



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: February 23, 1999

TO: Division of Records and Reporting

FROM: Division of Water and Wastewater (Dewberry, Chu) *JD MC*

RE: Docket No. 980242-SU - Petition for limited proceeding to implement two-step increase in wastewater rates in Pasco County by Lindrick Service Corporation

The following information was submitted at the customer meeting on February 17, 1999 for the above referenced docket. Please file it in the docket file.

cc: Division of Water and Wastewater (Willis, Rendell)

- ACK _____
- AFA _____
- APP _____
- CAF _____
- CMU _____
- CTI _____
- EAC _____
- LEC _____
- LIN _____
- OPC _____
- RCH _____
- SEC 1
- WAS _____
- OTH _____

DOCUMENT NUMBER-DATE

02346 FEB 23 99

FPSC-RECORDS/REPORTING

LINDRICK SERVICE CORPORATION

Post Office Box 1176
5 FLORENCE TERRACE SOUTH
NEW PORT RICHEY, FLORIDA 33552

November 5, 1982

NOTICE TO CUSTOMERS OF LINDRICK SERVICE CORPORATION

Dear Customers:

On September 8, 1982, Lindrick Service Corporation gave notice to the Florida Public Service Commission of a revision of water and sewer service rates as authorized by § 367.081(4), Florida Statutes 1980. These increases are designed to recover increased costs of water, ad valorem taxes, and operations and maintenance expenses as authorized by law.

The effect of reflecting the increased costs of water, operations and maintenance expenses, and ad valorem taxes will be to increase rates for water by 6.32% and to increase rates for sewer service by 7.02%.

These increases will become effective for service rendered on or after November 7, 1982. A copy of the rate schedule which will become effective on November 7th is attached for your information and convenience.

Very truly yours,

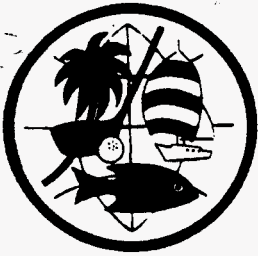


Cecil R. Delcher
President

CRD/ame
Enclosure



G. B. & Arleen H. Arnold
Phone: 813/848-3886
5471 Nimitz Road
New Port Richey, FL 34652-3149



Gulf Harbors Condominium, Inc.

4909 MARINE PARKWAY • NEW PORT RICHEY, FLORIDA 34652 • (813) 848-0198

February 17, 1999

TO: The Public Service Commission

FROM: Susan L. Bedford, Community Association Manager *SLB*
Gulf Harbors Condominium, Inc.

RE: Lindrick Service Corporation Waste Water Increases

I represent 537 units of concerned owners. Our annual budget for 1999 is \$1,009,614. Contained in this budget is cost of flood insurance of \$150,000 per year, mandated by the federal government, on a value of 27 million dollars of replacement cost coverage. \$100,000 for hazard insurance, based on 26 million dollars of replacement cost coverage. Reserves, mandated by Fl. Statute 718, on capital expenses of \$84,134. Plus all the other necessary funds to keep our condominium complex in excellent condition.

We pride ourselves on the looks of our complex and try to keep our costs at an affordable level.

I took our usage of waste water for 1998 and used the requested figures. Below will show you why we are so concerned:

Current costs:	25,450 @ \$2.15 =	\$54,717.50
Annual cost for 6" & 4" meters		<u>9,691.32</u>
ANNUAL COST FOR WASTE WATER ONLY		\$64,408.82
ANNUAL WATER COSTS		<u>60,949.66</u>
		\$125,358.50

COSTS UNDER THE PROPOSAL:

PHASE I:	24,450 @ 3.88	\$98,746.00
ANNUAL COST OF 6" & 4" METERS		17,505.72
ANNUAL COST OF WATER		<u>60,949.66</u>
GRAND TOTAL		\$167,201.38

PHASE II:	24,450 @ 4.86	\$123,687.00
ANNUAL COST OF 6" & 4" METERS		21,916.44
ANNUAL COST OF WATER		<u>60,949.66</u>
GRAND TOTAL		\$206,553.10

I WANT YOU TO UNDERSTAND THIS IS BASED ON OUR 1998 CONSUMPTION WHICH MAYBE SLIGHTLY HIGHER DUE TO SOME LEAK PROBLEMS THAT WERE NOT COUNTED ON BUT HAPPENS FROM TIME TO TIME.



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GULF HARBORS CONDOMINIUM, INC.

PAGE 2

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AS A CONDOMINIUM ASSOCIATION, WE ARE CONTROLLED BY SO MANY FACTORS. LAWS SET UP BY THE STATE AND FEDERAL GOVERNMENTS. LAWS THAT WE ARE REQUIRED TO FOLLOW OR BE FINED.

THEN YOU HAVE TO LOOK AT THE PLEASURES THAT RETIRESS RETIRE FOR, LIKE HEATED POOLS, SHUFFLEBOARD, SAUNAS, CLUBHOUSE FOR DANCES AND RECREATIONAL ACTIVITIES, ETC., WE ALSO HAVE TO TAKE ALL THESE THINGS INTO CONSIDERATION WHEN WE PREPARE THIS ANNUAL BUDGET.

THESE ARE THE REASONS THAT MAKE THE PROPOSED INCREASE SO OVERWHELMING. WE FEEL THAT ARE LIFESTYLE IS BEING JEOPARDIZED BY THE NEED FOR THIS UTILITY COMPANY TO FULFIL OBLIGATIONS THAT THEY SHOULD HAVE BEEN SETTING MONIES A SIDE FOR OVER THE YEARS INSTEAD OF LINING THEIR POCKETS WITH PROFITS.

WE ARE A NOT FOR PROFIT CORPORATION. WE ARE A COMMUNITY OF 90% SENIOR CITIZENS, LIVING ON FIXED INCOMES. WE DO NOT WANT OUR COMMUNITY TO BECOME UNAFFORDABLE. WE DO NOT WANT OUR ASSOCIATION TO SUFFER BECAUSE OUR OWNERS CANNOT AFFORD TO PAY THEIR MONTHLY ASSESSMENT BECAUSE OUR UTILITY COMPANY CANNOT AFFORD THEIR RESPONSIBILITY TO THEIR CONSUMERS.

WE DO NOT HAVE A CHOICE. WE HAVE TO BE WITH THIS UTILITY. WE UNDERSTAND THE NEED FOR AN INCREASE, BUT NOT AT THIS MAGNITUDE.

WE PLEAD WITH YOU, AS PEOPLE, NOT TO ALLOW AN INCREASE OF THIS NATURE.

I AM INCLUDING WITH THIS MEMO THE 1999 BUDGET FOR GULF HARBORS CONDOMINIUM, INC. AND A LIST OF THE PRESENT MONTHLY FEES. I HOPE THAT UPON REVIEWING ALL THAT HAS BEEN GIVEN TO YOU TODAY, YOU WILL BE ABLE TO SEE THAT THIS INCREASE IS NOT ACCEPTABLE.

I DO THANK ALL OF YOU FOR YOUR TIME AND ALLOWING ME TO EXPRESS THE CONCERNS OF OUR ASSOCIATION.

APPROVED
BUDGET
FOR
GULF HARBORS CONDOMINIUM, INC.
JANUARY 1, TO DECEMBER 31, 1999

<u>A/C#</u>	<u>OPERATING EXPENSE</u>	<u>1998</u> <u>ANNUAL</u>	<u>1999</u> <u>ANNUAL</u>	<u>1999</u> <u>MONTHLY</u>
6010	OFFICE & ADMIN.	\$ 5,500.00	\$4,980.00	\$ 415.00
6110	INSURANCE: HAZARD	106,000.00	110,000.00	9,166.67
6120	INSURANCE: FLOOD	120,000.00	135,000.00	11,250.00
6130	INSURANCE: WORK/COMP	15,000.00	11,352.00	946.00
6140	INSURANCE: EMPLOYEE	22,000.00	22,500.00	1,875.00
6160	PROFESS. LEGAL & AUDIT	8,000.00	6,000.00	500.00
6170	MANAGEMENT	61,944.00	65,000.00	5,416.67
6210	COMET NEWSLETTER	1,200.00	1,200.00	100.00
6330	TAXES: CORP. ANNUAL REPT.	61.25	61.25	5.10
6340	TAXES: INCOME	2,000.00	2,000.00	166.67
6360	TAXES: STATE CONDO AGCY.	2,148.00	2,148.00	179.00
6400	UTILITIES: ELECTRIC HSE.	17,000.00	17,000.00	1,416.67
6410	UTILITIES: RECREATION	10,000.00	10,000.00	833.33
6420	UTILITIES: STREET LIGHTS	2,112.00	2,112.00	176.00
6460	UTILITIES: POOL FUEL	4,000.00	6,000.00	500.00
6480	UTILITIES: REFUSE COLL.	13,500.00	13,200.00	1,100.00
6510	UTILITIES: TEL/ANS/PAGER	3,300.00	3,900.00	325.00
6540	UTILITIES: WATER & SEWER	65,000.00	70,000.00	5,833.33
6640	REPAIR: BUILDINGS	42,000.00	35,000.00	2,916.67
6650	REPAIR: ROOFS	1,500.00	0.00	0.00
6670	REPAIR: TRUCK/CARTS	3,000.00	3,000.00	250.00
6680	ELEVATOR CONTRACT	6,092.00	6,000.00	500.00
6700	GAS	2,000.00	2,000.00	166.67
6730	EXTERMINATING	1,000.00	1,000.00	83.33
6740	LAWN: FERT/WEED/PEST	6,500.00	7,000.00	583.33
6750	LAWN: REPLACEMENT PLANTS	2,000.00	2,000.00	166.67
6770	LAWN: SPRINKLERS	1,500.00	1,500.00	125.00
6780	LAWN: MOW CONTRACT	38,400.00	37,920.00	3,160.00
6810	LAWN: TREE TRIMMING	1,000.00	500.00	41.67
6840	POOL: REPAIR	2,500.00	2,000.00	166.67
6860	POOL: PERMIT	320.00	320.00	26.67
6870	POOL: CONTRACT	7,200.00	7,840.00	653.33
6880	RECREATION EXPENSE	1,500.00	1,000.00	83.33
6890	SALARIES: MAINT/CLERICAL	96,394.00	92,000.00	7,666.67
6910	SALARIES: SECURITY	42,577.00	45,000.00	3,750.00
6930	MAINTENANCE SUPPLIES	27,000.00	25,000.00	2,083.33
6941	CABLE TELEVISION	96,016.00	96,200.00	8,016.67
	OPERATING SUB TOTALS	\$837,264.25	\$847,733.25	\$70,644.44

