

NOWALSKY, BRONSTON & GOTHARD

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Attorneys at Law

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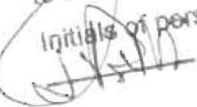
Monica Borne Haab
EllenAnn G. Sands
Bruce C. Betzer

April 27, 2001

010642-TI

Via Overnight Delivery

Florida Public Service Commission
Division of Administration
2540 Shumard Oak Blvd.
Gunter Building
Tallahassee, FL 32399-0850

Check received with filing and
forwarded to Fiscal for deposit.
Fiscal to forward a copy of check
to RAR with proof of deposit.
Initials of person who forwarded check:


RE: **Reduced Rate Long Distance, LLC**

Dear Sirs:

Enclosed please find an original and six (6) copies of Application Form for authority to provide interexchange telecommunications service within the State of Florida, submitted on behalf of Reduced Rate Long Distance, LLC. Also enclosed is the requisite \$250.00 filing fee.

Please acknowledge receipt of this filing by returning a date stamped copy of this letter in the self-addressed envelope provided.

Thank you for your assistance. Please call with any questions.

Sincerely,



Monica Borne Haab

Enclosure

cc: Beth Wieler, RRLD
(cover only)

DOCUMENT NUMBER-DATE

05450 MAY-16

FPSC-RECORDS/REPORTING

**** FLORIDA PUBLIC SERVICE COMMISSION ****

DIVISION OF COMMUNICATIONS
BUREAU OF SERVICE EVALUATION

010642-TI

APPLICATION FORM
for
AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS SERVICE
WITHIN THE STATE OF FLORIDA

Instructions

- A. This form is used for an original application for a certificate and for approval of sale, assignment or transfer of an existing certificate. In case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee (See Appendix A).
- B. Respond to each item requested in the application and appendices. If an item is not applicable, please explain why.
- C. Use a separate sheet for each answer which will not fit the allotted space.
- D. If you have questions about completing the form, contact:

Florida Public Service Commission
Division of Communications
Bureau of Service Evaluation
2540 Shumard Oak Blvd.
Gunter Building
Tallahassee, Florida 32399-0850
(904) 413-6600

- E. Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of \$250.00 to:

Florida Public Service Commission
Division of Administration
2540 Shumard Oak Blvd.
Gunter Building
Tallahassee, Florida 32399-0850
(904) 413-6251

1. Select what type of business your company will be conducting (check all that apply):

- Facilities based carrier** - company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.
- Operator service Provider** - company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
- Reseller** - company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
- Switchless Rebiller** - company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
- Multi-Location Discount Aggregator** - company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers. Then offers the resold service by enrolling unaffiliated customers.
- Prepaid Debit Card Provider** - any person or entity that purchases 800 access from an underlying carrier or unaffiliated entity for use with prepaid debit card service and/or encodes the cards with personal identification numbers.

2. This is an application for (check one):
- Original Authority** (New company).
 - Approval of Transfer** (To another certificated company).
 - Approval of Assignment of existing certificate** (To an uncertificated company).
 - Approval for transfer of control** (To another certificated company).
3. Name of corporation, partnership, cooperative, joint venture or sole proprietorship:
Reduced Rate Long Distance, LLC
4. Name under which the applicant will do business (fictitious name, etc.):
Same as 3 above.
5. National address (including street name & number, post office box, city, state and zip code).
**1025 Greenwood Blvd.
Suite 300
Lake Mary, FL 32746**
6. Florida address (including street name & number, post office box, city, state and zip code):
None.
7. Structure of organization;
- | | |
|---|--|
| <input type="checkbox"/> Individual | <input type="checkbox"/> Corporation |
| <input checked="" type="checkbox"/> Foreign corporation | <input type="checkbox"/> Foreign Partnership |
| <input type="checkbox"/> General Partnership | <input type="checkbox"/> Limited partnership |
| <input type="checkbox"/> Other, _____ | |
8. If applicant is an individual or partnership, please give name, title and address of sole proprietor or partners.
- (a) Provide proof of compliance with the foreign limited partnership statute (Chapter 620.169 FS), if applicable.
 - (b) Indicate if the individual or any of the partners have previously been:

- (1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.
- (2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

9. If incorporated, please give:

(a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida. **Exhibit A.**
Corporate charter number: M0100000824.

(b) Name and address of the company's Florida registered agent.

**NRAI Services, Inc.
526 E. Park Avenue
Tallahassee, FL 32301**

(c) Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.

Fictitious name registration number: _____

(d) Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

(1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. **No.**

(2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not. **No.**

10. Who will serve as liaison with the Commission in regard to (please give name, title, address and telephone number):
- (a) The application;
 - Monica Borne Haab, Attorney**
 - 3500 N. Causeway Blvd., Suite 1442**
 - Metairie, LA 70002**
 - Ph. (504) 832-1984; Fx. (504) 831-0892; E-Mail: mborne@nbglaw.com**
 - (b) Official point of contact for the ongoing operations of the company;
 - Beth Wieler, VP Operations**
 - 1025 Greenwood Blvd., Suite 300**
 - Lake Mary, FL 32746**
 - Ph. (407) 804-5206; Fx. (407) 804-5209**
 - (c) Tariff;
 - Monica Borne Haab, Attorney**
 - 3500 N. Causeway Blvd., Suite 1442**
 - Metairie, LA 70002**
 - Ph. (504) 832-1984; Fx. (504) 831-0892; E-Mail: mborne@nbglaw.com**
 - (d) Complaints/Inquiries from customers;
 - Beth Wieler, VP Operations**
 - 1025 Greenwood Blvd., Suite 300**
 - Lake Mary, FL 32746**
 - Ph. (407) 804-5206; Fx. (407) 804-5209**
 - Info@reducedratelongdistance.com**
11. List the states in which the applicant:
- (a) Has operated as an interexchange carrier.
 - See Exhibit B.**
 - (b) Has applications pending to be certificated as an interexchange carrier.
 - See Exhibit B.**
 - (c) Is certificated to operate as an interexchange carrier.
 - See Exhibit B.**
 - (d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.
 - None.**
 - (e) Has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.
 - None.**
 - (f) Has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.
 - None.**

12. What services will the applicant offer to other certificated telephone companies: **None.**
- () Facilities. () Operators.
 () Billing and Collection. () Sales.
 () Maintenance.
 () Other: _____
13. Do you have a marketing program?
Yes.
14. Will your marketing program:
- () Pay commissions?
 () Offer sales franchises?
 () Offer multi-level sales incentives?
 () Offer other sales incentives?
15. Explain any of the offers checked in question 14 (To whom, what amount, type of franchise, etc.).
None.
16. Who will receive the bills. for your service (Check all that apply)?
- () Residential customers. () Business customers.
 () PATS providers. () PATS station end-users.
 () Hotels & motels. () Hotel & motel guests.
 () Universities. () Univ. dormitory residents.
 () Other: (specify) _____
17. Please provide the following (if applicable):
- (a) Will the name of your company appear on the bill for your services, and if not who will the billed party contact to ask questions about the bill (provide name and phone number) and how is this information provided?
Yes.
- (b) Name and address of the firm who will bill for your service.
The Company will use LEC billing to bill customers.

18. Please provide all available documentation demonstrating that the applicant has the following capabilities to provide interexchange telecommunications service in Florida.

A. Financial capability. **Exhibit C.**

Regarding the showing of financial capability, the following applies:

The application should contain the applicant's financial statements for the most recent 3 years, including.

1. the balance sheet
2. income statement
3. statement of retained earnings.

