BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Investigation of proposed updates to the Routing Data Base System (RDBS) and Business Rating Input Database System (BRIDS) affecting the Tampa telecommunications carriers.

DOCKET NO. 010102-TP ORDER NO. PSC-01-0715-PHO-TP ISSUED: March 21, 2001

Pursuant to Notice and in accordance with Rule 28-106.209, Florida Administrative Code, a Prehearing Conference was held on March 12, 2001, in Tallahassee, Florida, before Commissioner Braulio L. Baez, as Prehearing Officer.

APPEARANCES:

MARSHA RULE, ESQUIRE, 101 N. Monroe Street, Suite 700, Tallahassee, Florida 32301

On behalf of AT&T Communications of the Southern States, Inc., and AT&T Wireless Services, Inc.

NORMAN H. HORTON, JR., ESQUIRE AND FLOYD SELF, ESQUIRE, Messer, Caparello & Self, P.A., Post Office Box 1876, Tallahassee, Florida 32302-1876

AT&T Communications of the Southern States, Inc., Intermedia Communications, Inc., and MCI WorldCom Communications, Inc.

SCOTT SAPPERSTEIN, ESQUIRE, 3625 Queen Palm Drive, Tampa, Florida 33619-1309
On behalf of Intermedia Communications, Inc.

DONNA MCNULTY, ESQUIRE, The Atrium, Suite 105,325 John Knox Road, Tallahassee, Florida 32303
On behalf of MCI WorldCom Communications, Inc.

KIMBERLY WHEELER, ESQUIRE, Morrison & Foerster, 2000 Pennsylvania Avenue, N.W., Washington, D.C. 20006-1888 On behalf of North American Numbering Plan Administrator.

DOCUMENT NUMBER - DATE
03561 MAR 21 5

> KAREN M. CAMECHIS, ESQUIRE AND PETER M. DUNBAR, ESQUIRE, Pennington, Moore, Wilkinson, Bell & Dunbar, P.A., Post Office Box 10095, Tallahassee, Florida 32302-2095 On behalf of Time Warner Telecom of Florida, L.P.

> KIMBERLY CASWELL, ESQUIRE, Post Office Box 110, MC7, Tampa, Florida 33601
> On behalf of Verizon Florida Inc.

CHARLES J. BECK, ESQUIRE, Office of Public Counsel, c/o The Florida Legislature, 111 West Madison Street, Room 812, Tallahassee, FL 32399-1400
On behalf of The Citizens of Florida.

C. LEE FORDHAM, ESQUIRE, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850
On behalf of the Commission Staff.

PREHEARING ORDER

I. <u>CONDUCT OF PROCEEDINGS</u>

Pursuant to Rule 28-106.211, Florida Administrative Code, this Order is issued to prevent delay and to promote the just, speedy, and inexpensive determination of all aspects of this case.

II. CASE BACKGROUND

On August 15, 2000, Verizon Florida, Inc. (Verizon) sent a letter to Tampa area codeholders informing them of forthcoming updates to Telcordia's Routing Database System (RDBS) and Business Rating Input Database System (BRIDS). The updates, to be effective February 1, 2001, were intended to bring the Local Exchange Routing

¹ Telcordia Technologies is the industry routing and database administrator.

Guide (LERG)² and Vertical and Horizontal Terminating Point Master (V+H/TPM)³ in sync with Verizon's current Florida tariff language. The letter notified the Tampa codeholders that this would likely impact their entries in the RDBS and the BRIDS. On October 25, 2000, we received a letter from an attorney on behalf of many Florida Alternate Local Exchange Companies (ALECs). He expressed concerns over the impact Verizon's updates would have on ALECs in the Tampa area. On November 17, 2000, we asked Verizon to delay the changes pending a study to determine the impact on ALECs and also our number conservation measures.

On January 23, 2001, we received a letter from the attorney representing ALECs seeking immediate assistance on behalf of various ALECs, including ALLTEL, Intermedia, Sprint, Time-Warner, and WorldCom, as they had been advised by Telcordia that the proposed changes to the RDBS and BRIDS were going to be effective February 1, 2001, contrary to our November 17, 2000 request. Based on our concern over the impact of these changes, on February 26, 2001, we issued Order No. PSC-01-0456-PAA-TP, ordering that Verizon immediately cease the modifications and setting the matter for administrative hearing on March 27, 2001.