OVER

	<u>RESERVES</u>	1998 ANNUAL	1999 ANNUAL	1999 MONTHLY
7001	GENERAL DEF/MT/CAP/EXP	20,633.00	15,000.00	1,250.00
7010	TRUCK VEHICLES	4,893.00	6,500.00	541.67
7020	ELEVATOR	2,395.00	2,395.00	199.58
7040	PAINTING	18,181.00	18,181.00	1,515.08
7050	PAVING	8,805.00	8,805.00	733.75
7060	ROOFS	75,000.00	92,000.00	7,666.67
7070	SEAWALLS	22,300.00	19,000.00	1,583.33
	RESERVE SUB TOTALS	\$ 152,207.00	\$161,881.00	\$13,490.08

<u>GRAND TOTALS</u>	1998 ANNUAL	1999 ANNUAL	1999 MONTHLY
OPERATING	\$ 837,264.25	\$847,733.25	70,644.44
RESERVES	<u>152,207.00</u>	<u>161,881.00</u>	<u>13,490.08</u>
	\$989,471.25	\$1,009,614.25	\$84,134.52

INCREASE OF \$20,143.00 FOR 1999
 PERCENTAGE OF INCREASE IS 2.04% OVER 1998

GULF HARBORS CONDOMINIUM, INC. OWNERSHIP CHART

<u>TYPE OF UNIT</u>	<u>AREA OF UNIT</u>	<u>#OF UNITS</u>	<u>% OF OWNERSHIP</u>	<u>ASSESSMENT</u>	
				<u>1998</u>	<u>1999</u>
GARDEN APARTMENT 1 BR/ 1 BA	640	12	.00172	\$137.18	\$140.03
GARDEN APT./BLDG.18 1 BR/1 1/2 BA	725	89	.00177	\$140.76	\$143.67
VILLA APARTMENT 1 BR/1 BA	800	76	.00181	\$143.62	\$146.58
VILLA APARTMENT 2 BR/1 BA	900	20	.00186	\$147.19	\$150.21
VILLA APARTMENT 2 BR/2 BA	950	14	.00189	\$149.34	\$152.39
GARDEN APT./BLDG.18 2BR/2 BA	1075	161	.00195	\$153.63	\$156.76
CUSTOM VILLA 2 BR/2 BA	1092	3	.00196	\$154.34	\$157.48
DELUXE APT./BLDG A 2 BR/2 BA	1117	8	.00197	\$155.06	\$158.21
CUSTOM VILLA 2 BR/2 BA	1138	2	.00199	\$156.49	\$159.66
CUSTOM VILLA 2 BR/2 BA	1300	4	.00208	\$162.92	\$166.21
DELUXE APT.-BLDG A 2 BR/2 BA	1413	2	.00213	\$166.50	\$169.85
TOWER APT.(INSIDE) 2 BR/2 BA	1450	83	.00216	\$168.64	\$172.03
TOWER APT. (CORNER) 2 BR/2 BA	1650	36	.00228	\$177.22	\$180.75
2 STORY CUSTOM VLA	1863	1	.00239	\$185.09	\$188.75
2 STORY CUSTOM VLA	3360	1	.00255	\$196.53	\$200.39

513

SINCE VILLAS 12 & 13 CAME INTO THE ASSOCIATION AS A SEPARATE CONDOMINIUM, OWNERSHIP PERCENTAGE IS RECORDED AS FOLLOWS:

FOR VILLAS 12 & 13 - A PERCENTAGE OF 24/537 OF TOTAL BUDGET
FOR ALL OTHER UNITS - A PERCENTAGE OF 513/537 OF THE TOTAL BUDGET.

VILLA APARTMENT 1 BR/1 BA	800	16	.041	\$151.35	\$154.43
VILLA APARTMENT 2 BR/2 BA	950	8	.043	\$158.04	\$161.24

537

THESE MONTHLY ASSESSMENTS INCLUDE \$14.96 PER MONTH FOR CABLE. ONE IN AN INSIDE TOWER WAS REMOVED BECAUSE OF A HEARING IMPAIRMENT. IT IS SO INDICATED IN THE .00216 PERCENTAGE.

ROBERT W. WINTERBERGER
BOARD PRESIDENT
GULF HARBORS CONDOMINIUM, INC.
4909 MARINE PARKWAY
NEW PORT RICHEY, FL. 34652

Represent 537 condo owners - mostly all retired senior citizens, living on fixed retirement incomes.

Our annual budget includes operating expenses including water & sewer and reserves which provide for major long term expenditures. (Example: paving, roofing, painting, seawalls, etc..) Funds are set aside each year to handle large maintenance needs of the complex.

Our utilities are paid monthly. (Example: electric, water, sewer, telephone, trash.) We feel our monthly payments include funds for our utilities to keep their businesses in a good and acceptable on going state of repair and not provide a breakdown service.

Our opinion is that this utility (sewer & water) has been poorly mismanaged and governed over the years !!

Again we feel: (our opinion)

Funds for the systems maintenance were included in our monthly billings.

Ongoing profits from the utilities operation should have been applied to needed ongoing system maintenance.

Foul odors from the system have been ongoing as a result of abuse and neglect for many years while the business has not met minimal standards.

New construction should not be permitted unless clean water and adequate sewer cost are added and allowed for in new construction.

Our expenditures for water & sewer for 1998 was \$125,000. The increase requested will be well over \$200,000 and totally abusive.

BOTTOM LINE: SOCIAL SECURITY HAS BEEN LESS THAN 3% AND A 131.55% INCREASE IS ABUSIVE TO OUR SENIOR CITIZENS AND WE WANT TO SEE A PUBLIC SERVICE COMMISSION (PSC) JUSTIFICATION FOR APPROVAL OF ANY INCREASE. ??? DO YOU WANT 537 NAMES ON A PETITION??

orporation

Lindrick Service Corporation

DOCKET NO. 980242

Name The Landings of St Andrew (SR. Rental Community) 196 Units
Address 5852 Sea Forest Dr.
New Port Richey, Fl 34652
(727) 843-8900

If you want to let the Public Service Commission know how you feel about this case, please fill out this comment form and return it by mail. It will be placed in the correspondence file of this case.

CUSTOMER COMMENTS

- Pressure Problems which result in replacements to our circulation pump to this date yearly (3 yrs) have been either repaired or replaced.
- Residential Complaints from all units when pressure reductions occur.
- Very poor quality of potable water!
- With a rate increase those ^{131%} increases will eventually raise rents to those who live at the Landings of St Andrew. We are a not-for-profit organization whose goal is to keep rents as low as possible & still maintain bldg. & provide housing for our Seniors.
- Difficult to Market and rent some units due to odor of waste water treatment.

STAMP

Florida Public Service Commission
Division of Records and Reporting
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Fold Here

Tap

Fold Here

ROBERT W. WINTERBERGER
BOARD PRESIDENT
GULF HARBORS CONDOMINIUM, INC.
4909 MARINE PARKWAY
NEW PORT RICHEY, FL. 34652

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Gulf Landings

Development Corporation

October 5, 1987

Gulf Landings Association, Inc.
1760 Sea Forest Drive
New Port Richey, FL 34652

RE: Agreement by the Undersigned Companies to Perform Services
for Gulf Landings Association, Inc.

We will provide field, administrative, financial and other support
services to manage and service The Association affairs as needed.

The basis for compensation for the above support services shall
be at a rate of two (2) times hourly payrate. Reimbursable expenses
and fees shall be billed additionally at cost.

We further agree that all time spent for Association functions shall
be documented satisfactorily.

If the above proposal is acceptable, please sign and return a copy
of this letter to our office to establish an agreement between us.

This proposal becomes invalid if not executed within sixty (60)
days of issue.

Joseph R. Borda
FOR GULF LANDINGS DEVELOPMENT CORPORATION
FOR LINDRICK SERVICE CORPORATION
FOR LINDRICK REALTY AT GULF LANDINGS, INC.
FOR BORDA-DiMARCO, LTD.
FOR GULF HARBORS BEACH CLUB, INC.

Marlene B. Borda

FOR GULF LANDINGS ASSOCIATION, INC.

10/12/87

DATE

Susan Walker

WITNESS

1760 Sea Forest Drive
P.O. Box 1176
New Port Richey, Florida 34656-1176
(813) 849-2266



Gulf Harbors Condominium, Inc.

