PROB.	1/14/97	1/8/97
MCCAIN, MRS	3835 PIZARRO RD	No Water	T-ON WATER	1/21/97	1/21/97
MCCALL	3808 VIA DE LA REINA	Water Leak/Break	C/P	12/2/97	12/2/97
MCCUSKLY	4235 SAN SEVEIRA DR S	Water Quality Complaint	OK NOW	12/31/97	1/5/98
MCKEAN, D S	8112 SANTILLO DR	High Bill/RR/Leak	READ; NEG LEAK TEST	4/10/97	4/10/97
MCKINNEY, JACQUELINE	4321 SAN CLERC RD	Meter Leak	RAISED & RPLD METER	10/22/97	10/22/97
MCLELLAND	8167 PLAZA GATE LN	Water Leak/Break	REPAIRED	1/23/97	1/23/97
MCWINN	3644 MARIANNA RD	Water Leak/Break	HOLD TILL 10/10/97	10/9/97	10/9/97
MCWINN	3644 MARIANNA RD	Service Replacement	COMPLETED	10/8/97	10/9/97
MCWINN, MR.	3644 MARIANNA RD	Meter Leak	REPLACED SVC. LINE	10/8/97	10/9/97
MELCOLM, JAKE	8146 SIERRA MADRE DR W	Low Pressure	RPLD MTR;P-TEST; ORD. SVC. RPLMT.	8/12/97	8/12/97
MENDELSON, DR MAX	4050 MIZNER CIR S	No Water	CUSTOMER PROBLEM	3/4/97	3/4/97



## San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
MERSCHECK, LAWRENCE	4117 SAN REMO DR	High Bill/RR/Leak	CUSTOMER LEAK PROBLEM	3/5/97	3/6/97
METTER	4004 SIERRA MADRE DR S	High Bill/RR/Leak	CUST. LEAK PROB.	7/25/97	7/25/97
METTER	4004 SIERRA MADRE DR S	High Bill/RR/Leak	READ; NEG LEAK TEST	7/24/97	7/24/97
MICHAEL D. O'NEAL	7592 OLD KINGS ROAD SOUTH	Sewer Backup	CALLED ROTO ROOTER AND CLEARNED LINE	8/6/97	8/6/97
MICHAEL DELROCCU	2919 CADING AVE	Sewer Break	CUST PROBLEM	3/27/97	3/27/97
MICHAEL SCALIO	1555 MAYFIELD ROAD	Sewer Backup	FLOAT SWITCH HUNG UP MADE REPAIRS	5/5/97	5/5/97
MICKLER	6919 LA MESA DR W	High Bill/RR/Leak	CUSTOMER LEAK TEST	1/28/97	1/28/97
MILBURN, W. F.	6951 SALAMANCA AVE	Obtain Reading	REPLACED METER/READ	10/2/97	10/2/97
MILLER, JOHN	8201 KENSINGTON SQ	Meter Leak	TO T & D DEPT FOR SVC REPAIR.	1/20/97	1/20/97
MILLER, TRACY	8291 OLD KINGS RD, #7	High Bill/RR/Leak	READ; NEG LEAK TEST	6/27/97	6/27/97
MILTON, ROYCE L	7725 PRAVER DR E	T-Off Customer Repairs	T-OFF AT METER	5/30/97	5/30/97
MIMS, JEANETTE	2842 ALVARADO AVE	Low Pressure	RPLD MTR;P-TEST; CUST. PROB.	5/7/97	5/7/97
MITCHELL, MARVIN	8300 PLAZA GATE LN, #1202	High Bill/RR/Leak	CUST. LEAK PROB.	10/2/97	10/2/97
MONITOR	CHRISTOPHER CREEK RD	Water Leak/Break	BACKFLOW TEST	10/5/97	10/5/97
MONTGOMERY, YANCEY A	8360 BARQUERO CT N	Obtain Reading	OBTAINED READ	10/24/97	10/24/97
MONTOUR, GARY	6312 CHRISTOPHER CR E	High Bill/RR/Leak	READ; NEG LEAK TEST	3/27/97	3/27/97
MONTOUR, GARY	6312 CHRISTOPHER CR E	High Bill/RR/Leak	CUSTOMER LEAK PROB.	3/25/97	3/25/97
MORGAN MINI WAREHOUSE	6254 POWERS AVE	High Bill/RR/Leak	NEG LEAK TEST; CITY METER	9/4/97	9/4/97
MORRIS	3616 TOLEDO RD	Odor	C/P	6/25/97	8/20/97
MORRIS, BYRON	2876 VILLA RICA RD	High Bill/RR/Leak	READ; NEG LEAK TEST	6/18/97	6/18/97
MOYER, JENNIFER	7622 PRAVER CT	High Bill/RR/Leak	READ; CUST. YARD LEAK	9/17/97	9/17/97
MR. BACON	3713 CORONADO ROAD	Cave In	WROTE W.O. FOR REPAIRS	8/27/97	8/27/97
MR. BAPTIST	71114 OLD KINGS RAOD SO	Sewer Backup	HAD MASTER PLUMBER CLEAN THE MAIN	3/24/97	3/24/97
MR. BARON	3713 CORONADO ROAD	Man Hole Problem	TURNED OVER TO UNIT 7	11/21/97	11/21/97
MR. BLINN	1744 GREENRIDGE CIR SOUTH	Step Tank Alarm	REPLACED BAD FLOAT SWITCH	3/9/97	3/9/97
MR. DANIEL MONK	1540 MAYFIELD RD	Locates	CORD HAD FALLWN LOOSE MADE REPOIRS	12/6/97	12/6/97
MR. DRUMMOND	7221 HERNANDO ROAD	Water Quality Complaint	SAN JOSE CL2 DOWN CORRECTED PROBLEM	1/30/97	1/30/97

San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
MR. NOUICKI	7204 POINCIANA AVENUE	Sewer Backup	SERVE PRO TO CLEAN UP SPOKE TO CUSTOMER	4/22/97	4/22/97
MR. NOWICKI	7204 POINSIANA AVE.	Sewer Backup	CHECKED LINES WROTE WO TO BE TV	4/22/97	4/22/97
MR. RIDENTS	1494 MALLARD LANDING	Water Quality Complaint	CL2 0.9	6/30/97	6/30/97
MR. SCOTT	3901 TOLEDO ROAD	Sewer Backup	CALLED ROTO ROOTER	7/23/97	7/25/97
MR. SHELTON	1825 FAIRFAXD CT SOUTH	Step Tank Alarm	BROKEN PUMP SWITCH	7/13/97	7/13/97
MR. STEVAK	6813 SAN BABASTIAN AVE.	Sewer Misc.	WROTE WORKORDER TO HAVE FILLED.	8/12/97	8/12/97
MR. THOMPSON	6731 YVONNE DRIVE	Water Quality Complaint	CK CL2 1.2 THIS IS CITY WATER	7/12/97	7/12/97
MR. TOMPKINS	LAUREL OAKS S/D GLEN ABBEY WAY	Sewer Misc.	GAVE TO GEORGE HENDERSON FOR REPAIRS	9/14/97	9/14/97
MR. VANNOSTRANDA	4012 SEIRRA MADRA SO	Sewer Backup	COLLECTION SYSTEM BLOCKAGE, CALLED MASTER PLUMBING	2/1/97	2/1/97
MRS PORTNOY	6860 CABALLERODRIVE	Water Quality Complaint	PROBLEM AT PLANT REPAIRES MADE ALL OK	4/16/97	4/16/97
MRS. ALOXA	1536 STRATFORD COURT	Step Tank Alarm	FLOAT SWITCH PROBLEM MADE REPAIRS	3/8/97	3/8/97
MRS. CARR	3645 MARIANNA ROAD	Noise	GENERATOR RUNNING AT PLANT	5/8/97	5/8/97
MRS. FILLER	2662 SAN FERNANDO ROAD	Sewer Misc.	RIVERS L/S FAILURE REPAIRED	4/3/97	4/3/97
MRS. GREENFIELD	101 TUTTLE COVE COURT	Water Quality Complaint	FLUSHED LINES	2/10/97	2/10/97
MRS. ROBARE	7154 OLD KINGS ROAD SOUTH	Sewer Backup	CUST PROBLEM	4/2/97	4/2/97
MRS. ROBERTI	2932 MADRID AVENUE EAST	Water Quality Complaint	SAN JOSE WTP CHLORINATON PROBLEM PROBLEM CORRECTED	1/30/97	1/30/97
MRS. SPENCE	6154 ALPENROSE AVENUE	Man Hole Problem	CK MANHOLE, CUSTOMER SAID SHE DID NOT CALL	11/24/97	11/24/97
MS SAFER	3747 CORONAB BLVD.	Cave In	WROTE W/O TO UNIT 7	8/23/97	8/23/97
MS. FRANK TAYLOR	7040 SALAMANCA AVENUE	Sewer Backup	TURNED OVER TO GH TO CLEAN LINE	5/29/97	5/28/97
MULHOLLAND, BEVERLY	4355 OLD PINE LN	High Bill/RR/Leak	READ; NEG LEAK TEST	6/10/97	6/10/97
MULLANEY, WILLIAM D	4315 LAKE WOODBOURNE DR	Meter Change	REPLACED METER	4/2/97	4/2/97
MYER	7622 PRAVER CT	Water Leak/Break	REPAIRED	9/6/97	9/6/97
NACHASKI	6737 LA LOMA DR	High Bill/RR/Leak	READ; NEG LEAK TEST	1/17/97	1/17/97
NAJEN, WILLIAM	6722 LA LOMA DR	High Bill/RR/Leak	READ; NEG LEAK TEST	12/22/97	12/22/97
NAUBLE	733 VENTURA AVE	Water Leak/Break	REPAIRED	10/23/97	10/23/97
NELSON	4024 GOODBYS LAKE CT	Water Quality Complaint	CLOUDY OK NOW	3/12/97	3/12/97
NESTLER, H N	7035 SAN JOSE BLVD	Low Pressure	P-TESTED; ORD. SVC. RPLMT.	1/7/97	1/7/97

San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
NETTLES, BETTY	8183 TRAFALGAR SQ	High Bill/RR/Leak	READ; NEG LEAK TEST	9/17/97	9/17/97
NEWMAN	8302 BARQUERO CT N	Water Leak/Break	REPAIRED	7/23/97	7/23/97
NIED, ROBERT M.	2348 SMULLIAN TRL N	High Bill/RR/Leak	CUST. LEAK PROB.	12/11/97	12/11/97
NIEDERKORN, SUSAN	8300 PLAZA GATE, #1141	High Bill/RR/Leak	READ; NEG LEAK TEST	6/12/97	6/12/97
NOLAND, JANICE	4332 HABANA AVE	Water Leak/Break	CUST. LEAK PROB.	10/21/97	10/21/97
O'SHELL, STEWART JR	4009 HABANA AVE	Low Pressure	RPLD MTR;P-TEST; ORD SVC RPLMT.	4/28/97	4/30/97
O,NEAL	7592 OLD KINGS RD S	Sewer Break	REPAIRED	7/31/97	7/31/97
OAKTREE VILLAGE APT.	9775 & 9803 CREEKFRONT	Sewer Misc.	PRIVATE L/S DOWN	1/15/97	1/15/97
OLIVO	7856 CATAWBA DR	Low Pressure	RETAP PEP SERVICE	5/20/97	6/4/97
OLIVO	7856 CATAWBA DR	Service Replacement	COMPLETED	8/25/97	9/5/97
OLIVO, MICHAEL	7856 CATAWBA DR	Low Pressure	RPLD MTR; P-TEST; ORD SVC RPLMT.	3/14/97	3/14/97
ORANGA, DONNA	4019 FERRARA ST	High Bill/RR/Leak	READ; NEG LEAK TEST	9/9/97	9/9/97
ORANGE, JOHN DOUGLAS, J	8225 SAN JOSE MANOR E, #4	High Bill/RR/Leak	CUST. LEAK PROB.	12/19/97	12/19/97
OWENS	3227 PONCE DE LEON AVE	Low Pressure	OK	10/21/97	10/21/97
P.S. POINDEXTER	4040 SIERA MADRE DR SOUTH	Man Hole Problem	LINE BLOCKAGE CALL TOTO ROOTER TO JET LINES	2/11/97	2/11/97
PADLO	4212 KINGS CRT	High Bill/RR/Leak	READ; NEG LEAK TEST	2/11/97	2/11/97
PAFFE	4238 SAN SEVERA DR S	Obtain Reading	READ; NEG LEAK TEST	7/26/97	7/25/97
PAFFE	4238 SAN SEVERA DR S	High Bill/RR/Leak	READ; NEG LEAK TEST	6/24/97	6/24/97
PAINTER, GEORGE	3605 CORONADO DR,	Low Pressure	RPLD MTR; P-TEST; ORD SVC RPLMT.	3/18/97	3/18/97
PAMAS, STEPHEN	5548 COPPEDGE AVE	High Bill/RR/Leak	CUSTOMER LEAK PROBLEM	3/26/97	3/26/97
PARROTT, JOHN E	7881 JOLLIET DR	High Bill/RR/Leak	READ; NEG LEAK TEST	6/16/97	6/16/97
PAUL	2482 SEGOVIA	Water Quality Complaint	FLUSHED MAIN & SERVICE	4/29/97	4/29/97
PAUL	2482 SEGOVIA DR	Water Quality Complaint	FLUSHED SERVICE	8/9/97	8/9/97
PAUL	6916 OLD KINGS RD S	Curb Stop Replacement	COMPLETED	8/18/97	8/20/97
PEARCE, JAMES W	3714 RIVER HALL DR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/15/97	8/15/97
PERRY	7200 OLD KINGS RD	Water Leak/Break	REPAIRED	2/12/97	2/12/97
PETERS	2851 MADRID AVE	Low Pressure	REPLACED SERVICE LINE	5/20/97	5/20/97

## San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
PETERS, RICHARD	2851 MADRID AVE	Low Pressure	RPLD MTR; P-TEST; ORD SVC RPLMT.	3/21/97	3/22/97
PETERS, RICHARD	2851 MADRID AVE	Accuracy Test	METER TESTED ACCURATE	9/15/97	9/15/97
PETERS, RICHARD	2851 MADRID AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	9/12/97	9/12/97
PETERSON, DAVID	3850 PIZARRO RD	Low Pressure	SERVICE REPLACEMENT SCHEDULED	3/5/97	3/5/97
PETTY, C M	3918 SAN BERNARDO DR	High Bill/RR/Leak	CUSTOMER LEAK PROBLEM	3/6/97	3/6/97
PEZZELLA	7524 FRANCISCO RD	Water Quality Complaint	OK NOW	12/1/97	12/1/97
PHILLIPS	2326 MILLER OAKS DR S	Service Replacement	COMPLETED	3/17/97	3/19/97
PHILLIPS	2326 MILLER OAKS DR S	Water Leak/Break	REPAIRED	3/8/97	3/10/97
PHILLIPS	2326 MILLER OAKS DR S	Service Replacement	COMPLETED	3/4/97	3/19/97
PHILLIPS	2326 MILLER OAKS DR S	Low Pressure	NEEDS SERVICE REPLACED	5/1/97	5/1/97
PHILLIPS, CAROLYN S	2326 MILLER OAKS DR S	Low Pressure	P-TESTED; RPLD MTR; ORD. SVC REPLMT	3/4/97	3/4/97
PHILLIPS, KAREN	7072 PONCE DE LEON, #3	High Bill/RR/Leak	OBTAINED CORRECTED READ	7/8/97	7/8/97
PHILLIPS, KAREN	7072 PONCE DE LEON, #3	High Bill/RR/Leak	READ; NEG LEAK TEST	10/6/97	10/6/97
PIERCE	8839 TILNEY CT	Meter Set	INSTALL 1" NEW METER	1/24/97	1/24/97
PIERCE	8839 TILNEY CT	Flush	COMPLETED	2/11/97	2/11/97
PIERCE, ANN	2743 RIBERNO DR N	High Bill/RR/Leak	CUST. LEAK PROB.	6/12/97	6/12/97
PIERCE, ANN D.	2743 RIBERNO DR N	High Bill/RR/Leak	CUST. LEAK PROB.	6/18/97	6/18/97
PIERCE, HARRY	8839 TILNEY-IRR	Accuracy Test	METER TESTED ACCURATE; NEG LK TEST	12/17/97	12/17/97
PILKAY, KIM	4349 LAKE WOODBOURNE S	Low Pressure	CUSTOMER PROBLEM	5/21/97	5/21/97
PINE BROOK APT	7500 POWERS AVE	Water Leak/Break	REPAIRED	2/24/97	2/26/97
PINEBROOK APT	7500 POWER AVE #2	Service Replacement	COMPLETED	1/31/97	2/6/97
PITEL	2820 WOOD VALLEY CT	Curb Stop Replacement	COMPLETED	5/14/97	5/14/97
PLANTATION APARTMENTS	7061 OLD KINGS ROAD SOUTH	Water Quality Complaint	PROBLEM AT SAN JOSE PLANT	4/15/97	4/15/97
POWELL	2207 SEGOVIA AVE	Water Leak/Break	C/P	1/11/97	1/11/97
POWELL, JANET	4356 LAKE WOODBOURNE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	6/26/97	6/26/97
PRICE	1038 CALIENTE DR	Water Leak/Break	CITY PROBLEM	5/11/97	5/11/97
PRICE, JACK	8378 KIM DR	High Bill/RR/Leak	CUST. LEAK PROB.	10/2/97	10/2/97

## San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
PRINCE, RHONDA	7068 PONCE DE LEON, #1	High Bill/RR/Leak	READ; NEG LEAK TEST	9/16/97	9/16/97
PRITCHETT, JANICE	8641 SAN SEVERA DR W	Low Pressure	P-TEST; RPLD MTR; CUST. PROB.	3/11/97	3/11/97
PRUBAN	4152 PRIMA VISTA	Water Leak/Break	FLUSH MAIN	10/1/97	10/1/97
PRUETT	8217 KENSINGTON SQ	Water Leak/Break	REPAIRED	6/4/97	6/5/97
QUESADA, MR.	2494 SEGOVIA AVE	Low Pressure	CUST. LEAK PROB.	12/27/97	12/27/97
R.H. KETCHUM	3730 MARIANNA ROAD	No Water	AIR IN LINES TALKED TO CUSTOMER	4/18/97	4/18/97
RADI, ALEJANDRO A	7204 SAN PEDRO RD	High Bill/RR/Leak	READ MTR(CUST. NOT HOME FOR ACCUR. TEST)	6/13/97	6/13/97
RADI, ALEJANDRO A	7204 SAN PEDRO RD	High Bill/RR/Leak	READ; NEG LEAK TEST	6/10/97	6/10/97
RAEZIS, MS.	4775 SAN JOSE MANOR W, #4	Water Leak/Break	CUST. LEAK PROB.	7/24/97	7/24/97
RAIZI'S, JENNIFER	4775 SAN JOSE MANOR W, #4	Obtain Reading	OBTAINED READ	12/11/97	12/11/97
RAIZIS	4775 SAN JOSE MANOR W, #4	Obtain Reading	CUST'S PROPERTY LOCKED-NO ACCESS TO METER	10/9/97	10/9/97
RAIZIS, JENNIFER	4775 SAN JOSE MANOR W #4	T-Off Customer Repairs	LEAK AT UNIT #4	7/30/97	7/30/97
RAIZIS, JENNIFER	4775 SAN JOSE MANOR W, #4	Water Leak/Break	CUST. PROB AT UNIT #1	7/30/97	7/30/97
RAMSEUR, DAVID	3733 RIVER HALL DR	Low Pressure	P-TESTED; CUST. PROB.	5/21/97	5/21/97
RAMSEY	2535 ALMOURS DR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/30/97	9/30/97
RANCHER	7844 NAPO DR	Water Leak/Break	REPAIRED	11/22/97	11/24/97
RANDALL	4058 MARIANNA RD	Service Replacement	COMPLETED	4/3/97	4/28/97
RANDALL, MATTIE M	4058 MARIANNA RD	Low Pressure	RPLD MTR; P-TEST; ORD SVC RPLMT.	4/2/97	4/2/97
RANDALL, MATTIE M	4058 MARIANNA RD	High Bill/RR/Leak	CUST. LEAK PROB.	6/3/97	6/3/97
RAVEN WOOD APARTS	8030 OLD KINGS ROAD	Sewer Backup	CUSTOMER PROBLEM	3/17/97	3/17/97
RAVENWOOD APTS	8030 OLD KINGS ROAD	Sewer Backup	CUST LINES HAVE BROKEN DISCUSSED WITH CUST.	4/14/97	4/14/97
REDLINGER, CHARLES	8063 SAN JOSE BLVD	T-Off Customer Repairs	T-OFF WATER	2/5/97	2/5/97
REESE, STEVEN & SUSAN S	2103 LAVACA RD	Low Pressure	CUST. BACKFLOW PROB.	5/20/97	5/20/97
REGISTER	8225 SAN JOSE MANOR DR E	Water Leak/Break	C/P	1/10/97	1/10/97
REID, JUNE	4335 LAKE WOODBOURNE DR S	No Water	AT VISIT, WATER ALREADY ON	4/16/97	4/16/97
REISCHMAN, PAM	3962 CONGA ST	No Water	T-ON WATER	8/14/97	8/14/97
REQUITE	4421 SAN CLERC	No Water	C/P	10/11/97	10/11/97

## San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
RICHARDS	4579 CORRIENTS CIR	Water Leak/Break	C/P	5/11/97	5/11/97
RICHARDSON, LEROY	4341 BARQUERO CT. E.	Meter Leak	RPLD WASHER & RAISED METER	11/18/97	11/18/97
RICHARDSON, MARTIN	4706 PRAVER DR S	Meter Change	CUSTOMER LEAK PROBLEM	1/3/97	1/3/97
RIDDELL, DAVID	4308 OLDE PINE LN	High Bill/RR/Leak	READ; NEG LEAK TEST	7/11/97	7/11/97
RIDDELL, DAVID & HARRIET	4308 OLDE PINE LN	Obtain Reading	OBTAINED READ	7/28/97	7/28/97
ROBARE	7154 OLD KINGS RD S	Sewer Misc.	REPLACED SEWER SERVICE	4/3/97	4/4/97
ROBBINS	8443 SAN MARTARRO DR W	Service Replacement	COMPLETED	3/11/97	3/14/97
ROBERT A. NENETIL CORP	3901 TOLEDO RAOD	Sewer Backup	CALLED MASTER PLUMBER CLEANED LINES TALKED TO CUSTOMER	3/26/97	3/26/97
ROBERT HOLLEY	3827 MARIANA ROAD	Sewer Backup	CAVE IN ON SEWER SERVICE MADE REPAIRS	1/29/97	1/29/97
ROBERTS	2801 CADIZ AVE	Service Replacement	COMPLETED	5/20/97	6/9/97
ROBERTS	2810 ALVARDO AVE	Water Leak/Break	REPAIRED	8/15/97	8/15/97
ROBERTS, JAMES	2801 CADIZ AVE	Low Pressure	RPLD MTR;P-TEST; CUST. PROB.	4/28/97	4/28/97
RODRIGUEZ, ONELIO	7801 OLD KINGS RD S	High Bill/RR/Leak	CUST. LEAK PROB.	12/29/97	12/29/97
ROGER CORSE	2740 SAN FERNANDO ROAD	Water Quality Complaint	CL2 AT 0.2 NOTIFIED CUSTOMER	1/13/97	1/14/97
ROGER CORSE	2740 SAN FERNANDO ROAD	Water Quality Complaint	CL2 0.2 AT HOUSE NOTIFIED CUSTOMER	1/15/97	1/15/97
ROPER, MRS.	7124 ST. AUGUSTINE RD	Water Leak/Break	CUST. PROBLEM	8/5/97	8/5/97
ROSENBLUM, STACEY	6806 LA LOMA	High Bill/RR/Leak	READ; NEG LEAK TEST	6/19/97	6/19/97
ROSS, CONNIE	4735 SAN JOSE MANOR W, #3	High Bill/RR/Leak	READ; NEG LEAK TEST	7/30/97	7/30/97
RUKAB, ROBERT MRS.	2443 SARAGOSSA AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	6/16/97	6/16/97
RUTAH	8229 SUTTON PL N	Water Leak/Break	REPAIRED	7/23/97	7/23/97
RYDELL, MRS. HELEN	4053 MIZNER CIR S	High Bill/RR/Leak	READ; NEG LEAK TEST	7/21/97	7/21/97
RYSLEY, MRS. DAN	3859 VIA DE LA REINA	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	8/15/97	8/15/97
S. CRAIG	3653 PIZZARO ROAD	Water Quality Complaint	PROBLEM AT S. J. PLANT CORRECTED PROBLEM FLUSHED LINES	3/27/97	3/27/97
SABEN	2312 SARAGOSSA AVE	Water Leak/Break	CITY PROBLEM	7/12/97	7/12/97
SADLER	7255 SAN JOSE BLVD	Low Pressure	RETAP MAIN - OK NOW	4/14/97	4/22/97
SADLER, LARRY	7255 SAN JOSE BLVD	Low Pressure	RPLD MTR; P-TEST; ORD SVC RPLMT.	4/7/97	4/7/97
SAFAR, FADEL	2715 ALVARADO AVE	High Bill/RR/Leak	OBTAINED CORRECTED READ	9/30/97	9/30/97

## San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
SAGAR, GAYE	7670 SMULLIAN TRAIL WEST	High Bill/RR/Leak	READ; NEG LEAK TEST	3/11/97	3/11/97
SAGER, J C	2312 SARAGOSSA AVE	Meter Leak	NO IDENTIFIED LEAK	6/18/97	6/18/97
SALEM, PAULA	4077 MIZNER CIR S	High Bill/RR/Leak	READ; NEG LEAK TEST	12/24/97	12/24/97
SAMPSON FIRE STATION	10001 CARTWHEEL BAY	Water Quality Complaint	CL2 1.1 TALKED TO CUSTOMER	1/14/97	1/14/97
SAN JOSE APT	2650 DUPONT AVE	Meter Change	COMPLETED	1/31/97	5/21/97
SAN JOSE APT	2650 DUPONT AVE	Meter Change	CHANGES ELEMENT	3/3/97	3/5/97
SAN JOSE CATHOLIC CHUR	3619 TOLEDO RD	Obtain Reading	OBTAINED READ	10/15/97	10/15/97
SAN JOSE CATHOLIC CHUR	3619 TOLEDO RD.	High Bill/RR/Leak	CUST. LEAK PROB.	11/10/97	11/10/97
SAN JOSE CATHOLIC SCHO	3619 TOLEDO RD	High Bill/RR/Leak	CUST. STILL HAS LEAK PROB.	12/11/97	12/11/97
SAN JOSE HOME OWNERS A	STILLWATER & DUPONT	High Bill/RR/Leak	NEG LEAK TEST; RPLD BOX LID	8/1/97	8/1/97
SAN JOSE HOMEOWNERS	STILLWATER & DUPONT	High Bill/RR/Leak	RPLD & RAISED METER	9/30/97	9/30/97
SAN JOSE MONINEE	8789 SAN JOSE BLVD	Water Leak/Break	REPAIRED	5/13/97	5/13/97
SAN JOSE TOWERS APT	7124 PONCE DE LEON AVE	Meter Change	COMPLETED	9/12/97	10/28/97
SARGENT, JOY	3704 MARIANNA RD	Low Pressure	HOUSE VALVE PROB.	7/7/97	7/7/97
SCHAFFER, P W	2724 BOQUETTE AVE	High Bill/RR/Leak	CUST. LEAK PROBLEM	6/11/97	6/11/97
SCHMID	3937 MIRUELO CIR N	Water Leak/Break	REPAIRED	8/20/97	8/20/97
SCHMID, KURT	3937 MIRUELO CIR N	High Bill/RR/Leak	READ; NEG LEAK TEST	12/9/97	12/9/97
SCHMIDT	3937 MIRUCLLO CIR	Water Leak/Break	REPAIRED	9/17/97	9/17/97
SCHULMAN, WARREN J.	4219 LA LOSA DR.	High Bill/RR/Leak	READ; NEG LEAK TEST	12/23/97	12/23/97
SCHULTZ	6966 MADRID AVE	T-Off Customer Repairs	CUST. ROOF LEAKING	9/28/97	9/28/97
SCHULTZ, DR. JEFFREY	8789 SAN JOSE BLVD	No Water	CUSTOMER PROB.	8/25/97	8/25/97
SCHUTZ	8789 SAN JOSE BLVD	No Water	C/P	8/25/97	8/25/97
SCOTT	3746 MARIANNA RD	Water Quality Complaint	FLUSHED SERVICE	7/26/97	7/26/97
SCOTT, ELIZABETH	3746 MARIANNA RD	High Bill/RR/Leak	CUST. LEAK PROB.	6/24/97	6/24/97
SENESI	3938 SIERRA MADRE DR S	Service Replacement	COMPLETED	6/12/97	7/2/97
SENESI, GINO	3938 SIERRA MADRE DR S	T-Off Customer Repairs	T-OFF FOR CUST. REPAIR	4/22/97	4/22/97
SENESI, GINO	3938 SIERRA MADRE DR S	Low Pressure	RPLD MTR;P-TEST; ORD SVC RPLMT.	4/23/97	4/23/97

