

A. COINPHONE SERVICES, INC.
P.O. BOX 144384
CORAL GABLES, FLORIDA 33114

July 8, 1999

Florida Public Service Commission
Division of Records and Reporting
Blanca S. Bayó, Director
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

In Re: ORDER TO SHOW CAUSE
Docket No. 990627-TC
Order No. PSC-99-1231-SC-TC
Issued: June 22, 1999

Dear Ms. Bayó,

Upon receipt of the original violation notice issued by the Commission, our company tried to contact the inspector in charge of imposing the violations to discuss the issues involved, but our calls were not answered. Nevertheless, we proceeded to amend the issues that were brought forth in the violation. Upon receipt of this Order, we proceeded to call the Commission and were able to speak to Kelly Biegalski who indicated that all we could do was respond to your Order.

Therefore, we are hereby respectfully responding to the above referenced Order. As noted in the Order, we have held, in good standing, our Certificate of Public Convenience and Necessity No. 4954 since October 15, 1996.

A duly response to the violation document sent by your Commission was sent to your office. Such response indicated that the violations, listed in Attachment A, had been corrected. Our company had proceeded to replace the information cards placed on the phones since the ones that were in place were covered by graffiti. The new ones corrected all the issues that were addressed in your notice.

Enclosed are pictures of the actual payphone which shows the information cards in place with the appropriate information. Exhibit 1 is a complete view of the phone with the new replacement information cards in place. Exhibit 2 portrays a close look at the actual cards which provides the Commission evidence that the information was appropriately listed and that the violations had been remedied. Exhibit 3 shows the cards that our company uses on all payphones in the condition in which they are originally installed in each location.

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Therefore, we are hereby providing the Commission specific facts that address the violations that our company is being imposed with. We respectfully believe to have herein provided sufficient information and facts that show just cause for our company to not be fined by the Commission for violations that were remedied in due time. We leave it up to the Commissions discretion.

We await your response.

Very truly yours,

A handwritten signature in black ink, appearing to read "Luis Falero", with a long horizontal flourish extending to the right.

Luis M. Falero
President, A. CoinPhone Services, Inc.