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February 17, 1999

TO: The Public Service Commission

FROM: Susan L. Bedford, Community Association Manager *SB*
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6770	LAWN: SPRINKLERS	1,500.00	1,500.00	125.00
6780	LAWN: MOW CONTRACT	38,400.00	37,920.00	3,160.00
6810	LAWN: TREE TRIMMING	1,000.00	500.00	41.67
6840	POOL: REPAIR	2,500.00	2,000.00	166.67
6860	POOL: PERMIT	320.00	320.00	26.67
6870	POOL: CONTRACT	7,200.00	7,840.00	653.33
6880	RECREATION EXPENSE	1,500.00	1,000.00	83.33
6890	SALARIES: MAINT/CLERICAL	96,394.00	92,000.00	7,666.67
6910	SALARIES: SECURITY	42,577.00	45,000.00	3,750.00
6930	MAINTENANCE SUPPLIES	27,000.00	25,000.00	2,083.33
6941	CABLE TELEVISION	96,016.00	96,200.00	8,016.67
	OPERATING SUB TOTALS	\$837,264.25	\$847,733.25	\$70,644.44

OVER

	<u>RESERVES</u>	1998 ANNUAL	1999 ANNUAL	1999 MONTHLY
7001	GENERAL DEF/MT/CAP/EXP	20,633.00	15,000.00	1,250.00
7010	TRUCK VEHICLES	4,893.00	6,500.00	541.67
7020	ELEVATOR	2,395.00	2,395.00	199.58
7040	PAINTING	18,181.00	18,181.00	1,515.08
7050	PAVING	8,805.00	8,805.00	733.75
7060	ROOFS	75,000.00	92,000.00	7,666.67
7070	SEAWALLS	22,300.00	19,000.00	1,583.33
	RESERVE SUB TOTALS	\$ 152,207.00	\$161,881.00	\$13,490.08

<u>GRAND TOTALS</u>	1998 ANNUAL	1999 ANNUAL	1999 MONTHLY
OPERATING	\$ 837,264.25	\$847,733.25	70,644.44
RESERVES	<u>152,207.00</u>	<u>161,881.00</u>	<u>13,490.08</u>
	\$989,471.25	\$1,009,614.25	\$84,134.52

INCREASE OF \$20,143.00 FOR 1999
 PERCENTAGE OF INCREASE IS 2.04% OVER 1998

GULF HARBORS CONDOMINIUM, INC. OWNERSHIP CHART

TYPE OF UNIT	AREA OF UNIT	#OF UNITS	% OF OWNERSHIP	ASSESSMENT	
				1998	1999
GARDEN APARTMENT 1 BR/ 1 BA	640	12	.00172	\$137.18	\$140.03
GARDEN APT./BLDG.18 1 BR/1 1/2 BA	725	89	.00177	\$140.76	\$143.67
VILLA APARTMENT 1 BR/1 BA	800	76	.00181	\$143.62	\$146.58
VILLA APARTMENT 2 BR/1 BA	900	20	.00186	\$147.19	\$150.21
VILLA APARTMENT 2 BR/2 BA	950	14	.00189	\$149.34	\$152.39
GARDEN APT./BLDG.18 2BR/2 BA	1075	161	.00195	\$153.63	\$156.76
CUSTOM VILLA 2 BR/2 BA	1092	3	.00196	\$154.34	\$157.48
DELUXE APT./BLDG A 2 BR/2 BA	1117	8	.00197	\$155.06	\$158.21
CUSTOM VILLA 2 BR/2 BA	1138	2	.00199	\$156.49	\$159.66
CUSTOM VILLA 2 BR/2 BA	1300	4	.00208	\$162.92	\$166.21
DELUXE APT.-BLDG A 2 BR/2 BA	1413	2	.00213	\$166.50	\$169.85
TOWER APT.(INSIDE) 2 BR/2 BA	1450	83	.00216	\$168.64	\$172.03
TOWER APT. (CORNER) 2 BR/2 BA	1650	36	.00228	\$177.22	\$180.75
2 STORY CUSTOM VLA	1863	1	.00239	\$185.09	\$188.75
2 STORY CUSTOM VLA	3360	1	.00255	\$196.53	\$200.39

513

SINCE VILLAS 12 & 13 CAME INTO THE ASSOCIATION AS A SEPARATE CONDOMINIUM, OWNERSHIP PERCENTAGE IS RECORDED AS FOLLOWS:

FOR VILLAS 12 & 13 - A PERCENTAGE OF 24/537 OF TOTAL BUDGET
FOR ALL OTHER UNITS - A PERCENTAGE OF 513/537 OF THE TOTAL BUDGET.

VILLA APARTMENT 1 BR/1 BA	800	16	.041	\$151.35	\$154.43
VILLA APARTMENT 2 BR/2 BA	950	8	.043	\$158.04	\$161.24

537

THESE MONTHLY ASSESSMENTS INCLUDE \$14.96 PER MONTH FOR CABLE. ONE IN AN INSIDE TOWER WAS REMOVED BECAUSE OF A HEARING IMPAIRMENT. IT IS SO INDICATED IN THE .00216 PERCENTAGE.

Florida Public Service Commission
Director of Records and Reports
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0850

February 16th, 1999

RE: Application 980242-SU
Lindrick Utilities

I have been a user of Lindrick Water Services since 1972 until the present time.

During these years the Lindrick Utility has raised the water and sewer rates many times for the maintenance repair and costs of the water and sewer system. I do believe that any utility must set aside a portion of their funds in a reserve or similar account as well as spending budgeted funds on the normal repairs and maintenance.

I am sure, if these funds were used for that purpose, during the years, the Lindrick Utility company would not have this large expenditure to bring its system up to the minimum required code.

I strongly feel that the utility user, should not be required to pay such an exorbitant amount, due to the mismanagement and inappropriate spending of the Lindrick Utility. The Lindrick Utility should have used better business and financial planning, such as providing sufficient reserve accounts for major repairs and proper budgeting to keep the sewer system properly maintained.

The Lindrick Utility has known of the system failings and their noncompliance with required sewerage treatment, therefore they should be required to bear these costs, rather than passing them on to the consumer.

I strongly urge you as our Public Service Commission, to deny this excessive rate increase to the Lindrick Utility, since the consumers should not be responsible for the mistakes and oversights of the Lindrick Utility.

Sincerely yours



William J. Keyes
Apt 203
5727 Biscayne Ct.
New Port Richey, FL 34652



Florida House of Representatives

Majority Floor Leader

Mike Fasano

Representative, 45th District

Reply to:

8217 Massachusetts Avenue
New Port Richey, FL 34653-3111
(727) 848-5885

1101 The Capitol
402 South Monroe Street
Tallahassee, FL 32399-1300
(850) 488-8528

Committees

Chair, Health Care Licensing
& Regulation
Government Services Council
Finance & Taxation
Governmental Operations
Regulated Services

MEMO

TO: Staff of the Florida Public Service Commission

FROM: State Representative Mike Fasano

DATE: February 17, 1999

To the staff of the Florida Public Service Commission I ask you to please accept my sincere apologies for not being here to address you in person tonight. I am currently in Tallahassee and was unable to return for this public meeting. I have asked my legislative assistant Greg Giordano to share a few comments on my behalf.

As you know I represent a portion of Pasco County. While I am neither a customer of Lindrick nor the legislator who represents the geographic area this company serves, I am a member of the Pasco County Legislative Delegation and a concerned citizen.

This rate case before you is not unique. We have seen other utilities attempt to saddle customers with huge rate increases for problems that could have been, and should have been, addressed long ago. Even though a regulatory authority has mandated that this utility take specific actions, those mandates come in part because of the business decisions made by Lindrick. Maintenance of infrastructure, and a respect for the sensitive environment along the Gulf Coast, should have been factored into the ongoing operating plans of this company. Instead, Lindrick has chosen to, in one fell swoop, right its wrongs at the expense of the customer. This appears to be a recurring theme among some private utility companies in Pasco County.

Lindrick is asking for a rate increase of 130%. An increase of this magnitude goes above and beyond what any rational person could construe as reasonable. Seniors and others on fixed incomes do not usually have pockets so deep that they could effortlessly pay out any bill, let alone their utility bill, that is increased so drastically. I expect few if anyone in this room experienced an increase of 130% in their personal income last year. Yet, Lindrick feels that it is entitled to receive such an increase. In an article in today's issue of *The Suncoast News* it is indicated that the City Council of New Port Richey is considering a rate increase for wastewater services in that municipality. This rate increase,



Florida House of Representatives

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if ultimately approved, would raise rates by 2.1%. I doubt few would question whether or not a 2.1% increase is reasonable. I have no doubt that most people agree that a 130% rate increase is not reasonable.

Tonight I expect you will hear from many angry residents. I know that you will listen to them. They have a right to be angry. This proposed rate increase affects them more than anyone in this room. On behalf of the residents and in conjunction with Representative Heather Fiorentino I have asked Florida's Public Counsel Jack Shreve to intervene in this case if and when his services may be needed. He has wholeheartedly agreed to assist these customers in any way that he can.

As I close I want to thank each one of you for your consideration tonight.

Lindrick Service Corporation

DOCKET NO. 980242

Name Linda and Phil Aston ⁽⁷²⁷⁾ 841-7281

Address 5920 Seaside Dr.
New Port Richey, FL 34652

If you want to let the Public Service Commission know how you feel about this case, please fill out this comment form and return it by mail. It will be placed in the correspondence file of this case.