Further, a written explanation, which can include supporting documentation, regarding the following should be provided to show financial capability.

1. Please provide documentation that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
2. Please provide documentation that the applicant has sufficient financial capability to maintain the requested service.
3. Please provide documentation that the applicant has sufficient financial capability to meet its lease or ownership obligations.

NOTE: This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

If available, the financial statements should be audited financial statements.

If the applicant does not have audited financial statements, it shall be so stated. The unaudited financial statements should then be signed by the applicant's chief executive officer and chief financial officer. The signatures should affirm that the financial statements are true and correct.

B. Managerial capability. **Exhibit D.**

C. Technical capability. **Exhibit E.**

19. Please submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed). **Exhibit F.**

20. The applicant will provide the following interexchange carrier services (Check all that apply):

MTS with distance sensitive per minute rates

Method of access is FGA

Method of access is FGB

Method of access is FOD

Method of access is 800

MTS with route specific rates per minute

Method of access is FGA

Method of access is FGB

Method of access is FGD

Method of access is 800

MTS with statewide flat rates per minute (i.e. not distance sensitive)

Method of access is FGA

Method of access is FGB

Method of access is FGD

Method of access is 800

- MTS for pay telephone service providers
- Block-of-time calling plan (Reach out Florida, Ring America, etc.).
- 800 service (Toll free)
- WATS type service (Bulk or volume discount)
 - Method of access is via dedicated facilities
 - Method of access is via switched facilities
- Private Line services (Channel services) (For ex. 1.544 mbs., DS-3, etc.)
- Travel service
 - Method of access is 950
 - Method of access is 800
- 900 service
- Operator services
 - Available to presubscribed customers
 - Available to non presubscribed customers (for example to patrons of hotels, students in universities, patients in hospitals.
 - Available to inmates

Services included are:

- Station assistance
- Person to Person assistance
- Directory assistance
- Operator verify and interrupt
- Conference Calling

21. What does the end user dial for each at the interexchange carrier services that were checked in services included (above)
22. Other:

**** APPLICANT ACKNOWLEDGMENT STATEMENT ****

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.

2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of two and one half percent on all intra and interstate business.

3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.

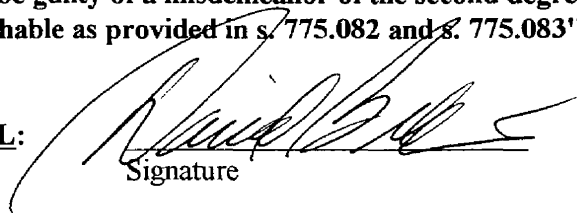
4. **APPLICATION FEE:** A non-refundable application fee of \$250.00 must be submitted with the application.

5. **RECEIPT AND UNDERSTANDING OF RULES:** I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding interexchange service.

6. **ACCURACY OF APPLICATION:** By my signature below, I the undersigned owner or officer of the named utility in the application, attest to the accuracy of the information contained in this application and associated attachments. I have read the foregoing and declare that to the best of my knowledge and belief, the information is a true and correct statement.

Further, I am aware that pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083".

UTILITY OFFICIAL:


Signature

4/24/01
Date

David Butler

CEO
Title

(407) 804-5206
Telephone No.

**** APPENDIX A ****

CERTIFICATE TRANSFER STATEMENT

I, (TYPE NAME) _____,
(TITLE) _____, of (NAME or COMPANY)
_____, and current
holder of certificate number _____, have reviewed
this application and join in the petitioner's request for a
transfer of the above-mention certificate.

UTILITY OFFICIAL::

Signature

Date

Title

Telephone No.

**** APPENDIX B ****

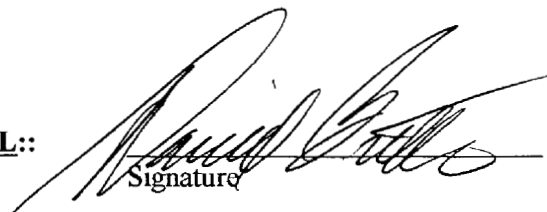
CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

- The applicant will not collect deposits nor will it collect payments for service more than one month in advance.

- The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month. (Bond must accompany application. }

UTILITY OFFICIAL::


Signature

David Butler

CEO
Title

4/24/01
Date

(407) 804-5206
Telephone No.

**** APPENDIX C ****

INTRASTATE NETWORK

The Company is a pure reseller and will not own or operate any facilities.

1. **POP:** Addresses where located, and indicate if owned or leased.

1) 2)

3) 4)

2. **SWITCHES:** Address where located, by type of switch, and indicate if owned or leased.

1) 2)

3) 4)

3. **TRANSMISSION FACILITIES:** Pop-to-Pop facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.

	<u>POP-to-POP</u>	<u>TYPE</u>	<u>OWNERSHIP</u>
1)			

2)

4. **ORIGINATING SERVICE:** Please provide the list of exchanges where you are proposing to provide originating service within thirty (30) days after the effective date of the certificate (Appendix D).

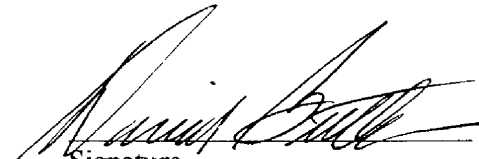
5. **TRAFFIC RESTRICTIONS:** Please explain how the applicant will comply with the EAEA requirements contained in Commission Rule 25-24.471 (4) (a) (copy enclosed).

The Company will utilize the services of only Commission certificated underlying carriers which are in compliance with all EAEA requirements contained in Rule 25.24.471(4)(a).

6. **CURRENT FLORIDA INTRASTATE SERVICES:** Applicant has () or has not () previously provided intrastate telecommunications in Florida. If the answer is has, fully describe the following:

- a) What services have been provided and when did these services begin?
- b) If the services are not currently offered, when were they discontinued?

UTILITY OFFICIAL::


Signature

4/24/01
Date

David Butler

CEO
Title

(407) 804-5206
Telephone No.

**** APPENDIX D ****

FLORIDA TELEPHONE EXCHANGES
AND
EAS ROUTES

Describe the service area in which you hold yourself out to provide service by telephone company exchange. If all services listed in your tariff are not offered at all locations, so indicate.

All service areas statewide.

In an effort to assist you, attached is a list of major exchanges in Florida showing the small exchanges with which each has extended area service (EAS).

**** FLORIDA EAS FOR MAJOR EXCHANGES ****

<u>Extended Service Area</u>	<u>with</u>	<u>These Exchanges</u>
PENSACOLA:		Cantonment, Gulf Breeze Pace, Milton Holley-Navarre.
PANAMA CITY:		Lynn Haven, Panama City Beach, Youngstown-Fountain and Tyndall AFB.
TALLAHASSEE:		Crawfordville, Havana, Monticello, Panacea, Sopchoppy and St. Marks.
JACKSONVILLE:		Baldwin, Ft. George, Jacksonville Beach, Callahan, Maxville, Middleburg Orange Park, Ponte Vedra and Julington.
GAINESVILLE:		Alachuar Archer, Brooker, Hawthorne, High Springs, Melrose, Micanopy, Newberry and Waldo.

OCALA: Belleview, Citra, Dunnellon,
Forest Lady Lake (B21),
McIntosh, Oklawaha,
Orange Springs, Salt Springs and
Silver Springs Shores.

DAYTONA BEACH: New Smyrna Beach.

TAMPA: Central None
East Plant City
North Zephyrhills
South Palmetto
West Clearwater

CLEARWATER: St. Petersburg, Tampa-West and
Tarpon Springs.

