



January 8, 2001

VIA FEDERAL EXPRESS

Florida Public Service Commission
Attn: Blanca Bayo
Division of Records and Reporting
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

010000-PUL

Re: Notice of Intent of TVMAX Telecommunications, Inc. d/b/a OpTel ("OpTel") to Discontinue Residential Telephone Service in the State of Florida

Dear Ms. Bayo:

OpTel currently provides residential telephone service to four (4) multi-family residential properties in Florida by virtue of the following:

- (i) Shared tenant services pursuant to Order No. PSC-96-0838-FOF-TS issued by the Florida Public Service Commission on July 1 1996;
- (ii) Interexchange telecommunications services pursuant to Order No. PSC-97-0221-FOF-TI issued by the Florida Public Service Commission February 24, 1997; and
- (iii) Alternative local exchange telecommunications services pursuant to Order No. PSC-97-0222-FOF-TX, issued by the Florida Public Service Commission February 24, 1997 (collectively, the "Certificates").

On October 28, 1999, OpTel, Inc. and each of its wholly-owned subsidiaries, including TVMAX Telecommunications, Inc., filed voluntary petitions under Chapter 11 of the U.S. Bankruptcy Code in the U.S. Bankruptcy Court for the District of Delaware. OpTel has determined that it is no longer economically feasible to continue providing residential telephone services to these properties in Florida (currently a total of approximately 412 telephone subscribers).

OpTel intends to discontinue its Florida telephone operations on February 9, 2001 and those operations will be suspended indefinitely. However, OpTel does not wish to cancel or relinquish the Certificates in order that it might resume operations in Florida at a later date under improved circumstances.

OpTel has provided notice of it's intent to discontinue residential telephone service to certain of its customers by mail on January 8, 2001. A copy of the notice provided to those customers is enclosed herewith.

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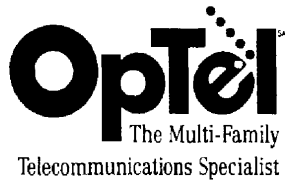
Please contact the undersigned at 214.634.3846 if you need any additional information.

Very truly yours,

A handwritten signature in black ink, appearing to read "Stephen E. Wilkinson". The signature is fluid and cursive, with the first name "Stephen" being the most prominent.

Stephen E. Wilkinson
Legal Assistant

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January 8, 2001

NOTICE OF DISCONTINUATION OF TELEPHONE SERVICE

Dear OpTel Telephone Customer:

Please be advised that OpTel has determined that it must discontinue the provision of local and long distance telephone service to the property in which you reside effective as of February 9, 2001. As a result, as of that date, OpTel will no longer be available to provide you with local or long distance service.

You will need to make arrangements for other telephone service. OpTel encourages you to immediately make plans to transfer your OpTel local and long distance telephone services to the alternative service provider of your choice. Although you may transfer your telephone services to the alternative provider of your choice, in the event you would like Sprint, the incumbent local telephone company, to be your new provider, you should order the transfer of your service from Sprint by calling 1-800-877-4646. Of course, OpTel will cooperate with your chosen service provider in the transfer of your telephone service.

Any deposits or refunds that may be due to you from OpTel will be sent to you in approximately 30 days following the discontinuation of your telephone service.

OpTel has filed an application with the FCC for authority to discontinue service as described above. The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments within 15 days after receipt of this notification. Address them to Federal Communications Commission, Washington, D.C. 20554, referencing the § 63.71 Application of OpTel, Inc. Comments should include specific information about the impact of this proposed discontinuance upon you, including any inability to acquire reasonable substitute service.

OpTel has appreciated the opportunity to be your telephone service provider. Please direct any questions you may have to OpTel's Customer Service Department at 800-487-3320.

Sincerely,

OpTel