CUSTOMER COMMENTS

We have had a chronic problem with Lindrick over the last year and a half. My household includes my husband myself and my young son. Most families use ~~of~~ of this size use 4,000 - 7,000 gallons per month. However we have bills that record 5,000 - 6,000 one month then 20,000 the next. We have spent nearly one year trying to find the problem and have found no leaks in our system. We have appealed many times to Lindrick to find out what could be wrong. No family of 3 could possibly use that amount of water. They will not check the meter or come out. They have the same answer each time, "That meter was replaced a year & 1/2 ago, we can not do anything."

Fold and tape -- see back for address

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Division of Records and Reporting
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

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Lindrick Service Corporation

DOCKET NO. 980242

Name JOHN B BARNEY

Address 3759 FLORAMAR TERRACE
NEW PORT RICHEY FL 34652

If you want to let the Public Service Commission know how you feel about this case, please fill out this comment form and return it by mail. It will be placed in the correspondence file of this case.

CUSTOMER COMMENTS
SEE ATTACHED REPORT

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Florida Public Service Commission
Division of Records and Reporting
2540 Shurnard Oak Boulevard
Tallahassee, Florida 32399-0850

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THE LINDRICK CORPORATION RATE INCREASE MATTER

THE PROPOSED INCREASE FOR WATER AND SEWER UTILITIES IN GULF HARBORS AND SURROUNDING ENVIRONMENTS AS PROPOSED BY THE LINDRICK CORPORATION TO THE FLORIDA PUBLIC SERVICE COMMISSION IS ABSOLUTELY ABSURD AND RIDICULOUS AND SHOULD NOT BE ENTERTAINED BY THE UTILITY BOARD.

MR. BORDA IS AT IT AGAIN. THIS TIME HE IS TRYING HIS HAND AT FINANCIALLY RAPING THE CUSTOMERS OF HIS WATER AND SEWER DOMAIN. THIS SYSTEM HAS BEEN NEGLECTED FOR YEARS AND HAD IT BEEN PROPERLY MAINTAINED IT WOULD NOT BE IN ITS PRESENT STATE. CERTAINLY THE SYSTEM MUST HAVE BEEN AMORTISED OVER THE YEARS AND IF SO, THROUGH PROPER ACCOUNTING PROCEDURE THE CAPITAL FOR THE EXTENSIVE REPAIRS WHICH ARE TAKING PLACE AT THE PRESENT TIME WOULD BE AVAILABLR. LINDRICK CORPORATION IS NOW TRYING TO FORCE PAYMENT ON ITS CUSTOMERS THROUGH A HEFTY RATE INCREASE.

THERE IS ALSO ANOTHER ANGLE TO THE SCHEMING BY THE UTILITY. IF THE CORPORATION IS SUCCESSFUL IN GETTING A SUBSTANTIAL RATE INCREASE, IT BOLSTERS THEIR POSITION IN NEGOCIATIONS FOR THE SALE OF THE UTILITY TO THE CITY OF NEW PORT RICHEY. THIS PROPOSITION HAS BEEN IN THE WORKS FOR QUITE SOME TIME AND THE HIGHER RATES PAID BY RESIDENTS TEND TO SWEETEN THE DEAL. WE, THE RESIDENTS OF GULF HARBORS AND THE WOODLANDS AREA SHOULD NOT BE FORCED TO FINANCE THE EXTENSIVE REPAIRS THAT ARE NOW TAKING PLACE IN THE SYSTEM. UNDER THE PROPOSED RATE STRUCTURE, THE ORDINARY SMALL HOMEWOULD BE PAYING OVER \$100 PER MONTH TWO YEARS FROM NOW.

ANOTHER ANGLE WHICH IS IRKSOME AND IT IS THIS: ABOUT 30% OR EVEN MORE OF WATER USAGE IS FOR LAWN AND GARDEN AND NOT ONE DROP OF THIS USAGE GOES INTO THE SEWER SYSTEM. YET WE ARE CHARGED FOR IT AS GOING INTO THE SEWER SYSTEM BECAUSE THE METER READINGS GOVERN THE SEWER CHARGES

JUST THINK OF THE PRECEDENT THIS REQUESTED INCREASE WOULD. IT OPENS THE DOOR FOR OTHER UTILITIES TO TRY TO PASS ON THEIR EXPENSES TO THEIR CUSTOMERS. TO WIT: SHOULD FLORIDA POWER ENDURE A SEVERE STORM RESULTING IN WIRES AND POLES DOWN. THEY WOULD SURELY TRY TO PASS ON THE COST OF RESTORING SERVICE TO THEIR CUSTONERS, THEREFORE, THIS INCREASE SHOULD BE REJECTED.

OVER THE YEARS, LINDRICK CORPORATION HAS EXPERIENCED MANY, MANY BREAKS IN ITS WATER SYSTEM AND ALWAYS PATCH-UP REPAIRS WERE MADE AND SO ON FROM ONE BREAK TO ANOTHER. LAWNS AND DRIVEWAYS ARE DEMOLISHED AND NEVER ARE REPAIRS COMPLETED WITHIN THREE MONTHS OF THE INITIAL EXCAVATION. MY LAWN AND DRIVEWAY HASA BEEN DUG UP THREE TIMES IN THE PAST FEW YEARS AND THE LAST TIME WHICH WAS IN OCTOBER OF 1998, IT TOOK ALMOST TREE MONTHS TO GET SOME ACTION AND THEN ONLY THROUGH THE ASSISTANCE OF MR. WALDEN OF THE FLORIDA PUBLIC SERVICE COMMISSION WHOM I E-MAILED COMPLAINING OF MY SITUATION.

THE ROADWAYS IN OUR COMMUNITY HAVE BEEN SEVERELY DAMAGED BYLINDRICK FROM ALL THE WATER MAIN BREAKS AND THE SUBSEQUENT EXCAVATION. FLORAMAR TERRACE IS LIKE A CHECKER BOARD WITH ASPHALT PATCHES, SOME GOOD AND SOME BAD. THE MAIN PROBLEM IS THE EQUIPMENT FOR EXCAVATING IS TOO HEAVY AND IT CAUSES UNTOLD DAMAGE TO THE ROADWAY. IN MANY PLACES WHERE THESE DIGS TAKE PLACE, AFTER THE JOB IS DONE, THE ASPHALT ROADWAY NO LONGER ABUTS THE CONCRETE GUTTER AND HENCE, IN STORMY WEATHER A DRAINAGE PROBLEM EXISTS.

LINDRICK CORPORATION HAS NEVER HAD A MAJOR OVERHAUL OF ITS UTILITY SYSTEM AND IS SURELY INDEBTED TO THE GULF HARBORS COMMUNITY FOR THE INCONVENIENCES IT HAS CAUSED OVER THE YEARS.

JOHN B. BARNEY
3759 FLORAMAR TERRACE,
NEW PORT RICHEY, FL. 34652

Lindrick Service Corporation

DOCKET NO. 980242

Name John Disko
Address 5601 PILOTS PL
NPR, FL 34652

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QUALITY OF CUSTOMER COMMENTS SERVICE - POOR

IN FEB, 1997, WE REQUESTED INSTALLATION OF A SECOND WATER METER* FOR OUR SPRINKLER SYSTEM. IT TOOK 5 WKS FOR A SERVICEMAN TO ARRIVE. UPON EXAMINATION OF THE ORIGINAL HOUSE METER, WE WERE TOLD IT WAS ORIGINAL (FROM 1970). (SERVICE WAS REQUIRED IN THE LATE '80'S; IT WAS NOT REPLACED AT THAT TIME.) AS A RESULT, THE ORIGINAL METER WAS REPLACED AND A NEW ONE INSTALLED. THE WORK WAS INTERRUPTED & A LESS EXPERIENCED PERSON COMPLETED THE INSTALLATION. (THIS INDIVIDUAL DID NOT HAVE THE REQUIRED FITTINGS & MADE ADJUSTMENTS TO COMPLETE THE INSTALLATION.)

A CALL-BACK WAS NEEDED TO CORRECT A LEAK AT THE STREET-SIDE CONNECTION, WITHIN 1-2 DAYS. TO THE METER

APPROXIMATELY 2-3 WKS LATER, AFTER THE SPRINKLERS WERE INSTALLED & RUNNING, WE NOTICED A WATER COLLECTION NEAR THE METERS. AFTER CALLING LINDRICK, THEY AGAIN FOUND A LEAKING CONNECTION. THIS WAS REPAIRED. AFTER NEARLY A MONTH, A PROBLEM OF LINDRICK'S OWN MAKING WAS FINALLY RESOLVED!

I AM A 28-YR CUSTOMER OF LINDRICK, MEMBER OF THE BEACH CLUB, AND VETERAN OF LINDRICK/BORDA MANAGEMENT. THEY HAVE ALLOWED THE INFRASTRUCTURE TO COLLAPSE AS BADLY AS THE USSR. THEIR BOOKS FROM THE 1980'S ON SHOULD BE AUDITED.

* THE ONLY WAY TO AVOID THE HIGH WASTE WATER CHARGE IS TO INSTALL A SECOND METER, WHICH COST APPROX \$125 + MONTHLY METER & WATER CHARGES.

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Florida Public Service Commission
Division of Records and Reporting
2540 Shurnard Oak Boulevard
Tallahassee, Florida 32399-0850

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February 09, 1999

Director, Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Re: Docket #980242-SU

Whereas the Public Service Commission has scheduled a Customer meeting on February 17, 1999, at the West Pasco Government Center to discuss the application of Lindrick Service Corporation's request for a 131.55% rate increase; the undersigned Customers who reside in Gulf Harbors Subdivision, New Port Richey, Florida, strongly object to this proposed large rate increase. Please insist on a public accounting of Lindrick's revenue, expenses and profits for the past five (5) years to help determine what amount of rate increase, if any, is warranted.