ST. PETERSBURG: Clearwater.

LAKELAND: Bartow, Mulberry, Plant City,
Polk City and Winter Haven.

ORLANDO: Apopka, East Orange, Lake Buena
Vista, Oviedo, Windermere,
Winter Garden,
Winter Park, Montverde, Reedy
Creek, and Oviedo-Winter
Springs.

WINTER PARK: Apopka, East Orange, Lake Buena Vista,
Orlando, Oviedo, Sanford, Windermere,
Winter Garden, Oviedo-Winter Springs
Reedy Creek, Geneva and Montverde.

TITUSVILLE: Cocoa and Cocoa Beach.

COCOA: Cocoa Beach, Eau Gallie,
Melbourne and Titusville.

MELBOURNE: Cocoa, Cocoa Beach, Eau Gallie
and Sebastian.

SARASOTA: Bradenton, Myakka and Venice.

FT. MYERS: Cape Coral, Ft. Myers Beach, North Cape Coral, North Ft. Myers, Pine Island, Lehigh Acres and Sanibel-Captiva Islands.

NAPLES: Marco Island and North Naples.

WEST PALM BEACH: Boynton Beach and Jupiter.

POMPANO BEACH: Boca Raton, Coral Springs, Deerfield Beach and Ft. Lauderdale.

FT. LAUDERDALE: Coral Springs, Deerfield Beach, Hollywood and Pompano Beach.

HOLLYWOOD: Ft. Lauderdale and North Dade.

NORTH DADE: Hollywood, Miami and Perrine.

MIAMI: Homestead, North Dade and Perrine.

**** APPENDIX E ****

**** GLOSSARY ****

ACCESS CODE: The term denotes a uniform five or seven digit code assigned to an individual IXC. The five digit code has the form 10XXX and the seven digit code has the form 950-XXXX.

BYPASS: Transmission facilities that go direct from the local exchange end user to an IXC point of presence, thus bypassing the local exchange company.

CARRIERS CARRIER: An IXC that provides telecommunications service, mainly bulk transmission service, to other IXCs only.

CENTRAL OFFICE: A local operating unit by means of which connections are established between subscribers' lines and trunk or toll lines to other central offices within the same exchange or other exchanges. Each three (3) digit central office code (NXX) used shall be considered a separate central office unit.

CENTRAL OFFICE CODE: The term denotes the first three digits (NXX) of the seven (7) digit telephone number assigned to a customer's telephone exchange service.

COMMISSION: The Florida Public Service Commission.

COMPANY, TELEPHONE COMPANY, UTILITY: These terms may be used interchangeably herein and shall mean any person, firm, partnership or corporation engaged in the business of furnishing communication service to the public under the jurisdiction of the Commission.

DEDICATED FACILITY: The term denotes a transmission circuit which is permanently for the exclusive use of a customer or a pair of customers.

END USER: The term denotes any individual, partnership, association, corporation, governmental agency or any other entity which (A) obtains a common line, uses a pay telephone or obtains interstate service arrangements in the operating territory of the company or (B) subscribes to interstate services provided by an IXC or uses the services of the IXC when the IXC provides interstate service for its own use.

FORM PSC/CMU 31 (11195)

Required by Commission Rule Nos. 25-24.471, 25-24.4EE' and 25- 24.480(2).

EQUAL ACCESS EXCHANGE AREAS: EAEA means a geographic area, configured based on 1987 planned toll center/access tandem areas, in which local exchange companies are responsible for providing equal access to both carriers and customers of carriers in the most economically efficient manner.

EXCHANGE: The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area. An exchange may include more than one central office unit.

EXCHANGE (SERVICE) AREA: The territory, including the base rate suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

EXTENDED AREA SERVICE: A type of telephone service furnished under tariff provision whereby subscribers of a given exchange or area may complete calls to, and receive messages from, one or more other contiguous exchanges without toll charges, or complete calls to one or more other exchanges without toll message charges.

FACILITIES BASED: An IXC that has its own transmission and/or switching equipment or other elements of equipment and does not rely on others to provide this service.

FOREIGN EXCHANGE SERVICES: A classification of exchange service furnished under tariff provisions whereby a subscriber may be provided telephone service from an exchange other than the one from which he would normally be served.

FEATURE GROUPS: General categories of unbundled tariffs to stipulate related services.

- Feature Group A:** Line side connections presently serving specialized common carriers.
- Feature Group B:** Trunk side connections without equal digit or code dialing.
- Feature Group C:** Trunk side connections presently serving AT&T-C.
- Feature Group D:** Equal trunk access with subscription.

INTEREXCHANGE COMPANY: Means any telephone company as defined in Section 364.02(4), F.S. (excluding Payphone Providers), which provides telecommunication service between exchange areas as those areas are described in the approved tariffs of individual local exchange companies.

INTER-OFFICE CALL: A telephone call originating in one central office unit or entity but terminating in another central office unit or entity both of which are in the same designated exchange area.

INTRA-OFFICE CALL: A telephone call originating and terminating within the same central office unit or entity.

INTRASTATE COMMUNICATIONS: The term denotes any communications in Florida subject to oversight by the Florida Public Service Commission as provided by the laws of the State.

INTRA-STATE TOLL MESSAGE: Those toll messages which originate and terminate within the same state.

LOCAL ACCESS AND TRANSPORT AREA: LATA means the geographic area established for the administration of communications service. It encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

LOCAL EXCHANGE COMPANY (LEC): Means any telephone company, as defined in Section 364.02(4), F.S., which, in addition to any other telephonic communication service, provides telecommunication service within exchange areas as those areas are described in the approved tariffs of the telephone company.

OPTIONAL CALLING PLAN: An optional service furnished under tariff provisions which recognizes a need of sane subscribers for extended area calling without imposing the cost on the entire body of subscribers.

900 SERVICE: A service similar to 800 service, except this service is charged back to the customer based on first minute plus additional minute usage.

PIN NUMBER: A group of numbers used by a company to identify their customers.

PAY TELEPHONE SERVICE COMPANY: Means any telephone company, other than a Local Exchange Company, which provides pay telephone service as defined in Section 364.335(4), F.S.

FORM PSC/CMU 31 (11/95)
Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25- 24.480(2).

POINT OF PRESENCE (POP): Bell-coined term which designates the actual (physical) location of an IXC's facility. Replaces some applications of the term "demarcation point."

PRIMARY SERVICE: Individual line service or party line service.

RESELLER: An IXC that does not have certain facilities but purchases telecommunications service from an IXC and then resells that service to others.

STATION: A telephone instrument consisting of a transmitter, receiver, and associated apparatus so connected as to permit sending and/or receiving telephone messages.

SUBSCRIBER, CUSTOMER: These terms may be used interchangeably herein and shall mean any person, firm, partnership, corporation, municipality, cooperative organization, or governmental agency supplied with communication service by a telephone company.

SUBSCRIBER LINE: The circuit or channel used to connect the subscriber station with the central office equipment.

SWITCHING CENTER: Location at which telephone traffic, either local or toll, is switched or connected from one circuit or line to another. A local switching center may be comprised of several central office units.

TRUNK: A communication channel between central office units or entities, or private branch exchanges.

