

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

RECORDS AND REPORTING

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RECEIVED-FPSC

DATE: FEBRUARY 8, 2001

TO: DIRECTOR, DIVISION OF RECORDS AND REPORTING (BAYO)

FROM: DIVISION OF COMPETITIVE SERVICES (ILERI) *me* *CRBA*
DIVISION OF LEGAL SERVICES (B. KEATING) *BK* *CRBA* *for* *LD*

RE: DOCKET NO. 990517-TL - REQUEST FOR REVIEW OF PROPOSED NUMBERING PLAN RELIEF FOR THE 904 AREA CODE.

AGENDA: 2/20/01 - REGULAR AGENDA - POST HEARING DECISION - PARTICIPATION IS LIMITED TO COMMISSIONERS AND STAFF

CRITICAL DATES: 1/1/02 (EXHAUST DATE¹ FOR THE 904 AREA CODE)

SPECIAL INSTRUCTIONS: NONE

FILE NAME AND LOCATION: S:\PSC\CMP\WP\990517A.RCM

CASE BACKGROUND

At the September 29, 2000 Special Agenda Conference, the Florida Public Service Commission (Commission) approved relief plans for the 305/786, 561, 904, and 954 area codes. During this conference, the Commission voted to approve a geographic split for the 904 area code. Under the chosen plan, customers in the Sanford exception area would be required to change not only their area code, but also their full seven digit telephone numbers. To allow customers in the Sanford exception area to voice their preference of remaining in the 407 area code and maintaining their current telephone numbers or moving into the 904 area code and changing their phone numbers, the Commission voted to approve a balloting process.

By Order No. PSC-00-2055-PAA-TL, issued October 27, 2000, the Commission established the balloting criteria and procedures for

¹The exhaust dates are taken from the April, 2000, Central Office Code Utilization Survey (COCUS) results.

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the survey in the proposed Sanford exception area. Because this survey differed from previous surveys in that only the customers' telephone numbers would be subject to change, and not their calling scope, the Commission determined that the EAS guidelines should not be applied in this ballot. Instead, the Commission required that a simple majority (50% plus 1) of the ballots returned must vote in favor of a telephone number change in that area for this measure to pass.

This recommendation addresses the results of the subscriber survey.

DISCUSSION OF ISSUES

ISSUE 1: Based on the results of the subscriber survey, should the proposed Sanford exception area (Osteen) customers' telephone numbers (area code + 7-digit number) be changed from the 407/321 overlay area code to the 386 area code along with the remainder of Volusia County?

RECOMMENDATION: No. Based on the results of the subscriber survey, staff recommends that the customers' telephone numbers should not be changed. (**ILERI**)

STAFF ANALYSIS: Pursuant to Order No. PSC-00-2055-PAA-TL, issued October 27, 2000, the survey was conducted using a simple majority rule in which 50% plus 1 of the customer ballots returned must vote in favor of a ten-digit telephone number change in that area for this measure to pass.

Pursuant to PSC-00-2055-PAA-TL, the survey of the proposed Sanford exception area was conducted in an expedited manner. The ballots were mailed to the customers by December 1, 2000, and all ballots postmarked by January 16, 2001 were counted by staff. The ballot advised the subscribers that their seven digit telephone number would change, as well as their area code, from 407/321 to 386, the area code of the remaining portions of Volusia County.

Table A shows the results of the survey for all ballots postmarked by January 16, 2001. Staff notes that after January 16, 2001, staff received only three ballots as of the filing date of this recommendation. Although the balloting criteria specified in Order No. PSC-00-2055-PAA-TL was met, as summarized in Table A, the survey results indicate that the majority of customers chose not to have their area code and telephone numbers be changed. Therefore, staff recommends that the customers' area codes and telephone numbers should not be changed.

BALLOTING RESULTS (Postmarked on and before January 16, 2001)		
	NUMBER OF BALLOTS	PERCENT OF BALLOTS (%)
Mailed	3,705	100.00
Valid Returns	1,525	41.16
		PERCENT OF RESPONSE (%)
FOR Change	396	25.97
AGAINST Change	1,129	74.03

Table A: Balloting results with ballots postmarked January 16, 2001. The ballot results do not include 39 invalid returns, which constitute 1.05% of the total number of ballots mailed.

ISSUE 2: Should this docket be closed?

RECOMMENDATION: No. Staff recommends that this docket should remain open until a final order has been issued in this docket. (B. KEATING)

STAFF ANALYSIS: Staff recommends that this docket should remain open until a final order has been issued in this docket.