

4839 Business Center Way Cincinnati, OH 45246

Phone: 513-942-7900 Fax: 513-942-5506

E-Mail: solutions@pngcom.com www.powernetglobal.com

April 6, 2001

Blanca S. Bayo, Director Division of Records and Reporting Florida Public Service Commission Betty Easley Conference Center 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850

## Re: PNG Telecommunications, Inc. Petition for Waiver

Dear Ms. Bayo:

Please find enclosed for filing on behalf of PNG Telecommunications, Inc. ("PNG") an original and eight copies of PNG's First Amendment to Petition. Please return one file-stamped copy of the filing in the self-addressed, postage-prepaid envelope enclosed. Your attention to this matter is appreciated.

POWERNET GLOBAL COMMUNICATIONS

Dennis M. Packer, General Counsel

DMP/db

ν,

DOCUMENT NUMBER-DATE

04409 APR 105

FPSC-RFCORDS/REPORTING

## **BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION**

In the Matter of the Petition of PNG Telecommunications, Inc. d/b/a PowerNet Global Communications for waiver of 25-4.118 F.A.C.	Docket No. <u>02921-01</u>
	: : First Amendment to Petition :

PNG Telecommunications, Inc. d/b/a PowerNet Global Communications ("PNG"), a certificated IXC and ALEC, filed its Petition in the above-captioned docket on March 6, 2001. Pursuant to the request of FPSC Staff, PNG now files its First Amendment to its Petition. This Amendment provides revised versions of Exhibits A and B to the Petition that are comprised of the pre- and post- transfer notice letters PNG intends to provide to the affected customers. The letters have been revised to clarify to the customer that the customer's local toll service will be transferred to PNG as well as the customer's long distance service.

Respectfully submitted,

Dennis M. Packer General Counsel PowerNet Global Communications 4839 Business Center Way Cincinnati, Ohio 45246 Tel: (513)942-7900, ext. 290 Fax: (513)942-5506 e-mail: <u>dpacker@pngcom.com</u>

EXHIBIT B - POST MIGRATION NOTICE LETTER



P.O. Box 1858 West Chester, Ohio 45069

## **IMPORTANT NOTICE**

As announced in previous correspondence, PowerNet Global has purchased the assets of LDC Consultants, Inc. and, as part of this transaction, LDC and PowerNet Global agreed to transfer LDC customer accounts, including your long distance and local toll service, from LDC to PowerNet Global. This transaction will allow us to offer you a wide variety of products at comparable or lower rates while maintaining the same quality of customer service you have received from LDC in the past. No charges or fees will be imposed and no rate increase will occur as a result of this transaction and the transfer of your account to PowerNet Global.

We are confident you will be pleased with the superior service you receive from PowerNet Global. We value our relationship and pledge our commitment to providing you with quality services and personalized customer care. However, if you are not satisfied with the service you receive from PowerNet Global, please understand that you are free to choose another long distance service provider.

Please contact us at 1-800-860-9495 if you have any questions or concerns about your service.

PowerNet Global Communications, Inc.



EXHIBIT A - PRE-TRANSFER NOTICE LETTER

<<Date>>

Dear LDC Consultants Customer,

PowerNet Global Communications, a national provider of long-distance, data and Internet services has entered into an agreement with LDC Consultants, Inc. whereby PowerNet Global will purchase the assets of LDC. As part of this transaction, LDC and PowerNet Global have agreed to transfer LDC customer accounts, including your long distance and local toll service, from LDC to PowerNet Global. PNG continue to offer you the same excellent service offered by LDC coupled with the low rates offered by PowerNet Global.

PowerNet Global offers customers simple, flat-rate pricing any time of the day or night. So PowerNet Global will be offering you rates comparable to if not lower than the rates you are currently getting with LDC.

LDC and PowerNet Global will work together to ensure that your transition to PowerNet Global will be seamless with no interruption of service. Nor will you be required to pay any switchover fees associated with the transfer. If you have any questions or concerns about this change in long distance service, we encourage you to call PowerNet Global's customer service at 1-800-860-9495. Our customer service representatives will be happy to discuss the transition with you and to answer any questions you may have.

We are confident you will be pleased with the superior service you receive from PowerNet Global. We also recognize, however, that you are free to select another carrier if you are not satisfied with the service you receive. We want you to know that we value our relationship with you and pledge to provide you with value-added communications solutions and unrivaled customer support as we move forward.

Sincerely,

Bernie Stevens President & CEO PowerNet Global Communications