ATTACHMENTS:

- A - CERTIFICATE TRANSFER STATEMENT**
- B - CUSTOMER DEPOSITS AND ADVANCE PAYMENTS**
- C - INTRASTATE NETWORK**
- D - FLORIDA TELEPHONE EXCHANGES and EAS ROUTES**
- E - GLOSSARY**

EXHIBIT A

CERTIFICATE OF AUTHORITY



FLORIDA DEPARTMENT OF STATE
Katherine Harris
Secretary of State

April 12, 2001

NOWAISKY, BRONSTON & GOTHARD
3500 NORTH CAUSEWAY BLVD., SUITE 1442
METAIRIE, LA 70002

Qualification documents for REDUCED RATE LONG DISTANCE LLC were filed on April 10, 2001, and assigned document number M0100000824. Please refer to this number whenever corresponding with this office.

Your limited liability company is now qualified and authorized to transact business in Florida as of the file date. In accordance with section 608.406(2), F.S., the name of this limited liability company is filed with the Department of State for public notice only and is granted without regard to any other name recorded with the Division of Corporations.

The certification you requested is enclosed.

A limited liability company annual report/uniform business report will be due this office between January 1 and May 1 of the year following the calendar year of the file date. A Federal Employer Identification (FEI) number will be required before this report can be filed. If you do not already have an FEI number, please apply NOW with the Internal Revenue by calling 1-800-829-3676 and requesting form SS-4.

Please be aware if the limited liability company address changes, it is the responsibility of the corporation to notify this office.

Should you have any questions regarding this matter, please telephone (850) 487-6051, the Registration and Qualification Section.

Tammi Cline
Document Specialist
Division of Corporations

Letter Number: 801A00021815

State of Florida



Department of State

I certify from the records of this office that REDUCED RATE LONG DISTANCE LLC, is a Nevada limited liability company authorized to transact business in the State of Florida, qualified on April 10, 2001.

The document number of this limited liability company is M01000000824.

I further certify that said limited liability company has paid all fees due this office through December 31, 2001, and its status is active.

I further certify that said limited liability company has not filed a Certificate of Withdrawal.

Given under my hand and the
Great Seal of the State of Florida
at Tallahassee, the Capitol, this the
Twelfth day of April, 2001



CR2EO22 (1-99)

Katherine Harris

Katherine Harris
Secretary of State

IN COMPLIANCE WITH SECTION 608.503, FLORIDA STATUTES, THE FOLLOWING IS SUBMITTED TO REGISTER A FOREIGN LIMITED LIABILITY COMPANY TO TRANSACT BUSINESS IN THE STATE OF FLORIDA:

1. Reduced Rate Long Distance LLC
(Name of foreign limited liability company)

2. Nevada 3. applied for
(Jurisdiction under the law of which foreign limited liability company is organized) (FEI number, if applicable)

4. March 2, 2001 5. Perpetual
(Date of Organization) (Duration: Year limited liability company will cease to exist or "perpetual")

6. Upon acceptance of application
(Date first transacted business in Florida. (See sections 608.501, 608.502, and 817.155, F.S.))

7. 1025 Greenwood Blvd., Suite 300, Lake Mary, Florida 32746
(Street address of principal office)

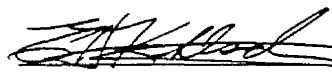
8. If limited liability company is a manager-managed company, check here

9. The usual business addresses of the managing members or managers are as follows:

1025 Greenwood Blvd., Suite 300, Lake Mary, FL 32746

10. Attached is an original certificate of existence, no more than 90 days old, duly authenticated by the official having custody of records in the jurisdiction under the law of which it is organized. (A photocopy is not acceptable. If the certificate is in a foreign language, a translation of the certificate under oath of the translator must be submitted.)

11. Nature of business or purposes to be conducted or promoted in Florida: the sale of
telecommunications services and products



Signature of a member or an authorized representative of a member.
(In accordance with section 608.408(3), F.S., the execution of this document constitutes an affirmation under the penalties of perjury that the facts stated herein are true.)
Edward H. Kohlschreiber, Manager

Typed or printed name of signee

RECEIVED
MAY 10 2001
10:50 AM

**CERTIFICATE OF DESIGNATION OF
REGISTERED AGENT/REGISTERED OFFICE**

PURSUANT TO THE PROVISIONS OF SECTION 608.415 or 608.507, FLORIDA STATUTES, THE UNDERSIGNED LIMITED LIABILITY COMPANY SUBMITS THE FOLLOWING STATEMENT TO DESIGNATE A REGISTERED OFFICE AND REGISTERED AGENT IN THE STATE OF FLORIDA.

1. The name of the Limited Liability Company is:

NRAI Services, Inc.

(Name)

526 E. Park Avenue

Florida street address (P.O. Box NOT ACCEPTABLE)

Tallahassee

FL

32301

City/State/Zip

Having been named as registered agent and to accept service of process for the above stated limited liability company at the place designated in this certificate, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relating to the proper and complete performance of my duties, and I am familiar with and accept the obligations of my position as registered agent as provided for in Chapter 608, F.S..

NRAI Services, Inc.

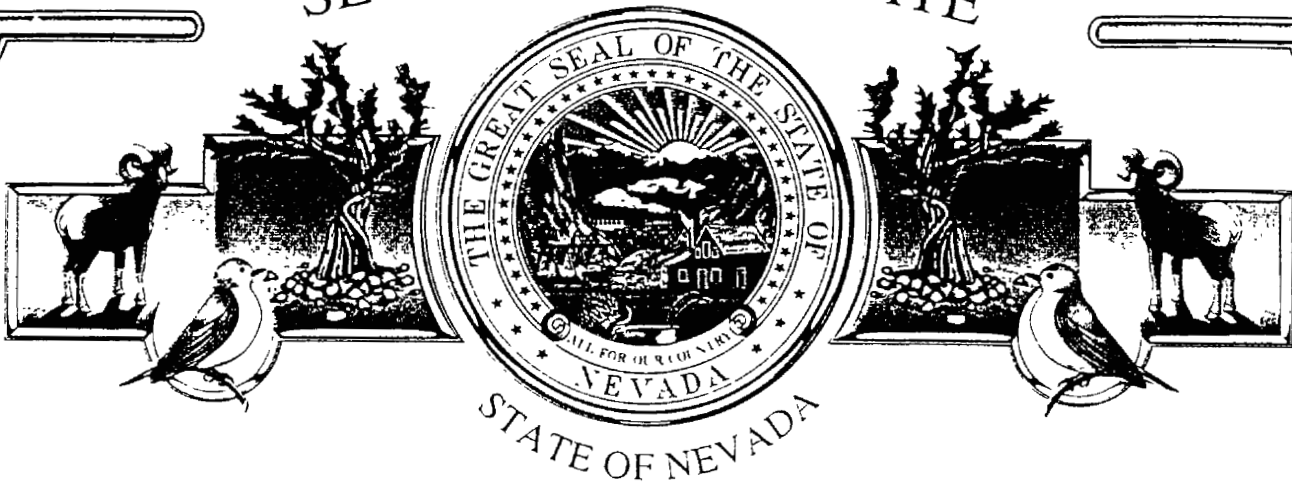
Charles A. Coyle

(Signature)

Charles A. Coyle - Asst. Secretary

\$ 100.00	Filing Fee for Application
\$ 25.00	Designation of Registered Agent
\$ 30.00	Certified Copy (optional)
\$ 5.00	Certificate of Status (optional)

SECRETARY OF STATE



CERTIFICATE OF EXISTENCE WITH STATUS IN GOOD STANDING

I, DEAN HELLER, the duly elected and qualified Nevada Secretary of State, do hereby certify that I am, by the laws of said State, the custodian of the records relating to filings by corporations, limited-liability companies, limited partnerships, limited-liability partnerships and business trusts pursuant to Title 7 of the Nevada Revised Statutes which are either presently in a status of good standing or were in good standing for a time period subsequent of 1976 and am the proper officer to execute this certificate.