## San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
SENESI, GINO	3938 SIERRA MADRE DR S	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	5/13/97	5/13/97
SENESI, MR	3938 SIERRA MADRE DR S	No Water	T-ON WATER	4/22/97	4/22/97
SETH, ARVIN	7933 PRAVER DR E	High Bill/RR/Leak	READ; NEG LEAK TEST	10/15/97	10/15/97
SHAGAREG	3839 VILLA SAN JOSE	Flush	COMPLETED	2/19/97	2/19/97
SHAH PATEL INVESTMENT	8111 OLD KINGS RD	High Bill/RR/Leak	CUST. LEAK PROB.	6/18/97	6/18/97
SHAH PATEL INVESTMENT	8111 OLD KINGS RD	High Bill/RR/Leak	CUST. LEAK PROB.	10/24/97	10/24/97
SHELL	4009 HABANA AVE	Service Replacement	COMPLETED	6/12/97	7/17/97
SHERMAN	4090 PONCE DE LEON AVE	Service Replacement	COMPLETED	12/3/97	12/19/97
SHERMAN, ARTHUR A.	4090 PONCE DE LEON	Low Pressure	RPLD MTR; P-TEST; ORD SVC RPLMT.	11/20/97	11/20/97
SHIRLEY, SIDNEY A	4047 MIZNER CT	Low Pressure	RPLD MTR;P-TEST; CUST. PROB	5/9/97	5/9/97
SHIRLEY, STEVE	8348 BARQUERO CT.	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	10/7/97	10/7/97
SHOCKLEY, DONALD	7566 OLD KINGS RD S	High Bill/RR/Leak	CUST. LEAK PROB.	12/4/97	12/4/97
SHOCKLEY, DONALD	7566 OLD KINGS RD S	High Bill/RR/Leak	CUST. LEAK PROB.	12/4/97	12/4/97
SHOCKLEY, MRS	7566 OLD KINGS RD S	High Bill/RR/Leak	CUST. LEAK PROB.	6/6/97	6/6/97
SHORTLE, ROBERT	3954 CONGA ST	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	6/24/97	6/24/97
SILVER, MRS.	7904 ARGENTINE DR W	T-Off Customer Repairs	T-OFF FOR CUSTOMER REPAIR	5/7/97	5/7/97
SILVERMAN, STEPHEN	3673 CATHEDRAL OAKS S	Low Pressure	CUSTOMER LEAK PROB.	3/13/97	3/13/97
SIMMONS	7161 MADRID AVE	Water Leak/Break	NO LEAK FOUND	2/22/97	2/23/97
SIMMONS, JANETTE H.	7161 MADRID AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	6/11/97	6/11/97
SIMMONS, JEWEL	8001 FRESCA ST	Low Pressure	CUSTOMER PROBLEM	3/5/97	3/6/97
SIMMUS	3835 CORONADO RD	Water Leak/Break	NO LEAK	8/1/97	8/1/97
SINGLEY	4775 SAN JOSE MANOR W, #1	Water Leak/Break	CUST. SVC. LEAK	7/30/97	7/30/97
SINGLEY, ANGELA	4775 SAN JOSE MANOR W, #1	Obtain Reading	OBTAINED READ	9/17/97	9/17/97
SKOWSKY, RONALD	2307 SMULLIAN TRAIL N	High Bill/RR/Leak	CUSTOMER LEAK PROB.	3/11/97	3/11/97
SKOWSKY, RONALD	2307 SMULLIAN TRAIL N	High Bill/RR/Leak	CUSTOMER LEAK PROBLEM	3/25/97	3/25/97
SLADE	7229 SAN CARLOS RD	High Bill/RR/Leak	READ; NEG LEAK TEST	10/31/97	10/31/97
SLADE, T. C.	7229 SAN CARLOS RD	High Bill/RR/Leak	READ; NEG LEAK TEST	9/22/97	9/22/97



## San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
SMITH	4335 ARGENTINE DR N	Sod	COMPLETED	6/12/97	6/13/97
SMITH	3737 VIA DE LA REINA	Water Leak/Break	REPAIRED	10/21/97	10/21/97
SMITH, CLYDE E	2773 BOQUETTE AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	6/10/97	6/10/97
SMITH, EDWARD W. P., MD,	8841 SAN JOSE, SUITE 1	High Bill/RR/Leak	POSSIBLE CUST. TOILET LEAK	12/12/97	12/16/97
SMITH, EDWARD, MD, PA.	8841 SAN JOSE, SUITE 1	High Bill/RR/Leak	READ; NEG LEAK TEST	11/11/97	11/11/97
SMITH, MABEL	8183 SUTTON PL N	High Bill/RR/Leak	READ; NEG LEAK TEST	10/2/97	10/2/97
SMITH, MS. B. H.	8811 WATERFRONT TERR	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	8/27/97	8/27/97
SNYDER	7200 OLD KINGS RD	Water Leak/Break	REPAIRED	2/12/97	2/12/97
SNYDER	2829 MADRID AVE E	Water Quality Complaint	FLUSH SERVICE LINE	3/10/97	3/10/97
SNYDER	2829 MADRID AVE	Water Leak/Break	REPAIRED	9/2/97	12/30/97
SOCH, VANDY	4547 LISA DR N	High Bill/RR/Leak	CUST. LEAK PROB.	9/16/97	9/16/97
SODERHOLM, SHERRY	7072 PONCE DE LEON, #4	High Bill/RR/Leak	OBTAINED CORRECTED READ	10/21/97	10/21/97
SOLOMON, CHRISTINE	6718 MADRID AVE	High Bill/RR/Leak	CUST. LEAK PROB.	12/31/97	12/31/97
SORROW	3634 PT. PLEASANT RD	High Bill/RR/Leak	CUST. LEAK; T-OFF WATER	10/7/97	10/7/97
SOUCY, DENNIS	7717 LISA DR E	Meter Leak	GROUND WATER (NO LEAK)	8/5/97	8/5/97
SPELLMAN	7845 PRAVER DR W	Curb Stop Replacement	COMPLETED	4/17/97	4/17/97
SPELLMAN	7845 PRAVER DR W	Service Replacement	COMPLETED	5/5/97	5/5/97
SPITZ, GERDA	7146 OLD KINGS RD S	High Bill/RR/Leak	CUST. SMALL LEAK PROB.	12/2/97	12/2/97
SPRING, CEDRIC	4711 SAN JOSE VILLAGE, #4	High Bill/RR/Leak	CUST. LEAK PROB.	6/19/97	6/19/97
SPRING, CEDRIC	4711 SAN JOSE VILLAGE, #4	High Bill/RR/Leak	CUST. LEAK PROBLEM	6/19/97	6/19/97
SPRITZ	7146 OLD KINGS RD S	Water Quality Complaint	FLUSH SERVICE LINE	7/10/97	7/11/97
STALLWORTH, WILLIAM	8177 OLD KINGS RD S, #3	High Bill/RR/Leak	READ; NO APPARENT LEAKS	9/18/97	9/18/97
STALLWORTH, WILLIAM K S	8177 OLD KINGS RD S, #3	High Bill/RR/Leak	READ; NEG LEAK TEST	3/18/97	3/18/97
STANFORD, ROBERT J. SR	7932 PRAVER DR W	High Bill/RR/Leak	CUST. LEAK PROB.	9/26/97	9/26/97
STEELE	4731 RADCLIFF CT, #3	Obtain Reading	OBTAINED READ	7/2/97	7/2/97
STEIN	3923 FERRARA ST	Service Replacement	COMPLETED	3/17/97	3/17/97
STEIN, SUSAN	3923 FERRARA ST	Low Pressure	RPLD MTR; P-TEST; ORD SVC RPLMT.	3/17/97	3/17/97

## San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
STIEN	4020 LA VISTA CIR	Water Leak/Break	FLUSH MAIN	10/1/97	10/1/97
STONE	SAN MARTARRO & SAN CLEMENTE DR	Service Replacement	COMPLETED	3/12/97	3/14/97
STONE	6872 SAN SABASTIAN AVE	Water Leak/Break	REPAIRED	1/8/97	1/9/97
STONE, GEORGE	6872 SAN SEBASTIAN AVE	Water Leak/Break	GROUND WATER	1/24/97	1/24/97
STONE, GEORGE W.	6872 SAN SEBASTIAN AVE	High Bill/RR/Leak	OBTAINED READ	9/17/97	9/17/97
STONE, R. W.	3318 PONCE DE LEON AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	9/8/97	9/8/97
STRLING, JOSHUA	8121 SAN JOSE MANOR DR E, #4	Low Pressure	T-ON HOUSE VALVE	1/13/97	1/13/97
SUE	3901 TOLEDO ROAD	Sidewalk/Driveway	CUSTOMER PROBLEM	3/15/97	3/15/97
SUREY, ROBERT	4562 PRAVER DR N	Low Pressure	CUST. PVC SVC PEAK TIME PROB.	12/11/97	12/11/97
SURY	2225 MILLER OAKS DR N	Service Replacement	COMPLETED	3/17/97	3/25/97
SURY, WILLIAM J	2225 MILLER OAKS DR N	Low Pressure	P-TESTED; CUST. PROB.	1/24/97	1/24/97
SUSSMAN	4203 SAN SERVERA DR S	Water Leak/Break	C/P	6/12/97	6/12/97
SUTTON PLACE HOME OWN	8200 PLAZA GATE LN	High Bill/RR/Leak	READ; NEG LEAK TEST	6/19/97	6/19/97
SUTTON PLACE HOMEOWNE	8200 PLAZA GATE LN	High Bill/RR/Leak	READ; NEG LEAK TEST	8/28/97	8/28/97
SUTTON, A	4012 LA VISTA CIR	High Bill/RR/Leak	READ; NEG LEAK TEST	6/17/97	6/17/97
SUTTON, ANTOINETTE	4012 LA VISTA CIR	High Bill/RR/Leak	READ; NEG LEAK TEST	6/13/97	6/13/97
SUTTON, ANTOINETTE	4012 LA VISTA CIR	High Bill/RR/Leak	READ; NEG LEAK TESTS	6/25/97	6/25/97
SUZANNE A. CAMP	6930 ALMOURS PLACE	Water Quality Complaint	FLUSHED LINES	4/7/97	4/7/97
SWINDELL, W H	7896 RONDEAU DR E	High Bill/RR/Leak	READ; NEG LEAK TEST	6/13/97	6/13/97
TARCZYNSKI, ROBERT M.	4170 MARIANNA RD.	High Bill/RR/Leak	READ; NEG LEAK TEST	12/2/97	12/2/97
TASSOC, KASHMIRY	8777-4 SAN JOSE BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	7/18/97	7/18/97
TATSON	6835 FRESCA AVE	Water Leak/Break	REPAIRED	1/21/97	1/22/97
TAXIER, MRS.	7130 SAN SEBASTIAN AVE	Low Pressure	RPLD MTR; P-TEST; ORD. SVC. RPLMT.	6/4/97	6/4/97
TERRIS S ITALIAN WATER	6680-105 POWERS AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	3/10/97	3/10/97
TERRY, JAMES E	7919 RONDEAU DR E	High Bill/RR/Leak	READ; NEG LEAK TEST	9/22/97	9/22/97
TERRY, JAMES E.	7919 RONDEAU DR E	High Bill/RR/Leak	READ; NEG LEAK TEST	9/22/97	9/22/97
THAXTON	8175 SUTTON PL N	Water Leak/Break	REPAIRED	8/21/97	8/21/97

## San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
THE PLANTATION #9978	7061 OLD KINGS ROAD	Water Quality Complaint	WATER PLANT CL2 PROBLEM CORRECTED	1/30/97	1/30/97
THE RIB SHACK	3861 BAYMEADOWS RD	High Bill/RR/Leak	OBTAINED CORRECTED BILL	10/7/97	10/7/97
THE TRAIL APT	7400 POWER AVE	Water Leak/Break	C/P	1/17/97	1/11/97
THE TRAIL APT	7400 POWER AVE	Water Leak/Break	C/P	1/21/97	1/11/97
THE TRAILS	7400 POWERS AVE	Water Leak/Break	C/P	3/10/97	3/10/97
THE TRAILS	7400 POWER AVE	Water Leak/Break	C/P	1/14/97	1/11/97
THE TRAILS	7400 POWER AVE	Meter Change	REPLACED ELEMENT	11/11/97	11/13/97
THE TRAILS APT	7400 POWERS AVE	T-Off Customer Repairs	COMPLETED	11/7/97	11/7/97
THOMAS	4714-3 SAN JOSE MANOR W	Curb Stop Replacement	COMPLETED	5/12/97	5/13/97
THOMAS, WANDA	4714 SAN JOSE MANOR W, #1	Meter Leak	CUSTOMER PROBLEM	5/13/97	5/13/97
THOMAS, WANDA	4714 SAN JOSE MANOR DR W, #3	No Water	T-ON WATER(WAS T-OFF BY NEIGHBOR)	5/8/97	5/8/97
THOMPSON	8691 SAN SERVERA DR W	Water Leak/Break	REPAIRED	6/9/97	6/9/97
THOMPSON	3835 MARINNA RD	Service Replacement	COMPLETED	10/10/97	11/20/97
THOMPSON, BRADY	3835 MARIANNA RD	Low Pressure	RPLD MTR; P-TEST; ORD SVC RPLMT.	9/8/97	9/8/97
THORNTON, J P	6914 ALMOURS DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	7/8/97	7/8/97
THORNTON, J P	6914 ALMOURS DR	High Bill/RR/Leak	OBTAINED CORRECTED READ	6/26/97	6/26/97
THORTON	3669 VIA DE LA RENA	Water Leak/Break	REPAIRED	7/11/97	7/11/97
TIEN VIDEO & GIFTS	3935 TOLEDO RD # 1	Low Pressure	CUSTOMER PROBLEM	1/23/97	1/23/97
TIEN VIDEO & GIFTS	3935-01 TOLEDO RD	High Bill/RR/Leak	READ; NEG LEAK TEST	10/31/97	10/31/97
TIEN VIDEO & GIFTS	3935-01 TOLEDO RD.	High Bill/RR/Leak	NEG LK TEST; CONFIRMED 1 METER/UNIT	11/10/97	11/10/97
TILLMAN, ELEANOR	3531 GALICIA PL	High Bill/RR/Leak	CUST. LEAK PROB.	9/22/97	9/22/97
TILLMAN, JAMES W III	4729 PRAVER DR S	High Bill/RR/Leak	READ; NEG LEAK TEST	1/3/97	1/3/97
TINCHER	3834 CORONDO RD	Service Replacement	COMPLETED	12/17/97	12/17/97
TM FAMILY	8019 BAYBERRY ROAD	Water Quality Complaint	RES 0.9 TO 1.2 BACT TO BE COLLECTED 5/2/97	5/2/97	5/2/97
TOBIN, THOMAS M	8183 EL CIENTO CT	Obtain Reading	OBTAINED READ	3/7/97	3/7/97
TOLEDO ASSOC	3920 TOLEDO RD	Meter Change	COMPLETED	12/3/97	12/23/97
TOLL	4061 MARIANNA RD	Service Replacement	COMPLETED	3/5/97	2/21/97

## San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
TOLLMAN, JAMES III	4729 PRAVER DR S	High Bill/RR/Leak	READ; NEG LEAK TEST	12/23/97	12/23/97
TOWHACH	7716 PRAVER DR W	Water Quality Complaint	C/P	4/8/97	4/8/97
TRACKING SYSTEMS	8847 SAN JOSE BLVD	High Bill/RR/Leak	OBTAINED CORRECTED READ	12/18/97	12/18/97
TRAILS APT	7400 POWERS AVE	Water Leak/Break	C/P	1/11/97	1/11/97
TRAILS APTS; MR. BOYCE	7400 POWERS AVE	T-Off Customer Repairs	T-OFF FOR CUST. REPAIR	9/26/97	9/26/97
TREMONTI, LAWRENCE	3727 CATHEDRAL OAKS N	Low Pressure	P-TESTED; ORD. SVC. RPLMT.	1/21/97	1/21/97
TRIBBLE, PHYLLIS	4714 SAN JOSE MANOR, #2	Meter Leak	NO IDENTIFIED LEAK	5/14/97	5/14/97
TULTTTUSO	3736 PIZARRO RD	Low Pressure	C/P	9/6/97	9/6/97
TWAIT, MRS.	6946 OLD KINGS RD S	T-Off Customer Repairs	T-OFF WATER	7/20/97	7/20/97
TYGART	3758 VIA DE LA REINA	Water Quality Complaint	C/P	3/21/97	3/25/97
UNKNOWN	SAN JOSE FOREST ?	Sewer Misc.	CONST COMPANY WORKING IN AREA.	3/26/97	4/14/97
UNKNOWN	7804 CATANBA DRIVE	Sewer Misc.	WRTOE W/O FOR INSPECTION AND REPAIRS	4/10/97	4/10/97
UNKNOWN	8124 SAN JOSE MANOR E, #3	No Water	CUSTOMER LEAK PROB.	5/30/97	5/30/97
UNKNOWN	8824 SAN JOSE BLVD	Odor	TURNED OVER TO GM FOR REPAIRS	5/27/97	5/27/97
UNKNOWN	7154 OLD KINGS ROAT SOUTH	Cave In	T & D TO MAKE REPAIRS	5/20/97	5/20/97
UNKNOWN	2307 SMULLIAN TR N	High Bill/RR/Leak	READ; CUST. LEAK PROB.	7/22/97	7/22/97
UNKNOWN	SEWARD L/S SIERRA MADRE	Noise	L/S OK MADE REPAIRS	7/7/97	7/10/97
UNKNOWN	3809 LA VISTA CIR, #219	Meter Change	RAISED & RPLD METER	7/29/97	7/29/97
UNKNOWN	8153 SIERRA MADRE DR W	High Bill/RR/Leak	RPLD METER,BOX & LID	8/27/97	8/27/97
UNKNOWN	6916 OLD KINGS RD S	High Bill/RR/Leak	READ; UNABLE TO ID ANY LEAKS	8/15/97	8/15/97
UNKNOWN	CORNER OF HERNANDO AND PAZZAARO	Sewer Misc.	WROTE WORK ORDER TO TO MAKE REPAIRS	12/3/97	12/3/97
UNKNOWN	2326 MILLER OAKS DR S	Water Leak/Break	REPAIRED	1/28/97	2/6/97
UNKNOWN	3766 VIA DE LA REINA	Service Replacement	COMPLETED	3/5/97	3/20/97
UNKNOWN	3727 CATHEDRAL OAKS AVE N	Service Replacement	COMPLETED	3/17/97	4/2/97
UNKNOWN	6271 DUPONT AVE	Water Leak/Break	REPAIRED	5/14/97	5/14/97
UNKNOWN	ARGENTINE & MENDOSA	Water Leak/Break	REPAIRED	5/13/97	5/13/97
UNKNOWN	3932 SAN JOSE PARK DR	Water Leak/Break	REPAIRED	7/2/97	7/2/97

## San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
UNKNOWN	ON NAPO	Water Leak/Break	NO LEAK FOUND	6/2/97	6/2/97
UNKNOWN	2335 SMULLIAN TRAIL N	Water Leak/Break	C/P	5/3/97	5/3/97
UNKNOWN	7154 OLD KINGS RD	Sod	COMPLETED	5/9/97	5/15/97
UNKNOWN	3851 PIZZARO RD	Service Replacement	COMPLETED	4/3/97	6/12/97
UNKNOWN	8190 SAN JOSE MANOR E	Curb Stop Replacement	COMPLETED	11/11/97	11/11/97
UNKNOWN	2312 & 2312 SARAGOSSA AVE	Water Leak/Break	NO LEAK	9/9/97	9/9/97
UNKNOWN	2326 MILLER OAKS DR S	Water Leak/Break	FRENCH DRAIN	8/12/97	8/22/97
UNKNOWN	6309 CHRISTOPHER CREEK DR E	Water Leak/Break	REPAIRED	9/8/97	9/8/97
UNKNOWN	OLD KINGS RD & BAYMEADOWS	Dirt	C/P	11/4/97	11/4/97
UNKNOWN	8108 SAN JOSE MANOR DR E	Water Leak/Break	C/P	10/9/97	10/9/97
UNKNOWN	HABANA & NARANJA	Barricades	CITY PROBLEM	12/29/97	12/29/97
UNKNOWN	3900 PONCE DE LEON AVE	Service Replacement	COMPLETED	12/22/97	1/5/98
VERNON JOHNSON	7877 RHONDEAU DRIVE EAST	Sewer Backup	CUSTOMER PROBLEM	10/27/97	10/27/97
VILLAGES OF SAN JOSE	3811 LA VISTA CIR	High Bill/RR/Leak	CUSTOMER LEAK PROB.	1/22/97	1/22/97
VILLAGES OF SAN JOSE	3809 LA VISTA CIR	High Bill/RR/Leak	READ; NEG LEAK TEST	1/22/97	1/22/97
W.H. REGUET	7153 BALBOA ROAD	Odor	PUT OUT DEORDARANT	3/4/97	3/4/97
WAGGONER	7122 SAN SEBASTIAN AVE	Service Replacement	COMPLETED	5/20/97	6/10/97
WAGGONER, BOB	7122 SAN SEBASTIAN AVE	Low Pressure	RPLD MTR; P-TEST; ORD. SVC. RPLMT.	5/19/97	5/19/97
WALLACE	2715 RIBERNO DR	Service Replacement	COMPLETED	6/14/97	6/16/97
WALTHER	8104 FRESCA ST	Service Replacement	COMPLETED	3/31/97	4/1/97
WARSCHOFF, KENNETH	3807 VILLA SAN JOSE	High Bill/RR/Leak	READ; NEG LEAK TEST	12/9/97	12/9/97
WASHINGTON, LYDIA	8300 PLAZA GATE #1101	High Bill/RR/Leak	READ; NEG LEAK TEST	5/15/97	5/15/97
WATTS, ALLAN	8300 PLAZA GATE, #1074	High Bill/RR/Leak	READ; NEG LEAK TEST	12/22/97	12/22/97
WEIR, MRS.	4051 FERRARA ST	High Bill/RR/Leak	NEG LEAK TEST	10/28/97	10/28/97
WENSTEIN, N. A.	8300 BARQUERO CT	High Bill/RR/Leak	READ; NEG LEAK TEST	6/11/97	6/11/97
WERTS, PATRICIA	8210 SAN JOSE MANOR DR E #1	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	1/13/97	1/13/97
WESTLEN	7035 SAN JOSE BLVD	Curb Stop Replacement	COMPLETED	1/8/97	1/27/97

San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
WHEELER, BARRY	4136 SAN REMO DR	Low Pressure	CUST. SOFTENER PROBLEM	6/11/97	6/11/97
WHIPPLE	6528 VALEROSO CT	Water Leak/Break	C/P	2/13/97	2/13/97
WHITE	3933 SAN BERNARDO DR	Water Leak/Break	C/P	1/12/97	1/12/97
WHITE	3677 MARIANNA DR	Water Leak/Break	REPAIRED	4/23/97	4/23/97
WHITMAN, JOSHUA	3660 CATHEDRAL COVE	High Bill/RR/Leak	OBTAINED CORRECTED READ	6/6/97	6/6/97
WIGGINS	8030 OLD KINGS RD	Fire Hydrant Problem	TURN VALVE OFF	4/8/97	4/8/97
WIGGINS	7949 OLD KINGS RD	Water Leak/Break	REPAIRED	11/28/97	12/19/97
WILLIAM BRUECK	1768 GREENRIDGE CIR EAST	Step Tank Alarm	WHEN ARRIVED NO ALARM. TALKED TO CUSTOMER	3/19/97	3/19/97
WILLIAM HUSTON	2302 MILLER OAKS DRIVE S	Sewer Misc.	TURNED OVER TO GRUHN MAY	3/31/97	3/31/97
WILLIAM, WINIFRED	8158 VILLAGE GATE CT	High Bill/RR/Leak	OBTAINED CORRECTED READ	12/23/97	12/23/97
WILLIAMBURG APT	3770 TOLEDO RD	Water Leak/Break	REPAIRED	3/31/97	3/31/97
WILLIAMBURG APT	3770 TOLEDO RD	Meter Change	COMPLETED	12/17/97	12/24/97
WILLIAMBURG VILLAGE	3770 TOLEDO RD	Water Leak/Break	C/P	1/3/97	1/3/97
WILLIAMBURG VILLAGE	7147 OLD KINGS RD	Water Quality Complaint	NOT OUR SYSTEM	12/8/97	12/8/97
WILLIAMS	2734 BOUQUETT AVE	Water Leak/Break	LOW PRESSURE AT PLANT. CALL CUSTOMER	2/12/97	2/12/97
WILLIAMS	2734 BOQUETTE AVE	Water Leak/Break	WATER PLANT HAD PRESSURE PROBLEMS	2/10/97	2/10/97
WILLIAMS	2734 BOQUETTE AVE	Service Replacement	COMPLETED	6/9/97	6/9/97
WILLIAMS, MIKA	4770 SAN JOSE MANOR W, #4	High Bill/RR/Leak	CUST. LEAK PROB.	6/17/97	6/17/97
WILLIAMS, MRS.	4770 SAN JOSE DR. W., #4	No Water	TURNED HOUSE VALVE ON	11/15/97	11/15/97
WILLIAMS, THELMA	4528 NARANJA DR S	High Bill/RR/Leak	CUSTOMER LEAK PROB.	3/7/97	3/7/97
WILLIAMS, VIVIAN S	8208 KENSINGTON SQ	High Bill/RR/Leak	READ; NEG LEAK TEST	9/16/97	9/16/97
WILLIAMS, WILLIE	4366 LAKE WOODBOURNE DR	Water Leak/Break	CUST. LEAK PROB.	12/2/97	12/2/97
WILLIAMSBURG APT	3770 TOLEDO RD	Water Leak/Break	REPAIRED BY CONTRACTOR	6/18/97	7/21/97
WILLIAMSBURG APT	3770 TOLEDO RD	Water Leak/Break	CONTRACTOR REPLACED PIPE	7/16/97	7/3/97
WILLIAMSBURG APT	3770 TOLEDO RD	Water Leak/Break	REPAIRED	12/30/97	12/31/97
WILLIAMSBURG APT	3770 TOLEDO RD	Water Leak/Break	REPAIRED	12/31/97	12/31/97
WILLIAMSBURG VILLAGE	3770 TOLEDO RD, #18	High Bill/RR/Leak	OBTAINED CORRECTED READ	5/7/97	5/7/97

## San Jose

Name	Address	Problem	Resolution	Date Issued	Date Complete
WILLIAMSBURG VILLAGE	3770 TOLEDO RD, BLDG 6, #21	High Bill/RR/Leak	READ; UNABLE TO ID LEAK	8/1/97	8/1/97
WILLIAMSBURG VILLAGE	7147 OLD KINGS RD S, #10	High Bill/RR/Leak	READ; UNABLE TO CLARIFY LEAK	9/22/97	9/22/97
WILLIAMSBURG VILLAGE	7147 OLD KINGS RD S, 32	Water Leak/Break	T & D DEPT REPAIRED	12/31/97	12/31/97
WILSON, JAMES	3806 MARIANNA RD	T-On Customer Repairs	T-ON WATER	10/27/97	10/27/97
WILSON, JAMES	3806 MARIANNA RD	T-Off Customer Repairs	T-OFF WATER	10/27/97	10/27/97
WILSON, PATRICIA	7272 SAN JOSE BLVD	T-Off Customer Repairs	T-OFF FOR CUSTOMER REPAIRS	4/12/97	4/12/97
WINDSONG APT	7200 POWERS AVE	Water Leak/Break	REPLACED 4" GATE VALVE	8/6/97	8/6/97
WISE, JUDITH	7829 CATAWBA DR	High Bill/RR/Leak	READ; NEG LEAK TEST	6/12/97	6/12/97
WOOLRIDGE	8145 SAN JOSE MANOR E, #6	Obtain Reading	READ; CUST. LEAK PROB.	6/30/97	6/30/97
WYDETTE A TONEY	6861 SAN JOSE BLVD	Water Quality Complaint	CL2 1.6 TALKED TO CUSOTMER	10/15/97	10/15/97
YMCA	7373 OLD KINGS RD S	T-Off Customer Repairs	COMPLETED	4/23/97	4/23/97
YOUNG, FRED	8291 OLD KINGS RD S, #3	Water Leak/Break	CUST. LEAK PROB.	7/14/97	7/14/97
ZAGORKA, SAKIBA	8300 PLAZA GATE, #1153	High Bill/RR/Leak	READ; NEG LEAK TEST	6/13/97	6/13/97
ZIMMERMAN	6862 SAN SABASTIAN AVE	Water Leak/Break	REPAIRED	1/6/97	1/17/97
ARIKSON, LENARD	14558 LAGOON DR	High Bill/RR/Leak	CUST. LEAK PROB.	8/25/97	8/25/97
ASLINGER, E. B.	14360 STACEY RD	High Bill/RR/Leak	CUST. LEAK & POOL RE-FILL	8/26/97	8/26/97
BABB	3506 SEAFOAM LN	Water Leak/Break	C/P	1/22/97	1/22/97
BABB, CLYDE	3506 SEAFOAM LN	High Bill/RR/Leak	READ; NEG LEAK TEST	5/20/97	5/20/97
BABB, CLYDE	3506 SEAFOAM LN	High Bill/RR/Leak	READ; NEG LEAK TEST	8/26/97	8/26/97
BABB, CLYDE	3506 SEAFOAM LN	Low Pressure	RPLD MTR; P-TEST PASSED	10/23/97	10/23/97
BACKUS	3972 EUNICE RD	Water Leak/Break	REPAIRED	5/26/97	5/26/97
BAXTER, JAMES	4331 TIDEVIEW DR	High Bill/RR/Leak	READ; NEG LEAK TEST	2/25/97	2/25/97
BERGSTROM	3866 EUNICE RD	Curb Stop Replacement	COMPLETED	5/12/97	5/12/97
BERGSTROM, MARY BETH	3866 EUNICE RD	High Bill/RR/Leak	CUST. LEAK PROB.	6/17/97	6/17/97
BEW, DAVID	3365 QUEEN PALM DR	Low Pressure	CUSTOMER PROBLEM	1/15/97	1/15/97
BILLINGSLEY, TAMMY	3625 EUNICE RD	High Bill/RR/Leak	CUSTOMER LEAK PROB.	5/23/97	5/23/97
BINGHAN	14560 ISLAND DR	Water Quality Complaint	FLUSHED MAIN	6/19/97	6/19/97