This Commission has authority to address area code relief pursuant to 47 C.F.R. §§ 52.3 and 52.19. In addition, as part of our ongoing effort to conserve area codes, on April 2, 1999, we filed a petition with the Federal Communications Commission (FCC) seeking authority to implement number conservation measures, which could help minimize consumer confusion and expenses associated with imposing new area codes too frequently. On September 15, 1999, the FCC issued Order FCC 99-249, granting our Petition for Delegation of Additional Authority to Implement Number Conservation Measures. Among other things, FCC 99-249 granted us interim authority to set numbering allocation standards, request number utilization data from all carriers, implement NXX code sharing, and implement rate

² The LERG is a Bellcore document which lists all North American central offices and describes their relationship to tandem offices.

³ V&Hs were developed by the telecommunications industry to simplify the calculations needed to determine the straight-line airline distance between two sets of geographical points.

center consolidation. By Order No. PSC-00-543-PAA-TP, issued March 16, 2000, we approved the exercise of the federal authority given us to conserve telephone numbers and delay the early exhaustion of area codes in Florida.

III. PROCEDURE FOR HANDLING CONFIDENTIAL INFORMATION

- Any information provided pursuant to a discovery request for which proprietary confidential business information status is requested shall be treated by the Commission and the parties as confidential. The information shall be exempt from Section 119.07(1), Florida Statutes, pending a formal ruling on such request by the Commission, or upon the return of the information to the person providing the information. If no determination of confidentiality has been made and the information has not been used in the proceeding, it shall be returned expeditiously to the person providing the information. If a determination of confidentiality has been made and the information was not entered into the record of the proceeding, it shall be returned to the person providing the information within the time periods set forth in Section 364.183, Florida Statutes.
- B. It is the policy of the Florida Public Service Commission that all Commission hearings be open to the public at all times. The Commission also recognizes its obligation pursuant to Section 364.183, Florida Statutes, to protect proprietary confidential business information from disclosure outside the proceeding.
- 1. Any party intending to utilize confidential documents at hearing for which no ruling has been made, must be prepared to present their justifications at hearing, so that a ruling can be made at hearing.
- 2. In the event it becomes necessary to use confidential information during the hearing, the following procedures will be observed:
 - a) Any party wishing to use any proprietary confidential business information, as that term is defined in Section 364.183, Florida Statutes, shall notify the Prehearing Officer and all parties of

record by the time of the Prehearing Conference, or if not known at that time, no later than seven (7) days prior to the beginning of the hearing. The notice shall include a procedure to assure that the confidential nature of the information is preserved as required by statute.

- b) Failure of any party to comply with 1) above shall be grounds to deny the party the opportunity to present evidence which is proprietary confidential business information.
- When confidential information is used in the c) parties must have copies for the hearing, Commissioners, necessary staff, and the Court Reporter, in envelopes clearly marked with the Any party wishing to nature of the contents. examine the confidential material that is not subject to an order granting confidentiality shall be provided a copy in the same fashion as provided to the Commissioners, subject to execution of any appropriate protective agreement with the owner of the material.
- d) Counsel and witnesses are cautioned to avoid verbalizing confidential information in such a way that would compromise the confidential information. Therefore, confidential information should be presented by written exhibit when reasonably possible to do so.
- e) At the conclusion of that portion of the hearing that involves confidential information, all copies of confidential exhibits shall be returned to the proffering party. If a confidential exhibit has been admitted into evidence, the copy provided to the Court Reporter shall be retained in the Division of Records and Reporting's confidential files.

IV. POST-HEARING PROCEDURES

Each party shall file a post-hearing statement of issues and positions. A summary of each position of no more than 50 words, set off with asterisks, shall be included in that statement. If a party's position has not changed since the issuance of the prehearing order, the post-hearing statement may simply restate the prehearing position; however, if the prehearing position is longer than 50 words, it must be reduced to no more than 50 words. If a party fails to file a post-hearing statement, that party shall have waived all issues and may be dismissed from the proceeding.

Pursuant to Rule 28-106.215, Florida Administrative Code, a party's proposed findings of fact and conclusions of law, if any, statement of issues and positions, and brief, shall together total no more than 40 pages, and shall be filed at the same time.