I further certify that the records of the Nevada Secretary of State, at the date of this certificate, evidence, **REDUCED RATE LONG DISTANCE LLC** as a limited-liability company duly organized under the laws of Nevada and existing under and by virtue of the laws of the State of Nevada since March 2, 2001, and is in good standing in this state.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the Great Seal of State, at my office, in Carson City, Nevada, on March 30, 2001.



Dean Heller

Secretary of State

By

D. J. Zait

Certification Clerk

EXHIBIT B

The Company is not currently certified or registered, as applicable, and operating in any states, but is in the process of obtaining the required authority/certification in all of the contiguous United States.

The Company has not been denied authority in any state.

EXHIBIT C

FINANCIAL DOCUMENTATION

The Company's initial financial statements are attached. As a start-up company, the Applicant may rely on the financial support of its parent company Visia Communications LLC.

STATEMENT OF FINANCIAL CAPABILITY

The Applicant is financially capable to provide the requested service in the geographic areas proposed and will be able to maintain such services and meet any and all lease or ownership obligations as evidenced by its initial financial statements submitted with this Application.

Should additional funding become necessary in the future, the Company has access to the following sources of funding from Visia Communications, LLC its parent company.

Visia Communications, LLC

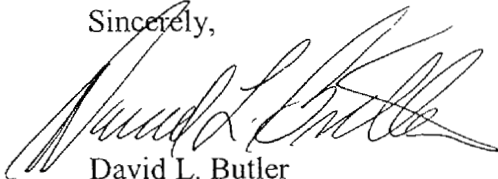
1025 Greenwood Blvd., Suite 300
Lake Mary, FL. 32746

April 10, 2001

To Whom it may concern:

Visia Communications LLC, as the parent company, will provide sufficient funding necessary to Reduced Rate Long Distance, LLC until a positive cash flow is achieved.

Sincerely,



David L. Butler
CEO, Chairman

DB/bw

**REDUCED RATE LONG DISTANCE, LLC
BALANCE SHEET
AS OF 3/31/2001**

ASSETS

Current Assets

Cash 3 900,000

Total Assets

\$ 900,000

LIABILITIES AND STOCKHOLDERS EQUITY

Stockholder's Equity

Paid-in Capital

 Common Stock

\$ 100,000

 Additional Paid in Capital

\$ 800,000

Total Paid in Capital

\$ 900,000

Total Stockholders Equity

\$ 900,000

**REDUCED RATE LONG DISTANCE
INCOME STATEMENT
FOR THE PERIOD 3/1/01 - 3/31/01**

REVENUES	
Communication Services	0.00
LEC Adjustment/Credits/Rejects	0.00
Customer Credits	0.00
Estimated Uncollectible Accts	0.00
Customer Refunds	0.00
	<hr/>
Total Adjustments	0.00
	<hr/>
Total Revenues	0.00
 COST OF REVENUES	
USBI/LEC Fees	0.00
Carrier Usage Charges	0.00
Line Charges and PIC Fees	0.00
Provisioning, Rating, and Form	0.00
Certification and Other Charge	0.00
Sales & Verifications	0.00
	<hr/>
Total Direct Costs	0.00
	<hr/>
Gross Profit	0.00
 GENERAL AND ADMINISTRATIVE EXPENSES	
(See Schedule)	0.00
	<hr/>
Income from Operations	0.00
 OTHER INCOME (EXPENSE)	
Interest Income	0.00
USBI Finance Charges	0.00
	<hr/>
Total Other Income (Expense)	0.00
	<hr/>
Net Income	0.00

EXHIBIT D

MANAGEMENT PROFILES

Gregory Taylor
3618 Corbin Street
Raleigh NC 27612

SUMMARY

Highly motivated creative professional with excellent record of growth and accomplishment. Diverse telecommunications experience includes management, systems design, implementation, and support, accounting and financial administration. Strong strategic and leadership skills with the ability to apply computer technology to gain efficiencies.

MAJOR ACCOMPLISHMENTS

TELECOMMUNICATIONS

Responsible for the administration of an AS400 based long distance and local telecom billing platform. This includes maintenance, development of future release content, and software upgrades. Monthly billing exceeds \$1.2 million, including long distance usage, private line, data, conference calling, local calling plan usage, local features, and miscellaneous charges.

Performed the interpretation and conversion of multiple CDR (Call Detail Record) source formats to a single standard format for billing input. These included formats from various off-net providers, EMI formats, as well as internal Nortel DMS250 CDR and DMS100 AMA data.

Successfully lead the implementation of local feature and usage billing for a CLEC (Competitive Local Exchange Company) in 5 southeastern states through both resale and UNE-R arrangements. This billing revenue grew to \$5 million annually.

Managed the cost of a \$12 million/month advanced telecommunications network that included long distance, local, private line, paging, and Internet components. Responsibilities included analysis, reconciliation, contract maintenance, invoice payment, and financial reporting.

Lead the production of a very complex spreadsheet model to plan and forecast the cost and revenue components for the deployment of an eleven switch launch into the local telephone industry.

Instrumental in the research and development of the billing requirements for the company's first Virtual Private Network sold to a customer; allowing for expansion into new products.

Directed the implementation of two unique call collection and billing support systems that allowed the company to offer services to customers with uncommon calling patterns.

Developed and performed a reconciliation process between key billing databases and switching equipment databases to validate data and ensure efficient processing.

SYSTEMS DESIGN AND SUPPORT

A team leader in the assessment, design, and implementation of a multi-million dollar full service OSS (Operational Support System). Functional components included: order management, flow-through provisioning, network alarm and performance monitoring, and data mediation.

Responsible for the design and development of the CDR mediation layer of the OSS. This includes programming interfaces, storage strategies, conversion logic, and delivery to downstream using systems.

Successfully produced and supported a custom business management database system for the retailer. This included idea development, product specifications, database design, system design, system debugging, marketing, implementation, and support.

Designed, developed and coded an ancillary product billing system to meet the fast changing dynamics of the telecommunications industry.

Development and implementation of a customer attrition reporting system that allows for management decisions such as compensation plans and customer contact

Involved in the planning and implementation of numerous billing support systems and upgrades to allow for growth and advancement in a competitive, ever-changing environment.

Developed a fully automated reporting system that interfaces with the main billing platform. The system output alerts field support of customers with expiring contracts so they may be resold.

ACCOUNTING AND FINANCIAL ADMINISTRATION

Managed a seven-member team, \$15 million/month Accounts Payable and Cost department in a highly technical industry.

Managed and maintained all financial systems in an AS400 Mainframe environment. This included the implementation of strategic software and system upgrades to ensure reporting compliance with

the remote corporate headquarters.

Performed as project lead in the implementation of a new Project Accounting based budgeting and reporting system as part of a company-wide solution.

Developed and coded an interface to bridge the gap between the cost accounting system and the accounts payable system allowing for the upload of cost information. The results are increased reporting capabilities and labor hour savings.

Analysis and implementation of cash flow techniques including: an activity based cost analysis of lockbox remit processing, implementation of the lockbox environment, and implementation of a controlled disbursement cash management system.

Developed the concepts and systems of numerous key financial reports provided to inter-company departments as well as upper management.

WORK HISTORY

ACCESS POINT, INC.