Thank you.

NAME (PLEASE PRINT)	ADDRESS	SIGNATURE
WILLIAM T. HECKER	4948 FORECASTLE DR	William T. Hecker
JO ANN M. HECKER	4948 FORECASTLE DR	Jo Ann M. Hecker
DAVID M. THOMSON	4932 FORECASTLE DR	David M. Thomson
JANET G. THOMSON	4932 FORECASTLE DRIVE	Janet G. Thomson
SUSAN MOSCATELLO	5017 FORECASTLE DR	Susan Moscatello
Joseph Moscatello	5017 Forecastle Dr.	Joseph Moscatello
ISABEL MONAGHAN	5009 Forecastle Dr.	Isabel Monaghan
RUSS MARCOCCI	4951 FORECASTLE DR.	Russ Marocci
CHARLES VOLPE	4945 FORECASTLE DR.	Charles Volpe
JOSEPH GAVINELLI	4134 FORECASTLE DR.	Joseph Gavinielli
CHARLES GAVINELLI	4968 MARLIN DR.	Charles Gavinielli
Michael J Ferro	4925 Forecastle Dr.	Michael J Ferro
BRUCE A DOLPITA	4919 FORECASTLE	Bruce A Dolpita
Donna Nicholson	4902 Forecastle Dr	Donna Nicholson
John H Nicholson	4902 FORECASTLE DR	John H Nicholson
RAYMOND CARR	4912 FORECASTLE	Raymond Carr
LORETTA CARR	4912 FORECASTLE	Loretta Carr
FRANK CIHAK	4918 FORECASTLE	Frank Cihak
PAULA KRISA	4918 FORECASTLE DR.	Paula Krisa
CARL GRABOW	4939 FORECASTLE	Carl Grabow
NIKKI GRABOW	4939 FORECASTLE DR.	Nikki Grabow

February 09, 1999

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Florida Public Service Commission
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Thank you.

NAME(PLEASE PRINT)	STREET ADDRESS	SIGNATURE
CHESTER E. ROBERTSON	4931 DORY DR. N.P.R.	Charles E. Robertson
Alice W. Robertson	4931 DORY DR NPR	Alice W. Robertson
JAMES P. CAREW	5002 DORY DR. NPR	James P. Carew
RON WALLOCH	5008 DORY DR N.P.R	Ron Walloch
JEANETTE CAREW	5002 DORY DR	Jeanette Carew
Helma Helma Stuart	5003 Dory Dr.	Helma Stuart
William Stuart	5003 Dory Dr.	William R. Stuart
RALPH MARTIN	4928 DORY DR, NPR	Ralph Martin
MARGARET MARTIN	4928 DORY DR, NPR	Margaret Martin
ANGELO (SMIRNOGLOU)	4944 DORY DR.	Angelo Smirnoglou
Pat Macko	4949 Dory Dr.	Patricia C. Macko
Dow Macko	4949 DORY DR.	E. Dow Macko
LEE DUNCAN	5401 BOWLING BEND	Lee Duncan
BARBARA WALLOCH	5008 Dory Dr.	Barbara Walloch
BETTY PRIOLO	5016 DORY DR.	Betty Priolo
SAM PRIOLO	5016 DORY DR.	Sam Priolo
JOHNNY BARGAR	5009 Dory Dr	Johnny Bargar
BILLIE JEANNE BARGAR	5009 DORY DR	Billie Jeanne Bargar

NAME (PLEASE PRINT)	ADDRESS	SIGNATURE
Mary Ann C. Hellwinkel	4931 Forecastle Drive	Mary Ann C. Hellwinkel
Ronald H. Hellwinkel	4931 Forecastle Drive	Ronald H. Hellwinkel
ROSE SHARAY	5009 ANCHOR WAY	Rose Sharay
CARL M REINHOLT	4939 ANCHOR WAY	Carl M Reinhold
Dolores A Reinhold	4939 Anchor Way	Dolores A. Reinhold
Robert Lee	4933 Anchor Way	Robert Lee
Lois Lee	4933 Anchor Way	Lois Lee
Patricia R. Zuch	4905 ANCHOR WAY	Patricia R. Zuch
Joseph E. DiStanza	4910 Anchor Way	Joseph E. DiStanza
HARRY A TAYLOR	4918 ANCHOR WAY	Harry A. Taylor
JOHN C. BALAZS	4924 ANCHOR WAY	John C. Balazs, Jr.
MARY McGRATH	4944 ANCHOR WAY	Mary McGrath
CAROLYN DUNDAS	4950 ANCHOR WAY	Carolyn Dundas
Dorothy E Boyce	4127 TOPSAIL TR.	Dorothy Boyce
JOHN MASSA	4119 TOPSAIL TR.	John Massa
Josephine MASSA	4119 TOPSAIL TR.	Josephine Massa
Jill A. Buyea	4111 TopSail Trail	Jill A. Buyea
Lin Ward	5020 Porpoise Place	Lin Ward
Bill McNeil	5140 SCOTTSBORO DR	Bill McNeil
Mona S. McNEIL	5140 S. SHORE DR	Mona S. McNeil

February 17, 1999

LINDRICK SERVICES CORPORATION

- o INTRODUCTION**
- o BACKGROUND**
- o SUMMARY**
- o RECOMMENDATIONS**

INTRODUCTION

- o **Lin Ward**
5020 Porpoise Place

- o **Lived in Gulf Harbors for five years. Retired engineer with 36 years experience in O&M of large process plants**

- * o **Expressed concern to County at meeting on 9/23/97 regarding Lindrick's low water pressure, unscheduled water outages, and unattended major water leaks.**

INTRODUCTION - cond.

- o Concern was also expressed regarding the deplorable condition of the Wastewater Treatment Plant and the collection system.
- o *4 years ago* Since I was unable to get anyone in the PSC to respond to my inquires I wanted the County to get involved.
- o Someone also needs to inquire as to why the DEP was not fining the ~~County~~ Lindrick for non-compliance

LINDRICK SERVICES CORPORATION

BACKGROUND

- o During the past five years Gulf Harbors has had:**
 - numerous unplanned water outages (broken pipes or valves),**
 - numerous days with low water pressure which indicates undetected leaks in the system, and**
 - numerous major leaks which have gone on for days and even weeks.**

- o Contacting the PSC resulted in the following:**
 - form letter replies, referrals to DEP, no answers or those records are not available etc.**

LINDRICK SERVICES CORPORATION

When?
BACKGROUND - cond.

- o **Finally, a State Senator's office found a contact in the PSC that would respond and did help provide further information.**
- o **Review of this limited information indicates concerns about costs incurred by Lindrick.**
- o **That data will be briefly reviewed.**

LINDRICK SERVICES CORPORATION

UTILITY EXPENSE ACCOUNTS - 1997

ACCOUNT NAME	WATER			SEWER			TOTAL		
	O&M	G&A	TOTAL	O&M	G&A	TOTAL	O&M	G&A	TOTAL
Sal & Wages - Employees	\$42,174	\$0	\$42,174	\$50,598	\$0	\$50,598	\$92,772	\$0	\$92,772
Sal & Wages - Officers, Directors, and Majority Stockholders	0	29,227	29,227	0	63,953	63,953	0	93,180	93,180
Empl. Pensions & Benefits	0	8,730	8,730	0	20,004	20,004	0	0	0
Water, power & power for fuel	373,959	10,811	384,770	107,698	10,811	118,509	481,657	21,622	503,279
Chemicals	6,689	0	6,689	8,327	0	8,327	15,016	0	15,016
Mat'l & Serv.	29,010	0	29,010	25,973	1,545	27,518	54,983	1,545	56,528
Contractual Serv. - Engr.	3,411	2,960	6,371	30,699	26,640	57,339	34,110	29,600	63,710
Contractual Serv. - Acct.	18,289	12,254	30,543	27,529	19,118	46,647	45,818	31,372	77,190
Contractual Serv. - Legal	2,860	3,863	6,723	2,801	3,683	6,484	5,661	7,546	13,207
Contractual Serv. - Mgm.	3,699	2,849	6,548	6,763	4,390	11,153	10,462	7,239	17,701
Contractual Serv. - other	122,873	18,751	141,624	85,815	18,321	104,136	208,688	37,072	245,760
Rentals - Real Property	5,589	3,044	8,633	6,262	2,797	9,059	11,851	5,841	17,692
Rentals - Equipment	3,049	247	3,296	544	494	1,038	3,593	741	4,334
Transportation expences	10,439	1,681	12,120	10,667	1,434	12,101	21,106	3,115	24,221
Insurance	0	3,120	3,120	0	3,120	3,120	0	6,240	6,240
Regulatory Comm. Expense	0	0	0	0	6,000	6,000	0	6,000	6,000
Bad Debt	6,574	0	6,574	7,997	0	7,997	14,571	0	14,571
Misc.	528	2,602	3,130	609	2,520	3,129	1,137	5,122	6,259
TOTAL	\$629,143	\$100,139	\$729,282	\$372,282	\$184,830	\$557,112	\$1,001,425	\$284,969	\$1,286,394

LINDRICK SERVICES CORPORATION

COSTS BY CATEGORIES - 1997

CATEGORY	COST	%
=====	=====	=====
Sal & Wages - Employees	\$92,772	7.2
Sal & Wages - Officers, Directors, and Majority Stockholders	93,180	7.2
Employee benefits	28,734	2.2
Utilities	481,657	37.4
Materials	69,999	5.4
Consult., Serv & Rentals	320,183	24.9
Transportation	21,106	1.6
Misc.	15,708	1.2
Other G & A	163,055	12.7
=====	=====	=====
TOTAL	\$1,286,394	100.0

LINDRICK SERVICES CORPORATION

GENERAL & ADMINISTRATIVE COSTS - 1997

PERCENT

ITEM	O&M	G&A	TOTAL
=====	=====:	=====:	=====
WATER	86.3	13.7	100.0
SEWER	66.8	33.2	100.0
=====	=====:	=====:	=====
TOTAL	77.8	22.2	100.0

LINDRICK SERVICES CORPORATION

RECOMMENDATIONS

- o DO NOT APPROVE THE RATE INCREASES**
- o DO A THOROUGH AUDIT AND A DETAILED REVIEW OF THEIR COST JUSTIFICATIONS.**
- o REVIEW BUSINESS/MANAGEMENT PRACTICES ALSO.**
- o HAVE DETAILED DISCUSSIONS WITH THEIR CUSTOMER**
- o "SEND A MESSAGE" TO THE PRIVATE UTILITIES FROM OUR NEW STATE GOVERNOR.**

Rate increases cover
expenses as authorized

retentions and maintenance
by law.