V. PREFILED TESTIMONY AND EXHIBITS; WITNESSES

Testimony of all witnesses to be sponsored by the parties (and Staff) has been prefiled. All testimony which has been prefiled in this case will be inserted into the record as though read after the witness has taken the stand and affirmed the correctness of the testimony and associated exhibits. All testimony remains subject to appropriate objections. Each witness will have the opportunity to orally summarize his or her testimony at the time he or she takes the stand. Summaries of testimony shall be limited to five minutes. Upon insertion of a witness' testimony, exhibits appended thereto may be marked for identification. After all parties and Staff have had the opportunity to object and cross-examine, the exhibit may be moved into the record. All other exhibits may be similarly identified and entered into the record at the appropriate time during the hearing.

Witnesses are reminded that, on cross-examination, responses to questions calling for a simple yes or no answer shall be so answered first, after which the witness may explain his or her answer.

The Commission frequently administers the testimonial oath to more than one witness at a time. Therefore, when a witness takes the stand to testify, the attorney calling the witness is directed to ask the witness to affirm whether he or she has been sworn.

VI. ORDER OF WITNESSES

Witness	Proffered By	Issues #
Direct and Rebuttal		
Beverly Y. Menard	Verizon	all
Thomas Foley	Staff	2
R.E. Poucher	OPC	all
Felicia Anne Henderson	AT&T	all
Kelly Faul	Intermedia	all
Denise Thomas*	WorldCom	all
Craig Tystad	Time Warner	all

^{*} The prefiled testimony for WorldCom was filed on behalf of James D. Joeger. Ms. Thomas will be substituted for, and will adopt, Mr. Joerger's direct and rebuttal testimony.

VII. BASIC POSITIONS

<u>OPC</u>: For the purpose of ALECs utilizing numbering resources, Verizon should treat the Tampa Market Area as one rate center.

JOINT:

There has always been one rate center in effect for Tampa since before the introduction of local competition. Verizon's tariff and its internal controls have been transparent to, and unknown by, the rest of the industry. Verizon should be directed to recall any changes to the LERG and the BRIDS and RDBS systems and to file with the Commission its plan to undertake those necessary internal actions that are required to bring its operations into compliance with the rest of the industry.

TIME WARNER:

Verizon should not be allowed to expand from one to five rate centers in the Tampa market area, and should be required to undo the changes made prior to August 15,2000. TWTC believes

that customers and other telecommunications carriers in the area will be significantly impacted by Verizon's changes in the rate center structure, including impacts on local and toll calling scopes, reciprocal compensation obligations, number portability, customer billing issues, call termination issues, the applicability of access charges on certain calls, as well as premature exhaustion of the 813 area code.

VERIZON:

The issues in this proceeding have arisen largely because of fundamental misconceptions relative to Verizon's five Tampa rate centers, which have existed for over 30 years. Verizon is not converting, expanding, or changing these currently tariffed Tampa rate centers. It is only correcting the RDBS system and its output products to correspond to its switches and its tariff. These corrections will not change the alternative local exchange carriers' (ALECs') calling scopes or cause any other significant impacts for the ALECs. Verizon would not oppose a number pooling trial in the Tampa Metropolitan Statistical Area (MSA) to alleviate any concerns about the effect of multiple rate centers on numbering resources, but any additional conservation measures should be considered only in the context of the ongoing generic number conservation docket.

STAFF:

Staff sponsored witness' basic position presents two scenarios based on specific assumptions. One scenario would require 91 new codes and the other would require 260 new codes for carriers to have a presence in each of the new Tampa rate centers. Either scenario would cause the premature exhaust of the 813 NPA, one scenario would place the 813 NPA in jeopardy of exhaust before NPA relief could be accomplished. Advisory staff's positions are preliminary and based on materials filed by the parties and on discovery. The preliminary positions are offered to assist the parties in preparing for the hearing. Staff's final positions will be based upon all the evidence in the record and may differ from the preliminary positions.

VIII. <u>ISSUES AND POSITIONS</u>

ISSUE 1: Should the Tampa Market Area be considered one rate center? If not, what rate centers should be associated with the Tampa Market Area?

POSITIONS

OPC: The Tampa Market Area should be one rate center for the ALECs, as it has been for past years.

JOINT:

Yes. In the LERG, the industry document relied upon by all carriers for the routing of calls, has always indicated but a single rate center for Tampa. This is what the ALECs relied upon when they first obtained NXX codes for the provision of local telephone service, and there is no reasonable basis for changing from the single rate center.

