NOW COMMUNICATIONS, INC.

R. SCOTT SEAB, ESQ. VICE PRESIDENT **LEGAL OFFICE**

TELEPHONE (719) 633-3059

711 SOUTH TEJON STREET, SUITE 201

FACSIMILE (719) 623-0287.

REGULATORY AFFAIRS

COLORADO SPRINGS, CO 80903

EMAIL: rss@nowcommunications.com

May 2, 2001

ORIGINAL

Florida Public Service Commission Division of Competitive Services Mr. Walter D'Haeseleer, Director 2540 Shumard Oak Boulevard Tallahassee. FL 32399-0850

010700TI

Via Federal Express

Re: TelStar International, Inc., Company Code TJ027, Authority No. T-97-1002, Request to Cancel IXC Certificate

Pursuant to Rule 25-24.820(2), Florida Administrative Code, TelStar International, Inc. d/b/a TelStar Long Distance, Inc. ("TelStar") hereby requests cancellation of its certificate to provide resold interexchange services in the State of Florida. In furtherance thereof, TelStar provides the following information:

- (A) Regulatory Assessment Fee Return: Enclosed is TelStar's completed 2000 Regulatory Assessment Fee Return and check for \$67.50 (\$50.00 minimum, plus \$12.50 late payment fee and \$5.00 late payment interest).
- (B) Reason for Cancellation: On September 26, 2000, NOW Communications, Inc. ("NOW") purchased of all of the common stock of TelStar. TelStar did not provide any interexchange services to customers in Florida after NOW's purchase. Any interexchange services are currently provided by NOW pursuant to NOW's IXC certificate granted on June 13, 1998, in Docket 980340-TI, Order PSC-98-0720-FOF-TI, Cert. 5653. Thus, there is no need to maintain separate IXC certification for TelStar.
- (C) Customer Deposits/Final Bills: Both TelStar and NOW provide service on a prepaid basis only; no deposits are required from customers. Likewise, there is no issue regarding final bills since the service was provided on a prepaid basis only.
- (D) Customer Notice Regarding Discontinuance: Inapplicable for the above reason.

Please date-stamp the copy of this request and return in the envelope provided. Do not hesitate to call or write if additional information is required.

Sincerely,

RECEIVED & FILED

PROBLATEAU OF RECORDS

DOCUMENT NUMBER-DATE

05765 HAY-75

FPSC-RECORDS/REPORTING

NOW COMMUNICATIONS, INC.

R. SCOTT SEAB, ESQ.

REGULATORY OFFICES

TELEPHONE (719) 633-3059

VICE PRESIDENT

711 SOUTH TEJON STREET, SUITE 201

FACSIMILE (719) 623-02871

REGULATORY AFFAIRS

COLORADO SPRINGS, CO 80903

EMAIL rss@nowcommunications com

April 21, 2001

Florida Public Service Commission Consumer Request 2540 Shumard Oak Boulevard Tallahassee, Ft. 32399 VIA FAX: 850-413-7168 (3 pages) and

VIA Federal Express

Re: TelStar International, Inc., d/b/a "TelStar Long Distance, Inc.", Company Code TJ027, Consumer Inquiry #372035T

On behalf of TelStar International, Inc. ("TelStar"), this responds to the above inquiry, the first page of which is enclosed with this letter.

First, NOW Communications, Inc.¹ purchased all of the common stock of TelStar International, Inc. In October, 2000. At that time, TelStar was primarily engaged in providing prepaid resold local exchange service in Alabama, Georgia, and South Carolina, and NOW purchased TelStar to further build NOW's prepaid local exchange customer base. NOW was not aware that TelStar possessed *valid* operating authority by this Commission to provide resold interexchange services in the State of Florida. NOW was aware that at one time, TelStar had such authority, but was led to believe that such authority had either been withdrawn or revoked, and that TelStar never exercised its operating authority in Florida. Thus, since NOW believed there was no longer a TelStar in Florida, notice of the purchase was not made to the Commission.

Regarding the complaint: The Commission is asking the wrong TelStar about the prepaid calling card billing issue. NOW's TelStar, as of October 2000, has not and does not provide prepaid calling card services in Florida. The customer inquiry provided a copy of the calling card in question. The card has "WorldStar" on the front, and "WorldStar" on the back, with service provided by "TCl", and has a website at www.tciphonecards.com. There is no connection to NOW's TelStar. There is no WorldStar or TCl registered with this Commission I think the way the staff person receiving the inquiry from the customer connected it to a "TelStar" was this - when calling the customer service number on the card, 1-877-6PAYLESS, the greeting states "Welcome to Calls For Less, powered by TelStar". But, the "TelStar" in issue is this one: http://www2.scri.net/psc/mcd/TJ491.html, a "Telstar International, Inc., d/b/a Telstar USA, Inc ", company code TJ491. A copy of that company's information, as shown by this Commission's website, is enclosed with this letter.

Therefore, we have not contacted the customer regarding this matter since it is not our customer. Also, by separate filing, NOW will request the cancellation of the certificate of authority to provide resold interexchange services held by TelStar International, Inc. d/b/a TelStar Long Distance, Inc., company code TJ027. Please contact me directly if additional information is needed.

Sincerely,

RITO

¹ NOW is certificated by this Commission to provide alternative local exchange services (Authority No. T-98-0351, Cert. No. 5652) and interexchange services (Authority No. T-98-0350, Cert. No. 5653).