

ORIGINAL

**verizon**

**Kimberly Caswell**  
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May 4, 2001

Ms. Blanca S. Bayo, Director  
Division of Records & Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Re: Docket No. 991376-TL  
Initiation of Show Cause Proceedings against Verizon Florida Inc. for  
Apparent Violation of Service Standards

Dear Ms. Bayo:

Please find enclosed for filing an original and one copy of Verizon Florida Inc.'s Notice of Service of Responses to Citizens' Fifth Set of Interrogatories in the above matter. Service has been made as indicated on the Certificate of Service. If there are any questions regarding this matter, please contact me at 813-483-2617.

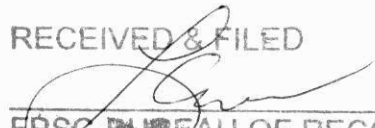
Sincerely,



Kimberly Caswell

KC:tas  
Enclosures

RECEIVED & FILED

  
FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER-DATE

05663 MAY-4 01

FPSC-RECORDS/REPORTING

**BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION**

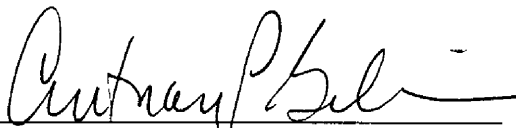
In re: Initiation of Show Cause )  
Proceedings against Verizon Florida ) Docket No. 991376-TL  
Inc. for Apparent Violation of Service ) Filed: May 4, 2001  
Standards )  
\_\_\_\_\_ )

**NOTICE OF SERVICE OF VERIZON FLORIDA INC.'S  
RESPONSES TO CITIZENS' FIFTH SET OF INTERROGATORIES**

NOTICE IS HEREBY GIVEN that a true and correct copy of Verizon Florida Inc.'s (formerly, GTE Florida Incorporated) Responses to Citizens' Fourth Set of Interrogatories, which were legally propounded by Citizens on March 30, 2001, were sent via overnight delivery on May 3, 2001, to Charles J. Beck, Deputy Public Counsel, Office of Public Counsel, 111 W. Madison Street, Room 812, Tallahassee, FL 32399-1400.

The original and one copy of this Notice were also sent via overnight delivery on May 3, 2001 to the Director, Division of Records & Reporting, at the Commission. Further service on other parties of record is as set forth on the Certificate of Service, appended hereto.

Respectfully submitted on May 4, 2001.

By:   
to Kimberly Caswell  
Post Office Box 110, FLTC0007  
Tampa, Florida 33601  
Telephone: 813-483-2617

Attorney for Verizon Florida Inc.

DOCUMENT NUMBER-DATE

05663 MAY-4 01

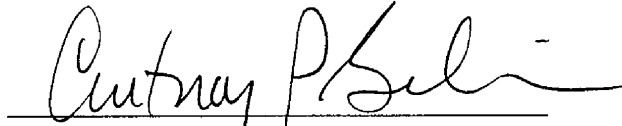
FPSC-RECORDS/REPORTING

**CERTIFICATE OF SERVICE**

I HEREBY CERTIFY that copies of Verizon Florida Inc.'s Notice of Service and Responses to Citizens' Fifth Set of Interrogatories in Docket No. 991376-TL were sent via overnight delivery on May 3, 2001 to:

Lee Fordham, Staff Counsel  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Charles J. Beck, Deputy Public Counsel  
Office of Public Counsel  
111 W. Madison Street, Room 812  
Tallahassee, FL 32399-1400

  
\_\_\_\_\_  
Kimberly Caswell