TIME WARNER:

Yes, the Tampa Market Area should be considered one rate center to prevent premature exhaust of the 813 NPA, and to facilitate future numbering resource optimization efforts, TWTC believes that customers and other telecommunications carriers in the area will be significantly impacted by Verizon's changes in the rate center structure, including impacts on local and toll calling scopes, reciprocal compensation obligations, number portability, customer billing issues, call termination issues, the applicability of access charges on certain calls, as well as premature exhaustion of the 813 area code.

VERIZON:

No. Verizon's five Tampa rate centers, which have existed for over 30 years, should be maintained.

STAFF:

Staff has no position at this time.

ISSUE 2: How would multiple rate centers impact the numbering
 resources in the Tampa Market Area?

POSITIONS

OPC: Requiring the ALECs to change the procedure which has been used for past years would have an adverse impact on numbering resources in the Tampa Market Area.

JOINT:

The introduction of five geographic rate centers for Tampa would lead to the premature exhaust of the 813 NPA. Since the ALECs would have to obtain additional NXX codes to serve five rate centers instead of one. This is not in the best interest of the customers.

TIME WARNER:

Currently, TWTC has 4 NXX's that serve the entire Tampa area. In order for TWTC to serve customers in the five rate centers designated by Verizon, T'WTC would be required to designate the codes we currently have to the rate center covering the area where the predominate number of our customers physically reside. TWTC would then have to request initial codes in the other four rate centers in order to bring customers into alirenment with Verizon's rate centers, and to allow customers to participate in porting. As a result, customers may be forced to take a number change to a new area code. This would be the case with each of the approximately 32 ALEC's in the Tampa area. Each ALEC would be required to request a new NXX from NANPA for four additional rate centers. This instantly increases the amount of assigned NXX's to 128, and could contribute to the premature exhaust of the 813 NPA.

VERIZON:

If ALECs wish to serve customers located in all five existing Tampa rate centers, they would require NXX codes in each of those rate centers. Because Verizon believes most ALEC customers are located in the Tampa Central rate center, the impact on numbering resources may well be relatively insignificant. In any event, Verizon would agree to thousand block number pooling to help conserve numbering resources in the 813 area code.

STAFF:

Staff sponsored witness' basic position presents two scenarios based on specific assumptions. One scenario would require 91 new codes and the other would require 260 new codes for carriers to have a presence in each of the new Tampa rate centers. Either scenario would cause the premature exhaust of the 813 NPA, one scenario would place the 813 NPA in jeopardy of exhaust before NPA relief could be accomplished. Advisory staff has no position at this time.

- ISSUE 3: a) What effect will Verizon's changes to its Routing
 Database System (RDBS) and Business Rating Information
 Database System (BRIDS) have on other
 telecommunications carriers in the Tampa Market Area?
 - b) What effect would one or more rate centers have on telecommunications carriers in the Tampa Market Area?

POSITIONS

OPC: No position at this time.

JOINT:

- a) Verizon's proposed changes would require the ALECs to reassign its existing NXX codes to one of the five geographic rate centers. In reassigning NXX codes, some customers will have to take telephone number changes. In addition, ALECs would have to obtain new NXX codes in order to serve the other rate centers.
- b) One rate center has been in effect since before the beginning of local competition in Tampa, and would continue to be good for all carriers and their customers. Only in changing to five rate centers would the premature NPA exhaust, customer telephone number changes, and other routing and customer service problems develop.

TIME WARNER:

a) Terminating calling plans from outside the Tampa area may disadvantage TWTC. For example, a terminating calling plan

> from the New Port Richey rate center into the Tampa area must be defined by Verizon for six different rate centers: Tampa, Tampa Central, Tampa South, Tampa North, Tampa East, and Tampa West. The Tampa rate center may be designated as a toll call from New Port Richey, whereas all other rate centers may be designated as a local call from New Port Richey. TWTC would have no control over the determination of whether the call is toll or local. Having more than one rate center will require ALECS to utilize additional numbering resources which will, in turn, require customers of ALECs to change their phone numbers, putting ALECs at a competitive disadvantage. The porting rules state that porting cannot take place outside the rate center. Therefore, if a TWTC customer in the "Tampa" rate center wants to port to Verizon in the Tampa Central rate center, the TWTC customer would be forced to take a number change since the rate center designations do not match. also be the same if a Verizon customer ported to TWTC. center designations must match in order to follow porting TWTC believes that customers and other telecommunications carriers in the area will be significantly impacted by Verizon's changes in the rate center structure, including impacts on local and toll calling scopes, reciprocal compensation obligations, number portability, customer billing issues, call texmination issues, the applicability of access charges on certain calls, as well as premature exhaustion of the 813 area code.