Director of Billing Operations April 1999 to Present

TOPCOAT SOFTWARE, INC. - Raleigh, NC

Owner / VP of Operations June 1998 to April 1999

BECTON DICKENSON RESEARCH CENTER - Research Triangle Park, NC
Financial Systems Specialist September 1996 to March 1997

BUSINESS TELECOM, INC. (BTI) - Raleigh, NC

Fund Management Supervisor June 1996 to September 1996

Financial Analyst / Special Projects March 1994 to June 1996

Cost Analyst June 1992 to March 1994

EDUCATION

East Carolina University, Greenville, NC

Bachelor of Science in Accounting, December 1991

Extensive Computer Curriculum

Computer experience includes Pascal, FORTRAN, dBase, SQL, Solomon IV, Software2000, IBM AS400, AccPac, Crystal Reports, Microsoft Excel, Access, Word, Project, Outlook, Publisher. Some experience with Visual Basic and HTML programming.

BETH WIELER

15 Coquina Ridge Way
Ormond Beach, Florida 32174
(904) 615-4753

SUMMARY

Extensive management experience in Operations and Project Management in the Call Center/Customer Service industry. Experience includes providing services for MCI Operator Services, Sprint Directory Assistance, Inbound Customer Service for American Express, Mobil Oil, First USA, Wells Fargo, Fleet and other banking institutions, Cable Customer Service and Electronic Payment Systems. Successful in implementing processes and systems that reduce operating costs, generate revenue and increase productivity. Broad understanding of technology and how it relates to project and process implementation. Successful in delivering multiple projects/processes on schedule and budget.

- Headed team in the start up and opening of a 500 position call center in Daytona Beach, Florida. Built the infrastructure for all functional areas i.e. Operations, HR, Workforce Management, Client Relations, Quality Assurance and Facility renovation. Coordinated with the technical personnel all network configuration planning and implementation. Led site selection initiatives for the center location. Worked with multiple city/government officials on new business integration into the city of Daytona Beach. Responsible for purchase of land and project management of building/site renovation.
- Managed project teams in implementing various projects including: New Product start up, Product/Operator center consolidations, hardware/software conversions/upgrades. Proven skill in managing various project phases of defining, designing, developing, production, operation and project delivery. Strong knowledge of data center operations and network architecture as they relate to project planning, design and implementation.
- Managed multiple Call Centers up to 1300 employees and 500 positions per center, achieving Contractual Customer Service commitments and internal budgetary objectives.

PROFESSIONAL EXPERIENCE

FIRST DATA CORPORATION

1978 - 1999

Vice President Operations - Teleservices

1997 - 1999

Responsible for all center functional areas of two 500 position centers located in Corpus Christi, Texas and Daytona Beach, Florida. Functional areas include; HR, Client Services, Workforce Management, Operations, Training, Quality Assurance and Facility Management. Responsible for center short term strategic planning, assisted General Manager in long term planning. Manage multiple client relations and achievement of contractual commitments. Responsible in managing all aspects of employee relations for up to 1300 employees. Provided staff development direction and high-level management guidance. Responsible for creating and administering a 20 million annual budget.

Vice President Work Force - New Business Integration, Software Development

1995 - 1997

Directed workforce analysis of 600 million annual call volume for 5 call centers. Reviewed capacity planning short and long term. Responsible for Project Management teams implementing new products or enhancements to existing products. Directed Project Management teams through planning, project execution, testing and trouble shooting phases. Managed software development team to deliver internal systems providing operational efficiencies and streamlining information/processes.

Director New Business Integration

1985 - 1995

Directed Project Management team through multiple project assignments. Managed team through various project cycles: defining, designing, developing and delivery. Scope of projects includes conversion from MCI inbound switch routed calls to an ACD, Automatic Call Distributor, environment for 5 centers. This

mechanisms as well as training of employees affected by new system/processes. Also, coordinated with MCI implementing entirely new software processing application. This includes participation in application design, development, testing, and training workforce of 3500 operators on new methods and procedures. Led initiatives in creating internal operator tracking program that resulted in 350k annual labor saving.

Special Products Manager

1985

Managed and supervised inbound telecommunication services provided to customers on a contract basis. Services included cash management processing, loan application services, television cable customer service, and cash advance system. Annual revenue: \$20 million. Responsible for optimum use of personnel resources and increasing sales volume. Prepared annual department operating budget and administered budget. Responsible for cost control in areas of labor, training, equipment, and operating expenses. Developed, maintained, implemented and monitored policies and procedures, interacted closely with upper management, computer operations and FDRI customers. Interviewed, hired, evaluated and supervised 7 managers and supervisors and 150 inbound operators.

Cash Management Section Manager

1982 - 1985

Directed and supervised cash management processing section. Developed and monitored quality control standards, planned and implemented practices in the achievement of maximum productivity and quality of service, and researched and developed system enhancements benefiting both customer and overall operations. Assured staffing levels, interfaced with technical and programming personnel. Supervised 4 supervisors and 60 inbound operators.

Authorization Supervisor

1980 - 1982

Managed and supervised MasterCard/Visa authorization section. Assured authorization call requests were handled efficiently and correctly. Monitored and evaluated operator performance counseled, guided and motivated operators in achieving maximum performance.

Authorization Operator

1978 - 1980

AWARDS/PROFESSIONAL AFFILIATIONS

First Data Corporation President's Club Award
1984, 1990, 1992, 1994

First Data Corporation GEM - Going the Extra Mile
1990, 1992, 1993, 1994

Member, PMI, Project Management Institute

EDUCATION

Business Administration and Telecom Courses
College of St Mary, Omaha, Nebraska, 1995 - 1997

Business Administration - Business Courses
University of Nebraska at Omaha, Omaha, Nebraska

Arts and Sciences Courses
University of Arkansas, Fayetteville, Arkansas

ANA MACHUCA, CPA, MBA
12521 Winfield Scott Blvd.
Orlando, FL 32837

Home: 407-438-9608
Mobile: 407-758-3063
e-mail: anacpa@gdi.net

OBJECTIVE

I am searching for position in upper level management, which will allow me to effectively utilize my education, experience and skills to make decisions, not only in the accounting and financial aspects, but also the overall management of the firm.

SUMMARY

I have a Masters in Business Administration (MBA) with concentration in Management and a Bachelors Degree of Science (BS) in Accounting and Finance. I am a licensed Certified Public Accountant (CPA) for the state of Florida. Currently working on the Certified Managerial Accountant (CMA) certification. I have eleven years experience in accounting and seven years experience in management. Bilingual in English and Spanish both verbal and written.

TECHNICAL EXPERIENCE

Extensive experience and broad knowledge of Windows 95, MS Office including: Word 7.0, Power Point & Excel 7.0, Lotus 1-2-3, Quick Books, Quicken, Dac Easy Accounting, IBM Platinum, Harvard Graphics, Timberline, Harper & Shuman, Skyline 3.5, Universal Construction Software, Novell and 10 key by touch.

EXPERIENCE

Mivan (Construction Firm)

Orlando, FL

Financial Controller

May 99 to July 00

This is an international construction company. I Prepare financial analysis of operations for guidance of management and translate to Sterling. Advise management on desirable operational adjustments. Responsible for all accounting and finance operations including processing, recording, collections, budgets, job cost and reporting in US and Bahamas. Maintain communications with auditors and banking institutions. Supervise the accounting department.

University of Phoenix

Orlando, FL

Adjunct Professor

Feb. 98 to Present

Facilitate accounting and finance courses to graduate and undergraduate students. On a part-time basis once a week for the duration of the course.

