

Dr. William F. Weir

123 Willow Way
Lady Lake, FL 32159

April 24, 2001

ORIGINAL

Public Service Commission
Division of Records and Reporting
2540 Shumad Oak Blvd.
Tallahassee, FL 32399-0850

010616-WS

Dear Sirs:

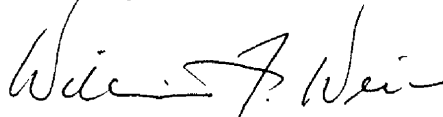
I am writing in reference to the subject of the enclosed letter from your Public Utilities Supervisor, Mr. Troy Rendell, to Sun Communities Finance Limited Partnership in Farmington Hill, Michigan. Mr. Rendell has verbally informed me that Sun Communities' response was that "it wasn't budgeted" for this year and also that they had no means of checking for "abuse of such privileges". Mr. Rendell also supplied me with the case code numbers 25-22-.032.

Those many residents, for whom I also speak, feel the budget excuse is unacceptable as it is an unfair overcharge to begin with and has no place in any budget. It is an abuse of a privilege by which the PSC permits the utility to "estimate" the amount of sewage used by the amount of water metered. When the residence is vacated, the only water used is for the mandatory lawn upkeep required by Sun Communities. Twice a week lawn sprinkling will elicit the maximum sewage charge each month, instead of the minimum charge which is the only fair amount under the circumstances.

Mr. Rendell's letter also correctly states that our Park Security has each absent residents' departure and anticipated return date on record,-- records which are part of the Water Oak Management System. A daily check of the vacant property is recorded. Their denial of a fair check is a brazen falsehood that seems to denote an arrogant posture in the matter.

We, therefore, wish to file a formal complaint and request that you not only re-assess their present method of charging their customers, but also require that they also provide a vacation rate minimum for vacant residences in year 2001, dating from the March 16, 2001 deadline, which they were given to provide fair and accurate response to the original notification.

Sincerely,


William F. Weir

Enc.

CC: Mr. Troy Rendell
M. Platt, Pres. WOEHA

123
124
125
126
127
128
129
130
131
132
133
134
135
136
137
138
139
140
141
142
143
144
145
146
147
148
149
150

DOCUMENT NUMBER-DATE

05263 APR 27 2001

DIVISION OF RECORDS/REPORTING

STATE OF FLORIDA

Commissioners:
E. LEON JACOBS, JR., CHAIRMAN
J. TERRY DEASON
LILA A. JABER
BRAULIO L. BAEZ
MICHAEL A. PALECKI



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

February 20, 2001

Mr. Jan Charron, Regional Manager
Sun Communities Finance Limited Partnership
Attn: Water Oak Utility
31700 Middlebelt Road, Suite 145
Farmington Hills, MI 48334-2321

Re: Vacation Rate for Water Oak Utility

Dear Mr. Charron:

We have received inquiries from your customers concerning the possibility of instituting a vacation rate for the wastewater service. In particular, this rate would be for part time residents who travel to other residence for several months at a time. When not in residence, these customers use the water for irrigation purposes only. Thus, the water is not collected in the wastewater system. The question posed was whether or not there was a system in place to only charge the base facility charge for the wastewater service during these periods of time.

I've been informed that these residents inform the security personnel at the front gate as to the periods of time they will not be in residence. Thus, the security personnel routinely inspect these residences during this time.

Please provide information as to whether the utility may be able to obtain this information, either through the customers themselves or through the security personnel. Also provide information as to whether the utility would be able to institute a "vacation rate" consisting of the base facility charge for the wastewater service. Obviously, the utility would continue to charge the water base facility charge, as well as, the water gallonage charge.

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0865

An Affirmative Action/Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

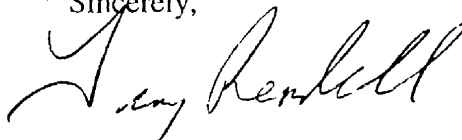
Mr. Jan Charron, Regional Manager

Page 2

February 20, 2001

In order to answer this complaint from your customers, please provide this information by March 16, 2001. If you have any questions, do not hesitate to contact me at (850) 413-6934.

Sincerely,

A handwritten signature in black ink, appearing to read "Troy Rendell". The signature is fluid and cursive, with a large initial "T" and "R".

Troy Rendell

Public Utilities Supervisor

(WEIR)

cc: Dr. W. F. Wier
Division of Economic Regulation (Willis, Lingo)
Division of Legal Services (Gervasi)
Reading File