> b) Having more than one rate center will require ALECs to utilize additional numbering resources which will, in turn, require customers of ALECs to change their phone numbers, putting ALECs at a competitive disadvantage. Additionally, porting rules state that porting cannot take place outside the rate center. Therefore, if a TWTC customer in the "Tampa" rate center wants to port to Verizon in the Tampa Central rate center, the TWTC customer would be forced to take a number change since the rate center designations do not match. This would also be the same if a Verizon customer ported to TWTC. Rate center designations must match in order to follow porting rules.

VERIZON:

- a) Carriers will need to determine which Tampa rate center their customers occupy. Verizon has provided the ALECs with a number of documents to assist them to identify the proper rate centers for their customers.
- b) Verizon's recognition of the existing five rate centers in the LERG/RDBS will have no immediate impact whatsoever on ALECs. There have been no changes to rating or routing as a result of Verizon's recognition of the existing Tampa rate centers. The ALECs' existing calling scopes will remain the same. Moreover, existing ALEC customers should be grandfathered in the Tampa Central rate center as long as they stay with that particular ALEC. Any new NXX codes would need to be established with the correct Tampa rate center designation.

STAFF:

Staff has no position at this time.

ISSUE 4: Should a number pooling trial be implemented in the Tampa Metropolitan Statistical Area? If so, when should the number pooling trial begin?

POSITIONS

OPC: A number pooling trial in the Tampa MSA should be implemented within six months of the Commission's decision in this proceeding.

JOINT:

A number pooling trial would be appropriate for the Tampa area if the national pooling process is unable to commence by year's end. Given the current pooling trials implementation schedule for Florida, the earliest a new trial could start would be late November 2001 (60 days after the last currently schedule trial for the Ft. Pierce MSA).

TIME WARNER:

Yes, and the trial should be begin July 1, 2001. Number pooling mandates a separate number pool for each rate center. In the Tampa area, there would be six separate

number pools, one for each rate center. The problem with this situation is that the ALECs, of which there are approximately 32, would donate and participate in one number pool for the "Tampa" rate center. However, Verizon would donate to themselves and be the only service provider to participate in the other five rate center pools, since the ALEC's do not have numbers designated for the five Verizon rate centers. This process defeats the purpose of number pooling as an optimization method within the 813 NPA.

VERIZON:

Verizon is not opposed to a number pooling trial in the Tampa MSA. Verizon believes it could be ready to implement a pooling trial six months after a Commission order establishing such a trial.

STAFF:

Staff has no position at this time.

- ISSUE 5: What other number conservation measures, if any, should
 the Commission order in the Tampa Market Area? If so,
 - a) When should these measures be implemented?
 - b) How should the cost recovery be established?

POSITIONS

- **OPC:** a) No position at this time.
 - b) Verizon already recovers its costs of providing telecommunications services through price cap regulation, and its rates cannot be increased except as provided by section 364.051, Florida Statutes. No additional charges should be allowed.

JOINT:

a) The best number conservation measure would be to retain the single rate center for Tampa.

b) Cost recovery for any new number conservation measures should be addressed in Docket No. 981444-TP.

TIME WARNER:

Although the situation in Tampa actually involves the expansion of rate centers from one to five, not rate center consolidation, rate center consolidation is a conservation measure that should be ordered for the Tampa market area.

- a) Rate center consolidation should be implemented immediately.
- b) Each carrier should absorb the costs of implementing rate center consolidation.

VERIZON:

The Commission should not consider implementation of any number conservation measures other than the above-discussed pooling trial. Under FCC decisions, a number of conservation measures are already being implemented nationwide. To the extent this Commission wishes to go beyond those measures, it should consider doing so only in the context of the generic docket established for that purpose (Docket No. 981444-TP), so that all interested parties can participate and potential conservation measures can be considered on a statewide basis.

STAFF:

Staff has no position at this time.

- <u>ISSUE 6</u>: Should Verizon be ordered to implement rate center consolidation in the Tampa Market Area? If so,
 - a) How many rate centers should be consolidated? and if so, how should it be implemented?
 - b) When should the rate center consolidation be effective?

c) Should Verizon be allowed to recover its costs upon consolidation of its rate centers in the Tampa Market Area? If so, how?