## San Pablo

Name	Address	Problem	Resolution	Date Issued	Date Complete
BOHLER, RICK	4831 MARSH HAMMOCK DR	Meter Leak	RPLD MTR & CURBSTOP; REPAIRED SVC. LINE	10/22/97	10/22/97
BOOKER, ALAN	4154 SEABREEZE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/27/97	8/27/97
BRAD	14577 LAGOON DR	Water Leak/Break	HOLD UNTIL 09/28/97	9/27/97	9/27/97
CADDEN	14573 PLUMOSA DR	Water Leak/Break	REPAIRED	9/13/97	9/14/97
CADDEN	14573 PLUMOSA DR	Water Leak/Break	REPAIRED	9/24/97	9/24/97
CALABRIA, ANTONIO	4528 GRASSEY CAY LN	High Bill/RR/Leak	READ; NEG LEAK TEST	11/25/97	11/25/97
CARMEN RIVERA	3875-1104 SAN PABLE ROAD	Water Quality Complaint	1.0 CL2 IN HOME NO SMELL AT THIS TIME	2/3/97	2/3/97
CARN, RUSSELL	4332 TIDEVIEW DR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/5/97	9/5/97
CASTAILLO, EDDY	3905 LANDFALL LA	T-Off Customer Repairs	RPLD CURB STOP/METER	6/21/97	6/21/97
COX	3971 LANDFALL LN	Water Leak/Break	REPAIRED	1/25/97	1/25/97
CRIBBS, AMBER	4105 TRADEWINDS DR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/4/97	9/4/97
DAVIDSON, JOHN	3516 TIDAL MARSH DR	High Bill/RR/Leak	READ; NEG LEAK TEST	3/3/97	3/3/97
DETERS, ARTHUR	4356 COQUINA DR	High Bill/RR/Leak	READ; NEG LEAK TEST	2/26/97	2/26/97
DEVEVO, MR.	4041 EUNICE RD	T-Off Customer Repairs	T-OFF FOR CUSTOMER REPAIRS	4/9/97	4/9/97
DEVEVO, WANDA	4041 EUNICE RD	Low Pressure	P-TESTED; CUST. PROB.	2/27/97	2/27/97
DILLINGER	3909 SAN PABLO RD	Water Leak/Break	REPAIRED	6/1/97	6/1/97
DONELY, MRS.	3875-815 SAN PABLO RD	Low Pressure	CUSTOMER PROB.	5/21/97	5/21/97
DONNA BUSH	4121 SEABREEZ DRIVE	Odor	HAD MSTER PLUMBER CLEAR LINE	10/22/97	10/22/97
ELIXSON, LAWRENCE	4789 MARSH HAMMOCK DR.	High Bill/RR/Leak	CUST. LEAK PROB.	9/3/97	9/3/97
ESCARINOT, DIEULES	3875-305 SAN PABLO RD	High Bill/RR/Leak	READ; NEG LEAK TEST	6/6/97	6/6/97
FALCONE, LORI	14875 PLUMOSA DR	High Bill/RR/Leak	READ; NEG LEAK TEST	6/23/97	6/23/97
FALCONE, LORI	14875 PLUMOSA DR.	High Bill/RR/Leak	READ; NEG LEAK TEST	12/5/97	12/5/97
FALCONE, LORI	14875 PLUMOSA DR	Accuracy Test	TESTED & PASSED	12/22/97	12/22/97
FALCONE, MS	14875 PLUMOSA DR	Obtain Reading	READ; RAISED & RPLD METER	4/4/97	4/4/97
FEDORCA	3685 EUNICE RD	Low Pressure	C/P	10/20/97	10/20/97
FEDORCA, GHEORGHE	3685 EUNICE RD	Low Pressure	P-TEST; CUST. PROB.	10/21/97	10/21/97
FLETCHER	14577 LAGOON DR	Service Replacement	COMPLETED	9/28/97	9/29/97



## San Pablo

Name	Address	Problem	Resolution	Date Issued	Date Complete
FORTINA, KATHLEEN	14370 DEMERY DR S	Meter Leak	REPAIRED LEAK	4/16/97	4/16/97
FRONQUI, LINDA	14387 MARSH HAMMOCK DR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/9/97	9/9/97
GAGRATTAS	14538 LUTH DR S	Water Quality Complaint	C/P	2/5/97	2/28/97
GIBSON, STACY	3875-824 SAN PABLO RD	Low Pressure	CUST. RESCHEDULE PRESSURE TEST	8/5/97	8/5/97
GOTHIS	3922 DEMERY DR E	Water Leak/Break	REPAIRED	1/8/97	1/8/97
GRANT, JERRE	3904 DEMERY DR E	Water Leak/Break	NO LK; GROUND WATER	12/22/97	12/22/97
GREGORY, MARGARET	3918 CEDAR ISLAND RD E	T-Off Customer Repairs	T-OFF CUST. REPAIRS	1/8/97	1/8/79
GREGORY, MARGARET	3918 CEDAR ISLAND RD E	High Bill/RR/Leak	CUST. LEAK PROB.	5/21/97	5/21/97
GRUBB, MRS.	3875 SAN PABLO RD S, #412	No Water	T-ON WATER	7/26/97	7/27/97
GUY, MICA	4802 MARSH HAMMOCK DR	High Bill/RR/Leak	OBTAINED CORRECTED READ	1/14/97	1/14/97
GYLAND	14567 LAGOON DR	Service Replacement	COMPLETED	4/3/97	6/24/97
GYLAND, MICHAEL	14567 LAGOON DR	Low Pressure	P-TEST; CUST. PROB.	3/11/97	3/12/97
HALL	3525 EUNICE RD	Water Quality Complaint	CHECK WATER OK	8/22/97	8/22/97
HEATH	4118 TRADWINDS DR	Water Leak/Break	REPAIRED	4/16/97	4/16/97
HERNDON, LINDA	3753 LUTH DR E	High Bill/RR/Leak	READ; NEG LEAK TEST	8/21/97	8/22/97
HOFER, JAMES	4461 PORT ARTHUR DR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/9/97	9/9/97
HUBER	4396 SEABREEZE DR	Water Leak/Break	REPAIRED	6/21/97	6/21/97
HUTCHINSON, HENRY	3971 DEMERY DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	5/23/97	5/23/97
IDE, KELLY	4031 EUNICE	Obtain Reading	OBTAINED READ	10/6/97	10/7/97
JEFFY FOOD STORE, #271	SAN PABLO RD - MARSH LN	High Bill/RR/Leak	CUSTOMER LEAK PROB.	3/7/97	3/7/97
JEFFY FOOD STORE, #271	SAN PABLO RD & MARSH LN	High Bill/RR/Leak	CUSTOMER LEAK PROB.	3/18/97	3/18/97
JOHNSON	4374 PORT ARTHUR RD	High Bill/RR/Leak	READ; NEG LEAK TEST	8/26/97	8/26/97
JUDITH MELITIAN	4261 SAN PABLO ROAD	Sewer Backup	REFERRED TO GEORGE HENDERSON FOR REPAIRS	4/4/97	4/4/97
KARREL, NEIL	4579 SAN PABLO RD	High Bill/RR/Leak	CUST. LEAK PROB; RPLD MTR LID	10/7/97	10/7/97
KARRER	4579 SAN PABLO RD	High Bill/RR/Leak	CUST. LEAK PROB.	9/11/97	9/11/97
KELLY	4018 DEMERY DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	8/26/97	8/26/97
KELLY	14615 PLUMOSA DR	Service Replacement	COMPLETED	3/11/97	3/20/97

## San Pablo

Name	Address	Problem	Resolution	Date Issued	Date Complete
KELLY, BRUCE G	14615 PLUMOSA DR	Water Leak/Break	RPLD CURB STOP & REPAIRED LEAK	2/11/97	2/11/97
KELLY, MRS. EDWARD	4031 DEMERY DR E	T-Off Customer Repairs	T-OFF BY NEIGHBOR	7/14/97	7/14/97
KNUTH, BRYAN	3356 QUEEN PALM DR	High Bill/RR/Leak	CUST. LEAK PROB.	9/19/97	9/19/97
LA GRA TTA	14358 LUTH DR S	Water Quality Complaint	FLUSHED MAIN	11/21/97	11/21/97
LADLOFF	14577 LAGOON DR	Water Leak/Break	REPLACED 20' OF MAIN	9/28/97	9/28/97
LANCASTER	14616 PLUMOSA DR	Service Replacement	COMPLETED	5/27/97	5/28/97
LAWHON	4433 COQUINA RD	Water Leak/Break	REPAIRED	8/7/97	8/11/97
LEE, JAMES E	14537 LUTH DR N	High Bill/RR/Leak	READ; NEG LEAK TEST	2/26/97	2/26/97
LEONARD, B G	4325 COQUINA DR	Low Pressure	P-TESTED; ORD. SVC. RPLMT.	2/20/97	2/20/97
LOUIE C BONE	14427 STACEY ROAD	Sewer Backup	GM TO MAKE REPAIRS	11/12/97	11/12/97
LOVINGOOD, LISA	14865 PLUMOSA DR	Accuracy Test	METER ACCURATE/TEST	1/21/97	1/21/97
LUDWIG, STEPHEN	4765 MARSH HAMMOCK DR W	Water Leak/Break	REPLACED METER & WASHERS	9/3/97	9/3/97
LUDWING	14578 LAGOON DR	Service Replacement	COMPLETED	1/21/97	2/28/97
MACKENZIE, WILLIAM	14550 ISLAND DR	Low Pressure	CUST. SOFTENER PROB.	10/20/97	10/20/97
MAGNOLIA BLDG	2059 TIDEVIEW DR	Service Replacement	COMPLETED	6/4/97	4/10/97
MAHNE	4226 CORDGRASS INLET	Curb Stop Replacement	COMPLETED	8/28/97	9/5/97
MALECKI	3838 B-WARD ST	Meter Leak	REPAIRED	9/8/97	9/10/97
MALLY, MARTIN	14534 ISLAND DR	High Bill/RR/Leak	CUST. LEAK PROB.	12/15/97	12/15/97
MALONE	3936 EUNICE RD	Flush	COMPLETED	1/15/97	1/15/97
MARRERO, JULIA	4828 MARSH HAMMOCK DR E	Meter Leak	CUST. H.V.PROB; CURBSTOP RPLMT TO T&D DEP.	8/21/97	8/21/97
MARRERO, JULIA	4828 MARSH HAMMOCK DR E	Water Leak/Break	RPLD CURB STOP; CUST. HOUSE VALVE PROB.	8/22/97	8/21/97
MASON	3973 EUNICE RD	Water Quality Complaint	FLUSHED SERVICE	8/4/97	8/4/97
MATHEWS, THOMAS	14540 STACY RD	Obtain Reading	OBTAINED READ	12/16/97	12/16/97
MATHEWS, THOMAS	14540 STACEY RD	High Bill/RR/Leak	RPLD METER	11/25/97	12/9/97
MATTHEWS	14540 STACEY RD	High Bill/RR/Leak	READ; NEG LEAK TEST	8/26/97	8/26/97
MCLEMORE	14624 LAGOON AVE	Water Quality Complaint	FLUSHED	2/9/97	2/9/97
MEEKS	3961 DEMERY DR W	Water Leak/Break	FOUND NO LEAK	3/6/97	3/6/97

## San Pablo

Name	Address	Problem	Resolution	Date Issued	Date Complete
MEEKS, LEON JR	3961 DEMERY DR W	High Bill/RR/Leak	RPLD METER LID; CUST. LEAK PROB.	3/10/97	3/10/97
MENKE	4847 MARSH HAMMOCK DR E	Curb Stop Replacement	COMPLETED	4/19/97	4/23/97
MERTZ, TERESA	3882 EUNICE RD	High Bill/RR/Leak	PRIOR CUST. LEAK PROB.	5/29/97	5/29/97
MICHELLE BOK	3875-212 SAN PABLO ROAD	Water Quality Complaint	2.0 CL2 @ TAP CUST NOT USE TO HARD WATER	4/11/97	4/11/97
MOLLENHOUR	4266 COQUINA DR	Water Leak/Break	WILL HOLD	3/3/97	3/3/97
MOORE, MRS.	3943 EUNICE RD	No Water	T-ON WATER	4/10/97	4/10/97
MORENO, SANDRA	3875-704 SAN PABLO RD	High Bill/RR/Leak	READ; NEG LEAK TEST	9/8/97	9/8/97
MR. RIGG	4105 TRADEWIND DRIVE	Water Quality Complaint	0.9 CL2 ASK TO RUN LINES TO CLEAR WATER SMELL	9/2/97	9/2/97
MRS. SMITH	7228 SAN PABLO ROAD	Step Tank Alarm	CHANGED FLOAT SWITCH	12/10/97	12/10/97
MYERS, RAYMOND	4413 COQUINA DR.	No Water	CUST. YARD HOSE RUNNING	12/19/97	12/19/97
NESSMITH, SUSAN	4311 TIDEVIEW DR.	High Bill/RR/Leak	READ; NEG LEAK TEST	12/2/97	12/2/97
NEWELL	14665 PLUMOSA DR	Curb Stop Replacement	COMPLETED	1/6/97	1/7/97
NORMAN	3962 EUNICE RD	Water Leak/Break	REPAIRED	4/8/97	4/8/97
NUNEY, KATHERINE	4755 MARSH HAMMOCK DR	No Water	CUST. LEAK PROB.	7/2/97	7/2/97
OFEK, ELI	3436 PALM ISLAND DR.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/24/97	11/24/97
OWENS	4755 MARSH HAMMOCK DR E	Water Leak/Break	C/P	6/25/97	6/25/97
PABLO TRACE	3709 SAN PABLO RD	Water Leak/Break	C/P	2/4/97	2/4/97
PACE	3944 EUNICE RD	Service Replacement	COMPLETED	3/11/97	3/17/97
PACE, BERNICE	3944 EUNICE RD	Low Pressure	RPLD MTR; P-TEST; ORD. SVC. RPLMT.	1/15/97	1/15/97
PALUMBO, MRS. CHRIS	4839 MARSH HAMMOCK DR	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	6/9/97	6/9/97
PARKER ASSOCIATES	14500 BEACH BLVD	Low Pressure	CUSTOMER LINE PROB.	3/18/97	3/18/97
PASKOWSKY, IVAN	4139 TIDEVIEW DR	High Bill/RR/Leak	READ; NEG LEAK TEST	3/5/97	3/5/97
PAULO	3682 EUNICE RD	Water Leak/Break	REPAIRED	11/4/97	11/4/97
PHELPS, ELIZABETH	3890 EUNICE RD	High Bill/RR/Leak	READ; NEG LEAK TEST	8/21/97	8/21/97
PHELPS, MR.	3890 EUNICE RD	High Bill/RR/Leak	REPLACED METER	9/8/97	9/8/97
PIC A PIZZA	14444 BEACH BLVD	Water Quality Complaint	WATER WAS CLEAN	3/17/97	3/17/97
PINCKNEY, NICOLE	3875-917 SAN PABLO RD.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/25/97	11/25/97

## San Pablo

Name	Address	Problem	Resolution	Date Issued	Date Complete
PORTER, KIMBERLY P.	4268 COQUINA DR	Low Pressure	CUST. SOFTENER PROB.	11/7/97	11/7/97
POWER	14577 LAGOON DR	Water Leak/Break	REPAIRED	9/28/97	9/29/97
PULTE HOMES	4384 SEABREEZE DR	Clean Out	C/P	10/7/97	10/9/97
PULTE HOMES	4384 SEABREEZE DR	Clean Out	REPAIRED	10/22/97	10/23/97
PULTE HOMES	4449 SEABREEZE DR	Meter Relocate	ALREADY COMPLETED	8/20/97	2/12/98
PULTE HOMES	4384 SEABREEZE DR	Water Leak/Break	REPAIRED	12/1/97	12/1/97
PULTE HOMES	4384 SEABREEZE DR	Water Leak/Break	REPAIRED	12/1/97	12/1/97
RADYNISKI	4434 PORT AUTHUR RD	Water Leak/Break	C/P	5/31/97	5/31/97
RAULERSOR	14521 PLUMOSA	Water Leak/Break	REPLACED 30' OF PIPE	4/19/97	4/24/97
REED, MRS.	3336 SILVER PALM RD	Low Pressure	RPLD MTR; PASSED PRESSURE TEST	12/2/97	12/2/97
ROBERSON, LORETTA	3805 EUNICE RD	High Bill/RR/Leak	OBTAINED CORRECTED BILL	5/20/97	5/20/97
ROCKWELL, MS.	3875-1202 SAN PABLO RD	High Bill/RR/Leak	READ;NEG LEAK TEST	9/2/97	9/2/97
RODRIGUEZ, RITA	3875-702 SAN PABLO RD	High Bill/RR/Leak	READ; NEG LEAK TEST	6/26/97	6/26/97
ROGERS, LINDA	3581 EUNICE RD	Obtain Reading	READ; NEG LEAK TEST	7/23/97	7/23/97
ROLLARSON	14521 PLUMOSA DR	Water Leak/Break	REPAIRED	6/5/97	6/6/97
ROMBERT ARNOLD	14628 ISLAND DRIVE	Water Quality Complaint	1.2 CL2 EVERYTHING OK TALKED TO CUSTOMER	12/19/97	12/19/97
SARTORIS, DENNIS	14855 PLUMOSA DR	No Water	CUSTOMERLINE PROBLEM	1/20/97	1/20/97
SCHILSON	3416 SILVER PALM RD	Water Leak/Break	C/P	11/21/97	1/2/98
SCIOLINO, JOHN	4139 CORDGRASS INLET DR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/11/97	9/11/97
SEYMOUR, MARGARET	14568 LUTH DR N	High Bill/RR/Leak	READ; NEG LEAK TEST	8/22/97	8/22/97
SHADWELL	3308 QUEEN PALM DR	Meter Relocate	C/P	11/21/97	11/24/97
SHANNON, W C	14761 PLUMOSA DR	High Bill/RR/Leak	CUST. LEAK PROB.	5/28/97	5/28/97
SIEVERS, JANE	4131 TRADEWINDS DR	High Bill/RR/Leak	READ; NEG LEAK TEST	12/16/97	12/16/97
SIMPSON, MARY	4345 COQUINA DR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/23/97	9/23/97
SIMPSON, MARY	4345 COQUINA DR	High Bill/RR/Leak	READ; NEG LEAK TEST	12/5/97	12/5/97
SMATHEWS, RUTHIE	3753 B WARD ST	High Bill/RR/Leak	CUST. LEAK PROB.	9/4/97	9/4/97
SMITH	3322 QUEEN PALM DR	Meter Change	COMPLETED	8/18/97	8/22/97

## San Pablo

Name	Address	Problem	Resolution	Date Issued	Date Complete
SMITH, APRIL	4155 SEABREEZE DR	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	10/24/97	10/24/97
SMITT, STEVEN	3875-607 SAN PABLO RD	High Bill/RR/Leak	READ; NEG LEAK TEST	7/11/97	7/11/97
SOLOMAN, BOB	202 PABLO RD	No Water	DELI TURN ON	4/15/97	4/16/97
SOLOMON	14345 CEDAR ISLAND RD	Water Leak/Break	REPAIRED	6/25/97	6/25/97
SOLOMON, EFREN	14345 CEDAR ISLAND RD	High Bill/RR/Leak	READ; NEG LEAK TEST	3/19/97	3/19/97
SPRATT	3509 SEA FOAM LN	Water Leak/Break	REPAIRED	2/5/97	2/25/97
SPRATT, ROBERT C	3509 SEAFOAM LN	Low Pressure	CUSTOMER SOFTENER PROB.	2/28/97	2/28/97
STOLEN, DOROTHY	3875 SAN PABLO RD, #703	High Bill/RR/Leak	READ; NEG LEAK TEST	9/10/97	9/10/97
SUTTON, A. W.	4171 TRADEWINDS DR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/27/97	8/27/97
TGM PABLO TRACE L P	3709 SAN PABLO RD S	High Bill/RR/Leak	CUST. LEAK PROB.	5/23/97	5/23/97
TGM PABLO TRACE L. P.	3709 SAN PABLO RD S	High Bill/RR/Leak	CUSTOMER LEAK PROB.	5/6/97	5/6/97
THE MOORINGS	14750 BEACH BLVD	Water Leak/Break	C/P	8/14/97	8/14/97
THOMAS	14359 STACEY RD	Obtain Reading	OBTAINED READ	6/30/97	6/30/97
THOMAS, DAN & LISA	4267 SEABREEZE DR	T-Off Customer Repairs	RAISED & RPLD METER	1/14/97	1/14/97
TUCKER	3932 LAND FALL LN	Water Leak/Break	REPAIRED	7/23/97	7/24/97
TUCKER, CHERYL	3932 LANDFALL LN W	Water Leak/Break	SVC. LINE REPAIR TO T & D DEPT.	7/23/97	7/23/97
TULKZA	3932 LANDFALL LN	Water Leak/Break	REPAIRED	7/23/97	7/29/97
UNKNOWN	4416 TIDEVIEW DR	Meter Leak	REPLACED METER	8/20/97	8/20/97
UNKNOWN	14550 ISLAND DR	No Water	CUST. SOFTENER PROB.	10/18/97	10/18/97
UNKNOWN	3305 PALM ISLAND DR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/19/97	9/19/97
UNKNOWN	EUNICE RD & STACEY ST	Water Leak/Break	REPAIRED	3/7/97	3/10/97
UNKNOWN	14665 PLUMOSA DR	Service Replacement	COMPLETED	3/5/97	3/19/97
UNKNOWN	TIDEVIEW DR LOT 9	Water Leak/Break	REPAIRED	6/4/97	6/4/97
UNKNOWN	3995 CEDAR ISLAND RD E	Meter Change	COMPLETED	5/28/97	5/28/97
UNKNOWN	3364 LIGTHHOUSE POINT	Water Leak/Break	REPAIRED	12/10/97	12/10/97
VALENTINE, MARIE	14327 LACKMAN LA	No Water	T-ON WATER	4/8/97	4/8/97
VAUGH, DAVID	4455 COQUINA DR.	High Bill/RR/Leak	READ; NEG LEAK TEST	12/2/97	12/2/97

## San Pablo

Name	Address	Problem	Resolution	Date Issued	Date Complete
VENUS, BAHRAM	3914 DEMERY DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	6/2/97	6/2/97
VENUS, BAHRAM	3914 DEMERY DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	5/28/97	5/28/97
VONADA, CHRIS	3733 B. WARD ST	High Bill/RR/Leak	CUST. LEAK PROB.	12/1/97	12/1/97
WALBURN, HELEN	3943 SAN PABLO RD.	High Bill/RR/Leak	OBTAINED CORRECTED READ	11/25/97	11/25/97
WALLACE, MARY	3984 CEDAR ISLAND RD E	High Bill/RR/Leak	OBTAINED READ	8/21/97	8/21/97
WALLIS, JOE	4429 PORT ARTHUR RD	Meter Lid Change	REPLACED METER LID	3/5/97	3/5/97
WARREN	3914 LAND FALL LN W	Water Leak/Break	REPAIRED	7/26/97	7/29/97
WENDLING, JOHN	4117 SAN PABLO RD	Raise Meter	RAISED & RPLD MTR/BOX/LID	9/18/97	9/18/97
WHALEN, MIKE	3971 CEDAR ISLAND RD E	Meter Leak	CUST. SVC. LINE PROB.	6/10/97	6/10/97
WHATLEY, MARIA	14568 LAGOON DR	Low Pressure	SVC LINE RPLMT ALREADY ORDERED	3/18/97	3/18/97
WHEELER	14514 PLUMOSA DR	Meter Leak	REPAIRED	3/8/97	3/8/97
WHITWAIN, AARON	4520 GRASSEY CAY LN	No Water	T-ON HOUSE VALVE	7/1/97	7/1/97
WIDDOWS, LINDA	3904 LANDFALL LN W	No Water	T-ON WATER	8/1/97	8/1/97
WITT, MR	3548 TODAL MARSH DR	High Bill/RR/Leak	READ; NEG LEAK TEST	3/17/97	3/17/97
WOODRUFF, DARREN	3875-1009 SAN PABLO RD	High Bill/RR/Leak	READ; NEG LEAK TEST	9/9/97	9/9/97
WOODRUFF, M L	4206 SEABREEZE DR	Meter Leak	CUSTOMER PROBLEM	3/14/97	3/14/97
WRIGHT, ROBERT	4184 SEABREEZE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	8/25/97	8/25/97
YATES	4016 LAND FALL LN	Water Leak/Break	REPAIRED	3/27/97	4/8/97
YATES, ROBERT	4016 LANDFALL LN W	High Bill/RR/Leak	CUSTOMER LEAK PROB.	2/25/97	2/25/97
YELUINGTON	3990 EUNICE RD	Raise Meter	COMPLETED	3/27/97	3/27/97
BRETT DUETT HOMES	1760 GREENRIDGE DRIVE	Sewer Break	BROKEN STEP TANK BROKEN MADE REPAIRS	10/22/97	10/22/97
ADT SUPERVISOR ALARM	2740 COUNTY ROAD 210 W	Man Hole Problem	POWERFAIL OUT WTP RESET	5/31/97	5/31/97
ADT SUPERVISOR ALARM	2740 COUNTY ROAD 210 W		POWERFAIL/RESET ALARM AT PLANT	5/31/97	5/31/97
ALEX, CHRISTY	1309 HIDEAWAY DR S	High Bill/RR/Leak	READ; NEG LEAK TEST	6/19/97	6/19/97
ALLEN, CHARLES M	2247 HAWKCREST DR E	No Water	T-ON WATER	7/1/97	7/1/97
ATLANTIC BUILDERS	105 SOUTHERN GROVE DRIVE	Step Tank Alarm	ADJUSTED FLOAT BALL	12/2/97	12/2/97
AXSON	1707 GRENDRIDGE CIR SO	Step Tank Alarm	REPLACED PUMP FLOAT SWITCH	3/28/97	3/28/97