TEI (Engineering Firm)

Orlando, FL

Controller

Sept. 98 to May 99

Direct the financial affairs of the organization. Prepare financial analysis of operations for guidance of management. Establish major economic objectives and policies for the organization. Advise management on desirable operational adjustments. Responsible for all accounting and finance operations including processing, recording, collections, budgets, job cost and reporting. Supervise the accounting department.

VOA Associates, Inc. (Architectural Firm)

Orlando, FL

Assistant Controller

Oct 95 to Sept. 98

Responsible for financial statements, projections and reports, treasurer functions, banking relationships, special reports and analysis, preparation of the firms operating budget, and management of all aspects of the firm's financial, time, billing, job cost and collection system. Must research, review and make recommendations regarding policies and procedures of the firm's accounting function. Oversees, organizes and facilitates all accounting functions of the firm ensuring satisfactory service is provided to the partners and members of the firm and that all internal and external reports are complete and accurate.

J. Muller International, Inc. (Engineering Firm)

San Diego, CA

Staff Accountant

Aug 94 to May 95

Started accounting books from scratch for subsidiary office in Bangkok: created general ledger, chart of accounts, cash accounts and vendor list. In charge of preparing financial statement, cash flows and maintaining bank accounts for Bangkok office in Baht currency. In U.S.A., responsible for accounts payable for three offices. Prepare financial statements including: journal entries and supporting schedules, maintain inventory worksheets, prepare bank statement reconciliation's for five different accounts, maintain: lease and depreciation schedules, work on special projects and assist auditors as necessary for corporate headquarters in San Diego, California.

Community Coordinated Care for Children (Not-for-Profit)

Orlando, FL

Bookkeeper I

Oct. 93 to July 94

In charge of processing daily records, reports, and procedures for billing and invoicing of 4,000 children a month, then reconciled accounts to general ledger. Responsible for reviewing contracts for the budget. Prepared not-for-profit budget of \$25 million for nine independent departments, including revisions and adjustments. In charge of "special projects" involving analysis of accounts and aged receivable.

Agency 1 Realty Inc. (Real Estate Timeshare & Property Management)

Orlando, FL

Controller

Jun. 89 to Aug. 93

Prepared month end financial statements, balance sheets, income statements and schedules, including required allocations, reconciliation's and comparisons to budgets. In charge of job cost and asset schedules. Drafted workpapers, schedules, documentation and other requirements of auditors, examiners and other regulatory agencies. Processed lead schedules/worksheets. Examine all sales contract for compliance and accuracy.

EDUCATION

Webster University

Orlando, FL

Masters in Business Administration, Major in Management

July 1995

Florida Southern College

Lakeland, FL

Bachelors of Science, Accounting and Finance

1990-1993

Certified Public Accountant

Orlando, FL

Licensed in the State of Florida. License # AC-0031491.

1998

Certified Design Accountant

Orlando, FL

This certificate gives me the unique working Accounting and Contract knowledge specifically for Design and Construction industries

1996

MEMBERSHIPS

Member of the Institute of Management Accountants, Florida Institute of Certified Public Accountants, American Institute of Certified Public Accountants, Institute of Internal Auditors, American Institute of Certified Design Accountants, Financial Manager's Group, Who's Who of Professionals Industry, National Association of Female Executives, Notary Public Association, American Society of Notaries and American Management Association.

EXHIBIT E

TECHNICAL CAPABILITY

The Company will provide service on a pure resale basis. Therefore, its technical capability is reliant on that of its underlying service provider whose technical capability has been proven to this Commission. The Company will utilize the underlying services of Qwest and/or WorldCom.

EXHIBIT F

PROPOSED TARIFF

TITLE SHEET

FLORIDA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Reduced Rate Long Distance, LLC with principal offices at 1025 Greenwood Blvd., Suite 300, Lake Mary, Florida 32746. This tariff applies for services furnished within the state of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

ISSUED: April 27, 2001

EFFECTIVE:

By:

Beth Wieler, V.P. Operations
1025 Greenwood Blvd., Suite 300
Lake Mary, Florida 32746

CHECK SHEET

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

SHEET	REVISION
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original

ISSUED: April 27, 2001

EFFECTIVE:

By:

Beth Wieler, V.P. Operations
1025 Greenwood Blvd., Suite 300
Lake Mary, Florida 32746

TABLE OF CONTENTS

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Check Sheet..... 2
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Symbols Sheet..... 4
Tariff Format Sheets..... 5
Section 1 - Technical Terms and Abbreviations..... 6
Section 2 - Rules and Regulations..... 7
Section 3 - Description of Service..... 12
Section 4 - Rates..... 16

ISSUED: April 27, 2001

EFFECTIVE:

By:

Beth Wieler, V.P. Operations
1025 Greenwood Blvd., Suite 300
Lake Mary, Florida 32746

SYMBOLS SHEET

The following are the only symbols used for the purposes indicated below:

D - Delete Or Discontinue

I - Change Resulting In An Increase to A Customer's Bill

M - Moved From Another Tariff Location

N - New

R - Change Resulting In A Reduction To A Customer's Bill

T - Change in Text Or Regulation But No Change In Rate Or Charge

ISSUED: April 27, 2001

EFFECTIVE:

By:

Beth Wieler, V.P. Operations
1025 Greenwood Blvd., Suite 300
Lake Mary, Florida 32746

TARIFF FORMAT SHEETS

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc, the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

C. Paragraph Numbering Sequence - There are various levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).

D. Check Sheets - When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

ISSUED: April 27, 2001

EFFECTIVE:

By:

Beth Wieler, V.P. Operations
1025 Greenwood Blvd., Suite 300
Lake Mary, Florida 32746

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to the Company's network switching center.

Authorization Code - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Company or Carrier - Reduced Rate Long Distance, LLC

Customer - the person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Day - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

Holidays - The Company's recognized holidays are New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, Christmas Day.

Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

ISSUED: April 27, 2001

EFFECTIVE:

By:

Beth Wieler, V.P. Operations
1025 Greenwood Blvd., Suite 300
Lake Mary, Florida 32746

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company.

The Company's services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this tariff.

The Company installs, operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

The selling of IXC telecommunication service to uncertificated IXC resellers is prohibited.

2.2 Limitations.

2.2.1 Service is offered subject to the availability of facilities and provisions of this tariff.

2.2.2 The Company reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control: or when the customer is using service in violation of the law or the provisions of this tariff.

ISSUED: April 27, 2001

EFFECTIVE:

By:

Beth Wieler, V.P. Operations
1025 Greenwood Blvd., Suite 300
Lake Mary, Florida 32746

SECTION 2 - RULES AND REGULATIONS continued

2.2 Limitations (Cont.)

- 2.2.3 All facilities provided under this tariff are directly controlled by the Company and the customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.2.5 Customers reselling or rebilling services must have a Certificate of Public Convenience and Necessity as an interexchange carrier for the Florida Public Service Commission.

2.3 Liabilities of the Company.

- 2.3.1 The Company's liability arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur, unless ordered by the Commission.
- 2.3.2 The Company shall be indemnified and held harmless by the customer against:
 - (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.
 - (B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by the Company.

ISSUED: April 27, 2001

EFFECTIVE:

By:

Beth Wieler, V.P. Operations
1025 Greenwood Blvd., Suite 300
Lake Mary, Florida 32746

SECTION 2 - RULES AND REGULATIONS continued

2.4 Interruption of Service.

2.4.1 Credit allowance for the interruption of service which is not due to The Company's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the customer's obligation to notify the Company immediately of any service interruption for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, if any, furnished by the customer and connected to the Company's facilities. No refund or credit will be made for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work.