ACTUAL PAYPHONE AS INSPECTED BY YOUR INSPECTOR

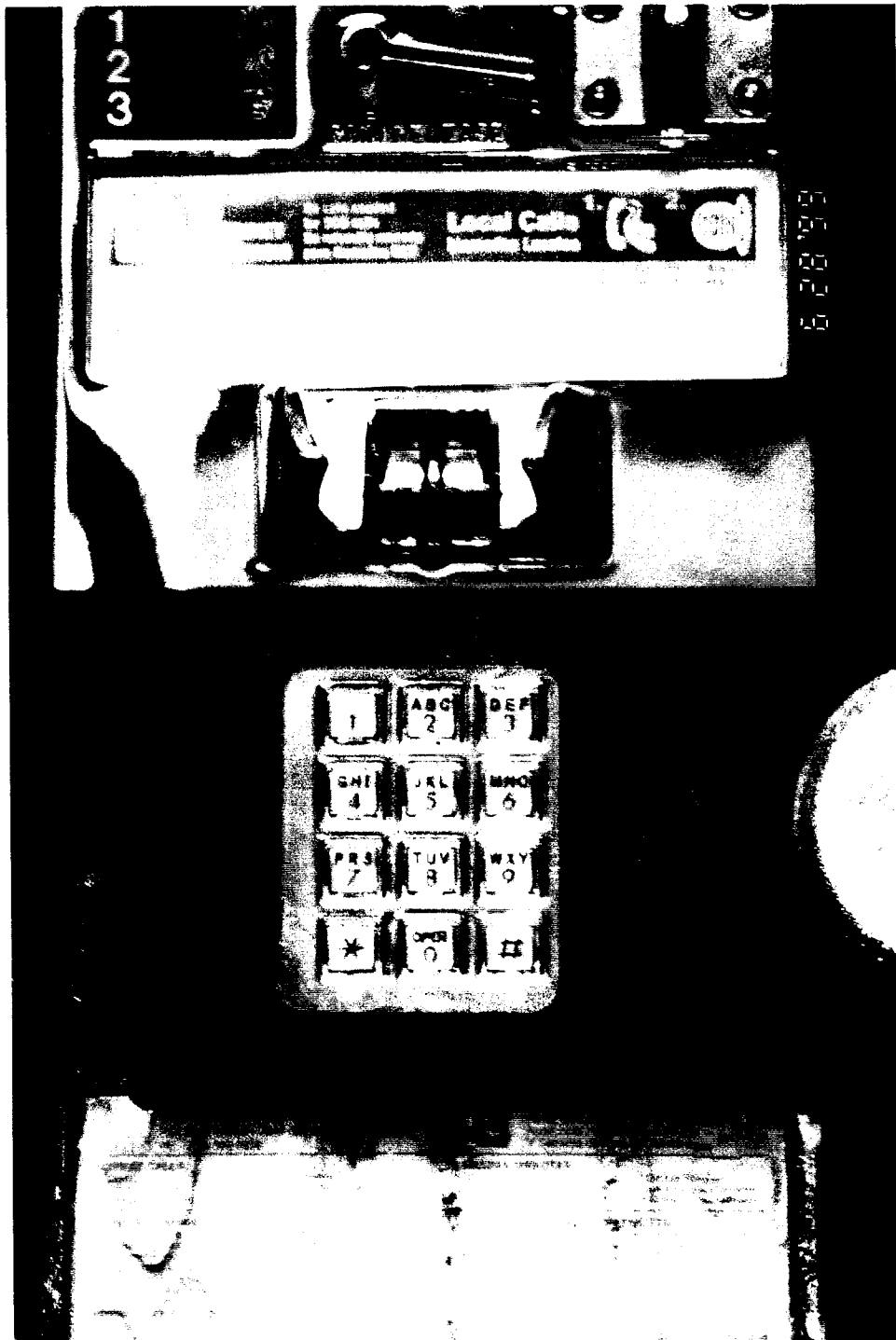





EXHIBIT 1

**ORIGINAL CARDS TAKEN OUT FROM EXHIBIT 1 FOR CLOSER VIEW
 SHOWING NONE OF THE ALLEGED VIOLATIONS**

	SOS EMERGENCY EMERGENCIA	No coin needed for SOS calls No necesita moneda para llamadas SOS	Local Calls Llamadas Locales	1.  2. 
No change is provided No se provee cambio For Service/Refunds Dial 211 Para Servicio/Reembolso Marque 211		LOCAL CALLS 35¢ FOR 15 MINUTES LLAMADAS LOCALES 35¢ POR 15 MINUTOS		
THIS PHONE IS NOT THE PROPERTY OF THE LOCAL EXCHANGE CO. ESTE TELEFONO NO ES PROPIEDAD DE LA COMPAÑIA LOCAL		This location is: 100 W FLORIDA Esta dirección es: 305 350 9976		