## St. Johns North

Name	Address	Problem	Resolution	Date Issued	Date Complete
BALDWIN, RAYMOND E., JR.	1532 GREENRIDGE CIR W	T-Off Customer Repairs	T-OFF IRRIG. METER	8/22/97	8/22/97
BARRETT, KEITH	309 SECRET HOLLOW WAY	High Bill/RR/Leak	READ; NEG LEAK TEST	9/3/97	9/3/97
BELAVITCI	1638 HAWKCREST DR	Water Leak/Break	REPAIRED	12/19/97	12/19/97
BENSEL	1792 HAWKCREST DR	Meter Leak	REPAIRED	10/14/97	10/14/97
BETTY WADFORD	1728 GREENRIDGE CIR SOUTH	Succession	REPALCED PUMP FLOAT SWITCH	3/21/97	3/21/97
BIASTRE	2170 HAWK CREST DR E	Water Leak/Break	C/P	1/16/97	1/16/97
BILL JACKSON	1776 HEATHWOOD	Step Tank Alarm	CHANGED FLOAT SWITCH	4/4/97	4/4/97
BOWDEN, BERT	2019 HAWKCREST DR	High Bill/RR/Leak	CUST. LEAK PROB.	9/15/97	9/15/97
BRETT DUETT HOMES	1476 DUCKBLIND DR	High Bill/RR/Leak	READ; NEG LEAK TEST	3/4/97	3/4/97
BRETT HOMES	1760 GREENRIDGE CIR S	Lower Meter	COMPLETED	12/19/97	12/20/97
BROWN, JOSEPH D.	2240 HAWKCREST DR.	High Bill/RR/Leak	READ; NEG LEAK TEST	12/2/97	12/2/97
BRYAN WHITE	1764 GREENRIDGE CIR E	Step Tank Alarm	REPLACED PUMP	9/29/97	9/29/97
BRYANT	1526 GREENRIDGE CIR W	Water Leak/Break	C/P	8/26/97	8/26/97
BRYANT, JOANNE	1704 DUCKWATER CT	High Bill/RR/Leak	READ; NEG LEAK TEST	8/5/97	8/5/97
BUMP	1601 HAWKCREST DR	Water Leak/Break	REPAIRED	7/31/97	7/31/97
BUTLER	1975 PERREGRINE CIR S	Water Leak/Break	REPAIRED	10/23/97	10/23/97
C.N. GAZELEH	7769 MILLER OAKS DRIVE W	Odor	CL2 0.3 T&D FLUSHED LINES	8/8/97	8/18/97
CAREY, ROBERT & MILDRED	135 VILLAGE GREEN AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	3/3/97	3/3/97
CAROL SCOTT	1600 MALLARD LAKE AVE	Step Tank Alarm	REPLACED BAD PUMP FLOAT SWITCH	10/20/97	10/20/97
CATHERINE CHUTE	1712 MANCHESTER CT. NORTH	Step Tank Alarm	REPLACED BAD PUMP AND FLOAT SWITCH	8/1/97	8/1/97
CHOUBANE, LESLIE	1540 HIGHLAND FOREST DR	No Water	T-ON AT METER	2/25/97	2/25/97
CHRIS CORNELIS	1705 MANCHESTER CT N	Step Tank Alarm	REPLACED FLOAT SWITCH	4/7/97	4/7/97
CINDY MCKEE	2178 HAWKCREST DR E	Step Tank Alarm	REPLACED FLOAT SWITCH	3/19/97	3/19/97
COL. RONALD J. BENICK	2072 HAWKCREST DR E.	Step Tank Alarm	REPLACED WIREING ON PUMP	11/26/97	11/26/97
COLANTUONI, ELAINE	1305 WILSHIRE CT S	High Bill/RR/Leak	RPLD METER; NEG LEAK TEST	3/26/97	3/26/97
CRYLTAL DEV INC	1608 REBECCA COURT	Step Tank Alarm	LIB WAS IN PLACE INSTALLED A STEPPING STONE	8/14/97	8/14/97
CRYSTAL DEVELOPMENT	1609 REBECCA CT	Meter Box Change	REPLACED BOX & LID	3/20/97	3/20/97

## St. Johns North

Name	Address	Problem	Resolution	Date Issued	Date Complete
CRYSTAL DEVELOPMENT	1609 REBECCA CT	Water Leak/Break	REPAIRED	3/26/97	3/26/97
CUNNINGHAM CREEK SUBDI	(ENTRANCE METER)	T-On Customer Repairs	T-ON WATER AT METER	10/13/97	10/13/97
CUNNINGHAM CREEK UWF	1363 BIGLIGE AVE	Meter Change	COMPLETED	2/7/97	2/7/97
CUNNINGHAM ESTATES	1205 CREEKWOOD WAY S	Water Leak/Break	C/P	10/6/97	10/6/97
DAVID DIEL	4286 TIDE VIEW DRIVE	Water Quality Complaint	REDUCED CHLORINE, FLUSHED SYSTEM	2/9/97	2/9/97
DAVID GRISWOLD	120 VILLAGE GREEN AVE	Sewer Misc.	PLANTATION L/S FLOODED MADE REPAIRS TALKED TO CUST.	4/30/97	4/30/97
DAVID GRISWOLD	120 VILLAGE GREEN AVE	Lift Station Alarm	MADE REPAIRS AT L/S	12/15/97	12/15/97
DAVIS, DOUGLAS M.	1977 FALCON ST.	High Bill/RR/Leak	CUST. LEAK PROB.	12/23/97	12/23/97
DEAN AND NANCY BEAVDRY	1728 SOUTHCREEK DR	Step Tank Alarm	FALSE ALARM	5/29/97	5/29/97
DELORES FOSRAT	1829 FAIRFX COURT	Step Tank Alarm	CHANGED FLOAT SWITCH	2/25/97	2/25/97
DONOHO, MRS.	1107 WOODDUCK HOLLOW	No Water	AREA SVC. BREAK REPAIRED BY T & D	10/23/97	10/23/97
DR. JAMES NEALIS	7262 SAN REDRO ROAD	Step Tank Alarm	REPALCED PUMP AND FLOAT	2/20/97	2/20/97
DRESCHER, MICHAEL	2129 HAWKCREST DR E	High Bill/RR/Leak	CUST. LEAK PROB.	7/10/97	7/10/97
DUKES & ASSOC.	1749 GREENRIDGE CIR S	Sewer Misc.	C/P	10/22/97	10/31/97
DYE, STEPHEN	1104 CREEKWOOD WAY N	High Bill/RR/Leak	READ; NEG LEAK TEST	5/29/97	5/29/97
ED EVANS	5473 FT. CAROLINE ROAD	Water Quality Complaint	CUSTOMER PROBLEM	6/18/97	6/18/97
ELAINE SUFFES	2205 HAWKCREST DR	Step Tank Alarm	CK PUMP ALL OK	12/12/97	12/12/97
ERRICO	1740 PITCPINE AVE	Water Leak/Break	REPAIRED	1/6/97	1/6/97
EVERETT DYE	2177 HAWKCREST DR. E.	Step Tank Alarm	REPLACED BAD PUMP FLOAT SWITCH	9/16/97	9/16/97
FISHMAN, HANK	1205 CREEKWOOD WAY S	High Bill/RR/Leak	READ; NEG LEAK TEST	12/4/97	12/4/97
FLICKINGER, SHERI	1488 MALLARD LK DR.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/25/97	11/25/97
FLORIO, STEVE & JOAN	1519 MALLARD LANDING	High Bill/RR/Leak	READ; NEG LEAK TEST	6/5/97	6/5/97
FRANK FILACCHION	1908 WILLOW ARRETE PLACE	Step Tank Alarm	REPLACED PUMP FLOAT	5/15/97	5/15/97
FRANK, RICHARD	457 BAYPOINT WAY N	High Bill/RR/Leak	READ; NEG LEAK TEST	9/5/97	9/5/97
GARNER, TAMMY	140 PERREGRINE CIR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/10/97	9/10/97
GARY CLAY	1931 WEB FOOT PLACE	Step Tank Alarm	CHECK OUT ALL OK	8/26/97	9/2/97
GARY CLAY	1931 WEBFOOT PLACE	Step Tank Alarm	REPLACED BAD PUMP	9/25/97	9/25/97



## St. Johns North

Name	Address	Problem	Resolution	Date Issued	Date Complete
GARY CLAY	1931 WEBFOOT PLACE	Step Tank Alarm	KEN FRINT CALLED CUST AND ANSWERED QUESTIONS.	9/2/97	9/2/97
GEORGE HIMES	1404 MALLARD GREEN CT	Clean Out	W/O WRITTEN	7/3/97	7/3/97
GEORGE TAYLOW	540 ROBERTS ROAD	Step Tank Alarm	TURNED OVER TO JAX PLUMBING	11/9/97	11/10/97
GILBERT WEISE	1468 MALLARD LANDING BLVD.	Step Tank Alarm	REPALCED THE PUMP CONTROL FLOAT	6/6/97	6/6/97
GILBERT WEISE JR.	1468 MALLARD LANDING	Step Tank Alarm	REPLACED FLOAT BALL	5/19/97	5/19/97
GONCALVES, JOSE	1471 MALLARD LAKE AVE.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/26/97	11/26/97
GOODMAN, MARK	2321 HAWKCREST DR E	Low Pressure	RPLD MTR; P-TEST; CUST. PROB.	6/2/97	6/2/97
GRACE, DAN (2ND METER)	1345 HIDEAWAY DR S	High Bill/RR/Leak	CUST. LEAK PROB.	12/2/97	12/2/97
GRACE, DAN M.	1345 HIDEAWAY DR. S.	High Bill/RR/Leak	READ; NEG LEAK TEST	12/2/97	12/2/97
GROCE, MRS.	1729 SOUTHCREEK DR	Water Leak/Break	GROUND WATER IN MTR BOX	7/30/97	7/30/97
GRONNIGER, STEVEN	1498 DUCKBLIND DR.	High Bill/RR/Leak	READ; NEG LEAK TEST	12/1/97	12/1/97
HAMMONS, ROBERT L.	1712 GREENRIDGE CIR. S.	Meter Leak	NO LEAK/GROUND WATER	11/18/97	11/18/97
HAWKINS	2007 HAWKCREST DR	Water Leak/Break	REPAIRED	4/11/97	4/11/97
HOBBS, MRS.	1545 GREENRIDGE CIR. W.	Water Leak/Break	T & D TO REPAIR POSSIBLE SVC. LEAK	11/14/97	11/14/97
HOGAN BROTHER	1189 HIDEWAY DR N	Water Leak/Break	REPAIRED	7/28/97	7/28/97
HOUSTON, JOHN	169 TURTLE COVE CRT	Low Pressure	WATER PLANT PUMP PROB.	1/12/97	1/12/97
J & L HOMES INC	1206 HIDEAWAY DR N	Meter Relocate	COMPLETED	3/18/97	3/19/97
J&L HOMES	1275 WHITE IBIS CT	Water Leak/Break	REPAIRED	4/25/97	4/25/97
J&L HOMES INC	1405 STARLIGHT CT	Meter Relocate	COMPLETED	3/18/97	3/20/97
J. MELAKION	4261 SAN PABLO ROAD	Sewer Backup	MASTER PLUMBING UNCOGGED LINE	5/25/97	5/25/97
J.P. COPPENGER	2158 HAWKCREST DR E.	Step Tank Alarm	CLEANED TRASH OUT OF PUMP	12/2/97	12/2/97
JAMES COGGINS	2198 HAWKCREST DRIVE EAST	Step Tank Alarm	REPLACED FLOAT	1/8/97	1/18/97
JAMES VANDEBR	1528 STRATFORD COURT	Step Tank Alarm	REPLACED FLOAT CHECK VALUE AND MOTOR	1/12/97	1/12/97
JIMMY BRYANT	1526 GREEN RIDGE CIRCLE W	Step Tank Alarm	REPAIRED FLOAT SWITCH	10/15/97	10/15/97
JOANNE WILKENS	1712 MONTCLAIRE COVE COURT	Step Tank Alarm	PUMP BREAKER HAD TRIPPED	1/30/97	1/30/97
JOHN A. POWELL, JR.	1737 GREENRIDGE CIRCLE SOUTH	Sewer Backup	SEWER SEVICE BROKEN	4/29/97	4/29/97
JOHN DAY	1505 SHAKEN COVE CT	Step Tank Alarm	REPLACED PUMP	11/24/97	11/24/97

## St. Johns North

Name	Address	Problem	Resolution	Date Issued	Date Complete
JOHN FRANK	1552 GREENRIDGE CIR WEST	Step Tank Alarm	REPLACED FLOAT	11/10/97	11/10/97
JOHN KEENE	1192 PERREGUINE CIR WEST		DUE TO HEAVY RAIN	4/28/97	4/28/97
JOHN LUVLLIN	1800 FAIRFAX COURT	Step Tank Alarm	REPLACE GRUEN FOSS PUMP	3/31/97	3/31/97
JOHN THRESHIE	545 LAKE DRIVE	Cave In	TALKED TO CUSTOMER WROTE W/O TO MAKE REPAIRS	12/10/97	12/10/97
JOHNSON	2043 HAWKCREST DR	Water Leak/Break	REPAIRED	10/15/97	10/15/97
JOHNSON	1820 PITCH PINE AVE	Meter Leak	REPLACED METER GASKET	12/6/97	12/6/97
JOHNSON	1820 PITCH PINE AVE	Water Leak/Break	REPAIRED	12/9/97	12/9/97
KAREN BOGER	1729 MANCHESTER CT NORTH	Step Tank Alarm	REPLACED THE PUMP	10/15/97	10/15/97
KAREN BURGESS	1475 MALLARD LANDING BLVD	Step Tank Alarm	ADJUSTED FLOAT SWITCH	3/16/97	3/16/97
KEITH MARTIN	1544 MAYFIELD ROAD	Step Tank Alarm	PUMP SWITCH REPLACED	2/6/97	2/6/97
KEITH MARTIN	1544 MAYFIELD ROAD	Step Tank Alarm	REPLACED FLOAT SWITCH	7/24/97	7/24/97
KEITH MARTIN	1544 MAYFIELD ROAD	Step Tank Alarm	TURNED OVER TO JAX PLUMBING	7/21/97	7/21/97
KEITH MARTIN	1544 MAYFIELD ROAD	Step Tank Alarm	FREED STICK SWITCH	7/24/97	7/24/97
KEITH MARTIN	1544 MAYFIELD ROAD	Step Tank Alarm	RELACED PUMP	11/5/97	11/6/97
KEITH MARTIN	1544 MAYFIELD ROAD	Step Tank Alarm	BAD FLOAT SWITCH REPLACED	11/6/97	11/6/97
KELLY, MRS.	164 VILLAGE GREEN AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	9/16/97	9/16/97
KEN DERRICK	2122 HAWKCREST DR E	Step Tank Alarm	RE HUNG FLOAT BALL	3/5/97	3/5/97
KENNETH FOLEY JR.	1501 SHAKER COVE CT.	Step Tank Alarm	REPLACED BAD FLOAT SWITCH	11/24/97	11/24/97
KIM, BELINDA	188 IVY LAKES DR	High Bill/RR/Leak	READ; NEG LEAK TEST	11/26/97	11/26/97
L.R. EASTERLING	1703 GREENRIDGE CIR. SOUTH	Step Tank Alarm	CLEANED TRASH OUT OF PUMP	12/11/97	12/11/97
LANA, JOHN	1443 MALLARD LANDING	High Bill/RR/Leak	CUST. SMALL LEAK PROB.	11/26/97	11/26/97
LARRY TEAGUE PLUMBING	2914 CABALLERO DR NORTH	Sewer Misc.	TURNED OVER TO GRUHN MAY	5/1/97	5/1/97
LAWRENCE, STEVE	1779 PITCH PINE LN	No Water	CUST. INTERNAL PROB.	9/30/97	9/30/97
LEAR, PAULA	1764 HEATHERWOOD DR	High Bill/RR/Leak	READ; NEG LEAK TEST	6/11/97	6/11/97
LEMASTER, JOHN S	1968 WILLOW GROUSE PL	Low Pressure	RPLD MTR;P-TEST;CUST. PROB.	4/18/97	4/18/97
MARK CHENEY	1503 MALLARD LAKE AVENUE	Step Tank Alarm	REPLACED STEP TANK ATART SWITCH	2/13/97	2/13/97
MARK LEONE	1518 MALLARD LANDING	Step Tank Alarm	PUMP UNPLUGGED MADE REPAIRS	3/14/97	3/14/97

## St. Johns North

Name	Address	Problem	Resolution	Date Issued	Date Complete
MARTIN, CARL	1684 CUNNINGHAM EST. RD.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/26/97	11/26/97
MARY BALDWIN	1490 MALLARD LANDING BLVD	Step Tank Alarm	REPLACED FLOAT SWITCH	4/22/97	4/22/97
MAYBERRY, RICHARD	1539 MAYFIELD RD	High Bill/RR/Leak	READ; NEG LEAK TEST	6/4/97	6/4/97
MCDONALD	1131 PERREGRINE CIR E	Water Leak/Break		1/11/97	1/11/97
MES. CARAFALO	UNKNOWN UNKNOWN	Step Tank Alarm	ODOR PROBLEM REFERRED TO # 60 ???	11/1/97	11/1/97
MICHAEL DAUGHTERTY	1481 DUCKBLIND DRIVE	Step Tank Alarm	REPLACE PUMP FLOAT SWITCH	9/15/97	9/15/97
MICHAEL PHINESEE	1521 PINTAIL DRIVE	Step Tank Alarm	REPLACED BAD PUMP FLOAT SWITCH	11/10/97	11/10/97
MICHELLE CUNNINGHAM	1741 GREENRIDGE CIR SOUTH	Step Tank Alarm	FLOAT BALL HUNG UP MADE REPAIRS	3/14/97	3/14/97
MKE RAFFERTY	1757 SOUTH CREEK DRIVE	Step Tank Alarm	STEP TANK NEEDS TO BE RAISED/ WROTE WORK ORDER	3/5/97	3/5/97
MONROE, STEPHEN	1496 MALLARD LAKE AVE	T-Off Customer Repairs	RPLD MTR;LOWRD BOX;REPAIRED SVC.	12/22/97	12/22/97
MR. ADAMS	1343 MALLARD LANDING	Step Tank Alarm	LATERAL TIE BROKEN	10/21/97	10/21/97
MR. ALEXA	1536 STRATFORD CT (FRUITCOVE)	Step Tank Alarm	REPLACED A BAD FLOAT SWITCH	3/30/97	3/30/97
MR. BRYANT	1704 DUCKWATER COURT	Sewer Misc.	BLOCKAGE IN OUR LINE HAS MP CORRECT PROBLEM	5/27/97	5/27/97
MR. CHARTROUND	1808 FAIRFAX CT SOUTH	Step Tank Alarm	FLOODED DUE TO RAIN	5/27/97	5/27/97
MR. CRUZ	1506 MALLARD LANDING	Step Tank Alarm	REPLACED FLOAT BALL	4/21/97	4/22/97
MR. DARUDIER	1528 GREENRIDGE CIR WEST	Succession	BAD FLOAT REPLACET FLOAT	1/25/97	1/25/97
MR. EASTERLING	1703 GLENN RIDGE CIR SOUTH	Step Tank Alarm	REPLACED FLOAT BALL	11/21/97	11/21/97
MR. FERGUSON	7104 CATALONIA	Water Quality Complaint	EARLY MORNING SULFUR SMELL	4/16/97	4/16/97
MR. FLLALONE	1908 WILLOW GROUSE PLACE	Step Tank Alarm	GFI TRIPPING REPLACE PUMP	5/13/97	5/13/97
MR. GRIMSLEY	6912 SALAMANCA	Step Tank Alarm	BAD FLOAT BALL	11/6/97	11/8/97
MR. HAZELIT	1731 MANCHESTER CT NORTH	Step Tank Alarm	REPLACED BAD PUMP FLOAT	11/18/97	11/18/97
MR. INGEMANSON	1736 GREENRIDGE CIR SOUTH	Step Tank Alarm	PROBLEM IN ALARMSYSTEM MADE REPAIRS	1/2/97	1/2/97
MR. K. FERCHOUR	1553 ANSLEY PLACE	Step Tank Alarm	REPLACED FLOAT SWITCH	3/23/97	3/24/97
MR. KENNEL	1756 GREEN RIDGE CIR S	Step Tank Alarm	REPLACED START SWITCH	5/18/97	5/18/97
MR. KIM SEIBERT	2220 HAWKCREST DR E	Step Tank Alarm	REPLACED PUMP FLOAT	5/19/97	5/19/97
MR. KINGSNORTH	1604 REBECCA COURT	Step Tank Alarm	ADKISTED FLOAT SWITCH	10/1/97	10/1/97
MR. LEONEN	1518 MALLARD LANDING SOUTH	Step Tank Alarm	WIRING BAD MADE REPAIRS	3/8/97	3/8/97

## St. Johns North

Name	Address	Problem	Resolution	Date Issued	Date Complete
MR. MANEVILLE	1556 MAYFIELD ROAD	Step Tank Alarm	REPLACED FLOAT SWITCH	7/11/97	7/12/97
MR. MARTIN	1544 MAYFIELD	Sewer Backup	REPLACED PUMP FLOAT	7/15/97	7/15/97
MR. MARTIN	1544 MAYFIELD ROAD	Step Tank Alarm	ADJUSTED FLOAT POWER FAILURE	7/24/97	7/24/97
MR. MOCK	1540 MAYFIELD ROAD	Step Tank Alarm	REPLACED FLOAT SWITCH	7/26/97	7/26/97
MR. MOFFFETT	1078 FAIRFAX COURT	Step Tank Alarm	CUST HAD SLAB LEAK	12/27/97	12/27/97
MR. MONDO	2031 HAWKCREST DR EAST	Step Tank Alarm	REPLACE FLOAT SWITCH	6/1/97	6/1/97
MR. MONROE	1496 MALLARD LAKE AVE	Step Tank Alarm	BROKEN WIRE TIE MADE REPAIRS	10/24/97	10/24/97
MR. MOSCA	1765 HEATHWOOD DRIVE	Step Tank Alarm	SOMEONE HAD PLUGGED PUMP RESET	6/7/97	6/7/97
MR. PUCCI	720 ROBERTS ROAD	Step Tank Alarm	REHUNG ALARM FLOAT	2/9/97	2/9/97
MR. RHODES	2127 WHITE WAY DOVE ROAD	Step Tank Alarm	REPLACED FLOAT BALL AND SWITCH	10/19/97	10/19/97
MR. ROBINSON	1487 MALLARD LAKES AVE	Step Tank Alarm	DUE TO STORM RESET	6/15/97	6/15/97
MR. ROBINSON	1487 MALLARD LAKES AVE	Step Tank Alarm	CHANGED FLOAT SWITCH	6/25/97	6/25/97
MR. ROBINSON	1897 HAWKCREST DR	Sewer Backup	L/S DOWN NOTIFIED CUSTOMER	8/10/97	8/10/97
MR. RORABAUTA	1749 HEATHWOOD DRIVE	Step Tank Alarm	REPLACED FLOAT SWITCH	7/12/97	7/12/97
MR. SHELTON	1825 FAIRFAX COURT	Step Tank Alarm	BAD FLOAT SWITCH	10/20/97	10/20/97
MR. TIPPETT	1816 FAIRFAX COURT SOUTH	Step Tank Alarm	REPLACED FLOAT SWITCH	12/13/97	12/13/97
MR. TULENSKI	1752 HEATHWOOD DRIVE	Step Tank Alarm	MADE REPAIRS ON STEPTANK	5/30/97	5/30/97
MR. UNDERWOOD	1557 GREENRIDGE CIR W	Step Tank Alarm	REPLACED FLOAT SWITCH	11/26/97	11/26/97
MR. VANDERBOUD	1736 SOUTH CREEK	Step Tank Alarm	REPLACED FLOAT SWITCH	5/10/97	5/10/97
MR. VOCKELL	495 ROBERT ROAD	Step Tank Alarm	OUTLET BAD REPARIED	6/22/97	6/22/97
MR. LAMM	1813 FAIRFAX CT SOUTH	Step Tank Alarm	REPLACE FLOAT SWITCH	5/27/97	5/27/97
MR. RAMSEY	1809 AUTUMN BROOK LANE	Sewer Backup	CUSTOMER PROBLEM	12/8/97	12/8/97
MRS. APLLONE	1725 SOUTHCREEK DRIVE	Sewer Misc.	THE GFI WAS TRIPPED RESET & PUMPED DOWN TANK	9/30/97	9/30/97
MRS. BISHOP	1721 SOUTHORED DRIVE	Step Tank Alarm	CLEANED TRASH OUT OF TANK	10/30/97	10/30/97
MRS. BISHOP	1721 SOUTH CREEK DRIVE	Step Tank Alarm	GIVEN TO UNIT 60 REPLACED THE PUMP	10/31/97	10/31/97
MRS. CARTROND	1808 FAIRFAX CT SOUTH	Step Tank Alarm	INSTALLED NEW PUMP	4/22/97	4/22/97
MRS. GARAFALO	1744 HEATHWOOD DRIVE	Step Tank Alarm	REPLACED BAD FLOAT SWITCH	10/15/97	10/15/97

## St. Johns North

Name	Address	Problem	Resolution	Date Issued	Date Complete
MRS. GRACE	1729 SOUTHCREEK DR	Sewer Misc.	LID UNLEVEL ORDERED NEW LEAD	7/30/97	7/30/97
MRS. HAYELIS	1732 MANCHESTER CT. NORTH	Step Tank Alarm	BAD FLOAT SWITCH	11/19/97	11/19/97
MRS. HILTON	160 INEZ LAKES DRIVE	No Water	TALKED TO CUSTOMER EVERYTHING OK	11/20/97	11/20/97
MRS. KIM	2119 NIGHT WING VILLA	Step Tank Alarm	RESTRAPPED FLOAT BALL CK SYSTEM ALL OK	11/1/97	11/1/97
MRS. MC NUTTEY	1821 AUTUMN BROOK LANE	Step Tank Alarm	REPLACED PUMP	12/24/97	12/24/97
MRS. MILLER	1198 WOODJUCK HOLLOR	Step Tank Alarm	L/S DOWN DUE TO ELECTRICAL PROBLEM	11/29/97	11/29/97
MRS. NEALIS	7262 SAN PAEDRO RAOD	Step Tank Alarm	TROUBLESHOOT SYSTEM FLOAT SWITCH RESET	6/15/97	6/15/97
MRS. PARK	1756 HEATHERWOOD DRIVE	Step Tank Alarm	FREED UP STUCK FLOAT SWITCH	10/2/97	10/2/97
MRS. QUICK	1548 MAYFIELD DRIVE	Step Tank Alarm	REPAIRED FLOAT SWITCH	7/7/97	7/7/97
MRS. R. BISHOP	1721 SOUTHCREEK DRIVE	Step Tank Alarm	PULLED PUMP ADN CLEANED TRASH ALL OK	8/11/97	8/11/97
MRS. ROACH	2127 WHITE WING DOVE PLACE	Step Tank Alarm	REPLACED FLOAT SWITCH	3/3/97	3/3/97
MRS. ROBINSON	1487 MALLARD LAKE AVE	Lift Station Alarm	CK SYSTEM EVERYTHINK OK	6/5/97	6/5/97
MRS. SAUNDERS	1556 GREENRIDGE CIRCLE W.	Step Tank Alarm	REPLACED BAD PUMP	11/12/97	11/12/97
MRS. SUFFES	225 HAWKCREST DRIVE	Step Tank Alarm	REPLACED FLOAT SWITCH	12/13/97	12/13/97
MRS. SUFFES	225 HAWKCREST DRIVE	Step Tank Alarm	REPLACED PUMP	12/29/97	12/29/97
MRS. UPCHURCH	1860 AUTUMN BROOK LANE	Step Tank Alarm	REPLACED MOTOR START SWITCH	12/27/97	12/27/97
MS. ANDERSON	2233 HAWK CREST DRIVE	Step Tank Alarm	REPLACED PUMP AND FLOAT SWITCH	8/10/97	8/10/97
MS. CHARTRON	1808 FAIRFAX CT SOUTH	Step Tank Alarm	PUMPED TANK DOWN ALL OK TALK TO CUSTOMER	4/10/97	4/10/97
MS. CRISMOND	520 ROBERTS ROAD	Succession	REMOVED THE PUMP AND CLEANED TRASH OUT OF THE IMPELLER	1/17/97	1/17/97
MS. FLORIO	1519 MALLARD LANDING BLVD.	Man Hole Problem	CK SYS. NO POWER COMING FROM OUTLET. RESET AND CK SYS EVERYTHING OK	3/6/97	3/6/97
MS. ROBINSON	1897 HAWKCREST DRIVE	Step Tank Alarm	CLEANED IMPELLER AND SCREEN	11/29/97	11/29/97
O'DONNELL	1484 DUCKBLIND DR	Water Leak/Break	REPAIRED	8/21/97	8/21/97
ORNDOFF	1651 CUNNINGHAM EST		TURN METER TO LIFT STATION	3/27/97	3/27/97
OTIS, WYATT	1705 FAIRFAX CT N	High Bill/RR/Leak	READ; NEG LEAK TEST	6/16/97	6/16/97
PALUMBO, MRS	1105 POND VIEW CRT	No Water	T-ON WATER	1/14/97	1/14/97
PARK, MRS.	1756 HEATHERWOOD DR	Step Tank Alarm	FREED STUCK FLOAT SW	10/2/97	10/2/97
PAUL D. HAMMACHER	3657 CATHEDRAL COVE	Sewer Misc.	W/O WRITTEN TO REPAIR	8/11/97	8/11/97