POSITIONS

OPC: a) No position at this time.

- b) No position at this time.
- c) Verizon already recovers its costs of providing telecommunications services through price cap regulation, and its rates cannot be increased except as provided by section 364.051, Florida Statutes. No additional charges should be allowed.

JOINT:

If the Commission retains the single Tampa rate center as is in the LERG, Verizon may need to undertake internal rate center consolidation. Verizon should be directed to present a plan to the Commission for such approval and any other appropriate actions.

TIME WARNER:

Yes.

- a) There should be one rate center for the Tampa area.
- b) Rate center consolidation should be ordered immediately with completion as soon as practicable.
- c) As stated above, all carriers, including Verizon, should absorb the costs of implementing rate center consolidation in Tampa.

VERIZON:

Verizon should not be ordered to implement rate center consolidation. Consolidation of rate centers would require the Commission to mandate extended area service, which it cannot do under Florida law. Issues concerning the Commission's jurisdiction to order rate center consolidation and the proper means of recovering the costs and revenue

losses associated with rate center consolidation should be considered in the generic docket number 981444-TP, which was intended to address just such issues.

STAFF:

Staff has no position at this time.

ISSUE 7: Should Verizon be required to undo changes made prior to August 15, 2000, in its RDBS and BRIDS systems? If so, should Verizon be required to file a revised Tariff reflecting one Tampa Rate Center?

POSITIONS

OPC: Verizon should treat the Tampa Market Area as one rate center for the purpose of ALECS utilizing numbering resources.

JOINT:

Yes, to both questions. Notwithstanding Verizon's tariff, there has been only one rate center in Tampa. The problems Verizon has identified are internal to its operations, so the appropriate resolution would be for Verizon to update its tariff. If this presents new problems for Verizon, then it should submit a proposal to the Commission.

TIME WARNER:

Yes, and Verizon should be required to file a revised tariff reflecting one rate center for the Tampa market area. Implementation of the proposed modifications to the RDBS and the BRIDS will result in premature exhaustion of the 813 NPA. If the Commission does not take immediate action to cease further updates to the RDBS and the BRIDS, all ALECs in the Tampa area will be required to obtain Nxx codes in all five Tampa rate centers, effective May 1,200 1. TWTC believes that customers and other telecommunications carriers in the area will be significantly impacted by Verizon's changes in the rate center structure, including impacts on local and toll calling scopes, reciprocal compensation obligations, number portability, customer billing issues, call termination issues, the applicability

of access charges on certain calls, as well as premature exhaustion of the 813 area code.

VERIZON:

No, Verizon should not be required to undo the RDBS and BRIDS systems changes. As noted, the Commission lacks the jurisdiction to require consolidation of all Tampa rate centers, and, of course, no rate center consolidation may be implemented without full recovery of costs and revenue losses.

STAFF:

Staff has no position at this time.

IX. EXHIBIT LIST

<u>Witness</u>	Proffered By	I.D. No.	<u>Description</u>
R.E. Poucher	OPC	(REP-1)	S n y d e r Complaints
		(REP-2)	S n y d e r Slamming Complaints
R.E. Poucher	OPC	(REP-3)	Snyder Daily Volume
		(REP-4)	Regulatory Slamming Complaints
		(REP-5)	Customer Escalation Fraudulent LOA's
		(REP-6)	Fraudulent Slamming Complaints

Witness	Proffered By	I.D. No.	Description
·		(REP-7)	Customer Escalation Form
		(REP-8)	FCC Fine For Forgeries
		(REP-9)	Commons' Deposition
		(REP-10)	S n y d e r Regulatory Complaints
		(REP-11)	600 Orders; 600 Slams
		(REP-12)	20 Slams Per Day
		(REP-13)	32% Florida Complaints
		(REP-14)	40,000 Sales Per Month
		(REP-15)	40,000 Sales, \$3 Million Commission
R.E. Poucher Supplemental Direct Testimony	OPC	(REP-16)	Citizens' First Set of Requests For Production of Documents to GTE
		(REP-17)	Citizens' Fifth Set of Requests For Production of Documents to GTE