2.4.2 No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber notifies the Company.

2.4.3 The customer shall be credited for an interruption of more than twenty-four hours as follows:

Credit Formula:

$$\text{Credit} = A/B \times C$$

"A" - outage time in hours

"B" - total hours in month (720 hours)

"C" - total monthly charge for affected facility

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SECTION 2 - RULES AND REGULATIONS continued

2.5 Disconnection of Service by Carrier.

The Company, upon five (5) working days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- 2.5.1 Non-payment of any sum due to carrier for regulated service for more than thirty days beyond the date of rendition of the bill for such service.
- 2.5.2 A violation of any regulation governing the service under this tariff.
- 2.5.3 A violation of any law, rule, or regulation of any government authority having jurisdiction over such service.
- 2.5.4 The company has given the customer notice and has allowed a reasonable time to comply with any rule, or remedy, and deficiency as stated in Rule 25-4.113, F.A.C., Refusal or Discontinuance of Service by Company.

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SECTION 2 - RULES AND REGULATIONS continued

2.6 Deposits

The Company does not require a deposit from the customer.

2.7 Advance Payments

For customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

2.8 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.9 Billing of Calls

All charges due by the subscriber are payable at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate.

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SECTION 3 - DESCRIPTION OF SERVICE

3.1 Timing of Calls

3.1.1 When Billing Charges Begin and End For Phone Calls

The customer's long distance usage charge is based on the actual usage of the Company's network. Usage begins when the called party answers (i.e. when 2 way communication, often referred to as "conversation time" is possible.). When the called party answers is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called party hangs up.

3.1.2 Billing Increments

The billing increments for each service is set forth in the individual product rate section.

3.1.3 Per Call Billing Charges

Billing will be rounded up to the nearest penny for each call.

3.1.4 Uncompleted Calls

There shall be no charges for uncompleted calls.

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SECTION 3 - DESCRIPTION OF SERVICE continued

3.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers that are produced by Bell Communications Research in the NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

FORMULA:

The square
root of:

$$\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}$$

3.3 Minimum Call Completion Rate

A customer can expect a call completion rate (number of calls completed / number of calls attempted) of not less than 90% during peak use periods for all FG D services ("1+" dialing).

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SECTION 3 - DESCRIPTION OF SERVICE continued

3.4 **Service Offerings**

3.4.1 **1+ Long Distance Service**

Long Distance service permits residential and business direct dialed outbound calling at a single per minute rate. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in one minute increments with a two minute minimum.

The Company offers switched Long Distance Service to residential and business customers under the plans set forth in Section 4.1.

3.4.2 **Inbound 800/888 Long Distance Service**

Inbound 800/888 Long Distance Service permits residential and business inbound 800/888 calling at a single per minute rate. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in one minute increments with a two minute minimum.

The Company offers Inbound 800/888 Long Distance Service to residential and business customers under the plans set forth in Section 4.2.

3.4.3 **Travel Card Service**

Travel Card Service is a calling card service offered to residential and business customers who subscribe to the Company's Long Distance Service calling plan. Customers using the Carrier's calling card service access the service by dialing a 1-800 number followed by an account identification number and the number being called. This service permits subscribers utilizing the Carrier's calling card to make calls at a single per minute rate. Calls are billed in one minute increments with a two minute minimum.

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SECTION 3 - DESCRIPTION OF SERVICE continued

3.4.4 **Operator Services**

The Company does not provide operator services at this time.

3.4.5 **Directory Assistance**

Listed telephone numbers will be provided to requesting customers at the per call charge set forth in Section 4. Customers may request up to 2 numbers per call.

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SECTION 4 - RATES

4.1 Switched Access Outbound and Inbound Rates

1. Usage-Based Plans:

<u>Rate Plan</u>	<u>Rate per minute</u>	<u>Usage Requirement</u>
Option 1:	\$0.1090/minute	\$ 0 - \$ 49 per month
Option 2:	\$0.0990/minute	\$ 50 - \$ 74 per month
Option 3:	\$0.0890/minute	\$ 75 - \$ 99 per month
Option 4:	\$0.0790/minute	\$100 - \$149 per month
Option 5:	\$0.0690/minute	\$150 - \$199 per month
Option 6:	\$0.0590/minute	\$200 + per month

Billed in whole minute increments with a two minute minimum.

2. Non-Usage Based Plan:

\$0.32 per minute.

Billed in whole minute increments with a two minute minimum.

4.3. Travel Card Rates

<u>Rate Plan</u>	<u>Rate per minute</u>	<u>Usage Requirement</u>
Option 1:	\$0.1090/minute	\$ 0 - \$ 49 per month
Option 2:	\$0.0990/minute	\$ 50 - \$ 74 per month
Option 3:	\$0.0890/minute	\$ 75 - \$ 99 per month
Option 4:	\$0.0790/minute	\$100 - \$149 per month
Option 5:	\$0.0690/minute	\$150 - \$199 per month
Option 6:	\$0.0590/minute	\$200 + per month

Billed in whole minute increments with a two minute minimum.

Per Call Surcharge: \$0.75 per call

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SECTION 4 - RATES continued

4.4 **Directory Assistance**

\$0.25 per call. (Up to 2 requests per call.)

4.5 **Payment of Calls**

4.5.1 **Late Payment Charges**

Charges of 1.5% per month will be assessed on all unpaid balances more than thirty days old.

4.5.2 **Return Check Charges**

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds if the face value does not exceed \$50.00, \$30.00 if the face value does exceed \$50.00 but does not exceed \$300.00, \$40.00 if the face value exceeds \$300.00 or 5% of the value of the check, which ever is greater.

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SECTION 4 - RATES continued

4.6 Special Promotions

The company will, from time to time, offer special promotions to its customers waiving certain charges. These promotions will be approved by the FPSC with specific starting and ending dates and will be made part of this tariff.

4.7 Special Rates For The Handicapped

4.7.1. Directory Assistance

There shall be no charge for up to fifty calls per billing cycle from lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of 50 within a billing cycle.

4.7.2. Hearing and Speech Impaired Persons

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

4.7.3. Telecommunications Relay Service

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay service calls by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

4.8 Pay Telephone (Payphone) Dial-Around Surcharge

A \$0.24 surcharge shall be assessed for each call made from a pay telephone to an 800 number or using a travel card and dialing the carrier prefix in the form 101XXXX. Although collected on the customer's bill, this charge is reimbursed to pay telephone service provider.

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**** FLORIDA PUBLIC SERVICE COMMISSION ****

DIVISION OF COMMUNICATIONS
BUREAU OF SERVICE EVALUATION

APPLICATION FORM

for

AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS SERVICE
WITHIN THE STATE OF FLORIDA

Instructions

- A. This form is used for an original application for a certificate and for approval of sale, assignment or transfer of an existing certificate. In case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee (See Appendix A).
- B. Respond to each item requested in the application and appendices. If an item is not applicable, please explain why.
- C. Use a separate sheet for each answer which will not fit the allotted space.
- D. If you have questions about completing the form, contact:

Florida Public Service Commission
Division of Communications
Bureau of Service Evaluation
2540 Shumard Oak Blvd.
Gunter Building
Tallahassee, Florida 32399-0850
(904) 413-6600

- E. Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of \$250.00 to:

Florida Public Service Commission
Division of Administration
2540 Shumard Oak Blvd.
Gunter Building
Tallahassee, Florida 32399-0850
(904) 413-6251