## St. Johns North

Name	Address	Problem	Resolution	Date Issued	Date Complete
PAUL PETERS	1708 MANCHESTER CT NORTH	Sewer Backup	REPLACED THE PUMP FLOAT SWITCH	11/24/97	11/24/97
PETER ZOMBERTS	1700 MANCHESTER CT NORTH	Step Tank Alarm	REPLACED FLOAT SWITCH	8/4/97	8/4/97
PONTE VEDRA INN	200 PONTE VEDRA BLVD.	Step Tank Alarm	RESET STEP TANK ALARM	4/13/97	4/13/97
PROVIDENCE CONSTRUCTI	100 VILLAGE GREEN AVENUE	Odor	SEALED MANHOLE COVER	2/10/97	2/10/97
PUCCI	720 ROBERTS RD	Low Pressure	SYSTEM PROBLEM	10/3/97	10/8/97
RALPH GRIMSLEY	6912 SSALAMIK ROAD	Step Tank Alarm	STEP TANK UNPLUGGED MAKE REPAIRS AND TALKED TO CUSTOMER	9/6/97	9/6/97
RAY EASTERLING	17033 GREENRIDGE CIR SOUTH	Step Tank Alarm	ALARM DUE TO RAIN	7/29/97	7/29/97
RIDENTE'S	1494 MALLARD LANDING BLVD	Odor	T&D TO FLUSH LINE COULD NOT GET A RESIDUAL	8/8/97	8/8/97
ROBERT CRUISE	1528 PINTAIL DRIVE	Step Tank Alarm	REPLACED FLOAT SWITCH	5/12/97	5/12/97
ROBERT HUNT	1471 MALLARD LANDING BLVD	Step Tank Alarm	FLOAT SWITCH REPLACED	5/30/97	5/30/97
ROBINSON	1487 MALLARD LAKE AVE	Water Leak/Break	REPAIRED	11/3/97	11/3/97
ROGERS, JIMMY	1767 HAWKCREST DR	No Water	AT VISIT, WATER WAS ON	1/13/97	1/13/97
RONALD BENCK	2072 HAWKCREST DR E	Step Tank Alarm	REPLACED FLOAT SWITCH	7/11/97	7/11/97
RORABAUGH, JOHN	1749 HEATHERWOOD DR	High Bill/RR/Leak	OBTAINED CORRECTED READ	3/3/97	3/3/97
SALAMTRO, SALVATORE	1768 HEATHERWOOD DR	Meter Lid Change	RPLD LID & BOX	6/10/97	6/10/97
SERRA, MARTHA	1120 EAGLE BLUFF	No Water	AT VISIT, WATER ALREADY ON.	1/13/97	1/13/97
SHYLITT, MICHAEL	1242 WILD TURKEY CT	Water Leak/Break	CUST. LEAK PROB.	11/11/97	11/11/97
STEIN	1187 PERREGRINE CIR E	Water Leak/Break	REPAIRED	10/23/97	10/23/97
STEP TANK ALARM	1837 FAIRFAX COURT SO.	Step Tank Alarm	092997	9/8/97	10/1/97
STERN, THERESE A.	1951 WILLOW GROUSE PL	High Bill/RR/Leak	READ; NEG LEAK TEST	9/4/97	9/4/97
STEVE LANCASTER	1507 MALLARD LAKE AVENUE	Step Tank Alarm	REPLACE PUMP CONTROL FLOAT	6/23/97	6/23/97
SUE BLANCHARD-WILDMAN	264 KINGSTON DRIVE	No Water	TOLD CUST TO SETTLE ACCT IN OFFICE	4/15/97	4/15/97
SUZANNE LEHMANN	1717 MONTCLAIR COVE	Step Tank Alarm	REPLACED FLOAT BALL	9/3/97	9/3/97
T.A. CARILIA	8192 LADOGA AVENUE	Sewer Backup	ROTO ROOTER TO MAKE REPAIRS	12/11/97	12/11/97
TAMMI VOGT	1536 GREENRIDGE CIR W	Step Tank Alarm	REPLACED FLOAT SWITCHDS	5/23/97	5/23/97
THOMAS F. VOGT	1536 GREENRIDGE CIR W	Step Tank Alarm	RESET FLOST SWITH	4/1/97	4/1/97
TIM ANDERSON	2233 HAWKCREST DR E	Step Tank Alarm	CHANGED PUMP	4/27/97	4/27/97

## St. Johns North

Name	Address	Problem	Resolution	Date Issued	Date Complete
TINC	700 ROBERTS RD	Fire Hydrant Problem	LEAKING OUT WEEP HOLE	10/26/97	10/27/97
TUNNING, JACK	2156 FOREST HOLLOW WAY	Meter Leak	REPLACED WASHER/METER	6/24/97	6/24/97
UNITD WATER OF FLORIA A	2740 COUNTY ROAD 2700	Lift Station Alarm	POWER OUT DUE TO FLOOD	5/27/97	5/27/97
UNITED WATER FLA	2 CORONA ROAD		RSET ALARM	5/27/97	5/27/97
UNKNOWN	2395 HAWKCREST DR	Clean Out	W/O WRITTEN	6/30/97	6/30/97
UNKNOWN	9820 CREEKFRONT ROAD	Man Hole Problem	RING & COVER KNOCKED OFF WROTE W/O TO HAVE REPLACED	12/22/97	12/22/97
UNKNOWN	NOTTINGHAM DR	Water Leak/Break	C/P	12/8/97	12/9/97
VAL	192 IVY LAKES	Obtain Reading	OBTAINED READ	12/8/97	12/8/97
VINTAGE GROUP	109 SOUTHERN GROVE DRIVE	Water Quality Complaint	INCREASED CL3 WO TO FLUSH LINES	10/13/97	10/13/97
WALSTON	1925 PERREGRINE CIR S	Water Leak/Break	REPAIRED	10/1/97	10/6/97
WALSTON, RONIE	1925 PERREGRINE CIR S	High Bill/RR/Leak	CUST LK; ALSO, SVC LK TO T&D FOR REPAIR	10/1/97	10/1/97
WATTS, MRS.	501 CUNNINGHAM HOLLOW WAY	Obtain Reading	OBTAINED READ	12/8/97	12/8/97
WEAVER	1740 PITCHPINE AVE	Water Leak/Break	REPAIRED	1/1/97	1/2/97
WEBBER	SOUTHCREEK APT	Water Leak/Break	C/P	9/29/97	9/29/97
WEEGER HOMES	1501 DUCK BLIND DR	Low Pressure	REPAIRED LOW PREESSURE SEWER MAIN	12/16/97	12/17/97
WEYER CUSTOM HOMES, IN	1104 HIDEAWAY DR	Water Leak/Break	CUST. VALVE PROB.	8/27/97	8/27/97
WILLIAM BRUCK	1768 GREENRIDGE CT E	Odor	REPLACED BAD CHECK VALUE	2/4/97	2/4/97
WITLAKER	3160 GREENRIDGE CIR W	Water Leak/Break	REPAIRED	8/26/97	9/26/97
YOST, KURT	1677 HAWKCREST DR	High Bill/RR/Leak	CUST. LEAK PROB.	9/2/97	9/2/97
YOUNG, JAMES	1492 MALLARD LAKE AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	12/9/97	12/9/97
ASBURN	2168 ST JAMES CT	Water Quality Complaint	FLUSH MAIN	6/24/97	6/24/97
BAPTIST/ST. VINCENTS	11 LOFTON SQ BLVD	No Water	CUSTOMER PROB.	11/6/97	11/6/97
BRISENDECE	184 SOUTHERN GROVE DR	Low Pressure	OFF AT HOUSE VALVE OK NOW	7/11/97	7/11/97
CAMPBELL	216 LAKE DR	Water Leak/Break	REPAIRED	12/11/97	12/11/97
CIMANONE PROP	2740-1 STATE RD 210 W	Meter Change	COMPLETED	5/20/97	5/21/97
CIMMARONE PROP	2740 STATE RD 210 W	Meter Change	COMPLETED	4/15/97	5/1/97
CIMMARONE PROP	2740 STATE RD 210W	Meter Change	COMPLETED	6/11/97	5/1/97

## Sun Ray

Name	Address	Problem	Resolution	Date Issued	Date Complete
CIONARRON COUNTRY CLU	2740 I ST RD	Water Leak/Break	FLUSH	1/14/97	1/14/97
CLARK	76 WOODSTORK PL	Meter Leak	RPLD METER/REPAIRED LEAK	3/3/97	3/4/97
CLARKE	200 SOMERSET CT	Water Leak/Break	REPAIRED	12/29/97	12/29/97
FIRE STATION	10001 CARTWHEEL BAY AVE	Water Quality Complaint	COULDN'T FIND ANYTHING WRONG WITH THE WATER	2/20/97	2/20/97
FISH	177 SOUTHGROVE DR	Water Quality Complaint	FLUSHED SYSTEM	10/13/97	10/12/97
FISH, ANNE MARIE	177 SOUTHERN GROVE DR.	No Water	CONTRACTOR FLUSHING AREA LINES	11/7/97	11/7/97
FLASH FOOD STORE, #179	4014 EAST SR 200	High Bill/RR/Leak	CUST. LEAK PROB.	1/15/97	1/15/97
GAINES, CLIFFORD	258 PALMETTO TRL	High Bill/RR/Leak	READ; NEG LEAK TEST	9/4/97	9/4/97
HAFFKE, ROBERT	176 SOUTHERN GROVES DR	Meter Lid Change	LOWERED METER BOX TO GROUND LEVEL	10/17/97	10/17/97
HALLMARK HOMES, INC.	2168 ST JAMES CT	Meter Leak	BLOW OFF LEAKING	3/10/97	3/10/97
HERMAN, S	38 TEAL CT	High Bill/RR/Leak	OBTAINED CORRECTED READ	4/8/97	4/8/97
KELLY, JANET	4286 HICKORY LN	High Bill/RR/Leak	READ; NEG LEAK TEST	10/8/97	10/8/97
KORN, RUSSELL	248 MARSH LAKES DR	High Bill/RR/Leak	READ; NEG LEAK TEST	9/9/97	9/9/97
LIVERMORE	236 SEA MIST CT	Water Leak/Break	NO LEAK	10/22/97	10/22/97
LOWE, CHRISTOPHER	290 MARSH LAKES DR	High Bill/RR/Leak	CUST. SLOW LEAK	10/8/97	10/8/97
MARKEY, KELLY	205 SCARLET OAK CT.	No Water	CONTRACTOR FLUSHING AREA LINES	11/7/97	11/7/97
NEILSON, WALTER	287 MARSH LAKES DR	Low Pressure	PLANT PROB.	10/6/97	10/6/97
NIELSON, W	287 MARSH LAKES DR	High Bill/RR/Leak	CUSTOMER LEAK PROB.	1/31/97	1/31/97
O'CONNOR	196 SOUTHERN GROVE DR	Water Quality Complaint	FLUSHED LINES	10/16/97	10/16/97
O'CONNOR	196 SOUTHERN GROVE DR	Water Quality Complaint	FLUSHED SYSTEM	10/13/97	10/13/97
O'CONNOR	196 SOUTHERN GROVE DR	Water Quality Complaint	FLUSHED MAIN	10/22/97	10/22/97
O'NEAL, EMERY	140 SOUTHERN GROVE DR	Lower Meter	LOWERED METER BOX	3/17/97	3/17/97
PAT	2832 E STATE RD 200	Water Leak/Break	C/P	12/5/97	12/5/97
PAUL CLARK FORD MERCUR	200 STATE RD A1A	No Water	PLANT PROB.	10/6/97	10/6/97
QUARTERMAN, SHARON	70 GREENHERON WAY	Obtain Reading	OBTAINED READ	2/7/97	2/7/97
RAMSEY	404 ASHLEY WOOD CT	Water Quality Complaint	FLUSHED MAIN	10/11/97	10/11/97
RAMSEY, CHARLES & MARY	404 ASHLEY WOODS CT	High Bill/RR/Leak	REPAIRED LEAK	3/6/97	3/6/97



## Sun Ray

Name	Address	Problem	Resolution	Date Issued	Date Complete
SCANLON, MARTIN T	209 PALMETTO TR	High Bill/RR/Leak	READ; NEG LEAK TEST	7/11/97	7/11/97
SEAWARD HOMES, INC.	397 OTTER RUN DR, LOT 36	Meter Leak	REPAIRED SVC. LINE LEAK	11/26/97	11/26/97
STORES, ROBERT	116 MARSH LAKES DR	Low Pressure	PLANT PROB.	10/6/97	10/6/97
SUTHERLAND, MRS.	334 OTTER RUN DR	No Water	T-ON WATER	9/23/97	9/23/97
TROUPE	193 SOUTHERN GROVE DR	Sidewalk/Driveway	REPAIRED	7/11/97	8/4/97
TROUSE	193 SOUTHERN GROVE DR	Flush	FLUSHED MAIN	10/23/97	10/23/97
UNKNOWN	3760 STATE RD A1A	No Water	PLANT PROB.	10/6/97	10/6/97
UNKNOWN	193 SOUTHERN GROVE DR	Fire Hydrant Problem	REPAIRED	6/6/97	8/4/97
UNKNOWN	MARSH LAKES LOT 19	Water Leak/Break	REPAIRED	11/3/97	11/3/97
UNKNOWN	110 W STATE RD 200	Water Leak/Break	LIFT STATION WASH DOWN	12/10/97	12/10/97
WINTERS, STEVE	263 OTTER RUN DR	High Bill/RR/Leak	READ; NEG LEAK TEST	10/8/97	10/8/97
CITY NAILS	991 UNIVERSITY BLVD N	No Water	T-ON WATER	5/6/97	5/6/97
CONTACT 1	997 UNIVERSITY BLVD	No Water	CUST. PROBLEM(WATER ON AT METER)	7/1/97	7/1/97
DOBSON & SON CUSTOM JE	965 UNIVERSITY BLVD. N.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/21/97	11/21/97
LRS COMPANY	999 UNIVERSITY BLVD N	T-Off Customer Repairs	T-OFF AT BACKFLOW	12/3/97	12/3/97
RAMADA INN	5865 ARLINGTON XWAY	High Bill/RR/Leak	READ; NEG LEAK TEST	10/8/97	10/8/97
BERBERICH	5504 EDMAR RD	Service Replacement	COMPLETED	6/20/97	6/25/97
BLISSITT	5544 BRADSHAW ST	Service Replacement	COMPLETED	10/16/97	11/10/97
BOYS HOME	2354 UNIVERSITY BLVD	Meter Change	METER CHANGE & FLUSHED SERVICE	8/28/97	10/17/97
FISHER	5756 ST ISABELLE DR	Water Leak/Break	REPAIRED	6/25/97	6/25/97
GODWIN	1578 MARSH CREEK DR	Water Leak/Break	REPAIRED	7/26/97	7/28/97
HENDERSON	3782 WAYLAND ST	Meter Box Change	COMPLETED	12/19/97	12/24/97
HOLLEY	5541 COPPEDGE AVE	Service Replacement	COMPLETED	6/12/97	7/15/97
HUBBARD	5360 SELTON AVE	Water Quality Complaint	C/P	7/24/97	7/24/97
HUBBARD	5360 SELTON AVE	Water Quality Complaint	FLUSHED MAIN	7/17/97	7/17/97
KAUFFMAN	5341 SELTON AVE	Water Quality Complaint	FLUSHED MAIN	7/17/97	7/17/97
KEISTER	2119 UNIVERSITY BLVD	Water Quality Complaint	FLUSHED SERVICE	8/18/97	8/18/97

## University Park

Name	Address	Problem	Resolution	Date Issued	Date Complete
LATIMER	5314 SELTON AVE	Water Leak/Break	NO LEAK FOUND	7/29/97	7/29/97
MCARGO	5536 MAXINE DR	Sod	COMPLETED	11/3/97	11/3/97
PEAK	3631 BRIDGEWOOD DR	Meter Leak	REPAIRED	8/18/97	8/18/97
PEEL	5349 COPPEDGE AVE	Water Quality Complaint	FLUSH SERVICE	7/18/97	7/18/97
RIVERA	5514 SELTON AVE	Low Pressure	NO PRESSURE PROBLEM	6/12/97	6/19/97
RIVERBEND APT	3500 UNIVERSITY BLVD	Meter Change	REPLACED 3" REGISTER	6/19/97	9/25/97
RIVERBEND APT	3500 UNIVERSITY BLVD N	Meter Change	REPLACED REGISTER	6/19/97	9/25/97
ROSS	4027 MEEK DR	Service Replacement	COMPLETED	6/12/97	6/17/97
TYRE	3751 CAVANAUGH DR	Service Replacement	COMPLETED	5/28/97	6/19/97
UNKNOWN	5414 SELTON AVE	Service Replacement	COMPLETED	9/23/97	10/12/97
UNKNOWN	SPINNAKER CT	Water Leak/Break	REPAIRED	8/21/97	8/27/97
UNKNOWN	MEEK & RIVERTON	Water Leak/Break	REPAIRED	12/16/97	12/16/97
WHEELER	5367 COPPEDGE AVE	Service Replacement	COMPLETED	5/27/97	6/11/97
WISHART	5625 SELTON AVE	Water Quality Complaint	FLUSHER MAINS	11/10/97	11/10/97
YOUNG	5332 COPPEDGE	Water Quality Complaint	FLUSHED SYSTEM	7/18/97	7/18/97
ZOLLARS	5527 MAXINE DR	Water Quality Complaint	FLUSHED MAIN	10/13/97	10/13/97
ZOLLARS	5527 MAXINE DR	Water Quality Complaint	FLUSHED MAIN	10/27/97	10/27/97
BIALA	5241 ANCHOR	Water Quality Complaint	OK NOW	4/26/97	4/26/97
BOYLE, DR	5160 110TH ST	Meter Lid Change	REPLACED LID	1/16/97	1/16/97
CHELBERG	6122 ORTEGA FARMS BLVD	Water Leak/Break	REPAIRED	11/6/97	11/6/97
DAVIS, ALEX	5126 BANSHEE AVE	No Water	AT VISIT, HAD WATER AT TAP	6/23/97	6/23/97
ENGELTHALER, CARMEL	6222 ORTEGA FARMS BLVD	No Water	AT VISIT, CUST. HAD WATER AT FRONT FAUCET	6/23/97	6/23/97
FRANKLIN, DIANA	5273 PENNANT DR	High Bill/RR/Leak	READ; NEG LEAK TEST	6/26/97	6/26/97
GREELISH, DAVID	5227 SEASPRAY AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	10/15/97	10/15/97
HERMAN, CHARLES	5261 PENNANT RD.	No Water	T-ON WATER	10/27/97	10/27/97
HERMANN, CHARLES E	5261 PENNANT DR	T-Off Customer Repairs	RPLD METER & CURB STOP	7/17/97	7/18/97
HERMANN, CHARLES E.	5261 PENNANT DR	T-Off Customer Repairs	T-OFF FOR CUST. REPAIRS	7/16/97	7/16/97

## Venetia Terrace

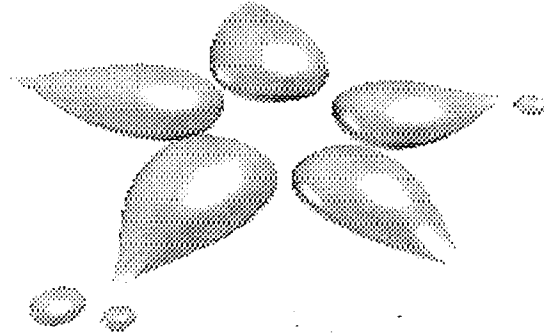
Name	Address	Problem	Resolution	Date Issued	Date Complete
HUDSON, CHRISTINE F	5146 ADMIRAL DR	Low Pressure	MAIN BREAK REPAIR	4/25/97	4/25/97
JACKSON, IAN	6355 COMMODORE DR	High Bill/RR/Leak	READ; NEG LEAK TEST	4/16/97	4/16/97
JONES, TEDDY	6142 ORTEGA FARMS BLVD.	T-Off Customer Repairs	T-OFF FOR CUST. REPAIR	11/7/97	11/7/97
KNOWLES, C M	6234 PENNANT DR W	Meter Lid Change	RPLD LID & LOWERED BOX	3/18/97	3/18/97
KOOISTRA, MELISSA	5142 BANSHEE AVE	Raise Meter	REPLACED METER BOX & LID	6/17/97	6/17/97
LEE, JOHNNY	5211 ANCHOR AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	1/14/97	1/14/97
MEADOWS	6242 COMMODOR DR	Water Leak/Break	REPAIRED	4/1/97	4/2/97
MURPHY, JOSEPH	5154 PENNANT CT.	High Bill/RR/Leak	CUST. LEAK PROB.	10/10/97	10/10/97
OWENS	5143 PENNANT DR	Water Leak/Break	REPAIRED	4/24/97	4/24/97
PEIRCY, ROBERT	5233 ANCHOR AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	6/25/97	6/25/97
REECE, SHELLA	6018 COMMODORE DR	No Water	OFF AT METER	12/19/97	12/19/97
SHOMPER, PAUL S	5220 HELM AVE	T-Off Customer Repairs	RPLD MTR, BOX & LID	5/30/97	5/30/97
SIMPSON, GLENN	6304 PENNANT DR W	High Bill/RR/Leak	CUST. LEAK PROB.	7/3/97	7/3/97
VAN VOLKENBURG, ANNETT	5115 PENNANT DR	High Bill/RR/Leak	CUSTOMER LEAK PROB.	3/19/97	3/19/97
	HIGHWAY AVE	Water Leak/Break	REPAIRED	10/21/97	10/21/97
ANDY SHOP	503 LANE AVE	Water Leak/Break	REPAIRED	10/11/97	10/11/97
ANDY'S SANDWICH SHOP	503 LANE AVE	Water Leak/Break	REPAIRED	1/15/97	1/15/97
ANDY'S SANDWICH SHOPPE	503 S. LANE AVE.	Low Pressure	MAIN REPAIR BY CONTRACTOR	8/13/97	8/13/97
BALDWIN, FRANCES	230 SANTA BARBARA AVE	Meter Leak	RPLD CURBSTOP/METER; CUST. LEAK PROB.	8/20/97	8/20/97
BRYAN, O W	214 SANTA BARBARA	Water Leak/Break	MAIN LEAK; T & D DEPT TO REPAIR.	4/15/97	4/15/97
BURKE	147 ST ANDREWS	Water Leak/Break	REPAIRED	10/21/97	10/21/97
BURKE, MR.	147 ST. ANDREWS ST.	No Water	CONTRACTOR REPAIRED MAIN	10/29/97	10/29/97
BUSY	120 KINGFISHER DR	Water Leak/Break	NO ONE IN T&D RECIEVED THIS CALL	7/1/97	7/15/97
CHAUNCEY, DEBBIE	246 SANTA BARBARA AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	4/16/97	4/16/97
CHAUNCEY, DEBBIE	246 SANTA BARBARA AVE	Meter Leak	REPLACED METER	11/24/97	11/24/97
CHAUNCEY, WILLIAM B	235 ST ANDREWS ST	High Bill/RR/Leak	READ; NEG LEAK TEST	1/20/97	1/20/97
DEGUSMAN, MARIA	1522 WINDY OAK DR W	High Bill/RR/Leak	READ; NEG LEAK TEST	3/3/97	3/3/97

## Westwood

Name	Address	Problem	Resolution	Date Issued	Date Complete
FERRANTI	155-1 SANTA BARBARA	High Bill/RR/Leak	CUSTOMER LEAK PROB.	5/22/97	5/22/97
HARRIS	53 LANE AVE S	Water Leak/Break	CAN NOT FIND WATER LEAK	5/30/97	6/4/97
KEY, JOY	147 LANE AVE S	No Water	TEMP. OFF FOR CONTRACTOR REPAIR	5/29/97	5/29/97
RANSDALE	265 SOUTH LANE AVE	Water Leak/Break	REPAIRED	10/19/97	10/20/97
SANTIAGO	227 ST ANDREWS ST	Water Quality Complaint	OK NOW	7/10/97	7/10/97
SANTIAGO, HUGO	227 ST. ANDREWS ST	No Water	MAIN BREAK-CONTRACTOR REPAIRED	7/19/97	7/19/97
SISTRUNK	260 SANTA BARBARA AVE	Water Leak/Break	REPAIRED	7/9/97	7/9/97
SISTRUNK	269 SANTA BARBARA AVE	Water Leak/Break	REPAIRED	10/21/97	10/21/97
SISTRUNK, B H	269 SANTA BARBARA AVE	No Water	OFF FOR SVC. REPAIR BY CONTRACTOR	5/29/97	5/29/97
STILES, BARBARA	6539 JULIE AVE	High Bill/RR/Leak	READ; NEG LEAK TEST	1/20/97	1/20/97
TONY SMITH	LANE & BEAVER ST	Water Leak/Break	REPAIRED	7/9/97	7/9/97
UNKNOWN	6527 HWY AVE	Water Leak/Break	REPAIRED	10/8/97	10/8/97
WARFEL	236 LANE AVE	Water Leak/Break	C/P	8/29/97	8/29/97
WIGGINS, I N	6522 HIGHWAY AVE	High Bill/RR/Leak	CUSTOMER LEAK PROB.	1/14/97	1/14/97
WILNOT	243 LANE AVE S	Water Leak/Break	REPAIRED	10/30/97	10/24/97
ADT ALARM SYSTEM	SOUTH LITTLE BERRY LANE	Lift Station Alarm	POWER FAILURE RESET	6/30/97	6/30/97
BOLYARD	2205 ST JOHNS CT	Water Quality Complaint	FLUSH MAIN	6/21/97	6/24/97
BONHAM, RICHARD L	2186 ST ANDREWS CT	Low Pressure	CUSTOMER WATER SAVER PROBLEM	1/15/97	1/15/97
BRANNON, ANGELA	24 SANTA BARBARA ST	High Bill/RR/Leak	READ; NEG LEAK TEST	6/10/97	6/10/97
ENMAN, WESLEY	89 ST MARK TRAIL	Lower Meter	LOWERED VALVE BOX	6/16/97	6/16/97
FLEMING	2060 CHAZZ PL	Water Quality Complaint	FLUSHED	5/1/97	5/1/97
FLEMING	2060 CHAZZ PL	Water Quality Complaint	FLUSHED MAIN	9/11/97	9/11/97
FLEMING	206 CHAZZ PL	Water Quality Complaint	FLUSHED MAIN	9/16/97	9/16/97
HEFTER	65 ST PAUL BLVD	Water Leak/Break	C/P	4/19/97	4/19/97
KATHY	70 ST MARK TRAIL	Sewer Misc.	LOWER CLEAN OUT	8/1/97	8/5/97
KITCHENS	2181 ST JOHN CT	Clean Out	COMPLETED	9/30/97	10/1/97
MCCLELLAN, PAM	65 ST PAUL BLVD	High Bill/RR/Leak	READ; NEG LEAK TEST	9/2/97	9/3/97

Yulee

Name	Address	Problem	Resolution	Date Issued	Date Complete
NASSAU CITY JAIL	50 BOBBY MOORE CIRCLE	No Water	BAD PRESSURE SWITCH	4/14/97	4/14/97
NASSAU COUNTY SHERRIFF	50 BOBBY MORE CIRCLE	Water Quality Complaint	MADE REPAIRS TO CLS SYSTEM	2/12/97	11/7/96
OSBURN	2168 ST JAMES CT	Water Quality Complaint	FLUSHED MAIN	12/4/97	12/4/87
POWERS, JILL	53 ST. PAUL BLVD E.	High Bill/RR/Leak	READ; NEG LEAK TEST	11/26/97	11/26/97
ROBERT V SPRING	30 TEAL COURT	Odor	3.5RES MADE NEC ADJ AT OTTER RUN WTP	12/10/97	12/10/97
ROBERTS, ANNETTE	2069 CHAZZ PLACE	High Bill/RR/Leak	READ; NEG LEAK TEST	8/21/97	8/21/97
SMITH	50 BOBBYMORE CIR	No Water	BREAKER TRIPPED OK NOW	6/21/97	6/21/97
STUBEN, BRUNO	2159 ST MARK DR	Lower Meter	LOWERED MTR BOX;SEWER TO T & D DEPT.	2/4/97	2/4/97
TINSLEY	2061 CHAZZ PL	Flush	COMPLETED	3/12/97	3/12/97
VEST	46 SANATA BARBARA	Flush	COMPLETED	1/8/97	1/8/97
VEST, LARRY JR	46 SANTA BARBARA ST	High Bill/RR/Leak	READ; NEG LEAK TEST	2/21/97	2/21/97
WINEMAN, P. A.	2202 ST. JOHNS CT.	High Bill/RR/Leak	READ; NEG LEAK TEST	8/21/97	8/26/97
WINN DIXIE STORE # 180	22 LOFTON SQUARE	Man Hole Problem	PROBLEM WITH PUMPS IN WINN DIXIE L/S	9/22/97	9/22/97



# United Water

---

**Before the**

**Florida Public Service Commission**

**Docket No. 980214-WS**

**Application for a General Rate Increase**

**H - 12 Schedule**

**Containing**

**25-30.440**

**Additional Engineering Information**

**Required of Class A & B**

**Water and Sewer Utilities**

**UNITED WATER FLORIDA  
MFR# H-12  
DOCKET NO. 980214-WS  
TEST YEAR ENDED: 12/31/99**

Recorded in Public Records St. Johns County, FL  
Clerk# 97041273 O.R. 1276 PG 665 04:07PM 11/10/1997  
Recording \$37.00 Surcharge \$5.00 Doc Stamps \$12,117.00

Prepared by and Return to:  
Sharon Roberts Henderson  
Martin, Ade, Birchfield &  
Mickler, P.A.  
3000 Independent Square  
Jacksonville, FL 32202

St. Johns County

SPECIAL WARRANTY DEED

THIS SPECIAL WARRANTY DEED, made this 21<sup>st</sup> day of October, 1997, from UNITED WATERWORKS INC., a Delaware corporation, the address of which is 200 Old Hook Road, Harrington Park, New Jersey 07640-1799 (the "Grantor"), to UNITED WATER FLORIDA INC., a Florida corporation, the address of which is 1400 Millcoe Road, Jacksonville, Florida 32239-8004 (the "Grantee").

W I T N E S S E T H:

That the Grantor, for and in consideration of the sum of Ten and no/100 Dollars and other good and valuable consideration, the receipt of which is hereby acknowledged, hereby grants, bargains, sells, aliens, remises, releases, conveys and confirms unto the Grantee, all that land and improvements thereon located in St. Johns County, Florida, and more particularly described as follows (the "Property"):

SEE EXHIBIT "A," ATTACHED HERETO AND BY THIS REFERENCE MADE A PART HEREOF.