3,000 gallon H₂O / hr

Sewer / ms

Nov 7, 1982 6.32% incl
 Nov. 23, 1983 increases noted
 Aug 18, 1983 ✓
 Nov. 1984 2.6% inc
 Oct 1984 1.84% inc
 July 1985 2.71% inc
 July 1986 (see 1983) ✓
 Feb 1, 1989 1.77%+
 Sept 1, 1989 2.047%+
 Nov 1, 1990 (see 1983)
 Aug 19, 1990 2.13%+
 Sept 16, 1991 3.73%+
 June 1, 1993 1.25%+
 April 1, 1994 1.13%+
 March 6, 1995 .94%+
 Dec. 8, 1995 .77%
 Dec. 13, 1996 2.37%
 July 23, 1997 .99%
 Dec 13, 1997 2.46%
 Aug 29, 1998 1.09%
 Jan 27, 1999 Notice of 2nd phase of 13.55%

dictated in %

two in H₂O office

J. B. & Arlean H. Arnold
 Phone: 813/849-3888
 5471 Nimitz Road /
 Port Richey, FL 34652-3149



7.02% inc

1.26% inc

1.04% inc

2.48% inc

2.55%+

2.69%+

2.62%+

4.51%+

1.93%+

5.98%+

1.24%+

1.01%+

1.92%+

1.67%

1.21%

2.39%

LINDRICK SERVICE CORPORATION

POST OFFICE BOX 1176
NEW PORT RICHEY, FLORIDA 34656-1176
(813) 849-2266

Rate Increases 1982-1998

recd 10/14/98

NOTICE TO CUSTOMERS

Pursuant to Section 367.081 (4)(a), Florida Statutes, water and wastewater utilities are permitted to adjust, twice a year, the rates and charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in noncontrollable expenses subject to inflationary pressures such as chemicals, and other general operation and maintenance costs.

Additionally, pursuant to Section 367.081 (4)(b), Florida Statutes, water and wastewater utilities are permitted to pass through, without a public hearing, a change in rates resulting from: an increase or or decrease in rates charged for utility services received from a governmental agency or another regulated utility and which services were redistributed by the utility and its customers; an increase or decrease in the rates that it is charged for electric power, the amount of ad valorem taxes assessed against its used and useful property, the fees charged by the Department of Environmental Protection in connection with the National Pollutant Discharge Elimination System Program, or the regulatory assessment fees imposed upon it by the Commission; and costs incurred for water quality or wastewater Quality testing required by the by teh Departmental of Environmental Protection.

On June 29, 1998, Lindrick Service Corporation filed its notice of intention with the Florida Public Service Commission to increase water and wastewater rates in Pasco County pursuant to this Statute. The filing is subject to review by the Commission Staff for accuracy and completeness.

If acknowledged by the Commission, water rates will increase by approximately 1.09% and wastewater rates by 2.39%. These rates will be applied to services rendered on or after August 29, 1998.

If you should have any questions, please contact your local utility office. Be sure to have your account number handy for quick reference.



G. B. & Arleen H. Arnold
Phone: 813/848-3886
5471 Nimitz Road
New Port Richey, FL 34652-3149

Lindrick Service Corporation

POST OFFICE BOX 1176
4925 CROSS BAYOU BOULEVARD
NEW PORT RICHEY, FLORIDA 34656-1176
(813) 848-1165

Deliver to

rec'd 1/19/98

NOTICE TO CUSTOMERS

Pursuant to Section 367.081 (4)(b), Florida Statutes, water and wastewater utilities are permitted to pass through, without a public hearing, a change in rates resulting from: an increase or decrease in rates charged for utility services received from a governmental agency or another regulated utility and which services were redistributed by the utility and its customers; an increase or decrease in the rates that is charged for electric power, the amount of ad valorem taxes assessed against its used and useful property, the fees charged by the Department of Environmental Protection in connection with the National Pollutant Discharge Elimination System Program, or the regulatory assessment fees imposed upon it by the Commission; and costs incurred for water quality or wastewater quality testing required by the Department of Environmental Protection.

On October 27, 1997, Lindrick Service Corporation filed its notice of intention with the Florida Public Service Commission to increase water and wastewater rates in Pasco County pursuant to this Statute. The filing is subject to review by the Commission Staff for accuracy and completeness.

If acknowledged by the Commission, water rates will increase by approximately 2.46% and wastewater rates by 1.21%. These rates will be applied to service rendered on or after ~~December 13, 1997~~.

If you should have any questions, please contact your local utility office. Be sure to have your account number handy for quick reference.

LINDRICK SERVICES CORPORATION

SUMMARY

- o OPERATION AND MAINTENANCE EFFORTS OF THESE UTILITY SYSTEMS ARE SUB-STANDARD, AT BEST.**
- o MANAGEMENT PLANNING, BOTH SHORT AND LONG RANGE, APPEARS TO BE INADEQUATE TO NON-EXISTENT.**
- o CUSTOMER'S CONCERNS HAVE GONE UNHEEDED.**
- o COST FACTORS SEEM TO BE EXTREMELY HIGH, ESPECIALLY G&A**

Lindrick Service Corporation

POST OFFICE BOX 1176
4925 CROSS BAYOU BOULEVARD
NEW PORT RICHEY, FLORIDA 34656-1176
(813) 848-1165

NOTICE TO CUSTOMERS

Pursuant to Section 367.081 (4)(a), Florida Statutes, water and wastewater utilities are permitted to adjust, twice a year, the rates and charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in noncontrollable expenses subject to inflationary pressures such as chemicals, and other general operation and maintenance costs.

Additionally, pursuant to Section 367.081 (4)(b), Florida Statutes, water and wastewater utilities are permitted to pass through, without a public hearing, a change in rates resulting from: an increase or decrease in rates charged for utility services received from a governmental agency or another regulated utility and which services were redistributed by the utility and its customers; an increase or decrease in the rates that it is charged for electric power, the amount of ad valorem taxes assessed against its used and useful property, the fees charged by the Department of Environmental Protection in connection with the National Pollutant Discharge Elimination System Program, or the regulatory assessment fees imposed upon it by the Commission; and costs incurred for water quality or wastewater quality testing required by the Department of Environmental Protection.

On May 20, 1997, Lindrick Service Corporation filed its notice of intention with the Florida Public Service Commission to increase water and wastewater rates in Pasco County pursuant to this Statute. The filing is subject to review by the Commission Staff for accuracy and completeness.

If acknowledged by the Commission, water rates will increase by approximately 0.99% and wastewater rates by 1.67%. These rates will be applied to service rendered on or after July 23, 1997.

If you should have any questions, please contact your local utility office. Be sure to have your account number handy for quick reference.

LINDRICK SERVICE CORPORATION

POST OFFICE BOX 1176
NEW PORT RICHEY, FLORIDA 34291-1176
(813) 849-2266

12/31/96

NOTICE TO CUSTOMERS

Pursuant to Section 367.081 (4)(a), Florida Statutes, water and wastewater utilities are permitted to adjust, twice a year, the rates and charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in noncontrollable expenses subject to inflationary pressures such as chemicals, and other general operation and maintenance costs.

76/01
Additionally, pursuant to Section 367.081 (4)(b), Florida Statutes, water and wastewater utilities are permitted to pass through, without a public hearing, a change in rates resulting from: an increase or decrease in rates charged for utility services received from a governmental agency or another regulated utility and which services were redistributed by the utility and its customers; an increase or decrease in the rates that it is charged for electric power, the amount of ad valorem taxes assessed against its used and useful property, the fees charged by the Department of Environmental Protection in connection with the National Pollutant Discharge Elimination System Program, or the regulatory assessment fees imposed upon it by the Commission; and costs incurred for water quality or wastewater quality testing required by the Department of Environmental Protection.

On October 11, 1996, Lindrick Service Corporation filed its notice of intention with the Florida Public Service Commission to increase water and wastewater rates in Pasco County pursuant to this Statute. The filing is subject to review by the Commission Staff for accuracy and completeness.

If acknowledged by the Commission, water rates will increase by approximately 2.37% and wastewater rates by 1.92%. These rates will be applied to service rendered on or after **December 13, 1996.**

If you should have any questions, please contact your local utility office. Be sure to have your account number handy for quick reference.

