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BellSouth Telecommunications, Inc Suite 400 150 South Monroe Street Tallahassee, Florida 32301-1556 850 224-7798 Fax 850 224-5073

RECORDS AND REPORTING

Marshall M. Criser III Regulatory Vice President

June 28, 1999

990847-TP

Mrs. Blanca S. Bayo Director, Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399

Re: Approval of an Amendment to the Resale Agreement Negotiated by BellSouth Telecommunications, Inc. ("BellSouth") and Image Access pursuant to Sections 251 and 252 of the Telecommunications Act of 1996

Dear Mrs. Bayo:

Pursuant to section 252(e) of the Telecommunications Act of 1996, BellSouth and Image Access are submitting to the Florida Public Service Commission their amendment to their negotiated agreement for the purchase of BellSouth's telecommunications services for the purpose of resale to end users by Image Access. The Commission approved the initial agreement between the companies in Order No. PSC-98-1334-FOF-TP issued October 12, 1998 in Docket 980836-TP.

Pursuant to section 252(e) of the Act, the Commission is charged with approving or rejecting the amendment to the negotiated agreement between BellSouth and Image Access within 90 days of its submission. The Act provides that the Commission may only reject such an agreement if it finds that the agreement or any portion of the agreement discriminates against a telecommunications carrier not a party to the agreement or the implementation of the agreement or any portion of the agreement is not consistent with the public interest, convenience and necessity. Both parties aver that neither of these reasons exist as to the agreement they have negotiated and therefore, are very hopeful that the Commission shall approve their amendment.

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Very truly yours,

Regulatory Vice President

DOCUMENT NUMBER-DATE

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FPSC-RECORDS/REPORTING

ATTACHMENT TO TRANSMITTAL LETTER

The Agreement entered into by and between Image Access, Inc. and BellSouth Telecommunications, Inc., dated May 6, 1998 for the state(s) of Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina and Tennessee consists of the following:

ITEM	NO.
	PAGES
OSS Amendment	2
TOTAL	2

Amendment to Resale Agreement by and between BellSouth Telecommunications, Inc. and Image Access, Inc.

This Agreement refers to the Resale Agreement ("the Agreement") entered into by Image Access, Inc. ("Image Access") and BellSouth Telecommunications, Inc. ("BellSouth") on May 6, 1998. This Amendment ("Amendment") is made by and between Image Access and BellSouth and shall be deemed effective on the date executed by Image Access and BellSouth.

NOW THEREFORE, in consideration of the mutual provisions contained herein and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, Image Access and BellSouth (individually, a "Party" and collectively, the "Parties") hereby covenant and agree as follows:

1. BellSouth and Image Access are entering into this Agreement for the purpose of deleting the table of Operational Support System (OSS) Rates contained in Exhibit A of their existing Agreement in its entirety and replacing it with the new OSS rates as follows:

OPERATIONAL	Electronic	Manual
SUPPORT SYSTEMS	Per LSR received from the CLEC	Per LSR received from the CLEC
(OSS) RATES	by one of the OSS interactive	by means other than one of the
	interfaces	OSS interactive interfaces
OSS Order Charge	\$3.50	\$19.99

In addition to the OSS Charges, applicable discounted service order and related charges apply per the tariff.

2. The Parties agree that Image Access will incur the mechanized rate for all LSRs, both mechanized and manual, if the percentage of mechanized LSRs to total LSRs exceeds the threshold percentages shown below:

Year	Ratio: Mechanized/Total LSRs
1999	70%
2000	80%
2001	. 90%

The threshold plan will be discontinued in 2002.

- 3. The Parties agree that the threshold plan described in Paragraph 2 above may be superceded by an LSR specific process that would apply the mechanized LSR rate to only those manual LSRs, which cannot be submitted over a mechanized system.
- 4. The Parties agree that all other provisions of the Agreement, dated May 6, 1998, shall remain in full force and effect.
- 5. The Parties further agree that either or both of the Parties is authorized to submit this Amendment to the Public Service Commission or other regulatory body having jurisdiction over the subject matter of this Amendment, for approval subject to Section 252(e) of the federal Telecommunications Act of 1996.

IN WITNESS WHEREOF, the parties hereto have caused this Amendment to be executed by their respective duly authorized representatives on the date indicated below.

Image Access, Inc.	BellSouth Telecommunications, Inc.
Fry	47710
Signature	Signapure
GENER. DRY	Jerry D. Hendrix
Name	Name
PRESIDENT	Director - Interconnection Services
Title	Title
4/13/19	4/28/99
Date	Date /

Image Access, Inc. OSS Amendment Page 2 of 2