THIS CONVEYANCE IS SUBJECT TO: ad valorem property taxes accruing subsequent to December 31, 1996; cemeteries, easements, servitudes, covenants, restrictions, rights-of-way, zoning ordinances, and all matters of record or apparent from a survey or inspection of the Property; outstanding mineral interests; riparian rights and the rights of the public or any governmental entity in and to any portion of the land lying below the ordinary mean high water line of any body of water.

TOGETHER WITH all tenements, hereditaments and appurtenances, thereto belonging or in anywise appertaining.

TO HAVE AND TO HOLD the same in fee simple forever.

AND the Grantor hereby covenants with Grantee that the Grantor is lawfully seized of the Property in fee simple; that the Grantor has good right and lawful authority to sell and convey the Property; that the Grantor hereby fully warrants the title to the Property and will defend the same against the lawful claims of all persons claiming by, through and under the Grantor for claims arising during the period of time of Grantor's ownership of the Property.

FURTHERMORE, the Grantor quitclaims and conveys to Grantee all rights, title or claim of interest of Grantor in and to those easements granted pursuant to and described in those instruments identified on Exhibit B attached hereto and by this reference made a part hereof.

IN WITNESS WHEREOF, the Grantor has caused this instrument to be executed on the day and year first above written.



Signed in the presence of:

UNITED WATERWORKS INC.

Valerie A. Kelly  
Print Name: VALERIE A. KELLY

BY: David E. Chardavoyne  
Print Name: David E. Chardavoyne  
Its: President

Donna Fabiano  
Print Name: DONNA FABIANO

Attest: [Signature]

Valerie A. Kelly  
Print Name: VALERIE A. KELLY

Print Name: OLA CLAESSEN  
Its: Assistant Vice President

Donna Fabiano  
Print Name: DONNA FABIANO

STATE OF NEW JERSEY  
COUNTY OF BERGEN

The foregoing instrument was acknowledged before me this 30<sup>th</sup> day of October, 1997, by David E. Chardavoyne and OLA CLAESSEN, President and Secretary, ASS'T V.P. respectively, of United Waterworks Inc., a Delaware corporation, on behalf of the corporation. They are personally known to me or have produced \_\_\_\_\_ as identification.

Notary Public, State of NEW JERSEY

Kathleen E. Rybacki  
Print Name: KATHLEEN E. RYBACKI

My Commission Expires:

Commission No. 2103537

KATHLEEN E. RYBACKI  
Notary Public of New Jersey  
My Commission Expires August 20, 2002

EXHIBIT A

Parcel #1

O.R. 1276 PG 0667

ST. JOHNS FOREST WTP.

A PARCEL OF LAND LOCATED IN SECTION 18, TOWNSHIP 5 SOUTH, RANGE 28 EAST, ST. JOHNS COUNTY, FLORIDA AND BEING MORE PARTICULARLY DESCRIBED AS FOLLOWS; FOR A POINT OF REFERENCE COMMENCE AT THE NORTHWEST CORNER OF SECTION 19, TOWNSHIP 5 SOUTH, RANGE 28 EAST OF SAID COUNTY; THENCE SOUTH 02°41'25" EAST ALONG THE WESTERLY LINE OF SAID SECTION 19, A DISTANCE OF 491.17 FEET TO A POINT ON THE NORTHERLY RIGHT OF WAY LINE OF STATE ROAD 210 (A 100.00 FEET RIGHT OF WAY AS NOW ESTABLISHED); THENCE NORTH 73°27'36" EAST ALONG SAID NORTHERLY RIGHT OF WAY LINE A DISTANCE OF 1462.51 FEET TO A POINT OF CURVE OF A CURVE CONCAVE TO THE SOUTH, SAID CURVE BEING ON SAID RIGHT OF WAY LINE AND HAVING A RADIUS OF 1196.67 FEET; THENCE ALONG THE ARC OF SAID CURVE A DISTANCE OF 337.47 FEET, THROUGH A CENTRAL ANGLE OF 16°09'24" (HAVING A CHORD BEARING NORTH 81°32'18" EAST AND A CHORD DISTANCE OF 336.33 FEET); THENCE NORTH 89°37'00" EAST ALONG SAID RIGHT OF WAY LINE A DISTANCE OF 152.93 FEET TO THE INTERSECTION OF SAID RIGHT OF WAY LINE AND THE EASTERLY RIGHT OF WAY LINE OF A 150.00 FEET J.E.A. POWERLINE RIGHT OF WAY AS RECORDED IN OFFICIAL RECORDS VOLUME 2176 PAGE 27 OF THE CURRENT PUBLIC RECORDS OF DUVAL COUNTY, FLORIDA; THENCE NORTH 09°20'30" WEST ALONG SAID EASTERLY RIGHT OF WAY LINE, A DISTANCE OF 1569.99 FEET; THENCE NORTH 80°39'30" EAST FOR A DISTANCE OF 484.60 FEET TO THE POINT OF BEGINNING; THENCE NORTH 03°05'50" EAST, A DISTANCE OF 67.89 FEET; THENCE NORTH 50°03'12" EAST, A DISTANCE OF 699.00 FEET; THENCE SOUTH 89°12'29" EAST, A DISTANCE OF 170.54 FEET; THENCE SOUTH 88°13'25" EAST, A DISTANCE OF 180.28 FEET; THENCE SOUTH 21°45'18" EAST, A DISTANCE OF 184.71 FEET; THENCE SOUTH 08°02'36" WEST, A DISTANCE OF 189.08 FEET; THENCE SOUTH 13°25'19" WEST, A DISTANCE OF 134.60 FEET; THENCE SOUTH 39°10'43" WEST, A DISTANCE OF 134.60 FEET; THENCE SOUTH 34°06'19" WEST, A DISTANCE OF 81.20 FEET; THENCE NORTH 81°01'33" WEST, A DISTANCE OF 781.69 FEET; THENCE NORTH 03°05'50" EAST, A DISTANCE OF 30.72 FEET TO THE POINT OF BEGINNING.

Parcel #2

A PARCEL OF LAND LOCATED IN SECTION 18, TOWNSHIP 5 SOUTH, RANGE 28 EAST, ST. JOHNS COUNTY, FLORIDA AND BEING MORE PARTICULARLY DESCRIBED AS FOLLOWS: FOR A POINT OF REFERENCE COMMENCE AT THE NORTHWEST CORNER OF SECTION 19, TOWNSHIP 5 SOUTH, RANGE 28 EAST OF SAID COUNTY; THENCE SOUTH 02°41'25" EAST ALONG THE WESTERLY LINE OF SAID SECTION 19, A DISTANCE OF 491.17 FEET TO A POINT ON THE NORTHERLY RIGHT OF WAY LINE OF STATE ROAD 210 (A 100.00 FOOT RIGHT OF WAY AS NOW ESTABLISHED); THENCE NORTH 73°27'36" EAST ALONG SAID NORTHERLY RIGHT OF WAY LINE A DISTANCE OF 1462.51 FEET TO A POINT OF CURVE OF A CURVE CONCAVE TO THE SOUTH, SAID CURVE BEING ON SAID RIGHT OF WAY LINE AND HAVING A RADIUS OF 1196.67 FEET; THENCE ALONG THE ARC OF SAID CURVE A DISTANCE OF 337.47 FEET, THROUGH A CENTRAL ANGLE OF 16°09'24" (HAVING A CHORD BEARING NORTH 81°32'18" EAST AND A CHORD DISTANCE OF 336.33 FEET); THENCE NORTH 89°37'00" EAST ALONG SAID RIGHT OF WAY LINE A DISTANCE OF 152.93 FEET TO THE INTERSECTION OF SAID RIGHT OF WAY LINE AND THE EASTERLY RIGHT OF WAY LINE OF A 150.00 FEET J.E.A. POWER LINE RIGHT OF WAY AS RECORDED IN OFFICIAL RECORDS VOLUME 2176, PAGE 27 OF THE CURRENT PUBLIC RECORDS OF DUVAL COUNTY, FLORIDA; THENCE NORTH 09°20'30" WEST ALONG SAID EASTERLY RIGHT OF WAY LINE, A DISTANCE OF 1569.99 FEET; THENCE NORTH 80°39'30" EAST FOR A DISTANCE OF 484.60 FEET; THENCE SOUTH 03°05'50" WEST A DISTANCE OF 30.72 FEET TO THE POINT OF BEGINNING; THENCE SOUTH 81°01'33" EAST A DISTANCE OF 781.69 FEET; THENCE SOUTH 08°58'27" WEST A DISTANCE OF 250.00 FEET; THENCE NORTH 81°01'33" WEST, A DISTANCE OF 400.00 FEET; THENCE NORTH 65°38'34" WEST A DISTANCE OF 379.94 FEET; THENCE NORTH 03°05'50" EAST A DISTANCE OF 150.00 FEET TO THE POINT OF BEGINNING.

ST. JOHNS FOREST WWTP  
1/3 (PERCOLATION POND LAND)

A portion of Section 18, Township 5 South, Range 28 East, St. John's County, Florida, being more particularly described as follows: COMMENCE at an intersection with the Easterly right-of-way of that certain 150 foot wide J.E.A. powerline easement, as described in Official Records Volume 2176, Page 27 of the Current Public Records of said County (also being the same as the Westerly line of that certain 30 foot wide easement for ingress and egress, as recorded in Official Records Book 770, Pages 1729 through 1733 of the Current Public Records) with the Northerly right-of-way line of State Road No. 210 (a 100 foot right-of-way as now established); thence North  $09^{\circ}17'06''$  West along said Easterly right-of-way line of that certain 150 foot wide J.E.A. powerline easement, 1569.99 feet to the Northwesterly corner of said 30 foot wide easement for ingress and egress, for the POINT OF BEGINNING; thence North  $09^{\circ}17'06''$  West along said Westerly right-of-way line, 1524.00 feet; thence North  $80^{\circ}42'54''$  East perpendicular to last mentioned line, 50.00 feet; thence South  $09^{\circ}17'06''$  East parallel to said Easterly right-of-way line, 1524.00 feet to the Northerly right-of-way line of said 30 foot easement for ingress and egress; thence South  $80^{\circ}42'54''$  West along last mentioned Northerly line, 50.00 feet to the POINT OF BEGINNING.

ST. JOHNS FOREST WELL SITES

## CIMARRONE G.C. 415 ?

A portion of Section 24, Township 5 South, Range 27 East, St. Johns County, Florida, being more particularly described as follows: COMMENCE at the intersection of the Westerly line of said Section 24, with the centerline of State Road No. 9-210, (a 100 foot right-of-way as now established); thence North  $47^{\circ}26'30''$  East along said centerline, 913.08 feet; thence North  $42^{\circ}33'30''$  West, 50.00 feet to a point on the Northwesterly right-of-way line of said State Road No. 9-210; thence continue North  $42^{\circ}33'30''$  West, 850.00 feet to the POINT OF BEGINNING; thence North  $41^{\circ}48'51''$  East, 10.05 feet; thence North  $42^{\circ}33'30''$  West, 50.00 feet; thence South  $47^{\circ}26'30''$  West, 50.00 feet; thence South  $42^{\circ}33'30''$  East, 50.99 feet; thence North  $47^{\circ}26'30''$  East, 40.00 feet to the POINT OF BEGINNING.

That certain piece, parcel or tract of land located in Section 18  
 Township 5 South, Range 28 East, St. Johns County,  
 Florida, being more particularly described as follows:

Commence at a lighter wood post marking the Northwest corner of  
 Section 19, Township 5 South, Range 28 East; thence South 02° 43'  
 25" East along the West line of said Section 19, a distance of  
 491.10 feet to a concrete monument, said point also being the  
 Northerly right of way line of State Road No. 210; (a 100 foot  
 right of way as shown on State of Florida right of way map,  
 Section No. 7851-250 F.A.P. S-301 St. Johns County, Florida) said  
 road also known as County Road No. 210; thence North 73° 30' 43"  
 East along said right of way line, a distance of 803.64 feet;  
 thence North 09° 58' 00" West, a distance of 50.33 feet; thence  
 North 73° 30' 43" East, parallel with and 50 feet Northerly of  
 the North right of way line of said State Road No. 210, a distance  
 of 651.96 feet to the Point of Curvature of a curve to the right,  
 said curve concave Southerly and having a radius of 1,245.92 feet,  
 thence along and around said curve, through a central angle of  
 15° 50' 01", an arc distance of 344.31 feet, said arc subtended  
 by a chord bearing and distance of North 81° 25' 43" East, 343.21  
 feet, to its intersection with the Westerly right of way line of a  
 150.00 foot wide electric transmission and distribution right of  
 way, as conveyed in instrument recorded in Official Records Volume  
 2176 Page 27 of the current public records of Duval County,  
 Florida, said point also being a concrete monument; thence North  
 09° 22' 30" West along said West line, 1,994.37 feet to the POINT  
 OF BEGINNING; thence South 80° 37' 30" West, 692.80'; thence  
 North 15° 28' 46" West, 87.05'; thence North 14° 12' 30" East,  
 183.79'; thence North 80° 37' 30" East, 628.53' to its  
 intersection with the aforementioned Westerly right of way line of  
 said 150.00 foot wide electric transmission and distribution right  
 of way, thence South 09° 22' 30" East, along said line,  
 255.00' to the POINT OF BEGINNING.

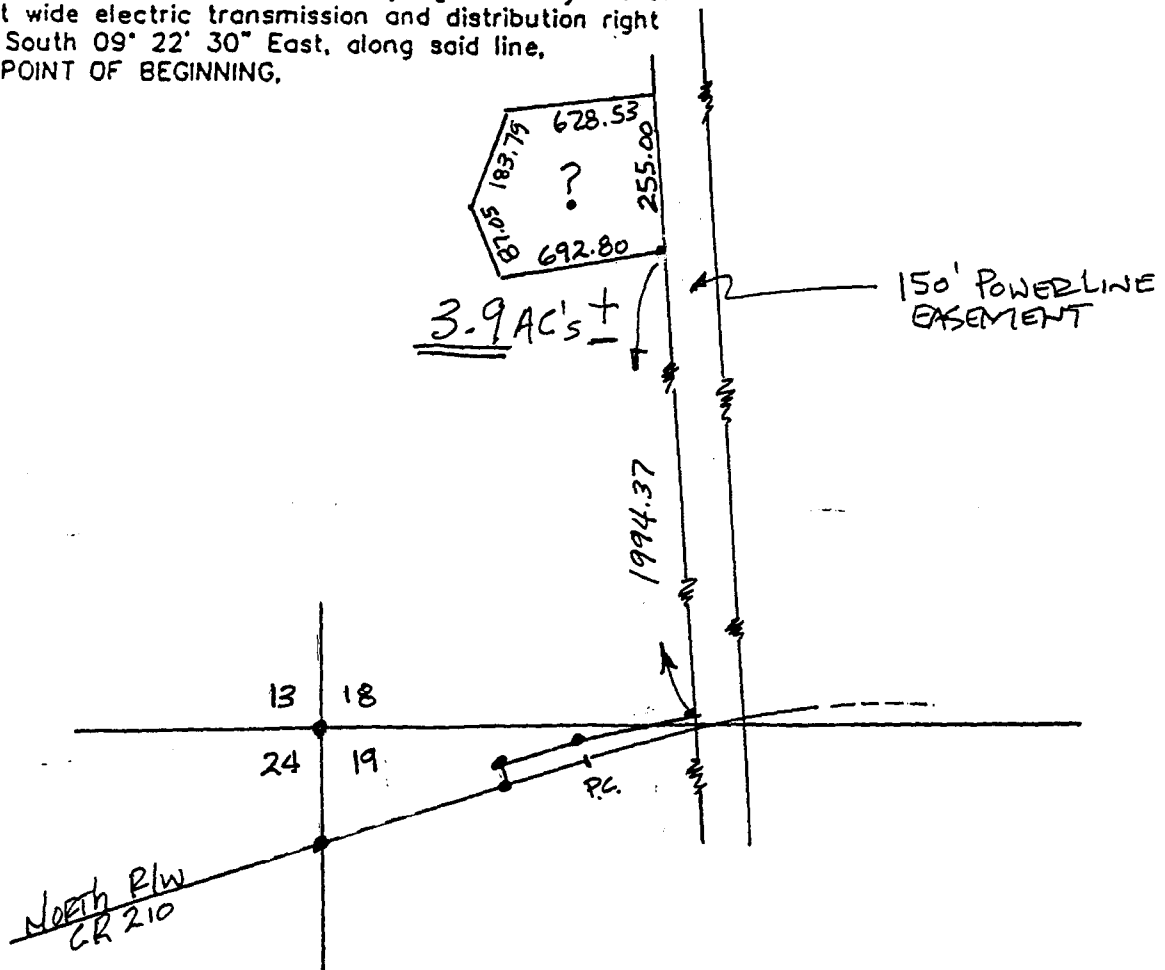


EXHIBIT A - cont'd.

Southern Grove Lift Station

Tract "A", SOUTHERN GROVE UNIT ONE, as recorded in  
Map Book 29, pages 40-43, of the public records of St. Johns  
County, Florida.

St. Johns County Easement Parcels

Official Records Book 770, Page 1729  
Official Records Book 821, Page 968  
Official Records Book 821, Page 976  
Official Records Book 860, Page 1490  
Official Records Book 860, Page 1486  
Official Records Book 821, Page 972  
Official Records Book 817, Page 669  
Official Records Book 816, Page 452  
Official Records Book 818, Page 1266  
Official Records Book 806, Page 0005  
Official Records Book 1031, Page 201  
Official Records Book 1064, Page 1675  
Official Records Book 1270, Page 1419  
Official Records Book 1270, Page 1426

\*\*\*\*\*



(1)

NOV. 7 1997

437.50  
D-9700.00

Prepared by and Return to:  
Sharon Roberts Henderson  
Martin, Ade, Birchfield &  
Mickler, P.A.  
3000 Independent Square  
Jacksonville, FL 32202

Florida Documentary Stamp tax  
required by law in the amount  
of \$970.00 Certificate of  
Payment NO. 89-0111410-01  
Date 11-7-97  
J. M. O'NEILL  
Clerk Circuit Court Nassau County Florida

SPECIAL WARRANTY DEED **NASSAU COUNTY**

THIS SPECIAL WARRANTY DEED, made this 31<sup>st</sup> day of October, 1997, from UNITED WATERWORKS INC., a Delaware corporation, the address of which is 200 Old Hook Road, Harrington Park, New Jersey 07640-1799 (the "Grantor"), to UNITED WATER FLORIDA INC., a Florida corporation, the address of which is 1400 Millcoe Road, Jacksonville, Florida 32239-8004 (the "Grantee").

W I T N E S S E T H:

That the Grantor, for and in consideration of the sum of Ten and no/100 Dollars and other good and valuable consideration, the receipt of which is hereby acknowledged, hereby grants, bargains, sells, aliens, remises, releases, conveys and confirms unto the Grantee, all that land and improvements thereon located in Nassau County, Florida, and more particularly described as follows (the "Property"):

SEE EXHIBIT "A," ATTACHED HERETO AND BY THIS REFERENCE MADE A PART HEREOF.

THIS CONVEYANCE IS SUBJECT TO: ad valorem property taxes accruing subsequent to December 31, 1996; cemeteries, easements, servitudes, covenants, restrictions, rights-of-way, zoning ordinances, and all matters of record or apparent from a survey or inspection of the Property; outstanding mineral interests; riparian rights and the rights of the public or any governmental entity in and to any portion of the land lying below the ordinary mean high water line of any body of water.

TOGETHER WITH all tenements, hereditaments and appurtenances, thereto belonging or in anywise appertaining.

TO HAVE AND TO HOLD the same in fee simple forever.

AND the Grantor hereby covenants with Grantee that the Grantor is lawfully seized of the Property in fee simple; that the Grantor has good right and lawful authority to sell and convey the Property; that the Grantor hereby fully warrants the title to the Property and will defend the same against the lawful claims of all persons claiming by, through and under the Grantor for claims arising during the period of time of Grantor's ownership of the Property.

FURTHERMORE, the Grantor quitclaims and conveys to Grantee all rights, title or claim of interest of Grantor in and to those easements granted pursuant to and described in those instruments identified on Exhibit B attached hereto and by this reference made a part hereof.

IN WITNESS WHEREOF, the Grantor has caused this instrument to be executed on the day and year first above written.

Signed in the presence of:

Valerie A. Kelly  
Print Name: Valerie A. Kelly

Donna Fabiano  
Print Name: DONNA FABIANO

Valerie A. Kelly  
Print Name: Valerie A. Kelly

Donna Fabiano  
Print Name: DONNA FABIANO

UNITED WATERWORKS OFFICIAL RECORDS

BY: David E. Chardavoyne  
Print Name: David E. Chardavoyne  
Its: President

Attest: [Signature]

Print Name: OLA CLAESSEN  
Its: Assistant Vice President

STATE OF NEW JERSEY  
COUNTY OF BERGEN

The foregoing instrument was acknowledged before me this 31<sup>st</sup>  
day of October, 1997, by David E. Chardavoyne and  
OLA CLAESSEN, President and Secretary, Asst. V.P.  
respectively, of United Waterworks Inc., a Delaware corporation, on  
behalf of the corporation. They are personally known to me or have  
produced \_\_\_\_\_ as identification.

Notary Public, State of New Jersey

Kathleen E. Rybacki  
Print Name: KATHLEEN E. RYBACKI

My Commission Expires:

Commission No. 0103537

KATHLEEN E. RYBACKI  
Notary Public of New Jersey  
My Commission Expires August 20, 2002

A part of Section 37, Township 2 North, Range 28 East, Nassau County, Florida, being more particularly described as follows: For a Point of Reference commence at the southwesterly corner of Tract "B", Piney Island, according to plat thereof recorded in Plat Book 4, Pages 63 and 64 of the public records of Nassau County, Florida, said point also being the intersection of the northwesterly line of the Seaboard Coastline Railroad (a 120.0 foot right-of-way) and the northeasterly right-of-way line of Piney Island Drive (a 60.0 foot right-of-way) both as shown on said plat of Piney Island; run thence South 30° 54' 59" East along the southeasterly prolongation of said northeasterly right-of-way line of Piney Island Drive, a distance of 417.45 feet to a point in the southeasterly right-of-way line of State Road No. 200, State Road No. A-1-A, as now established for a width of 184.0 feet); run thence South 59° 05' 01" West along said southeasterly right-of-way line of State Road No. 200, a distance of 57.05 feet; run thence South 30° 54' 59" East, a distance of 155.0 feet to the Point of Beginning.

For the Point of Beginning thus described run North 59° 05' 01" East, a distance of 50.0 feet; run thence South 30° 54' 59" East, a distance of 50.44 feet; run thence South 67° 36' 57" West, a distance of 50.56 feet; run thence North 30° 54' 59" West, a distance of 42.96 feet to the Point of Beginning.

MARSH LAKES LIS?

EXHIBIT A

Parcel 1

A portion of Section 41, Township 2 North, Range 28 East, Nassau County, Florida, being more particularly described as follows:

Begin at the most Southerly corner of Lot 32 of Otter Run, as recorded in Plat Book 5, Pages 156 through 158, of the Public Records of said County; thence North  $80^{\circ}39'27''$  East along the Southerly boundary of said Lot 32, a distance of 127.42 feet to the Westerly right of way line of Little Berry Lane, a 50 foot right of way; thence South  $09^{\circ}37'35''$  East along said Westerly right of way line 158.01 feet; thence South  $02^{\circ}09'24''$  East continuing along said right of way line 112.19 feet; thence North  $57^{\circ}51'24''$  West along the Northerly line of Lot 31 of said Otter Run, 192.59 feet to a Point on a Curve on the right of way line of Otter Run Drive as recorded in said plat of Otter Run, concave Northwesterly having a radius of 120.00 feet; thence Northeasterly along the arc of said curve through a central angle of  $41^{\circ}29'05''$  an arc distance of 86.89 feet to a Point of Tangency, said arc being subtended by a chord bearing and distance of North  $11^{\circ}24'04''$  East, 85.00 feet; thence North  $09^{\circ}33'62''$  West along said right of way line 62.25 feet to the Point of Beginning.

OTTER Run WTP

A portion of Section 25, Township 2 North, Range 28 East, Nassau County, Florida, and being more particularly described as follows:

COMMENCE at the centerline intersection of State Road No. 200A (a 100 foot right-of-way as now established) and State Road No. 200/A1A (a variable width right-of-way as now established); thence South  $00^{\circ}23'55''$  East, a distance of 96.59 feet, to the Westerly prolongation of the Southerly right-of-way line of said State Road No. 200/A1A; thence South  $72^{\circ}46'59''$  East, along last said line, and along said Southerly right-of-way line, a distance of 2590.86 feet; thence South  $17^{\circ}13'01''$  West, departing said Southerly right-of-way line, 25.00 feet, to the POINT OF BEGINNING; thence South  $72^{\circ}46'59''$  East, parallel to and 25.00 feet Southerly of said Southerly right-of-way line, 40.00 feet; thence South  $17^{\circ}13'01''$  West, 47.00 feet; thence North  $72^{\circ}46'59''$  West, 40.00 feet; thence North  $17^{\circ}13'01''$  East, 47.00 feet, to the POINT OF BEGINNING.

BOOSTER STATION SITE

ALL THAT CERTAIN TRACT OR PARCEL OF LAND LYING AND BEING IN SECTIONS 1, 12 & 37, TOWNSHIP 2 NORTH, RANGE 27 EAST, NASSAU COUNTY, FLORIDA AND BEING MORE PARTICULARLY DESCRIBED AS FOLLOWS: FOR A POINT OF REFERENCE COMMENCE AT THE CENTERLINE OF RIGHT-OF-WAY INTERSECTION OF STATE ROAD NO. 200/A1A (RIGHT-OF-WAY VARIES AS SHOWN ON DEPARTMENT OF TRANSPORTATION RIGHT-OF-WAY MAPS FOR SECTION 74060-2503) AND STATE ROAD NO. 200-A (A 100-FOOT RIGHT-OF-WAY BY DEPARTMENT OF TRANSPORTATION RIGHT-OF-WAY MAPS FOR SECTION 74600-2150 (7460-175)) AND RUN SOUTH 00°-23'-55" EAST, A DISTANCE OF 96.59 FEET TO A POINT ON THE SOUTHERLY RIGHT-OF-WAY LINE OF SAID STATE ROAD NO. 200 / A1A; RUN THENCE NORTH 72°-46'-59" WEST ALONG LAST MENTIONED SOUTHERLY RIGHT-OF-WAY LINE, A DISTANCE OF 371.73 FEET TO AN ANGLE POINT; RUN THENCE NORTH 75°-38'-44" WEST CONTINUING ALONG SAID SOUTHERLY RIGHT-OF-WAY LINE, A DISTANCE OF 200.27 FEET TO AN ANGLE POINT; RUN THENCE NORTH 72°-46'-59" WEST CONTINUING ALONG SAID SOUTHERLY RIGHT-OF-WAY LINE, A DISTANCE OF 324.95 FEET TO THE NORTHEAST CORNER OF LANDS NOW OR FORMERLY OF I.T.T. RAYONIER INCORPORATED, ACCORDING TO DEED RECORDED IN BOOK 696, PAGE 962 OF THE OFFICIAL RECORDS OF SAID COUNTY; RUN THENCE SOUTH 05°-38'-03" WEST ALONG THE EASTERLY LINE OF LAST MENTIONED LANDS, A DISTANCE OF 500.00 FEET TO AN ANGLE POINT; RUN THENCE SOUTH 84°-21'-57" EAST ALONG A JOG IN SAID EASTERLY LINE, A DISTANCE OF 100.02 FEET TO AN ANGLE POINT; RUN THENCE SOUTH 06°-49'-18" WEST CONTINUING ALONG SAID EASTERLY LINE, A DISTANCE OF 1159.21 FEET TO THE SOUTHEAST CORNER THEREOF; RUN THENCE NORTH 81°-38'-47" WEST ALONG THE SOUTHERLY LINE OF LAST MENTIONED LANDS, A DISTANCE OF 84.06 FEET TO THE NORTHEAST CORNER OF LANDS NOW OR FORMERLY OF SUNRAY UTILITIES, INC. ACCORDING TO DEED RECORDED IN BOOK 532, PAGE 274 OF THE OFFICIAL RECORDS OF SAID COUNTY; RUN THENCE SOUTH 08°-21'-15" WEST ALONG THE EASTERLY LINE OF LAST MENTIONED LANDS, A DISTANCE OF 71.00 FEET TO THE POINT OF BEGINNING.

FROM THE POINT OF BEGINNING THUS DESCRIBED CONTINUE SOUTH 08°-21'-15" WEST ALONG THE EASTERLY LINE OF LAST MENTIONED LANDS, A DISTANCE OF 1478.66 FEET TO THE SOUTHEAST CORNER THEREOF; RUN THENCE NORTH 81°-39'-03" WEST ALONG THE SOUTHERLY LINE OF LAST MENTIONED LANDS, A DISTANCE OF 950.00 FEET TO THE SOUTHWEST CORNER THEREOF; RUN THENCE NORTH 08°-21'-15" EAST ALONG THE WESTERLY LINE OF LAST MENTIONED LANDS, A DISTANCE OF 1478.89 FEET TO A POINT THAT LIES 71.00 FEET (AS MEASURED AT RIGHT ANGLES) SOUTH OF THE

AFOREMENTIONED SOUTHERLY LINE OF LANDS NOW OR FORMERLY OF I.T.T. RAYONIER INCORPORATED; RUN THENCE SOUTH 81°-38'-13" EAST, PARALLEL TO LAST MENTIONED SOUTHERLY LINE, A DISTANCE OF 950.00 FEET TO THE POINT OF BEGINNING.