Lindrick Service Corporation

POST OFFICE BOX 1176
NEW PORT RICHEY, FLORIDA 34656-1176
(813)848-1165

*rec'd
12/30/95*

NOTICE TO CUSTOMERS

In July of 1980, the Florida Legislature adopted provisions permitting water and wastewater utilities to adjust, twice a year, the rates and charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in noncontrollable expenses subject to inflationary pressure such as chemicals, and other general operation and maintenance costs.

On October 6, 1995, Lindrick Service Coporation files its notice of intention with the Florida Public Service Commission to increase water rates in Pasco County as a result of this legislation. If approved by the Commission, the effect of this filing will be to increase water rates by approximately 0.77% and wastewater rates by 1.01%, with an increase of \$0.04 per thousand gallons. These increased rates will be implemented as of **December 8, 1995.**

If you should have any questions, please contact your local utility office. Be sure to have your account number handy for quick reference.

4925 CROSS BAYOU BOULEVARD

recd
4/8/95

NOTICE TO CUSTOMERS

In July of 1980, the Florida Legislature adopted provisions permitting water and wastewater utilities to adjust, twice a year, the rates and charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend: 1) on increases or decreases in noncontrollable expenses subject to inflationary pressure such as chemicals, and other general operation and maintenance costs; 2) an increase or decrease in rates charged for utility services received from a governmental agency or another regulated utility and which services were redistributed by the utility to its customers; 3) an increase or decrease in the rates that it is charged for electric power, the amount of ad valorem taxes assessed against its used and useful property, or the regulatory assessment fees imposed upon it by the Commission; or 4) costs incurred for water quality or wastewater quality testing required by the department of Environmental Protection.

On January 5, 1995, Lindrick Services Corporation filed its notice of intention with the Florida Public Service Commission to increase water and wastewater rates in Pasco County as a result of this legislation. If acknowledged by the Commission, water rates will increase by approximately 0.94% and wastewater rates by 1.24%. These increased rates will be implemented as of March 6, 1995.

If you should have any questions, please contact your local utility office. Be sure to have your account number handy for quick reference.

LINDRICK SERVICE CORPORATION

POST OFFICE BOX 1176
NEW PORT RICHEY, FLORIDA 34291-1176
(813) 849-2266

rec'd 4/20/94

NOTICE TO CUSTOMERS

In July of 1980, the Florida Legislature adopted provisions permitting water and wastewater utilities to adjust, twice a year, the rates and charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend: 1) on increases or decreases in noncontrollable expenses subject to inflationary pressure such as chemicals, and other general operation and maintenance costs; 2) an increase or decrease in rates charged for utility services received from a governmental agency or another regulated utility and which services were redistributed by the utility to its customers; 3) an increase or decrease in the rates that it is charged for electric power, the amount of ad valorem taxes assessed against its used and useful property, or the regulatory assessment fees imposed upon it by the Commission; or 4) costs incurred for water quality or wastewater quality testing required by the department of Environmental Protection.

On January 5, 1994, Lindrick Services Corporation filed its notice of intention with the Florida Public Service Commission to increase water and wastewater rates in Pasco County as a result of this legislation. If acknowledged by the Commission, water rates will increase by approximately 1.13% and wastewater rates by 5.98%. These increased rates will be implemented as of April 1, 1994.

If you should have any questions, please contact your local utility office. Be sure to have your account number handy for quick reference.

Lindrick Service Corporation

POST OFFICE BOX 1176
NEW PORT RICHA, FLORIDA 34656-1176
(813)848-1165

March 8, 1993

NOTICE TO CUSTOMERS

In July of 1980, the Florida Legislature adopted provisions permitting water and wastewater utilities to adjust, twice a year, the rates and charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in noncontrollable expenses subject to inflationary pressures such as chemicals, and other general operation and maintenance costs.

On January 29, 1993, Lindrick Service Corporation files its notice of intention with the Florida Public Service Commission to increase water and wastewater rates in Pasco County as a result of this legislation. If acknowledged by the Commission, water rates will increase by approximately 1.25% and wastewater rates by 1.93%. These rates should be reflected on your June 1, 1993 bill for consumption from April 20 thru May 20.

If you should any any questions, please contact your local utility office. Be sure to have your account number handy for quick reference.

4925 CROSS BAYOU BOULEVARD

Lindrick Service Corporation

POST OFFICE BOX 1176
NEW PORT RICHEY, FLORIDA 34656-1176
(813) 848-1165

September 13, 1991

NOTICE TO CUSTOMERS

In July of 1980, the Florida Legislature adopted provisions permitting water and sewer utilities to adjust, twice a year, the rates it charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in noncontrollable expenses subject to inflationary pressures such as chemicals, and other general operation and maintenance costs.

Also in July of 1980, with subsequent amendemnts, the Florida Legislature passed a law permitting water and sewer utilities to pass through, without a public hearing, a change in rates resulting from an increase or decrease in rates charged for utility services received from a governmental agency or another regulated utility and which services were redistributed by the utility to its customers; an increase or decrease in the rates that it is charged for electric power, the amount of ad valorem taxes assessed against its used and useful property, or the regulatory assessment fees imposed upon it by the Commission; and costs incurred for water quality or wastewater quality testing required by the Department of Environmental Regulation.

On July 18, 1991, Lindrick Service Corporation filed with the Florida Public Service Commission its notice of intention to increase water and sewer rates in Pasco County as a result of this legislation. If acknowledged by the Commission, water rates will increase by approximately 3.73% and sewer rates by 4.51%. These rates will become effective for service rendered on or after September 16, 1991 and should be reflected on your November bill.

If you should have any questions, please contact your local utility office. Be sure to have your account number handy for quick reference.

Lindrick Service Corporation

POST OFFICE BOX 1176
NEW PORT RICHLAND, FLORIDA 34656-1176
(813) 848-1165

NOTICE TO CUSTOMERS

In July of 1980 the Florida Legislature adopted provisions permitting water and sewer utilities to adjust, twice a year, the rates it charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in noncontrollable expenses subject to inflationary pressures such as chemicals, and other general operation and maintenance costs.

Also in July of 1980, the Florida Legislature passed a law permitting water and sewer utilities to pass through, without a public hearing, a change in rates resulting from an increase or decrease in rates charged for utility services received from a governmental agency or another regulated utility and which services were redistributed by the utility to its customers.

On June 20, 1990, Lindrick Service Corporation filed with the Florida Public Service Commission its notice of intention to increase water and sewer rates in Pasco County as a result of this legislation. If acknowledged by the Commission, water base rates will increase by approximately 2.13%, the water gallonage rate will increase by \$.55/1000 gallon and sewer rates by 2.62%. These rates become effective August 19, 1990 and should be reflected on our September bill.

If you should have any questions, please contact your local utility office. Be sure to have your account number handy for quick reference.

4925 CROSS BAYOU BOULEVARD

Lindrick Service Corporation

POST OFFICE BOX 1176
NEW PORT RICHEY, FLORIDA 34656-1176
(813) 848-1165

March 1, 1990

NOTICE TO CUSTOMERS

In July of 1980 the Florida legislature adopted provisions permitting water and sewer utilities to adjust, twice a year, the rates it charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in noncontrollable expenses such as chemicals, and other general operation and maintenance costs.

On January 30, 1990, Lindrick Service Corporation filed its notice of intention with the Florida Public Service Commission to increase water rates in Pasco County as a result of this legislation. If approved by the Commission, the effect of this filing will be to increase water rates by approximately \$0.03 per thousand gallons. These rates will be applied to service rendered on or after March 1, 1990.

If you should have any questions, please contact your local utility office. Be sure to have your account number handy for quick reference.

Lindrick Service Corporation

POST OFFICE BOX 1176
NEW PORT RICHEY, FLORIDA 34656-1176
(813) 848-1165

July 21, 1989

NOTICE TO CUSTOMERS

In July of 1980 the Florida Legislature adopted provisions permitting water and sewer utilities to adjust, twice a year, the rates it charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in noncontrollable expenses subject to inflationary pressures such as chemicals, and other general operation and maintenance costs.

Also in July of 1980, the Florida Legislature passed a law permitting water and sewer utilities to pass through, without, a public hearing, a change in rates resulting from an increase or decrease in rates charged for utility services received from a governmental agency or another regulated utility and which services were redistributed by the utility to its customers.

On May 31, 1989, Lindrick Service Corporation filed its notice of intention with the Florida Public Service Commission to increase water and sewer rates in Pasco County as a result of this legislation. If approved by the Commission, the effect of this filing will be to increase water rates by approximately 2.047% and sewer rates by 2.69%. These rates should be reflected beginning with ~~your~~ September 1, 1989 bill.

If you should have any questions, please contact your local utility office. Be Sure to have your account number handy for quick reference.

Lindrick Service Corporation

POST OFFICE BOX 1176

NEW PORT RICHEY, FLORIDA 34656-1176

(813) 849-2266

December 23, 1988

NOTICE TO CUSTOMERS

In July of 1980 the Florida Legislature adopted provisions permitting water and sewer utilities to adjust, twice a year, the rates it charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in noncontrollable expenses subject to inflationary pressures such as chemicals, and other general operation and maintenance costs.

Also in July of 1980, the Florida Legislature passed a law permitting water and sewer utilities to pass through, without a public hearing, a change in rates resulting from an increase or decrease in rates charged for utility services received from a governmental agency or another regulated utility and which services were redistributed by the utility to its customers.

