<u>MEMORAND</u>UM

February 14, 2001



TO:MARY BANE, DEPUTY EXECUTIVE DIRECTOR/TECHNICAL (FUDGE) IF N FROM: DIVISION OF LEGAL SERVICES

RE: DOCKET NO. 010089-TP - Complaint of Charlene Hoag against Verizon Florida Inc. and Sprint Communications Company, Limited Partnership d/b/a Sprint for alleged improper billing.

The Recommendation for Item 31, scheduled to be considered at the February 20, 2001, Agenda Conference, contains an error. While the cover sheet accurately reflects that the recommendation is not proposed agency action, Issue Two contains language to the contrary. The recommendation and staff analysis in Issue Two should read as follows: Yes, this docket should be closed." Since the change is simple, easy to understand, and not likely to change the Commissioners' vote from what it otherwise would have been, staff requests that the item not be deferred and that it be granted permission to make the proposed change at the Agenda Conference.

JKF/lw

Attachment

Division of Consumer Affairs (Stokes) cc: Division of Regulatory Oversight (McCoy) Division of Records + Reporting.

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