SUNRAY NASSAU WWP

ALL THAT CERTAIN TRACT OR PARCEL OF LAND BEING A PORTION OF SECTION 25, TOWNSHIP 2 NORTH, RANGE 28 EAST, NASSAU COUNTY, FLORIDA, AND BEING MORE PARTICULARLY DESCRIBED AS FOLLOWS: FOR A POINT OF REFERENCE COMMENCE AT A RAILROAD SPIKE FOUND AT THE CENTERLINE OF RIGHT-OF-WAY INTERSECTION OF STATE ROAD NO. 200-A (A 100-FOOT RIGHT-OF-WAY BY DEPARTMENT OF TRANSPORTATION RIGHT-OF-WAY MAPS FOR SECTION 74600-2150 (7460-175)) AND STATE ROAD NO. 200 / A1A (RIGHT-OF-WAY VARIES AS SHOWN ON DEPARTMENT OF TRANSPORTATION RIGHT-OF-WAY MAPS FOR SECTION 74060-2503) AND RUN SOUTH  $72^{\circ}-46'-59''$  EAST ALONG LAST MENTIONED CENTERLINE, A DISTANCE OF 97.48 FEET TO A POINT; RUN THENCE SOUTH  $17^{\circ}-13'-01''$  WEST PERPENDICULAR TO LAST MENTIONED CENTERLINE, A DISTANCE OF 92.00 FEET TO A POINT ON THE SOUTHERLY RIGHT-OF-WAY LINE OF SAID STATE ROAD NO 200 / A1A, SAID POINT BEING THE EASTERNMOST END OF A MITER IN THE EASTERLY RIGHT-OF-WAY LINE OF LOFTON BOULEVARD ACCORDING TO DEED RECORDED IN BOOK 766, PAGE 775 OF THE OFFICIAL RECORDS OF SAID COUNTY; RUN THENCE SOUTH  $62^{\circ}-13'-01''$  WEST ALONG LAST MENTIONED MITER IN SAID EASTERLY RIGHT-OF-WAY LINE, A DISTANCE OF 50.00 FEET TO A POINT; RUN THENCE SOUTH  $17^{\circ}-13'-01''$  WEST CONTINUING ALONG SAID EASTERLY RIGHT-OF-WAY LINE, A DISTANCE OF 232.64 FEET TO THE SOUTHEAST CORNER THEREOF; RUN THENCE NORTH  $72^{\circ}-46'-59''$  WEST ALONG THE SOUTHERLY END OF LOFTON BOULEVARD, A DISTANCE OF 30.00 FEET TO A POINT ON A CURVE; RUN THENCE IN A SOUTHERLY DIRECTION ALONG THE ARC OF A CURVE, SAID CURVE BEING CONCAVE TO THE EAST AND HAVING A RADIUS OF 105.00 FEET, A CHORD DISTANCE OF 116.71 FEET TO A POINT OF REVERSE CURVATURE, THE BEARING OF THE AFOREMENTIONED CHORD BEING SOUTH  $16^{\circ}-32'-50''$  EAST; RUN THENCE IN A SOUTHEASTERLY DIRECTION ALONG THE ARC OF A CURVE, SAID CURVE BEING CONCAVE TO THE SOUTHWEST AND HAVING A RADIUS OF 105.00 FEET, A CHORD DISTANCE OF 88.60 FEET TO THE POINT OF TANGENCY OF SAID CURVE, THE BEARING OF THE AFOREMENTIONED CHORD BEING SOUTH  $25^{\circ}-21'-18''$  EAST, SAID POINT LYING 30-FEET (AS MEASURED AT RIGHT ANGLES) WEST OF LANDS NOW OR FORMERLY OF RAYLAND COMPANY, INC. ACCORDING TO DEED RECORDED IN BOOK 407, PAGE 482 OF THE OFFICIAL RECORDS OF SAID COUNTY; RUN THENCE SOUTH  $00^{\circ}-23'-55''$  EAST ALONG A LINE PARALLEL TO THE WESTERLY LINE OF LAST MENTIONED LANDS, A DISTANCE OF 1133.47 FEET TO A POINT; RUN THENCE SOUTH  $81^{\circ}-37'-50''$  EAST, A DISTANCE OF 716.88 FEET TO A POINT; RUN THENCE NORTH  $08^{\circ}-22'-10''$  EAST, A DISTANCE OF 40.00 FEET TO THE POINT OF BEGINNING.

FROM THE POINT OF BEGINNING THUS DESCRIBED RUN SOUTH  $81^{\circ}-37'-50''$  EAST, A DISTANCE OF 185.00 FEET TO A POINT; RUN THENCE SOUTH  $08^{\circ}-22'-10''$  WEST, A DISTANCE OF 605.17 FEET TO A POINT; RUN THENCE SOUTH  $35^{\circ}-52'-01''$  WEST, A DISTANCE OF 197.09 FEET TO A POINT; RUN THENCE NORTH  $81^{\circ}-37'-50''$  WEST, A DISTANCE OF 94.00 FEET TO A POINT; RUN THENCE NORTH  $08^{\circ}-22'-10''$  EAST, A DISTANCE OF 780.00 FEET TO THE POINT OF BEGINNING.

WTP SITE SO. OF WINN-DIXIE

EXHIBIT "B"

Nassau County Easement Parcels

BK 0812 PG 1645  
OFFICIAL RECORDS

- Official Records Book 695, Page 1503
- Official Records Book 559, Page 923
- Official Records Book 550, Page 514
- Official Records Book 809, Page 1445
- Official Records Book 809, Page 1455
- Official Records Book 811, Page 423
- Official Records Book 695, Page 1491
- Official Records Book 695, Page 1508
- Official Records Book 668, Page 1938
- Official Records Book 652, Page 884
- Official Records Book 559, Page 923
- Official Records Book 559, Page 918
- Official Records Book 556, Page 1260
- Official Records Book 555, Page 1212
- Official Records Book 555, Page 1209
- Official Records Book 556, Page 1264
- Official Records Book 550, Page 524
- Official Records Book 550, Page 513
- Official Records Book 550, Page 521
- Official Records Book 550, Page 518
- Official Records Book 545, Page 51
- Official Records Book 545, Page 76
- Official Records Book 537, Page 1157
- Official Records Book 545, Page 65
- Official Records Book 545, Page 58

\*\*\*\*\*

9725708

FILED IN OFFICE OF THE  
RECORDING OFFICER  
NOV -7 PM 3:37



THIS INSTRUMENT PREPARED BY  
AND RECORD AND RETURN TO:

Karl B. Hanson, Jr., Esq.  
LeBoeuf, Lamb, Greene & MacRae,  
L.L.P.  
50 N. Laura Street, Suite 2800  
Jacksonville, FL 32202-3650

**SPECIAL WARRANTY DEED  
(Florida Property)**

THIS SPECIAL WARRANTY DEED, made this 31<sup>st</sup> day of October, 1997, from UNITED WATERWORKS INC., a Delaware corporation, an address of which is 200 Old Hook Road, Harrington Park, New Jersey 07640-1799 (the "Grantor"), to UNITED WATER FLORIDA INC., a Florida corporation, an address of which is 1400 Millcove Road, Jacksonville, Florida 32225-4442 (the "Grantee").

**WITNESSETH:**

That the Grantor, for and in consideration of the sum of Ten and no/100 Dollars and other good and valuable consideration, the receipt of which is hereby acknowledged, hereby grants, bargains, sells, aliens, remises, releases, conveys and confirms unto the Grantee, all that land and improvements thereon located in St. Johns County, Florida, and more particularly described as follows (the "Property"):

SEE EXHIBIT "A", ATTACHED HERETO AND BY THIS REFERENCE MADE A PART HEREOF.

**THIS CONVEYANCE IS SUBJECT TO:** Ad valorem property taxes accruing subsequent to December 31, 1996; cemeteries, easements, servitudes, covenants, restrictions, rights-of-way, zoning ordinances, and all matters of record or apparent from a survey or inspection of the Property; outstanding mineral interest; riparian rights, and the rights of the public or any governmental entity in and to any portion of the land lying below the ordinary mean high water line of any body of water.

**TOGETHER WITH** all tenements, hereditaments and appurtenances, thereto belonging or in anywise appertaining.

**TO HAVE AND TO HOLD** the same in fee simple forever.

**AND** the Grantor hereby covenants with the Grantee that the Grantor is lawfully seized of the Property in fee simple; that the Grantor has good right and lawful authority to sell and convey the Property; that the Grantor hereby fully warrants the title to the Property and will defend the same

against the lawful claims of all persons claiming by, through and under the Grantor for claims arising during the period of time of Grantor's ownership of the Property, but against none other.

IN WITNESS WHEREOF, the Grantor has caused this instrument to be executed the day and year first above written.

UNITED WATERWORKS INC.

Donna Fabiano  
Print Name: DONNA FABIANO

By David E. Chardavoyne  
Print Name: David E. Chardavoyne  
Its: President

Allan D. Shukley  
Print Name: ALLAN D. SHUKLEY

STATE OF NT  
COUNTY OF Bergen

The foregoing instrument was acknowledged before me this 31<sup>st</sup> day of October, 1997, by David E. Chardavoyne, the President of UNITED WATERWORKS INC., a Delaware corporation, on behalf of the corporation, who is personally known  to me or has produced \_\_\_\_\_ as identification.

Notary Public, State of NEW JERSEY

Kathleen E. Rybacki  
Print Name: KATHLEEN E. RYBACKI

My Commission Expires: \_\_\_\_\_

Commission No.: 2103537

**KATHLEEN E. RYBACKI**  
Notary Public of New Jersey  
My Commission Expires August 20, 2002

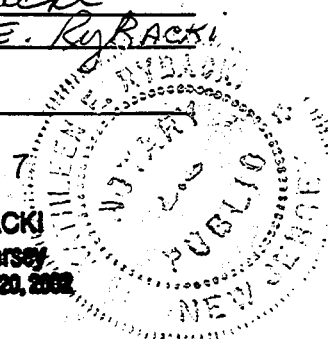


EXHIBIT "A"

PARCEL 1

O.R. 1275 PG 1675

LEGAL DESCRIPTION:

A PARCEL LAND IN SECTION 10, TOWNSHIP 5 SOUTH, RANGE 27 EAST, ST. JOHNS COUNTY, FLORIDA, BEING MORE PARTICULARLY DESCRIBED AS FOLLOWS:

COMMENCE AT THE NORTHWEST CORNER OF SECTION 16, TOWNSHIP 5 SOUTH, RANGE 27 EAST, ST. JOHNS COUNTY, FLORIDA, THENCE NORTH 89 DEGREES 28 MINUTES 46 SECONDS EAST, 5420.51 FEET TO THE NORTHEAST CORNER OF SAID SECTION 16; THENCE NORTH 02 DEGREES 44 MINUTES 09 SECONDS EAST, 1353.41 FEET TO THE POINT OF BEGINNING:

THENCE DUE NORTH, 985.00 FEET;  
THENCE SOUTH 87 DEGREES 48 MINUTES 16 SECONDS EAST, 1428.86 FEET;  
THENCE SOUTH 53 DEGREES 02 MINUTES 39 SECONDS WEST, 32.97 FEET;  
THENCE SOUTH 10 DEGREES 26 MINUTES 56 SECONDS WEST, 50.01 FEET;  
THENCE SOUTH 01 DEGREES 36 MINUTES 38 SECONDS WEST, 14.64 FEET;  
THENCE SOUTH 01 DEGREES 36 MINUTES 38 SECONDS WEST, 44.76 FEET;  
THENCE SOUTH 09 DEGREES 03 MINUTES 11 SECONDS WEST, 60.87 FEET;  
THENCE SOUTH 01 DEGREES 37 MINUTES 27 SECONDS WEST, 64.55 FEET;  
THENCE SOUTH 06 DEGREES 56 MINUTES 57 SECONDS WEST, 63.14 FEET;  
THENCE SOUTH 04 DEGREES 20 MINUTES 24 SECONDS WEST, 47.91 FEET;  
THENCE SOUTH 20 DEGREES 44 MINUTES 03 SECONDS WEST, 46.62 FEET;  
THENCE SOUTH 30 DEGREES 48 MINUTES 04 SECONDS WEST, 56.66 FEET;  
THENCE SOUTH 32 DEGREES 20 MINUTES 46 SECONDS WEST, 46.52 FEET;  
THENCE SOUTH 20 DEGREES 54 MINUTES 53 SECONDS WEST, 59.57 FEET;  
THENCE SOUTH 19 DEGREES 44 MINUTES 46 SECONDS WEST, 60.57 FEET;  
THENCE SOUTH 00 DEGREES 04 MINUTES 47 SECONDS EAST, 74.72 FEET;  
THENCE SOUTH 26 DEGREES 50 MINUTES 50 SECONDS EAST, 54.89 FEET;  
THENCE SOUTH 14 DEGREES 49 MINUTES 23 SECONDS EAST, 50.22 FEET;  
THENCE SOUTH 22 DEGREES 13 MINUTES 17 SECONDS EAST, 41.48 FEET;  
THENCE SOUTH 07 DEGREES 22 MINUTES 58 SECONDS EAST, 53.59 FEET;  
THENCE SOUTH 29 DEGREES 40 MINUTES 56 SECONDS WEST, 52.57 FEET;  
THENCE SOUTH 44 DEGREES 10 MINUTES 23 SECONDS WEST, 43.68 FEET;  
THENCE SOUTH 46 DEGREES 44 MINUTES 12 SECONDS WEST, 42.22 FEET;  
THENCE NORTH 87 DEGREES 48 MINUTES 16 SECONDS WEST, 1229.93 FEET TO THE POINT OF BEGINNING.

Parcel 2

O.R. 1275 PG 1676

PARCEL - LEGAL DESCRIPTION

A PARCEL OF LAND IN SECTIONS 10,14,15,22 AND 23, TOWNSHIP 5 SOUTH, RANGE 27 EAST, ST. JOHNS COUNTY, FLORIDA, BEING MORE PARTICULARLY DESCRIBED AS FOLLOWS:

COMMENCE AT THE NORTHWEST CORNER OF SECTION 16, TOWNSHIP 5 SOUTH, RANGE 27 EAST, ST. JOHNS COUNTY, FLORIDA, THENCE ALONG THE NORTH LINE OF SAID SECTION NORTH 89 DEGREES 28 MINUTES 46 SECONDS EAST, 5420.51 FEET TO THE NORTHEAST CORNER OF SAID SECTION 16; THENCE NORTH 77 DEGREES 28 MINUTES 26 SECONDS EAST, 1425.47 FEET TO THE POINT OF BEGINNING;

THENCE SOUTH 07 DEGREES 20 MINUTES 15 SECONDS WEST, 46.17 FEET;  
THENCE SOUTH 28 DEGREES 20 MINUTES 24 SECONDS EAST, 224.30 FEET;  
THENCE SOUTH 29 DEGREES 10 MINUTES 12 SECONDS EAST, 147.89 FEET;  
THENCE SOUTH 82 DEGREES 18 MINUTES 46 SECONDS EAST, 165.50 FEET;  
THENCE SOUTH 30 DEGREES 05 MINUTES 07 SECONDS EAST, 214.69 FEET;  
THENCE SOUTH 12 DEGREES 45 MINUTES 04 SECONDS EAST, 39.78 FEET;  
THENCE SOUTH 64 DEGREES 15 MINUTES 16 SECONDS EAST, 109.44 FEET;  
THENCE SOUTH 66 DEGREES 04 MINUTES 03 SECONDS EAST, 182.24 FEET;  
THENCE SOUTH 39 DEGREES 42 MINUTES 43 SECONDS EAST, 120.67 FEET;  
THENCE SOUTH 33 DEGREES 34 MINUTES 40 SECONDS EAST, 226.32 FEET;  
THENCE SOUTH 27 DEGREES 25 MINUTES 52 SECONDS EAST, 132.38 FEET;  
THENCE SOUTH 08 DEGREES 33 MINUTES 46 SECONDS EAST, 98.37 FEET;  
THENCE SOUTH 44 DEGREES 42 MINUTES 09 SECONDS EAST, 174.78 FEET;  
THENCE SOUTH 21 DEGREES 28 MINUTES 12 SECONDS EAST, 233.47 FEET;  
THENCE SOUTH 14 DEGREES 39 MINUTES 14 SECONDS EAST, 121.21 FEET;  
THENCE SOUTH 42 DEGREES 09 MINUTES 28 SECONDS EAST, 113.10 FEET;  
THENCE SOUTH 27 DEGREES 01 MINUTES 42 SECONDS EAST, 182.08 FEET;  
THENCE SOUTH 10 DEGREES 25 MINUTES 34 SECONDS EAST, 146.24 FEET;  
THENCE SOUTH 33 DEGREES 01 MINUTES 23 SECONDS EAST, 107.35 FEET;  
THENCE SOUTH 11 DEGREES 43 MINUTES 45 SECONDS EAST, 77.88 FEET;  
THENCE SOUTH 64 DEGREES 46 MINUTES 28 SECONDS WEST, 77.00 FEET;  
THENCE SOUTH 07 DEGREES 42 MINUTES 59 SECONDS EAST, 62.62 FEET;  
THENCE SOUTH 16 DEGREES 02 MINUTES 01 SECONDS EAST, 58.31 FEET;  
THENCE SOUTH 86 DEGREES 36 MINUTES 09 SECONDS EAST, 57.03 FEET;  
THENCE SOUTH 55 DEGREES 15 MINUTES 05 SECONDS EAST, 43.81 FEET;  
THENCE SOUTH 35 DEGREES 07 MINUTES 28 SECONDS EAST, 51.42 FEET;  
THENCE SOUTH 42 DEGREES 27 MINUTES 35 SECONDS EAST, 49.23 FEET;  
THENCE SOUTH 46 DEGREES 32 MINUTES 49 SECONDS EAST, 48.92 FEET;  
THENCE SOUTH 44 DEGREES 55 MINUTES 39 SECONDS EAST, 65.28 FEET;  
THENCE SOUTH 80 DEGREES 01 MINUTES 21 SECONDS EAST, 50.86 FEET;  
THENCE SOUTH 89 DEGREES 10 MINUTES 57 SECONDS EAST, 63.09 FEET;  
THENCE SOUTH 15 DEGREES 12 MINUTES 23 SECONDS EAST, 52.52 FEET;  
THENCE SOUTH 18 DEGREES 26 MINUTES 42 SECONDS WEST, 74.43 FEET;

THENCE SOUTH 44 DEGREES 34 MINUTES 12 SECONDS EAST, 47.33 FEET;  
 THENCE SOUTH 08 DEGREES 28 MINUTES 39 SECONDS EAST, 36.56 FEET;  
 THENCE SOUTH 39 DEGREES 20 MINUTES 57 SECONDS WEST, 36.19 FEET;  
 THENCE SOUTH 21 DEGREES 07 MINUTES 30 SECONDS EAST, 51.96 FEET;  
 THENCE SOUTH 60 DEGREES 42 MINUTES 41 SECONDS EAST, 54.34 FEET;  
 THENCE NORTH 65 DEGREES 00 MINUTES 07 SECONDS EAST, 68.12 FEET;  
 THENCE SOUTH 84 DEGREES 58 MINUTES 57 SECONDS EAST, 47.31 FEET;  
 THENCE SOUTH 29 DEGREES 11 MINUTES 12 SECONDS EAST, 43.47 FEET;  
 THENCE SOUTH 38 DEGREES 58 MINUTES 25 SECONDS WEST, 60.42 FEET;  
 THENCE SOUTH 13 DEGREES 50 MINUTES 03 SECONDS WEST, 42.85 FEET;  
 THENCE SOUTH 39 DEGREES 29 MINUTES 32 SECONDS EAST, 58.15 FEET;  
 THENCE SOUTH 65 DEGREES 20 MINUTES 43 SECONDS EAST, 57.12 FEET;  
 THENCE SOUTH 81 DEGREES 56 MINUTES 41 SECONDS EAST, 53.75 FEET;  
 THENCE SOUTH 50 DEGREES 33 MINUTES 20 SECONDS EAST, 61.40 FEET;  
 THENCE SOUTH 06 DEGREES 29 MINUTES 09 SECONDS EAST, 52.80 FEET;  
 THENCE SOUTH 58 DEGREES 16 MINUTES 27 SECONDS WEST, 39.69 FEET;  
 THENCE SOUTH 31 DEGREES 31 MINUTES 55 SECONDS EAST, 55.87 FEET;  
 THENCE SOUTH 53 DEGREES 44 MINUTES 50 SECONDS WEST, 52.95 FEET;  
 THENCE SOUTH 01 DEGREES 47 MINUTES 15 SECONDS EAST, 123.80 FEET;  
 THENCE SOUTH 06 DEGREES 04 MINUTES 47 SECONDS EAST, 72.90 FEET;  
 THENCE SOUTH 31 DEGREES 16 MINUTES 40 SECONDS EAST, 271.06 FEET;  
 THENCE SOUTH 23 DEGREES 48 MINUTES 08 SECONDS EAST, 61.04 FEET;  
 THENCE SOUTH 28 DEGREES 04 MINUTES 16 SECONDS WEST, 96.04 FEET;  
 THENCE SOUTH 11 DEGREES 24 MINUTES 01 SECONDS WEST, 98.50 FEET;  
 THENCE SOUTH 24 DEGREES 22 MINUTES 32 SECONDS WEST, 119.42 FEET;  
 THENCE SOUTH 43 DEGREES 02 MINUTES 38 SECONDS WEST, 84.42 FEET;  
 THENCE SOUTH 10 DEGREES 51 MINUTES 47 SECONDS EAST, 217.94 FEET;  
 THENCE SOUTH 72 DEGREES 23 MINUTES 48 SECONDS EAST, 147.07 FEET;  
 THENCE SOUTH 65 DEGREES 23 MINUTES 39 SECONDS EAST, 70.35 FEET;  
 THENCE SOUTH 22 DEGREES 19 MINUTES 12 SECONDS EAST, 112.70 FEET;  
 THENCE SOUTH 40 DEGREES 54 MINUTES 51 SECONDS EAST, 241.53 FEET;  
 THENCE SOUTH 15 DEGREES 52 MINUTES 10 SECONDS EAST, 152.32 FEET;  
 THENCE SOUTH 11 DEGREES 52 MINUTES 35 SECONDS WEST, 93.37 FEET;  
 THENCE SOUTH 41 DEGREES 21 MINUTES 25 SECONDS EAST, 296.62 FEET;  
 THENCE SOUTH 87 DEGREES 12 MINUTES 17 SECONDS EAST, 77.82 FEET;  
 THENCE SOUTH 46 DEGREES 52 MINUTES 38 SECONDS EAST, 61.04 FEET;  
 THENCE SOUTH 57 DEGREES 54 MINUTES 58 SECONDS WEST, 34.40 FEET;  
 THENCE SOUTH 48 DEGREES 36 MINUTES 07 SECONDS WEST, 37.67 FEET;  
 THENCE SOUTH 19 DEGREES 11 MINUTES 39 SECONDS WEST, 54.56 FEET;  
 THENCE SOUTH 07 DEGREES 26 MINUTES 13 SECONDS WEST, 31.27 FEET;  
 THENCE SOUTH 64 DEGREES 45 MINUTES 28 SECONDS EAST, 86.44 FEET;  
 THENCE SOUTH 06 DEGREES 40 MINUTES 12 SECONDS WEST, 157.21 FEET;  
 THENCE NORTH 65 DEGREES 36 MINUTES 09 SECONDS EAST, 31.60 FEET;  
 THENCE SOUTH 72 DEGREES 21 MINUTES 38 SECONDS EAST, 78.88 FEET;  
 THENCE NORTH 68 DEGREES 43 MINUTES 14 SECONDS EAST, 85.34 FEET;  
 THENCE NORTH 70 DEGREES 15 MINUTES 32 SECONDS EAST, 69.71 FEET;  
 THENCE NORTH 80 DEGREES 51 MINUTES 20 SECONDS EAST, 103.53 FEET;  
 THENCE SOUTH 68 DEGREES 04 MINUTES 30 SECONDS EAST, 85.72 FEET;  
 THENCE SOUTH 11 DEGREES 50 MINUTES 09 SECONDS WEST, 50.88 FEET;  
 THENCE SOUTH 39 DEGREES 05 MINUTES 18 SECONDS WEST, 56.96 FEET;  
 THENCE SOUTH 08 DEGREES 19 MINUTES 53 SECONDS WEST, 52.12 FEET;  
 THENCE SOUTH 21 DEGREES 57 MINUTES 49 SECONDS EAST, 60.60 FEET;  
 THENCE SOUTH 28 DEGREES 56 MINUTES 35 SECONDS EAST, 60.17 FEET;  
 THENCE NORTH 74 DEGREES 16 MINUTES 32 SECONDS EAST, 77.08 FEET;

THENCE NORTH 30 DEGREES 05 MINUTES 47 SECONDS EAST, 133.79 FEET;  
 THENCE SOUTH 76 DEGREES 17 MINUTES 32 SECONDS EAST, 78.08 FEET;  
 THENCE SOUTH 27 DEGREES 21 MINUTES 58 SECONDS EAST, 64.43 FEET;  
 THENCE SOUTH 51 DEGREES 09 MINUTES 26 SECONDS EAST, 80.47 FEET;  
 THENCE SOUTH 65 DEGREES 05 MINUTES 17 SECONDS EAST, 77.67 FEET;  
 THENCE SOUTH 69 DEGREES 56 MINUTES 05 SECONDS EAST, 80.58 FEET;  
 THENCE SOUTH 48 DEGREES 12 MINUTES 52 SECONDS EAST, 69.24 FEET;  
 THENCE SOUTH 57 DEGREES 07 MINUTES 01 SECONDS EAST, 101.06 FEET;  
 THENCE SOUTH 51 DEGREES 32 MINUTES 30 SECONDS EAST, 121.75 FEET;  
 THENCE SOUTH 31 DEGREES 35 MINUTES 44 SECONDS EAST, 96.89 FEET;  
 THENCE NORTH 79 DEGREES 47 MINUTES 40 SECONDS EAST, 305.76 FEET;  
 THENCE NORTH 60 DEGREES 32 MINUTES 29 SECONDS EAST, 55.14 FEET;  
 THENCE NORTH 45 DEGREES 58 MINUTES 45 SECONDS EAST, 69.75 FEET;  
 THENCE NORTH 63 DEGREES 44 MINUTES 16 SECONDS EAST, 75.05 FEET;  
 THENCE SOUTH 75 DEGREES 46 MINUTES 18 SECONDS EAST, 66.31 FEET;  
 THENCE SOUTH 40 DEGREES 48 MINUTES 31 SECONDS EAST, 57.54 FEET;  
 THENCE SOUTH 08 DEGREES 35 MINUTES 28 SECONDS EAST, 64.25 FEET;  
 THENCE SOUTH 03 DEGREES 46 MINUTES 40 SECONDS EAST, 74.59 FEET;  
 THENCE SOUTH 66 DEGREES 29 MINUTES 13 SECONDS EAST, 75.45 FEET;  
 THENCE SOUTH 33 DEGREES 15 MINUTES 59 SECONDS EAST, 78.07 FEET;  
 THENCE SOUTH 43 DEGREES 11 MINUTES 34 SECONDS EAST, 49.13 FEET;  
 THENCE SOUTH 63 DEGREES 46 MINUTES 56 SECONDS EAST, 70.66 FEET;  
 THENCE SOUTH 82 DEGREES 39 MINUTES 15 SECONDS EAST, 64.46 FEET;  
 THENCE SOUTH 50 DEGREES 44 MINUTES 35 SECONDS EAST, 63.50 FEET;  
 THENCE SOUTH 17 DEGREES 02 MINUTES 33 SECONDS EAST, 69.61 FEET;  
 THENCE SOUTH 06 DEGREES 33 MINUTES 21 SECONDS WEST, 61.92 FEET;  
 THENCE SOUTH 01 DEGREES 17 MINUTES 40 SECONDS WEST, 54.96 FEET;  
 THENCE SOUTH 17 DEGREES 23 MINUTES 52 SECONDS EAST, 59.30 FEET;  
 THENCE SOUTH 34 DEGREES 09 MINUTES 23 SECONDS EAST, 40.85 FEET;  
 THENCE SOUTH 21 DEGREES 42 MINUTES 40 SECONDS EAST, 56.21 FEET;  
 THENCE SOUTH 31 DEGREES 13 MINUTES 40 SECONDS EAST, 43.98 FEET;  
 THENCE SOUTH 13 DEGREES 00 MINUTES 24 SECONDS EAST, 49.22 FEET;  
 THENCE SOUTH 02 DEGREES 11 MINUTES 10 SECONDS EAST, 46.76 FEET;  
 THENCE SOUTH 16 DEGREES 22 MINUTES 08 SECONDS WEST, 45.78 FEET;  
 THENCE SOUTH 43 DEGREES 26 MINUTES 31 SECONDS WEST, 54.84 FEET;  
 THENCE SOUTH 04 DEGREES 32 MINUTES 13 SECONDS WEST, 43.67 FEET;  
 THENCE SOUTH 21 DEGREES 24 MINUTES 28 SECONDS EAST, 38.22 FEET;  
 THENCE SOUTH 47 DEGREES 29 MINUTES 42 SECONDS EAST, 31.90 FEET;  
 THENCE SOUTH 42 DEGREES 28 MINUTES 19 SECONDS EAST, 61.79 FEET;  
 THENCE SOUTH 23 DEGREES 27 MINUTES 26 SECONDS WEST, 37.12 FEET;  
 THENCE SOUTH 04 DEGREES 08 MINUTES 01 SECONDS WEST, 26.02 FEET;  
 THENCE SOUTH 24 DEGREES 13 MINUTES 54 SECONDS EAST, 19.89 FEET;  
 THENCE SOUTH 14 DEGREES 14 MINUTES 00 SECONDS EAST, 35.59 FEET;  
 THENCE SOUTH 10 DEGREES 09 MINUTES 28 SECONDS WEST, 45.50 FEET;  
 THENCE SOUTH 49 DEGREES 47 MINUTES 28 SECONDS WEST, 49.68 FEET;  
 THENCE NORTH 82 DEGREES 18 MINUTES 07 SECONDS WEST, 75.41 FEET;  
 THENCE SOUTH 03 DEGREES 58 MINUTES 47 SECONDS WEST, 204.67 FEET;  
 THENCE NORTH 87 DEGREES 51 MINUTES 22 SECONDS EAST, 41.67 FEET;  
 THENCE SOUTH 81 DEGREES 20 MINUTES 08 SECONDS EAST, 73.51 FEET;  
 THENCE NORTH 77 DEGREES 58 MINUTES 29 SECONDS EAST, 49.64 FEET;  
 THENCE SOUTH 51 DEGREES 56 MINUTES 10 SECONDS EAST, 56.08 FEET;  
 THENCE SOUTH 28 DEGREES 24 MINUTES 42 SECONDS EAST, 46.22 FEET;  
 THENCE SOUTH 53 DEGREES 59 MINUTES 18 SECONDS EAST, 49.89 FEET;  
 THENCE SOUTH 40 DEGREES 43 MINUTES 49 SECONDS EAST, 45.50 FEET;

