

To: R+R 04-11-01

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Docket File #

010288-EI

(Michelle P. Ohtson)

From: Shultz Stokes
Consumer Affairs

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04456 APR 11 01

FPSC-RECORDS/REPORTING

STATE OF FLORIDA

Commissioners:
E. LEON JACOBS, JR., CHAIRMAN
BRAULIO L. BAEZ
J. TERRY DEASON
LILA A. JABER
MICHAEL A. PALECKI



DIVISION OF CONSUMER AFFAIRS
BEVERLEE DEMELLO, DIRECTOR
(850)413-6100
TOLL FREE 1-800-342-3552

Public Service Commission

SETTLEMENT AGREEMENT

Complaint Number: 289393E

By signing the following statement, the parties agree that a satisfactory resolution of the complaint has been reached and understand that the settlement is binding on both parties and that the parties waive any right to further review or action by the Commission.

Florida Power agrees to reduce the backbilling of \$463.00 to \$32.61 to be paid with the May billing. The backbilling is a result of a stuck meter rebill of 8469 kwh which reflects billings for the partial month of May, full month of June, July, August and 5 days in September, 1999.

Shirley P. Olson
Customer

04/09/2001
Date

Carl C. Call
Company

4/9/01
Date

RECEIVED - FPC

01 APR 11 AM 8:12

RECORDS AND
REPORTING



Florida Power

A Progress Energy Company

FAX COVER SHEET

DATE: 4/10/01

010288-El.

TO: Shirley Stokes

FAX #: 850-413-6126

FROM: CAROL CORNELL
P O BOX 1699
CLEARWATER, FL 34617
(727) 562-3884
FAX: (727) 562-3877

NUMBER OF PAGES: INCLUDING COVER SHEET

Ohlson Settlement