Violation: Telephone Number Not Displayed & Location Address Not Displayed

- Telephone number and location address is listed on right side of top card

<p>A. Coinphone Service P.O. Box 144384 • Coral Gables, FL 33149-0384 Ph: (305) 569-0936</p>	<p>AT&T OPERATOR ASSISTANCE AND CALLING CARD SERVICE Asistencia de Operadora AT&T Y Servicio de Tarjetas Telefónicas</p>
<p>DIRECT CALLS</p> <p>Local..... Number Within this area..... 1+Area Code+Number Outside this Area..... 1+Area Code+Number</p>	<p>LLAMADAS DIRECTAS</p> <p>Locales..... Marque Número Dentro del Area Marque..... 1+Area Code+Numero Fuera del Area Marque..... 1+Area Code+Numero</p>
<p>CALLING CARD & COLLECT CALLS</p> <p>Within this Area..... 0+Area Code+Number Outside this Area..... 0+Area Code+Number</p>	<p>LLAMADAS A COBRAR O CON TARJETAS</p> <p>Dentro del Area Marque..... 0+Area Code+Numero Fuera del Area Marque..... 0+Area Code+Numero</p>
<p>OPERATOR ASSISTANCE</p> <p>Within Service Area..... 0 for Operator Outside Service Area..... 00</p>	<p>ASISTENCIA DE OPERADORA</p> <p>Dentro del Area Marque..... 0 Para Operadora Fuera del Area Marque..... 00</p>
<p>DIRECTORY ASSISTANCE</p> <p>Local Area Code..... Dial 411 Outside this Area..... 1+Area Code+555-1212</p>	<p>ASISTENCIA DE GUIA TELEFONICA</p> <p>Dentro del Area Marque..... 411 Fuera del Area Marque..... 1+Area Code+555-1212</p>
<p>SERVICE & REFUNDS 211</p> <p style="text-align: center;">APCC <small>Member</small></p>	<p>SERVICIOS O REEMBOLSOS Marque 211</p> <p style="text-align: center;">FPTA</p>

Violation: Address of Responsible Party for Repairs and Refunds Not Displayed & Name of Provider Not Displayed

- Address is clearly displayed on the top left with Service and Refund information, 211, on the bottom left of bottom card

CARDS PRESENTLY BEING USED ON ALL OUR PHONES - PLEASE INDICATE IF ANY OF THE INFORMATION IS INCORRECTLY DISPLAYED

	SOS EMERGENCY EMERGENCIA	No coin needed for SOS calls No necesita moneda para llamadas SOS	Local Calls Llamadas Locales	1.	2.
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No change is provided
 No se provee cambio

For Service/Refunds Dial 211

Para Servicio/Reembolso Marque 211

THIS PHONE IS NOT THE PROPERTY OF THE LOCAL EXCHANGE CO.
 ESTE TELEFONO NO ES PROPIEDAD DE LA COMPAÑIA LOCAL

This location is:
 Esta dirección es:

**LOCAL CALLS 35¢ FOR 15 MINUTES
 LLAMADAS LOCALES 35¢ POR 15 MINUTOS**

A. Coinphone Services, Inc.
 P.O. Box 144384 • Coral Gables, FL 33114-4936
 Ph.: (305) 569-0936



**AT&T OPERATOR ASSISTANCE
 AND CALLING CARD SERVICE**
 Asistencia de Operadora AT&T
 Y Servicio de Tarjetas Telefónicas

DIRECT CALLS
 Local..... Number
 Within this area..... 1+Area Code+Number
 Outside this Area..... 1+Area Code+Number

LLAMADAS DIRECTAS
 Locales..... Marque Numero
 Dentro del Area Marque..... 1+Area Code=Numero
 Fuera del Area Marque..... 1+Area Code=Numero

CALLING CARD & COLLECT CALLS
 Within this Area..... 0+Area Code+Number
 Outside this Area..... 0+Area Code+Number

LLAMADAS A COBRAR O CON TARJETAS
 Dentro del Area Marque..... 0+Area Code+Numero
 Fuera del Area Marque..... 0+Area Code+Numero

OPERATOR ASSISTANCE
 Within Service Area..... 0 for Operator
 Outside Service Area..... 00

ASISTENCIA DE OPERADORA
 Dentro del Area Marque..... 0 Para Operadora
 Fuera del Area Marque..... 00

DIRECTORY ASSISTANCE
 Local Area Code..... Dial 411
 Outside this Area..... 1+Area Code-555-1212
SERVICE & REFUNDS..... 211

ASISTENCIA DE GUIA TELEFONICA
 Dentro del Area Marque..... 411
 Fuera del Area Marque..... 1+Area Code-555-1212
SERVICIOS O REEMBOLSOS..... Marque 211



ATTACHMENT A

Pay Telephone Station Number	Rule 25-24.515(9)(a), Florida Administrative Code			
	Address of Responsible Party for Repairs and Refunds Not Displayed	Telephone Number Not Displayed	Location Address Not Displayed	Name of Provider Not Displayed
305-350-9976	X	X	X	X