

STATE OF FLORIDA

Commissioners:
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DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

January 17, 2001

Ms. Linda J. McKenna
134 Shanghai Island Road
Leesburg, Florida 34788

Re: Docket No. 990080-WS - Complaint and request for hearing by Linda J. McKenna and 54 petitioners regarding unfair rates and charges of Shangri-La by the Lake Utilities, Inc. in Lake County.

Dear Ms. McKenna:

I am writing to follow up on our January 12, 2001 conversation concerning Order No. PSC-00-2244-AS-SU and the refund ordered by the Commission. The Chairman's Office referred this matter to staff because Section 350, Florida Statutes, prohibits Commissioners from engaging in ex parte communications.

On November 27, 2000, the Commission approved the settlement agreement between the Office of Public Counsel and Shangri-La by the Lake Utilities, Inc. (utility). As to the refund, the Commission ordered the utility to refund the difference between the original and PAA rates. Further, pursuant to Rule 25-30.360, Florida Administrative Code, no later than February 24, 2001, you should receive a credit on your utility bill representing the difference between the rates you were previously billed and the new rates approved as a result of the settlement agreement.

I hope that this information clarifies the Commission's decision concerning the refund. If you have any further questions in this regard, please feel free to contact Ms. Martha Golden at (850) 413-7015.

Sincerely,

A handwritten signature in black ink, appearing to read "D. Tyler Van Leuven".

D. Tyler Van Leuven
Staff Attorney

DTV/dm

DOCUMENT NUMBER - DATE

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FPSC-RECORDS/REPORTING

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cc: Commissioners
Division of Legal Services (Gervasi)
Division of Regulatory Oversight (Rieger)
Division of Policy Analysis & Interagency Liaison (Golden)
Division of Records and Reporting

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