On November 1, 1988, Lindrick Service Corporation filed its notice of intention with the Florida Public Service Commission to increase water and sewer rates in Pasco County as a result of this legislation. If approved by the Commission, the effect of this filing will be to increase water rates by approximately 1.77% and sewer rates by 2.55%. These rates should be reflected beginning with your February 1, 1989 bill.

If you should have any questions, please contact your local utility office. Be sure to have your account number handy for quick reference.

1760 SEA FOREST DRIVE

Lindrick Service Corporation

POST OFFICE BOX 1176
NEW PORT RICHEY, FLORIDA 34291-1176
(813) 849-2266

August 6, 1986

NOTICE TO CUSTOMERS

Recently, the Florida Public Service Commission entered Order No. 16142 in Docket No. 860089-SU. In that order, the Commission determined that the sewer rates of Lindrick Service Corporation should be lowered effective April 1, 1986. Further, the order required Lindrick Service Corporation to refund to customers certain amounts collected pursuant to the Commission's "price indexing" mechanism in 1983 and 1984. The order culminated a proceeding in which the Commission determined that Lindrick's sewer rates were set too high in its last rate proceeding.

Pursuant to Order 6142, Lindrick Service Corporation has revised its sewer tariff as follows:

	<u>BEFORE</u>	<u>NEW</u>
<u>RESIDENTIAL</u>		
All meter sizes	\$ 10.07	\$ 8.37
Gallage Charge per 1,000 gallons (Max. 10,000 gallons)	1.99	1.55
<u>GENERAL SERVICES</u>		
5/8" x 3/4"	10.07	8.37
1"	25.19	20.93
1-1/2"	50.39	41.87
2"	80.61	66.99
3"	161.22	133.98
4"	251.91	209.34
6"	503.81	418.68
Gallage Charge per 1,000 gallons	1.99	1.55

Your refund of past indexing amounts and of the difference in old and new rates since April 1, 1986, will be included in your July 31, 1986 bill which you will be receiving the middle of August.

Lindrick Service Corporation

POST OFFICE BOX 1176
NEW PORT RICHEY, FLORIDA 34291-1176
(813) 849-2266

June 25, 1985

NOTICE TO CUSTOMERS

In July of 1980 the Florida Legislature adopted provisions permitting water and sewer utilities to adjust, twice a year, the rates it charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in noncontrollable expenses subject to inflationary pressures such as water, electricity, taxes and other general operating and maintenance costs.

In April, 1985, Lindrick Service Corporation filed its notice of intention with the Florida Public Service Commission to increase water and sewer rates in Pasco County as a result of this legislation. The Commission has approved ad valorem and index increases in water rates by 2.71%, in addition to 16¢ per gallonage charge for the increased cost of purchased water. The sewer rates has been increased by 2.48%. These rates will be reflected beginning with your July, 1985 bill. The new rates are as follows:

MONTHLY WATER RATE RESIDENTIAL AND GENERAL SERVICE

Base Facility Charge

<u>Meter Size</u>	<u>Existing</u>	<u>New</u>
5/8" x 3/4"	\$ 3.70	\$ 3.80
1"	9.25	9.50
1-1/2"	18.49	18.99
2"	29.59	30.39
3"	59.18	60.78
4"	92.47	94.98
6"	184.94	189.95
Gallonage Charge per 1,000 gallons	\$.67	\$.85

MONTHLY SEWER RATE RESIDENTIAL

<u>Meter Size</u>	<u>Existing</u>	<u>New</u>
All Meter Sizes	\$ 9.83	\$ 10.07

Lindrick Service Corporation

POST OFFICE BOX 1176
NEW PORT RICHEY, FLORIDA 34291-1176
(813) 849-0006

August 20, 1984

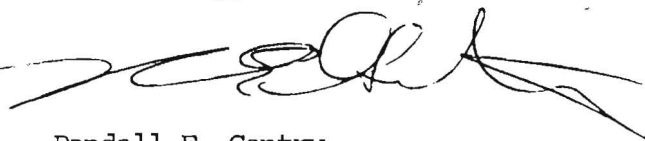
Dear Customer:

In July of 1980 the Florida Legislature adopted provisions permitting water and sewer utilities to adjust, twice a year, the rates it charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in noncontrollable expenses subject to inflationary pressures such as chemicals, and other general operations and maintenance costs.

In July, 1984, Lindrick Service Corporation filed its notice of intention with the Florida Public Service Commission to increase water and sewer rates in Pasco County as a result of this legislation. If approved by the Commission, the effect of this filing will be to increase water rates by approximately 1.84% and sewer rates by 1.04%. These rates would be reflected beginning with your October, 1984 bill.

If you should have any questions, please contact your local utility office. Be sure to have your account number handy for quick reference.

Yours truly,



Randall E. Gentry
Vice-President & General Manager

5 FLORAMAR TRAIL PLACE SOUTH
(across from Sea Crest Condominium)

Lindrick Service Corporation

POST OFFICE BOX 1176
NEW PORT RICHEY, FLORIDA 34291-1176
(813) 849-2111

January 13, 1983

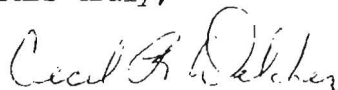
Dear Customer:

In July of 1980 the Florida Legislature adopted provisions permitting water and sewer utilities to adjust, twice a year, the rates it charges to its customers without those customers bearing the additional expense of a public hearing. These adjustments in rates would depend on increases or decreases in noncontrollable expenses subject to inflationary pressures such as chemicals, and other general operations and maintenance costs.

In September, 1983, Lindrick Service Corporation filed its notice of intention with the Florida Public Service Commission to increase water and sewer rates in Pasco County as a result of this legislation. If approved by the Commission, the effect of this filing will be to increase water rates by approximately 2.6% and sewer rates by 1.26%. These rates should be reflected beginning with your March, 1984 bill.

If you should have any questions, please contact your local utility office. Be sure to have your account number handy for quick reference.

Yours truly,



Cecil R. Delcher
President

Lindrick Service Corporation

5 Floramar Terrace South
P. O. Box 176

NEW PORT RICHEY, FLORIDA 33552

September 12, 1983

Dear Customer:

Lindrick Service Corporation has found it necessary to apply to the Florida Public Service Commission for authority to increase its rates. Lindrick's last general rate case was in 1976. The principal reason for the increase is the cost of adding to the capacity of our sewage treatment plant, as well as increases in general operating costs.

By Order No. 12268, issued July 18, 1983, the Commission authorized Lindrick to increase rates for sewer service on an interim basis, subject to refund pending the disposition of our full case. The interim rates are as follows:

Residential and General Service Customers with 5/8" and 3/4" meters - \$10.74 Flat Rate Per Month

General Service Customers with meters larger than 5/8" or 3/4" - 157% of Water Bill.

The interim rates will be effective from meter readings taken on or after August 18, 1983.

Yours truly,



Cecil R. Delcher
President

Lindrick Service Corporation

POST OFFICE BOX 1176
NEW PORT RICHEY, FLORIDA 34291-1176
(813) 849-2260

November 23, 1983

Dear Customers:

On May 12, 1983, Lindrick Service Corporation filed with the Florida Public Service Commission a petition for authority to increase its rates for water and sewer services. An interim increase for sewer service was authorized on July 18, 1983.

On November 16, 1983, the Commission issued Order 12691 in Docket No. 830062-WS. That Order establishes the final rates for water and sewer services in our revenue requirements proceeding. They will be reflected on bills rendered for meter readings taken on and after December 1, 1983.

Order No. 12691 approved increased revenues of \$5,524 and \$150,427 for the water and sewer operations, respectively. Those increases were made necessary primarily by increases in the company's cost of capital and by the need to expand sewage treatment facilities.

The new rates are as follows:

<u>WATER (MONTHLY)</u>	
<u>Residential and General Service</u>	
<u>(includes Condominiums)</u>	
<u>Meter Sizes</u>	<u>Base Facility Charge</u>
5/8" x 3/4"	\$ 3.54
1"	\$ 8.85
1 1/2"	\$ 17.70
2"	\$ 28.32
3"	\$ 56.64
4"	\$ 88.50
6"	\$ 177.00
Gallage charge per 1,000 gallons	\$.64

5 FLORAMAR TERRACE SOUTH
(across from Sea Castle Condominium)

Lindrick Service Corporation

5 FLORAMAR TERRACE SOUTH
NEW PORT RICHEY, FLORIDA 33552

July 29, 1982

NOTICE TO CUSTOMERS

Dear Customers:

On July 16, 1982, Lindrick Service Corporation, gave notice to the Florida Public Service Commission of a revision of water and sewer service rates as authorized by 367.081(4), Florida Statutes, 1980. These increases are designed to recover increased costs of electric power, water costs, valorem taxes, and operations and maintenance expenses as authorized by law.

Increased electric power costs imposed by Florida Power Corporation's rates because of fuel adjustment charges caused an increase of approximately 17% of electric costs in the water utility and 17% of electric costs to the sewer utility operations. County property (ad valorem) taxes increased in 1981 over 1979 by approximately 62%.

Increased water charge from City of New Port Richey's increased water rates, caused an increase of approximately 3.25% of water costs.

Other authorized increases are based on percentage of operations and maintenance expenses, exclusive of electricity, taxes, and other non-includable expenses, as authorized by Public Service Commission Order No. 9275.

This notice is mailed to you at this time, in order that you may be aware of Lindrick Service Corporation's filing with the Public Service Commission. These increases would be effective sixty (60) days after July 16, 1982, when notice was filed with the Commission.

Yours truly,



Cecil R. Delcher
President

CRD/hlm