Witness	Proffered By	I.D. No.	<u>Description</u>
		(REP-18)	Slamming Complaints Received 12/15/2000
R.E. Poucher Rebuttal Testimony	OPC .	(REP-19)	W h a t Constitutes Fraud
	-	(REP-20)	V e r i z o n Investigation
			Verizon
		(REP-21)	Fraudulent Slams
	-	(REP-22)	Forgery - 5 LOA's
			Fraud With
		(REP-23)	Deceased Customers
		(REP-24)	Zielewicz Forgery
			Caliro Job
	•	(REP-25)	Description
R.E. Poucher	OPC		Withholding
		(REP-26)	Information F r o m Commission
	_		BellSouth No
		(REP-27)	Faul PIC Changes
	-	(REP-28)	Strategic Partners - GTE/Snyder August 1998 Review

Witness	Proffered By	I.D. No.	Description
		(REP-29)	S a l e s Objectives For E t h n i c Marketing Project
Craig Tystad	Time Warner	(CT-1)	Summary of Mr. Tystad's qualifications
Denise Thomas	WorldCom	(JDJ-1)	Letter from carriers to M r D'Haeseleer dated October 25, 2000 identifying some of the potential problems and the need to g a t h e r additional information.
Denise Thomas	WorldCom	(JDJ-2)	Letter from M r . D'Haeseleer to Verizon dated November 17, 2 0 0 0 , requesting that Verizon's proposed changes be filed with the Commission in the form of a petition and docketed.

<u>Witness</u>	Proffered By	I.D. No.	Description
		(JDJ-3)	Letter from carriers to M r . D'Haeseleer, with a copy to Verizon and Telecordia, dated January 23, 2001, requesting all actions cease and Mr. D'Haeseleer's directions in his November 13, 2000, letter be complied with.
Beverly Y. Menard	Verizon	(BYM-1)	August 2000 notification of RDBS and BRIDS updates
Beverly Y. Menard	Verizon	(BYM-2)	Tampa rate centers and calling scopes
		(BYM-3)	Tampa zip codes
		(BYM-4)	ALEC Codes in 813 exchange
		(BYM-5)	GTE exchange boundary map

Witness	Proffered By	I.D. No.	<u>Description</u>
Beverly Y. Menard (rebuttal)	Verizon -	(BYM-6)	Verizon calling scope changes if Tampa rate centers were consolidated
	Staff _	(STIP-1)	Official Recognition List
	Staff	(STIP-2)	D o c k e t Correspondence
	Staff _	(STIP-3)	Responses to S t a f f 's November 22, 2000, Data Request in Docket No. 960100-TP

Parties and Staff reserve the right to identify additional exhibits for the purpose of cross-examination.

X. PROPOSED STIPULATIONS

The following exhibits have been stipulated:

STIP-1 - Official Recognition List.

STIP-2 - Docket Correspondence

STIP-3 - Responses to Staff's November 22, 2001, Data Request in Docket No. 960100-TP.

XI. PENDING MOTIONS

There are no pending motions at this time.

XII. PENDING CONFIDENTIALITY MATTERS

There are presently no pending requests for confidential treatment.

It is therefore,

ORDERED by Commissioner Braulio L. Baez, as Prehearing Officer, that this Prehearing Order shall govern the conduct of these proceedings as set forth above unless modified by the Commission.

By ORDER of Commissioner Braulio L. Baez, as Prehearing Officer, this <u>21st</u> Day of <u>March</u>, <u>2001</u>.

BRAULIO L. BAEZ

Commissioner and Prehearing Officer

(SEAL)

CLF

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Mediation may be available on a case-by-case basis. If mediation is conducted, it does not affect a substantially interested person's right to a hearing.

Any party adversely affected by this order, which is preliminary, procedural or intermediate in nature, may request: (1) reconsideration within 10 days pursuant to Rule 25-22.0376, Florida Administrative Code, if issued by a Prehearing Officer; (2) reconsideration within 15 days pursuant to Rule 25-22.060, Florida Administrative Code, if issued by the Commission; or (3) judicial review by the Florida Supreme Court, in the case of an electric, gas or telephone utility, or the First District Court of Appeal, in the case of a water or wastewater utility. A motion for reconsideration shall be filed with the Director, Division of Records and Reporting, in the form prescribed by Rule 25-22.060, Florida Administrative Code. Judicial review of a preliminary, procedural or intermediate ruling or order is available if review of the final action will not provide an adequate remedy. review may be requested from the appropriate court, as described above, pursuant to Rule 9.100, Florida Rules of Appellate Procedure.