THENCE SOUTH 79 DEGREES 01 MINUTES 41 SECONDS EAST, 64.55 FEET;  
THENCE SOUTH 52 DEGREES 50 MINUTES 56 SECONDS EAST, 68.39 FEET;  
THENCE SOUTH 22 DEGREES 32 MINUTES 19 SECONDS EAST, 67.61 FEET;  
THENCE SOUTH 22 DEGREES 46 MINUTES 52 SECONDS WEST, 55.93 FEET;  
THENCE SOUTH 10 DEGREES 24 MINUTES 10 SECONDS WEST, 99.82 FEET;  
THENCE SOUTH 36 DEGREES 47 MINUTES 17 SECONDS EAST, 42.54 FEET;  
THENCE SOUTH 84 DEGREES 23 MINUTES 19 SECONDS EAST, 64.10 FEET;  
THENCE SOUTH 18 DEGREES 38 MINUTES 18 SECONDS EAST, 76.56 FEET;  
THENCE SOUTH 80 DEGREES 31 MINUTES 09 SECONDS EAST, 42.76 FEET;  
THENCE NORTH 81 DEGREES 26 MINUTES 30 SECONDS EAST, 41.89 FEET;  
THENCE SOUTH 50 DEGREES 21 MINUTES 33 SECONDS EAST, 44.69 FEET;  
THENCE SOUTH 75 DEGREES 27 MINUTES 40 SECONDS EAST, 57.90 FEET;  
THENCE SOUTH 46 DEGREES 39 MINUTES 22 SECONDS EAST, 53.62 FEET;  
THENCE SOUTH 08 DEGREES 41 MINUTES 21 SECONDS WEST, 61.85 FEET;  
THENCE SOUTH 57 DEGREES 29 MINUTES 22 SECONDS EAST, 57.09 FEET;  
THENCE NORTH 32 DEGREES 37 MINUTES 38 SECONDS EAST, 223.51 FEET;  
THENCE NORTH 30 DEGREES 48 MINUTES 12 SECONDS EAST, 198.08 FEET;  
THENCE NORTH 28 DEGREES 47 MINUTES 53 SECONDS EAST, 102.27 FEET;  
THENCE NORTH 80 DEGREES 19 MINUTES 18 SECONDS WEST, 44.07 FEET;  
THENCE SOUTH 37 DEGREES 48 MINUTES 22 SECONDS WEST, 93.96 FEET;  
THENCE SOUTH 52 DEGREES 32 MINUTES 54 SECONDS EAST, 39.95 FEET;  
THENCE SOUTH 43 DEGREES 41 MINUTES 02 SECONDS WEST, 43.83 FEET;  
THENCE NORTH 54 DEGREES 19 MINUTES 54 SECONDS WEST, 139.53 FEET;  
THENCE NORTH 33 DEGREES 08 MINUTES 38 SECONDS WEST, 60.76 FEET;  
THENCE NORTH 50 DEGREES 27 MINUTES 51 SECONDS WEST, 71.29 FEET;  
THENCE NORTH 18 DEGREES 57 MINUTES 06 SECONDS WEST, 52.37 FEET;  
THENCE NORTH 41 DEGREES 19 MINUTES 27 SECONDS WEST, 101.78 FEET;  
THENCE NORTH 32 DEGREES 07 MINUTES 01 SECONDS WEST, 80.26 FEET;  
THENCE NORTH 39 DEGREES 19 MINUTES 32 SECONDS WEST, 124.14 FEET;  
THENCE NORTH 16 DEGREES 10 MINUTES 11 SECONDS WEST, 146.52 FEET;  
THENCE NORTH 84 DEGREES 56 MINUTES 50 SECONDS WEST, 94.36 FEET;  
THENCE SOUTH 62 DEGREES 29 MINUTES 15 SECONDS WEST, 30.30 FEET;  
THENCE NORTH 26 DEGREES 58 MINUTES 26 SECONDS WEST, 54.77 FEET;  
THENCE NORTH 05 DEGREES 29 MINUTES 12 SECONDS WEST, 72.19 FEET;  
THENCE NORTH 41 DEGREES 59 MINUTES 29 SECONDS WEST, 43.81 FEET;  
THENCE NORTH 33 DEGREES 19 MINUTES 51 SECONDS EAST, 60.79 FEET;  
THENCE NORTH 08 DEGREES 20 MINUTES 03 SECONDS EAST, 36.42 FEET;  
THENCE NORTH 26 DEGREES 35 MINUTES 58 SECONDS WEST, 97.54 FEET;  
THENCE NORTH 05 DEGREES 49 MINUTES 38 SECONDS WEST, 58.08 FEET;  
THENCE NORTH 08 DEGREES 30 MINUTES 14 SECONDS WEST, 61.51 FEET;  
THENCE NORTH 00 DEGREES 14 MINUTES 47 SECONDS WEST, 53.40 FEET;  
THENCE NORTH 21 DEGREES 00 MINUTES 46 SECONDS WEST, 51.48 FEET;  
THENCE NORTH 13 DEGREES 47 MINUTES 11 SECONDS WEST, 67.40 FEET;  
THENCE NORTH 10 DEGREES 33 MINUTES 58 SECONDS WEST, 53.47 FEET;  
THENCE NORTH 37 DEGREES 27 MINUTES 18 SECONDS WEST, 54.96 FEET;  
THENCE NORTH 22 DEGREES 33 MINUTES 45 SECONDS WEST, 61.87 FEET;  
THENCE NORTH 44 DEGREES 24 MINUTES 29 SECONDS EAST, 44.70 FEET;  
THENCE NORTH 65 DEGREES 45 MINUTES 55 SECONDS EAST, 29.81 FEET;  
THENCE NORTH 12 DEGREES 35 MINUTES 50 SECONDS EAST, 312.20 FEET;  
THENCE NORTH 30 DEGREES 51 MINUTES 23 SECONDS WEST, 86.58 FEET;  
THENCE NORTH 24 DEGREES 43 MINUTES 48 SECONDS WEST, 59.70 FEET;  
THENCE NORTH 29 DEGREES 45 MINUTES 24 SECONDS WEST, 52.62 FEET;  
THENCE NORTH 44 DEGREES 13 MINUTES 12 SECONDS WEST, 65.49 FEET;  
THENCE NORTH 08 DEGREES 05 MINUTES 49 SECONDS WEST, 45.23 FEET;

THENCE NORTH 22 DEGREES 47 MINUTES 43 SECONDS WEST, 40.44 FEET;  
 THENCE NORTH 15 DEGREES 47 MINUTES 52 SECONDS WEST, 34.96 FEET;  
 THENCE NORTH 39 DEGREES 48 MINUTES 07 SECONDS WEST, 56.93 FEET;  
 THENCE NORTH 40 DEGREES 32 MINUTES 52 SECONDS WEST, 49.14 FEET;  
 THENCE NORTH 26 DEGREES 37 MINUTES 35 SECONDS WEST, 65.86 FEET;  
 THENCE NORTH 28 DEGREES 13 MINUTES 13 SECONDS WEST, 84.23 FEET;  
 THENCE NORTH 16 DEGREES 20 MINUTES 33 SECONDS WEST, 47.81 FEET;  
 THENCE NORTH 16 DEGREES 08 MINUTES 48 SECONDS EAST, 48.40 FEET;  
 THENCE NORTH 08 DEGREES 54 MINUTES 36 SECONDS EAST, 73.03 FEET;  
 THENCE NORTH 64 DEGREES 30 MINUTES 12 SECONDS EAST, 49.30 FEET;  
 THENCE NORTH 26 DEGREES 42 MINUTES 01 SECONDS WEST, 76.21 FEET;  
 THENCE NORTH 27 DEGREES 05 MINUTES 37 SECONDS WEST, 94.10 FEET;  
 THENCE NORTH 33 DEGREES 03 MINUTES 14 SECONDS WEST, 101.96 FEET;  
 THENCE NORTH 28 DEGREES 58 MINUTES 39 SECONDS WEST, 100.64 FEET;  
 THENCE NORTH 24 DEGREES 36 MINUTES 33 SECONDS WEST, 90.29 FEET;  
 THENCE NORTH 12 DEGREES 55 MINUTES 14 SECONDS WEST, 91.08 FEET;  
 THENCE NORTH 25 DEGREES 53 MINUTES 44 SECONDS WEST, 115.00 FEET;  
 THENCE NORTH 26 DEGREES 13 MINUTES 33 SECONDS WEST, 113.47 FEET;  
 THENCE NORTH 28 DEGREES 00 MINUTES 09 SECONDS WEST, 97.98 FEET;  
 THENCE NORTH 26 DEGREES 39 MINUTES 35 SECONDS WEST, 98.24 FEET;  
 THENCE NORTH 16 DEGREES 36 MINUTES 11 SECONDS WEST, 117.11 FEET;  
 THENCE NORTH 35 DEGREES 32 MINUTES 59 SECONDS WEST, 110.19 FEET;  
 THENCE NORTH 37 DEGREES 15 MINUTES 44 SECONDS WEST, 112.70 FEET;  
 THENCE NORTH 22 DEGREES 05 MINUTES 49 SECONDS WEST, 89.13 FEET;  
 THENCE NORTH 31 DEGREES 27 MINUTES 41 SECONDS WEST, 85.60 FEET;  
 THENCE NORTH 39 DEGREES 21 MINUTES 42 SECONDS WEST, 60.55 FEET;  
 THENCE NORTH 64 DEGREES 22 MINUTES 58 SECONDS WEST, 44.93 FEET;  
 THENCE NORTH 45 DEGREES 45 MINUTES 42 SECONDS WEST, 22.68 FEET;  
 THENCE NORTH 54 DEGREES 35 MINUTES 58 SECONDS WEST, 56.80 FEET;  
 THENCE NORTH 41 DEGREES 31 MINUTES 08 SECONDS WEST, 39.20 FEET;  
 THENCE NORTH 02 DEGREES 35 MINUTES 49 SECONDS EAST, 27.08 FEET;  
 THENCE NORTH 46 DEGREES 13 MINUTES 59 SECONDS WEST, 42.60 FEET;  
 THENCE NORTH 86 DEGREES 43 MINUTES 28 SECONDS WEST, 30.59 FEET;  
 THENCE NORTH 44 DEGREES 58 MINUTES 44 SECONDS WEST, 42.11 FEET;  
 THENCE NORTH 25 DEGREES 01 MINUTES 18 SECONDS WEST, 50.22 FEET;  
 THENCE NORTH 10 DEGREES 32 MINUTES 03 SECONDS WEST, 63.94 FEET;  
 THENCE NORTH 19 DEGREES 44 MINUTES 36 SECONDS WEST, 52.36 FEET;  
 THENCE NORTH 64 DEGREES 36 MINUTES 15 SECONDS EAST, 54.61 FEET;  
 THENCE NORTH 08 DEGREES 47 MINUTES 36 SECONDS WEST, 53.72 FEET;  
 THENCE NORTH 24 DEGREES 04 MINUTES 05 SECONDS EAST, 69.19 FEET;  
 THENCE NORTH 47 DEGREES 50 MINUTES 14 SECONDS EAST, 60.84 FEET;  
 THENCE NORTH 45 DEGREES 57 MINUTES 45 SECONDS EAST, 73.56 FEET;  
 THENCE NORTH 14 DEGREES 09 MINUTES 15 SECONDS EAST, 129.89 FEET;  
 THENCE NORTH 20 DEGREES 48 MINUTES 21 SECONDS EAST, 72.71 FEET;  
 THENCE NORTH 37 DEGREES 17 MINUTES 04 SECONDS EAST, 127.23 FEET;  
 THENCE NORTH 02 DEGREES 52 MINUTES 40 SECONDS WEST, 68.04 FEET;  
 THENCE NORTH 13 DEGREES 54 MINUTES 54 SECONDS WEST, 46.37 FEET;  
 THENCE NORTH 03 DEGREES 49 MINUTES 04 SECONDS WEST, 52.54 FEET;  
 THENCE NORTH 03 DEGREES 32 MINUTES 38 SECONDS EAST, 72.01 FEET;  
 THENCE NORTH 06 DEGREES 23 MINUTES 28 SECONDS EAST, 39.80 FEET;  
 THENCE NORTH 23 DEGREES 10 MINUTES 35 SECONDS WEST, 44.45 FEET;  
 THENCE NORTH 16 DEGREES 17 MINUTES 57 SECONDS WEST, 46.67 FEET;  
 THENCE NORTH 23 DEGREES 39 MINUTES 36 SECONDS EAST, 48.43 FEET;  
 THENCE NORTH 29 DEGREES 21 MINUTES 13 SECONDS EAST, 62.18 FEET;



THENCE NORTH 53 DEGREES 31 MINUTES 12 SECONDS WEST, 46.90 FEET;  
 THENCE NORTH 40 DEGREES 25 MINUTES 55 SECONDS WEST, 35.02 FEET;  
 THENCE NORTH 14 DEGREES 13 MINUTES 26 SECONDS WEST, 40.67 FEET;  
 THENCE NORTH 00 DEGREES 05 MINUTES 29 SECONDS WEST, 41.38 FEET;  
 THENCE NORTH 40 DEGREES 19 MINUTES 34 SECONDS WEST, 51.21 FEET;  
 THENCE NORTH 09 DEGREES 46 MINUTES 19 SECONDS WEST, 62.47 FEET;  
 THENCE NORTH 15 DEGREES 29 MINUTES 39 SECONDS WEST, 64.57 FEET;  
 THENCE NORTH 12 DEGREES 28 MINUTES 39 SECONDS WEST, 50.06 FEET;  
 THENCE NORTH 87 DEGREES 47 MINUTES 22 SECONDS EAST, 56.56 FEET;  
 THENCE NORTH 89 DEGREES 40 MINUTES 05 SECONDS EAST, 48.82 FEET;  
 THENCE NORTH 58 DEGREES 26 MINUTES 10 SECONDS EAST, 27.51 FEET;  
 THENCE NORTH 26 DEGREES 16 MINUTES 54 SECONDS EAST, 33.79 FEET;  
 THENCE NORTH 19 DEGREES 58 MINUTES 54 SECONDS WEST, 44.05 FEET;  
 THENCE NORTH 38 DEGREES 42 MINUTES 50 SECONDS WEST, 43.98 FEET;  
 THENCE NORTH 56 DEGREES 38 MINUTES 07 SECONDS WEST, 53.24 FEET;  
 THENCE NORTH 46 DEGREES 44 MINUTES 39 SECONDS WEST, 53.04 FEET;  
 THENCE NORTH 11 DEGREES 36 MINUTES 23 SECONDS WEST, 138.39 FEET;  
 THENCE NORTH 27 DEGREES 54 MINUTES 46 SECONDS WEST, 77.14 FEET;  
 THENCE NORTH 17 DEGREES 44 MINUTES 20 SECONDS WEST, 98.47 FEET;  
 THENCE NORTH 15 DEGREES 32 MINUTES 45 SECONDS WEST, 145.54 FEET;  
 THENCE NORTH 20 DEGREES 21 MINUTES 52 SECONDS WEST, 166.03 FEET;  
 THENCE NORTH 32 DEGREES 19 MINUTES 52 SECONDS WEST, 150.60 FEET;  
 THENCE NORTH 28 DEGREES 51 MINUTES 01 SECONDS WEST, 100.97 FEET;  
 THENCE NORTH 19 DEGREES 24 MINUTES 37 SECONDS WEST, 173.91 FEET;  
 THENCE NORTH 28 DEGREES 52 MINUTES 59 SECONDS WEST, 149.90 FEET;  
 THENCE NORTH 72 DEGREES 33 MINUTES 12 SECONDS WEST, 107.32 FEET;  
 THENCE SOUTH 51 DEGREES 55 MINUTES 52 SECONDS WEST, 111.96 FEET;  
 THENCE NORTH 60 DEGREES 52 MINUTES 37 SECONDS WEST, 82.87 FEET;  
 THENCE NORTH 30 DEGREES 25 MINUTES 19 SECONDS WEST, 43.68 FEET;  
 THENCE NORTH 76 DEGREES 05 MINUTES 00 SECONDS WEST, 37.58 FEET;  
 THENCE NORTH 63 DEGREES 46 MINUTES 53 SECONDS WEST, 41.58 FEET;  
 THENCE NORTH 31 DEGREES 13 MINUTES 10 SECONDS WEST, 45.05 FEET;  
 THENCE SOUTH 44 DEGREES 54 MINUTES 57 SECONDS WEST, 161.59 FEET;  
 THENCE SOUTH 23 DEGREES 05 MINUTES 12 SECONDS WEST, 46.68 FEET;  
 THENCE SOUTH 06 DEGREES 26 MINUTES 16 SECONDS WEST, 34.66 FEET;  
 THENCE SOUTH 28 DEGREES 06 MINUTES 23 SECONDS WEST, 38.84 FEET;  
 THENCE SOUTH 13 DEGREES 52 MINUTES 10 SECONDS WEST, 32.27 FEET;  
 THENCE SOUTH 09 DEGREES 10 MINUTES 52 SECONDS EAST, 27.44 FEET;  
 THENCE SOUTH 33 DEGREES 13 MINUTES 20 SECONDS WEST, 45.96 FEET;  
 THENCE SOUTH 40 DEGREES 00 MINUTES 10 SECONDS WEST, 39.76 FEET;  
 THENCE SOUTH 47 DEGREES 06 MINUTES 06 SECONDS WEST, 34.08 FEET;  
 THENCE SOUTH 76 DEGREES 56 MINUTES 03 SECONDS WEST, 33.90 FEET;  
 THENCE NORTH 86 DEGREES 12 MINUTES 27 SECONDS WEST, 54.04 FEET;  
 THENCE NORTH 56 DEGREES 26 MINUTES 33 SECONDS WEST, 41.59 FEET;  
 THENCE NORTH 38 DEGREES 48 MINUTES 52 SECONDS WEST, 61.98 FEET;  
 THENCE NORTH 50 DEGREES 51 MINUTES 29 SECONDS WEST, 54.24 FEET;  
 THENCE SOUTH 74 DEGREES 41 MINUTES 26 SECONDS WEST, 35.04 FEET;  
 THENCE SOUTH 43 DEGREES 00 MINUTES 37 SECONDS WEST, 38.89 FEET;  
 THENCE NORTH 80 DEGREES 16 MINUTES 31 SECONDS WEST, 51.25 FEET;  
 THENCE SOUTH 69 DEGREES 29 MINUTES 22 SECONDS WEST, 54.11 FEET;  
 THENCE SOUTH 87 DEGREES 19 MINUTES 07 SECONDS WEST, 42.24 FEET;  
 THENCE NORTH 49 DEGREES 48 MINUTES 51 SECONDS WEST, 47.10 FEET;  
 THENCE NORTH 65 DEGREES 45 MINUTES 35 SECONDS WEST, 43.85 FEET;  
 THENCE NORTH 42 DEGREES 02 MINUTES 57 SECONDS WEST, 61.00 FEET;

THENCE NORTH 42 DEGREES 27 MINUTES 16 SECONDS WEST, 58.08 FEET;  
THENCE NORTH 88 DEGREES 23 MINUTES 20 SECONDS WEST, 66.32 FEET;  
THENCE SOUTH 60 DEGREES 59 MINUTES 32 SECONDS WEST, 63.94 FEET;  
THENCE SOUTH 39 DEGREES 04 MINUTES 56 SECONDS WEST, 47.89 FEET;  
THENCE SOUTH 85 DEGREES 36 MINUTES 24 SECONDS WEST, 96.07 FEET;  
THENCE NORTH 72 DEGREES 12 MINUTES 56 SECONDS WEST, 70.67 FEET;  
THENCE SOUTH 76 DEGREES 13 MINUTES 15 SECONDS WEST, 91.06 FEET;  
THENCE SOUTH 79 DEGREES 12 MINUTES 18 SECONDS WEST, 71.05 FEET;  
THENCE SOUTH 70 DEGREES 05 MINUTES 10 SECONDS WEST, 68.30 FEET;  
THENCE NORTH 82 DEGREES 12 MINUTES 52 SECONDS WEST, 55.43 FEET;  
THENCE SOUTH 88 DEGREES 47 MINUTES 51 SECONDS WEST, 72.63 FEET;  
THENCE NORTH 72 DEGREES 10 MINUTES 18 SECONDS WEST, 64.37 FEET;  
THENCE NORTH 77 DEGREES 17 MINUTES 55 SECONDS WEST, 38.30 FEET;  
THENCE NORTH 69 DEGREES 16 MINUTES 58 SECONDS WEST, 90.13 FEET;  
THENCE SOUTH 88 DEGREES 17 MINUTES 46 SECONDS WEST, 163.40 FEET;  
THENCE NORTH 64 DEGREES 47 MINUTES 36 SECONDS WEST, 136.07 FEET;  
THENCE NORTH 40 DEGREES 47 MINUTES 16 SECONDS WEST, 197.22 FEET;  
THENCE NORTH 21 DEGREES 39 MINUTES 38 SECONDS WEST, 172.30 FEET;  
THENCE NORTH 44 DEGREES 08 MINUTES 37 SECONDS WEST, 89.40 FEET;  
THENCE NORTH 03 DEGREES 56 MINUTES 16 SECONDS WEST, 208.06 FEET;  
THENCE NORTH 33 DEGREES 26 MINUTES 13 SECONDS WEST, 171.62 FEET;  
THENCE NORTH 19 DEGREES 26 MINUTES 21 SECONDS WEST, 186.60 FEET;  
THENCE NORTH 04 DEGREES 34 MINUTES 19 SECONDS WEST, 254.43 FEET;  
THENCE NORTH 83 DEGREES 08 MINUTES 42 SECONDS WEST, 408.51 FEET;  
THENCE NORTH 85 DEGREES 20 MINUTES 37 SECONDS WEST, 444.88 FEET;  
THENCE SOUTH 81 DEGREES 11 MINUTES 27 SECONDS WEST, 69.49 FEET;  
THENCE SOUTH 33 DEGREES 44 MINUTES 42 SECONDS WEST, 98.85 FEET;  
THENCE SOUTH 11 DEGREES 36 MINUTES 27 SECONDS WEST, 157.46 FEET;  
TO THE POINT OF BEGINNING, CONTAINING 301.563 ACRES MORE OR LESS.

PHOTOCOPIES OF THIS FORM NOT ACCEPTABLE

# FLORIDA DEPARTMENT OF REVENUE

DR-215  
R. 06-92

1111

## RETURN FOR TRANSFERS OF INTEREST IN REAL PROPERTY

PLEASE READ INSTRUCTIONS ON THE BACK OF THIS FORM BEFORE COMPLETING

IF TYPING THIS DOCUMENT, CARRIAGE RETURN AND TYPE THROUGH THE HANDPRINT BOXES.

THIS IS A MACHINE READABLE FORM. IF HAND PRINTING THIS DOCUMENT, PLEASE PRINT NUMBERS CAREFULLY WITHIN THE BOXES AS SHOWN AT RIGHT.

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
S	T	U	V	W	X	Y	Z	0	1	2	3	4	5	6	7	8	9

1. PARCEL IDENTIFICATION NUMBER 009820-0000, 009860-0000, 009870-0000, 009940-0000, 009920-0010

2. IS THIS A MULTI-PARCEL TRANSACTION? YES  / NO  IS THIS TRANSACTION A SPLIT OR CUTOFF FROM ANOTHER PARCEL? YES  / NO

3. GRANTOR  
 Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ M.I.: \_\_\_\_\_  
 PHONE NO. (\_\_\_\_) \_\_\_\_\_ CORPORATE NAME: **UNITED WATERWORKS INC.**

4. GRANTEE  
 Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ M.I.: \_\_\_\_\_  
 STREET ADDRESS: **1400 Millcove Road**  
 CITY/STATE: **Jacksonville FL** ZIP CODE: **32225-4442**  
 PHONE NO. (\_\_\_\_) \_\_\_\_\_ CORPORATE NAME: **UNITED WATER FLORIDA, INC.**

5. DATE OF SALE/TRANSFER: **11/07/97** / S SALE/TRANSFER PRICE: **596,465.05** PROPERTY LOCATED IN: **65** COUNTY, FLORIDA (COUNTY CODES ON REVERSE)

6. TYPE OF DOCUMENT: Warranty Deed  Quit Claim Deed  Contract / Agreement for Deed  Other

7. TO THE BEST OF YOUR KNOWLEDGE, WERE THERE UNUSUAL CIRCUMSTANCES OR CONDITIONS TO THE SALE. MARK (X) BY THOSE THAT APPLY:  
 Title Defects  Sale/Transfer under Duress  Related to Seller  Sale/Transfer by Court Order   
 Mineral Rights  Foreclosure  Sale/Transfer of a Partial or Undivided Interest  Other (No Explanation Needed)

8. Property Type: Residential  Commercial  Industrial  Agricultural  Institutional / Miscellaneous  Government  Vacant  Acreage

9. TO THE BEST OF YOUR KNOWLEDGE, WAS UNUSUAL PERSONAL PROPERTY INCLUDED IN THE SALE? YES  / NO  IF "YES", PLEASE STATE THE AMOUNT ATTRIBUTABLE TO THE PERSONAL PROPERTY: **S** \_\_\_\_\_

10. AMOUNT OF DOCUMENTARY STAMPS TO BE AFFIXED TO DOCUMENT? **S** \_\_\_\_\_

11. IF ITEM NUMBER 10 IS "ZERO", IS DEED EXEMPT FROM DOCUMENTARY STAMP TAX UNDER §201.02(6), FLORIDA STATUTES? YES  / NO  12. WAS PROPERTY IMPROVED WITH BUILDING(S) AT TIME OF SALE? YES  / NO

I HEREBY CERTIFY THAT THIS RETURN HAS BEEN EXAMINED BY ME AND TO THE BEST OF MY KNOWLEDGE AND RELIEF IS A TRUE AND COMPLETE RETURN.  
 Signature of Grantor, Grantee or Agent: *[Signature]* Date: **11-7-97**  
 WARNING: FAILURE TO FILE THIS RETURN SHALL RESULT IN PENALTY OF \$35.00 IN ADDITION TO ANY OTHER PENALTY IMPOSED BY THE REVENUE LAWS OF FLORIDA

TO BE COMPLETED BY THE CLERK OF THE CIRCUIT COURT'S OFFICE  
 O.R. BOOK AND PAGE NUMBER: \_\_\_\_\_ AND \_\_\_\_\_ FILE NUMBER: \_\_\_\_\_  
 DATE BOOK & PAGE NO. OR FILE NO. RECORDED: \_\_\_\_\_  
 Clerk's Date Stamp: \_\_\_\_\_

CLERK'S OFFICE TO RETAIN WHITE COPY FOR DEPARTMENT OF REVENUE REPRESENTATIVES - SEND CANARY COPY TO PROPERTY APPRAISER